

# Dell Pro Plus Compact Keyboard

KB740

## User's Guide

Keyboard Model: KB740  
Regulatory Model: KB7120Wc/RG-1216



# Notes, Caution, and Warnings

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-  **NOTE:** A NOTE indicates important information that helps you make better use of your computer.
-  **CAUTION:** A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.
-  **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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2025-04

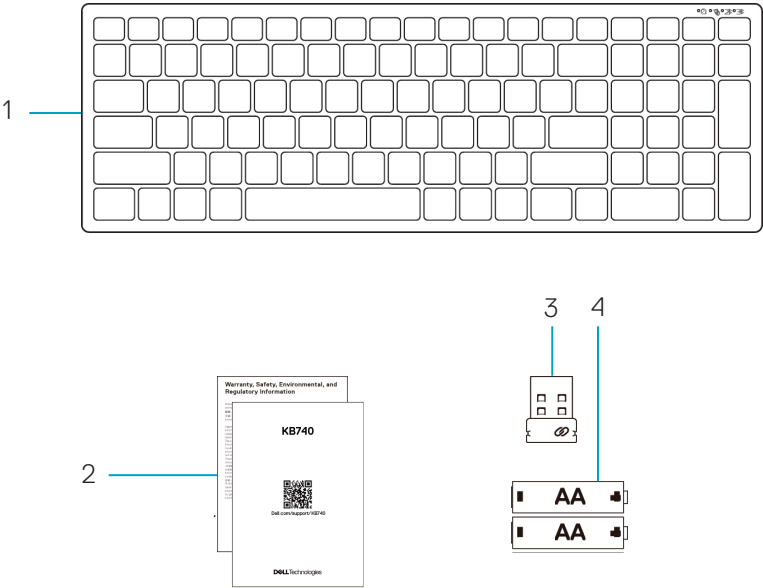
Rev. A02

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# What's in the box



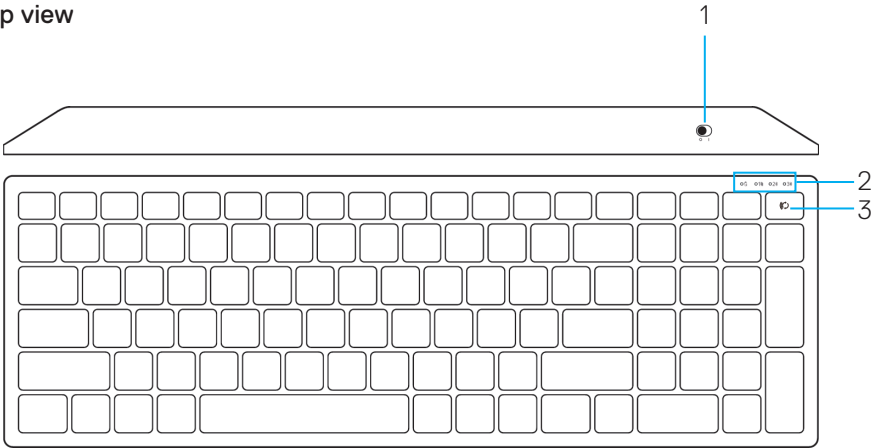
- |   |                   |   |                             |
|---|-------------------|---|-----------------------------|
| 1 | Wireless keyboard | 3 | Dell Universal USB receiver |
| 2 | Documents         | 4 | AA-type batteries (2)       |

# Features

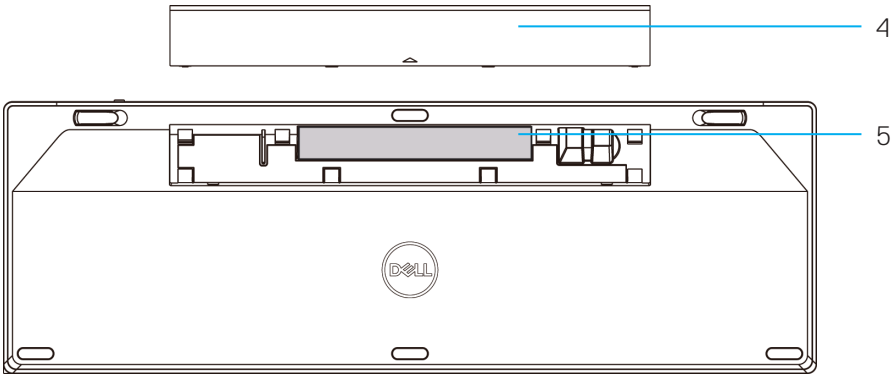
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## Keyboard

Top view



Bottom view



- |   |                                                                                                                                                                                                                                   |   |               |
|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------|
| 1 | Power switch                                                                                                                                                                                                                      | 4 | Battery cover |
| 2 | Connection-mode lights                                                                                                                                                                                                            | 5 | PPID label    |
|   | <ul style="list-style-type: none"><li>• White LED Blinking: Device is not connected to computer</li><li>• LED Lighting Solid White: Device is connected to computer</li><li>• Amber LED Blinking: Device battery is low</li></ul> |   |               |
| 3 | Connection-mode switch button                                                                                                                                                                                                     |   |               |

# Dell Display and Peripheral Manager

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Dell Display and Peripheral Manager is an app that helps you set up and configure your Dell monitors and peripherals. With this app you can:

- Assign shortcuts to programmable keys of your keyboard through the **Key Customization** tab.
- View device information such as firmware version and battery status for wireless devices.
- Upgrade to the latest firmware for your device.
- Pair or unpair to the RF dongle.

## Installing Dell Display and Peripheral Manager

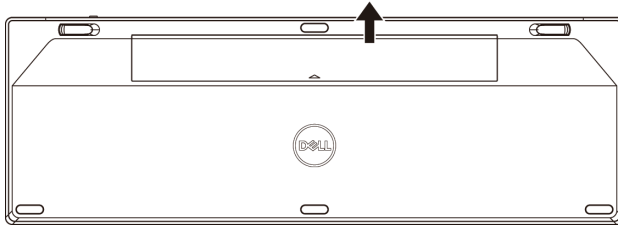
When you connect the device to your computer for the first time, you may be prompted to download and install the app.

 **NOTE:** If the download prompt does not appear within a few minutes, you can manually install the software from **Drivers & Downloads** tab on [Dell.com/support/KB740](https://Dell.com/support/KB740). For more information, see the *Dell Display and Peripheral Manager User's Guide* in the **Documentation** tab.

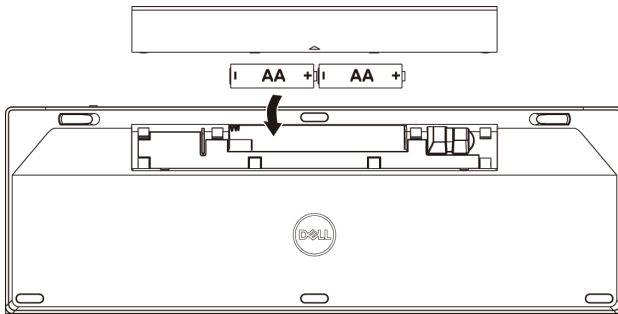
# Setting up your wireless keyboard

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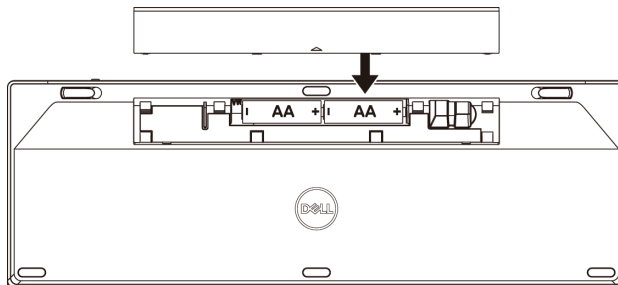
1. Remove the battery cover.



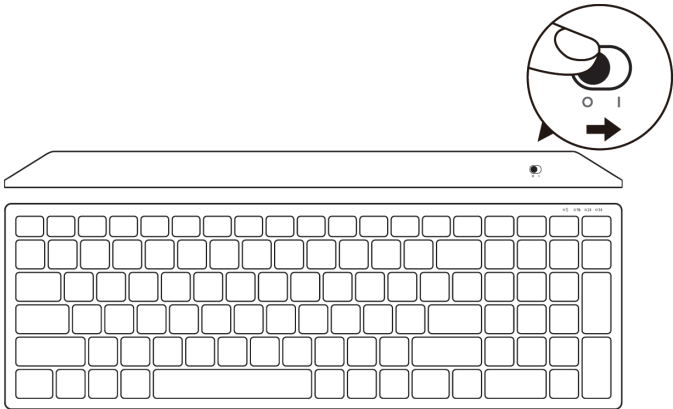
2. Install the AA batteries into the battery compartment.



3. Replace the battery cover.



4. Slide the power switch to the right to turn on the keyboard.



 **NOTE:** Ensure that the distance between your computer and keyboard is within ten meters.

# Pairing your wireless keyboard

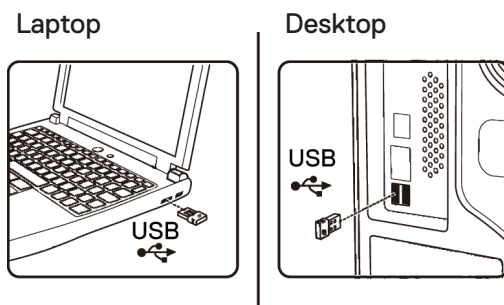
Your Dell wireless keyboard can be paired with devices using USB and Bluetooth. You can pair and switch between a laptop, desktop, and a compatible mobile device.

## Pairing with a Dell Universal USB receiver

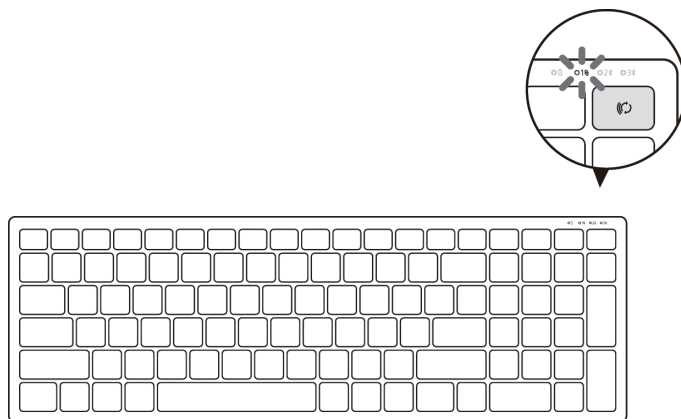
 **NOTE:** You can connect a device to your wireless keyboard using the Dell Universal pairing.

1. Install the Dell Universal USB receiver to the USB port on your computer.

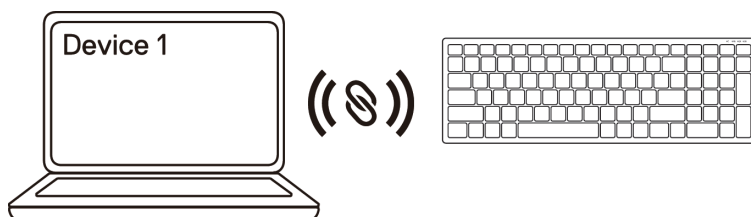
 **NOTE:** The RF device is already paired at the factory.



2. The connection-mode light on the keyboard is set to Dell Universal Pairing by default.



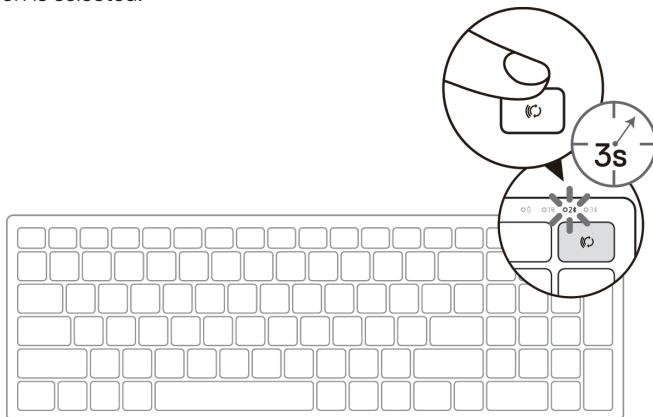
3. The keyboard is paired with your USB device.



## Pairing your wireless keyboard using Bluetooth

You can connect up to two devices to your wireless keyboard using Bluetooth.

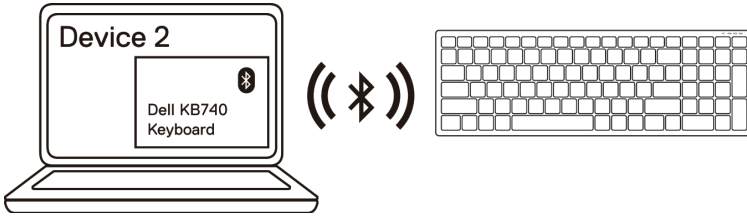
1. Press the connection-mode button twice on your keyboard (within 3 seconds) until the connection-mode light (2) turns on indicating that the second-bluetooth connection is selected.



2. Pair your keyboard with your Bluetooth-enabled computer.
  - a. In Windows Search, type **Bluetooth**.
  - b. Click **Bluetooth and other devices settings**. The **Settings** window appears.
  - c. Click **Bluetooth & other devices**. Ensure that the Bluetooth is turned on.
  - d. From the list of devices, click **Dell Keybd**.

**3.** Confirm the pairing process on both keyboard and device.

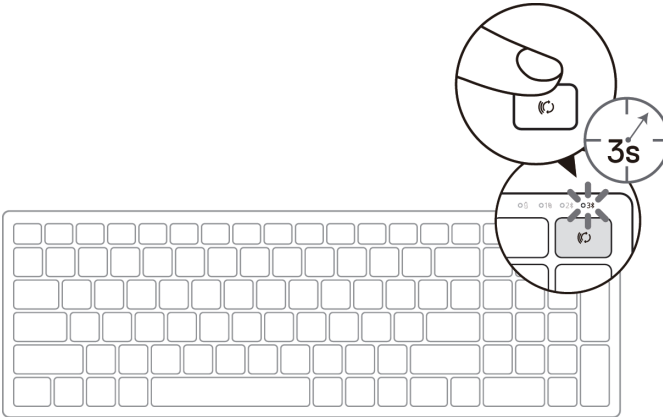
The second-bluetooth connection light turns solid white for 3 seconds to confirm the connection is established, and then turns off. After the keyboard and a device are paired, they connect automatically when Bluetooth is enabled and they are within the Bluetooth range.



## Pairing device three using Bluetooth

 **NOTE:** You can connect a third device to your wireless keyboard using Bluetooth.

1. Press the connection-mode button twice on your keyboard (within 3 seconds) until the connection-mode light (3s) turns on indicating that the third-bluetooth connection is selected.

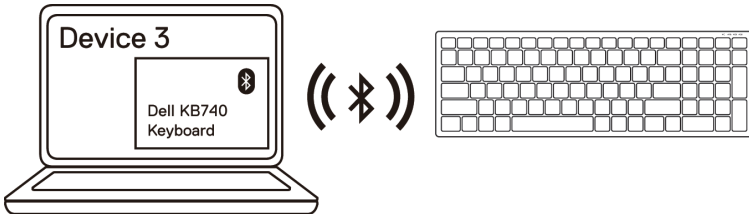


2. Pair your keyboard with your Bluetooth enabled computer.
  - a. In Windows Search, type **Bluetooth**.
  - b. Click **Bluetooth and other devices settings**. The **Settings** window appears.
  - c. Click **Bluetooth & other devices**. Ensure that the Bluetooth is turned on.
  - d. From the list of devices, click **Dell Keybd**.

 **NOTE:** If Keyboard KB740 is not listed, press the Bluetooth-pairing button on the keyboard to ensure pairing mode is enabled.

**3.** Confirm the pairing process on both keyboard and device.

The third-bluetooth connection light turns solid white for 3 seconds to confirm the connection is established then turns off. After the keyboard and a device are paired, they connect automatically when Bluetooth is enabled and they are within the Bluetooth range.



# Specifications

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## General

|                                         |                                                                                                                                                                                                      |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Keyboard model number                   | KB740                                                                                                                                                                                                |
| Connection type                         | 2.4 GHz Wireless and Bluetooth dual mode technology                                                                                                                                                  |
| Supported operating systems (2.4 GHz)   | <ul style="list-style-type: none"><li>• Windows 11/10/8/7/XP/Vista Server 2003/Server 2008/Server 2012</li><li>• Linux 6.x, Ubuntu, Free DOS</li><li>• Chrome and Android</li><li>• MAC OS</li></ul> |
| Supported operating systems (Bluetooth) | <ul style="list-style-type: none"><li>• Windows 11/10/8</li><li>• Chrome and Android</li><li>• MAC OS</li></ul>                                                                                      |

## Electrical

|                        |                              |
|------------------------|------------------------------|
| Operating voltage      | 2.2 V – 3.0 V                |
| Battery required       | Two AA alkaline              |
| Radio transmission     | Bi-directional communication |
| Battery required Range | Up to 10 m                   |

## Physical characteristics

|                          |                       |
|--------------------------|-----------------------|
| Weight (without battery) | 500.90 g              |
| Dimensions:              |                       |
| • Length                 | 122 mm (4.80 in.)     |
| • Width                  | 363.40 mm (14.31 in.) |
| • Height                 | 35.52 mm (1.40 in.)   |

## Environmental

|                  |                                              |
|------------------|----------------------------------------------|
| Temperature:     |                                              |
| • Operating      | 0°C to 40°C (32°F to 104°F)                  |
| • Storage        | -40°C to 65°C (-40°F to 149°F)               |
| Storage humidity | 95% maximum relative humidity;non-condensing |

# Troubleshooting

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| Problems                   | Possible causes                                                                                 | Possible solutions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------|-------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Unable to use the keyboard | The white LED indicator at top of the keyboard does not light up when the keyboard is turned on | <ol style="list-style-type: none"><li>1. Check if the battery is inserted correctly.<br/>Battery “+” and “-” ends must follow those indicated on the battery compartment label.</li><li>2. Check the battery level.<ul style="list-style-type: none"><li>• If the keyboard uses a rechargeable battery, ensure that the battery is fully charged.</li><li>• If the battery is exhausted, replace it with a new one.</li></ul></li><li>3. Turn the keyboard off, and then turn on again.<br/>Check if the battery-status light is flashing amber, indicating that the battery power is low. If the battery is fully depleted, the battery-status light will not turn on.</li><li>4. Ensure that the Dell Universal USB receiver is directly connected to your computer.<br/>Avoid using the port replicators, USB hubs, and so on.</li><li>5. Change the USB port.<br/>Insert the Dell Universal USB receiver into another USB port on your computer.</li></ol> |

| Problems                                                      | Possible causes                                                                                    | Possible solutions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Unable to pair the keyboard with the computer using Bluetooth | The Bluetooth icon on the computer does not light up when connecting the keyboard to the computer. | <ol style="list-style-type: none"> <li>1. Check the battery level. <ul style="list-style-type: none"> <li>• If the keyboard uses a rechargeable battery, ensure that the battery is fully charged.</li> <li>• If the battery is exhausted, replace it with a new one.</li> </ul> </li> <li>2. Turn the keyboard off, and then turn it on again.<br/>Check if the battery-status light is flashing amber, indicating that the battery power is low. If the battery is fully depleted, the battery-status light will not turn on.</li> <li>3. Restart your computer.</li> <li>4. Check the operating system is Windows 11/10/8 and Chrome/Android.</li> <li>5. Ensure that the keyboard is set to Bluetooth Low Energy (BLE) mode in your computer. For more information, see the documentation that came with your computer.</li> <li>6. Turn off then on, and then turn on the Bluetooth.<br/>Low Energy (BLE) mode in your computer. For more information, see the documentation that came with your computer.</li> </ol> |

| Problems                                                                           | Possible causes                                                                         | Possible solutions                                                                                                                                                                                                                                                                                                                  |
|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Unable to pair the keyboard with the computer                                      | Wireless pairing error message is received while pairing the keyboard with the computer | <ol style="list-style-type: none"> <li>1. Turn the keyboard off, and then turn it on again.<br/>Check if the battery-status light is flashing amber ten times, indicating that the battery power is low. If the battery is fully depleted, the battery-status light will not turn on.</li> <li>2. Restart your computer.</li> </ol> |
| Wireless connection is lost                                                        | Previously paired keyboard no longer works on the computer                              | <ol style="list-style-type: none"> <li>1. Ensure that the Dell Universal USB receiver is connected directly to your computer.<br/>Avoid using the port replicators, USB hubs, and so on.</li> <li>2. Change the USB port.<br/>Insert the USB receiver into another USB port on your computer.</li> </ol>                            |
| Dell Display and Peripheral Manager software features are not working as intended. |                                                                                         | The features supported by Dell Display and Peripheral Manager are dependent on the operating system and the processor of your computer. For more information, see the documentation for Dell Display and Peripheral Manager at <a href="http://www.dell.com/support/ddpm">www.dell.com/support/ddpm</a> .                           |

# Oman regulatory information

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Regulatory Model: KB7120Wc, RG-1216

R/19191/2024



R/19192/2024



# Statutory information

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## Warranty

### Limited warranty and return policies

Dell-branded products carry three-year limited hardware warranty. If purchased together with a Dell system, it will follow the system warranty.

#### For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at **Dell.com/terms**. This document contains a binding arbitration clause.

#### For European, Middle Eastern and African customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's end user contract terms.

Dell may also provide an additional hardware warranty—full details of the Dell end user contract and warranty terms can be found by going to **Dell.com**, selecting your country from the list at the bottom of the “home” page and then clicking the “terms and conditions” link for the end user terms or the “support” link for the warranty terms.

#### For non-U.S. customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's warranty terms. Dell may also provide an additional hardware warranty—full details of Dell's warranty terms can be found by going to **Dell.com**, selecting your country from the list at the bottom of the “home” page and then clicking the “terms and conditions” link or the “support” link for the warranty terms.