HP Advanced Operation Training

HP Care Pack for HP Jet Fusion 3D Printers and Printing Solutions

HP Training Services

At HP, we're committed to your success, whether that means helping to support your HP 3D Printers or Printing Solutions for you or training you to do it yourself.

HP 3D Printing Training Services cover a broad spectrum of needs. Learn how to improve part quality with a more thorough understanding of your system's capabilities. Get the information you need to maintain, troubleshoot, and do select repairs to your HP 3D Printer or Printing Solution to keep your solution in proper condition and speed recovery. Acquire new knowledge and leverage HP's expertise to help optimize part design, print quality and yield, throughput, and overall performance.

Service benefits

• Gain access to an HP-authorized instructor

• Learn advanced maintenance and troubleshooting

• Improve the printing process and printer productivity

Service features

• Two-day hands-on training sessions

• Coursework covers a variety of technical topics

• Learn efficient end-to-end 3D printing workflow

Service overview

The HP Advanced Operation Training course provides operational-related personnel with the advanced skills needed to help prepare jobs, operate, maintain, and troubleshoot HP Jet Fusion 3D Printers and Printing Solutions. The training course includes a web-based curriculum and hands-on face-to-face instruction with an HP or HP-authorized instructor. Participants learn how to use OEM software and plug-ins and how to manage parts to help boost printer uptime and achieve the best possible part quality

Features and specifications

Features	Specifications
HP Advanced Operation Training	Participants will be able to[1] • Prepare a printing job, select different print profiles and settings, and perform basic maintenance operations • Troubleshoot system issues • Adjust the printer for optimum part quality • Replace Customer Self-Replaceable parts • Make use of the decision tree to apply the most suitable design optimization strategy • Apply best practices for cleaning color[2] and white parts • Identify root causes for the most common part-quality issues • Resolve common part-quality issues • Apply job preparation best practices • Follow unpacking recommendations and cleaning methods for printed parts • Evaluate the quality of printed parts • Select post-processing methods according to finished quality requirements
Location	This training can be delivered: • On-site[3] • HP Training Center
Audience	This course is designed for: • Printer operators
Certification	Participants will receive an HP Certificate of Completion
Coverage	Each HP Advanced Operation Training Care Pack covers training for one person

Product compatibility

Compatibility with the following printers:
- HP Jet Fusion 500/300 Series 3D Printers
- HP Jet Fusion 4200 Series 3D Printing Solutions

Delivery specifications

• The HP Advanced Operation Training course is delivered over a two-day period.

• Training is performed during local standard HP business hours on normal business days, excluding local public holidays; availability may vary based on location.

• Curriculum includes a web-based training module and classroom sessions.

Customer responsibilities

Requirements	Specifications
Prerequisites	Participants must complete the web-based training component of this course prior to the classroom session.
	Participants must have a minimum of one month experience operating or supervising operations on HP Jet Fusion 3D Printers and Printing Solutions.
	- Experience with HP SmartStream 3D Command Center and HP SmartStream 3D Build Manager - Advanced English language skills

Service limitations

- A minimum of four (4) attendees is required to hold the training course at an HP Training Center.

- A maximum of four (4) attendees are required per course for trainings held on-site.[3]

- This service may not be available in all geographic locations; please check with your local HP sales representative or HP channel partner for country-specific coverage and limitations.

- Travel and accommodation expenses are not included.

- HP Advanced Operation Training will be delivered in the local language whenever possible; otherwise, in English.

- HP shall not be liable for any breakage during training sessions. For on-site trainings, the Customer is responsible for having enough spare parts on hand for the purpose of training.[3]

Ordering information

Contact your HP sales representative or HP channel partner to help you choose the best HP Training Service option for your business.

Service level and part number

SKU	Name
U9ZN9E	HP Advanced Operation Training Service for HP JF 500/300 Series 3D Printers (HP Training center)
U9EK7E	HP Advanced Operation Training (HP Training Center) Service for HP JF 4200 Series 3D Printing Solutions
U9HQ1E	HP Advanced Operation Training (Onsite) Service for HP JF 4200 Series 3D Printing Solutions

Terms and conditions

Additional terms and conditions may apply. For general terms and conditions, see Terms and conditions.

For more information

For additional information about HP Training Services for HP Jet Fusion 3D Printing Solutions, visit hp.com/go/3Dsupport.

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