

**Dell Pro P 24 USB-C Hub Conferencing Monitor
P2426HEB**

**Dell Pro P 27 USB-C Hub Conferencing Monitor
P2726DEB**

**Dell Pro P 34 USB-C Hub Conferencing Monitor
P3426WEB**

Teardown Instructions

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

Contents

Safety instructions	4
Before working inside your monitor	5
After working inside your monitor	5
Disassembly and reassembly	6
Recommended tools	6
Screw list	6
Stand	7
Removing the stand	7
Installing the stand	8
Back cover	9
Removing the back cover	9
Installing the back cover	10
Keypad board	11
Removing the keypad board	11
Installing the keypad board	12
I/O Cover	13
Removing the I/O cover	13
Installing the I/O Cover	14
Speakers	15
Removing the speakers	15
Installing the speakers	16
Main chassis	17
Removing the main chassis	17
Installing the main chassis	18
USB Board	19
Removing the USB board	19
Installing the USB board	20
Camera module	21
Removing the camera module	21
Installing the camera module	22
Middle frame	23
Removing the middle frame	23
Installing the middle frame	24
Front trim and touch board	25
Removing the front trim and the touch board	25
Installing the front trim and the touch board	26
Main board	27
Removing the main board	27
Installing the main board	28
Power board	29
Removing the power board	29
Installing the power board	30
Contacting Dell	31
Revision History	32

Safety instructions

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure in this document assumes that you have read the safety information that shipped with your monitor.

 **NOTE:** Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.

 **WARNING:** Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

 **CAUTION:** The possible long-term effect of listening to audio at high volume through the headphones (on monitors that support it) can damage your hearing ability.

- Place the monitor on a solid surface and handle it carefully.
 - The screen is fragile and can be damaged if dropped or pressed with a sharp object.
 - Ensure that your monitor is electrically rated to operate with the AC power available in your location.
 - Keep the monitor at room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
 - Connect the power cable from the monitor to a wall outlet that is near and accessible.
- Do not place or use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall-mounted using the VESA mount that is sold separately. Ensure to use the correct VESA specifications as mentioned in the wall-mounting section of the User's Guide.

For information about safety instructions, see the *Safety, Environmental, and Regulatory Information (SERI)* document that is shipped with your monitor.

Before working inside your monitor

Steps

1. Save and close all open files and exit all running applications.
2. Turn off your monitor.
3. Disconnect your monitor and all attached devices from their electrical outlets.
4. Disconnect all attached network devices and peripherals, such as the keyboard, mouse, and dock from your monitor.
- ⚠ **WARNING:** To disconnect a network cable, first unplug the cable from your monitor and then unplug the cable from the network device.
5. Remove any media card and optical disc from your monitor, if applicable.

After working inside your monitor

⚠ **CAUTION:** Leaving stray or loose screws inside your monitor may severely damage it.

Steps

1. Replace all screws and ensure that no stray screws remain inside your monitor.
2. Connect any external devices, peripherals, or cables you removed before working on your monitor.
3. Reinsert any media cards, discs, or any other parts that you removed before working on your monitor.
4. Connect your monitor and all attached devices to their electrical outlets.
5. Turn on your monitor.

Disassembly and reassembly

⚠ **CAUTION:** The information in this section is intended for authorized service technicians in the EMEA region. Dell prohibits users from disassembling the monitor, and any damage caused by unauthorized servicing will not be covered under the warranty.

Recommended tools

- Screwdriver Phillips screwdriver #0
- Screwdriver Phillips screwdriver #2
- Penknife

Screw list

❗ **NOTE:** When removing screws from a component, it is recommended to note the screw type, the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.

❗ **NOTE:** Some monitors have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.

❗ **NOTE:** Screw color may vary depending on the configuration ordered.

Table 1. Components and descriptions.

Component	Screw type	Quantity	Screw image
Back cover	M4x10	4	
Keypad board	M2x3.3	2	
IO Cover	M3x3	2	
USB board	M3x6	1	
Speakers	M3x8	6	
Camera module	M3x4.5	7	
Main chassis	M3x3	4	
Middle frame (P2426HEB)	M3x5	13	
Middle frame (P2726DEB)	M3x5	17	
Middle frame (P3426WEB)	M3x5	18	
Front trim	M2x3.3	2	
Power board groundwire	M4x8	1	
Power board	M3x6	4	
Main board	M3x6	3	

Stand

Removing the stand

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)

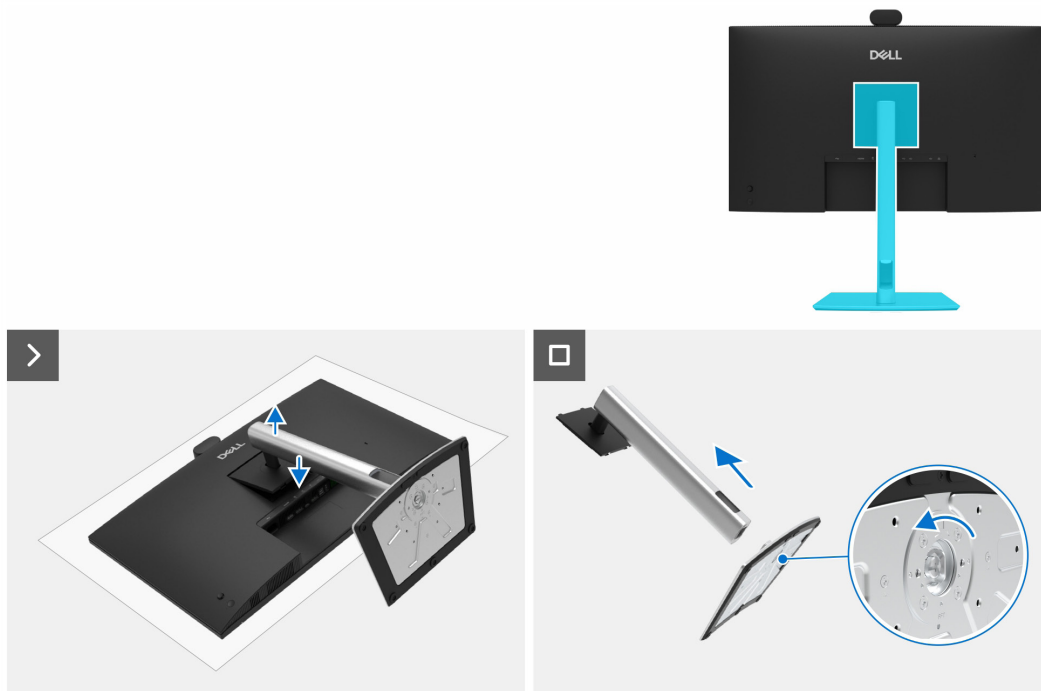


Figure 1. Removing the stand

Steps

1. Place the monitor on a soft cloth or cushion.
2. Press and hold the stand-release button.
3. Lift the stand up and away from the monitor.
4. Open the screw handle at the bottom of the stand base, and turn it anti-clockwise to unlock the riser with base.
5. Remove the stand riser from the stand base.

Installing the stand

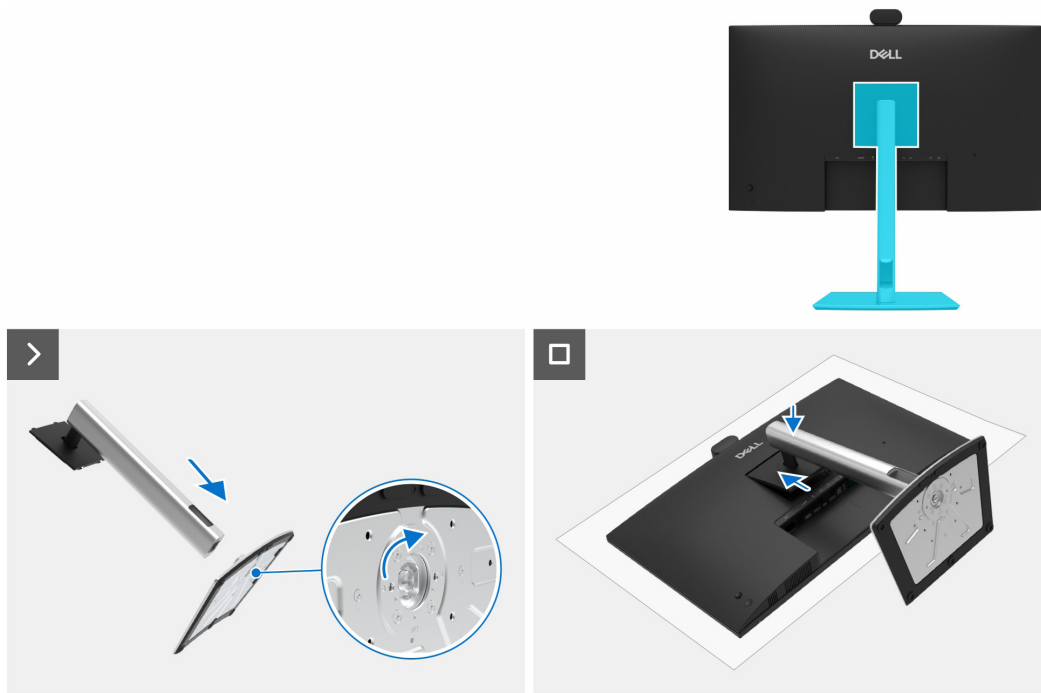


Figure 2. Installing the stand

Steps

1. Align the tabs on the stand base with the slots on the stand riser.
2. Insert the stand riser on the stand base firmly.
3. Open the screw handle at the bottom of the stand base, and rotate it clockwise to tighten the screw firmly.
4. Close the screw handle.
5. Align the stand assembly bracket to the monitor head.
6. Insert the bracket towards monitor until it locks in place.

Next steps

1. Follow the procedure in [After working inside your monitor.](#)

Back cover

Removing the back cover

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand](#).

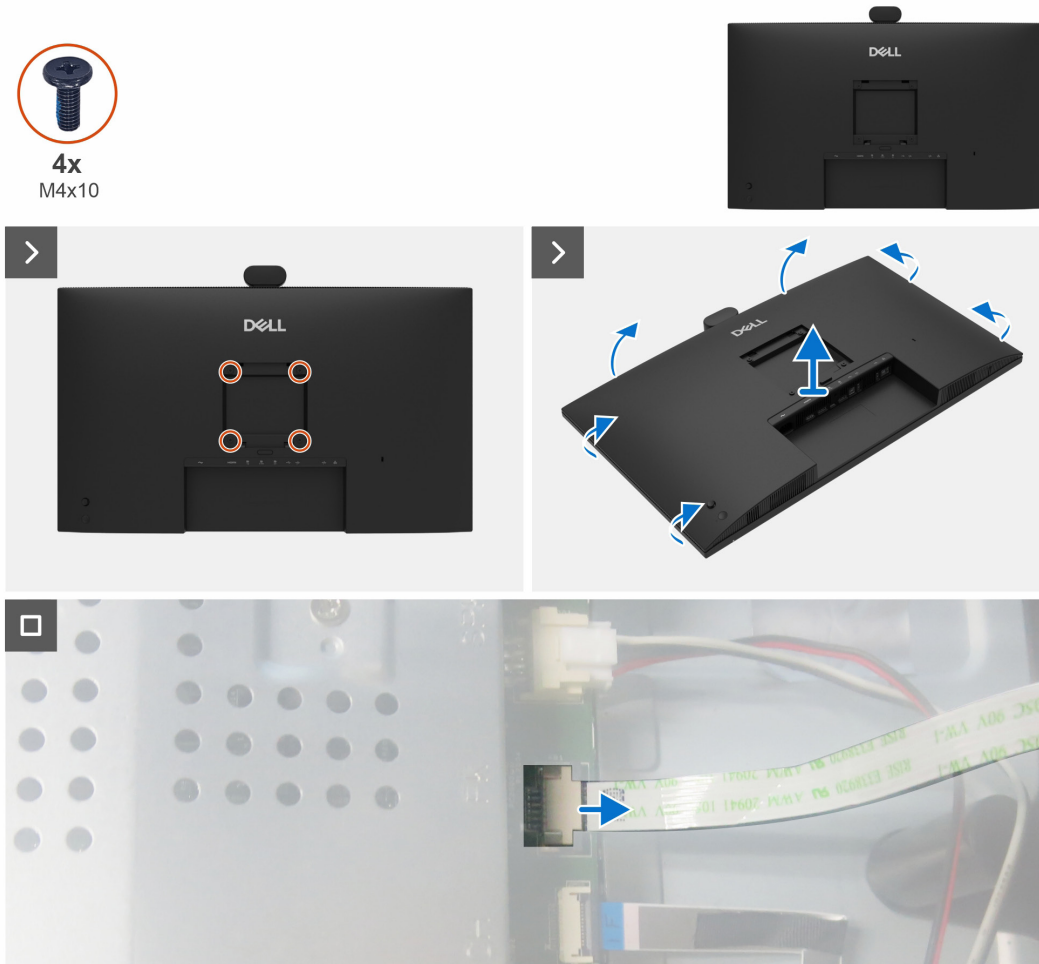


Figure 3. Removing the back cover

Steps

1. Remove the four screws (M4x10) to release the back cover.
2. Using both hands, gently pry the back cover off, starting from the top side, then moving to the left and right sides.
3. Partially lift the back cover from the bottom edge.
4. Disconnect the keypad cable from the connector on the main board.
5. Remove the back cover from the display assembly.

Installing the back cover

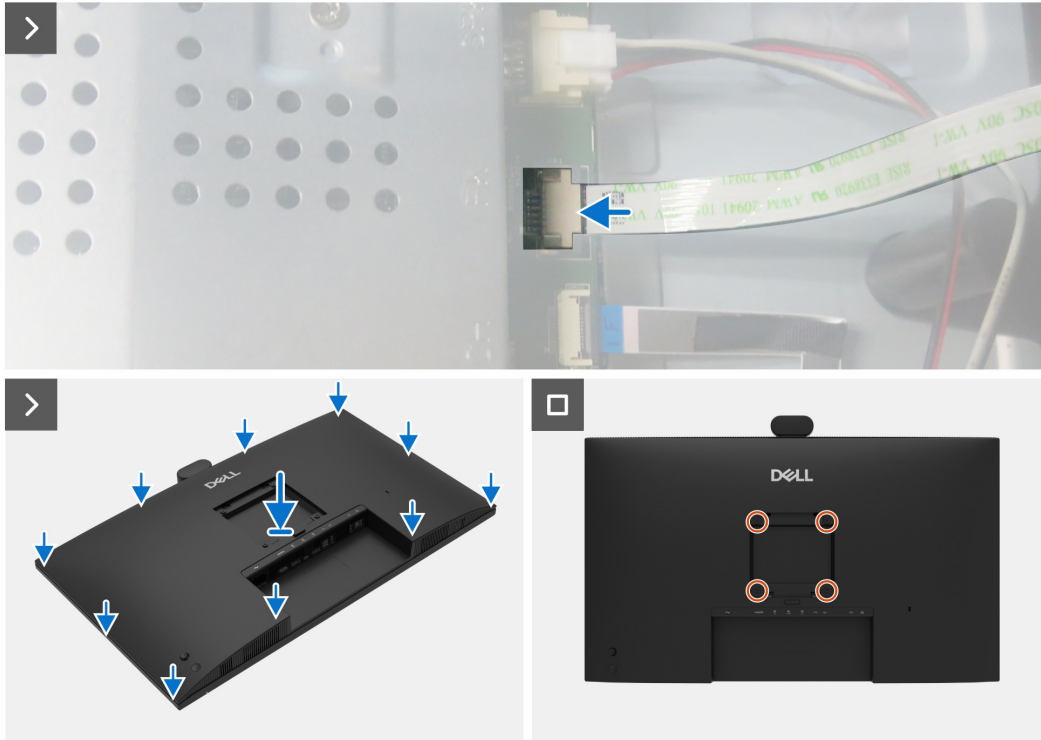


Figure 4. Installing the back cover

Steps

1. Connect the keypad cable to the connector on the main board.
2. Align the back cover with the main chassis, then press along the sides to snap the back cover into place.
3. Replace the four screws (M4x10) to secure the back cover to the monitor.

Next steps

1. Install the [stand](#).
2. Follow the procedure in [After working inside your monitor](#).

Keypad board

Removing the keypad board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).

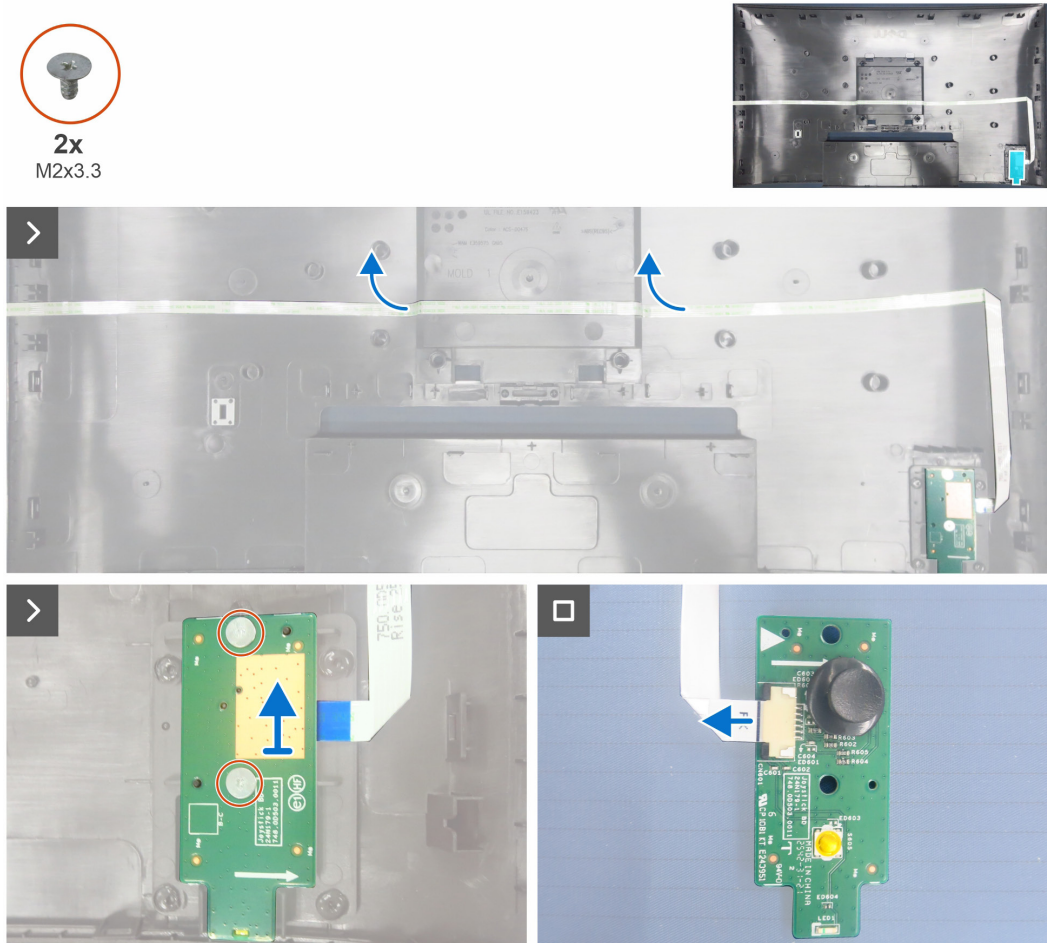


Figure 5. Removing the keypad board

Steps

1. Peel the double-sided tape that secures the keypad cable to the back cover.
2. Remove the two screws (M2x3.3) that secure the keypad board to the back cover.
3. Remove the keypad board from the pins on the back cover.
4. Disconnect the keypad cable from the keypad board.

Installing the keypad board

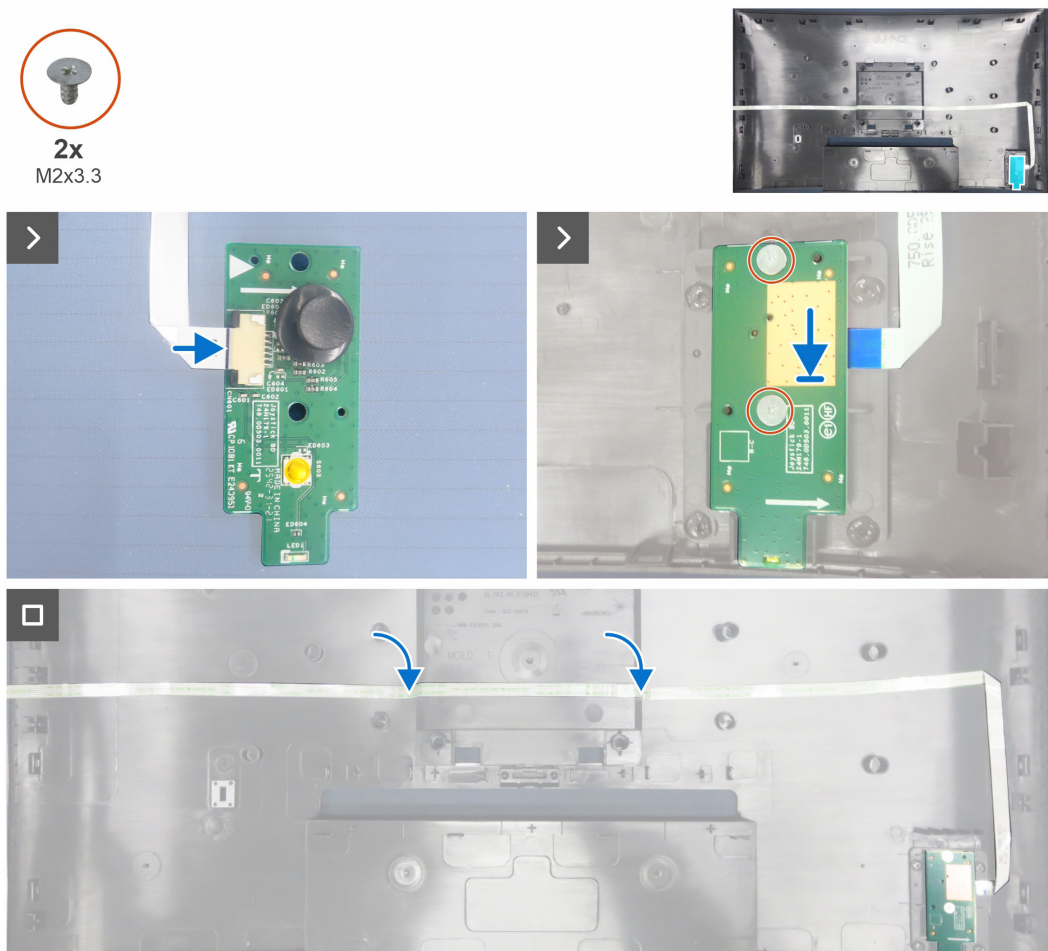


Figure 6. Installing the keypad board

Steps

1. Connect the keypad cable to the keypad board.
2. Align the holes on the keypad board with the screw holes on the back cover, and place it down.
3. Replace the two screws (M2x3.3) that secure the keypad board to the back cover.
4. Adhere the double-sided tape to secure the keypad cable to the back cover.

Next steps

1. Install the [back cover](#).
2. Install the [stand](#).
3. Follow the procedure in [After working inside your monitor](#).

I/O Cover

Removing the I/O cover

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).

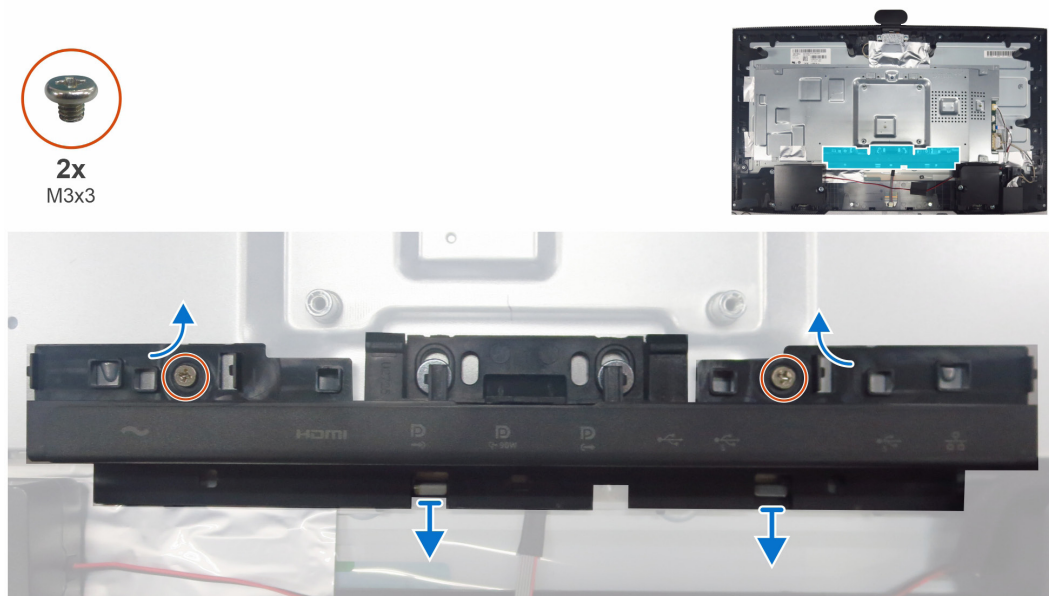


Figure 7. Removing the I/O cover

Steps

1. Remove the two screws (M3x3) that secure the I/O cover to the main chassis.
2. Lift and remove the I/O cover off the main chassis.

Installing the I/O Cover

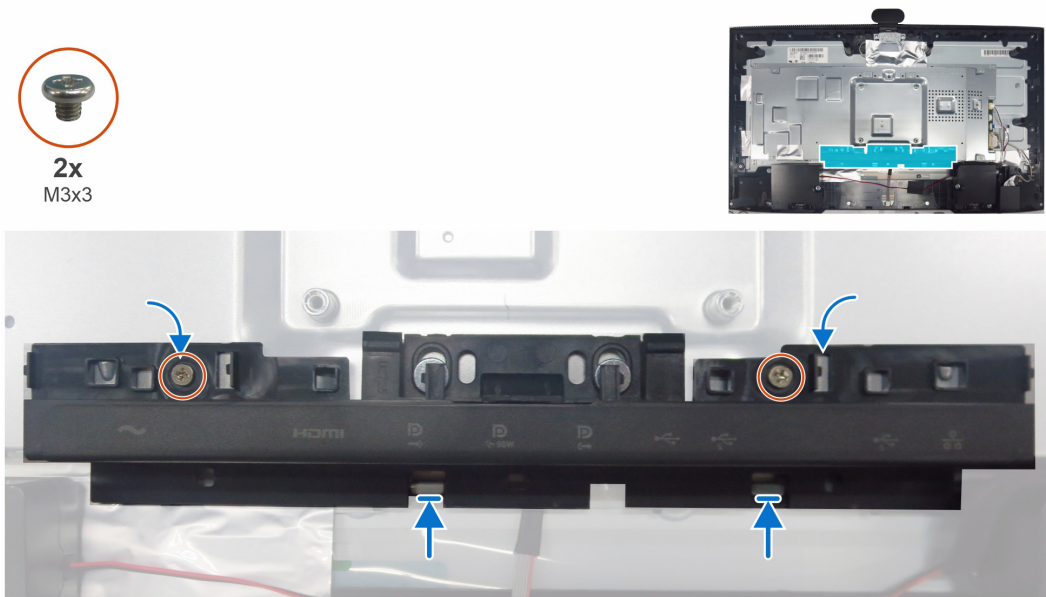


Figure 8. Installing the I/O cover

Steps

1. Place the I/O cover on the main chassis.
2. Align the screw holes on the I/O cover with the screw holes on the main chassis.
3. Replace the two screws (M3x3) that secure the I/O cover to the main chassis.

Next steps

1. Install the [keypad board](#).
2. Install the [back cover](#).
3. Install the [stand](#).
4. Follow the procedure in [After working inside your monitor](#).

Speakers

Removing the speakers

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [IO cover.](#)

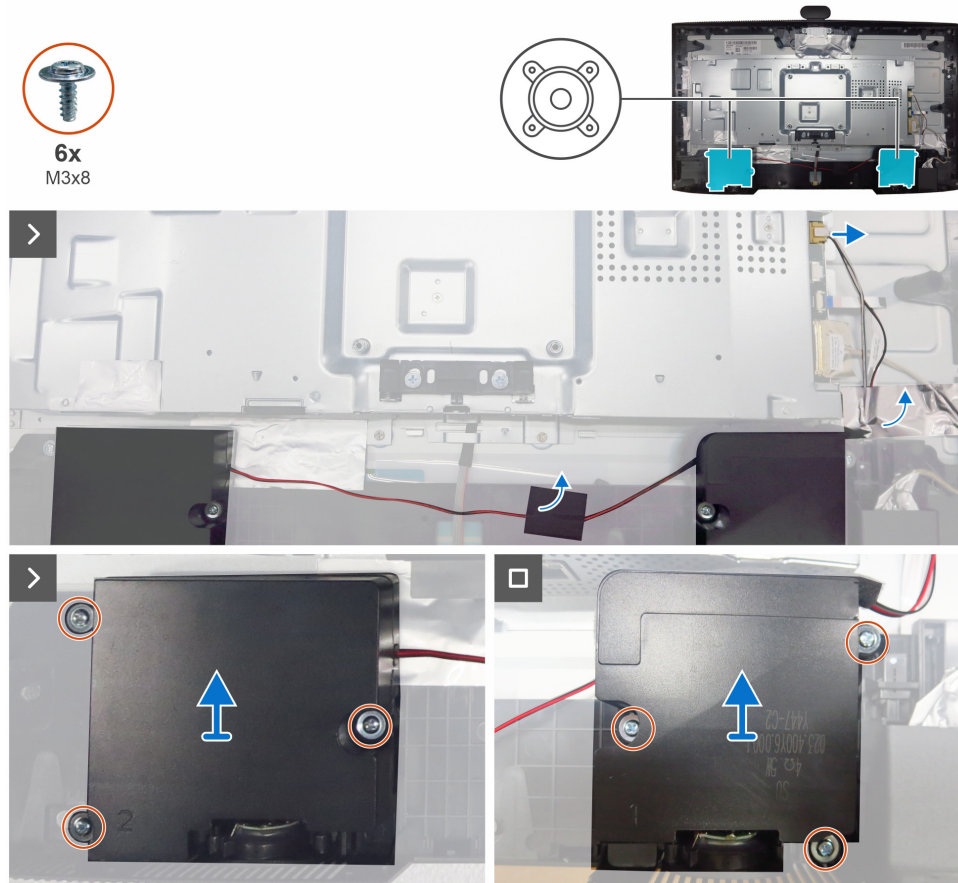


Figure 9. Removing the speakers

Steps

1. Peel off the Aluminum foil and tape on the speaker cable.
2. Disconnect the speaker cable from the connector on the main board.
3. Remove the six screws (M3x8) that secure the two speakers to the middle frame.
4. Remove the two speakers from the pins on the middle frame.

Installing the speakers

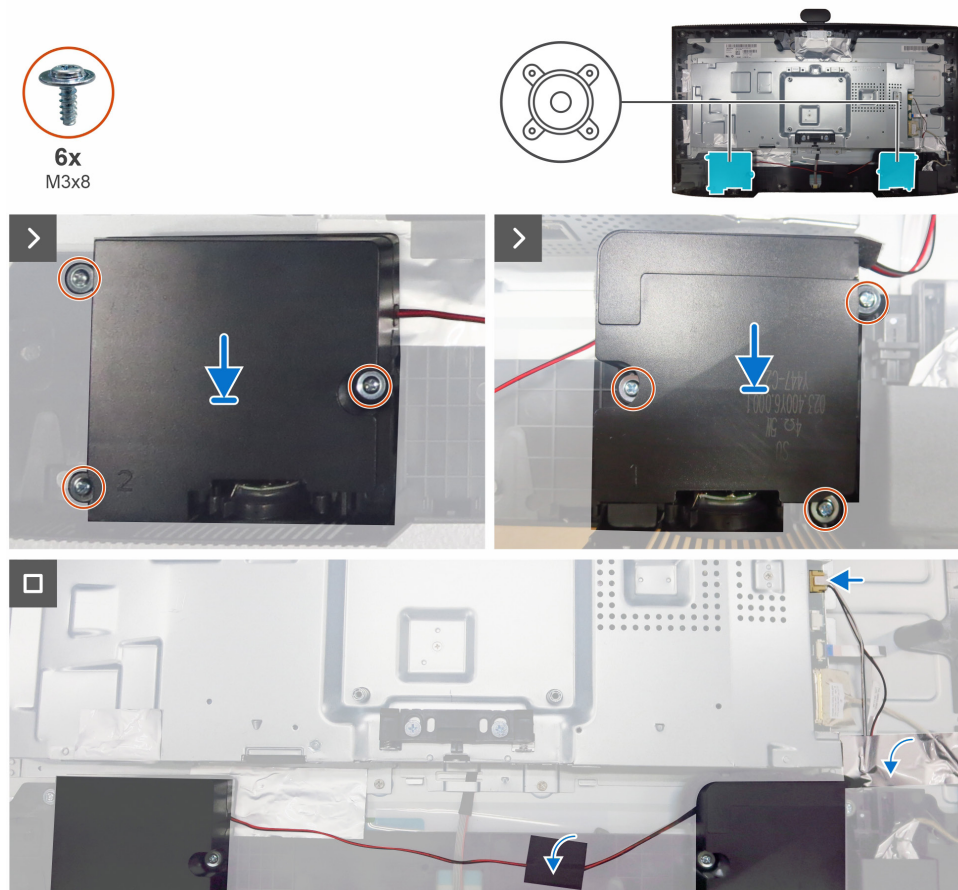


Figure 10. Installing the speakers

Steps

1. Align the holes on the two speakers to the screw holes on the middle frame, and place it down.
2. Replace the six screws (M3x8) that secure the two speakers to the middle frame.
3. Connect the speaker cable to the connector on the main board.
4. Adhere the tapes to secure the speakers cable to the display-assembly base.

Next steps

1. Install the [IO cover](#).
2. Install the [keypad board](#).
3. Install the [back cover](#).
4. Install the [stand](#).
5. Follow the procedure in [After working inside your monitor](#).

Main chassis

Removing the main chassis

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [IO cover.](#)
6. Remove the [speakers.](#)



4x
M3x3

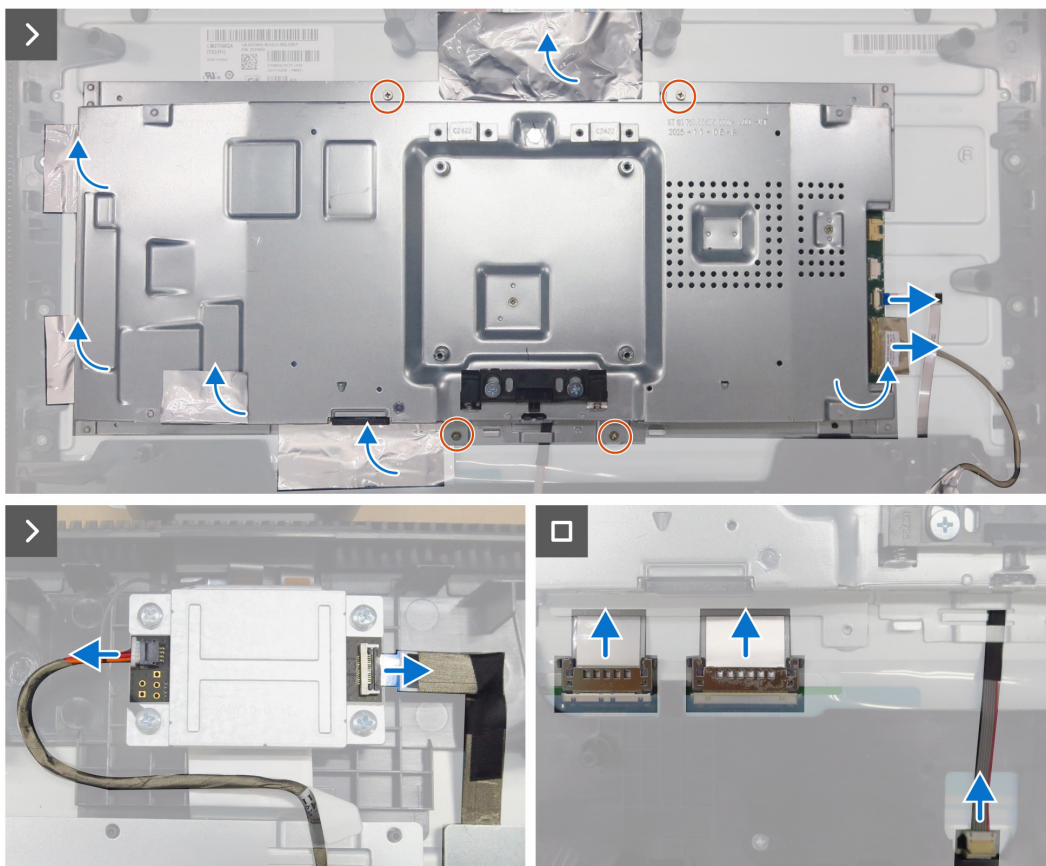
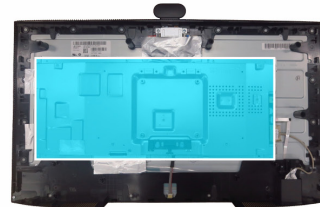


Figure 11. Removing the main chassis

Steps

1. Peel all the aluminum foil on the chassis.
2. Remove the four screws (M3x3) that secure the main chassis to the display panel.
3. Disconnect the FFC cable and ISP connect cable from the connectors on the ISP board.
4. Disconnect the USB cable and touch cable from the connectors on the main board.
5. Disconnect the lightbar cable and the LVDS cables from the connectors on the display panel.
6. Remove the main chassis away from the display panel.

Installing the main chassis

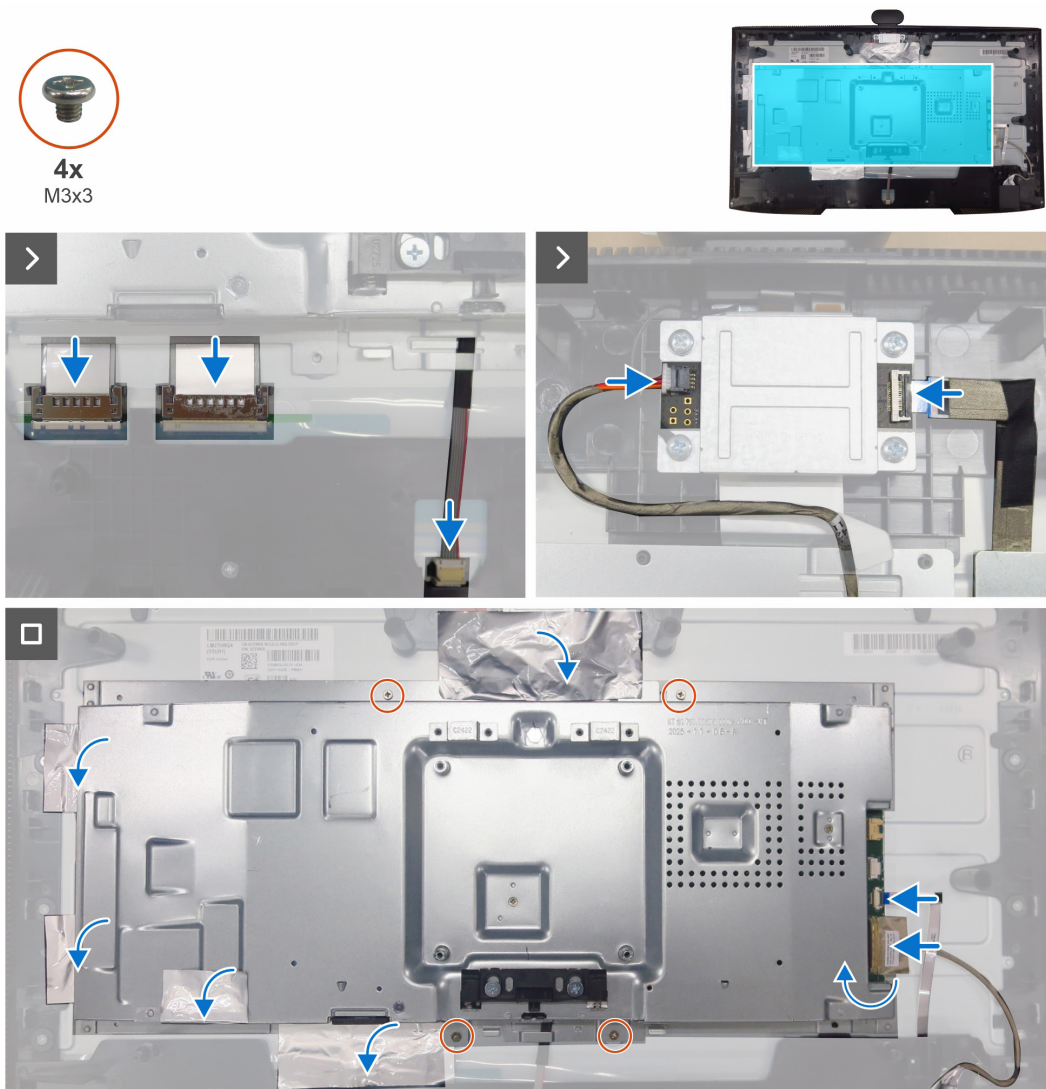


Figure 12. Installing the main chassis

Steps

1. Align the holes on the main chassis with the screw holes on the display panel and place it down.
2. Connect the the LVDS cables and lightbar cable to the connectors on the display panel.
3. Connect the USB cable and touch cable to the connectors on the main board.
4. Connect the FFC cable and ISP connect cable to the connectors on the ISP board.
5. Replace the four screws (M3x3) to secure the main chassis with the display panel.
6. Adhere all the aluminum foil on the main chassis.

Next steps

1. Install the [speakers](#).
2. Install the [IO cover](#).
3. Install the [keypad board](#).
4. Install the [back cover](#).
5. Install the [stand](#).
6. Follow the procedure in [After working inside your monitor](#).

USB Board

Removing the USB board

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [IO cover.](#)
6. Remove the [speakers.](#)
7. Remove the [main chassis.](#)

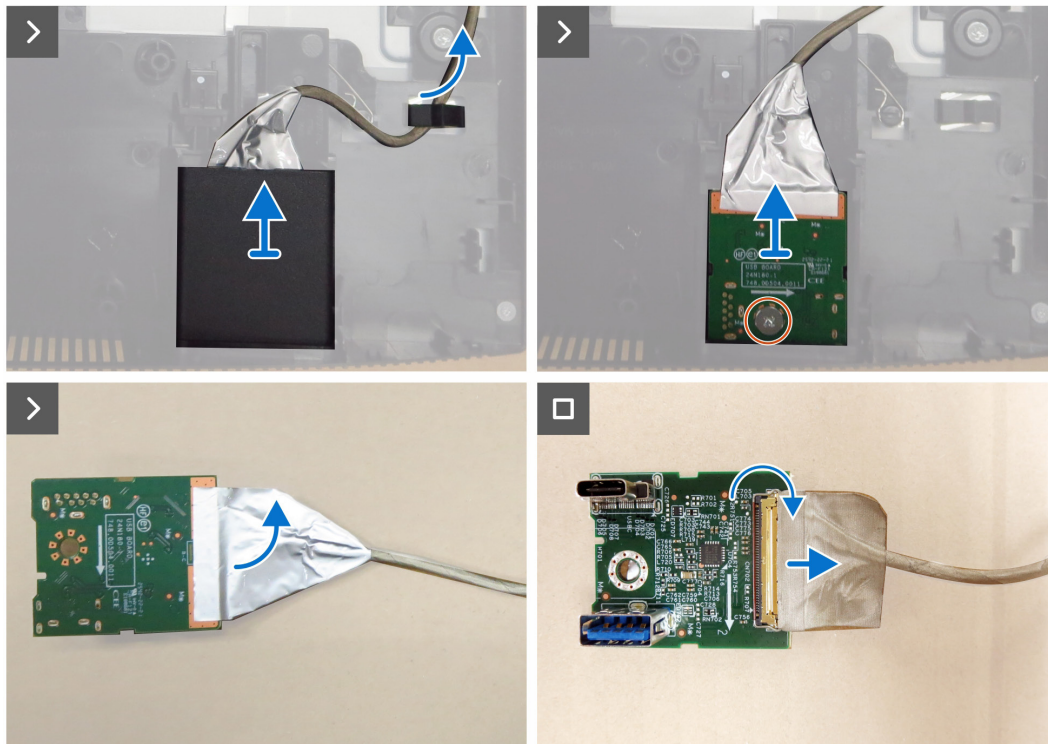


Figure 13. Removing the USB board

Steps

1. Release the USB cable from the slot on the middle frame.
2. Pry the top cover of the QAP to remove it.
3. Remove the screw (M3x6) that secures the USB board to the middle frame.
4. Remove the USB board from middle frame.
5. Lift the locks and pull out the USB cable from the USB board.

Installing the USB board

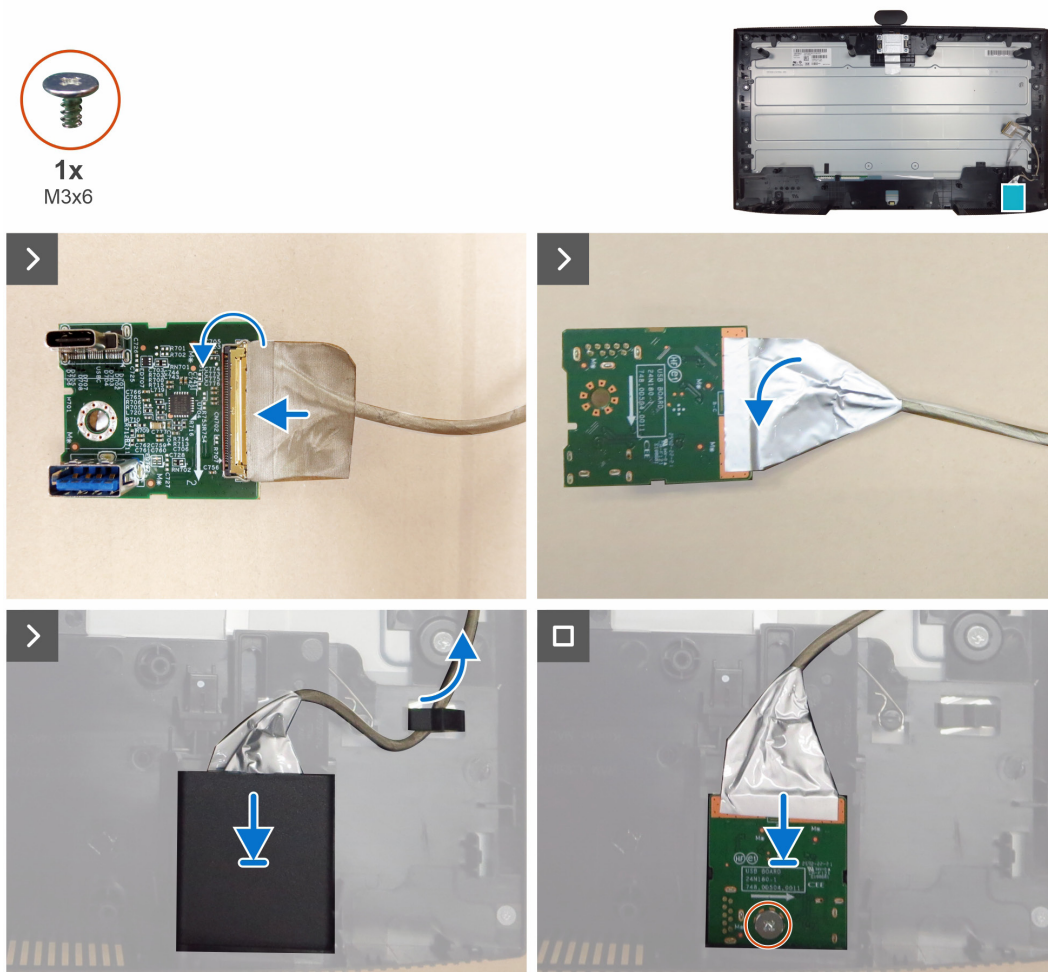


Figure 14. Installing the USB board

Steps

1. Connect the USB cable to the USB board and lock it.
2. Replace the USB board to the middle frame.
3. Replace the screw (M3x6) that secures the USB board to the middle frame.
4. Replace the top cover of the QAP
5. Route the USB cable through the slot on the middle frame.

Next steps

1. Install the [main chassis](#).
2. Install the [speakers](#).
3. Install the [IO cover](#).
4. Install the [keypad board](#).
5. Install the [back cover](#).
6. Install the [stand](#).
7. Follow the procedure in [After working inside your monitor](#).

Camera module

Removing the camera module

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [IO cover.](#)
6. Remove the [speakers.](#)
7. Remove the [main chassis.](#)
8. Remove the [USB board.](#)

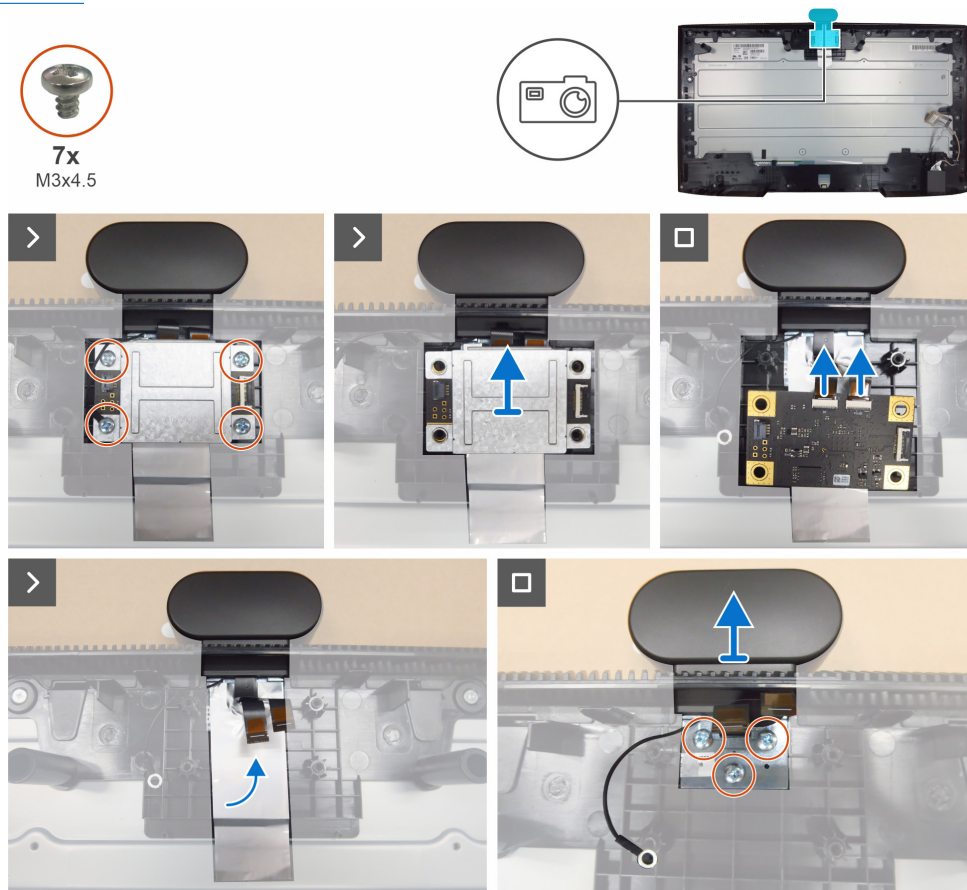


Figure 15. Removing the camera module

Steps

1. Remove the four screws (M3x4.5) that secure the shielding cover to the middle frame.
2. Remove the shielding cover.
3. Disconnect the two camera cables from the connectors on the ISP board.
4. Peel the aluminum foil from the camera module. (P2726DEB and P3426WEB)
5. Remove the three screws (M3x4.5) that secure the camera module to the middle frame.
6. Remove the camera module from the middle frame.

Installing the camera module

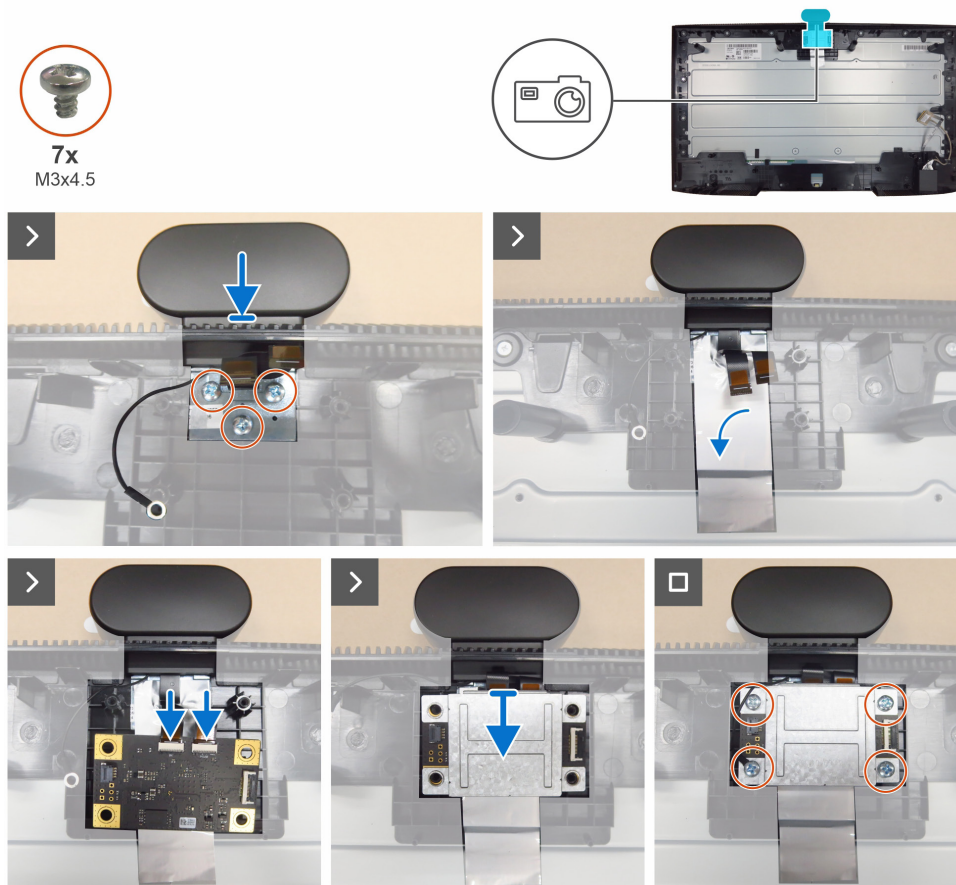


Figure 16. Installing the camera module

Steps

1. Replace the camera module to the middle frame.
2. Replace the three screws (M3x4.5) that secure the camera module to the middle frame.
3. Adhere a aluminium foil on the camera module. (P2726DEB and P3426WEB)
4. Connect the camera cables to the connectors on the camera board.
5. Align the screw holes on the shielding cover to the screws holes on the camera board.
6. Replace the four screws (M3x4.5) that secure the shilding cover, grounding wire and camera board to the middle frame.

Next steps

1. Install the [USB board](#).
2. Install the [main chassis](#).
3. Install the [speakers](#).
4. Install the [IO cover](#).
5. Install the [keypad board](#).
6. Install the [back cover](#).
7. Install the [stand](#).
8. Follow the procedure in [After working inside your monitor](#).

Middle frame

Removing the middle frame

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [IO cover.](#)
6. Remove the [speakers.](#)
7. Remove the [main chassis.](#)
8. Remove the [USB board.](#)
9. Remove the [camera module.](#)

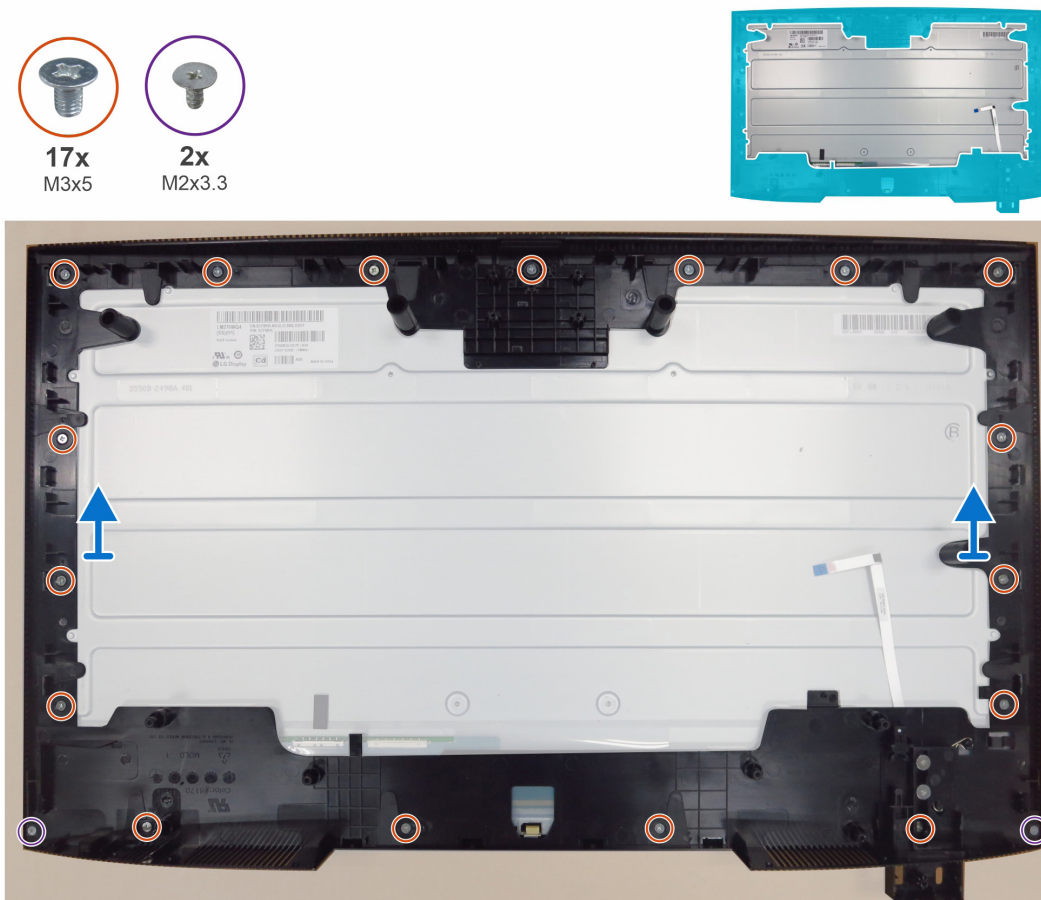


Figure 17. Removing the middle frame

Steps

1. Remove the thirteen screws (M3x5) that secure the middle frame to the display panel. (P2426HEB)
2. Remove the seventeen screws (M3x5) that secure the middle frame to the display panel. (P2726HEB)
3. Remove the eighteen screws (M3x5) that secure the middle frame to the display panel. (P3426WEB)
4. Remove the two screws (M2x3.3) that secure the middle frame to the front trim.
5. Lift and remove the middle frame away from the display panel.

Installing the middle frame

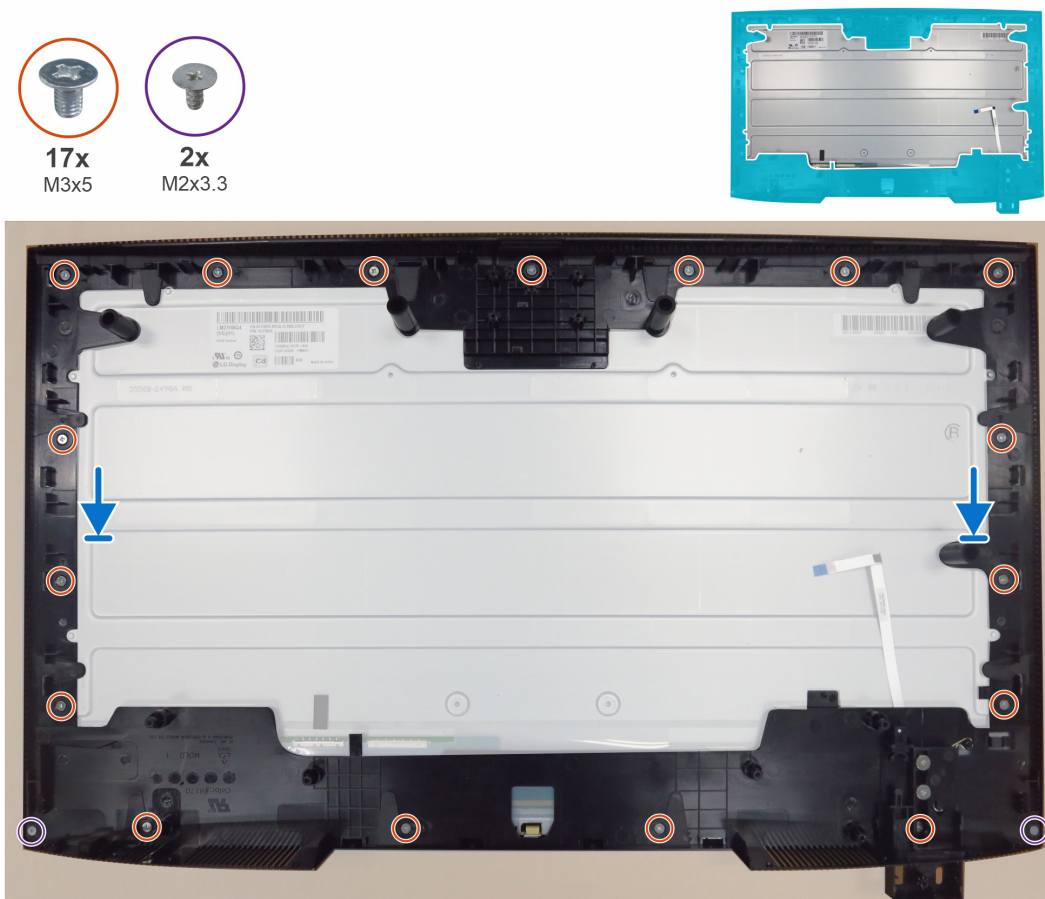


Figure 18. Installing the middle frame

Steps

1. Align and place the middle frame on the display panel.
2. Replace the two screws (M2x3.3) that secure the middle frame to the front trim.
3. Replace the thirteen screws (M3x5) that secure the middle frame to the display panel. (P2426HEB)
4. Replace the seventeen screws (M3x5) that secure the middle frame to the display panel. (P2726DEB)
5. Replace the eighteen screws (M3x5) that secure the middle frame to the display panel. (P3426WEB)

Next steps

1. Install the [camera module](#).
2. Install the [USB board](#).
3. Install the [main chassis](#).
4. Install the [speakers](#).
5. Install the [IO cover](#).
6. Install the [keypad board](#).
7. Install the [back cover](#).
8. Install the [stand](#).
9. Follow the procedure in [After working inside your monitor](#).

Front trim and touch board

Removing the front trim and the touch board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).
5. Remove the [IO cover](#).
6. Remove the [speakers](#).
7. Remove the [main chassis](#).
8. Remove the [USB board](#).
9. Remove the [camera module](#).
10. Remove the [middle frame](#).

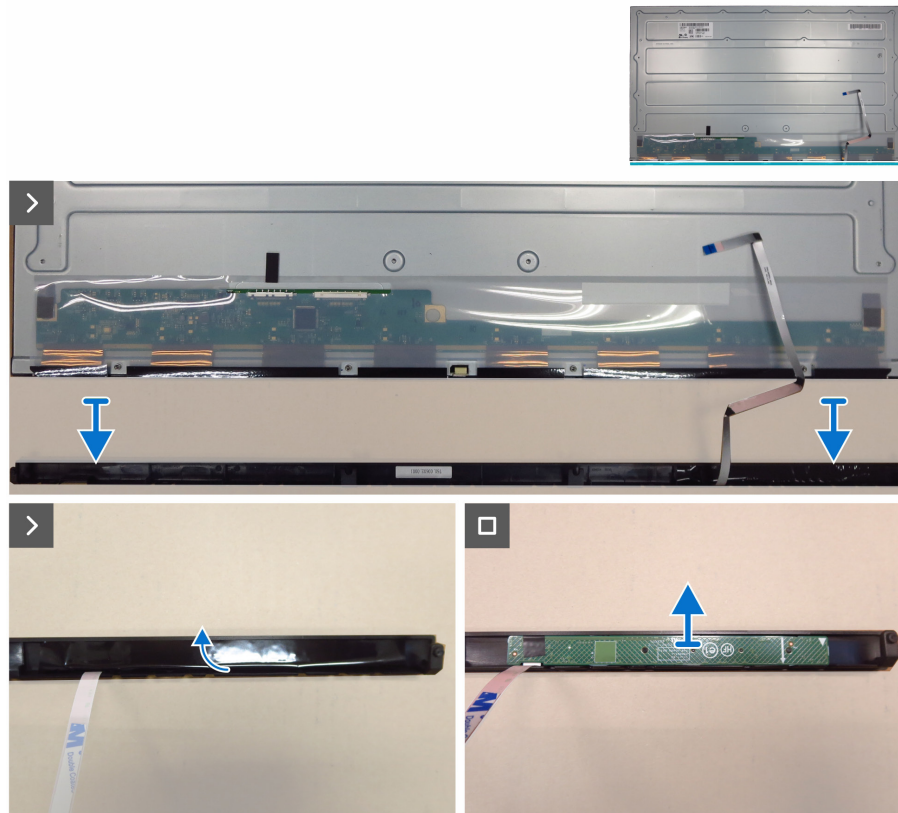


Figure 19. Removing the front trim and the touch board

Steps

1. Lift up the display panel and remove the front trim.
2. Peel the mylar tape on the touch board.
3. Remove the LED board from the front trim.

Installing the front trim and the touch board

Steps

1. Align the holes of the touch board with the pins on the front trim and paste it.
2. Adhere a mylar tape to cover the touch board.
3. Lift up the display panel and replace the front trim to the display panel.

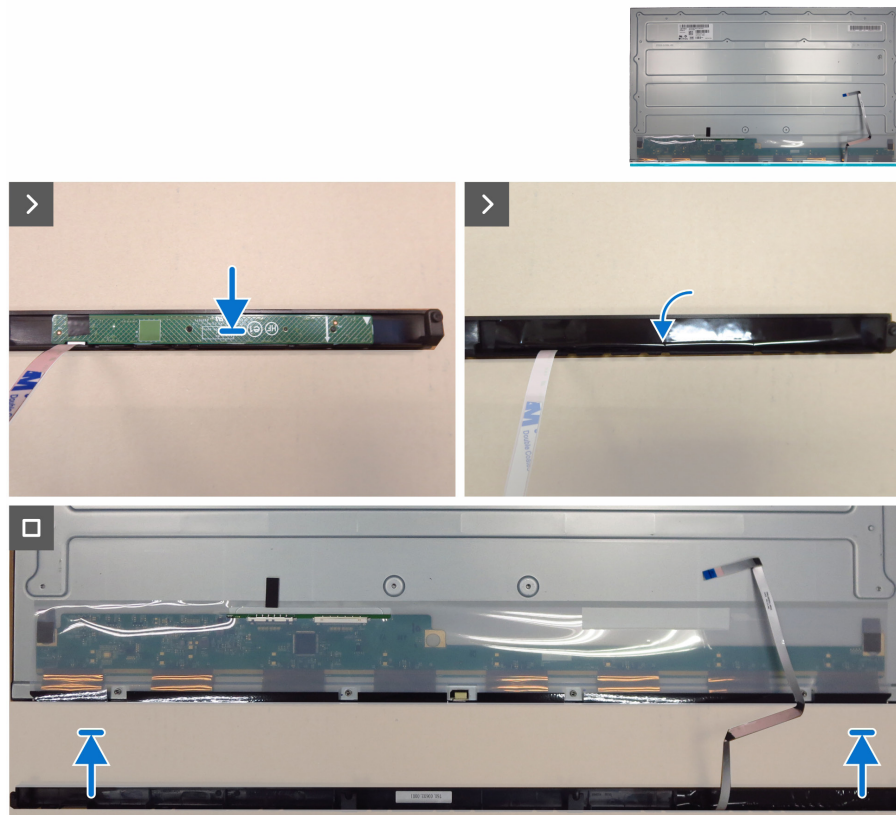


Figure 20. Installing the front trim and the touch board

Next steps

1. Install the [middle frame](#).
2. Install the [camera module](#).
3. Install the [USB board](#).
4. Install the [main chassis](#).
5. Install the [speakers](#).
6. Install the [IO cover](#).
7. Install the [keypad board](#).
8. Install the [back cover](#).
9. Install the [stand](#).
10. Follow the procedure in [After working inside your monitor](#).

Main board

Removing the main board

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [IO cover.](#)
6. Remove the [speakers.](#)
7. Remove the [main chassis.](#)
8. Remove the [USB board.](#)
9. Remove the [camera module.](#)
10. Remove the [middle frame.](#)
11. Remove the [front trim and touch board.](#)

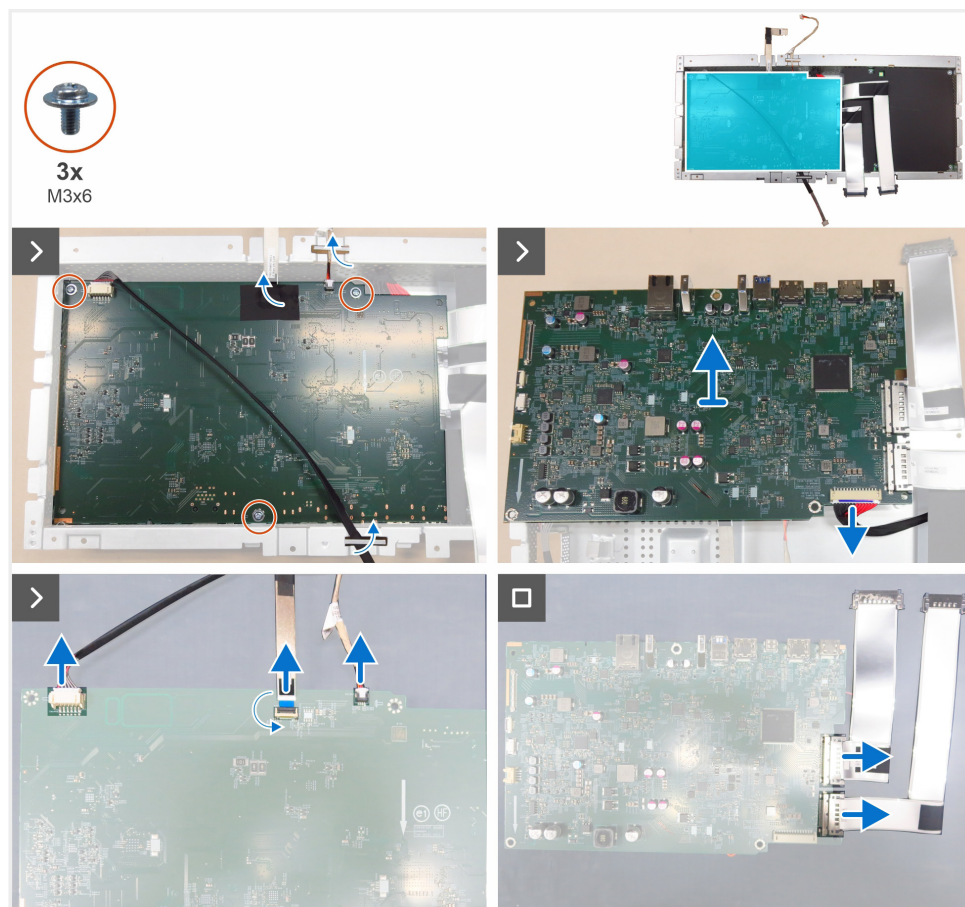


Figure 21. Removing the main board

Steps

1. Unroute the lightbar cable and ISP connect cable from the routing guides on the main chassis.
2. Peel the tape on the FFC connector.
3. Remove the three screws (M3x6) that secure the main board to the main chassis.
4. Turn over the main board and disconnect the power cable from the connector on the main board.
5. Remove the main board from the main chassis.
6. Disconnect the FFC cable, ISP connect cable and two LVDS cables (only for P2726DEB) from the connectors on the main board.

Installing the main board

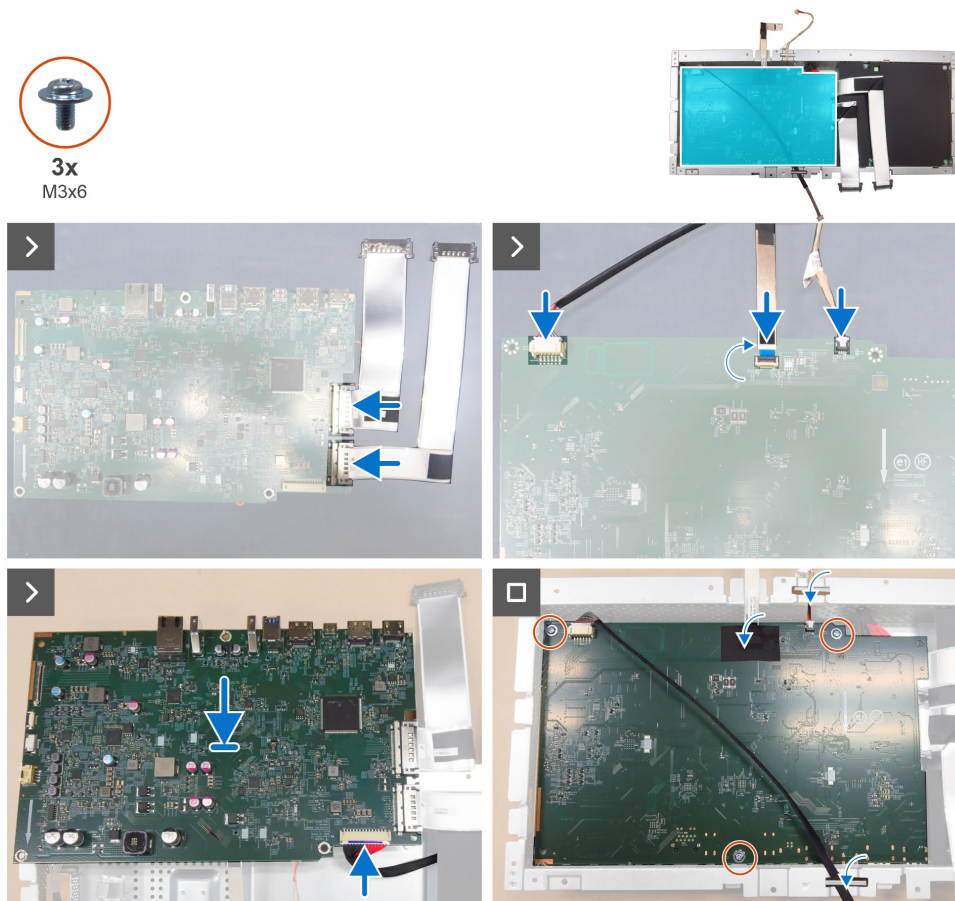


Figure 22. Installing the main board

Steps

1. Connect the two LVDS cables (only for P2726DEB), FFC cable and ISP connect cable to the connectors on the main board.
2. Connect the power cable to the main board.
3. Turn over the main board and align the screw holes on the main board to the screw holes on the main chassis, and place it down.
4. Replace the three screws (M3x6) to secure the main board to the main chassis.
5. Adhere a tape to cover the ISP connector.
6. Route the lightbar cable and ISP connect cable through the routing guides on the main chassis.

Next steps

1. Install the [front trim and touch board](#).
2. Install the [middle frame](#).
3. Install the [camera module](#).
4. Install the [USB board](#).
5. Install the [main chassis](#).
6. Install the [speakers](#).
7. Install the [IO cover](#).
8. Install the [keypad board](#).
9. Install the [back cover](#).
10. Install the [stand](#).
11. Follow the procedure in [After working inside your monitor](#).

Power board

Removing the power board

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [IO cover.](#)
6. Remove the [speakers.](#)
7. Remove the [main chassis.](#)
8. Remove the [USB board.](#)
9. Remove the [camera module.](#)
10. Remove the [middle frame.](#)
11. Remove the [front trim and touch board.](#)
12. Remove the [main board.](#)

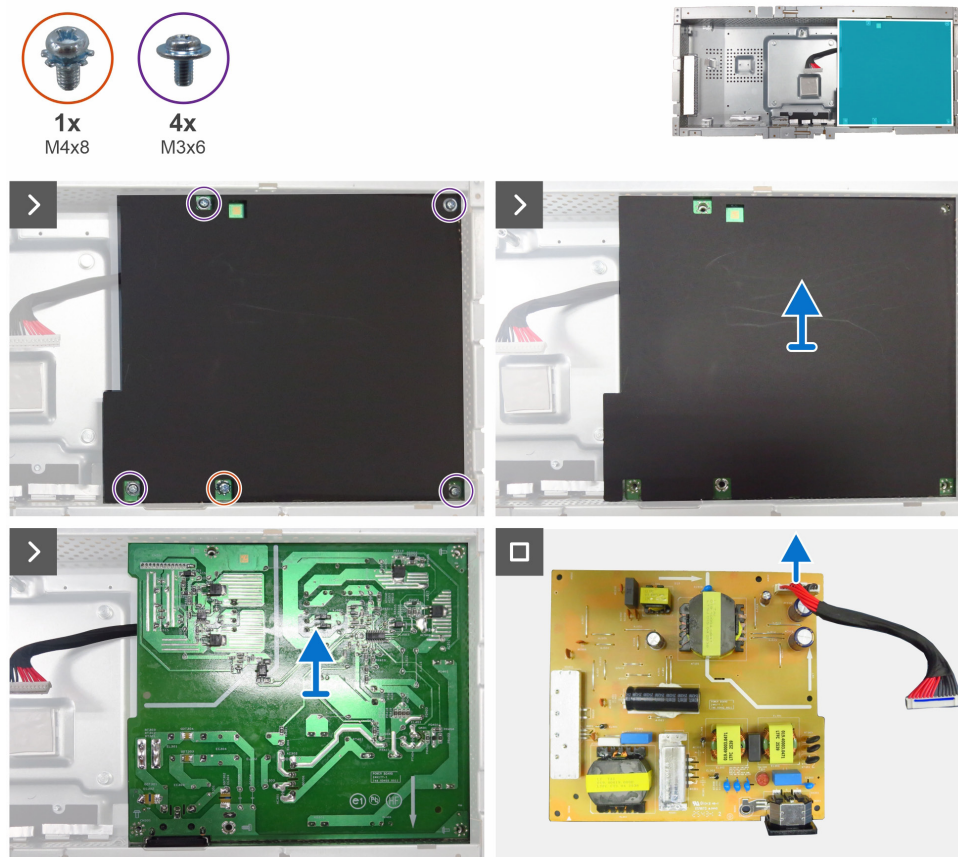


Figure 23. Removing the power board

Steps

1. Remove the screw (M4x8) and the four screws (M3x6) that secure the Mylar sheet and power board to the main chassis.
2. Remove the Mylar sheet from the slots in the main chassis.
3. Remove the power board from the main chassis.
4. Disconnect the power cable from the connector on the power board.

Installing the power board

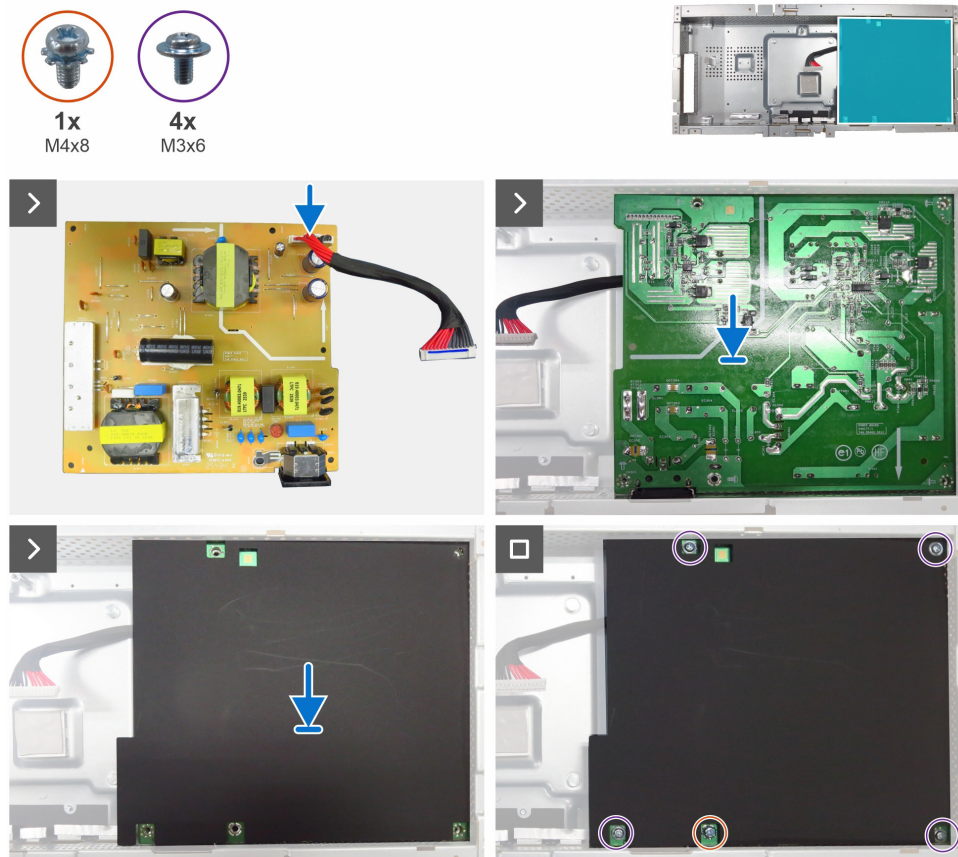


Figure 24. Installing the power board

Steps

1. Connect the power cable to the connector on the power board.
2. Align the screw holes on the power board with the screw holes on the main chassis, and place it down.
3. Insert the Mylar sheet into the slot on the main chassis.
4. Replace the one screw (M4x8) and the four screws (M3x6) that secure the power board to the main chassis.

Next steps

1. Install the [main board](#).
2. Install the [front trim and touch board](#).
3. Install the [middle frame](#).
4. Install the [camera module](#).
5. Install the [USB board](#).
6. Install the [main chassis](#).
7. Install the [speakers](#).
8. Install the [IO cover](#).
9. Install the [keypad board](#).
10. Install the [back cover](#).
11. Install the [stand](#).
12. Follow the procedure in [After working inside your monitor](#).

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [Contact Support at Dell Support Site](#).

- ① **NOTE:** Availability varies by country or region and product, and some services may not be available in your country or region.
- ① **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.

Revision History

The following table provides the revision history of this document:

Table 2. Revision history

Revision	Date	Description
A00	March 2026	Original publish date.