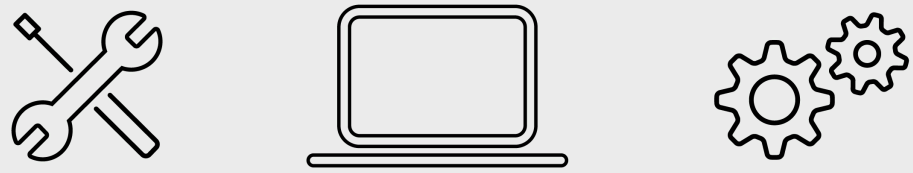
Hardware Maintenance Manual



ThinkPad E14 Gen 7 and ThinkPad E16 Gen 3

Fifth Edition (August 2026)

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About this manual

This manual contains service and reference information for the following products:

Product name	Machine type (MT)
ThinkPad E14 Gen 7	21SX, 21SY, 21T0, 21T1, 21T9, 21TA, 21U2, and 21U3
ThinkPad E16 Gen 3	21SR, 21SS, 21ST, 21SU, 21TF, 21TG, 22AY and 22B0

ThinkPad E14 Gen 7 and ThinkPad E16 Gen 3 might be shipped with different microprocessors, namely Intel® and Advanced Micro Devices (AMD). Hereby Intel models and AMD models are used to distinguish computer models with different microprocessors.

Use this manual along with the advanced diagnostic tests to troubleshoot problems.

Important:

- This manual is intended only for trained service technicians who are familiar with products. Use this manual along with the advanced diagnostic tests to troubleshoot problems effectively.
- Depending on the model, some hardware configuration and software programs might not be available on the computer. Some statements in this manual might not be applicable to the computer.
- Before servicing a product, be sure to read all the information under Chapter 1 “Safety information” on page 1 and Chapter 2 “Important service information” on page 18.

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Chapter 1. Safety information

This chapter presents following safety information that you need to be familiar with before you service a notebook computer.

- “General safety” on page 1
- “Electrical safety” on page 1
- “Safety inspection guide” on page 3
- “Handling devices that are sensitive to electrostatic discharge” on page 3
- “Grounding requirements” on page 4
- “Safety notices (multilingual translations)” on page 4

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  1. Ensure that you can stand safely without slipping.
  2. Distribute the weight of the object equally between your feet.
  3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. Do not attempt to lift any object that weighs more than 16 kg (35 lb) or that you think is too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service technicians and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, about 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing, because metal objects are good electrical conductors.
- Wear safety glasses when you are hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.
- Fan louvers on the machine help to prevent overheating of internal components. Do not obstruct fan louvers or cover them with labels or stickers.

Electrical safety

Observe the following rules when working on electrical equipment.

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Important:

- Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.
- Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges (ESD). Do not use this type of mat to protect yourself from electrical shock.
- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power off the wall box that supplies power to the machine, and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you. That person must be there to switch off the power, if necessary.
  - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

    CAUTION:
    An electrical shock can occur only when there is a complete circuit. By observing the above rule, you may prevent a current from passing through your body.
  - When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
  - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

  Observe the special safety precautions when you work with very high voltages. Instructions for these precautions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.
- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- Never assume that power has been disconnected from a circuit. First, check that it has been powered off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on:
  - Power supply units
  - Fans
  - Units similar to those listed above

  This practice ensures correct grounding of the units.
- If an electrical accident occurs:
  - Use caution; do not become a victim yourself.
  - Switch off power.
  - Send another person to get medical aid.

Safety inspection guide

The purpose of this inspection guide is to assist you in identifying potentially unsafe conditions. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury. This guide addresses only those items. You should use good judgment to identify potential safety hazards due to attachment of non-ThinkPad / non-Lenovo features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock)
- Explosive hazards, such as a damaged CRT face or a bulging capacitor
- Mechanical hazards, such as loose or missing hardware

To determine whether there are any potentially unsafe conditions, use the following checklist at the beginning of every service task. Begin the checks with the power off, and the power cord disconnected.

Checklist:

1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Turn off the computer. Disconnect the power cord.
3. Check the power cord for:
   a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
   b. The power cord should be the authorized type specified for your computer. Go to: https://support.lenovo.com/partslookup.
   c. Insulation must not be frayed or worn.
4. Check for cracked or bulging batteries.
5. Remove the cover.
6. Check for any obvious non-ThinkPad / non-Lenovo alterations. Use good judgment as to the safety of any non-ThinkPad / non-Lenovo alterations.
7. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
8. Check for worn, frayed, or pinched cables.
9. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Handling devices that are sensitive to electrostatic discharge

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:

1. Use product-specific ESD procedures when they exceed the requirements noted here.

2. Ensure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

  Note: The use of a grounding system to guard against ESD damage is desirable but not necessary.

  – Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
  – When working on a double-insulated or battery-operated system, use an ESD common ground or reference point. You can use coax or connector-outside shells on these systems.
  – Use the round ground prong of the ac plug on ac-operated computers.

Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Safety notices (multilingual translations)

The safety notices in this section are provided in the following languages:
- English
- Arabic
- Brazilian Portuguese
- French
- German
- Hebrew
- Japanese
- Korean
- Spanish
- Traditional Chinese

Note:



DANGER

Before the computer is powered on after FRU replacement, make sure that all screws, springs, and other small parts are in place and are not left loose inside the computer. Verify this by shaking the computer and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.



DANGER

Some standby batteries contain a small amount of nickel and cadmium. Do not disassemble a standby battery, recharge it, throw it into fire or water, or short-circuit it. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.



DANGER

The battery pack contains small amounts of nickel. Do not disassemble it, throw it into fire or water, or short-circuit it. Dispose of the battery pack as required by local ordinances or regulations. Use only the battery in the appropriate parts listing when replacing the battery pack. Use of an incorrect battery can result in ignition or explosion of the battery.



DANGER

The lithium battery can cause a fire, an explosion, or a severe burn. Do not recharge it, remove its polarized connector, disassemble it, heat it above 100°C (212°F), incinerate it, or expose its cell contents to water. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.



DANGER

If the LCD breaks and the fluid from inside the LCD gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes. Seek medical care if any symptoms from the fluid are present after washing.



DANGER

To avoid shock, do not remove the plastic cover that protects the lower part of the inverter card.



DANGER

Though the main batteries have low voltage, a short-circuited or grounded battery can produce enough current to burn personnel or combustible materials.



DANGER

Unless hot swap is allowed for the FRU being replaced, do as follows before removing it: power off the computer, unplug all power cords from electrical outlets, remove the battery pack, and disconnect any interconnecting cables.



خطر

قبل اعادة تشغيل الحاسب بعد الانتهاء من استبدال FRU، تأكد من أنه قد تم اعادة كل من المسامير و السوست وكل الأجزاء الصغيرة الأخرى في أماكنهم ولم يتم فقدهم داخل الحاسب. ويمكن التحقق من ذلك عن طريق هز الحاسب والاستماع لأي صوت صاخب يصدر منه. قد تؤدي الأجزاء أو الرقائق المعدنية الى حدوث دائرة قصر.



خطر

تحتوي بعض البطاريات الاحتياطية على كمية صغيرة من مادتي النيكل والكادميوم. لا تقم بفك أو اعادة شحن البطارية الاحتياطية ولا تقم أيضا بالقاءها في النار أو الماء ولا تتسبب في احداث دائرة قصر بها. قم بالتخلص من البطارية كما هو موضح في القوانين المحلية. استخدم نوع البطارية المحدد والذي يوصى باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.



خطر

تحتوي حزمة البطارية على كمية صغيرة من مادة النيكل. لا تقم بفكها أو القاءها في النار أو الماء ولا تتسبب في احداث دائرة قصر بها. تخلص من حزمة البطارية وفقا لما هو موضح في القوانين المحلية. قم، عند استبدال حزمة البطارية، باستخدام الأنواع المحددة فقط والتي يوصى باستخدامها. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.



خطر

قد تتسبب بطارية الليثيوم في حدوث حريق أو انفجار أو حدوث حروق شديدة. لا تقم باعادة شحن البطارية أو ازالة موصل الاستقطاب الخاص بها ولا تحاول أيضا فكها أو تسخينها لأكثر من ١٠٠ درجة منوية (٢١٢ فهرنهايت) أو حرقها أو تعريض محتويات الخانة الخاصة بها للماء. قم بالتخلص من البطارية وفقا لما هو موضح في القوانين المحلية. استخدم نوع البطارية المحدد والذي يوصى باستخدامه. حيث أنه قد يؤدي استخدام نوع بطارية غير صحيح الى اشتعالها أو انفجارها.



خطر

اذا ما انكسرت شاشة LCD ولامس السائل الداخلي عينيك أو يديك، قم في الحال بغسلهما بالماء لمدة لا تقل عن ١٥ دقيقة. اذا ما وجدت أي أعراض بعد الغسل اطلب عندئذ المساعدة الطبية.



خطر

لتجنب التعرض لأي صدمات، لا تقم بازالة الغطاء البلاستيكي الذي يحمي الجزء الأسفل من بطاقة العاكس.



خطر

على الرغم من أن البطاريات الرئيسية يكون لها جهد منخفض، الا أنه قد تقوم البطاريات التي حدث قصور بها أو التي تم توصيلها أرضيا باصدار تيار يكفي لحدوث حروق للأفراد أو تعرض المواد القابلة للاشتعال للحريق.



خطر

ما لم يتم السماح بالتبديل الفوري لأي FRU الجاري استبداله بدون ضرورة اغلاق النظام، قم بتنفيذ ما يلي قبل ازالته. قم بايقاف تشغيل الحاسب ونزع كل أسلاك الطاقة من المخارج الكهربائية وقم أيضا بازالة حزمة البطارية ثم قم بفصل أي كابلات متصلة.



PERIGO

Antes de ligar o computador após a substituição da FRU, certifique-se de que todos os parafusos, molas e outras peças pequenas estejam no lugar e não estejam soltos dentro do computador. Verifique isso sacudindo o computador e procurando ouvir sons de peças soltas. Peças metálicas ou lascas de metal podem causar curto-circuito.



PERIGO

Algumas baterias reserva contêm uma pequena quantidade de níquel e cádmio. Não desmonte uma bateria reserva, recarregue-a, jogue-a no fogo ou na água, ou deixe-a entrar em curto-circuito. Descarte a bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



PERIGO

O pacote da bateria contém uma pequena quantidade de níquel. Não o desmonte, jogue-o no fogo ou na água, ou deixe-o entrar em curto-circuito. Descarte o pacote da bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas ao substituir o pacote da bateria. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



PERIGO

A bateria de lítio pode causar incêndio, explosão ou graves queimaduras. Não a recarregue, remova seu conector polarizado, desmonte-a, aqueça-a acima de 100°C (212°F), incinere-a, ou exponha o conteúdo de sua célula à água. Descarte a bateria conforme requerido pelas leis ou regulamentos locais. Use somente a bateria nas partes listadas apropriadas. O uso de uma bateria incorreta pode resultar em combustão ou explosão da bateria.



PERIGO

Se o LCD quebrar e o fluido de dentro dele entrar em contato com seus olhos ou com suas mãos, lave as áreas afetadas imediatamente com água durante pelo menos 15 minutos. Procure cuidados médicos se algum sintoma causado pelo fluido surgir após a lavagem.



PERIGO

Para evitar choque elétrico, não remova a capa plástica que protege a parte inferior da placa inversora.



PERIGO

Embora as principais baterias possuam baixa voltagem, uma bateria em curto-circuito ou aterrada pode produzir corrente o bastante para queimar materiais de pessoal ou inflamáveis.



PERIGO

A menos que uma hot swap seja permitida para a FRU que está sendo substituída, faça o seguinte antes de removê-la: desligue o computador, desconecte todos os cabos de energia das tomadas, remova o pacote de baterias e desconecte quaisquer cabos de interconexão.



DANGER

Avant de remettre l'ordinateur sous tension après remplacement d'une unité en clientèle, vérifiez que tous les ressorts, vis et autres pièces sont bien en place et bien fixées. Pour ce faire, secouez l'unité et assurez-vous qu'aucun bruit suspect ne se produit. Des pièces métalliques ou des copeaux de métal pourraient causer un court-circuit.



DANGER

Certaines batteries de secours contiennent du nickel et du cadmium. Ne les démontez pas, ne les rechargez pas, ne les exposez ni au feu ni à l'eau. Ne les mettez pas en court-circuit. Pour les mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la pile de sauvegarde ou celle de l'horloge temps réel, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. Une batterie ou une pile inappropriée risque de prendre feu ou d'exploser.



DANGER

La batterie contient du nickel. Ne la démontez pas, ne l'exposez ni au feu ni à l'eau. Ne la mettez pas en court-circuit. Pour la mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la batterie, veillez à n'utiliser que les modèles cités dans la liste de pièces détachées adéquate. En effet, une batterie inappropriée risque de prendre feu ou d'exploser.



DANGER

La pile de sauvegarde contient du lithium. Elle présente des risques d'incendie, d'explosion ou de brûlures graves. Ne la rechargez pas, ne retirez pas son connecteur polarisé et ne la démontez pas. Ne l'exposez pas à une temperature supérieure à 100°C, ne la faites pas brûler et n'en exposez pas le contenu à l'eau. Mettez la pile au rebut conformément à la réglementation en vigueur. Une pile inappropriée risque de prendre feu ou d'exploser.



DANGER

Si le panneau d'affichage à cristaux liquides se brise et que vous recevez dans les yeux ou sur les mains une partie du fluide, rincez-les abondamment pendant au moins quinze minutes. Consultez un médecin si des symptômes persistent après le lavage.



DANGER

Afin d'éviter tout risque de choc électrique, ne retirez pas le cache en plastique protégeant la partie inférieure de la carte d'alimentation.



DANGER

Bien que le voltage des batteries principales soit peu élevé, le court-circuit ou la mise à la masse d'une batterie peut produire suffisamment de courant pour brûler des matériaux combustibles ou causer des brûlures corporelles graves.



DANGER

Si le remplacement à chaud n'est pas autorisé pour l'unité remplaçable sur site que vous remplacez, procédez comme suit avant de retirer l'unité : mettez l'ordinateur hors tension, débranchez tous les cordons d'alimentation des prises de courant, retirez le bloc de batterie et déconnectez tous les câbles d'interconnexion.



VORSICHT

Bevor nach einem FRU-Austausch der Computer wieder angeschlossen wird, muß sichergestellt werden, daß keine Schrauben, Federn oder andere Kleinteile fehlen oder im Gehäuse vergessen wurden. Der Computer muß geschüttelt und auf Klappergeräusche geprüft werden. Metallteile oder-splitter können Kurzschlüsse erzeugen.



VORSICHT

Die Bereitschaftsbatterie, die sich unter dem Diskettenlaufwerk befindet, kann geringe Mengen Nickel und Cadmium enthalten. Sie darf nur durch die Verkaufsstelle oder den IBM Kundendienst ausgetauscht werden. Sie darf nicht zerlegt, wiederaufgeladen, kurzgeschlossen, oder Feuer oder Wasser ausgesetzt werden. Die Batterie kann schwere Verbrennungen oder Verätzungen verursachen. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Bereitschafts-oder Systembatterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



VORSICHT

Akkus enthalten geringe Mengen von Nickel. Sie dürfen nicht zerlegt, wiederaufgeladen, kurzgeschlossen, oder Feuer oder Wasser ausgesetzt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Batterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



VORSICHT

Die Systembatterie ist eine Lithiumbatterie. Sie kann sich entzünden, explodieren oder schwere Verbrennungen hervorrufen. Batterien dieses Typs dürfen nicht aufgeladen, zerlegt, über 100°C erhitzt oder verbrannt werden. Auch darf ihr Inhalt nicht mit Wasser in Verbindung gebracht oder der zur richtigen Polung angebrachte Verbindungsstecker entfernt werden. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Beim Ersetzen der Batterie nur Batterien des Typs verwenden, der in der Ersatzteilliste aufgeführt ist. Der Einsatz falscher Batterien kann zu Entzündung oder Explosion führen.



VORSICHT

Die Leuchtstoffröhre im LCD-Bildschirm enthält Quecksilber. Bei der Entsorgung die örtlichen Bestimmungen für Sondermüll beachten. Der LCD-Bildschirm besteht aus Glas und kann zerbrechen, wenn er unsachgemäß behandelt wird oder der Computer auf den Boden fällt. Wenn der Bildschirm beschädigt ist und die darin befindliche Flüssigkeit in Kontakt mit Haut und Augen gerät, sollten die betroffenen Stellen mindestens 15 Minuten mit Wasser abgespült und bei Beschwerden anschließend ein Arzt aufgesucht werden.



VORSICHT

Aus Sicherheitsgründen die Kunststoffabdeckung, die den unteren Teil der Spannungswandlerplatine umgibt, nicht entfernen.



VORSICHT

Obwohl Hauptbatterien eine niedrige Spannung haben, können sie doch bei Kurzschluß oder Erdung genug Strom abgeben, um brennbare Materialien zu entzünden oder Verletzungen bei Personen hervorzurufen.



VORSICHT

Wenn ein Austausch der FRU bei laufendem Betrieb nicht erlaubt ist, gehen Sie beim Austausch der FRU wie folgt vor: Schalten Sie den Computer aus, ziehen Sie alle Netzkabel von den Netzsteckdosen ab, entfernen Sie den Akku und ziehen Sie alle miteinander verbundenen Kabel ab.



סכנה

לפני הפעלת המחשב לאחר החלפת FRU יש לוודא שכל הברגים, הקפיצים, והחלקים קטנים אחרים נמצאים במקומם ואינם חופשיים לזוז בתוך המחשב. כדי לוודא זאת, יש לטלטל את המחשב ולחקשיב לגילוי קולות שקשוק. חלקי או שבבי מתכת עלולים לגרום לקצרים חשמליים.



סכנה

סוללות המתנה מסוימות מכילות כמות קטנה של ניקל וקדמיום. אין לפרק סוללת המתנה, לטעון אותה מחדש, להשליך אותה לאש או למים או לקצר אותה. יש לסלק את הסוללה בנדרש על ידי התקנות והחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימה. שימוש בסוללה לא מתאימה עלול לגרום להצתה או התפוצצות של הסוללה.



סכנה

מארז הסוללה מכיל כמות קטנה של ניקל וקדמיום. אין לפרק את מארז הסוללה, להשליך אותו לאש או למים או לקצר אותו. יש לסלק את מארז הסוללה הסוללה בנדרש על ידי התקנות והחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימה בזמן החלפת מארז הסוללה. שימוש בסוללה לא מתאימה עלול לגרום להצתה או התפוצצות של הסוללה.



סכנה

סוללת הליתיום עלולה לגרום לשריפה, להתפוצצות או לכוויות קשות. אין לטעון אותה מחדש, לשלף את המחבר המקוטב שלה, לפרק אותה או לחמם אותה לטמפרטורה העולה על 100 מעלות צלזיוס. אין לשרוף את הסוללה ואין לחשוף את תוכן התא למים. יש לשלף את הסוללה כנדרש בתקנות ובחוקים המקומיים. יש להשתמש רק בסוללה המופיעה ברשימת החלקים המתאימים. שימוש בסוללה אחרת עלול לגרום לסכנת שריפה או התפוצצות.



סכנה

אם מסך הגביש הנוזלי (LCD) נשבר והנוזל מתוך המסך בא במגע עם עיניכם או ידיכם, שטפו את האזורים הנגועים מיד במים במשך 15 דקות לפחות. פנו לקבלת עזרה רפואית אם תסמינים הנובעים מהמגע עם הנוזל נמשכים לאחר השטיפה.



סכנה

כדי למנוע התחשמלות, אין להסיר את מכסה הפלסטיק המגן על חלקו התחתון של הכרטיס החכם.



סכנה

אף שהסוללות הראשיות הן בעלות מתח נמוך, סוללה מקוצרת או מוארקת עלולה להפיק זרם משפיק לגרימת כוויות או להצתת חומרים דליקים.



סכנה

אלא אם כן מותרת 'החלפה חמה' של ה-FRU המוחלף, פעלו כדלהלן לפני הסרתו:
כבו את המחשב, נתקו את כל כבלי החשמל מהשקעים, הוציאו את מארז הסוללות ונתקו את כל הכבלים המחוברים.



危険

FRU の交換後、コンピューターの電源を入れる前に、ねじ、バネ、その他の小さな部品がすべて正しい位置にあり、コンピューターの内部でそれらが緩んでいないことを確認してください。これを確認するには、コンピューターを振って、カチャカチャと音がしないか確認します。金属部品や金属破片はショートの原因になることがあります。



危険

予備バッテリーの中には少量のニッケルとカドミウムが含まれているものがあります。したがって、予備バッテリーの分解、再充電、火または水の中への投棄、またはショートさせることは決して行わないでください。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



危険

バッテリー・パックには少量のニッケルが含まれています。バッテリー・パックを分解したり、火または水の中に投げ込んだり、ショートさせないでください。バッテリー・パックの廃棄にあたっては、地方自治体の条例または規則に従ってください。バッテリー・パックを交換するときは、適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



危険

リチウム・バッテリーは、火災、爆発、または重症のやけどを引き起こすことがあります。バックアップ・バッテリーの充電、その極性コネクターの取り外し、バッテリー本体の分解、
100 ℃ (212 ˚F) 以上への加熱、焼却、電池の中身を水に浸すことはしないでください。バッテリーを廃棄する場合は地方自治体の条例に従ってください。適切なパーツ・リストにあるバッテリーだけを使用してください。誤ったバッテリーを使用すると、バッテリーが発火したり、爆発したりすることがあります。



危険

LCD が破損し、 LCD の中の液体が目に入ったり、手に触れたりした場合は、液体が触れた部分を少なくとも 15 分間洗い流してください。洗い流した後に、液体によって何らかの症状が現れた場合は、医師の治療を受けてください。



危険

感電を防ぐため、インバーター・カードの下部を保護しているプラスチック・カバーを外さないでください。



危険

メイン・バッテリーの電圧は低くても、ショートしたり、接地したバッテリーが、作業者にやけどを負わせたり、可燃物を燃やすだけの電流を発生させる場合があります。



危険

交換しようとしている FRU がホット・スワップに対応していない場合、それを取り外す前に、コンピューターの電源をオフにし、すべての電源コードをコンセントから抜き、バッテリー・パックを取り外して、相互接続しているケーブルをすべて切り離してください。



위험

FRU를 교체하고 나서 컴퓨터 전원을 켜기 전에 모든 나사, 스프링 및 기타 작은 부품들이 올바른 위치에 있는지, 컴퓨터 내부에 단단하게 연결되어 있는지 확인하십시오. 컴퓨터를 흔들어 달깍거리는 소리가 나지 않는지 확인하십시오. 금속 부품 또는 금속 조각은 누전을 일으킬 수 있습니다.



위험

일부 보조 배터리에는 소량의 니켈 및 카트뮴이 포함되어 있습니다. 보조 배터리를 분해하거나, 다시 충전하거나, 불 또는 물에 던지거나, 단락시키지 마십시오. 배터리 팩을 폐기할 때에는 해당 지역의 법률 규정을 따르십시오. 배터리 팩을 교체할 때에는 올바른 배터리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위험

배터리 팩에는 소량의 니켈이 포함되어 있습니다. 배터리 팩을 분해하거나, 불 또는 물에 던지거나, 단락시키지 마십시오. 배터리 팩을 폐기할 때에는 해당 지역의 법률 규정을 따르십시오. 배터리 팩을 교체할 때에는 올바른 배터리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위험

리튬 배터리는 화재, 폭발 또는 심각한 화상을 일으킬 수 있습니다. 리튬 배터리를 다시 충전하거나, 극성 커넥터를 제거하거나, 분해하거나, 100C(212F) 이상으로 가열하거나, 소각하거나, 전지 내용물을 물에 노출시키지 마십시오. 배터리를 폐기할 때에는 해당 지역을 법률 규정을 따르십시오. 올바른 배터리만 사용하십시오. 올바르지 않은 배터리를 사용하면 배터리가 발화되거나 폭발할 수 있습니다.



위험

LCD가 파손되어 LCD 내부의 액체가 눈에 들어가거나 손에 묻으면 즉시 깨끗한 물로 15분 이상 닦아 내십시오. 씻은 후에 조금이라도 이상을 느끼면 즉시 병원에 가서 의사의 진찰을 받아야 합니다.



위험

전기적 위험을 방지하려면 인버터 카드의 아래 부분을 보호하는 플라스틱 덮개를 제거하지 마십시오.



위험

기본 배터리의 전압은 낮지만, 단락되거나 접지된 배터리는 화상을 입히기에 충분한 전류와 가연성 물질을 발생시킬 수 있습니다.



위험

FRU 교체 시 Hot Swap이 지원되지 않는 경우, FRU를 제거하기 전에 컴퓨터의 전원을 끄고, 전기 콘센트에서 전원 코드를 분리하고, 배터리를 제거한 후, 연결된 모든 케이블을 분리하십시오.



PELIGRO

Antes de encender el sistema despues de sustituir una FRU, compruebe que todos los tornillos, muelles y demás piezas pequeñas se encuentran en su sitio y no se encuentran sueltas dentro del sistema. Compruébelo agitando el sistema y escuchando los posibles ruidos que provocarían. Las piezas metálicas pueden causar cortocircuitos eléctricos.



PELIGRO

Algunas baterías de reserva contienen una pequeña cantidad de níquel y cadmio. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.



PELIGRO

Las baterías contienen pequeñas cantidades de níquel. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas al sustituir la batería. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.



PELIGRO

La batería de repuesto es una batería de litio y puede provocar incendios, explosiones o quemaduras graves. No la recargue, ni quite el conector polarizado, ni la desmonte, ni caliente por encima de los 100°C (212°F), ni la incinere ni exponga el contenido de sus celdas al agua. Deséchela tal como dispone la normativa local.



PELIGRO

Si la LCD se rompe y el fluido de su interior entra en contacto con sus ojos o sus manos, lave inmediatamente las áreas afectadas con agua durante 15 minutos como mínimo. Obtenga atención medica si se presenta algún síntoma del fluido despues de lavarse.



PELIGRO

Para evitar descargas, no quite la cubierta de plástico que rodea la parte baja de la tarjeta invertida.



PELIGRO

Aunque las baterías principales tienen un voltaje bajo, una batería cortocircuitada o con contacto a tierra puede producir la corriente suficiente como para quemar material combustible o provocar quemaduras en el personal.



PELIGRO

Salvo que se permita el intercambio en caliente para la unidad sustituible localmente, realice lo siguiente antes de extraerla: apague el sistema, desconecte todos los cables de alimentación de las tomas de alimentación eléctrica, extraiga la batería y desconecte los cables de interconexión.



危險

完成 FRU 更換之後，在開啟電腦的電源之前，請確定所有螺絲、彈簧及其他小零件都已歸位，沒有遺留在電腦內部。
若要確認這一點，請搖晃電腦，聽聽看是否有卡嗒的聲響。
金屬零件或儀錶的火花會造成電線短路。



危險

部分備用電池含有微量的鋰和鎘。請勿拆開備用電池、再充電、丟入火或水中，或使其形成短路。請按照當地法令或規定來棄置電池。

僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



危險

電池套件含有微量的鋰。請勿拆開電池套件、丟入火或水中，或使其形成短路。請按照當地法令或規定來棄置電池套件。

更換電池套件時，僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



危險

鋰電池會導致起火、爆炸或嚴重燒傷。請勿再充電、拔除其電極接頭、拆開、加熱超過 100°C (212°F) 、焚燒，或讓電池組成物浸到水。請按照當地法令或規定來棄置電池。
僅限使用零件清單中的電池。使用不適當的電池會導致電池起火或爆炸。



危險

如果 LCD 破裂導致 LCD 流出的液體沾到您的眼睛或手，請立即以清水沖洗沾染部位至少 15 分鐘。如果在清洗後出現該液體所造成的任何症狀，請就醫治療。



危險

為避免電擊，請勿拆下轉換卡下面的塑膠護蓋。



危險

雖然主電池的電壓很低，但短路或接地電池所產生的電流，仍足以使人燒傷或使可燃物質起火。



危險

除非 FRU 允許以熱抽換來替換，否則請依下列方式將其移除：將電腦關機，拔除插座上所有電源線，移除電池包，並拔開任何交互連接的線材。

Chapter 2. Important service information

This chapter introduces following important service information that applies to all machine types supported by this manual:

- “Strategy for replacing FRUs” on page 18
  - “Strategy for replacing a solid-state drive” on page 18
  - “How to use error message” on page 19
- “Strategy for replacing FRUs for CTO, special-bid, and standard models” on page 19
  - “Product definition” on page 19
  - “FRU identification” on page 19

Important:

- Advise customers to contact the Lenovo Customer Support Center if they need any assistance in obtaining or installing any software fixes, drivers, and UEFI BIOS downloads. Telephone numbers for Lenovo Support are available at:
  https://pcsupport.lenovo.com/supportphonelist
- System Disassembly/Reassembly videos that show the FRU removals or replacements for the Lenovo authorized service technicians are available in the following support site:
  https://support.lenovo.com/us/en/solutions/ht505031

Strategy for replacing FRUs

Before replacing parts:

Ensure that all software fixes, drivers, and UEFI BIOS downloads are installed before replacing any FRUs listed in this manual.

After a system board is replaced, ensure that the latest UEFI BIOS is loaded to the system board before completing the service action.

To download software fixes, drivers, and UEFI BIOS, go to https://support.lenovo.com and follow the instructions on the screen.

Use the following strategy to prevent unnecessary expense for replacing and servicing FRUs:

- If you are instructed to replace a FRU but the replacement does not correct the problem, reinstall the original FRU before you continue.
- Some computers have both a processor board and a system board. If you are instructed to replace either the processor board or the system board, and replacing one of them does not correct the problem, reinstall that board, and then replace the other one.
- If an adapter or a device consists of more than one FRU, any of the FRUs may be the cause of the error. Before replacing the adapter or device, remove the FRUs, one by one, to see if the symptoms change. Replace only the FRU that changed the symptoms.

Strategy for replacing a solid-state drive

Always try to run a low-level format operation before replacing a solid-state drive. This will erase all data on the drive. Ensure that the customer has a current backup of the data before you perform this task.

Attention: The drive startup sequence in the computer you are servicing might have been changed. Be extremely careful during write operations such as copying, saving, or formatting. If you select an incorrect drive, data or programs can be overwritten.

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How to use error message

Use the error codes displayed on the screen to diagnose failures. If more than one error code is displayed, begin the diagnosis with the first error code. Whatever causes the first error code might also cause false error codes. If no error code is displayed, see whether the error symptom is listed in the section of “Symptom-to-FRU index” on page 30.

Strategy for replacing FRUs for CTO, special-bid, and standard models

This topic provides information about the model types and FRU identification.

Product definition

This topic introduces different model types and how to identify each type.

Dynamic Configure To Order (CTO) model

This model provides the ability for a customer to configure a Lenovo solution from a Web Site, and have this configuration sent to fulfillment, where it is built and shipped directly to the customer. The machine label and eSupport will load these products as the 4-character MT, 4-character model, and 2-character country code. The model is “CTO1” and the default country code is “WW” (example: 20AACTO1WW).

Special-bid model

This model is a unique configuration that has been negotiated between Lenovo and the customer. A unique MTM consists of a 4-character MT, a 4-character model, and a numeric 2-character country code is provided to the customer to place orders (example: 20AA000955). The country code assigned is numeric and does not designate a specific country or region. The custom model fact sheet for the MTM indicates which country the special bid MTM is set up for. Special-bid offering is not generally announced.

Standard model

Standard models (fixed configuration) are announced and offered to all customers. The MTM portion of the machine label consists of a 4-character MT, a 4-character model, and an alphabetic 2-character country code. The country code assigned is alphabetic and represents a designated country or region (example: 20AA0009UK).

FRU identification

To identify FRUs for a product, do the following:

Step 1. Go to https://support.lenovo.com/partslookup.

Step 2. Type the Machine Type in the corresponding field to get a general FRU list. Or type the Serial Number for more detailed FRU information.

Chapter 3. General checkout

This chapter presents following information:

- “What to do first” on page 20
- “Checkout guide” on page 21
  - “Diagnosing problems” on page 21
  - “Quick test programs” on page 22
  - “UEFI diagnostic program” on page 22
  - “Bootable diagnostic programs” on page 23
- “Power system checkout” on page 23

Some descriptions in this chapter might not apply to your particular computer.

Before you go to the checkout guide, be sure to read the following important notes.

Important notes:

- **Only certified trained personnel should service the computer.**
- **Before replacing any FRU, read the entire page on removing and replacing FRUs.**
- **When you replace FRUs, it is recommended to use new nylon-coated screws.**
- **Be extremely careful during such write operations as copying, saving, or formatting.** Drives in the computer that you are servicing sequence might have been altered. If you select an incorrect drive, data or programs might be overwritten.
- **Replace a FRU only with another FRU of the correct model.** When you replace a FRU, ensure that the model of the machine and the FRU part number are correct.
- **A FRU should not be replaced because of a single, unreproducible failure.** Single failures can occur for a variety of reasons that have nothing to do with a hardware defect, such as cosmic radiation, ESD, or software errors. Consider replacing a FRU only when a problem recurs. If you suspect that a FRU is defective, clear the error log and run the test again. If the error does not recur, do not replace the FRU.
- **Be careful not to replace a nondefective FRU.**

What to do first

When you return a FRU, you must include the following information in the parts exchange form or parts return form that you attach to it:

1. Name and phone number of service technician
2. Date of service
3. Date on which the machine failed
4. Date of purchase
5. Failure symptoms, error codes appearing on the display, and beep symptoms
6. Procedure index and page number in which the failing FRU was detected
7. Failing FRU name and part number
8. Machine type, model number, and serial number
9. Customer's name and address

Note: During the warranty period, the customer may be responsible for repair costs if the computer damage was caused by misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by the customer. Following is a list of some common items that are not covered under warranty and some symptoms that might indicate that the system was subjected to stress beyond normal use.

Before checking problems with the computer, determine whether the damage is covered under the warranty by referring to the following list:

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The following are not covered under warranty:
- LCD panel cracked from the application of excessive force or from being dropped
- Scratched (cosmetic) parts
- Distortion, deformation, or discoloration of the cosmetic parts
- Plastic parts, latches, pins, or connectors that have been cracked or broken by excessive force
- Damage caused by liquid spilled into the system
- Damage caused by the improper insertion of a PC Card or the installation of an incompatible card
- Diskette drive damage caused by pressure on the diskette drive cover, foreign material in the drive, or the insertion of a diskette with multiple labels
- Damaged or bent diskette eject button
- Fuses blown by attachment of a nonsupported device
- Forgotten computer password (making the computer unusable)
- Sticky keys caused by spilling a liquid onto the keyboard
- Use of an incorrect ac power adapter on laptop products

The following symptoms might indicate damage caused by nonwarranted activities:
- Missing parts might be a symptom of unauthorized service or modification.
- Check for obvious damage to a solid-state drive. If the spindle of a solid-state drive becomes noisy, the solid-state drive might have been dropped or subject to excessive force.

Checkout guide

Use the following procedures as a guide in identifying and correcting problems with the ThinkPad notebook computer.

Note: The diagnostic tests are intended to test only ThinkPad products. The use of non-ThinkPad products, prototype cards, or modified options can lead to false indications of errors and invalid system responses.

Step 1. Identify the failing symptoms in as much detail as possible.

Step 2. Verify the symptoms. Try to re-create the failure by running the diagnostic test or by repeating the operation.

Diagnosing problems

Many computer problems can be solved without outside assistance. If you experience a problem with your computer, the first place to start is the troubleshooting information in your computer documentation. If you suspect a software problem, see the documentation, including readme files and help information systems, that come with the operating system or program.

The Vantage app is preinstalled on your computer. It supports the hardware scan function. It combines diagnostic tests, system information collection, security status, and support information, along with hints and tips for optimal system performance.

Note: If you are unable to isolate and repair the problem yourself after running the program, save and print the log files created by the program. You need the log files when you speak to a Lenovo technical support representative.

The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. You can get the latest technical information and download device drivers and updates from the Lenovo Support Web site at:

https://support.lenovo.com

For additional information, see the help system of the program.

Quick test programs

Run quick test programs to troubleshoot and resolve computer problems, especially when the computer does not have the Vantage app installed.

To download and install a quick test program, go to https://www.lenovo.com/diags, and follow the instructions on the Web site.

To run a test using quick test program, do the following:

Step 1. Go to the C:\SWTOOLS\ldiag directory.

Step 2. Double-click the lsc_lite.exe file.

Step 3. When the **User Account Control** window opens, click **Yes**.

Step 4. Select the device class to be tested.

Step 5. Select the devices to be tested.

Step 6. Select the test to be performed.

Step 7. Follow the instructions on the screen to start the test. When a problem is detected, information messages are displayed. Refer to the messages to troubleshoot the problem.

UEFI diagnostic program

A UEFI diagnostic program is preinstalled on the computer. This program enables you to view system information and test some hardware devices in your computer, such as memory, storage devices, the LCD, and system board buses.

To run the UEFI diagnostic program, do the following:

Step 1. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 23, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 30 for error code descriptions and troubleshooting hints.

Step 2. When the logo screen is displayed, repeatedly press and release the F10 key. The main screen of the UEFI diagnostic program is displayed.

Step 3. Follow the instructions on the screen to use the program.

The following table displays the main items of the UEFI diagnostic program. Depending on the model, the items might differ slightly.

Table 1. Items on the main screen of the UEFI diagnostic program

Tests	Tools
• Storage • Memory • Battery • CPU • Display • Fan • Keyboard • Mouse • PCI Express • Touch	• System Information • Bad Block Recovery • Smart Information

Bootable diagnostic programs

If the computer you are servicing is not installed with the UEFI diagnostic program, you can download a bootable diagnostic program from the Lenovo Support Web site. The bootable diagnostic program enables you to view system information and test some hardware devices in your computer, such as memory, storage devices, the LCD, and system board buses. To use the bootable diagnostic program, you need to create a bootable diagnostic medium using a USB device.

Create a bootable diagnostic medium using a USB device

To create a bootable diagnostic medium, do the following:

Step 1. Go to https://www.lenovo.com/diags.

Step 2. Click **Diagnose & Fix → Download Lenovo Diagnostics UEFI Bootable Version**.

Step 3. Follow the instructions on the Web site to create a bootable diagnostic medium on a USB device.

Use the bootable diagnostic medium

To use the diagnostic medium you have created, do the following:

Step 1. Attach the USB device to the computer.

Step 2. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 23, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 30 for error code descriptions and troubleshooting hints.

Step 3. When the logo screen is displayed, repeatedly press and release the F12 key. When the Boot Menu window opens, release the F12 key.

Step 4. Use the arrow keys to select **USB HDD** and then press Enter. The diagnostic program launches.

Step 5. Follow the instructions on the screen to use the diagnostic program.

What to do if you have created the bootable diagnostic medium using a disc

To use the diagnostic medium you have created using a disc, do the following:

Step 1. Turn on the computer. If the computer cannot be turned on, go to “Power system checkout” on page 23, and check the power sources. If an error code is displayed, go to “Symptom-to-FRU index” on page 30 for error code descriptions and troubleshooting hints.

Step 2. Insert the disc into the optical drive.

Step 3. Restart the computer.

Step 4. When the logo screen is displayed, repeatedly press and release the F12 key. When the Boot Menu window opens, release the F12 key.

Step 5. Use the arrow keys to select **ATAPI CDx** (x: 0, 1, ...) and then press Enter. The diagnostic program launches.

Step 6. Follow the instructions on the screen to use the diagnostic program.

Power system checkout

To verify if a battery or an ac power adapter is functional, do the following:

Step 1. Turn off the computer.

Step 2. Connect the ac power adapter.

Step 3. Turn on the computer. If the computer can be turned on, it means that either the battery or the ac power adapter is functional.

Step 4. Insert a straightened paper clip into the emergency-reset hole to reset the computer. If the computer is still powered on, it means that the ac power adapter is functional.

Step 5. Turn off the computer.

Step 6. Disconnect the ac power adapter and turn on the computer. If the computer can be turned on, it means that the battery is functional.

If you suspect a power problem, see the appropriate one of the following power supply checkouts:
- "Checking the ac power adapter" on page 24
- "Checking the built-in battery and operational charging" on page 24
- "Checking the coin-cell battery" on page 25

Checking the ac power adapter

If the computer fails only when the ac power adapter is used:

- If the power problem occurs only when the docking station or the port replicator is used, replace the docking station or the port replicator.
- If the system status indicator does not blink three times when an ac power source is connected, check the power cord of the ac power adapter for correct continuity and installation.
- If the computer does not charge during operation, go to "Checking the built-in battery and operational charging" on page 24.

Note: Noise from the ac power adapter does not always indicate a defect.

Step 1. Connect the computer to a power outlet and turn on the computer.

Step 2. Start the Vantage app, and locate the **Power** section. The ac power adapter information is displayed.

Ensure that you use the ac power adapter that is shipped with the computer to provide enough power to the computer. Otherwise, a message will be displayed, prompting you that the computer will not be charged or will be charged slowly.

Checking the built-in battery and operational charging

This system supports only batteries specially designed for this specific system and manufactured by Lenovo or an authorized manufacturer. The system does not support unauthorized batteries or batteries designed for other systems. If an unauthorized battery or a battery designed for another systems is installed, the system will not charge.

Attention: Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.

Move your pointer to the battery-status icon in the Windows notification area to check the battery status. The battery-status icon displays the percentage of battery power remaining and how long you can use your computer before you must charge the battery.

To check whether the battery charges properly during operation, do the following:

Step 1. Discharge the battery to 50% or lower.

Step 2. Connect the computer to ac power to charge the battery. If the battery status icon in the Windows notification area indicates that the battery is not charging, remove the battery and let it return to room temperature.

Step 3. Reinstall the battery. If the battery is still not charging, replace the battery.

Step 4. Check the battery status icon again. If the same error still exists, replace the system board.

Checking the coin-cell battery

To check the coin-cell battery, do the following:

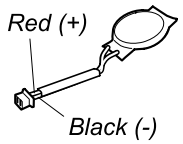
Step 1. Power off the computer, and unplug the ac power adapter from it.

Step 2. Turn the computer upside down.

Step 3. Disable the built-in battery. See “Disable Fast Startup and the built-in battery” on page 60.

Step 4. Remove the coin-cell battery. See “Coin-cell battery” on page 79.

Step 5. Measure the voltage of the battery. See the following figure.



Wire	Voltage (V dc)
Red	+2.5 to +3.2
Black	Ground

- If the voltage is correct, replace the system board.
- If the voltage is not correct, replace the coin-cell battery.
- If the coin-cell battery discharges quickly after replacement, replace the system board.

Chapter 4. Related service information

This chapter presents following information:

- “Reset or restore Windows” on page 26
- “Passwords” on page 26
- “Power management” on page 29
- “Symptom-to-FRU index” on page 30

Service Web site:
When the latest maintenance diskette and the system program service diskette become available, they will be posted on:
https://support.lenovo.com

Reset or restore Windows

To reset or restore Windows, refer to the information below：

Use Lenovo recovery options

Step 1. Go to https://support.lenovo.com/HowToCreateLenovoRecovery.

Step 2. Follow the on-screen instructions.

Use Window recovery options

Step 1. Go to https://pcsupport.lenovo.com.

Step 2. Detect your computer or manually select your computer model.

Step 3. Click **Troubleshoot & Diagnose → Operating system Diagnostics** and then follow the on-screen instructions.

Passwords

You can set a power-on password, supervisor password, system management password, or hard disk password in UEFI BIOS to prevent unauthorized access to your computer.

If any of these passwords has been set, a prompt for it will be displayed on the screen whenever the computer is turned on. The computer does not start until the password is entered.

Note: If only a supervisor password is set, the password prompt will not be displayed when the operating system is started.

You can set a power-on password, supervisor password, system management password, or NVMe password in UEFI BIOS to prevent unauthorized access to your computer.

If any of these passwords has been set, a prompt for it will be displayed on the screen whenever the computer is turned on. The computer does not start until the password is entered.

Note: If only a supervisor password is set, the password prompt will not be displayed when the operating system is started.

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Power-on password

A power-on password protects the system from being turned on by an unauthorized person. The password must be entered before the operating system can be started. For instructions on how to remove the power-on password, see “How to remove the power-on password” on page 28.

NVMe passwords

The NVMe password prevents unauthorized access to the data on the storage drive. When an NVMe password is set, you are prompted to type a correct password each time you try to access the storage drive.

- **Single Password**

  When a Single NVMe password is set, the user must enter the user NVMe password to access files and applications on the storage drive.

- **Dual Password (User + Admin)**

  The admin NVMe password is set and used by a system administrator. It enables the administrator to access any storage drive in a system or any computer connected in the same network. The administrator can also assign a user NVMe password for each computer in the network. The user of the computer can change the user NVMe password as desired, but only the administrator can remove the user NVMe password.

When prompted to enter an NVMe password, press F1 to switch between the admin NVMe password and user NVMe password.

Notes: The NVMe password is not available in the following situations:

- A Trusted Computing Group (TCG) Opal-compliant storage drive and a TCG Opal management software program are installed in the computer, and the TCG Opal management software program is activated.
- For Intel models, when an eDrive storage drive is installed in the computer preinstalled with the Windows 10 operating system.

Supervisor password

The supervisor password protects the system information stored in UEFI BIOS. It provides the following security features:

- If only a supervisor password is set, a password prompt is displayed when you try to enter the UEFI BIOS menu. Unauthorized users cannot change most of the system configuration options in the UEFI BIOS menu without the password.
- The system administrator can use the supervisor password to access a computer even if the user of that computer has set a power-on password. The supervisor password overrides the power-on password.
- The system administrator can set the same supervisor password on many ThinkPad notebook computers to make administration easier.

Attention: If the supervisor password has been forgotten and cannot be made available to the service technician, there is no service procedure to reset the password. The system board must be replaced for a scheduled fee.

System management password

The system management password can also protect the system information stored in UEFI BIOS like a supervisor password, but it has lower authority by default. The system management password can be set through the UEFI BIOS menu or through Windows Management Instrumentation (WMI) with the Lenovo client-management interface.

You can enable the system management password to have the same authority as the supervisor password to control security related features. To customize the authority of the system management password through the UEFI BIOS menu:

Step 1. Enter the UEFI BIOS menu.

Note: When you are prompted, enter the correct supervisor password if a supervisor password has been set, or enter the correct system management password if no supervisor password has been set. Otherwise, you cannot change the configurations in the following steps.

Step 2. Select **Security → Password → System Management Password Access Control**.

Step 3. Follow the on-screen instructions.

If you have set both the supervisor password and the system management password, the supervisor password overrides the system management password. If you have set both the system management password and the power-on password, the system management password overrides the power-on password.

How to remove the power-on password

To remove the power-on password, do one of the following:

If no supervisor password has been set, do the following to remove the power-on password

Step 1. Turn off the computer.

Step 2. Remove the battery. For instructions on how to remove the battery, see “Built-in battery” on page 66.

Step 3. Remove the coin-cell battery. For instructions on how to remove the coin-cell battery, see “Coin-cell battery” on page 66.

Step 4. Turn on the computer and wait until the POST ends. After the POST ends, the password prompt will not be displayed. The power-on password has been removed.

Step 5. Reinstall the coin-cell battery and the battery.

If a supervisor password has been set and is known to the service technician, do the following to remove the power-on password

Step 1. Turn on the computer.

Step 2. When the ThinkPad logo is displayed, immediately press F1.

Step 3. Type the supervisor password to enter the UEFI BIOS menu.

Step 4. Select **Security → Password → Power-On Password**.

Step 5. Type the current supervisor password in the **Enter Current Password** field. Then, leave the **Enter New Password** field blank, and press Enter twice.

Step 6. In the Changes have been saved window, press Enter.

Step 7. Press F10 to save changes and exit.

How to remove the NVMe password

If you forget your NVMe password (Single password) or both user and admin NVMe passwords (Dual password), Lenovo cannot reset your passwords or recover data from the storage drive. You can contact a Lenovo authorized service provider to have the storage drive replaced. A fee will be charged for parts and service. If the storage drive is a CRU (Customer Replaceable Unit), you can also contact Lenovo to purchase

a new storage drive to replace the old one by yourself. To check whether the storage drive is a CRU and the relevant replacement procedure, see “Major FRUs and CRUs” on page 48.

How to remove the system management password

To remove a system management password, do the following:

How to remove the system management password if no supervisor password has been set

Step 1. Turn off the computer and disconnect ac power.

Step 2. Disable the built-in battery. See “Checking the coin-cell battery” on page 25.

Step 3. Remove the base cover assembly. See “Base cover assembly” on page 61.

Step 4. Remove the built-in battery. See “Built-in battery” on page 66.

Step 5. Remove the coin-cell battery. See “Coin-cell battery” on page 79.

Step 6. Reinstall the coin-cell battery.

Step 7. Reinstall the built-in battery.

Step 8. Reinstall the base cover assembly.

Step 9. Reconnect ac power.

Step 10. Turn on the computer and wait until the POST ends. After the POST ends, the password prompt does not appear. The system management password has been removed.

If a supervisor password has been set and is known to the service technician, do the following to remove the system management password

Step 1. Turn on the computer.

Step 2. When the ThinkPad logo is displayed, immediately press F1.

Step 3. Type the supervisor password to enter the ThinkPad Setup program.

Step 4. Select **Security**.

Step 5. Select **Password**.

Step 6. Select **System Management Password**.

Step 7. Type the current supervisor password in the **Enter Current Password** field. Then leave the **Enter New Password** field blank, and press Enter twice.

Step 8. In the Changes have been saved window, press Enter.

Step 9. Press F10 to save changes and exit the ThinkPad Setup program. The system management password has been removed.

Power management

To reduce power consumption, the computer has two power management modes: sleep and hibernation.

Sleep mode

When the computer enters sleep mode, the screen goes blank and all internal devices are still powered on with lower power consumption.

To enter sleep mode, press Fn+4 or open the Start menu.

In certain circumstances, the computer goes into sleep mode automatically:

- After a period of inactivity specified in power plan settings
- When the battery power is low

To resume the computer from sleep mode, press the power button.

Also, in either of the following events, the computer automatically returns from sleep mode and resumes operation:

- The ring indicator (RI) is signaled by a serial device or a PC Card device.
- The time set on the resume timer elapses.

  Note: The computer does not accept any input immediately after it enters sleep mode. Wait a few seconds before taking any action to reenter operation mode.

Hibernation mode

In hibernation mode, the following occurs:

- The system status, RAM, VRAM, and setup data are stored on the solid-state drive.
- The system is powered off.

Note: If the computer enters the hibernation mode while it is connected to the dock, do not disconnect it before resuming normal operation. If you do disconnect it and then try to resume normal operation, you will get an error message, and you will have to restart the system.

If you have defined one of the following actions as the event that causes the system to go into hibernation mode, perform that action.
- Closing the lid.
- Pressing the power button.

Also, the computer goes into hibernation mode automatically after a period of inactivity specified in power plan settings.

When the power is turned on, the computer returns from hibernation mode and resumes operation. The hibernation file in the boot record on the solid-state drive is read, and system status is restored from the solid-state drive.

Symptom-to-FRU index

This section contains following information:

- “Numeric error codes” on page 31
- “Error messages” on page 32
- “No-beep symptoms” on page 34
- “LCD-related symptoms” on page 35
- “Intermittent problems” on page 36
- “Undetermined problems” on page 36

The symptom-to-FRU index in this section lists symptoms and errors and their possible causes. The most likely cause is listed first, in boldface type.

Note: Do the FRU replacement or other actions in the sequence shown in the column headed “FRU or action, in sequence.” If replacing a FRU does not solve the problem, put the original part back in the computer. Do not replace a nondefective FRU.

This index can also help you determine, during regular servicing, what FRUs are likely to need to be replaced next.

A numeric error is displayed for each error detected in POST or system operation. In the displays, **n** can be any number.

If no numeric code is displayed, check the narrative descriptions of symptoms. If the symptom is not described there, go to “Intermittent problems” on page 36.

Note: For a device not supported by diagnostic codes in the ThinkPad notebook computers, see the manual for that device.

Numeric error codes

Symptom or error	FRU or action, in sequence
0177 Bad SVP data, stop POST task—The checksum of the supervisor password in the EEPROM is not correct.	**Replace the system board.**
0183 Bad CRC of Security Settings in EFI Variable. Enter the ThinkPad Setup program. – The checksum of the Security settings in the EFI Variable is not correct.	1. **Run the ThinkPad Setup program. The settings will be corrected automatically. Then save the current settings by pressing F10.** 2. Replace the system board.
0187 EEAIA data access error - The access to EEPROM is failed.	**Replace the system board.**
0188 Invalid RFID Serialization Information Area.	**Replace the system board.**
0189 Invalid RFID configuration information area - The EEPROM checksum is not correct.	**Replace the system board.**
0190 Critical low-battery error	1. **Charge the battery.** 2. Replace the battery.
0191 System Security - Invalid Remote Change requested.	1. **Run the ThinkPad Setup program, and then save current setting by pressing F10.** 2. Replace the system board.
0199 System Security - Security password retry count exceeded.	1. **Run the ThinkPad Setup program. The retry count will be reset. Then save the current settings by pressing F10.** 2. Replace the system board.
0270 Real Time Clock Error.	**Have the computer serviced.**
0271 Check Date and Time settings.	1. **Run ThinkPad Setup to reset the time and date.** 2. Replace the coin-cell battery and run the ThinkPad Setup program to reset the time and date.
1802 Unauthorized network card is plugged in - Turn off and remove the network card.	1. **Remove the network card.** 2. Replace the system board.
1820 More than one external fingerprint reader is attached. Power off and remove all but the reader that you set up within your main operating system.	**Remove all but the reader that you set up for the authentication.**

Symptom or error	FRU or action, in sequence
2100 Detection error on Main HDD (SSD0) or Detection error on Main HDD (HDD0)	1. **Reseat the M.2 solid-state drive.** 2. Replace the M.2 solid-state drive. 3. Replace the system board.
2110 Read error on Main HDD (SSD0) or Read error on Main HDD (HDD0)	1. **Reseat the M.2 solid-state drive.** 2. Replace the M.2 solid-state drive. 3. Replace the system board.
2200 Machine Type and Serial Number are invalid.	**Have the computer serviced.**
2201 Machine UUID is invalid	**Replace the system board.**
2202 Product Name is invalid.	**Have the computer serviced.**
2203 System configuration is invalid.	**Have the computer serviced.**
2204 System configuration data is invalid.	**Have the computer serviced.**

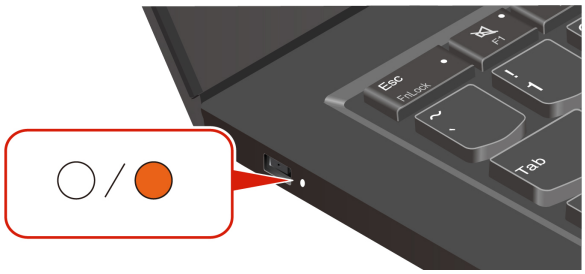
Error messages

Table 2. Error messages

Symptom or error	FRU or action, in sequence
Thermal sensing error.	**Replace the system board.**
The battery installed is not supported by this system and will not charge. Please replace the battery with the correct Lenovo battery for this system. Press the Esc key to continue.	**Replace the battery.**
This system does not support batteries that are not genuine Lenovo-made or authorized. The system will continue to boot, but may not charge unauthorized batteries. Press the Esc key to continue. **Attention:** Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.	**Replace the battery.**

Battery-charge LED indicator diagnosis

The battery-charge LED indicator (hereafter referred to as LED indicator) blinks to help you diagnose and solve some computer problems.



Indicator blinking patterns

The LED indicator blinks amber first and then white continually, consisting of different blinking patterns. Each blinking pattern corresponds to an error code. For example, when the LED indicator blinks amber once ● and then blinks white twice ○ ○, the blinking pattern ● ○ ○ corresponds to error code 0001.

Notes:

- The LED indicator blinks automatically only when the error in the following table occurs.
- The LED indicator blinks continually until the computer turns off. If you need to interrupt the process, press power button for a few seconds.
- We recommend that you speak to our Customer Support Center before attempting to service the computer yourself so that you can be directed to the correct documentation and repair information. It might be recommended to have a Lenovo-authorized service provider repair your computer depending on the complexity of the error or fault.

Refer to the blinking patterns and error codes in the table below to solve your computer problems.

Blinking patterns	Error codes	Solutions
● ○ ○	0001: Reset error (platform reset not de-asserted)	1. Remove the ac power adapter and the removable battery if your computer has one. Then, reset the computer by doing one of the following: • For models with the emergency-reset hole, insert a straightened paper clip into the emergency reset hole to cut off power supply temporarily. Then, restart the computer with ac power connected. • For models without the emergency-reset hole, press and hold the power button for about seven seconds. Then, reconnect to all power resources and restart the computer. 2. If step 1 does not work, replace the system board (service provider only).
● ○ ○ ○	0002: Internal bus error	Replace the system board (service provider only).
● ○ ○ ○ ○	0003: Non-Volatile Memory programming error in system power circuit	Replace the system board (service provider only).
● ● ○	0282: Memory module error	1. Reinstall or replace the memory module. 2. If step 1 does not work, replace the system board (service provider only).

Blinking patterns	Error codes	Solutions
●●○○	0283: PCI resource error	1. Remove PCIe devices (the M.2 card, PCIe card, and so on) (service provider only). 2. If step 1 does not work, replace the system board (service provider only).
●●○○○	0284: TCG-compliant functionality-related error (might be the BIOS code validation failure)	Replace the system board (service provider only).
●●○○○○	0285: TCG-compliant functionality-related error (might be the TPM initialization failure)	Replace the system board (service provider only).
●●●○	0286: Integrated graphics error	Replace the system board (service provider only).
●●●○○	0287: Discrete graphics error	1. Reinstall or replace the discrete graphics card (service provider only). 2. If step 1 does not work, replace the system board (service provider only).
●●●○○○	0288: Computer display error	1. Reconnect the display cable on both the system board side and the computer display side (service provider only) and check the LCD panel. 2. If step 1 does not work, connect an external display to your computer and check the status (customer or service provider). • If the external display works, replace the LCD panel (service provider only). • If the external display does not work, replace the system board (service provider only).
●●●●○	0281: General embedded controller error	Replace the system board (service provider only).

No-beep symptoms

Table 3. No-beep symptoms

Symptom or error	FRU or action, in sequence
No beep, power-on indicator on, LCD blank, and no POST.	1. **Run LCD Self Test.** 2. Ensure that every connector is connected tightly and correctly. 3. Reseat memory module. 4. Replace the system board.
No beep, power-on indicator on, and LCD blank during POST.	1. **Run LCD Self Test.** 2. Reseat memory module. 3. Replace the system board.
The power-on password prompt appears.	A power-on password or a supervisor password is set. Type the password and press Enter.

Table 3. No-beep symptoms (continued)

Symptom or error	FRU or action, in sequence
No beep, power-on indicator on, LCD blank, and LED indicators on Esc, F1 and F4 blink sequentially during POST.	UEFI BIOS is performing memory retraining. The memory retraining might occur if any of the following situations is detected: • Memory module replacement • Total Memory Encryption setting change in UEFI BIOS • Memory Reference Code [MRC] change when UEFI BIOS updates Do not press the power button to interrupt this process. Wait a few minutes until the logo screen is displayed.
No beep, power-on indicator on, LCD blank, and LED indicators on Esc, F1 and F4 blink during POST.	UEFI BIOS is self-recovering. If the UEFI BIOS is corrupted or maliciously attacked, it can self-recover and restore computer from the last uncorrupted and secure backup. The blinking LED indicators on keys indicate the self-recovery progress: • LED indicator on Esc blinks: 0% to 32% • LED indicators on Esc and F1 blink simultaneously: 33% to 65% • LED indicators on Esc, F1 and F4 blink simultaneously: 66% to 100% Do not press the power button to interrupt this progress. Wait a few minutes until the logo screen is displayed.
The NVMe password prompt appears.	An NVMe password is set. Type the password and press Enter.

LCD-related symptoms

Important: The TFT LCD for the notebook computer contains many thin-film transistors (TFTs). The presence of a small number of dots that are missing, discolored, or always lighted is characteristic of TFT LCD technology, but excessive pixel problems can cause viewing concerns.

If the LCD you are servicing has two or less visible defective pixels, it should not be considered faulty. However, if the LCD has three or more visible defective pixels, it will be deemed as defective by Lenovo and it should be replaced.

Notes:
- This policy applies to all ThinkPad Notebooks purchased on 1 January, 2008 or later.
- Lenovo will not provide warranty replacement if the LCD is within specifications because we cannot guarantee that any replacement LCD will have zero pixel defects.
- One pixel consists of R, G, B sub-pixels.

LCD Self Test

When you turn on the computer and the LCD goes black, run LCD Self Test to help you determine whether the LCD functions normally.

To run LCD Self Test:

Step 1. Ensure that the computer is connected to ac power. Then, press the power button for about seven seconds to turn off the computer.

Step 2. Press Fn, left Ctrl, and the power button at the same time. If the computer displays five solid colors in sequence across the entire screen, it indicates that the LCD functions normally.

Step 3. The test lasts for about 20 seconds and then exits automatically. You also can press the power button to exit the test.

Table 4. LCD-related symptoms

Symptom or error	FRU or action, in sequence
No beep, power-on indicator on, and a blank LCD during POST.	1. **Run LCD Self Test**. 2. Replace the system board.
• LCD backlight not working. • LCD too dark. • LCD brightness cannot be adjusted. • LCD contrast cannot be adjusted.	1. **Reseat the LCD connectors**. 2. Replace the LCD assembly. 3. Replace the system board.
• LCD screen unreadable. • Characters missing pixels. • Screen abnormal. • Wrong color displayed.	1. **See important note for "LCD-related symptoms"**. 2. Reseat all LCD connectors. 3. Replace the LCD assembly. 4. Replace the system board.
Horizontal or vertical lines displayed on LCD.	**Replace the LCD assembly**.

Intermittent problems

Intermittent system hang problems might happen due to a variety of causes that have nothing to do with a hardware defect, such as cosmic radiation, ESD, or software errors. FRU replacement should be considered only when a problem recurs.

When analyzing an intermittent problem, do the following:

Step 1. Run the diagnostic test for the system board in loop mode **at least 10 times**.

Step 2. If no error is detected, do not replace any FRUs.

Step 3. If any error is detected, replace the FRU shown by the FRU code. Rerun the test to verify that no more errors exist.

Undetermined problems

If the diagnostic tests did not identify the device that has failed, if wrong devices are installed, or if the system simply is not operating, follow these procedures to isolate the failing FRU (do not isolate FRUs that have no defects).

Verify that all attached devices are supported by the computer.

Verify that the power supply being used at the time of the failure is operating correctly. See "Power system checkout" on page 23.

Step 1. Turn off the computer.

Step 2. Visually check each FRU for damage. Replace any damaged FRU.

Step 3. Remove or disconnect all of the following devices:

a. Non-ThinkPad devices

b. Devices attached to the dock

c. Printer, mouse, and other external devices
d. Battery
e. Solid-state drive
f. External diskette drive or optical drive
g. Memory module
h. PC cards

Step 4. Turn on the computer.

Step 5. Determine whether the problem has been solved.

Step 6. If the problem does not recur, reconnect the removed devices one at a time until you find the failing FRU.

Step 7. If the problem remains, replace the following FRUs one at a time (do not replace a nondefective FRU):
a. System board
b. LCD assembly

Lenovo Memory Self Repair (for Intel models only)

Lenovo Memory Self Repair (hereafter referred to as repair tool) enables you to repair memory single-bit or single-row failure with internal redundant resources.

It is recommended that you use the repair tool in the following situations:

- The operating system is unstable, such as having blue screen error or system crash.
- Any application operates abnormally, such as crashing or quitting unexpectedly.
- Any test result indicates memory-related errors.

Note: The repair tool can be used only when your computer can be turned on normally.

Step 1. Restart the computer.

Step 2. When the logo screen is displayed, trigger the repair tool by one of the following methods:
- Press F4.
- Press Enter to enter **Startup Interrupt Menu**, and then press F4.
- Press F12 to enter **App Menu**, and then select **Lenovo Memory Self Repair**.

Step 3. Read through the important information in the displayed window and click **Yes** to run the tool.

Step 4. Check the repair result on the pop-up dialog box. There are three types of results.
- **Memory Repaired**: it means that the memory failure is detected and repaired.
- **Memory failure detected but repair was unsuccessful**: it means that the memory failure is detected but cannot be repaired.
- **No failure detected**: it means that no memory failure is detected.

If the issue persists, you can try again or contact Lenovo for additional support.

Step 5. Click **Continue** to turn on the computer.

Chapter 5. Special keys

FnLock and function keys

Key / Key combination	Function description
Fn+FnLock	Switch between the special and standard functions of the function keys (F1–F12). Function keys provide two sets of functions: special function and standard function. Icons on the key denote the special function, such as and . Characters on the key denote the standard function, such as F1 and F2. LED indicator on Esc key indicates which function of the function keys is enabled: • When the indicator is off, the special function is enabled. • When the indicator is on, the standard function is enabled.
	Mute / Unmute (Speakers).
	Decrease volume.
	Increase volume.
	Enable / Disable the microphone.
	Decrease screen brightness.
	Increase screen brightness.
	Select and set up display devices.
Mode	Change power mode.
PrtSc	Print screen.
	Open Snipping Tool.
	Open Microsoft® Phone Link.
☆	Launch Lenovo AI Now. **Notes:** • This app is available in some countries and regions. • The function varies by countries or regions.

Other general keyboard shortcuts

Key / key combination	Function description
	• Launch Copilot in Windows. • Launch Windows Search. **Note:** The function varies by countries or regions.
Fn+	Open the context menu of the current active app.
Fn +	Open the Calculator (for ThinkPad E16 Gen 3).
Fn+	Put the computer to sleep (for ThinkPad E16 Gen 3).
Fn+	Adjust the keyboard backlight.

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Key / key combination	Function description
Fn+<	Go to beginning.
Fn+>	Go to end.
Fn+Tab	Open Magnifier. **Note:** Press the Windows logo key+Esc to turn it off.
Fn+4	Enter sleep mode.
Fn+B	Break operation.
Fn+K	Scroll contents.
Fn+P	Pause operation.
Fn+S	Send system request.
Fn+N	Open system information Window.
Fn+G	Enable / Disable the tapping gesture to launch TrackPoint Quick Menu.

Chapter 6. Locations

Looking up FRU information

For detailed FRU information, including part numbers, descriptions, and substitution part numbers, go to: https://support.lenovo.com/partslookup

Front

Have a quick glance at the front view of your computer.

ThinkPad E14 Gen 7



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Item	Description	Item	Description
	Microphone		Infrared camera / Camera
	Webcam privacy shutter		Touch screen*
	Power button with fingerprint reader*		TrackPoint® pointing stick
	Speaker		TrackPoint Three Buttons
	Trackpad		

* for selected models

ThinkPad E16 Gen 3



Item	Description	Item	Description
	Microphone		Infrared camera / Camera
	Webcam privacy shutter		Touch screen*
	Power button with fingerprint reader*		TrackPoint® pointing stick
	TrackPoint Three Buttons		Trackpad

* for selected models

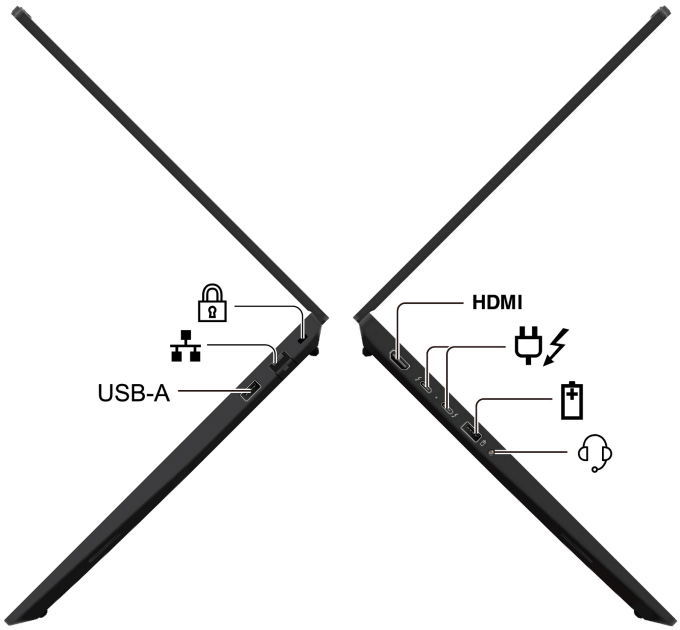
Webcam privacy shutter

Slide the webcam privacy shutter to cover or uncover the camera lens. It is designed to protect your privacy.

Left and Right

Have a quick glance at ports on both sides of your computer.

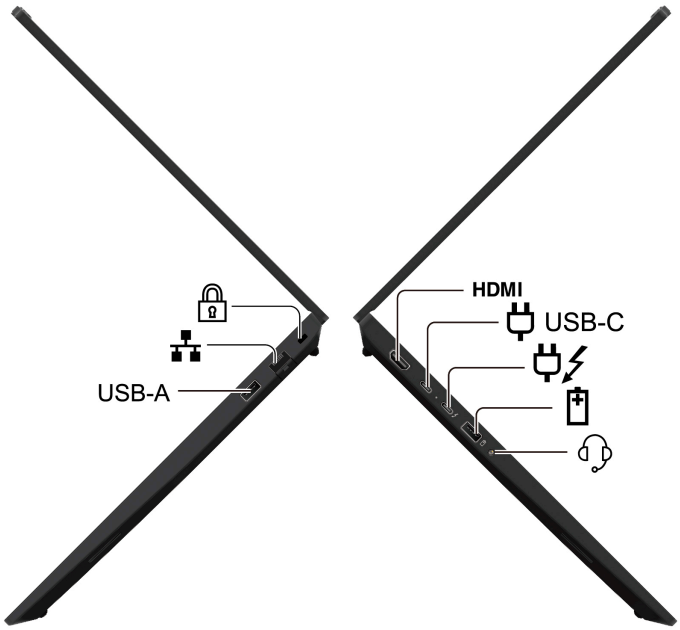
Intel Lunar Lake models



Item	Description	Item	Description
	Security slot	HDMI	HDMI™ connector
	Ethernet connector		USB-C power connector (Thunderbolt™ 4)

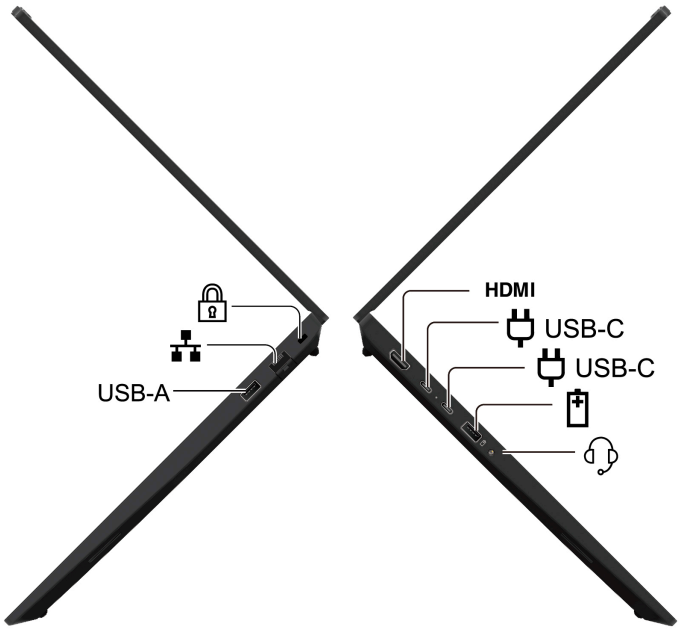
Item	Description	Item	Description
USB-A	USB-A connector (USB 5Gbps)		USB-A connector (USB 10Gbps, Always On USB)
			Audio connector

Intel Arrow Lake models and Intel Raptor Lake Refresh models



Item	Description	Item	Description
	Security slot	HDMI	HDMI™ connector
	Ethernet connector	USB-C	USB-C® power connector (USB 20Gbps)
USB-A	USB-A connector (USB 5Gbps)		USB-C power connector (Thunderbolt™ 4)
			USB-A connector (USB 10Gbps, Always On USB)
			Audio connector

AMD models



Item	Description	Item	Description
	Security slot	HDMI	HDMI™ connector
	Ethernet connector	USB-C	USB-C power connector (USB 5Gbps)
USB-A	USB-A connector (USB 5Gbps)	USB-C	USB-C power connector (USB4 40Gbps)
			USB-A connector (USB 10Gbps, Always On USB)
			Audio connector

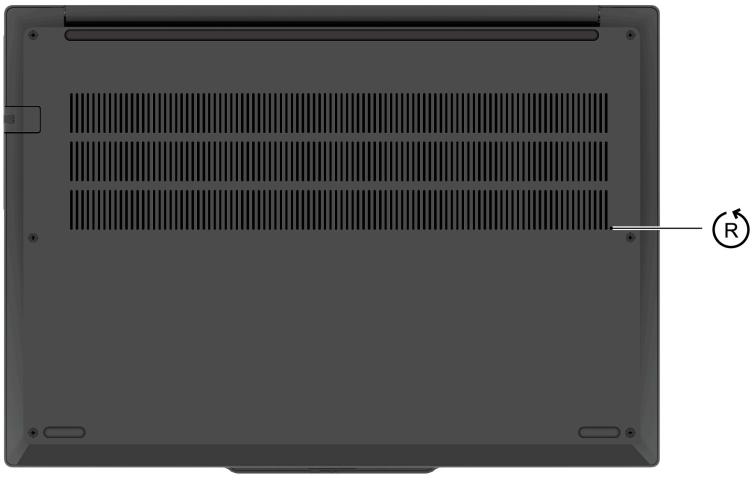
Statement on USB transfer rate

Depending on many factors such as the processing capability of the host and peripheral devices, file attributes, and other factors related to system configuration and operating environments, the actual transfer rate using the various USB connectors on this device will vary and will be slower than the data rate listed in the connector name or below for each corresponding device.

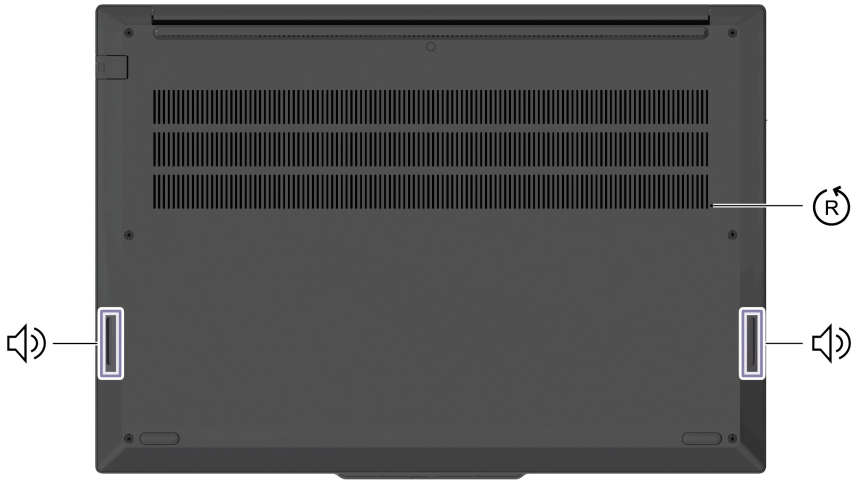
USB device	Data rate (Gbps)
Thunderbolt 3	40
Thunderbolt 4	40

Bottom

ThinkPad E14 Gen 7



ThinkPad E16 Gen 3



Item	Description	Item	Description
	Emergency-reset hole		Speaker

Emergency-reset hole can help you to recover computer when the computer stops responding and you cannot turn it off by pressing the power button. Do the following to reset your computer:

1. Disconnect your computer from ac power.
2. Insert a straightened paper clip into the hole to cut off power supply temporarily.
3. Connect your computer to ac power and then turn on your computer.

If your computer is still no response, you can call Lenovo Customer Support Center to get further help.

CAUTION:
When the computer is operating, it should be placed on a hard and flat surface with its bottom area not in contact with user's bare skin. Under normal operating conditions, the temperature of the bottom surface will remain within an acceptable range as defined in *IEC 62368-1*, but such temperatures can still be high enough to cause discomfort or harm to the user if directly touched for

over one minute at a time. As such, it is recommended that users avoid prolonged direct contact with the bottom of the computer.

Locating FRUs and CRUs

This topic introduces the following service parts:

- “Major FRUs and CRUs” on page 48
- “LCD FRUs and CRUs” on page 50
- “Miscellaneous parts” on page 51
- “Connector and cable guide” on page 51

Notes:

- Each FRU is available for all types or models, unless otherwise specified.
- **CRU statement for customers:**
  You can resolve some problems with your product with a replacement part you can install yourself, called a “Customer Replaceable Unit” or “CRU.” Some CRUs are designated as self-service CRUs and others are designated as optional-service CRUs. *Installation of self-service CRUs is your responsibility. For optional-service CRUs, you can either install the CRU yourself or you can request that a Service Provider install the CRU according to the warranty service for your product.* If you intend on installing the CRU, Lenovo will ship the CRU to you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. You can find a list of CRUs for your product in this *Hardware Maintenance Manual*. An electronic version of this manual can be found at https://support.lenovo.com. Click **Documentation** and then follow the on-screen instructions to find the manual for your product. You might be required to return the defective CRU. When return is required: (1) return instructions, a prepaid shipping label, and a container will be included with the replacement CRU; and (2) you might be charged for the replacement CRU if Lenovo does not receive the defective CRU within thirty (30) days of your receipt of the replacement CRU. See your Lenovo Limited Warranty documentation for full details.
- Your computer contains the following types of CRUs and FRUs:
  - **Self-service CRUs:** Refer to parts that can be replaced easily by customer themselves or by trained service technicians at an additional cost.
  - **Optional-service CRUs:** Refer to parts that can be replaced by customers with a greater skill level. Trained service technicians can also provide service to replace the parts under the type of warranty designated for the customer’s machine.
  - **FRUs:** Refer to parts that are more complicated to replace and it is recommended that these parts should be replaced by trained service technicians. If customers elect to replace the FRU by themselves, we recommend that you ensure the correct instructions are carefully followed.

Major FRUs and CRUs

ThinkPad E14 Gen 7/ ThinkPad E16 Gen 3

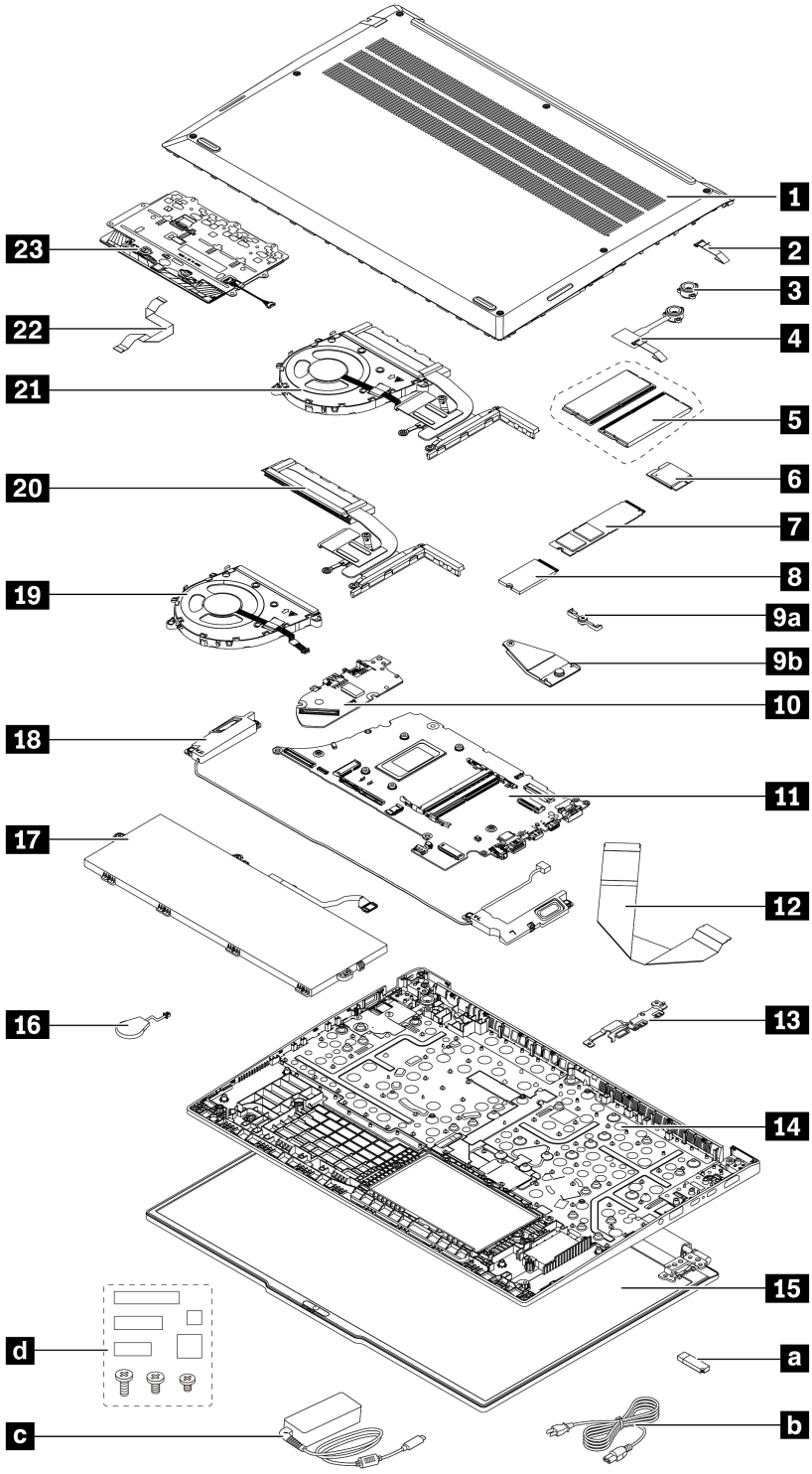


Table 5. Major FRUs and CRUs

No.	FRU description	Self-service CRU	Optional-service CRU
1	Base cover assembly	No	Yes
2	Fingerprint reader cable*	No	No
3	Power button*	No	No
4	Power button with fingerprint reader cable*	No	No
5	Memory module	No	Yes
6	Wireless LAN card	No	No
7	2242 M.2 solid-state drive*	No	Yes
8	2280 M.2 solid-state drive*	No	Yes
9	M.2 solid-state drive bracket	No	Yes
10	I/O board	No	No
11	System board	No	No
12	I/O board cable	No	No
13	I/O bracket	No	No
14	Base cover assembly	No	No
15	LCD assembly	No	No
16	Coin-cell battery	No	No
17	Built-in battery	No	Yes
18	Speaker assembly	No	Yes
19	Fan*	No	No
20	Thermal module*	No	No
21	Thermal fan module*	No	No
22	Trackpad cable	No	No
23	Trackpad	No	No
a	Lenovo factory recovery USB key*	No	No
b	Power cord*	Yes	No
c	ac power adapter*	No	No
d	Miscellaneous parts kits (see “Miscellaneous parts” on page 51)	Yes	No

* for selected models

Notes:

- Depending on the computer model, your computer might look different from the illustration above.
- The Lenovo factory recovery USB key a is used to restore the Microsoft Windows operating system. It might not come with the computer, and a user might order it from https://pcsupport.lenovo.com/lenovorecovery, though additional shipping and handling fees might apply.

LCD FRUs and CRUs

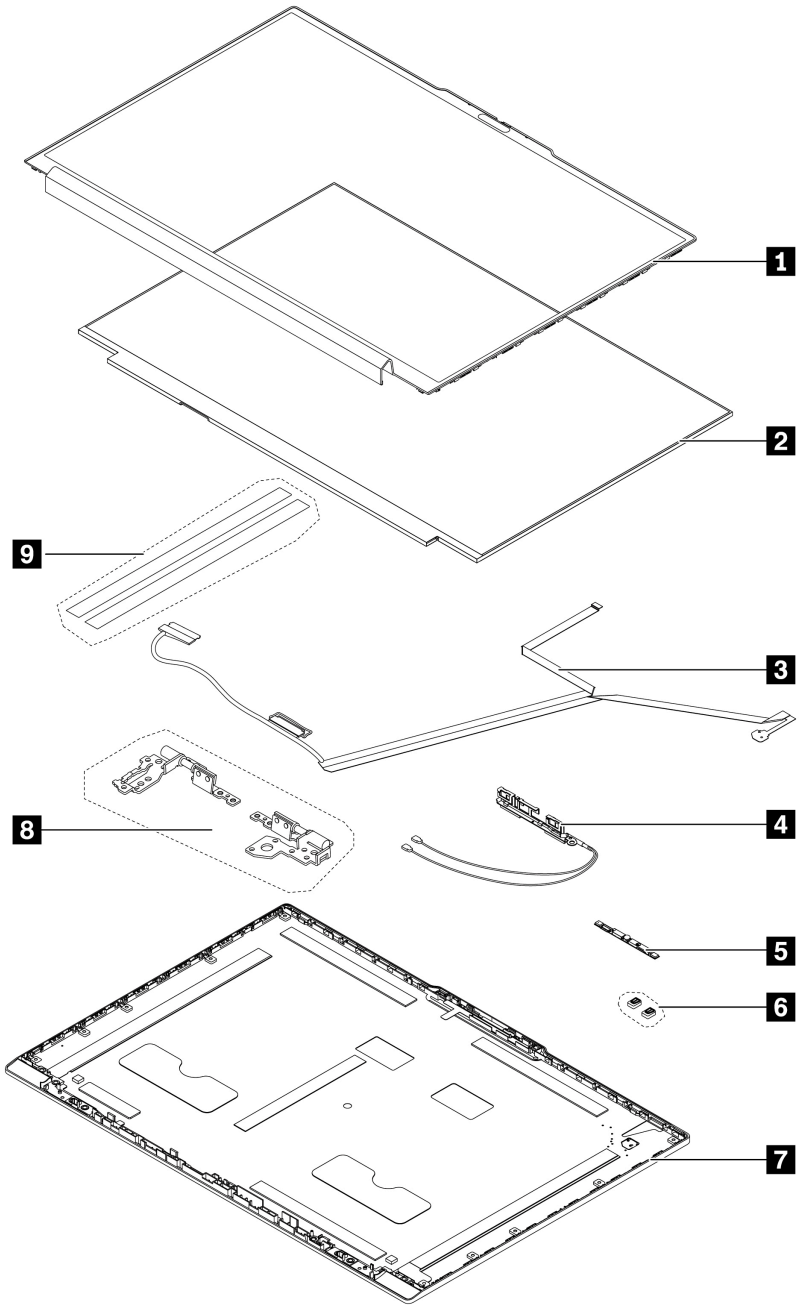


Table 6. LCD FRUs and CRUs

No.	FRU description	Self-service CRU	Optional-service CRU
1	LCD bezel	No	No
2	LCD panel	No	No
3	EDP cable assembly	No	No
4	Wireless antenna assembly	No	No

Table 6. LCD FRUs and CRUs (continued)

No.	FRU description	Self-service CRU	Optional-service CRU
5	Camera module	No	No
6	Microphone rubbers	No	No
7	LCD cover	No	No
8	LCD hinges	No	No
9	LCD adhesive tapes	No	No

Note: Depending on the computer model, your computer might look different from the illustration above.

Miscellaneous parts

Table 7. Miscellaneous part

FRU descriptions	Self-service CRU	Optional-service CRU
Screw kit • ThinkPad E14 Gen 7 – M2.5 x L3.5, black(7) – M2 x L2, black(11) – M2.5 x L6, black (4) – M2 x L5, silver (1) – M2 x L2.5, black(2) – Spec • ThinkPad E16 Gen 3 – M2.5 x L3.5, black(7) – M2 x L2, black(13) – M2.5 x L6, black (5) – M2 x L5, silver(2) – M2 x L2.5, black (2) – Spec	No	No
Mechanical miscellaneous kit • Adhesive tape • Battery conductive tape • Spec	No	No
Label kit: • GEO label • Spec	No	No

Connector and cable guide

This topic provides information to help Lenovo authorized service technicians identify connectors and cables for replacement purpose. To view each FRU and the exploded illustration of the computer, see “Major FRUs and CRUs” on page 48 and “LCD FRUs and CRUs” on page 50.

Note: Depending on your computer model, some connectors or cables might not be available.

System board connectors and cables

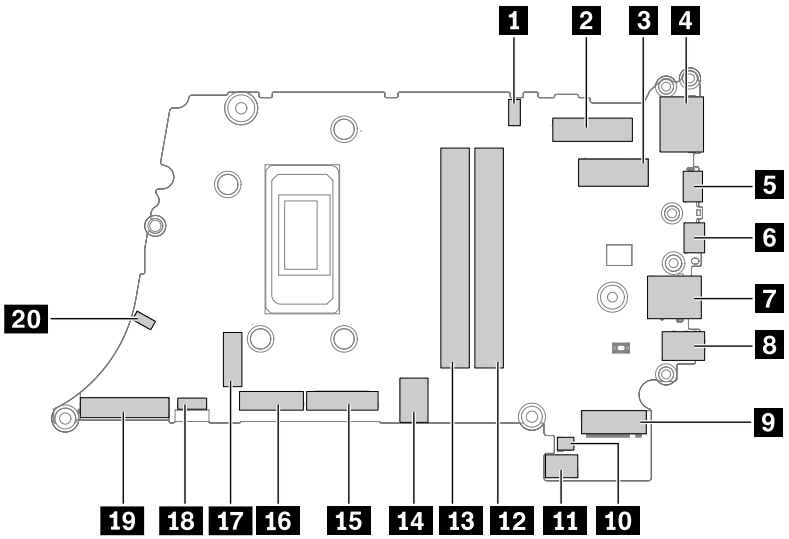


Table 8. System board connector and cable guide

No.	Connector/feature	Internal cable required	Cable connection
1	Touch panel connector (internal)	EDP cable	Connect one end to the LCD connector and the other end to this connector.
2	LCD connector (internal)	LCD cable	Connect one end to the LCD panel and the other end to this connector.
3	M.2 solid-state drive slot (internal)	No	Connect the M.2 solid-state drives to this connector.
4	HDMI connector (external)	No	Connect a USB-C compatible device to this connector.
5	Intel models: USB-C power connector (USB 20Gbps) (external) AMD models: USB-C power connector (USB 5Gbps) (external)	No	Connect a USB-C compatible or Thunderbolt 4 compatible device to this connector.
6	Intel models: USB-C power connector (Thunderbolt 4) (external) AMD models: USB-C connector (USB4 40Gbps)(external)	No	Connect USB-compatible devices to this connector.

Table 8. System board connector and cable guide (continued)

No.	Connector/feature	Internal cable required	Cable connection
7	Intel models: USB-A connector (USB 10Gbps, Always On USB) (external) AMD models: USB-A connector (USB 10Gbps, Always On USB) (external)	No	Connect a HDMI cable to this connector.
8	Audio jack (external)	No	Connect headphones or a headset with 3.5-mm (0.14-inch) 4-pole plug to this connector.
9	M.2 solid-state drive slot (internal)	No	Insert the M.2 solid-state drive into this slot.
10	Coin-cell battery connector (internal)	Coin-cell battery cable	The coin-cell battery comes with cable. Connect the cable to this connector.
11	Speaker assembly connector (internal)	Speaker assembly cable	The speaker assembly comes with cable. Connect the cable to this connector.
12 13	Memory module slot (internal)	No	Insert the memory module into this slot.
14	Built-in battery connector (internal)	Built-in battery cable	The built-in battery cable comes with the cable. Connect the cable to this connector.
15	Keyboard connectors (internal)	Keyboard assembly cable	The keyboard assembly comes with the keyboard assembly cable. Connect one end of the cable to this connector.
16	TrackPoint connector (internal)	TrackPoint cable	The keyboard assembly comes with the TrackPoint cable. Connect one end of the cable to this connector.
17	Wireless LAN card slot (internal)	No	Insert the wireless LAN card into this slot.
18	Trackpad connector	Trackpad cable	Connect one end to the trackpad and the other end to this connector.
19	I/O board connector (internal)	I/O card cable	Connect the I/O card cable to this connector.
20	Thermal fan connector (internal)	Thermal fan cable	The thermal fan assembly comes with cable. Connect the cable to this connector.

I/O board connectors (For ThinkPad E14 Gen 7)

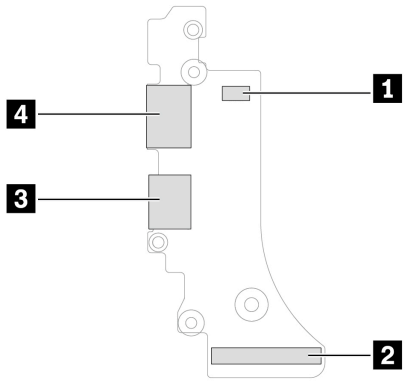


Table 9. I/O board connector

No.	Connector/feature	Internal cable required	Cable connection
1	Fingerprint reader connector (internal)	Fingerprint reader connector	Connect fingerprint reader connector to this connector.
2	I/O board cable connector (internal)	I/O board cable	Connect I/O board cable to this connector.
3	USB-A connctor(USB 5Gbps) (external)	No	Connect USB-compatible devices to this connector.
4	Ethernet connector (external)	No	Connect a wired network cable to this connector.

I/O board connectors (For ThinkPad E16 Gen 3)

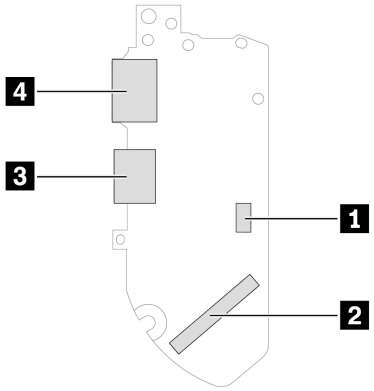


Table 10. I/O board connector

No.	Connector/feature	Internal cable required	Cable connection
1	Fingerprint reader connector (internal)	Fingerprint reader connector	Connect fingerprint reader connector to this connector.
2	I/O board cable connector (internal)	I/O board cable	Connect I/O board cable to this connector.
3	USB-A connctor (USB 5Gbps) (external)	No	Connect a USB-compatible device to this connector.
4	Ethernet connector (external)	No	Connect a wired network cable device to this connector.

Looking up FRU information

For detailed FRU information, including part numbers, descriptions, and substitution part numbers, go to: https://support.lenovo.com/partslookup

Chapter 7. FRU replacement notices

Read this chapter carefully before replacing any FRU.

Service tool kit

Ensure that the following service tool kit is prepared before you service a notebook computer.

No.	Tool name	Tool type
1	Phillips-head screwdriver	Common tool
2	Conductive tweezers	Common tool
3	Pry tool	Common tool
4	Silicone grease	Consumable tool
5	Polyamide tape	Consumable tool
6	Mylar tape	Consumable tool
7	Eraser	Consumable tool
8	Electrical tape	Consumable tool
9	Double-sided tape	Consumable tool
10	Conductive tape	Consumable tool
11	Trackpad jig (this might come with Trackpad)	Consumable tool

Note: The silicone grease can be applied to the surfaces of the microprocessor and heat sink to eliminate air gaps. For parts with silicone grease applied, it is suggested that you apply new grease during the installation.

Screw notices

Loose screws can cause a reliability problem. In your computer, this problem is addressed with special nylon-coated screws that have the following characteristics:

- They maintain tight connections.
- They do not easily come loose, even with shock or vibration.
- They are harder to tighten.

Do the following when you service the computer:

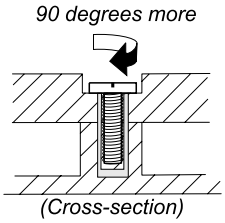
- Keep the screw kit in your tool bag. For the part number of the screw kit, go to: https://support.lenovo.com/partslookup

Tighten screws as follows:

- **Plastic to plastic**

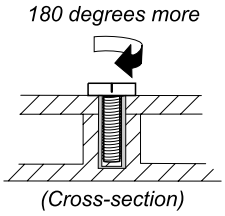
  Turn an additional angle of 90 degrees after the screw head touches the surface of the plastic part.

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- **Logic card to plastic**

  Turn an additional angle of 180 degrees after the screw head touches the surface of the logic card.



Notes:

- Ensure that you use the correct screw. It is recommended to use new screws for replacements. If you have a torque screwdriver, tighten all screws firmly to the torque specified in the screw information table for each step.
- Ensure torque screwdrivers are calibrated correctly following country specifications.

Retaining serial numbers

This topic provides instructions on the following:

- "Restoring the serial number of the system unit" on page 57
- "Retaining the UUID" on page 58

Restoring the serial number of the system unit

When the computer was manufactured, the EEPROM on the system board was loaded with the serial numbers of the system and all major components. These numbers need to remain the same throughout the life of the computer.

If you replace the system board, you must restore the serial number of the system unit to its original value.

The serial number of the system unit is written on the label attached to the bottom of the computer.

What to do if you cannot find the serial number

Try the following method to get the serial number if you cannot find the serial number of the system unit on the bottom of the computer.

Note: For Intel models, before you perform the operation, ensure that the UEFI/Legacy setting within the **Startup** menu in the ThinkPad Setup program is set to **UEFI Only**.

Step 1. Connect a USB memory key to the computer.

Step 2. Go to https://www.lenovo.com/maintenanceutilities and follow the instructions on the screen to create a Maintenance Key.

Note: Only an authorized Lenovo service technician can access the above Web site.

Step 3. Restart the computer.

Step 4. When the logo is displayed, press Esc. The ThinkPad Config Information Update Utility interface is displayed.

Step 5. Type 1 under **Enter the action desired**, then press Enter. The ThinkPad Serial Number Update Utility for Asset ID screen is displayed.

Step 6. Type 2 under **Enter the action desired**, then press Enter.
The serial number of each device in your computer is displayed; the serial number of the system unit is listed as follows: **20–** Serial number

Step 7. Record the serial number of the system unit.

What to do after you replace the system board

Follow the instructions to restore the serial number of the system unit.

Step 1. Connect the Maintenance Key to the computer.

Step 2. When the logo is displayed, press Esc. The ThinkPad Config Information Update Utility interface is displayed.

Step 3. Type 1 under **Enter the action desired**, then press Enter. The ThinkPad Serial Number Update Utility for Asset ID screen is displayed.

Step 4. Type 1 under **Enter the action desired**, then press Enter. Then follow the instructions on the screen to restore the serial number of the system unit.

Retaining the UUID

The Universally Unique Identifier (UUID) is a 128-bit number uniquely assigned to your computer at production and stored in the EEPROM of your system board.

The algorithm that generates the number is designed to provide unique IDs until the year A.D. 3400. No two computers in the world have the same number.

When you replace the system board, perform the following steps to create a new UUID for the system board if the system board does not have a UUID:

Note: For Intel models, before you perform the operation, ensure that the UEFI/Legacy setting within the **Startup** menu in the ThinkPad Setup program is set to **UEFI Only**.

Step 1. Connect a USB memory key to the computer.

Step 2. Go to https://www.lenovo.com/maintenanceutilities and follow the instructions on the screen to create a Maintenance Key.

Note: Only an authorized Lenovo service technician can access the above Web site.

Step 3. Restart the computer.

Step 4. When the logo screen is displayed, press Esc. The ThinkPad Config Information Update Utility interface is displayed.

Step 5. Type 2 under **Enter the action desired**, then press Enter. The Auto UUID generation utility interface is displayed.

Step 6. Type y under **Change UUID. OK? [Y/N]**, then press Enter. A new UUID is created and written. If a valid UUID already exists, it is not overwritten.

Reading or writing the ECA information

Information on Engineering Change Announcements (ECA) is stored in the EEPROM of the system board. The electronic storage of this information simplifies the procedure to check if the ECA has been previously applied to a machine. The machine does not need to be disassembled to check for the ECA application.

Reading the ECA information

To check what ECAs have been previously applied to the machine, use the ECA Information Read/Write function on the LENOVO ThinkPad Hardware Maintenance Diskette or Maintenance Key.

Step 1. Insert the latest version of LENOVO ThinkPad Hardware Maintenance Diskette or Maintenance Key, and then restart the computer.

Step 2. From the main menu, select **6. Set ECA Information**.

Step 3. To read the ECA information, select **2. Read ECA/rework number from EEPROM** and follow the instructions on the screen. To read the box build date, select **5. Read box build date from EEPROM**, and follow the instruction on the screen.

After an ECA has been applied to the machine, the EEPROM must be updated to reflect the ECA's application. Use the latest version of LENOVO ThinkPad Hardware Maintenance Diskette or Maintenance Key to update the EEPROM.

Note: Only the ECA number is stored in the EEPROM. The machine type of the ECA is assumed to be the same as the machine type of the machine that had the ECA applied to it.

Writing the ECA information

Step 1. Insert the latest version of LENOVO ThinkPad Hardware Maintenance Diskette or Maintenance Key, and then restart the computer.

Step 2. From the main menu, select **6. Set ECA Information**.

Step 3. To write the ECA information, select **1. Write ECA/rework number from EEPROM**, and follow the instructions on the screen. To write the box build date, select **4. Write box build date from EEPROM**, and follow the instruction on the screen.

If the system board is being replaced, try to read the ECA information from the old system board and transfer the information to the new system. If the system board is inoperable, this will not be possible.

Chapter 8. Removing or replacing a FRU

This chapter provides instructions on how to remove or replace a FRU.

General guidelines

When removing or replacing a FRU, be sure to observe the following general guidelines:

1. Do not try to service any computer unless you have been trained and certified. An untrained person runs the risk of damaging parts.
2. Before replacing any FRU, review Chapter 7 “FRU replacement notices” on page 56.
3. Begin by removing any FRUs that have to be removed before replacing the failing FRU. Any such FRUs are listed at the beginning of each FRU replacement section. Remove them in the order in which they are listed.
4. Follow the correct sequence in the steps for removing a FRU, as given in the illustrations by the numbers in square callouts.
5. When turning a screw, turn it in the direction as given by the arrow in the illustration.
6. When removing a FRU, move it in the direction as given by the arrow in the illustration.
7. To put the new FRU in place, reverse the removal procedure and follow any notes that pertain to replacement.
8. When replacing a FRU, use the correct screws as shown in the replacement procedures.

DANGER

Before removing any FRU, turn off the computer, unplug all power cords from electrical outlets, disable the built-in battery, and then disconnect any interconnecting cables.

Attention:

- After replacing a FRU, do not turn on the computer until you have made sure that all screws, springs, and other small parts are in place and none are loose inside the computer. Verify this by shaking the computer gently and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.
- The system board is sensitive to, and can be damaged by ESD. Before touching it, establish personal grounding by touching a ground point with one hand or by using an ESD strap.

Before servicing the computer

Carefully read this topic before servicing the computer.

Disable Fast Startup and the built-in battery

Before replacing any FRU, ensure that you disable Fast Startup first and then disable the built-in battery.

To disable Fast Startup

Step 1. Go to Control Panel and view by Large icons or Small icons.

Step 2. Click **Power Options**, and then click **Choose what the power buttons do** on the left pane.

Step 3. Click **Change settings that are currently unavailable** at the top.

Step 4. If prompted by User Account Control (UAC), click **Yes**.

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Step 5. Clear the **Turn on fast startup** check box, and then click **Save changes**.

To disable the built-in battery

Step 1. Restart your computer. When the logo screen is displayed, immediately press F1 to enter the UEFI BIOS menu.

Step 2. Select **Config → Power**. The **Power** submenu is displayed.

Step 3. Select **Disable built-in battery** and press Enter.

Step 4. Select **Yes** in the Setup Confirmation window.

The built-in battery is disabled and the computer turns off automatically.

Wait three to five minutes to let the computer cool.

Notes: If your computer cannot enter the UEFI BIOS menu, you cannot disable the built-in battery. To avoid short circuit when you replace a part, it is recommended to do the following:

- For the built-in battery connected to the system board with cables: Disconnect the battery cables.
- For the built-in battery connected to the system board with combo connectors: Disconnect the connectors by removing the battery. For the removal procedure, refer to the built-in battery replacement instructions in this documentation.

Base cover assembly

Follow the instructions to replace the base cover assembly.

Before you start, read *Generic Safety and Compliance Notices* and print the following instructions.

Notes: Do not remove the base cover assembly in the following situations. Otherwise, there might be a risk of short circuits.

- When your computer has the removable battery installed
- When your computer is connected to ac power

For access, do the following:

1. Disable Fast Startup and the built-in battery. See “Disable Fast Startup and the built-in battery” on page 60.
2. Turn off the computer and disconnect the computer from ac power and all connected cables.
3. Close the computer display and turn over the computer.

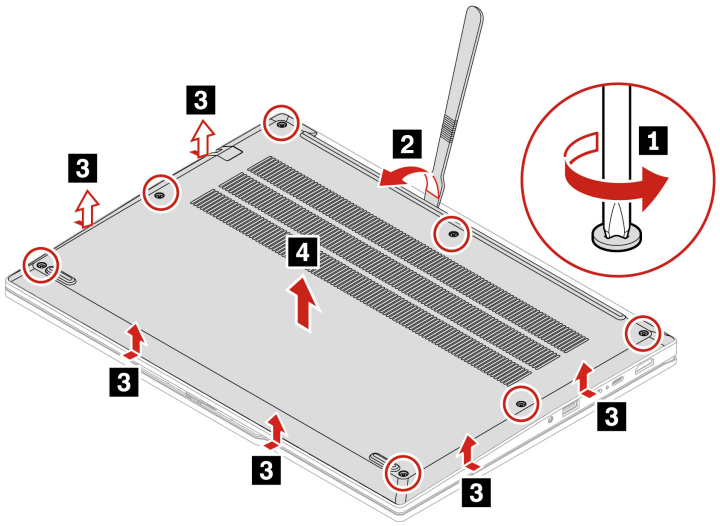
Tools needed:

- Phillips head screwdriver
- Pry tool

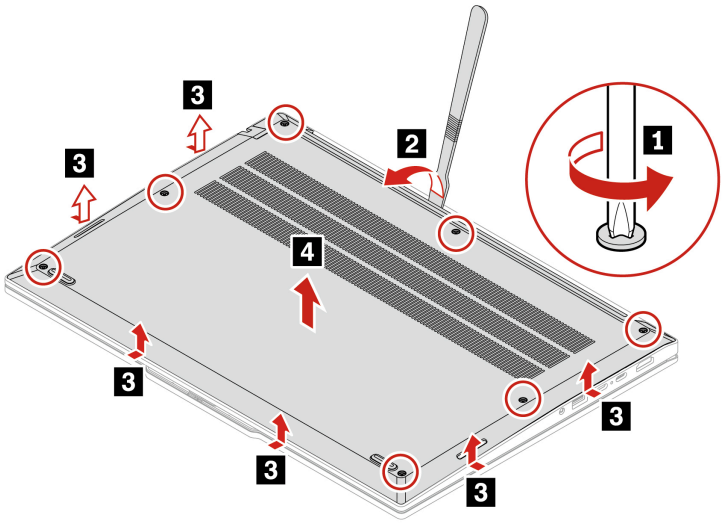
Step 1. Loosen the seven captive screws and remove the base cover assembly as shown below.

Note: Prepare a pry tool to release the hooks.

- ThinkPad E14 Gen 7



- ThinkPad E16 Gen 3



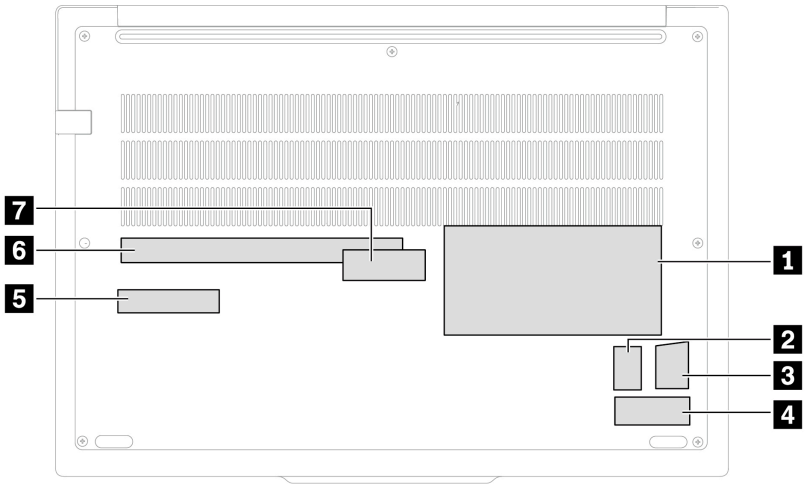
Step 2. Install the base cover assembly in reverse order.

If the computer does not start up after you reinstall the base cover assembly, disconnect the ac power adapter and then reconnect it to the computer.

Applying labels to the base cover assembly

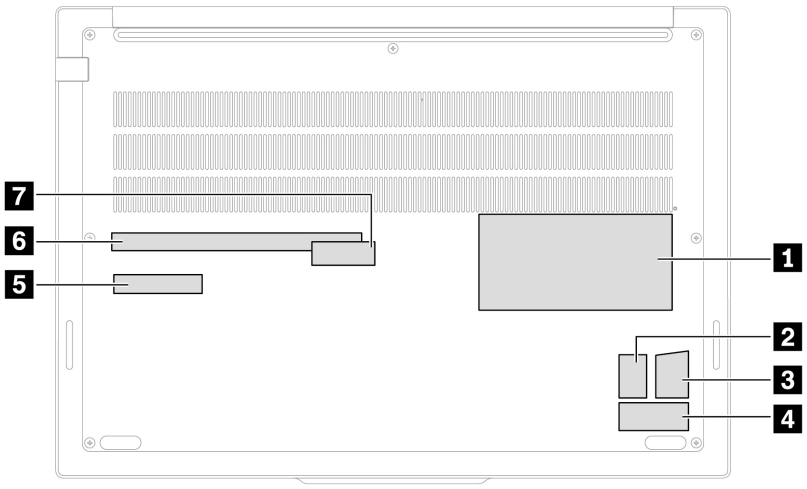
Notes:

- Depending on the country or region of delivery, the labels might be slightly different from the ones in the following illustration.
- The new base cover assembly FRU is shipped with a kit containing labels of several kinds. Apply those labels when you replace the base cover assembly. For the labels that are not shipped with the new base cover assembly, peel them from the old base cover assembly, and adhere them to the new one.
- ThinkPad E14 Gen 7



Item	Item
1 Asset tag label	2 Service QR code
3 Genuine Microsoft label	4 S/N label
5 Country label	6 GEO label
7 China CECP label	

- ThinkPad E16 Gen 3



Item	Item
1 Asset tag label	2 Service QR code
3 Genuine Microsoft label	4 S/N label

Item	Item
5 Country label	6 GEO label
7 China CECP label	

Memory module

Follow the instructions to replace the memory module.

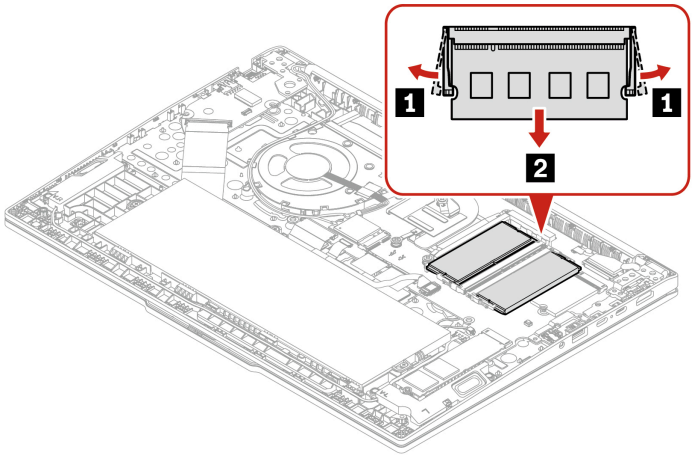
Before you start, read *Generic Safety and Compliance Notices*.

For access, remove this FRU: “Base cover assembly” on page 61.

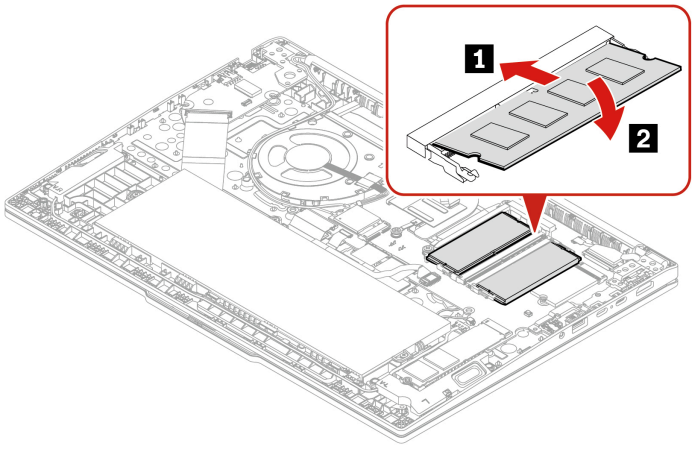
Tool needed:

- Phillips head screwdriver

Step 1. Remove the memory module as shown below.



Step 2. Install the memory module as shown below.



Note: Memory module replacement might cause memory retraining during POST. When memory retraining occurs, the screen might be blank. You might see the LED indicators on Esc, F1, and F4 blinking sequentially to indicate the progress. Do not press the power button to interrupt the process. Wait a few minutes until the logo screen is displayed.

M.2 solid-state drive and M.2 solid-state drive bracket

Follow the instructions to replace the M.2 solid-state drive and M.2 solid-state drive bracket.

Before you start, read *Generic Safety and Compliance Notices*.

Attention: The M.2 solid-state drive is sensitive. Inappropriate handling might cause damage and permanent loss of data.

When handling the M.2 solid-state drive, observe the following guidelines:

- Replace the M.2 solid-state drive only for repair. The M.2 solid-state drive is not designed for frequent changes or replacement.
- Before replacing the M.2 solid-state drive, make a backup copy of all the data that you want to keep.
- Do not apply pressure to the M.2 solid-state drive.
- Do not touch the contact edge or circuit board of the M.2 solid-state drive. Otherwise, the M.2 solid-state drive might get damaged.
- Do not make the M.2 solid-state drive subject to physical shocks or vibration. Put the M.2 solid-state drive on a soft material, such as cloth, to absorb physical shocks.

For access, do the following:

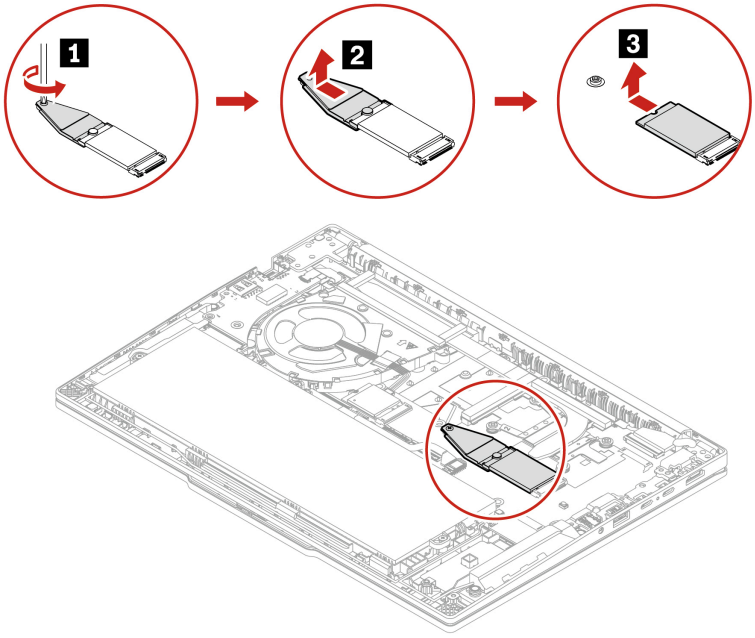
1. Disable the built-in battery. See “Disable Fast Startup and the built-in battery” on page 60.
2. Turn off the computer and disconnect the computer from ac power and all connected cables.
3. Close the computer display and turn over the computer.
4. Remove the base cover assembly. See “Base cover assembly” on page 61.

Tool needed:

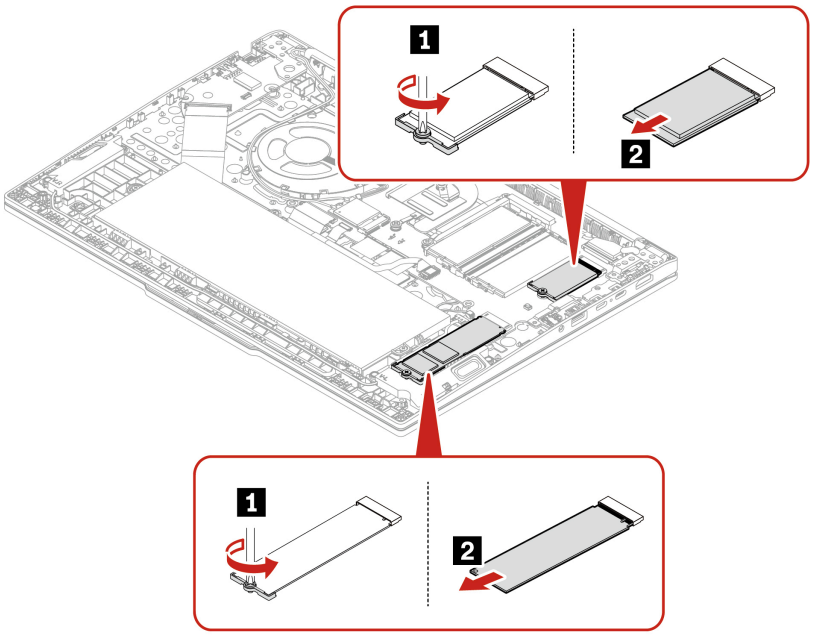
- Phillips head screwdriver

Step 1. Loosen the captive screw and remove the M.2 solid-state drive bracket and M.2 solid-state drive as shown below.

Type 1: one slot



Type 2: two slots



Step 2. Install the M.2 solid-state drive and its bracket in reverse order.

Built-in battery

Before you start, read *Generic Safety and Compliance Notices*.

CAUTION:

Use only the Lenovo-authorized battery specified for the computer. Any other battery could ignite or explode.

Batteries supplied by Lenovo for use with your product have been tested for compatibility and should only be replaced with approved parts. A battery other than the one specified by Lenovo, or a disassembled or modified battery may not be covered by warranty.

Battery abuse or mishandling can cause overheat, liquid leakage, or an explosion. To avoid possible injury:

- **Do not open, disassemble or service any battery unless you are competent to do so and ensure that you carefully follow all instructions provided by Lenovo.**
- **Do not crush or puncture the battery.**
- **Do not short-circuit the battery, or expose it to water or other liquids.**
- **Keep the battery away from children.**
- **Keep the battery away from fire.**
- **Stop using the battery if it is damaged, or if you notice any discharge or the buildup of foreign materials on the battery leads.**
- **Store the rechargeable batteries or products containing the rechargeable batteries at room temperature, charged to approximately 30 to 50% of capacity. We recommend that the batteries be charged about once per year to prevent overdischarge.**
- **Do not put the battery in trash that is disposed of in landfills. When disposing of the battery, comply with local ordinances or regulations.**
- **If the battery is incorrectly replaced, there is danger of an explosion. The battery contains a small amount of harmful substances.**

Lenovo recommends you use a qualified repair technician or ensure that you carefully follow all instructions provided by Lenovo. The Lenovo-authorized repair facilities or technicians recycle Lenovo batteries according to local laws and regulations. Please do not dispose of your battery with your household waste. For recycling information go to https://www.lenovo.com/recycling.

Attention: Lenovo has no responsibility for the performance or safety of unauthorized batteries, and provides no warranties for failures or damage arising out of their use.

The Vantage app provides an automatic battery diagnostic test that determines if the built-in battery is defective. A built-in battery should not be replaced unless this diagnostic test shows that the battery is defective. The only exception to this is if the built-in battery is physically damaged or a customer is reporting a possible safety issue.

If the Vantage app is not installed on the computer, the customer should download and install the program to diagnose the built-in battery, before replacing a non-physically damaged built-in battery. Note that the replacement of a physically damaged built-in battery is not covered by the warranty.

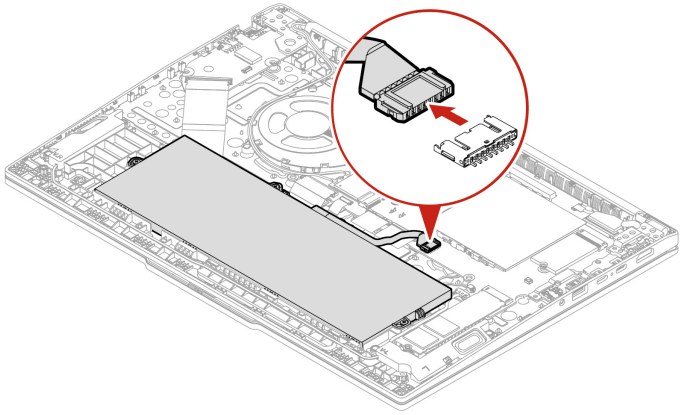
For access, remove this FRU:
- “Base cover assembly” on page 61

Tool needed:

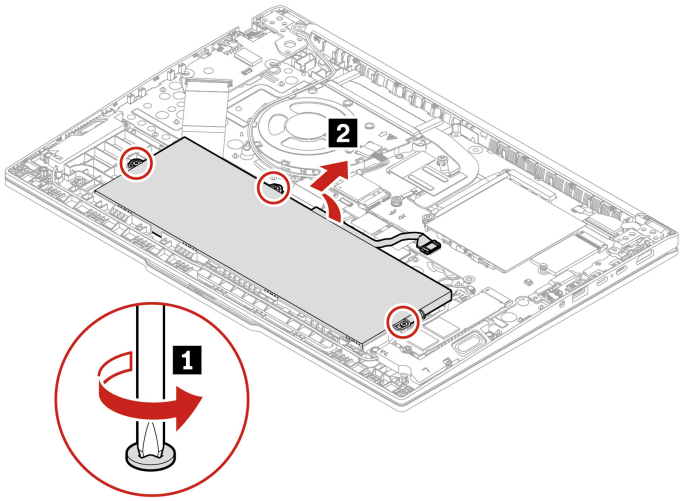
- Phillips head screwdriver

Step 1. Remove the built-in battery as shown below.

a. Disconnect the built-in battery cable from the system board.



b. Loosen the three captive screws and remove the battery as shown below.



Step 2. Before installing the built-in battery, thoroughly check the battery compartment and ensure that there are no foreign or sharp objects that could cause damage to the battery.

Step 3. Install the built-in battery in reverse order.

When installing:

- Ensure that the connector is attached firmly.
- Ensure that the base cover assembly is secured in place. Otherwise, the battery connection may fail.

Wireless LAN card

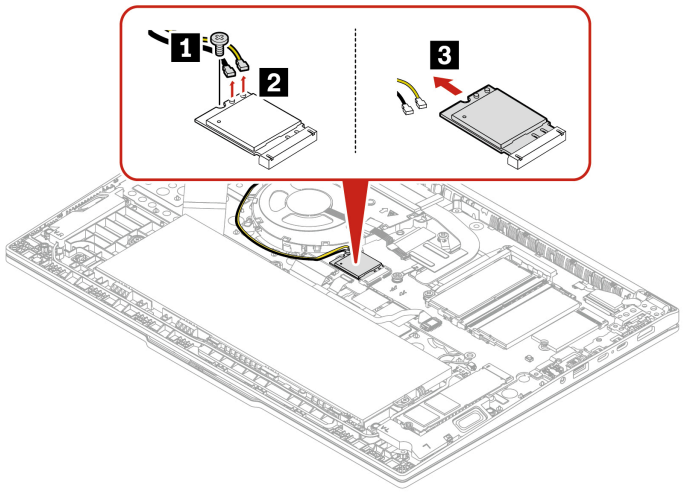
Before you start, read *Generic Safety and Compliance Notices*.

For access, remove this FRU:
- “Base cover assembly” on page 61

Tool needed:

- Phillips head screwdriver

Step 1. Remove the wireless LAN module as shown below.



Step	Screw (quantity)	Color	Torque
1	M2 × 2 mm, flat-head, nylon-coated (1)	Black	0.181 Nm (1.85 kgf-cm)

Step 2. **When installing:** Plug the gray cable into the main connector, and the black cable into the auxiliary connector on the module.

Thermal fan assembly (for selected models)

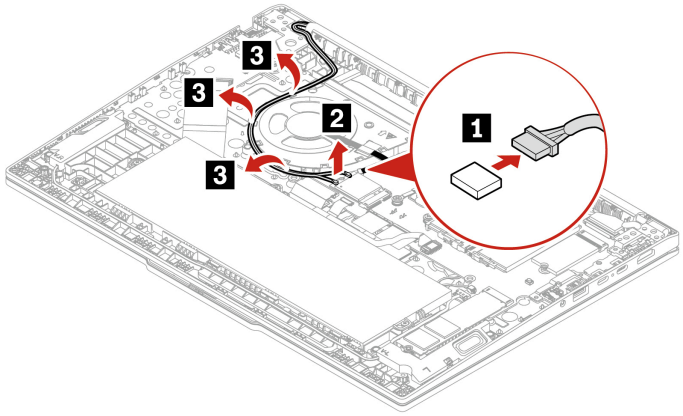
Before you start, read *Generic Safety and Compliance Notices*.

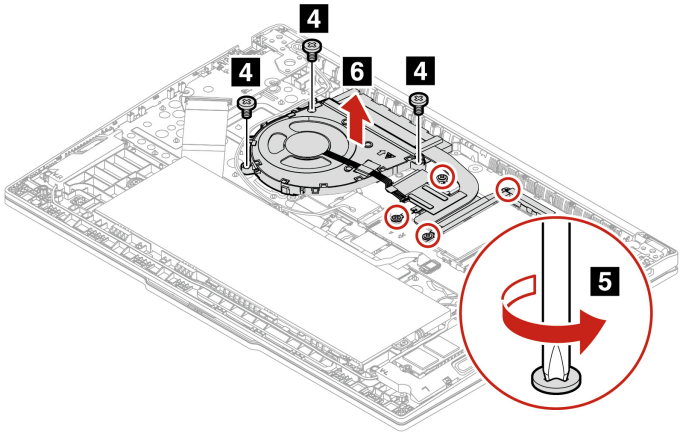
For access, remove this FRU:
- “Base cover assembly” on page 61

Tool needed:

- Phillips head screwdriver

Step 1. Remove the assembly as shown below.



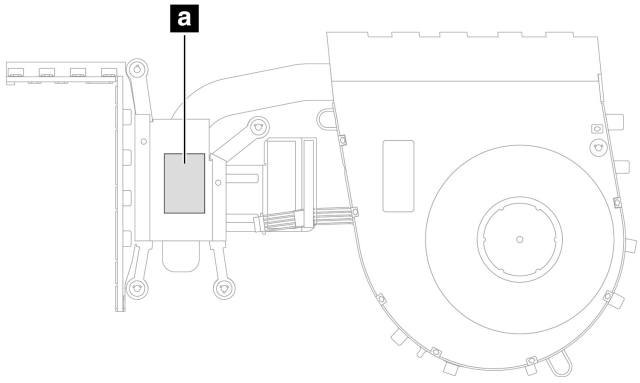


Step	Screw (quantity)	Color	Torque
4	M2 × L3.5mm, flat-head, nylon-coated (3)	Black	0.294 Nm (3 kgf-cm)

Step 2. Install the thermal fan assembly in reverse order.

When installing:

- Do not press the top of the fan cover and the fan hub.
- If you are installing back the same thermal fan assembly you have removed (not installing a new one), before you attach the fan assembly to the computer, clean all thermal grease that has been used and then apply new thermal grease. Apply new thermal grease at an amount of 0.2 grams, on the parts marked a as shown in the following illustrations. Either too much or too less application of grease can cause a thermal problem due to imperfect contact with a component.



- Tighten the screws in ascending order by following the alphabet marked beside each screw. Otherwise, the system board might get damaged.
- Ensure that the connector is attached firmly.

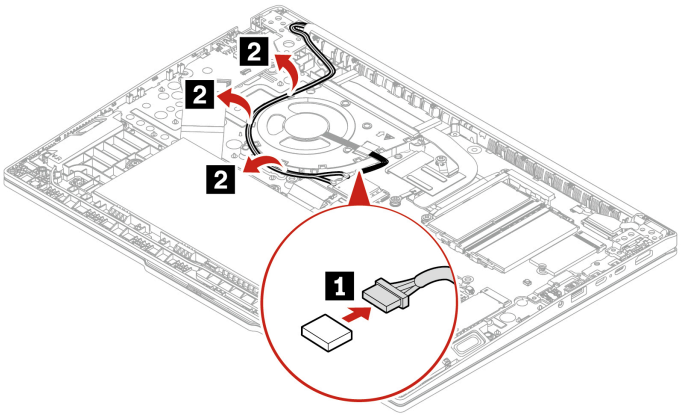
Fan (for selected models)

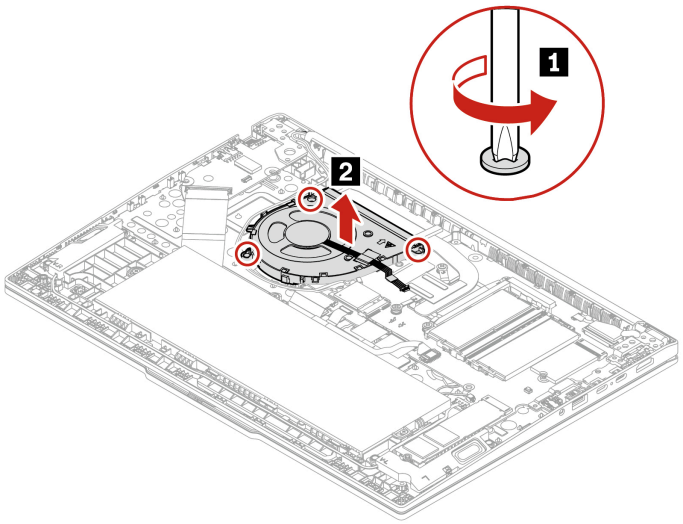
For access, remove this FRU:
- “Base cover assembly” on page 61

Tool needed:

- Phillips head screwdriver

Step 1. Remove the fan as shown below.





Step 2. Install the fan in reverse order.

Notes:

- Ensure that the connector is attached firmly.
- Do not press the top of the fan cover and the fan hub.

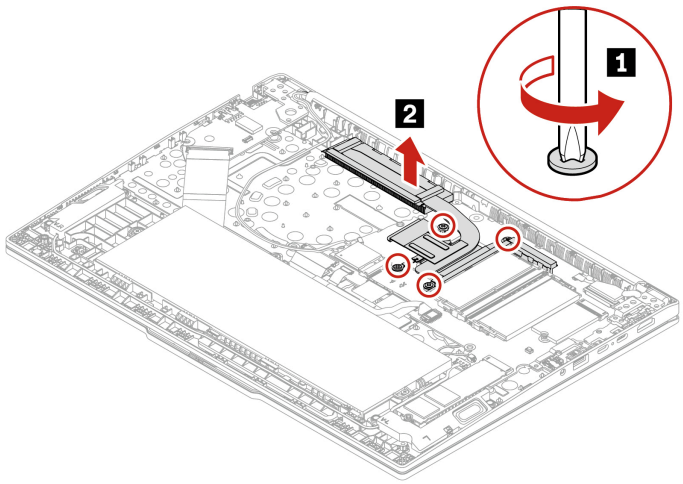
Thermal assembly (for selected models)

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “Fan (for selected models)” on page 71

Tool needed:

- Phillips head screwdriver

Step 1. Remove the thermal assembly as shown below.



Step 2. Install the thermal assembly in reverse order.

Notes:

- Ensure that the connector is attached firmly.
- Do not press the top of the fan cover and the fan hub.

I/O board and I/O board cable

Before you start, read *Generic Safety and Compliance Notices*.

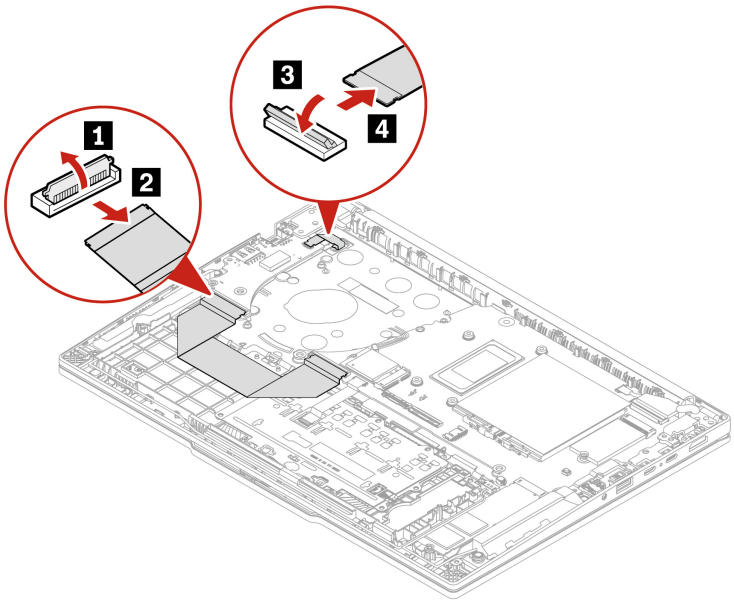
For access, remove this FRU:
- “Base cover assembly” on page 61

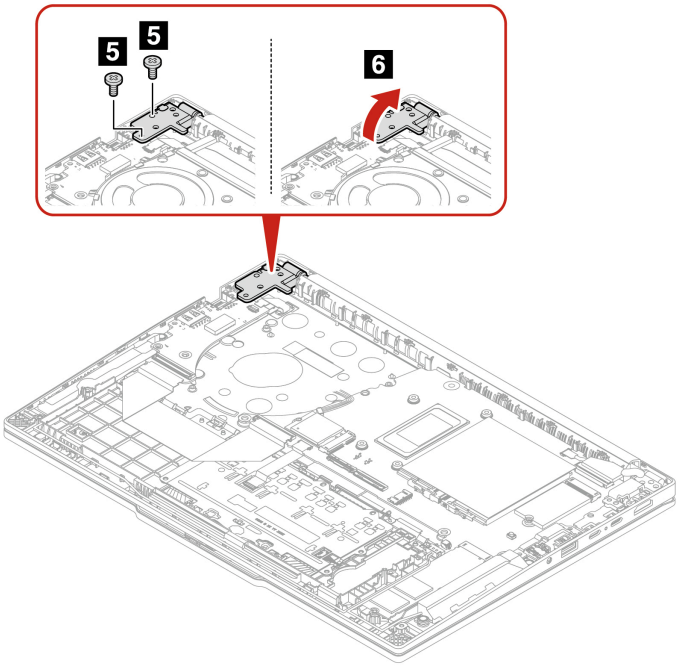
Tool needed:

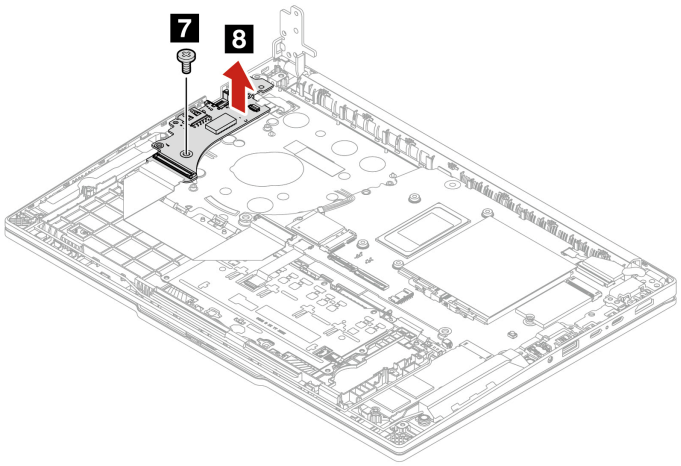
- Phillips head screwdriver

Step 1. Remove the I/O board and I/O board cable as shown below.

- ThinkPad E14 Gen 7

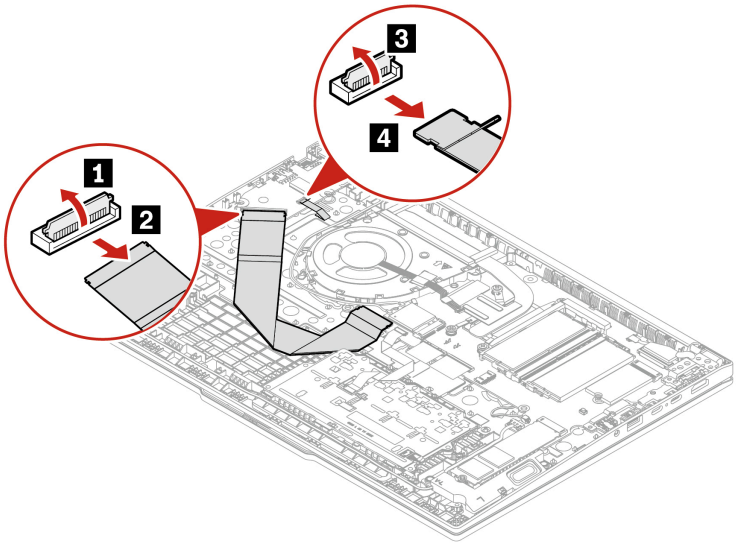

1
2
3
4

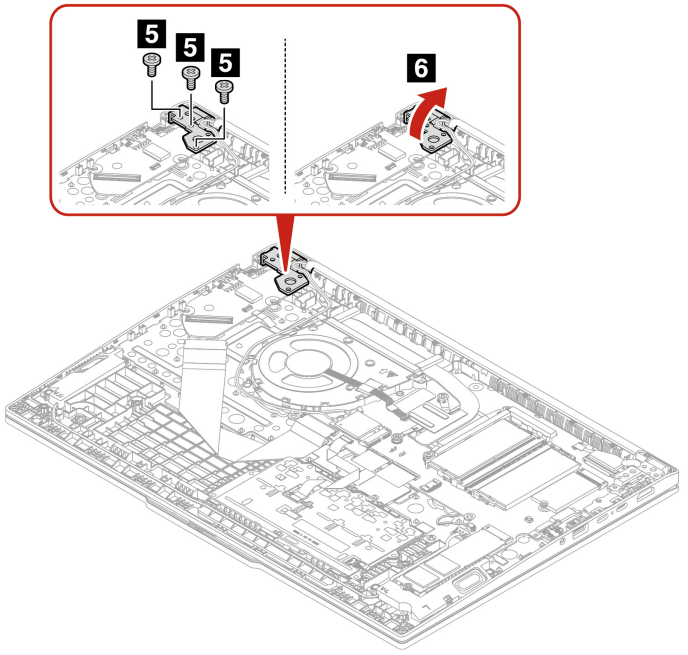

5
5
6

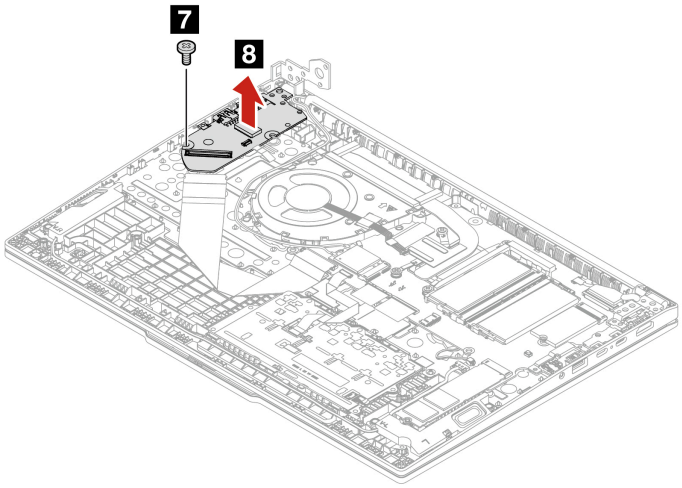


Step	Screw (quantity)	Color	Torque
5	M2.5 × L6 mm, flat-head, nylon-coated (2)	Black	0.294 Nm (3 kgf-cm)
7	M2 × L2.5 mm, flat-head, nylon-coated (1)	Black	0.181 Nm (1.85 kgf-cm)

- ThinkPad E16 Gen 3







Step	Screw (quantity)	Color	Torque
5	M2.5 × L6 mm, flat-head, nylon-coated (3)	Black	0.294 Nm (3 kgf-cm)
7	M2 × L2 mm, flat-head, nylon-coated (1)	Black	0.181 Nm (1.85 kgf-cm)

Step 2. Install the I/O board and I/O board cable in reverse order.

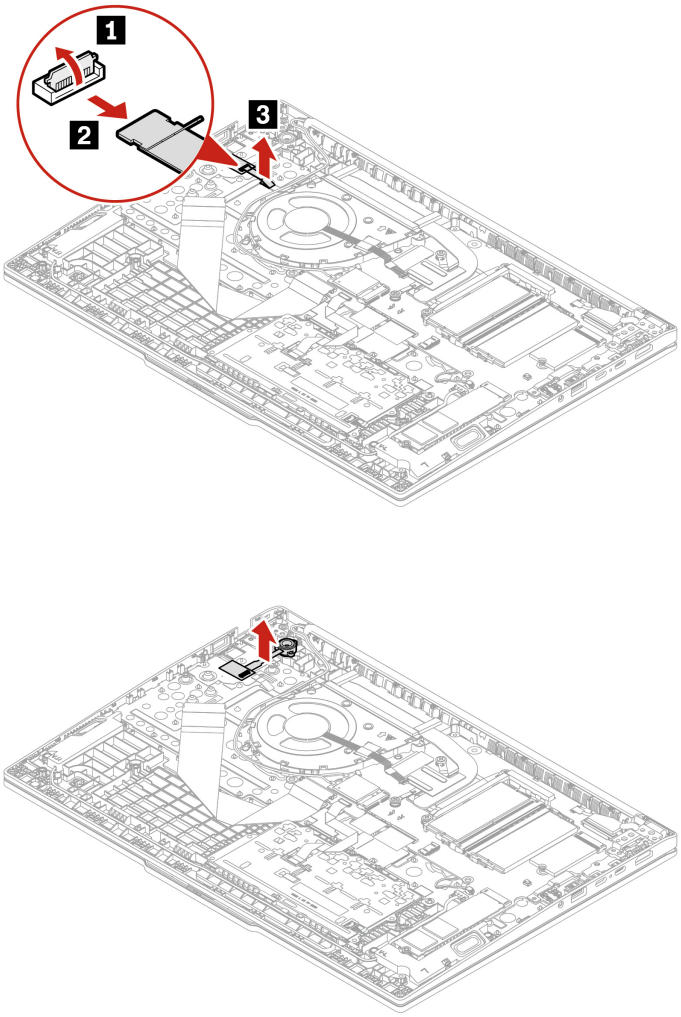
Power button with or without fingerprint reader and fingerprint reader cable

Follow the instructions to replace the power board and power button with or without fingerprint reader.

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove this FRU: “Base cover assembly” on page 61

Step 1. Remove the power board and power button with or without fingerprint reader as shown below.



Step 2. Install the power board and power button with or without fingerprint reader in reverse order.

I/O bracket

Before you start, read *Generic Safety and Compliance Notices*.

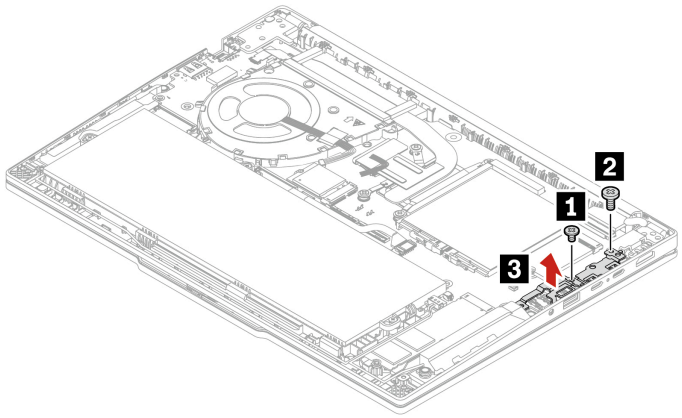
For access, remove this FRU:
- “Base cover assembly” on page 61

Tool needed:

- Phillips head screwdriver

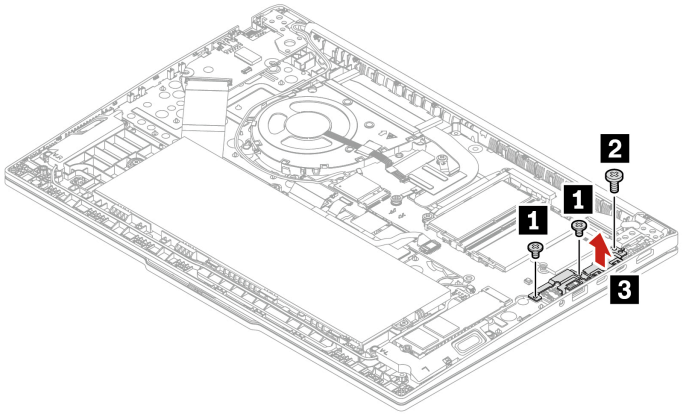
Step 1. Remove the I/O bracket as shown below.

- ThinkPad E14 Gen 7



Step	Screw (quantity)	Color	Torque
1	M2.5 × L6 mm, flat-head, nylon-coated (1)	Black	0.294 Nm (3 kgf-cm)
2	M2 × L5 mm, flat-head, nylon-coated (1)	Silver	0.181 Nm (1.85 kgf-cm)

- ThinkPad E16 Gen 3



Step	Screw (quantity)	Color	Torque
1	M2 × L5 mm, flat-head, nylon-coated (2)	Silver	0.181 Nm (1.85 kgf-cm)
2	M2.5 × L6 mm, flat-head, nylon-coated (1)	Black	0.294 Nm (3 kgf-cm)

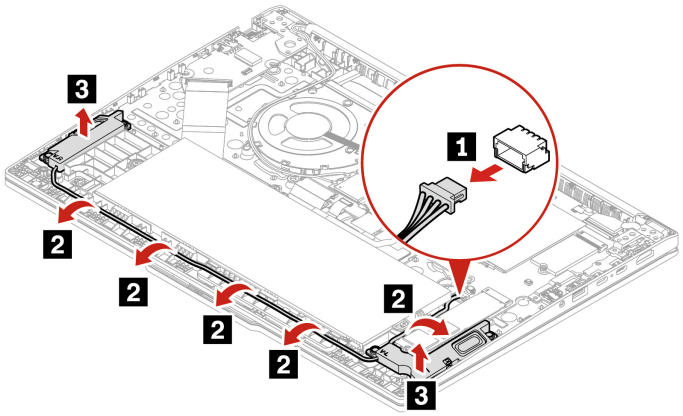
Step 2. Install the I/O bracket in reverse order.

Speaker assembly

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61

Step 1. Disconnect the speaker assembly cable and remove the speaker assembly as shown below.



Step 2. Install the speaker assembly in reverse order.

Note: When installing:

- Ensure that the connector is attached firmly.
- Ensure that the cable is routed properly.

Coin-cell battery

Before you start, read *Generic Safety and Compliance Notices*.

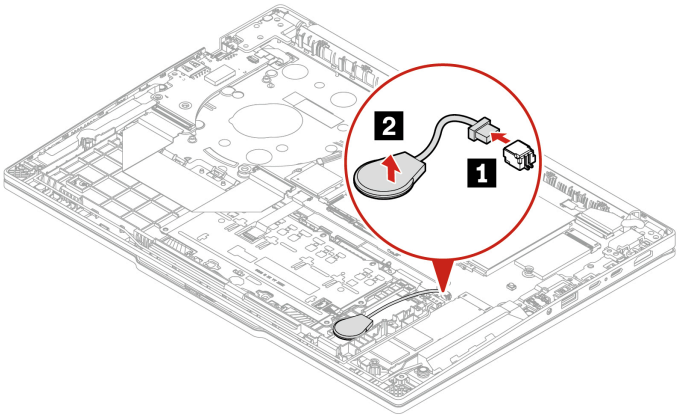
DANGER

Use only the Lenovo authorized battery specified for the computer. Any other battery could ignite or explode.

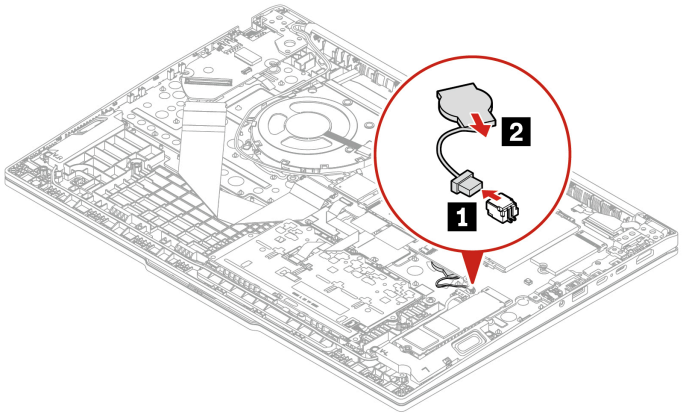
For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “Built-in battery” on page 66

Step 1. Remove the coin-cell battery as shown below.

- ThinkPad E14 Gen 7



- ThinkPad E16 Gen 3



Step 2. Install the coin-cell battery in reverse order.

Note: When installing:

- Ensure that the connector is attached firmly.
- Reset the system date and time in the BIOS menu.

Trackpad and Trackpad cable

Before you start, read *Generic Safety and Compliance Notices*.

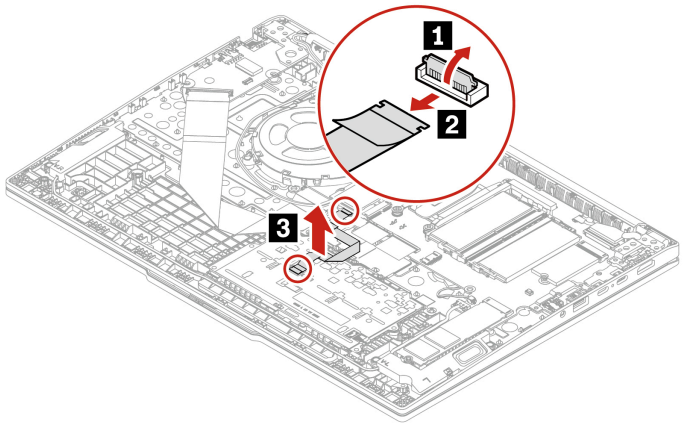
For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “Built-in battery” on page 66

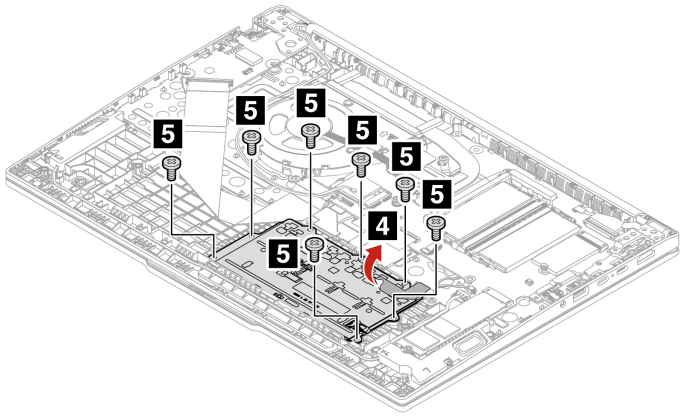
Tool needed:

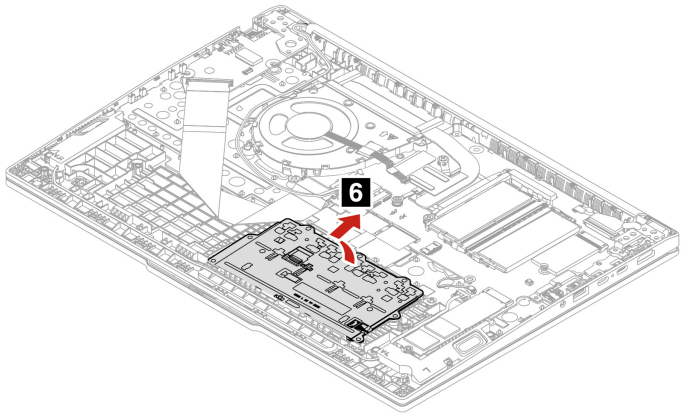
- Phillips head screwdriver

Step 1. Remove the Trackpad and Trackpad cable as shown below.

Note: There might exist a waterproof mylar covering the Trackpad, remove the mylar before replacement.







Step	Screw (quantity)	Color	Torque
5	M2 × L1.7 mm, flat-head, nylon-coated (7)	Silver	0.181 Nm (1.85 kgf-cm)

Notes:

- A mylar might cover the Trackpad, and ensure that you attach the mylar to the Trackpad after replacement.
- Ensure that the connector is attached firmly.

Step 2. Install the Trackpad and Trackpad cable in reverse order.

LCD unit

Follow the instructions to replace the LCD unit.

Before you start, read *Generic Safety and Compliance Notices*.

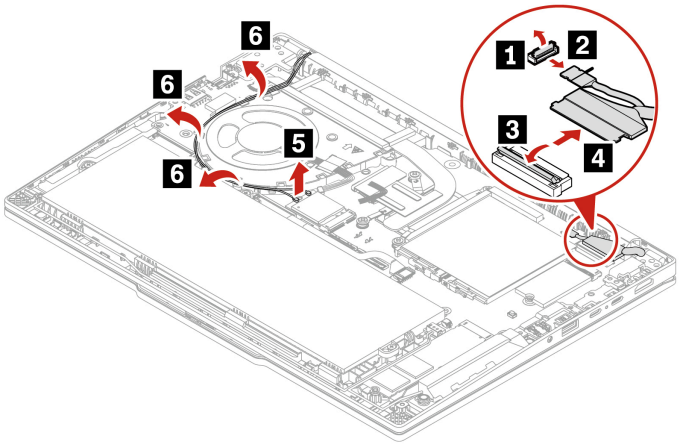
For access, remove this FRU: “Base cover assembly” on page 61

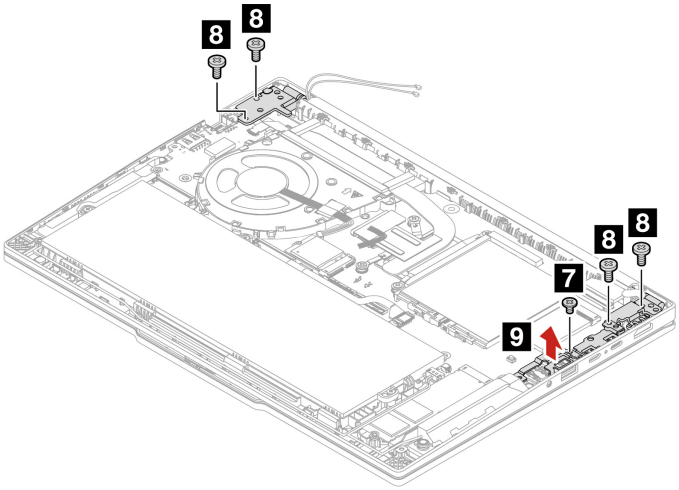
Tool needed:

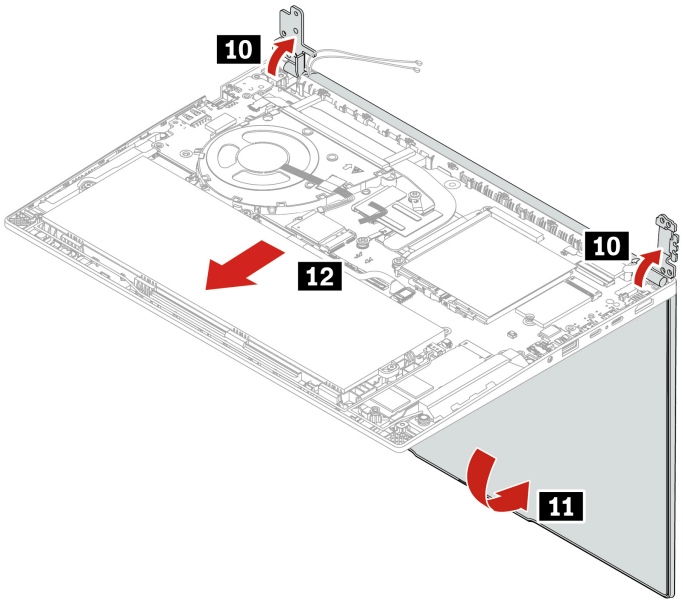
- Phillips head screwdriver

Step 1. Remove the LCD unit as shown below.

- ThinkPad E14 Gen 7

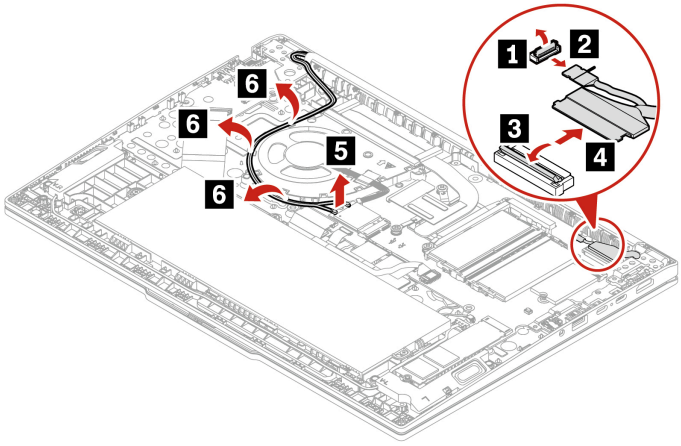


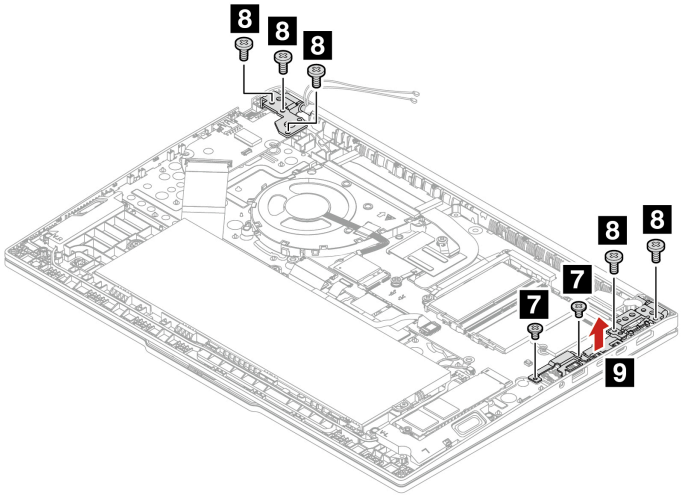


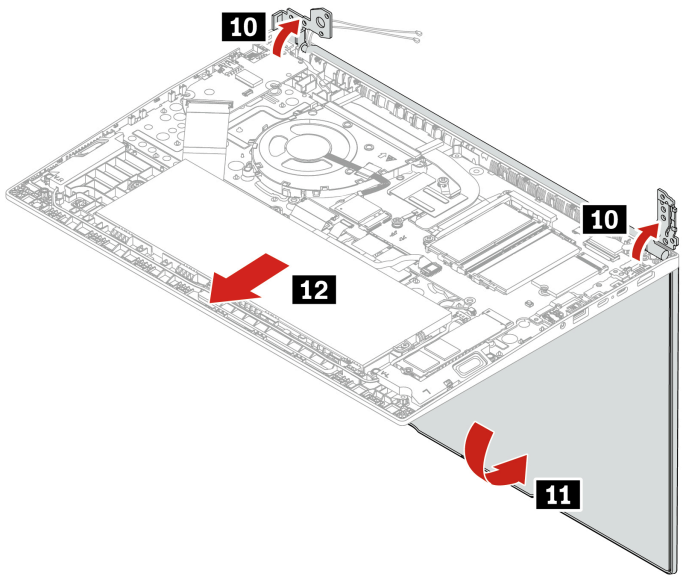


Step	Screw (quantity)	Color	Torque
7	M 2.5 × L5 mm, flat-head, nylon-coated (1)	Silver	0.294 Nm (3.0 kgf-cm)
8	M 2.5 × L6 mm, flat-head, nylon-coated (4)	Black	0.294 Nm (3.0 kgf-cm)

- ThinkPad E16 Gen 3


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Step	Screw (quantity)	Color	Torque
7	M 2.5 × L5 mm, flat-head, nylon-coated (2)	Silver	0.294 Nm (3.0 kgf-cm)
8	M 2.5 × L6 mm, flat-head, nylon-coated (5)	Black	0.294 Nm (3.0 kgf-cm)

Step 2. Install the LCD unit in reverse order.

Attention: When you route the cables, ensure that they are not subject to any tension. Tension could cause the cables to be damaged by the cable guides, or a wire to be broken.

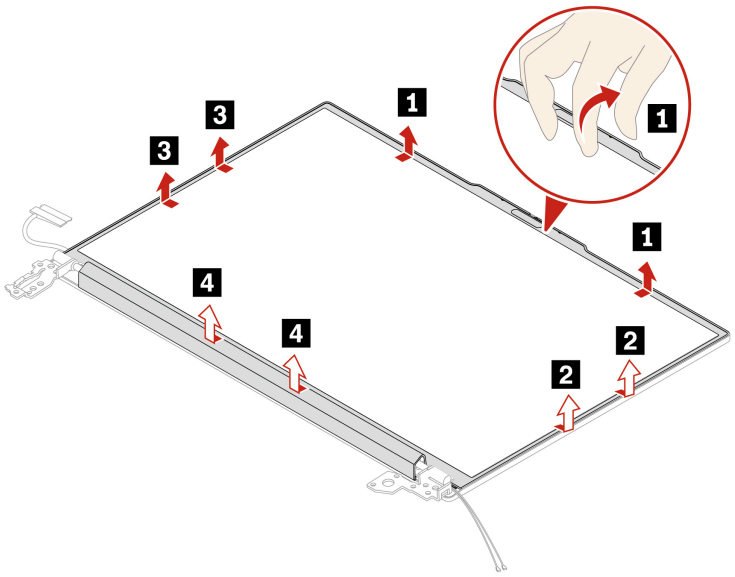
LCD bezel

Follow the instructions to replace the LCD bezel.

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “LCD unit” on page 82

Step 1. Remove the LCD bezel as shown below.



Step 2. Install the LCD bezel in reverse order.

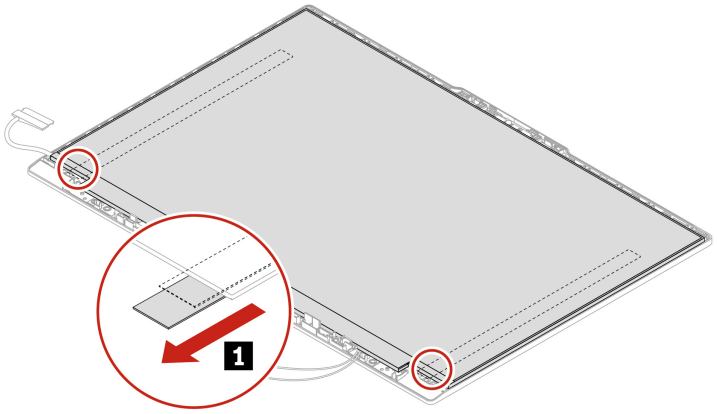
LCD panel and LCD cover

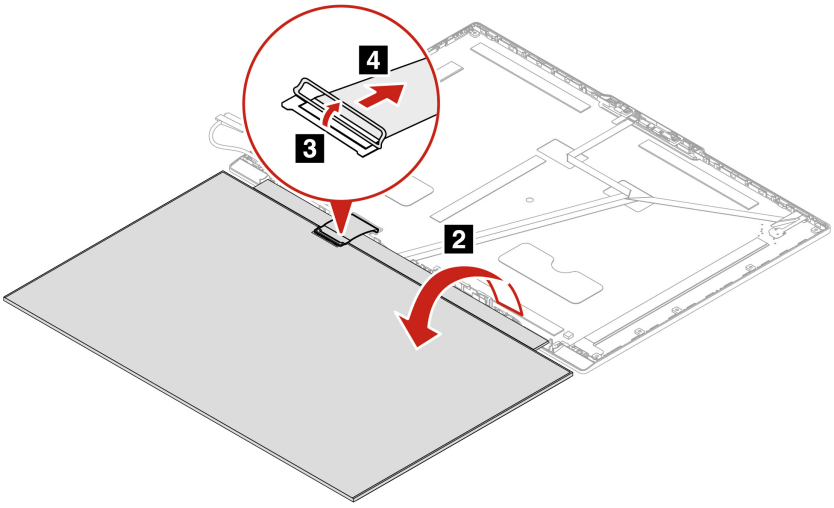
Follow the instructions to replace the LCD panel and LCD cover.

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “LCD unit” on page 82
- “LCD bezel” on page 85

Step 1. Remove the LCD panel and LCD cover as shown below.





Step 2. Install the LCD panel and LCD cover in reverse order.

LCD hinges

Follow the instructions to replace the LCD hinges.

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “LCD unit” on page 82
- “LCD bezel” on page 85
- “LCD panel and LCD cover” on page 86

Tool needed:

- Phillips head screwdriver

Step 1. Remove the LCD hinges as shown below.

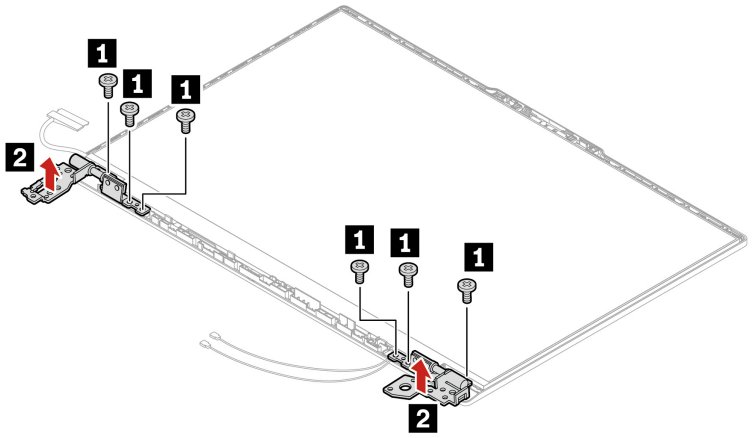


Table 11. Screw specification

Step	Screw (quantity)	Color	Torque
1	M2.5 × L3.5 mm, flat-head, nylon-coated (6)	Black	0.294 Nm (3.0 kgf-cm)

Step 2. Install the LCD hinges in reverse order.

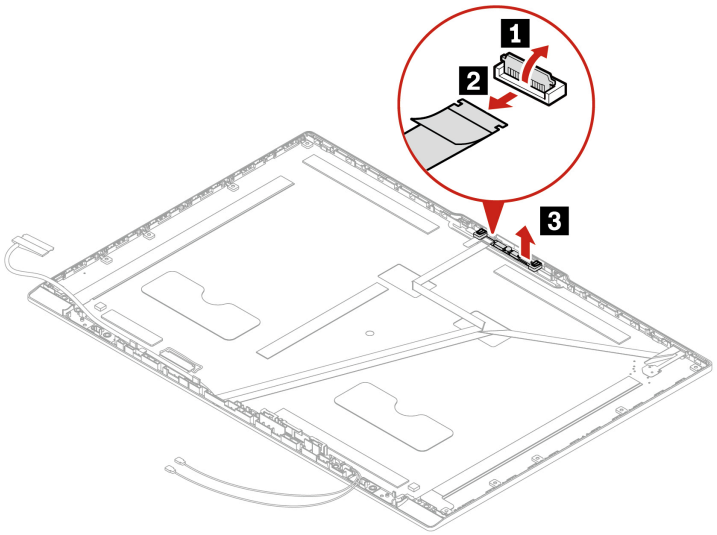
Camera module

Follow the instructions to replace the camera module.

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “LCD unit” on page 82
- “LCD bezel” on page 85
- “LCD panel and LCD cover” on page 86

Step 1. Remove the camera module as shown below.



Step 2. Install the camera module in reverse order.

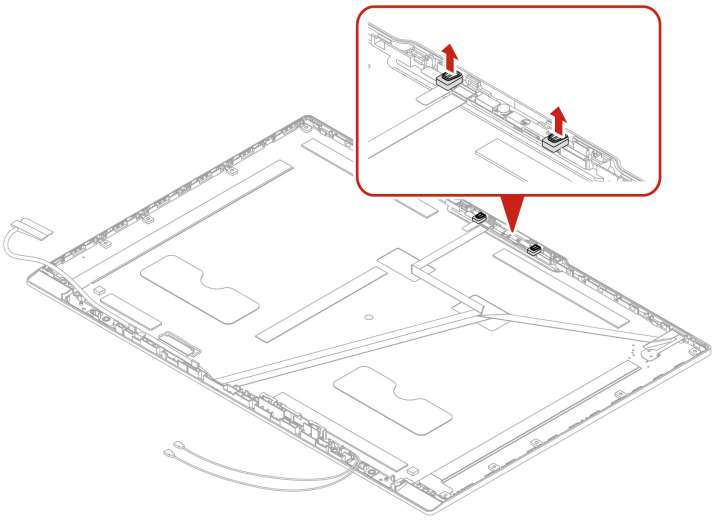
Microphone rubber

Follow the instructions to replace the microphone rubber.

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “LCD unit” on page 82
- “LCD bezel” on page 85
- “LCD panel and LCD cover” on page 86

Step 1. Remove the microphone rubber as shown below.



Step 2. Install the microphone rubber in reverse order.

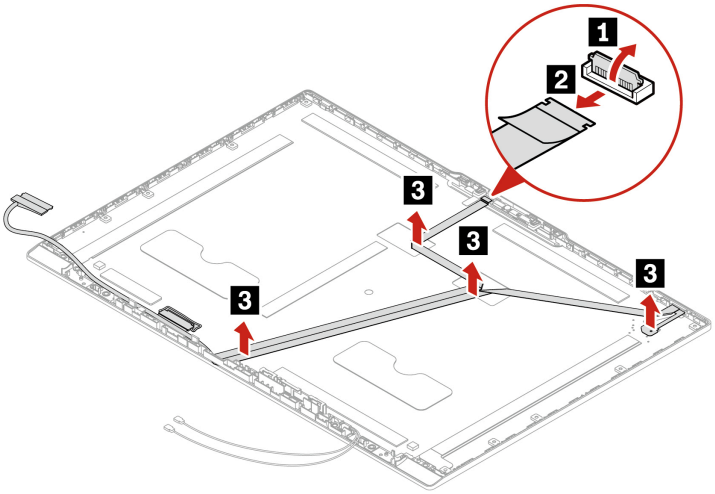
EDP cable assembly

Follow the instructions to replace the EDP cable assembly.

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “LCD unit” on page 82
- “LCD bezel” on page 85
- “LCD panel and LCD cover” on page 86

Step 1. Remove the EDP cable assembly as shown below.



Step 2. Install the EDP cable assembly in reverse order.

Antenna assembly

Follow the instructions to replace antenna assembly.

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “LCD unit” on page 82
- “LCD bezel” on page 85
- “LCD panel and LCD cover” on page 86

Tool needed:

- Phillips head screwdriver

Step 1. Remove the antenna assembly as shown below.

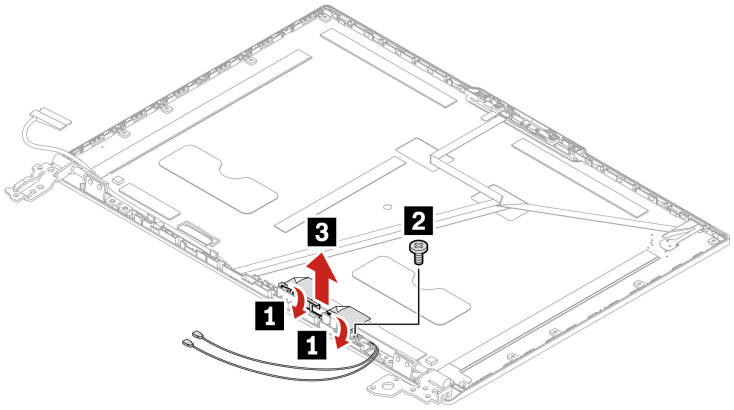


Table 12. Screw specification

Step	Screw (quantity)	Color	Torque
2	M2.5 × L3.5 mm, flat-head, nylon-coated (1)	Black	0.294 Nm (3.0 kgf-cm)

Attention: When you route the cables, ensure that they are not subject to any tension. Tension could cause the cables to be damaged by the cable guides, or a wire to be broken.

Step 2. Install the antenna assembly in reverse order.

System board

Follow the instructions to replace the system board.

Before you start, read *Generic Safety and Compliance Notices*.

Important notices for handling the system board:

When handling the system board, read the following:

- Some components mounted on a system board are very sensitive. Improper handling of a system board can cause damage to those components, and may cause a system malfunction.
- The system board has an accelerometer, which can be broken when several thousands of G-forces are applied.

  Note: Dropping a system board from a height of as little as 6 inches so that it falls flat on a hard bench can subject the accelerometer to as much as 6000 G's of shock.
- Be careful not to drop the system board on a bench top that has a hard surface, such as metal, wood, or composite.
- Avoid rough handling of any kind.
- At every point in the process, be sure not to drop or stack the system board.
- If you put a system board down, be sure to put it only on a padded surface such as an ESD mat or a corrugated conductive surface.
- Avoid bending a system board and hard pushing to prevent cracking at each BGA (Ball Grid Array) chipset.

For access, remove these FRUs in order:
- “Base cover assembly” on page 61
- “M.2 solid-state drive and M.2 solid-state drive bracket” on page 65
- “Memory module” on page 64
- “Wireless LAN card” on page 68
- “Thermal fan assembly (for selected models)” on page 69
- “Built-in battery” on page 66

Tool needed:

- Phillips head screwdriver

This computer shares a common system board with another computer. After replacing the system board, you will be prompted to input a brand name to correctly identify the machine type. The following table contains the brand name required to complete this step.

Note: Input the exact brand name as shown in this table.

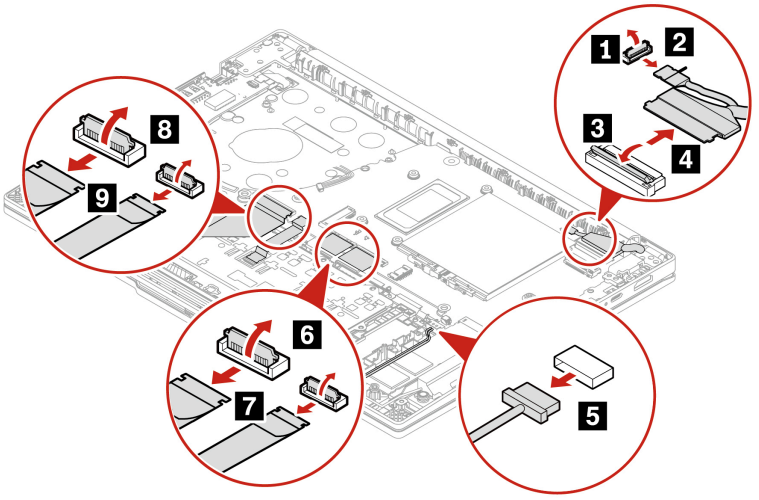
Product name	Machine type (MT)
ThinkPad E14 Gen 7	21SX, 21SY, 21T0, 21T1, 21T9, 21TA, 21U2 and 21U3
ThinkPad E16 Gen 3	21SR, 21SS, 21ST, 21SU, 21TF, 21TG, 22AY and 22B0

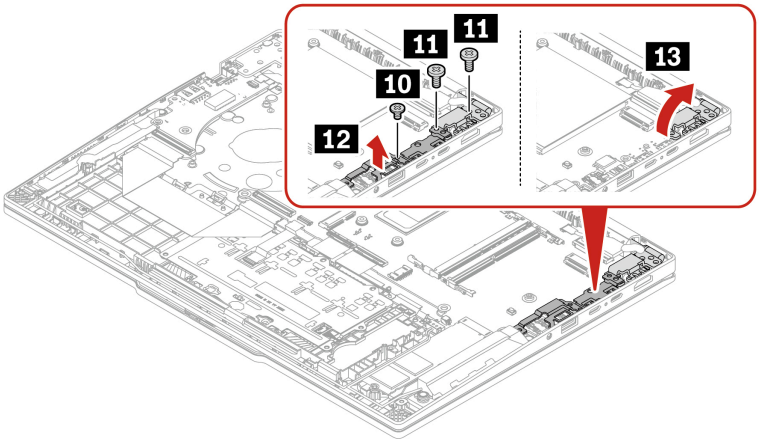
Replace the system board

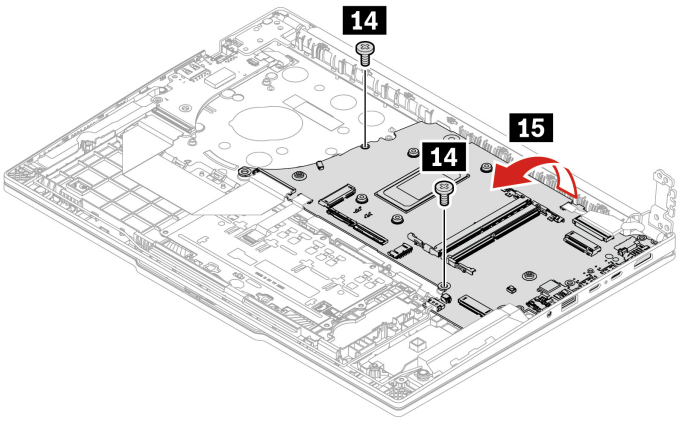
Follow the instructions to replace the system board.

Step 1. Remove the system board as shown below.

- ThinkPad E14 Gen 7

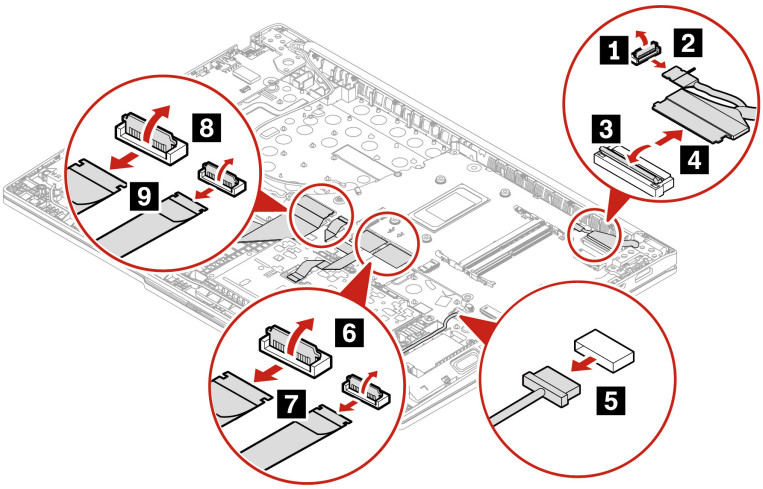

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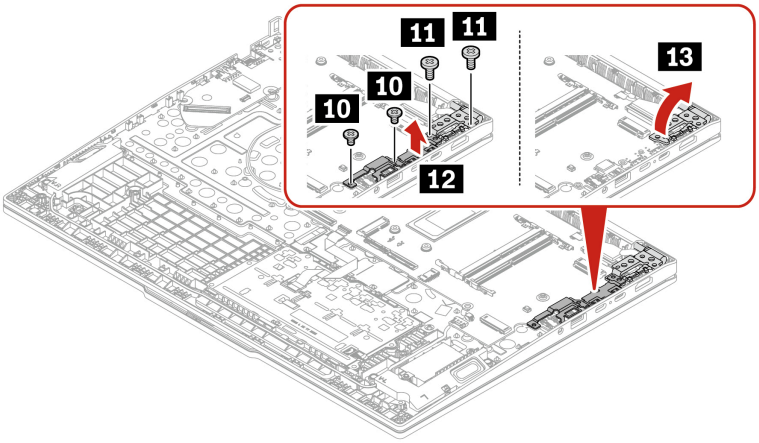

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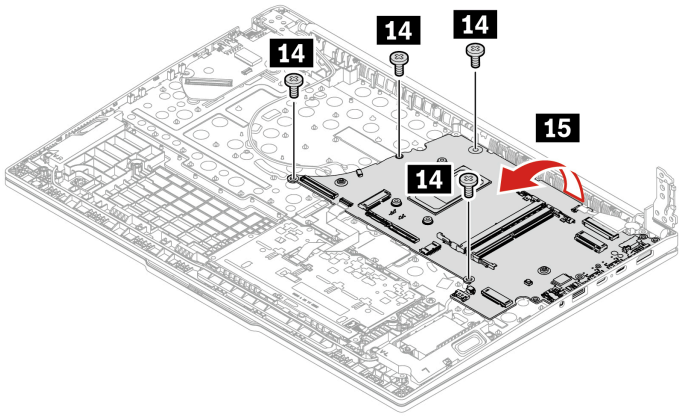

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15

Step	Screw (quantity)	Color	Torque
10	M2.5 × L6 mm, flat head, nylon-coated (1)	Siver	0.181 Nm (1.85 kgf-cm)
11	M2.5 × L5 mm, flat head, nylon-coated (2)	Black	0.181 Nm (1.85 kgf-cm)
14	M2 × L2 mm, flat head, nylon-coated (2)	Black	0.181 Nm (1.85 kgf-cm)

- ThinkPad E16 Gen 3







Step	Screw (quantity)	Color	Torque
10	M2 × L5 mm, flat head, nylon-coated (2)	Silver	0.181 Nm (1.85 kgf-cm)
11	M2.5 × L6 mm, flat head, nylon-coated (2)	Black	0.181 Nm (1.85 kgf-cm)
14	M2.5 × L2 mm, flat head, nylon-coated (4)	Black	0.181 Nm (1.85 kgf-cm)

Step 2. Install the system board in reverse order.

Notes:

- Ensure that the cable is attached firmly.
- Apply thermal grease and thermal gel on the thermal fan assembly if needed. For details, see “Thermal fan assembly (for selected models)” on page 69.
- Configure keyboard language in UEFI BIOS:
  1. Enter the UEFI BIOS menu.
  2. Click **Config** → **Keyboard/Mouse** → **Keyboard Layout**, and then select the keyboard language.

How to input the product information with ThinkPad system board self repair tool

To restore the BIOS configuration, you are required to input the Machine Type Model (MTM) and Serial Number (SN), select the product name and keyboard language of the computer after replacing a system board. For more details about the tool, go to:
https://support.lenovo.com/us/en/solutions/ht516543

Note: Ensure that the correct product information is input into the tool. **The input cannot be edited by end users once confirmed through the tool.** If the user exits during the process, the computer will shut down, and the tool will be launched again automatically each time the computer is turned on until the input is confirmed. The process of writing product information can only be used once and if unsure, consider getting support from a Lenovo-authorized service technician.

Step 1. Connect the ac power adapter and turn on the computer. The tool will be started automatically.

Step 2. Follow the on-screen instructions to input the MTM and SN, select the product name and keyboard language of the computer.

Step 3. Click **YES** in the confirmation window and the tool will start to restore the BIOS configuration. The configuration process takes a few minutes to complete. When the BIOS configuration is finished, the computer will restart automatically. Do not turn off the computer and disconnect the computer from ac power during the whole process.

Keyboard assembly

Before you start, read *Generic Safety and Compliance Notices*.

For access, remove these FRUs:
- “Base cover assembly” on page 61
- “M.2 solid-state drive and M.2 solid-state drive bracket” on page 65
- “Memory module” on page 64
- “Wireless LAN card” on page 68
- “Thermal fan assembly (for selected models)” on page 69
- “I/O board and I/O board cable” on page 73
- “Built-in battery” on page 66
- “Trackpad and Trackpad cable” on page 80
- “Power button with or without fingerprint reader and fingerprint reader cable” on page 76
- “Coin-cell battery” on page 79
- “Speaker assembly” on page 79
- “System board” on page 90
- “LCD unit” on page 82

Appendix A. Important notice for Quebec consumers

In regard to section 79.18 of Quebec's Regulation respecting the application of the Consumer Protection Act, Lenovo in no way guarantees the availability of (a) replacement parts; (b) repair services; and (c) information necessary to maintain or repair the goods. For up-to-date information on the technical support and parts available for your purchase, please consult **https://support.lenovo.com/ca/en**.

En ce qui concerne l'article 79.18 du Règlement d'application de la Loi sur la protection du consommateur du Québec, Lenovo ne garantit en aucune façon la disponibilité des éléments suivants :(a) les pièces de rechange; (b) les services de réparation; et (c) les renseignements nécessaires à l'entretien à la réparation du bien. Pour obtenir des renseignements à jour sur le soutien technique et les pièces disponibles pour votre achat, veuillez consulter **https://support.lenovo.com/ca/fr**.

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Appendix B. Notices

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Appendix C. Abbreviation table

The following table lists all abbreviations used in this manual.

Abbreviation	Term
BGA	Ball Grid Array
CMOS	Complementary Metal Oxide Semiconductor
CMV	Custom Model Variant
CRC	Cyclic redundancy check
CRT	Cathode ray tube
CRU	Customer Replaceable Unit
CTO	Configure To Order
EAIA	Enhanced Asset Information Area
EEPROM	Electrically Erasable Programmable Read-Only Memory
EFI	Extensible Firmware Interface
ESD	Electrostatic discharge
FRU	Field Replaceable Unit
GAV	General Announce Variant
IC	Integrated circuits
LCD	Liquid Crystal Display
MTM	Machine type and model
POST	Power-on self-test
RFID	Radio-frequency identification
SVP	Supervisor password
UUID	Universally unique identifier

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