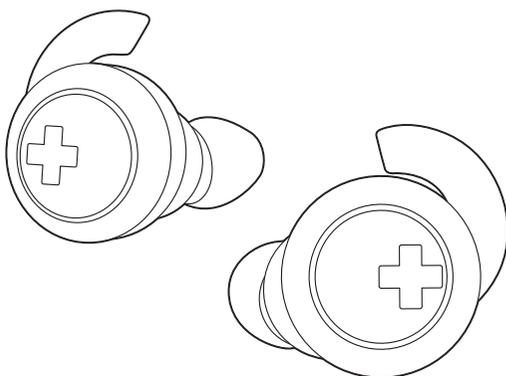


PHILIPS

BASS+

SHB4385



User manual

Register your product and get support at
www.philips.com/support

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1 Important safety instructions

Hearing Safety



Danger

- To avoid hearing damage, limit the time you use headset at high volume and set the volume to a safe level. The louder the volume, the shorter the safe listening time is.

Be sure to observe the following guidelines when using your headset.

- Listen at reasonable volumes for reasonable periods of time.
- Be careful not to adjust the volume continuously upwards as your hearing adapts.
- Do not turn up the volume so high that you can't hear what's around you.
- You should use caution or temporarily discontinue use in potentially hazardous situations.
- Excessive sound pressure from earphones and headset can cause hearing loss.
- Using headset with both ears covered while driving is not recommended and may be illegal in some areas while driving.
- For your safety, avoid distractions from music or phone calls while in traffic or other potentially dangerous environments.

General information

To avoid damage or malfunction:

Caution

- Do not expose headset to excessive heat.
- Do not drop your headset.
- Headset shall not be exposed to dripping or splashing.
- Do not allow your headset to be submerged in water.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives.
- If cleaning is required use a soft cloth, if necessary dampened with a minimum amount of water or diluted mild soap, to clean the product.
- The integrated battery shall not be exposed to excessive heat such as sunshine, fire or the like.
- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

About operating and storage temperatures and humidity

- The storage temperature is between -15°C to 55°C . The operation temperature is 45°C (max.) (up to 90% relative humidity).
- Battery life may be shorter in high or low temperature conditions.

2 Your Bluetooth wireless headset

Congratulations on your purchase, and welcome to Philips! To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

With this Philips wireless headset, you can:

- enjoy convenient wireless handsfree calls;
- enjoy and control wireless music;
- switch between calls and music.

What's in the box



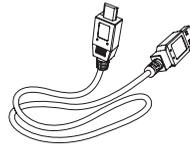
Philips True Wireless headset
BASS+ SHB4385



Replaceable rubber ear caps x 2 pairs



Charging case



USB charging cable (for charging only)

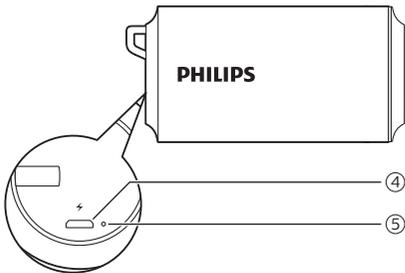
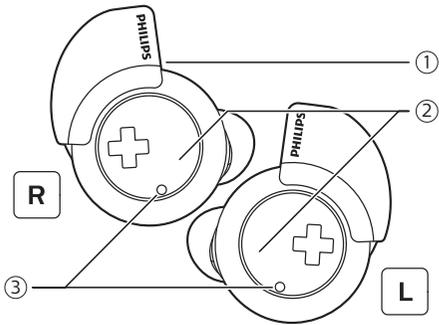


Quick start guide

Other devices

A mobile phone or device (e.g. notebook, Bluetooth adapters, MP3 players etc) which supports Bluetooth and is compatible to the headset (see "Technical data" on page 10).

Overview of your Bluetooth wireless headset



- ① Microphone
- ② Multi-function buttons
- ③ LED indicator (headset)
- ④ Micro USB charging slot
- ⑤ LED indicator (charging case)

3 Get started

Charge the battery

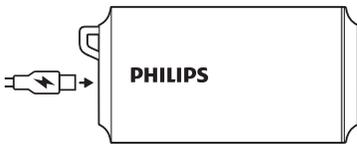
Note

- Before you use your headset for the first time, place the headsets in the charging case and charge the battery for 3 hours for optimum battery capacity and lifetime.
- Use only the original USB charging cable to avoid any damage.
- Finish your call before charging the headset, as connecting the headset for charging will power the headset off.

Charging case

Connect one end of the USB cable into the charging case, and another end into the power source.

- ↳ The charging case starts charging.
- Charging process is verified by the white LED light next to the USB socket on the case..
- When the charging case is fully charged, the white light goes off.



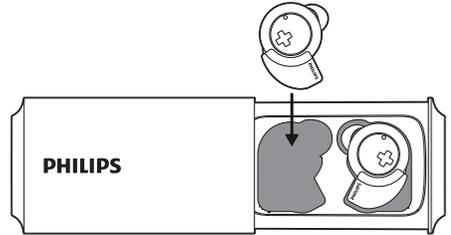
Tip

- The charging case serves as a portable backup battery for charging the headset. When the charging case is fully charged, it supports one full recharge cycle for the headset.

Headset

Place the headset in the charging case.

- ↳ The headset start charging.
- Charging process is verified by white LED lights on the earpieces.
- When the headset is fully charged, the white light goes off.

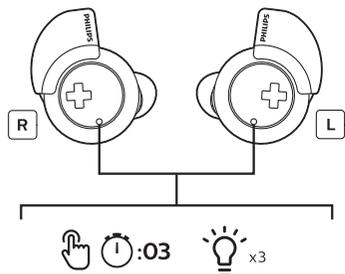


Tip

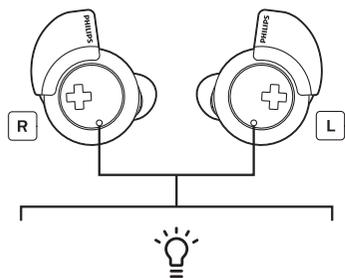
- Normally, a full charge takes 2 hours (for the headset or charging case).

Pair the headset with your Bluetooth device at the first time

- 1 Make sure that the headset is fully charged and powered off.
- 2 On both earpieces, press and hold the multi-function buttons for approximately 3 seconds.



- ↳ The LED on both earpieces flashes in white for 3 times; and then it flashes in blue.
- ↳ Both earpieces are now powered on and are paired with each other.
- ↳ The headset is now in pairing mode and is ready to pair with a Bluetooth device (e.g. a mobile phone).



- 3 Turn on the Bluetooth function of your Bluetooth device.

- 4 Pair the headset with your Bluetooth device. Refer to the user manual of your Bluetooth device.

Note

- After powering on, if the headset cannot find any previously connected Bluetooth device, it will automatically switch to pairing mode.

The following example shows you how to pair the headset with your Bluetooth device.

- 1 Turn on the Bluetooth function of your Bluetooth device, select **Philips SHB4385**.
- 2 Enter the headset password "0000" (4 zeros) if prompted. For those Bluetooth devices featuring Bluetooth 3.0 or higher, no need to enter a password.



Philips SHB4385

Pair the headset with another Bluetooth device

If you have another Bluetooth device that you want to pair with the headset, make sure the Bluetooth function in any other previously paired or connected devices are turned off. Then follow the steps in 'Pair the headset with your Bluetooth device at the first time'.

Note

- The headset stores up to 2 devices in the memory. If you try to pair more than 2 devices, the earliest paired device is replaced by the new one.

4 Use your headset

Reconnect the headset to your Bluetooth device

- 1 Turn on the Bluetooth function of your Bluetooth device.
- 2 Make sure the headset is powered off.
- 3 On both earpieces of the headset, press and hold the multi-function buttons for approximately 3 seconds.
 - ↳ The LEDs on both earpieces flash in white for 3 times; and then it flashes in blue.
 - ↳ Both earpieces are now powered on and are paired with each other.
 - ↳ The headset will search the last connected Bluetooth device and reconnect to it automatically. If the last connected one is not available, the headset will search and reconnect to the second last connected device.

Tip

- The headset cannot connect to more than 1 device at the same time. If you have two paired Bluetooth devices, only turn on the Bluetooth function of the device that you want to connect.
- If you turn on the Bluetooth function of your Bluetooth device after turning on the headset, you have to go to the Bluetooth menu of the device and connect the headset to the device manually.

Note

- If the headset fails to connect to any Bluetooth device within 15 minutes, it will turn off automatically to save the battery life.
- In some Bluetooth devices, connection may not be automatic. In this case, you have to go to the Bluetooth menu of your device and connect the headset to the Bluetooth device manually.

Power on/off

Task	Multi-function button	Operation
Turn the headset on.	Right and left earpieces	Press and hold for 3 seconds.
Turn the headset off.	Right or left earpiece	Press and hold for 4 seconds. <ul style="list-style-type: none">↳ The white LED flashes once.

Manage your calls and music

Music control

Task	Multi-function button	Operation
Play or pause music.	Right earpiece	Press once.
Skip forward.	Right earpiece	Press twice.
Skip backward.	Right earpiece	Press 3 times.

Volume up	Left ear-piece	Press twice.
Volume down	Left ear-piece	Press once.

Call control

Task	Multi-function button	Operation
Pick up/hang up a call.	Right ear-piece	Press once. ↳ 1 beep.
Reject an incoming call.	Right ear-piece	Press and hold for 1 second. ↳ 1 beep.
Switch caller during a call.	Right ear-piece	Press twice.

Voice control

Task	Multi-function button	Operation
Siri/Google Now.	Right earpiece	Press twice and hold for 1 second.

LED indicator status

Headset status	Indicator
The headset is connected to a Bluetooth device, while the headset is in standby mode.	The blue LED flashes for every 5 seconds.
The headset is powered on.	The white LED flashes 3 times.
The headset is in pairing mode.	The blue LED flashes.

The headset is on but not connected to a Bluetooth device.	The blue LED flashes. If no connection can be made, the headset will turn itself off within 15 minutes.
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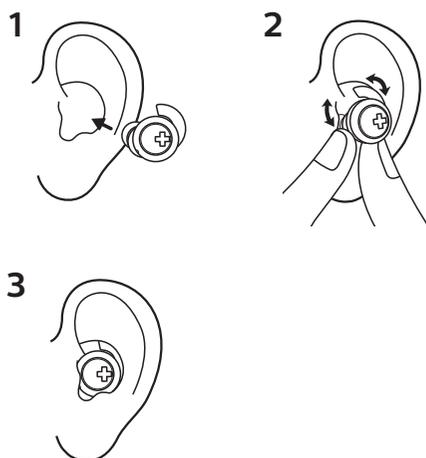
Low battery level (headset).	You will hear 'battery low' on the headset.
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Low battery level (charging case).	The red LED on the charging case flashes every 1 second.
------------------------------------	--

Battery is fully charged (headset).	The white LED on the headset is off.
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Battery is fully charged (charging case).	The white LED on the charging case is off.
---	--

How to wear



5 Factory reset the headset

If you encounter any pairing or connection issue, you can follow the following procedure to factory reset your headset.

- 1 On your Bluetooth device, go to the Bluetooth menu and remove **Philips SHB4385** from the device list.
- 2 Turn off the Bluetooth function of your Bluetooth device.
- 3 Power off the headset. Then press and hold the multi-function button for 11 seconds on both earpieces.
 - ↳ You will first hear a voice prompt “Power on” and then a beep tone from both earpieces. The pairing record is now removed.
 - ↳ Then you will hear a beep tone on the left earpiece and then beep tone on the right earpiece. The earpieces are trying to pair with each other.
 - ↳ You will hear 2 beep tones on the right earpiece and then 2 beep tones on the left earpiece. The earpieces are now paired with each other.
- 4 To pair the headset with a Bluetooth device, turn on the Bluetooth function of your Bluetooth device, select **Philips SHB4385**.

6 Technical data

Headset

- Music time: 6 hours (additional 6 hrs with charging case)
- Talk time: 6 hours (additional 6 hrs with charging case)
- Standby time: 200 hours
- Charging Time: 2 hours
- Rechargeable lithium ion battery: 105mAh on each earpiece
- Bluetooth version: 4.2
- Compatible Bluetooth profiles:
 - HSP (Hands-Free Profile - HFP)
 - A2DP (Advanced Audio Distribution Profile)
 - AVRCP (Audio Video Remote Control Profile)
- Supported audio codec: SBC
- Frequency range: 2.402-2.480GHz
- Transmitter power: < 4 dBm
- Operating range: Up to 10 meters (33 feet)

Charging case

- Charging time: 2 hrs
- Rechargeable Li-ion battery: 350mAh



Note

- Specifications are subject to change without notice.

7 Notice

Declaration of conformity

Hereby, Gibson Innovations declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. You can find the Declaration of Conformity on www.p4c.philips.com.

Disposal of your old product and battery



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.



This symbol on a product means that the product is covered by European Directive 2012/19/EU.



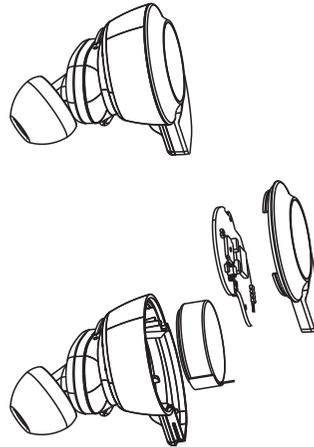
This symbol means that the product contains a built-in rechargeable battery covered by European Directive 2013/56/EU which cannot be disposed of with normal household waste. We strongly advise you to take your product to an official collection point or a Philips service centre to have a professional remove the rechargeable battery. Inform yourself about the local separate collection system for electrical and electronic products and rechargeable

batteries. Follow local rules and never dispose of the product and rechargeable batteries with normal household waste. Correct disposal of old products and rechargeable batteries helps prevent negative consequences for the environment and human health.

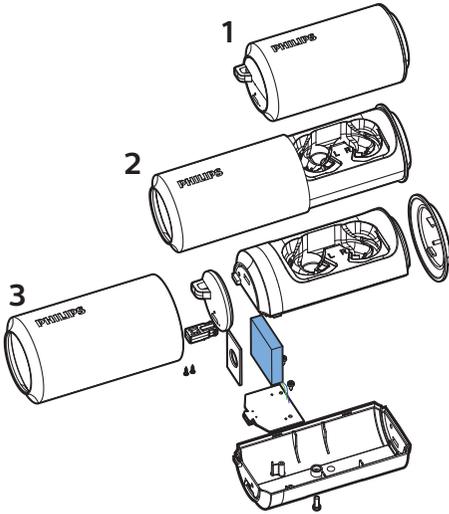
Remove the integrated battery

If there is no collection/recycling system for electronic products in your country, you can protect the environment by removing and recycling the battery before disposing the headset.

- Make sure the headset is disconnected from the charging case before removing the battery.



- Make sure the charging case is disconnected from the USB charging cable before removing the battery.



regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

Trademarks

Bluetooth

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Gibson Innovations Limited is under license.

Siri

Siri is a trademark of Apple Inc., registered in the U.S. and other countries.

Google

Google and the Google Logo are registered trademarks of Google Inc.

Compliance with EMF

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local

8 Frequently asked questions

My Bluetooth headset does not turn on.

The battery level is low. Charge the headset.

I cannot pair the Bluetooth headset with my Bluetooth device.

The Bluetooth is disabled. Enable the Bluetooth function on your Bluetooth device and turn on the Bluetooth device before you turn on the headset.

Pairing does not work.

- Press and hold the multi-function button on the right earpiece for 4 seconds to power the headset off.
- Make sure you have disabled the Bluetooth function of any previously connected Bluetooth devices.
- On your Bluetooth device, delete 'PHILIPS SHB4385' from the Bluetooth list.
- Pair your headset (see 'Pair the headset with your Bluetooth device at the first time" on page 6).

The Bluetooth device cannot find the headset.

- The headset may be connected to a previously paired device. Turn off the connected device or move it out of range.
- Pairing may have been reset or the headset has been previously paired with another device. Pair the headset with the Bluetooth device again as described in the user manual (see 'Pair the headset with your Bluetooth device at the first time" on page 6).

My Bluetooth headset is connected to a Bluetooth stereo enabled mobile phone, but music only plays on the mobile phone speaker.

Refer to the user manual of your mobile phone. Select to listen to music through the headset.

The audio quality is poor and crackling noise can be heard.

- The Bluetooth device is out of range. Reduce the distance between your headset and Bluetooth device, or remove obstacles between them.
- Charge your headset.

The audio quality is poor when streaming from the mobile phone is very slow, or audio streaming does not work at all.

Make sure your mobile phone not only supports (mono) HSP/HFP but also supports A2DP and is BT4.x (or higher) compatible (see 'Technical data" on page 10).

I hear but cannot control music on my Bluetooth device (e.g. play/pause/skip forward/backward).

Make sure the Bluetooth audio source supports AVRCP (see "Technical data" on page 10).

The volume level of the headset is too low.

Some Bluetooth devices cannot link the volume level with the headset through volume sync. In this case, you have to adjust the volume on your Bluetooth device and headset independently to achieve an appropriate volume level.

What can I do if I lost one of the earpieces?

Single earpieces are available for purchase in most countries. You may contact our local contact center for further advice, e.g. on local availability, prices and how to order. You can find our contact details on www.philips.com/support.

I cannot connect the headset to another device, what do I do?

- Make sure the Bluetooth function of the previous paired device is turned off.
- Repeat the pairing procedure on your second device (see "Pair the headset with your Bluetooth device at the first time" on page 6).

I hear sound from only one earpiece.

- If you are in a call, it is normal that sound comes only from the right earpiece.
- If you are listening to music but sound only comes from one earpiece:
 - The other earpiece may be out of battery. For optimal

performance, charge both earpieces fully.

- The right and left earpieces are disconnected from each other. Turn off both earpieces first. Then press and hold the multi-function buttons on both earpieces for approximately 3 seconds. This will turn the earpieces on and connect the two earpieces. Reconnect the headset to your Bluetooth device.
- The headset is connected to more than one Bluetooth device. Switch off the Bluetooth function of all connected devices. Turn off both earpieces. Then press and hold the multi-function buttons on both earpieces for approximately 3 seconds. Reconnect the headset to your Bluetooth device. Note that the headset is designed for connecting to only one Bluetooth device at a time. When you reconnect the headset to your Bluetooth device, make sure the Bluetooth function of any other previously paired/connected devices are off.
- If the above solutions do not help, factory reset the headset (see "Factory reset the headset" on page 9).

For further support, visit www.philips.com/support.



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