

Always here to help you

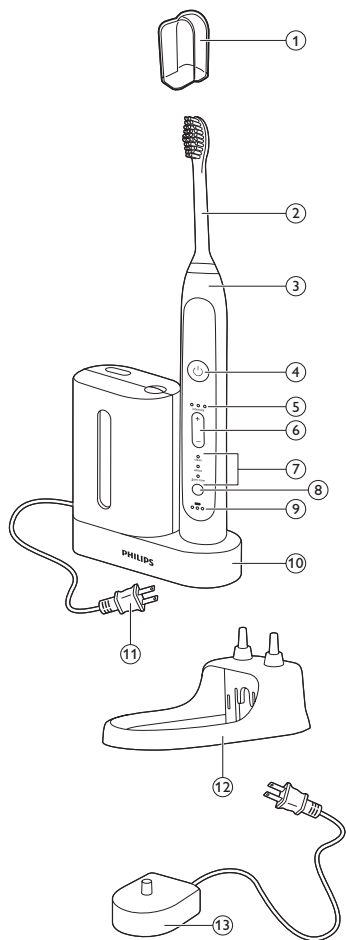
Register your product and get support at  
[www.philips.com/welcome](http://www.philips.com/welcome)

Question?  
Contact  
Philips



**FlexCare Platinum**

**PHILIPS**  
**sonicare**



**Sonicare FlexCare Platinum**

**ENGLISH 4**

## Introduction

Congratulations on your purchase and welcome to Philips! To fully benefit from the support that Philips offers, register your product at [www.philips.com/welcome](http://www.philips.com/welcome).

# IMPORTANT SAFEGUARDS

## READ ALL INSTRUCTIONS BEFORE USE

### **DANGERS**

To reduce the risk of electrocution:

- 1 Do not place or store the charger or sanitizer where it can fall or be pulled into a tub or sink, or where it will sit or drop into water or other liquid.
- 2 Do not reach for a charger or sanitizer that has fallen into water. Unplug immediately.
- 3 Never use a charger with a damaged cord or plug.

### **WARNINGS**

To reduce the risk of burns, electrocution, fire or physical injury:

- 1 Do not use attachments other than those recommended by the manufacturer.
- 2 This product is designed to operate within a range of 100 to 240 volts.
- 3 Do not insert objects into the air openings of the sanitizer or block these air openings by placing it on a soft surface or in a position or location where objects will block these openings (examples of objects: magazine, tissue paper, hair, and the like).

- 4 Never force the plug into an outlet; if the plug does not easily fit into the outlet, discontinue use.
- 5 Discontinue use if the product appears damaged in any way (brush head, handle, charger, sanitizer).
- 6 The mains cord cannot be replaced. If the mains cord is damaged, discard the charger and/or sanitizer.
- 7 Keep the cord away from heated surfaces.
- 8 Do not use the charger or sanitizer outdoors or operate the sanitizer where aerosol (spray) products are being used or where oxygen is being administered.
- 9 This product contains no user-serviceable parts. Refer to 'Warranty and support' if the appliance no longer works properly or needs repair.
- 10 Use this appliance only for its intended use as described in this document or as recommended by your dental professional.
- 11 This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 12 Children should be supervised to ensure that they do not play with the appliance.
- 13 Sonicare is a personal care device for household use and is not intended for use on multiple patients in a dental office or institution.
- 14 Discontinue use of the sanitizer if the UV light bulb remains on when the door is open. UV light can be harmful to the human eye and skin. Keep the sanitizer out of the reach of children at all times.
- 15 Do not operate the UV sanitizer without the protective screen in place to avoid contact with the hot bulb.

- 16 If the sanitizer is used for 3 consecutive UV clean cycles (i.e., 3 times in a row) a minimum of 30 minutes 'Off Time' is required before you start another UV clean cycle.

### **MEDICAL WARNINGS**

---

- 1 Consult your dental professional before you use this product if you have had oral or gum surgery in the previous 2 months.
- 2 Contact your dental professional if excessive bleeding occurs after using this product or bleeding continues to occur after 1 week of use.
- 3 Discontinue use of this product and contact a physician/dentist if discomfort or pain is experienced.
- 4 This product complies with the safety standards for electromagnetic devices. If you have a pacemaker or other implanted device, contact your physician or the device manufacturer prior to use.
- 5 Consult your physician if you have other medical concerns.

### **Electromagnetic fields (EMF)**

---

This Philips appliance complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

# **SAVE THESE** **INSTRUCTIONS**

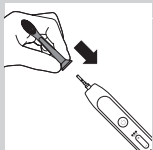
## Your Sonicare (Fig. 1)

- 1 Hygienic travel cap
- 2 Brush head with unique identifier
- 3 Handle
- 4 Power on/off button
- 5 Intensity level indicator
- 6 Intensity level button (+ and -)
- 7 Brushing modes
- 8 Mode button
- 9 Battery level indicator
- 10 UV sanitizer and base with integrated charger and cord wrap (select models)
  - Not shown: UV light bulb
  - Not shown: Sanitizer drip tray
  - Not shown: Protective screen for UV light bulb
- 11 Power cord with plug
- 12 Charger cover with brush head holders (select models)
- 13 Travel charger
  - Not shown: Travel case

*Note: The contents of the box may vary based on the model purchased.*

## Getting started

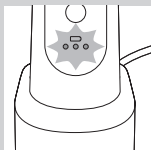
### Attaching the brush head



- 1** Align the brush head so the bristles face the front of the handle.
- 2** Firmly press the brush head down on the metal shaft until it stops.

*Note: Sonicare Platinum brush heads come with easily identifiable icons to identify your brush head.*

## Charging your Sonicare

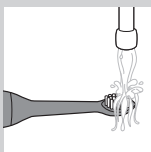


- 1 Put the plug of the charger or sanitizer in an electrical outlet.
- 2 Place the handle on the charger.
  - ▶ The flashing light of the battery level indicator shows that the toothbrush is charging.

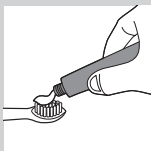
*Note: It takes at least 24 hours to fully charge the battery.*

## Using your Sonicare

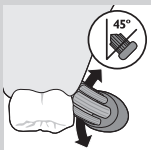
### Brushing instructions



- 1 Wet the bristles.



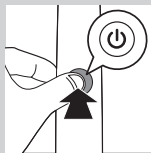
- 2 Apply a small amount of toothpaste on the bristles.



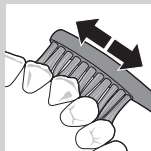
- 3 Place the toothbrush bristles against the teeth at a slight angle (45 degrees), pressing firmly to make the bristles reach the gumline or slightly beneath the gumline. A change in vibration (and a slight change in sound) alerts you when you apply too much pressure while brushing.

*Note: Keep the center of the brush in contact with the teeth at all times.*





- 4** Press the power on/off button to turn on the Sonicare.



- 5** Gently keep the bristles placed on the teeth and in the gumline. Brush your teeth with small back and forth motion so the bristles reach between the teeth.

*Note: The bristles should slightly flare. Do not scrub.*

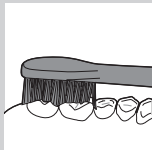


- 6** To clean the inside surfaces of the front teeth, tilt the brush handle semi-upright and make several vertical overlapping brushing strokes on each tooth.



- 7** Begin brushing in section 1 (outside top teeth) and brush for 30 seconds (45 seconds in Deep Clean mode) before moving to section 2 (inside top teeth). Continue brushing in section 3 (outside bottom teeth) and brush for 30 seconds (45 seconds in Deep Clean mode) before moving to section 4 (inside bottom teeth). Brush section 4 for 30 seconds until the Sonicare turns off.

*Note: To make sure you brush evenly throughout the mouth, divide the mouth into 4 sections using the Quadpacer feature (see chapter 'Features').*



*Note: After you have completed the brushing cycle, you can spend additional time brushing the chewing surfaces of your teeth and areas where staining occurs. You may also brush your tongue, with the toothbrush turned on or off, as you prefer.*

Your Sonicare is safe to use on:

- Braces (brush heads may wear out more quickly when used on braces).
- Dental restorations (fillings, crowns, veneers, implants).

### Brushing modes

- 1 **Clean:** For an exceptional everyday clean (default mode).
- 2 **White:** 2 minutes to remove surface stains and 30 seconds to brighten and polish your front teeth.
- 3 **Deep Clean:** Provides an invigorating 3 minutes of alternating cleaning and massaging to deliver an exceptionally clean experience.

Your Sonicare comes with the Clean mode activated.

*Note: When the toothbrush is switched on, you cannot toggle between modes.*

- 1 Prior to turning on the Sonicare, press the mode button to toggle between modes.
  - ▶ The selected brushing mode illuminates.
  - ▶ Once a brushing mode has been selected, it remains active until another brushing mode is selected.

*Note: When the Sonicare is used in clinical studies, it must be used in the default 2-minute Clean mode at high intensity or in the Deep Clean mode at high intensity.*

---

### Intensity levels per mode

---

- **Low:** 1 LED indicator light.
- **Medium:** 2 LED indicator lights.
- **High:** 3 LED indicator lights.

*Note: to adjust the intensity level to the next higher or lower level, you can press the + button to increase intensity or the - button to decrease intensity at any time during the brushing cycle.*

---

### Pressure Sensor

---

A change in vibration (and a slight change in sound) alerts you when you apply too much pressure while brushing. See chapter 'Features'.

---

### Battery status (when handle is not on charger)

---

- 1 yellow LED indicates a low charge.
- 3 green LEDs indicate a full charge.

*Note: If you hear a long beep and the yellow LED of the battery level indicator flashes, your Sonicare will turn off until placed on the charger, where it will start to recharge.*

*Note: To keep the battery fully charged at all times, you may keep your Sonicare on the charger when not in use.*

## Features

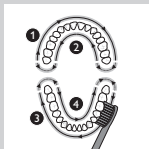
### Pressure Sensor

This Sonicare model comes with the Pressure Sensor feature activated. The Pressure Sensor works in all 3 modes and at all 3 intensity levels.

To deactivate or reactivate the Pressure Sensor feature:

- 1** Place the handle with a brush head attached on the plugged-in charger or sanitizer.
- 2** Press and hold the power button and the mode button for 2 seconds.
  - ▶ You hear 1 beep to indicate the Pressure Sensor has been deactivated.
  - ▶ You hear 2 beeps to indicate the Pressure Sensor has been activated.

### Quadpacer



- The Quadpacer is an interval timer that has a short beep and pause to remind you to brush the 4 sections of your mouth. Depending on the brushing mode you have selected, the Quadpacer beeps at different intervals during the brushing cycle. The Quadpacer works in all 3 modes and at all 3 intensity levels.

The Quadpacer feature on this model has been activated. To deactivate or reactivate the Quadpacer feature:

- 1** Place the handle with a brush head attached on the plugged-in charger or sanitizer.

- 2 Press and hold the mode button for 2 seconds.
  - ▶ You hear 1 beep to indicate the Quadpacer has been deactivated.
  - ▶ You hear 2 beeps to indicate the Quadpacer has been activated.

---

### Smartimer

---

The Smartimer indicates that your brushing cycle is complete when it automatically turns off the toothbrush at the end of the brushing cycle. Dental professionals recommend brushing at least 2 minutes twice a day.

---

### Easy-start

---

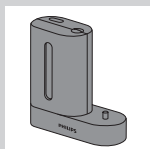
The Easy-start feature gently increases power over the first 14 brushings to ease into the Sonicare experience. The Easy-start feature only works in the Clean mode and at the High intensity level. This Sonicare model comes with the Easy-start feature deactivated. To activate or deactivate the Easy-start feature:

- 1 Attach your brush head to the handle.
- 2 Place the handle on the plugged-in charger or sanitizer.
- 3 Activate or deactivate Easy-start:
  - ▶ To activate Easy-start: Press and hold the power on/off button for 2 seconds. You hear 2 beeps to indicate that the Easy-start feature has been activated.
  - ▶ To deactivate Easy-start: Press and hold the power on/off button for 2 seconds. You hear 1 beep to indicate that the Easy-start feature has been deactivated.

*Note: Each of the first 14 brushings must be at least 1 minute in length to properly move through the Easy-start ramp-up cycle.*

*Note: Using the Easy-start feature beyond the initial ramp-up period is not recommended and reduces Sonicare's effectiveness in removing plaque.*

### Sanitizing (select models)



- With the UV sanitizer you can clean your brush head after every use.

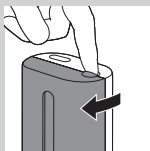
#### **Unplug the sanitizer, discontinue use and call Consumer Care if:**

- The UV light bulb remains on when the door is open.
- The window is broken or missing from the sanitizer.
- The sanitizer gives off smoke or a burning smell while it is operating.

*Note: UV light can be harmful to the human eye and skin. This device should be kept out of reach of children at all times.*

- 1** After brushing, rinse the brush head for 15 seconds and shake off excess water.

Do not place the travel cap on the brush head during sanitization.



- 2** Let the brush head to dry in open air for 2 minutes.
- 3** Place your finger in the door recess on top of the sanitizer and pull open the door.



- 4** Place the brush head on one of the 2 pegs in the sanitizer with the bristles facing the light bulb.

*Note: Only clean Sonicare snap-on brush heads in the sanitizer.*

*Note: Do not clean Sonicare for Kids brush heads in the sanitizer.*

- 5** Make sure the sanitizer is plugged into an electrical outlet.

- 6** Close the door and press the green power on/off button once to start the UV clean cycle.

*Note: You can only turn on the sanitizer if the door is properly closed.*

*Note: The sanitizer stops if you open the door during the sanitizing cycle.*

*Note: The sanitizer cycle runs for 10 minutes and then automatically shuts off.*

- The sanitizer is in operation when the light glows through the window.

## Cleaning

Do not clean the brush head, handle, travel charger, charger cover and the UV sanitizer in the dishwasher.

## Toothbrush handle



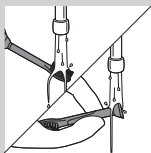
- 1** Remove the brush head and rinse the metal shaft area with warm water.

Do not push on the rubber seal on the metal shaft with sharp objects, as this may cause damage.

- 2 Use a damp cloth to wipe the entire surface of the handle.

Do not use isopropyl rubbing alcohol, vinegar, or essential oil based products to clean the handle or the brush head.

### Brush head



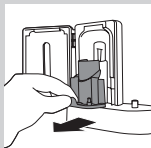
- 1 Rinse the brush head and bristles after each use.
- 2 Remove the brush head from the handle and rinse the brush head connection at least once a week with warm water.

### UV sanitizer (select models)

Do not immerse the sanitizer in water or rinse it under the faucet.

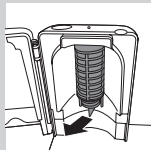
Do not clean the sanitizer when the UV light bulb is hot.

For optimal effectiveness, it is recommended to clean your sanitizer weekly.



- 1 Unplug the sanitizer.
- 2 Pull the drip tray straight out. Rinse the drip tray and wipe it clean with a damp cloth.
- 3 Clean all interior surfaces with a damp cloth.





**4 Remove the protective screen in front of the UV light bulb.**

To remove the screen, grasp the edges next to the snaps, gently squeeze and pull out the protective screen.

**5 Remove the UV light bulb.**

To remove the light bulb, grasp it and pull it out of the metal clasp.

**6 Clean the protective screen and the UV light bulb with a damp cloth.**

**7 Reinsert the UV light bulb.**

To reinsert the light bulb, align the bottom of the light bulb with the metal clasp and push the bulb into the clasp.

**8 Reinsert the protective screen.**

To reinsert the screen, align the pegs on the screen with the slots on the reflective surface near the UV light bulb. Push the screen straight into the slots on the sanitizer.

### Storage

If you are not going to use the product for an extended period of time, unplug it from the electrical outlet, clean it and store it in a cool and dry place away from direct sunlight.

### Replacement

#### Brush head

Replace Sonicare brush heads every 3 months to achieve optimal results. Only use genuine Philips Sonicare replacement brush heads.

## UV light bulb

Replacement UV bulbs are available through your Sonicare Consumer Care Center in North America by calling 1-800-682-7664. Outside North America, contact your local Philips Consumer Care Center:



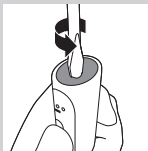
- This appliance contains a rechargeable battery which must be disposed of properly.
- Contact your local town or city officials for battery disposal information. You can also call 1-800-8-BATTERY or visit **www.rbrc.com** for battery drop-off locations.
- For assistance, visit our website **www.philips.com/support** or call 1-800-243-3050 toll free.

## Removing the rechargeable battery

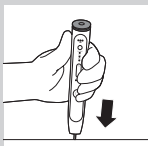
Only remove the rechargeable battery when you discard the appliance. Make sure the battery is completely empty when you remove it.

To remove the rechargeable battery, you need a flat-head (standard) screwdriver. Observe basic safety precautions when you follow the procedure outlined below. Be sure to protect your eyes, hands, fingers, and the surface on which you work.

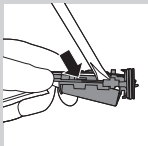
- 1** To deplete the rechargeable battery of any charge, remove the handle from the charger, turn on the Sonicare and let it run until it stops. Repeat this step until you can no longer turn on the Sonicare.



- 2** Insert a flathead (standard) screwdriver into the slot located at the bottom of the handle. Turn the screwdriver counterclockwise to release the bottom cap.



- 3** Place the handle on a solid surface with the buttons facing up and lightly tap the housing one inch from the bottom edge with a hammer.



- 4** Hold the handle upside down and push down on the shaft to release the internal components of the handle.

- 5** Insert the screwdriver under the circuit board, next to the battery connections, and twist to break the connections. Remove the circuit board and pry the battery from the plastic carrier.

The rechargeable battery can now be recycled and the rest of the product discarded appropriately.

## Warranty and support

Philips warrants its products for two years after the date of purchase. Defects due to faulty materials and workmanship will be repaired or replaced at Philips expense provided that convincing proof of purchase in the qualifying period is provided.

Use of unauthorized replacement parts will void this warranty. Contact our Consumer Care Center at 1-800-682-7664 (North America), outside North America contact your local Philips Consumer Care Center:

Internet information: **www.sonicare.com** (North America) or **www.philips.com** (outside North America).

## WARRANTY EXCLUSIONS

What is not covered under warranty:

- Brush heads.
- Damage caused by use of unauthorized replacement parts.
- Damage caused by misuse, abuse, neglect, alterations or unauthorized repair.
- Normal wear and tear, including chips, scratches, abrasions, discoloration or fading.
- UV light bulb.

## IMPLIED WARRANTIES

ANY IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES SET FORTH ABOVE. IN SOME STATES LIMITATIONS ON DURATION OF IMPLIED WARRANTIES DO NOT APPLY.

**LIMITATION OF REMEDIES**

---

IN NO EVENT SHALL PHILIPS OR ANY OF ITS AFFILIATED OR SUBSIDIARY COMPANIES BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, TORT, OR ANY OTHER LEGAL THEORY. SUCH DAMAGES INCLUDE, WITHOUT LIMITATION, LOSS OF SAVINGS OR REVENUE; LOSS OF PROFIT; LOSS OF USE; THE CLAIMS OF THIRD PARTIES INCLUDING, WITHOUT LIMITATION, DENTISTS AND DENTAL HYGIENISTS; AND COST OF ANY SUBSTITUTE EQUIPMENT OR SERVICES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.







[www.philips.com/Sonicare](http://www.philips.com/Sonicare)

©2015 Koninklijke Philips N.V. (KPNV). All rights reserved.  
Philips and the Philips shield are trademarks of KPNV.  
Sonicare and the Sonicare logo are trademarks  
of Philips Oral Healthcare, Inc. and/or KPNV.



100% recycled paper

4235.020.9457.2