Yealink
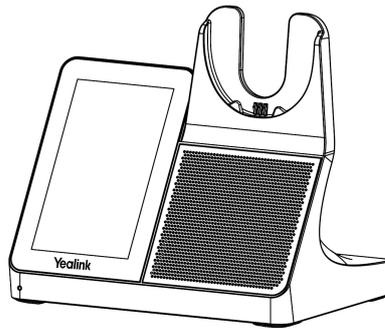
Package Contents
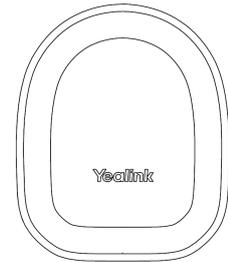
After opening the package, check that all the items on the list are included. If any items are missing, contact your dealer.
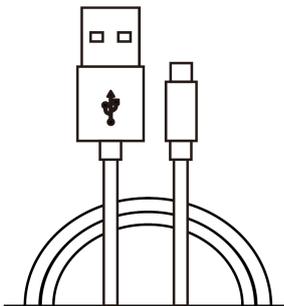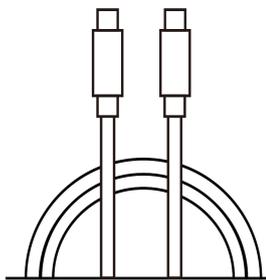
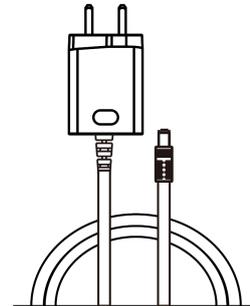|		
WH68	WHB680 Workstation	Carrying Case
USB 2.0 Cable (Micro USB to USB-A)	USB 2.0 Cable (USB-A to USB-C)	Power Adapter
Quick Start Guide		
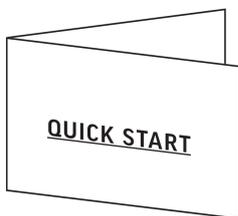
💡 We recommend that you use the included accessories because other accessories may have compatibility issues that prevent them from working properly.

Overview

Headset Overview

Workstation Overview

Touch Screen

Speaker

Type-A USB Port

Type-A USB Port

Type-C USB Port

Microphone
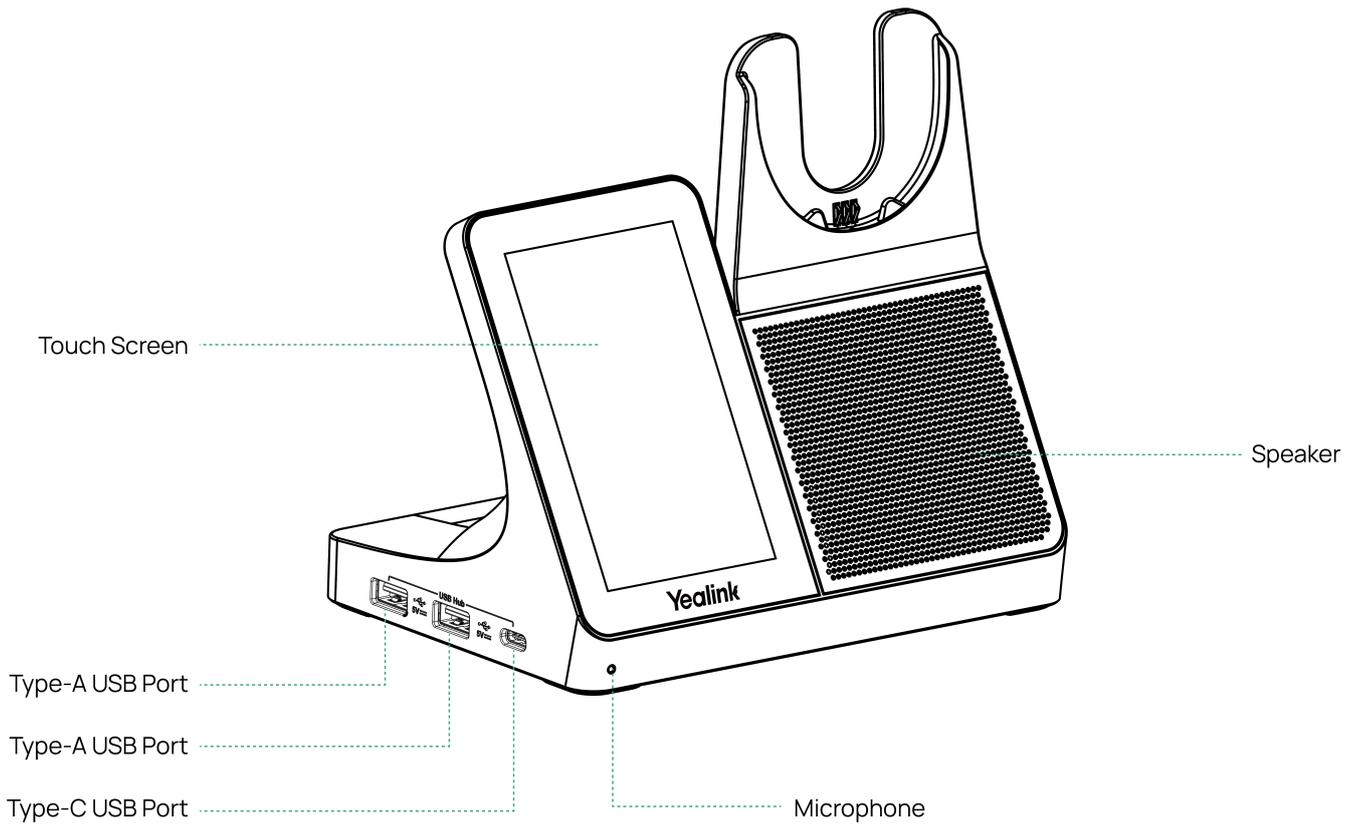
💡 For more information, please refer to WH68 Workstation Call Control.

Power On & Power Off

Headset

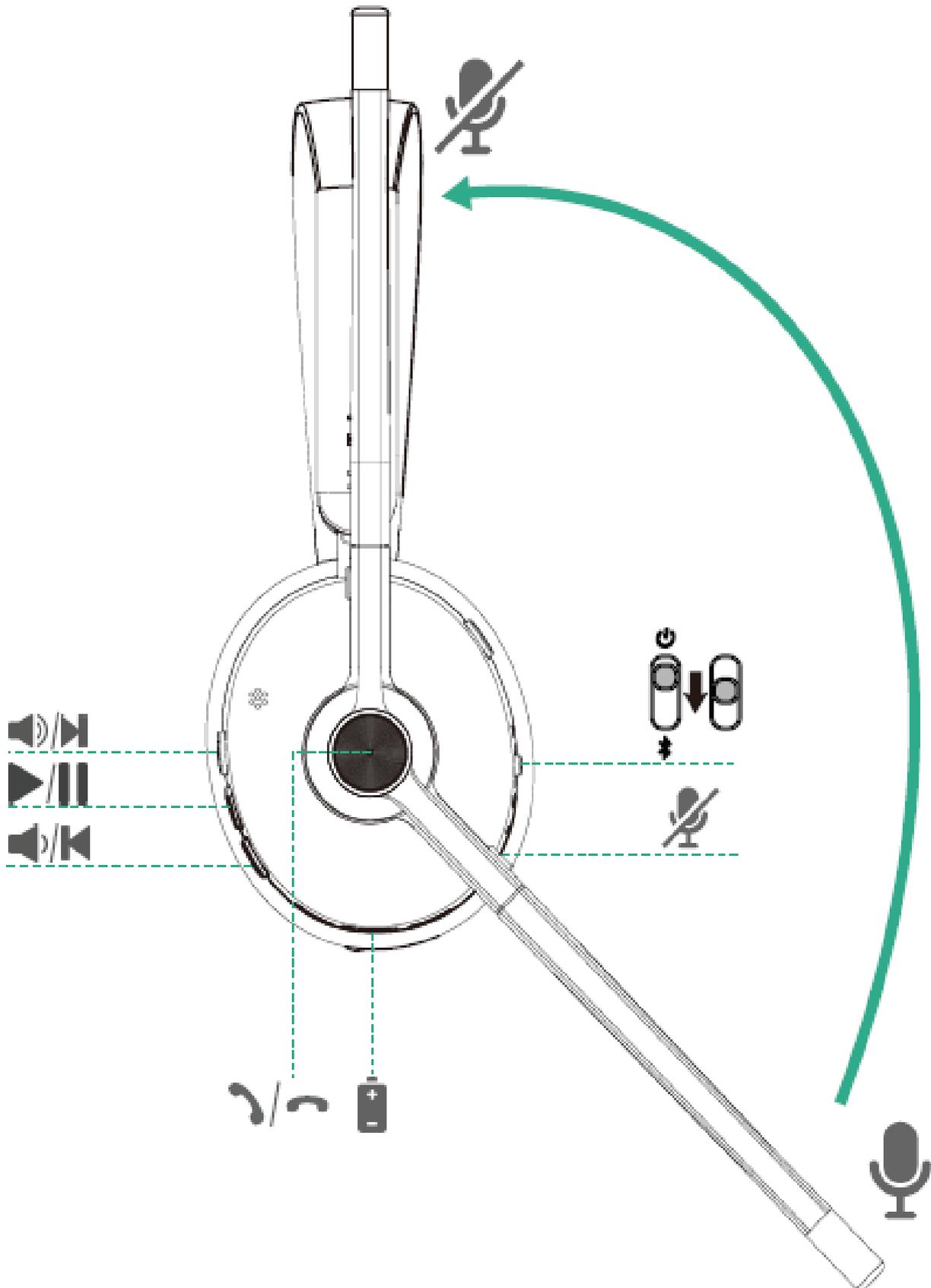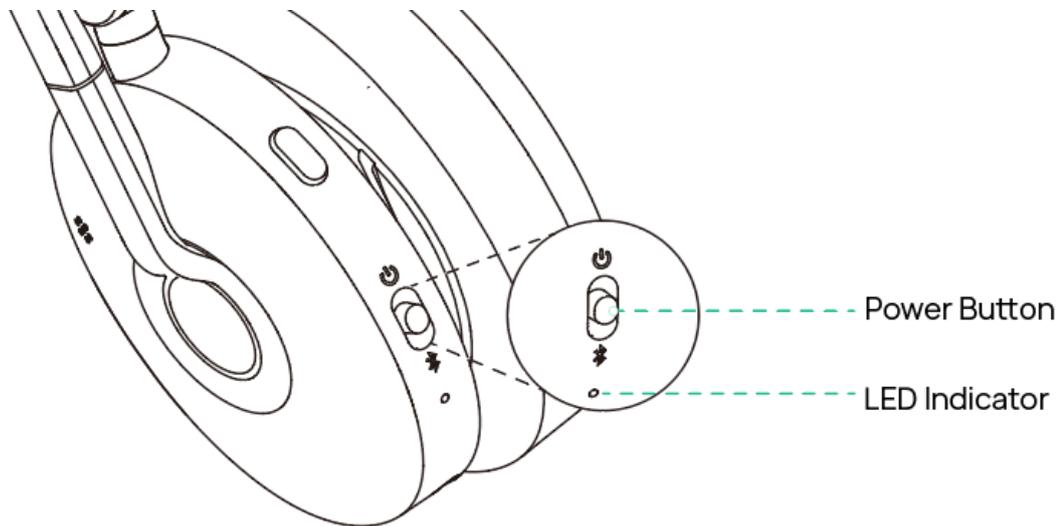| Power Button	LED Indicator	Prompt Sound
Power on	Solid green for 2 seconds	"power on, battery low/medium/high"
Power off	Solid red for 2 seconds	"power off"

Workstation

1. To power on the workstation, plug it into a power supply using the supplied power adapter.

2. To power off the workstation, simply unplug the power adapter.

Busylight   AUX   Phone   DC12V   PC
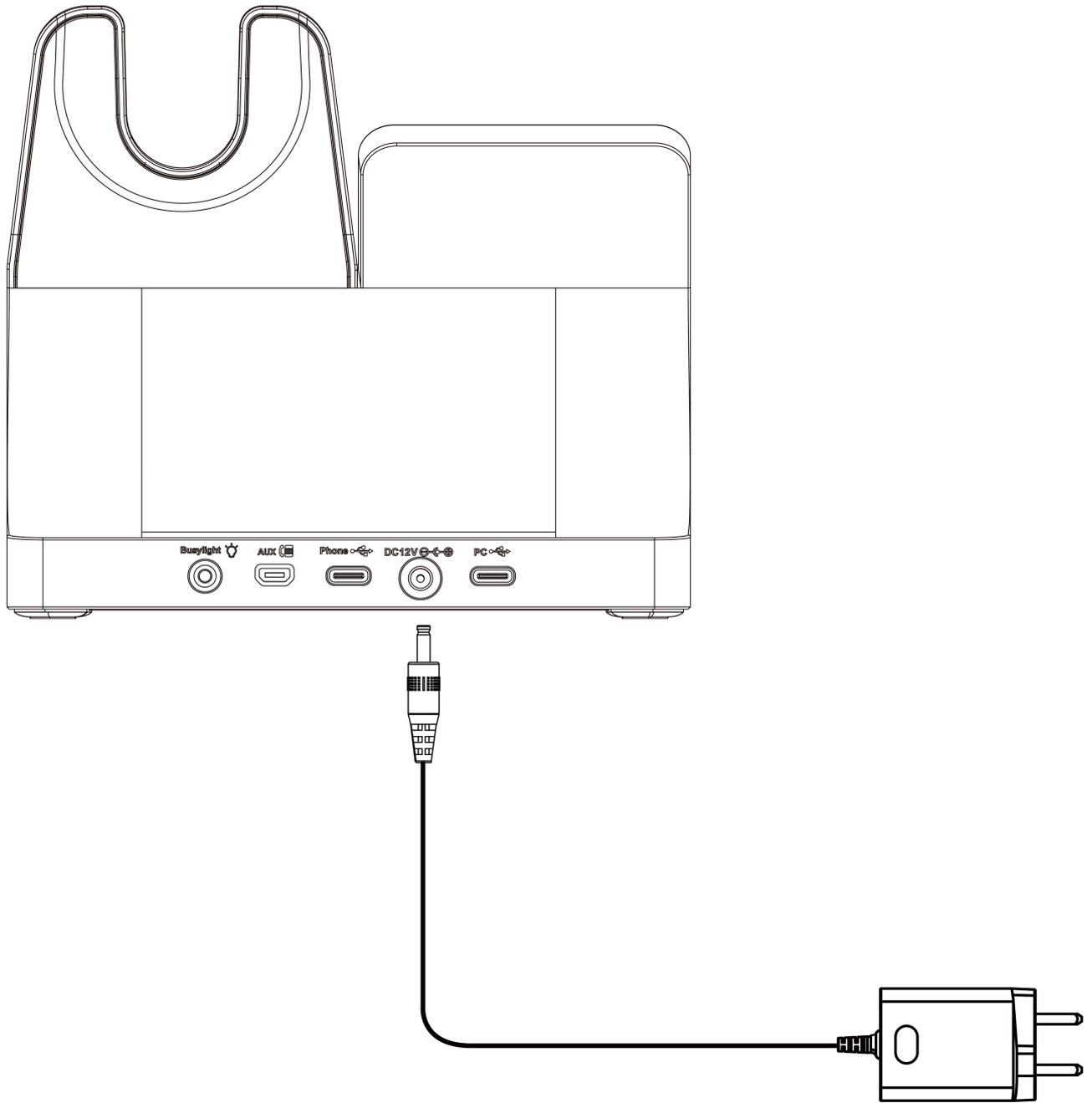
LED Indicator

Headset LED Indicator

Headset LED
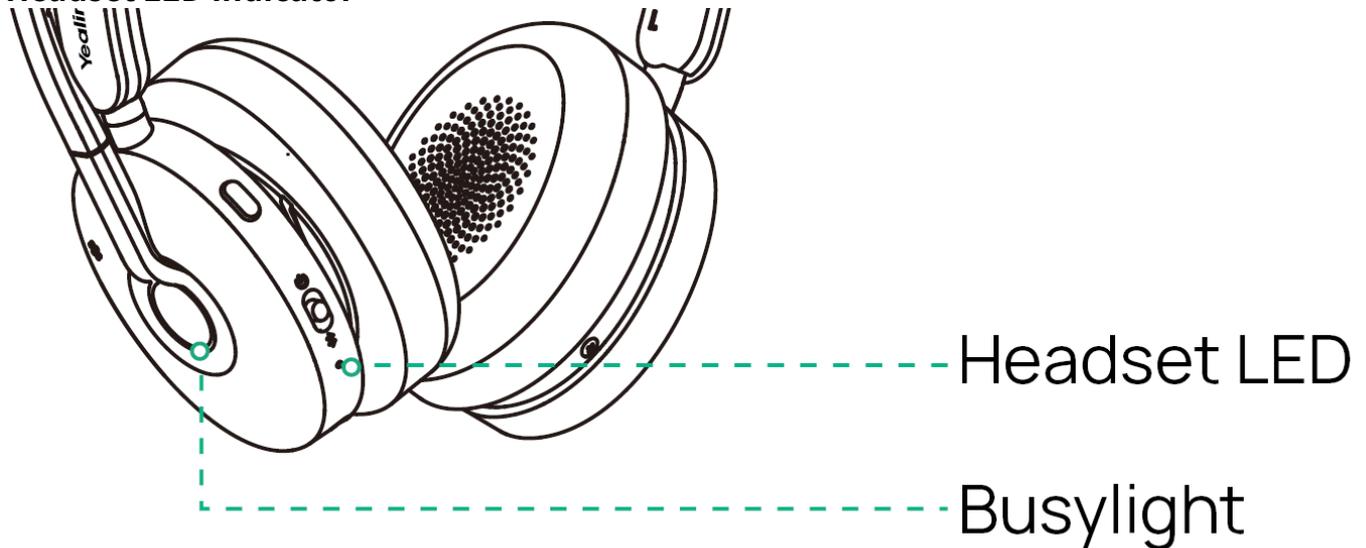
Busylight

Basic

Description	Busylight	Headset LED
Power on	/	Solid green for 3 seconds
Power off	/	Solid red for 3 seconds
Connect to the Bluetooth device	Solid blue for 5 seconds	/
Connect to Base	Solid blue for 5 seconds	/
Factory rest	The light turns green for 2 seconds, the light turns red for 2 seconds, and then off	/
Updating	Flash red and green alternately	/

Pairing Mode

Description	Busylight
Bluetooth Pairing	Flash red and blue alternately for 5 mins and then off
Base Pairing	Flash blue for 120 seconds

Calling

Description	Busylight
Incoming call	Flash red
Hold	Flash red twice every second interval
Answer/redial/mute/unmute (during the call) call	Solid red
Receive a new call when on a call	Flash red
Reject the incoming call and continue the active call	Solid red
Accept the incoming call and put the active call on hold	Solid red
Accept the incoming call and end the active call	Solid red

Teams

Description	Busylight
Teams off	Off
Teams connecting	Flash purple for 10s and then turns off
Teams connected	Solid purple for 5 minutes and then turns off
Teams reconnect	Flash purple for 3s and then turns off
Evoke Teams	Solid purple
Teams notification	Breathing purple LED indicator stays on for 5 minutes, then off

Busylight

Description	Busylight
Busylight on	Solid red
Busylight off	Off

Charge

Description	Busylight	Headset LED
Extra-low battery	Flash red 3 times per 5 minutes	Flash red 3 times per 5 minutes
Charing	Breathing green	Breathing green
Fully charged	Solid green	Solid green

Screen Icons

Icon	Description
	Battery capacity status
	Battery charging status
	One headset connected (idle)
	Two headsets connected (idle)
	Three headsets connected (idle)
	Four headsets connected (idle)
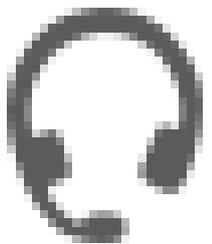
4X	
(green headset icon)	One headset in use
2X	Two headsets in conference mode
3X	Three headsets in conference mode
4X	Four headsets in conference mode
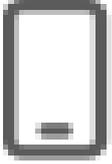
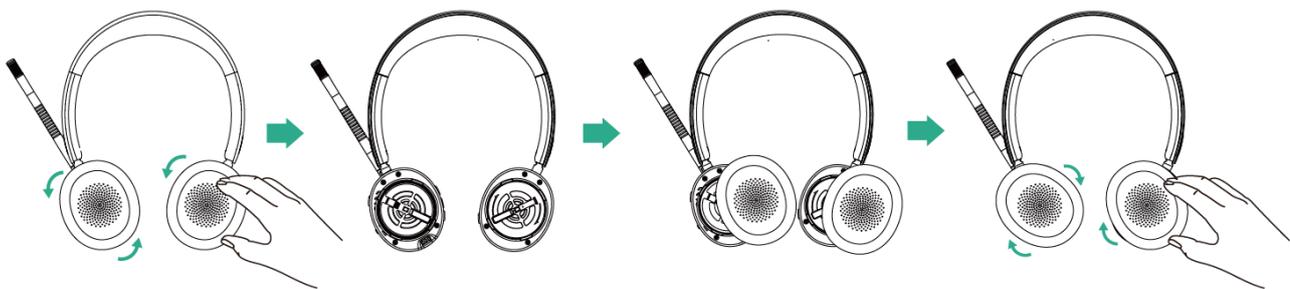|	
	Smartphone
	Desk phone
	PC
	Bluetooth mode is on, and a mobile device is connected
	Bluetooth mode is on, but no mobile device is connected

Fit

Fit Headset

To adjust the headband, lengthen or shorten the band until it fits comfortably.
Position the ear cushions so that the foam cushions sit comfortably over the
center of your ears.

Replace Ear Cushion

Charge WH68 Workstation

Charge Headset

The headset can be charged using the workstation or via a USB charging cable plugged

directly into the headset.

Charge by USB Cable

1. A USB charging cable is plugged directly into the headset.


Charge by Workstation

1. Connect the workstation to the power supply.

2. Dock the headset to the workstation.

3. When you put the headset on the workstation, you can feel the headset stick to the

   workstation. Also, you can check the charging indicator on the headset to judge whether it

   is correctly installed.
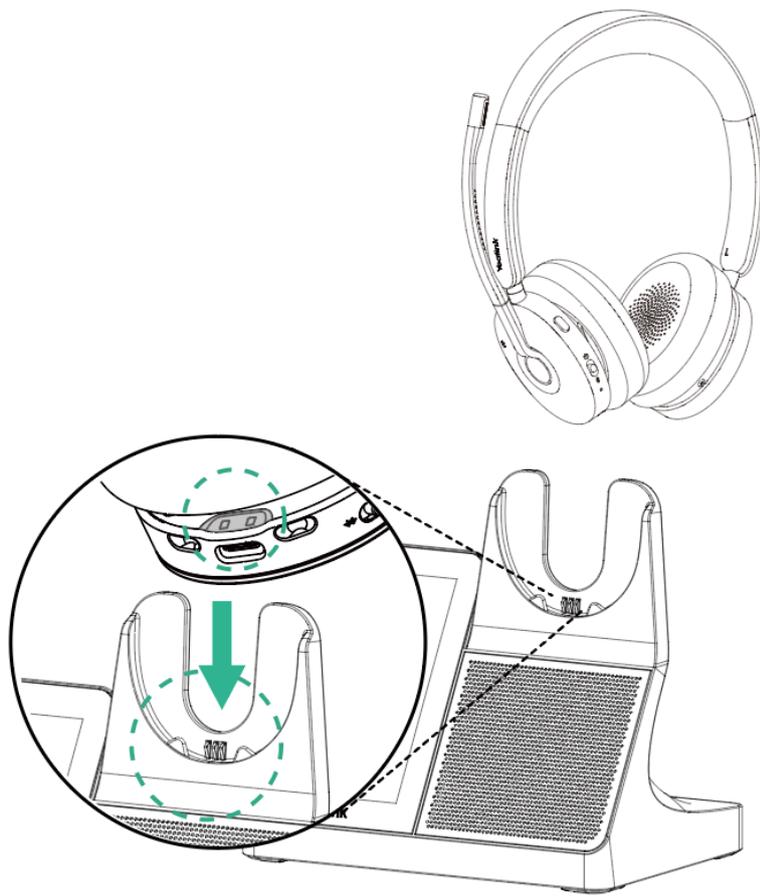
- 💡 • For the initial use, the headset is successfully paired with the workstation when you dock it in the workstation.
  - It takes approximately 1.5 hours to charge your headset fully, and the LED glows green after it is fully charged. We recommend fully charging the headset when using it for the first time.

LED Indicator

Charging
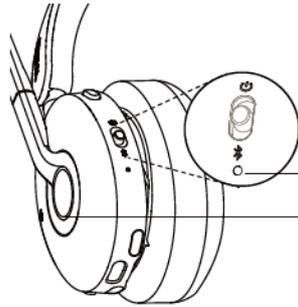
Breathing green LED indicator

Fully Charged
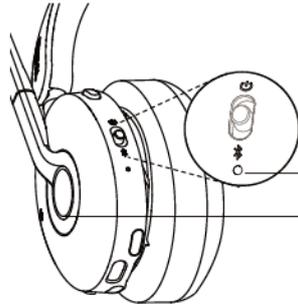
Green LED indicator

Battery Life

Item	Details
Talk Time	• DECT mode: up to 16 hours • Bluetooth mode: up to 32 hours
Standby Time	195 hours
Charging Time	1.5 hours (12 V/1.25 A)

Pair WH68 Headset with Workstation

You can enjoy music and hands-free calling with the headset wirelessly by using your device's Bluetooth function.

Introduction

When you put the headset on the workstation, you can feel the headset stick to the workstation. Also, you can check the charging indicator on the headset to judge whether it is correctly installed.
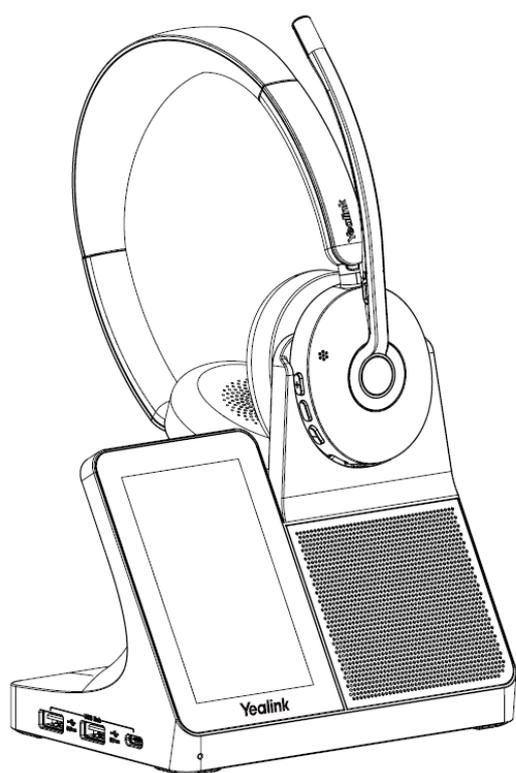
Before You Begin

Please dock the headset to the workstation to charge for at least 90 minutes for the first time usage.

Procedure

1. Connect the workstation to a power supply.

2. Power on your headset.

3. Dock the headset to the workstation.

   The headset is successfully paired with the workstation. The LED on the headset is solid blue for 5 seconds and then indicates the charging status.

   • After the headset is paired, it will remain paired even if you undock it. You can pair

💡   up to three headsets to the workstation for conferencing. After the conference
     ends, all other headsets automatically disconnect from the workstation.

- One headset can only be connected to one workstation.
- One workstation can connect up to four headsets (a primary headset and three secondary headsets).
- One workstation can connect up to two Bluetooth devices simultaneously.
- One workstation can save the pairing information of 8 Bluetooth devices connected recently.

Unpair WH68 Headset with the Workstation

Before You Begin

The headset has paired with the workstation. You can do one of the following to disconnect/ unpair your headset.

Procedure

1. Press the **Mute** and **Call Control** buttons for 3 seconds until the indicator turns solid red for 2s, and turns solid green for 2s, and you hear "factory reset".

> 💡 A factory reset is the only way to disconnect the headset from the workstation. Please proceed with caution, as this operation will clear all pairing information and settings.
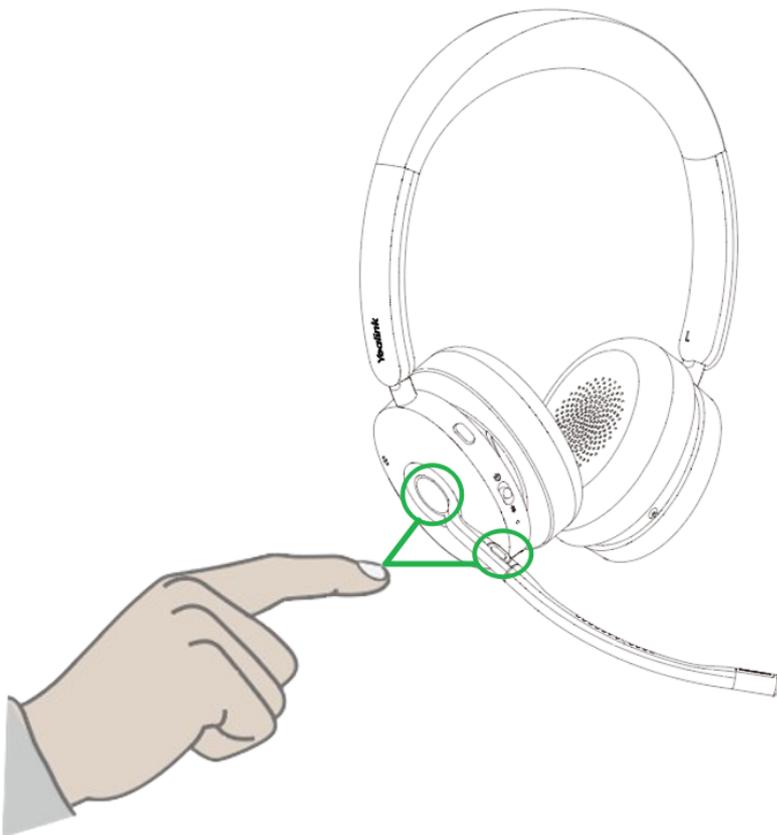
Connect to PC & Desk Phone & Mobile

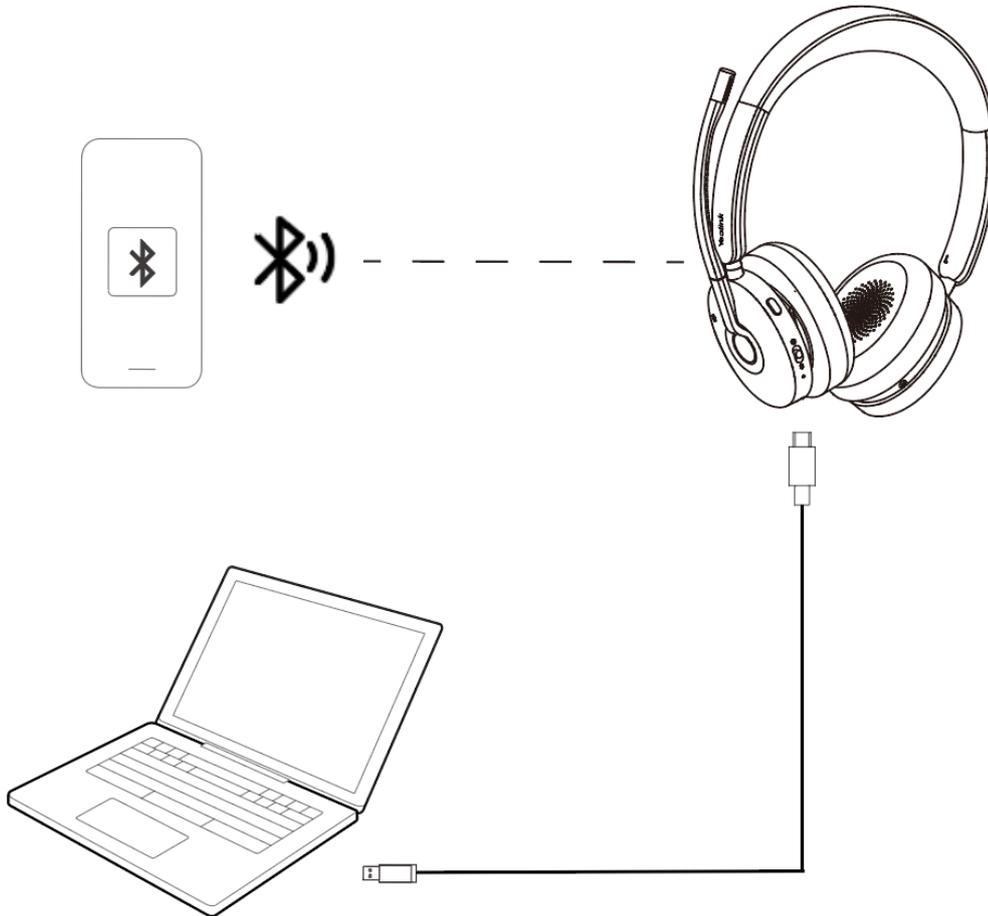This connection is suitable for office work.

1. Connect the workstation to the PC and desk phone via USB cable.

2. Connect the headset to the mobile via Bluetooth.
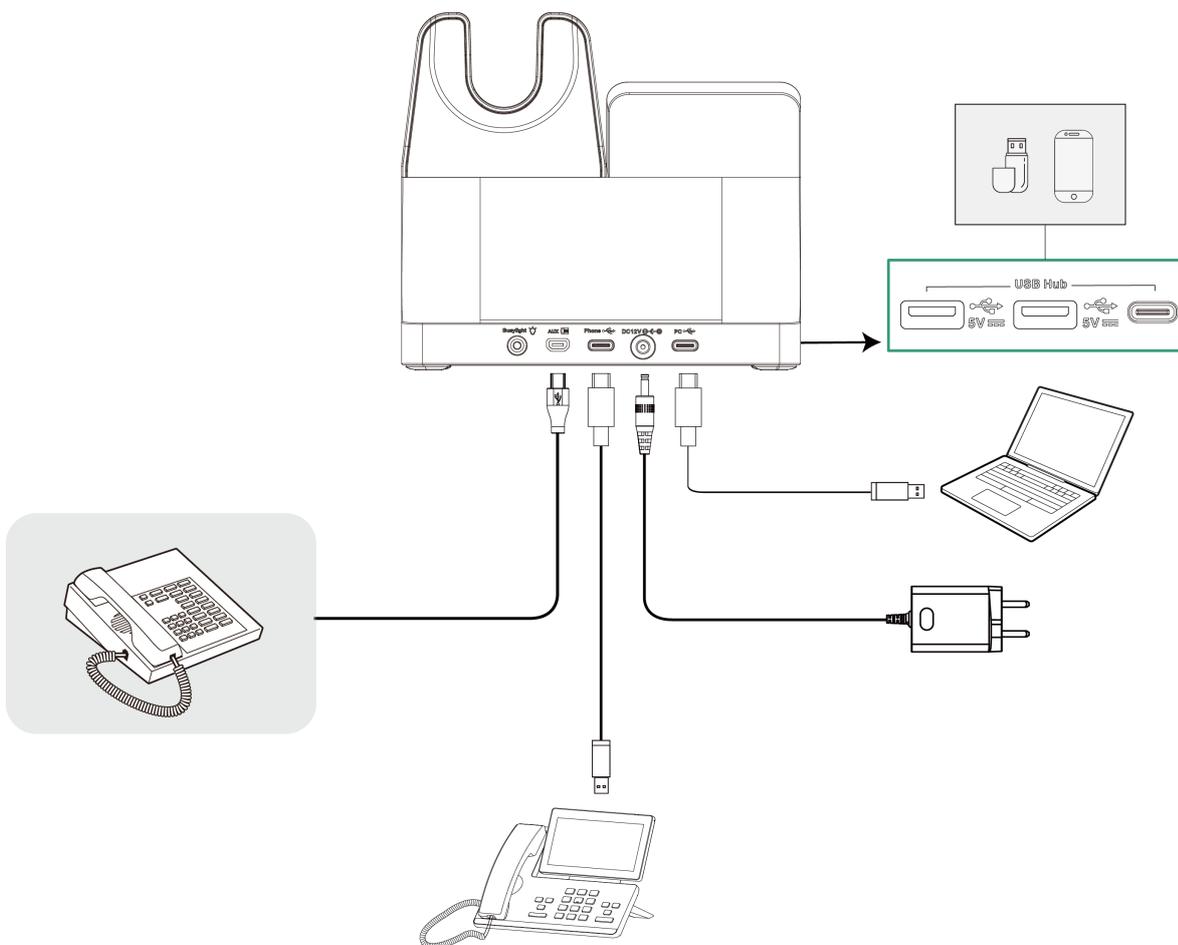
Connect to PC & Mobile

This connection is suitable for mobile work.

1. Connect the headset to the mobile via Bluetooth.

2. Connect the headset to the PC via the USB cable.

Connect to Desk Phone via EHS62

You can connect the WH68 Workstation to Yealink, Cisco, Avaya, Ploy, Grandstream, Franvil, and Snom phones.

> 💡 For more information, please refer to the Yealink EHS62 Wireless Headset Adapter.

Connect to Desk Phone via Telephone Cable

You can connect the WH68 Workstation to Yealink, Cisco, Avaya, Poly, Grandstream, Franvil, and Snom phones.

> 💡 For more information, please refer to the Yealink Telephone cable for WH63 E2/WH64/WH68 Series.

Auto Switching - Pair WH68 Headset with Workstation and WDD60

You can pair the WH68 headset with both the Workstation and the WDD60 simultaneously, enabling seamless switching between the two to meet various office needs.

> 💡 The headset cannot enter pairing mode while in call mode.

Pair with Workstation

For detailed information, refer to Pairing by Docking to the Workstation.

> 💡 1. If the Workstation is already connected to the primary headset, the headset will register as an additional headset at this time.
> 2. If the headset already has a pairing record with a Workstation (regardless of whether it is currently connected to the Workstation), it will clear the current pairing record and connect to a new Workstation.
> 3. If the Workstation is already connected to one primary and one additional headset, a new headset cannot replace the existing ones for registration. One of the connected headsets needs to be turned off or disconnected.
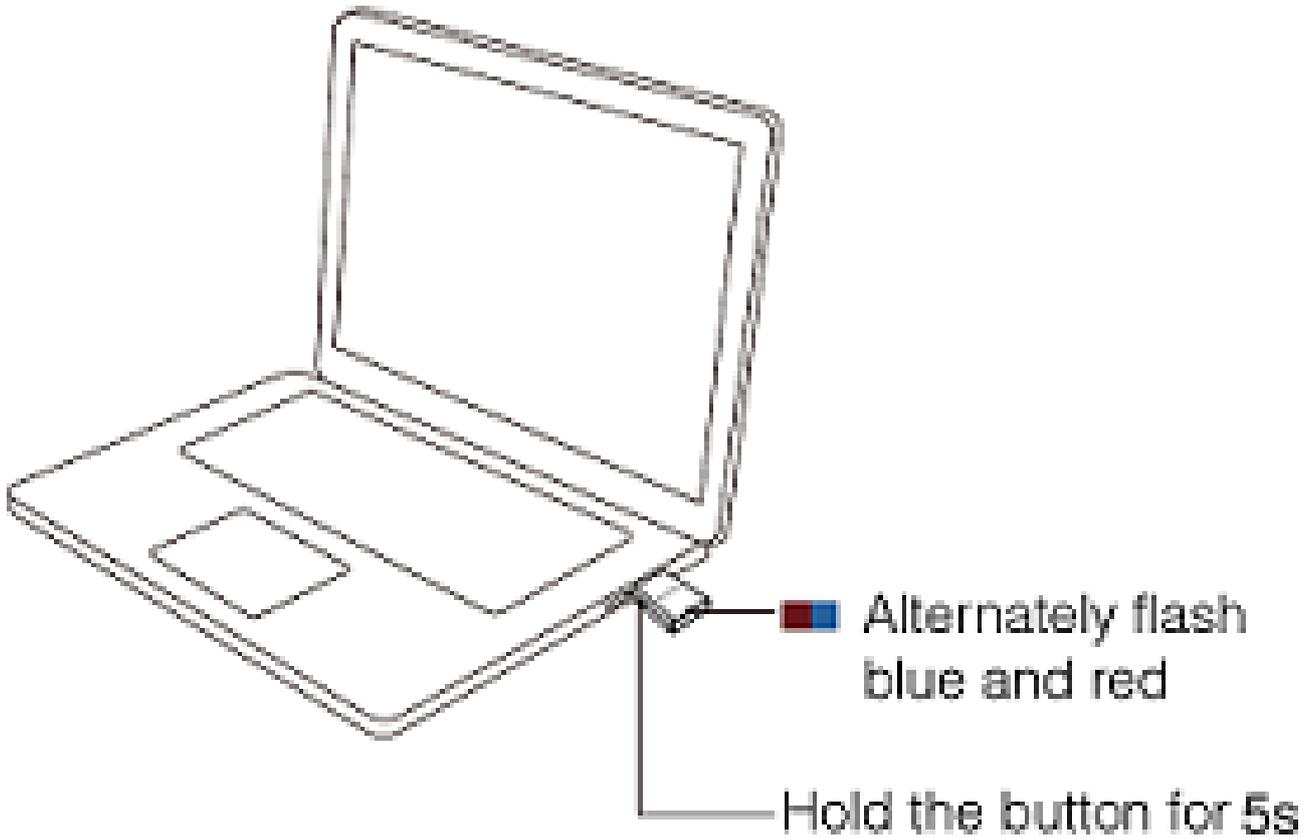
Pair with WDD60

1. Power on the headset and put it into pairing mode by pressing the **Call Control** button for 5 seconds.

2. Connect the WDD60 to a PC or desk phone and put the WDD60 into pairing mode.
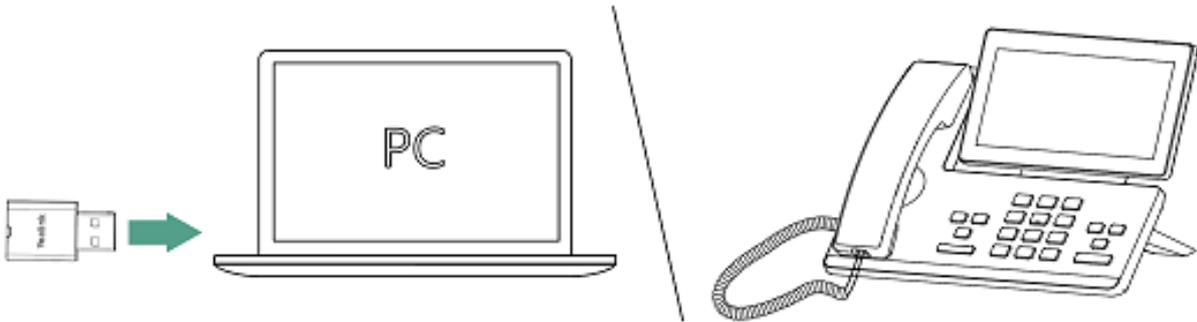
3. Press and hold the button of the WDD60 for 5S, and the LED indicator flashes blue and red alternately.

Alternately flash
blue and red

Hold the button for 5s

4. After pairing was successful, the LED indicator of the WDD60 turned solid blue.
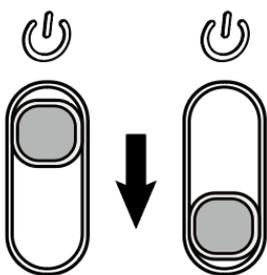
Reconnection
Automatic Reconnection

The scenarios for automatic reconnection include abnormal disconnection due to long

distance and power loss of the Workstation/Dongle.

Headset Power On/Button Reconnection

To reconnect, slide the power button to the Bluetooth position and release it.

Switching between the Workstation and WDD60
**Scenario 1: When using a Workstation in the company**

- When you are connected to the WDD60 at home and want to switch to the Workstation,

  dock it to the Workstation to connect immediately and disconnect from the WDD60.
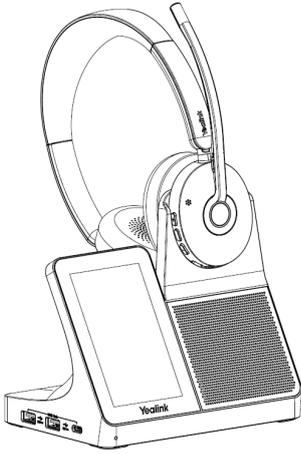
Scenario 2: When using WDD60 at home

- When you are connected to the Workstation in the office and want to switch to the WDD60, turn off the Workstation and slide the power button to the Bluetooth position to reconnect.
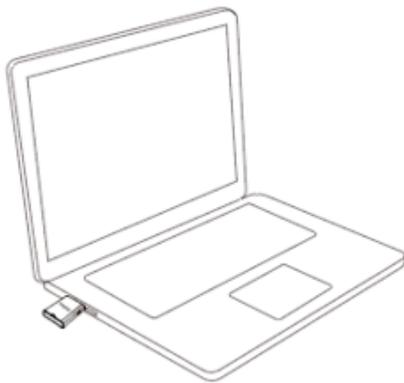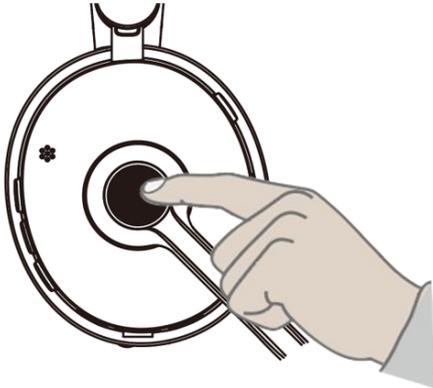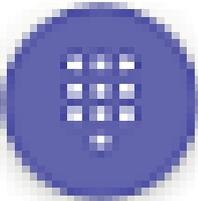
Basic Call Control

Headset

Function	Action
• Answer call • End call • Accept the incoming call and end the active call	Press the **Call Control** button
• Redial • Reject the incoming call and continue the active call	Double-press the **Call Control** button
• Hold call • Switch between held call and active call • Put the current call on hold and answer an incoming call	Hold the **Call Control** button for 2 sec

Workstation

Function	Action
Place a new call	1. Tap the connected device card or (Teams style)/(Standard style).

	2. Enter the desired number.
	3. (Optional) Select the desired outgoing dialing device.
	4. Tap **Call**.
Place a call from the directory	1. Tap (Teams style), and go to **Contacts**/ (Standard style).
	2. Select the desired contact group and find the desired contact.
	3. Tap the contact to enter the detail screen.
	4. Tap .
Place a call from the call history	1. Do one of the following:
	• Tap (Teams style) or , and go to History or
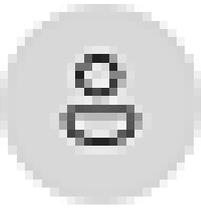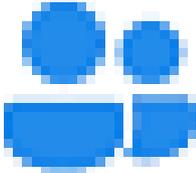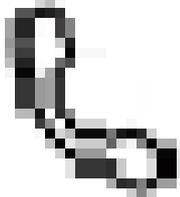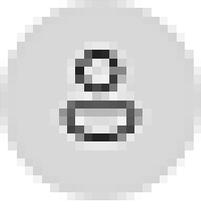
	. • Tap or and select (Standard style). 2. Select the desired call record to place a call.
Answer call	Tap .
End call	Tap .

Reject call	Tap (Teams style). Tap (Standard style).
Silence a call (UC version)	Tap
Hold call	Tap (Teams style). Tap (Standard style) and select **Hold**.
Resume call	Tap **Resume**.
Adjust volume	Tap
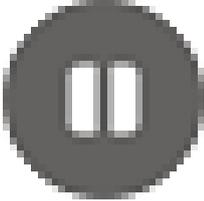
	and drag the slider (Teams style). Tap or (Standard style) .
Mute/unmute microphone	Tap or and drag the slider (Teams style). Tap or (Standard style).
Place a new call during a	Tap
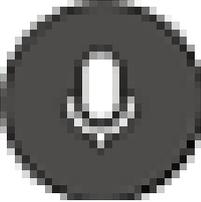
call	
	and select **New call**.
Redial	1. Tap
	or the user account avatar.
	2. Tap **Redial**.
	3. Select a device to redial.
	💡 It is only available in the Teams version.
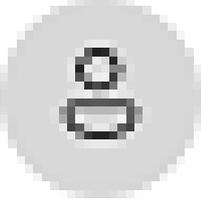
Handle Multiple Calls

The headset and base can accept and handle multiple calls at the same time.
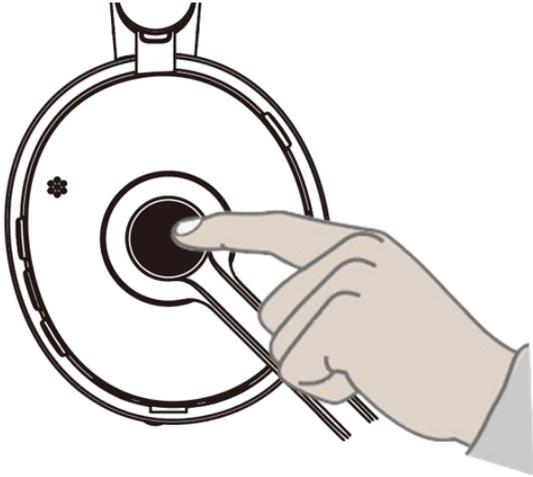
Function	Action
End the current call and answer the incoming call	Press the **Call Control** button.
Hold the current call and answer the incoming call	Press and hold the **Call Control** button for 2 seconds.
Switch between held call and active call	Press and hold the **Call Control** button for 2 seconds.
Reject the incoming call while on a current call	Double-press the **Call Control** button.

Voice Assistants
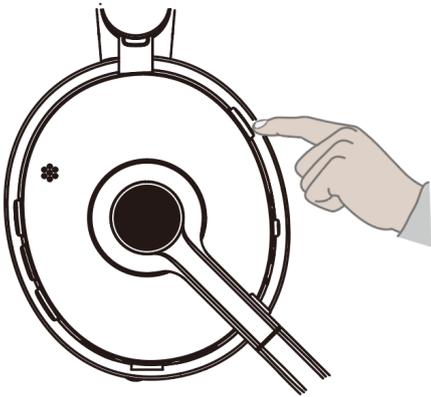
Function	Action
Activate the Cortana	Hold the **Teams** button. 💡 It requires Microsoft's support.
Invoke the Teams client	Press the **Teams** button in the idle state.
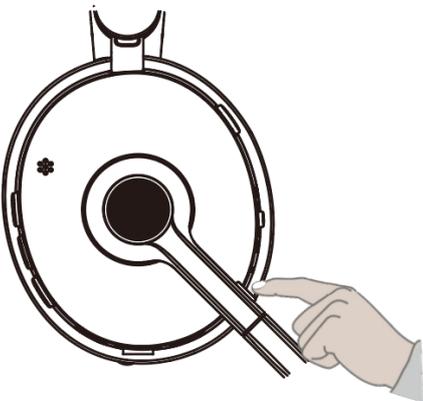
Function	Action
Activate the System Voice Assistant (Siri, Google Assistant, etc.)	Hold the **Mute** button.

Adjust Volume
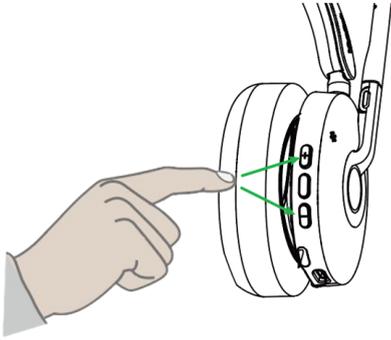
Function	Action
Volume up	Press +
Volume down	Press -

Multiple Headset Conference Calls-Training Mode

Introduction

You can set up a conference call with the WH68 Workstation by pairing an additional headset with the same base

Register Additional Headset

Register Additional Headset

Procedure

1. After successfully pairing the primary headset and base, undock the primary headset from the base.

2. Dock an additional headset in the base. It will attempt to pair with the base.

3. A voice prompt will sound in the primary headset. Press the **Call Control** button on the primary headset to add the additional headset to the conference. Audio will now be shared between the headsets.

> 💡 The primary headset needs to press the button to confirm within 10 seconds; otherwise, the registration process ends.

① Primary headset   ② Additional headset

Primary headset

Function Synchronization

After the primary and additional headsets are connected, the functions are synchronized.

Volume Adjustment

- When you adjust the volume of the primary earbud, the terminal device will synchronize the volume, but the volume of the secondary earbud will not change.
- When you adjust the volume of the secondary earbud, it will not affect the volume of the primary earbud or the terminal device; it only adjusts the local volume of the secondary earbud.

Music

- After the secondary earbud is registered, when the terminal device plays music, both the primary and secondary earbuds will sound. At this point, the earbuds are in call mode for music playback.
- When the primary earbud is playing music and the secondary earbud joins, the primary earbud will switch from music mode to call mode for music playback.
- When the secondary earbud is deregistered or powered off, the primary earbud continues to play music, switching from call mode back to music mode.

Unregister Additional Headset

You can unpair the additional headset from the base.

1. Press the **Call Control** button and the **Volume Up** button until the indicator light on the additional headset flashes orange. After successfully unpairing, the additional headset will give a voice prompt saying "**Base disconnected**."

End or Leave a Conference Call

Do one of the following:

- To end the call for all headsets, press the **Call Control** button on the primary headset, or dock the primary headset in the base.
- An additional headset can leave the conference by pressing the **Call Control** button on the headset, or by docking the additional headset in the primary headset's base (not the additional headset's base).

Conference Mode

Introduction

There are two conference modes: Temporary Conference Mode (Default) and Permanent Conference Mode. The registration status of the additional headset varies depending on the mode.

Temporary Conference Mode (Default)

In a non-call state, register the additional headset:

When there is an incoming/outgoing (DECT call) status, regardless of whether the call is ultimately connected, the additional headsets will be unregistered after the incoming/

outgoing call status ends.

> 💡 When the additional headset is powered off/disconnected or in other states, the additional headset will not be unregistered.

During a call, register the additional headset:

After ending the call, the headset automatically deregisters.

Permanent Conference Mode

Whether you register the additional headset before or during a call, the registration status will remain until the additional headset automatically disconnects.

> 💡 You can set the mode on Yealink USB Connect.

Media Control

Media Control

> 💡 Music control takes effect exclusively when there is a sole Bluetooth connection established.
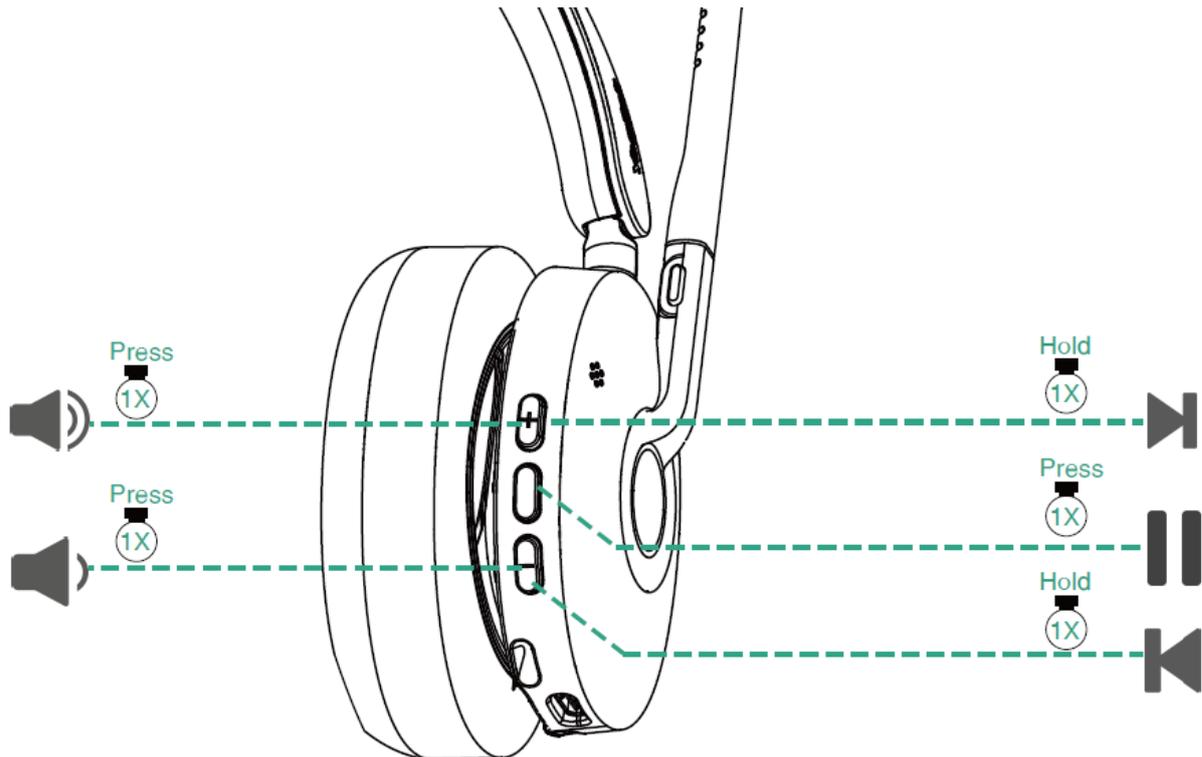
To adjust the headset's music effect, go to the Yealink Connect App on your phone or Yealink USB Connect software on your PC.

For Yealink Connect or Yealink USB Connect:

- Go to **Moments** to select **Office**, **Relax,** and **My Moment**.
- You can also tap **Music Presets** to adjust the music effects.

Noise Canceling

Introduction

The noise-canceling function generates antiphase sound against outside surrounding noises (such as noises in vehicles or noises from air conditioners indoors) to reduce the surrounding noises by canceling them out.

Because the ANC function automatically optimizes the noise-cancelling performance according to changes in the wearing condition and usage environment, you may notice fluctuations in the noise-cancelling effect.

Depending on the type of noise or if it is used in a very quiet environment, you may not feel the effect of noise canceling, or you may feel that some noise is increased.

When you are wearing the headset, depending on how you wear the headset, the effect of noise canceling may be decreased, or a beeping sound (feedback) may be heard. In this case, take off the headset and put it on again.

The noise-canceling function works primarily on noise in the low-frequency band, such as vehicles and air conditioning. While noise is reduced, it is not completely canceled. When you use the headset in a car or a bus, noise may occur depending on street conditions.

Mobile phones may cause interference and noise. Should this occur, move the headset further away from the mobile phone.

Do not cover the microphones on the left and right units of the headset with your hand, etc. If they are covered, the effect of the noise canceling or the Ambient Sound Mode may not perform properly, or a beeping sound (feedback) may occur. If any of this is the case, remove your hands, etc., from the left and right microphones.

Use Noise Canceling

Reduce ambient noise. The higher the level, the more obvious the noise cancellation

Noise Canceling

Ambient Sound

ANC

Press

1X

Allow you to hear ambient sound

Turn off noise canceling and ambient sound, use passive noise cancellation

OFF
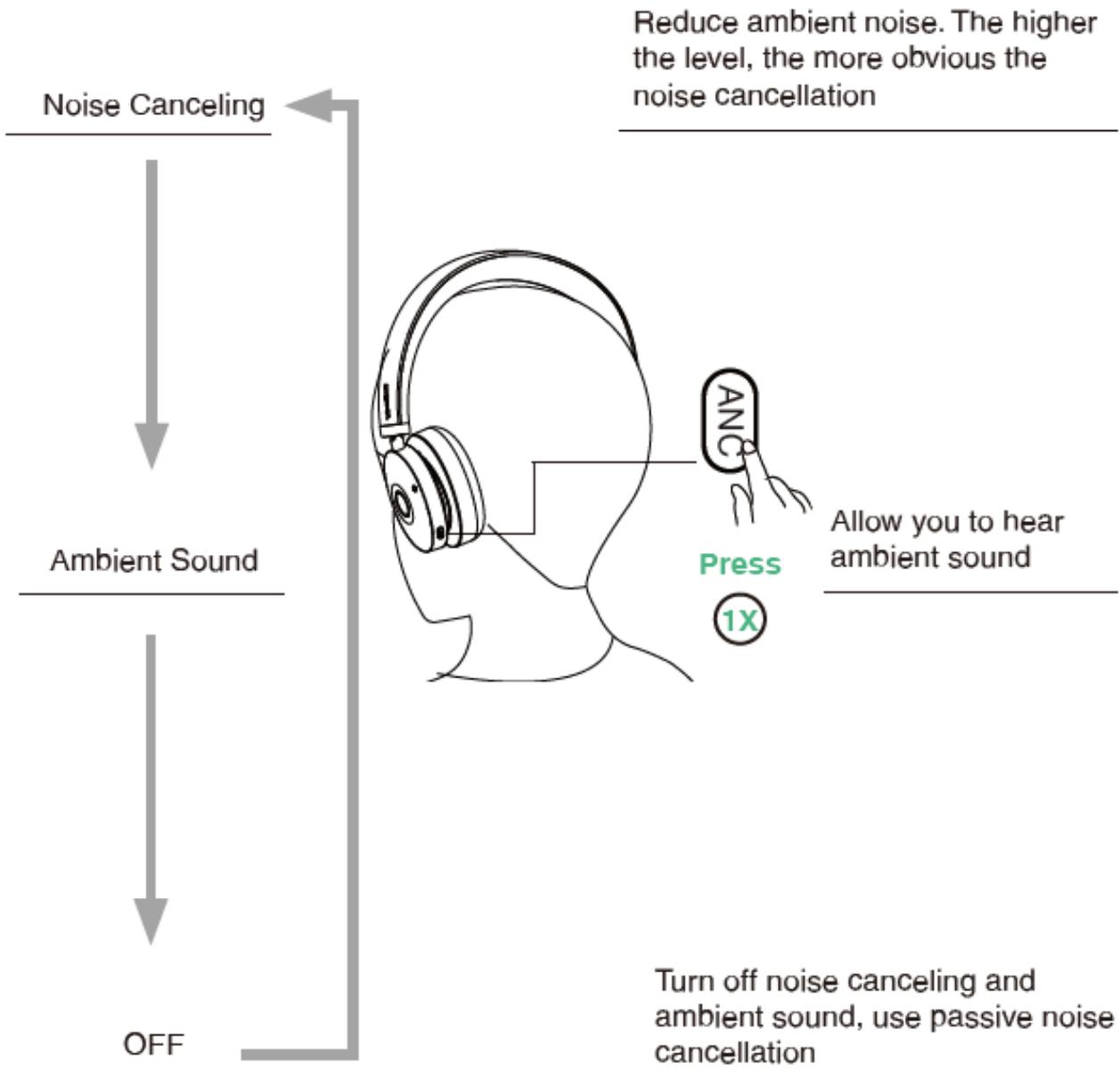
- You can set the level of noise cancellation on Yealink USB Connect (desktop client) or Yealink Connect (mobile app).
- If you are in noise-canceling mode, you might not hear the ambient sound. It depends on ambient conditions and the type or volume of audio playback.
- Do not use the headset in places where the inability to hear ambient sounds would be dangerous.

Deep ANC

Hold the ANC button for 2 seconds to enter the immersive mode (deep ANC), and the headset will offer stronger noise cancellation.

ANC

Hold

2S
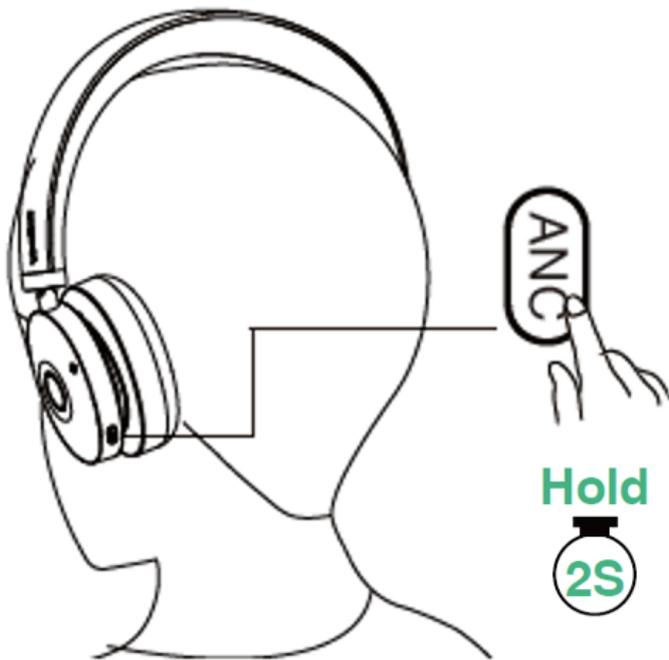
Update Firmware

What Is Firmware

Firmware is product software that controls how a device operates. We recommend updating the firmware to the latest version to ensure your device performs optimally. Please go to the product support page to download the available firmware.

Check Firmware Version

Before You Begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Run **Yealink USB Connect**.

2. Go to **Device status** to check the firmware version.

For more information on Yealink USB Connect, refer to the Yealink USB Device Manager Client User Guide.

Update via Yealink USB Connect

Before you begin

We recommend you upgrade Yealink USB Connect to the latest version.

Procedure

1. Run **Yealink USB Connect.**

2. Go to **Update device.**

3. Do one of the following:

   - Click **Update Now** to update the firmware to the newest version automatically.

   - Click **Update Manually** to manually update the firmware to the specific version.

4. Confirm the action.

5. You need to download the firmware from the product documentation page first.
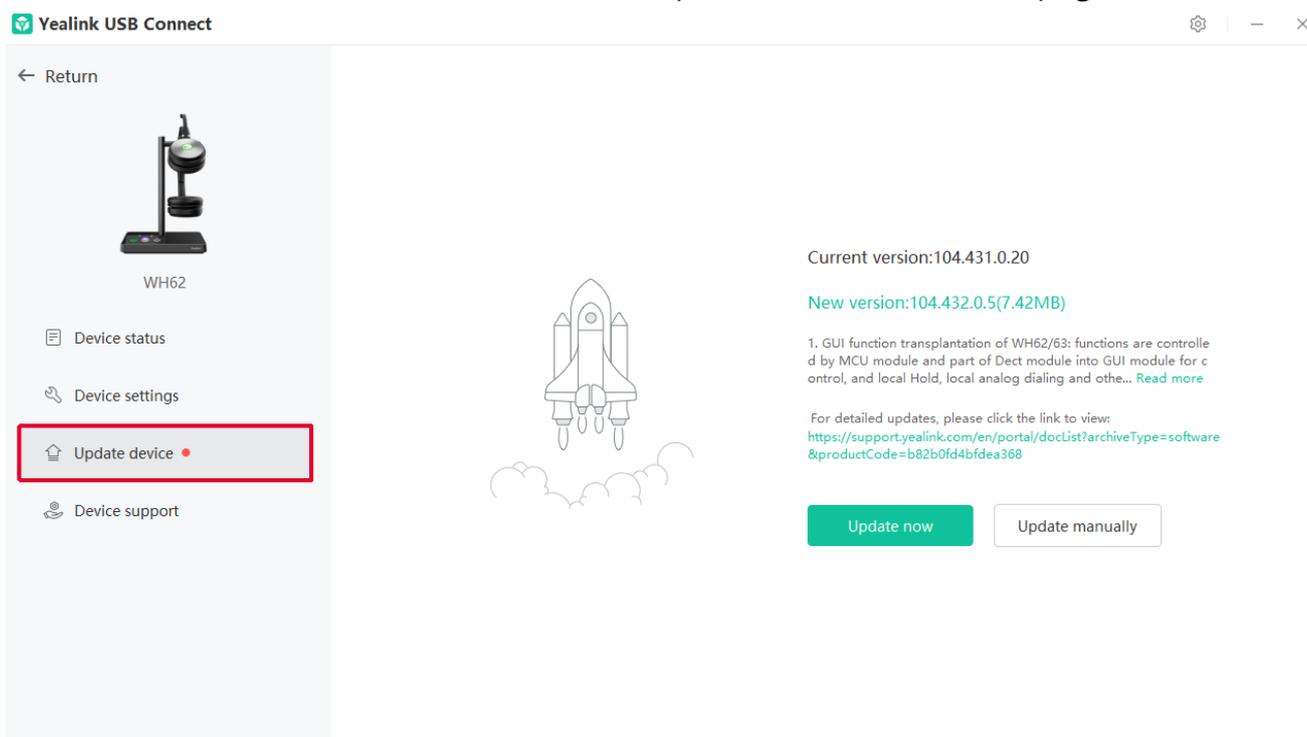
> 💡 For WH62/WH63, the headset used with WDD60/W80B DECT Base /W90B DECT Base should upgrade the firmware through over-the-air transmission. You can check whether the headset supports the OTA upgrade through Yealink USB Connect.

For more information on Yealink USB Connect, refer to Yealink USB Device Manager Client User Guide.

Update via YMCS/YDMP

Procedure

1. Enter the web user interface of the Yealink Management Cloud Service (YMCS)/Yealink Device Management Platform(YDMP).

2. Go to **Device Management** > **USB Device** to select the corresponding device, and click

3. Click **Update Firmware** to select the version and execution mode.

Firmware Upgrade   ×

Note: After update, the current firmware will be overwritten

Model:

☑ WH62

Version source:

● Official Version   ○ Custom Version

* Select Version:

WH62: | Please select a version   ^ |

Execution Mode

● At once   ○ Timing

104.435.0.10

104.435.0.5

104.434.0.25   OK   Cancel

104.433.0.25

104.433.0.10

104.432.0.15

4. Click **OK**.

Related Topic

- [OTA Update Headset](#)

OTA Update Headset

What Is OTA

Over-The-Air (OTA) is used to update the WH62/WH63 Portable headset online.

You can update the headset with WDD60.

OTA Update Headset

We recommend you update Yealink USB Connect to the latest version.

Before You Begin

Check whether the headset supports the OTA update.

1. Run **Yealink USB Connect.**

2. Go to **Device status** to check.
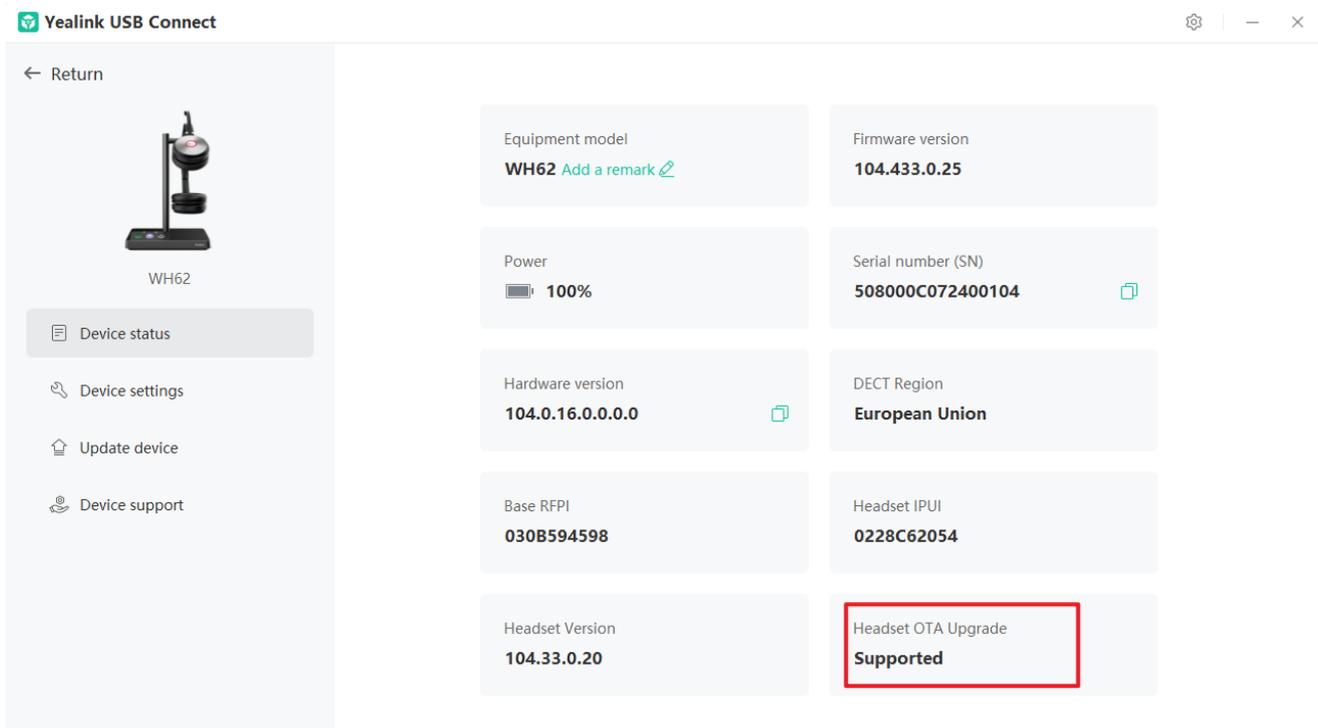
Procedure

1. Connect the WDD60 to the PC.

2. Go to **Yealink USB Connect** to pair the headset with the WDD60.

3. After pairing, go to **Update device** > **Update Now** or **Update manually** to update the WDD60.

4. After updating the WDD60, the headset will automatically update to the version that comes with the WDD60 when idle.

5. The updating time for the headset is about 1 hour.

You need to purchase the WDD60 separately.

Update Multiple Headsets

Introduction

You can use the Yealink USB Connect to upgrade the same model of headsets in bulk. Bulk updates require at least two headsets of the same model to be connected, and up to six can be connected.

Bulk Update WH6X

1. Connect more than two WH6X to the PC.

> 💡 If the PC does not have enough ports, you can use a USB extender to connect the headset to the PC.

2. Open the Yealink USB Connect software and select the desired device CARD.
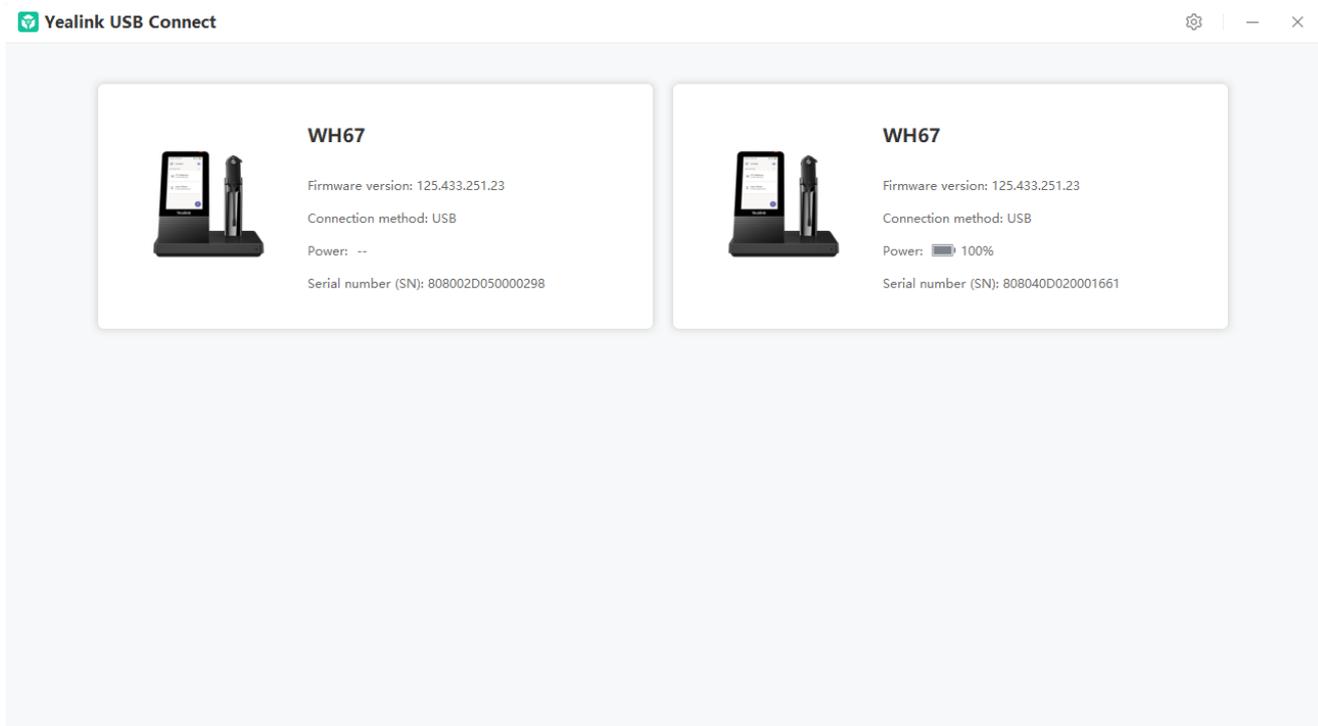
3. Go to **Update device** > **Update Manually**.
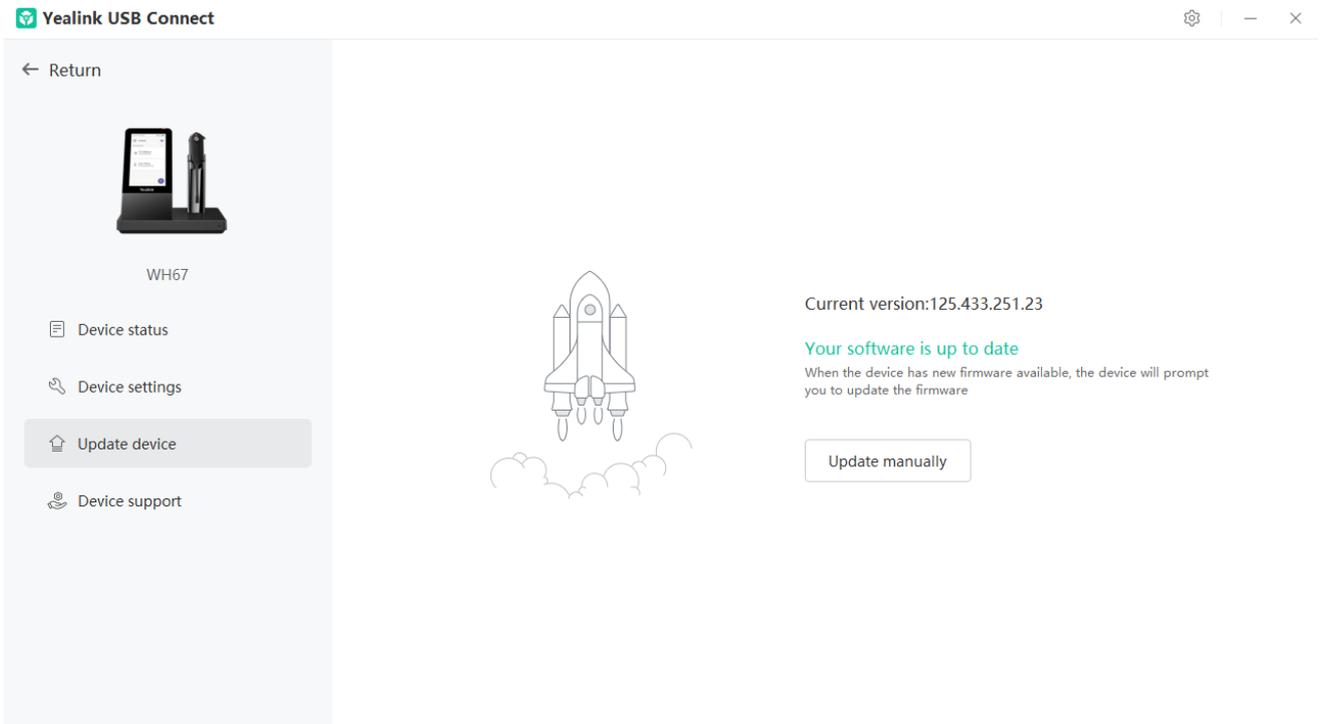
4. Click **Select all** to update all devices.
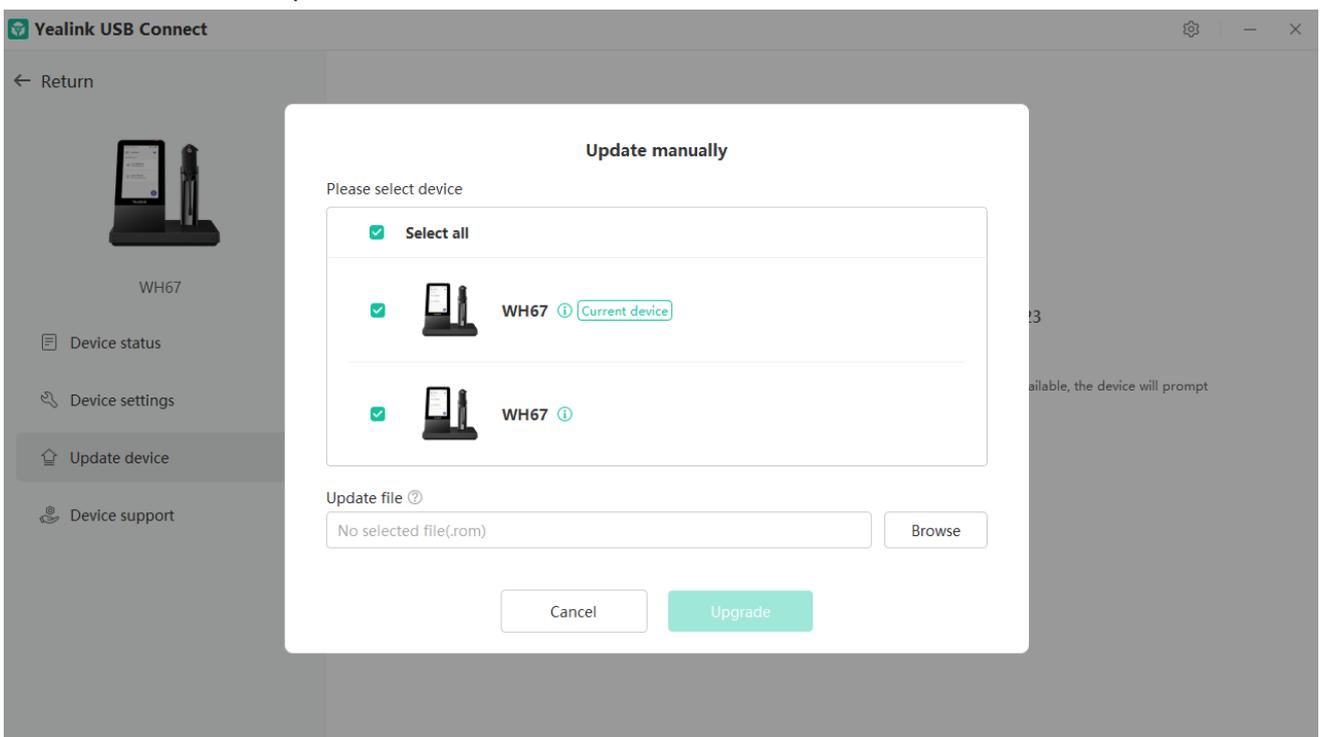
Bulk Update WH6X Portable

1. Connect more than two WDD60 to the PC.

> 💡 If the PC does not have enough ports, you can use a USB extender to connect the headset to the PC.

2. Open the Yealink USB Connect software and select the desired device CARD.

3. Go to **Update device** > **Update Manually**.

4. Click **Select all** to update all devices.

Yealink

Yealink USB Connect

← Return

WH62 Portable

Device status

Device settings

Update device

Device support

Update manually

Please select device

☑ Select all

☑ **WH62 Portable** ⓘ [Current device]

☑ **WH62 Portable** ⓘ

Update file ⓘ

No selected file(.rom)   Browse

Cancel   Upgrade

Basic Settings

General Settings

- In the Base

- For Teams Version: Tap

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- Go to **Settings** > **Basic Settings** > **General**.
- For UC Version: Tap

.
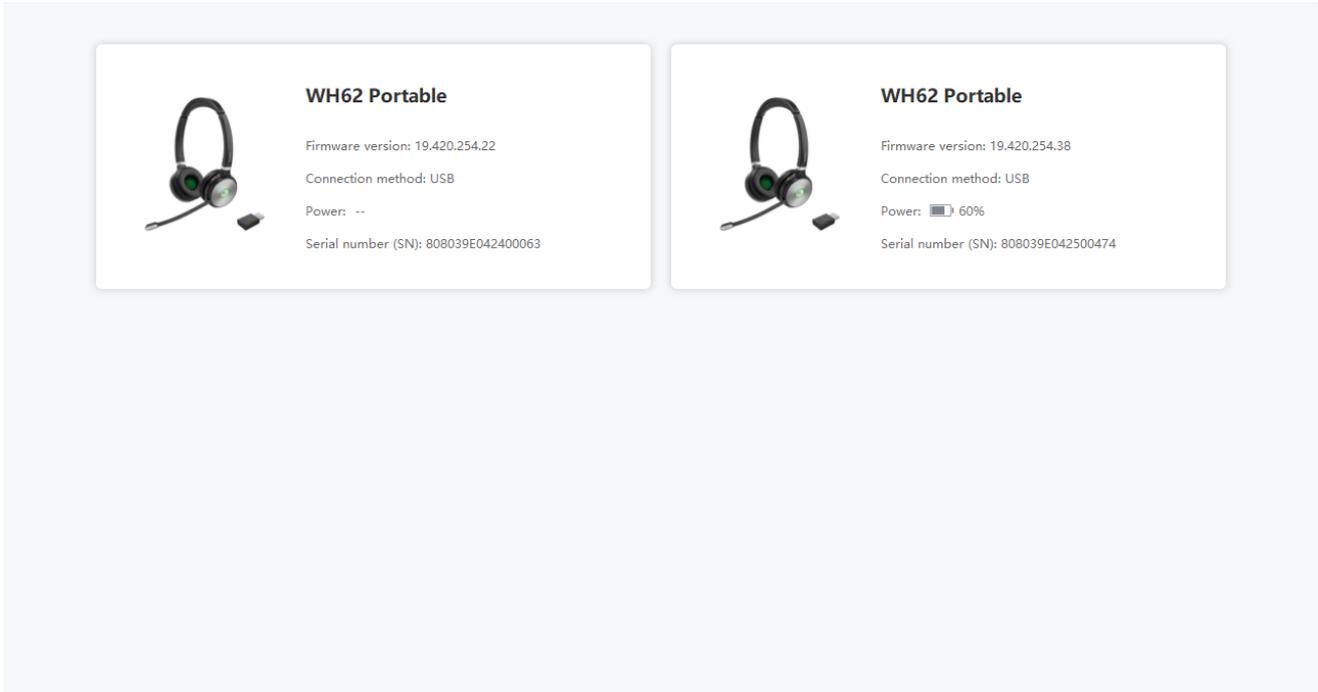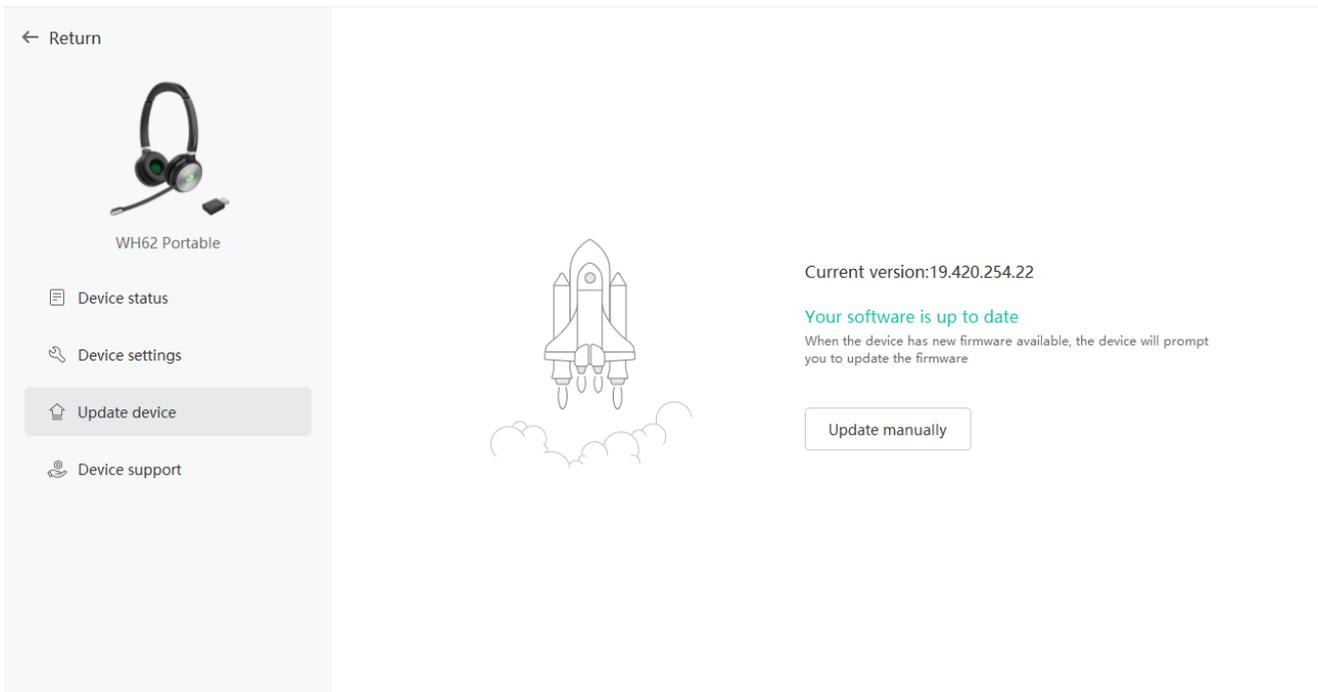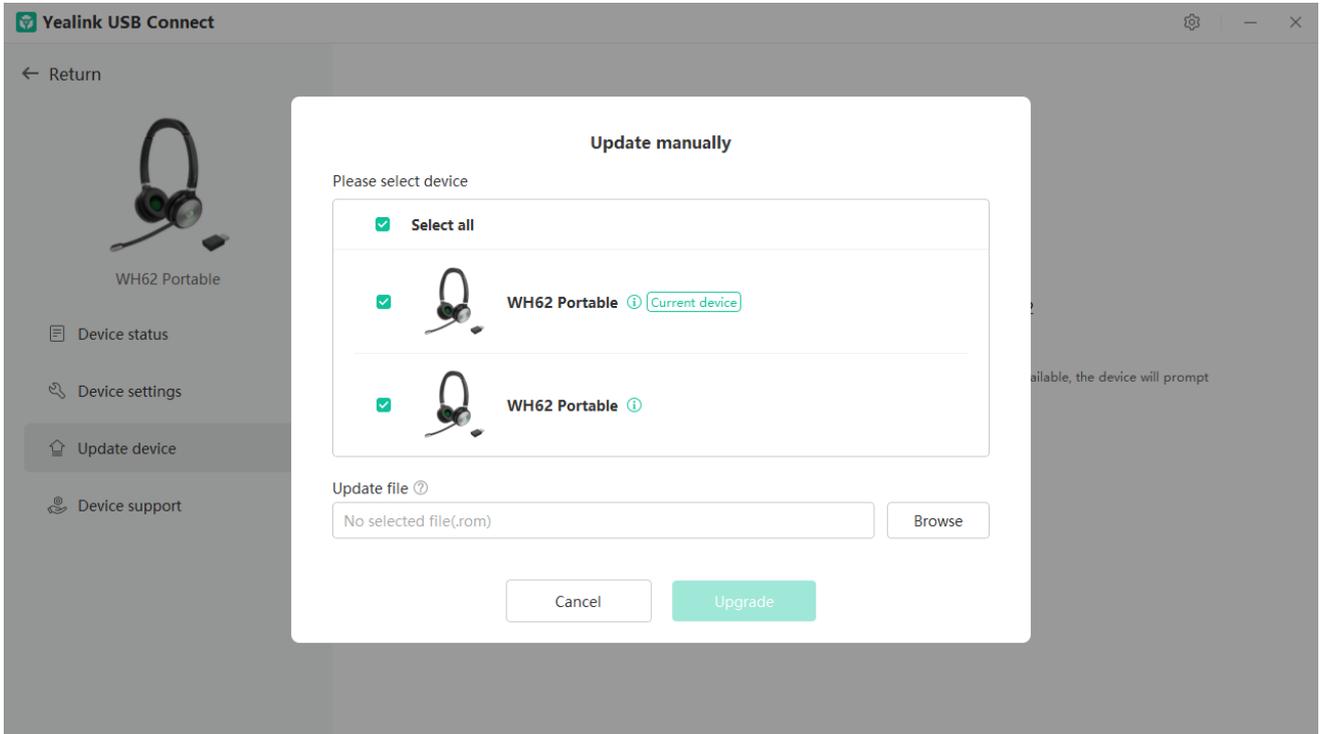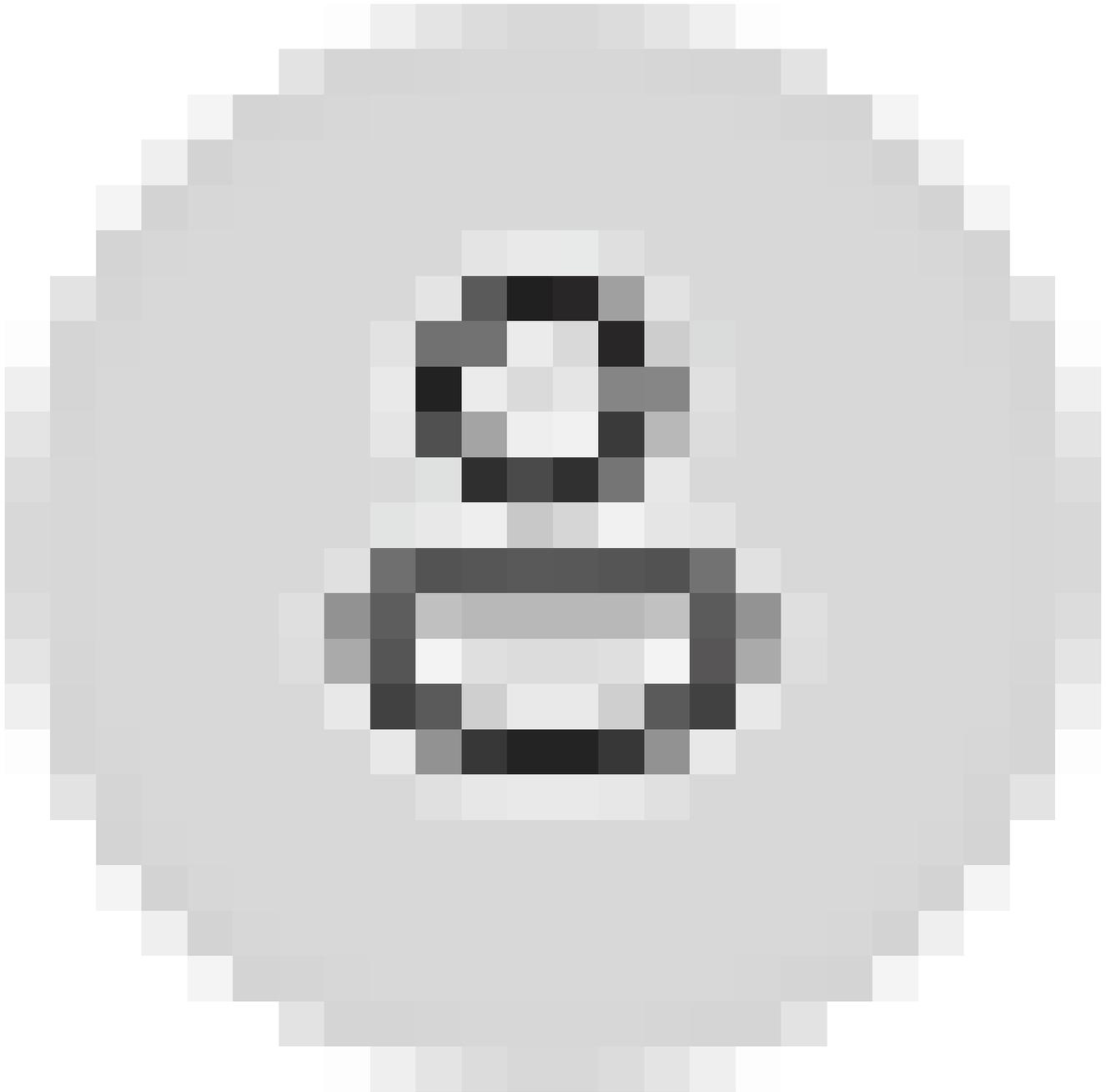
- Go to **Basic Settings** > **General**.

- In the Yealink USB Connect

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Basic Settings** > **General**.

Functions	Description
Language	Select the screen text language from a list of 13 languages.
Bluetooth	Enable/disable Bluetooth. Enable this function; you can do the following:

	- **Open discover**: Enable the Bluetooth of WH66/WH67 to be discovered by your mobile device. - **Discoverable time**: Select the timeout period for Bluetooth to be discovered. **Default**: 5 min.
Device Bluetooth Name	User-defined name of the Bluetooth device will take effect immediately after modification.
Bluetooth Auto Connect	Reconnect to the terminal device upon power-on automatically.
BLT-Busylight	Set the status of Busylight. - **Sync** (default): Synchronize device state. When the device has no state, it is in the off state. - **Available**: Solid green (The status bar of the LCD idle interface shows a green icon). - **DND**: Solid red (The status bar of the LCD idle interface shows a red icon). - **Off**: It remains off even if synchronized with a state. There is no icon in the status of the LCD Idle interface, and the light is not on when there is a call status.
DECT Auto Sleep	Set the time for the headset to enter sleep mode when no device is connected in DECT mode.
Date Format	Set the date display format.
Time Format	Set the time display format.

Sound

- In the Base

- For Teams Version: Tap

.

- Go to **Settings** > **Basic Settings** > **Sound**.
- For UC Version: Tap

.

- Go to **Basic Settings** > **Sound**.

- In the Yealink USB Connect

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Basic Settings** > **Sound**.

Functions	Description
Voice Guidance	Enable voice prompts or not.
Voice Guidance Language	Set voice guidance language.
Dial Tone	Set whether the paired headset plays a dial tone when entering the

	dialing screen.
Keypad Tone	Set whether the paired headset produces a sound when pressing the keypad keys.
Wearing Preference	You can select the position of the mic arm to optimize the stereo audio.
Second Device Audio	Hear the audio (tone music)from the other connected device while streaming audio.

PC Softphone

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Basic Settings** > **PC software**.

Functions	Description
Call Control with Softphone	Set whether to enable USB call control.
Headset Local Ringtone	Set whether a local ringtone is transmitted from the headset when a call comes from a device connected via USB. If there is no ringtone in the headset when the call comes in, you can enable this feature to make the headset play the built-in ringtone.
Base Ringtone Volume	Set the base ringer volume when a call comes from a device connected via USB.
Local Ring Type	Select the local ringtone for incoming calls from USB-connected devices.

Deskphone

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Basic Settings** > **PC Softphone**.

Functions	Description
Headset Local Ringtone	Set whether a local ringtone is transmitted from the headset when a call comes from a device connected via USB. If there is no ringtone in the headset when the call comes in, you can enable this feature to make the headset play the built-in ringtone.
Base Ringtone Volume	Set the base ring volume when a call comes from a device connected via USB.
Local Ring Type	Select the local ringtone for incoming calls from USB-connected devices.

Display Settings

- In the Base

- For Teams Version: Tap

.
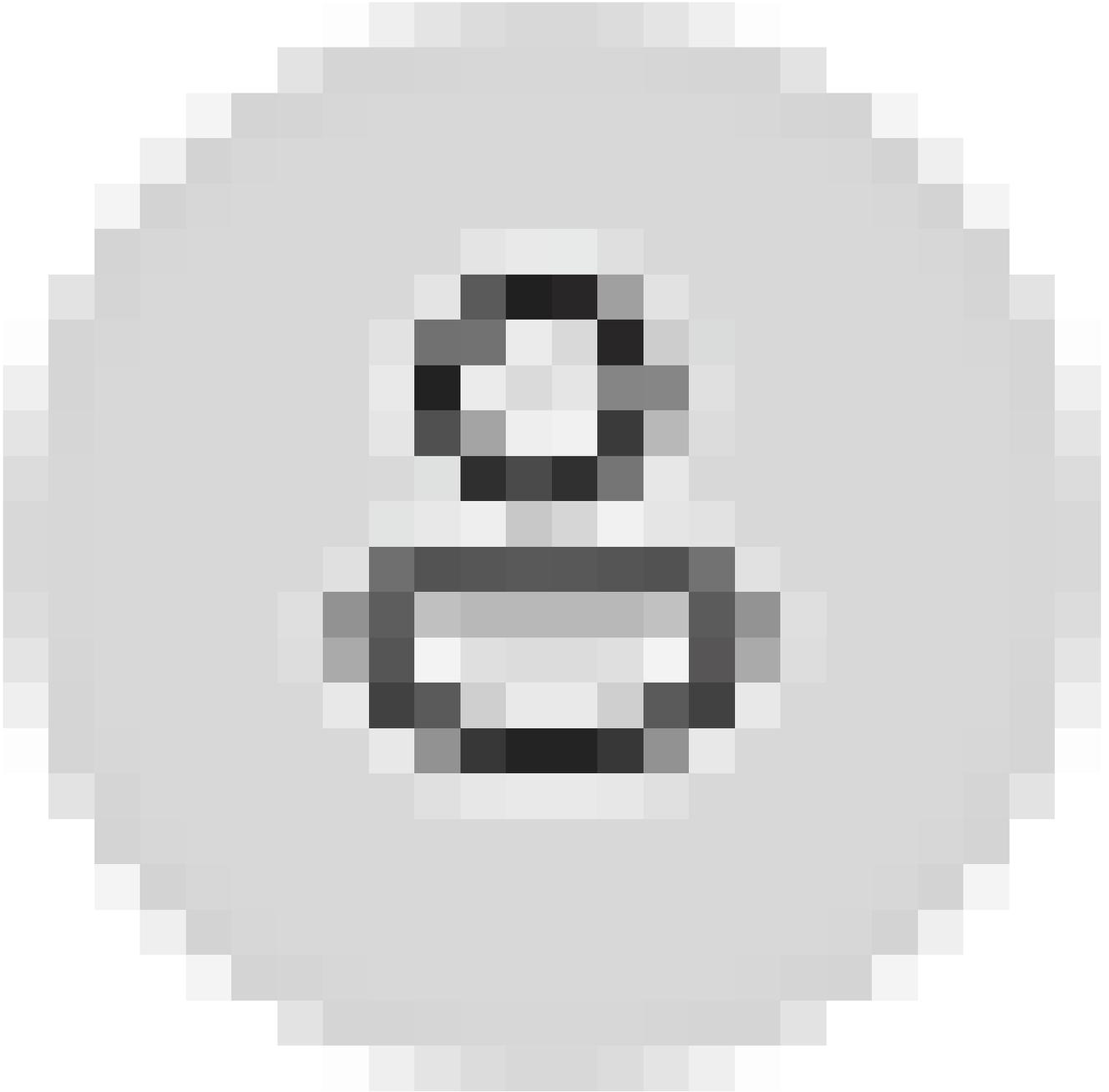
- Go to **Settings** > **Basic Settings** > **Display**.
- For UC Version: Tap

.

- Go to **Basic Settings** > **Display**.

- In the Yealink USB Connect

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Basic Settings** > **Display**.

Functions	Description
Dark Theme	The dark theme changes the default bright background color to a darker color, which is easier on the eyes in low-light environments or if you prefer less bright screens.

	💡 It is only available in the Teams version.
Teams User Name	Set whether the Teams user name displays on the home screen when the device disconnects from the PC. **Default**: Personal Mode. - **Personal Mode**: Display the Teams user name when the device disconnects from the PC. - **Desking Mode**: Do not display the Teams user name when the device disconnects from the PC. 💡 It is only available in the Teams version.
Backlight Active Level	Set the backlight level
Backlight Time	Set the backlight time. 💡 The backlight will be forcibly turned off if there is no operation for 24 hours to save power.
Screensaver Wait Time	Change the waiting time for the screen saver.
Screensaver Background	Set whether to display the built-in or the custom screensaver. - **System** - **Custom**

Advanced Settings

General Settings
- In the Base

- For Teams Version: Tap

.

- Go to **Settings** > **Advanced Settings** > **General**.
- For UC Version: Tap

.

- Go to **Advanced Settings** > **General**.

- In the Yealink USB Connect

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Advanced Settings** > **General**.

Funct ions	Description
Wirele ss Range	Select the wireless range between the headset and the base. When the headset exceeds the preset wireless range, it will prompt you "out of range". If you encounter signal interference from other wire devices, select **Medium** or **Short**. - **Long**: the wireless range is up to 150 m.

	- **Medium**: the wireless range is up to 30 m. - **Short**: the wireless range is up to 10 m.
Smart Mute Reminder	If you try to talk while your mic is muted, the headset will alert you.
Mute Detection Interval	Set mute detection interval
USB Computer Audio	When controlling the headset on the base, how does the speaker on the base play the non-call audio from the USB device.
Music Mode	Turn on to optimize audio for music. The audio quality for calls is not affected by this setting.
Platform	Change the platform between UC and Teams versions.

Calling

- In the Base

- For Teams Version: Tap

.

- Go to **Settings** > **Advanced Settings** > **Calling**.

- For UC Version: Tap

.

- Go to **Advanced Settings** > **Calling**.

- In the Yealink USB Connect

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Advanced Settings** > **Calling**.

| Functions	Description
Deskphone Connection	Enable a connection to the deskphone through the base's AUX port.

Call Device	Connect the headset to multiple PC softphones; the feature supports specifying a PC softphone to enter the dialing screen to make a call.
Call Priority	If you are on a call and a new call arises on a different phone without any actions on the device, then this setting determines which of the two active calls is routed to the headset.
Call Recording	After it is turned on, the voice of your call on other devices will be input to this unit, and you can record it with recording software.
Phone Type	If you use a USB connection for the Unify Phone, you need to modify the configuration.
Auto Dial	Set whether to turn on the automatic call-out function. After turning it on, the device will automatically dial out 5 seconds after entering the number on the dial pad.
Predial Feature	Control whether to enter the talking state by pressing the MFB button in the idle state.
Auto Answer when Undocked	If the headset is docked on the base during a call, it will automatically switch to hands-free mode. **Default**: Off.
Auto Answer when boom drop	When there is a new call, you can answer it by putting down the microphone arm.
Open Line when Undocked	Set whether to enter the dialing screen when undocking the headset.
Handsfree when	Please select whether to enable hands-free call audio playback when the headset is docked in DECT mode.

docked	
Permanent Conference Mode	After enabling the permanent meeting mode, the headphones will not disconnect after hanging up the call.
Equalizer for Calls	Select an audio preference to use for all calls. **Default**: Normal. - **Normal**: The bass and treble balance. - **Bass**: The bass is enhanced. - **Treble**: The treble is enhanced.
Comfort Noise	To indicate to the other party that you are on a call with the weak and comfortable noise.
Noise Suppression	If enabled, it will suppress the background noise of the sender and improve the signal-to-noise ratio.
Smart Noise Block	If enabled, it will significantly suppress the background noise of the sender, especially in the non-speech segment, eliminating the noise. Note that enabling this configuration may increase voice delay.
Sidetone Level	You can use this setting to adjust the volume of your voice heard during a call.

Headset Busylight

- In the Base

- For Teams Version: Tap
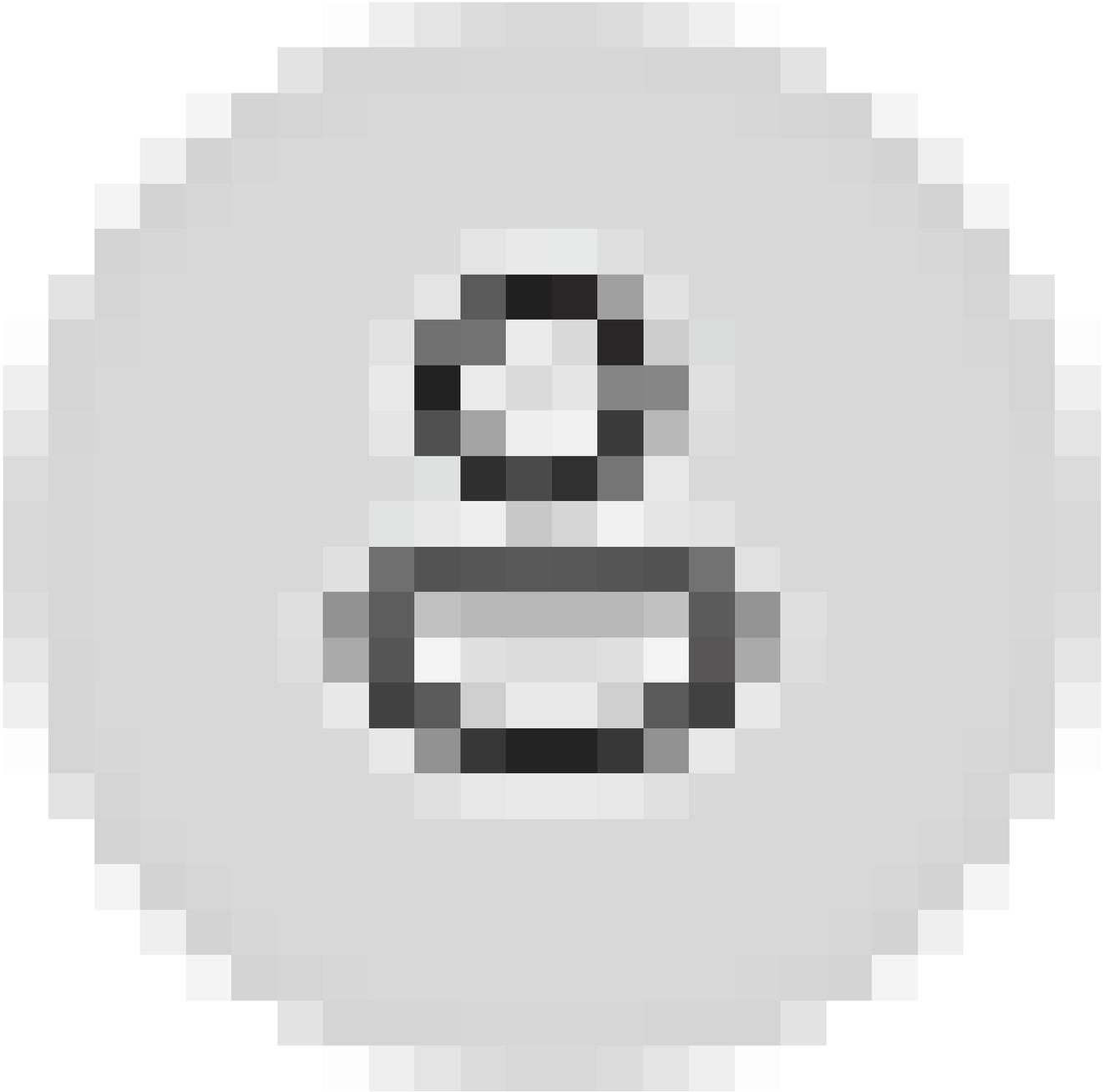
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- Go to **Settings** > **Advanced Settings** > **Hearing Protection**.
- For UC Version: Tap

.

- Go to **Advanced Settings** > **Hearing Protection**.
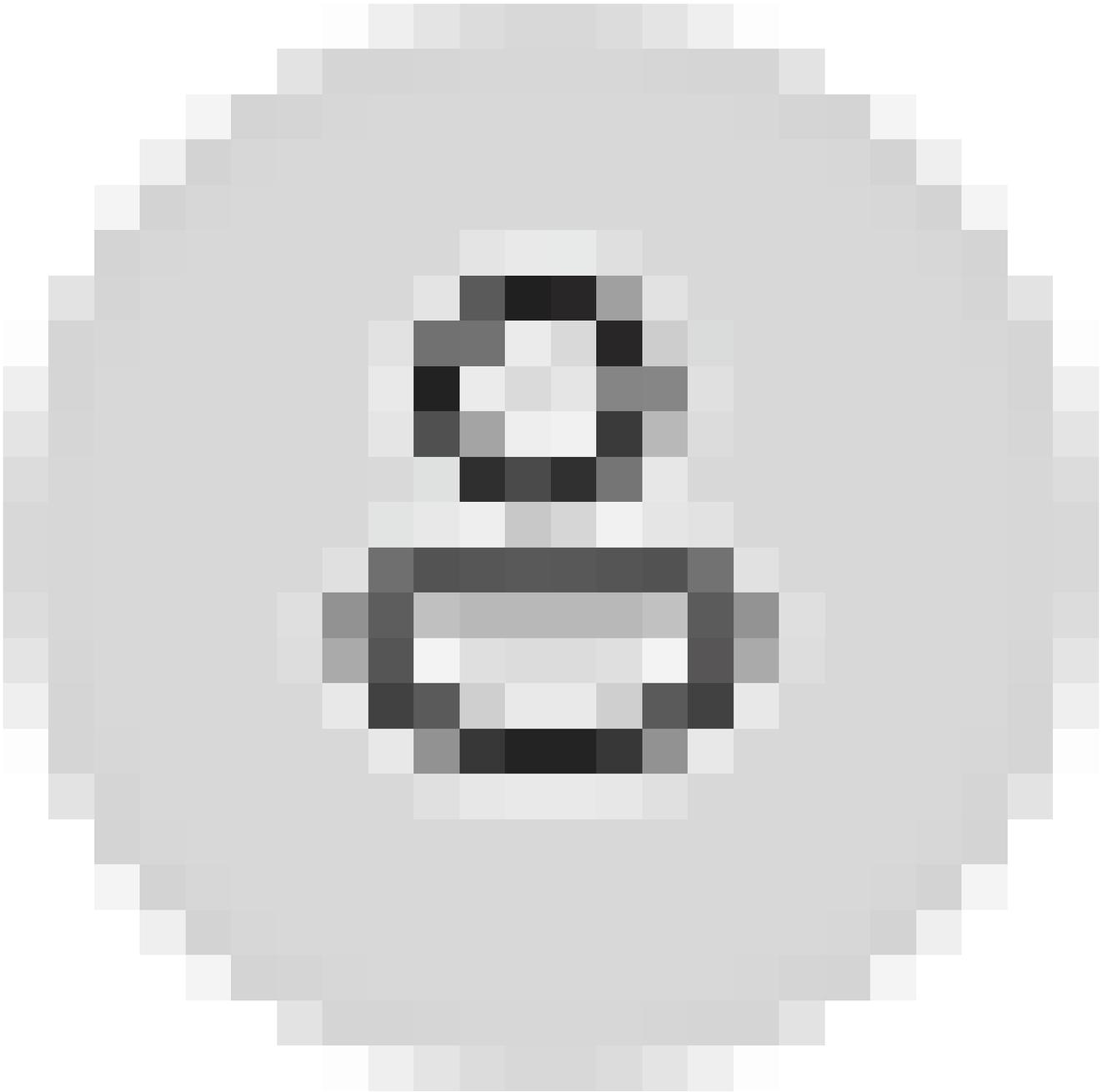
- In the Yealink USB Connect

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Advanced Settings** > **Hearing Protection**.

Fuctions	Description
Focus Mode	You can use this option to manually turn the Busylight on or off.
Calling Indication	Turn on this function, and the busylight will turn on automatically during a call

Hearing Protection

- In the Base

WH68 Workstation User Guide

- For Teams Version: Tap

.

- Go to **Settings** > **Advanced Settings** > **Hearing Protection**.
- For UC Version: Tap

.

- Go to **Advanced Settings** > **Hearing Protection**.

- In the Yealink USB Connect

1. Open the Yealink USB Connect software and select the desired device CARD.

2. Go to **Device settings** > **Advanced Settings** > **Hearing Protection**.

Functions	Description
Anti-Startle Protection	Set which hearing protection technology to be used. - **Peak Block Protection** - **Australian G616 Protection**
Daily Noise Exposure	Select the decibel level the headset protects against sound spikes.

	- **No Limiting**
	- **80dBA**
	- **85dBA**