



EASY SERVICE PLAN

Canon



Gain peace of mind, safeguard quality and ensure your scanner is in full working order with Easy Service Plan.

WHY YOU SHOULD CHOOSE AN EASY SERVICE PLAN

Keeping your equipment in full working order is key to a smooth-running business. With an Easy Service Plan, you can enjoy extra peace of mind with Canon's first-class expertise always on hand. Best of all, you can choose the plan that best fits your needs, ensuring the right level of help and support for your activities. This means less downtime, less hassle, more time for what matters most: your business.

WHAT AN EASY SERVICE PLAN OFFERS

Easy Service Plan (ESP) gives you hassle-free service from a brand you can trust for your Canon scanner with a choice of service packs. These include installation packs as well as a choice of fixed 3, 4, and 5-year contracts for onsite exchange service and onsite repair service.*

On-site Exchange : If the Canon Service Desk can't help you fix your scanner over the phone or remotely, Canon will replace it with either a brand-new scanner or one that has been reconditioned. We aim to deliver and pick-up the faulty scanner within 48 hours.*

On-site Next-Day Repair : If the Canon Service Desk can't help you fix your scanner over the phone or remotely, a qualified Service Engineer will be dispatched to your site by the next business working day.*

Installation service : Get up and running quickly with a hassle-free installation that includes basic training so users can start scanning as soon as possible.*



*The available Easy Service Plan packs may vary depending on the scanner model.

ENSURE YOUR BUSINESS RUNS EFFICIENTLY

Security, support and simplicity combined



EASY SERVICE PLAN BENEFITS



Value for money

Maximise return on investment thanks to a well maintained and supported device.



Better budget planning

Plan your budget more effectively with fixed contract periods.



Help when it's needed

Access tech support, advice and remote problem solving at any time.



Total peace of mind

You can run your business with full reassurance and minimal disruption.

HOW TO ACTIVE YOUR EASY SERVICE PLAN

1. Buy your Easy Service Plan (ESP) at the same time as you buy your scanner - or within 90 days of purchase.
2. Once you have bought your ESP, you must activate the package within 90 days (after 90 days it will become invalid).
3. Once your ESP is activated, you'll automatically switch from the standard product warranty (included with purchase) to full Service - unlocking a broader range of benefits designed to offer more convenience, coverage, and peace of mind.



For further information, please visit [canon-europe.com/business/services/easy-service-plan/](https://www.canon-europe.com/business/services/easy-service-plan/) or contact your IT Advisor or Account Manager.