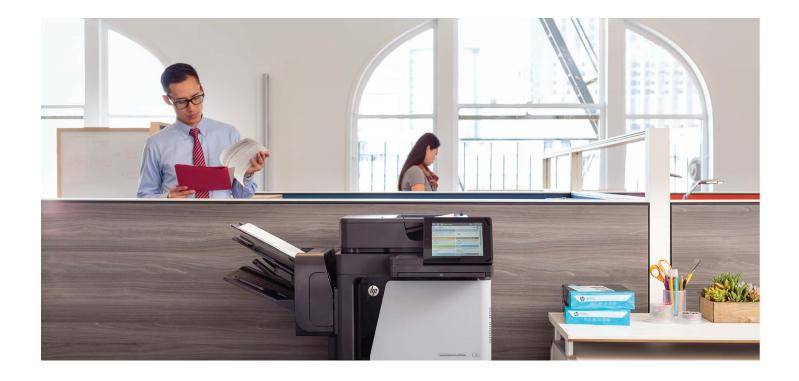Guide

HP JetAdvantage Solutions Compatibility Guide

Business workflow and printing solutions – March 2018

Solutions are HP sold in the indicated regions:

NA: United States, Canada
APJ: Asia Pacific, Japan
EMEA: Europe, Middle East, Africa
LA: Latin America

HP JetAdvantage solutions give your business a competitive edge

HP imaging and printing devices, combined with HP JetAdvantage solutions and Partner solutions sold by HP, provide customers with a broad portfolio to enhance the capabilities of their imaging and printing environment. The HP JetAdvantage Compatibility guide provides business solutions and device compatibility for Printers, MFPs' and Scanners.

HP Accreditation, Certification and Test (ACT) program works to ensure development of the highest quality solutions sold by HP and integrate with HP devices and software. The ACT quality program audits and qualifies HP branded solutions and certifies partner solutions sold by HP. Third-Party device compatibility has been provided by the manufacturer. HP recommends using the most recent software and firmware updates available and reviewing solution requirements specific to your printing needs. Please contact an HP sales representative for more information and to ensure availability in your region.

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Enable employees to easily capture, manage, and share information—with HP JetAdvantage solutions. Improve productivity and gain a competitive advantage with workflow solutions that help you make the most of your IT investment. Learn more here.

HP JetAdvantage Security Solutions 5-6

HP JetAdvantage security solutions work with your HP printers to provide unmatched, automated print security to help protect your network and reduce the time and effort you need to spend securing it.

HP JetAdvantage Cloud and Management Solutions 7

Centrally control your fleet of printers, scanners and MFPs—and more effectively manage costs—using versatile, powerful HP JetAdvantage solutions. Expertly monitor, manage, update, and troubleshoot devices while saving IT time and budget. Learn more.

HP JetAdvantage Mobile Print Solutions 8

Help employees stay productive with effortless mobile printing from their smartphones, tablets, and notebooks—while maintaining security policies and managing printer access with HP JetAdvantage mobile printing software solutions and hardware options. Learn more.

Solution specific compatibility guides 8

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JetAdvantage Partner Program

HP Access Control Secure Printing and Job Accounting Solution
Reduce unclaimed print jobs and increase efficiency. Users can print to a secure network, authenticate with ease, and retrieve jobs when necessary—even on the go.

HP Capture and Route
Enable users to easily convert paper documents into a variety of digital formats, making it one-button simple to route information where it is needed.

HP Digital Sending Software
Server-based capture solution with a common administrative and end-user interface that enhances digital sending across HP LaserJet MFPs, HP digital senders, and HP Scanjet network devices.

HP Embedded Capture
Create a workflow just for you. Scan and distribute documents more efficiently, using HP Embedded Capture. Integrate scanning into your routine tasks, and get info where it needs to go—quickly.

HP and Ephesoft Transact
Quickly identify, classify and extract business critical data. Eliminate manual entry delays and streamline business processes with an intelligent document capture and data solution.

HP and ePRINTit mobile printing solution suite
ePRINTit is a third-party solution enabled on most of the HP suite of printers. ePRINTit helps you provide public and guest printing and payment services. Easily deploy and scale this cloud-based solution without the cost of additional print servers.

HP and Hyland OnBase
Electronically capture, manage and route paper-based information while streamlining and automating paper-intensive workflows.

HP JetAdvantage Insights
Gain powerful insights and understand the company's printing environment. Accurately monitor every device in the fleet—including non-HP and PC-connected printers. Influence printing behavior to make the best use of devices. For more supported devices, go to hp.com/go/hpjetadvantageinsights.

HP JetAdvantage Private Print
A cloud-based Private Printing solution where you can safeguard your documents as you print to an HP cloud queue, then authenticate and print from your supported HP printer or MFP.

HP JetAdvantage Secure Print
Our most robust SaaS pull print app, compatible with any HP or non-HP printer or MFP on your network. Print jobs can be held in the cloud, on the user's client, or both, and is compatible with a range of authentication options, including card readers and QR codes. For more supported devices, go to hp.com/go/JetAdvantagesecureprint.

HP JetAdvantage Security Manager
Gain control of your fleet with an effective, policy-based approach that streamlines and automates the process of securing devices, saving you time while strengthening compliance and reducing risk. For more supported devices, go to hp.com/go/securitymanager.

HP and LRS VPSX for Output Management
VPSX and its extensions establish a flexible, scalable print management Middleware that minimizes the cost and complexity of supporting business printing.

HP Multi-Protocol Proximity Card Reader
HP Multi-Protocol proximity card readers are designed to leverage your existing card system for applications beyond physical security.

HP and Nuance SafeCom Security and Job Accounting Solution
Centralize print administration, ensure document confidentiality, eliminate waste, and correctly allocate printing costs.

HP and Nuance Equitrac Security and Job Accounting Solution
HP and Nuance Equitrac solutions help you monitor and control printing to meet print strategy goals, enhance device and user efficiency, and maintain data privacy—all in a versatile, easy, and cost-effective way.

HP and PrinterOn Enterprise
PrinterOn Enterprise connects both desktop and mobile users to printers both on and off the trusted network, regardless of the device's manufacturer or operating system. The solution can be deployed on-premise or in the customer's private cloud.

HP and TROY Font Memory Kits
Add high-quality MICR printing capabilities to your existing HP LaserJet printer. With the addition of a TROY Font DIMM or Font Memory Card, the TROY Security Fonts will be added to your printer.

HP and TROY Locking Paper Tray
Provide the ability to secure paper stock in lockable input tray when printing important information in a public workgroup accessible environment.

HP and TROY MICR Printer
Print checks securely on blank check paper stock and use intuitive features—including MICR toner sensing, key locks, paper tray locks, and paper tray shielding—that help assure quality, prevent theft of check stock, and control access to the printer.

HP and TROY MICR Secure Toner
Deter fraudulent activity with a design feature that reveals a red stain to highlight potential chemical alterations.

HP and TROY Prescription Printing
A practical and cost-conscious alternative to preprinted prescription pads and security paper, helping to prevent unauthorized copying, modification, and counterfeiting of prescriptions.

HP and TROY MICR Signature and Logo Kit
Convert your signature into a secure, digital image unique for your use.

HP and TROY Secure Document Printing Solution
Embed fraud prevention technologies into your most critical documents, using HP LaserJet black-and-white PCL5 printers and plain paper.

HP and TROY Security Printer
Safeguard sensitive paper stock with secure locking trays, providing only authorized personnel with access.

HP and Udocx 365 for Office
Udocx is a cloud-based document capture and processing Software-as-a-Service (SaaS) solution that allows users to securely scan and store paper documents with a single click directly to Microsoft Office 365, OneDrive, SharePoint, and email.

Find the HP device that works with your solution

HP JetAdvantage Workflow Solutions

	HP Capture and Route	HP Digital Sending Software	HP Embedded Capture	HP and Ephesoft Transact[1]	HP and Hyland OnBase	HP and Udocx 365 for Office
OfficeJet MFPs						
OfficeJet Pro 276dw MFP	•					
OfficeJet Pro MFP x476dn,x476dw, x576dw	•					
OfficeJet Pro MFP 8730, 8740	•					
OfficeJet Enterprise Flow MFP x585, x585f, 585dn FS	•		•		•	•
PageWide Printers						
HP PageWide Pro 552dw, 552dn, P55250dw						
HP PageWide Pro 750, P75050						
HP PageWide Enterprise Color 556dn FS, 556xh FS, E55650						
HP PageWide Enterprise Color 765, E75160						
PageWide MFPs						
HP PageWide Pro MFP 477, 577, 57750	•					
HP PageWide Enterprise Color MFP 586dn, 586d FS, E58650	•	•	•	•		•
HP PageWide Pro MFP 772, 777, P77740, P77750, P77760	•					
PageWide Color MFP 780, Flow 785, E77650, E77660	•			•		•
HP PageWide Color MFP P77960, P77950, P77940, P77440						
Black and White LaserJet Printers						
P3015	•					
M506 FS	•					
M601, M602, M603 FS						
M604, M605, M606						
M607, M608, M609 FS, E600xx						
M712 FS						
M806 FS						
Color LaserJet Printers						
M551 FS						
M552, M553 FS						
M652, M653 FS, E650xx						
CP3525						
CP4025, CP4525						
CP5525 FS						
M855 FS						
M750 FS						
Black and White LaserJet MFPs						
MFP M525, Flow M525 FS	•	•	•	•	•	•
MFP M527, Flow M527 FS	•	•	•	•	•	•
M3035, M4345, M5035	•	•	•		•	
MFP M4555 FS	•	•	•	•		•
MFP M630, Flow M630 FS	•	•	•	•		•
MFP M631, M632, M633 FS, E625xx	•	•	•	•		•
MFP E72525, E72530, E72535 FS	•	•		•		•
MFP E82540, E82550, E82560 FS	•	•		•		•
MFP M725 FS	•	•	•	•		•
Flow MFP M830 FS	•	•	•	•	•	•
MFP M9040, MFP M9050	•	•	•		•	
Color LaserJet MFPs						
CM4540 FS	•	•	•	•		•
CM3530, CM4730, M6030/6040	•	•	•			
MFP M575/Flow M575 FS	•	•	•	•		•
MFP M577/Flow M577 FS	•	•	•	•		•
MFP M680, Flow M680 FS	•	•	•	•	•	•
MFP M681, 682 FS, E675xx	•	•	•			•
MFP M775 FS	•	•	•	•	•	•
MFP E77822, E77825, E77830 FS	•	•	•	•		•
MFP E87640, E87650, E87660 FS	•	•	•	•		•
Flow MFP M880 FS	•	•	•	•	•	•
Scanners						
Digital Sender Flow 8500 fn2 FS	•	•	•			
ScanJet Enterprise 8500 fn1	•	•	•	•		
ScanJet Flow N9120 fn2		•				
High Value MFPs						
MFP S965dn, S975dn	•					
Color MFP S951dn	•					
Color MFP S962dn	•					
Color MFP S970dn	•					

Find the HP device that works with your solution

HP JetAdvantage Security Solutions

	HP Access Control Secure Printing and Job Accounting Solution	HP JetAdvantage Security Manager	HP JetAdvantage Secure Print	HP Multi-Protocol Proximity Card Reader	HP and Celiveo[2]	HP and Nuance Equitrac Security and Job Accounting Solution	HP and Nuance SafeCom Security and Job Accounting Solution	HP and TROY Font Memory Kits
OfficeJet MFPs								
OfficeJet Pro 276dw MFP	•	•	•	•			•	
OfficeJet Pro MFP x476dn, x476dw, x576dw	•	•	•	•			•	
OfficeJet Pro MFP 8730, 8740	•	•	•	•			•	
OfficeJet Enterprise Flow MFP x585, x585f, 585dn FS	•	•	•	•	•	•	•	
PageWide Printers								
HP PageWide Pro 552dw, 552dn, P55250dw	•	•	•	•		•	•	
HP PageWide Pro 750, P75050	•	•	•				•	
HP PageWide Enterprise Color 556dn FS, 556xh FS, E55650	•	•	•	•		•	•	
HP PageWide Enterprise Color 765, E75160	•	•					•	
PageWide MFPs								
HP PageWide Pro MFP 477, 577, P57750	•	•	•	•		•	•	
HP PageWide Enterprise Color MFP 586dn, 586df FS, E58650	•	•	•	•		•	•	
HP PageWide Pro MFP 772, 777, P77740, P77750, P77760	•	•	•				•	
PageWide Color MFP 780, Flow 785, E77650, E77660	•	•					•	
HP PageWide Color MFP P77960, P77950, P77940, P77440		•						
Black and White LaserJet Printers								
P3015	•		•		•		•	•
M506 FS	•	•	•				•	
M601, M602, M603 FS	•	•	•		•		•	•
M604, M605, M606	•	•	•	•			•	
M607, M608 M609 FS, E600xx	•	•	•	•			•	
M712 FS	•	•	•		•		•	
M806 FS	•	•	•	•	•		•	•
Color LaserJet Printers								
M551 FS	•	•	•	•	•		•	
M552, M553 FS	•	•	•	•			•	
M652, M653 FS, E650xx	•	•	•				•	
CP3525	•	•	•		•		•	
CP4025, CP4525	•	•	•		•		•	
CP5525 FS	•	•	•	•	•		•	
M855 FS	•	•	•	•	•		•	
M750 FS	•	•	•		•		•	
Black and White LaserJet MFPs								
MFP M525, Flow M525 FS	•	•	•	•	•	•	•	
MFP M527, Flow M527 FS	•	•	•	•		•	•	
M3035, M4345, M5035	•	•	•	•	•	•	•	
MFP M4555 FS	•	•	•	•	•	•	•	
MFP M630, Flow M630 FS	•	•	•	•		•	•	
MFP M631, M632, M633 FS, E625xx	•	•	•	•		•	•	
MFP E72525, E72530, E72535 FS	•	•	•	•		•	•	
MFP E82540, E82550, E82560 FS	•	•	•	•		•	•	
MFP M725 FS	•	•	•	•	•	•	•	
Flow MFP M830 FS	•	•	•	•	•	•	•	
MFP M9040, MFP M9050	•		•		•	•	•	
Color LaserJet MFPs								
CM4540 FS	•	•	•	•	•	•	•	•
CM3530, CM4730, M6030/6040	•	•	•	•	•	•	•	•
MFP M575/Flow M575 FS	•	•	•	•	•	•	•	•
MFP M577/Flow M577 FS	•	•	•	•		•	•	•
MFP M680, Flow M680 FS	•	•	•	•	•	•	•	•
MFP M681, 682 FS, E675xx	•	•	•	•		•	•	•
MFP M775 FS	•	•	•	•	•	•	•	•
MFP E77822, E77825, E77830 FS	•	•	•	•		•	•	•
MFP E87640, E87650, E87660 FS	•	•	•	•		•	•	•
Flow MFP M880 FS	•	•	•	•	•	•	•	•
Scanners								
Digital Sender Flow 8500 fn2 FS	•	•						
ScanJet Enterprise 8500 fn1	•	•						
ScanJet Flow N9120 fn2	•							
High Value MFPs								
MFP S965dn, S975dn	•							
Color MFP S951dn	•							
Color MFP S962dn	•							
Color MFP S970dn	•							

Find the HP device that works with your solution

HP JetAdvantage Security Solutions (cont)

	HP and TROY Locking Paper Tray	HP and TROY MICR Printer	HP and TROY MICR Secure Toner[3]	HP and TROY MICR Signature and Logo Kit[4]	HP and TROY Security Printer	HP and TROY Prescription Printing	HP and TROY Secure Document Printing Solution
OfficeJet MFPs							
OfficeJet Pro 276dw MFP				•			
OfficeJet Pro MFP x476dn,x476dw, x576dw	•			•			
OfficeJet Pro MFP 8730, 8740							
OfficeJet Enterprise Flow MFP x585, x585f, 585dn FS							
PageWide Printers							
HP PageWide Pro 552dw, 552dn, P55250dw							
HP PageWide Pro 750, P75050							
HP PageWide Enterprise Color 556dn FS, 556xh FS, E55650							
HP PageWide Enterprise Color 765, E75160							
PageWide MFPs							
HP PageWide Pro MFP 477, 577, 57750							
HP PageWide Enterprise Color MFP 586dn, 586df FS, E58650							
HP PageWide Pro MFP 772, 777, P77740, P77750, P77760							
PageWide Color MFP 780, Flow 785, E77650, E77660							
HP PageWide Color MFP P77960, P77950, P77940, P77440							
Black and White LaserJet Printers							
P3015	•	•	•	•	•	•	•
M506 FS	•	•	•	•	•	•	•
M601, M602, M603 FS	•	•	•	•	•	•	•
M604, M605, M606	•	•	•	•	•	•	•
M607, M608 M609 FS, E600xx							
M712 FS							•
M806 FS	•	•	•	•	•	•	•
Color LaserJet Printers							
M551 FS							
M552, M553 FS							•
M652, M653 FS, E650xx							•
CP3525							•
CP4025, CP4525							•
CP5525 FS							•
M855 FS							•
M750 FS							•
Black and White LaserJet MFPs							
MFP M525, Flow M525 FS	•	•	•	•	•	•	•
MFP M527, Flow M527 FS	•	•	•	•	•	•	•
M3035, M4345, M5035	•	•	•		•	•	•
MFP M4555 FS	•						•
MFP M630, Flow M630 FS							
MFP M631, M632, M633 FS, E625xx							•
MFP E72525, E72530, E72535 FS							
MFP E82540, E82550, E82560 FS							
MFP M725 FS							•
Flow MFP M830 FS							•
MFP M9040, MFP M9050							•
Color LaserJet MFPs							
CM4540 FS							•
CM3530, CM4730, M6030/6040							•
MFP M575/Flow M575 FS							•
MFP M577/Flow M577 FS							•
MFP M680, Flow M680 FS							•
MFP M681, 682 FS, E675xx							
MFP M775 FS							•
MFP E77822, E77825, E77830 FS							
MFP E87640, E87650, E87660 FS							
Flow MFP M880 FS							•
Scanners							
Digital Sender Flow 8500 fn2 FS							
ScanJet Enterprise 8500 fn1							
ScanJet Flow N9120 fn2							
High Value MFPs							
MFP S965dn, S975dn							•
Color MFP S951dn							•
Color MFP S962dn							•
Color MFP S970dn							•

Find the HP device that works with your solution

HP JetAdvantage Cloud and Management Solutions

	HP and LRS VPSX for Output Management	HP JetAdvantage Insights
OfficeJet MFPs		
OfficeJet Pro 276dw MFP	•	•
OfficeJet Pro MFP x476dn,x476dw, x576dw	•	•
OfficeJet Pro MFP 8730, 8740	•	•
OfficeJet Enterprise Flow MFP x585, x585f, 585dn FS	•	•
PageWide Printers		
HP PageWide Pro 552dw, 552dn, P55250dw	•	•
HP PageWide Pro 750, P75050	•	•
HP PageWide Enterprise Color 556dn FS, 556xh FS, E55650	•	•
HP PageWide Enterprise Color 765, E75160	•	
PageWide MFPs		
HP PageWide Pro MFP 477, 577, 57750	•	•
HP PageWide Enterprise Color MFP 586dn, 586df FS, E58650	•	•
HP PageWide Pro MFP 772, 777, P77740, P77750, P77760	•	•
PageWide Color MFP 780, Flow 785, E77650, E77660	•	•
HP PageWide Color MFP P77960, P77950, P77940, P77440	•	•
Black and White LaserJet Printers		
P3015	•	•
M506 FS	•	•
M601, M602, M603 FS	•	•
M604, M605, M606	•	•
M607, M608 M609 FS, E600xx	•	•
M712 FS	•	•
M806 FS	•	•
Color LaserJet Printers		
M551 FS	•	•
M552, M553 FS	•	•
M652, M653 FS, E650xx	•	•
CP3525	•	•
CP4025, CP4525	•	•
CP5525 FS	•	•
M855 FS	•	•
M750 FS	•	•
Black and White LaserJet MFPs		
MFP M525, Flow M525 FS	•	•
MFP M527, Flow M527 FS	•	•
M3035, M4345, M5035	•	•
MFP M4555 FS	•	•
MFP M630, Flow M630 FS	•	•
MFP M631, M632, M633 FS, E625xx	•	•
MFP E72525, E72530, E72535 FS	•	•
MFP E82540, E82550, E82560 FS	•	•
MFP M725 FS	•	•
Flow MFP M830 FS	•	•
MFP M9040, MFP M9050	•	•
Color LaserJet MFPs		
CM4540 FS	•	•
CM3530, CM4730, M6030/6040	•	•
MFP M575/Flow M575 FS	•	•
MFP M577/Flow M577 FS	•	•
MFP M680, Flow M680 FS	•	•
MFP M681, 682 FS, E675xx	•	•
MFP M775 FS	•	•
MFP E77822, E77825, E77830 FS	•	•
MFP E87640, E87650, E87660 FS	•	•
Flow MFP M880 FS	•	•
Scanners		
Digital Sender Flow 8500 fn2 FS	•	•
ScanJet Enterprise 8500 fn1	•	•
ScanJet Flow N9120 fn2	•	
High Value MFPs		
MFP S965dn, S975dn	•	•
Color MFP S951dn	•	
Color MFP S962dn	•	
Color MFP S970dn	•	

Find the HP device that works with your solution

HP JetAdvantage Mobile Print Solutions

	HP and PrinterOn Enterprise	St. Joseph ePRINTit
OfficeJet MFPs		
OfficeJet Pro 276dw MFP	•	•
OfficeJet Pro MFP x476dn,x476dw, x576dw	•	•
OfficeJet Pro MFP 8730, 8740	•	
OfficeJet Enterprise Flow MFP x585, x585f, 585dn FS	•	•
PageWide Printers		
HP PageWide Pro 552dw, 552dn, P55250dw	•	
HP PageWide Pro 750, P75050	•	•
HP PageWide Enterprise Color 556dn FS, 556xh FS, E55650	•	•
HP PageWide Enterprise Color 765, E75160		
PageWide MFPs		
HP PageWide Pro MFP 477, 577, 57750	•	•
HP PageWide Enterprise Color MFP 586dn, 586df FS, E58650	•	•
HP PageWide Pro MFP 772, 777, P77740, P77750, P77760	•	•
PageWide Color MFP 780, Flow 785, E77650, E77660	•	
HP PageWide Color MFP P77960, P77950, P77940, P77440		
Black and White LaserJet Printers		
P3015		
M506 FS	•	•
M601, M602, M603 FS	•	•
M604, M605, M606	•	•
M607, M608 M609 FS, E600xx	•	•
M712 FS	•	•
M806 FS	•	•
Color LaserJet Printers		
M551 FS	•	•
M552, M553 FS	•	•
M652, M653 FS, E650xx	•	•
CP3525		
CP4025, CP4525		
CP5525 FS	•	•
M855 FS	•	•
M750 FS	•	•
Black and White LaserJet MFPs		
MFP M525, Flow M525 FS	•	•
MFP M527, Flow M527 FS	•	•
M3035, M4345, M5035	•	
MFP M4555 FS	•	•
MFP M630, Flow M630 FS	•	•
MFP M631, M632, M633 FS, E625xx	•	•
MFP E72525, E72530, E72535 FS	•	•
MFP E82540, E82550, E82560 FS	•	•
MFP M725 FS		•
Flow MFP M830 FS	•	•
MFP M9040, MFP M9050		
Color LaserJet MFPs		
CM4540 FS	•	•
CM3530, CM4730, M6030/6040		
MFP M575/Flow M575 FS	•	•
MFP M577/Flow M577 FS		•
MFP M680, Flow M680 FS	•	•
MFP M681, 682 FS, E675xx	•	•
MFP M775 FS	•	•
MFP E77822, E77825, E77830 FS	•	•
MFP E87640, E87650, E87660 FS	•	•
Flow MFP M880 FS	•	•
Scanners		
Digital Sender Flow 8500 fn2 FS		
ScanJet Enterprise 8500 fn1		
ScanJet Flow N9120 fn2		
High Value MFPs		
MFP S965dn, S975dn		
Color MFP S951dn		
Color MFP S962dn		
Color MFP S970dn		

Notes

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1. Celiveo Enterprise - certain devices may require Celiveo Smart Appliance for pull print jobs release only
2. Ephesoft Transact - certain device compatibility enabled via scan to network folder functionality
3. Troy MICR Secure Toner – certain OfficeJet Pro devices support logo kit but not MICR Signature
4. Troy MICR Signature and Logo Kit – certain OfficeJet Pro devices support logo kit but not MICR Signature

For more information visit the HP JetAdvantage solution portfolio
For all JetAdvantage partner solutions visit hp.com/go/gsc

HP Accreditation, Certification and Test (ACT) program audits and qualifies HP branded solutions and audits and certifies partner solutions sold by HP.   HP recommends using the most recent software and firmware updates available and reviewing solution requirements specific to your printing needs. Visit the HP Support Center to download the most recent firmware updates.

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