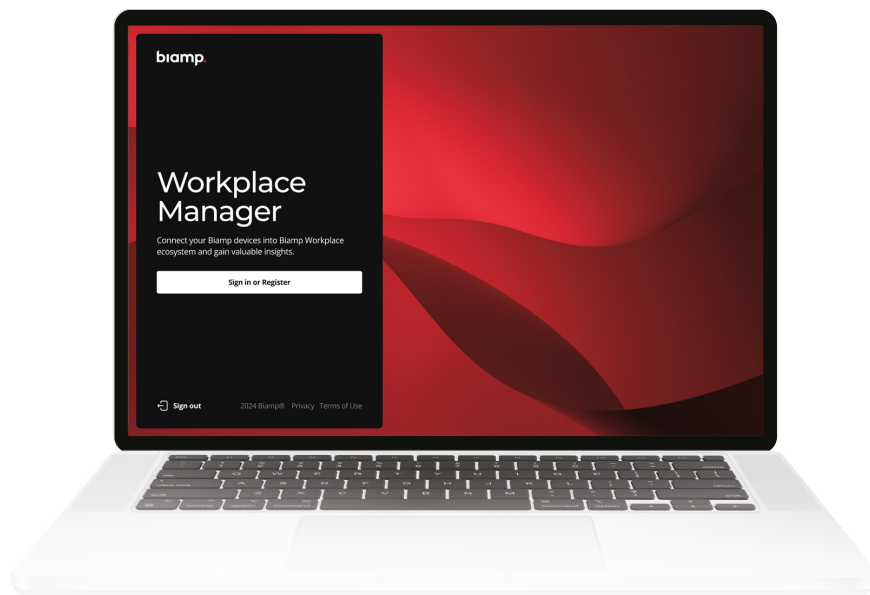


DATA SHEET

BIAMP WORKPLACE

AV LIFECYCLE PLATFORM



Biamp Workplace is the cloud platform that connects every stage of your AV environment — from initial design to daily operation.

Plan, deploy, use, manage, and optimize every space from one shared foundation, with purpose-built apps for designers, integrators, IT teams, and employees.

Built for the realities of modern AV — from a single conference room to a global enterprise — Biamp Workplace runs entirely in the cloud with enterprise-grade security, multi-organization support, and the full Biamp portfolio of audio, video, and control devices.

- Plan, deploy, use, manage, and optimize every space from one cloud-based foundation
- Purpose-built apps for designers, integrators, IT teams, and end users
- Workplace Control unifies controllers, touch panels, and design in one platform, with native Biamp integration and thousands of supported third-party devices
- Push firmware updates, reboot devices, run Biamp Launch audio tuning sessions, and send real-time commands from anywhere
- Floor plans, room availability, and live device health in one digital twin of your organization
- Enterprise-grade security — SSO integration, role-based access, MFA, and regular penetration testing
- Multi-organization support — Manage multiple customers, sites, or business units from a single login
- Actionable insights — Utilization metrics, device performance data, and exportable reports

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WORKPLACE ADMIN

Control center for everything Biamp Workplace — from first device to daily operations. Build your location hierarchy, manage user access, and control subscriptions, licenses, and connected devices from one place.



WORKPLACE DESIGNER

Design complete AV systems from the cloud, with smart product recommendations, room-aware layouts, and design files that stay connected to every location across the lifecycle.



WORKPLACE COMMAND

Send real-time system commands to deployed Tesira and Cambridge Qt X systems. Resolve issues remotely without dispatching a technician on-site.



WORKPLACE BOOKING

Book rooms, desks, and shared resources from any device, with real-time availability, floor plan navigation, and Microsoft Outlook or Google Calendar integration.



WORKPLACE TOOLS

Installer desktop app for on-site commissioning, device configuration, firmware updates, and Workplace activation — works on-site or remotely, with or without a cloud connection.



WORKPLACE CONTROL

Complete control platform. Drag-and-drop UI design, Lua scripting, Impera driver import, and native Biamp integration — for one room or an entire enterprise.



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BIAMP WORKPLACE LICENSING

Workplace licenses are available with flexible terms to match how your organization grows. Choose shorter terms for agility or longer terms to lock in value over time.

Included with Every Workplace-Ready Device

Essential device management — provisioning, firmware updates, alerts for real-time online status is included with every Workplace-ready device.

Monitoring & Management Plus

Enterprise license that unlocks proactive monitoring, advanced analytics, remote commands, and the full control platform. Divided into two product-linked tiers (White, Red).

Every Workplace-ready Biamp device includes a 1-year Monitoring & Management Plus license.

Booking

Unlocks workplace booking, calendar integration, and overview screens. Required for Evoko booking devices and Workplace Booking app access.

Every Evoko device includes a 1-year Booking license.

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ARCHITECTS & ENGINEERS SPECIFICATIONS

The workplace management platform shall be a cloud-based solution providing comprehensive control, monitoring, and management of audiovisual systems, room resources, and facility assets. The workplace management platform shall provide device management and monitoring capabilities integrated with room and resource scheduling functionality. The system shall include comprehensive analytics and reporting tools, along with robust user management and authentication systems.

The platform architecture shall be cloud-hosted. The system shall be accessible through a web-based interface via standard browsers and include mobile application support for iOS and Android devices. A GraphQL API shall be provided for third-party integration purposes. Security implementation shall support OIDC/Oauth2 for SSO integration. The system shall implement role-based access control and multi-factor authentication, with regular security audits and penetration testing.

Device management capabilities shall enable remote firmware updates and device configuration management. The system shall provide real-time status monitoring with automated alert notifications.

The system shall provide a complete control platform supporting drag-and-drop interface design, custom scripting, third-party device control via standardized drivers, and native control of Biamp audio processors.

The scheduling system shall incorporate room booking, desk reservation, and parking space management functionality. The system shall prevent resource conflicts and integrate with Microsoft Office 365 and Google Workspace calendars.

Analytics functionality shall provide real-time utilization metrics with custom reporting capabilities. The system shall support data export in CSV format and provide both historical trend analysis and device performance tracking.

The system shall be compatible with Microsoft Azure AD, Google Workspace, Microsoft Office 365, and Biamp devices.

The management software shall be Biamp Workplace.

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