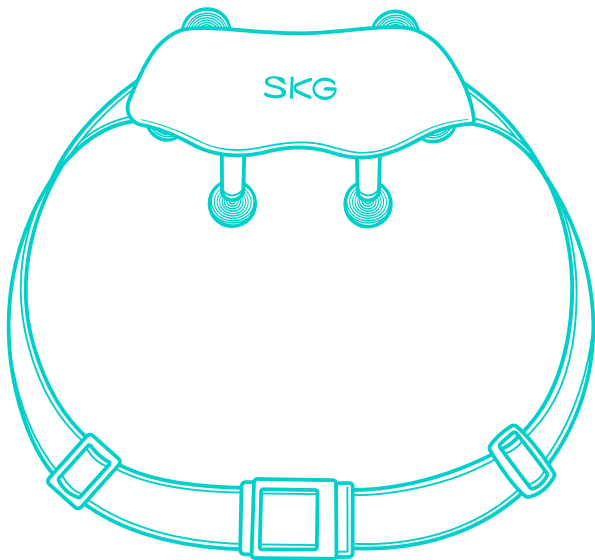
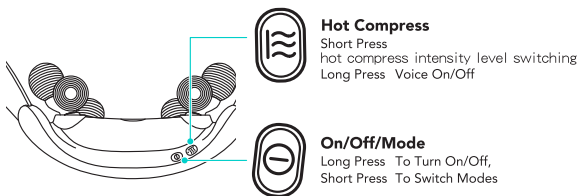
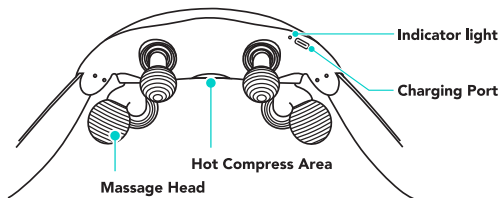


SKG

Neck & Shoulder Massager
HS500-2



USER MANUAL

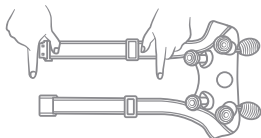


Indicator light description

Light Color	Light Status	Description
Green Light	Always on	Battery Power $\geq 25\%$
Orange Light	Always on	Battery Power $< 25\%$
Orange Light	Shut down after flashing	Battery Power $< 9\%$
Orange Light	Breathing	Charging
Green Light	Breathing	Battery Fully Charged

Operating Instructions

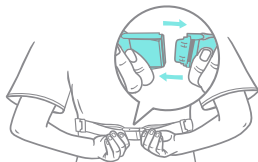
EN



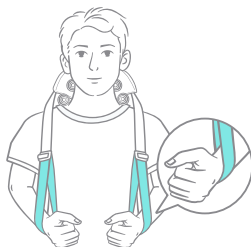
- 1 Pull the slide buckles and adjust the left and right straps to the appropriate and equal length



- 2 Wear the product around the neck, and pull the straps to the back and fasten the latch. You can pull the slide buckles to adjust the tightness



- 3 After use, press the latch to release the straps. Carefully remove the product from the shoulder to prevent falling



- 4 This product can also be used by hand pulling. Wear the product around the neck and pull it with both hands through the strap (as shown)

Basic Product Parameters

EN

Product Name	Neck & Shoulder Massager		
Model	HS500-2	Rated Input Voltage	5V $\equiv$
Battery Capacity	2200mAh/16.28Wh	Rated Input Power	10W

Daily maintenance of the product

EN

- When the surface of the massager is dirty, wipe it with a clean, soft cloth dampened with a little water. Do not wipe with volatile liquids like alcohol. The product cannot be disassembled or washed in water.
- Please cover the product when not in use for an extended period of time to prevent dust accumulation.
- Prevent water or other liquids from entering the machine during cleaning to avoid short circuits during use.

Troubleshooting Instructions

EN

If the product does not work properly, please check if the following situations have occurred. If our suggestions do not solve the problem, please return the product to the dealer for repair.

Condition	Possible Cause	Solution
Unable to Power On	Internal Battery Low	Charge the Product
	Product is Charging	Use After Fully Charged
Unable to Charge /No Charging Indicator	Charging Cable Not Properly Connected to Main Unit and Power Adapter	Reconnect Charging After Unplugging



Tips

- Please use under normal operating conditions: Temperature: 0 °C to 40 °C; Relative Humidity: <80% RH, no condensation; Atmospheric Pressure: 50Kpa to 106Kpa.
- Please select normal transport and storage conditions: Environmental Temperature Range: -20 °C to +55 °C; Relative Humidity Range: ≤95% RH, no condensation; Atmospheric Pressure: 50Kpa to 106Kpa.
- It is recommended to use the product no more than twice per day for no more than a half-hour at a time, based on the user's specific requirements.

Please support the recycling of rechargeable batteries (lithium-ion batteries)

 Danger	This product's battery is a dedicated rechargeable battery that should not be used in other products. Do not charge the battery once it has been removed. • Do not throw into the fire or expose to excessive heat. • Do not puncture with nails, subject to heavy impact, or disassemble • Do not directly connect the battery's positive and negative terminals with metal • Do not store it with necklaces, hairpins, etc. • Do not charge, use, or store in high-temperature locations such as near a stove or under direct sunlight • All of the abovementioned scenarios can result in overheating, fire, or bursting.
 Warning	Place the removed rechargeable battery out of the reach of infants to prevent accidental ingestion • If swallowed, seek medical attention immediately. • If battery leakage occurs, do not touch the liquid with bare hands. • Follow the safety instructions below: • There is the risk of blindness if battery fluid contacts the eyes. Do not rub the eye with your hands. Rinse with clean water immediately and seek medical attention. If battery liquid gets on the body or clothing, it may cause skin inflammation or injury. Rinse with clean water, and if discomfort persists, seek medical attention medietely. • Disassembly is only permitted when the product is being discarded. Failure to comply may result in fire, electric shock, injury, or other accidents. Please contact the retailer where you purchased the product for repairs (except battery replacement).

The lithium-ion battery used in this product is a valuable recyclable resource. Please remove the lithium-ion battery prior to disposal and hand over it to a professional organization capable of recycling and processing rechargeable batteries.

- With professional tools, open the upper and lower cases.
- Remove the circuit board and the motor.
- Take out the battery, cut the battery wire with professional pliers, and then take out the battery.

Removal Steps:

1. Open the shell with tools;
2. Loosen the screws on the circuit board;
3. Cut the battery lead off with scissors;
4. Take out the battery;

Usage Restrictions and Locations

- Please do not use this product in conjunction with the following medical electronic devices to avoid interference and potential harm:
 - Internal medical electronic devices such as pacemakers
 - Life-sustaining medical electronic devices such as artificial heart-lung machines
 - Medical electronic devices such as electrocardiographs
- Do not use this product while driving, rock climbing, or doing other dangerous activities.
- There is a risk of low-temperature burns if this product is used for a long time. Do not use it while sleeping or unconscious.

Warnings

- This product is a personal care massage product and cannot replace medicines and medical devices
- Pregnant women and postpartum women should use it with caution. Please use it under the permission and guidance of a doctor
- Sensitive skin, please use it under the permission and guidance of a doctor
- If you feel uncomfortable during use, please stop using it immediately
- This product contains lithium batteries. Please do not disassemble, modify, immerse the product in water or throw fire on it
- The massage head should avoid contact with wounds and scars during massage
- During massage, the massage head should not be placed near the heart of the chest

Do not use or store this product in the following places

- Near fireworks
- Strong electromagnetic places
- High temperature and high humidity places
- Places susceptible to vibration and shock
- Places with a lot of dust
- Gas stations, high-dust workshops and other flammable and explosive places

The following people should consult a doctor before using

- Patients with cerebrovascular disease or blood circulation disorder, inflammation, swelling, pus, and other neck diseases of the neck skin
- Patients who are receiving medical treatment and feel abnormal
- Patients with sensory impairment due to high peripheral circulation disorder caused by diabetes, etc.
- Patients with infectious diseases
- Patients with abnormal blood pressure
- Patients with sensory impairment
- Patients with body temperature exceeding 38 degrees (fever period)
- Patients with heart and cranial nerve abnormalities
- Patients who cannot freely express their wishes



Do not use in the following situations:

- Patients with malignant tumors
- Near the heart area of the human body
- Patients with metal implants
- Pregnant or postpartum women
- Users of pacemakers
- Patients with acute suppurative inflammation
- Patients with coagulation disorders
- Patients with a tendency to bleed
- Patients with spastic paralysis
- Patients with severe cognitive impairments
- Patients in the spastic phase following cerebrovascular accidents
- Individuals with abnormal neurogenic stress responses
- Limb joint contracture deformities
- Infants, children, and persons who are completely or partially unconscious



Precautions:

- Please read the instructions before using this product
- If you feel unwell due to a malfunction of this product, please stop using it immediately, consult a doctor and follow the doctor's advice
- If an abnormal situation occurs that it cannot be operated, please remove it immediately and contact customer service for after-sales consultation
- Do not plug or unplug the charging cable with wet hands, otherwise it may cause electric shock or accidents
- Please wear this product correctly on the cervical spine, ensuring it is symmetrically positioned on the left and right sides.
- When unplugging the charging cable from the product body, do not pull the wire. Instead, grasp the plug and pull it out to avoid electric shock or damage to the product.
- When using it for the first time, because the battery power of the product is low after being shelved for a long time, please follow the instruction manual to perform charging operations to ensure that it can work normally
- When the product works for a long time, the surface will heat up, which is normal
- The product will moderately rub against the neck during operation. Please do not massage continuously for a long time. If you feel uncomfortable, please take a short break before using it again.
- When discarding this product, please dispose of it in accordance with the relevant environmental protection regulations of the city, otherwise it may cause environmental pollution.
- This product is not a medical device and has no function of diagnosing and treating neck diseases.
- During the massage process, if you want to move the massager to another person, please be sure to turn it off before operating.
- The device has a heating surface, so people who are not sensitive to heat must pay attention when using it.
- To prevent pinching injuries, be cautious to avoid placing fingers or other body parts in narrow parts of the device.



Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- * Reorient or relocate the receiving antenna.
- * Increase the separation between the equipment and receiver.
- * Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- * Consult the dealer or an experienced radio/TV technician for help.



This device is in compliance with the essential requirements and other relevant provisions of Directive (EU)2023/988.
CAUTION : RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

EU Compliance Statement:

SKG Health technology Co.,Ltd. Here by declares that this device is in compliance with the essential requirements and other relevant provisions of the Directive (EU)2023/988. A copy of the EU Declaration of Conformity is available online at <https://www.skg.com/pages/skg-declaration-of-conformity>.



Old electrical appliances must not be disposed of together with the residual waste, but have to be disposed of separately. The disposal at the communal collecting point via private persons is for free. The owner of old appliances is responsible to bring the [redacted] appliances to these collecting points or to similar collection points. With this little personal effort, you contribute to recycle valuable raw materials and the treatment of toxic substances.



Points de collecte sur www.quefairedemesdechets.fr
Privilégiez la réparation ou le don de votre appareil !



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If you want to know more about product specification information, please visit:
<https://files-global.skg.com/global/manual/1205050293.html>



Made in China