

Dell Pro P 24 USB-C Hub Monitor

P2426HE/P2426HE WOST

Teardown Instructions

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Safety instructions

Use the following safety guidelines to protect your monitor from potential damage and to ensure your personal safety. Unless otherwise noted, each procedure in this document assumes that you have read the safety information that shipped with your monitor.

NOTE: Before using the monitor, read the safety information that is shipped with your monitor and printed on the product. Keep the documentation at a secure location for future reference.

WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards and/or mechanical hazards.

CAUTION: The possible long-term effect of listening to audio at high volume through the headphones (on monitors that support it) can damage your hearing ability.

- Place the monitor on a solid surface and handle it carefully.
 - The screen is fragile and can be damaged if dropped or pressed with a sharp object.
 - Ensure that your monitor is electrically rated to operate with the AC power available in your location.
 - Keep the monitor at room temperature. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
 - Connect the power cable from the monitor to a wall outlet that is near and accessible.
- Do not place or use the monitor on a wet surface or near water.
- Do not subject the monitor to severe vibration or high impact conditions. For example, do not place the monitor inside a car trunk.
- Unplug the monitor when it is going to be left unused for an extended period.
- To avoid electric shock, do not attempt to remove any cover or touch the inside of the monitor.
- Read these instructions carefully. Keep this document for future reference. Follow all warnings and instructions that are marked on the product.
- Certain monitors can be wall-mounted using the VESA mount that is sold separately. Ensure to use the correct VESA specifications as mentioned in the wall-mounting section of the User's Guide.

For information about safety instructions, see the *Safety, Environmental, and Regulatory Information (SERI)* document that is shipped with your monitor.

Before working inside your monitor

Steps

1. Save and close all open files and exit all running applications.
 2. Turn off your monitor.
 3. Disconnect your monitor and all attached devices from their electrical outlets.
 4. Disconnect all attached network devices and peripherals, such as the keyboard, mouse, and dock from your monitor.
- ⚠ WARNING: To disconnect a network cable, first unplug the cable from your monitor and then unplug the cable from the network device.**
5. Remove any media card and optical disc from your monitor, if applicable.

After working inside your monitor

⚠ CAUTION: Leaving stray or loose screws inside your monitor may severely damage it.

Steps

1. Replace all screws and ensure that no stray screws remain inside your monitor.
2. Connect any external devices, peripherals, or cables you removed before working on your monitor.
3. Reinsert any media cards, discs, or any other parts that you removed before working on your monitor.
4. Connect your monitor and all attached devices to their electrical outlets.
5. Turn on your monitor.

Disassembly and reassembly

⚠ CAUTION: The information in this section is intended for authorized service technicians in the EMEA region. Dell prohibits users from disassembling the monitor, and any damage caused by unauthorized servicing will not be covered under the warranty.

Recommended tools

- Screwdriver Phillips screwdriver #0
- Screwdriver Phillips screwdriver #2
- Plastic scribe

Screw list

- ⓘ NOTE:** When removing screws from a component, it is recommended to note the screw type, the quantity of screws, and then place them in a screw storage box. This is to ensure that the correct number of screws and correct screw type is restored when the component is replaced.
- ⓘ NOTE:** Some monitors have magnetic surfaces. Ensure that the screws are not left attached to such surfaces when replacing a component.
- ⓘ NOTE:** Screw color may vary depending on the configuration ordered.

Table 1. Components and descriptions.

Component	Screw type	Quantity	Screw image
Back cover	M4x10	4	
USB board	M3x3.5	1	
Main chassis	M3x3	2	
Middle frame	M3x5	13	
Power board groundwire	M4x8	1	
Power board	M3x6	3	
Main board	M3x6	3	

Stand

Removing the stand

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)

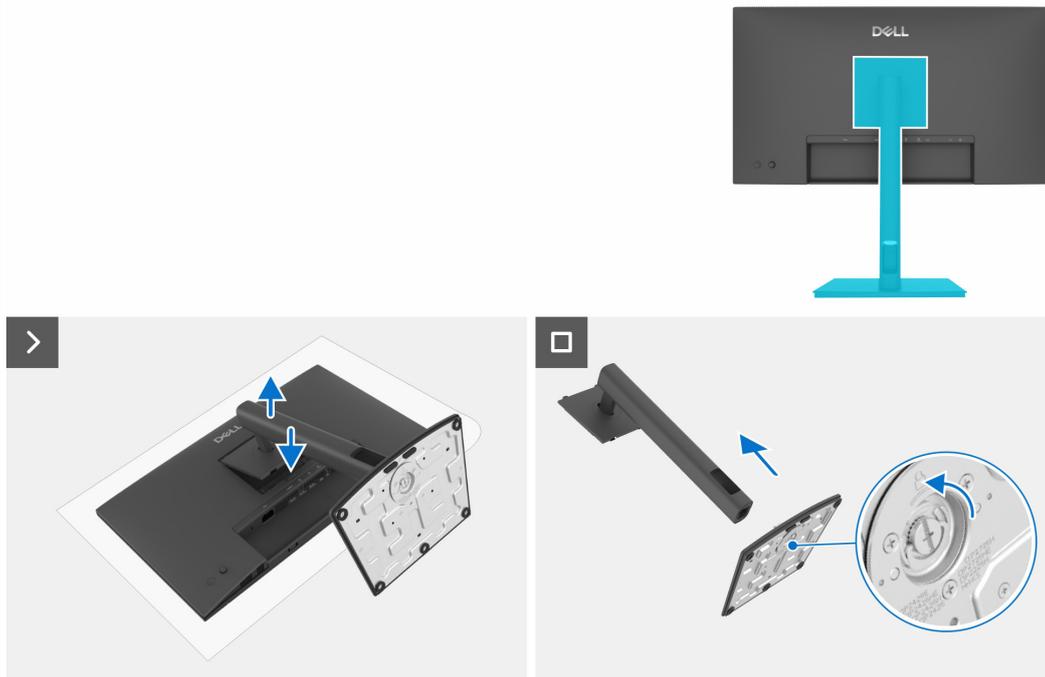


Figure 1. Removing the stand

Steps

1. Place the monitor on a soft cloth or cushion.
2. Press and hold the stand-release button.
3. Lift the stand up and away from the monitor.
4. Open the screw handle at the bottom of the stand base, and turn it anti-clockwise to unlock the riser with base.
5. Remove the stand riser from the stand base.

Installing the stand

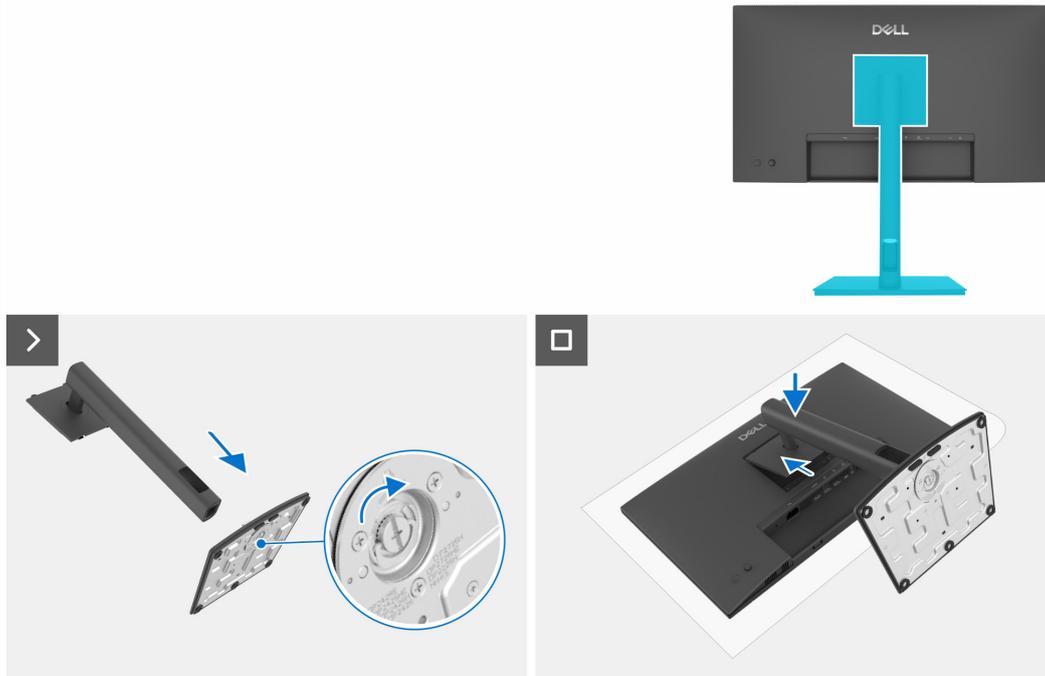


Figure 2. Installing the stand

Steps

1. Align the tabs on the stand base with the slots on the stand riser.
2. Insert the stand riser on the stand base firmly.
3. Open the screw handle at the bottom of the stand base, and rotate it clockwise to tighten the screw firmly.
4. Close the screw handle.
5. Align the stand assembly bracket to the monitor head.
6. Insert the bracket towards monitor until it locks in place.

Next steps

1. Follow the procedure in [After working inside your monitor.](#)

Back cover

Removing the back cover

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)



4x
M4x10



Figure 3. Removing the back cover

Steps

1. Remove the four (M4x10) screws to release the back cover.
2. Using both hands, gently pry the back cover off, starting from the top side, then moving to the left and right sides.
3. Partially lift the back cover from the bottom edge.
4. Disconnect the keypad cable from the connector on the main board.
5. Remove the back cover from the display assembly.

Installing the back cover



4x
M4x10

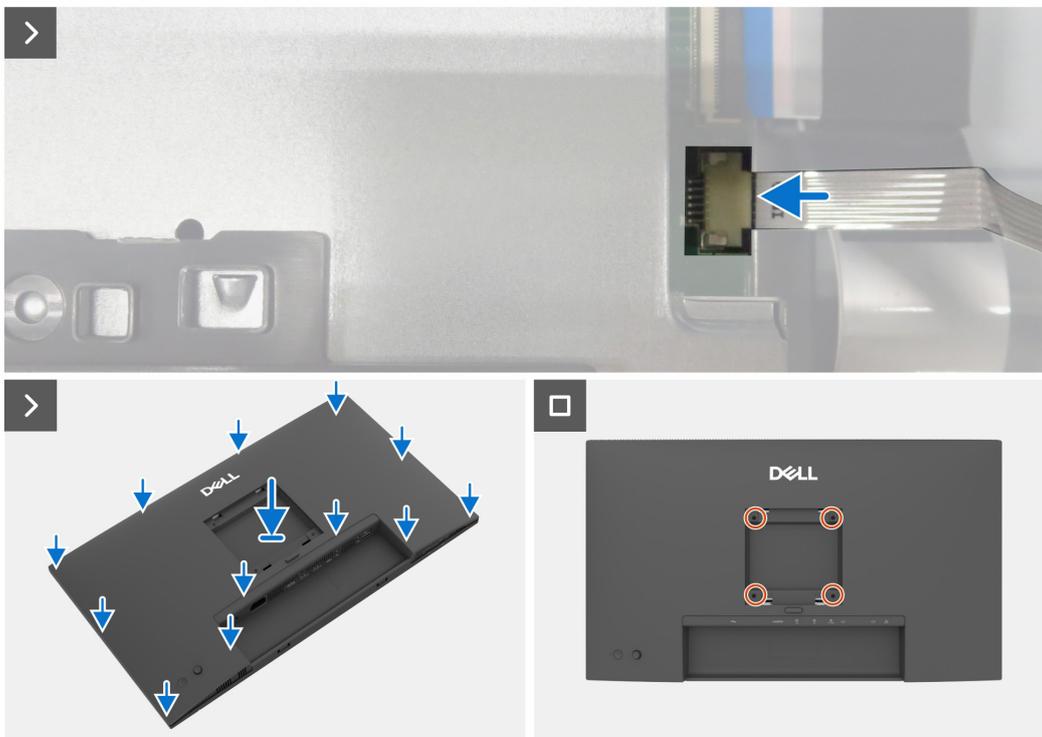


Figure 4. Installing the back cover

Steps

1. Connect the keypad cable to the connector on the main board.
2. Align the back cover with the main chassis, then press along the sides to snap the back cover into place.
3. Replace the four (M4x10) screws to secure the back cover to the monitor.

Next steps

1. Install the [stand](#).
2. Follow the procedure in [After working inside your monitor](#).

Keypad board

Removing the keypad board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).

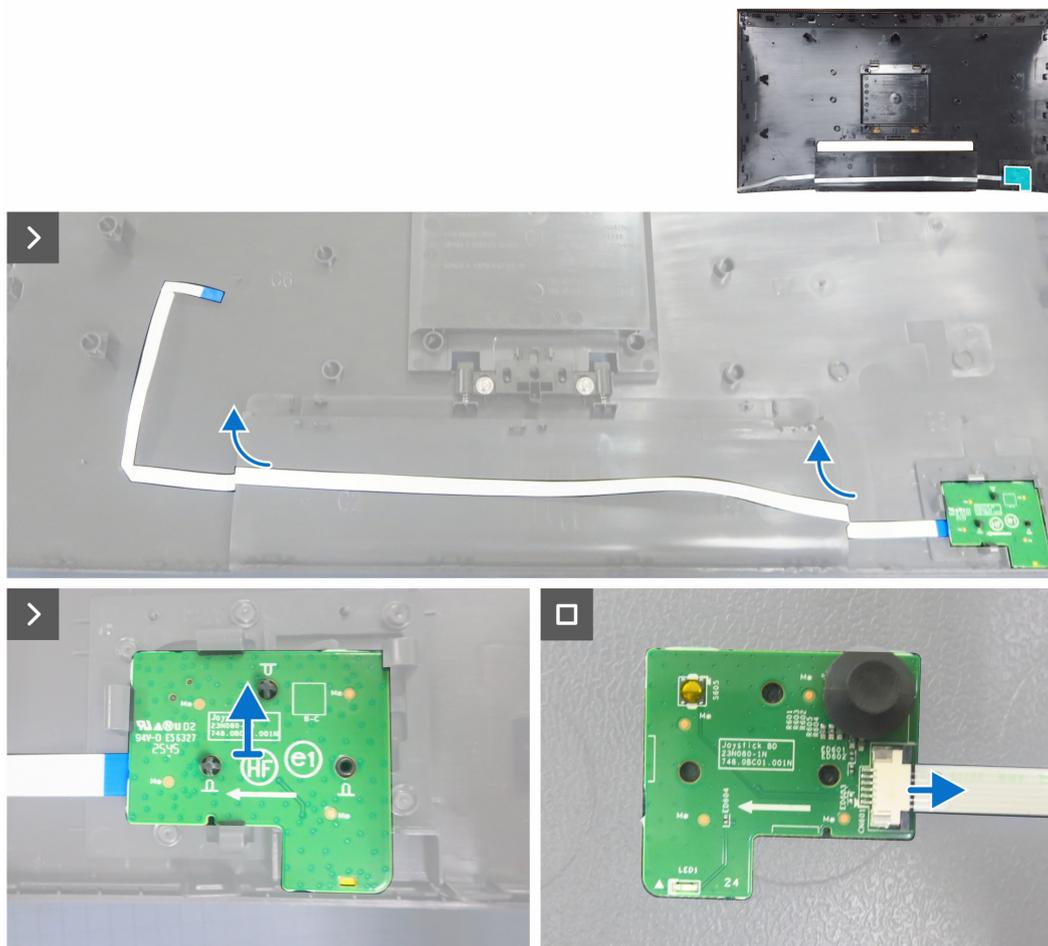


Figure 5. Removing the keypad board

Steps

1. Peel the double-sided tape that secures the keypad cable to the back cover.
2. Remove the keypad board from the pins on the back cover.
3. Disconnect the keypad cable from the keypad board.

Installing the keypad board

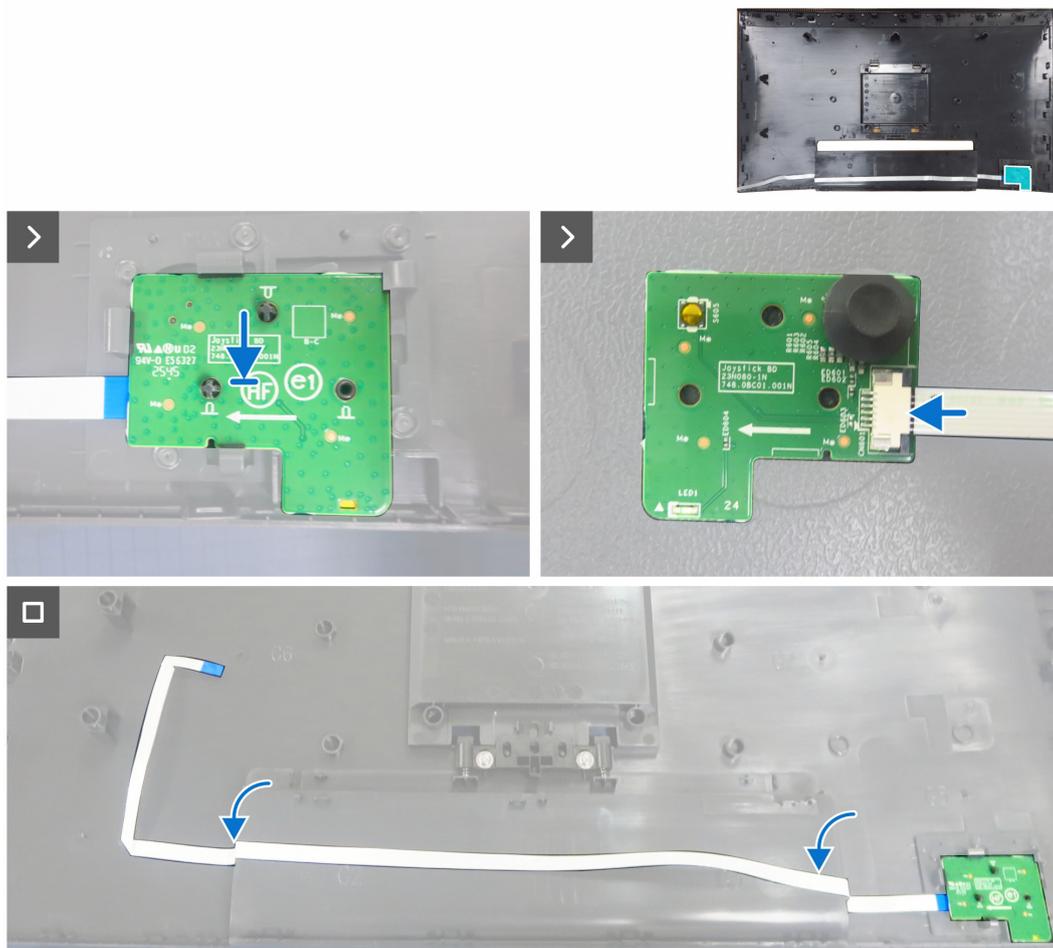


Figure 6. Installing the keypad board

Steps

1. Connect the keypad cable to the keypad board.
2. Align the holes on the keypad board with the probes on the back cover, and place it down.
3. Adhere the double-sided tape to secure the keypad cable to the back cover.

Next steps

1. Install the [back cover](#).
2. Install the [stand](#).
3. Follow the procedure in [After working inside your monitor](#).

I/O Cover

Removing the I/O cover

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)

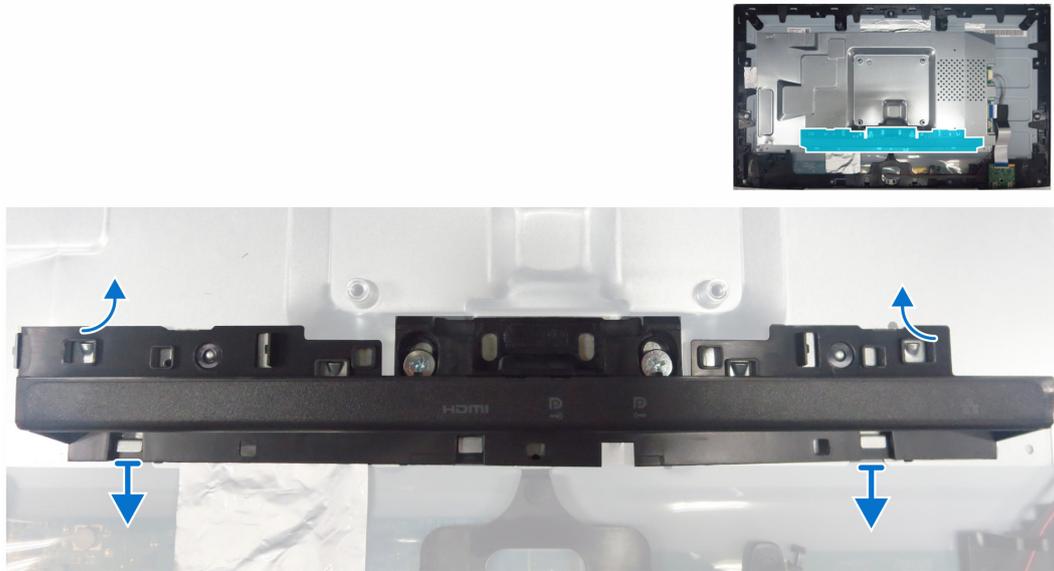


Figure 7. Removing the I/O cover

Steps

1. Release the I/O cover from the tabs of the main chassis.
2. Lift and remove the I/O cover off the main chassis.

Installing the I/O Cover

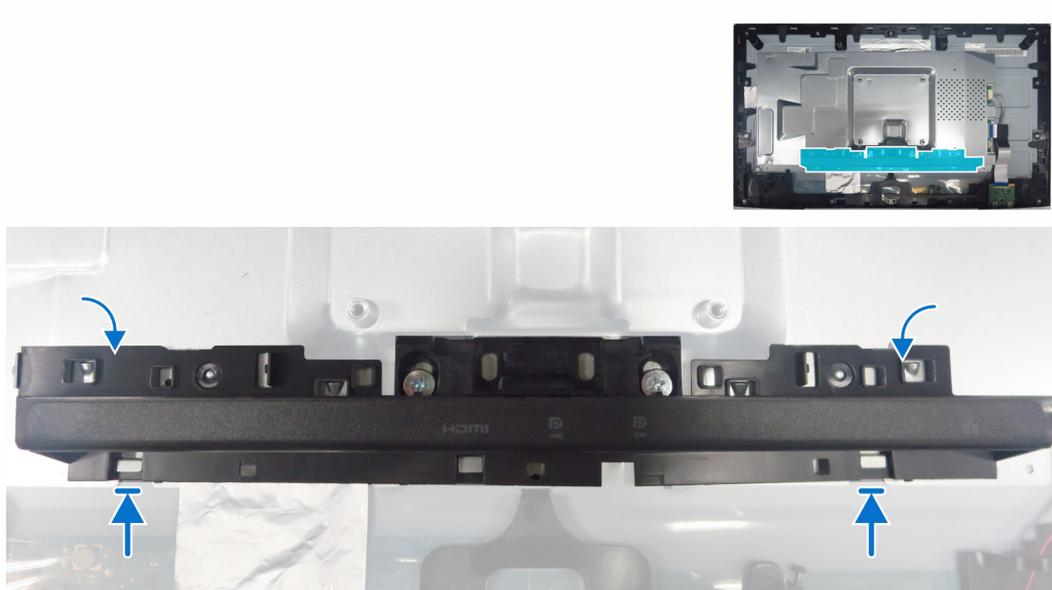


Figure 8. Installing the I/O cover

Steps

1. Align the screw holes on the I/O cover with the screw holes on the main chassis.
2. Replace the I/O cover to the main chassis.

Next steps

1. Install the [keypad board](#).
2. Install the [back cover](#).
3. Install the [stand](#).
4. Follow the procedure in [After working inside your monitor](#).

USB Board

Removing the USB board

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [I/O cover.](#)



1x
M3x3.5

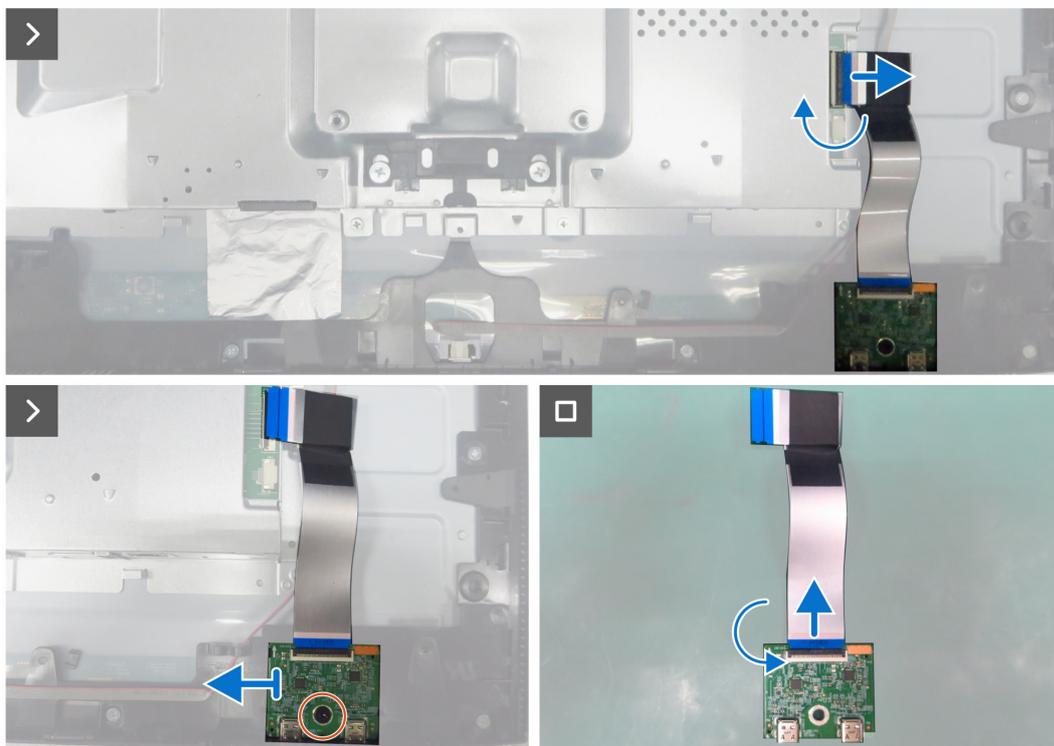
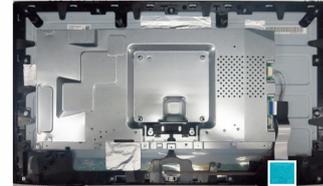


Figure 9. Removing the USB board

Steps

1. Disconnect the USB cable from the connector on the main board.
2. Remove the one (M3x3.5) screw that secures the USB board to the middle frame.
3. Remove the USB board from middle frame.
4. Lift the lock and pull out the USB cable from the USB board.

Installing the USB board



1x
M3x3.5

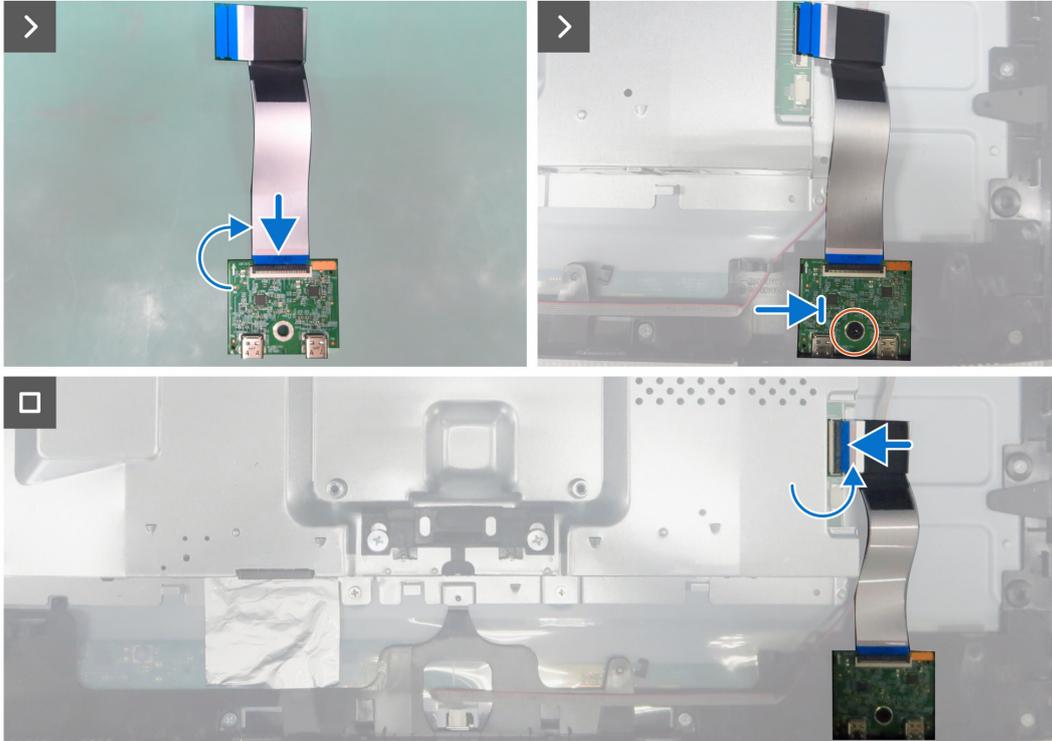


Figure 10. Installing the USB board

Steps

1. Connect the USB cable to the USB board and lock it.
2. Replace the USB board to the middle frame.
3. Replace the one (M3x3.5) screw that secures the USB board to the middle frame.
4. Connect the USB cable to the connector on the main board.

Next steps

1. Install the [I/O cover](#).
2. Install the [keypad board](#).
3. Install the [back cover](#).
4. Install the [stand](#).
5. Follow the procedure in [After working inside your monitor](#).

Main chassis

Removing the main chassis

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [I/O cover.](#)
6. Remove the [USB board.](#)



2x
M3x3

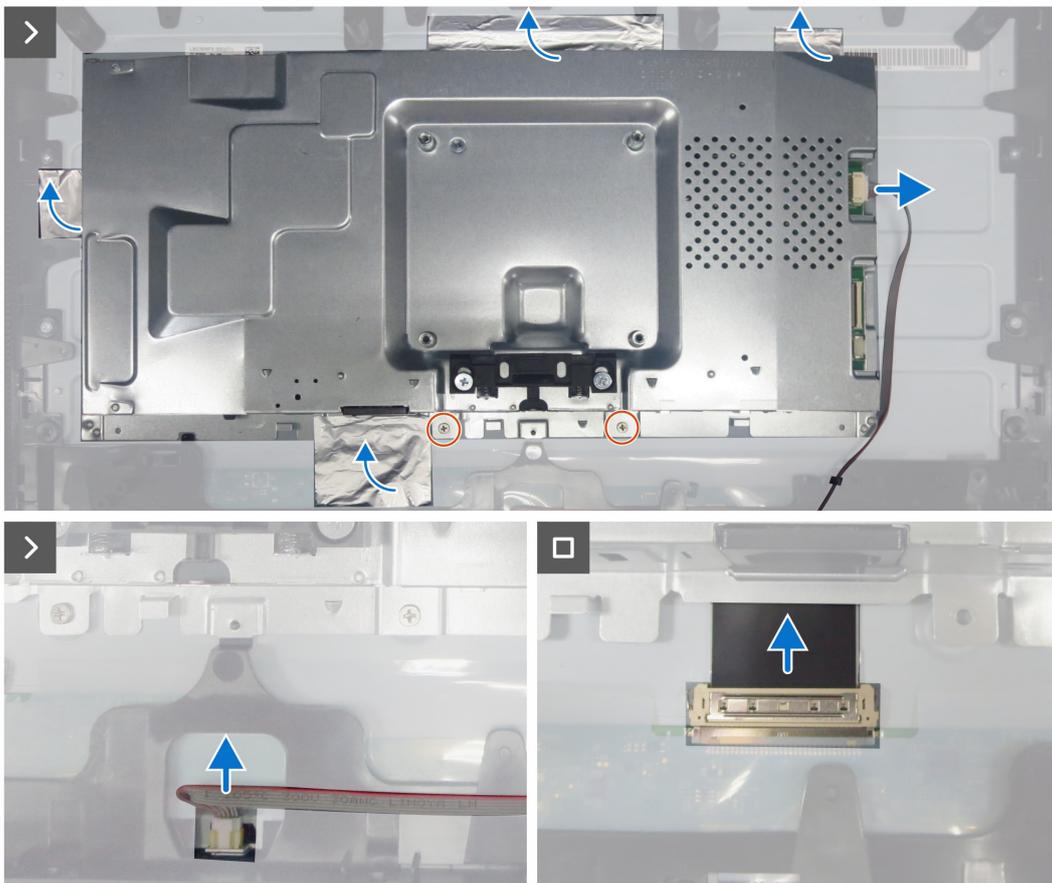
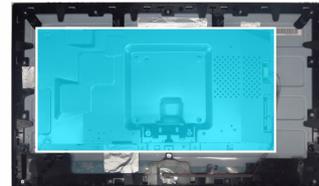


Figure 11. Removing the main chassis

Steps

1. Peel all the aluminum foil on the chassis.
2. Remove the two (M3x3) screws that secure the main chassis to the display panel.
3. Disconnect the lightbar cable from the connector on the main board.
4. Disconnect the lightbar cable and LVDS cable from the connectors on the display panel.
5. Remove the main chassis away from the display panel.

Installing the main chassis

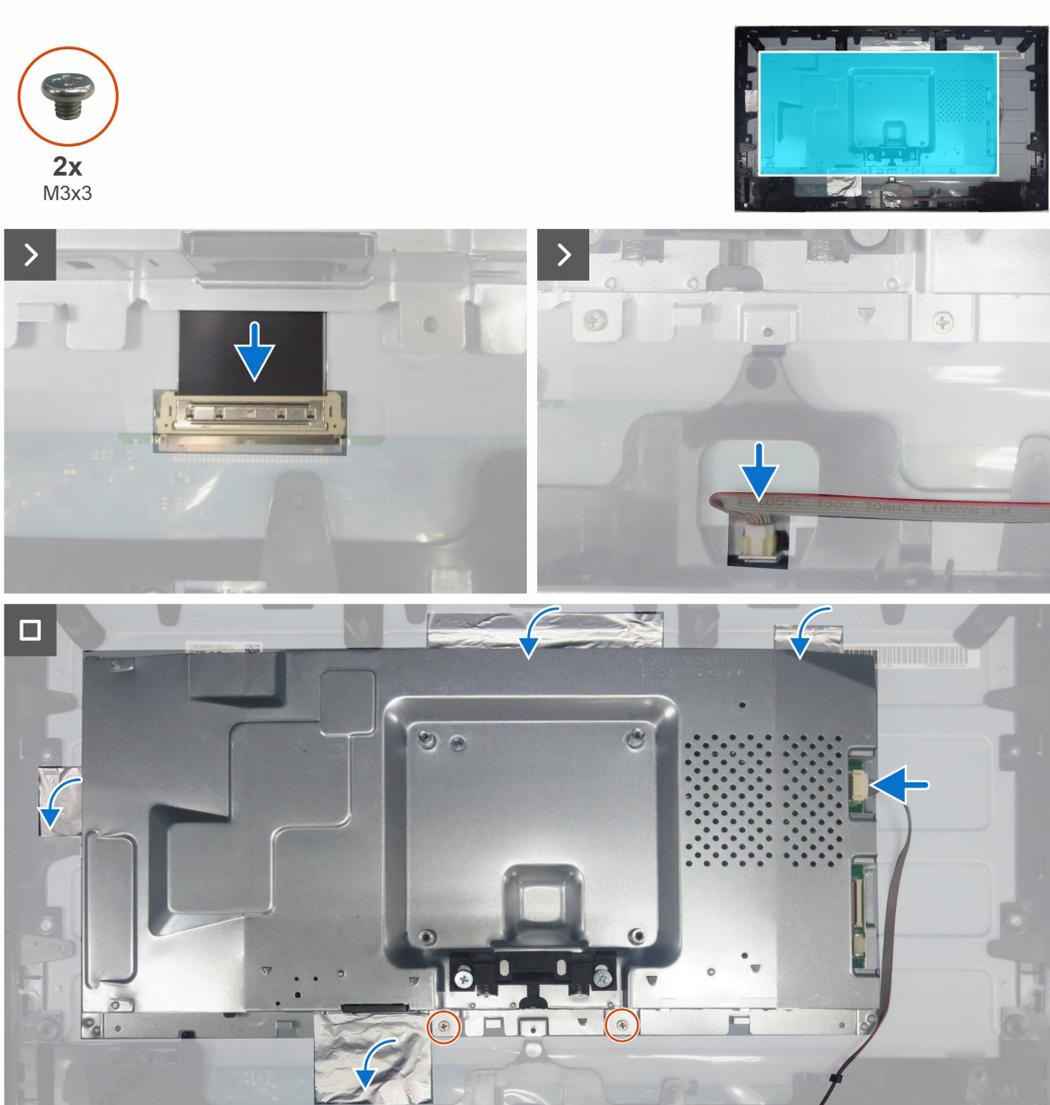


Figure 12. Installing the main chassis

Steps

1. Align the holes on the main chassis with the screw holes on the display panel and place it down.
2. Connect the two LVDS cable and lightbar cable to the connectors on the display panel.
3. Connect the lightbar cable to the connector on the main board.
4. Replace the two (M3x3) screws to secure the main chassis with the display panel.
5. Adhere all the aluminum foil on the main chassis.

Next steps

1. Install the [USB board](#).
2. Install the [I/O cover](#).
3. Install the [keypad board](#).
4. Install the [back cover](#).
5. Install the [stand](#).
6. Follow the procedure in [After working inside your monitor](#).

Middle frame

Removing the middle frame

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [I/O cover.](#)
6. Remove the [USB board.](#)
7. Remove the [main chassis.](#)



Figure 13. Removing the middle frame

Steps

1. Remove the thirteen (M3x5) screws that secure the middle frame to the display panel.
2. Lift and remove the middle frame away from the display panel.

Installing the middle frame



Figure 14. Installing the middle frame

Steps

1. Align and place the middle frame on the display panel.
2. Replace the thirteen (M3x5) screws that secure the middle frame to the display panel.

Next steps

1. Install the [main chassis](#).
2. Install the [USB board](#).
3. Install the [I/O cover](#).
4. Install the [keypad board](#).
5. Install the [back cover](#).
6. Install the [stand](#).
7. Follow the procedure in [After working inside your monitor](#).

Main board

Removing the main board

Prerequisites

1. Follow the procedure in [Before working inside your monitor.](#)
2. Remove the [stand.](#)
3. Remove the [back cover.](#)
4. Remove the [keypad board.](#)
5. Remove the [I/O cover.](#)
6. Remove the [USB board.](#)
7. Remove the [main chassis.](#)
8. Remove the [middle frame.](#)

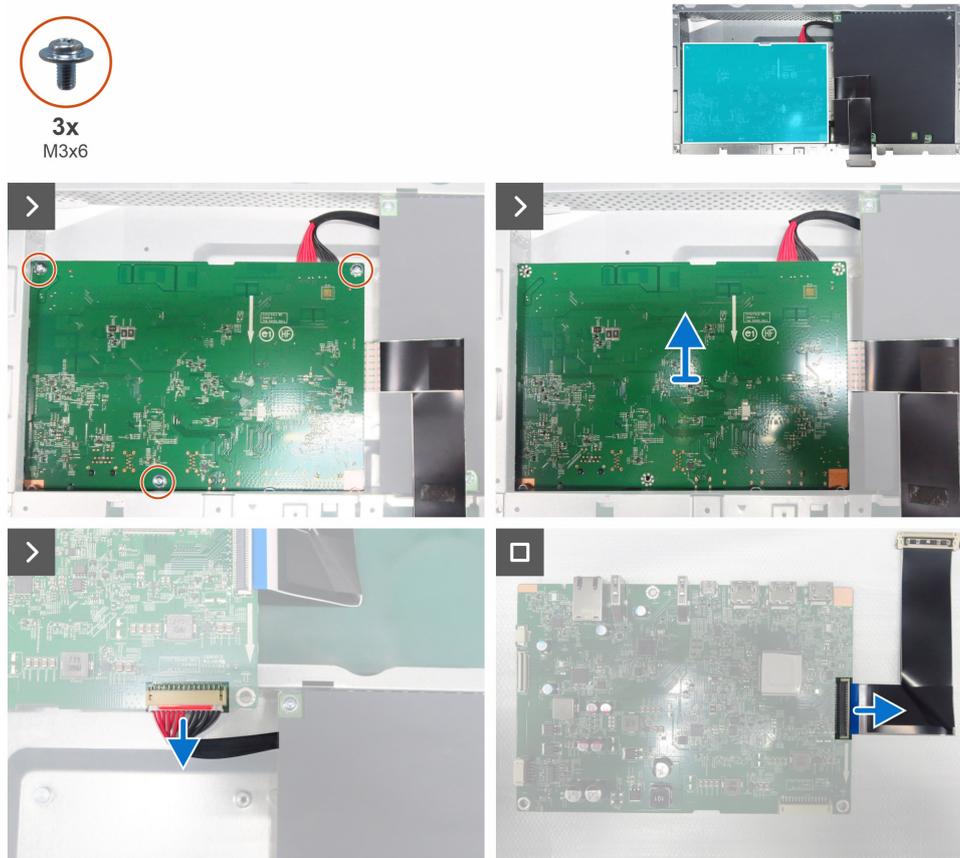


Figure 15. Removing the main board

Steps

1. Remove the three (M3x6) screws that secure the main board to the chassis.
2. Turn over the main board and disconnect the power cable from the connector on the main board.
3. Remove the main board from the main chassis.
4. Disconnect the LVDS cable from the connector on the main board.

Installing the main board

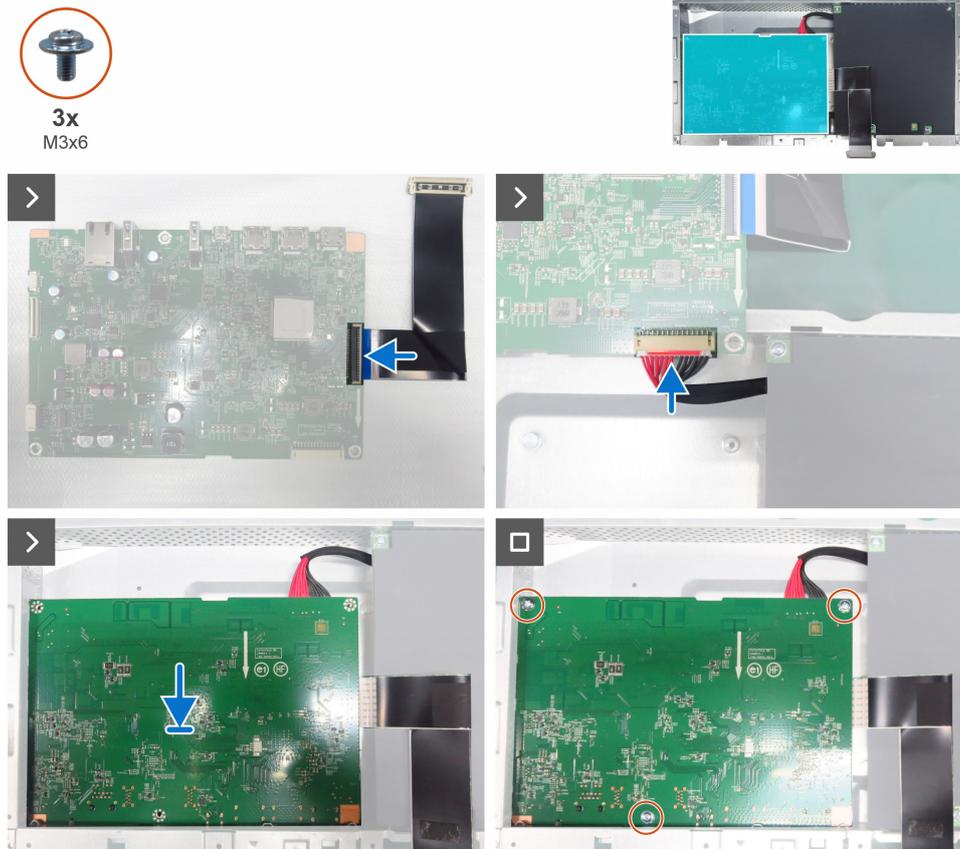


Figure 16. Installing the main board

Steps

1. Connect the LVDS cable to the connector on the main board.
2. Connect the power cable to the main board.
3. Turn over the main board and align the screw holes to the screw holes on the main chassis, and then place it down.
4. Replace the three (M3x6) screws to secure the main board to the chassis.

Next steps

1. Install the [middle frame](#).
2. Install the [main chassis](#).
3. Install the [USB board](#).
4. Install the [I/O cover](#).
5. Install the [keypad board](#).
6. Install the [back cover](#).
7. Install the [stand](#).
8. Follow the procedure in [After working inside your monitor](#).

Power board

Removing the power board

Prerequisites

1. Follow the procedure in [Before working inside your monitor](#).
2. Remove the [stand](#).
3. Remove the [back cover](#).
4. Remove the [keypad board](#).
5. Remove the [I/O cover](#).
6. Remove the [USB board](#).
7. Remove the [main chassis](#).
8. Remove the [middle frame](#).
9. Remove the [main board](#).

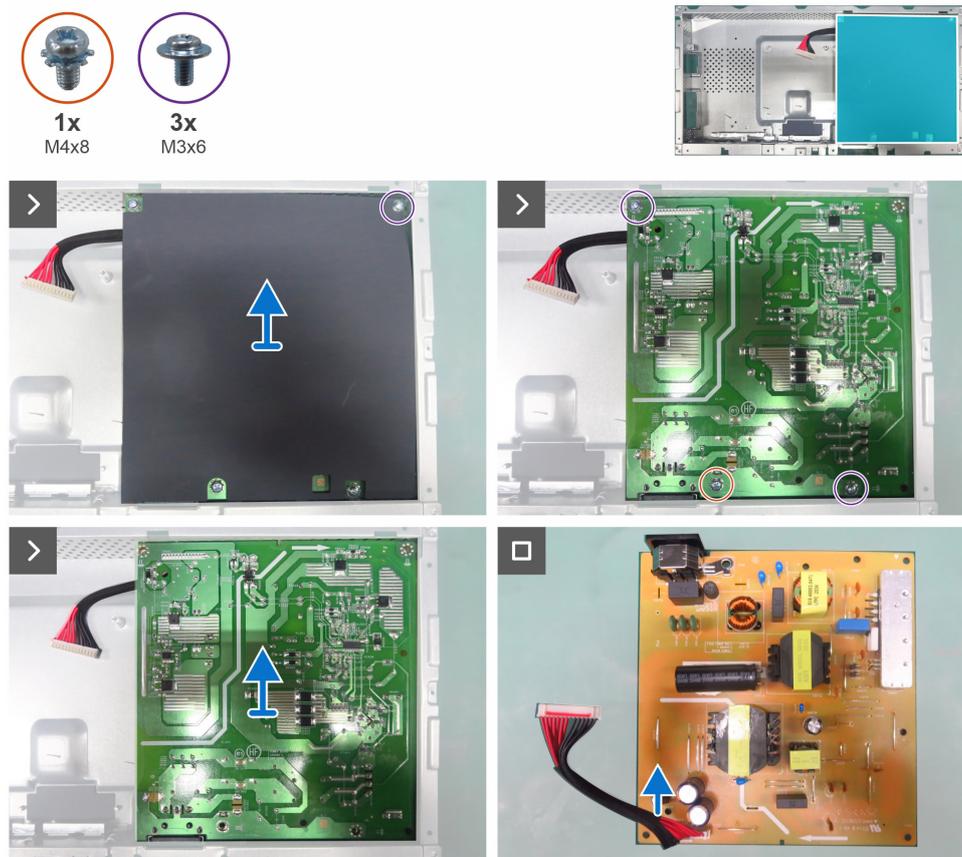


Figure 17. Removing the power board

Steps

1. Remove the one (M3x6) screw to secure the Mylar sheet to the main chassis.
2. Remove the Mylar sheet from the slots in the main chassis.
3. Remove the one (M4x8) screw and the two (M3x6) screws that secure the power board to the main chassis.
4. Remove the power board from the main chassis.
5. Disconnect the power cable from the connector on the power board.

Installing the power board

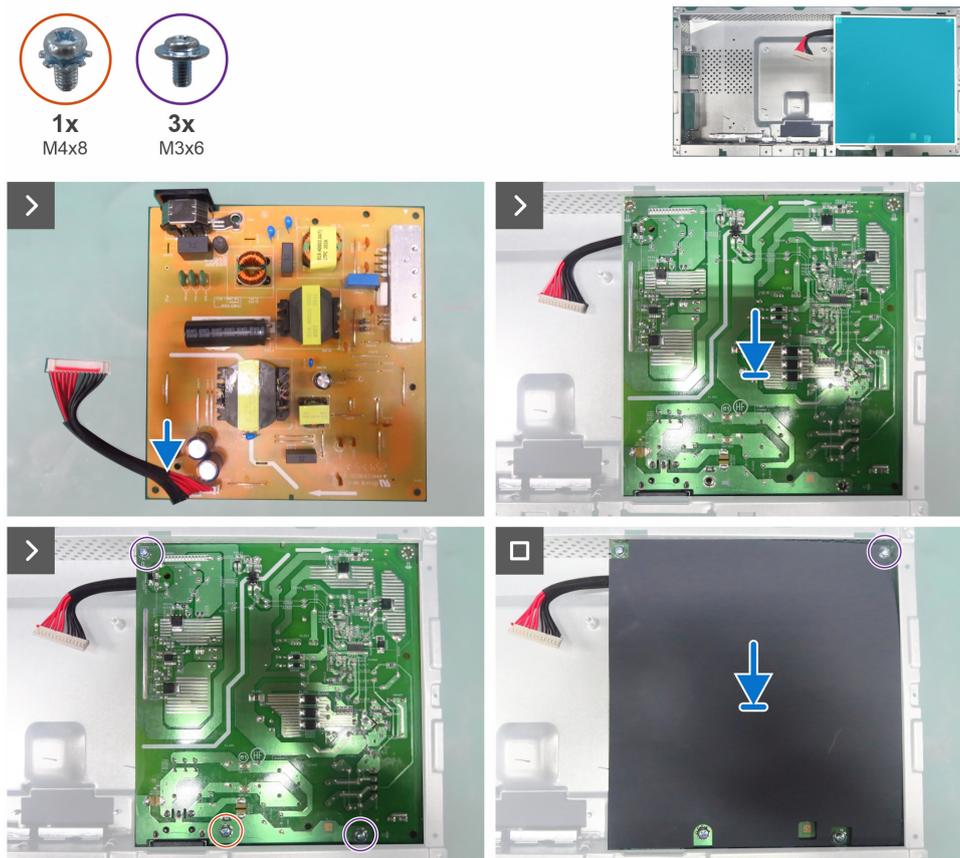


Figure 18. Installing the power board

Steps

1. Connect the power cable to the connector on the power board.
2. Align the screw holes on the power board with the screw holes on the main chassis, and place it down.
3. Replace the one (M4x8) screw and the two (M3x6) screws that secure the power board to the main chassis.
4. Insert the Mylar sheet into the slot on the main chassis.
5. Replace the one (M3x6) screw that secure the Mylar sheet to the main chassis.

Next steps

1. Install the [main board](#).
2. Install the [middle frame](#).
3. Install the [main chassis](#).
4. Install the [USB board](#).
5. Install the [I/O cover](#).
6. Install the [keypad board](#).
7. Install the [back cover](#).
8. Install the [stand](#).
9. Follow the procedure in [After working inside your monitor](#).

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [Contact Support at Dell Support Site](#).

- ① **NOTE:** Availability varies by country or region and product, and some services may not be available in your country or region.
- ① **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.

Revision History

The following table provides the revision history of this document:

Table 2. Revision history

Revision	Date	Description
A00	March 2026	Original publish date.