

190x95mmmm



ITHUCRJHDPD3U3



Port		Description
1	USB-C Male	Connect this to your USB-C Port on your laptop that supports PD (Power Delivery) and Alt-Mode (Video)
2	USB-C Power Port	Connect your laptop's USB-C power supply to this port to supply up to 90W of power pass through to your laptop
3	HDMI Port	Connect your HDMI monitor to this port. Maximum resolution is 3840 x 2160 @60Hz - Computer's USB-C port must support DisplayPort 1.4
4	3 x USB-A 3.0 Data Ports	Connect USB-A devices including flash drives, a web cam, a printer or external storage devices to these high speed USB-A 3.0 ports at speeds up to 5Gbps
5	RJ45 Gigabit LAN	Connect to a wired Gigabit network with an Ethernet cable, The Green LED will illuminate to show a connection has been made with the network, a Yellow LED illuminates to show there is network activity

Operation

It is recommended to use the USB-C multiport adapter with your computer's power supply connected to the USB-C Power Port. This will provide power to the multiport adapter while also providing power to charge your computer.

Connect the multiport adapter to your computer by plugging the USB-C male cable into a USB-C port on your computer. Connect your computer's power supply to the USB-C Power Port. This multiport adapter supports up to 90W of power pass through to the laptop and 10W to the adapter.

Connect your HDMI monitor to the HDMI Port. The maximum resolution supported is 3840 x 2160 @60Hz. This multiport adapter supports the following external display modes.

Duplicate or Extended mode in Windows
Mirror or Extended mode in macOS
Mirror or Unified Desktop mode in ChromeOS

Connect your USB-A devices to the USB-A 3.0 data ports such as keyboard/mouse, USB flash drives, external storage devices, webcams or other USB peripherals. The maximum data transfer rate is 5Gbps.

You can also use the USB-A ports to charge your phone or other devices. The maximum power output of each USB port is 5V/1.5A (7.5W). The maximum total output of all USB ports is 13.5W shared. To charge a phone or large external storage device that consumes a large amount of power, the laptop's power supply must be connected to the multiport adapter.

Connect an Ethernet network cable to the RJ45 Gigabit LAN port. This will connect your computer to a wired Ethernet network. The green LED indicates connection to a network. The yellow LED indicates network activity.

Trouble Shooting

Monitor not Working

This multiport adapter uses a technology called DisplayPort Alternate Mode (often referred to as DP Alt-Mode) to send your computer's video signal to connected monitors. If the monitor connected to the multiport adapter is not working, your computer's USB-C port may not support DP Alt-Mode.

Please check with your computer's specifications to see if your computer's USB-C port supports DP Alt-Mode. All USB-C ports look physically the same and some manufacturers label their USB-C ports to indicate if they support DP Alt-Mode or not, however many do not have any labels at all. Your owner's manual or the manufacturer's website will help you find if your computer's USB-C port supports DP Alt-Mode. If your computer's USB-C port supports Thunderbolt 3 or Thunderbolt 4, then it also supports DP Alt-Mode and will work with this multiport adapter.

Connection Issues

If you are experiencing connection problems, unplug and replug the USB-C multiport adapter or unplug and replug the connection that is experiencing problems.

If you are using one of the USB-A ports to charge your phone, or connect a large external storage device or other USB device that consumes a large amount of power, you must connect your computer's power supply to the multiport adapter.

If the computer's power supply is disconnected, all device connections will be lost for a few seconds before reconnecting. During this time, data can be lost. Do not disconnect the power while transferring data to avoid data loss or corruption.

Multiport Adapter Temperature

During operation, the USB-C multiport adapter may become hot. This is a normal and should not be cause for concern. To minimise heat, please use the multiport adapter on a desk or table in a well ventilated area.

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