

# **USER MANUAL**

# MOBILE HARD DRIVES DESKTOP HARD DRIVES



#### Dear user!

Thank you for selecting the **Freecom Mobile Hard Drive** / **Desktop Hard Drive** as your external data storage device. For optimal use and performance we advise you to read this manual carefully before using this product.

Please note: this manual is a general manual which is used for several Freecom products. Product pictures shown in this manual may differ from the device you bought.

> Freecom Technologies B.V. www.freecom.com

#### Contents of the box

Please check the contents of the box. All articles included in this box are listed on the back side of the packaging.

#### **Need assistance? Have questions?**

In case you have a question about the use of this product, need information about other Freecom products or need technical assistance, please contact the Freecom Service Center for your country. See <u>www.freecom.com</u> for details.

Freecom offers free unlimited helpdesk support.



#### Warning!

All rights reserved. The products named in this manual are only used for identification purposes and may be trademarks or registered trademarks of the respective companies. This device was designed for home or office use.

Warning! This device is equipment complying with EN55022 class A. This equipment can cause radio disturbances in a residential area. If this is the case, the user has to take appropriate measures and assume all responsibility and costs for. It may not be used near or with any life-sustaining systems.

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We reserve the right to upgrade our products in keeping with technological advances.



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### **General Information**

The following hardware and software requirements must be fulfilled to ensure troublefree operation.

#### System requirements

In order to use the Freecom Mobile Hard Drive / Desktop Hard Drive, following components are needed:

PC:

- Intel Pentium III / AMD Duron 900 MHz or higher
- 256 MB RAM (Vista/7: 512 MB RAM) or higher
- Available USB 3.0 or USB 2.0 port\* or
- Available Firewire 800- or Firewire 400- port\* or
- Available eSATA- port\*
- Internet connection for online warranty registration, software updates and downloads
- Operating system: Windows XP, Windows Vista, Windows 7, Windows 8, Windows 10

#### Mac:

- PowerPC G5 or Intel Mac
- 256 MB RAM or higher
- Available USB 3.0 or USB 2.0 port\* or
- Available Thunderbolt port\* or
- Available Firewire 800- or Firewire 400- port\* or
- Available eSATA- port\*
- Internet connection for online warranty registration, software updates and downloads
- Operating system: Mac OS X v10.6 or higher

\* To achieve optimal performance from the Freecom Mobile Hard Drive / Desktop Hard Drive your computer/Mac should be equipped with an USB 3.0 port. Please use the interface cables that come with your device (e.g. USB, Thunderbolt, eSATA, Firewire, LAN) for connecting the device to your PC/Mac.



#### **Precautionary measures**

To ensure that your Freecom Mobile Hard Drive / Desktop Hard Drive functions properly, please take note of the following precautions. If these are not followed, you may void your warranty and damage the Freecom Mobile Hard Drive / Desktop Hard Drive.

- Safely remove the Freecom Mobile Hard Drive / Desktop Hard Drive via your operating system (the "unplug or eject hardware" option in the Windows taskbar) before disconnecting the USB cable. Failing to do so may result in data loss.
- Do not drop the Freecom Mobile Hard Drive / Desktop Hard Drive or expose it to other kinds of sudden mechanical shocks as this may result in data loss and damage to the Freecom Mobile Hard Drive / Desktop Hard Drive.
- Do not use the Freecom Mobile Hard Drive / Desktop Hard Drive when the ambient temperature is below 10°C or above 35°C.
- If the Freecom Mobile Hard Drive / Desktop Hard Drive is moved from a cool environment to a warmer environment, please allow the drive to acclimatize to the ambient temperature before operating the device. Failing to do so may lead to condensation within the drive enclosure, which in turn may cause the drive to malfunction.
- Do not place liquids or drinks on the Freecom Mobile Hard Drive / Desktop Hard Drive. When liquids are spilled and get in contact with the electronics within the drive enclosure, it will damage the drive and will cause the drive to malfunction.
- Do not use the Freecom Mobile Hard Drive / Desktop Hard Drive in a dusty environment. Dust inside the enclosure may damage the internal electronics and result in drive malfunction.
- Opening the Freecom Mobile Hard Drive / Desktop Hard Drive will void the warranty.
- Since USB 3.0 is backwards compatible with USB 2.0, the Freecom Mobile Hard Drive / Desktop Hard Drive can be connected to all USB ports. When connected to a USB 2.0 port, however, the performance (data transfer rate) of the Freecom Mobile Hard Drive / Desktop Hard Drive will be much lower than when the drive is connected to a USB 3.0 port.

If at any point during installing and/or configuring your Freecom Mobile Hard Drive / Desktop Hard Drive you need assistance or have questions, please contact the Freecom Support Center for your country. See <u>www.freecom.com</u> for details.

Freecom offers free unlimited helpdesk support.



#### Freecom Mobile Hard Drive / Desktop Hard Drive

The hi-speed data transfer through the (e.g. USB, Thunderbolt, eSATA, Firewire, LAN) interface makes it ideally suitable for data-storage, file sharing, backup, archiving, audio playback and all applications that need fast file access.

The Freecom Mobile Hard Drive / Desktop Hard Drive comes preformatted in FAT32 (for drives with a capacity of 1TB and 2TB) or NTFS (for drives with a capacity of 3TB and 4TB or higher). FAT32 format allows operation with either Windows or Mac OS. NTFS format is only compatible with Windows Vista, Windows 7, Windows 8 and Windows 10, and only readable for Mac OS.

If you want to use your drive on a Mac system please reformat the drive in HFS+ format. Reformatting the drive will delete all the data on the drive so be sure to save them before.



### **Chapter: Hardware Installation**







- 1. Connect the interface cable\* to the Freecom Mobile Hard Drive / Desktop Hard Drive.
- 2. **Optional:** Connect the cable of the power supply to the Freecom Mobile Hard Drive / Desktop Hard Drive and the power supply itself to the socket.
- 3. Connect the interface cable\* to the interface port of your computer.
- 4. **Optional:** if your device comes with a power switch, switch on the device before using it.
- \* Please use the interface cables that come with your device (e.g. USB, Thunderbolt, eSATA, Firewire, LAN) for connecting the device to your PC/Mac.

Since USB 3.0 is backwards compatible with USB 2.0, the Freecom Mobile Hard Drive / Desktop Hard Drive can be connected to all USB ports. When connected to a USB 2.0 port, however, the performance (data transfer rate) of the Freecom Mobile Hard Drive / Desktop Hard Drive will be much lower than when the drive is connected to a USB 3.0 port.

For optimum performance the Freecom Mobile Hard Drive / Desktop Hard Drive should always be connected to a USB 3.0 interface.

# **Chapter: Driver Installation**

Under Windows XP / Windows Vista / Windows 7 / Windows 8 / Windows 10 and Mac OS X a separate Freecom driver is not required. The drivers will be installed automatically by the operating system after plugging in the Freecom Mobile Hard Drive / Desktop Hard Drive into the interface port of the computer.



# Chapter: Installation of the application software

#### **Software installation PC**

1. Click on "Start PC.exe" in the main directory of the hard drive. The Freecom start menu opens.

FREECOM DESKTOP HARD DRIVE	Welcome
	Manuals
	Software
	Support
Subscribe Newsletter	Freecom-Products
Online Warranty Registration	Save Freecom files
<b>Fil</b> Let	Close

2. Click on "Software". The installation starts now. Follow the instructions on the screen, confirm with "Next" in order to continue with the installation.

#### **Saving Freecom data**

The user manuals and complementary software (when applicable) are pre-loaded onto the hard drive. We recommend that you save these files to your computer ("My Documents"/"Freecom"), to always have a backup of these files in case you (accidentally) reformat the drive or delete these files from the drive.

Saving these files from the external hard drive to your computer is easy:

- 1. Click on the button "Save Freecom files".
- 2. All provided data on the Freecom hard drive will be saved to the folder "Freecom" in "My Documents".





#### **Software installation Mac**

1. Click on "Start MAC" in the main directory of the hard drive. The Freecom start menu opens.



2. Click on "Software". The installation starts now. Follow the instructions on the screen, confirm with "Next" in order to continue with the installation.

#### **Saving Freecom data**

The user manuals and complementary software (when applicable) are pre-loaded onto the hard drive. We recommend that you save these files to your computer ("Documents"/ "Freecom"), to always have a backup of these files in case you (accidentally) reformat the drive or delete these files from the drive. Saving these files from the external hard drive to your computer is easy:

- 1. Click on "Start MAC" in the main directory of the hard drive. The Freecom start menu opens.
- 2. Click on the button "Save Freecom files".
- 3. All provided data on the Freecom hard drive will be saved to the folder "Freecom" in "Documents".





# Using Time Machine with your Freecom Mobile Hard Drive / Desktop Hard Drive

Time Machine allows you making automated backups of your complete system under Mac OS X 10.5 and Mac OS 10.6 or higher.

- 1. Connect your Freecom Mobile Hard Drive / Desktop Hard Drive via the interface to your Mac. If you did not specify a backup volume yet, Time Machine will ask you when connecting the Freecom Mobile Hard Drive / Desktop Hard Drive for the first time if the device shall be used as backup drive.
- 2. After your Freecom Mobile Hard Drive / Desktop Hard Drive appeared on the desktop, click on "Use as Backup Disk" to confirm that you want to use your Freecom Mobile Hard Drive / Desktop Hard Drive for Time Machine backups. In the Time Machine preferences you can configure your backup settings further.

Time Machine now automatically creates backups of your Mac. Time Machine will keep hourly backups for the last 24 hours, daily backups for the last month and weekly backups until your Freecom Mobile Hard Drive / Desktop Hard Drive is full.

The first backup can take some time, so you should set up Time Machine, for example, in the evening, so the first backup can be created overnight.



Remark: If your Freecom Mobile Hard Drive / Desktop Hard Drive is formatted in NTFS or FAT 32 format, you need to format your hard dive in Mac OS Extended (Journaled) format. Doing so will delete ALL your data!



## Chapter: Partitioning your Freecom Mobile Hard Drive / Desktop Hard Drive

#### **General information**

Your Freecom Mobile Hard Drive / Desktop Hard Drive was partitioned and formatted to provide you with the maximum available capacity and compatibility. FAT32 was chosen as file system to assure that you will be able to read your files on any PC. It is recommended not to change the current configuration of your Freecom Mobile Hard Drive / Desktop Hard Drive.

For some users another file system might fit better for their needs. This manual describes current limitations of most common file systems and Instructions to enable you to adapt the Freecom Mobile Hard Drive / Desktop Hard Drive to your needs.

#### **File System features**

Please refer to the tables below for an overview:

#### File systems supported by different operating systems

File system Operating system	FAT	FAT32	NTFS	HFS+
Windows XP / Vista / 7 / 8 / 10	yes	yes	yes	no
Mac OS X	yes	yes	yes (only read)	yes

#### Maximum size of a partition

File system Operating system	FAT	FAT32	NTFS	HFS+
Windows XP/Vista/7/8/10	4 GB*	32 GB	16 TB	-
Mac OS X 10.1.x	-	128 GB	-	2 TB
Mac OS X 10.2.x	-	128 GB	-	8 TB
Mac OS X 10.3.x or higher	-	( -> 128 GB)	-	16 TB



# Example for different partitions with different file systems on one Freecom Mobile Hard Drive / Desktop Hard Drive

File system Total size of Freecom HD	NTFS	FAT32
250 GB	230 GB	30 GB

Note: On NTFS formatted hard drives can only be written under Windows XP/Windows Vista/Windows 7/Windows 8/Windows 10. Under MacOSX data can only be read.

The example above is a good solution for Windows XP / Windows Vista / Windows 7 / Windows 8 / Windows 10 users who sometimes exchange data with Macs.

For storing the data under Windows XP / Windows Vista / Windows 7 / Windows 8 / Windows 10 both partitions can be used. As the NTFS file system can only be read by Mac data to be used on these operating systems must be stored on the FAT32 partition.

Please follow the steps below to adapt the Freecom Mobile Hard Drive / Desktop Hard Drive for your needs.

#### Partitioning your Freecom Mobile Hard Drive / Desktop Hard Drive under Windows XP / Windows Vista / Windows 7 / Windows 8 / Windows 10

#### **Deleting a partition**

- 1. Click with the right mouse button on the "My Computer" icon on your desktop.
- 2. Select the option "Manage".
- 3. Select the option "Storage" -> "Disk Management".
- 4. Choose your external Freecom Mobile Hard Drive / Desktop Hard Drive and right-click on the partition.
- 5. Select "Delete Partition" and confirm by clicking on "Yes". The partition will be deleted now.

#### **Creating a partition**

The following steps will guide you through the process of creating partitions on your Freecom Mobile Hard Drive / Desktop Hard Drive. After this procedure your Freecom Mobile Hard Drive / Desktop Hard Drive will be ready for use and it will be allocated a drive letter.

- 1. Click with the right mouse button on the "My Computer" icon on your desktop.
- 2. Select the option "Manage".
- 3. Select the option "Storage" -> "Disk Management".
- 4. Choose the hard drive, which is "unallocated". Ensure that the entire drive is "unallocated".



Computer Management											0 0
File Action View Help											
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Computer Management (Local	Volume	Layout	Type	File System	Status	Capacity	Free Space	% Free	Fault Tolerance	Overh	Actions
<ul> <li>System Tools</li> </ul>	a	Simple	Basic		Healthy (Primary Partition)	50.12 GB	50.12 GB	100 %	No	0%	Disk Management
Task Scheduler	Calcon Revenued	Simple	Basic	NTES	Healthy (Boot, Page File, Crash Dump, Primary Partition) Maaithy (Surteen Active Primary Partition)	415.54 G8 100 MR	381.30 GB	92 %	No	0%	More Actions
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Local Users and Groups											
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5. Click with the right mouse button on the "unallocated" area and select the option "New Partition". The "New Partition Wizard" opens. Click on "Next".

New Simple Volume Wizard		×
	Welcome to the New Simple Volume Wizard	
	This wizard helps you create a simple volume on a disk.	
	A simple volume can only be on a single disk.	
	To continue, click Next.	
	< Back Next > Can	icel



6. Select "Primary partition" and click on "Next". (Windows XP)

ew Pa	rtition Wizard
Sele	ct Partition Type here are three types of partitions: primary, extended, and logical.
9	elect the partition you want to create:
	Primary partition
	O Extended partition
	◯ <u>L</u> ogical drive
	Description
	A primary partition it a volume you create using free space on a basic clinit. Windows and other operating systems can start from a primary partition. You can create up to four primary partitions of three primary partitions and an extended partition.
	<back next=""> Cancel</back>

7. Now you can adjust the size of your partition. Click on "Next" if only one partition is to be created. See next chapter (Creating two or more partitions on the Freecom Mobile Hard Drive / Desktop Hard Drive under Windows XP / Windows Vista / Windows 7 / Windows 8 / Windows 10) how to create more than one partition.

New Simple Volume Wizard Specify Volume Size	<b>—</b>
Choose a volume size that is betwee	en the maximum and minimum sizes.
	050007
Maximum disk space in MB:	953867
Minimum disk space in MB:	8
<u>S</u> imple volume size in MB:	953867
	< Back Next > Cancel

8. Assign a drive letter to your hard drive. Normally you can use the default options. Click on "Next".



 Select the formatting option "Format this partition with the following settings". Choose either "FAT32" (< 32 GB) or "NTFS", the "Allocation unit size" should remain on "Default". Finally select "Perform a quick format" and click on "Next".

To store data on this par	tition, you must format it first.			
Choose whether you wa	nt to format this volume, and if so, what settings you want to use.			
Do not format this	volume			
Format this volume	e with the following settings:			
<u>File</u> system:	NTFS -			
Allocation unit s	size: Default 👻			
<u>V</u> olume label:	FREECOM HDD			
Perform a quick format				
Enable file a	and folder compression			

10. Click on "Finish" to complete the partitioning of your Freecom Mobile Hard Drive / Desktop Hard Drive. Your Freecom Mobile Hard Drive / Desktop Hard Drive will be formatted now and is ready-to-use afterwards.

New Simple Volume Wizard		×
	Completing the New Simple Volume Wizard	
	You have successfully completed the New Simple Volume Wizard. You selected the following settings:	
	Volume type: Sinek Volume Dark selected Dak 1 Volume size: 55387 MB Drive letter or path: E: File system: NTFS Allocation unit size: Default Volume label: FREECOM HDD Ourich format: Yes.	
	To close this wizard, click Finish.	
	< <u>B</u> ack Finish Can	xel



Creating two or more partitions on the Freecom Mobile Hard Drive / Desktop Hard Drive under Windows XP / Windows Vista / Windows 7 / Windows 8 / Windows 10

- 1. Repeat the steps from the previous chapter (Creating a partition on the Freecom Mobile Hard Drive / Desktop Hard Drive under Windows XP / Windows Vista / Windows 7 / Windows 8/ Windows 10) for creating the first partition.
- 2. Click with the right mouse button on the "My Computer" icon on your desktop.
- 3. Select the option "Manage".
- 4. Select the option "Storage" -> "Disk Management".
- 5. Right-click on the unallocated space of your Freecom Mobile Hard Drive / Desktop Hard Drive and select the option "New partition". The "New Partition Wizard" opens. Click on "Next".
- 6. Select "Extended partition" and click on "Next". (Windows XP)



7. Now you can adjust the size of your partition. Enter the size and click on "Next".

New Simple Volume Wizard	×
Specify Volume Size Choose a volume size that is between	in the maximum and minimum sizes.
Manimum diale anno in MDr	0520077
Maximum disk space in MB.	303067
Minimum disk space in MB:	8
Simple volume size in MB:	82000
	< Back Next > Cancel



8. Click on "Finish" to create the "Extended partition". The unallocated space now changed to "Free space". (Windows XP)

New Partition Wizard	
	Completing the New Partition Wizard
	You have successfully completed the New Partition Wizard.
	You selected the following settings:
	Patition type: Extended patition Disk selected: Disk 2 Patition size: 9539 MB
	To close this wizard, click Finish.
	< <u>B</u> ack Finish Cancel

Computer Management												0	8 <b></b>
File Action View Help													
🧇 🧇 🖄 📰 📓 🔂 🕯	ef 33												
E Computer Management (Local	Volume	Layout	Type	File System	Status		Capacity	Free Space	% Free	Fault Tolerance	Overh	Actions	
<ul> <li>System Tools</li> </ul>	Tools Simple Basic Healthy (Primary Partition) 50.12 GB 50.12 GB 100 %				100 %	No	0%	Disk Management					
Task Scheduler	GEREECOM HOD	Simple	Basic	NTFS FAT12	Healthy (Boot, Page File, Crash Dump, Primary Partition) 415.54 GB 381.30 GB 92 % No Markhy (Binary Batking) 11.32 (B 10.14) Mark					No	0%	More Actions	•
> R Shared Folders	System Reserved	Simple	Basic	NTFS	Healthy (System, Active, Primar	y Partition)	100 MB	33 MB	33 %	No	0%		
Local Users and Groups													
Performance													
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9. Right-click on "Free Space" and select "New Logical Drive". The "New Partition Wizard" opens. Click on "Next".

											a 🔜
Volume	Lavout Tv	e File System	Status		Capacity	Free Space	% Free	Fault Tolerance	Overh	Actions	
System Tools Simple Basic Healthy (Primary Partition)				-	50.12 68	50.12 G8	100 %	No	0%	Disk Management	
Gen (CS) Gen FREECOM HDD. Gen System Reserved	Simple Takis 11755 Healthy Block System, Coald Dump, Romany Pa Colleco, Simple Takis 2014 Healthy Privacy Patrolin Albacovet Simple Takis 11775 Healthy System, Adors, Primary Patrolino)					31.23 G8 31.23 G8 33 M8	92 % 100 % 33 %	No No No	0%	More Actions	,
·				8					,		
Basic 465.76 GB Online	System Rese 100 MB NTFS Healthy (Syst	erved (C) 415.54 Health	GB NTFS y (Boot, Page File, Crash Dump,	50.12 GB Healthy (Primary Partition)							
CRDisk 1 Basic 931.51 GB Online	FREECOM HI 31.25 GB FAT Healthy (Prin	DD (E:) 32 hary Partition)		900.26 GB Unallocated							
DVD (D.) No Media				Junning		No No No No No	ew Simple ew Spann ew Striper ew Mirror ew RAID-5	t Volume ed Volume I Volume ed Volume 5 Volume	1		
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- 10. "Logical drive" is already selected. Click on "Next".
- 11. Specify the partition size and click on "Next".
- 12. Assign a drive letter and click on "Next".
- Select the formatting option "Format this partition with the following settings". Choose either "FAT32" (< 32 GB) or "NTFS", the "Allocation unit size" should remain on "Default". Finally select "Perform a quick format" and click on "Next".
- 14. Click on "Finish" to complete partitioning. Your partition will be formatted now and is ready-to-use.



Note: If you select NTFS as file system, the data of your Freecom Mobile Hard Drive / Desktop Hard Drive can be read only under Mac OS X. There is no possibility to write data.



Partitioning your Freecom Mobile Hard Drive / Desktop Hard Drive under Mac OS X

- 1. Open the "Disk Utility". This can be found in "Applications" -> "Utilities".
- 2. Click on the tab "Partition".

00	FUJITSU I	MHZ2250BH G1 Med	dia	
149,1 GB WDC WD1600(5-4 Macintosh HD Mac OS 10.5 232,9 GB FUJTSU MHZ22508 FRECOM HDD MATSHTA CD-RW CW-8124	Volume Scheme: 1 Partition FREECOM HD + - 0	First Aid Erase Volume Format Size D A new vo Size:	Partition BAID Restore Information FREECOM HDD Marco 5 Extended gournaled) GB Ion the selected disk, choose a volume, sch mma, and size for each volume. Then click hume will be created.	eme. Set the Apply
Disk Description : FUJIT: Connection Bus : USB Connection Type : Exter USB Serial Number : 6098	SU MHZ22508H G1 Media mal 112557FFF Par	Total Capacity : Write Status : R S.M.A.R.T. Status : N rtition Map Scheme : N	lead/Write iot Supported Master Boot Record	

Here you can setup the partition settings and partition the drive according to your settings (e.g. Mac OS Extended). Detailed information how to use the Disk Utility can be found in the help:



We thank you for purchasing this Freecom product and hope you will enjoy using it. In order to avoid unnecessary inconvenience on your part, we suggest reading the quick install guide, instruction manual and any additional electronic and or printed manuals. When problems occur we have a database with Frequently Asked Questions (FAQ) on our Freecom website (www.freecom.com), please check this site before you contact the helpdesk.

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This guarantee covers only the hardware components packaged with the product. This guarantee covers none of the following: (a) any consumable supplied with the product, such as media or batteries; (b) damage to or loss of any software programs, data or removable storage media; (c) any damage resulting from adaptations, changes or adjustments, which may have been made to the product, without the prior written consent of Freecom; (d) attempted repair by any party other than authorized by Freecom and (e) accidents, lightning, water, fire or any other such cause beyond the reasonable control of Freecom.

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# LIMITED CONSUMER WARRANTY (ASIA)

#### ENG

1. LIMITED CONSUMER WARRANTY Freecom warrants that any hardware product that accompanies this document shall be free from significant defects in materials and workmanship under normal use for a warranty period of TWO (2) YEARS, beginning on the date of retail purchase by the original end-user purchaser.

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