

Dell Pro 5 Keyboard and Mouse

KM526

User's Guide

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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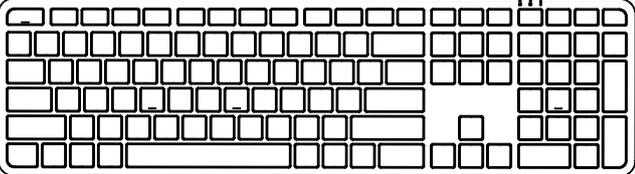
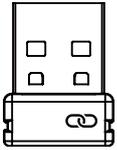
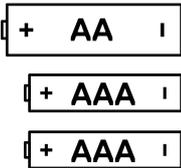
About your keyboard mouse

Package contents

The following table provides the list of components that are shipped with your keyboard and mouse. If any component is missing, contact Dell. For more information, see [Contacting Dell](#).

NOTE: Some items may be optional and may not ship with your keyboard and mouse. Some features may not be available in certain countries.

Table 1. Package components and descriptions

Component image	Component description
	Dell MS526 Mouse
	Dell KB526 Keyboard
	Dell Secure Link USB receiver NOTE: The Dell Secure Link USB receiver is placed in the wireless mouse USB storage compartment. NOTE: The Dell Secure Link USB receiver is referred to as USB receiver in the rest of the document.
	Batteries NOTE: One AA-type battery for the mouse and two AAA-type batteries for the keyboard.
	QR SERI document

Information available on the packaging

The product is compatible with the following operating systems:

- Windows
- macOS
- iOS
- Red Hat
- Ubuntu
- ChromeOS

The following are the accessories that ship within the box:

- Dell Secure Link USB receiver
- Batteries (AA-type x1 and AAA-type x2)

For information about recycling, see the [Dell recycling](#) website.

Features

Wireless mouse

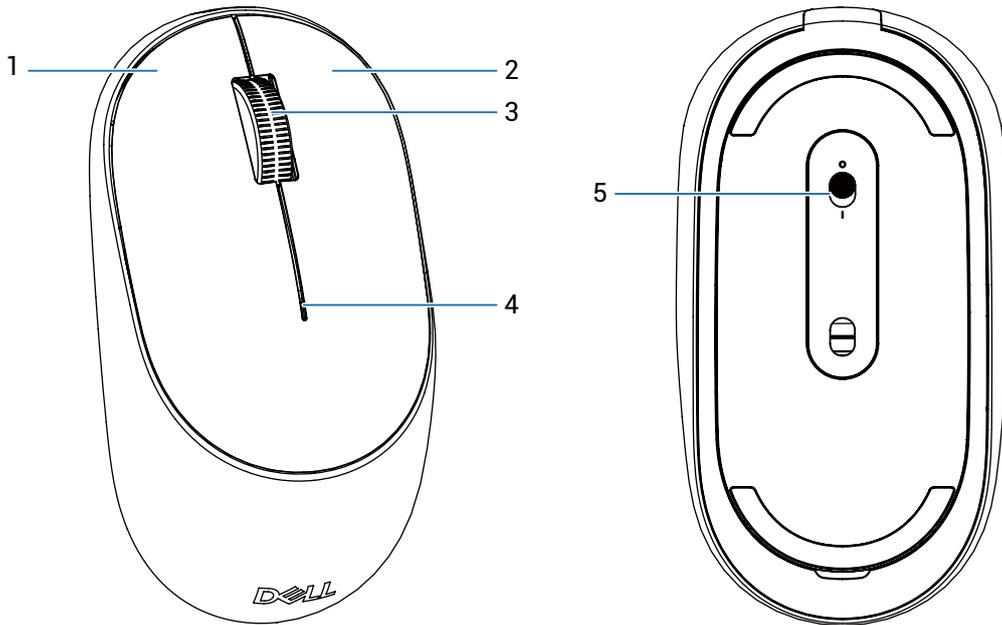


Figure 1. Mouse top and bottom views

Table 2. Mouse features

Callout	Description
1	Left button
2	Right button
3	Scroll wheel
4	Battery-status light
5	Power switch

NOTE: Remove the base cover to access the PPID or Regulatory label location.

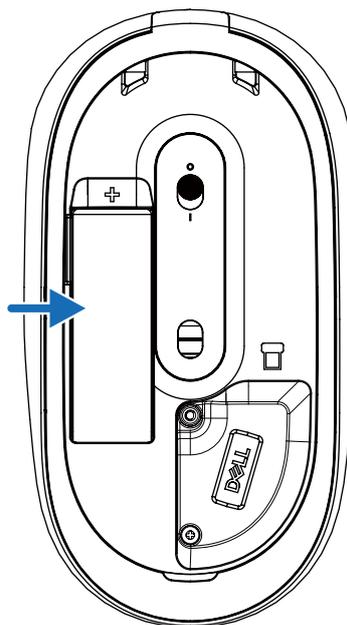


Figure 2. Mouse PPID or regulatory label location

Wireless keyboard

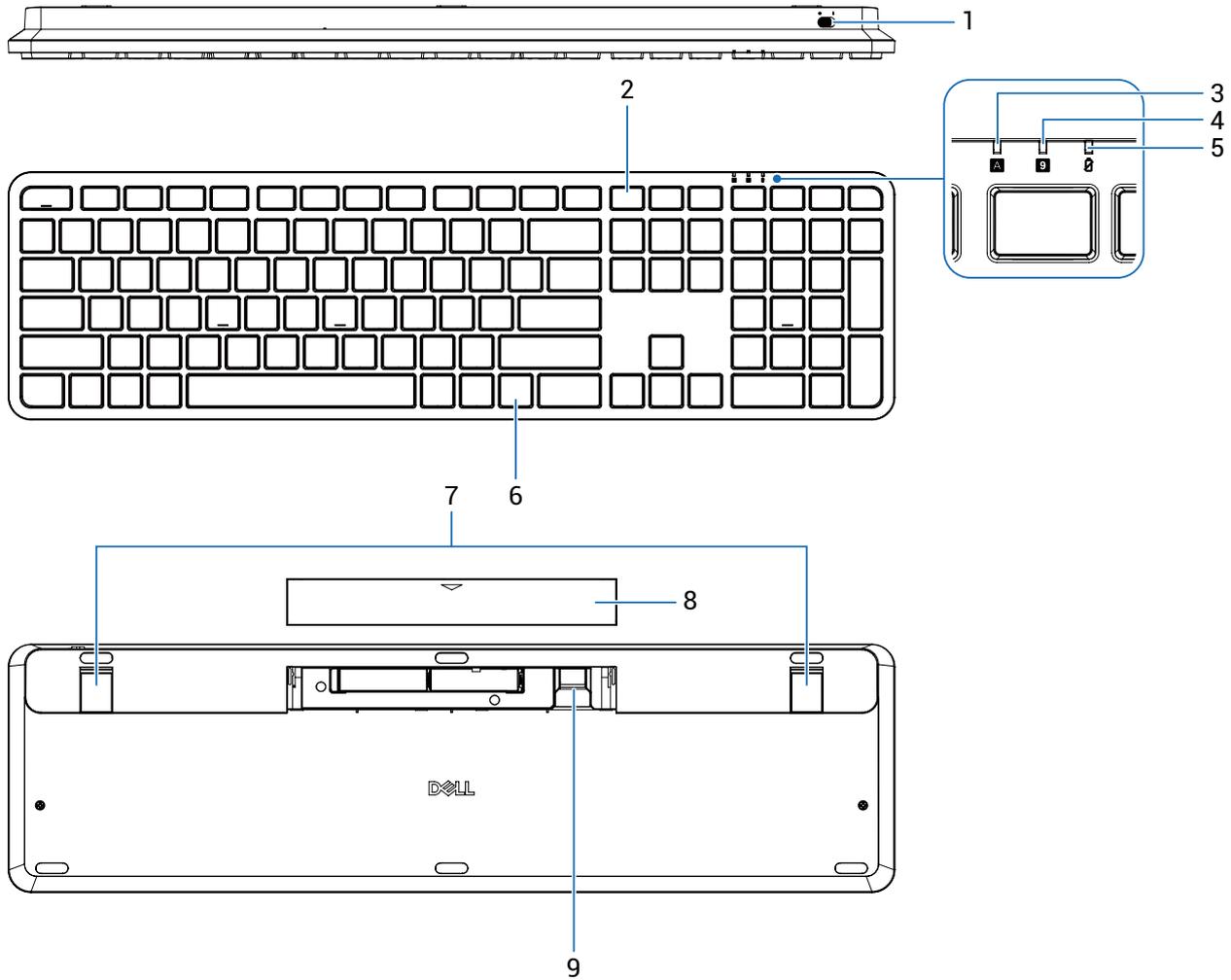


Figure 3. Keyboard top and bottom view

Table 3. Keyboard features

Callout	Description
1	Power switch
2	Print screen key
3	Caps lock LED
4	Num lock LED
5	Battery-status light
6	Copilot key
7	Keyboard feet
8	Battery cover
9	USB storage compartment

NOTE: The Num Lock and Caps Lock LEDs remain on for five seconds after pressing the respective key. The LEDs turn off, even if you continue typing in their current state. The LEDs light up again upon pressing the keys. The lock state is reflected in the On-Screen Display (OSD) on computers with Dell Display and Peripheral Manager.

NOTE: The key  function is for partial screenshot, using the hotkey combination Shift + Windows + S.

NOTE: Only one USB receiver is required for both the keyboard and mouse. The USB receiver is stored inside the mouse in the USB storage compartment.

① **NOTE:** Open the battery cover to access the PPID or Regulatory label location.

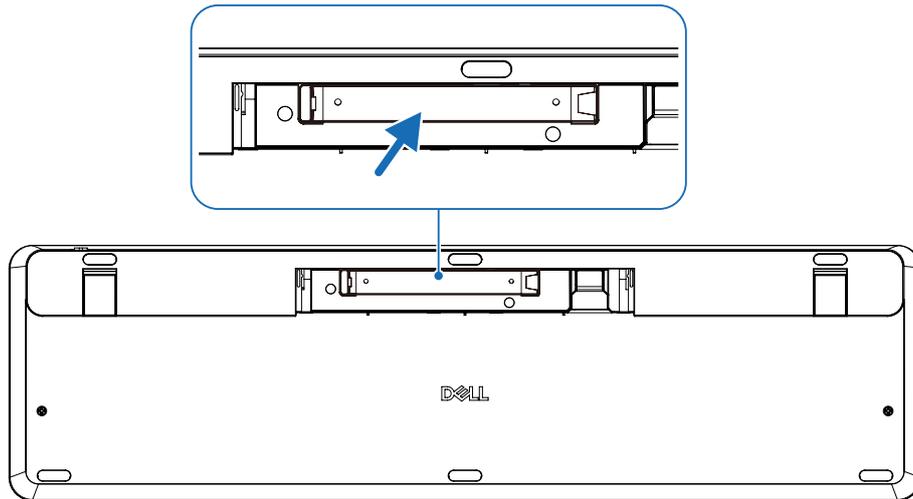


Figure 4. Keyboard PPID or regulatory label location

Launch Copilot in Windows

- ① **NOTE:** Use the  key with supported Windows 11 devices. The feature availability varies by device and market, see aka.ms/KeySupport.
- ① **NOTE:** Copilot in Windows is available only in approved markets.

Dell Display and Peripheral Manager

The Dell Display and Peripheral Manager is an app that helps you set up and configure your Dell monitors and peripherals. With this app you can:

- Assign program shortcuts to device programmable buttons or keys through **Button Customization** tab or **Key Customization** tab.
You can even set shortcuts specific to an app with App settings.
- View device information such as firmware version and battery status for wireless devices.
- Configure DPI setting and set primary mouse button.
- Upgrade to the latest firmware for your device.
- Pair or unpair to the USB receiver.

Installing the Dell Display and Peripheral Manager

When you connect the device to your computer for the first time, you may be prompted to download and install the app.

NOTE: If the download prompt does not appear within a few minutes, you can manually install the software from Dell.com/support/DDPM.

For more information, expand **Support Resources** and click or tap **Manuals & Documents** to access the *Dell Display and Peripheral Manager User's Guide*.

Setting up your wireless mouse

1. Locate the slot at the back of the base cover. Using your fingertip, pry open the base cover.

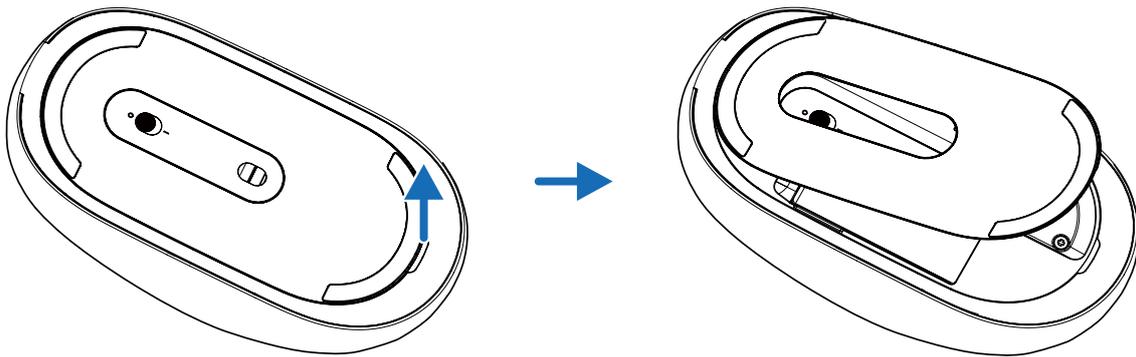


Figure 5. Removing the base cover

2. Remove the USB receiver from the USB storage compartment.

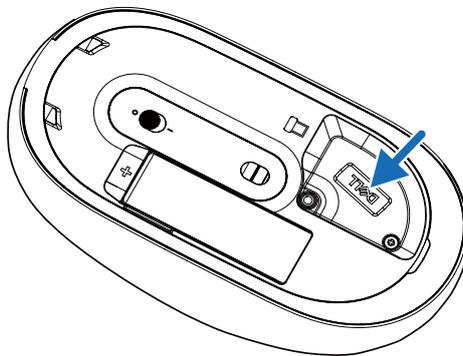


Figure 6. Removing the USB receiver

3. Install the AA battery in the battery compartment.

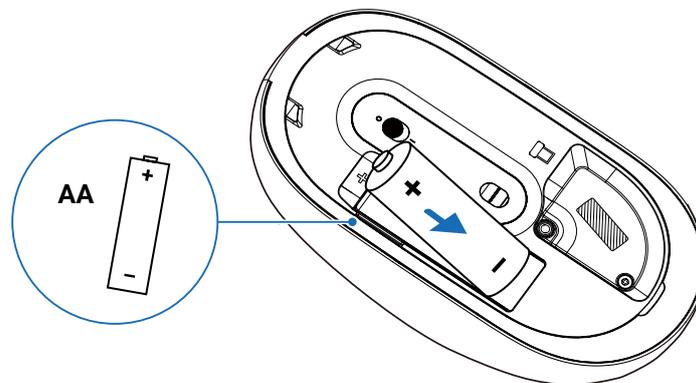


Figure 7. Installing the battery

4. Replace the base cover back in place.

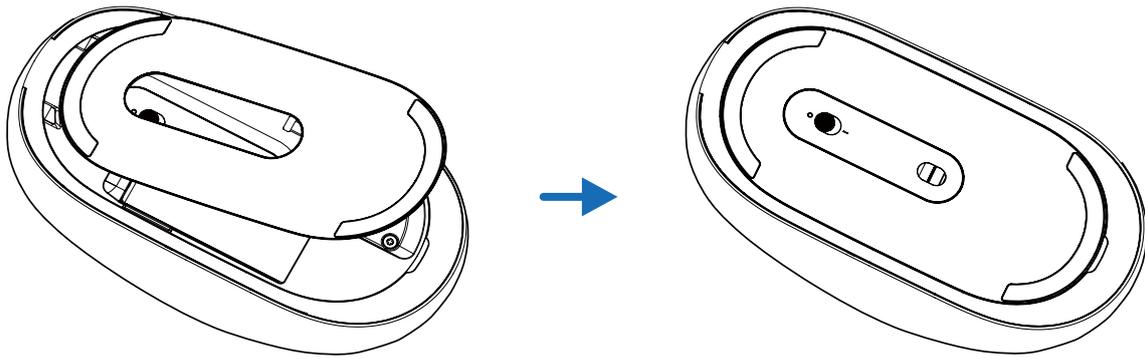


Figure 8. Replacing the base cover

5. Slide the power switch down to turn on the mouse.

NOTE: Ensure that the distance between your computer and mouse is within ten meters.

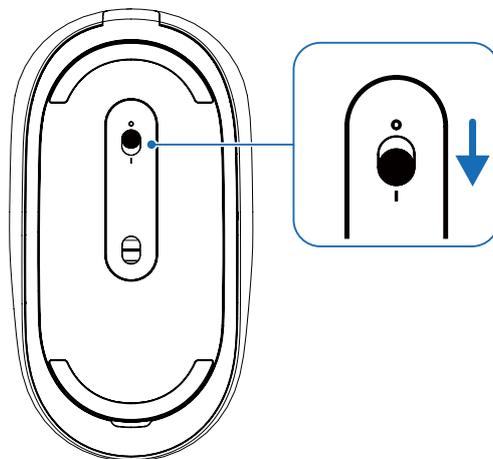


Figure 9. Turning on the mouse

Pairing your wireless mouse

Your Dell wireless mouse can be paired with devices using the USB receiver.

Pairing your mouse using the USB receiver

Connect the USB receiver to the USB port on your computer.

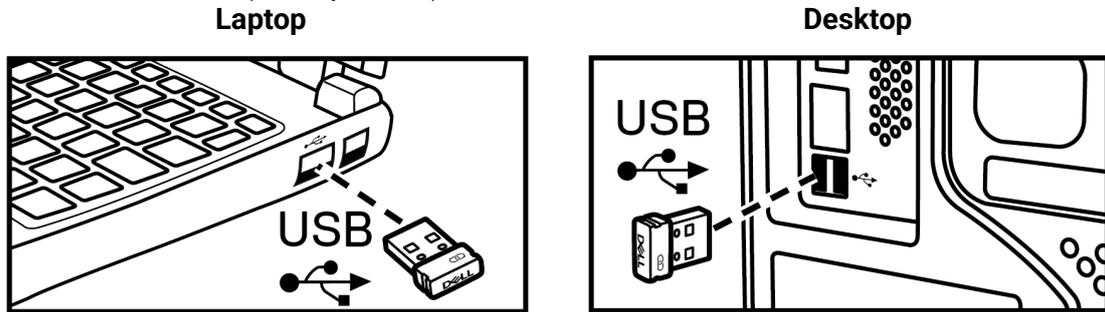


Figure 10. Connecting the USB receiver

The LED indicator on the mouse lights up for three seconds to indicate the pairing process is in progress, and then turns off. The mouse is paired with your computer.

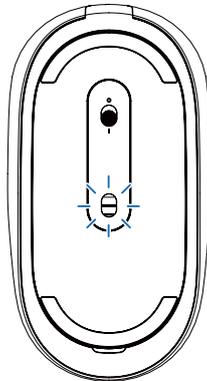


Figure 11. Mouse pairing in progress



Figure 12. Mouse pairing process completed

- ① **NOTE:** If your computer does not support an USB-A port, a USB-C to USB-A adapter (sold separately) is required.
- ① **NOTE:** The RF device is pre-paired in the factory. If it is accidentally unpaired, you can pair your mouse again using the Dell Display and Peripheral Manager.

Setting up your wireless keyboard

1. Using your fingertip, slide the battery cover down to open the battery cover.

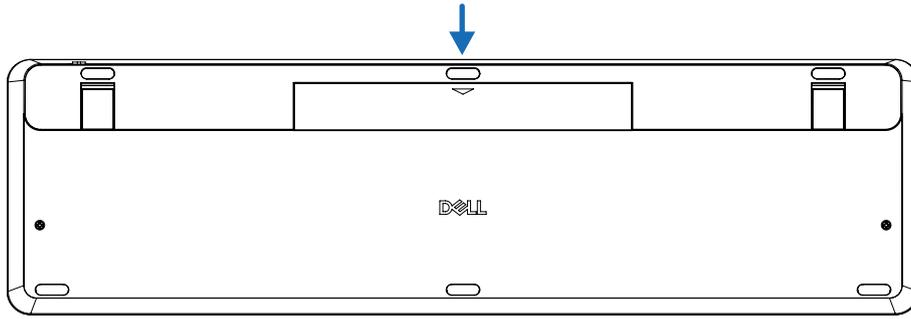


Figure 13. Removing the battery cover

2. Install the AAA batteries into the battery compartment.

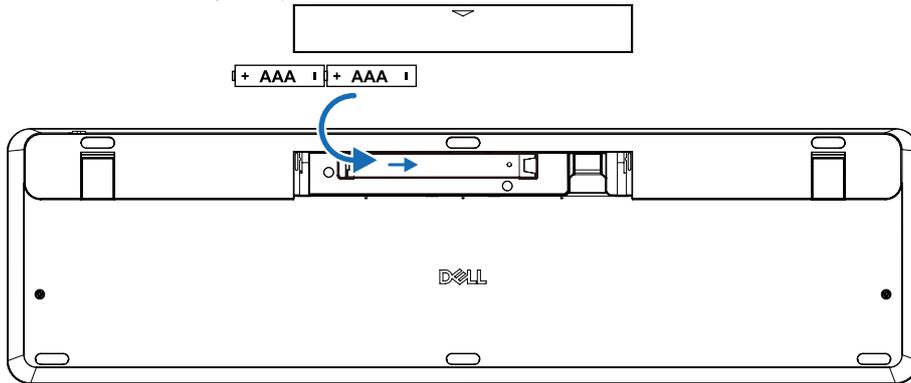


Figure 14. Installing the batteries

3. Replace the battery cover.

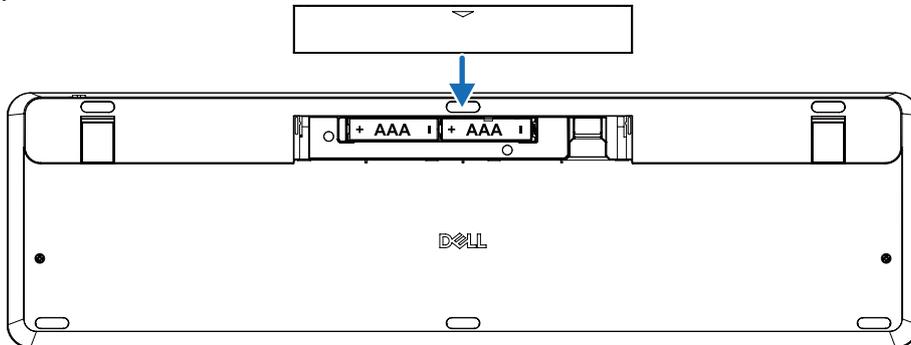


Figure 15. Replacing the battery cover

- Slide the power switch to the right to turn on the keyboard.

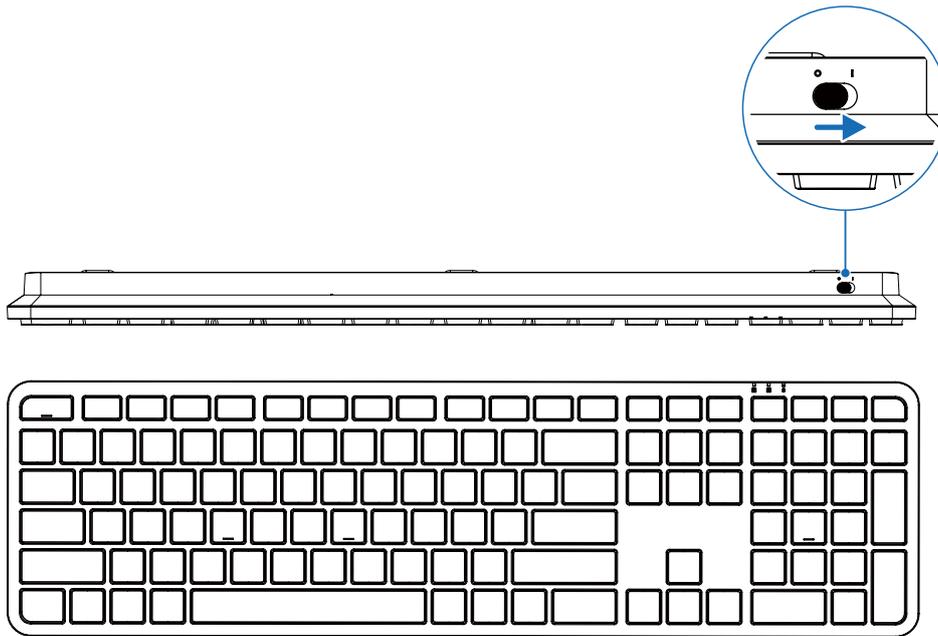


Figure 16. Turning on the keyboard

- NOTE:** Ensure that the distance between your computer and wireless keyboard is within ten meters.
- NOTE:** Tilt the keyboard vertically to access the power button at the top-right corner of the keyboard. Slide the power switch to the right to turn on the keyboard. For Windows-only keyboards, move the power switch towards the right to turn on the device, and back to the left to turn off.

Pairing your wireless keyboard

Your Dell wireless keyboard can be paired using the USB receiver. You can pair and switch between a laptop, desktop, or any compatible mobile device.

Pairing your wireless keyboard using the USB receiver

Connect the USB receiver to an USB port on your computer.

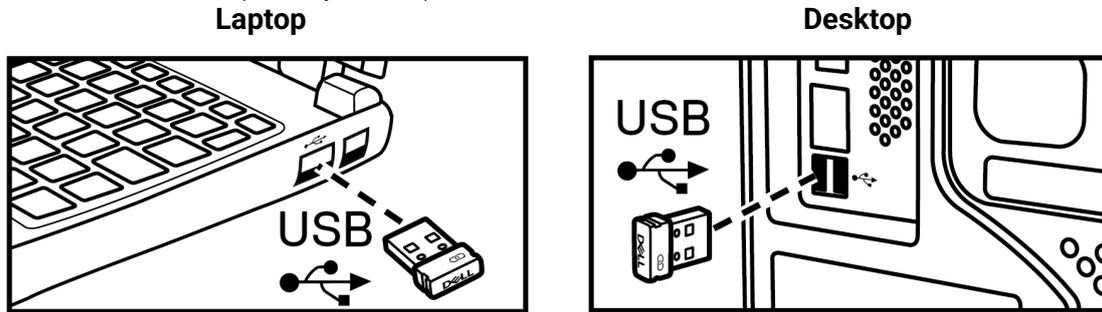


Figure 17. Connecting the USB receiver to your computer

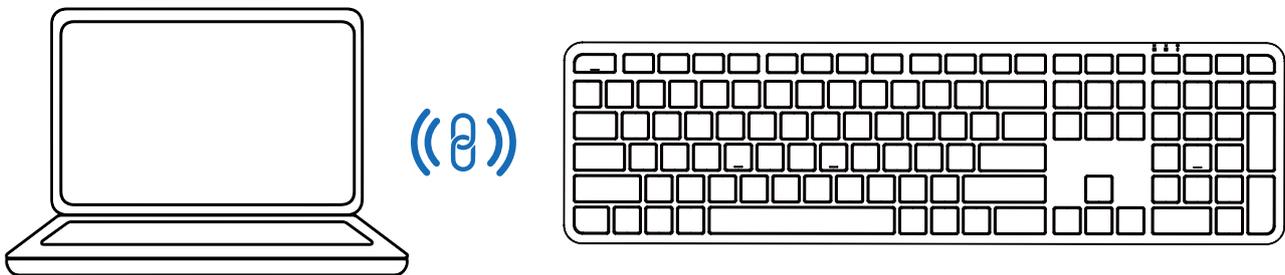


Figure 18. Pairing the keyboard with your computer

- ① **NOTE:** If your computer does not support an USB-A port, a USB-C to USB-A adapter (sold separately) is required.
- ① **NOTE:** The RF device is pre-paired in the factory. If it is accidentally unpaired, you can pair your keyboard and mouse again using Dell Display and Peripheral Manager.
- ① **NOTE:** The mouse and keyboard use a shared USB receiver, which is stored inside the mouse. Once the receiver is connected to your computer, both devices connects automatically when turned on.

Specifications

Table 4. Wireless mouse specifications

Specifications	Value
Model number	MS526
Connection type	Wireless 2.4 GHz with Dell Secure Link USB receiver
Supported operating systems	<ul style="list-style-type: none"> • Windows XP • Windows Vista • Windows 7, 32/64-bit • Windows Server 2003 • Windows Server 2008; 2008 R2 • Windows Server 2012; 2012 R2, 2016 • Windows 8, Windows 8.1, 32/64-bit • Windows 10, 32/64-bit • Windows 11 • Android • Chrome • iOS, MacOS, iPadOS • Linux (Ubuntu v18.04 LTS and Redhat 8.0 or later) • Free-DOS
Operating voltage	1.60 V to 0.90 V
Battery type	One AA alkaline battery
Weight (with battery)	81.15 g (0.18 lb)
Weight (without battery)	58.15 g (0.13 lb)
Length	115.00 mm (4.55 in.)
Width	61.70 mm (2.43 in.)
Height	39.40 mm (1.55 in.)
Operating	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 65°C (-40°F to 149°F)
Storage humidity	95% maximum relative humidity; non-condensing
RF protocol	2.4 GHz RF
Transmission range	<ul style="list-style-type: none"> • Up to 10 m radio range. • No performance degradation up to maximum radio range (10 m). Keep the area between the USB receiver and the mouse clear for stable connection.

Table 5. Wireless keyboard specifications

Specifications	Value
Model number	KB526
Connection type	Wireless 2.4 GHz with USB receiver
Supported operating systems	<ul style="list-style-type: none"> • Windows XP • Windows Vista • Windows 7, 32/64-bit • Windows Server 2003 • Windows Server 2008; 2008 R2 • Windows Server 2012; 2012 R2, 2016 • Windows 8, Windows 8.1, 32/64-bit • Windows 10, 32/64-bit • Windows 11 • Android • Chrome • iOS, MacOS, iPadOS • Linux (Ubuntu v18.04 LTS and Redhat 8.0 or later) • Free-DOS
Operating voltage	2.00 V ~ 3.20 V
Battery type	Two AAA alkaline batteries
Weight (with battery)	426.15 g (0.94 lb)
Weight (without battery)	405.99 g (0.90 lb)
Length	432.68 mm (17.03 in.)
Width	122.08 mm (4.80 in.)
Height	26.21 mm (1.03 in.)
Operating	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 65°C (-40°F to 149°F)
Storage humidity	95% maximum relative humidity; non-condensing
RF protocol	2.4 GHz RF
Transmission range	<ul style="list-style-type: none"> • Up to 10 m radio range. • No performance degradation up to maximum radio range (10 m). Keep the area between the USB receiver and the keyboard clear for stable connection.

Troubleshooting

Table 6. Troubleshooting

Problems	Possible solutions
Unable to find USB receiver for the wireless mouse or wireless keyboard.	<ol style="list-style-type: none"> 1. Locate the USB receiver inside your mouse. The USB receiver is shipped and placed inside the wireless mouse USB storage location. Only one USB receiver is required for both the wireless mouse and wireless keyboard. 2. If you have accidentally unpaired the wireless mouse or keyboard, use the Dell Display and Peripheral Manager to pair the wireless mouse or keyboard again.
Unable to use the wireless mouse or wireless keyboard.	<ol style="list-style-type: none"> 1. Check if the batteries are inserted in the correct orientation. The "+" and "-" ends of the battery must be placed as indicated on the battery compartment. 2. Check the battery level. <ul style="list-style-type: none"> • If the wireless mouse or wireless keyboard uses rechargeable batteries, ensure that the batteries are fully charged. • If the batteries are exhausted, replace them with the new batteries. 3. Turn the wireless mouse or wireless keyboard off, and then turn it on again. Check if the battery-status light is flashing white, indicating that the battery power is low. If the battery is fully depleted, the low battery LED indicator does not turn on. 4. Ensure that the USB receiver is directly connected to your computer. 5. Change the USB port. Connect the USB receiver to another USB port on your computer. 6. Ensure that the distance between the computer and your wireless mouse or wireless keyboard is within 10 m distance. Avoid placing metal objects, thick items, or your computer between the USB receiver and the devices to maintain a stable signal.
Keyboard or mouse buttons do not work.	<ol style="list-style-type: none"> 1. Ensure that the battery is fully charged. 2. Turn off the keyboard or mouse, and then turn it on. 3. Restart your computer. 4. Check for interference that may affect USB receiver connectivity, such as nearby Wifi and USB 3.0 devices. <ul style="list-style-type: none"> • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens. • Move away from these devices. • Connect your USB receiver directly to your laptop or desktop USB port that do not have other next to each other.
Wireless mouse pointer does not move, or left or right buttons do not work.	<ol style="list-style-type: none"> 1. Check the battery level. <ul style="list-style-type: none"> • If the wireless mouse uses a rechargeable battery, ensure that the battery is fully charged. • If the battery is exhausted, replace it with a new one. 2. Turn the wireless mouse off, and then turn it on. Check if the battery-status light is flashing white, indicating that the battery power is low. If the battery is fully depleted, the battery-status light does not turn on. 3. Restart your computer.
Mouse scroll wheel intermittently skips lines or scrolls erratically.	<ol style="list-style-type: none"> 1. Ensure that the scroll wheel is not obstructed with debris or dirt as this may affect its functionality. Follow these steps to clean the debris or dirt if the tool is available: <ol style="list-style-type: none"> 1. Turn off the mouse. 2. Use compressed air or blow air around the scroll wheel to dislodge dust and debris. 3. Use a soft brush or toothbrush to gently brush around the wheel. 4. Dampen a cotton swab with isopropyl alcohol (70% or higher). Lightly clean the exposed part of the wheel and surrounding area. 5. Roll the wheel while cleaning to reach more surface area. 2. Try a different surface, avoid using glass or smooth glossy surface. Using a dark-colored fabric mouse pad can improve the tracking. 3. Ensure that you have installed the latest firmware version.

Problems	Possible solutions
Unable to pair the wireless mouse or wireless keyboard with the computer.	<ol style="list-style-type: none"> 1. Check the battery level. <ul style="list-style-type: none"> • If the wireless mouse or wireless keyboard uses rechargeable batteries, ensure that the batteries are fully charged. • If the batteries are exhausted, replace them with the new batteries. 2. Turn the wireless mouse or wireless keyboard off, and then turn it on again. Check if the battery-status light is flashing white, indicating that the battery power is low. If the battery is fully depleted, the battery-status light does not turn on. 3. Restart your computer. 4. If you have accidentally unpaired the wireless mouse or keyboard, use the Dell Display and Peripheral Manager to pair the wireless mouse or keyboard again.
Unable to use function keys (F1 to F12) without holding Fn key.	<ol style="list-style-type: none"> 1. The keyboard function keys (F1 to F12) are by default set to media keys and other specific functions. 2. To switch to standard function keys, press Fn + Esc to lock the function key mode. Once locked, F1 to F12 can be used directly without holding Fn. 3. To unlock and revert to media keys, press Fn + Esc again.
Wireless connection is lost.	<ol style="list-style-type: none"> 1. Ensure that the USB receiver is connected to your computer. 2. Check the battery level. <ul style="list-style-type: none"> • If the wireless mouse or wireless keyboard uses rechargeable batteries, ensure that the batteries are fully charged. • If the batteries are exhausted, replace them with the new ones. 3. Turn the wireless mouse or wireless keyboard off, and then turn it on again. Check if the low battery LED indicator is flashing white, indicating that the battery power is low. If the battery is fully depleted, the low battery LED indicator does not turn on. 4. Check for interference that may affect USB receiver connectivity, such as nearby Wifi and USB 3.0 devices. <ul style="list-style-type: none"> • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens. • Move away from these devices. 5. Ensure that the distance between your laptop, desktop, or a compatible mobile device where the USB receiver is connected is within one meter. 6. Ensure that the USB-A port where the USB receiver is connected is not close to the USB-A ports where other devices are connected. 7. If necessary, connect the USB receiver to the USB receiver extender and check the wireless connection again.
Keyboard key presses are lagging, auto-repeating, and erratic. Mouse movement and button clicks are lagging and erratic.	<ol style="list-style-type: none"> 1. Check for interference that may affect RF connectivity, such as nearby Wifi and USB 3.0 devices. <ul style="list-style-type: none"> • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens. • Move away from these devices. 2. Ensure that the distance between your laptop, desktop, or a compatible mobile device where the USB receiver is connected is within one meter. 3. Ensure that the USB-A port where the USB receiver is connected is not close to the USB-A ports where other devices are connected. 4. If necessary, connect the USB receiver to the USB receiver extender and check the wireless connection again.

Problems	Possible solutions
Mouse pointer is moving slowly.	<ol style="list-style-type: none"> 1. Ensure that the sensor is not obstructed or dirty. Glass or smooth glossy surfaces are not suitable for the mouse sensor to capture the mouse movement. Using a dark-colored fabric mouse pad can improve the tracking. 2. Change the mouse settings to adjust the pointer speed. 3. Click or tap the tab that matches the Operating System (OS) installed on your laptop or desktop and perform the steps within that section to change the settings. 4. In the Windows Search box, type main.cpl. Click or tap main.cpl in the list of programs. The Mouse Properties dialog box appears. 5. Click or tap the Pointer Options tab. In the Motion section, move the slider to adjust the pointer speed to the desired level. 6. Click or tap OK.
Mouse movement and button clicks are lagging and erratic.	<ol style="list-style-type: none"> 1. Check for interference that may affect RF connectivity, such as nearby Wifi and USB 3.0 devices. <ul style="list-style-type: none"> • Check for any wireless devices that are in near such as wireless networking devices (Bluetooth printer and USB 3.0 device), wireless pointing devices, and microwave ovens. • Move away from these devices. 2. Ensure that the distance between your laptop, desktop, or a compatible mobile device where the USB receiver is connected is within one meter. 3. Ensure that the USB-A port where the USB receiver is connected is not close to the USB-A ports where other devices are connected. 4. If necessary, connect the USB receiver to the USB receiver extender and check the wireless connection again.
Dell Display and Peripheral Manager software features are not working as intended.	Dell Display and Peripheral Manager features are dependent on the operating system and the processor of your computer. For more information, see the documentation for Dell Display and Peripheral Manager at Dell Support Site .

Statutory information

Warranty

Limited warranty and return policies

Dell Pro 5 Keyboard and Mouse KM526 carry a three-year limited hardware warranty. If purchased together with a Dell computer, it will follow the system warranty.

For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at [Terms of Sale](#). This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:

Dell Pro 5 Keyboard and Mouse KM526 that is sold and used is subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's end user contract terms.

Dell may also provide an additional hardware warranty – full details of the Dell end user contract and warranty terms can be found by going to [Terms of Sale](#), selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link for the end user terms or the "support" link for the warranty terms.

For non-U.S. customers:

Dell Pro 5 Keyboard and Mouse KM526 that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which applies between you and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty – full details of Dell's warranty terms can be found by going to [Dell Site](#), selecting your country from the list at the bottom of the "home" page, and then clicking the "terms and conditions" link or the "support" link for the warranty terms.

Revision history

The following table provides the revision history of this document:

Table 7. Revision history

Revision	Date	Description
A00	March 2026	Original publish date.