

HP recommends Windows.

HP Pavilion 550-a14



Out with the old and in with the bold

HP has revolutionized the category with magnified performance and a fresh redesign. It's the best thing to happen to towers in over 20 years.

Product overview

- **Keeping up appearances:** Revolutionize your workspace with the redesigned HP Pavilion.
- **A trusted leader:** Our rigorous set of hardware tests help ensure you always get proven reliability.
- **A truly powerful audio experience:** Immerse yourself in a truly authentic audio experience. Don't just listen...let HP with B&O Play move you.

Key specifications

- **Operating system:** Windows 8.1⁽¹⁾
- **Processor:** AMD Quad-Core A8-6410 Accelerated Processor^{(2a)(12)}
- **Memory:** 8GB PC3-12800 DDR3-1600 SDRAM memory⁽³⁾ 1x8GB
- **Hard drive:** 1TB 7200RPM Serial ATA hard drive^(4b)
- **Graphics:** AMD Radeon™ R5 Graphics⁽¹⁶⁾
- **Mouse and keyboard:** USB chiclet-style keyboard with volume control and USB optical mouse
- **Optical drive:** Ultra Slim Tray SuperMulti DVD Burner^(6c)
- **USB ports:** 6 (2 x 2.0, 4 x 3.0)
- **Wireless:** Integrated Bluetooth® 4.0 and Wireless LAN 802.11b/g/n featuring Single-band (2.4Ghz) 1x1 technology⁽¹⁹⁾⁽²⁶⁾
- **Warranty:** 1-Year limited hardware warranty

Product features

- **Windows 8.1:** Start up in a flash.⁽¹⁾
- **Free upgrade to Windows 10 when available.**⁽¹⁸⁾
- **Dropbox:** Get 25GB of free online storage for six months with Dropbox.⁽²²⁾
- **Snapfish Connected Photo:** Enjoy your photos with access from any device, all in one place. Easily access photos across your PC and mobile devices and celebrate your memories with photo gifts, and prints for delivery by mail, in-store pick up, or even print at home.⁽³⁶⁾
- **HP Connected Music:** Listen to music from multiple sources – all from one app. Enjoy your local music and iTunes library together with streaming services, including TuneIn Radio.⁽³⁸⁾
- **HP Connected Drive:** It's your data. Do what you want with it. With HP Connected Drive, access everything. Find anything. Collect what matters.⁽⁴¹⁾
- **HP SimplePass security:** Access online accounts with a single password or PIN.⁽¹⁰⁾
- **Packed with ports:** Connect to displays, printers, devices, and more with ease.
- **Store more:** Up to 1TB of additional storage for more music, videos, and photos.^(4b)
- **Dual displays:** Perfect for productivity. Add a second display for a more immersive computing experience.
- **Three months of Evernote Premium included:** Keep your life on track and set reminders with Evernote.⁽³⁴⁾
- **McAfee® LiveSafe™:** Protect your PC from dangerous online threats with a free 30-day McAfee LiveSafe trial.⁽⁸⁾⁽²⁴⁾

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Pavilion Desktop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified⁽⁶²⁾
- EPEAT® Silver registered⁽²⁷⁾
- All HP computing products are delivered by SmartWay carriers.⁽⁶³⁾
- Recycled Packaging: Count on easy recycling every time. HP designs products and packaging that can be conveniently recycled or reused.⁽³¹⁾

Warranty and support

HP Total Care provides award-winning service and support in the U.S., Canada and Latin America.

Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **HP Support Assistant:** A free self-help tool built right into your PC.⁽⁵⁶⁾ Immediate, always-on, problem solving, automatic updates and diagnostics. www.hp.com/go/hpsupportassistant
- **Online Support:** Access to the support website, chat,⁽¹⁰⁾ support forums, troubleshooting tips, software and drivers, manuals, how to videos⁽⁵⁷⁾ and more at www.hp.com/go/consumersupport
- **Phone Support:** This product includes 90 days of complimentary telephone support⁽⁵³⁾ www.hp.com/go/contacthp



Specifications

| | |
|------------------------------|--|
| Operating System | • Windows 8.1⁽¹⁾ |
| Processor | • AMD Quad-Core A8-6410 Accelerated Processor ^{(2a)(1,2)} |
| Processor Speed | • 2.00GHz ⁽⁷⁾ |
| Cache | • 2MB L2 Cache |
| Memory | • 8GB PC3-12800 DDR3-1600 SDRAM memory ⁽³⁾ 1x8GB (expandable to 16GB) |
| Hard Drive | • 1TB 7200RPM Serial ATA hard drive ^(6a) |
| Finish | • HP finish in natural silver |
| Optical Drive(s) | <ul style="list-style-type: none"> • Ultra Slim Tray SuperMulti DVD Burner^(6c) • Write: 8x max DVD±R SL, 6x max DVD±R DL, 8x max DVD+RW, 6x max DVD-RW, 5x max DVD-RAM, 24x max CD-R, 10x max CD-RW • Read: 8x max DVD-ROM/±R (SL/DL), 8x max DVD±RW, 5x max DVD-RAM, 24x max CD-ROM/R/RW • Data transfer rates up to 3,600 KB/s (CD read/write) and 10,800 KB/s (DVD read/write) |
| Video Graphics | <ul style="list-style-type: none"> • AMD Radeon™ R5 Graphics⁽¹⁶⁾ • Up to 4352MB Total Available Graphics Memory as allocated by Windows 8 |
| Network Interface | • 10/100 Base-T Network ^(2b) |
| Wireless Connectivity | • Integrated Bluetooth® 4.0 and Wireless LAN 802.11b/g/n featuring Single-band (2.4Ghz) 1x1 technology ⁽¹⁷⁾⁽²⁰⁾ |
| Sound | <ul style="list-style-type: none"> • High Definition Audio with up to 5.1 surround sound capabilities • B&O Play |
| Memory Slots | • 2 DIMM (240-pin) (one available) |
| Expansion Slots | • 1 PCI-E x 0.5 mini socket slot (occupied) |
| Expansion Bays | • 2 Internal 3.5" (one available) |
| Memory Card Reader | • HP 7-in-1 Media Card Reader-Supports SD, SDHC, SDXC, Memory Stick, Memory Stick Select, Memory Stick PRO, Memory Stick MagicGate. |
| External Ports | <ul style="list-style-type: none"> • Headphone/Microphone Combo • Front I/O: 2 USB 3.0 • Rear: 2 USB 2.0, 2 USB 3.0 |
| Multi-Display Capable | • VGA+DVI-D at rear I/O area |
| Mouse and Keyboard | • USB chiclet-style keyboard with volume control and USB optical mouse |
| Power Supply | • 65W Power Supply (external) |
| Dimensions | <ul style="list-style-type: none"> • Unpackaged: 14.88 in (L) x 6.50 in (W) x 14.33 in (H) approx. • Packaged: 19.53 in (L) x 9.45 in (W) x 20.47 in (H) approx. |
| Weight | <ul style="list-style-type: none"> • Unpackaged: 15.77 lb approx. • Packaged: 21.39 lb approx. |
| Warranty and Support | <ul style="list-style-type: none"> • 1-Year limited hardware warranty. Additional information available at www.hp.com/support • Complimentary chat support within warranty period,⁽¹⁰⁾ available at www.hp.com/go/contacthp • 90-Days Phone Support (from date of purchase)^(5,3) |

Software

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|-------------------------------|---|
| Communication and Chat | • mySMS text messaging: Send and receive texts on your PC. ⁽¹⁰⁾ |
| Games | <ul style="list-style-type: none"> • Wild Tangent Games for HP pre-installed. Your HP computer comes with 10 free sessions of Delicious Emily's Wonder Wedding Premium Edition (\$19.99 value) and 10 free sessions of RuneFall (\$9.99 value).⁽⁷⁹⁾ • Microsoft Games: (Solitaire, Mahjong) Free pre-installed Windows 8 games, ready to play. |

Learn more at hp.com

⁽¹⁾ Not all features are available in all editions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows functionality. See <http://www.microsoft.com> ^(2a) AMD's numbering is not a measurement of clock speed. Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. ⁽²⁾ Up to 512MB of main system memory may be allocated to support video graphics. ^(6a) For hard drives, TB = 1 trillion bytes. Actual formatted capacity is less. Up to 35GB of hard drive is reserved for system recovery software. ^(6c) Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided - Version 1.0 media. ⁽⁷⁾ GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ⁽⁸⁾ Internet access required and not included. Subscription required after 30 days trial period. ^(10a) Internet access required and not included. ^(10b) AMD and Radeon are trademarks of Advanced Micro Devices, Inc. ⁽¹⁶⁾ Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. ⁽¹⁸⁾ Time limited offer from Microsoft. Internet connection required, with Windows Update enabled. ISP fees may apply. See www.windows.com/windows10upgrade for offer details. Feature availability may vary by device. May require additional hardware, drivers, software, firmware, and/or BIOS update. See www.hp.com/go/windows10upgrade ^(19a) Wireless access point and Internet service required and not included. Availability of public wireless access points limited. ⁽²²⁾ 25GB of free online storage for six months from date of registration. For complete details and terms of use, including cancellation policies, visit the website at www.dropbox.com. Internet service required and not included. ⁽²⁴⁾ McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. ⁽²⁶⁾ Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. ⁽²⁷⁾ EPEAT® registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country. ^(29a) Actual speeds may vary. ⁽³⁷⁾ Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. ⁽³⁴⁾ Subscription required after 90 days. ⁽³⁶⁾ Availability of e-commerce, auto-backup and unlimited photo storage varies by country. Supported on Windows 8 and above, Android and iOS operating systems. Free Snapfish membership required. Internet service required and not included. Print ordering through Snapfish available for pick up at select retailers in the U.S. only. ⁽³⁸⁾ Availability of features varies by country. Streaming services may require a paid subscription. May not be compatible with all music files. Not compatible with DRM tracks. Internet service required and not included. ⁽⁴¹⁾ Supported on Android, Windows 8, and iOS operating systems. Internet service required and not included. Available only in the US, UK, New Zealand, and Australia. ⁽⁵³⁾ Call 1.800.474.6836 or www.hp.com/go/cpc for more information on Care Packs available after 90 days. ⁽⁵⁶⁾ For more information visit hp.com/go/hpsupportassistant [Link will vary outside of the U.S.] HP Support Assistant is available for Android and Windows based PCs. ⁽⁵⁷⁾ Internet connection required for updating and connecting to HP Support. ⁽⁶²⁾ ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. ⁽⁶³⁾ Designation based on actions to reduce transportation-related emissions. ⁽⁶⁴⁾ Internet service required and not included. Click the Office icon for more details on the Office product that is right for you. Optional features sold separately or as add-on features. ⁽⁷⁹⁾ Games may be limited during trial period. Full version games may be purchased at any time. Internet access required and not included. Monitor and speakers sold separately. Actual product may vary from image shown on datasheet. ©2015 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

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| HP Help and Support | <ul style="list-style-type: none"> • Getting Started with Windows 8: Enjoy a whole new way of using your PC. Our Windows 8.1 introduction shows you all the tips and tricks for keeping focused on what matters to you.⁽¹¹⁾ • HP Support Assistant: Enjoy immediate, always-on, self-help support built right into your PC, for the life of your PC, absolutely free.^{(5a)(57)} |
| Shopping and Services | <ul style="list-style-type: none"> • TripAdvisor: Easily find the lowest airfare, the best hotels, great restaurants, and fun things to do wherever you go.⁽¹⁰⁾ |
| Books, Music, Photos and Videos | <ul style="list-style-type: none"> • B&O Play: Immerse yourself in a truly authentic audio experience. Don't just listen ... let HP with B&O Play move you. • CyberLink PhotoDirector: Makes it easy to create spectacular photos. From the moment your images are imported, the software empowers you with the tools you need to create eye-catching images, including photo management, photo adjustment and advanced editing features. • CyberLink Power Media Player: Upgrade your video watching experience with CyberLink's TrueTheater technology including enhanced lighting features and improved audio quality. • CyberLink PowerDirector: Fast, feature-rich and easy to use, the powerful set of integrated tools lets you create brilliant videos. Whether you're practically an expert or a novice. Packed with intuitive and exciting features and is designed for creating brilliant high definition videos that will amaze your friends and family. • HP Connected Music: Listen to music from multiple sources – all from one app. Enjoy your local music and iTunes library together with streaming services, including Tunes Radio.^(3a) • Netflix: Watch movies and TV online or via DVDs with subscription. • Snapfish Connected Photo: Enjoy your photos with access from any device, all in one place. Easily access photos across your PC and mobile devices, then celebrate your memories with photo gifts, and prints.⁽³⁶⁾ |
| Productivity and Tools | <ul style="list-style-type: none"> • 7-Zip: File Archive Utility • CyberLink PowerBackup: Archive files, folders, and application data and schedule automatic backups. • Dropbox: Store and synchronize your content online with Dropbox. Get 25GB of storage to access, manage, and share your photos, music, and files from anywhere with Internet access.⁽²²⁾ • Three months of Evernote Premium included: Keep your life on track and set reminders with Evernote⁽³⁴⁾ • Foxit PhantomPDF: Read, create, sign, annotate, and print PDF documents and fill out PDF forms with this fast, protected, feature-rich PDF solution. • HP Connected Drive: It's your data. Do what you want with it. With HP Connected Drive, access everything. Find anything. Collect what matters.⁽⁴¹⁾ • HP Recovery Manager: Recover, restore, and create recovery media for your PC. • Meet the new Office: The most powerful Office yet. Your content when and where you need it.⁽⁶⁴⁾ |
| Security and Protection | <ul style="list-style-type: none"> • HP SimplePass security: Access online accounts with a single password or PIN.⁽¹⁰⁾ • McAfee®: Protect your PC from dangerous online threats with a free 30-day McAfee LiveSafe™ trial.⁽⁸⁰⁾⁽²⁴⁾ |

Additional information

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| Product Number | • L9LOSAA#ABA |
| Ad embargo date | • 6/28/2015 |
| UPC code | • 889296366645 |
| Country of origin | • Mexico |
| Tariff number | • 8471500085 |
| Pallet information | <ul style="list-style-type: none"> • Dimensions: 47.24 in (L/D) x 39.37 in (W) x 87.20 in (H) approx. • Total weight: 855.54 lb approx. • Layers: 4 • Products per layer: 10 • Total products per pallet: 40 |

