HP Installation Services with Network Setup

HP Care Pack Services for HP PageWide XL products

Key benefits – At a glance

- Quick start to successful printing on day one
- Professional setup and configuration guaranteed
- Minimized use of your IT resources
- Minimum disruption to business during installation and setup

Travel zones and charges, if applicable, may vary in some geographic locations. This charges will be quoted at the time that the installation is requested.

Get the best start with your new HP PageWide XL printer

Leave no room for surprises with your new printer. Getting it right, from the start, isn't just a matter of physical installation. To deliver the professional results you expect, right from the first day, your new HP PageWide XL printer must be properly configured and tested for your specific environment.

HP Installation Services with Network Setup help you integrate HP PageWide XL printing products into your printing and IT environment quickly and without disruption. In just a few hours, an HP trained technician will ensure your PageWide XL printer, MFP, or scanner and related accessories are fully operational.

When your printer is installed properly and professionally, with confirmation that all features are operating efficiently, you can focus on your core work with confidence. With your HP PageWide XL printing equipment ready to start making an important contribution to your day-to-day business operations, you can start getting the most from your investment from day one.

Service description

HP Installation Services with Network Setup will be performed by an HP Engineer or an HP Authorized Service Engineer. In some cases, the HP Engineer will require assistance from the customer during installation and setup. Deliverables include assembly of all HP accessories, hardware verification, network setup, and basic orientation for your organization's key users or operators. Your network must be configured and available prior to installation.

How it works?

Step 1

REGISTER your Installation care Pack by:
• Calling: 1-800-407-6210 (US # 1, CA #2) then use commercial products by pressing # 2 (please follow the IVR)
• Mail: srg@hp.com

Step 2

AFTER registering the care pack, you can schedule delivery of your installation service by calling HP support at 1-888-447-0169 PIN 97000 (Please have your customer purchase order number or HP Care Pack registration number available). Your DJ must be in the place that will be installed.
A case number will be created.

Step 3

Hp Technician will contact you to setup the date & time and all the necessary requirement for the installation.

For more information

To learn more about HP Next Business Day Onsite Response Service, as well as other related services from HP, contact your local HP preferred reseller or HP sales representative, and visit our website at hp.com/go/cpc

With HP Installation Services with Network Setup, you can get everything you need for a fast, efficient installation, and an immediate start to productive printing.

The service includes:

• All labor and materials (Travel zones and charges, if applicable, may vary in some geographic locations)
• Unboxing and uncrating of the HP device
• Matching of the shipment contents to the packing list
• Installation of the universal print driver on a single PC workstation
• Printer network setup, including programming of the IP address and network settings and verification of network printing functionality. Your network must be configured and available prior to installation
• Installation of HP paper-handling accessories, network interfaces, and ink supplies
• Key operator orientation – HP will provide a basic overview of how to install consumables, how to print a test page, and how to clear paper jams, plus explanations of basic features and functionality
• Hardware verification – HP will power-on the printer, verify functionality, and run standard tests and diagnostic routines, as applicable, to verify that the product is operational
• Movement of packaging materials to a convenient, location within the customer's site. Does not include removal from the site
• Checklist of performed actions

Benefits for your business

• Fast time to first print: have your new HP PageWide XL printer ready to print within few hours from delivery
• Professional setup: rest assured the printer will be properly configured to work within your environment
• Minimum disruption: HP specialists are trained to help keep installation activities from impacting your business operations (in some cases the customer may be required to assist the Service Engineer)

How to order?

Purchase HP Installation Services with Network Setup together with your new HP PageWide XL printer.

Select the right HP Care Pack service at hp.com/go/cpc select a country where the HP printer will be located.

Contact your local HP preferred reseller or HP sales representative **to buy**.
Use the following **product numbers** to order the right service for your printer:

U8HS0E	HP Installation W/Network setup for HP PageWide XL4x00
U8UE7E	HP Installation and Network Setup for HP PageWide XL5000/MFP
U8HR9E	HP Installation and Network Setup for HP PageWide XL8000

Once you have purchased HP Installation Services with Network Setup, register and contact HP to schedule the service for the day and time most convenient to you. The service is available during HP standard operating hours on standard week days and usually takes up to two hours.

Learn more at
hp.com/go/pagewidexlservice
hp.com/go/cpc

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hp.com/go/getupdated

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