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WE'RE THINKING OF YOU

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CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.



Warning / Caution-Safety information



General information and tips



Environmental information

Subject to change without notice.

1. SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not

responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Do not let children play with the appliance.
- Keep all detergents away from children.
- Keep children and pets away from the appliance door when it is open.
- Cleaning and user maintenance shall not be made by children without supervision.

1.2 General Safety

- This appliance is intended to be used in household and similar applications such as:
 - farm houses; staff kitchen areas in shops, offices and other working environments;
 - by clients in hotels, motels, bed & breakfast and other residential type environments.
- Do not change the specification of this appliance.
- The operating water pressure (minimum and maximum) must be between 0.5 (0.05) / 8 (0.8) bar (Mpa)
- Obey the maximum number of 12 place settings.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.
- Put knives and cutlery with sharp points in the cutlery basket with the points down or in a horizontal position.
- Do not keep the appliance door open without supervision to prevent to fall on it.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- Do not use water spray and steam to clean the appliance.
- The ventilation openings in the base (if applicable) must not be obstructed by a carpet.
- The appliance is to be connected to the water mains using the new supplied hose-sets. Old hose sets must not be reused.

2. SAFETY INSTRUCTIONS

2.1 Installation

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Do not install or use the appliance where the temperature is less than 0 °C.
- Obey the installation instruction supplied with the appliance.
- Make sure that the appliance is installed below and adjacent to safe structures.

2.2 Electrical connection



WARNING!

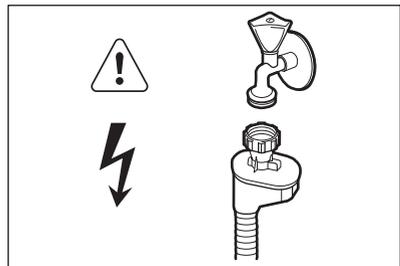
Risk of fire and electrical shock.

- The appliance must be earthed.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.

- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- This appliance complies with the E.E.C. Directives.
- Only for UK and Ireland. The appliance has a 13 amp mains plug. If it is necessary to change the fuse in the mains plug, use fuse: 13 amp ASTA (BS 1362).

2.3 Water connection

- Make sure not to cause damage to the water hoses.
- Before you connect the appliance to new pipes or pipes not used for a long time, let the water flow until it is clean.
- The first time you use the appliance, make sure that there is no leakage.
- The water inlet hose has a safety valve and a sheath with an inner mains cable.



WARNING!

Dangerous voltage.

- If the water inlet hose is damaged, immediately disconnect the mains

plug from the mains socket. Contact the Authorised Service Centre to replace the water inlet hose.

2.4 Use

- Do not sit or stand on the open door.
- Dishwasher detergents are dangerous. Obey the safety instructions on the detergent packaging.
- Do not drink and play with the water in the appliance.
- Do not remove the dishes from the appliance until the programme is completed. There can be detergent on the dishes.
- The appliance can release hot steam if you open the door while a programme operates.

- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.

2.5 Disposal

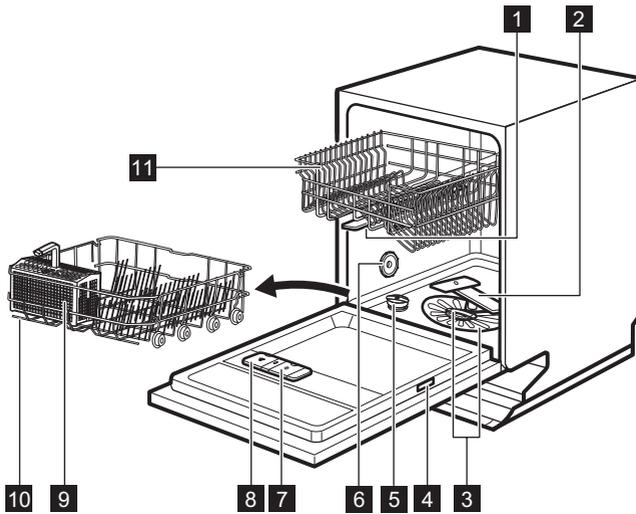


WARNING!

Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door catch to prevent children and pets to get closed in the appliance.

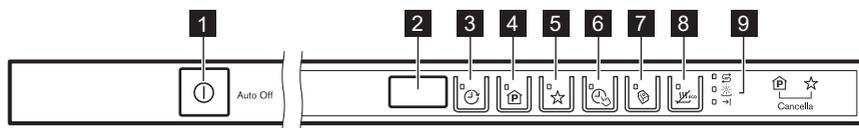
3. PRODUCT DESCRIPTION



- 1** Upper spray arm
- 2** Lower spray arm
- 3** Filters
- 4** Rating plate
- 5** Salt container
- 6** Air vent

- 7** Rinse aid dispenser
- 8** Detergent dispenser
- 9** Cutlery basket
- 10** Lower basket
- 11** Upper basket

4. CONTROL PANEL



- | | |
|-----------------------------|-----------------------------------|
| 1 On/off button | 6 TimeManager button |
| 2 Display | 7 Multitab button |
| 3 Delay button | 8 Risparmio Energia button |
| 4 Programmi button | 9 Indicators |
| 5 MyFavourite button | |

4.1 Indicators

Indicator	Description
→	End indicator.
	Salt indicator. It is always off while the programme operates.
	Rinse aid indicator. It is always off while the programme operates.

5. PROGRAMMES

Programme	Degree of soil Type of load	Programme phases	Options
P1 ECO 1)	<ul style="list-style-type: none"> • Normal soil • Crockery and cutlery 	<ul style="list-style-type: none"> • Prewash • Wash 50 °C • Rinses • Dry 	<ul style="list-style-type: none"> • Risparmio Energia • TimeManager • Multitab
P2 AUTO 2)	<ul style="list-style-type: none"> • All • Crockery, cutlery, pots and pans 	<ul style="list-style-type: none"> • Prewash • Wash from 45 °C to 70 °C • Rinses • Dry 	<ul style="list-style-type: none"> • Risparmio Energia • Multitab
P3 3)	<ul style="list-style-type: none"> • Mixed soil • Crockery, cutlery, pots and pans 	<ul style="list-style-type: none"> • Prewash • Wash 50 °C and 65 °C • Rinses • Dry 	<ul style="list-style-type: none"> • Risparmio Energia • TimeManager • Multitab
P4 4)	<ul style="list-style-type: none"> • Heavy soil • Crockery, cutlery, pots and pans 	<ul style="list-style-type: none"> • Prewash • Wash 70 °C • Rinses • Dry 	<ul style="list-style-type: none"> • Risparmio Energia • TimeManager • Multitab

Programme	Degree of soil Type of load	Programme phases	Options
P5 	<ul style="list-style-type: none"> • Light soil • Crockery and cutlery 	<ul style="list-style-type: none"> • Wash 55 °C • Rinses 	<ul style="list-style-type: none"> • Multitab
P6  5)	<ul style="list-style-type: none"> • Fresh soil • Crockery and cutlery 	<ul style="list-style-type: none"> • Wash 60 °C • Rinses 	<ul style="list-style-type: none"> • Multitab
P7  6)	<ul style="list-style-type: none"> • All 	<ul style="list-style-type: none"> • Prewash 	

1) With this programme you have the most efficient use of water and energy consumption for crockery and cutlery with normal soil. (This is the standard programme for test institutes).

2) The appliance senses the degree of soil and the quantity of items in the baskets . It automatically adjusts the temperature and the quantity of water, the energy consumption and the programme duration.

3) With this programme you can wash a load with mixed soil. Very heavy soil in the lower basket and normal soil in the upper basket. The pressure and the temperature of the water in the lower basket are higher than in the upper basket.

4) This programme has a high temperature rinsing phase for better hygiene results. During the rinsing phase, the temperature stays at 70 °C for at least 10 minutes.

5) With this programme you can wash a load with fresh soil. It gives good washing results in a short time.

6) With this programme you can quickly rinse dishes to prevent remains of food to bond on dishes and odours to form in the appliance. Do not use detergent with this programme.

5.1 Consumption values

Programme 1)	Water (l)	Energy (kWh)	Duration (min)
P1 ECO	9.5	1.030	195
P2 AUTO	7 - 14	0.6 - 1.5	40 - 150
P3 	14 - 15	1.3 - 1.5	130 - 140
P4 	13 - 14	1.4 - 1.6	150 - 160
P5 	9 - 10	1.0 - 1.2	55 - 65
P6 	9	0.9	30

Programme 1)	Water (l)	Energy (kWh)	Duration (min)
P7 	4	0.1	14

1) The pressure and the temperature of the water, the variations of the mains supply, the options and the quantity of dishes can change the values.

5.2 Information for test institutes

For all the necessary information for test performance, send an email to:

info.test@dishwasher-production.com

Write down the product number (PNC) that is on the rating plate.

6. SETTINGS

6.1 Programme selection mode and user mode

When the appliance is in programme selection mode it is possible to set a programme and to enter the user mode.

In user mode, the following settings can be changed:

- The level of the water softener according to the water hardness.
- The activation or the deactivation of the acoustic signal for end of programme.
- The activation of the rinse aid dispenser when you want to use the Multitab option and the rinse aid together.

These settings will be saved until you change them again.

How to set the programme selection mode

When you activate the appliance, usually it is in programme selection mode.

Water hardness

German degrees (°dH)	French degrees (°fH)	mmol/l	Clarke degrees	Water softener level
47 - 50	84 - 90	8.4 - 9.0	58 - 63	10
43 - 46	76 - 83	7.6 - 8.3	53 - 57	9
37 - 42	65 - 75	6.5 - 7.5	46 - 52	8

However, if this does not happen, you can set the programme selection mode in the following way:

Press and hold simultaneously  and  until the appliance is in programme selection mode.

6.2 The water softener

The water softener removes minerals from the water supply, which would have a detrimental effect on the washing results and on the appliance.

The higher the content of these minerals, the harder your water is. Water hardness is measured in equivalent scales.

The water softener should be adjusted according to the hardness of the water in your area. Your local water authority can advise you on the hardness of the water in your area. It is important to set the right level of the water softener to assure good washing results.

German de-grees (°dH)	French de-grees (°fH)	mmol/l	Clarke de-grees	Water softener level
29 - 36	51 - 64	5.1 - 6.4	36 - 45	7
23 - 28	40 - 50	4.0 - 5.0	28 - 35	6
19 - 22	33 - 39	3.3 - 3.9	23 - 27	5 1)
15 - 18	26 - 32	2.6 - 3.2	18 - 22	4
11 - 14	19 - 25	1.9 - 2.5	13 - 17	3
4 - 10	7 - 18	0.7 - 1.8	5 - 12	2
<4	<7	<0.7	< 5	1 2)

1) Factory setting.

2) Do not use salt at this level.

How to set the water softener level

The appliance must be in programme selection mode.

- To enter the user mode, press and hold simultaneously  and  until the indicators ,  and  start to flash and the display is blank.
- Press .
 - The indicators  and  go off.
 - The indicator  continues to flash.
 - The display shows the current setting: e.g. 5 L = level 5.
 - The acoustic signals sound: e.g. 5 intermittent signals = level 5.
- Press  again and again to change the setting.
- Press the on/off button to confirm the setting.

6.3 The rinse aid dispenser

The rinse aid helps to dry the dishes without streaks and stains.

The rinse aid is automatically released during the hot rinse phase.

Use of rinse aid and multi-tablets together

When you activate the option Multitab, the rinse aid dispenser no longer releases rinse aid. However if you are using multi-tablets and the drying results are not satisfactory, we suggest to use multi-tablets and rinse aid together. In this case you have to activate the rinse aid dispenser.

The rinse aid dispenser will remain activated until you modify the setting again

How to activate the rinse aid dispenser

The appliance must be in programme selection mode.

- To enter the user mode, press and hold simultaneously  and  until the indicators ,  and  start to flash and the display is blank.
- Press .
 - The indicators  and  go off.
 - The indicator  continues to flash.

- The display shows the current setting:  = rinse aid dispenser deactivated.
3. Press  to change the setting.
 = rinse aid dispenser activated.
 4. Press the on/off button to confirm the setting.
 5. Adjust the dosage of rinse aid.
 6. Fill the rinse aid dispenser.

6.4 Acoustic signals

Acoustic signals sound when a malfunction of the appliance occurs and when you set the level of the water softener. It is not possible to deactivate these acoustic signals.

There is also an acoustic signal that sounds when the programme is completed. By default this acoustic signal is deactivated but it is possible to activate it.

How to activate the acoustic signal for the end of programme

The appliance must be in programme selection mode.

1. To enter the user mode, press and hold simultaneously  and  until the indicators ,  and  start to flash and the display is blank.
2. Press .
 - The indicators  and  go off.
 - The indicator  continues to flash.
 - The display shows the current setting:  = Acoustic signal off.
3. Press  to change the setting.
 = Acoustic signal on.
4. Press the on/off button to confirm the setting.

7. OPTIONS



Desired options must be activated every time before you start a programme. It is not possible to activate or deactivate options while a programme is running.

7.1 TimeManager

This option increases the pressure and the temperature of the water. The washing and the drying phases are shorter.

The total programme duration decreases by approximately 50%.

The washing results are the same as with the normal programme duration. The drying results can decrease.

How to activate TimeManager

Press , the related indicator comes on.

If the option is not applicable to the programme, the related indicator does not come on or it flashes quickly for a few seconds and then goes off. The display shows the updated programme duration.

7.2 Risparmio Energia

This option decreases the temperature of the last rinsing phase and consequently also the energy consumption (approximately -25%).

Dishes can still be wet once the programme is completed.

The duration of the programme will be shorter.

How to activate Risparmio Energia

Press , the related indicator comes on.

If the option is not applicable to the programme, the related indicator does not come on or it flashes quickly for a few seconds and then goes off.

The display shows the updated programme duration.

7.3 Multitab

Activate this option when you use multi-tablets that integrate the salt, rinse aid and detergent functions. They can also contain other cleaning or rinsing agents.

This option deactivates the release of salt and rinse aid from the respective containers. The salt and rinse aid indicators do not come on.

With the use of this option the programme duration is prolonged to increase the cleaning and drying results with the use of multi-tablets.

Multitab is not a permanent option and must be selected at every cycle.

How to activate Multitab

Press .

The related indicator comes on.

What to do if you want to stop using multi-tablets

Before you start to use separately detergent, salt and rinse aid do the following procedure.

1. Set the highest level of the water softener.
2. Make sure that the salt and rinse aid containers are full.
3. Start the shortest programme with a rinsing phase. Do not add detergent and do not load the baskets.
4. When the programme is completed, adjust the water softener according to the water hardness in your area.
5. Adjust the released quantity of rinse aid.

8. BEFORE FIRST USE

1. **Make sure that the current level of the water softener agrees with the hardness of the water supply. If not, adjust the level of the water softener.**
2. Fill the salt container.
3. Fill the rinse aid dispenser.
4. Open the water tap.
5. Start a programme to remove any processing residuals that can still be inside the appliance. Do not use detergent and do not load the baskets.

When you start a programme, the appliance can take up to 5 minutes to recharge the resin in the water softener. It seems that the appliance is not working. The washing phase starts only after this procedure is completed. The procedure will be repeated periodically.

8.1 The salt container



CAUTION!

Only use salt specifically designed for dishwashers.

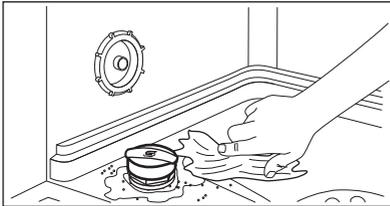
The salt is used to recharge the resin in the water softener and to assure good washing results in the daily use.

How to fill the salt container

1. Turn the cap of the salt container counterclockwise and remove it.
2. Put 1 litre of water in the salt container (Only for the first time).
3. Fill the salt container with dishwasher salt.



4. Remove the salt around the opening of the salt container.



5. Turn the cap of the salt container clockwise to close the salt container.



Water and salt can come out from the salt container when you fill it. Risk of corrosion. To prevent it, after you fill the salt container, start a programme.



CAUTION!

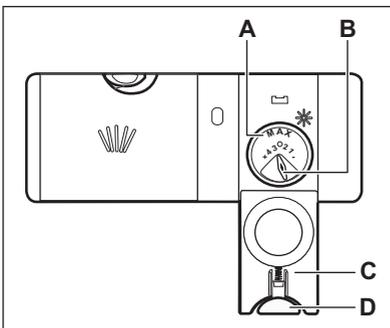
Only use rinse aid specifically designed for dishwashers.

1. Press the release button (D) to open the lid (C).
2. Fill the dispenser (A) until the rinse aid reaches the marking "MAX".
3. Remove the spilled rinse aid with an absorbent cloth to prevent too much foam.
4. Close the lid. Make sure that the release button locks into position.



You can turn the selector of the released quantity (B) between position 1 (lowest quantity) and position 4 or 6 (highest quantity).

8.2 How to fill the rinse aid dispenser



9. DAILY USE

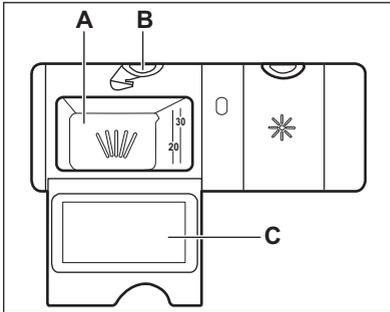
1. Open the water tap.
2. Press the on/off button to activate the appliance.

Make sure that the appliance is in programme selection mode.

- If the salt indicator is on, fill the salt container.

- If the rinse aid indicator is on, fill the rinse aid dispenser.
3. Load the baskets.
 4. Add the detergent. If you use multi-tablets, activate the option Multitab.
 5. Set and start the correct programme for the type of load and the degree of soil.

9.1 Using the detergent



CAUTION!

Only use detergent specifically designed for dishwashers.

1. Press the release button (B) to open the lid (C).
2. Put the detergent, in powder or tablets, in the compartment (A).
3. If the programme has a prewash phase, put a small quantity of detergent on the inner part of the appliance door.
4. Close the lid. Make sure that the release button locks into position.

9.2 Setting and starting a programme

The Auto off function

This function decreases energy consumption by deactivating automatically the appliance when it is not operating.

The function comes into operation:

- 5 minutes after the completion of the programme.
- After 5 minutes if the programme has not started.

Starting a programme

1. Keep the appliance door ajar.
2. Press the on/off button to activate the appliance. Make sure that the appliance is in programme selection mode.
3. Press repeatedly  until the display shows the number of the programme you want to start. The display will show the programme number for approximately 3 seconds and then show the programme duration.
 - If you want to select the MyFavourite programme, press .
 - The indicators of the options related to the MyFavourite programme come on.

The display will show the programme number for approximately 3 seconds and then show the programme duration.

4. Set the applicable options.
5. Close the appliance door to start the programme.

Starting a programme with delay start

1. Set a programme.
2. Press  again and again until the display shows the delay time you want to set (from 1 to 24 hours).

The delay indicator comes on.

3. Close the appliance door to start the countdown.

When the countdown is completed, the programme starts.

Opening the door while the appliance operates

If you open the door while a programme is running, the appliance stops. When you close the door, the appliance continues from the point of interruption.

Cancelling the delay start while the countdown operates

When you cancel the delay start you have to set the programme and options again.

Press and hold simultaneously  and  until the appliance is in programme selection mode.

Cancelling the programme

Press and hold simultaneously  and  until the appliance is in programme selection mode.

Make sure that there is detergent in the detergent dispenser before you start a new programme.

End of the programme

When the programme is completed the display shows 0:00 and the end indicator is on

1. Press the on/off button or wait for the Auto off function to automatically deactivate the appliance.
2. Close the water tap.

10. HINTS AND TIPS

10.1 General

The following hints will ensure optimal cleaning and drying results in daily use and also help to protect the environment.

- Remove larger residues of food from the dishes into the waste bin.
- Do not pre-rinse dishes by hand. When needed, use the prewash programme (if available) or select a programme with a prewash phase.
- Always use the whole space of the baskets.
- When loading the appliance, make sure that the dishes can be completely reached and washed by the water released from the spray arm nozzles. Make sure that items do not touch or cover each other.
- You can use dishwasher detergent, rinse aid and salt separately or you can use the multi-tablets (e.g. "3in1", "4in1", "All in 1"). Follow the instructions written on the packaging.
- Select the programme according to the type of load and degree of soil. With the ECO programme you have the most efficient use of water and energy consumption for crockery and cutlery with normal soil.

10.2 Using salt, rinse aid and detergent

- Only use salt, rinse aid and detergent for dishwasher. Other products can cause damage to the appliance.
- Multi-tablets are usually suitable in areas with a water hardness up to 21 °dH. In areas exceeding this limit, rinse aid and salt must be used in addition to the multi-tablets. However, in areas with hard and very hard water we recommend to use solo-detergent (powder, gel, tablets without additional functions), rinse aid and salt separately for optimal cleaning and drying results.
- If you use multi-tablets you can select the Multitab option (if available). This option increases the cleaning and drying results with the use of multi-tablets.
- Detergent tablets do not fully dissolve with short programmes. To prevent detergent residues on the tableware, we recommend that you use the tablets with long programmes.
- Do not use more than the correct quantity of detergent. Refer to the instructions on the detergent packaging.

10.3 What to do if you want to stop using multi-tablets

Before you start to use separately detergent, salt and rinse aid do the following procedure.

1. Deactivate the Multitab option.
2. Set the highest level of the water softener.
3. Make sure that the salt and rinse aid containers are full.
4. Start the shortest programme with a rinsing phase. Do not add detergent and do not load the baskets.
5. When the programme is completed, adjust the water softener according to the water hardness in your area.
6. Adjust the released quantity of rinse aid.

10.4 Loading the baskets

- Only use the appliance to wash items that are dishwasher-safe.
- Do not put in the appliance items made of wood, horn, aluminium, pewter and copper.
- Do not put in the appliance items that can absorb water (sponges, household cloths).
- Remove remaining food from the items.
- Make soft the remaining burned food on the items.
- Put hollow items (cups, glasses and pans) with the opening down.
- Make sure that cutlery and dishes do not bond together. Mix spoons with other cutlery.

- Make sure that glasses do not touch other glasses.
- Put small items in the cutlery basket.
- Put light items in the upper basket. Make sure that the items do not move.
- Make sure that the spray arm can move freely before you start a programme.

10.5 Before starting a programme

Make sure that:

- The filters are clean and correctly installed.
- The cap of the salt container is tight.
- The spray arms are not clogged.
- There is dishwasher salt and rinse aid (unless you use multi-tablets).
- The position of the items in the baskets is correct.
- The programme is applicable for the type of load and for the degree of soil.
- The correct quantity of detergent is used.

10.6 Unloading the baskets

1. Let the tableware cool down before you remove it from the appliance. Hot items can be easily damaged.
2. First remove items from the lower basket, then from the upper basket.



At the end of the programme water can still remain on the sides and on the door of the appliance.

11. CARE AND CLEANING



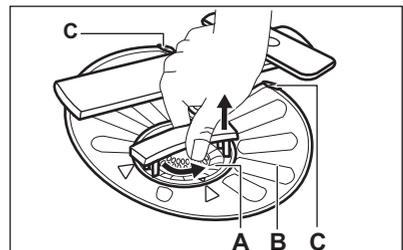
WARNING!

Before maintenance, deactivate the appliance and disconnect the mains plug from the main socket.

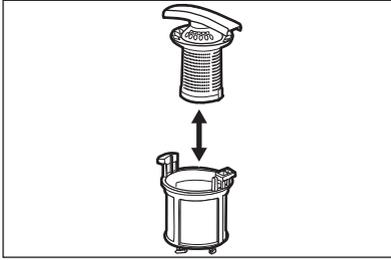


Dirty filters and clogged spray arms decrease the washing results. Make a check regularly and, if necessary, clean them.

11.1 Cleaning the filters



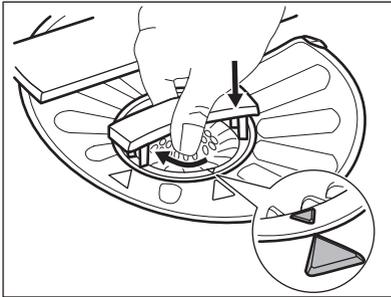
1. Turn the filter (A) counterclockwise and remove it.
2. Disassemble the filter (A).



3. Remove the filter (B).
4. Wash the filters with water.
5. Before you put the filter (B) back, make sure that there are no residues of food or soil in or around the edge of the sump. (C).

Make sure that the filter (B) is correctly positioned under the 2 guides (C).

6. Assemble the filter (A) and put it into position in filter (B). Turn it clockwise until it locks.



CAUTION!

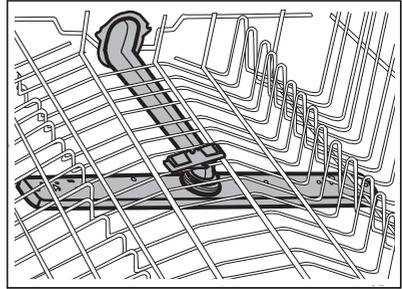
An incorrect position of the filters can cause bad washing results and damage to the appliance.

11.2 Cleaning the upper spray arm

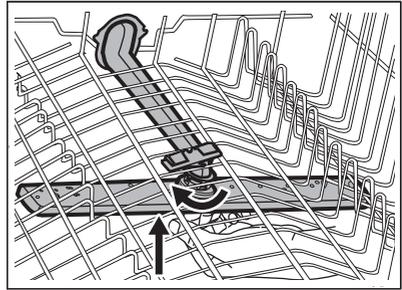
We recommend to clean regularly the upper spray arm to avoid soil to clog the holes.

Clogged holes can cause unsatisfactory washing results.

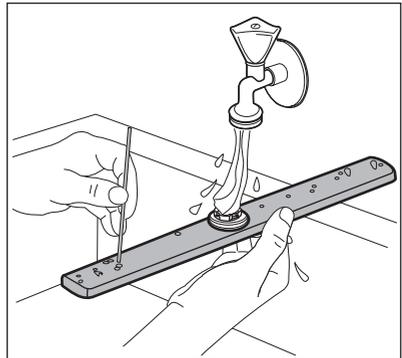
1. Pull out the upper basket.



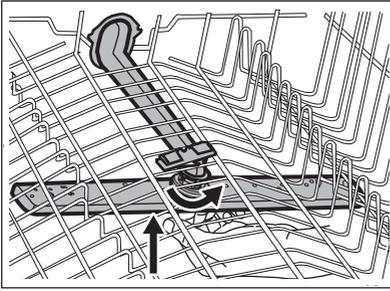
2. To disengage the spray arm from the basket, press the spray arm upwards in the direction indicated by the lower arrow and simultaneously turn it clockwise.



3. Wash the spray arm under running water. Use a thin pointed tool, e.g. toothpick, to remove particles of soil from the holes.



4. To engage again the spray arm to the basket, press the spray arm upwards in the direction indicated by the lower arrow and simultaneously turn it counterclockwise until it locks.

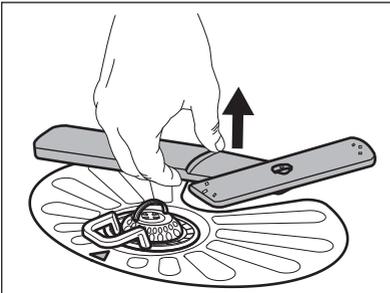


11.3 Cleaning the lower spray arm

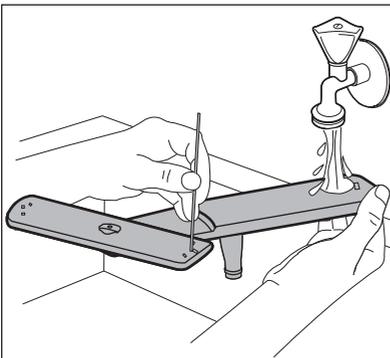
We recommend to clean regularly the lower spray arm to avoid soil to clog the holes.

Clogged holes can cause unsatisfactory washing results.

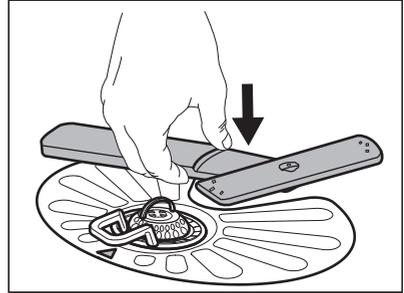
1. To disengage the lower spray arm, pull it upwards in the direction indicated by the arrow



2. Wash the spray arm under running water. Use a thin pointed tool, e.g. toothpick, to remove particles of soil from the holes.



3. To engage again the spray arm, press the spray arm downwards in the direction indicated by the arrow.



11.4 External cleaning

- Clean the appliance with a moist soft cloth.
- Only use neutral detergents.
- Do not use abrasive products, abrasive cleaning pads or solvents.

11.5 Internal cleaning

- Carefully clean the appliance, including the rubber gasket of the door, with a soft damp cloth.
- If you regularly use short duration programmes, these can leave deposits of grease and limescale inside the appliance. To prevent this, we recommend to run long duration programmes at least 2 times per month.
- To maintain the performance of your appliance at its best, we recommend to use monthly a specific cleaning product for dishwashers. Follow carefully the instructions on the packaging of the product.

12. TROUBLESHOOTING

The vast majority of problems that can occur during daily operation can be easily solved without the need to contact an Authorised Service Centre and will save time and money. In this chapter we will help you to recognize and solve these problems.



WARNING!

Repairs not properly done may result in serious risk to the safety of the user. Any repairs must be performed by qualified personnel.

12.1 Technical problems

Problem/alarm code	Possible solution
You cannot activate the appliance.	<ul style="list-style-type: none"> • Make sure that the mains plug is connected to the mains socket. • Make sure that there is no damaged fuse in the fuse box.
The programme does not start or stops during operation.	<ul style="list-style-type: none"> • Make sure that the appliance door is closed. • If the delay start is set, cancel the delay setting or wait for the end of the countdown. • The appliance has started the procedure to recharge the resin inside the water softener. The duration of the procedure is approximately 5 minutes.
The appliance stops and starts more times during operation.	<ul style="list-style-type: none"> • It is normal that the appliance stops and starts during the programme in order to provide optimal cleaning results and energy savings. • In models with the "water sensor" you will hear more stops and starts during the programme. This depends on the selected programme and the level of soil sensed.
The programme lasts too long.	<ul style="list-style-type: none"> • An energy-saving programme has been selected, in this case the total programme time increases to compensate the lower washing and drying temperatures. Use these programmes preferably at night. • Select the option TimeManager to shorten the programme time. • If the delay start is set, cancel the delay setting or wait for the end of the countdown.
The remaining time in the display increases and skips nearly to the end of programme time.	<ul style="list-style-type: none"> • This is not a defect. The appliance is working correctly.
The appliance door is difficult to close.	<ul style="list-style-type: none"> • Parts of the tableware are protruding from the baskets (e.g. pot or pan handles, ladles).

Problem/alarm code	Possible solution
Rattling/knocking sounds from inside the appliance.	<ul style="list-style-type: none"> The tableware is not properly arranged in the baskets, items are touching each other. One or both spray arms are touching the tableware while turning. Make sure that the spray arms can rotate freely otherwise the cleaning results will be heavily affected.
The appliance trips the circuit-breaker.	<ul style="list-style-type: none"> The amperage is insufficient to supply simultaneously all the appliances in use. Check the socket amperage and the capacity of the meter or turn off one of the appliances in use. Internal electrical fault of the appliance. Contact an Authorised Service Centre.
The appliance does not fill with water. The display shows the alarm code <i>10</i> .	<ul style="list-style-type: none"> Make sure that the water tap is open. Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority. Make sure that the water tap is not clogged. Make sure that the filter in the inlet hose is not clogged. Make sure that the inlet hose has no kinks or bends.
The appliance does not drain the water. The display shows the alarm code <i>20</i> .	<ul style="list-style-type: none"> Make sure that the sink spigot is not clogged. Make sure that the filter in the outlet hose is not clogged. Make sure that the drain hose has no kinks or bends.
The anti-flood device is on. The display shows the alarm code <i>30</i> .	<ul style="list-style-type: none"> Close the water tap and contact an Authorised Service Centre.

Once the controls have been done, deactivate the appliance and wait 5 minutes before activating it again. If the problem persists or the alarm code continues to appear, contact an Authorised Service Centre.



When you contact the Service Centre always remember to give the alarm code (when available).

- The programme was not appropriate for the degree of soil and the type of load.
- The spray arms were blocked by the tableware and could not rotate freely.
- The spray arms are clogged.
- The filters are clogged or not positioned correctly.
- The selected level of the water softener is not appropriate for the hardness of your water supply.

12.2 Poor washing results

- The baskets have been overloaded.
- Tableware has not been properly arranged.
- The quantity of detergent was not enough.
- The detergent was not suitable or old.

12.3 Poor drying results

- Tableware has been left too much time inside a closed appliance.
- The selected programme has no drying phase.
- The selected programme has a drying phase with low temperature.

- The dosage of rinse aid is not enough. Set the rinse aid dispenser to a higher level.
- There is no rinse aid in the rinse aid dispenser.
- Plastic items may need to be towel dried.
- Dishes have not been arranged properly in the baskets.
- Arrange the tableware avoiding, if possible, contact points. This will allow water to reach all surfaces.
- Arrange kitchen utensils in a sloping position.
- The interior of the appliance is wet caused by the humidity in the air that condenses on the inner sides of the appliance. This is not a defect of the appliance.
- Multi-tablets may give poor drying results. Try a different brand of multi-tablets. The use of rinse aid together with multi-tablets can help to increase drying performance.
- The cutlery is not dry. Cutlery has not been arranged properly in the cutlery basket.

12.4 Traces of rust on cutlery

- A lower grade of stainless steel of the cutlery is less resistant to corrosion in damp dishwasher environment. Use high grade stainless steel or remove the items from the appliance immediately after the end of the programme.
- There is too much salt in the water used for washing. This could be caused by the salt cap that is not correctly closed or if the salt container has been replenished recently, a quantity of salt was spilled in the tub.
- Silver and stainless steel cutlery were placed together. Avoid to put silver and stainless steel items close together.

12.5 Limescale deposits on the tableware, on the tub and on the inside of the door

- There is no salt in the salt container.

- The selected level of the water softener is not appropriate for the hardness of your water supply.
- The tap of the salt container has not been properly closed.
- The quantity of detergent was not enough.
- The detergent was not suitable.

12.6 Visible bluish film on glasses and cutlery, on the tub and on the inside of the door

- The dosage of rinse aid is too much. Set the rinse aid dispenser to a lower level.

12.7 Chipped tableware

- Place all items carefully in the baskets and do not overload.
- Place delicate items in the upper basket.
- Place glasses so they do not touch each other and cannot move during the washing.
- Move baskets in and out slowly.
- Make sure that items do not touch the top of the tub when the upper basket is pushed in.
- Fine antique china and crystal should be hand-washed.

12.8 Excess of moisture on the baskets and inside the appliance

- There is no rinse aid in the rinse aid dispenser.

12.9 Odours inside the appliance

- When the appliance is installed for the first time, there will be the "new" smell. This is normal and will disappear after a few washing cycles.
- Soiled tableware that is left too long in the appliance can cause odours.
- Make sure that the appliance is draining properly.

12.10 The lid of the detergent dispenser does not close properly

- There is too much detergent in the dispenser.
- There are deposits of detergent stuck in the dispenser.

12.11 There are residues of detergent in the dispenser at the end of the programme

- The detergent may be too old. Use fresh detergent.
- The dispenser was damp when it was filled with detergent causing detergent to stick.
- The detergent tablet got stuck in the dispenser and therefore was not completely washed away by water.
- Water cannot wash away the detergent from the dispenser. Make sure that the upper spray arm is not blocked.
- Make sure that items in the baskets do not impede the lid of the detergent dispenser from opening.

12.12 Unusual foam during washing

- By mistake liquid detergent for hand dishwashing has been placed in the rinse aid dispenser.
- Spilled rinse aid can cause foam and lead to overflowing. Make sure that you wipe up thoroughly any spills of rinse aid with a damp cloth.
- There is a leak in the rinse aid dispenser. Contact an Authorised Service Centre.
- Tableware has been pre-washed with detergent for hand dishwashing.

12.13 Items that are dull, discoloured or with a non washable patina

- The detergent is not suitable.
- Make sure that only dishwasher-safe items are washed in the appliance.

13. TECHNICAL INFORMATION

Dimensions	Width / height / depth (mm)	546 / 759 / 550
Electrical connection ¹⁾	Voltage (V)	220 - 240
	Frequency (Hz)	50
Water supply pressure	bar (minimum and maximum)	0.5 - 8
	MPa (minimum and maximum)	0.05 - 0.8
Water supply	Cold water or hot water ²⁾	max 60 °C
Capacity	Place settings	12
Power consumption	Left-on mode (W)	0.99
Power consumption	Off-mode (W)	0.10

¹⁾ Refer to the rating plate for other values.

²⁾ If the hot water comes from alternative source of energy, (e.g. solar panels, aeolian energy), use the hot water supply to decrease energy consumption.

14. ENVIRONMENT CONCERNS

Recycle the materials with the symbol . Put the packaging in applicable containers to recycle it. Help protect the environment and human health and to recycle waste of electrical and electronic appliances. Do not dispose appliances

marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.

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