INCANTO S-CLASS

INCANTO rondo INCANTO classic INCANTO de luxe INCANTO sirius Revision: 1

INCANTO

INCANTO easy INCANTO INCANTO rapidsteam INCANTO digital INCANTO digital SBS Revision: 5

SERVICE MANUAL

from page 03 to page 110

from page 111 to page 196

Saeco

Saeco International Group

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INCANTO S-CLASS

INCANTO rondo INCANTO classic INCANTO de luxe INCANTO sirius

SERVICE MANUAL

Revision: 1

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FEB.: 2005

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CHAPTER 1 INTRODUCTION

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1. Requirements for operation

- Service manual
- Operating instructions where available

2. Equipment

In addition to an electrical workshop, the following standard tools are necessary:

Qty	Description	Comments
1	Special screwdriver (Pozi)	Size: PZ1
1	Special screwdriver (Pozi)	Size: PZ2
1	Temperature measuring device	Temperature range > 200°C
		Suitable for point measurements

3. Material

Description	Comments	Brand
Heat conductive paste	Temperature resistance $\geq 200^{\circ}$	User's choice
Bolt adhesive	Temperature resistance $\geq 200^{\circ}$	User's choice
	(medium strength disassemblable)	
Descaler		Saeco
Grease solvent		User's choice
Silicone grease		Saeco
(food safe)		
Grease for grinder gear !		Saeco

4. Safety instructions

All prescriptions and regulations in force regarding the repair of electrical equipment must be observed!

The machine must be disconnected from the main power supply before performing repair work. Switching the machine off is not an adequate measure.

The Incanto coffee machine is classified under Protection Class 1. Protective devices must be tested once the repair work has been completed (HG 701).

1. INTRODUCTION

5. Overview of product range (Incanto S-CLASS)



Incanto rondo



Incanto classic



Incanto de luxe



Incanto sirius

	Pre-	Rapid	Powder coffee	Cup	Display	SBS
	brewing	steam	compartment	warmer		
INCANTO rondo black	х					
INCANTO rondo SBS	х					X
INCANTO classic	X	X	X	X		X
INCANTO de luxe	X	X	X	X	X	X
INCANTO sirius	X	X	X	X	X	X

CHAPTER 2 TECHNICAL DATA

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1. Technical data (Incanto rondo)

	INCANTO rondo
	Technical data
Power supply/output:	230V 50Hz 1250W
Safety system:	170°C Safety thermostat for instantaneous water heater
Temperature monitoring:	PTC - KTY Temperature sensors transmit respective
	temperatures to electronic system
Heating system:	Instantaneous water heater (1090 W) for coffee, hot
	water and steam dispensing.
Pump:	Ulka reciprocating piston pump,
	230V, 50 Hz, 48 W, Type EX5, 20 l/h, approx. 15 bar
Safety valve:	Defibration safety valve (17 bar) connected directly to
	pump.
Water filter:	In water tank, installed at outlet.
Gearmotor:	Direct current, 30 - 35 V
Gear resistor:	Approx. 437W / 130Ω on instantaneous water heater
Cup warmer:	-
Grinder:	Flat milled grinder (ceramic discs)
Grinder motor:	230V Direct current
Second doser:	Pulse control (approx. 6-12g)
Power consumption:	During heating - approx. 4.5 A
Pump pressure:	Max. 15 bar
Dimensions W x D x H in mm:	285/400/375
Weight:	Approx. 9kg
Capacity of coffee bean container:	Approx. 300g
Capacity of water tank:	Approx. 1.71 max.
Boiler capacity:	Approx. 1.0 ccm, 10 ml volume
De-aeration time:	Approx. 10 for initial start-up
Heating time:	About 45 sec.
Steam heating time:	About 25 sec.
Coffee dispensing temperature:	Approx. 86° C
Grinding time:	8 sec. /10g
Time to make expresso:	Approx. 28 sec. for 50 ml
Time to make cup of coffee:	Approx. 40 sec. for 100 ml

2. Technical data (Incanto classic, de luxe, sirius)

INCANTO classic, de luxe, sirius

	Technical data
Power supply/output:	230V 50Hz 1250W
Safety system:	170°C Safety thermostat for instantaneous water heater
Temperature monitoring:	PTC - KTY Temperature sensors transmit respective
	temperatures to electronic system
Heating system:	Instantaneous water heater (1090 W) for coffee and
	hot water dispensing.
	Pipe heating (1090 W) for steam dispensing
Pump:	Ulka reciprocating piston pump,
	230V, 50 Hz, 48 W, Type EX5, 20 l/h, approx. 15 bar
Safety valve:	Defibration safety valve (17 bar) connected directly to
	pump.
Water filter:	In water tank, installed at outlet.
Gearmotor:	Direct current, 30 - 35 V
Gear resistor:	Approx. 437W / 130 Ω on instantaneous water heater
Cup warmer:	Foil heating (approx. 8 W / 6.3 K Ω at room
	temperature)
Grinder:	Flat milled grinder (ceramic discs)
Grinder motor:	230V Direct current
Second doser:	Pulse control (approx. 6-12g)
Power consumption:	During heating - approx. 4.5 A
Pump pressure:	Max. 15 bar
Dimensions W x D x H in mm:	285/400/375
Weight:	Approx. 10kg
Capacity of coffee bean container:	Approx. 300g
Capacity of water tank:	Approx. 1.7l max.
Dellas conceltas	
Boiler capacity:	Approx. 1.0 ccm, 10 ml volume
De-aeration time:	Approx. 1.0 ccm, 10 mi volume Approx. 10 for initial start-up
X	
De-aeration time: Heating time: Steam heating time:	Approx. 10 for initial start-upAbout 45 sec.About 25 sec.
De-aeration time: Heating time:	Approx. 10 for initial start-upAbout 45 sec.
De-aeration time: Heating time: Steam heating time:	Approx. 10 for initial start-upAbout 45 sec.About 25 sec.Approx. 86° C8 sec. /10g
De-aeration time:Heating time:Steam heating time:Coffee dispensing temperature:	Approx. 10 for initial start-upAbout 45 sec.About 25 sec.Approx. 86° C

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INCANTO S-CLASS

1. **Operation** (Incanto rondo)



1.1. Control panel



1.2. Operating instructions (quick reference)

	Action	Comments	LED 1 Coffee	LED 2 Coffee	Steam LED
	Getting sta	arted	Conee	Contee	LED
1	Unpack machine.	Check for damage.			
2	Install Aqua Prima filter.				
3	Fill water tank	Wait for 30 min.			
4	Fill coffee beans container.				
5	Connect mains plug.				
6	Turn on main switch.		Flashes	Flashes	
7	De-aerate water circuit.	Open hot water pressure valve until water flows.	Flashes	Flashes	
		Heating stage (approx. 45 sec.)	Flashes	Flashes	
		Ready	ON	ON	
	Reset filter o	counter			
8	Press steam button.	Filter LED flashes briefly.			
	Making co				
9	Pre-select cup fill volume with setting button.	Depending on cup size.	ON	ON	
10	Place cup under dispenser.				
11	Press start button (coffee	Button 1 Coffee	Flashes		
	button).	Button 2 Coffee		Flashes	
	Coffee dispensing /	Powder coffee			
12	No powder dispensed				
	Dispensing	steam			
13	Press steam button.	Heating stage.			Flashes
14		Ready			ON
15	Steam dispensing. Open HWS valve	To warm coffee. To froth milk.			ON
16	Press steam button / deactivate steam function.	Cool by de-aerating.	Flashes	Flashes	Flashes
		Ready (to make coffee)	ON	ON	
	Hot water dis				
17	Open HWS valve	Immediate	ON	ON	

Cleaning				
Empty dregs drawer	Storage capacity 12 tabs.			
Empty drip tray	After 12 tabs.			
Clean water tank	As required.			
Clean coffee bean container	As required.			
Clean the housing	As required.			
Rinse brewing unit	1 x per week			
Clean brewing unit and lubricate	1 x per month			
Clean filter				
Descale	Depending on water hardness.			

		Desca	ling frequency		
	Water hardness	Without	Aqua Prima	With Aqua Prima	
	Very hard water (over 21°dH)		ery 4 weeks	About every 6 weeks	
	Hard water (15°-21°dH)	About eve	ery 6 weeks	About every 2 months	
	Medium water (15°-21°dH)	About eve	ery 2 months	About every 3 months	
	Soft water (4-7°dH)	About eve	ery 3 months	About every 6 months	
	Soft water (0-3°dH)	About eve	ery 6 months	About every 6 months	
		Desca	ling procedure		
	Action		Comments		
1	Remove Aqua Prima filter from w	ater tank.			
2	Fill water tank with descaler accord		Place an appropriat	ely sized container under the	
	the relevant instructions (Saeco de	•	HWS nozzle.	5	
3	Open HWS valve	·	Remove approx. 1/4	4 litre	
4	Turn machine off.		Allow descaler to a	ct for 10 min.	
5	Turn machine on and repeat Point	s 3 to 5			
	until the descaler mixture is used				
6	Close HWS valve				
7	Fill tank with fresh water.		Open HWS valve		
8	Rinse (until tank is empty)		Descaling complete	2	
9	Re-install Aqua Prima filter in wa	ter tank /			
	Fill tank.				
		Tro	ubleshooting		
	Fault			Remedy	
	No display		Check mains fuses / Is machine plugged in? / Is		
	No power supply to machine.		main switch turned	on?	
	Coffee is not hot enough		- Pre-heat cups		
			- Clean brewing un		
			- Descale if necessa		
	No hot water/steam		- Clean nozzle out with needle		
	Hot water/steam nozzle blocked		(with machine turned off and closed rotary		
			valve/HWS valve).		
	Heating time too long, water qua insufficient	antity	- Descale machine		
		anad	Class service des		
	The brewing unit cannot be rem	iovea.	Close service door.Turn machine on (brewing unit moves to home		
			position)	(brewing unit moves to nome	
			position)		
			not dispense		
	LED 1 Coffee, LED 2 Coffee and	d Steam		nove hot water until only expresso	
	LED flash		and coffee buttons		
	Filter warning LED lights up		- Install Aqua Prim		
	(MACHINE NOT LOCKED)			n button until filter warning LED	
			flashes		
	Wonning LED Kabéa		Eill westen tenle		
	Warning LED lights up		- Fill water tank.	pontainer	
	Warning LED lights up		- Fill coffee beans c		
			 Fill coffee beans of Empty grinds con 	tainer	
	Warning LED lights up Warning LED flashes		 Fill coffee beans of - Empty grinds con Dregs drawer/drip 	tainer o tray not installed.	
			 Fill coffee beans c Empty grinds con Dregs drawer/drip Brewing unit not it 	tainer o tray not installed.	
			 Fill coffee beans of - Empty grinds con Dregs drawer/drip 	tainer o tray not installed. installed.	
			 Fill coffee beans of Empty grinds con Dregs drawer/drip Brewing unit not if Doors not closed. 	tainer o tray not installed. installed.	

3. OPERATION

2. **Operation** (Incanto classic)



Swivel base

2.1 Control panel



2.2. Operating instructions (quick reference)

	Action	Comments	Powder button LED	Expresso LED	Coffee LED	Hot water LED
		-				
	Getting st					
1	Unpack machine.	Check for damage.				
2	Fill water tank					
3	Install Aqua Prima filter.	Wait for 30 min.				
4	Fill coffee beans					
	container.					
5	Connect mains plug.					
6	Turn on main switch.			Light flashes	Light flashes	
7	De-aerate water circuit.	Press hot water button Open hot water pressure valve until water flows.		Light flashes	Light flashes	Light on
		Heating stage		Light	Light	
		(approx. 1.5 min).		flashes	flashes	
		Ready		ON	ON	
	Reset filter	counter				
8	Press hot water button	Filter LED flashes		ON	ON	
	(about 6 sec.)	briefly.				
	Making o					
9	Programme coffee quantity for each selection button.Coffee	Depending on cup size. Programme by keeping the coffee selection button		Light flashes For expresso	Light flashes For coffee	
	• Expresso	pressed until the desired quantity is reached.		program ming	program ming	
10	Press start button (coffee button).	Press once = 1 cup of coffee		Light flashes	(flashes)	
		Press twice = 2 cups of coffee.		Light flashes 2 x interval	(flashes) 2 x interval	
	Coffee dispensing /	Powder coffee				
11	Place cup under dispenser.	Place powder coffee in powder container (1 measuring spoonful)				
12	Select powder button and relevant coffee button: Expresso / Coffee	Only one coffee can be dispensed at a time.	ON	Light flashes	(flashes)	
	Dispensing					
13	Open HWS valve	Immediately ready		ON	ON	

3. OPERATION

	Hot water dispensing				
14	Press hot water button.	Immediately ready	ON	ON	ON
15	Open HWS valve	Water removed	ON	ON	ON
16	Close HWS valve	Water removal	ON	ON	ON
		complete			
17	Press hot water button.	Steam mode	ON	ON	Off

	Cleaning
Empty dregs drawer	Storage capacity of 12 tablespoons (Reset - empty only when
	indicated and with machine on)
Empty drip tray	After 12 servings
Clean water tank.	As required.
Clean coffee bean container.	As required.
Clean the housing.	As required.
Rinse brewing unit	As required.
Clean brewing unit and lubricate	1 x per month
Clean filter	
Descale	According to indicator.

		Descaling frequency	
Water hardness		Without A gue Drime	With A que Drime
water naroness		Without Aqua Prima	With Aqua Prima
Very hard water	(over 21°dH)	About 2 - 4 weeks	About 4 - 6 weeks
Hard water	(15°-21°dH)	About 4 - 6 weeks	About every 2 months
Medium water	(15°-21°dH)	About every 2 months	About every 3 months
Soft water	(4-7°dH)	About every 3 months	About every 6 months
Soft water	(0-3°dH)	About every 6 months	About every 6 months
Or when descaling requirement indicated.			

Descaling procedure				
Action	Comments	Descale LED indicator		
Need to descale	Remove the Aqua Prima filter from the tank.	Light flashes		
	Fill water tank with commercial descaler according to the relevant instructions (Saeko descaler recommended).	Light flashes		
	Place an appropriately sized container under the HWS nozzle.	Light flashes		
 Keep the descaling button pressed for about 5 sec.	Descaling programme is activated.	ON		
Open HWS valve	The pipes are rinsed with descaler at intervals. (Duration: approx. 45 min)	ON		
Programme end	When flow meter takes in air.	LED of all 5 buttons flash		
Close HWS valve	Descaling programme complete.	Off		
Rinse (fill tank 2x)	Open HWS valve	Off		
Install Aqua Prima filter.		Off		

Troubleshooting			
Fault	Cause	Remedy	
The machine does not switch	The machine is not connected to the	Turn on main switch.	
on.	mains power supply.	Check plug and connection.	
The coffee is not hot enough.	The cups are cold.	Pre-heat cups.	
	A low temperature has been set.	Set the machine to a higher temperature.	
Only hot water is dispensed when powder coffee is selected.	No powder coffee has been filled.	Fill powder coffee and start once again.	
No hot water or steam.	The nozzle is obstructed.	Clean nozzle out with needle. Dial is closed! The machine is switched off!	
Machine heating takes a long time.	The machine is heavily calcified.	Descale the machine.	
The brewing unit cannot be removed.	The brewing unit has stopped in an incorrect position.	Close doors and switch on the machine. The machine performs a re- positioning.	
Coffee dispensing insufficient or absent.	Grind too fine.	Set grind to higher level. Turn knob in clockwise direction.	
	SBS is set to the right side.	Turn SBS knob to the left.	

Ca	nnot dispense
The descaling indicator flashes	- Descale
(machine not locked)	
Water LED lights up	- Fill with fresh water
Water LED flashes	- De-aerate machine
Coffee beans/grinds container LED	- Fill with coffee beans
lights up	
Coffee beans/grinds container LED	- Empty grinds container
flashes	(for min. 6 sec. / machine must be turned on)
Warning LED lights up	- Correctly install brewing unit, drip tray and grinds
	container, and close door.
Warning LED flashes	- Grinder obstructed.
	- Gears obstructed
	- Contact an authorised service centre.
Filter indicator flashes (machine not	- Replace Aqua Prima filter / turn indicator off
locked)	(press the hot water button for about 6 sec. until
	filter indicator light flashes).

3. OPERATION

2.3. User programme (Incanto classic)



The table below indicates the various settings and programmes which can be selected through the user programme options.

Access: The machine must be turned on with the expresso and hot water buttons pressed in order to enter the programming mode.

Function	Button	Status	LED indicat	or
			Without filter	With filter
Water hardness setting for descaling indicator	Powder coffee (Press to activate an additional LED and then change descaling interval.)	0 - very soft water (0° - 3°dH) 8001 1 - soft water (4° - 7°dH) 4001 2 - medium water (7°-14°dH) 2001 3 - hard water (14°-21°dH) 1001 4 - very hard water (over 21°dH) 501	1 1+2 1+2+3 1+2+3+4 1+2+3+4+5	1 1+2 1+2+3 1+2+3+4 When using a filter, the next interval can be chosen.
Rinse programme	Expresso	ON/OFF (LED lit up means programme activated)	Water Low L	ED
Pre-brewing	Coffee	ON/OFF (LED lit up means programme activated)	Coffee Beans Low LED	

3. Operation (Incanto de luxe)



3.1 Control panel



3.2. Operating instructions (quick reference)

	Action	Comments	Display
	Gettin	g started	
1	Unpack machine.	Check for damage.	
2	Install Aqua Prima filter.		
3	Fill water tank	Wait for 30 min.	
4	Fill coffee beans container.		
5	Connect mains plug.		
6	Turn on main switch.		Self test/
			Heating
7	De-aerate water circuit.	Press hot water button.	Hot water
		Open hot water pressure valve	Heating
		until water flows.	
		Heating stage (approx. 80 sec.)	Heating
		Ready	Select product
			Ready for operation
8		Activate counter + reset	Filter symbol
9	Set water hardness.	See user menu.	
		ng coffee	
10	Programme coffee quantity for	Depending on cup size.	Quantity programme
	each selection button.	Programme by keeping the	
	• Expresso lungo	coffee selection button pressed	
	• Coffee	until the desired quantity is reached.	
1.1	• Expresso		
11	Set dispensing time.	Only machines with SBS	Select product
12	Place cup under dispenser.	Dress on as 1 our of soffee	Ready for operation 1 Coffee
12	Select programme and press appropriate button.	Press once = 1 cup of coffee Press twice = 2 cups of coffee.	2 Coffees
		ng / Powder coffee	
13	Place cup under dispenser.	Place powder coffee in powder	
15	Thee cup under dispenser.	container (1 measuring	
		spoonful)	
14	Press powder button and select	Only one coffee can be	Select product
	relevant coffee button	dispensed at a time.	Powder coffee
	(expresso lungo / coffee /	L	
	expresso)		
	Dispens	ing steam	
15	Open HWS valve	Immediately ready	Steam
		dispensing	
16	Press hot water button.	Immediately ready	Select hot water /
			product
			Ready
17	Open HWS valve	Water removed	HOT WATER
18	Close HWS valve	Water removal complete	Select hot water /
			product
10	Dream had any day hadd	Starse and	Ready
19	Press hot water button.	Steam mode	Select product
		<u> </u>	Ready for operation

Cleaning		
Empty dregs drawer	Storage capacity of 12 tablespoons (Reset - empty only	
	when indicated and with machine on)	
Empty drip tray	After 12 servings	
Clean water tank.	As required.	
Clean coffee bean container.	As required.	
Clean the housing.	As required.	
Rinse brewing unit	1 x per week	
Clean brewing unit and lubricate	1 x per month	
Clean filter		
Descale	According to indicator.	

Descaling procedure			
	~		
Action	Comments	Indication	
		Descale	
Remove the Aqua Prima filter.		Descale	
Fill tank with descaler solution.	Place an appropriately sized container under the HWS nozzle.	Descale	
Press descaling button		Descale Open dial.	
Open HWS valve	The pipes are rinsed with descaler at intervals. (Duration: approx. 45 min)	Machine is descaled.	
Programme end	When water tank is empty	Descaling complete Close dial.	
Close HWS valve	Descaling programme complete.	Rinse machine Fill water tank	
Fill tank.		Rinse machine. Press button	
Press descaling button		Rinse machine. Open dial.	
Open HWS valve		Machine is rinsed	
Programme end	When water tank is empty	Rinsing complete Close dial.	
Close HWS valve	Rinse programme complete	Fill water tank.	
Fill tank.		De-aerate	
Open HWS valve	Until water is continuously discharged.	Hot water	
Close HWS valve		Select product Ready for operation	
Install Aqua Prima filter.		Select product Ready for operation	

The descaling indicator turns off automatically after completion of the descaling process!

Display indicators

Standby	Press MENU/OK button.
Descaling Standby	Descale machine.
Fill water tank	Fill water tank with fresh drinking water.
Bean less Ready	Fill coffee beans container and re-start coffee dispensing cycle.
Empty the dregs drawer	Open the doors, remove the grinds container and empty.

Important: The grinds container must only be emptied when the machine is turned on. The container must be removed for at least 5 sec. If the grinds container is emptied when the machine is turned off, coffee dispensing will be locked when the machine is turned on.

Brewing unit not Install brewing unit correctly. detected Dregs drawer not Install drip tray and coffee grinds container correctly. detected Close front door. Close doors Prime the circuit (start-up). Ventilate Call authorised service centre. Brewing unit locked Call authorised service centre. Grinder locked Rinse The machine is in the heating stage; wait until this stage is Heat

complete.

Replace water filter	
Standby	

Replace the Aqua Prima filter as soon as possible. If a new filter is not available, remove the current filter and turn off the Water Filter function (see Programming).

Important information about the Aqua Prima filter

- 1. Store the Aqua Prima filter in a cool place, protected from sunlight. The room temperature must be between +5°C and +40°C.
- 2. Use the filter in rooms where the temperature does not exceed 60°C.
- 3. We recommend washing the Aqua Prima filter when the coffee machine has not been used for 3 days.
- 4. If the coffee machine has not been used for 20 days, we recommend replacing the filter.
- 5. Store unpacked filters in an airtight nylon bag and place in a refrigerator. Do not place the filter in the freezer as this will change the filter's characteristics.
- 6. Immerse the filter in the water tank 30 minutes before use.
- 7. Once the packaging has been opened, do not store the filter without any wrapping.
- 8. The filter must be replaced 90 days after unwrapping or after processing 60 litres of drinking water.

Troubleshooting				
Fault	Cause	Remedy		
The machine does not switch	The machine is not connected to the	Turn on main switch.		
on.	mains power supply.	Check plug and connection.		
The coffee is not hot enough.	The cups are cold.	Pre-heat cups.		
	A low temperature has been set.	Set the machine to a higher temperature.		
Only hot water is dispensed when powder coffee is selected.	No powder coffee has been filled.	Fill powder coffee and start once again.		
No hot water or steam.	The nozzle is obstructed.	Clean nozzle out with needle. Dial is closed! The machine is switched off!		
Machine heating takes a long time.	The machine is heavily calcified.	Descale the machine.		
The brewing unit cannot be removed.	The brewing unit has stopped in an incorrect position.	Close doors and switch on the machine. The machine performs a re- positioning.		
Coffee dispensing insufficient or absent.	Grind too fine.	Set grind to higher level. Turn knob in clockwise direction.		
	SBS is set to the right side.	Turn SBS knob to the left.		

3. OPERATION

3.3. User programme (Incanto de luxe)

The table below indicates the various values, settings and programmes which can be read and selected through the user programme options.

Various cleaning programmes can also be activated

Access: Access via Menu/OK button.



Menu procedure:

- 1. Select desired programme using the cursor buttons (arrow buttons).
- 2. Access appropriate item using the Menu/OK button.
- 3. Use the arrow buttons to handle each item.
- 4. Confirm with Menu/OK button.

Item	Setting/Indicator	Standard	Function
0, 11			
Standby			
Rinse	ON/OFF	OFF	Rinse the brewing unit with fresh water
			each time the machine is turned on
			(boiler temperature below 50°C).
Language	Country	German	Display language
Water hardness	1 - 400 1	3	Descaling interval depending on water
	2 - 200 1		hardness.
	3 - 100 1		
	4 - 501		
Water filter	ON	OFF	If ON, only every second flow meter
	OFF		pulse is counted for water descaling
			purposes (descaling interval doubled).
	Reset		Reset filter counter (generates the
			indicator to change the filter after every
			60,000ml).
Heating plate	ON/OFF	ON	Activate / deactivate heating plate.
			Heating plate
Temperature	High	Medium	Adjustment of brewing temperature
	Medium		(approx. +/- 2°C)
	Low		

Item	Setting/Indicator	Standard	Function
Aroma	Strong	Normal	Programming the dosage for the
Expresso	Normal		expresso programme
-	Mild		(changes the grinder pulses).
Aroma	Strong	Normal	Programming the dosage for the coffee
Coffee	Normal		programme
	Mild		(changes the grinder pulses).
Aroma	Strong	Normal	Programming the dosage for the
Expresso lungo	Normal		expresso lungo programme
	Mild		(changes the grinder pulses).
Pre-brewing	ON	ON	Coffee is moistened before actual
	LONG		brewing
	OFF		(better aroma)
Total coffee	Number		Coffee quantity indicator
Timer	00:15 - 03:00	03:00	Activates standby mode if no
			dispensing takes place within a specific
			time.
Clock timer	Time	00:00	Time setting.
	Switching time	00:00	Enters activation time.
		00:00	Enters activation time.
	Time display	YES/NO	Indicates the time on the display.
	Clock timer	ON/OFF	Activates/deactivates clock timer.
Cleaning cycle			Cleaning programme for brewing unit
Factory			Initialise standard data
settings			

Exit: ESC button

4. **Operation** (Incanto sirius)

4.1 Control panel



	Expresso lungo button/ ESC
/	Coffee button
/	Expresso button
_	Steam & hot water button/Left arrow
_	Aroma/powder coffee selection/Right
/	Menu/OK button

4.2. Operating instructions (quick reference)

	Action	Comments	Display
	Getting		
1	Unpack machine. Check for damage.		
2	Install Aqua Prima filter.	Activate counter + reset	
2	Fill water tank	Wait for 30 min.	
3	Fill coffee beans container.		
4	Connect mains plug.		
5	Turn on main switch.		Self test/
			Heating
6	De-aerate water circuit.	Press hot water button.	Hot water
		Open hot water pressure valve	Heating
		until water flows.	
		Heating stage (approx. 80 sec.)	Heating
		Ready	Select product
			Ready for
			operation
7	Set water hardness.		
	Makin	g coffee	
8	Programme coffee quantity for	Depending on cup size.	Quantity
	each selection button.	Programme by keeping the	programme
	 Expresso lungo 	coffee selection button pressed	
	• Coffee	until the desired quantity is	
	 Expresso 	reached.	
9	Set dispensing time.	Only machines with SBS	Select product
	Place cup under dispenser.		Ready for
			operation
10	Elect programme and press	Press once = 1 cup of coffee	1 Coffee

appropriate button.

Press twice = 2 cups of coffee 2 Coffees

	Coffee dispensir		
11	Place cup under dispenser.	Place powder coffee in powder container (1 measuring spoonful)	
12	2 Select aroma / Press powder button until the powder spoon appears and select relevant coffee button (expresso lungo / coffee / expresso) Only one coffee can be dispensed at a time.		
	Dispens	ing steam	
13	Open HWS valve	Immediately ready	Steam
	Hot water	· dispensing	
14	Press steam/hot water button (picture of drops appear on display).	Immediately ready	Select product Ready for operation
15		Water removed	HOT WATER
16	Close HWS valve	Water removal complete	Select product Ready for operation
17	Press steam/hot water button (picture of steam appears on display).	Steam mode	Select product Ready for operation

Cleaning		
Empty dregs drawer Storage capacity of 12 tablespoons (Reset - empty when indicated and with machine on)		
Empty drip tray	As required.	
Clean water tank.	As required.	
Clean coffee bean container.	As required.	
Clean the housing.	As required.	
Rinse brewing unit	As required.	
Clean brewing unit and grease filter.	1 x per month	
Descale	According to indicator.	

Descaling procedure		
Action	Comments	Indication
		Descale
Remove the Aqua Prima filter.		Descale
Fill tank with descaler solution.	Place an appropriately sized container under the HWS nozzle.	Descale
Press menu button.		STANDBY
Use arrow button to access menu item Clean.		CLEANING
Press OK.		CLEANING CYCLE
Go to DESCALING CYCLE by using the arrow button.		DESCALING CYCLE

Action	Comments	Indication
Press OK.		NO
Go to YES by using the arrow		YES
button.		
Press OK.		OPEN DESCALE
		DIAL.
Open dial.		DESCALING
Open HWS valve	The pipes are rinsed with	MACHINE IS
	descaler at intervals. (Duration: approx. 45 min)	DESCALED.
 Programme end	When water tank is empty	DESCALING
6	r r s	COMPLETE. CLOSE
		DIAL.
Close HWS valve	Descaling programme complete.	RINSE MACHINE
		FILL WATER TANK
Fill tank.		RINSE MACHINE
		PRESS BUTTON
Press button required.		RINSE MACHINE
		OPEN DIAL.
Open HWS valve		MACHINE IS
		RINSED.
Programme end	When water tank is empty	RINSING
		COMPLETE. CLOSE
		DIAL.
Close HWS valve		FILL WATER TANK.
Install Aqua Prima filter.		DE-AERATE
Fill water tank.		DE-AERATE
Open HWS valve		HOT WATER
Close HWS valve		SELECT PRODUCT.
		READY

The descaling indicator turns off automatically after completion of the descaling process!

Troubleshooting				
Fault/Indicator	Possible cause	Remedy		
Does not function	No power	Check mains plug / mains circuit breaker. Ensure machine door is closed.		
BREWING UNIT NOT DETECTED	Brewing unit not properly installed or not closed.	Install brewing unit correctly.		
GRINDS CONTAINER NOT DETECTED	Coffee grinds container not properly installed.	Brewing unit correctly installed.		
EMPTY GRINDS CONTAINER	Coffee grinds container full	Empty coffee grinds container (reset only possible if machine is turned on)		
COFFEE BEAN CONTAINER EMPTY	Coffee bean container is empty.	Fill coffee container.		
FILL WATER TANK.	Water tank is empty.	Fill water tank		
GRINDER OBSTRUCTED		Clean grinder.		
DE-AERATE	Air in water system.	Open water nozzle.		
REPLACE WATER FILTER		Replace water filter + reset user menu		
Instead of coffee, only water is dispensed.	Coffee powder selection button is pressed, but no coffee powder is dispensed.	Add one level measure of coffee powder.		
No water / steam	Steam nozzle blocked.	Free opening using a thin needle.		
The coffee flows too quickly	Beans ground too coarsely.	Press knob and turn in the direction of the small points.		
The coffee flows too slowly	Beans ground too finely.	Press knob and turn in the direction of the large points.		
Coffee is not hot enough	The cups are cold.	Pre-heat cups.		
	Boiler temperature too low.	Increase temperature in user programme.		
Coffee has no froth.	Unsuitable coffee blend.	Change brand of coffee.		
	Coffee is no longer freshly roasted.	Use fresh coffee.		
	Beans ground too coarsely or finely.	Change grinding level.		
Longer heating time or less hot water.	The machine is calcified.	Decalcify machine.		
The brewing unit cannot be removed.	The brewing unit is not in home position.	Turn machine on, close service door and check dregs drawer. (the brewing unit goes automatically to home position)		

3. OPERATION

4.3. User programme (Incanto sirius)

The table below indicates the various values, settings and programmes which can be read and selected through the user programme options.

Various cleaning programmes can also be activated.

Access: Selection entry via menu button.



Menu procedure:

- 1. Select desired programme using the cursor buttons (arrow buttons).
- 2. Access appropriate item using the OK button.
- 3. Use the arrow buttons to handle each item.
- 4. Confirm with Menu/OK button.

	Item	Setting/	Standard	Function
		Indicator		
STAN	NDBY			Display and heating OFF.
	HEATING PLATE	ON	ON	Activate / deactivate heating plate.
		OFF		Heating plate
	RINSE	ON	OFF	Rinses when the machine is turned on
		OFF		and the temperature of the KTY is below
				50°C (circuit and brewing unit).
SETTINGS	LANGUAGE	Country	German	Display language
Ž	WATER	1 – 400 1	3	Change in water flow quantity until
II	HARDNESS	2 - 200 1		descaling required (1-4).
L		3 – 100 1		
SE		4 - 801		
	WATER FILTER	ON	OFF	When Aqua Prima filter is used, the water
		OFF		filter item must be turned ON.
		RESET	1	When replacing the filter, the counter
				must be reset.
	CONTRAST	-5 - +5	-3	Display contrast / Light
	Item	Setting/Indicato r	Standard	Function
-----------------	----------------------------------	-----------------------------	------------------	--
	SIGNSLTON	ON OFF	ON	Button tone.
	FACTORY SETTINGS	NO YES	NO	Initialise standard data
GS	PRE-BREWING	ON OFF LANG	ON	The coffee comes into contact with a small amount of water in the brewing unit prior to the actual brewing process (stronger aroma).
COFFEE SETTINGS	EXPRESSO TEMPERATURE	High Medium Low	Medium	The user can determine the brewing temperature (±2°C).
E SF	COFFEE TEMPERATURE	See expresso	Medium	The user can determine the brewing temperature (±2°C).
OFFE	TEMPERATURE EXPRESSO LUNGO	See expresso	Medium	The user can determine the brewing temperature (±2°C).
	AROMA SELECTION	Mild Normal STRONG	Normal	Pre-set aroma selection (1, 2 or 3 coffee bean setting) on display (= dosage 8g for NORMAL ±1.5g).
		TIME DISPLAY TIME	YES/NO	Indicates the time on the display. Time setting.
NG		TIME FORMAT	AM/PM 24H	12-hour or 24-hour clock From Version 2.00.3
ETTI		CLOCK TIMER SWITCHING	ON/OFF 00:00	Activates/deactivates clock timer. Enter activation times
TIME SETTING		TIME	00:00 03:00	Enter activation times Activates standby mode if no dispensing takes place within a specific time (00:15 - 03:00).
		Cleaning cycle	YES/NO	Brewing unit cleaning programme
CLEANING		Descaling cycle	YES/NO	Starts automatic descaling (approx. 45 min.)
	TOTAL	EXPRESSO	NUMBER	Counts number of times coffee is
EXTRAS	COFFEE	COFFEE EXPRESSO LUNGO	NUMBER NUMBER	Dispensed (not resettable).

Exit: ESC button

CHAPTER 4 FUNCTIONS AND TIMING

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1. Water system

1.1. Water system (Incanto rondo)



Component	Function	
Water tank	Water supply	
Float	Water level monitoring	
Water filter	Water cleaned of solid matter (one or two depending)	
Flow meter (turbine)	Measure flow rate	
Pump	Water flow/Pressure build-up	
	(13 to15 bar)	
Safety valve	Protect boiler against overpressure (opens at 17 bar)	
Boiler (flow heater)	Heats water to approx. 84°C	
	(for brewing process)	
Sensor (KTY)	Transmits current temperature value to electronic	
	system	
Thermostat	Interrupts complete flow supply if overheating.	
Boiler pin (Valve plug)	Opens when brewing unit is aligned with water circu	
	to the unit itself.	
HWS valve	For hot water and steam dispensing	

1. 2. Water system (Incanto classic, de luxe, sirius)



	Component	Function
1	Water tank	Water supply
2	Water filter	Water cleaned of solid matter (one or two depending)
3	Flow meter	Measure flow rate
4	Pump	Water flow/Pressure build-up
		(13 to 15 bar)
5	Safety valve	Protect boiler against overpressure (opens at 17 bar)
6	Boiler (flow heating)	Heats water to approx. 94°C
		(for brewing process)
7	Sensor	Transmits current temperature value to electronic
		system
8	Thermostat	Turns off flow supply to entire machine if overheating.
9	Boiler pin (Valve plug)	Opens when brewing unit is aligned with water circuit
		to the unit itself.
10	Pipe heating	Steams pre-heated boiler water for steam function.
11	Thermostat (pipe heating)	Switches (pulses) pipe heating
12	HWS valve (tea nozzle)	For hot water and steam dispensing

3. Timing

The following time chart indicates the functions of the individual components in terms to time



Explanation:

Two processes start when the main switch is activated:

Firstly, the gearmotor is initialised. The gears move to MS1 (lower limit switch), change rotating direction, leave MS1 and move to the home position (about 2 mm after MS1).

The instantaneous water heater is then activated for about 1 min 30 sec., heating the water to operating temperature, whereby heating takes place for about 60 sec. continuously and then is alternated for the rest of the time.

After activating the start button:

- 1. The grinder starts operating (pulse-controlled).
- 2. The gears move to brewing position.
- 3. Pre-brewing begins (brief pump activation).
- 4. Main brewing process (duration of pump activation depending on selected coffee quantity).
- 5. The gears move to home position (dregs discarded).

4. Function

4.1. Gearmotor

The gearmotor is connected to the power element of the circuit board via the auxiliary heating system. In order to perform forwards and backwards movements, the gearmotor is controlled alternately with a positive and negative half wave. The voltage is limited by the electronic system to approx. 30 to 35 V. The electronic system of the motor is switched off in the event of an overload. The overload is detected through the increased power input to the gearmotor during the stoppage. The red fault LED/brewing unit lock indicator turns on.

If the brewing unit is locked in the upward movement, the cycle is interrupted after about 8 seconds and the control system attempts to move the brewing unit to the idle position. This occurs, for instance, when too much powder is present in the brewing chamber. If the brewing unit is locked in the downward movement, the motor turns off after 8 seconds and the machine is locked. This situation is indicated by the flashing fault LED / brewing unit lock indicator. The machine must be turned off and the cause of the lock removed.



Note: The gear wheel must always be installed so that MS1 and MS2 are positioned at the long section of the switching cams!

4.2. Gear resistor

The heating system of the thermoblock with green marking at the connection point acts as resistor for the gearmotor. The gearmotor cannot function in the event of a defective heating system. The heating system (resistor) has a resistance of approx. 130 Ohm.

4.3. Water level indicator

The water level in the water tank is monitored by a float fitted with a magnet core. If the water level is too low, the magnet is no longer within the range of the reed contact, which transmits the low water level signal to the CPU (Water Low indicator).

4.4. Flow meter (Turbine)

The machine is equipped with a flow rate monitoring system. The system checks whether the turbine (flow meter) rotation speed at a particular time complies with the pre-set value. If no pulses are generated from the turbine within 10 seconds, the current cycle is interrupted. The Fault - De-aerate signal is indicated. If this control mechanism is activated, the machine must be de-aerated. During the Water Low signal, the pump operates at maximum output. As soon as the pump has generated the pre-set flow, the pump output is reduced to approx. 20 l/hr.

The water quantity is generally controlled according to the coffee quantity programmed through the flow meter (turbine) pulses.

4.5. HWS valve (steam operation)

The HWS valve is required for water and steam dispensing, as well as during de-aeration.

If the hot water valve is opened during the brewing process, coffee flow is interrupted and the De-aerate indicator will appear. As soon as the hot water valve is closed, the brewing process will continue.

The operating temperature during steam dispensing is approx. 125°C. The steam button is pressed to activate steam production (without rapid steam). Steam dispensing occurs via the HWS valve.

The pump pulses the steam dispensed. This means that constant steam dispensing is ensured over a long period of time. The flow rate of the pump is adjusted on the basis of the thermoblock temperature. If the temperature is too low, the pump pulses are slowed down. This may occur, for instance, when the hot water valve opens before the temperature indicator lights up (without rapid steam).

Once the steam has been dispensed, the steam valve closes and the steam button must be pressed for normal operating mode. The overheating indicator flashes until the machine has cooled; the machine remains locked for coffee dispensing. Cooling can be achieved by opening the HWS valve. The pump functions at maximum output and the heating remains turned off as long as the Overheating signal remains. These measures ensure that the cooling process is accelerated and the overheating signal will disappear after a few seconds.

4.6. Temperature sensor (KTY 10)

The temperature sensor is a temperature-sensitive resistance mechanism, converting the boiler temperature into an electrical signal which is measurable by the CPU.

The CPU compares this signal with the programmed reference signal and, depending on the outcome of the comparison, controls the boiler output.

The resistance applied has a positive temperature coefficient; i.e. higher boiler temperature - higher sensor resistance.

The table below indicates the trend in resistance values in relation to the temperature.

Measured values (KTY)

Temperature	Resistance (Ω)	Resistance trend (Ω)
0	1629	0
15	1845	216
20	1922	77
40	2246	324
90	3168	922
100	3366	198
130	3979	613
140	4188	209

At room temperature the resistance is approx. 1.9K Ω .

4.7. Grinder

The grinder is fitted with grinding discs. The grinding discs are made of ceramics.

ATTENTION: Adjust the grinding level only when the grinder is in operation! EXCEPTION: Grinder is empty.

The grinder operates with a direct current motor and the grinding disc rotation speed is determined by a gearmotor. The grinder motor operates with a voltage of 230V direct current.

Grinder obstructed: Gravel protection is electronically controlled. If the grinder is obstructed, the power input to the grinder motor increases and the electronic system switches the grinder off. If the electronic system does not receive any pulses from the grinder Hall sensor, the grinder blocked signal will be generated.

Coffee beans low: The lack of coffee beans is detected via the power input. If there are no coffee beans in the grinder, the motor runs without a load and, therefore, consumes less power. This is detected by the control unit and the coffee beans low signal is generated.

4.8. Dosing

Gravel protection is electronically controlled. Two magnets positioned opposite to each other are fitted on the grinder disc gear wheel. The Hall sensor monitors the number of rotations of the grinding discs and, therefore, also the dose quantity.

Incanto rondo control: Via a potentiometer in the electronic system **Incanto classic control:** Via service programme / test mode **Incanto de luxe control:** Via aroma selection function (user menu) **Incanto sirius control:** Via aroma selection function (user menu)

4.9. SBS Saeco Brewing System

4.9.1. General functioning

The water flow speed through the brewing unit can be slowed or accelerated by means of an adjustable flow valve (Fig. 2) which is activated by turning the knob on the front of the coffee machine.

The contact time of the water with the coffee in the brewing unit (extraction time), and consequently, the coffee concentration, is changed accordingly, while maintaining consistent froth formation.



Fig. 1



Fig. 2

4.9.2. Froth valve functioning

The backpressure in the froth valve and, consequently, on the membrane of the froth valve, is minimal when the flow valve is open. Accordingly, the valve needle is kept by the spring pressure in almost home position and the flow is at maximum (Fig. 3).

If the flow valve moves towards a minimum position, a backpressure results which creates an increased pressure on the membrane in the valve chamber. The membrane yields to the pressure and the valve needle further reduces the flow speed (Fig. 4).







4.9.3. Extraction values with SBS

A comparison of the measured values (dosing quantity 9g/SBS min.; dosing quantity 9g/SBS max. and dosing quantity 6g/SBS min.) indicates that the change from SBS min. to SBS max. corresponds with a change in dosing quantity of 1.5g.

Note: The pre-brewing function was deactivated during measuring.

CHAPTER 5 SERVICE PROGRAMME

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1.Service programme (rondo)

1.1.Test mode

Access: Access the service mode by turning on the machine and simultaneously pressing the 1 Coffee and steam buttons.



Various test functions can be activated in the service mode by activating either the coffee or steam buttons in conjunction with various coffee quantity settings.

Programme table

Function	Button	Control setting Cup fill volume	LED Indicator
Pump/Flow meter	1 coffee		Alarm LED (Flow meter pulse)*
Aqua Prima LED	2 coffees		Aqua Prima
Brewing unit (Gearmotor) Work position	Steam		1 Coffee LED (Gear switch)
Heating	1 coffee		
Brewing unit (Gearmotor) Home position	Steam		1 Coffee LED (Gear switch)
Grinder	Steam		Fault LED (grinder pulses)
HWS microswitch			Steam LED lights up
Reed switch			1 Coffee LED lights up
Brewing unit switch			2 Coffees LED flashes
Grinds container microswitch			Aqua Prima LED + Fault LED flash
Door switch			Aqua Prima LED flashes

* The HWS valve must be open.

2.Service programme (Incanto classic)

2.1.Test mode



Access: Access the service mode by turning on the machine and simultaneously pressing the coffee and hot water buttons.

The various functions indicated in the table can be checked by pressing the button combinations listed below.

Buttons	Powder	Coffee	Expresso	Hot water	Descale	Microswitch status
	coffee					
Gears up	Х					Powder LED
						(MS2)
Unit down		Х				Expresso LED
						(MS1)
Grinder			X			
Pump				Х		Fault LED
				+HWS		(flow meter pulses) *
Heating	X				X	
Heating + LED	Х				Х	
check					+ HWS	

Programme table (functions programme)

* In order for the flow meter pulse to be indicated, the HWS valve must close once again after opening so that the HWS microswitch re-opens.

If the HWS valve is completely open, the LED combination which lights up provides information on the flow rate (see table below)

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Flow rate

The flow rate value must be between 40 and 60.

LED description	Value
Expresso button LED	128
Coffee button LED	64
Powder button LED	32
Hot water button LED	16
Descale button LED	8
Water Low LED	4
Coffee Beans Low LED	2
Fault LED	1

Example: Powder button (32), Descale button (8) and Coffee Beans Low LED (2) light up = 42

Microswitch test

Microswitch	Control LED	Status
Reed switch (tank removed)	Water low	ON
Dregs drawer/Drip tray (removed)	Coffee beans low	ON
HWS switch (open)	Fault	Off
Door switch (doors open)	Descale	ON
Brewing unit (removed)	Hot water	Steam LED

Dose quantity programming

Open hot water valve and press the expresso button.

Depending on the LED combination, the dose quantity can be determined by consulting the table below and can be changed by repeatedly pressing the coffee programme button.

Grinder pulses	Approx. dose quantity in grams	Water Low LED	Coffee Beans Low LED	Fault LED	Replace filter LED
90	7.5	¢			
95	8.0	¢	Ċ.		
100	8.4		Ċ.		
105	8.9		Ф	ф.	
110	9.2			¢	
115	9.6			Ф	ф
120	10.2				\¢

2.2. Diagnosis menu (Incanto classic)

Application of diagnosis system

The diagnosis system makes it possible to read data and enter settings into the coffee machine. ATTENTION: Before connecting the diagnosis box, read the operating instructions (data plug can only be connected and disconnected when both devices are unpowered).

Connection is via contact plug JP 25 of CPU.

Programme table (diagnosis menu)

Function/Standard	Setting range	Increment	Comments
EXPRESSO	50 – 1,000 Pulses	+/- 1	Number of flow meter pulses for
No. of PULSES 195			each saved cup fill volume, where
			300 pulses correspond to approx.
COFFEE	50 – 1,000 Pulses	+/- 1	100 ml.
No. of PULSES 360			
HEATING	1 – 50	+/- 1	Do not change!
PARAMETER K1 8			
HEATING	1 - 50	+/- 1	Do not change!
PARAMETER K2 30			
NORMAL TEMP.	70- 130°C	+/- 1	Normal temperature is used if not
° C 90			more than 6 min. have elapsed
			since last coffee dispensed.
HIGH TEMP.	70- 130°C	+/- 1	If no coffee is dispensed for an
° C 111			extended time (over 6 min.), the
			next coffee will be heated to a
			higher temperature to compensate
			for cooling of the brewing unit
			and the associated temperature
			loss.
TEMP. OF 1st	70- 130°C	+/- 1	Used when dispensing the first
COFFEE			coffee after the machine has been
° C 118			turned on, to compensate for the
			high temperature loss due to the
			cold brewing unit and water pipes.
STEAM	20- 50	+/-1	Pump pulse during steam
25			dispensing
			The higher the value, the more
			pulses but more humid is the
			steam.
TEMP. INCREASE	0-50°C	+/-1	The boiler temperature is
° C 10			increased by a set value shortly
			before brewing in order to pre-
			heat the boiler and compensate
			for the temperature drop during
			the first water flow.

Function	Setting range	Increment	Comments
PRE-BREWING	0 - 1		0 – Deactivate pre-brewing
1			1 – Activate pre-brewing
GRINDS COUNTER	0-50	+/-1	Counts number of coffee cycles.
			When this value reaches the
Number			Grinds Stop value, "GRINDS
			CONTAINER EMPTY" will be
			displayed. (Reset by removing
			dregs drawer for emptying - min.
			6 sec.)
GRINDS MAXIMUM	5-50	+/-1	Number of cycles until "EMPTY
12			GRINDS CONTAINER" is
			displayed.
TOTAL COFFEE			Coffee cycle counter /not
CYCLES Number			resettable.
TOTAL WATER			Total water flow volume (in ml) /
(ml) Number			not resettable
WATER DESCALING			Total water flow (in ml) since last
(ml)			descaling / resettable
WATER FILTER	0 - 999999999	+/- 1	Total water flow (in ml) since last
(ml) Number		., 1	filter reset (60,000 - replace filter)
HOT WATER	6 - 34 1/h	+/- 2 1/h	The pump delivery rate for hot
FLOW (l/h) 20			water can be expressed in litres
			per hour.
HOT WATER	58,000 - 65,500	+/- 1	The pump delivery rate is adjusted
PUMP ADJUST. 63000	, ,		in relation to the HOT WATER
			FLOW setting by means of a
			phase controlled modulator. Pump
			tolerances can thus also be
			adjusted. An equivalent value is
			saved under HOT WATER PUMP
			ADJUSTMENT.
WATER HARDNESS	1 – 4		Value set in user menu for
3			descaling interval
MACHINE STATUS	0 - 255		Programme code
16			C
DATE OF MANUF			This date indicates when the
DAY			machine was manufactured. This
			date cannot be changed, but can
			be printed.
DATE OF MANUF			
MONTH			
DATE OF MANUF			
YEAR			
TLAK			

Function	Setting range	Increment	Comments
SERVICE DATE	0 - 31	+/- 1	The service date indicates the date
DAY			of the machine's last service. This
SERVICE DATE	0 - 12	+/- 1	date can be changed and must be
MONTH			updated at each service.
SERVICE DATE	1996 - 2050	+/- 1	
YEAR			

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3. Service programme (Incanto de luxe)

3.1. Test mode

Access: Access the test mode from the standby mode (press 2x Menu/OK) by keeping the EXPRESSO LUNGO and HOT WATER button pressed, whilst pressing the MENU/OK button again.

While the buttons are kept pressed, the current software version is shown.



The various functions indicated in the table can be checked by pressing the button combinations listed below.

Buttons	S6 Expresso	S5 Coffee	S4 Expresso lungo	S2 Powder coffee	S3 Hot water	S7 Menu/OK	S1 Descale
Unit up	X						
Unit down		X					
Grinder			X				
Pump	X						X
Heating plate	X				X		
Heating system Instantaneous water heater		x				x	
Pipe heating			X			Х	
Temperature indicator in °C				X		X	x

Programme table (functions programme)

5. SERVICE PROGRAMME

Display in test mode:

1234567890 MR (X) 123456 xx

Upper display line:

Indicates the status of the microswitch (see table).

Lower display line:

Indicates the status of the operating buttons.

Flow rate

If the pump is activated during test mode and the hot water valve opened, a two-digit number appears on the bottom right side indicating the flow rate. This value must be between 40 - 60 (should not be below 40).

Grinder power

When the grinder is activated, the grinder power is indicated instead of the flow quantity. Set value: 6-12

The upper display line signals the activated microswitch and the Hall effect of the turbine. The activated buttons are signalled by the lower display line (e.g. 1=S1, 2=S2, etc.).

All CPU input signals from the machine appear in the first line of the display.
1 = Brewing unit in brewing position (brewing position microswitch activated)
2 = Brewing unit in at-rest position (idle position microswitch activated)
3 = Not allocated
4 = HWS valve microswitch activated
5 = Grinds container microswitch activated
6 = Brewing unit microswitch activated
7 = Water tank full (reed contact not activated)
8 = Flow meter pulse
9 = Front door microswitch
0 = Grinder Hall sensor pulses
M = Grinder idle indicator
R = (flashing) Clock function OK
All CPU input signals from the control board appear in the second line of the display.
6 = Expresso
5 = Coffee
4 = Expresso lungo
2 = Powder coffee
3 = Hot water pre-selection
1 = Descale button
7 = Menu/OK

Exit: Switch the machine off at the main switch.

INCANTO S-CLASS

3.2. Diagnosis menu (Incanto de luxe)

The values below can be read and adjusted in the diagnosis menu as shown in the table.



Access: Access from the standby mode (press 2x Menu/OK) by keeping the EXPRESSO, LONG COFFEE and HOT WATER button pressed and pressing the MENU/OK button with a slight delay. (The user programme is also available in this mode.)

Using the \checkmark button scroll to the menu item "Diagnosis" and confirm using Menu/OK.

Changing programme values:	Access appropriate item using the Menu/OK button.
	Change value with ARROW buttons
	Save value by using Menu/OK.

Programme table (diagnosis menu):

Function/Standard	Setting range	Increment	Comments
EXPRESSO LUNGO	50 - 1,000 Pulses	+/- 1	Number of flow meter pulses for
No. of PULSES 600			each saved cup fill volume, where
			300 pulses correspond to approx.
EXPRESSO	50 - 1,000 Pulses	+/- 1	100 ml.
No. of PULSES 200			
COFFEE	50 - 1,000 Pulses	+/- 1	
No. of PULSES 350			
HEATING	1 - 50	+/- 1	Do not change!
PARAMETER K1 8			
HEATING	1 - 50	+/- 1	Do not change!
PARAMETER K2 30			

Function/Standard	Setting range	Increment	Comments
HEATING			To adjust processor tolerances.
SENSOR ADJUST.			If the temperature in test mode with a
96			set measuring resistance of 3246Ω
			exceeds or falls short of the specified
			temperature value (96°C) by more
			than 1°C, the value indicated in test
			mode must be applied to adjust the
			sensor.
			No measuring resistance: Do not
			change!
NORMAL TEMP.	70- 130°C	+/- 1	Normal temperature is used if not
° C 90			more than 6 min. have elapsed since
			last coffee dispensed.
HIGH TEMP.	70- 130°C	+/- 1	If no coffee is dispensed for an
° C 111			extended time (over 6 min.), the next
			coffee will be heated to a higher
			temperature to compensate for
			cooling of the brewing unit and the
			associated temperature loss.
TEMP. OF 1st	70- 130°C	+/- 1	Used when dispensing the first
COFFEE			coffee after the machine has been
° C 118			turned on, to compensate for the high
			temperature loss due to the cold
			brewing unit and water pipes.
STEAM TEMP.	70- 135°C	+/-1	No function
° C 125			
TEMP. INCREASE	0-50°C	+/-1	The boiler temperature is increased
° C 0			by a set value shortly before brewing
			in order to pre-heat the boiler and
			compensate for the temperature drop
			during the first water flow.
GRINDS COUNTER	0-50	+/-1	Counts number of coffee cycles.
			When this value reaches the Grinds
Number			Stop value, "GRINDS CONTAINER
			EMPTY" will be displayed. (Reset
			by removing dregs drawer for
			emptying - min. 6 sec.)
GRINDS STOP	5-50	+/-1	Number of cycles until "EMPTY
12			GRINDS CONTAINER" is
			displayed.
TOTAL WATER			Total water flow volume (in ml) / not
(ml) Number			resettable
WATER DESCALING			Total water flow (in ml) since last
(ml)			descaling / resettable
WATER FILTER	0 - 999999999	+/- 1	Total water flow (in ml) since last
(ml) Number			filter reset (60,000 - replace filter)

INCANTO S-CLASS

Function/Standard	Setting range	Increment	Comments
Water flow since	0 - 999999999	+/- 1	Water flow since the need for
descaling indicator			descaling was signalled.
(ml) Number			(reset via descaling procedure)
HOT WATER	6 - 26 1/h	+/- 2 1/h	The pump delivery rate for hot
FLOW (1/h) 14			water can be expressed in litres per
			hour.
HOT WATER	58,000 - 65,500	+/- 1	The pump delivery rate is adjusted in
PUMP ADJUST. 63000			relation to the HOT WATER FLOW
			setting by means of a phase
			controlled modulator. Pump
			tolerances can thus also be adjusted.
			An equivalent value is saved under
			HOT WATER PUMP
			ADJUSTMENT.
WATER RESERVE			When the water tank is full, the value
COUNTER			from WATER RESERVE STOP is
NUMBER			applied. The flow meter pulses are
			counted from when the reed switch is
			switched and deducted from the
			value. If a beverage is chosen for
			which the saved pulse number is
			higher than the remaining pulses, the
			message FILL WATER TANK
			appears.
WATER RESERVE			Water reserve from when the read
STOP 420			switch is switched to pulses.
CLEANING CYCLE			Counter the cleaning cycles
Counter Number			performed.
CLEANING CYCLE			Status of cleaning programme
Status NUMBER			0/1 (1= Programme activated)
DESCALING			Counter the descaling cycles
Counter Number			performed.
DESCALING			Status of descaling programme
Status NUMBER			0/1 (1= Programme activated)
MACHINE STATUS	0 - 255		Programme code
36			C
DATE OF MANUF			This date indicates when the machine
TAG			was manufactured. This date cannot
DATE OF MANUF			be changed.
MONTH			C
DATE OF MANUF			1
YEAR			
SERVICE DATE	0 - 31	+/- 1	The service date indicates the date of
DAY			the machine's last service. This date
SERVICE DATE	0 - 12	+/- 1	can be changed and must be updated
MONTH	5 1 <u>2</u>	., 1	at each service.
SERVICE DATE	1996 - 2050	+/- 1	
YEAR	1770 - 2030	1/- 1	
I LAIN	l	l	

Exit: Switch the machine off at the main switch.

4. Service programme (Incanto sirius)

4.1. Test mode

Access: Access the service programme from the standby mode (press MENU/OK) by keeping the EXPRESSO LUNGO and EXPRESSO button pressed, whilst pressing the ON button. If the ON button is released, the current software version is shown.



The various functions indicated in the table can be checked by pressing the button combinations listed below.

Buttons	S1 Expresso	S2 Coffee	S3 Expresso lungo	S4 Water/stea m	S5 Aroma	S6 Menu/OK
Unit up	X					
Unit down		X				
Grinder			X			
Pump	Х					X
Heating plate	Х				X	
Heating 1090 W Instantaneous water heater		X			X	
Supplementary heating 437W Gear resistor			X		x	
Pipe heating 1090W				Х	Х	
Temperature indicator in °C				Х	X	X

Programme table (functions programme)

INCANTO S-CLASS

Display in test mode:

123456789A MR (X)*	
123456 xx	

Upper display line:

Indicates the status of the microswitch (see table).

Lower display line:

Indicates the status of the operating buttons.

Flow rate

If the pump is activated during test mode and the hot water valve opened, a two-digit number appears on the bottom right side indicating the flow rate. This value must be between 40 - 60 (should not be below 40).

Grinder power

When the grinder is activated, the grinder power is indicated instead of the flow quantity. Set value: 6-12

Dose quantity base adjustment (X):

A single digit number (X) appears to the extreme right in the top display line. This number indicates the current dose quantity basic setting. The dose quantity base setting can be set at three levels 0,1 and 2.

Aroma pre-selection	Mild	NORMAL	STRONG
Dose quantity base setting 0	90	100	110
Dose quantity base setting 1	95	105	115
Dose quantity base setting 2	100	110	120

Programming: Press S2 (coffee button) and S6 (menu button) simultaneously. An asterisk appears next to the number (x). Press the S2 button repeatedly whilst keeping the S6 button pressed to change the base settings (see table). Memorise: S3 (expresso lungo) and S6 (menu button).

All CPU input signals from the machine appear in the first line of the display.

- 1 = Brewing unit in brewing position (brewing position microswitch activated)
- 2 = Brewing unit in at-rest position (idle position microswitch activated)
- 3 = Not allocated
- 4 = HWS valve microswitch activated
- 5 = Grinds container microswitch activated
- 6 = Brewing unit microswitch activated
- 7 = Water tank full (reed contact not activated)

All CPU input signals from the machine appear in the first line of the display.
8 = Flow meter pulses
9 = Front door microswitch
A = Grinder Hall sensor pulses (a "M" appears in idle mode)
M = Grinder idle indicator
R = (flashing) Clock function OK
X = Dose quantity base setting (0, 1, 2)
* = Dose quantity base setting (Access: S2/coffee button + S6/menu button)
All CPU input signals from the control board appear in the second line of the
display.
display. 1 = Expresso
1 = Expresso
1 = Expresso 2 = Coffee
1 = Expresso 2 = Coffee 3 = Expresso lungo
1 = Expresso 2 = Coffee 3 = Expresso lungo 4 = Powder coffee

Exit: Switch the machine off at the main switch.

4.2. Diagnosis menu (Incanto sirius)

The values below can be read and adjusted in the diagnosis menu as shown in the table.



Access: Access from the standby mode (press MENU/OK) by keeping the EXPRESSO and HOT WATER button pressed, whilst pressing briefly the ON button. From Version: 2.00.1 Access from the standby mode (press MENU/OK) by keeping the EXPRESSO and HOT

WATER button pressed, whilst keeping the ON button pressed for an extended time.

Changing programme values:

Access appropriate item using the OK button. Change value with ARROW buttons Save value by using the OK button.

Function/Standard	Setting range	Increment	Comments
EXPRESSO LUNGO	50 - 1,000 Pulses	+/- 1	Number of flow meter pulses for
No. of PULSES 600			each saved cup fill volume, where
			300 pulses correspond to approx.
EXPRESSO	50 - 1,000 Pulses	+/- 1	100 ml.
No. of PULSES 200			
COFFEE	50 - 1,000 Pulses	+/- 1	
No. of PULSES 360			
HEATING	1 - 50	+/- 1	Do not change!
PARAMETER K1 8			
HEATING	1 - 50	+/- 1	Do not change!
PARAMETER K2 30			

Programme table (diagnosis menu):

Function/Standard	Setting range	Increment	Comments
HEATING			To adjust processor tolerances.
SENSOR ADJUST 96			If the temperature in test mode
			with a set measuring resistance of
			3246 Ω exceeds or falls short of
			the specified temperature value
			(96°C) by more than 1°C, the
			value indicated in test mode must
			be applied to adjust the sensor.
			No measuring resistance: Do not
			change!
NORMAL TEMP.	70- 130°C	+/- 1	Normal temperature is used if not
° C 88			more than 6 min. have elapsed
			since last coffee dispensed.
HIGH TEMP.	70- 130°C	+/- 1	If no coffee is dispensed for an
° C 109			extended time (over 6 min.), the
			next coffee will be heated to a
			higher temperature to compensate
			for cooling of the brewing unit
			and the associated temperature
			loss.
TEMP. 1st COFFEE	70- 130°C	+/- 1	Used when dispensing the first
° C 117			coffee after the machine has been
			turned on, to compensate for the
			high temperature loss due to the
			cold brewing unit and water pipes.
TEMP. INCREASE	0-50°C	+/-1	The boiler temperature is
° C 0			increased by a set value shortly
			before brewing in order to pre-
			heat the boiler. and compensate
			for the temperature drop during
			the first water flow.
GRINDS COUNTER	0-50	+/-1	Counts number of coffee cycles.
			When this value reaches the
Number			Grinds Stop value, "GRINDS
			CONTAINER EMPTY" will be
			displayed. (Reset by removing
			dregs drawer for emptying - min.
			6 sec.)
GRINDS STOP	5-50	+/-1	Number of cycles until "EMPTY
12			GRINDS CONTAINER" is
			displayed.
1 EXPRESSO			Counts number of times expresso
(ml) Number			is dispensed
			Not resettable
1 COFFEE			Counts number of times coffee is
(ml) Number			dispensed
			Not resettable
1EXPRESSO LUNGO			Counts number of times expresso
(ml) Number			lungo is dispensed
			Not resettable
		1	-

Function/Standard	Setting range	Increment	Comments
TOTAL WATER	8 0		Total water flow volume (in ml) /
(ml) Number			not resettable
WATER DESCALING	0 – 999999999		Total water flow (in ml) since last
(ml) Number			descaling / resettable
WATER SINCE	0 – 999999999		Water flow since the need for
DESCALING			descaling was signalled.
(ml) Number			(reset via descaling procedure)
~ /			From Version: 2.00.3
NUMBER OF			Number of times descaling has
DESCALING			been performed (not resettable)
PROCESSES:			From Version: 2.00.3
Number			
NUMBER OF			Number of times cleaning has been
CLEANING			performed (not resettable) 2.00.3
PROCESSES			
Number			
WATER FILTER	0 – 999999999	+/- 1	Total water flow (in ml) since last
(ml) Number		-	filter reset (60,000 - replace filter)
HOT WATER	6 – 34 1/h	+/- 2 1/h	The pump delivery rate for hot
FLOW (1/h) 18			water can be expressed in litres per
			hour.
HOT WATER	58,000 - 65,500	+/- 1	The pump delivery rate is adjusted
PUMP ADJUST. 63000	, , ,	-	in relation to the HOT WATER
			FLOW setting by means of a phase
			controlled modulator. Pump
			tolerances can thus also be
			adjusted. An equivalent value is
			saved under HOT WATER PUMP
			ADJUSTMENT.
WATER RESERVE			When the filled water tank is
counter			installed, the value changes to the
Pulses NUMBER			value set for Water Stop (420).
			When the reed sensor is switched,
			the flow meter pulses are recorded.
			If the value is 0 or if a coffee
			programme has been memorised
			with a higher pulse number, the
			signal to fill the water tank will
			appear.
WATER RESERVE			Residual water quantity
STOP			determined in terms of pulses from
Pulses 420			when the reed switch switches,
			down to the water tank floor.
DESCALING			Status of descaling programme
			0/1 (1= Programme activated)
NUMBER			
CLEANING CYCLE			Status of cleaning programme
			0/1 (1= Programme activated)
NUMBER			

Function/Standard	Setting range	Increment	Comments
MACHINE STATUS	0 – 255		Programme code
DATE OF MANUF			This date indicates when the
DAY			machine was manufactured. This
DATE OF MANUF			date cannot be changed.
MONTH			
DATE OF MANUF			
YEAR			
SERVICE DATE	0 - 31	+/- 1	The service date indicates the date
DAY			of the machine's last service. This
SERVICE DATE	0 - 12	+/- 1	date can be changed and must be
MONTH			updated at each service.
SERVICE DATE	1996 - 2050	+/- 1	
YEAR			

Exit: Press ESC button.

CHAPTER 6 FAULTS

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CHAPTER 7 REPAIRS / SERVICE SCHEDULE

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1. Repairs schedule:

The repairs schedule, together with the service schedule, lists all relevant activities to be performed in an efficient sequence.

	Activity
1	Visual check (transport damage)
2	Record of machine data
3	Functional check / Error analysis (test mode)
4	Opening of machine
5	Visual check (leakages)
6	Mechanical systems check (functional test)
7	Defect detection
8	Modifications check
9	Service operations according to service schedule
10	Internal cleaning
11	Functional test (with open machine / leakage test)
12	Assembly
13	Final test according to test schedule
14	Steam off (winter) - only machines without rapid steam facility
15	External cleaning
16	Lubrication of brewing unit
17	Insulation test (according to the regional test specification)
18	Documentation

2. Service schedule:

Service activities

R = Replace	C = Clean	VC = Visual check
AT = Acoustic test	D = Descale	A = Adjustment

Component	Activity	Equipment
Water filter	C / R	
Lip seal / Water tank	R	
Valve plug O-ring	R	
Valve plug O-ring	R	
Filter (brewing unit)	C / VC	Grease solvent
Hose connections	VC	
Pump	VC / AT	
Gearmotor	AT / VC	
Grinder	C / A	Vacuum cleaner / brush
Water circuit	D	Descaler (Saeco)
HWD valve	VC/R	
Water outlet (valve plug)	C	Grease solvent / brush

3. Final test:

Test	Procedure	Equipment	Instruction	Tolerance
Cup fill volume	2-3 cups on expresso	Measuring	Equal quantity	15%
	setting	beaker		
Cup fill volume	2-3 cups on coffee setting	Measuring	Equal quantity	15%
		beaker		
Noise emission			Empirical value	
			Standard noise	
Froth quantity	Carefully froth coffee in		Froth cover must	
	cup until froth separates		subsequently close	
			completely	
Froth colour			Textured light	
			brown	
Temperature	Measurement of	Temperature -	84 °C	±4 °C
	dispensed coffee stream	measuring		
		device		
Grind level	Check grain size of coffee		See Training	
	grinds			
Hot water	Dispense hot water			
Steam function	Dispense steam			
Water Low	Remove tank		Fill water tank	
indicator			indicator	
Grinds Container	Remove grinds container		Grinds Container	
Absent indicator			Absent indicator	
Coffee Beans	Start coffee programme -		Coffee Beans Low	
Low indicator	coffee bean container		indicator	
	empty			

CHAPTER 8 DISASSEMBLY

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1. Disassembly of the cover



• Remove the screw showen in figure 1 and remove the coffee bean hopper.



• Unscrew the preground coffee compartment and remove.





• Remove the screws shown in Fig. 3.

• Pull off the hot water/steam knob.



• Remove the seal.



Fig. 7



- Remove the two screws.

• Remove the cover.

- Remove the ground connector.
- Remove the cupwarmer connector.

Remove the three screws as showen.

2. Dismantling of the the grinder





• Remove the clips.

.





• Remove the connector.

• Remove the connector.



• Remove the grinder.

• Assemble in revers order.

3. Disassembly of the the grinder discs









• Remove the grinder disc by means of a small screwdriver, and turn it out of its seats.

• If not possible clean the openings as showen in figure 3.



• Removed ceramic grinder disc.

Attention:

• Handle with care, don't drop it



- Remove all the ground coffee by means of a vacuum cleaner.
- Clean also the openings of the three seats, by means of a small screwdriver.







• Turn the grinder disc counterclockwise and unhinge it.

• In case the coffee is pressed very hard, carefully hit the feeder auger, with the knob of a screwdriver, in order to loosen the pressed coffee

• Removed ceramic grinder disc

• Assembly in reverse order

4. Grinder adjustment



- Insert the ringnut in the same position where its been removed.
- Press the release button and turn it clockwise till the two reverence marks match.



• When attaching the bean hopper ensure, the third small dot of the adjustment knob and the reverence pin are matching.

5. Disassembly of the grinder



• Cut the relevant clips.



• Remove the connectors.



• Remove the three screws.



• Remove the four screws, as shown in figure 4



• Remove the sensor, by pressing the anchoring tab by means of a screwdriver.....



•at the same time remove it from its seat.



• Disconnect the motor power cables.



• Fit the rubber cap to the flange of the new grinder motor.



• Fit the rubber cap to the flange of the new grinder motor.



• Insert the sensor removed from the old grinder motor, or if necessary a new sensor into its seat.



• Firmly insertit till the anchoring tab locks the sensor.



- Connect the the motor to the wiring.
- The black wire has to be connected to (-), the white one has to be connected to (+).



• In case the sprocket is worn out, remove the gear, by means of a 7mm and a 10 mm fork wrench.



• Exchange the gear.



• Fasten it again using the 7mm and 10mm fork wrench.



• Grease the gear.

Attention:

• Use exclusivley grease type: "Interflon fin food grease 2". Saeco code no. 14-INTEGR22004



• Grease the sprocket.





• Grease the worm gear.

Attention:

• Make sure there is no grease on the sensor

- Re-assemble.
- Assembly in reverse order

6. Disassembly of the the display



• Remove the four screws.



• Remove the two flat cables.



• Remove the two screws.



• Remove all connectors of the electronic board.



• Remove the four screws, as shown in the figure.



• Remove the blue flat cable as shown in the figure.



• Remove the two screws as shown in the figure.



• Disassembled parts.

• Assembly in revers order

7. Dismantling of the the power board



• Detach all connectors of the power board.



- Remove the four screws as shown in the figure, and remove the power board.
- Assembly in revers order

8. Dismantling of the the support plate



• Remove the steam tube connection by pulling while rotating counter clockwise.



• Remove the four screws, as shown in the figure.



• Pull the switch off the seat and loosen the two screws as shown in the figure.



• Remove the cable compartment, as shown in the figure 4.





• Remove the grommet, as shown.

• Remove the ground wire, as shown in the figure.



• Remove the assembly plate out of the housing.

• Assembly in revers order

9. Dismantling of the the pipe heater



• Remove the screw, as shown in figure 1.



• Remove the two union nuts and remove the two tubes.



• Remove the thermo isolation of the tube heater.



• Remove the two faston connectors.



• Dismantled pipe heater.

• Assembly in revers order

10. Dismantling of the the instantaneous water heater



• Remove the union nut, as shown in the figure.



• Remove the mounting screw of the pipe heater.



• Remove the three screws, as shown in the figure.



• Remove the heater of the support plate.



• Remove the three faston connectors, as shown in figure 5.



• Remove the faston connectors, as shown in figure 6.



• Remove the mounting screw of the sensor hoder and remove the sensor.



• Remove the locking spring and remove the teflon tube

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- Dismantled instantaneous water heater.
- Assembly in revers order

11. Dismantling of the the flow meter



• Remove the two clips, as shown in the figure.



- Remove the flow meter connector from the control board.
- Remove the water hose from the adapter angle of the pump.



• Remove the flow meter by means of a screwdriver, as shown in figure 3.



• Dismantled flow meter

• Assembly in revers order

12. Disassembly of the the gear



• Remove the three screws, as shown in the figure.



• Remove the instantaneous water heater.



• Remove all the screws from the gear motor cover.



- Remove the two microswitches from their seats.
- Remove both gears.





Fig. 7



• Empty gear housing.

• Insert the new double toothed gear (in any position).

• Insert the new grey gear.

Attention:

Make sure the arrow is pointing to the axle of the double toothed gear. Before the brew group can be inserted the all components have to be inserted and the machine has to be switched on in order to drive the gear into home position!!!

• Ensure the microswithes and wires are positioned correctly (fig. 12).



• Attach the gear cover and fasten the screws, as shown in figure 13.

• Assembly in revers order

13. Dismantling of the pump



• Remove the measuring scoop.



• Pull down the lever (2) and loosen the cover.



• Unlock the four (three) notches, and remove the locking plate.



Fig. 4



• The pump supports are now unlocked.

- Remove the adapter angle (1)
- Remove the water hose (2)
- Remove the locking spring (3)
- Remove the teflon tube (4)



• Seperate the upper Pump support (1) from the pump and the lower pump support (2) from the support plate.

• Assembly in revers order

4. Adjustment dosage (Incanto rondo)



 Remove the HWS-knob and adjust the dosage as follows: Rotation counterclockwise decreases dosage (min 6 grammes) Rotation clockwise increases the dosage (max 10,5 grammes).
CHAPTER 9 CIRCUIT DIAGRAMS

INCANTO EASY INCANTO INCANTO RAPIDSTEAM INCANTO DIGITAL INCANTO DIGITAL SBS

SERVICE MANUAL

Revision: 5

Saeco

Saeco International Group

FEB.: 2005

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CHAPTER 1 INTRODUCTION

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INCANTO

1. Requirements for operation

- Service manual
- Operating instructions where available

2. Equipment

In addition to an electrical workshop, the followig standard tools are necessary:

Qty	Description	Comments
1	Special screwdriver (Pozi)	Size: PZ1
1	Special screwdriver (Pozi)	Size: PZ2
1	Temperature measuring device	Temperature range > 200°C
		Suitable for point measurements

3. Material

Description	Comments	Brand
Heat conductive paste	Temperature resistanc≥ 2	User's choice
Bolt adhesive	Temperature resistanc≥ 2	User's choice
Descaler		Saeco
Grease solvent		User's choice
Silicone grease (food safe)		Saeco

4. Safety instructions

All prescriptions and regulations in force regardin g the repair of electrical equipment must be observed!

The machine must be disconnected from the main power supply before performing repair work. Switching the machine off is not an adequate measur e.

The Incanto coffee machine is classified under Prot ection Class 1. Protective devices must be tested once the repair work has been completed (HG 701).

5. Overview of product range



Incanto Digital



Incanto/ Incanto rapid stear

	Pre-brewing	Rapid	Powder coffee	Cup	Display	SBS
	Pre-grinding	steam	compartment	warmer		
INCANTO Easy	Pre-brewing					
INCANTO	х					
INCANTO rapid steam	х	х	х	х		
INCANTO rapid steam SBS	х	х	х	х		х
INCANTO digital	х	х	х	Х	х	
INCANTO digital SBS	х	х	х	х	х	х

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3. Technical Data (Incanto Digital/Digital SBS) 3

1. Technical Data (Incanto, Incanto Easy)

Technical dataPower supply/output:230V 50Hz 1250WSafety system:170°C Safety thermostat for heaterTemperature monitoring:KTY Temperature sensors temperatures to electronic sContinuous flow thermoblock:Instantaneous water heater water and steam dispensingPump:Ulka reciprocating piston p 230V, 50 Hz, 48 W, Type ESafety valve:Conventional safety valve (directly to pump.)Water filter:In water tank, installed at o Direct current, 30 - 35 V Gear resistor:Qup warmer-Grinder (conical):Plastic grinding screw, galv action of diagonal	transmit respective system
Safety system: 170°C Safety thermostat for heater Temperature monitoring: KTY Temperature sensors temperatures to electronic sensors temperatures to electronic sensors temperatures to electronic sensors Continuous flow thermoblock: Instantaneous water heater water and steam dispensing Pump: Ulka reciprocating piston per 230V, 50 Hz, 48 W, Type E2 Safety valve: Conventional safety valve (adjrectly to pump.) Water filter: In water tank, installed at of Gearmotor: Direct current, 30 - 35 V Gear resistor: Approx. 437W / 130Ω - Grinder (conical): Plastic grinding screw, galv	transmit respective system
heaterTemperature monitoring:KTY Temperature sensors temperatures to electronic sContinuous flow thermoblock:Instantaneous water heater water and steam dispensingPump:Ulka reciprocating piston p 230V, 50 Hz, 48 W, Type E/Safety valve:Conventional safety valve (directly to pump.Water filter:In water tank, installed at o Direct current, 30 - 35 VGear resistor:Approx. 437W / 130ΩCup warmer- Grinder (conical):Plastic grinding screw, galv	transmit respective system
Temperature monitoring:KTY Temperature sensors temperatures to electronic sContinuous flow thermoblock:Instantaneous water heater water and steam dispensingPump:Ulka reciprocating piston p 230V, 50 Hz, 48 W, Type ESafety valve:Conventional safety valve (system
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Continuous flow thermoblock:Instantaneous water heater water and steam dispensingPump:Ulka reciprocating piston p 230V, 50 Hz, 48 W, Type E2Safety valve:Conventional safety valve (directly to pump.Water filter:In water tank, installed at o Direct current, 30 - 35 VGear resistor:Approx. 437W / 130ΩCup warmer- Grinder (conical):Plastic grinding screw, galv	÷
water and steam dispensing Pump: Ulka reciprocating piston p 230V, 50 Hz, 48 W, Type E Safety valve: Conventional safety valve (directly to pump. Water filter: In water tank, installed at o Gearmotor: Direct current, 30 - 35 V Gear resistor: Approx. 437W / 130Ω Cup warmer - Grinder (conical): Plastic grinding screw, galw	
Pump: Ulka reciprocating piston p 230V, 50 Hz, 48 W, Type E Safety valve: Conventional safety valve (directly to pump. Water filter: In water tank, installed at o Gearmotor: Direct current, 30 - 35 V Gear resistor: Approx. 437W / 130Ω Cup warmer - Grinder (conical): Plastic grinding screw, galw	
230V, 50 Hz, 48 W, Type E Safety valve: Conventional safety valve (directly to pump. Water filter: In water tank, installed at of Gearmotor: Direct current, 30 - 35 V Gear resistor: Approx. 437W / 130Ω Cup warmer - Grinder (conical): Plastic grinding screw, galw	
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Water filter:In water tank, installed at ofGearmotor:Direct current, 30 - 35 VGear resistor:Approx. 437W / 130ΩCup warmer-Grinder (conical):Plastic grinding screw, galw	17 bar) connected
Gearmotor:Direct current, 30 - 35 VGear resistor:Approx. 437W / 130ΩCup warmer-Grinder (conical):Plastic grinding screw, galw	
Gear resistor:Approx. 437W / 130ΩCup warmer-Grinder (conical):Plastic grinding screw, galv	utlet.
Cup warmer-Grinder (conical):Plastic grinding screw, galw	
Grinder (conical): Plastic grinding screw, galv	
sons and avinding disc	anised steel grinding
cone and grinding disc	
Grinder motor: 260 V Direct current	
Second Doser: 230 V - Magnet coil	
Power consumption: During heating - approx. 4.	5 A
Pump pressure: Max. 15 bar	
Dimensions W x D x H in mm: 265/400/360	
Weight: Approx. 10kg	
Coffee bean container capacity: Approx. 180g	
Water tank capacity: Approx. 1.71 max.	
Instantaneous water heater capacity: Approx. 1.0 ccm, 10 ml volu	ıme
De-aeration time: Approx. 10 for initial start-	սթ
Heating time: Approx. 1.5 min	
Steam heating time: From coffee temperature to	127°C - Approx. 50 sec.
Coffee dispensing temperature: Approx. 86° C	
Grinding time: Initial grinding with comple	etely empty machine:
Approx. 15 sec. / each subse	
4-6 sec.	
Time to make espresso:Approx. 28 sec. for 50 ml	
Time to make cup of coffee:Approx. 40 sec. for 100 ml	

INCANTO / INCANTO Easy

2. Technical Data (Incanto Rapid Steam)

	Fechnical data
Power supply/output:	230V 50Hz 1250W
Safety system:	170°C Safety thermostat for instantaneous water
	heater
Temperature monitoring:	KTY Temperature sensors transmit respective
	temperatures to electronic system
Continuous flow thermoblock:	Instantaneous water heater (1090 W) for coffee and
	hot water dispensing
Pipe heating:	1000W – Steam dispensing (rapid steam)
Pump:	Ulka reciprocating piston pump,
	230V, 50 Hz, 48 W, Type EX5, 20 l/h
Safety valve:	Conventional safety valve (17 bar) connected
	directly to pump.
Water filter:	In water tank, installed at outlet.
Gearmotor:	Direct current, 30 - 35 V
Gear resistor	Approx. 437W / 130Ω
Cup warmer	PTC - Approx. 30 W at operating temperature
-	(approx. 60°C)
Grinder (conical):	Plastic grinding screw, galvanised steel grinding
	cone and grinding disc
Grinder motor:	260 V Direct current
Second Doser:	230 V - Magnet coil
Power consumption:	During heating - approx. 4.5 A
Pump pressure:	Max. 15 bar
Dimensions W x D x H in mm:	265/400/360
Weight:	Approx. 10.5 kg
Coffee bean container capacity:	Approx. 180g
Water tank capacity:	Approx. 1.7l max.
Instantaneous water heater capacity:	Approx. 1.0 ccm, 10 ml volume
De-aeration time:	Approx. 10 for initial start-up
Heating time:	Approx. 1.5 min. with water at 10°C to operating
	temperature
Steam heating time:	From coffee temperature to 127°C - Approx. 50 sec.
Coffee dispensing temperature:	Approx. 86° C
Grinding time:	Initial grinding with completely empty machine.
Gi munig unie.	
Grinding time.	Approx. 15 sec. / each subsequent grinding: approx.
	4-6 sec.
Time to make expresso: Time to make cup of coffee:	

3. Technical Data (Incanto Digital / SBS)

INCANTO DIGITAL / SBS			
	Technical data		
Power supply/output:	230V 50Hz 1250W		
Safety system:	170°C Safety thermostat for instantaneous water		
	heater		
Temperature monitoring:	KTY Temperature sensors transmit respective		
	temperatures to electronic system		
Continuous flow thermoblock:	Instantaneous water heater (1090 W) for coffee and		
	hot water dispensing		
Pipe heating:	1000W – Steam dispensing (rapid steam)		
Pump:	Ulka reciprocating piston pump,		
	230V, 50 Hz, 48 W, Type EX5, 20 l/h		
Safety valve:	Conventional safety valve (17 bar) connected		
	directly to pump.		
Water filter:	In water tank, installed at outlet.		
Gearmotor:	Direct current, 30 - 35 V		
Gear resistor	Approx. 437W / 130Ω		
Cup warmer	PTC - Approx. 30 W at operating temperature		
	(approx. 60°C)		
Grinder (conical):	Plastic grinding screw, galvanised steel grinding		
	cone and grinding disc		
Grinder motor:	260 V Direct current		
Second Doser:	230 V - Magnet coil		
Power consumption:	During heating - approx. 4.5 A		
Pump pressure:	Max. 15 bar		
Dimensions W x D x H in mm:	265/400/360		
Weight:	Approx. 10.5 kg		
Coffee bean container capacity:	Approx. 180g		
Water tank capacity:	Approx. 1.7l max.		
Instantaneous water heater capacity:	Approx. 1.0 ccm, 10 ml volume		
De-aeration time:	Approx. 10 for initial start-up		
Heating time:	Approx. 1.5 min. with water at 10°C to operating		
	temperature		
Steam heating time:	From coffee temperature to 127°C - Approx. 50 sec.		
Coffee dispensing temperature:	Approx. 86° C		
Grinding time:	Initial grinding with completely empty machine.		
	Approx. 15 sec. / each subsequent grinding: approx.		
	4-6 sec.		
Time to make expresso:	Approx. 28 sec. for 50 ml		
Time to make cup of coffee:	Approx. 40 sec. for 100 ml		

CHAPTER 3 OPERATION

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1. **Operation** (Incanto)

1.1 Control panel

	Powder coffee button	Led 1
	Expresso button	Led 2
Saeco.	Coffee button	Led 3
	Steam button	Led 4
	Descale button	Led 5
🕺 👜 🎍 🛝 🔀	Water low/De-aerate	Led 6
	Beans low/Dregs drawer full	Led 7
	Fault	Led 8
Incanto		

1.2. Operating instructions (quick reference)

	Action	Comments	Powder button LED	Expresso LED	Coffee LED	Steam LED
	Getting started					
1	Unpack machine.	Check for damage.				
2	Fill water tank.					
3	Fill coffee beans container.					
4	Connect mains plug.					
5	Turn on main switch.			Light flashing	Light flashing	
6	De-aerate water circuit.	Open hot water pressure valve until water flows.		Light flashing	Light flashing	
		Heating stage (approx. 1.5 min).		Light flashing	Light flashing	
		Ready		ON	ON	
	Making cof	fee				
7	Programme coffee quantity for	Depending on cup		Light	Light	
	each selection button.	size. Programme by		flashing	flashing	
	• Coffee	keeping the coffee		For	For	
	• Expresso	selection button		expresso	coffee	
	_	pressed until the		programmi	program	
		desired quantity is reached.		ng	ming	
8	Place cup under dispenser.					
9	Press start button (coffee button).	Press once = 1 cup of coffee		Light flashing	(flashes)	
		Press twice = 2 cups of coffee.		Light flashing 2 x interval	(flashes) 2 x interval	

	Action	Comments	Powder button LED	Expresso LED	Coffee LED	Steam LED
	Coffee dispensing / P	owder coffee				
10	Place cup under dispenser.	Place powder coffee in powder container (1 measuring spoonful)				
11	Select powder button and	Only one coffee can	ON	Light	(flashes)	
	relevant coffee button:	be dispensed at a		flashing		
	Expresso / Coffee	time.				
	Dispensing st	eam				
12	Press steam button.	Heating stage.				Light flashing
13		Ready				ON
14	Steam dispensing. Open HWS valve	To warm coffee. To froth milk.				ON
15	Press steam button / deactivate steam function.	Cool by de-aerating.		Light flashing	Light flashing	Light flashing
		Ready (to make coffee)		ON	ON	
	Hot water disp	ensing				
16	Open HWS valve	Immediate		ON	ON	

Cleaning			
Empty dregs drawer	Storage capacity of 13 tablespoons (Reset - empty only when		
	indicated and with machine on)		
Empty drip tray	As required		
Clean water tank	As required		
Clean coffee bean container	As required		
Clean the housing	As required		
Rinse brewing unit	As required		
Clean brewing unit and lubricate	1 x per month		
Clean filter			
Descaling	According to indicator		

	Descaling frequency				
Water hardness		Descaling frequency			
Very hard water	(over 21°dH)	About every 4 weeks			
Hard water	(15°-21°dH)	About every 6 weeks			
Medium water	(15°-21°dH)	About every 2 months			
Soft water	(up to 7°dH)	About every 3 months			
Or when the desca	aling indicator flas	nes.			

	Desca	aling procedure		
Action	Comments		Descale LED indicator	
Descaling		ank with commercial cording to the relevant	Light flashes	
	Place an ap	propriately sized nder the HWS nozzle.	Light flashes	
Keep the descaling button pressed for about 5 sec.		programme is activated.	ON	
Open HWS valve		re rinsed with descaler (Duration: approx. 45	Light flashes	
Programme end			LED of all 5 buttons flash	
Close HWS valve	Descaling p	programme complete.	Off	
Rinse (fill tank 2x)	Open HWS		Off	
Fault	1	roubleshooting	Remedy	
No display		Check mains fuses / Is	machine plugged in? / Is main	
No power supply to machine.		switch turned on?	machine pragged in: 7 is man	
Water instead of coffee			oonful of coffee powder in the	
(powder button pressed)		powder compartment		
Coffee is not hot enough		- Pre-heat cups		
		- Clean brewing unit if necessary		
		- Descale if necessary		
No hot water/steam		- Clean nozzle out with needle		
Hot water/steam nozzle block	ed	(with machine turned valve/HWS valve).		
Heating time too long, wate insufficient	r quantity	- Descale machine		
The brewing unit cannot be	removed.	- Close service door.		
U U		- Turn machine on (brewing unit moves to home		
		position)		
The brewing unit cannot be		- Bring brewing unit to	o initial position.	
		Cannot dispense		
The descaling indicator flas	hes	- Descale		
(machine not locked)	b 44 <i>c</i>	Overkenting Deer	a h at matan	
Expresso, coffee and steam flash	buttons	- Overheating: Remove hot water until only expresso		
		and coffee buttons are lit - Fill with fresh water		
		- De-aerate machine		
		- Fill with coffee beans	3	
Coffee neans/lireds L.H.D.Dd	nis in			
Coffee beans/Dregs LED lig	—	- Empty grinds contair	er	
Coffee beans/grinds contain	—	- Empty grinds contain (machine must be turr		
Coffee beans/grinds contair flashes	—	(machine must be turr	ned on)	
Coffee beans/grinds contain	—	(machine must be turn - Correctly install brew		
Coffee beans/grinds contair flashes Warning LED lights up	—	(machine must be turr - Correctly install brew container.	ned on)	
Coffee beans/grinds contair flashes	—	(machine must be turn - Correctly install brew	ned on)	

1.3. User programme (Incanto)



The table below indicates the various settings and programmes which can be selected through the user programme options.

Access: The machine must be turned on with the expresso and steam buttons pressed in order to enter the programming mode.

Function	Button	Status	LED indicator
Water	Powder	$0 - \text{very soft water} (0^{\circ} - 3^{\circ} \text{dH}) = 10001$	Led: 1
hardness	coffee	1 - soft water (4° - 7°dH) 5001	Led: 1+2
setting for	(Press to	2 - medium water (7°-14°dH) 3001	Led: 1+2+3
descaling	activate an	3 - hard water (14°-21°dH) 1501	Led: 1+2+3+4
indicator	additional	4 – very hard water (over 21°dH) 801	Led: 1+2+3+4+5
	LED and then		
	change		
	descaling		
	interval.)		
Rinse	Expresso	ON/OFF (LED lit up means programme	Water Low LED
programme		activated)	
Pre-brewing	Coffee	ON/OFF (LED lit up means programme	Coffee Beans Low LED
		activated)	
Pre-grinding	Steam	ON/OFF (LED lit up means programme	Fault LED
		activated)	

Operation (Incanto Rapid Steam)
 Control panel

·	[Powder coffee button	Led 1
R Saaca	[Expresso button	Led 2
Saeco.	[Coffee button	Led 3
	[Hot water button	Led 4
	[Descale button	Led 5
	[Water low/De-aerate	Led 6
	[Beans low/Dregs drawer full	Led 7
		Fault	Led 8
Incanto			

2.2. Operating instructions (quick reference)

	Action	Comments	Powder button LED	Expresso LED	Coffee LED	Hot water LED
	Getting star	ted				
1	Unpack machine	Check for damage				
2	Fill water tank					
3	Fill coffee beans container					
4	Connect mains plug					
5	Turn on main switch			Light flashes	Light flashes	
6	De-aerate water circuit			Light flashes	Light flashes	Light on
		Heating stage (approx. 1.5 min)		Light flashes	Light flashes	
		Ready		ON	ON	
	Making cof					
7	Programme coffee quantity for each selection buttonCoffee	Depending on cup size. Programme by keeping the coffee selection button		Light flashes For expresso	Light flashes For coffee	
	• Expresso	pressed until the desired quantity is reached.		program ming	program ming	
9	Press start button (coffee button)	Press once = 1 cup of coffee		Light flashes	(flashes)	
		Press twice = 2 cups of coffee.		Light flashes 2 x interval	(flashes) 2 x interval	

	Action	Comments	Powder button LED	Expresso LED	Coffee LED	Steam LED
	Coffee dispensing / P	owder coffee				
10	Place cup under dispenser	Place powder coffee in powder container (1 measuring spoonful)				
11	Select powder button and relevant coffee button: Expresso / Coffee	Only one coffee can be dispensed at a time	ON	Light flashes	(flashes)	
	Dispensing st	eam				
12	Open HWS valve	Immediately ready		ON	ON	
	Hot water disp	ensing				
13	Press hot water button	Immediately ready		ON	ON	ON
14	Open HWS valve	Water removed		ON	ON	ON
15	Close HWS valve	Water removal complete		ON	ON	ON
16	Press hot water button	Steam mode		ON	ON	Off

	Cleaning				
Empty d	regs drawer	Storage capacity of 13 tablespoons (Reset - empty only when			
Empty d	rip tray	indicated and with machine on) As required			
Clean w	ater tank	As required			
Clean co	offee bean container	As required			
Clean th	e housing	As required			
Rinse br	ewing unit	As required			
Clean br	ewing unit and	1 x per month			
lubricate					
Clean fil	lter				
Descalin	ıg	According to indicator			

Descaling frequency				
Water hardness Descaling frequency				
Very hard water	(over 21°dH)	About every 4 weeks		
Hard water	(15°-21°dH)	About every 6 weeks		
Medium water ((15°-21°dH)	About every 2 months		
Soft water	(up to 7°dH)	About every 3 months		
Or when the descaling indicator flashes.				

	Desc	aling procedure		
Action	Comments		Descale LED indicator	
		nk with commercial		
d	descaler according to the relevant			
	nstructions			
		propriately sized		
		nder the HWS nozzle.		
	Descaling p	rogramme is activated	ON	
pressed for about 5 sec.	F 1 :			
		re rinsed with descaler (Duration: approx. 45	Light flashes	
	nin)	(Duration: approx. 45		
Programme end)		LED of all 5 buttons flash	
, , , , , , , , , , , , , , , , , , ,	Descaling p	rogramme complete	Off	
	Open HWS		Off	
	1		•	
	Tr	oubleshooting		
Fault			Remedy	
No display			machine plugged in? / Is main	
No power supply to machine.		switch turned on?		
Water instead of coffee			oonful of coffee powder in the	
(powder button pressed)		powder compartment		
Coffee is not hot enough		- Pre-heat cups		
		- Clean brewing unit if necessary - Descale if necessary		
No hot water/steam		- Descale if necessary	a poodlo	
Hot water/steam nozzle blocked		(with machine turned off and closed rotary		
The water steam nozzie bioeked		valve/HWS valve).	off and closed fotally	
Heating time too long, water qua	antity	- Descale machine		
insufficient	unitry			
The brewing unit cannot be rem	noved.	- Close service door.		
		- Turn machine on (brewing unit moves to home		
		position)		
The brewing unit cannot be rem	noved.	- Bring brewing unit to	o initial position.	
	Ca	nnot dispense		
Descaling indicator flashes		- Descale		
Expresso, coffee and steam buttons flash		- Overheating: Remove hot water until only expresso and coffee buttons are lit.		
Water LED lights up		- Fill with fresh water		
Water LED lights up Water LED flashes		- Fill with fresh water - De-aerate machine		
Coffee beans/Dregs LED lights	n	- Fill with coffee beans	8	
Coffee beans/grinds container L		- Empty grinds contain		
flashes	-	(machine must be turr		
Warning LED lights up			ving unit, drip tray and grinds	
		container.		
Warning LED flashes		- Grinder obstructed.		
		- Gears obstructed		
		- Contact an authorised	d service centre.	

3. OPERATION

2.3. User programme (Incanto Rapidsteam)



The table below indicates the various settings and programmes which can be selected through the user programme options.

Access: The machine must be turned on with the expresso and hot water buttons pressed in order to enter the programming mode.

Function	Button	Status	LED indicator
Water	Powder	$0 - \text{very soft water } (0^\circ - 3^\circ \text{dH}) 10001$	Led 1
hardness	coffee	1 - soft water (4° - 7°dH) 5001	Led 1+2
setting for	(Press to	2 – medium water (7°-14°dH) 3001	Led 1+2+3
descaling	activate an	3 - hard water (14°-21°dH) 1501	Led 1+2+3+4
indicator	additional	4 – very hard water (over 21°dH) 801	Led 1+2+3+4+5
	LED and then		
	change		
	descaling		
	interval.)		
Rinse	Expresso	ON/OFF (LED lit up means programme	Water Low LED
programme		activated)	
Pre-brewing	Coffee	ON/OFF (LED lit up means programme	Coffee Beans Low LED
		activated)	
Pre-grinding	Hot water	ON/OFF (LED lit up means programme	Fault LED
		activated)	

3. Operation (Incanto Digital/SBS) **3.1 Control panel**

Saeco.	Expresso button	Arrow button
DIGDI 437	Coffee button	Arrow button
DISPLAY	Expresso lungo button	ESC button
	Powder coffee button	
	Hot water button	
	Menu/OK button	
	Descale button	

3.2. Operating instructions (quick reference)

	Action	Comments	Display
	Getting	g started	
1	Unpack machine	Check for damage	
2	Fill water tank		
3	Fill coffee beans container		
4	Connect mains plug		
5	Turn on main switch		Self test/ Heating
6	De-aerate water circuit	Press hot water button. Open hot water pressure valve until water flows	Hot water Heating
		Heating stage (approx. 80 sec.)	Heating
		Ready	Select product Ready for operation
	Makin	ng coffee	
7	 Programme coffee quantity for each selection button. Expresso lungo Coffee Expresso 	Depending on cup size. Programme by keeping the coffee selection button pressed until the desired quantity is reached.	Quantity programme
8	Set dispensing time, place cup under dispenser.	Only machines with SBS	Select product Ready for operation
9	Elect programme and press appropriate button	Press once = 1 cup of coffee Press twice = 2 cups of coffee	1 Coffee 2 Coffees
		ng / Powder coffee	
10	Place cup under dispenser	Place powder coffee in powder container (1 measuring spoonful)	
11	Select powder button and relevant coffee button (expresso lungo / coffee / expresso)	Only one coffee can be dispensed at a time.	

	Dispens		
12	Open HWS valve	Immediately ready	Steam
	Hot water	r dispensing	
13	Press hot water button.	Immediately ready	Hot water
			Ready for operation
14	Open HWS valve	Water removed	Hot water
15	Close HWS valve	Water removal complete	Hot water
			Ready for operation
16	Press hot water button.	Steam mode	Select product
			Ready for operation

	Cleaning				
Empty dregs drawer	Storage capacity of 13 tablespoons (Reset - empty only when indicated and with machine on)				
Empty drip tray	As required				
Clean water tank	As required				
Clean coffee bean container	As required				
Clean the housing	As required				
Rinse brewing unit	As required				
Clean brewing unit and	1 x per month				
lubricate					
Clean filter					
Descaling	According to indicator				

Descaling procedure				
Action	Comments	Indication		
Press descaling button	About 5 sec.	Descale (fill water tank)		
Fill water tank with commercial descaler according to the relevant instructions	Place an appropriately sized container under the HWS nozzle.	Descale		
Open HWS valve	The pipes are rinsed with descaler at intervals. (Duration: approx. 45 min)	Machine is descaled		
Programme end	When water tank is empty			
Close HWS valve	Descaling programme complete	Descaling complete		
Confirm with OK		Rinse Fill water tank		
Fill tank	Open HWS valve	Rinse machine.		
Programme end	When water tank is empty	Rinsing complete		
Close HWS valve	Rinse programme complete	Fill water tank		

The descaling indicator turns off automatically after completion of the descaling process!

Troubleshooting				
Fault/Indicator	Possible cause	Remedy		
Machine does not function	No power	Check mains plug / mains circuit breaker Ensure machine door is closed		
BREWING UNIT NOT DETECTED	Brewing unit not properly installed or not closed	Install brewing unit correctly		
GRINDS CONTAINER NOT DETECTED	Coffee grinds container not properly installed	Brewing unit correctly installed		
EMPTY GRINDS CONTAINER	Coffee grinds container full	Empty coffee grinds container (reset only possible if machine is turned on)		
COFFEE BEAN CONTAINER EMPTY	Coffee bean container is empty	Fill coffee container		
FILL WATER DE-AERATE	Water tank is empty	Water tank		
GRINDER OBSTRUCTED		Clean grinder		
DE-AERATE	Air in water system	Open water nozzle		
Instead of coffee, only water is dispensed	Coffee powder selection button is pressed, but no coffee powder is dispensed	Add one level measure of coffee powder		
No water / steam	Steam nozzle blocked	Free opening using a thin needle		
The coffee flows too quickly	Beans ground too coarsely	Select lower grinding level; e.g. change from 8 to 6		
The coffee flows too slowly	Beans ground too finely	Select higher grinding level; e.g. change from 8 to 10		
Coffee is not hot enough	The cups are cold Boiler temperature too low	Pre-heat cups Increase temperature in user programme		
Coffee has no froth	Unsuitable coffee blend	Change brand of coffee		
	Coffee is no longer freshly roasted Beans ground too coarsely or finely	Use fresh coffee Change grinding level		
Longer heating time or less hot water	The machine is calcified	Decalcify machine		
The brewing unit cannot be removed	The brewing unit is not in home position	Turn machine on, close service door and check dregs drawer (the brewing unit goes automatically to home position)		

3. OPERATION

3.3. User programme (Incanto Digital/SBS)

The table below indicates the various values, settings and programmes which can be read and selected through the user programme options.

Various cleaning programmes can also be activated.

Access: Access via Menu/OK button.



Menu procedure:

- 1. Select desired programme using the cursor buttons (arrow buttons).
- 2. Access appropriate item using the Menu/OK button.
- 3. Use the arrow buttons to handle each item.
- 4. Confirm with Menu/OK button.

Item	Setting/Indicator	Standard	Function
Standby			Tomporature decrease
Standby	011/055	0.55	Temperature decrease.
Rinse	ON/OFF	OFF	Rinses residual water through pipes
			each time machine turned on (when
			machine is cold).
Language	Country	German	Display language
Water hardness	1 - 5001	3	Change in water flow quantity until
	2 - 300 1		descaling required (1-4).
	3 - 150 1		
	4 - 801		
Heating plate	ON/OFF	ON	Activate / deactivate heating plate.
			Heating plate
Temperature	Maximum	Medium	Adjustment of coffee temperature.
	High		
	Medium		
	Low]	
	Minimum		

Item	Setting/Indicator	Standard	Function
Pre-brewing	ON	ON	Coffee is moistened before actual
	LONG		brewing
	OFF		(better aroma)
Pre-grinding	ON/OFF	OFF	Pre-grinds the next coffee dose
Total coffee	Number		Coffee quantity indicator
Clock timer			Enter time
			Enter daily start-up time
			Enter daily shut-down time
Cleaning cycle			Cleaning programme for brewing unit
Factory			Initialise standard data
settings			

Exit: ESC button

4. Operation (Incanto Easy)**4.1. Control panel**



4.2. Operating instructions (quick reference)

	Action	Comments	Coffee LED	Steam LED
	Getting sta			
1	Unpack machine	Check for damage		
2	Install Aqua Prima filter			
3	Fill water tank	Wait for 30 min.		
4	Fill coffee beans container			
5	Connect mains plug			
6	Turn on main switch		Light	
			flashes	
7	De-aerate water circuit	Open hot water pressure valve	Light	
		until water flows.	flashes	
		Heating stage (approx. 45 sec.)	Light	
			flashes	
		Ready	ON	
	Reset filter o			
8	Press steam button	Filter LED flashes briefly		
	Making c			
9	Pre-select cup fill volume with setting button.	Depending on cup size	ON	
10	Place cup under dispenser.			
11	Press start button (coffee button)	Coffee button	Light flashes	
	Coffee dispensing /	Powder coffee		
12	No powder dispensed			
	Dispensing	steam		
13	Press steam button	Heating stage		Light flashes
14		Ready		ON
15	Steam dispensing Open HWS valve	To heat beverages/to froth milk		ON
16	Press steam button / deactivate steam	Cool by de-aerating	Light	Light
	function.	(until coffee button lights up)	flashes	flashes
		Ready (to make coffee)	ON	
	Hot water dis	spensing		
17	Open HWS valve	Immediate	ON	

	Cleaning				
	Empty dregs drawer		Storage capacity 13 t	abs.	
	Empty drip tray		After 13 tabs.		
	Clean water tank		As required		
	Clean coffee bean container		As required		
	Clean the housing		As required		
	Rinse brewing unit		1 x per week		
	Clean brewing unit and lubricate		1 x per month		
	Clean filter		-		
	Descale		Depending on water	hardness.	
		Desca	ling frequency		
	Water hardness	Without	Aqua Prima	With Aqua Prima	
_	Very hard water (over 21°dH)	About 2 -		About 4 - 6 weeks	
	Hard water (15°-21°dH)	About 2 -		About every 2 months	
	Medium water (15°-21°dH)		ery 2 months	About every 3 months	
	Soft water (4-7°dH)		ery 3 months	About every 6 months	
	Soft water (0-3°dH)		ery 6 months	About every 6 months	
			ling procedure	About every o months	
		Desta			
	Action		Comments		
1	Remove Aqua Prima filter from v				
2	Fill water tank with descaler acco	U	Place an appropriately sized container under the		
	the relevant instructions (Saeco d	escaler	HWS nozzle		
	recommended)				
3	Open HWS valve		Remove approx. 1/4		
4	Turn machine off		Allow descaler to act	t for 10 min.	
5	Turn machine on and repeat Poin				
	until the descaler mixture is used	up			
6	Close HWS valve				
7	Fill tank with fresh water		Open HWS valve		
8	Rinse (until tank is empty)		Descaling complete		
9	Re-install Aqua Prima filter in wa	ater tank /			
	Fill tank				
		Tro	ubleshooting		
	Fault			Remedy	
	No display		Check mains fuses /	Is machine plugged in? / Is	
	No power supply to machine.		main switch turned o		
	Coffee is not hot enough		- Pre-heat cups		
	Ø		- Clean brewing unit	if necessary	
			- Descale if necessar		
	No hot water/steam	No hot water/steam		ith needle	
	Hot water/steam nozzle blocked			ed off and closed rotary	
			valve/HWS valve)	-	
	Heating time too long, water qu	antity	- Descale machine		
	insufficient		Class and in 1		
	The brewing unit cannot be ren	noved	- Close service door	more unit more to be me	
				prewing unit moves to home	
			position)		

Cannot dispense				
Expresso, coffee and steam buttons	- Overheating: Remove hot water until only expresso			
flash	and coffee buttons are lit.			
Filter warning LED lights up- Install Aqua Prima filter.				
(MACHINE NOT LOCKED)	Reset: Press steam button until filter warning LED			
	flashes			
Warning LED lights up	- Fill water tank.			
	- Fill coffee beans container.			
	- Empty grinds container			
Warning LED flashes	- Dregs drawer/drip tray not installed.			
	- Brewing unit not installed.			
	- Doors not closed.			
	- Grinder obstructed.			
	- Gears obstructed			
	- Contact an authorised service centre.			

CHAPTER 4 FUNCTIONS AND TIMING

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1. Water system

1.1. Water system (Incanto, Easy)



(Incanto Easy with boiler J)

	Component	Function
1	Water tank	Water supply
2	Float	Water level monitoring
3	Water filter	Water cleaned of solid matter
4	Flow meter (turbine)	Measure flow rate
5	Pump	Water flow/Pressure build-up
	_	(13 to15 bar)
6	Safety valve	Protect boiler against overpressure (opens at 17 bar)
7	Instantaneous water	Heats water to approx. 94°C
	heater	(for brewing process)
8	Sensor (KTY)	Transmits current temperature value to electronic
		system
9	Thermostat	Interrupts complete flow supply if overheating.
10	Boiler pin (Valve plug)	Opens when brewing unit is aligned with water circuit
		to the unit itself.
11	HWS valve	For hot water and steam dispensing

1. 2. Water system (Incanto Rapid Steam / Incanto Digital)



Component	Function
Water tank	Water supply
Water filter	Water cleaned of solid matter
Flow meter	Measure flow rate
Pump	Water flow/Pressure build-up
	(13 to 15 bar)
Safety valve	Protect boiler against overpressure (opens at 17 bar)
Boiler/Heating	Heats water to approx. 94°C
	(for brewing process)
Gear resistor	437 W
Sensor	Transmits current temperature value to electronic
	system
Thermostat	Turns off flow supply to entire machine if overheating
Valve plug	Opens when brewing unit is aligned with water circuit
	to the unit itself.
Pipe heating	Steams pre-heated boiler water for steam function
Thermostat (pipe heating)	Switches (pulses) pipe heating
HWS valve (tea nozzle)	For water and steam dispensing

1. 3. Water system (Incanto Digital SBS)



Component	Function
Water tank	Water supply
Water filter	Water cleaned of solid matter
Flow meter	Measure flow rate
Pump	Water flow/Pressure build-up
	(13 to 15 bar)
Safety valve	Protect boiler against overpressure (opens at 17 bar)
Boiler/Heating	Heats water to approx. 94°C
	(for brewing process)
Sensor	Transmits current temperature value to electronic
	system
Thermostat	Turns off flow supply to entire machine if overheating
Valve plug	Opens when brewing unit is aligned with water circuit
	to the unit itself
Pipe heating	Steams pre-heated boiler water for steam function
Thermostat (pipe heating)	Switches (pulses) pipe heating
HWS valve (tea nozzle)	For hot water and steam dispensing

2. Electrical system

2.1. CPU – IN / OUT (Incanto)



2.2. CPU – IN / OUT (Incanto Rapid Steam)



2.3. CPU – IN / OUT (Digital)



INCANTO

3. Timing

The following time chart indicates the functions of the individual components in terms to time



Note: * only in machines with pre-brewing system

Explanation:

Two processes start when the main switch is activated:

Firstly, the gearmotor is initialised: The gears move to MS1 (lower limit switch), change rotating direction, leave MS1 and move to the home position (about 2 mm after MS1).

The instantaneous water heater is then activated for about 1 min 30 sec., heating the water to operating temperature, whereby heating takes place for about 60 sec. continuously and then is alternated for the rest of the time.

After activating the start button:

- 1. The grinder starts operating (about 5.5 sec.).
- 2. The doser is activated three times.
- 3. The gears move to brewing position.
- 4. Pre-brewing begins (brief pump activation).
- 5. Main brewing process (duration of pump activation depending on selected coffee quantity).
- 6. The gears move to home position (dregs discarded).

4. Function

4.1. Gearmotor

The gearmotor is connected to the power element of the circuit board via the auxiliary heating system. In order to perform forward and backward movements, the gearmotor is controlled alternately with a positive and negative half wave. The voltage is limited by the electronic system to approx. 30 to 35 V. In the event of overload the motor's electronic system switches off after 8-10 sec. and the red fault LED flashes / brewing unit lock indicator.

If the brewing unit is locked in the upward movement, the cycle is interrupted after about 8 seconds and the control system attempts to move the brewing unit to the idle position. This occurs, for instance, when too much powder is present in the brewing chamber. If the brewing unit is locked in the downward movement, the motor turns off after 8 seconds and the machine is locked. This situation is indicated by the flashing fault LED / brewing unit lock indicator. The machine must be turned off and the cause of the lock removed.



Note: The gear wheel must always be installed so that MS1 and MS2 are positioned at the long section of the switching cams!

4.2. Gear resistor

The heating system of the thermoblock with green marking at the connection point acts as resistor for the gearmotor. The gearmotor cannot function in the event of a defective heating system. The heating system (resistor) has a resistance of approx. 130 Ohm.

4.3. Water level indicator

The water level in the water tank is monitored by a float fitted with a magnet core. If the water level is too low, the magnet is no longer within the range of the reed contact, which transmits the low water level signal to the CPU (Water Low indicator).

4.4. Flow meter (Turbine)

The machine is equipped with a flow rate monitoring system. The system checks whether the turbine (flow meter) rotation speed at a particular time complies with the pre-set value. If no pulses are generated from the turbine within 10 seconds, the current cycle is interrupted. The Fault - De-aerate signal is indicated. If this control mechanism is activated, the machine must be de-aerated. During the Water Low signal, the pump operates at maximum output. As soon as the pump has generated the pre-set flow, the pump output is reduced to approx. 20 l/hr.

The water quantity is generally controlled according to the coffee quantity programmed through the flow meter (turbine) pulses.

4.5. HWS valve (steam operation)

The HWS valve is required for water and steam dispensing, as well as during de-aeration.

If the hot water valve is opened during the brewing process, coffee flow is interrupted and the De-aerate indicator will appear. As soon as the hot water valve is closed, the brewing process will continue.

The operating temperature during steam dispensing is approx. 125°C. The steam button is pressed to activate steam production (without rapid steam). Steam dispensing occurs via the HWS valve.

The pump pulses the steam dispensed. This means that constant steam dispensing is ensured over a long period of time. The flow rate of the pump is adjusted on the basis of the thermoblock temperature. If the temperature is too low, the pump pulses are slowed down. This may occur, for instance, when the hot water valve opens before the temperature indicator lights up.

Once the steam has been dispensed, the steam valve closes and the steam button must be pressed for normal operating mode. The overheating indicator flashes until the machine has cooled; the machine remains locked for coffee dispensing. Cooling can be achieved by opening the HWS valve. The pump functions at maximum output and the heating remains turned off as long as the Overheating signal remains. These measures ensure that the cooling process is accelerated and the De-aerate signal will disappear after a few seconds.

4.6. Temperature sensor (KTY 10)

The temperature sensor is a temperature-sensitive resistance mechanism, converting the boiler temperature into an electrical signal which is measurable by the CPU.

The CPU compares this signal with the programmed reference signal and, depending on the outcome of the comparison, controls the boiler output.

The resistance applied has a positive temperature coefficient; i.e. higher boiler temperature - higher sensor resistance.

The table below indicates the trend in resistance values in relation to the temperature.

Measured values (KTY)

Temperature	Resistance (Ω)	Resistance trend (Ω)
0	1629	0
15	1845	216
20	1922	77
40	2246	324
90	3168	922
100	3366	198
130	3979	613
140	4188	209

At room temperature the resistance is approx. $1.9K\Omega$.

4.7. Grinder

The grinder is a conical grinder with upper and lower grinding disc. The grinding level is set by adjusting the height of the upper grinding disc by means of the screw thread.

If the grinding discs are drawn apart by turning the grinding level adjusting ring (turning anti-clockwise), the grinding is coarser, while turning the adjusting ring clockwise will result in a finer grinding.

ATTENTION: Adjust the grinding level only when the grinder is in operation! EXCEPTION: Grinder is empty.

The grinder operates with a direct current motor and the grinding disc rotation speed is determined by a gearmotor. The grinder motor operates with a voltage of 260 V direct current.

The grinder is equipped with an anti-gravel protection (friction clutch).

4.8. Doser

The coffee quantity for the current coffee process is portioned (dosed) in the doser chamber; a higher dose results in a stronger (more concentrated) coffee. A lower dose results in a weaker (less concentrated coffee).

The doser is controlled by a microswitch. The ground coffee is transferred from the grinder and is pressed into the dosing chamber; when the dosing chamber is full, the microswitch is activated and transmits to the CPU the signal to turn the grinding motor OFF.

Grinding is stopped, the dosing magnet engages, opens the dosing flap and the coffee falls into the brewing unit.

If the dosing microswitch is not activated within 20 seconds from start of the grinder motor, the coffee beans low signal appears.

The dosing quantity is set automatically by shifting the doser housing wall together with its microswitch.

Adjustments can be made with the hand wheel in the coffee bean container.

4.9. SBS Saeco Brewing System

4.9.1. General functioning

The water flow speed through the brewing unit can be slowed or accelerated by means of an adjustable flow valve (Fig. 2) which is activated by turning the knob on the front of the coffee machine.

The contact time of the water with the coffee in the brewing unit (extraction time), and consequently, the coffee concentration, is changed accordingly, while maintaining consistent froth formation.



Fig. 1



Fig. 2

4.9.2. Froth valve functioning

The backpressure in the froth valve and, consequently, on the membrane of the froth valve, is minimal when the flow valve is open. Accordingly, the valve needle is kept by the spring pressure in almost home position and the flow is at maximum (Fig. 3).

If the flow valve moves towards a minimum position, a backpressure results which creates an increased pressure on the membrane in the valve chamber. The membrane yields to the pressure and the valve needle further reduces the flow speed (Fig. 4).







4.9.3. Extraction values with SBS

A comparison of the measured values (dosing quantity 9g/SBS min.; dosing quantity 9g/SBS max. and dosing quantity 6g/SBS min.) indicates that the change from SBS min. to SBS max. corresponds with a change in dosing quantity of 1.5g.

Note: The pre-brewing function was deactivated during measuring.

CHAPTER 5 SERVICE PROGRAMME

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- 1. Service programme (Incanto Rapidsteam)
- **1.1.Functions programme**



Access: Access the service mode by turning on the machine and simultaneously pressing the coffee and steam buttons.

The various functions indicated in the table can be checked by pressing the button combinations listed below.

Buttons	Powder	Expresso	Coffee	Steam/	Descale	Microswitch
	coffee			Hot water		status
Gears up	Х					Powder LED
						(MS2)
Unit down		Х				Expresso LED
						(MS1)
Grinder			х			Coffee LED
						(Doser switch)
Pump *	Х	Х				Fault LED
						(flow meter pulse)
Dosing magnet				Х		
Heating system	Х				Х	
Heating + LED check	Х				Х	
					+ HWS	

Programme table (functions programme)

* In order for the flow meter pulse to be indicated, the HWS valve must close once again after opening so that the HWS microswitch re-opens.

The following switches can also be tested in the same programme.

Microswitch	Control LED
Reed switch (Water low)	Water low
Dregs drawer/Drip tray	Coffee beans low
HWS switch	Fault LED
Door switch	Descaling LED
Brewing unit	Steam LED

1.2. Diagnosis menu (Incanto and Incanto Rapidsteam / Diagnosis box)

Application of diagnosis system

The diagnosis system makes it possible to read data and enter settings into the Incanto and Incanto Rapid Steam coffee machines.

ATTENTION: Before connecting the diagnosis box, it is important to ensure that you have read the operating instructions.

Connection is via contact plug JP 25 of CPU.

Programme table (diagnosis menu)

Function/Standard	Setting range	Increment	Comments
			Number of flow meter pulses for
EXPRESSO	50 – 1,000 Pulses	+/- 1	each saved cup fill volume, where
No. of PULSES 195			300 pulses correspond to approx.
			100 ml.
COFFEE	50 – 1,000 Pulses	+/- 1	
No. of PULSES 360			
HEATING	1 – 50	+/- 1	Do not change!
PARAMETER K1 7	1 50		
HEATING	1 – 50	+/- 1	Do not change!
PARAMETER K2 30	70, 12000	. / 1	
NORMAL TEMP.	70- 130°C	+/- 1	Normal temperature is used if not
° C 86			more than 6 min. have elapsed
	70- 130°C	+/- 1	since last coffee was dispensed.
HIGH TEMP. ° C 92	70-150°C	+/- 1	If no coffee is dispensed for an
C 92			extended time (over 6 min.), the next coffee will be heated to a
			higher temperature to compensate
			for cooling of the brewing unit
			and the associated temperature
			loss.
TEMP. OF 1st	70- 130°C	+/- 1	Used when dispensing the first
COFFEE			coffee after the machine has been
° C 94			turned on, to compensate for the
			high temperature loss due to the
			cold brewing unit and water pipes.
STEAM TEMP.	70- 135°С	+/-1	Boiler temperature for steam
° C 125			function (only in machines
			without pipe heating).

Function	Setting range	Increment	Comments
TEMP. INCREASE	0-50°C	+/-1	The boiler temperature is
° C 10			increased by a set value shortly
			before brewing in order to pre-
			heat the boiler and compensate
			for the temperature drop during
			the first water flow.
PRE-BREWING	0 – 1		0 – Deactivate pre-brewing
1			1 – Activate pre-brewing
GRINDS COUNTER	0-50	+/-1	Counts number of coffee cycles.
			When this value reaches the
Number			Grinds Stop value, "GRINDS
			CONTAINER EMPTY" will be
			displayed. (Reset by removing
			dregs drawer for emptying within
			a min. of 6 sec.)
GRINDS MAXIMUM	5-50	+/-1	Number of cycles until "EMPTY
13			GRINDS CONTAINER" is
			displayed.
TOTAL COFFEE			Total of all coffee cycles, cannot
CYCLES Number			be reset.
TOTAL WATER			Total water flow volume (in ml) /
(ml) Number			not resettable
WATER DESCALING			Total water flow (in ml) since last
(ml)			descaling / resettable.
HOT WATER	6 - 34 1/h	+/- 2 1/h	The pump delivery rate for hot
FLOW (1/h) 20			water can be expressed in litres
			per hour.
HOT WATER	58,000 - 65,500	+/- 1	The pump delivery rate is adjusted
PUMP ADJUST. 63000	, ,		in relation to the HOT WATER
			FLOW setting by means of a
			phase controlled modulator. Pump
			tolerances can thus also be
			adjusted. An equivalent value is
			saved under HOT WATER PUMP
			ADJUSTMENT.
WATER HARDNESS	1-4		Value set in user menu for
3			descaling interval
MACHINE STATUS	0 - 255		Programme code
128			

Function	Setting range	Increment	Comments
DATE OF MANUF			This date indicates when the
DAY			machine was manufactured. This
DATE OF MANUF			date cannot be changed, but can
MONTH			be printed.
DATE OF MANUF			
YEAR			
SERVICE DATE	0 - 31	+/- 1	The service date indicates the date
DAY			of the machine's last service. This
SERVICE DATE	0 - 12	+/- 1	date can be changed and must be
MONTH			updated at each service.
SERVICE DATE	1996 - 2050	+/- 1	
YEAR			

2. Service programme (Incanto Digital)

2.1. Functions programme

Access: Access the service programme from the standby mode (press 2x Menu/OK) by keeping the EXPRESSO LUNGO and HOT WATER button pressed, whilst pressing the MENU/OK button again.

While the buttons are kept pressed, the current software version is shown.



The various functions indicated in the table can be checked by pressing the button combinations listed below.

Programme table (functions programme)

Buttons	S1 Expresso	S2 Coffee	S3 Expresso lungo	S4 Powder coffee	S5 Hot water	S6 Menu/OK	S7 Descale
Unit up	X						
Unit down		x					
Grinder			X				
Pump	X						X
Doser				Х			
Heating plate	X				x		
Heating system Instantaneous water heater		X				х	
Pipe heating			X			х	
Temperature indicator in °C				X		X	х

The upper display line signals the activated microswitch and the Hall effect of the turbine. The activated buttons are signalled by the lower display line (e.g. 1=S1, 2=S2, etc.).

All CPU input signals from the machine appear in the first line of the display.
1 = Brewing unit in brewing position (brewing position microswitch activated)
2 = Brewing unit in at-rest position (idle position microswitch activated)
3 = Doser microswitch activated (full)
4 = HWS valve microswitch activated
5 = Grinds container microswitch activated
6 = Brewing unit microswitch activated
7 = Water tank full (reed contact not activated)
8 = Flow meter pulse
9 = Front door microswitch
All CPU input signals from the control board appear in the second line of the display.
1 = Expresso
2 = Coffee
3 = Expresso lungo
4 = Powder coffee
5 = Hot water pre-selection
6 = Stand-by button

Flow rate:

If the pump is activated during test mode and the hot water valve opened, a two-digit number appears at the bottom right side indicating the flow rate. This value must be between 40 - 60.

Grinder rate:

If no button is activated, a number appears at the bottom right side referring to the grinder rate. This value must be between 125 - 135.

Exit: Switch the machine off at the main switch.

2.2. Diagnosis menu (Incanto Digital)

The values below can be read and adjusted in the diagnosis menu as shown in the table.



Access: Access from the standby mode (press 2x Menu/OK) by keeping the EXPRESSO, EXPRESSO LUNGO and HOT WATER button pressed and pressing the MENU/OK button with a slight delay. (The user programme is also available in this mode.)

Using the \checkmark button scroll to the menu item "Diagnosis" and confirm using Menu/OK.

Changing programme values:

Access appropriate item using the Menu/OK button. Change value with ARROW buttons Save value by using Menu/OK.

Function/Standard	Setting range	Increment	Comments
EXPRESSO LUNGO	50 - 1,000 Pulses	+/- 1	Number of flow meter pulses for
No. of PULSES 600			each saved cup fill volume, where
			300 pulses correspond to approx.
EXPRESSO	50 - 1,000 Pulses	+/- 1	100 ml.
No. of PULSES 200			
COFFEE	50 - 1,000 Pulses	+/- 1	
No. of PULSES 360			
HEATING	1 - 50	+/- 1	Do not change!
PARAMETER K1 7			
HEATING	1 - 50	+/- 1	Do not change!
PARAMETER K2 30			_

Programme table (diagnosis menu):

Function/Standard	Setting range	Increment	Comments
HEATING			To adjust processor tolerances.
SENSOR ADJUST.			If the temperature in test mode
96			with a set measuring resistance of
			3246 Ω exceeds or falls short of
			the specified temperature value
			(96°C) by more than 1°C, the
			value indicated in test mode must
			be applied to adjust the sensor.
			No measuring resistance: Do not
			change!
NORMAL TEMP.	70- 130°C	+/- 1	Normal temperature is used if not
° C 84			more than 6 min. have elapsed
			since last coffee dispensed.
HIGH TEMP.	70- 130°C	+/- 1	If no coffee is dispensed for an
° C 90			extended time (over 6 min.), the
			next coffee will be heated to a
			higher temperature to compensate
			for cooling of the brewing unit
			and the associated temperature
	70, 12000	. / 1	loss.
TEMP. OF 1st	70- 130°C	+/- 1	Used when dispensing the first coffee after the machine has been
°C 92			
° C 92			turned on, to compensate for the high temperature loss due to the
			cold brewing unit and water pipes.
STEAM TEMP.	70- 135°C	+/-1	No function
°C 125	10 155 C	17 1	
TEMP. INCREASE	0-50°C	+/-1	The boiler temperature is
° C 10			increased by a set value shortly
			before brewing in order to pre-
			heat the boiler. and compensate
			for the temperature drop during
			the first water flow.
GRINDS COUNTER	0-50	+/-1	Counts number of coffee cycles.
			When this value reaches the
Number			Grinds Stop value, "GRINDS
			CONTAINER EMPTY" will be
			displayed. (Reset by removing
			dregs drawer for emptying - min. 6 sec.)
GRINDS STOP	5-50	+/-1	Number of cycles until "EMPTY
13		., .	GRINDS CONTAINER" is
10			displayed.
TOTAL WATER			Total water flow volume (in ml) /
(ml) Number			not resettable

Function/Standard	Setting range	Increment	Comments
WATER DESCALING			Total water flow (in ml) since last
(ml)			descaling / resettable.
HOT WATER	6 - 34 1/h	+/- 2 1/h	The pump delivery rate for hot
FLOW (l/h) 20			water can be expressed in litres
			per hour.
HOT WATER	58,000 - 65,500	+/- 1	The pump delivery rate is adjusted
PUMP ADJUST. 63000			in relation to the HOT WATER
			FLOW setting by means of a
			phase controlled modulator. Pump
			tolerances can thus also be
			adjusted. An equivalent value is
			saved under HOT WATER PUMP
			ADJUSTMENT.
WATER RESERVE			When the water tank is full, the
COUNTER			value from WATER RESERVE
			STOP is applied. The flow meter
NUMBER			pulses are counted from when the
			reed switch is switched and
			deducted from the value. If a
			beverage is chosen for which the saved pulse number is higher than
			the remaining pulses, the message
			FILL WATER TANK appears.
WATER RESERVE			Water reserve from when the read
STOP 600			switch is switched to pulses.
MACHINE STATUS	0 - 255		Programme code
36	0 - 255		
DATE OF MANUF			This date indicates when the
DAY			machine was manufactured. This
DATE OF MANUF			date cannot be changed.
MONTH			C
DATE OF MANUF			
YEAR			
SERVICE DATE	0 - 31	+/- 1	The service date indicates the date
DAY			of the machine's last service. This
SERVICE DATE	0 - 12	+/- 1	date can be changed and must be
MONTH			updated at each service.
SERVICE DATE	1996 - 2050	+/- 1	
YEAR			

Exit: Switch the machine off at the main switch.

3.Service programme (Easy)

3.1.Test mode

Access: Access the service mode by turning on the machine and simultaneously pressing the double expresso and steam buttons.

Press Coffee and Steam buttons.



Various test functions can be activated in the service mode by activating either the coffee or steam buttons in conjunction with various coffee quantity settings.

Programme table

Function	Button	Control setting Cup fill volume	Indicator LED
Pump/Flow meter	Coffee +HWS		Fault LED (flow meter pulses) *
Brewing unit (Gearmotor) Brewing pos.	Steam		Coffee LED Gear switch
Heating system	Coffee		
Brewing unit (Gearmotor) Home pos.	Steam(Hot water)		Coffee LED (Gear switch)
Dosing magnet	Coffee	\bigcirc	
Grinder	Steam (Hot water)		Steam LED Doser full
Microswitch HWS			Steam LED
Microswitch Door			Fault LED flashes
Microswitch Brewing unit			Fault LED flashes
Microswitch Grinds container			Fault LED flashes

CHAPTER 6 FAULTS

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1. Faults

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1. Faults:

The following table indicates the most common faults, listed by component.

Part	Fault	Cause
	Does not function	HS LED defective
	(no indicator light)	Electronic system defective
	Cold coffee	KTY defective
ත	Standby LED lights up	Electronic system defective
Heating	continuously	
Hea	Temperature differences	KTY defective
H	No froth	Electronic system defective
	Heating remains cold	Heating - Interruption
	Coffee and expresso LEDs flash	Thermal fuse defective
	continuously	Heating plug connection
	Does not function	Interruption
	Water instead of coffee	Doser switch constantly
		activated / Dirt
		Defective doser rinse
5	Weak coffee	Dose quantity too low
Doser		Coffee residue in dosing
D		chamber (under-dose)
	Fault LED (coffee beans low)	Doser switch does not work
	lights up constantly	Electronic system defective
	- Brewing unit overfull	
	- Gearmotor obstructed	
	Coffae too strong / flows too	Grinding set too finely
	Coffee too strong / flows too slowly	Ormanig set too miery
	Coffee too weak / flows too fast,	Grind set too coarsely
	no froth	Grinder motor not properly
	no noti	installed
er	Grinder functions until fault LED	Grinding disc worn
Grinder	(coffee beans low) lights up	Water in grinder
in.	(insufficient beans in bean	tt ator in grindor
•	container)	
	Grinder does not work	Motor defective
		Electronic system defective
		Sensor defective
		Gear defective

Part	Fault	Cause
	Brewing unit malfunctions	MS defective
tor	- does not move to home position	Motor defective
Gearmotor		Motor resistor defective
arı		Loose motor connections
Ge		Gear wheel defective
		Electronic system defective
lit	Sluggish / obstructed	Plunger stiff
Brewing unit		Gasket of valve plug swollen (black O-ring)
/ing		(black O-Illig)
rew		Gasket of plunger swollen
В		
	HWS valve does not open	Securing tab on tea nozzle
n	(no water or steam dispensing	spout broken / bent
iter	possible)	
HWS system	Water drips from steam pipe	Valve gasket calcified
N	(with closed valve)	
H	Water drips from steam pipe shaft	Fracture in steam pipe
	Water leakage from HWS spout	Defective O-ring
	Water leakage at joint	Defective O-ring
	Varying cup filling volume	Overpressure valve does not
ess ve	varynig eup ming volume	seal / calcified
rpress valve		
Jver ure	More water in drip tray	-
0 "		
	Dry coffee in dregs drawer / water	Defective pump
du	low indicator (fault LED)	Thermal fuse defective
Pump	Water leakage at overpressure	Hairline crack in joint area
đ	valve threaded joint	

Part	Fault	Cause
e	Varying coffee quantity	Turbine calcified / other
bin	Indicator signals need for de-	deposits
Turbine	aerating with water tank	Hall sensor defective
E	sufficiently full.	Connections oxidised
	Water low indicator lights up	Float not watertight
	(although water tank is not empty)	Float jammed
		Magnet in float too weak
at		
Float		Electronic system defective
H		

ATTENTION: A defective temperature sensor (KTY) may be responsible for an unexplained functioning mode.

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1.2. Water Low indicator	2
1.3. De-aerate indicator	3
1.4. Coffee Beans Low indicator	4
1.5. Grinds Container Absent indicator	5
1.6. Machine does not function	
(fault LED flashes)	6
1.7. Brewing unit / Gearmotor obstructed	7
1. Fault detection (Incanto)

1.1. Machine does not function



1.2. Water low



1.3. De-aerate indicator



1.4 Coffee Beans Low indicator



1.5. Grinds Container Absent indicator



1.6. Machine does not function (red LED flashes)



1.7. Brewing unit blocked / Gears blocked



CHAPTER 8 REPAIRS / SERVICE SCHEDULE

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1. Repairs schedule	1
2. Service schedule	1
3. Final test	2

1. Repairs schedule:

The repairs schedule, together with the service schedule, lists all relevant activities to be performed in an efficient sequence.

	Activity
1	Visual check (transport damage)
2	Record of machine data
3	Functional check / Error analysis (test mode)
4	Opening of machine
5	Visual check (leakages)
6	Mechanical systems check (functional test)
7	Defect detection
8	Modifications check
9	Service operations according to service schedule
10	Internal cleaning
11	Functional test (with open machine / leakage test)
12	Assembly
13	Final test according to test schedule
14	Steam off (in the event of risk of frost)
15	External cleaning
16	Lubrication of brewing unit
17	Insulation test
18	Documentation

2. Service schedule:

Service activities

R = Replace	C = Clean	VC = Visual check
AT = Acoustic test	D = Descale	A = Adjustment

Component	Activity	Equipment
Water filter	R	
Lip seal / Water tank	R	
Coffee return flow valve	R	
Valve spring	R	
Valve plug O-ring	R	
Valve plug O-ring	R	
Filter (brewing unit)	C / VC	Grease solvent
Hose connections	VC	
Pump	VC / AT	
Gearmotor	AT / VC	
Grinder	C / A	Vacuum cleaner / brush
Doser	C	Vacuum cleaner / brush
Water circuit	D	Descaler (Saeco)
HWS valve	VC/R	
Water outlet (valve plug)	C	Grease solvent / brush
O-ring (boiler connection /	R	
instantaneous water heater)		

8. REPAIRS / SERVICE SCHEDULE

3. Final test:

Test	Procedure	Equipment	Instruction	Tolerance
Cup fill volume	2-3 cups on expresso setting	Measuring beaker	Equal quantity	15%
Cup fill volume	2-3 cups on coffee setting	Measuring beaker	Equal quantity	15%
Noise emission			Empirical value Standard noise	
Froth quantity	Carefully froth coffee in cup until froth separates		Froth cover must subsequently close completely	
Colour of froth			Textured light brown	
Temperature	Measurement of dispensed coffee stream	Temperature - measuring device	84 °C	± 4 °C
Grind level	Check grain size of coffee grinds		See Training	
Hot water	Dispense hot water			
Steam function	Dispense steam			
Water Low indicator	Remove tank		Fill water tank indicator	
Grinds Container Absent indicator	Remove grinds container		Grinds Container Absent indicator	
Coffee Beans Low indicator	Start coffee programme - coffee bean container empty		Coffee Beans Low indicator	
Insulation test			HG 701	

CHAPTER 9 DISASSEMBLY

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1. Disassembly of the housing

- a) Remove the water tank and the coffee bean container cover.
- b) Remove the three fixing screws (1) of the coffee bean container.
- c) Remove the three fixing screws (2) of the powder compartment.
- d) Remove the two fixing screws (3) of the front operating panel.





e) Remove the rear housing screws (1).





9. DISASSEMBLY

f) Remove the two bottom housing screws (1).





g) Turn steam dial to the right (1) and remove the housing by pulling upwards.





INCANTO

h) Tilt the machine panel backwards, remove the reed sensor fixing screw (1) and remove the water hose (2).



Fig. 5

2. Disassembling the electronic system

a) Unscrew the two fixing screws of the electronic system fitting and tilt the electronic system backwards.



Fig. 6

b) Remove the four fixing screws (2) and carefully remove the electronic system (follow the same procedure for the control panel).





3. Disassembling the doser

a) Release the tab (1) by using a screw driver and push dosing magnet out of its fitting (2).



Fig. 8

b) Unscrew the two fixing screws and remove cover.



Fig. 9

c) Using a screwdriver, first push the doser flap valve out of the open bearing seat (1). Then perform the same action on the opposite side (2).



Fig. 10

4. Disassembling doser switch fitting

- a) Disassemble housing.
- b) Disassemble doser switch.
- c) Push doser switch from its fitting (1).
- d) Lift dosing lever from its fitting (2) and push doser switch fitting forward out of the guide (3).



Fig. 11

5. Disassembling HWD pipe

a) Remove clip spring (1) from the HWD pipe.



Fig. 12

- b) Unscrew locking screw from milk frothing nozzle and remove frothing nozzle from HWD pipe (1).
- c) Remove HWD pipe cover (2).



Fig. 13

d) Remove HWD pipe fitting (1) and feed HWD pipe through door.



Fig. 16

6. Disassembling HWD valve

a) Unscrew fixing spring from hose connection (1) and remove hose.



Fig. 15

- b) Push valve housing from its fitting (1).
- c) Release the fastening tab from the HWD spout (2) and pull spout from its housing (3).
- d) Remove fixing spring (4).



e) Remove valve components from housing.



Fig. 17

7. Disassembling the grinder

- a) Disassemble housing.
- b) Remove the tooth rack for adjusting the dosage by unscrewing the three fixing screws (1).



Fig. 18

c) Remove the fixing screw of the upper grinding adjustment ring (1).



Fig. 19

INCANTO

d) Release the three fastening tabs (1) on the underside and remove the upper grinding adjustment ring (2).



Fig. 20

e) Turn the grinding adjustment ring (1) clockwise until the three lugs of the grinding disc fitting (2) are clearly visible and remove the upper grinding disc from the grinder.



Fig. 21

9. DISASSEMBLY

f) Remove the fixing screw (1) of the grinding cone (note: left thread) and carefully remove the grinding cone (gravel protection).



Fig. 22

g) Carefully remove the clutch disc (1).



Fig. 23

h) The sealing felt can then be cleaned (1).



Fig. 24

8. Disassembling the grinder motor

- a) Disassemble housing.
- b) Disassembling the grinder
- c) Remove the fixing screw of the coffee duct (1).



Fig. 25

d) Pull the grinder from its fitting (1).



Fig. 26

e) Remove safety ring (1) and release the three radially positioned tabs (2). Remove the motor with gears from grinder housing (3).



Fig. 27

9. Adjusting the grinder

a) Install the grinding ring onto its fitting so that the marking (1) on the grinding adjustment ring and the ring fitting (2) are adjacent to one another.



Fig. 28

b) Turn the grinding adjustment ring clockwise until a certain friction can be felt.





- c) Turn about 14 notches in an anti-clockwise direction.
- d) Make several test coffees and determine the basic setting depending on froth, flow rate and dregs grain size.

ATTENTION: Changes to the grind level take effect after about three grinding cycles following adjustments to the coffee process.



Fig. 30

e) Place the upper grinding adjustment ring with the red mark as indicated (1) and screw the fixing and locking screw in the appropriate position (2).



Fig. 31

f) When installing the coffee bean container, ensure that the dosage adjustor is in position 8.

10. Disassembling the instantaneous water heater

- a) Remove thermal fuse fitting (1).
- b) Remove the two connector plugs (2) of the gear resistor.
- c) Remove the two connector plugs of the main heating element (3).



Fig. 32

Remove the three fixing screws of the instantaneous water heater (1).





9. DISASSEMBLY

- d) Remove the two hose clips (1) and pull hoses off connection angle (have a container available for catching the water).
- e) Disconnect earth connection (2).



Fig. 34





- f) Uninstall thermostat spring, and remove thermal sensor (KTY) and thermostat (1).
- g) Unscrew the three screws and dismantle valve body support (2).



Fig. 36

Comments: The four screws of the instantaneous water heater (3) must be reused in the new instantaneous water heater.

ATTENTION: In the event that the KTY is replaced, the old metal core must be reused in the new KTY.

11. Disassembling the gears

- a) Disassemble housing.
- b) Disassemble base plate: Unscrew the upper (1) and lower (2) fixing screw, remove housing earthing and mounting plate from the housing.
- c) Release instantaneous water heater (3).



Fig. 37



Fig. 38

- d) Remove instantaneous water heater feed line (see Fig. 34 & 35).
- e) Pull grinding motor out of its fitting (see Fig. 26).



f) Unscrew the nine screws (1) of the gear cover and remove cover.

Fig. 39

When replacing the gear wheels, the arrow on the large gear wheel (1) must face in the direction of the axis of the small gear wheel (2). The brewing unit cannot be installed in this position (Install all components, switch on machine - gears go to home position - install brewing unit.) The small gear wheel can be assembled as required.



9. DISASSEMBLY



The gear motor can be removed without dismantling the pump (1).

Fig. 41

12. Disassembling the pump

- a) Disassemble housing.
- b) Remove powder coffee measuring jug (1).
- c) Release (2) cover and remove (3).









d) Release the four fastening tabs (1) and remove the pump assembly bracket protection (2).









- e) Remove upper pump connection angle (1) and overpressure hose (2).
- f) Remove fixing spring (3) and pressure hose (4).



Fig. 46

- g) Disconnect upper pump from retainer (1).
- h) Release lower pump retainer by pushing upwards (2).



Fig. 47

CHAPTER 10 CIRCUIT DIAGRAMS