

# Jabra Elite 65e



## User manual

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Made in China  
MODEL: HSC070W



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**Declaration of Conformity** can be found on  
[www.jabra.com/doc](http://www.jabra.com/doc)

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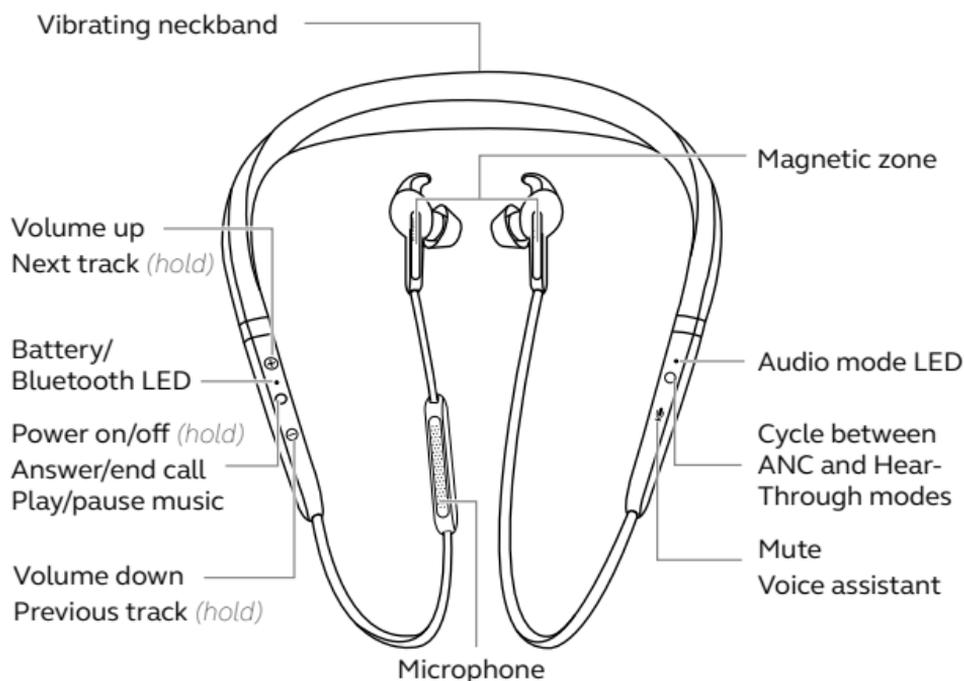
# 1. Welcome

Thank you for using the Jabra Elite 65e. We hope you will enjoy it!

## **Jabra Elite 65e features**

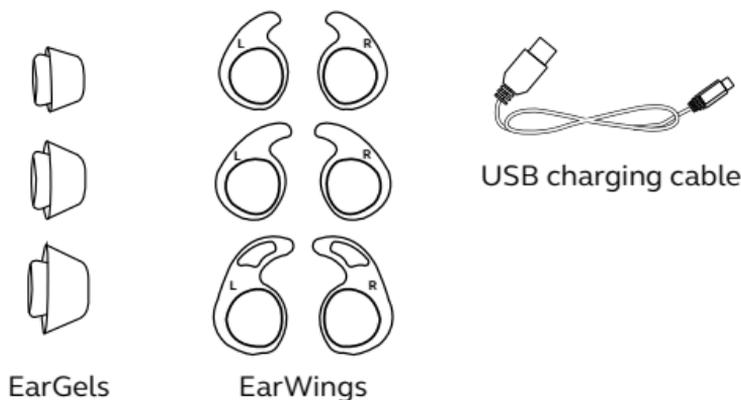
- Active Noise Cancellation (ANC) to reduce disturbances
- Power battery to fuel all-day use (up to 13 hours on a 2 hour charge)
- Dual-connectivity to two Bluetooth devices, enabling you to take calls and listen to music on two devices using the same earbuds
- Up to 10 meters / 33 feet of wireless range for true mobility
- Vibrating call alert to ensure you never miss a call
- HearThrough feature: Hear the conversations around you at the touch of a button

## 2. Jabra Elite 65e overview



### 2.1 Included accessories

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### 3. How to wear

Jabra Elite 65e is designed to be worn around the neck.

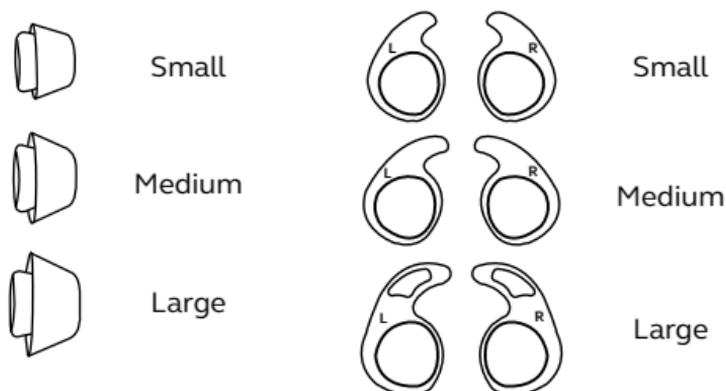
The earbuds have three microphones: one on each of the earbuds and one on the cable. For the optimal call experience, position the microphone on the cable as close to your mouth as possible, and wear both earbuds in your ears.



## 3.1 Getting the correct fit

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The earbuds are supplied with three EarGel and EarWing sizes: large, medium and small.

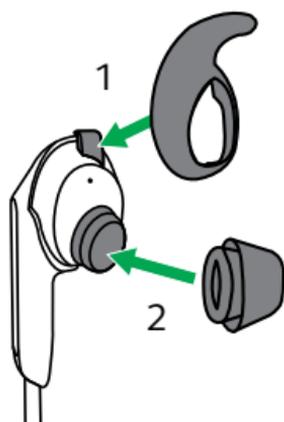


It is highly recommended to mix and match the different EarGel and EarWing sizes to find the best combination for your ear. The correct fit will feel tight and will seal out background noises.

## 3.2 Attaching the EarWings and EarGels

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1. To attach an EarWing, align the indent on the EarWing with the ridge on the earbud (as illustrated), and stretch the EarWing over the earbud. It will fit perfectly in the groove when properly attached.
2. Firmly press the EarGel onto the earbud, ensuring it is angled correctly (as illustrated).



### 3.3 Using the magnetic earbuds

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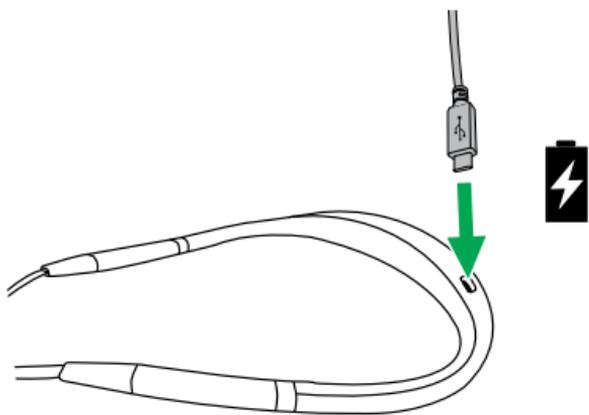
The earbuds are magnetic, and connect together for convenient cable and power management. When the earbuds are connected, your music will be paused or your call will be ended. Separating the earbuds will answer an incoming call. Go to section 6.1. for more information.



## 4. How to charge

To charge the earbuds, connect a USB charging cable to the USB charging port on the neckband. It is recommended to charge the earbuds using the supplied Jabra charging cable, however it is possible to charge the earbuds using your smartphone charger.

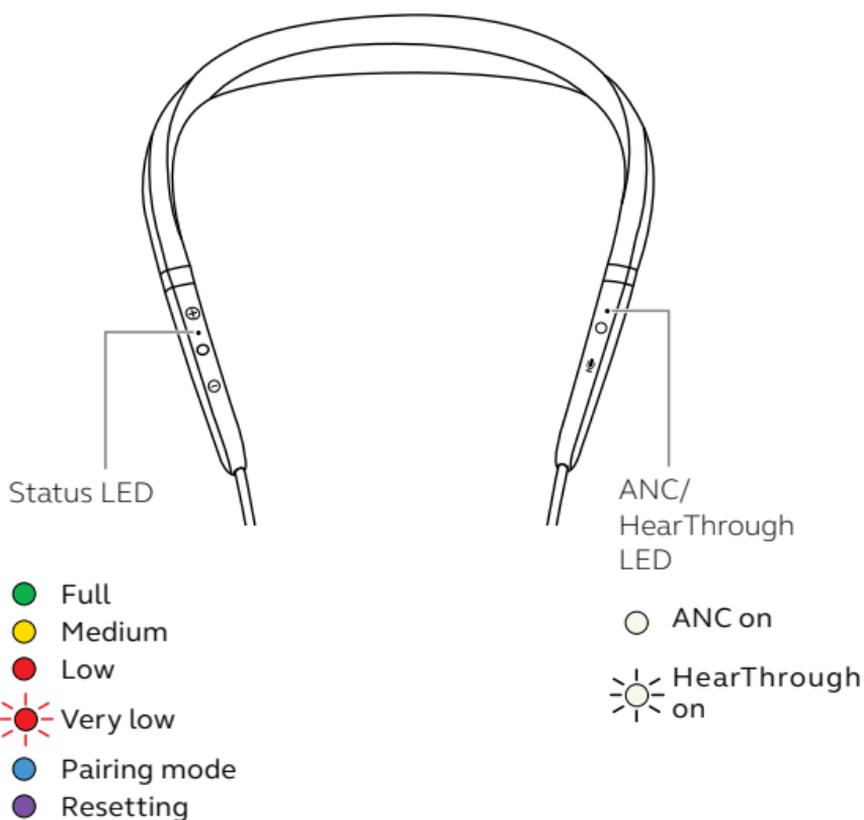
It takes approx. 2 hours to fully charge the earbuds.



Note: Always clean and dry the USB charging port before charging the earbuds. It is recommended to recharge the earbuds at least once a month.

## 4.1 What the LEDs mean

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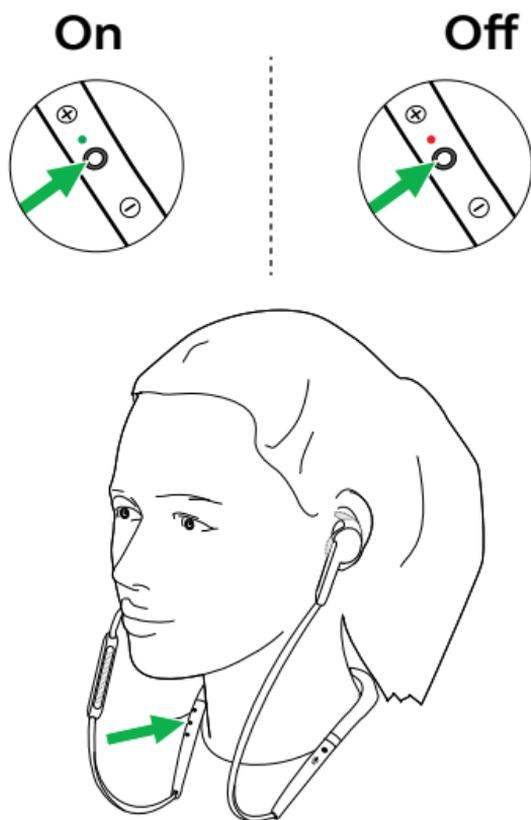
# 5. How to connect

## 5.1 Power on/off

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**On:** Hold the **Multi-function** button for 1 second. The LED will flash green, and the neckband will vibrate.

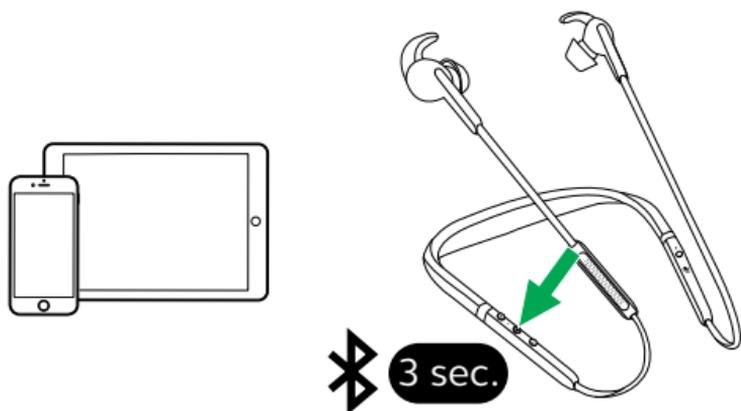
**Off:** Hold the **Multi-function** button for 3 seconds. The LED will flash red, and the neckband will vibrate.



## 5.2 Pairing with a smartphone

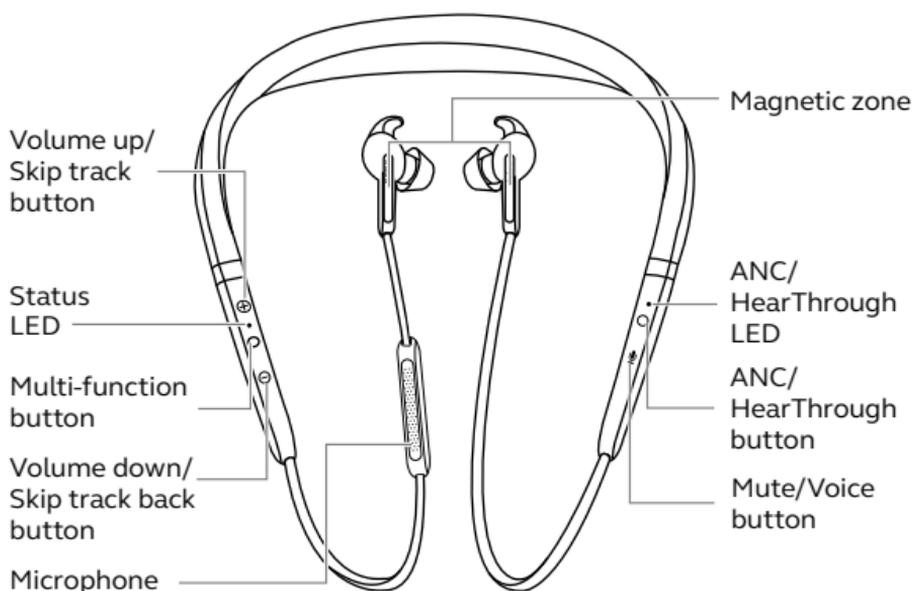
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1. Ensure the earbuds are powered off, and then hold (3 secs) the **Multi-function** button until the LED flashes blue and you hear an announcement in the earbuds.



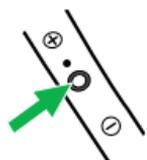
2. Wear the earbuds and follow the voice-guided pairing instructions.

# 6. How to use



## 6.1 Calls & music

Calls & music	
Power on	Hold (1 sec) the <b>Multi-function</b> button
Power off	Hold (3 sec) the <b>Multi-function</b> button
Play/pause music	Press the <b>Multi-function</b> button, when listening to music
Answer/end call	Press the <b>Multi-function</b> button
Reject call	Double-press the <b>Multi-function</b> button



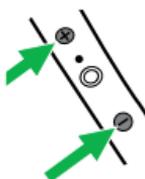


Answer/end  
call or pause  
music

Detach/attach the  
Magnetic earbuds

Adjust volume

Press the **Volume up** or  
**Volume down** button,  
when listening to music or  
on a call



Next track

Hold (1 sec) the **Volume up**  
button (smartphone only)

Previous track

Hold (1 sec) the  
**Volume down** button  
(smartphone only)

Battery status

Press the **Volume up** or  
**Volume down** button,  
when not listening to music  
or on a call



Siri or Google  
Now

Press the **Mute/Voice**  
button, when not on a call

Mute/un-mute  
microphone

Press the **Mute/Voice**  
button, when on a call



Cycle between  
ANC and  
HearThrough  
modes

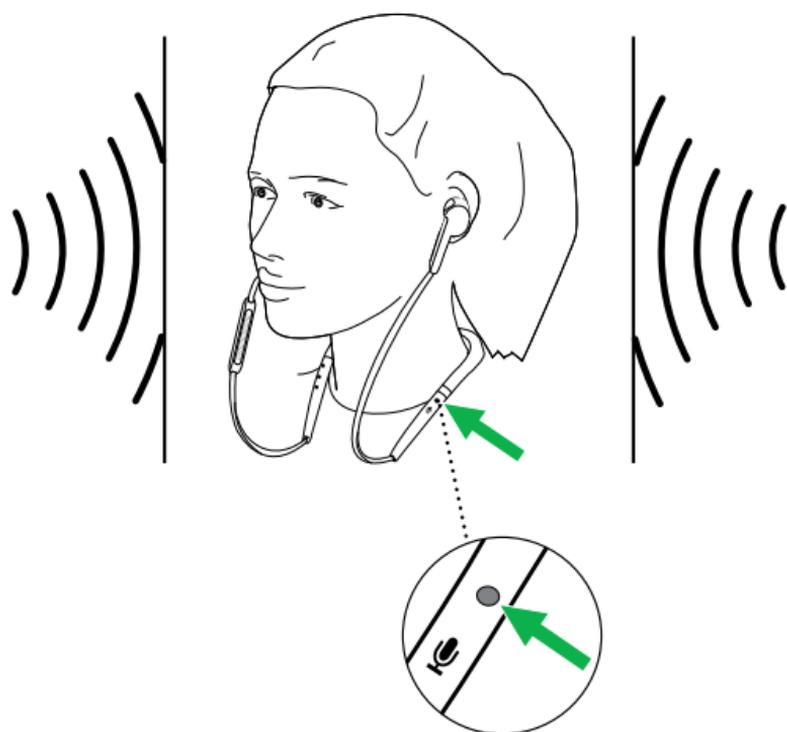
Press the **ANC/  
HearThrough** button

## 6.2 Active Noise Cancellation (ANC)

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The earbuds use Active Noise Cancellation (ANC) to reduce outside disturbance, allowing you to fully focus.

Press the **ANC/HearThrough** button to cycle through the available options.

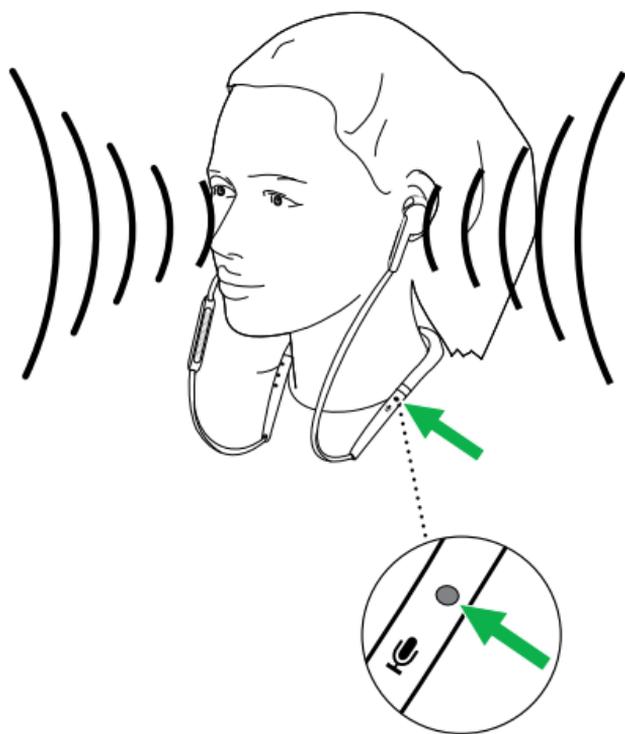


## 6.3 HearThrough

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HearThrough enables you to hear your surroundings or engage in conversations without needing to remove the earbuds.

Press the **ANC/HearThrough** button to cycle through the available options.



## 6.4 Voice guidance

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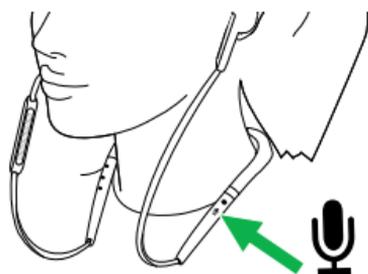
Voice guidance are announcements intended to guide you or give earbud status updates (e.g. connection and battery status).

### How to turn voice guidance On/Off

Voice guidance is enabled by default.

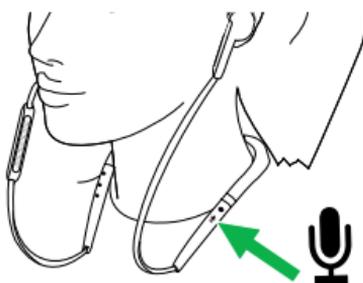
#### **Voice Guidance On:**

Ensure the earbuds are powered on, and then hold the **Mute/Voice** button for 5 seconds.



#### **Voice Guidance Off:**

Ensure the earbuds are powered on, and then hold the **Mute/Voice** button for 5 seconds.



## 6.5 Siri or Google Now

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Phone voice commands enable you to speak to Siri or Google Now on your smartphone using your earbuds. For more information on using Siri or Google Now, please refer to your smartphone's user manual.

### Phone voice commands



Activate Siri or Google Now (phone dependent)

Press the **Mute/Voice** button, when not on a call

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Voice assistant settings can be configured using the Jabra Sound+ app.

## 6.6 Multiple call handling

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The earbuds can answer or reject calls when you are already on a call.

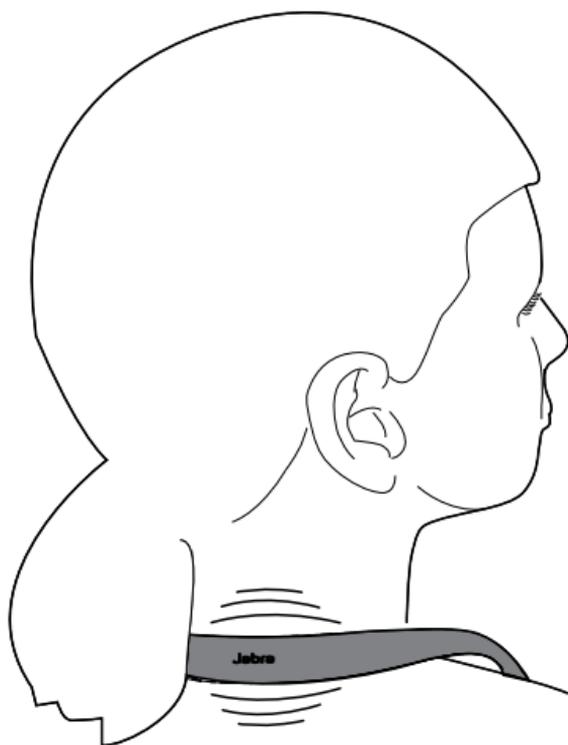
Multiple call handling		
	End current call and answer incoming call	Press the <b>Multi-function</b> button
	Put current call on hold and answer incoming call	Hold (1 secs) the <b>Multi-function</b> button
	Switch between held call and active call	Hold (1 secs) the <b>Multi-function</b> button
	Reject incoming call, when on a call	Double-tap the <b>Multi-function</b> button

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## 6.7 Vibrate alert

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The earbuds will vibrate whenever they are powered on/off, connected to your smartphone or computer, or when there is an incoming call.



## 6.8 How to reset

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Resetting the earbuds clears the list of paired devices and all earbud settings.

After resetting, it is necessary to re-pair the earbuds to your smartphone.

### Reset



Reset the pairing list

Ensure the earbuds are powered on and you are not on a call. Then simultaneously hold the **Volume up** button and the **Multi-function** button for 5 seconds. You will then need to re-pair the earbuds.

## 7. Jabra Sound+ app



Jabra Sound+ app



Customize  
your music



Manage  
HearThrough



Register your  
2-year warranty



The Jabra Sound+ app also enables you to:

- Firmware update the earbuds
- Manage voice prompts
- Enable/disable vibration

# 8. Support

## 8.1 FAQ

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View the FAQs on [Jabra.com/elite65e](https://www.jabra.com/elite65e).

## 8.2 How to care for your earbuds

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- Always store the earbuds with the power off and safely protected.
- Avoid storage at extreme temperatures (above 50°C/122°F or below -10°C/14°F). This can shorten battery life and may affect the earbuds.
- Regularly clean the metal mesh on each earbud to avoid them becoming blocked.

