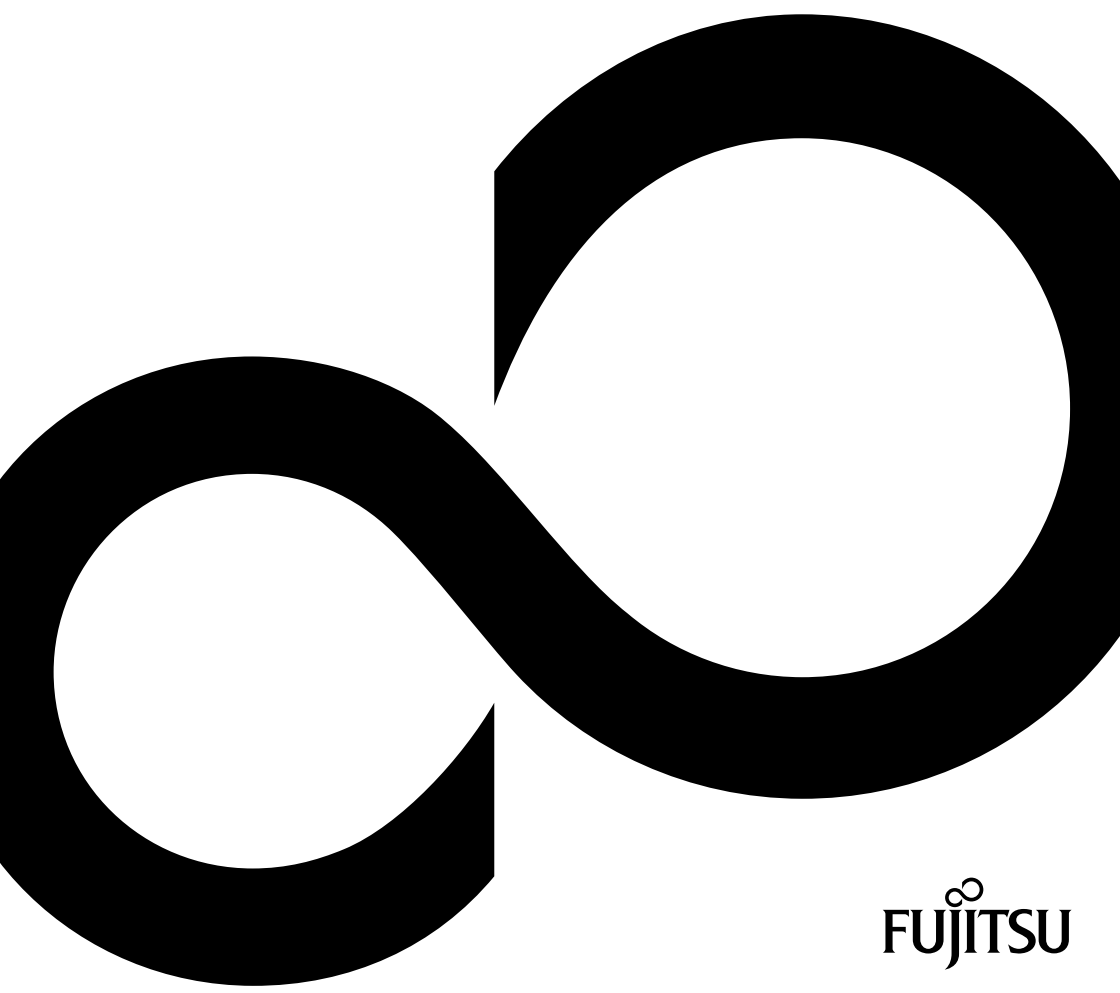


FUJITSU LIFEBOOK E736  
FUJITSU LIFEBOOK E746  
FUJITSU LIFEBOOK E756

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["http://solutions.us.fujitsu.com/contact"](http://solutions.us.fujitsu.com/contact)

Have a question? Email us at: ["AskFujitsu@us.fujitsu.com"](mailto:AskFujitsu@us.fujitsu.com)

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B5FK-6451-02ENZ0-00

# **FUJITSU LIFEBOOK E736**

# **FUJITSU LIFEBOOK E746**

# **FUJITSU LIFEBOOK E756**

## **Operating Manual**

<b>Declarations of conformity</b>	<b>9</b>
<b>Fujitsu Contact Information</b>	<b>10</b>
<b>Notational conventions</b>	<b>11</b>
<b>Ports and controls</b>	<b>12</b>
<b>Important notes</b>	<b>17</b>
<b>First-time setup of your device</b>	<b>21</b>
<b>Working with the notebook</b>	<b>24</b>
<b>Security functions</b>	<b>53</b>
<b>Connecting external devices</b>	<b>59</b>
<b>Removing and installing components during servicing</b>	<b>65</b>
<b>Settings in BIOS Setup Utility</b>	<b>73</b>
<b>Troubleshooting and tips</b>	<b>76</b>
<b>Technical data</b>	<b>83</b>
<b>Manufacturer's notes</b>	<b>85</b>
<b>Appendix</b>	<b>93</b>
<b>Index</b>	<b>111</b>

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# Contents

<b>Declarations of conformity</b> .....	<b>9</b>
<b>Fujitsu Contact Information</b> .....	<b>10</b>
<b>Notational conventions</b> .....	<b>11</b>
<b>Ports and controls</b> .....	<b>12</b>
<b>Important notes</b> .....	<b>17</b>
Safety notes .....	17
Additional safety notes for devices with radio components .....	18
Energy saving .....	18
Energy saving under Windows .....	18
Travelling with your notebook .....	19
Before you travel .....	19
Notebook: transporting .....	20
Cleaning the notebook .....	20
<b>First-time setup of your device</b> .....	<b>21</b>
Unpacking and checking the device .....	21
Selecting a location .....	22
AC adapter connecting .....	22
Switching on the device for the first time .....	23
Installing Bonus Apps .....	23
<b>Working with the notebook</b> .....	<b>24</b>
Status indicators .....	24
Switching on the notebook .....	26
Notebook: switching off .....	26
Keyboard .....	27
Virtual numeric keypad .....	30
Separate number block .....	31
Key combinations .....	31
Country and keyboard settings .....	33
Application keys .....	33
Touchpad and touchpad buttons .....	34
Moving the pointer .....	34
Change mouse properties .....	34
Selecting an item .....	34
Executing commands .....	35
Dragging items .....	35
LCD screen .....	35
Webcam .....	36
Rechargeable battery .....	37
Charging, caring for and maintaining the battery .....	37
Removing and installing the battery .....	37
Modular bay devices .....	39
Removing a modular bay device .....	40
Installing a modular bay device .....	40
Optical drive .....	41
Handling optical discs .....	41
CD/DVD indicator .....	41

Inserting or removing an optical disc .....	42
Manual removal (emergency removal) .....	42
Removing and installing the removeable dust filter .....	43
Using the power-management features .....	44
SD cards .....	45
Supported formats .....	45
Inserting the SD card .....	45
Removing the SD card .....	45
Speakers and microphones .....	46
Wireless LAN/Bluetooth radio components .....	46
Switching the wireless components on and off .....	46
Further information on WLAN and Bluetooth .....	46
Ethernet and LAN .....	47
Your Port Replicator (optional) .....	48
Ports on the Port Replicator .....	48
Connecting the notebook to the Port Replicator .....	50
Connecting the AC adapter to the Port Replicator .....	51
Switching on the notebook via the port replicator .....	51
Disconnecting the notebook from the Port Replicator .....	52
<b>Security functions .....</b>	<b>53</b>
Configuring the fingerprint sensor .....	53
Using the Security Lock .....	54
Configuring password protection in BIOS Setup Utility .....	54
Protecting BIOS Setup Utility (supervisor and user HDD password) .....	55
Password protection for booting of the operating system .....	56
Trusted Platform Module (TPM) (device-dependent) .....	57
Enabling TPM .....	57
Disabling TPM .....	57
SmartCard reader .....	58
Inserting the SmartCard .....	58
<b>Connecting external devices .....</b>	<b>59</b>
Connecting an external monitor .....	60
HDMI port .....	61
Connecting USB devices .....	62
USB port with charging function (Anytime USB charge) .....	63
How to remove USB devices correctly .....	63
Connecting external audio devices .....	64
Microphone port/Line In .....	64
Headphone port .....	64
<b>Removing and installing components during servicing .....</b>	<b>65</b>
Notes on installing and removing boards and components .....	65
Preparing to remove components .....	66
Removing and installing the memory expansion .....	66
Removing the cover .....	67
Removing memory modules .....	67
Installing a memory module .....	68
Attaching the cover .....	68
Removing and installing the hard disk .....	69
Removing the cover .....	69
Removing the hard disk .....	70
Installing the hard disk .....	71

Attaching the cover .....	72
Finishing component removal .....	72
<b>Settings in BIOS Setup Utility .....</b>	<b>73</b>
Starting the BIOS Setup Utility .....	73
Operating BIOS Setup Utility .....	73
Exiting BIOS Setup Utility .....	74
Exit Saving Changes – save changes and exit BIOS Setup Utility .....	74
Exit Discarding Changes – Discard changes and exit BIOS Setup Utility .....	74
Load Setup Defaults – Copy Standard Entries .....	74
Discard Changes – Discard changes without exiting the BIOS Setup Utility .....	75
Save Changes – save changes without exiting the BIOS Setup Utility .....	75
Save Changes and Power Off .....	75
<b>Troubleshooting and tips .....</b>	<b>76</b>
Help if problems occur .....	76
Recovering your Factory Image .....	76
The notebook's date or time is incorrect .....	77
When certain characters are entered on the keyboard, only numerals are written .....	77
The notebook's LCD screen remains blank .....	77
The LCD screen is difficult to read .....	77
The external monitor remains blank .....	78
The external monitor is blank or the image is unstable .....	78
The notebook cannot be started .....	79
The notebook stops working .....	79
The printer does not print .....	79
The radio connection to a network does not work .....	80
Acoustic warnings .....	80
SmartCard reader is not recognized .....	80
SmartCard PIN forgotten .....	80
SmartCard lost .....	80
Error messages on the screen .....	81
<b>Technical data .....</b>	<b>83</b>
LIFEBOOK .....	83
Rechargeable battery .....	84
AC adapter (3 pin, 65 W and 90 W) .....	84
<b>Manufacturer's notes .....</b>	<b>85</b>
Disposal and recycling .....	85
Recycling your battery .....	85
UL Notice .....	86
ENERGY STAR Compliance .....	87
Declarations of conformity .....	88
FCC Regulatory Information .....	88
Regulatory Notes and Statements .....	89
Canada, Industry Canada (IC) .....	91
Canadian Notice .....	92
Avis pour le Canada .....	92
<b>Appendix .....</b>	<b>93</b>
Before Using the Optional Wireless LAN .....	93
Wireless LAN Devices Covered by this Document .....	93
Characteristics of the WLAN Device .....	93

- Wireless LAN Modes Using this Device ..... 94
- Deactivating/Disconnecting the WLAN Device ..... 96
- Configuring the Wireless LAN ..... 97
  - Configuring the WLAN Using Windows ..... 97
  - Connection to the network ..... 97
  - Troubleshooting the WLAN ..... 98
- Using the Bluetooth Device ..... 100
- Image Backup and Recovery Procedures ..... 100
- Windows® 7 Procedures ..... 101
  - Creating a Backup of Bootable Disc and Recovery Image for Windows 7 ..... 101
  - Creating a backup of the System-Specific Software Drivers ..... 101
  - WINDOWS 7 RECOVER YOUR SYSTEM WHEN THE HARD DRIVE IS STILL  
ACCESSIBLE ..... 102
  - RECOVER YOUR SYSTEM WHEN THE HARD DRIVE IS NOT BOOTABLE FOR  
WINDOWS 7 ..... 104
  - Recovering Your Recovery Image Using Recovery and Utility (for new hard drive or  
non-bootable hard drive) ..... 105
  - Installing the Software after the Recovery Image is Restored ..... 106
- Windows 10 Procedures ..... 107
  - Create a Recovery Drive ..... 107
  - Recovery options in Windows 10 ..... 107
- Downloading Driver Updates ..... 110
- Index ..... 111**



# Declarations of conformity



## **DECLARATION OF CONFORMITY**

according to FCC Part 15

Responsible Party Name:	Fujitsu America, Inc.
Address:	1250 E. Arques Avenue Sunnyvale, CA 94085
Telephone:	(408) 746-6000
Declares that product:	Base Model Configuration: LIFEBOOK E736, LIFEBOOK E746, LIFEBOOK E756 Complies with Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC rules. Operations are subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received, including interference that may cause undesired operation.

# Fujitsu Contact Information

## Service and Support

You can contact Fujitsu Service and Support in the following ways:

- Toll free: 1-800-Fujitsu (1-800-838-5487)
- Website: "<http://solutions.us.fujitsu.com/www/content/support/contact/index.php>"



Before you place the call, you should have the following information ready so that the customer support representative can provide you with the fastest possible solution:

- Product name
- Product configuration number
- Product serial number
- Purchase date
- Conditions under which the problem occurred
- Any error messages that have occurred
- Type of device connected, if any

## Fujitsu Shopping Online

Please go to "<http://www.shopfujitsu.com/store/>".







## Maintaining Latest Configuration

To ensure that you always have the most current driver updates related to your system, you should occasionally access the Fujitsu Software Download Manager (FSDM) utility. The FSDM utility is available from the Fujitsu Support site. FSDM will allow you to view a list of the most current drivers, utilities, and applications to determine whether you have the latest versions. If you have a Windows 7 or Windows 10 operating system, you will need to go to the Support Site to download the FSDM Utility: "<http://support.fujitsupc.com/CS/Portal/support.do?srch=DOWNLOADS>".

## Limited Warranty

Your LIFEBOOK notebook is backed by a Fujitsu Standard International Limited Warranty. Check the Limited Warranty Terms and Conditions Booklet that came with your notebook.

# Notational conventions

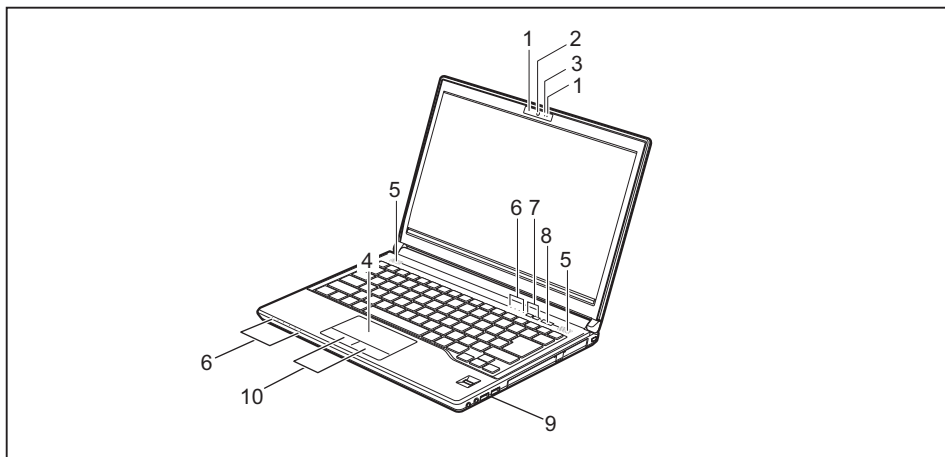
	Pay particular attention to text marked with this symbol. Failure to observe these warnings could pose a risk to health, damage the device or lead to loss of data. The warranty will be invalidated if the device becomes defective through failure to observe these warnings.
	Indicates important information for the proper use of the device.
	Indicates an activity that must be performed
	Indicates a result
<b>This font</b>	indicates data entered using the keyboard in a program dialogue or at the command line, e.g. your password ( <b>Name123</b> ) or a command used to start a program ( <b>start.exe</b> )
This font	indicates information that is displayed on the screen by a program, e.g.: Installation is complete.
<i>This font</i>	Indicates <ul style="list-style-type: none"> <li>terms and texts used in a software interface, e.g.: Click on <i>Save</i></li> <li>names of programs or files, e.g. <i>Windows</i> or <i>setup.exe</i>.</li> </ul>
"This font"	Indicates <ul style="list-style-type: none"> <li>cross-references to another section, e.g. "Safety information"</li> <li>cross-references to an external source, e.g. a web address: For more information, go to "<a href="http://solutions.us.fujitsu.com/">http://solutions.us.fujitsu.com/</a>"</li> <li>Names of CDs, DVDs and titles or designations for other materials, e.g.: "CD/DVD Drivers &amp; Utilities" or "Safety/Regulations" manual</li> </ul>
	indicates a key on the keyboard, e.g.: 
<b>This font</b>	indicates terms and texts that are emphasized or highlighted, e.g.: <b>Do not switch off the device</b>

# Ports and controls

This chapter presents the individual hardware components of your device. It gives an overview of the indicators and ports of the device. Please familiarize yourself with these components before you start to work with the device.

## Front

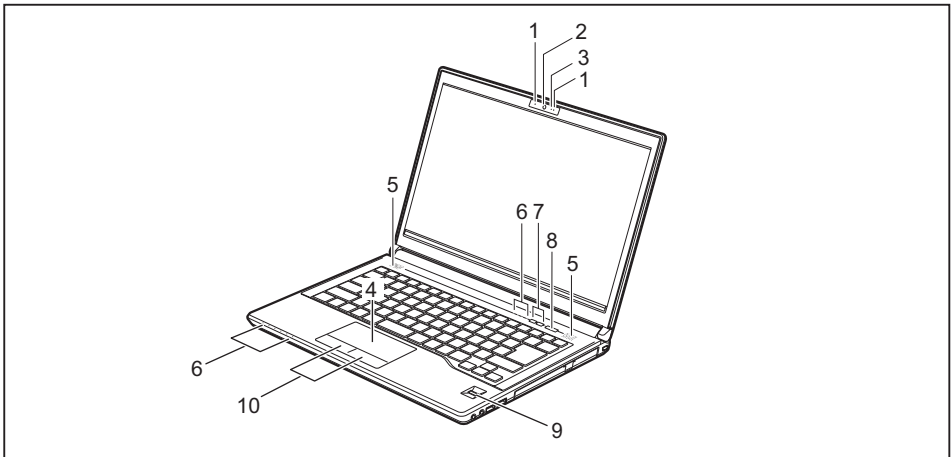
### LIFEBOOK E736:



- 1 = Microphone (optional)
- 2 = WebCam (optional)
- 3 = WebCam LED (optional)
- 4 = Touchpad
- 5 = Speakers

- 6 = Status indicators
- 7 = Wireless/Bluetooth and ECO on/off buttons
- 8 = Power ON/OFF button
- 9 = Fingerprint sensor (optional)
- 10 = Touchpad buttons

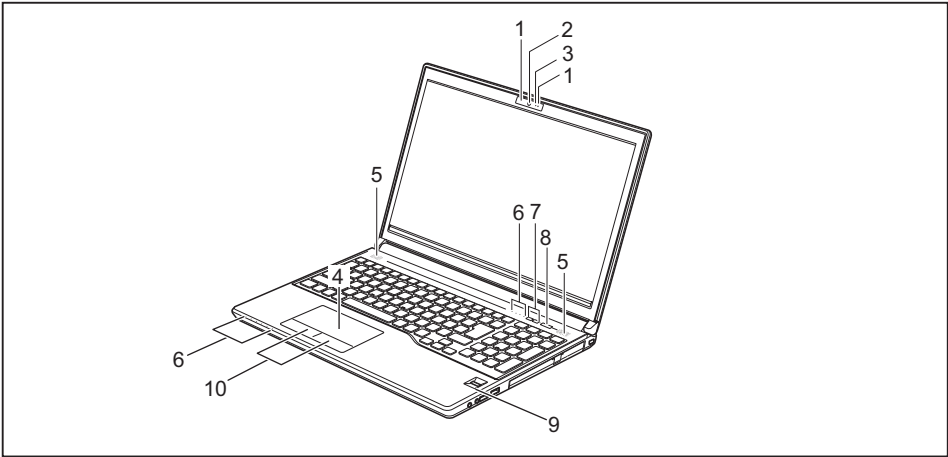
**LIFEBOOK E746:**



- 1 = Microphone (optional)
- 2 = WebCam (optional)
- 3 = WebCam LED (optional)
- 4 = Touchpad
- 5 = Speakers

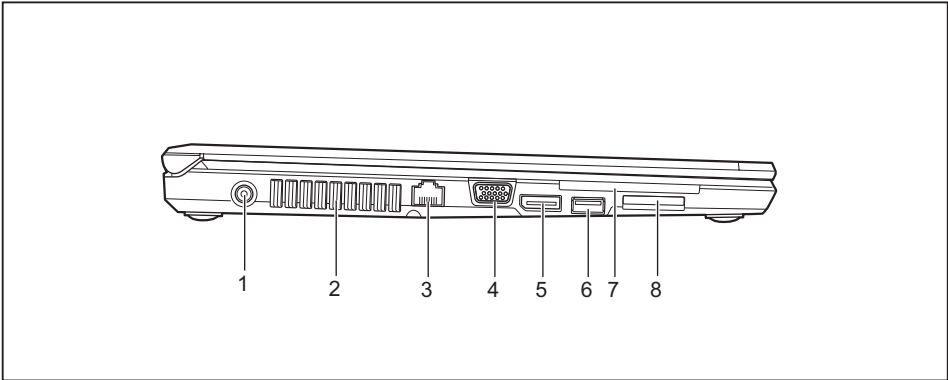
- 6 = Status indicators
- 7 = Wireless/Bluetooth and ECO on/off buttons
- 8 = Power ON/OFF button
- 9 = Fingerprint sensor (optional)
- 10 = Touchpad buttons

LIFEBOOK E756:

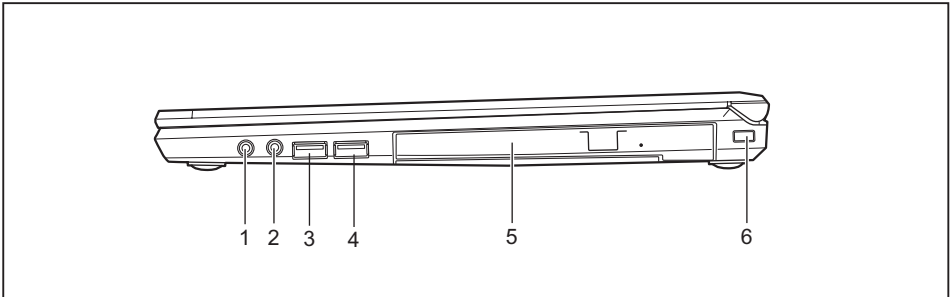


- |                           |   |
|---------------------------|---|
| 1 = Microphone (optional) | 6 = Status indicators                         |
| 2 = WebCam (optional)     | 7 = Wireless/Bluetooth and ECO on/off buttons |
| 3 = WebCam LED (optional) | 8 = Power ON/OFF button                       |
| 4 = Touchpad              | 9 = Fingerprint sensor (optional)             |
| 5 = Speakers              | 10 = Touchpad buttons                         |

Left side



- |                                 |                                 |
|---------------------------------|---------------------------------|
| 1 = DC input connector (DC IN)  | 5 = DisplayPort                 |
| 2 = Ventilation slots           | 6 = USB port 3.0                |
| 3 = LAN port                    | 7 = SmartCard reader (optional) |
| 4 = External Monitor port (VGA) | 8 = SD Card slot                |

**Right side**

1 = Headphone port

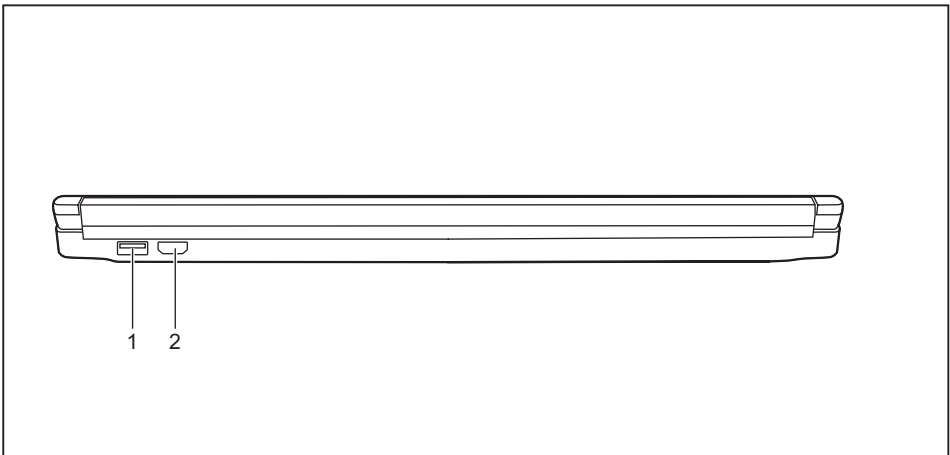
2 = Microphone port

3 = USB port 3.0

4 = USB 3.0 port with charging function  
(Anytime USB charge)

5 = Modular bay with optical drive or second  
battery, second HDD or Weight Saver  
(depending on configuration)

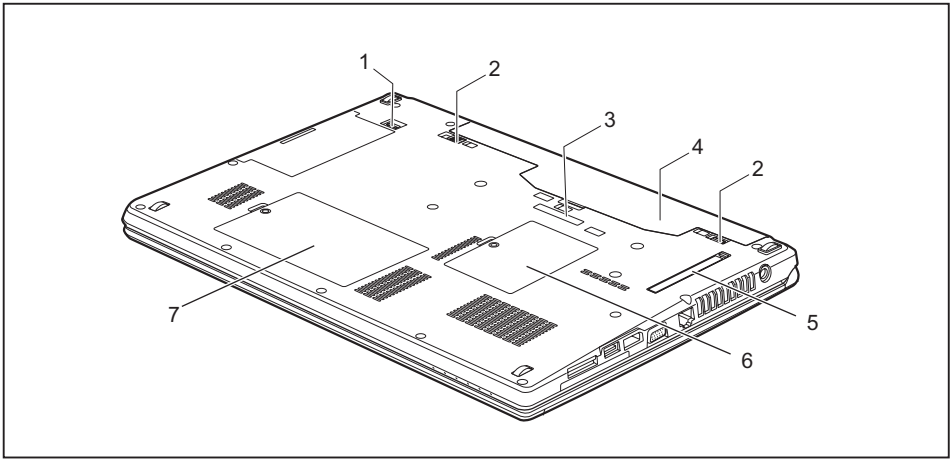
6 = Security Lock device

**Rear**

1 = USB port 2.0 (LIFEBOOK E746/E756 only)

2 = HDMI port (LIFEBOOK E756 only)

**Bottom**



- 1 = Modular bay release
- 2 = Battery Lock slider switch
- 3 = Port replicator port
- 4 = Rechargeable battery

- 5 = Removable dust filter
- 6 = Memory service compartment
- 7 = Hard disk service compartment



# Important notes



This chapter contains essential safety information which must be followed when working with your notebook. Other notes also provide useful information which will help you with your notebook.

## Safety notes



Please follow the safety notes given below.

Please pay special attention to the sections in the manual marked with the symbol on the left.

When connecting and disconnecting cables, observe the relevant notes in this operating manual.

Read the information on the ambient conditions in the ["Technical data", Page 83](#) and ["First-time setup of your device", Page 21](#) before preparing your notebook for use and switching it on for the first time.

When cleaning the device, please observe the relevant notes in the section ["Cleaning the notebook", Page 20](#).

Pay attention to the additional safety notes for devices with radio components provided in the "Safety/Regulations" manual.

Please refer to the notes in the chapter ["Removing and installing components during servicing", Page 65](#).

Handling the cord on this product will expose you to lead, a chemical known to the state of California to cause birth defects or other reproductive harm.

Wash hands after handling.

This notebook complies with the relevant safety regulations for data processing equipment. If you have questions about using your notebook in a particular area, please contact your sales outlet or our Hotline/Service Desk.

## Additional safety notes for devices with radio components

If a radio component (Wireless LAN, Bluetooth) is integrated in your notebook, you must be sure to observe the following safety notes when using your notebook:

- Switch off the radio components when you are in an aircraft or driving in a car.
- Switch off the radio components when you are in a hospital, an operating room or near a medical electronics system. The transmitted radio waves can impair the operation of medical devices.
- Switch off the radio components when you let the device get near flammable gases or into hazardous environments (e.g. petrol station, paintshops), as the transmitted radio waves can cause an explosion or a fire.



For information on how to switch radio components on and off, see chapter ["Switching the wireless components on and off", Page 46](#).

## Energy saving

Switch the notebook off when it is not in use. Switch off external, connected devices if you are not using them. If you use the energy saving functions, the notebook uses less energy. You will then be able to work for longer before having to recharge the battery.



Energy efficiency is increased and the environmental impact is reduced. You save money while protecting the environment.

## Energy saving under Windows

- Make use of the power management features (see ["Using the power-management features", Page 44](#)).

# Travelling with your notebook

Please observe the points listed below when travelling with your notebook.

## Before you travel

- Switch off the radio component for data security reasons. With data traffic via a wireless connection, it is also possible for unauthorized third parties to receive data.



Information on activating data encryption is provided in the documentation for your radio component.

- Be sure that you only operate the notebook on aircraft when attendant has announced that it is safe to do so.

## When travelling in other countries

- If you are travelling abroad, check that the AC adapter can be operated with the local AC voltage. If this is not the case, obtain the appropriate AC adapter for your notebook. Do not use any other voltage converter!
- Check whether the local AC voltage and the power cable are compatible. If this is not the case, buy a power cable that matches the local conditions.
- Enquire with the corresponding government office of the country you will be travelling in as to whether you may operate the radio component integrated in your notebook there).
- Take the necessary plug adapters if you're traveling overseas. Check the following diagram to determine which plug adapter you'll need or ask your travel agent.

Outlet Type	Location
 	United States, Canada, Mexico, parts of Latin America, Japan, Korea, the Philippines, Taiwan
	Russia and the Commonwealth of Independent States (CIS), most of Europe, parts of Latin America, the Middle East, parts of Africa, Hong Kong, India, most of South Asia
	United Kingdom, Ireland, Malaysia, Singapore, parts of Africa
	China, Australia, New Zealand

## Notebook: transporting



Protect the notebook from severe shocks and extreme temperatures (e.g. direct sunlight in a car).

- ▶ If your device has an optical drive, remove all data media (e.g. CD, DVD) from the drives.
- ▶ Switch the notebook off.
- ▶ Unplug the AC adapter and all external devices from the power outlet.
- ▶ Disconnect the AC adapter cable and the data cables for all external devices.
- ▶ Close the LCD screen.
- ▶ To protect against damaging jolts and bumps, use a notebook carrying case to transport your notebook.

## Cleaning the notebook



Do not clean any interior parts yourself; leave this job to a service technician.

Only use cleaning products designed for computers. Normal household cleaners and polishes can damage the markings on the keyboard and the device, the paintwork or the notebook itself.

Ensure that no liquid enters the notebook.

The LCD screen is very sensitive to scratches. Only clean the display surface with a very soft, slightly damp cloth.

- ▶ Switch the notebook off.
- ▶ In order to prevent accidentally switching the device on, remove the power cable from the AC adapter and remove the battery (see "[Removing and installing the battery](#)", [Page 37](#)).
- ↳ The surface can be cleaned with a dry cloth. If particularly dirty, use a cloth which has been moistened and then carefully wrung out.  
To clean the keyboard and the touchpad, if available, you can use disinfectant wipes.  
Ensure that no liquid enters the device.

# First-time setup of your device



Please read the chapter ["Important notes", Page 17](#).

If your device is equipped with a Windows operating system, the necessary hardware drivers and supplied software are already pre-installed.

Before you switch on the device for the first time, connect it to the AC voltage using the AC adapter, see ["AC adapter connecting", Page 22](#). The AC adapter must be connected during the entire installation process.

A system test is performed when your device is first switched on. Various messages can appear. The display may remain dark for a short time or may flicker.

Please follow the instructions on the screen.

NEVER switch off your device during the first-time setup process.

On delivery, the battery can be found in the battery compartment or in the accessories kit. The battery must be charged if you want to operate your device using the battery.

When used on the move, the built-in battery provides the device with the necessary power. You can increase the operating time by using the available energy-saving functions.

For instructions on how to connect external devices (e.g. mouse, printer) to your device, please refer to the operating manual for your device.

## Unpacking and checking the device



Should you discover any damage that occurred during transportation, notify your local sales outlet immediately!

- ▶ Unpack all the individual parts.
- ▶ Check your device for any visible damage which may have occurred during transportation.



You may need the packaging in the future, if you need to transport your device.

## Selecting a location



Select a suitable location for the device before setting it up. Follow the instructions below when doing so:

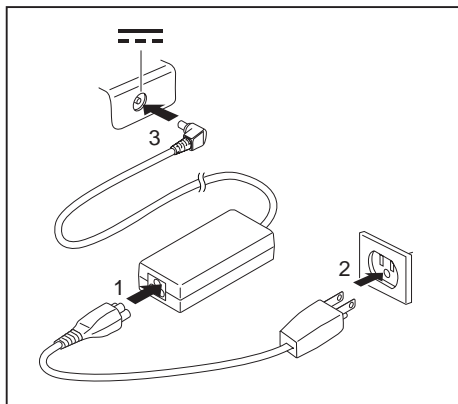
- Never place the device or the AC adapter on a heat-sensitive surface. The surface could be damaged as a result.
- Never place the device on a soft surface (e.g. carpeting, upholstered furniture, bed). This can block the air vents and cause overheating and damage.
- The underside of the device heats up during normal operation. Prolonged contact with the skin may become unpleasant or even result in burns.
- Place the device on a stable, flat, non-slippery surface. Please note that the rubber feet of the device may mark certain types of delicate surfaces.
- Keep other objects at least 4 inches (100 mm) away from the device and its AC adapter to ensure adequate ventilation.
- Never cover the ventilation slots of the device.
- Do not expose the device to extreme environmental conditions. Protect the device from dust, humidity, and heat.

## AC adapter connecting



Observe the safety notes in the enclosed "Safety/Regulations" manual.

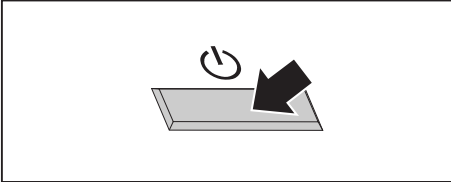
The supplied power cable conforms to the requirements of the country in which you purchased your device. Make sure that the power cable is approved for use in the country in which you intend to use it.



- Connect the power cable (1) to the AC adapter.
- Plug the AC cable (2) into a power outlet.
- Connect the AC adapter cable (3) to the DC jack (DC IN) of the device.

## Switching on the device for the first time

To make it easier to use your device for the first time, the operating system is pre-installed on the hard disk.



- Switch on your device.

- During installation, follow the instructions on screen.



You can find information and help on the Windows operating system functions on the Internet at ["http://windows.microsoft.com"](http://windows.microsoft.com).

## Installing Bonus Apps

After you have started your system the first time, you will see a Bonus Apps icon on your desktop.

- Click on the icon to see which additional applications are available for you to install.
- ↳ Applications that are already installed appear in grey, those that are available for installation appear in blue.
- Select the applications you wish to install by selecting the checkbox adjacent to your selection.

or

- Click *Select All* if you would like to install all available applications
- To confirm your selection click *Install*.



Note that in some cases (depending upon which application was selected for installation) after installation completes, the system will prompt you to reboot.

There are also cases in which if multiple applications are selected to install but one of them needs a reboot, the system will reboot and continue installing the rest of the selected applications.

# Working with the notebook

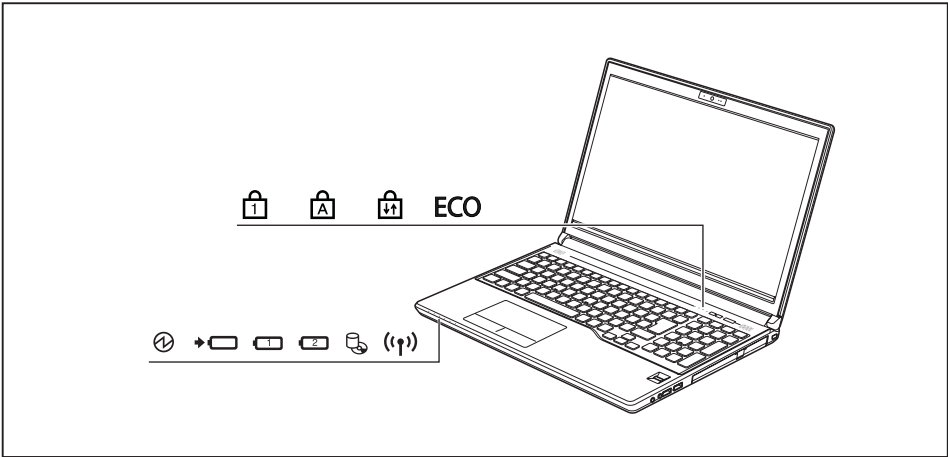
This chapter describes the basics for operating your notebook. Please read the chapter entitled ["Connecting external devices", Page 59](#) for instructions on how to connect devices such as a mouse and a printer to the notebook.











Please refer to the notes in ["Important notes", Page 17](#).

## Status indicators

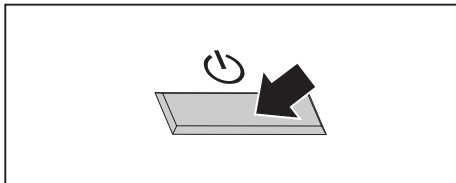
The status indicators provide information about the status of the power supply, the drives and the keyboard functions.





Key	Description
	<b>Power-on indicator/Standby</b> <ul style="list-style-type: none"> <li>Indicator is illuminated: The notebook is switched on.</li> <li>Indicator flashes: The notebook is in standby mode.</li> <li>Indicator is off: The notebook is switched off.</li> </ul>
	<b>Battery charging indicator (Battery 1/Battery 2)/Power supply</b> The state of charge of the battery is shown by the battery indicator. <ul style="list-style-type: none"> <li>Indicator is illuminated (green): The battery is charged or no battery has been inserted.</li> <li>The indicator lights up orange: the AC adapter is connected and the battery is being charged.</li> <li>Indicator flashes orange: the AC adapter is connected but the battery cannot be charged as the battery is too hot or cold for charging. The charging process is continued as soon as the battery reaches a permissible temperature again.</li> <li>Indicator flashes red: An error has occurred.</li> <li>The indicator is not illuminated: the AC adapter is not connected.</li> </ul>
	<b>Battery indicator</b> <ul style="list-style-type: none"> <li>Indicator is illuminated (green): The battery is charged to between 51% and 100% of its maximum capacity.</li> <li>The indicator lights up orange: The battery is charged to between 13% and 50% of its maximum capacity.</li> <li>The indicator lights up red: The battery is charged to between 0% and 12% of its maximum capacity.</li> <li>Indicator flashes red: An error has occurred.</li> </ul>
	<b>Drive indicator</b> Indicator is illuminated: One of the drives (e.g. hard disk, CD/DVD) is being accessed.
	<b>Radio components indicator</b> <ul style="list-style-type: none"> <li>Indicator is illuminated: The wireless components are switched on.</li> <li>Indicator is off: The wireless components are switched off.</li> </ul>
	<b>Num Lock indicator</b> Indicator is illuminated: The <b>Num Lock</b> key has been pressed. The virtual numerical keypad is activated. You can output the characters indicated on the upper right of the keys.
	<b>Caps Lock indicator</b> Indicator is illuminated: The Caps Lock key has been pressed. All the characters you type will appear in upper case. In the case of overlay keys, the character printed on the upper left of the key will appear when that key is pressed.
	<b>Scroll Lock indicator</b> Indicator is illuminated: the key combination <b>Fn</b> + <b>Scr</b> has been pressed. The effect that this key has varies between applications.
<b>ECO</b>	<b>Energy saving functions indicator</b> <ul style="list-style-type: none"> <li>Indicator is illuminated: None of the energy saving functions have been activated.</li> <li>The indicator is not illuminated: The energy saving functions have been deactivated.</li> </ul>

## Switching on the notebook



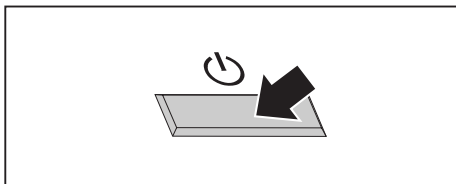
↳ The power-on indicator is lit.

- ▶ Open the LCD screen.
- ▶ Press the Power ON/OFF button for about one second to switch the notebook on.

## Notebook: switching off



Back up your data and close all applications before you switch off your device. Otherwise data might be lost.



- ▶ Shut down the operating system correctly.
- ▶ If the notebook is not switched off automatically, press the Power ON/OFF button for approx. five seconds.
- ▶ Close the LCD screen.

# Keyboard

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The keyboard of your notebook is subject to continuous wear through normal use. The key markings are especially prone to wear. The key markings are liable to wear away over the life of the notebook.

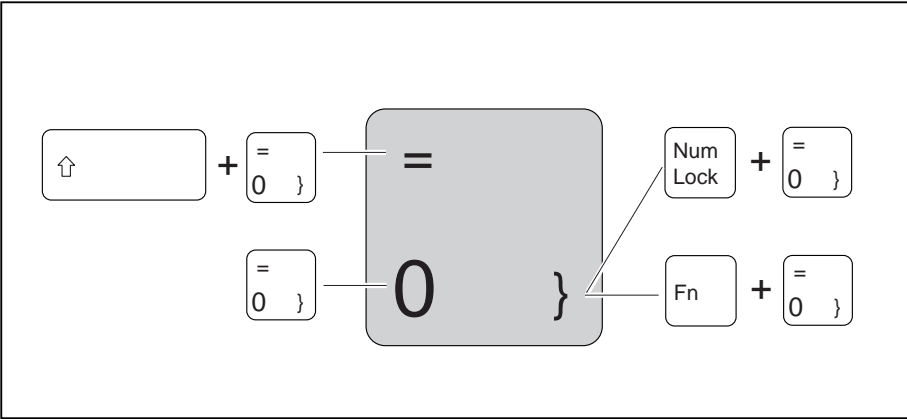
The keyboard has been designed to provide all the functions of an enhanced keyboard. Some enhanced keyboard functions are mapped with key combinations.

The following description of keys refers to Windows. Additional functions supported by the keys are described in the relevant manuals supplied with your application programs.










The figure below shows how to access the different characters on keys with overlaid functions. The example applies when the Caps Lock key has not been activated.





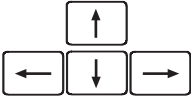


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The illustrations shown below may differ from your actual device.



Key	Description
	<b>Backspace key</b> The Backspace key deletes the character to the left of the cursor.
	<b>Tab key</b> The Tab key moves the cursor to the next tab stop.

Key	Description
	<b>Enter key (return)</b> The Enter key terminates a command line. The command you have entered is executed when you press this key.
	<b>Alt key</b> The Alt key triggers special operations when used in combination with other keys.
	<b>Ctrl key</b> The Ctrl key triggers special operations when used in combination with other keys.
	<b>Num Lock key</b> If the Num Lock key is pressed, the virtual numerical keypad is activated. You can output the characters indicated on the upper right of the keys.
	<b>Pause   Break key</b> The Pause   Break key interrupts screen output by BIOS until another key is pressed (e. g. in during boot).
	<b>Prt Scrn   Sys Rq</b> The Prt Scrn   Sys Rq key saves a bitmap image of the current screen to the clipboard.
	<b>Scroll Lock key</b> The Scroll Lock key triggers special operations that vary between applications.
	<b>Insert key</b> The Insert key is used to switch between two text-entering modes: <ol style="list-style-type: none"><li>1. Overwrite mode: when typing, the cursor overwrites any text that is present in the current location.</li><li>2. Insert mode: the cursor inserts a character at the current position, forcing all characters one position further</li></ol>
	<b>Delete key</b> The Delete key is used to delete the character ahead of the cursor

Key	Description
	<b>Caps Lock key</b> The Caps Lock key activates the Caps Lock mode, and the corresponding icon is displayed in the Windows information area. In Caps Lock mode, all of the characters you type appear in upper case. In the case of overlay keys, the character printed on the upper left of the key will appear when that key is pressed. To cancel the Caps Lock function, simply press the Caps Lock key again.
	<b>Shift key</b> The Shift key causes uppercase characters to appear. In the case of overlay keys, the character printed on the upper left of the key appears when that key is pressed.
	<b>Fn button</b> The  key enables the special functions indicated on overlay keys (see <a href="#">"Key combinations", Page 31</a> ).
	<b>Cursor keys</b> The cursor keys move the cursor in the direction of the arrow, i.e. up, down, left, or right.
	<b>Windows key</b> The Windows key switches between the start screen and the last used application.
	<b>Menu key</b> The Menu key opens the menu for the active application.

## Virtual numeric keypad

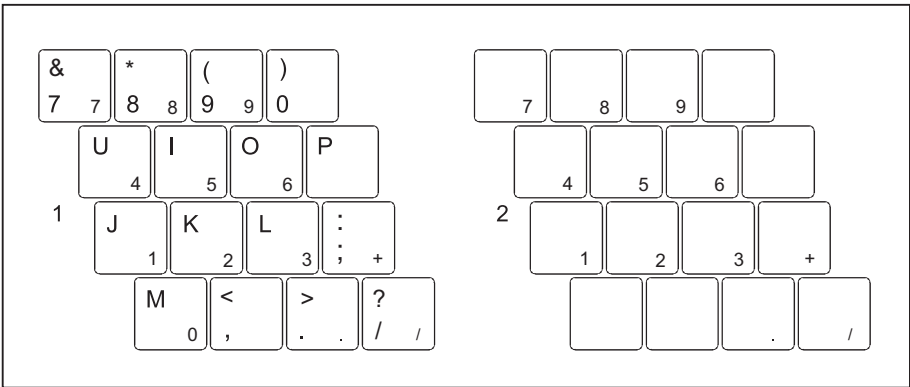


LIFEBOOK E736 and LIFEBOOK E746 have virtual number keys,  
LIFEBOOK E756 has a separate number keypad.

To provide the convenience of a numeric keypad, your keyboard is equipped with a virtual numeric keypad. The special keys of the virtual numeric keypad are recognisable by the numbers and symbols printed in the upper right corner of each key. If you have switched on the virtual numeric keypad, you can output the characters shown on the upper right of the keys.



The keyboard layout shown below may differ from your actual device.



1 = Valid characters when the **Num Lock** key is not activated

2 = Valid characters when the **Num Lock** is activated

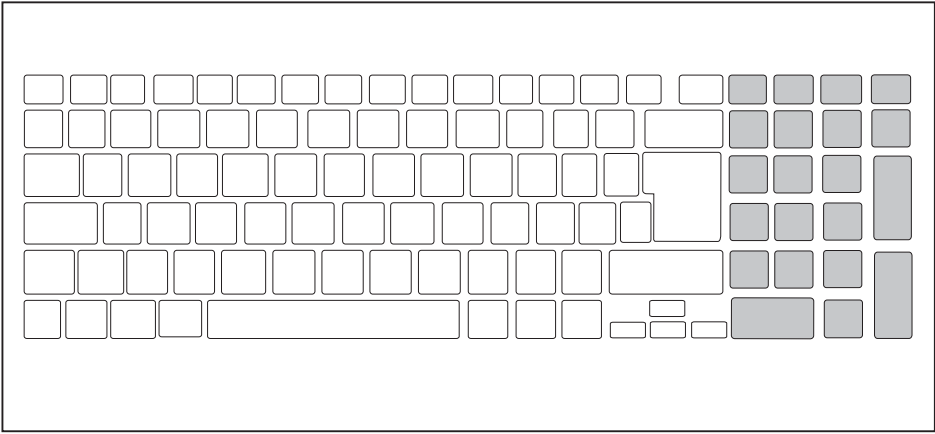
Further information about the status indicators can be found in chapter ["Status indicators", Page 24](#).

## Separate number block



LIFEBOOK E736 and LIFEBOOK E746 have virtual number blocks,  
LIFEBOOK E756 has a separate number block.

The keyboard of your LIFEBOOK E756 notebook has a separate number block on the far right.



## Key combinations














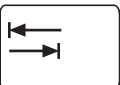



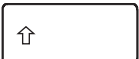

The following description of key combinations applies to Windows operating systems. Some of the following key combinations may not function in other operating systems or with certain device drivers.

Other key combinations are described in the relevant manuals supplied with your application programs.

Key combinations are entered as follows:

- ▶ Press the first key in the combination and keep it pressed.
- ▶ While holding the first key down, press the other key or keys in the combination.

Combination	Description
<div style="display: inline-block; border: 1px solid black; padding: 5px; margin: 2px;">Fn</div> <div style="display: inline-block; vertical-align: middle; margin: 0 5px;">+</div> <div style="display: inline-block; border: 1px solid black; padding: 5px; margin: 2px;">F2</div>	<b>Activate/deactivate keyboard backlight (optional)</b> On backlit keyboards, this key combination activates or deactivates the backlight.
<div style="display: inline-block; border: 1px solid black; padding: 5px; margin: 2px;">Fn</div> <div style="display: inline-block; vertical-align: middle; margin: 0 5px;">+</div> <div style="display: inline-block; border: 1px solid black; padding: 5px; margin: 2px;">F3</div>	<b>Switching the speakers on and off</b> This key combination switches your notebook's speakers off and on.

Combination	Description
 + 	<b>Switching the touchpad and touchpad buttons on/off</b> This key combination switches the touchpad and the touchpad buttons on or off.
 + 	<b>Decrease screen brightness</b> This key combination decreases the brightness of the screen.
 + 	<b>Increase screen brightness</b> This key combination increases the brightness of the screen.
 + 	<b>Decrease volume</b> This key combination reduces the volume of the internal speakers.
 + 	<b>Increase volume</b> This key combination increases the volume of the internal speakers.
 + 	<b>Toggle output screen</b> Use this key combination to select which screen(s) is/are used for display if an external monitor is connected.  Screen output is possible: <ul style="list-style-type: none"><li>• only on the notebook's LCD screen</li><li>• on the LCD screen of the notebook and the external monitor at the same time</li><li>• only on the external monitor</li></ul> This setting is useful if you would like a high resolution and a high refresh rate on an external monitor.
 + 	<b>Switch between open applications</b> Use this key combination to switch between several open applications.
 +  + 	<b>Windows security/Task-Manager</b> This key combination opens the Windows security/Task-Manager window.
 + 	<b>Back tab</b> This key combination moves the cursor back to the previous tab stop.



Key combinations using the Windows keys are detailed in the manual for your operating system.

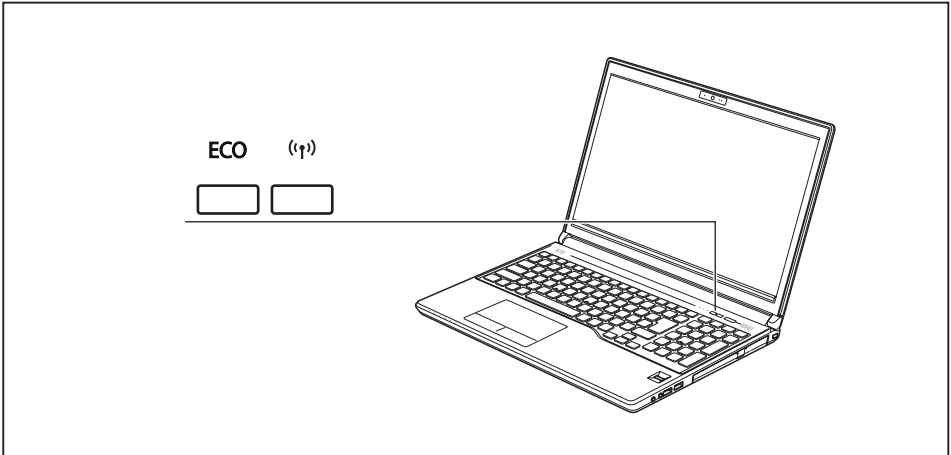


## Country and keyboard settings

- Change the country and keyboard settings as described in the documentation for your operating system.

## Application keys

Your notebook is equipped with two application buttons.



Button	Description
<b>ECO</b>	<b>ECO button (E key)</b> The E key is a simple way of activating and deactivating power management functions (e.g. reduce screen brightness), see <a href="#">"Using the power-management features", Page 44.</a>
<b>(&lt;1&gt;)</b>	<b>Wireless Components key</b> This application key is used to run a software utility which enables/disables WLAN and Bluetooth devices.

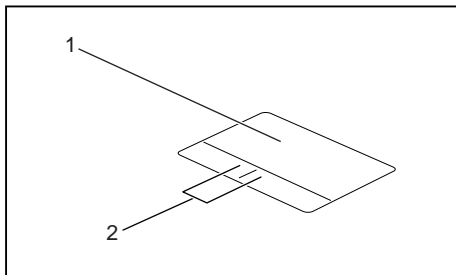
## Touchpad and touchpad buttons



Keep the touchpad clean. Protect it from dirt, liquids and grease.

Do not use the touchpad if your fingers are dirty.

Do not rest heavy objects (e.g. books) on the touchpad or the touchpad buttons.



1 = Touchpad

2 = Touchpad buttons

The touchpad enables you to move the mouse pointer on the screen.

The touchpad buttons allow you to select and execute commands. They correspond to the buttons on a conventional mouse.



You can use a key combination to disable the touchpad, to avoid accidentally moving the pointer on the screen (see also ["Key combinations", Page 31](#)).

## Moving the pointer

► Move your finger on the touchpad.

↳ The pointer will move.

## Change mouse properties

► To disable touchpad, press **Fn** + **F4** key.

## Selecting an item

► Move the pointer to the item you wish to select.

► Tap the touchpad once or press the left button once.

↳ The item is selected.



Touchpad gestures are supported.

## Executing commands

- ▶ Move the pointer to the field you wish to select.
- ▶ Tap the touchpad twice or press the left button twice.
- ↳ The command is executed.

## Dragging items

- ▶ Select the desired item.
- ▶ Press and hold the left button and drag the item to the desired position with the finger on the touchpad.
- ↳ The item will be moved.

## LCD screen

### Background lighting

LCD monitors are operated with background lighting. The luminosity of the background lighting can decrease during the period of use of the notebook. However, you can set the brightness of your monitor individually.

### Synchronising the display on the LCD screen and an external monitor

For more information, please refer to the chapter ["Key combinations", Page 31](#) under "Display output, switch between".

## Webcam



Depending on the device variant, a WebCam may be integrated in your notebook.

Depending on the software used, you can use your Webcam to take pictures, record video clips or take part in web chats.

The WebCam has its own status indicator. The indicator lights up when the WebCam is switched on.

- The picture quality depends on the lighting conditions and the software being used.
- You can only operate the webcam with a particular application (e.g. an Internet telephony program or a video conferencing program which supports a webcam).
- When using the webcam the notebook support must not wobble.
- The webcam automatically adjusts itself to the current light level. For this reason the LCD screen may flicker while the light level is adjusted.



Further information on using the webcam and on the additional settings which are possible for your webcam can be found in the help function of the program which uses the webcam.

If you would like to perform a function test of your web cam, there is suitable test software available at "<http://www.fujitsu.com/fts/support/index.html>".

## Rechargeable battery

When not plugged into a power outlet, the notebook runs on its built-in battery. You can increase the life of the battery by caring for the battery properly. The average battery life is around 500 charge/discharge cycles.

You can extend the battery life by taking advantage of the available energy saving functions.

## Charging, caring for and maintaining the battery

The notebook battery can only be charged, when the ambient temperature is between 41°F and max 95°F/ 5°C and max 35°C.

You can charge the battery by connecting the notebook to the AC adapter (see ["AC adapter connecting", Page 22](#)).

If the battery is running low you will hear a warning alarm. If you do not connect the AC adapter within five minutes of the warning alarm described above, your notebook will automatically switch off.

### Monitoring the battery charging level

Windows also has a "Battery status meter" in the taskbar for monitoring the battery capacity. When you place the mouse pointer on the battery symbol, the system displays the battery status.

### Battery storage

Keep the battery pack between 32°F and 86°F/ 0°C and +30°C. The lower the temperature at which the batteries are stored, the lower the rate of self-discharge.



If you will be storing batteries for a longer period (longer than two months), the battery charge level should be approx. 30 %. To prevent exhaustive discharge which would permanently damage the battery, check the level of charge of the battery at regular intervals.

To be able to make use of the optimal charging capacity of the batteries, the battery should be completely discharged and then fully recharged.



If you do not use the batteries for long periods, remove them from the notebook. Never store the batteries in the device.

## Removing and installing the battery



Only use rechargeable batteries approved by Fujitsu for your notebook.

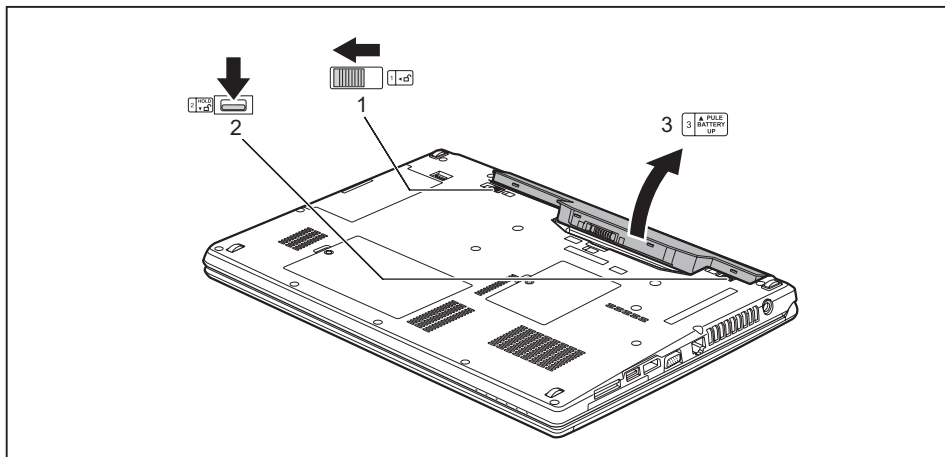
Never use force when fitting or removing a battery.

Make sure that no foreign bodies get into the battery connections.

Never store a battery for longer periods in the discharged state. This can make it impossible to recharge.

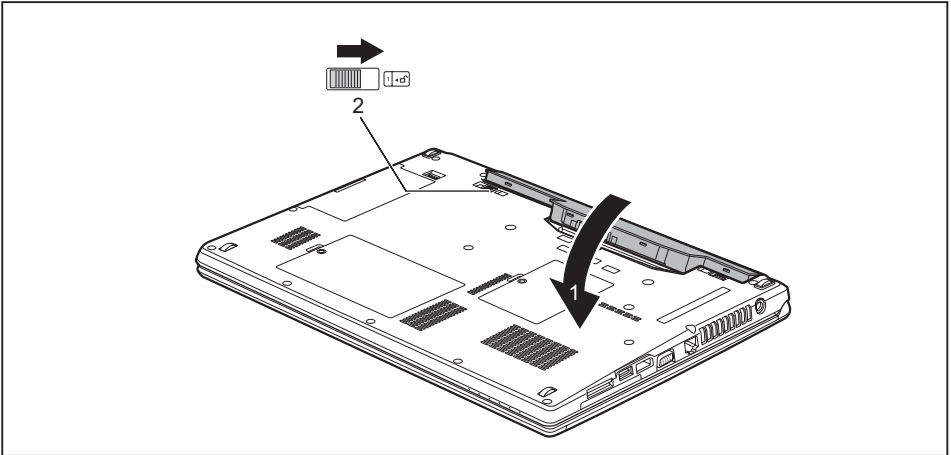
## Removing a battery

- Prepare for removal, see chapter ["Preparing to remove components", Page 66.](#)



- Slide the release button in the direction of the arrow (1).
- Slide the release button in the direction of the arrow (2) and hold it in place.
- Remove the battery from the battery compartment (3).

## Installing a battery



- ▶ Position the battery at the edge.
- ▶ Insert the battery into the battery compartment until it engages positively (1).
- ▶ Slide the release button in the direction of the arrow (2).
- ▶ Complete the removal, see chapter ["Finishing component removal", Page 72](#).

## Modular bay devices

The design of your notebook enables the flexible use of notebook batteries and drives. The following modular bay devices can be operated in the modular bay of your notebook:

- Second battery
- Second hard disk drive
- DVD RW drive
- Blu-ray BD-W drive
- Weight Saver



Only use modular bay devices designed for your notebook.  
Do not use force when installing or removing the modular bay devices.  
Make sure that no foreign objects enter the modular bay.

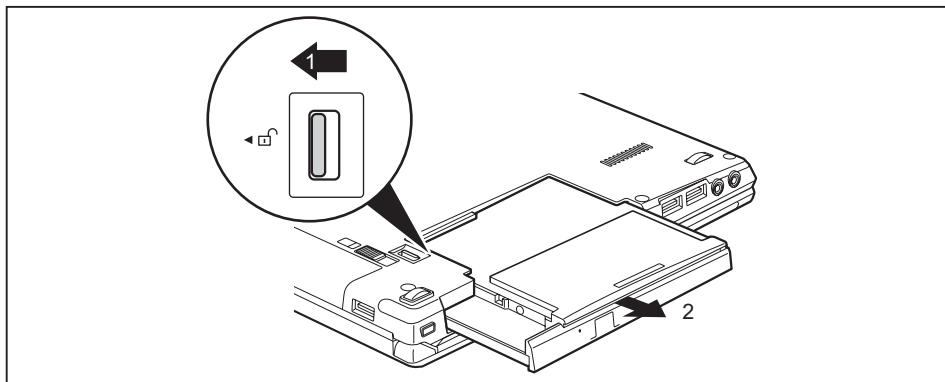


You can swap modular bay devices during operation. This means you do not need to switch off the notebook.

Log off the modular bay device via the corresponding symbol in the task bar.

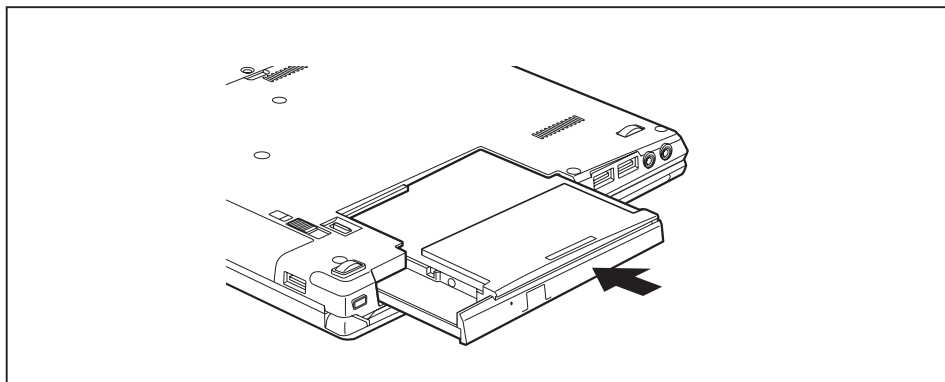
The modular bay device can now be removed without any further actions being necessary.

## Removing a modular bay device



- ▶ Slide the modular bay release (1) in the direction of the arrow and hold.
- ▶ Pull the modular bay device (2) out of the modular bay.

## Installing a modular bay device



- ▶ Place the modular bay device into the modular bay so that the contacts enter first.
- ▶ Push the modular bay device into the modular bay until you feel it locking into place.



## Optical drive



This product contains a light emitting diode, classification according to IEC 60825 1:2007: LASER CLASS 1, and must therefore not be opened.

## Handling optical discs

Observe the following guidelines when handling optical discs:

- Avoid touching the surface of a optical disc. Only handle optical discs by their edges.
- Always store optical discs in their cases. This will protect the optical disc against being covered in dust, scratched or damaged in any other way.
- Protect your optical discs against dust, mechanical vibrations and direct sunlight.
- Avoid storing a optical disc in areas subject to high temperatures or humidity.

You may use both 3-in. / 8-cm and 4.7-in. / 12-cm discs in the optical drive.

When using an optical disc of lesser quality, vibrations and reading errors may occur.

## CD/DVD indicator

The CD/DVD indicator flashes when an optical disc is inserted. The indicator goes out when the drive is ready for reading. The indicator lights up when the drive is being accessed. You may only remove the optical disc when the indicator is unlit.

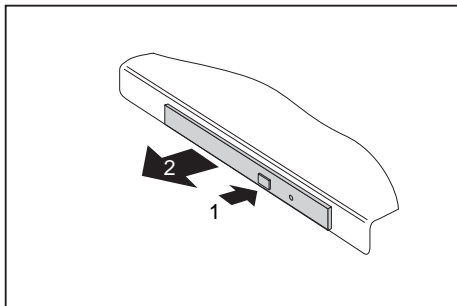


If the CD/DVD indicator does not go out after a optical disc has been inserted, but instead continues to flash, this means that the drive cannot access the optical disc.

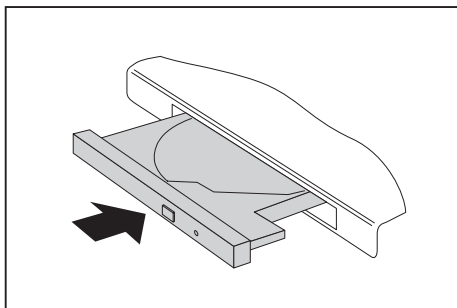
Either the optical disc is damaged or dirty or you are using a optical disc that the drive cannot read.

## Inserting or removing an optical disc

The notebook must be switched on.



- ▶ Push the insert/eject button (1).
- ↳ The drive tray will open.
- ▶ Gently pull the drive tray (2) completely out.



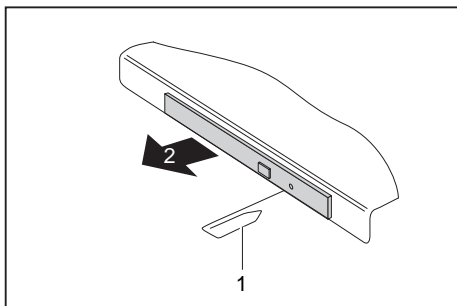
- ▶ Place the optical disc in the drive tray with the printed side facing upwards.

or

- ▶ Remove an optical disc that has been inserted.
- ▶ Push in the drive tray until you feel it lock into place.

## Manual removal (emergency removal)

In the event of a power failure or damage to the drive, you can remove the optical disc manually.



- ▶ Switch your notebook off.
- ▶ Push a pen or a piece of wire (such as a paperclip) firmly into the opening (1).
- ↳ The drive tray is ejected. You can now pull the drive tray (2) out of the drive.

## Removing and installing the removeable dust filter



In order to ensure optimum cooling of the components in your notebook, you should periodically clean the dust filter of the heatsink.

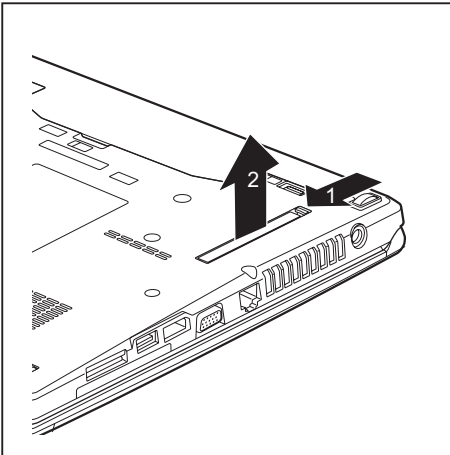
This ensures optimum fan performance. You can achieve the best cleaning results with a small hand-held vacuum cleaner.

If necessary, you can also use a dry brush to release dust from the ventilation slots.

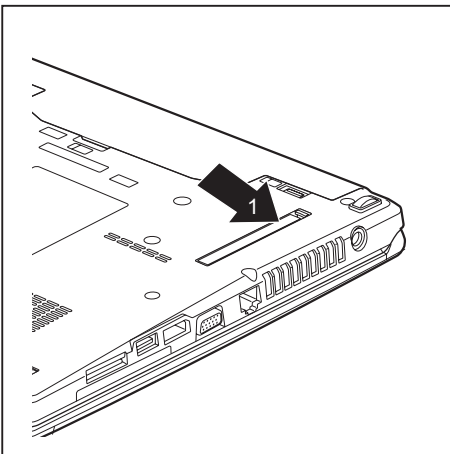
Do not use any cleaning liquids! Ensure that no liquid enters the device.

To avoid overheating of the device, do not remove the dust filter when the device is switched on.

- Prepare for removal, see chapter ["Preparing to remove components", Page 66](#).



- Press and hold the lock of the dust filter (1) and remove it from its slot (2).
- Clean the dust chamber.



- Insert the dust filter into the slot (1) at an angle as shown, and ensure that you feel it click into place.
- Complete the removal, see chapter ["Finishing component removal", Page 72](#).

## Using the power-management features

The notebook uses less power when the available power-management features are used. You will then be able to work longer when using the battery before having to recharge it.



Power efficiency is increased and environmental pollution reduced. By choosing the best power options, you can make significant savings and at the same time help protect the environment.

When you close the LCD screen, depending on the setting in Windows, the notebook automatically enters a power saving mode.

- ▶ Select the power management functions in your Control Panel.
- ▶ Select the Screen Saver in your Control Panel.



If you need further information about an option, you can get help with most settings by pressing **F1** to open the Microsoft Help.

**When the notebook is in power-saving mode, the following must be remembered:**



During power saving mode, open files are held in the main memory or in a swap file on the hard disc.

Never turn off your notebook while it is in a power saving mode. If the built-in battery is nearly empty, close the open files and do not go into power saving mode.

**If you do not intend to use your notebook for a long period of time:**

- ▶ Exit power saving mode if necessary via the mouse or keyboard or by switching on the notebook.
- ▶ Close all opened programs and completely shut down the notebook.

## SD cards

Your notebook is equipped with an integrated SD card reader.



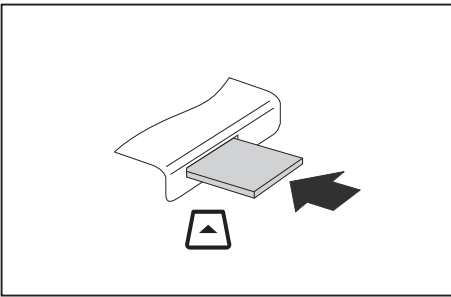
Observe the manufacturer's instructions when handling the memory cards.

### Supported formats

Your notebook supports the following format:

- Secure Digital (SD™ card)

### Inserting the SD card

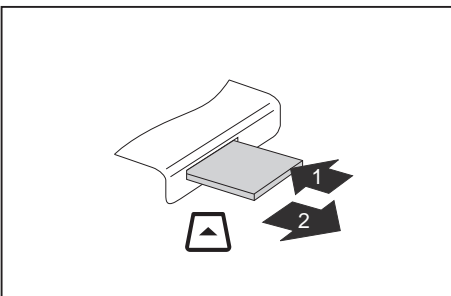


- ▶ Carefully slide the memory card into the slot. The label should be facing upward. Do not apply excessive force, as otherwise the delicate contact surfaces could be damaged.
- ↳ Depending on the particular type used, the memory card may protrude slightly from the slot.

### Removing the SD card



In order to protect your data, always follow the correct procedure for removing the card (see the documentation for your operating system).



- ▶ On devices with card locking: Press on the storage card (1).
- ↳ The storage card is released and can now be removed.
- ▶ Pull the storage card out of the slot (2).

## Speakers and microphones

Information on the exact position of the speakers and microphone can be found in ["Ports and controls", Page 12](#).

Please refer to chapter ["Key combinations", Page 31](#) for information on setting the volume and also enabling/disabling the speakers using key combinations.



If you attach an external microphone, the built-in microphone is disabled.

When you connect headphones or external speakers, the built-in speakers are disabled.


Information on connecting headphones and a microphone can be found in ["Connecting external devices", Page 59](#).

## Wireless LAN/Bluetooth radio components



The installation of radio components not approved by Fujitsu will invalidate the certifications issued for this device.

## Switching the wireless components on and off

- ▶ Press the  button to start the *WirelessSelector*.
- ↳ The radio component indicator will be illuminated when one or more radio components are switched on.



If you switch off the radio components, the wireless LAN antenna and the Bluetooth module will also be switched off.

You can enable and disable the installed radio components individually using the *WirelessSelector* program.

Details on using Wireless LAN can be found in the online help system included in the Wireless LAN software.

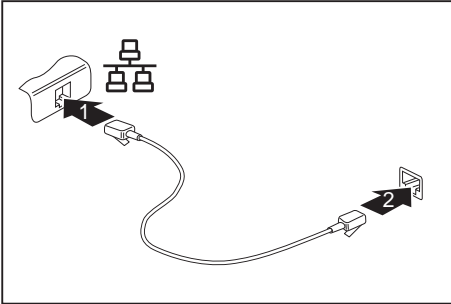
You can find more information on how to use Bluetooth on the CD you received with your Bluetooth software.

## Further information on WLAN and Bluetooth

For further information about WLAN or Bluetooth, see "Appendix: Miscellaneous Information".

## Ethernet and LAN

The internal network module of your notebook supports Ethernet LAN. You can use it to establish a connection to a local network (LAN = Local Area Network).



- ▶ Connect the network cable to the LAN port of the notebook (1).
- ▶ Connect the network cable to your network connection (2).



Your network administrator can help you to configure and use the LAN connections.

The network cable is not included in the delivery scope. This type of cable can be obtained from a specialist dealer.

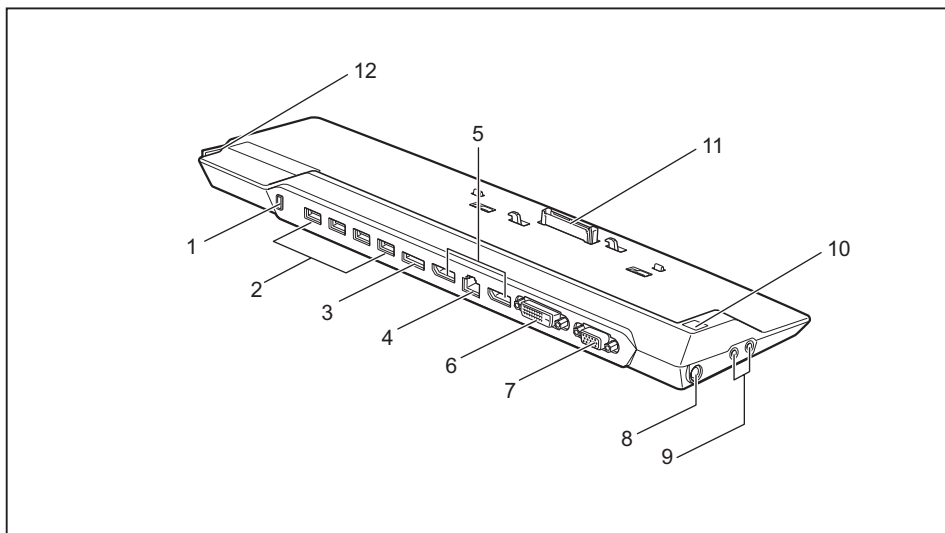
## Your Port Replicator (optional)

The Port Replicator is a device that helps you to quickly connect your notebook to your peripheral devices, such as a monitor, printer etc.

The features offered by the Port Replicator include standard ports for monitor, audio, mouse and keyboard.

You need only dock the notebook in order to work with your peripheral devices.

### Ports on the Port Replicator



1 = Security Lock device

2 = USB 3.0 ports

3 = ESata port

4 = LAN port

5 = DisplayPorts

6 = DVI-D monitor port

7 = VGA monitor port

8 = DC input connector (DC IN)

9 = Headphones and microphone port

10 = Power ON/OFF button

11 = Connector on the Port Replicator for  
the docking port on the underside  
of the notebook

12 = Unlocking lever



The DVI port and DisplayPort cannot be used at the same time.



## Multi Monitoring

Up to three displays are supported: with the optional Port Replicator you can take multi-tasking to the next level. With the ability of running three monitors you will have enough real-estate to cut from one document and paste to another and keep track of email without closing one app so you can see another. This is the key to being efficient in today's business environments.

Possible monitor combinations:

LIFEBOOK ports				Port Replicator ports			
LCD	HDMI	Display Port	VGA	DVI (shared w/ DP1)	Display Port (DP1, shared w/ DVI)	Display Port (DP2)	VGA
Notebook only, multiple monitor support							
X	X	-	-	-			
X	-	X	-				
X	-	-	X				
X	X	X	-				
X	X	-	X				
Notebook docked to Port Replicator, multiple monitor support							
2 displays							
X	-	-	-	X	-	-	-
X	-	-	-	-	X	-	-
X	-	-	-	-	-	X	-
X	-	-	-	-	-	-	X
3 displays							
X	X	-	-	-	-	X	-
X	X	-	-	-	-	-	X
X	-	X	-	X	-	-	-
X	-	X	-	-	X	-	-
X	-	-	-	X	-	X	-
X	-	-	-	X	-	-	X
X	-	-	-	-	X	X	-
X	-	-	-	-	X	-	X

## Connecting the notebook to the Port Replicator



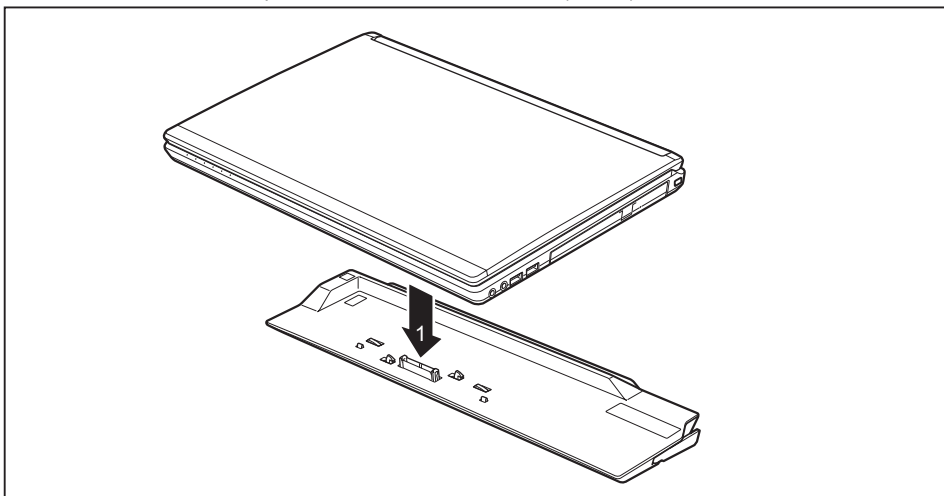
If you connect the notebook to the Port Replicator during operation, problems can occur. We recommend that you switch off the notebook beforehand.



The AC adapter must be connected to the Port Replicator when the notebook is connected to the Port Replicator.

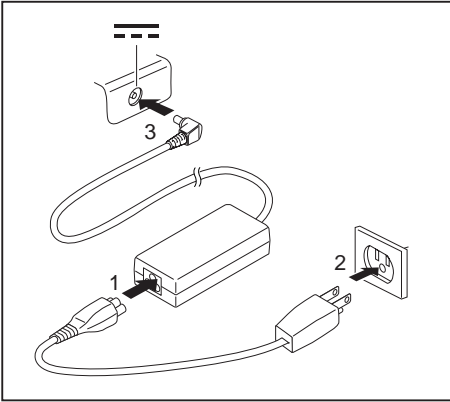
We recommend that the notebook is not operated with the LCD screen closed when the notebook is connected to the Port Replicator. The resulting overheating can cause reduced performance and increased activity of the integrated fan.

- ▶ Switch the notebook off.
- ▶ Remove the AC plug for the AC adapter from the power outlet.
- ▶ Disconnect the AC adapter cable from the DC socket (DC IN) of the notebook.



- ▶ Position the notebook so that it is in line with the back edge of the Port Replicator.
- ▶ Place the notebook onto the Port Replicator (1) and ensure that it locks into place correctly.

## Connecting the AC adapter to the Port Replicator



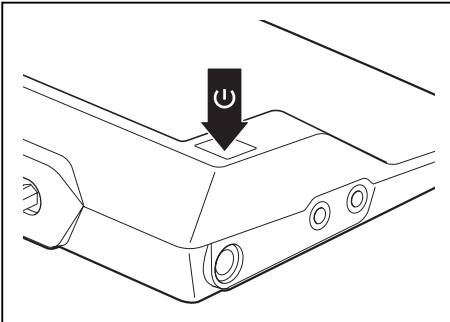
- ▶ Connect the power cable to the AC adapter (1).
- ▶ Plug the power cable into the power outlet (2).
- ▶ Connect the AC adapter cable to the DC jack (DC IN) of the Port Replicator (3).



Power Outlets will vary from country to country, see chapter ["When travelling in other countries "](#), Page 19.

When the notebook is connected to a Port Replicator, the operating system creates a hardware profile for the "Docked" mode. In this profile, for example, the setting is saved as to which monitor was last used for output. This profile will be loaded, as soon as the notebook is connected to a Port Replicator of the same type.

## Switching on the notebook via the port replicator



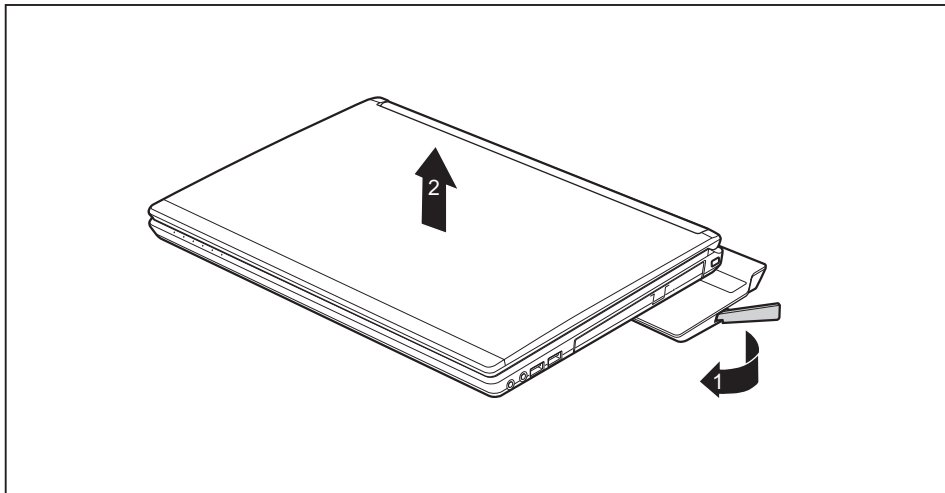
- ▶ Press the Power ON/OFF button on the port replicator to switch the notebook on.
- ↳ The power-on indicator of the Port Replicator lights up.

## Disconnecting the notebook from the Port Replicator



Problems may occur if the notebook is removed from the Port Replicator during operation. We recommend that the notebook is switched off or that the appropriate undocking function provided by the operating system is executed.

- Switch the notebook off.



- Pull the unlocking lever in the direction of the arrow (1), until you hear the notebook unlatch.
- Lift off the notebook (2).

# Security functions

Your notebook has several security features that you can use to secure your system from unauthorized access.

This chapter explains how to use each function, and what the benefits are.



Please remember that in some cases, for example, forgetting your password, you may be locked out and unable to access your data. Therefore, please note the following information:

- Make regular backups to external optical discs such as external hard drives, CDs, DVDs or Blu-ray Discs.
- Some security functions need you to choose passwords. Make a note of the passwords and keep them in a safe place.

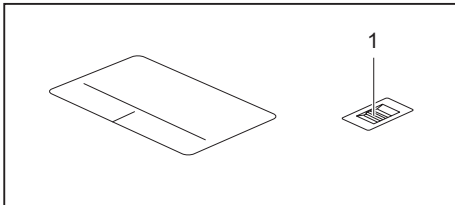
If you forget your passwords you will need to contact the our Service Desk. Deletion or resetting of passwords is not covered by your warranty and a charge will be made for assistance.

## Configuring the fingerprint sensor



Whether or not your device has a fingerprint sensor depends on the device configuration you have ordered.

The fingerprint sensor can record an image of a fingerprint. With additional fingerprint software, this image can be processed and used instead of a password.



- You must install the fingerprint software in order to be able to use the fingerprint sensor (1).



To install OmniPass on your system you must run the Bonus Apps tool as detailed in the Starting section of this manual. Once Bonus Apps have been installed, you may be prompted to restart you system. Once your system has rebooted you will be able to use OmniPass. If you choose not to restart immediately after installation, OmniPass will not be available for use until the next reboot.

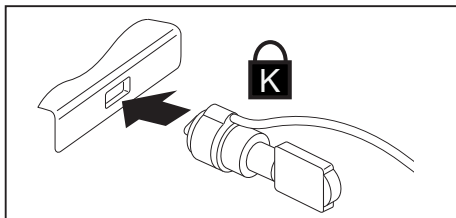
For further information about the fingerprint sensor see "Appendix: Miscellaneous Information".

# Using the Security Lock

Your device comes with a Security Lock mechanism for the Kensington Lock Cable. You can use the Kensington Lock Cable, a sturdy steel cable, to help protect your notebook from theft. The Kensington Lock Cable is available as an accessory.



Fujitsu recommends the use of a combination lock.



- Fit the Kensington Lock Cable to the mechanism on your notebook.



Attach another Kensington Lock Cable to your Port Replicator to protect your Port Replicator from theft as well.

## Configuring password protection in BIOS Setup Utility



Before using the various options for password protection in the *BIOS Setup utility* to increase data security, please observe the following:

Make a note of the passwords and keep them in a safe place. If you forget your supervisor HDD password you will not be able to access your notebook. Passwords are not covered by your warranty and a charge will be made for assistance.



Your password can be up to eight characters long and contain letters and numbers. No distinction is made between uppercase and lowercase.

## Protecting BIOS Setup Utility (supervisor and user HDD password)



If you have opened these operating instructions on the screen, we recommend that you print them out. You cannot call the instructions onto the screen while you are setting up the password.

The supervisor HDD password and the user HDD password both prevent unauthorized use of the *BIOS-Setup-Utility*. With the aid of the supervisor HDD password you can access all of the functions of the *BIOS-Setup-Utility*, while the user HDD password will only give you access to some of the functions. You can only set up a user HDD password if a supervisor HDD password has already been assigned.



Please refer to section ["Settings in BIOS Setup Utility", Page 73](#) for a description of how to call up and operate the *BIOS-Setup-Utility*.

### Setting supervisor and user HDD password

- ▶ Start the *BIOS Setup Utility* and go to the *Security* menu.
- ▶ Select the *Set Supervisor Password* field and press the Enter key.
  - ↳ With *Enter new Password*: you are asked to enter a password.
- ▶ Enter the password and press the Enter key.
  - ↳ *Confirm new Password* requires you to confirm the password.
- ▶ Enter the password again and press the Enter key.
  - ↳ *Changes have been saved* is a confirmation that the new password has been saved.
- ▶ To set the user HDD password, select *Set User Password* and proceed exactly as when configuring the supervisor HDD password.
  - ↳ If you do not want to change any other settings, you can exit *BIOS Setup Utility*.
- ▶ In the *Exit* menu, select the option *Save Changes & Exit*.
- ▶ Select *Yes* and press the Enter key.
  - ↳ The notebook will be rebooted and the new password will come into effect. It will now be necessary to first enter your supervisor or user HDD password in order to open the *BIOS Setup Utility*. Please note that the user HDD password only provides access to a few of the BIOS settings.

### Changing the supervisor or user HDD password

You can only change the supervisor HDD password when you have logged into the *BIOS Setup Utility* with the supervisor HDD password.

- ▶ Call the *BIOS Setup Utility* and go to the *Security* menu.
- ▶ When changing the password, proceed exactly as for password assignment.

### Removing passwords

To remove a password (without setting a new password) perform the following steps:

- ▶ Start the *BIOS Setup Utility* and go to the *Security* menu.
- ▶ Highlight the *Set Supervisor Password* or *Set User Password* field and press the Enter key.
- ↳ You will be requested to enter the current password by the *Enter Current Password* prompt.  
You will be requested to enter a new password by the *Enter New Password* prompt.
- ▶ Press the Enter key twice.
- ▶ In the *Exit* menu, select the option *Save Changes & Exit*.
- ▶ Select *Yes* and press the Enter key.
- ↳ The notebook will now reboot with the password removed.  
Removing the supervisor HDD password simultaneously deactivates the user HDD password.

### Password protection for booting of the operating system



With the supervisor HDD password you have set in the *BIOS Setup Utility* (see section ["Setting supervisor and user HDD password", Page 55](#)), you can also prevent booting of the operating system.

### Activating system protection

- ▶ Start the *BIOS Setup Utility* and go to the *Security* menu.
- ▶ Select the *Password on Boot* option and press the Enter key.
- ▶ Select the desired option (*Disabled*, *First Boot* or *Every Boot*) and press the Enter key.
- ▶ Select the *Save Changes & Exit* option under *Exit*.
- ↳ The notebook will reboot. You will be prompted to enter your password (the supervisor HDD password).

### Deactivating system protection

- ▶ Start the *BIOS Setup Utility* and go to the *Security* menu.
- ▶ Select the *Password on Boot* option and press the Enter key.
- ▶ Select the *Disabled* option and press the Enter key.
- ↳ If you do not want to change any other settings, you can exit *BIOS Setup Utility*.
- ▶ Select the *Save Changes & Exit* option under *Exit*.
- ↳ The notebook will reboot. The system is no longer password-protected.



## Trusted Platform Module (TPM) (device-dependent)

To use the TPM, you **must** activate the TPM in the *BIOS Setup* before the software is installed. The condition for this is that you have assigned at least the supervisor HDD password (see ["Security functions", Page 53](#)).

### Enabling TPM

- Requirement: You have assigned a supervisor HDD password, see ["Security functions", Page 53](#).
- ▶ Call up the BIOS Setup and select the *Security* menu.
- ▶ Mark the *TPM (Security Chip) Setting* field and press the Enter key.
- ▶ Select the "*Security Chip*" "*Enabled*" entry to activate the TPM.
- ↳ Once you have activated the TPM through a reboot, the *Clear Security Chip* option appears.  
With *Clear Security Chip*, you can delete the owner in the TPM, if the TPM has already been used. With *Enabled*, all secret keys (e.g. SRK - Storage Root Keys, AIK - Attestation Identity Keys etc.) generated by applications are deleted.  
  
Please note that you will then no longer be able to access the data you have encrypted with the keys based on that holder.
- ▶ Select the *Exit Saving Changes* option in the Exit menu.
- ▶ Press the Enter key and select *Yes*.
- ↳ The notebook will restart, and TPM will be enabled after the reboot.

### Disabling TPM

- Requirement: You have assigned a supervisor HDD password, see ["Security functions", Page 53](#).
- ▶ Call up the BIOS Setup and select the *Security* menu.
- ▶ Mark the *TPM (Security Chip) Setting* field and press the Enter key.
- ▶ Select "*Security Chip*" "*Disabled*" to deactivate the TPM.
- ▶ From the *Exit* menu, choose the option *Exit Saving Changes*.
- ▶ Press the Enter key and select *Yes*.
- ↳ Your notebook will now restart and TPM will be disabled.

## SmartCard reader



Depending on the device configuration level, your notebook is equipped with a SmartCard reader.

SmartCards are not supplied as standard equipment. You can use all SmartCards that comply with the ISO standard 7816-1, -2 or -3. These SmartCards are available from various manufacturers.

With the appropriate software you can use your SmartCard as an alternative to password protection, but also as a digital signature, for encrypting your e-mails or for home banking.

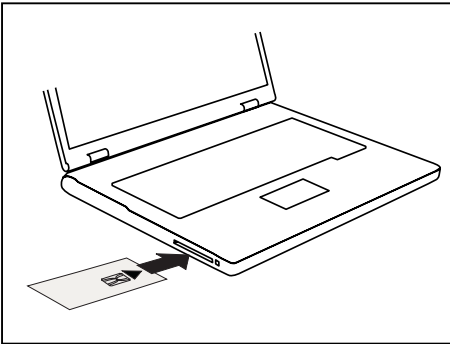
We recommend that you always use two SmartCards. Always keep one of the SmartCards in a safe place if you are carrying the other SmartCard with you.

## Inserting the SmartCard



Do not use force when inserting and removing the SmartCard.

Make sure that foreign objects do not fall into the SmartCard reader.



- Slide the SmartCard into the SmartCard reader with the chip facing upwards (on some variants it faces down) and to the front.

# Connecting external devices



Always refer to the safety information provided in ["Important notes", Page 17](#) before connecting or disconnecting any devices to or from your notebook.

Always read the documentation supplied with the device you wish to connect.

Never connect or disconnect cables during a thunderstorm.

Never pull at a cable when disconnecting it. Always grasp the plug.

Follow the steps below in order, when connecting or disconnecting devices to your notebook:



With some devices such as USB devices, it is not necessary to switch off the notebook and the device before connecting/disconnecting. For more information about whether or not devices need to be switched off, please refer to the documentation supplied with the external device.

Some of the external devices require special drivers (see the operating system and external device documentation).

## Connecting devices to the notebook

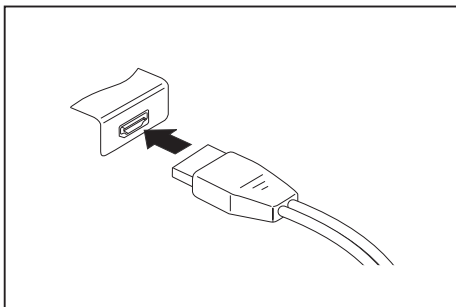
1. Turn off your notebook and all external devices.
2. Unplug your notebook and all devices from the power outlets.
3. Connect the cables for your external devices following the instructions.
4. Plug all power cables into the power outlets.

## Disconnecting devices from the notebook

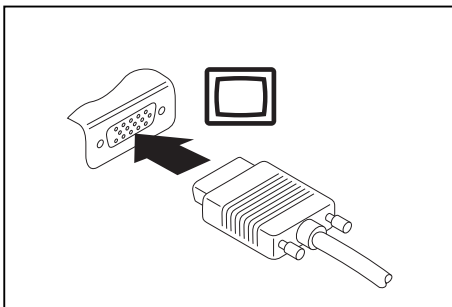
1. Turn off your notebook and all external devices.
2. Unplug your notebook and all devices from the power outlets.
3. Disconnect the cables for your external devices following the instructions.

## Connecting an external monitor

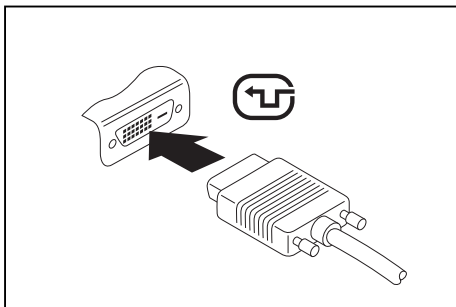
An analogue monitor is connected to the analogue VGA monitor port, a digital monitor to the DisplayPort or to the DVI-D monitor port on the optional Port Replicator. Monitor output is limited to a maximum of two monitors at any one time (see ["Key combinations", Page 31](#), section "Toggle output monitor").



Digital DisplayPort



Analogue VGA monitor port



Digital DVI-D monitor port (on the optional Port Replicator)

- ▶ Switch off the notebook and the external monitor.
- ▶ Plug the data cable of the external monitor into the monitor port.
- ▶ First switch on the external monitor and then the notebook.



You can also switch between the external monitor and the LCD monitor of the notebook, see chapter ["Key combinations", Page 31](#).

You can display the same picture on the external monitor and the notebook LCD monitor simultaneously.

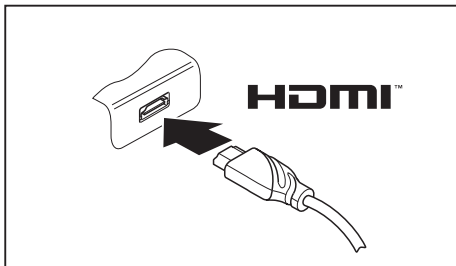
If you wish to operate the monitor via a DVI port, use the optional Port Replicator available for your notebook.

## HDMI port



Depending on the device variant, your device may include an integral HDMI port (LIFEBOOK E756).

The HDMI port on your notebook can be used to connect an external amplifier, LCD TV or a plasma TV with an HDMI connection.



- ▶ Connect the data cable to the external device.
- ▶ Connect the data cable to the HDMI port of the notebook.

## Connecting USB devices

On the USB ports, you can connect external devices that also have a USB port (e.g. a DVD drive, a printer, a scanner or a modem).



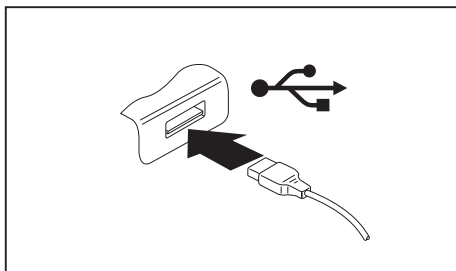
USB devices are hot-pluggable. This means you can connect and disconnect devices while your operating system is running.

USB 1.x has a maximum data transfer rate of 12 Mbit/s.

USB 2.0 has a data transfer rate of up to 480 Mbit/s.

USB 3.0 has a data transfer rate of up to 5 Gbit/s.

Additional information can be found in the documentation for the USB devices.



- ▶ Connect the data cable to the external device.
- ▶ Connect the data cable to a USB port of the notebook.



### Device drivers

USB devices will be automatically recognized and installed by your operating system.

## USB port with charging function (Anytime USB charge)

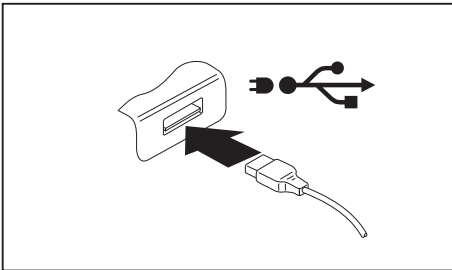


It is recommended that the notebook be operated with the power supply connected whenever the USB port with charging function is in use, as this function will drain the battery more quickly if an external USB device is being charged.

The power supply unit must already be connected when the notebook is switched off, as otherwise the USB charging function will be disabled and the connected USB devices will not be charged.



Some USB devices (e.g. mobile telephones) require a driver in order to utilize the USB charging function. In this case, the USB charging function will not work when the notebook is switched off, as no drivers are active when the notebook is switched off.



You can use this USB port to charge or supply power to a USB device (e.g. to charge a PDA or a mobile phone or to connect a USB lamp), even if the notebook is switched off.

## How to remove USB devices correctly



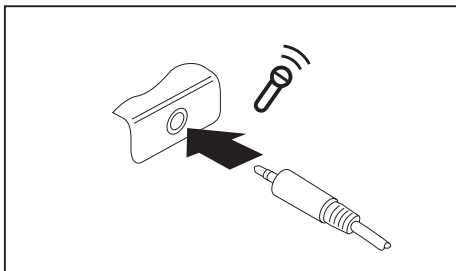
Always correctly remove the device according to the rules described below, to ensure that none of your data is lost.

- ▶ Left click on the icon to safely remove hardware, located in the taskbar.
- ▶ Select the device which you want to shut down and remove.
- ▶ Press the Enter key.
- ↳ Wait for the dialogue box which tells you that it is now safe to remove the device.

## Connecting external audio devices

### Microphone port/Line In

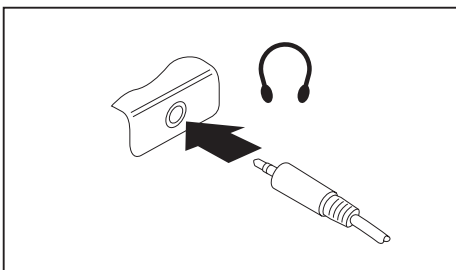
The microphone port/Line In allows you to connect an external microphone, a MiniDisc player, MP3 player, CD player or a tape deck to your notebook.



- ▶ Connect the audio cable to the external device.
- ▶ Connect the audio cable to the microphone port/Line In of the notebook.

### Headphone port

You can connect headphones or external speakers to your notebook via the headphone port.



- ▶ Connect the audio cable to the external device.
- ▶ Connect the audio cable to the headphone port of the notebook.
- ↳ The internal speakers are disabled.



If you purchase a cable from a retailer, please note the following information:

The headphone port on your notebook is a "3.5 mm jack socket".

If you want to connect headphones or a speaker you will need a "3.5 mm jack plug".



# Removing and installing components during servicing



Only qualified technicians should repair your notebook. Unauthorized opening or incorrect repair may greatly endanger the user (electric shock, fire risk) and will invalidate your warranty.

After consulting the Hotline/Service Desk, you may remove and install the components described in this chapter yourself.



If you remove and install components without consulting the Hotline/Service Desk, then the warranty of your notebook will be voided.

## Notes on installing and removing boards and components

- Switch the notebook off and pull the power plug out of the electrical outlet.
- Always remove the battery.
- Take care when you use the locking mechanisms on the battery and any other component.
- Never use sharp objects such as screwdrivers, scissors or knives as leverage to remove covers.



Boards with electrostatic sensitive devices (ESD) are marked with the label shown.

When handling boards fitted with ESDs, you must always observe the following points:

- You must always discharge static build up (e.g. by touching a grounded object) before working.
- The equipment and tools you use must be free of static charges.
- Remove the power plug from the AC supply before inserting or removing boards containing ESDs.
- Always hold boards with ESDs by their edges.
- Never touch pins or conductors on boards fitted with ESDs.

# Preparing to remove components

If you are going to remove or change system components, prepare for the removal as follows:



Please observe the safety information in chapter ["Important notes", Page 17](#).

Remove the power plug from the power outlet !

- Switch the device off.



The device must not be in energy-saving mode !

- Close the LCD screen.
- Remove all the cables from the device.
- Turn the device over and place it on a stable, flat and clean surface. If necessary, lay an anti-slip cloth on this surface to prevent the device from being scratched.
- Remove the battery (see ["Removing a battery", Page 38](#)).

# Removing and installing the memory expansion

If you are asked by the Hotline/Service Desk to remove and install the memory expansion yourself, proceed as follows:



Please observe the safety information in chapter ["Important notes", Page 17](#).

When installing/removing memory modules, the battery must be removed from the notebook and the notebook must not be connected to the power supply, see ["Preparing to remove components", Page 66](#).

Only use memory expansion modules that have been approved for your notebook (see ["Technical data", Page 83](#)).

Never use force when installing or removing a memory extension.

Make sure that foreign objects do not fall into the memory extension compartment.

You must open the service compartment to remove or install a memory module. On some devices, opening the compartment may expose other components. These components should be removed and replaced only by authorized specialists. Therefore, be sure to observe the following:

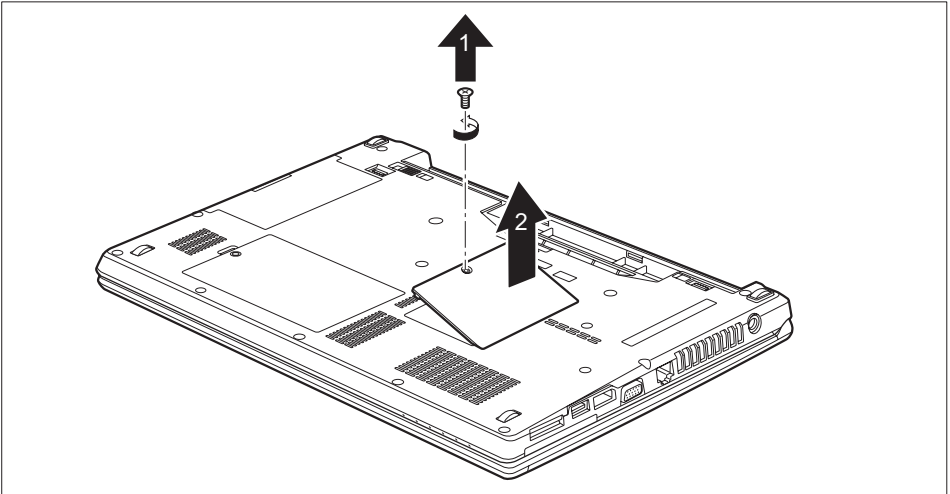


Individual components can become very hot during operation. Therefore, we recommend that you wait one hour after switching off the notebook before removing or installing memory modules. Otherwise, there is a risk of suffering burns!

As some components are exposed that are sensitive to static electricity, please take note of chapter ["Notes on installing and removing boards and components", Page 65](#).

## Removing the cover

- Prepare for removal, see ["Preparing to remove components", Page 66.](#)



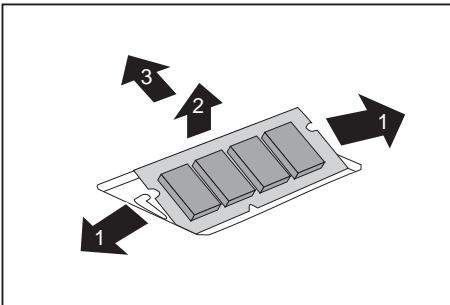
- Remove the screw (1).



Keep the screw in a safe place.

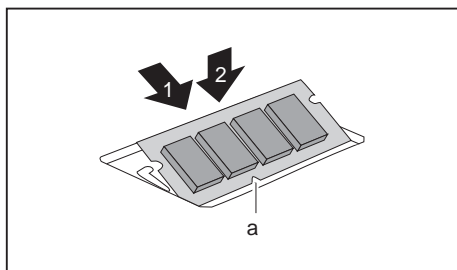
- Lift the cover off the notebook (2).

## Removing memory modules



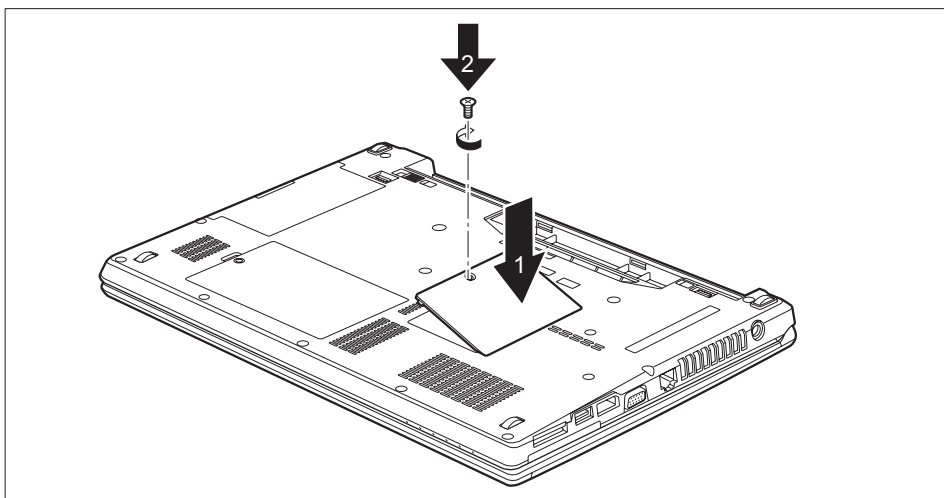
- Carefully push the two mounting clips outwards (1).
- ↳ The memory module snaps upwards (2).
- Pull the memory module out of its slot in the direction of the arrow (3).

## Installing a memory module



- ▶ Insert the memory module with the contacts and the recess (a) facing the slot (1).
- ▶ Carefully push the memory module downwards until you feel it click into place (2).

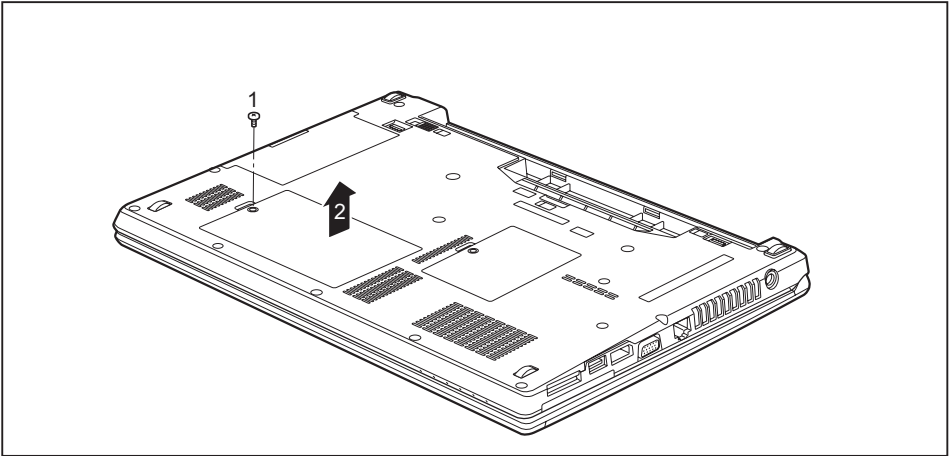
## Attaching the cover



- ▶ Place the cover in the correct mounting position (1).
- ▶ Tighten the screw (2).
- ▶ Complete the installation, see ["Finishing component removal", Page 72](#).

## Removing and installing the hard disk

### Removing the cover



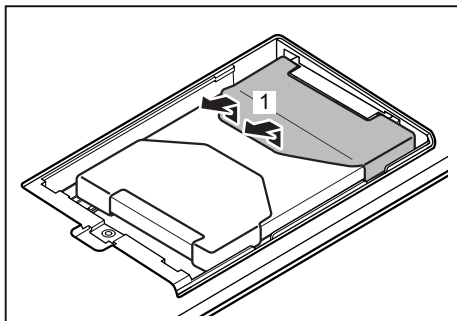
- Remove the screw (1).



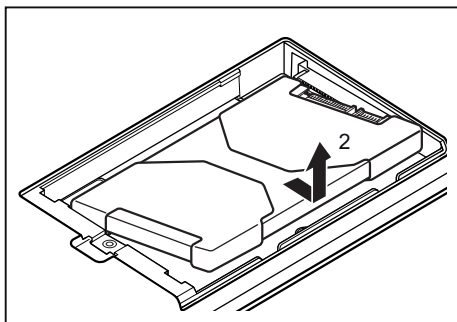
Keep the screw in a safe place. If you are removing more than one component at the same time, store the screws for the individual components separate from each other. If you install the wrong screws, components may be damaged.

- Lift the cover off the notebook (2).

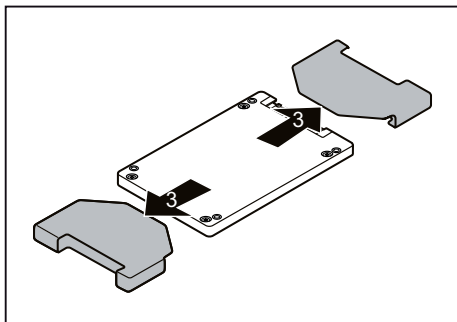
## Removing the hard disk



- To release the hard disk from the contacts, pull it in the direction of the arrow (1).

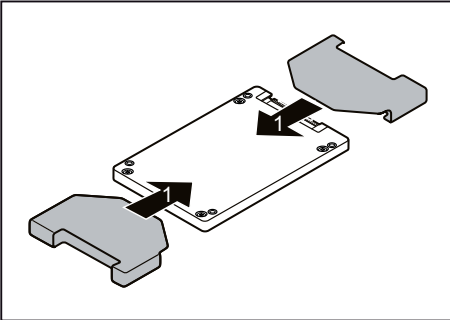


- Remove the hard disk from the hard disk compartment (2).

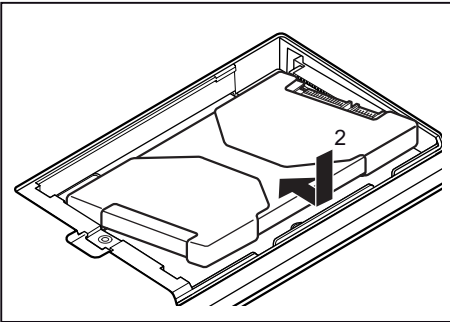


- Pull off the hard disk sheets (3).

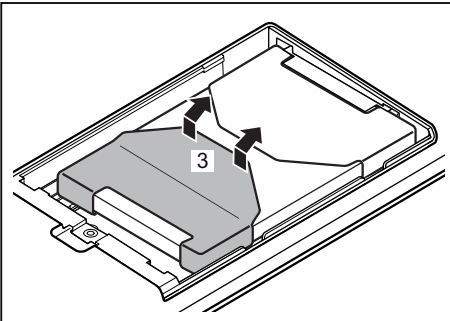
## Installing the hard disk



- Attach the hard disk sheets to the hard disk (1).

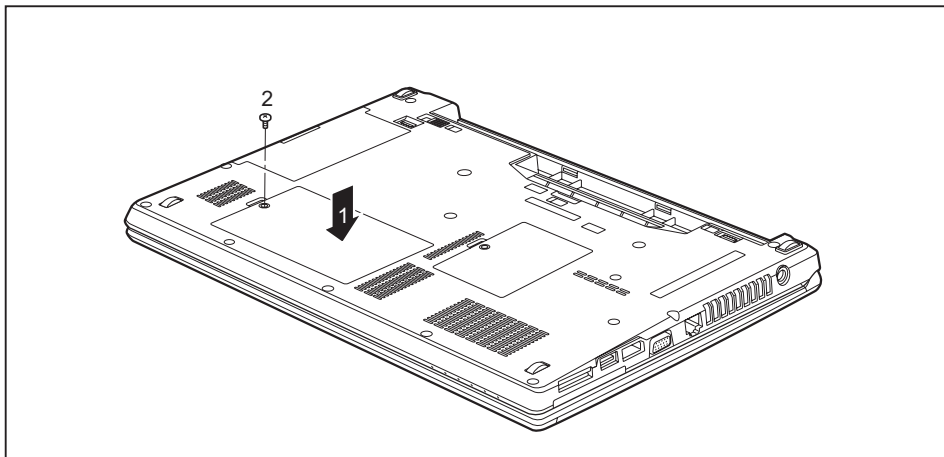


- Place the hard disk into the hard disk compartment (2).



- Pull the hard disk in the direction of the arrow (3) until the contacts of the hard disk engage.

## Attaching the cover



- ▶ Place the cover in the correct mounting position (1).
- ▶ Tighten the screw (2).

## Finishing component removal

After you have removed or changed the system components as you required, please prepare your device for operation again as follows:

- ▶ Install the battery again (see ["Installing a battery", Page 39](#)).
- ▶ Turn the notebook the right way up again and place it on a flat surface.
- ▶ Reconnect the cables that you disconnected before.



# Settings in BIOS Setup Utility

The *BIOS Setup Utility* allows you to set the system functions and the hardware configuration for the notebook.

When it is delivered, the notebook is set to factory default settings. You can change these settings in *BIOS Setup Utility*. Any changes you make take effect as soon as you save and exit the *BIOS Setup Utility*.

The *BIOS Setup Utility* program contains the following menus:

<i>Info</i>	Displays information relating to the BIOS, processor and notebook
<i>System</i>	Advanced system settings
<i>Advanced</i>	Configuration of various hardware components, such as mouse, keyboard, processor
<i>Security</i>	Password settings and security functions
<i>Boot</i>	Configuration of the start-up sequence
<i>Exit</i>	Exits the <i>BIOS Setup Utility</i>

## Starting the BIOS Setup Utility

- ▶ Reboot the device (switch off/on to reboot the operating system).
- ↳ The following or a similar display appears on the screen at start-up:

<F2> BIOS Setup <F12> Boot Menu

- ▶ Press the function key **[F2]**.
- ▶ If a password has been assigned, enter the password and press the Enter key.



If you have forgotten the password, contact your system administrator or contact our customer service centre.

The *BIOS Setup Utility* starts.

## Operating BIOS Setup Utility



Press the **[F1]** key to display help on the operation of the *BIOS Setup Utility*. The description of the individual settings is shown in the right-hand window of the *BIOS Setup Utility*.

With the **[F9]** key you can load the default settings of the *BIOS Setup Utility*.

- ▶ Use the cursor keys **[←]** or **[→]** to select the menu you wish to access to make changes.
- ↳ The menu is displayed on the screen.
- ▶ Select the option you want to change with the cursor keys **[↑]** or **[↓]**.
- ▶ Press the Enter key.
- ▶ Press the **[ESC]** key to exit the selected menu.
- ▶ For future reference, make a note of the changes you have made (for example, in this manual).

## Exiting BIOS Setup Utility

You need to select the desired option in the *Exit* menu and activate it by pressing the Enter key:

### Exit Saving Changes – save changes and exit BIOS Setup Utility

- ▶ To save the current menu settings and exit the *BIOS Setup Utility*, select *Exit Saving Changes* and *Yes*.
- ↳ The notebook is rebooted and the new settings come into effect.

### Exit Discarding Changes – Discard changes and exit BIOS Setup Utility

- ▶ To discard the changes, select *Exit Discarding Changes* and *Yes*.
- ↳ The settings in place when *BIOS Setup Utility* was called remain effective. *BIOS Setup Utility* is terminated and the notebook is rebooted.

### Load Setup Defaults – Copy Standard Entries

- ▶ To copy the standard entries for all menus of the *BIOS Setup Utility*, choose *Load Setup Defaults* and *Yes*.

## Discard Changes – Discard changes without exiting the BIOS Setup Utility

- ▶ To discard the changes you have made, select *Discard Changes* and *Yes*.
- ↳ The settings in place when *BIOS Setup Utility* was called remain effective. You can now make additional settings in the *BIOS Setup Utility*.
- ▶ If you want to exit *BIOS Setup Utility* with these settings, select *Exit Saving Changes* and *Yes*.

## Save Changes – save changes without exiting the BIOS Setup Utility

- ▶ To save the changes, select *Save Changes* and *Yes*.
- ↳ The changes are saved. You can now make additional settings in the BIOS Setup Utility.
- ▶ If you want to exit BIOS Setup Utility with these settings, choose *Exit Saving Changes* and *Yes*.

## Save Changes and Power Off

- ▶ To save the changes and switch off your device, select *Save Changes and Power Off* and *Yes*.
- ↳ The changes are saved. Your device is shut down.

# Troubleshooting and tips

If a fault occurs, try to correct it as described. If you fail to correct the problem, proceed as follows:

- ▶ Make a note of the steps and the circumstances that led to the fault. Also make a note of any error messages displayed.
- ▶ Switch the notebook off.
- ▶ Please contact the Hotline/Service Desk.



You can contact Fujitsu Service and Support in the following ways:

- Toll free: 1-800-Fujitsu (1-800-838-5487)
- Website: ["http://solutions.us.fujitsu.com/www/content/support/contact/index.php"](http://solutions.us.fujitsu.com/www/content/support/contact/index.php)

Please have the following information ready when you call:

- The model name and serial number of the notebook. The serial number is located on a sticker on the underside of the notebook.
- Notes of any messages that appear on the screen and information on acoustic signals.
- Any changes you have made to the hardware or software since receiving the notebook.
- Any changes you have made to the *BIOS Setup* settings since receiving the notebook.
- Your system configuration and all peripheral devices connected to your system.
- Your sales contract.



Our notebooks have been designed primarily with mobile applications in mind. This means that considerable effort has been made to optimize components and equipment in terms of weight, space and energy requirements. Depending on the particular configuration you have purchased, it is possible that functionality may be slightly reduced compared to a desktop PC if you are running processor-intensive gaming software, e.g. games with intensive 3D graphics. Updating your hardware with drivers which have not been approved by Fujitsu may result in performance losses, data losses or malfunction of the equipment. A list of approved drivers and current BIOS versions can be downloaded from: ["http://solutions.us.fujitsu.com"](http://solutions.us.fujitsu.com)

## Help if problems occur

Should you encounter a problem with your computer that you cannot resolve yourself:

- ▶ Note the ID number of your device. The ID number is found on the type rating plate on the back or underside of the casing.
- ▶ For further clarification of the problem, contact the Fujitsu Service Desk. When you do this, please have ready the ID number and serial number of your system.

## Recovering your Factory Image

In the event you need to restore your original Factory Image refer to the steps in "Appendix: Miscellaneous Information".

## The notebook's date or time is incorrect

Cause	Troubleshooting
Time and date are incorrect.	▶ With the <i>BIOS-Setup-Utility</i> , you can set the date and time in the <i>main</i> menu.
If the time and date are still set incorrectly after switching on the notebook.	▶ Please contact your sales outlet or our Hotline/Service Desk.

## When certain characters are entered on the keyboard, only numerals are written

Cause	Troubleshooting
The virtual numeric keypad of your device is activated, see <a href="#">"Virtual numeric keypad", Page 30</a>	▶ Press the <b>[Num]</b> key.

## The notebook's LCD screen remains blank

Cause	Troubleshooting
Monitor is switched off.	▶ Press a key or touch the touchpad.
External monitor or television set connected.	▶ Press the key combination to switch the screen output, see <a href="#">"Key combinations", Page 31</a> .

## The LCD screen is difficult to read

Cause	Troubleshooting
Reflected glare	▶ Turn the notebook or alter the tilt of the LCD screen. ▶ Increase the brightness of the screen.

## The external monitor remains blank

Cause	Troubleshooting
Monitor is switched off.	► Switch the external monitor on.
Power saving has been activated (monitor is blank).	► Press any key to continue.
Brightness is set to dark.	► Adjust the brightness of the monitor.
Screen output is set to the notebook's LCD screen	► Press the key combination to switch the screen output, see <a href="#">"Key combinations", Page 31</a> .
The external monitor's power cable or data cable is not connected properly.	<ul style="list-style-type: none"> <li>► Switch off the external monitor and the notebook.</li> <li>► Check whether the power cable is plugged properly into the external monitor and into the poweroutlet.</li> <li>► Check whether the data cable is properly connected to the notebook and the external monitor (if it is plugged in with a connector).</li> <li>► Switch on the external monitor and the notebook.</li> </ul>

## The external monitor is blank or the image is unstable

Cause	Troubleshooting
The wrong external monitor has been selected or the wrong screen resolution has been set for the application program.	<ul style="list-style-type: none"> <li>► Terminate the application program in Windows by pressing <b>[Alt] + [F4]</b>. If the fault persists after closing the program, use the key combination for switching the screen output (see <a href="#">"Key combinations", Page 31</a>) to switch over to the notebook's LCD screen. Change the following setting:</li> <li>► Set the screen resolution: Set the screen resolution as described in the documentation for your operating system.</li> <li>► Select monitor: Select monitor 1 or 2 as described in the documentation for your operating system.</li> </ul>

## The notebook cannot be started

Cause	Troubleshooting
The battery is not installed correctly.	<ul style="list-style-type: none"> <li>▶ Check whether the battery is installed correctly in its compartment.</li> <li>▶ Switch the notebook on.</li> </ul>
The battery is dead.	<ul style="list-style-type: none"> <li>▶ Charge the battery.</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>▶ Insert a charged battery.</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>▶ Connect the AC adapter to the notebook.</li> </ul>
The power adapter is not connected correctly.	<ul style="list-style-type: none"> <li>▶ Check whether the AC adapter is connected correctly to the notebook.</li> <li>▶ Switch the notebook on.</li> </ul>

## The notebook stops working

Cause	Troubleshooting
Notebook is in energy saving mode.	<ul style="list-style-type: none"> <li>▶ Leave energy saving mode.</li> </ul>
An application program has caused the malfunction.	<ul style="list-style-type: none"> <li>▶ Close the application program or restart the notebook (by restarting the operating system or switching the device off and back on again).</li> </ul>
The battery is dead.	<ul style="list-style-type: none"> <li>▶ Charge the battery.</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>▶ Insert a charged battery.</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>▶ Connect the AC adapter to the notebook.</li> </ul>

## The printer does not print

Cause	Troubleshooting
The printer is not switched on.	<ul style="list-style-type: none"> <li>▶ Make sure that the printer is switched on and ready for operation (refer to the documentation supplied with the printer).</li> </ul>
The printer is not connected correctly.	<ul style="list-style-type: none"> <li>▶ Check that the data cable connecting the notebook to the printer is properly connected.</li> </ul>
The printer driver is faulty or not correctly installed, or it is the wrong printer driver.	<ul style="list-style-type: none"> <li>▶ Check that the data cable connecting the notebook to the printer is properly connected.</li> <li>▶ Check whether the correct printer driver is loaded (refer to the printer documentation).</li> </ul>

## The radio connection to a network does not work

(Possible) Cause	Troubleshooting
The wireless component is disabled.	► Switch the radio component on (see <a href="#">"Switching the wireless components on and off", Page 46</a> ).
The wireless component is enabled. Despite this, the wireless connection to a network does not work.	<ul style="list-style-type: none"> <li>► Check whether the radio connection is switched on via the software.</li> <li>► Further information on using the radio component can be found in the help files.</li> </ul>

## Acoustic warnings

Cause	Troubleshooting
A beep sounds every few seconds. The battery is almost flat.	► Charge the battery.

## SmartCard reader is not recognized

Cause	Troubleshooting
Chip card inserted incorrectly.	<ul style="list-style-type: none"> <li>► Make sure you have inserted your SmartCard into the SmartCard reader with the chip facing upwards.</li> <li>► Check whether the SmartCard you are using is supported. Your SmartCard must comply with the ISO standard 7816-1, -2, -3 and -4.</li> </ul>

## SmartCard PIN forgotten

Cause	Troubleshooting
PIN forgotten	► If you are working in a network, contact your system administrator, who can unlock your notebook with a Supervisor PIN.

## SmartCard lost

Cause	Troubleshooting
SmartCard lost	► If you are working in a network, contact your system administrator, who can boot up your notebook with a Supervisor SmartCard.



# Error messages on the screen

This section describes the error messages generated by the BIOS Setup. Error messages displayed by the operating system or programs are described in the relevant documentation.



If the error message appears repeatedly, despite troubleshooting measures, please contact the place of purchase or our customer service centre.

Error message/cause	Resolution
<b>CMOS battery bad</b> If the error message occurs repeatedly, the buffer battery in the notebook is flat.	<ul style="list-style-type: none"> <li>▶ Contact your sales outlet or our customer service centre.</li> </ul>
<b>System CMOS checksum bad - default configuration used</b> The system configuration information is incorrect.	<ul style="list-style-type: none"> <li>▶ Switch the notebook off.</li> <li>▶ Switch the notebook on.</li> <li>▶ Press the function key <b>[F2]</b> to access the <i>BIOS Setup</i>.</li> <li>▶ In the <i>BIOS Setup</i>, select the <i>Exit</i> menu.</li> <li>▶ Select the entry <i>Load Setup Defaults</i>.</li> <li>▶ Select <i>OK</i> and press the Enter key.</li> </ul>
<b>Extended memory failed at offset: xxxx Failing Bits: zzzz zzzz</b> When testing the extended memory an error has resulted at the address xxxx.	<ul style="list-style-type: none"> <li>▶ Check whether the additional memory module has been inserted correctly.</li> </ul>
<b>Failure Fixed Disk n</b> The settings of the hard disk drive are incorrect.	<ul style="list-style-type: none"> <li>▶ Start the <i>BIOS Setup (Primary Master submenu)</i> and select the correct settings.</li> </ul>
<b>Keyboard controller error</b>	<ul style="list-style-type: none"> <li>▶ Switch the notebook off with the Power ON/OFF button.</li> <li>▶ Wait 3 - 5 seconds and switch on the notebook again.</li> </ul>
<b>Keyboard error</b>	If you are using an external keyboard: <ul style="list-style-type: none"> <li>▶ Check the connection and reboot the notebook.</li> </ul>
<b>nn Stuck key</b>	<ul style="list-style-type: none"> <li>▶ Make sure that no key is pressed.</li> </ul>
<b>Operating system not found</b>	<ul style="list-style-type: none"> <li>▶ Check in the <i>BIOS Setup</i> whether your hard disk has been set correctly.</li> <li>▶ Make sure that the operating system is installed on the corresponding drive.</li> </ul>
<b>Press &lt;F1&gt; to resume, &lt;F2&gt; to SETUP</b> This error message appears if an error occurs during the self-test before starting the operating system.	<ul style="list-style-type: none"> <li>▶ Press the <b>[F1]</b> function key to start the operating system.</li> <li>▶ Press the function key <b>[F2]</b> to access the <i>BIOS Setup</i>.</li> </ul>

Error message/cause	Resolution
<i>Previous boot incomplete - Default configuration used</i> Due to an error during the previous system boot, default values were used for certain settings. Check the settings in the BIOS Setup.	► Press the <span style="border: 1px solid black; padding: 0 2px;">F1</span> function key when prompted to do so.
<i>Real time clock error</i>	► Contact your sales outlet or our customer service centre.
<i>nnnnK Shadow RAM failed at offset: xxxx Failing Bits: zzzz</i>	► Contact your sales outlet or our customer service centre.
<i>System battery is dead - Replace and run SETUP</i>	► Contact your sales outlet or our customer service centre.
<i>System cache error - Cache disabled</i>	► Contact your sales outlet or our customer service centre.
<i>System timer error</i>	► Contact your sales outlet or our customer service centre.

# Technical data



For detailed specifications, check the on-line tech specs on the Service and Support website: ["http://support.fujitsu.com/CS/Portal/supporthome.do"](http://support.fujitsu.com/CS/Portal/supporthome.do)

## LIFEBOOK

	LIFEBOOK E736	LIFEBOOK E746	LIFEBOOK E756
Ambient conditions			
Operating temperature	41°F – 95° F / 5 °C – 35 °C		
Temperature in transit	5° F – 140° F / 15 °C ... 60 °C		
Dimensions			
Width x depth x height	12.64 in. x 8.98 in. x 0.078-1.06 in. / 321 mm x 228 mm x 20.57–26.92 mm	13.31 in. x 9.10 in. x 0.078-1.06 in. / 338 mm x 231 mm x 20.57–26.92 mm	14.72 in. x 9.84 in. x 0.078-1.06 in. / 374 mm x 250 mm x 20.57–26.92 mm
Weight			
• with Weight Saver	approx. 3.73 lbs. (1.69 kg)	approx. 3.95 lbs. (1.79 kg)	approx. 4.28 lbs. (1.94 kg)
• with Optical Drive	approx. 3.95 lbs. (1.79 kg)	approx. 4.17 lbs. (1.89 kg)	approx. 4.50 lbs. (2.04 kg)
• with 2nd battery	approx 4.17 lbs. (1.89 kg)	approx 4.39 lbs. (1.99 kg)	approx. 4.72 lbs. (2.14 kg)
Main memory			
Slots	2 slots 204-pin DDR4-2133 SO-DIMM with a total of max. 32 GB RAM		
Approved memory modules	4 GB, 8 GB, or 16 GB DDR4-2133 SO-DIMM		
Display: LED backlight, Anti-glare			
Size	13.3 in. (33.8 cm)	14 in. (35.56 cm)	15.6 in. (39.6 cm)
HD Resolution (optional)	1,366 x 768 pixel, 200 cd/m <sup>2</sup>	1,366 x 768 pixel, 200 cd/m <sup>2</sup>	1,366 x 768 pixel, 220 cd/m <sup>2</sup>
FHD Resolution (optional)	1,920 x 1080 pixel, 330cd/m <sup>2</sup>	1,920 x 1080 pixel, 300cd/m <sup>2</sup>	1,920 x 1080 pixel, 300cd/m <sup>2</sup>



The data sheet for the device provides further technical data. You will find the data sheet on your device or on the Internet at ["http://solutions.us.fujitsu.com"](http://solutions.us.fujitsu.com).

# Rechargeable battery

	6-cell rechargeable battery 1	6-cell rechargeable battery 2	6-cell rechargeable battery 3 (Bay Battery module compartment)
Rated voltage	10.8 V	10.8 V	10.8 V
Rated capacity	6700 mAh	5800 mAh	2600 mAh
Watt Hour ratings	72 Wh	63 Wh	28 Wh

# AC adapter (3 pin, 65 W and 90 W)

Electrical data	
Rated voltage	100 V – 240 V (automatic)
Rated frequency	50 Hz – 60 Hz (automatic)
Secondary	
Rated voltage	19 V
Max. rated current	3.42 A/4.22 A/4.74 A

An additional AC adapter or power cable can be ordered at any time from the online Accessory store: ["http://www.shopfujitsu.com/store/accstore.jsp"](http://www.shopfujitsu.com/store/accstore.jsp).

# Manufacturer's notes

## Disposal and recycling

You can find information on this subject on your notebook or on our website (["http://solutions.us.fujitsu.com/www/content/products/trade-in\\_program/"](http://solutions.us.fujitsu.com/www/content/products/trade-in_program/)).

### Recycling your battery

Over time, the batteries that run your mobile computer will begin to hold a charge for a shorter amount of time; this is a natural occurrence for all batteries. When this occurs, you may want to replace the battery with a brand new one\*. If you replace it, it is important that you dispose of the old battery properly because batteries contain materials that could cause environmental damage if disposed of improperly.

Fujitsu is very concerned with environmental protection, and has enlisted the services of the Rechargeable Battery Recycling Corporation (RBRC)\*\*, a nonprofit public service organization dedicated to protecting our environment by recycling old batteries at no cost to you.

RBRC has drop-off points at many convenient locations throughout the United States and Canada. To find the location nearest you, go to "[www.RBRC.org](http://www.RBRC.org)" or call 1-800-822-8837.

If there are no convenient RBRC locations near you, you can also go to the EIA Consumer Education Initiative website "<http://EIAE.org/>" and search for a convenient disposal location.



Remember – protecting the environment is a cooperative effort, and we should make every effort to protect it for current and future generations.

\* To order a new battery for your Fujitsu mobile computer, go to the Fujitsu shopping site at "[www.shopfujitsu.com](http://www.shopfujitsu.com)" in the US or "[www.fujitsu.ca/products/notebooks](http://www.fujitsu.ca/products/notebooks)" in Canada.

\*\* RBRC is an independent third party to which Fujitsu provides funding for battery recycling; RBRC is in no way affiliated with Fujitsu.

## UL Notice

### IMPORTANT SAFETY INSTRUCTIONS

This unit requires an AC adapter to operate. Only use UL Listed I.T.E. adapters with an output rating of 19 VDC, with a minimum current of 3.42A (65W). The correct output rating is indicated on the AC adapter label. Refer to the illustration below for the correct AC Adapter output polarity:



When using your notebook equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

### SAVE THESE INSTRUCTIONS

#### For Authorized Repair Technicians Only



#### CAUTION:

For continued protection against risk of fire, replace only with the same type and rating fuse.



#### WARNING:

Danger of explosion if Lithium (CMOS) battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer.

Dispose of used batteries according to the manufacturer's instructions.

## ENERGY STAR Compliance



Your Fujitsu system is an ENERGY STAR qualified mobile PC. By choosing a computer with the latest energy-saving technology, you're helping to preserve our environment for future generations. ENERGY STAR is a joint program of the U.S. Environmental Protection Agency, U.S. Department of Energy, Natural Resources Canada, and other governments around the world helping us save money while protecting the environment through energy efficient products and practices. With energy costs and global warming top-of-mind for consumers, Fujitsu is committed to offering solutions that help consumers conserve energy and improve the quality of our environment.

### **Sleep Mode:**

You will notice that your computer is initially set so that the display turns off after 15 minutes of user inactivity, and the computer goes into Sleep mode after 20 minutes of user inactivity. When going into Sleep mode, the computer also reduces the speed of any active Ethernet network links. To "wake" the computer from Sleep mode, press the Suspend/Resume Button.

### **Energy saving benefits:**

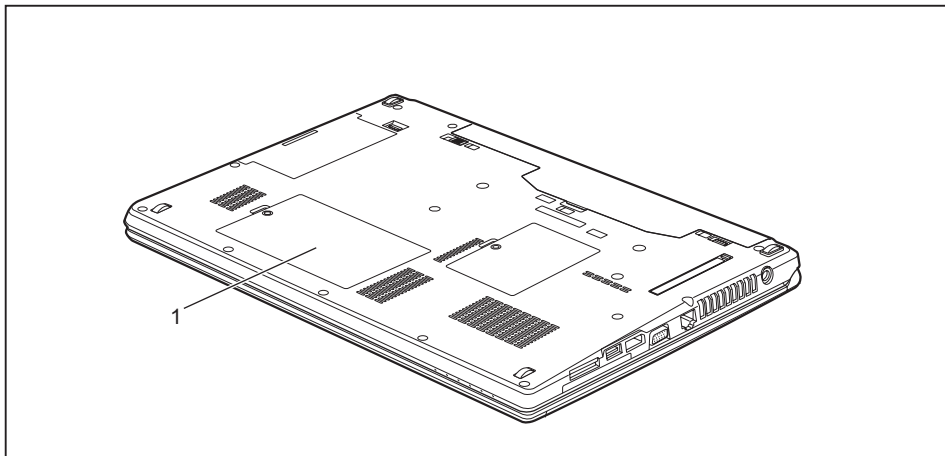
Fujitsu ENERGY STAR qualified mobile PCs use about half as much electricity as standard equipment – saving half in utility costs. But more than that, ENERGY STAR also makes a difference for the environment. Did you know that the average house can be responsible for twice the greenhouse gas emissions as the average car? That's because every time you flip on a light switch, run your dishwasher, or turn on your PC, you use energy, which means more greenhouse gas emissions from power plants. So the more energy we can save through energy efficiency, the more we help to reduce greenhouse gases and the risks of global warming.

To learn more about the important ENERGY STAR program, visit: ["www.energystar.gov"](http://www.energystar.gov).

To read about how Fujitsu is supporting Sustainable Management along with several other environmental activities, visit the Fujitsu Corporate Citizenship page at: ["http://www.computers.us.fujitsu.com/www/content/aboutus/environmental/environment.php"](http://www.computers.us.fujitsu.com/www/content/aboutus/environmental/environment.php).

## Declarations of conformity

This device is compliant with SAR or general population / uncontrolled exposure limits of FCC rules and KDB procedures tested in accordance with IEEE1528:2013 standards. This device has been tested and meets the FCC IC RF exposure guidelines when tested with the device operation conditions.



1 = Declaration of conformity

## FCC Regulatory Information



Please note the following regulatory information related to the wireless LAN device.

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment. FCC RF Radiation Exposure Statement:

1. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This laptop meets FCC RF exposure guidelines.

Use of unauthorized accessories may not ensure compliance with FCC RF exposure guidelines. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference and
2. this device must accept any interference received, including interference that may cause undesired operation of the device.



## Regulatory Notes and Statements

### Wireless LAN, Health and Authorization for use

Radio frequency electromagnetic energy is emitted from Wireless LAN devices. The energy levels of these emissions, however, are far much less than the electromagnetic energy emissions from wireless devices such as mobile phones. Wireless LAN devices are safe for use by consumers because they operate within the guidelines found in radio frequency safety standards and recommendations. The use of Wireless LAN devices may be restricted in some situations or environments, such as:

- On board an airplane, or
- In an explosive environment, or
- In situations where the interference risk to other devices or services is perceived or identified as harmful.

In cases in which the policy regarding use of Wireless LAN devices in specific environments is not clear (e.g., airports, hospitals, chemical/oil/gas industrial plants, private buildings), obtain authorization to use these devices prior to operating the equipment.

### Regulatory Information/Disclaimers

Installation and use of this Wireless LAN device must be in strict accordance with the instructions included in the user documentation provided with the product. Any changes or modifications made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment. The manufacturer is not responsible for any radio or television interference caused by unauthorized modification of this device, or the substitution or attachment of connecting cables and equipment other than those specified by the manufacturer. It is the responsibility of the user to correct any interference caused by such unauthorized modification, substitution or attachment. The manufacturer and its authorized resellers or distributors will assume no liability for any damage or violation of government regulations arising from failure to comply with these guidelines.

This device must not be co-located or operated in conjunction with any other antenna or transmitter.

**For IEEE 802.11a Wireless LAN:** For operation within 5.15~5.25 GHz frequency range, it is restricted to indoor environments, and the antenna of this device must be integral.

### Federal Communications Commission statement:

This device complies with Part 15 of FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause interference, and, (2) This device must accept any interference, including interference that may cause undesired operation of this device.

## **FCC Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the distance between the equipment and the receiver.
3. Connect the equipment to an outlet on a circuit different from the one the receiver is connected to.
4. Consult the dealer or an experienced radio/TV technician for help.

## **FCC Radio Frequency Exposure statement**

The available scientific evidence does not show that any health problems are associated with using low power wireless devices. There is no proof, however, that these low power wireless devices are absolutely safe. Low power wireless devices emit low levels of radio frequency energy (RF) in the microwave range while being used. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low-level RF that does not produce heating effects causes no known adverse health effects. Many studies of low-level RF exposure have not found any biological effects. Some studies have suggested that some biological effects might occur, but such findings have not been confirmed by additional research.

For body worn devices where the radiating antenna is less than 8 inches (20 cms) from human body, the exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

This device is compliant with SAR for general population /uncontrolled exposure limits. This device has been tested, and meets the FCC, IC RF exposure guidelines when tested with the device operating conditions.

## **Export restrictions**

This product or software contains encryption code which may not be exported or transferred from the US or Canada without an approved US Department of Commerce export license. This device complies with Part 15 of FCC Rules, as well as ICES 003 B / NMB 003 B. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesirable operation. Modifications not expressly authorized by Fujitsu America, Inc. may invalidate the user's right to operate this equipment.

## Restrictions concernant l'exportation

Ce produit ou logiciel contient du code de chiffrement qui ne peut être exporté ou transféré du Canada ou des États-Unis sans un permis d'exportation du département du commerce des États-Unis. Ce matériel est conforme à la Partie 15 des règlements de la FCC, ainsi qu'à la norme ICES 003 B/NMB 003 B. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférence nuisible; (2) cet appareil doit accepter toutes les interférences reçues, y compris celles pouvant causer un mauvais fonctionnement de l'appareil. Toute modification n'ayant pas été expressément approuvée par la société Fujitsu America Incorporated peut annuler le droit de l'utilisateur de se servir du matériel.

## Canada, Industry Canada (IC)

This Class B digital apparatus complies with Canadian ICES-003 and RSS-247. This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

### IC RF Radiation Exposure Statement:

For body worn operation, this device has been tested and meets RF exposure guidelines when used with an accessory that contains no metal and that positions the device a minimum of 0 mm from the body. Use of other accessories may not ensure compliance with RF exposure guidelines.

Cet appareil numérique de classe B est conforme à la norme NMB-003 et RSS-247. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### Déclaration de l'exposition aux radiations RF:

Pour le fonctionnement du corps, ce téléphone a été testé et répond aux directives d'exposition RF lorsqu'il est utilisé avec un accessoire qui ne contient pas de métal et qui place le combiné d'un minimum de 0 mm du corps. Utilisation d'autres accessoires peut ne pas assurer le respect des directives d'exposition RF.

## Canadian Notice

The device for the 5150 - 5250 MHz band is only for indoor usage to reduce the potential for harmful interference to co-channel mobile satellite systems.

The maximum antenna gain of 6 dBi permitted (for devices in the 5250 - 5350 MHz, 5470 - 5725 MHz and 5725 - 5825 MHz bands) to comply with the e.i.r.p. limit as stated in RSS-247.

In addition, users are cautioned to take note that high power radars are allocated as primary users (meaning they have priority) of 5250 - 5350 MHz and 5650 - 5850 MHz and these radars could cause interference and/or damage to LE-LAN devices.

## Avis pour le Canada

Le matériel destiné à un usage sur la bande 5 150 - 5 250 MHz doit être utilisé uniquement à l'intérieur afin de réduire les risques de brouillage nuisible causé aux systèmes mobiles par satellite fonctionnant sur un même canal.

Un gain d'antenne de 6 dBi est autorisé (pour le matériel utilisant les bandes 5 250 - 5 350 MHz, 5 470 - 5 725 MHz et 5 725 - 5 825 MHz), conformément à la limite p.i.r.e. maximale permise afférent aux périphériques RSS-247.

En outre, les utilisateurs doivent prendre garde au fait que les radars de grande puissance sont considérés comme des utilisateurs principaux (ce qui signifie qu'ils sont prioritaires) des bandes 5 250 - 5 350 MHz et 5 650 - 5 850 MHz et qu'ils pourraient causer des interférences et/ou des dommages aux appareils de réseau exempts de licence.

# Appendix

## Before Using the Optional Wireless LAN

This manual describes the procedures required to properly set up and configure the optional integrated Wireless LAN Mini-PCI device (referred to as "WLAN device" in the rest of the manual). Before using the WLAN device, read this manual carefully to ensure its correct operation. Keep this manual in a safe place for future reference.

## Wireless LAN Devices Covered by this Document

This document is applicable to systems containing the following device:

- Intel Dual Band Wireless AC 8265 + BT v4.1 and Bluetooth

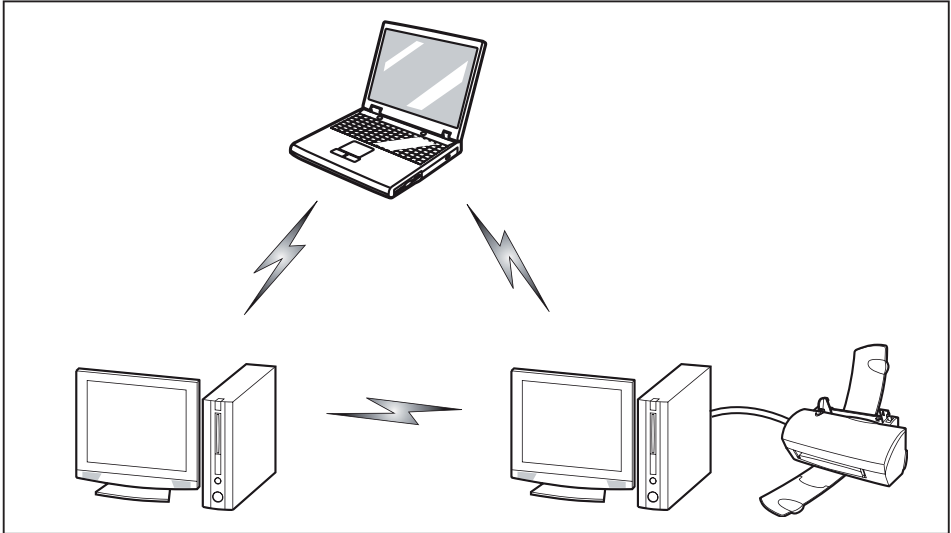
## Characteristics of the WLAN Device

- The WLAN devices are PCI Express Mini cards attached to the main board of the mobile computer.
- The WLAN devices operate in license-free RF bands, eliminating the need to procure an FCC operating license. The WLAN operates in the 2.4GHz Industrial, Scientific, and Medical (ISM) RF band and the lower, middle, and upper bands of the 5GHz Unlicensed National Information Infrastructure (UNII) bands.
- The WLAN devices are capable of four operating modes, IEEE802.11a, IEEE802.11b, IEEE802.11g, and IEEE802.11n.
- The WLAN device is Wi-Fi certified and operates (as applicable) at the maximum data rate of 450 Mbps in IEEE802.11n mode (300 Mbps in this configuration); 54 Mbps in IEEE802.11g mode; and 11 Mbps in IEEE802.11b mode.
- The WLAN devices support the following encryption methods - WEP, TKIP, CKIP, and AES encryption.
- The Wireless LAN devices are compliant with the following standards: WPA, WPA2, CCX1.0, CCX2.0, CCX3.0, and CCX4.0.

## Wireless LAN Modes Using this Device

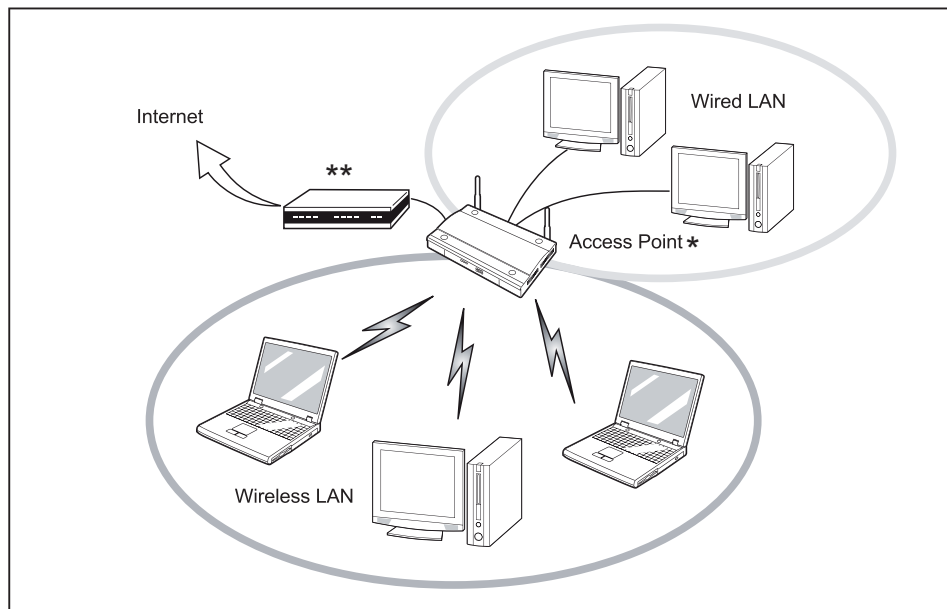
### Ad Hoc Mode

"Ad Hoc Mode" refers to a wireless network architecture where wireless network connectivity between multiple computers is established without a central wireless network device, typically known as Access Point(s). Connectivity is accomplished using only client devices in a peer-to-peer fashion. That is why Ad Hoc networks are also known as peer-to-peer networks. Ad Hoc networks are an easy and inexpensive method for establishing network connectivity between multiple computers. Ad Hoc mode requires that the SSID, network authentication, and encryption key settings are identically configured on all computers in the Ad Hoc network.



### Access Point (Infrastructure) Mode

Infrastructure mode refers to a wireless network architecture in which devices communicate with wireless or wired network devices by communicating through an Access Point. In infrastructure mode, wireless devices can communicate with each other or with a wired network. Corporate wireless networks operate in infrastructure mode because they require access to the WLAN in order to access services, devices, and computers (e.g., file servers, printers, databases).



\* = An optional hub for a wired LAN may be required depending upon the type of access point used.

\*\* = ADSL modem, cable modem, or similar


### How to Handle This Device

The WLAN device is an optional device that may come pre-installed in your mobile computer. Under normal circumstances, it should not be necessary for you to remove or re-install it. The Operating System that your mobile computer comes with has been pre-configured to support the WLAN device.

- Integrated Intel Centrino wireless LAN devices support IEEE802.11a, IEEE802.11b, IEEE802.11g, and IEEE802.11n.
- The WLAN device operates in the 2.4 GHz ISM band and the 5 GHz lower, middle, and upper UNII bands.
- Microwave ovens may interfere with the operation of WLAN devices since they operate in the same 2.4 GHz frequency range as IEEE802.11b/g/n devices. Interference by microwaves does not occur with IEEE802.11a radio which operates in the 5 GHz RF band.
- Wireless devices that transmit in the 2.4 GHz range may interfere with operation of WLAN devices in IEEE802.11b/g/n modes. Symptoms of interference include reduced throughput, intermittent disconnects, and many frame errors. It is HIGHLY recommended that these interfering devices be powered off to ensure proper operation of the WLAN device.

### Deactivating/Disconnecting the WLAN Device

Disconnecting the WLAN device may be desired in certain circumstances (to extend battery life) or where certain environments require it (i.e. hospitals, clinics, airplanes, etc.). The WLAN device can be disconnected in Windows using the WLAN icon in the system tray (Note that disconnecting via the icon in the system tray does not turn off the radio; it continues to transmit and receive even though it's not connected.)

- ▶ Press the  button to start the *WirelessSelector*.
- ↳ The wireless component indicator will go off when the wireless components are switched off.



## Configuring the Wireless LAN

The optional WLAN device can be configured to establish wireless network connectivity using the software that is built into Windows. Support for most industry standard security solutions is contained in this software.

Pre-defined parameters will be required for this procedure. Please consult with your network administrator for these parameters:

## Configuring the WLAN Using Windows

The WLAN device can be configured to establish wireless network connectivity using the software that is built into Windows Vista. Support for most industry standard security solutions is contained in this software.

Pre-defined parameters are required for this procedure. Consult your network administrator for these parameters:

1. From the *Modern Start* screen, press **[Windows] + [X]**, then select *Control Panel* from the menu.
2. If the *Control Panel* is not in *Classic View*, select *Classic View* from the left panel. Double-click the *Network and Sharing Center* icon.
3. Select *Setup a new connection or network*.
4. Depending upon what type of connection you would like to make, make a selection. For an infrastructure network, select *Manually connect to a wireless network*.
5. Enter the required information. It may be necessary to consult with your network administrator for some of the information.
6. In the event you require assistance, go to the *Network and Sharing Center* window (*Control Panel > Network and Sharing Center*), and type in relevant keywords in the *Search* box.

## Connection to the network

After you have configured your computer, you can connect to an active network by performing the following steps:

1. Click on the *WLAN* icon in the system tray.
2. Select *Connect to a network*.
3. Select a network from the list that appears, and click the *Connect* button.

# Troubleshooting the WLAN

Causes and countermeasures for troubles you may encounter while using your wireless LAN are described in the following table.

Problem	Possible Cause	Possible Solution
Unavailable network connection	Incorrect network name (SSID) or network key	<p><b>Ad hoc connection:</b> verify that the network names (SSID's) and network keys (WEP) of all computers to be connected have been configured correctly. SSID's and WEP key values must be identical on each machine.</p> <p><b>Access Point (Infrastructure) connection:</b> set the network name (SSID) and network key to the same values as those of the access point.</p> <p>Set the Network Authentication value identically to that of the Access Point. Please consult your network administrator for this value, if necessary.</p>
	Weak received signal strength and/or link quality	<p><b>Ad hoc connection:</b> Retry connection after shortening the distance to the destination computer or removing any obstacles for better sight.</p> <p><b>Access Point (Infrastructure) connection:</b> Retry connection after shortening the distance to the access point or removing any obstacles for better sight.</p>

Problem	Possible Cause	Possible Solution
Unavailable network connection (continued)	The WLAN device was deactivated or is disabled	Check if the wireless switch is turned On. Go to <i>Start &gt; Control Panel</i> , and doubleclick on <i>Windows Mobility Center</i> . If the wireless network is off, click the <i>Turn wireless on</i> button.
	The computer to be connected is turned off	Check if the computer to be connected is turned ON.
	Incorrectly configured network settings	Recheck the configuration of your network settings.
	RF interference from Access Points or other wireless networks	The use of identical or overlapping RF channels can cause interference with the operation of the WLAN device. Change the channel of your Access Point to a channel that does not overlap with the interfering device.
	Wireless network authentication has failed	Re-check your Network Authentication, Encryption, and Security settings. Incorrectly configured security settings such as an incorrectly typed WEP key, a mis-configured LEAP username, or an incorrectly chosen authentication method will cause the LAN device to associate but not authenticate to the wireless network.
	Incorrect IP address configuration	This only applies to networks using static IP addresses. Please contact your network administrator for the correct settings.

## Using the Bluetooth Device

Bluetooth is integrated into the Wireless LAN module. The Bluetooth capabilities are Bluetooth Basic, EDR and Bluetooth Low Energy (BT v4.0) operational modes.

### What is Bluetooth?

Bluetooth technology is designed as a short-range wireless link between mobile devices, such as laptop computers, phones, printers, and cameras. Bluetooth technology is used to create Personal Area Networks (PANs) between devices in short-range of each other.



Proceed as follows to individually enable or disable wireless LAN or Bluetooth devices:

1. Switch on the WLAN/Bluetooth using the (P) button.
2. Follow the on-screen instructions.

### Where to Find Information About Bluetooth

For additional information about Bluetooth Technology, visit the Bluetooth Web site at: ["www.bluetooth.com"](http://www.bluetooth.com).

### FCC Radiation Exposure Statement

This system complies with the FCC limit values for radio frequency radiation in an uncontrolled environment. The Bluetooth antenna is located at the top edge of the LCD screen and is exempt from the criteria for minimum distance because of its low power consumption.

The transmitter used in this system must not be operated together with other antennas or transmitters.

### Canadian Notice

To prevent radio interference to licensed services, this system is designed for use in indoor spaces / in buildings and not directly at window openings, to allow a maximum shielding.

### Warranty

Users are not authorized to modify this product. Any modifications invalidate the warranty.

This equipment may not be modified, altered, or changed in any way without signed written permission from Fujitsu. Unauthorized modification will void the equipment authorization from the FCC and Industry Canada and the warranty.

## Image Backup and Recovery Procedures

The following instructions cover separate Backup and Recovery Procedures for Windows® 7 and Backup and Recovery Procedures for Windows 10. Please follow instructions that are applicable to your system's operating system.

## Windows® 7 Procedures

It is very important that you create DVD copies of your Recovery Image and Bootable Disc before beginning to use your system.

It is also important that you create a copy of essential software to external writable media or an external drive. Follow the instructions in the "Creating a Backup of the System-Specific Software Drivers" section to create the copy.

### Creating a Backup of Bootable Disc and Recovery Image for Windows 7

When you purchased your new system, a copy of the recovery image was loaded into a hidden partition on your hard disk drive. Having a copy of the recovery image available to you means that in the event of system failure, you will be able to restore it.

To make a copy of the recovery image to DVD discs, you will need three or four blank discs to create the copy. After creating the copy, be sure to label the discs and keep them in a safe place to ensure they do not get damaged.

**Note:** If your system does not have an internal writable DVD drive, connect your system to an external drive\* before beginning the following steps.

\* DEPENDING UPON YOUR OPTICAL DRIVE AND MEDIA FORMAT USED, SOME MEDIA TYPES MAY BE INCOMPATIBLE FOR CREATING IMAGE BACKUPS.

1. Launch *System Restore and Recovery* from the desktop icon. It will allow you to create the Bootable Disc and the Recovery Image Disc Set.
2. On *Step 1: Select the Bootable Disc from the list*:
  - a. Select a media type.
  - b. Notice the number of discs that are needed for the set.
  - c. Click *Next* to proceed.
3. On *Step 2: Confirm your Recovery Disc*, click *Next*.
4. On *Step 3*: follow the on-screen instructions to make the disc or disc set, then click *Start*. It takes approximately 20 minutes to make one disc.
5. On *Step 4*, when the disc creation is completed, a message appears. Click *Finish* to exit the program.
6. Repeat *Step 1: Select Recovery Disc from the list* and repeat the above steps 2(a), 2(b), 2(c), 3, 4 and 5.

### Creating a backup of the System-Specific Software Drivers

We recommend you to create a backup of the content of the *C:\Drivers* on your system to writable media or an external drive. System-Specific Software Drivers are also available for download through the Fujitsu support site.

## WINDOWS 7 RECOVER YOUR SYSTEM WHEN THE HARD DRIVE IS STILL ACCESSIBLE

### Using the Recovery and Utility Tools

The Recovery and Utility tools consist of a variety of tools that will help you recover your recovery image and system images, and delete the data from your hard drive.

#### Methods for accessing the utilities

Recovery and Utility Tools are preinstalled in a hidden partition by the factory, or they can be accessed by using the bootable disc.

**Note:** The Recovery and Utility tools may be deleted from your hard disk drive if you modify the partitions. If that occurs, you will not be able to use the hidden partition for booting to Recovery and Utility Tools, but you will still be able to boot from the Bootable Disc.

#### Determining whether Recovery and Utility is pre-loaded

1. Turn on or reboot your system. When the Fujitsu logo appears, press the **[F12]** key.
2. Use the **[Tab]** key to get to the Application Menu.
3. Check whether the *Recovery and Utility* option is present. If it is not present, it means that the utility must be used from the Bootable Disc. Proceed to the "Running Recovery and Utility from the Bootable Disc" section if *Recovery and Utility* is unavailable.

#### Running Recovery and Utility from hard disk

1. Turn on or reboot your system. When the Fujitsu logo appears, press the **[F12]** key.
2. Use the **[Tab]** key to get to the Application Menu.
3. Move the cursor down to Recovery and Utility and press the **[Enter]** key.
4. Choose your language, if necessary. Select *Recovery and Utility* to proceed.
5. Three tool options appear: *Diagnostics*, *Recovery*, and *Utility* (refer to the "Recovery and Utility tools" section below for instructions on how to use these tools).
6. If this was successful please skip the next step and go to the "Recovery and Utility tools" section.
7. If this was NOT successful, please go to the next step.

#### Running Recovery and Utility from the Bootable Disc

**Note:** If your system does not have an internal writable DVD drive, connect your system to an external drive.

To verify/change the boot-up priority (rather than booting-up from the hard drive or an external media drive), perform the following steps:

1. Power on your system. When the Fujitsu logo appears on the screen, press the **[F12]** key.
2. Insert the bootable disc into the drive tray.
3. Highlight the CD/DVD option from the *Boot* menu, then press **[Enter]**.
4. Click *OK*.
5. Select *CD/DVD boot mode: UEFI Mode*, if applicable then press **[Enter]**. While the files are being loaded from the disc, the Fujitsu logo screen will appear followed by a progress bar at the bottom of the screen.

## Recovery and Utility tools

**Note:** Recovery and Utility tools may not be available on your system depending on the region from which the system was shipped.

**Diagnostics tool:** The Diagnostics tool is designed for use by IT professionals. It is not likely you will need to use this tool. If you should need to use this tool, perform the following steps:

1. Press the *Diagnostics Tool* button to start the Diagnostics tool.
2. Read the note, and then click *OK*.
3. Choose one or more of the following options for diagnostics on the Fujitsu Hardware Diagnostics Tool window: CPU, Memory, Display, Hard Disk, CD/DVD/BD, Floppy Disc, Keyboard, and Mouse.
4. Click the *Option* button in the *Tool* menu to specify how many times the tool should run diagnostics on each selected component.
5. Press *Execute* to start the Diagnostics tool.
6. After the execution is completed, the selected components are circled in red to indicate that they have been diagnosed and the result dialog window opens. Click *Close* to close the window.
7. Click *End* to close the Diagnostics tool, and then click *Yes* to confirm the end of diagnostics session.

**Recovery tool:** The Recovery tool contains two options:

- *Restore C Drive:* Restore recovery image (only C: drive)
- *Restore Full Hard Drive:* Restore recovery image (full hard drive).

You can use these tools to restore the Recovery Image from the hidden partition, and perform a full hard drive recovery. Please refer to instructions above for details on how to create a Recovery Image.

## Restore the Recovery Image from the Hidden Partition

1. Click *Restore C: drive* from the Recovery and Utility tools.
2. The progress bar is followed by *Restore Recovery image (only C: drive)* screen confirming that the image will be restored to the C: drive. Click *Next*.
3. Read the instructions screen and select *Agree*, then click *Next*.
4. Click *OK* to acknowledge the warning message to restore recovery image to the C: drive.
5. When the progress bar appears, wait for the process to complete.
6. Click *Finish* when the process completes; the computer will restart to Windows.

## RECOVER YOUR SYSTEM WHEN THE HARD DRIVE IS NOT BOOTABLE FOR WINDOWS 7

### Restore the Recovery Image for Full Hard Disk

Follow the steps in the "Recovering your Recovery Image using Recovery and Utility (for new hard drive or non-bootable hard drive)" section. You will need the Bootable Disc and the Recovery Disc Set for this task.

**Utility tool:** If applicable for your region, the Utility tool contains two options: Hard Disk Data Delete and Partition Creation.

- The *Hard Disk Data Delete* utility is used to delete all data on the hard disk and prevent the data from being reused.

**NOTE: Do not use the Hard Disk Data Delete utility unless you are absolutely certain that you want to erase your entire hard disk, including all partitions.**

To delete hard disk data:

- a. Click the *Hard Disk Data Delete* button. The progress bar appears, followed by the End User License Agreement (EULA) screen.
  - b. Agree to the EULA and click *Next*.
  - c. Choose the hard disk from which the data should be deleted in the list of hard disks and click *Next*.
- The *Partition Creation* utility is used to change the C: and D: drive partition sizes.

**WARNING:** It is highly recommended that you send your product to Fujitsu Service to replace a hard drive. A mistake could possibly destroy your computer, your new hard drive or both.)



## Recovering Your Recovery Image Using Recovery and Utility (for new hard drive or non-bootable hard drive)

If you have installed a new hard drive or your hard drive is not bootable, perform the following steps.

**Note:** You will need the Bootable disc and Recovery Image disc set for this recovery.

1. Power on your system. When the Fujitsu logo appears on the screen, press the **[F12]** key.
2. Insert the bootable disc in your DVD drive, then click **OK**.
3. Highlight the CD/DVD option from the Boot Menu and press **[Enter]**.
4. Select *CD/DVD boot mode: Select UEFI Mode*, if applicable and press **[Enter]**.  
While the files are being loaded from the disc, the Fujitsu logo screen appears followed by a progress bar at the bottom of the screen.
5. Choose your language, if necessary.
6. Three tool options appear: *Diagnostics*, *Recovery* and *Utility*. Select *Recovery*.
  - Select *Restoring the Factory Image (full hard drive recovery)*.
7. Click *Next* to confirm full hard drive restoration. All data on the hard disk drive will be deleted.
8. Agree to the EULA by selecting the *Agree* option and clicking *Next*.
9. Click *Next* on the Recovery Disc. Check screen to verify that the bootable disc has been inserted into the optical drive.
10. The Checking for Recovery Disc screen appears followed by the prompt to insert the first disc. Click **OK** to continue. Repeat this step for all discs. After all recovery discs have been checked and the check has been completed, click *Next*.
11. Follow the prompt to reinsert the first recovery disc and click *Next*.
12. Click **OK** when you receive the final warning informing you that all data on hard diskdrive C will be lost. This starts the recovery process.
13. Follow the prompts to insert the next recovery discs and click **OK**.
14. After the copying of the image to the hard disk drive completes the restore process is complete, click *Finish* to restart the system. The computer will restart automatically and then go through the first boot process.

## Installing the Software after the Recovery Image is Restored

**Note:** The following steps are needed only if you restore the image from the DVD Recovery Disc Set that you purchased.

### Installation of essential access software

1. Insert the Bootable Disc in your DVD drive.
2. Open the *Drivers* folder in the disc, and follow the steps in *readme.txt*. If there is not a *Drivers* folder in the Bootable Disc, the computer does not need the essential access software. The recovery image already has the essential access software installed.
3. You can now connect to the internet and download FSDM (Fujitsu Software Download Manager) from the support site and download all the software applicable to the model and OS using FSDM if they are not downloaded yet.

### Auto Installation support for the software downloaded from support website

1. Download FSDM (Fujitsu Software Download Manager) from the support site and download all the drivers applicable to the model and OS using FSDM if they are not downloaded yet.
2. When the software packages are downloaded from the web, it is important to download the Auto Installer Software package and the model/language-specific Readme file if you prefer to auto install the software.
3. It is important to have the extracted Auto Installer software package folder and *Readme* file in the same location as other software folders. Otherwise autoinstallation of the software will not be supported.
4. Inside the Auto Installer software package, launch *FjAutoinstall.exe* as administrator.
5. Click *Yes* on the *User Account Control* dialog box. This will take some time to process the software packages. A message will be displayed during this time stating *Please wait while the content is being processed*.
6. If the EULA is displayed for the Fujitsu Software Auto Installer, accept the EULA, otherwise continue.
7. The Fujitsu Software Auto Installer user interface will be launched providing the ability to auto install the software downloaded from support site.
8. It is recommended that you install all the software in the listed order. You can *Select All*, to install the software in the order listed.
9. Click the *Install* button to start the installation.
10. After installing all the selected drivers, the *Installation Results* window is displayed. Click *OK*.
11. The *You must restart the system for the settings to take effect. Do you wish to reboot now?* message appears. Select *Yes*.
12. The system will now reboot.

## Windows 10 Procedures

It is very important that you create your Recovery Drive before beginning to use your system.

It is also important that you create a backup of the content of the *C:\Drivers* on your system to writable media or an external drive. System-Specific Software Drivers are also available for download through the Fujitsu support site.

**Note:** Most of the information below comes from the Microsoft® page ["http://windows.microsoft.com/en-us/windows-10/windows-10-recovery-options"](http://windows.microsoft.com/en-us/windows-10/windows-10-recovery-options) . Please refer to it for more details.

### Create a Recovery Drive

A recovery drive can help you troubleshoot and fix problems with your PC, even if it won't start. To create one, all you need is a USB flash drive. Windows will inform you of the size the USB flash drive must be able to hold the required data.

1. From the taskbar, search for *Create a recovery drive* and then select it. You might be asked to enter an admin password or confirm your choice.
2. When the tool opens, make sure *Backup system files to the recovery drive* is selected and then select *Next*.
3. Connect a USB drive to your PC, select it, and then select *Next - Create*. A lot of files need to be copied to the recovery drive, so this might take a while.
4. When it's done, select *Finish*.

**Note:**

If you chose not to back up the system files when you created your recovery drive on Windows 10, you won't be able to use it to reinstall Windows.

### Recovery options in Windows 10

If your PC isn't running as quickly or reliably as it used to, try one of these recovery options. The following table can help you decide which one to use.

Problem	Try this
Your PC isn't working well and you recently installed an app, driver, or update.	Restore from a system restore point
Your PC isn't working well and it's been a while since you installed anything new.	Reset your PC
Your PC won't start and you've created a recovery drive.	Use a recovery drive to reinstall Windows
Your PC won't start and you haven't created a recovery drive.	Use installation media to reinstall Windows

#### Restore from a system restore point

This option takes your PC back to an earlier point in time, called a system restore point. Restore points are generated when you install a new app, driver, or Windows update, and when you create a restore point manually. Restoring won't affect your personal files, but it will remove apps, drivers, and updates installed after the restore point was made.

1. Right-click (or press and hold) the Start button, and then select *Control Panel*.
2. Search *Control Panel* for *Recovery*.
3. Select *Recovery -Open System Restore - Next*.
4. Choose the restore point related to the problematic app, driver, or update, and then select *Next -Finish*.

Note: If you're not seeing any restore points, it might be because the system protection isn't turned on. To check, go to the *Control Panel*, search for *Recovery*, and then select *Recovery - Configure System Restore - Configure* and make sure Turn on system protection is selected.

**Reset your PC**

Option	What it does
Keep my files	This reinstalls Windows 10, but keeps your personal files and any apps that came with your PC. It removes: <ul style="list-style-type: none"><li>• Changes you made to settings</li><li>• Apps and drivers you installed</li></ul>
Remove everything	This reinstalls Windows 10 and any apps that came with your PC. It removes: <ul style="list-style-type: none"><li>• Personal files</li><li>• Changes you made to settings</li><li>• Apps and drivers you installed</li></ul> If you're planning to donate, recycle, or sell your PC, use this option and choose to fully clean the drive. This might take an hour or two, but it makes it harder for other people to recover files you've removed.

**Use a recovery drive to reinstall Windows**

Note: This process utilizes the USB Recovery Drive that you created in the previous section "Create a Recovery Drive".

1. Connect the recovery drive and turn on your PC.
2. On the *Choose an option* screen, select *Troubleshoot - Reset this PC*, and then choose the reset option that's best for you.

If that doesn't fix the problem, try *Troubleshoot - Recover* from a drive. This will remove your personal files, apps and drivers you installed, and changes you made to settings. If you repartitioned the drive Windows is installed on, note that this will restore the drive's default partitions.

**Use installation media to reinstall Windows**

If you have installation media, like a Recovery DVD that you purchased from Fujitsu, you can use it to reinstall Windows. You will need to install additional drivers and applications after reinstalling Windows.

To reinstall Windows, follow the steps below:

1. Power on your system. When the Fujitsu logo appears on the screen, press the F12 key.
2. Insert the bootable disc in your DVD drive.
3. Highlight the CD/DVD option from the Boot Menu and press Enter.

4. Follow on-screen instructions to restore the image.
  - Select the language.
  - At the Windows Setup dialog window, enter your OS, language and other preferences and click *Next* to continue.
  - Click *Install now* to proceed with reinstalling Windows.
  - At License terms, check on *I accept the license terms* and click *Next*.
  - At *Which type of installation do you want*, click on *Custom: Install Windows only (advanced)*.
  - Delete all partitions on the drive and click *Next*. Installation of Windows will start. This will take some time so please wait until the installation is finished and the system restarts.
5. When the system restarts, perform all set-up steps to arrive at the Desktop.
6. Connect to the Internet.
7. Use the *Backup of the contents of the C:\Drivers* to install needed drivers and applications to your system. If it is not available, download the software from the Fujitsu Support Site, as described below in the "Auto Installation support for the software downloaded from support website" section below.

#### **Installation of essential access software**

1. Insert the Bootable Disc in your DVD drive.
2. Open the *Drivers* folder in the disc, and follow the steps in *readme.txt*. If there is not a *Drivers* folder in the Bootable Disc, the computer does not need the essential access software. The recovery image already has the essential access software installed.
3. You can now connect to the internet and download FSDM (Fujitsu Software Download Manager) from the support site and download all the software applicable to the model and OS using FSDM if they are not downloaded yet.

#### **Auto Installation support for the software downloaded from support website**

1. Download FSDM (Fujitsu Software Download Manager) from the support site and download all the drivers applicable to the model and OS using FSDM if they are not downloaded yet.
2. When the software packages are downloaded from the web, it is important to download the Auto Installer Software package and the model/language-specific Readme file if you prefer to auto install the software.
3. It is important to have the extracted Auto Installer software package folder and Readme file in the same location as the other software folders. Otherwise autoinstallation of the software will not be supported.
4. Inside the Auto Installer software package, launch *FjAutoinstall.exe* as administrator.
5. Click *Yes* on the *User Account Control* dialog box. This will take some time to process the software packages. A message will be displayed during this time stating *Please wait while the content is being processed*.
6. If the EULA is displayed for Fujitsu Software Auto Installer, accept the EULA, otherwise continue.
7. The Fujitsu Software Auto Installer user interface will be launched providing the ability to auto install the software downloaded from the support site.
8. It is recommended that you install all the software in the listed order. You can *Select All*, to install the software in the order listed.
9. Click the *Install* button to start the installation.
10. After installing all the selected drivers, the Installation Results window is displayed. Click *OK*.

11. *You must restart the system for the settings to take effect. Do you wish to reboot now?* message appears. Select *Yes*.
12. The system will now reboot.

## Downloading Driver Updates

To ensure that you always have the most current driver updates related to your system, you should occasionally access the Fujitsu Software Download Manager (FSDM) utility. The FSDM utility is available from the Fujitsu Support site. FSDM will allow you to view and download the most current drivers, utilities, and applications to determine whether you have the latest versions. To download the FSDM Utility, go to the Support Site: ["http://support.fujitsupc.com/CS/Portal/support.do?srch=DOWNLOADS"](http://support.fujitsupc.com/CS/Portal/support.do?srch=DOWNLOADS).

# Index

## A

- A beep sounds every second 77
- AC adapter
  - connecting 22
  - setting up 22
- Acoustic error messages 80
- Alt + Tab 32
- Anti-theft protection 54
- Application keys 33
- Audio devices, connecting 64
- Audio ports 64

## B

- Back tab 32
- Backspace 27
- Bass speaker (subwoofer) 46
- Battery
  - battery life 37
  - caring for and maintaining 37
  - charge level 37, 44
  - charging 37
  - self-discharge 37
  - storage 37
- Battery indicator 25
- Battery status indicator
  - see Battery indicator 25
- Battery status meter 37
- Battery symbol
  - see Battery indicator 25
- BIOS Setup Utility
  - calling 73
  - exiting 74
  - operating 73
  - protecting with password 55
  - settings 73
- Bluetooth
  - switching module off 96
  - switching module on 96
- Bluetooth, safety notes 18
- Board 65
- Buffer battery, load 77
- Buttons 27

## C

- Caps Lock 29
  - indicator 25
- CD/DVD indicator 41
- CD/DVD:
  - manual emergency removal 42
- Charging capacity, battery 37

Cleaning 20

Components

installing / removing 65

Configuration, BIOS Setup Utility 73

Connecting audio devices 64

Connecting headphones 64

Crystal View display

cleaning 20

Ctrl+Alt+Del 32

Cursor control keys 29

Cursor keys 29

## D

Date is incorrect 77

Device

setting up 22

Devices

connecting 59

disconnecting 59

Drive

indicator 25

Removing 40

## E

Emergency removal of optical disc 42

Energy

energy saving 18

Energy saving 18

Energy saving mode

leaving 79

Enter 28

Enter key 28

Error message:

on the screen 81

Error messages on the screen 81

Errors

Acoustic warnings 80

ESD 65

Ethernet LAN 47

## F

Factory Image 76

Fault

correction 76

Fingerprint sensor 53

configure 53

First-time setup 21

Fn key 29

Fn+F10 32

Fn+F2 31  
Fn+F3 31  
Fn+F4 32  
Fn+F6 32  
Fn+F7 32  
Fn+F8 32  
Fn+F9 32

## G

Getting started 21

## H

Handling  
    optical discs 41  
Hard disk:  
    restoring the contents 76  
Hardware configuration 73  
HDMI port 61

## I

Important notes 17  
Incorrect date/time 77  
Indicator  
    Caps Lock 25  
    drive 25  
    Num Lock 25  
    Scroll Lock 25  
Inserting  
    a optical disc 42

## K

Key combinations 31  
Keyboard 27  
    cleaning 20  
keyboard backlight  
    Activate 31  
    Deactivate 31

## L

LCD screen  
    cleaning 20  
    decrease brightness 32  
    difficult to read 77  
    notes 35  
    reflected glare 77  
    remains blank 77  
LCD screen is too dark 77  
Life, battery 37  
Line feed 28

## M

Main memory  
    see Adding memory 66  
Manual removal of optical disc 42  
Mechanical backup 54  
Memory card  
    handling 45  
    inserting 45  
    removing 45  
Memory expansion  
    installing 68  
    removing 67  
Memory module  
    important notes 66  
    installing 68  
    removing 67  
Microphone 46  
Microphone, connecting 64  
Mobile operation 19  
Modular bay device  
    Removing 40  
Modular bay devices 39  
Modules 39  
Monitor  
    connecting 60  
    drifting display 78  
    remains blank 78  
Monitor port  
    see VGA connection socket 60

## N

Notebook  
    cannot be started 79  
    cleaning 20  
    stops working 79  
    switching off 26  
    transporting 19–20  
    using 24  
Notebook, operation 24  
Notes 17  
    boards 65  
    cleaning 20  
    disposal / recycling 85  
    energy saving 18  
    LCD screen 35  
    Safety 17  
    transport 19  
Num Lock  
    indicator 25, 30–31  
Numeric keypad 27  
    see Separate numeric keypad 31  
    see Virtual numeric keypad 30



**O**

- Operating system
  - activating system protection 56
  - cancel system protection 56
  - protecting with password 56
- Operating system, recovering 76
- Optical drive 41

**P**

- Packaging 21
- Password
  - changing 55
  - entering 55
  - removing 56
- Password protection 54
- Peripheral devices
  - connecting 59
  - disconnecting 59
- Port Replicator
  - Connecting a notebook 50
- Ports 48
- Port Replicator 48
- Power
  - power consumption 44
  - power-management features 44
- Power-on indicator 25
- Preparing for operation 22
- Printer does not print 79

**R**

- Radio component:
  - safety notes 18
- Rechargeable battery 37
  - see Battery 37
- Removing
  - a optical disc 42
- Removing memory
  - see Adding memory 66
- Return 28

**S**

- Safety notes 17
- Screen
  - no screen display 78
- Screen brightness
  - decrease 32
  - increase 32
- Scroll Lock
  - indicator 25
- Security functions 53
  - SystemLock 58

- Security functions,
  - SmartCard 58
- Security Lock 54
- Selecting a location 22
- Self-discharge, battery 37
- Separate numeric keypad 31
- Servicing 65
- Setup
  - see BIOS Setup Utility 73
- Shift 29
- Shift + Tab 32
- Shift key 29
- Slot
  - Memory cards 45
- Speakers 46
  - switch off 31
  - switch on 31
- Standby indicator 25
- Status indicators 24
- Summer time 77
- Supervisor HDD password
  - changing 55
  - entering 55
  - removing 56
- Switching on
  - the notebook 26
- Switching on for the first time 23
- System configuration 73
- System expansion 66
  - see Adding memory 66
- System settings, BIOS Setup Utility 73

**T**

- Tab key 27
- Technical data 83
  - AC adapter 84
  - notebook 83
- The radio connection to a network does not work 80
- Time not correct 77
- Time, daylight savings 77
- Tips 76
- Toggle output screen 32
- Touchpad 32, 34
  - buttons 34
  - cleaning 20
  - dragging items 35
  - executing commands 35
  - moving the pointer 34
  - selecting an item 34
  - switch off 32
- Touchpad buttons 32
- TPM 57

Transport  
    Transport damage 21  
Transportation 19–20  
Troubleshooting 76  
Trusted Platform Module 57

### U

USB charging function 63  
USB ports 62  
User HDD password  
    changing 55  
    entering 55  
    removing 56  
Using the Kensington Lock Cable 54

### V

VGA connection socket 60

Virtual numeric keypad 30  
Volume  
    decrease 32  
    increase 32  
Volume control 46

### W

Webcam 36  
Weight Saver  
    Removing 40  
Windows key 29  
Wireless LAN  
    switching module off 96  
    switching module on 96