HP Poly Focus 620 Stereo Bluetooth Headset Customer Special 1



*Product image may differ from actual product

Comfort and focus, wherever work happens

Stay focused and in control wherever you work. With clear calls, enhanced noise reduction[1], and a slim design that's easy to wear all day, this headset helps you stay productive—whether you're on back-to-backs, heads-down, or just listening in.

Designed to move with you
A slim headset with a hideaway boom, soft cushions, and an ergonomic headband - made to move easily between meetings.

Create a focus zone
Enjoy clear calls and music anywhere with four noise-cancelling mics, enhanced noise reduction[1], Hybrid Active Noise Cancellation (ANC), and rich, immersive audio.

Take on the day. Uninterrupted.
Move freely through your day with long battery life[2], wireless freedom, and smart controls that keep you connected without effort.

Featuring

Comfort with an ergonomic fit
Natural ear shape cushions and ergonomic headband with pressure-relief gap for better pressure point distribution.

Advanced Voice Noise Control
Four noise-cancelling mics featuring Acoustic Fence 2.0 technology with enhanced noise reduction[1].

Clear calls and audio
Hybrid active noise canceling uses internal and external mics to reduce background noise while Transparency mode keeps you aware of your surroundings.

Spatial audio
Spatial audio places sound in front of, behind, above, and beside you, delivering a true 3D listening experience.

Intuitive headset controls
Intuitive jog wheel and smart sensors for simple control.

Durable design
Lightweight and low-profile design for a more comfortable fit. Replaceable batteries and ear cushions sold separately.

Sustainability in action

TCO Certified, generation 10
The HP Poly Focus 620 headset is certified according to TCO Certified[3]. This product meets a wide scope of sustainability criteria, covering both environmental and social responsibility in the supply chain and throughout the product life cycle.

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Specifications

Compatibility

Compatible operating systems: Windows 11; Windows 10; macOS; Chrome OS™; iPadOS; Android™; iOS

Appearance

Product colour: Black
Ear cushions: Artificial leather (surface material); Foam (padding material)
Headphone type: On-ear (stereo)
Cable length: 1.2 m

Connectivity and communications

Wireless range: Up to 50 m
Paired devices: Up to 10
Multipoint technology: Yes, connects to two devices at the same time
Bluetooth version: Bluetooth® (qualified against Bluetooth® Core 6.0)
Supported bluetooth profiles: AVDTP 1.3; AVRCP 1.6; HFP 1.8; HSP 1.2; A2DP 1.3.2
Connection type: Wireless: Bluetooth®, USB Type-C® BT700, USB Type-C®/A adapter
Voice assistant: Siri; Google
Voice commands: Answer; Ignore

User interface features

Button user controls: Mute; Volume +/-; Microsoft Teams; Call answer/ignore/end; Play/pause/track forward/back; Power on/off/pairing; Voice Assistant; ANC/Transparency mode; Call hold/resume
Indicator light: On call; Do not disturb
Voice alerts: Volume maximum; Volume minimum; Mute on; Mute off; Muted; Connection status; Battery low; Battery medium; Battery high
Boom mic rotation: 135°
Rotate mic boom to mute: Yes

Audio

Audio features:
Hybrid Active noise cancellation (ANC)
Transparency mode
Microsoft Teams Open Office certified
Acoustic Fence 2.0 with enhanced noise reduction
Acoustic protection technology: SoundGuard Digital[1]
Microphone type: Digital MEMS
Number of microphones: 6 (2 TX, 2 TX/ANC, 2 ANC)
Boom mic length: 70 mm
Microphone bandwidth: 35 Hz to 21 kHz
Speaker bandwidth: 20 Hz to 20 kHz
Speaker size: 32 mm
Nominal sound pressure level: 72 dB SPL
Signal-to-noise ratio: > 68.5 dB
Frequency response (microphone): 100 Hz to 6.7 kHz
Sensitivity (microphone): -37 dB +/- 3 dB
Sensitivity (speaker): 132 dB SPL

Other features

Special features: Smart sensor technology; Replaceable battery; Swappable ear cushions; Wireless charging; AI voice commands

Power specifications

Battery life: Up to 25 hours (talk time, ANC and online indicator on); Up to 30 hours (talk time, ANC and online indicator off); Up to 42 hours (listen time, ANC on and online indicator off); Up to 52 hours (listen time, ANC and online indicator off)
Battery description: Rechargeable Li-ion
Charge time: Approximately 1 hour (wired); Approximately 3 hours (wireless)
Battery recharge time: Approximately 10 minutes of wired charge delivers up to 4 hours (talk time, ANC and online indicator off); Approximately 10 minutes of wired charge delivers up to 6 hours (listen time, ANC and online indicator off)
Battery capacity: 630 mAh
Charging type: USB Type-C® to USB Type-C®
Impedance: 33 ohms

Certifications

Certified collaboration software: Microsoft Teams certified; Google Meet certified; Zoom Workplace Headset certified; Zoom Workplace Contact Center certified; Microsoft Teams Native Bluetooth® certified
TCO certified: TCO Certified, generation 10[2]

Environmental

Sustainable impact specifications: Plastic-free packaging

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Specifications

Management software
HP Poly Studio App

Weight and dimensions
Weight: 208 g
Product dimensions: 180 x 150 x 50 mm
Package weight: 380 g
Package dimensions: 214 x 186 x 45 mm

Logistic information
Master carton quantity: 10
Master carton dimension: 479 x 198 x 230 mm
Master carton weight: 4.7 kg
Cartons per layer: 12
Layers per pallet: 6 (air); 8 (ocean/ground)
Cartons per pallet: 72 (air); 96 (ocean/ground)
Products per layer: 120 (air); 120 (ocean/ground)
Products per pallet: 720 (air); 960 (ocean/ground)
Pallet weight: 344.5 kg (air); 474.2 kg (ocean/ground)
Pallet dimensions: 120 x 100 x 152.5 cm (air); 120 x 100 x 198.5 cm (ocean/ground)

Additional information
UPC number: 199485857947
Product number: C56XQAA
Product name: HP Poly Focus 620 Stereo Bluetooth Headset Customer Special 1

Warranty
HP Poly standard two-year limited warranty

Country of origin
Vietnam(AC3)

What is in the box
Wireless headset
Travel pouch
BT700 Bluetooth® Type-C® adapter
USB Type-C® charging cable
USB Type-C® to USB Type-A adapter
Quick start guide
Warranty card

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Footnotes

Messaging Footnotes

[1] Acoustic Fence 2.0 with enhanced noise reduction builds on previous implementations of Acoustic Fence technology to further reduce nearby distracting sounds, making background noise less perceptible to the far end.
[2] Up to 25 hours of talk time with Active Noise Cancellation (ANC) and Online Indicator turned on. Up to 30 hours of talk time with Active Noise Cancellation (ANC) and Online Indicator turned off.
[3 TCO Certified is a ISO 14024 Type 1 sustainability label for IT products. Compliance with all criteria is independently verified.
[4] HP Poly Focus Wireless Charge Stand available as an accessory, sold separately, or bundled with HP Poly Focus 620/625 headsets. HP Poly Focus Multi-Device Premium Charge Stand available as an accessory only and sold separately.

Technical Specifications Footnotes

[1] HP Poly SoundGuard Digital includes G616 anti-startle protection which limits the noise level to below 102 dB SPL and is compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; HP Poly owned proprietary Advanced Audio Limiter, compliant to ACIF G616; and Average Daily Noise Exposure that measures and controls sound to prevent the Average Daily Noise Exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA). HP Poly Studio App is required to enable SoundGuard Digital features. HP Poly SoundGuard protects against Acoustic Shock by limiting sounds to below 118 dBA. This feature is enabled by default and is not a user configurable feature.
[2] TCO Certified is a ISO 14024 Type 1 sustainability label for IT products. Compliance with all criteria is independently verified.

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