Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark vivo		**2. Model identifier** V2550
3. General product parameters:		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		B
7. Battery user-replaceable		No
8. Battery endurance per cycle (END_{device}[h])		67
9. Battery endurance in cycles - default settings [cycles]		1 600
10. Rated battery capacity (C_{rated}[mAh])		6 870
11. Shipped with protective cover		Yes
12. Repeated free fall reliability test - falls without defect [n]		180
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		B
15. Ingress protection rating		IP68
16. Specified immersion depth in water, in case of IPx8 [m]		1,50
17. Screen scratch resistance on Mohs hardness scale		4
18. Charger	Required output power [W]	55
	Receptacle type (at device end)	USB-C
Repairability information:		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5
20. Repairability Class (based on the index below)		C
21. Repairability Index		3,01
21a. Disassembly Depth (S_{DD}) score		2,95
21b. Fasteners (type) score (S_F)		3,20
21c. Tools (type) score (S_T)		1,00
21d. Spare Part score (S_{SP})		5
21e. Software Updates (duration) score (S_{SU})		1
21f. Repair Information score (S_{RI})		5
22. Weblink to information on spare parts availability for professional repairers and end users		https://vivospareparts.com/

23. Weblink to repair instructions for end-users	https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair
24. Weblink to indicative pre-tax prices	https://vivospareparts.com/
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	24

EPREL registration number: 2480936

Model placed on the Union market from 20/01/2026.

https://eprel.ec.europa.eu/qr/2480936

Supplier: VIVO MOBILE COMMUNICATION IBERIA S.L. (Authorised representative) **Website:**

Customer care service:

Name: VIVO MOBILE COMMUNICATION IBERIA S.L. **Website:**

Email: service@eu.vivo.com **Phone:** N/A

Address:
Calle Orense
Spain