

4-Port USB-C and USB-A Hub, 5Gbps, Self-Powered, 2-in-1 USB-C and USB-A Host Cable, 1x USB-C and 3x USB-A (1x BC 1.2), 36W Power Adapter Included

**Product ID:** 311UE-USB-HUB



This 4port USB hub lets you instantly expand a USB connection with three SuperSpeed USB-A 3.0 ports (one BC 1.2 charging) and a USB-C port with up to 15W charging, making it easy to connect flash drives, webcams, external storage, and more simultaneously.

Deliver up to 15W from the USB-C PD port and 7.5W from the BC 1.2 USB-A port to power phones and tablets, whether or not the hub is connected to a computer. A 36W total power budget is shared across all ports for consistent operation.

The included 36W external adapter ensures stable charging and device operation, with builtin overcurrent and overvoltage protection to help reduce device dropouts and host shutdown risk. Support for Wake on USB and USB event monitoring enhances usability in mixed environments.

A removable 2in1 USB-C/USB-A host cable provides flexible connectivity across modern and legacy systems.

The hub features a 70% postconsumer recycled (PCR) plastic enclosure and a 35% PCR TPE jacket, helping reduce environmental impact and support ESG requirements.

## Certifications, Reports and Compatibility



## Applications

## Features

- **Plug-and-Play USB Connectivity**: Instantly expand a USB connection with three SuperSpeed USB-A 3.0 ports (one BC 1.2 charging) and a USB-C port with up to 15W charging; For connecting flash drives, webcams and external storage devices simultaneously
- **Fast Charge, Even Without a Host**: Deliver up to 15W from the USB-C PD port and 7.5W from the BC 1.2 USB-A port, ideal for charging phones and tablets; Supports charging whether or not connected to a computer; 36W total power budget shared across all ports
- **Power Devices Reliably with Included 36W Adapter**: Self-powered hub ensures stable charging and operation with built-in overcurrent and overvoltage protection to reduce device dropout and host shutdown risk; Supports Wake on USB and USB event monitoring
- **Designed for Easy Access and Flexible Setup**: Single-face port layout ensures easy access and cable management; Removable 2-in-1 USB-C/USB-A host cable and reliable USB 3.0 controller provide flexible, stable operation across modern and legacy systems
- **The IT Pro's Choice**: Our USB hubs are rigorously tested in our Innovation Lab to ensure enterprise-grade reliability and cross-platform compatibility; Built to support large-scale deployments and expanding peripheral connectivity in modern IT environments

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### Hardware

Warranty	2 Years
USB-C Host Connection	Yes
Fast-Charge Port(s)	Yes
Ports	4
Cable Jacket Material	TPE - Thermoplastic Elastomers
Interface	USB 3.2 Gen 1 (5Gbps)
Industry Standards	USB 3.2 Gen 1 (5Gbps)
Chipset ID	VIA - VL817S

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### Performance

Maximum Data Transfer Rate	5 Gbps (USB 3.2 Gen 1)
Type and Rate	USB 3.2 Gen 1 - 5 Gbit/s
UASP Support	Yes

MTBF 117452 hours

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**Connector(s)**

External Ports	1 - USB Type-C (24 pin, 5Gbps, 15W Power)  1 - USB 3.2 Type-A with BC 1.2 (9 pin, Gen 1, 5Gbps, 7.5W Power)  2 - USB 3.2 Type-A (9 pin, Gen 1, 5Gbps)
Host Connectors	1 - USB 3.2 Type-C (24 pin, Gen 1, 5Gbps)

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**Software**

OS Compatibility	No Drivers or Software Required
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**Special Notes / Requirements**

Note	USB 3.2 Gen 1 (5Gbps) is also known as USB 3.1 Gen 1 (5Gbps).
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**Indicators**

LED Indicators	1 - Status LED:  Solid White: Power is On
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**Power**

Power Source	AC Adapter Included
Input Voltage	100 - 240 AC
Input Current	Max 1.5A
Output Voltage	12V DC
Output Current	3A
Center Tip Polarity	Positive
Plug Type	M
Power Consumption (In Watts)	36W

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**Environmental**

Operating Temperature	0C to 40C (32F to 104F)
Storage Temperature	-20C to 70C (-4F to 158F)

Humidity 90% RH

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**Physical Characteristics**

Color	Black
Form Factor	Desktop
Material	70% PCR Plastic
Cable Length	39.4 in [1000 mm]
Product Length	4.0 in [101 mm]
Product Width	2.0 in [52 mm]
Product Height	0.6 in [16.5 mm]
Weight of Product	2.0 oz [55.9 g]

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**Packaging Information**

Package Length	4.4 in [11.2 cm]
Package Width	8.0 in [20.2 cm]
Package Height	1.8 in [4.4 cm]
Shipping (Package) Weight	8.4 oz [237.0 g]

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**What's in the Box**

Included in Package	1 - USB Hub
	1 - Universal Power Adapter, UK/EU Clips
	1 - USB-C Host Cable with USB-C to USB-A Adapter

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***\*Product appearance and specifications are subject to change without notice.***