Data sheet

# HP Digital Manufacturing Site Readiness Assessment

HP Care Pack for HP Jet Fusion 3D Printing Solutions

# **HP Lifecycle Services**

#### Put your business on the transformation fast track

We've entered a new industrial era, where digitization changes the game. Businesses that embrace this shift and take steps to transform will have a significant edge moving forward. But change itself is not enough. Speed of change will determine who wins in your market.

Navigating the transformation process and the path from traditional production to digital manufacturing can be a daunting process. Fortunately, Digital Manufacturing Productivity Services can help. We work with you to accelerate the transformation process so that you reach your digital manufacturing objectives faster and more efficiently than working through them on your own. Our Productivity Experts can help speed the process from beginning to end, delivering peace of mind as you embark on this exciting journey.



#### **Service benefits**

- Make sure you're in a good place to get started
- Optimize performance and operational efficiency
- Effective utilization of real estate assets

#### **Service features**

- Joint collaboration with HP Productivity Experts
- Preplanning to optimize the manufacturing workflow
- Identify and prevent risks ahead of time

#### Service overview

Rely on HP's digital manufacturing expertise and guidance to get your new HP Jet Fusion 3D Printing Solution off to the right start. HP Productivity Experts work jointly with your team to evaluate your site's floor plan. We'll assess and validate your facility's readiness to help meet requirements prior to installation. Take advantage of this opportunity to avoid costly delays that could occur during system deployment because of poor planning, and set your system up for success.

# Features and specifications

If you plan to deploy some HP Jet Fusion 3D Printing Solutions, then use the HP Digital Manufacturing Site Readiness Assessment to evaluate the potential of your facility. This Service can be used before your HP Jet Fusion 3D Printing Solutions are delivered to your desired facility. It is not mandatory to have purchased any hardware before using the HP Digital Manufacturing Site Readiness Assessment. Therefore, if you're considering purchasing a fleet of HP Jet Fusion 3D Printing Solutions you can have your facility optimized and validated beforehand.

If you plan to move your HP Jet Fusion 3D Printing Solutions to a new facility, this Service helps you to rearrange/upgrade your existing facility.

| Features                                | Specifications  |
|---|---|
| Data collection and planning activities | The initial planning phase takes place remotely. HP and you will exchange and confirm critical information to begin preparation, including an up-to-date facility floorplan, ideally including HVAC systems, electrical wiring and compressed air systems details. An HP Productivity Expert will work with you to understand your core goals, key success factors, timelines, and schedules, ensuring you're on track to deploy your HP Jet Fusion 3D Printing Solutions effectively and efficiently. HP will use state-of-the-art technologies to digitally telepresence at your facility. From this phase, HP can start identifying elements that may need further development to meet Site Preparation guide requirements.  |
| Development and design                  | An HP Productivity Expert will work with you to analyze the floorplan of your facility, potential risks, requirements, and changes that may need to be implemented, and then develop an effective layout proposal. This layout proposal will be solution-oriented and also include recommendations for placement of consumables and materials. HP will not only work on the layout, but also design the best route from the unloading area to the desired placement of your HP Jet Fusion 3D Printing Solutions. You will receive one (1) layout proposal detailing how the system(s) and solution(s) should be set up. The HP Productivity Expert will provide recommended actions to you prior to the placement and installation of your HP Jet Fusion 3D Printing Solutions. |
| Onsite evaluation                       | An HP Productivity Expert will make one (1) onsite visit to perform a joint review of the facility. HP will run through the Site Preparation guide with your facility management team, confirm that the previous recommended action items are accurate, and validate the route to the desired destination. After onsite evaluation, both parties will agree on the final plan for installation of the HP Jet Fusion 3D Printing Solutions.  |

# Product compatibility

Compatibility with the following printers:

- HP Jet Fusion 4200 Series 3D Printing Solutions<sup>1</sup>
- HP Jet Fusion 5200 Series 3D Printing Solutions<sup>1</sup>

# **Delivery specifications**

- HP Digital Manufacturing Site Readiness Assessment is performed during local standard HP business hours on normal business days, excluding local HP public holidays.
- An HP Productivity Engineer will go to Customer's site to deliver the service.
- HP Productivity Experts will follow industry standards and common mythologies such as the 'systematic layout planning methodology.'

# Customer responsibilities

- The Customer must identify their candidate reference parts prior to this service.
- Customer's site must be in a good state in accordance with local laws and regulations.
- HP reserves the right to forego providing a floor plan proposal if information provided by the Customer is not accurate, complete, or provided in a timely manner.
- The Customer is advised to purchase the HP Digital Manufacturing Site Readiness Assessment six (6) weeks prior to the installation of HP Jet Fusion 3D Printing Solutions fleet.

#### Travel zones

Travel zones and charges, if applicable, may vary in some geographic locations, particularly for Customer sites located more than 200 miles (320 km) from an HP-designated service hub.

### Service limitations

- This service is delivered in English only.<sup>2</sup>
- Scheduling should take place several weeks in advance to ensure the availability of HP Productivity Experts.
- The scope of this service is limited to one (1) facility. If the Customer has printers spread across two (2) or more facilities, multiple versions of the service must be purchased.

## Ordering information

Contact your HP sales representative or HP channel partner to help you choose the best HP Productivity Service option for your business.

#### Service level and part number

| SKU    | Name  | Up to                 |  |
|--------|---|-----------------------|--|
| UB4P2E | HP DM Site Readiness Assessment Tier 1 Service for HP JF 4200/5200 Series 3D Printing Solutions | 5 Printers, 1 Site    |  |
| UB4P3E | HP DM Site Readiness Assessment Tier 2 Service for HP JF 4200/5200 Series 3D Printing Solutions | 10 Printers, 1 Site   |  |
| UB4P4E | HP DM Site Readiness Assessment Tier 3 Service for HP JF 4200/5200 Series 3D Printing Solutions | > 10 Printers, 1 Site |  |

## Terms and conditions

For the full list, see Terms and conditions.

## For more information

For additional information about HP Productivity Services for HP Jet Fusion 3D Printing Solutions, visit hp.com/go/3Dsupport.

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<sup>1</sup>Contact your HP sales representative to determine if this service is suited for your environment and platform.

<sup>2</sup> If an interpreter is required for translation, the Customer must provide this service.

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer service or the HP Limited Warranty provided with your HP Product. Service levels and response times for HP Care Packs may vary depending on your

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