



**HANNspree**

**HC241CFB (HSG1494)**  
**LCD Monitor**

# User's Manual

**HANNspree, INC.**  
[www.hannspree.com](http://www.hannspree.com)

Before operating the monitor, please read this manual thoroughly. This manual should be retained for future reference.



This device complies with requirement of EMC directive 2014/30/EU with regard to Electromagnetic Compatibility, and 2014/35/EC and 93/68/EEC with regard to Low Voltage directive.

【Optional, depend on selected model】

Socket-outlet shall be near the equipment and shall be accessible.

Trademark Notice:



HANNspree products incorporate High-Definition Multimedia Interface (HDMI™) technology.

The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

## **RECYCLING INFORMATION**

We, at **HANNspree** care very much about our environment protection strategy and firmly believe that it helps us have Ahealthier earth via appropriate treatment and recycling of industrial technology devices at the end-of-life.

These devices contain recyclable materials, which can be Recycled and re-integrated into brand-new marvels. On the contrary, other material can be classified to as hazardous and poisonous substances.

For more information, please visit  
<http://www.hannspree.com>

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## SAFETY NOTICE

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.
4. Only use attachments/accesories specified by the manufacturer.

### **WARNING:**

To prevent fire or shock hazard, do not expose the monitor to rain or moisture. Dangerously high voltages are present inside the monitor. Do not open the cabinet. Refer servicing to qualified personnel only.

## PRECAUTIONS

Do not use the monitor near water, e.g. near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool or in a wet basement.

Do not place the monitor on an unstable cart, stand, or table. If the monitor falls, it can injure a person and cause serious damage to the appliance. Use only a cart or stand recommended by the manufacturer or sold with the monitor. If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.

Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of the monitor and to protect it from overheating, be sure these openings are not blocked or covered. Do not place the monitor on a bed, sofa, rug, or similar surface. Do not place the monitor near or over a radiator or heat register. Do not place the monitor in a bookcase or cabinet unless proper ventilation is provided.

The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

Unplug the unit during a lighting storm or when it will not be used for long period of time. This will protect the monitor from damage due to power surges.

Do not overload power strips and extension cords. Overloading can result in fire or electric shock. Never push any object into the slot on the monitor cabinet. It could short circuit parts causing a fire or electric shock. Never spill liquids on the monitor.

Do not attempt to service the monitor by yourself; opening or removing covers can expose you to dangerous voltages and other hazards. Please refer all servicing to qualified service personnel.

Class 1 equipment shall be connected a socket output with protective earthing.

## **SPECIAL NOTES ON LCD MONITORS**

The following symptoms are normal with LCD monitor and do not indicate a problem.

Due to the nature of the fluorescent light, the screen may flicker during initial use. Turn off the Power Switch and then turn it on again to make sure the flicker disappears.

You may find slightly uneven brightness on the screen depending on the desktop pattern you use. The LCD screen has effective pixels of 99.99% or more. It may include blemishes of 0.01% or less such as a missing pixel or a pixel lit all of the time.

Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen is recovered slowly by changing the image or turning off the Power Switch for hours.

If the screen suddenly flashes erratically or the backlighting fails, please contact your dealer or service center for repair. Do not attempt to repair the monitor yourself.

# BEFORE YOU OPERATE THE MONITOR

## FEATURES

60.4cm / 23.8" Wide Screen TFT Color LCD Monitor

Crisp, Clear Display for Windows

Ergonomic Design

Space Saving, Compact Case Design

## CHECKING THE CONTENTS OF THE PACKAGE

**The product package should include the following items:**

### LCD Monitor



Screen

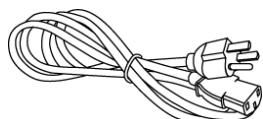


Stand



Base

### Cables and User manual



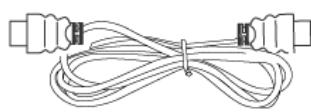
Power Cord



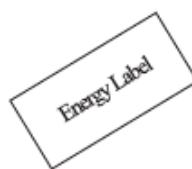
Warranty Card



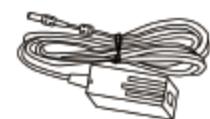
Quick Start Guide



HDMI Cable



Energy Label



Power Adapter



Type-C

## INSTALLATION INSTRUCTIONS

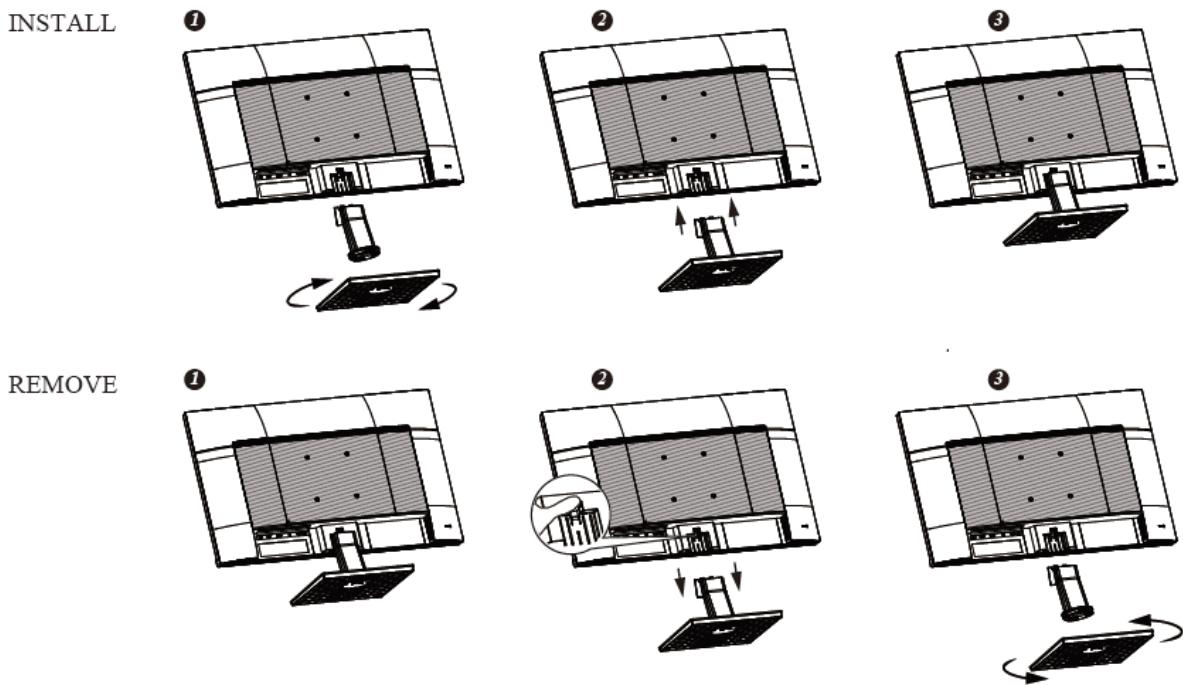


Figure 1. Installing and Removing the Base

### INSTALLATION:

1. Align the monitor with the opening in the base.
2. Note that the longer section of the base points forward.
3. Snap the monitor into its base. A clear click sound will affirm that the base is connected correctly.
4. Verify that the monitor is securely attached to the base by looking at the bottom of the base and making sure that the clips are fully engaged in the base.

### REMOVAL:

1. Flip over the monitor so that it is upside down.
2. **Gently press and hold the while pulling the base from the monitor unit they are unattached.**

#### Note:

- For the first time installation, the screw must loosen before attaching the monitor to the base.

## POWER

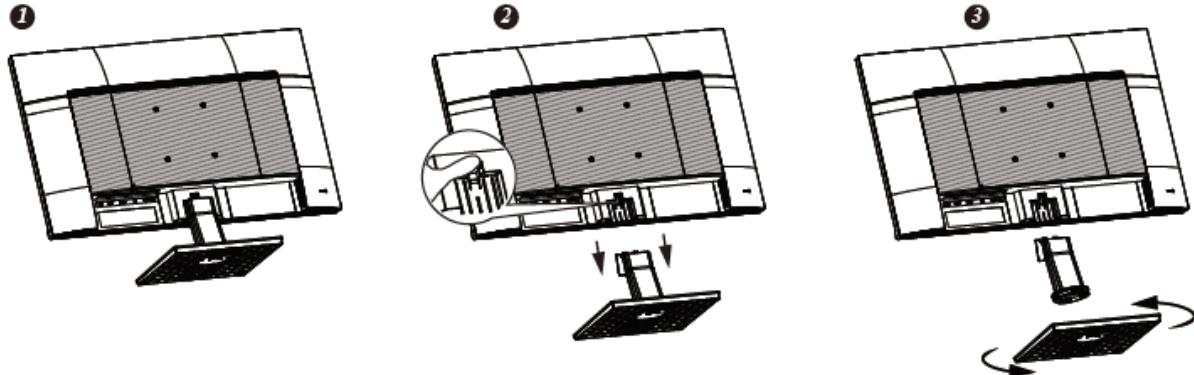
### POWER SOURCE:

1. Make sure that the power cord is the correct type required in your area.
2. This LCD monitor has an external adaptor that allows operation in either 100/120V AC or 220/240V AC voltage area (No user adjustment is required.)
3. Connect the Adaptor DC end to your LCD monitor's DC-in socket and the other end to Power cord then connect the AC-power cord other end to wall-outlet.

## SETTING THE MONITOR ON THE WALL

### DISSEMBLING THE STAND BASE:

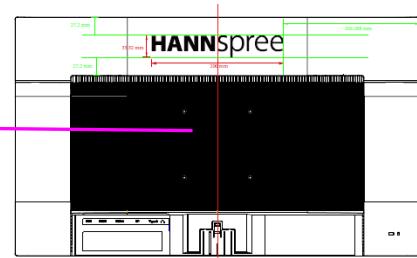
1. Disconnect all the cables and cords from the Monitor to prevent breakage.
2. Carefully place the Monitor face down on a soft and flat surface (blanket, foam, cloth, etc) to prevent any damage to the Monitor.
3. Remove the screws so that the stand base can be removed.
4. Gently remove the stand base.



(For reference only)

### WALL MOUNTING THE MONITOR:

1. Purchase a VESA compatible wall bracket: VESA 100×100, 4 holes, M4, 8mm, 8kg.
2. Locate your ideal Monitor position on the wall.
3. Fix the wall bracket firmly on the wall.
4. Secure the Monitor to the bracket using the 4 mount holes on the back and center of the Monitor.



#### Note:

- Please read the instructions of your specific wall bracket to properly wall mount the Monitor.
- The pitch of the mounting holes is 100mm horizontally and 100mm vertically.
- The screws type required is metric: M4, 8mm length.
- The Monitor stand base can be screwed on a table or a hard surface using the hole on the back of the stand base.
- For use only with UL listed wall mount bracket.

*\*Installing the LCD Monitor requires special skill that should only be performed by qualified service personnel. Customers should not attempt to do the work themselves. Hanns.G bears no responsibility for improper mounting or mounting that results in accident or injury. You can ask a qualified service personnel about using an optional bracket to mount the Monitor to the wall.*

## MAKING CONNECTIONS

### CONNECTING TO A PC

Turn off your computer before performing the procedure below.

1. Connect one end of the Type-C cable to the back of the monitor and connect the other end to the computer's Type-C port.
2. Connect one end of the DP cable (optional) to the back of the monitor and connect the other end to the computer's DP port.
3. Connect one end of the HDMI cable (optional) to the back of the monitor and connect the other end to the computer's HDMI port.
4. Connect the audio cable between the monitor's audio input and the PC's audio output (green port).
5. Connect the Adaptor DC end to your LCD monitor's DC-in socket and the other end to Power cord then connect the AC-power cord other end to wall-outlet.
6. Turn on your monitor and computer.

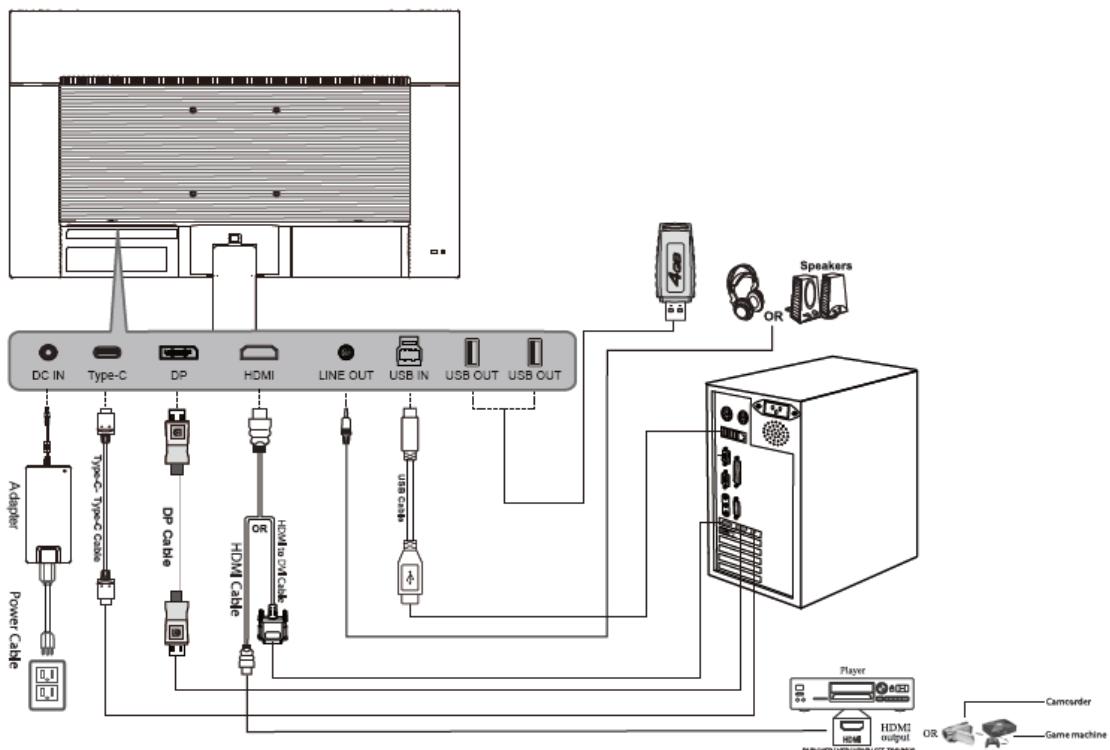


Figure.2. Connecting to a PC

1	DC IN	2	TYPE-C
3	DP Input	4	HDMI Input
5	LINE OUT	6	USB IN
7	USB OUT	8	USB OUT

## ADJUSTING THE VIEWING ANGLE

For optimal viewing it is recommended to look at the full face of the monitor, then adjust the monitor's angle to your own preference.

Hold the stand so you do not topple the monitor when you change the monitor's angle.

You may adjust the monitor for a viewing angle of Tilt Up 5° ± 2° ; Tilt Down 20° ± 2°.

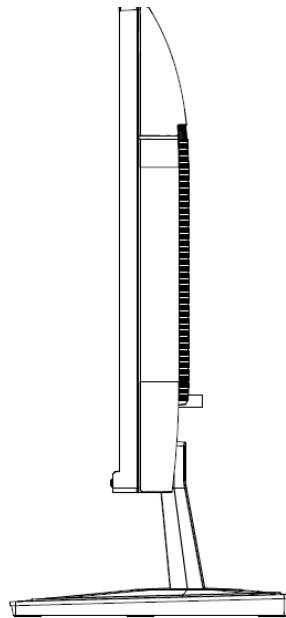


Figure.3. Monitor Angle

### **NOTES:**

Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.

Be careful not to place fingers or hands near the hinges when tilting the monitor, otherwise pinching can result.

# OPERATING INSTRUCTIONS

## GENERAL INSTRUCTIONS

Press the power button to turn the monitor on or off. The other control buttons are located on the front panel of the monitor (See Figure 4). By changing these settings, the picture can be adjusted to your personal preferences.

The power cord should be connected.

Connect the Signal cable from the monitor to the VGA card.

Press the power button to turn on the monitor. The power indicator will light up.

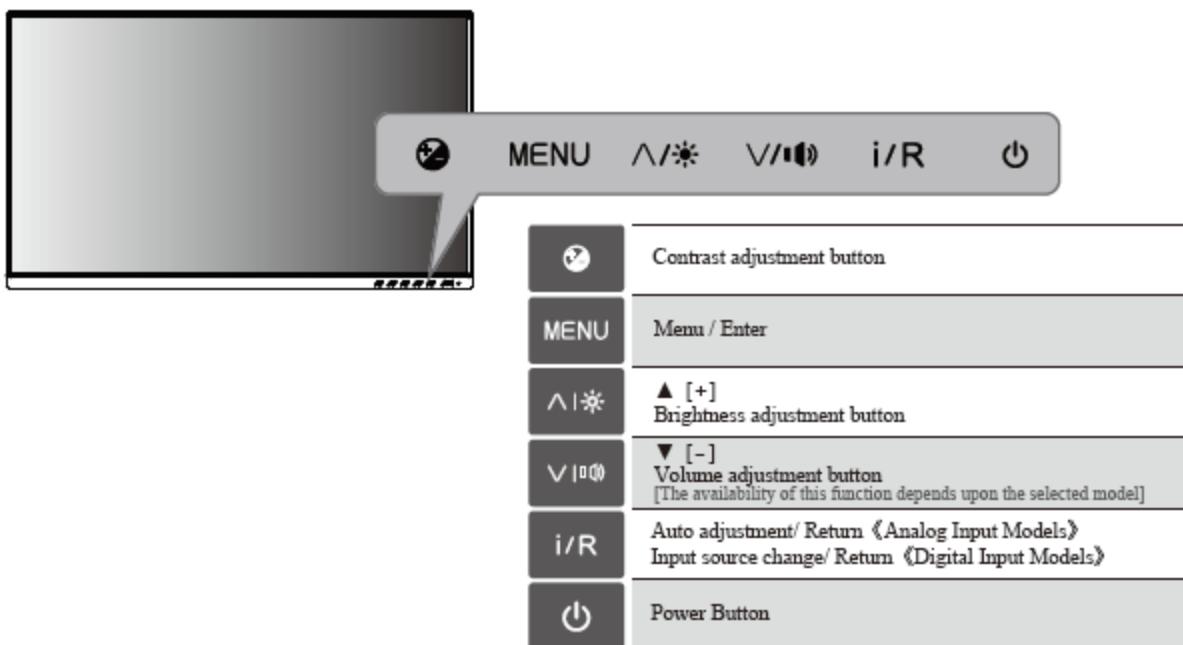


Figure.4. Control Panel Buttons

## FRONT PANEL CONTROL

### **Power Button:**

Press this button to switch ON/OFF of monitor's power.

### **Power Indicator:**

Blue — Power On mode.

Amber — Power Saving mode.

### **MENU / ENTER:**

Turn the OSD menu on or used as 《confirmation》 function during start-up .

### **Adjust $\blacktriangle\blacktriangledown$ :**

1. Adjust Brightness and Volume change when the OSD is off.
2. Press  $\blacktriangle$  to enter Brightness adjustment.
3. Press  $\blacktriangledown$  to enter Volume adjustment.
4. Navigate through adjustment icons when OSD is ON or adjust a function when function is activated.

### **【AUTO】 Button:**

1. The OSD menu return to the previous menu.
2. The 「Auto adjustment」 function works only for VGA input. (The auto adjustment function is used to optimize the 「horizontal position」, 「vertical position」, 「clock」, and 「phase」.)

### **NOTES:**

Do not install the monitor in a location near heat sources such as radiators or air dusts, or in a place subject to direct sunlight, or excessive dust or mechanical vibration or shock.

Save the original shipping box and packing materials, as they will come in handy if you ever have to ship your monitor.

For maximum protection, repack your monitor as it was originally packed at the factory.

To keep the monitor looking new, periodically clean it with a soft cloth. Stubborn stains may be removed with a cloth lightly dampened with a mild detergent solution. Never use strong solvents such as thinner, benzene, or abrasive cleaners, since these will damage the cabinet. As a safety precaution, always unplug the monitor before cleaning it.

## HOW TO ADJUST A SETTINGS

PICTURE	
Brightness	Adjust the brightness value of the display according to your preference. Select 「BRIGHTNESS」 option to adjust the brightness value.
Contrast	Adjust the contrast value of the display according to your preference. Select 「CONTRAST」 option to adjust the contrast value.
Color Effect	Select the mode according to your preference: STANDARD/ TEXT/ GAME/ MOVIE [The availability of this function depends upon the selected model]
Active Contrast	Select the 「Active Contrast」 option to switch the function On or Off. [Dual input mode optional]
Low Blue Light	Adjust the color temperature Blue value of the display according to your preference: off / 1/ 2
Response Time	Select the 「Response Time」 option to switch the function On or Off. [The availability of this function depends upon the selected model]
IMAGE ADJUST	
Aspect Ratio	key to change to 「Wide」 / 「4:3」
COLOR ADJUST	
Color Temp	Adjust the color temperature value of the display according to your preference: Normal/Warm/ UserColor/Cool.
Red	Adjust the value of the display according to your preference. [Only UserColor mode can be selected]
Green	Adjust the value of the display according to your preference. [Only UserColor mode can be selected]
Blue	Adjust the value of the display according to your preference. [Only UserColor mode can be selected]
OSD SETUP	
Language	Select 「LANGUAGE」 option to change the language of the OSD. Enter the option and select a language. [Reference only, the OSD Language depends on the

	selected model]
OSD H .Pos.	Select 「OSD H. Pos.」 option to adjust the horizontal position of the OSD. Enter the option and adjust the level.
OSD V. Pos.	Select 「OSD V. Pos.」 option to adjust the vertical position of the OSD. Enter the option and adjust the level.
Time Out	Select 「Time Out」 option to set the OSD time out from 5 to 60 seconds. Enter the option and adjust the level.
Transparence	Select 「TRANSPARENCE」 option to adjust the transparency of the OSD. Enter the option and adjust the level.
EXTRA	
Input	Select the 「Input」 option to change Display (HDMI or DP) source. Enter the option and select Analog or Display.
Volume	Select the 「VOLUME」 option to change the volume level. Enter the option and adjust the level. [This function applies only to models with incorporated audio.] ● By high volume, risk of hearing damage exists.
Mute	Select the 「Mute」 option to switch the function On or Off.
RESET	
Reset	Select the 「RESET」 option to reset to the monitor's default setting. This will erase the current settings.

## PLUG AND PLAY

### Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities. The DDC2B is a bidirectional data channel based on the I<sup>2</sup>C protocol. The host can request EDID information over the DDC2B channel.

**THIS MONITOR WILL APPEAR TO BE NON-FUNCTIONAL IF THERE IS NO VIDEO INPUT SIGNAL. IN ORDER FOR THIS MONITOR TO OPERATE PROPERLY, THERE MUST BE A VIDEO INPUT SIGNAL.**

# TECHNICAL SUPPORT (FAQ)

## Q & A FOR GENERAL PROBLEMS

PROBLEM & QUESTION	POSSIBLE SOLUTION
Power LED is not on	<ul style="list-style-type: none"> <li>*Check if the Power Switch is in the ON position.</li> <li>*Power Cord should be connected.</li> </ul>
No Plug & Play	<ul style="list-style-type: none"> <li>*Check if the PC system is Plug &amp; Play compatible.</li> <li>*Check if the Video Card is Plug &amp; Play compatible.</li> <li>*Check if any plug pins on the VGA connector are bent.</li> </ul>
The display is too dark or too bright.	<ul style="list-style-type: none"> <li>*Adjust the Contrast and Brightness Controls.</li> </ul>
Picture bounces or a wave pattern is present in the picture	<ul style="list-style-type: none"> <li>*Move electrical devices that may cause electrical interference.</li> </ul>
The power LED is ON (Flicker) but there's no video or no picture.	<ul style="list-style-type: none"> <li>*Computer Power Switch should be in the ON position.</li> <li>*Computer Video Card should be snugly seated in its slot.</li> <li>*Make sure monitor's video cable is properly connected to the computer.</li> <li>*Inspect monitor's video cable and make sure none of the pins are bent.</li> <li>*Make sure computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key.</li> </ul>
Missing one of the primary colors (RED, GREEN, or BLUE)	<ul style="list-style-type: none"> <li>*Inspect the monitor's video cable and make sure that none of the pins are bent.</li> </ul>
Screen image is not centered or sized properly.	<ul style="list-style-type: none"> <li>* Adjust pixel frequency CLOCK and PHASE or press hot-key (<b>AUTO Button</b>).</li> </ul>
Picture has color defects (White does not look white)	<ul style="list-style-type: none"> <li>*Adjust RGB color or select color temperature.</li> </ul>
The screen resolution needs to be adjusted	<ul style="list-style-type: none"> <li>*Use win 2000/ME/XP Right click anywhere on desktop and select <b>Properties&gt;Settings&gt;Screen Resolution</b>. Use the slider to adjust the resolution and click <b>Apply</b>.</li> </ul>
No sound is outputted from monitor's built-in speaker	<ul style="list-style-type: none"> <li>*Make sure PC audio output cable is connected to screen's LINE IN port (or AUDIO IN port).</li> <li>*Make sure the sound volume adjustment can be clearly identified.</li> <li>*Make sure the <b>System &gt; Silence</b> option in the monitor menu is on.</li> <li>*While transferring via HDMI port but no sound is outputted, it is recommended to select AUDIO</li> </ul>

INPUT as a PC option, and make sure PC audio output cable is connected to monitor's LINE IN port(or AUDIO IN port). [For HDMI Input only]

## Addendum related to Windows 7/Windows8

When you encounter display problem under Windows 7/Windows 8, you need to do the following:

1. Make sure your PC computer (Hardware requirement) can support Windows 7/Windows 8.
2. Make sure your video card can run Windows 7/Windows 8.
3. If your video card can support Windows 7/Windows 8, need to install the latest Win 7 /Win 8 driver of your video card.

Suggest to do the following:

1. Install the latest Windows 7/Windows 8 video driver of your video card.
2. Try to use the recommended display resolution that is supported by the monitor.
3. If the recommended display resolution is not working, try the second recommended display resolution.

	1	2
35,56cm / 14" (16:9)	1366×768@60Hz	1366×768@50Hz
39,6cm / 15.6" (16:9)	1366×768@60Hz	1366×768@75Hz
40,64cm / 16" (16:9)	1366×768@60Hz	1366×768@50Hz
43,2cm / 17" (16:10)	1440×900@60Hz	1440×900@75Hz
47cm / 18.5" (16:9)	1366×768@60Hz	1366×768@75Hz
48,3cm / 19" (5:4)	1280×1024@60Hz	1280×1024@75Hz
48,3cm / 19" (16:10)	1440×900@60Hz	1440×900@75Hz
51cm / 20" (16:9)	1600×900@60Hz	1600×900@50Hz
56cm / 22" (16:10)	1680×1050@60Hz	1680×1050@50Hz
54,6cm / 21.5" (16:9)		
58,4cm / 23" (16:9)	1920×1080@60Hz	1920×1080@50Hz
60cm / 23.6" (16:9)		
60,5cm / 23.8 (16:9)		
70cm / 27.5" (16:10)	1920×1200@60Hz	1920×1200@50Hz

And if you still have display problem after doing the above procedure, please visit Hanns.G support and Service Website: <http://www.hannspree.eu/en/monitors>

Windows is a registered trademark of Microsoft Corporation.

## ERROR MESSAGE & POSSIBLE SOLUTIONS

- **CABLE NOT CONNECTED:**
  1. Check that the signal-cable is properly connected, if the connector is loose, tighten the connector's screws.
  2. Check the signal-cable's connection pins for damage.
- **INPUT NOT SUPPORT :**  
Your computer has been set to unsuitable display mode, set the computer to display mode given in the following table.

### **FACTORY PRESET TIMING TABLE:**

Lookup timing table	Timing	HDMI	DP
	640 X 480 @ 60Hz	√	√
	640 X 480 @ 67Hz	√	√
	640 X 480 @ 72Hz	√	√
	640 X 480 @ 75Hz	√	√
	720 X 400 @ 70Hz	√	√
	720 X 480 @ 60Hz	√	√
	800 X 600 @ 56Hz	√	√
	800 X 600 @ 60Hz	√	√
	800 X 600 @ 72Hz	√	√
	800 X 600 @ 75Hz	√	√
	832 X 624 @ 75Hz	√	√
	1152 X 870 @75Hz	√	√
	1024 X 768 @60Hz	√	√
	1024 X 768 @70Hz	√	√
	1024 X 768 @75Hz	√	√
	1280X 1024 @75Hz	√	√
	1280X720@50Hz	√	√
	1280X720@60Hz	√	√
	1280X800@60Hz	√	√
	1280X960@60Hz	√	√
	1280X1024@60Hz	√	√
	1600X900@60Hz	√	√
	1600X1200@60Hz	√	√
	1680X1050@60Hz	√	√
	1920X1080@60Hz	√	√
	1920X1080@75Hz	√	√
	1920X1080@100Hz	√	√

## APPENDIX

### SPECIFICATIONS

	Driving system	Color LCD
LCD Panel	Size	60.4cm / 23.8" Diagonal
	Pixel pitch	0.2745mm (H) x0.2745mm(V)
Video	H-Frequency	52.42KHz to 109.2KHz
	V-Frequency	48Hz to 100Hz
Display Colors		16.7M Colors
Max. Resolution		1920 x 1080 @100Hz
Plug & Play		VESA DDC2B™
Power consumption	ON Mode	28W (Typical)
	Power Saving Mode	≤0.5W
	OFF Mode	≤0.3W
Audio output		Rated Power 1.5W rms (Per channel)
Input Terminal		HDMI DP Type-C USB A USB B
Maximum Screen Size		Hor. : 597.888mm Ver. : 336.312mm
Power Source		DC 24V5A
Environmental Considerations		Operating Temp:5° to 35°C Storage Temp.: -20° to 60°C Operating Humidity: 20% to 85%
Dimensions		538.9 (W) x 409 (H) x 185(D) mm 21.22 "(W) x 16.10 "(H) x 7.28"(D)
Weight (NW)		3.5 kg (7.71lb)

\*\*\* The above specification is subject to actual product specification and is subject to change without prior notice.

#### NOTES:

The Maximum Resolution will depends on the display card supporting. Related issue can refer to <http://www.hannspree.eu/en/monitors> FAQ section.