

Dell Pro Wired Collaboration Keyboard - KB525C

User's Guide

Regulatory model:
KB525Cp/KB525Ct

 **Technologies**

Notes, Cautions, and Warnings



NOTE: A NOTE indicates important information that helps you make better use of your device.



CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.



WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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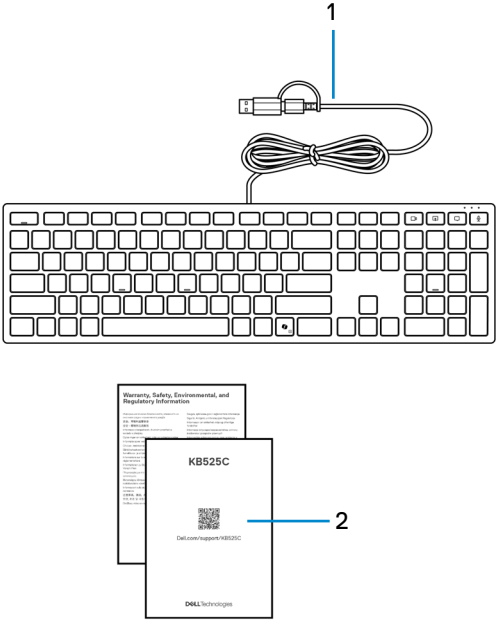
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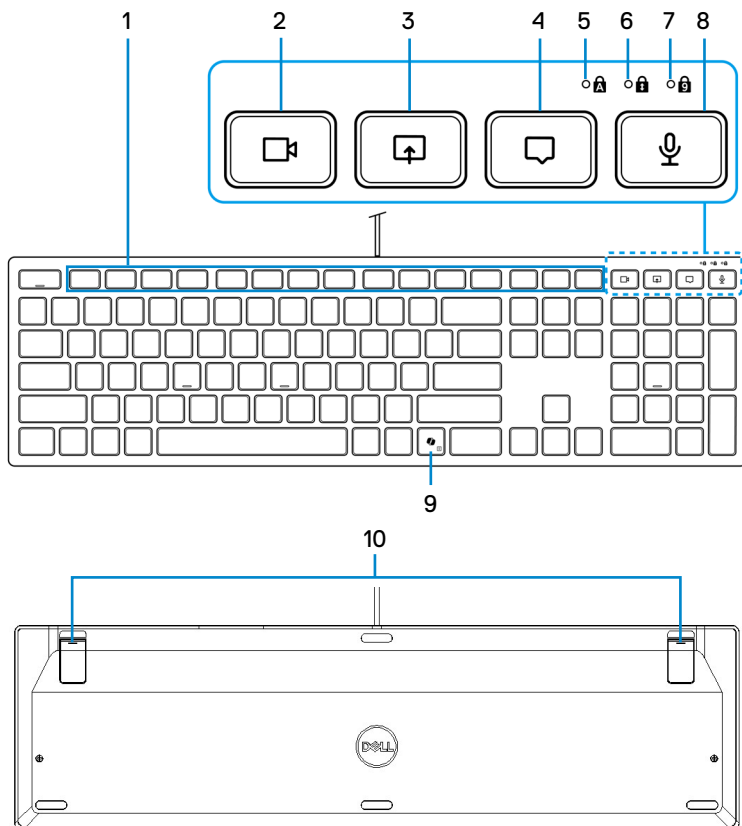
What's in the box



1. Keyboard

2. Documents

Features



- | | |
|-----------------------------|------------------------------|
| 1. Programmable keys | 2. Video control key |
| 3. Share-screen control key | 4. Chat control key |
| 5. Caps-Lock LED indicator | 6. Scroll-Lock LED indicator |
| 7. Num-Lock LED indicator | 8. Microphone control key |
| 9. Copilot key | 10. Adjustable tilt legs |

Launch Copilot in Windows

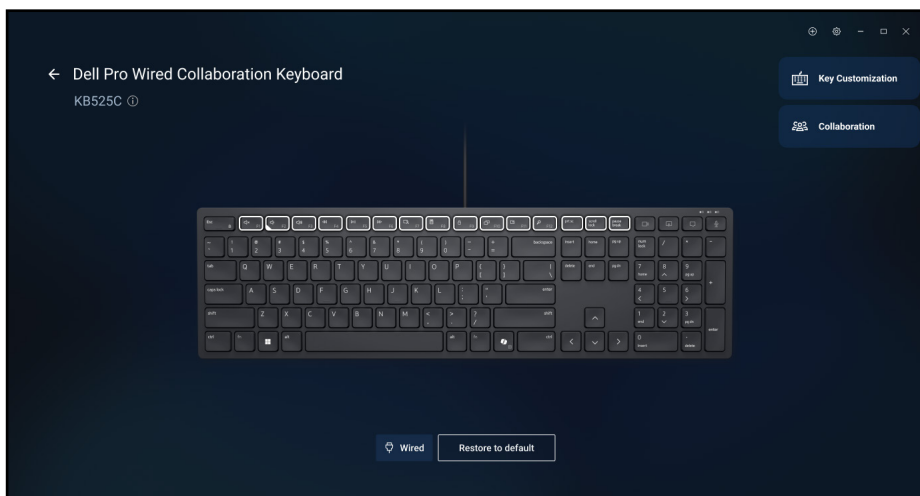
 **NOTE:** Use  key with supported Windows 11 devices; feature availability varies by device and market, see aka.ms/KeySupport.

 **NOTE:** Copilot in Windows is available only in approved markets.

Dell Display and Peripheral Manager

Dell Display and Peripheral Manager is an app that helps you set up and configure your Dell monitors and peripherals. With this app you can:

- Configure settings of Collaboration controls.
- Assign shortcuts to programmable keys of your keyboard through the Key Customization tab.
- View device information such as firmware version and battery status for wireless devices.
- Upgrade to the latest firmware for your device.
- Pair or unpair to the RF dongle.



Installing Dell Display and Peripheral Manager

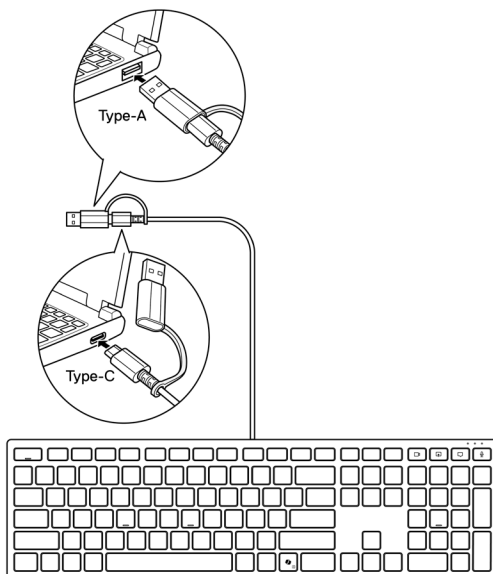
When you connect the device to your computer for the first time, you may be prompted to download and install the app.

NOTE: If the download prompt does not appear within a few minutes, you can manually install the software from Drivers & Downloads tab on www.dell.com/support/KB525C.

For more details, please refer to the Dell Display and Peripheral Manager User Guide in the documentation tab.

Setting up your keyboard

Plug the USB connector into an available USB port on your laptop. Your laptop automatically detects the keyboard.



 **NOTE:** This keyboard is equipped with two types of USB connectors: Type-A and Type-C.

For USB Type-C connection, unplug the connector adapter and connect the keyboard to the USB Type-C port on your laptop.

 **NOTE:** When the keyboard is connected (either by plugging-in the keyboard or by system wake up), collaboration LEDs will light up and fade out in few seconds.

Collaboration control keys

Your Dell keyboard has dedicated keys to control video conference for the Zoom and Microsoft Teams apps. These keys automatically illuminate after successfully joining the Zoom/Teams meeting and remain active during the video conference session.

Follow the below steps to activate these control keys:

Activating control keys for Zoom:

After successfully joining the Zoom meeting, press the respective control key to activate its function during the video conference session. To disable the function, press the respective control key again.



Join Meeting

-  **NOTE:** Zoom control keys will work only on the computers which has the Zoom app installed.
-  **NOTE:** Zoom control keys only work with Zoom's desktop version 5.9.3 or later.
-  **NOTE:** Dell Display and Peripheral Manager is required to be installed and running to enable the control keys functions on the keyboard. If Dell Display and Peripheral Manager is uninstalled, then these functions will be disabled.

Activating control keys for Microsoft Teams:

To activate these control keys for Teams meeting, do the following:

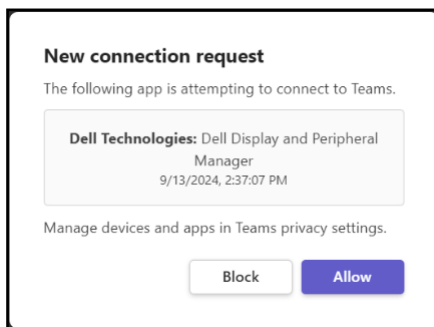
1. Enable the third-party app API on Teams. To enable third-party app API on Teams, do the following:
 - 1) Open the Teams app and click the ... icon at the upper right.
 - 2) Click  **Settings**.
The settings menu is displayed.
 - 3) Click  **Privacy**.
The privacy settings menu is displayed.
 - 4) Scroll down and click **Manage API** under **Third-party app API**.
The **Third-party app API** screen is displayed.
 - 5) Slide the switch to the right side on **Enable API**.
The third-party app API gets enabled.

- 6) Close the window.
2. Join Teams meeting.



Join Meeting

A **New connection request** screen is displayed.



3. Click **Allow**.
4. Press the respective control key to activate its function during the video conference session. To disable the function, press the respective control key again.

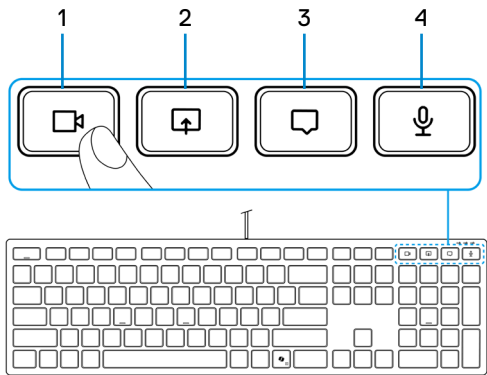
 **NOTE:** Teams touch controls only work with Teams for work or school Windows desktop application, version 1.6.00.24078 or later.

 **NOTE:** If Teams is not installed on your computer, the Teams control keys do not function.

 **NOTE:** Dell Display and Peripheral Manager is required to be installed and running to enable the control keys functions on the keyboard. If Dell Display and Peripheral Manager is uninstalled, then these functions become disabled.

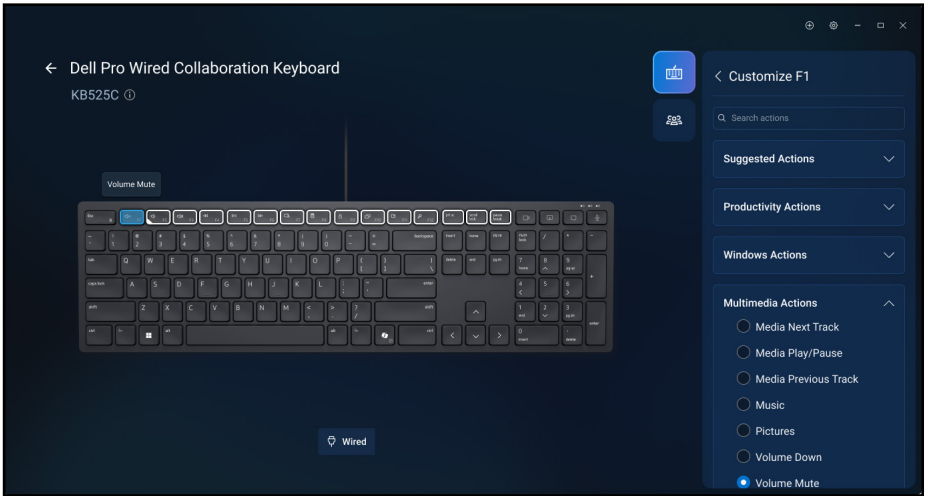
Managing control keys:

 **NOTE:** Toggle the control keys to enable or disable the functions while in a Zoom or Teams meeting.



- 1. Video control key
- 2. Share-screen control key
- 3. Chat control key
- 4. Microphone control key

Dell KB525C keyboard comes with control keys for video, share screen, chat notification and mic, compatible with Zoom and Microsoft Teams. The control settings on Dell Display and Peripheral Manager allow you to toggle on and off the control keys.



Troubleshooting

Problems	Possible solutions
Keyboard is not functioning	1. Connect the keyboard USB cable to another USB port. A notification appears indicating that the driver installation is in progress. If so, wait until a notification appears indicating that the drivers are installed before you use the keyboard. 2. Restart the computer.
Zoom control keys are not functioning	1. Ensure that you have installed Zoom's latest desktop version (5.9.3 or later) to your device.  NOTE: Control keys are not supported for the Zoom web browser version. 2. Ensure that Dell Display and Peripheral Manager is installed and running. 3. Press again the respective control key to activate its function.
Microsoft Teams control keys are not functioning	1. Ensure that you have installed Teams for work or school Windows desktop application, version 1.6.00.24078 or later to your device. 2. Ensure you have enabled third-party app API. 3. Ensure that Dell Display and Peripheral Manager is installed and running. 4. Press again the respective control key to activate its function. 5. If the problem persists after you have performed steps 1-4, clear the Teams cache following the below article link clear cache.
Dell Display and Peripheral Manager software features not working as intended	The features supported by Dell Display and Peripheral Manager are dependent on the operating system and the processor of your computer. See documentation for Dell Display and Peripheral Manager at www.dell.com/support/ddpm for more information.

Keyboard specifications

General

Model number	KB525C
Connection type	Wired
System requirement	• Windows 11 • Windows 10 • Windows 8.1 (32/64-bit) • Windows Server 2003 • Windows Server 2012; 2012 R2, 2016 • Windows Server 2008; 2008 R2 • iOS 17.2 • MacOS 14.2.1 • Android 13 • Chrome 120.0.6099.203 (64-bit) • Linux (Ubuntu v22.04.03 LTS, Redhat 9.3+) • Free DOS

Physical characteristics

Weight	460 g ±30 g (1.01 lbs ±0.06 lbs)
Dimensions:	
Length	433.0 ±0.5 mm (17.04 in.)
Width	122.1 ±0.5 mm (4.81 in.)
Height	26.1 ±0.5 mm (1.03 in.)

Environmental

Temperature:	
Operating	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 65°C (-40°F to 149°F)
Storage humidity	20% to 90% relative humidity; non-condensing

Statutory Information

Warranty

Limited warranty and return policies

Dell-branded products carry a three-year limited hardware warranty. If purchased together with a Dell computer, it follows the computer warranty.

For U.S. customers

This purchase and your use of this product are subject to Dell's end-user agreement, which you can find at [Dell terms](#). This document contains a binding arbitration clause.

For European, Middle Eastern and African customers

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's end-user contract terms.

Dell may also provide an additional hardware warranty – full details of the Dell end user contract and warranty terms can be found by going to [Dell terms](#), selecting your country or region from the list at the bottom of the “home” page and then clicking the “terms and conditions” link for the end-user terms or the “support” link for the warranty terms.

For non-U.S. customers

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty – full details of Dell's warranty terms can be found by going to [Dell site](#), selecting your country or region from the list at the bottom of the “home” page and then clicking the “terms and conditions” link or the “support” link for the warranty terms.