HP t310 Zero Client Firmware Update Version 5.0

Overview

Teradici periodically provides updates to the firmware for the HP t310 Zero Client and HP t310 All-in-One Zero Client. HP makes these firmware updates available at hp.com/support.

On September 2, 2015, Teradici released firmware version 5.0. Some of the key changes in 5.0 include the following:

• Support for Teradici Management Console version 2.0 (MC 2.0)

• Firmware recovery mode

• Administrative Web Interface (AWI) and PCoIP MC updated to modern ciphers (TLS, RSA, AES)

• Support for VMware custom keyboard layouts

• Support for Wacom tablets

Note the following about updating to firmware version 5.0:

• You must update to version 5.0 from firmware version 4.7 or 4.8 using Management Console 1.10

• Firmware version 5.0 uses MC 2.0

• MC 2.0 is available from Teradici in two versions (www.teradici.com/products-and-solutions/pcoipproducts/management-console):

  – A free version that can manage up to 2,000 devices

  – A fee-based version that can manage up to 20,000 devices

On December 24, 2015, Teradici released firmware version 5.0.2 to address several defects. For more information about Teradici firmware versions and management consoles, go to www.teradici.com.

Updating HP t310 devices to firmware version 5.0

As of the date of this document, HP ships the t310 and t310 AiO with firmware version 4.8.

HP has tested firmware version 5.0.2 on the t310 and t310 AiO. If you would like to download and install the 5.0.2 firmware, please contact HP support at 866-852-4865. At some point in the future, HP will begin shipping t310 devices from the factory with firmware version 5.0 and cease shipping with 4.8.

You can either stay with firmware version 4.8 or update to 5.0. Note the following implications of each choice:

• Staying with firmware version 4.8

  – Continue to use your t310 devices as you do now

  – Continue to use HP Device Manager to manage your t310 devices

  – Re-evaluate when HP begins shipping t310 devices from the factory with firmware version 5.0

• Updating to firmware version 5.0

  – Acquire the firmware update from HP.com

  – Use HP Device Manager to deploy the update to your t310 devices. Note: once firmware version 5.0 is installed, the t310 device CANNOT be managed by HP Device Manager or Teradici MC 1.0

  – Acquire MC 2.0 from Teradici to manage your t310 devices after the update is deployed

For more information

hp.com/support

Search for your thin client model. For firmware updates, see the **Download options** section. For documentation, see the **Manuals** section.

www8.hp.com/us/en/thin-clients/t310-aio-zero.html

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