Dell Pro 5 Mouse

MS526
User's Guide

DELLTechnologies

Notes, cautions, and warnings

(i) **NOTE:** A NOTE indicates important information that helps you make better use of your product.

△ **CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.**

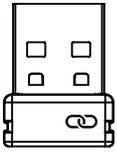⚠ **WARNING: A WARNING indicates a potential for property damage, personal injury, or death.**

Contents

About your mouse

Package contents

Table 1. Package components and descriptions

Component image	Component description
	Dell MS526 Mouse
	Dell Secure Link USB receiver ⓘ **NOTE:** The Dell Secure Link USB receiver is placed in the wireless mouse USB storage compartment. ⓘ **NOTE:** The Dell Secure Link USB receiver is referred to as USB receiver in the rest of the document.
	Battery
	QR SERI document

Information available on the packaging

The product is compatible with the following operating systems:

- Windows
- macOS
- iOS
- Red Hat
- Ubuntu
- ChromeOS

The following are the accessories that ship within the box:

- Dell Secure Link USB receiver
- Battery (AA-type)

For information about recycling, see the [Dell recycling](#) website.

Features
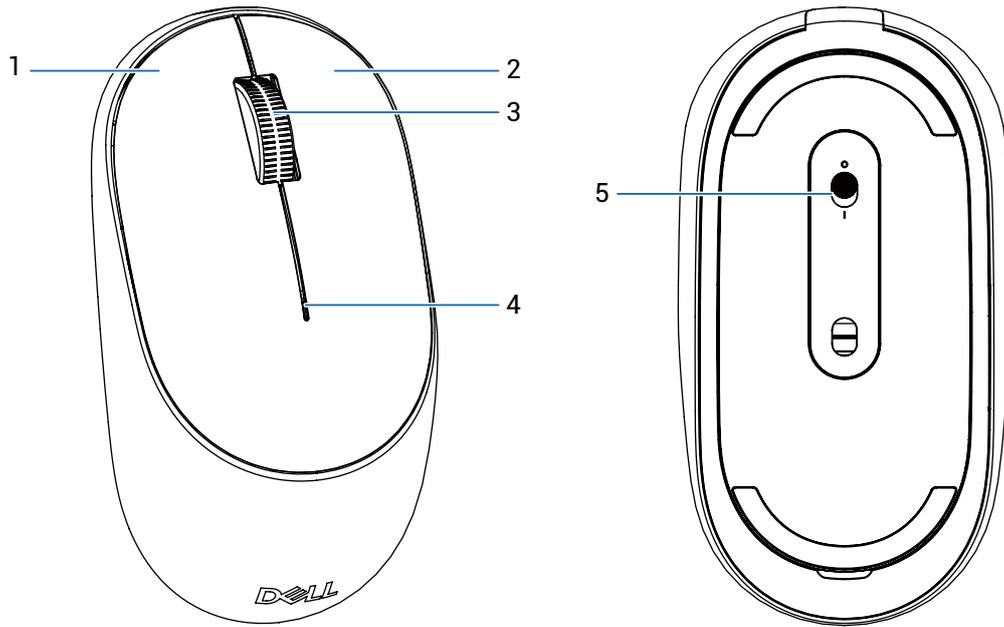
Figure 1. **Mouse top and bottom view**

Table 2. **Mouse features**

Callout	Description
1	Left button
2	Right button
3	Scroll wheel
4	Battery-status light
5	Power switch

(i) **NOTE:** Remove the base case to access the PPID or Regulatory label location.

Figure 2. **Mouse PPID or regulatory label location**

Dell Display and Peripheral Manager

The Dell Display and Peripheral Manager is an app that helps you set up and configure your Dell monitors and peripherals. With this app you can:

- Assign shortcuts to programmable buttons of your mouse through the **Button Customization** tab.
  You can even set shortcuts specific to an app with App specific settings.
- View device information such as firmware version and battery status for wireless devices.
- Configure DPI setting and set primary mouse button.
- Upgrade to the latest firmware for your device.
- Pair or unpair to the USB receiver.

Installing the Dell Display and Peripheral Manager

When you connect the device to your computer for the first time, you may be prompted to download and install the app.

ⓘ **NOTE:** If the download prompt does not appear within a few minutes, you can manually install the software from Dell.com/support/DDPM.

For more information, expand **Support Resources** and click or tap **Manuals & Documents** to access the *Dell Display and Peripheral Manager User's Guide*.

Setting up your wireless mouse

1. Locate the slot at the back of the base cover. Using your fingertip, pry open the base cover.
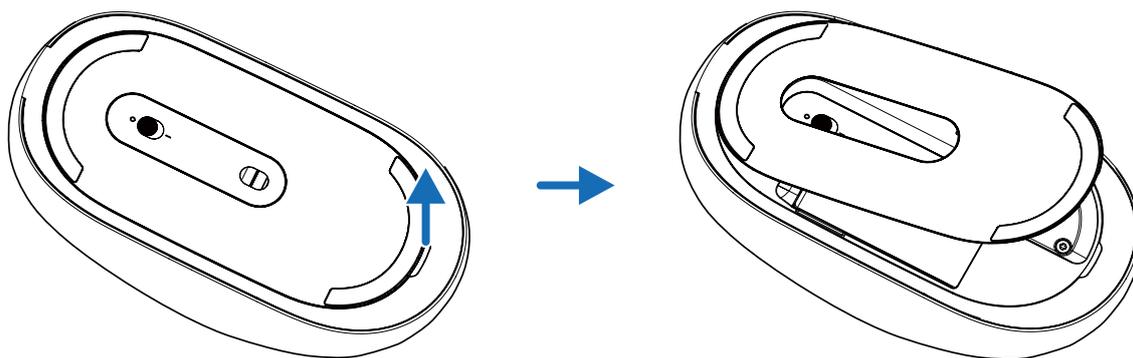
Figure 3.   Removing the base cover

2. Remove the USB receiver from the USB storage compartment.
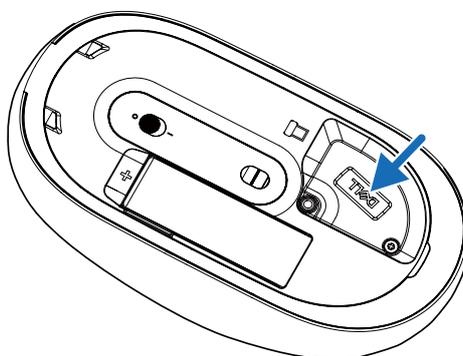
Figure 4.   Removing the USB receiver

3. Install the AA battery into the battery compartment.
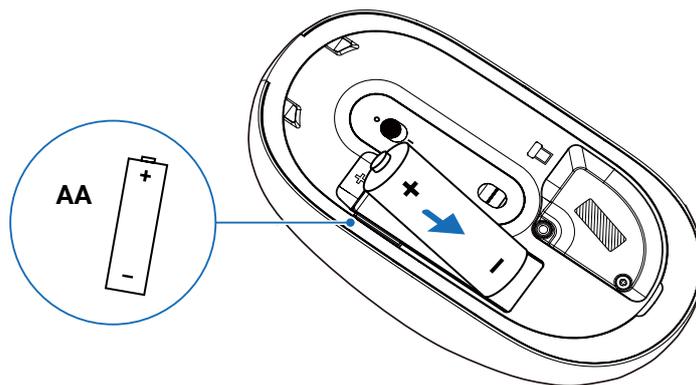
Figure 5. Installing the battery

4. Replace the base cover back in place.
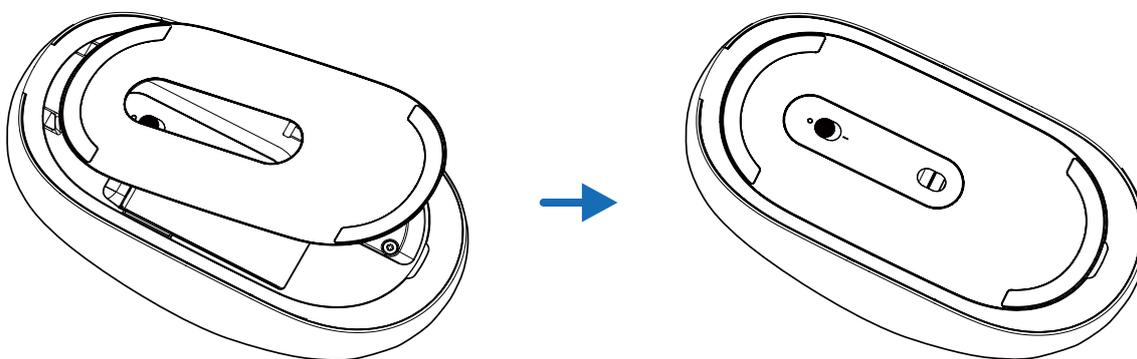
Figure 6. Replacing the base cover

5. Slide the power switch down to turn on the mouse.

ⓘ **NOTE:** Ensure that the distance between your computer and mouse is within ten meters.
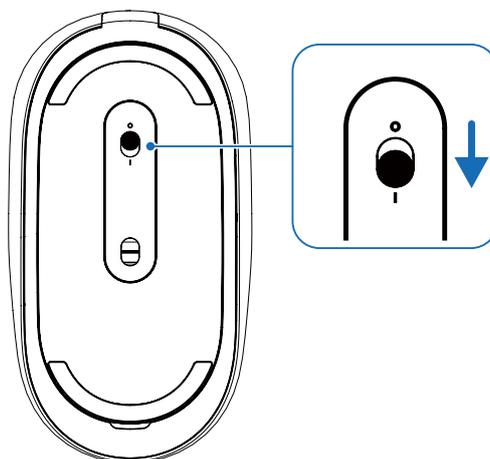
Figure 7. Turning on the mouse

Pairing your wireless mouse

Your Dell wireless mouse can be paired with devices using the USB receiver.

Pairing your mouse using the USB receiver

Connect the USB receiver to the USB port on your computer.

Laptop	Desktop
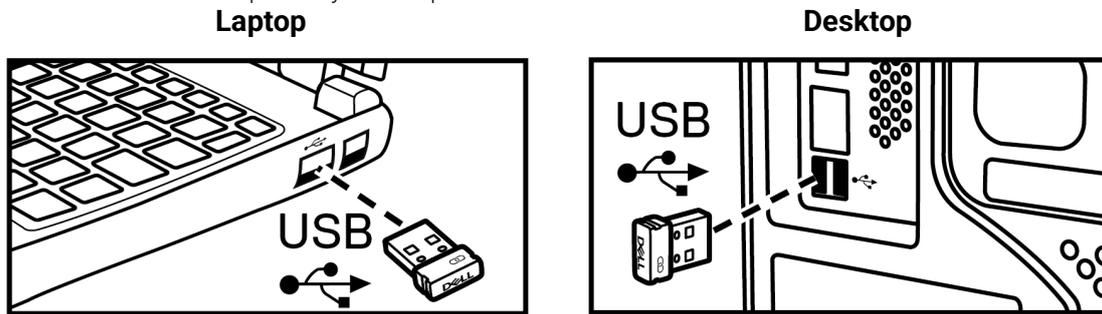
Figure 8.   **Connecting the USB receiver**

The LED indicator on the mouse lights up for three seconds to indicate the pairing process is in progress, and then turns off. The mouse is paired with your computer.
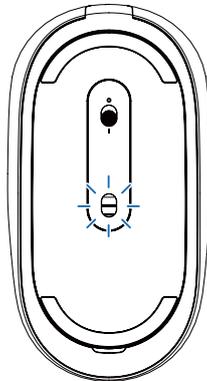

Figure 9.   **Mouse pairing in progress**

Figure 10.   **Mouse pairing process completed**

ⓘ **NOTE:** If your computer does not support USB-A port, a USB-C to USB-A adapter (sold separately) is required.

ⓘ **NOTE:** The RF device is pre-paired at the factory. If it is accidentally unpaired, you can pair your mouse again using Dell Display and Peripheral Manager.

Specifications

Table 3.   Specifications

Specifications	Value
Model number	MS526
Connection type	Wireless 2.4 GHz with Dell Secure Link USB receiver
Supported operating systems	• Windows XP • Windows Vista • Windows 7, 32/64-bit • Windows Server 2003 • Windows Server 2008; 2008 R2 • Windows Server 2012; 2012 R2, 2016 • Windows 8, Windows 8.1, 32/64-bit • Windows 10, 32/64-bit • Windows 11 • Android • Chrome • iOS, MacOS, iPadOS • Linux (Ubuntu v18.04 LTS and Redhat 8.0 or later) • Free-DOS
Operating voltage	1.60 V ~ 0.90 V
Battery type	One AA alkaline battery
Weight (with battery)	81.15 g (0.18 lb)
Weight (without battery)	58.15 g (0.13 lb)
Length	115.00 mm (4.55 in.)
Width	61.70 mm (2.43 in.)
Height	39.40 mm (1.55 in.)
Operating	0°C to 40°C (32°F to 104°F)
Storage	−40°C to 65°C (−40°F to 149°F)
Storage humidity	95% maximum relative humidity; non-condensing
RF protocol	2.4 GHz RF
Transmission range	• Up to 10 m radio range. • No performance degradation up to maximum radio range (10 m). Keep the area between the USB receiver and the mouse clear for stable connection.

Troubleshooting

Table 4. Troubleshooting

Problems	Possible solutions
Unable to find USB receiver for the wireless mouse	1. Locate the USB receiver inside your mouse. The USB receiver is shipped and placed inside the wireless mouse USB storage location. 2. If you have accidentally unpaired the wireless mouse, use the Dell Display and Peripheral Manager to pair the wireless mouse.

Unable to use the wireless mouse	1. Check if the batteries are inserted in the correct orientation. The "+" and "-" ends of the battery must be placed as indicated on the battery compartment.
	2. Check the battery level.
	   • If the wireless mouse uses rechargeable batteries, ensure that the batteries are fully charged.
	   • If the batteries are exhausted, replace them with the new batteries.
	3. Turn the wireless mouse and then turn it on again. Check if the battery-status light is flashing white, indicating that the battery power is low. If the battery is fully depleted, the low battery LED indicator does not turn on.
	4. Restart your computer.
	5. If you are pairing the wireless mouse with the USB receiver, ensure that the USB receiver is directly connected to your computer.
	   • Change the USB port.
	   • Insert the USB receiver to another USB port on your computer.
	6. Ensure that the distance between your computer and mouse is within ten meters. Avoid placing metal objects, thick items, or your computer between the USB receiver and the devices to maintain a stable signal.

Mouse buttons do not work.	1. Ensure that the battery is fully charged.
	2. Turn off the mouse, and then turn it on.
	3. Restart your computer.
	4. Check for interference that may affect USB receiver connectivity, such as nearby Wifi and USB 3.0 devices.
	   • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens.
	   • Move away from these devices.
	   • Connect your USB receiver directly to your laptop or desktop USB port that do not have other USB 3.0 next to each other.

Unable to pair the wireless mouse with your computer.	1. Check the battery level.
	   • If the wireless mouse uses rechargeable batteries, ensure that the batteries are fully charged.
	   • If the batteries are exhausted, replace them with the new batteries.
	2. Turn the wireless mouse off, and then turn it on. Check if the battery-status light is flashing white, indicating that the battery power is low. If the battery is fully depleted, the battery-status light does not turn on.
	3. Restart your computer.
	4. If you have accidentally unpaired the wireless mouse, use the Dell Display and Peripheral Manager to pair the wireless mouse again.

Wireless mouse pointer does not move, or left or right buttons do not work	1. Check the battery level.
	   • If the wireless mouse uses a rechargeable battery, ensure that the battery is fully charged.
	   • If the battery is exhausted, replace it with a new one.
	2. Turn the wireless mouse off, and then turn it on. Check if the battery-status light is flashing white, indicating that the battery power is low. If the battery is fully depleted, the battery-status does not turn on.
	3. Restart your computer.
	4. Use Dell Display and Peripheral Manager to repair your wireless if you have accidentally unpaired the mouse.

Problems	Possible solutions

Wireless connection is lost.	1. Ensure that the USB receiver is connected to your computer.
	2. Check the battery level.
	   • If the wireless mouse uses rechargeable batteries, ensure that the batteries are fully charged.
	   • If the batteries are exhausted, replace them with the new batteries.
	3. Turn the wireless mouse off, and then turn it on again. Check if the low battery LED indicator is flashing white, indicating that the battery power is low. If the battery is fully depleted, the low battery LED indicator will not turn on.
	4. Check for interference that may affect USB Receiver connectivity, such as nearby Wifi and USB 3.0 devices.
	   • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens.
	   • Move away from these devices.
	5. Ensure that the distance between your laptop, desktop, or a compatible mobile device where the USB receiver is connected is within one meter.
	6. Ensure that the USB-A port where the USB receiver is connected is not close to the USB-A ports where other devices are connected.
	7. If necessary, connect the USB receiver to the USB receiver extender and check the wireless connection again.

Mouse pointer is moving slowly.	1. Ensure that the sensor is not obstructed or dirty. Glass or smooth glossy surfaces are not suitable for the mouse sensor to capture the mouse movement. Using a dark-colored fabric mouse pad can improve the tracking. 2. Change the mouse settings to adjust the pointer speed. 3. Click or tap the tab that matches the Operating System (OS) installed on your laptop or desktop and perform the steps within that section to change the settings. 4. In the **Windows Search** box, type **main.cpl**. Click or tap **main.cpl** in the list of programs. The **Mouse Properties** dialog box appears. 5. Click or tap the **Pointer Options** tab. In the **Motion** section, move the slider to adjust the pointer speed to the desired level. 6. Click or tap **OK**.

Mouse scroll wheel intermittently skips lines or scrolls erratically	1. Ensure that the scroll wheel is not obstructed with debris or dirt as this may cause functionality.
	Follow the below steps to clean the debris or dirt if the tool is available :
	   1. Turn off or unplug the mouse.
	   2. Use compressed air: Blow air around the scroll wheel to dislodge dust and debris.
	   3. Use a soft brush or toothbrush: Gently brush around the wheel.
	   4. Dampen a cotton swab with isopropyl alcohol (70% or higher). Lightly clean the exposed part of the wheel and surrounding area.
	   5. Roll the wheel while cleaning to reach more surface area.
	2. Try a different surface, avoid using glass or very smooth glossy surface. Using a dark colored fabric mouse pad can improve the tracking.
	3. Ensure that you have installed the latest firmware version.

Problems	Possible solutions
Mouse movement and button clicks are lagging and erratic.	1. Check for interference that may affect RF connectivity, such as nearby Wifi and USB 3.0 devices. • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens. • Move away from these devices. 2. Ensure that the distance between your laptop, desktop, or a compatible mobile device where the USB receiver is connected is within one meter. 3. Ensure that the USB-A port where the USB receiver is connected is not close to the USB-A ports where other devices are connected. 4. If necessary, connect the USB receiver to the dongle extender and check the wireless connection again.
Dell Display and Peripheral Manager software features are not working as intended.	Dell Display and Peripheral Manager features are dependent on the operating system and the processor of your computer. For more information, see the documentation for Dell Display and Peripheral Manager at Dell Support Site for more information.

Statutory information

Warranty

Limited warranty and return policies

Dell Pro 5 Mouse MS526 carry a three-year limited hardware warranty. If purchased together with a Dell computer, it will follow the system warranty.

For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at Terms of Sale. This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:

Dell Pro 5 Mouse MS526 that is sold and used is subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's end user contract terms.

Dell may also provide an additional hardware warranty – full details of the Dell end user contract and warranty terms can be found by going to Terms of Sale, selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link for the end user terms or the "support" link for the warranty terms.

For non-U.S. customers:

Dell Pro 5 Mouse MS526 that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty – full details of Dell's warranty terms can be found by going to Dell Site, selecting your country from the list at the bottom of the "home" page, and then clicking the "terms and conditions" link or the "support" link for the warranty terms.

Revision history

The following table provides the revision history of this document:

Table 5. **Revision history**

Revision	Date	Description
A00	March 2026	Original publish date.