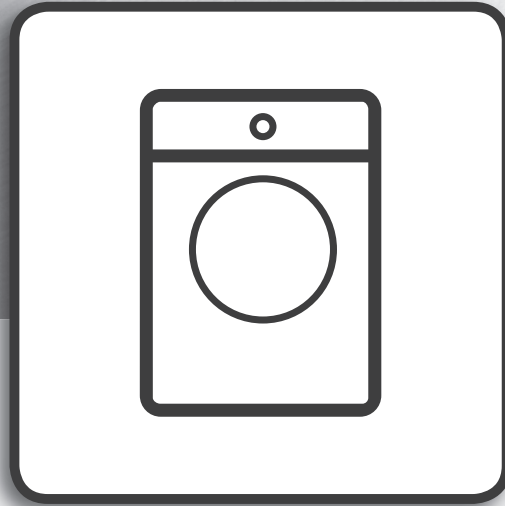


Whirlpool



User Manual



www.whirlpool.eu/register



ENGLISH 3

USER MANUAL



THANK YOU FOR BUYING AN WHIRLPOOL PRODUCT.
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SAFETY INSTRUCTIONS

IMPORTANT TO BE READ AND OBSERVED

Before using the appliance, read these safety instructions. Keep them nearby for future reference.

These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision. Never open the door forcibly or use it as a step.

PERMITTED USE

⚠ CAUTION: The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ Do not load the machine above the maximum capacity (kg of dry cloth) indicated in the programme table.

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

⚠ Do not use any solvents (e.g. turpentine, benzene), detergents containing solvents, scouring powder, glass or general purpose cleaners, or flammable fluids; do not machine wash fabrics that have been treated with solvents or flammable liquids.

INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

If you want to stack a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify whether this is possible. This is only possible if the dryer is attached to the washing machine by means

of appropriate stacking kit available through our After-Sales Service or your specialist dealer.

⚠ Move the appliance without lifting it by the worktop or top lid.

⚠ Installation, including water supply (if any), electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest Aftersales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Do not install your appliance where it may be exposed to extreme conditions, such as: poor ventilation, temperatures below 5°C or above 35°C.

⚠ When installing the appliance make sure that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly level using a spirit level.

⚠ If the appliance is being installed on wood or "floating" floors (certain parquet and laminate materials), secure a 60 x 60 x 3 cm (at least) sheet of plywood to the floor then place the appliance on top of this.

⚠ Connect the water inlet hose(s) to the water supply in accordance with the regulations of your local water company.

⚠ For cold fill only models: do not connect to the hot water supply.

⚠ For models with hot fill: the hot water inlet temperature must not exceed 60°C.

⚠ The washing machine is fitted with transport bolts to prevent any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed. After their removal, cover the openings with the 4 enclosed plastic caps.

⚠ After installation of the device, wait a few hours before starting it so that it acclimates to the environmental conditions of the room.

⚠ Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

⚠ Use only new hoses to connect the appliance to the water supply. The old hose-sets should not be reused.

⚠ The water pressure must be in the 0.1 - 1 MPa range.

ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.


⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.


CLEANING AND MAINTENANCE

⚠ **WARNING:** Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment - risk of electric shock.

DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol . The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

DISPOSAL OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health. The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection centre for the recycling of electrical and electronic equipment.

DECLARATIONS OF CONFORMITY

The Manufacturer, Whirlpool EMEA S.p.A., declares that this D432 model of household appliance with radio equipment Indigo is compliant with directive 2014/53/UE.

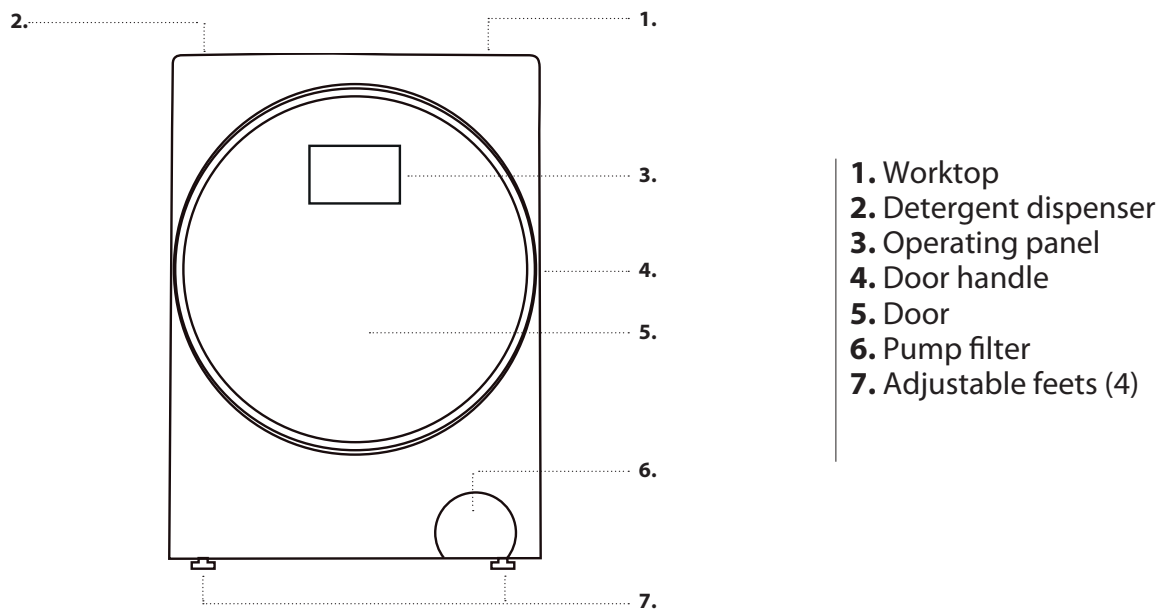
The complete text of the declaration of conformity is present at the following website: docs.whirlpool.eu

The radio equipment operates in the 2.4 GHz ISM frequency band, the maximum radio-frequency power transmitted does not exceed 20 dBm (e.i.r.p.).

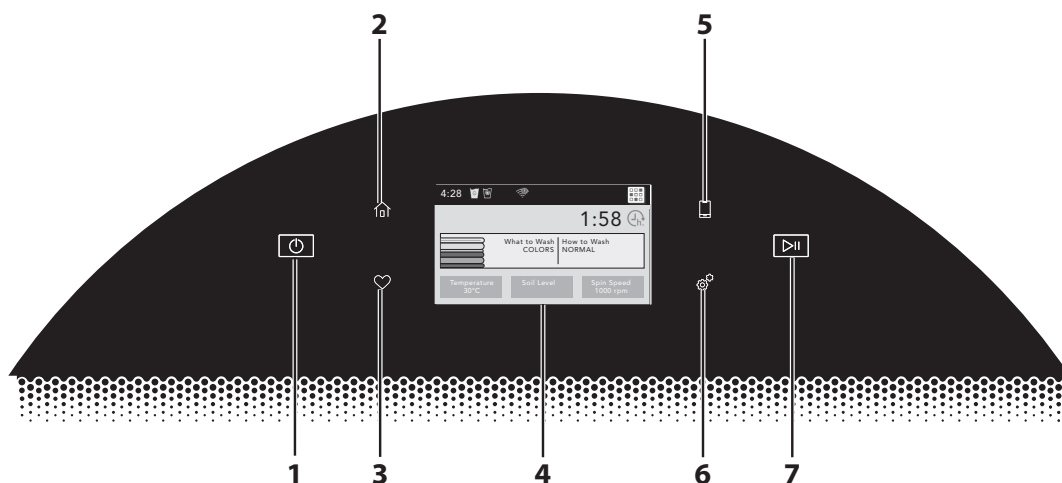
This product includes certain open source software developed by third parties. The open source license usage statement is available at the following website: docs.whirlpool.eu

PRODUCT DESCRIPTION

APPLIANCE



CONTROL PANEL



1. POWER BUTTON

Touch to power up the washing machine.

2. HOME BUTTON

Touch this button and the LCD screen will show the home screen, where you can select your cycle, settings, and options.

3. FAVORITES BUTTON

Stores and accesses your favorite cycles.

4. LCD SCREEN

Use this screen to select cycle, settings, options, etc.

5. REMOTE CONTROL BUTTON

Touch this button to set a remote control.

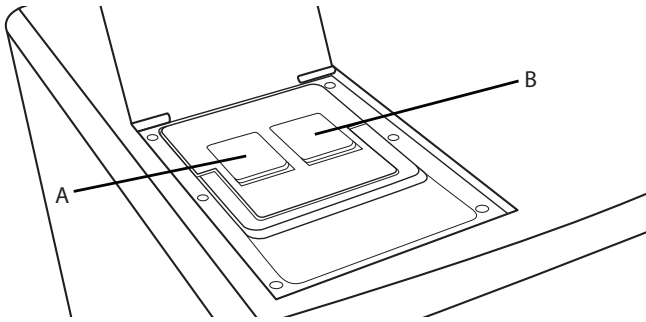
6. TOOLS BUTTON

Touch this button to access the tools screen. For more information, see **SETTINGS**.

7. START/PAUSE BUTTON

Touch to start, or touch to pause a cycle. When you start a cycle, the door will lock, the washing machine will sense the load size, and the wash cycle will begin.

6th SENSE PRECISION DOSE



AUTOMATIC DOSING:

IMPORTANT: Do not use chlorine bleach in this washing machine and do not use powdered detergent in the 6th Sense Precision Dose.

A. Dispenser 1

- Liquid generic detergent OR
- Liquid specific detergent (e.g. for colours, wool, sports garments etc.)

Maximum filling quantity: 1000 ml

IMPORTANT: Never fill Fabric Softener in Tank 1.

B. Dispenser 2

- Fabric softener OR
- Liquid detergent (generic or specific detergent such as colour, wool or sport detergent)

Maximum filling quantity: 500 ml.

Choose your preferred configuration among those mentioned in section HOW TO USE APPLIANCE-SETTINGS.

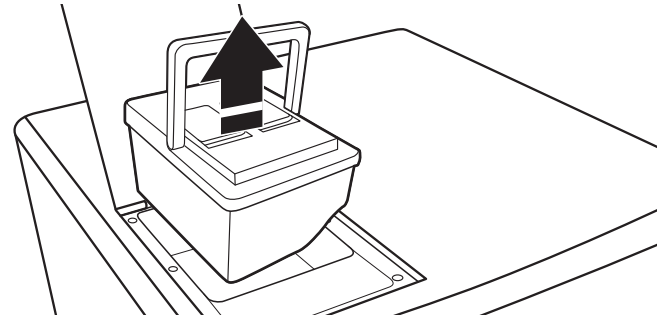
MANUAL DOSING:

In case you do not want to use the dispenser, you can also dose the detergent directly into the drum.

1. Turn Off AUTO DOSING as explained in the SETTINGS - 6th Sense Precision Dose
2. Apply a powder, gel, tabs or liquid detergent directly in drum.
3. Insert the detergent near the beginning of the drum
4. Do not select the prewash option when using manual dosing.

To remove:

1. Lift the bulk dispenser lid on the top of the washing machine.
2. Lift up on the bulk dispenser handle and pull straight up and out of the washing machine.



To replace:

1. Place the bulk dispenser back into the bulk dispenser cavity on the top of the washing machine and make sure that it is seated correctly.
2. Close the bulk dispenser lid.

DETERGENT RECOMMENDATIONS FOR VARIOUS TYPES OF LAUNDRY

Type of laundry	Temperature range	Recommended type of detergent
Cottons, linens and robust garment load	(cold-90°C)	Heavy duty detergents
Light/pastel colours	(cold-60°C)	Detergents containing whitener
Intensive colours	(cold-60°C)	Colour detergents without whitener
Black/dark colours	(cold-60°C)	Special detergents for black/dark laundry

TECHNICAL SPECIFICATIONS FOR THE WATER CONNECTION

INPUT WATER	Cold
WATER TAP	Threaded attachment for 3/4" flexible hose
MINIMUM WATER INTAKE PRESSURE	100 kPa (1 bar)
MAXIMUM WATER INTAKE PRESSURE	1000 kPa (10 bar)

HOW TO USE THE APPLIANCE

FIRST TIME USE

See the section on **DAILY USE** for information on how to select and start a programme.

FIRST CYCLE

If you plug in the washing machine, it will switch on automatically. You will be asked to set the desired display language.

Scroll UP or DOWN key to select the desired language, afterwards confirm by pressing the OK key. Afterwards determine if you want to use softener or detergent for Tank 2 of the detergent dispenser (6th Sense Precision Dose). To remove any residues from the manufacturing process:

- Select the "Cotton + Sanitize" programme at a temperature of 90°C
- Add a small amount of heavy duty detergent to the manual dosing compartment of the detergent dispenser (maximum 1/3 of the quantity recommended by the detergent

manufacturer for lightly soiled laundry) and press the Auto dosing buttons - the light of these buttons must be off

- Start the programme **without adding any laundry**.

AUTO DOSING FUNCTION

The detergent dispenser of the washing machine is equipped with a two tanks system for the automatic dispensing of liquid detergent and softener.

Before using this function, follow the instructions in the SETTINGS to:

Set tank 2 content. By default, Tank 1 is set for a detergent (your main detergent), and Tank 2 is set for fabric softener. If you do not use fabric softener, set Tank 2 for detergent too.

DAILY USE

SORTING YOUR LAUNDRY

1. REMOVE ALL OBJECTS FROM POCKETS

- Coins, pins etc. can damage your laundry as well as parts of the washing machine.
- Objects like paper handkerchiefs will tear into small pieces which must be removed manually after the wash.



2. CLOSE ZIP FASTENERS, BUTTONS OR HOOKS. TIE LOOSE BELTS OR RIBBONS TOGETHER.

- Wash small items (e.g. nylon stockings, belts etc.) and items with hooks (e.g. bras) in a laundry bag or pillow case with zip fastener. Always remove curtain rings, or wash curtains with the rings safely tied inside a cotton bag.



3. SORT ACCORDING TO TYPE OR TYPE OF FABRIC / CARE LABEL SYMBOL

Cottons, mixed fibres, easy care / synthetics, wool, handwash items.

- Colour
Separate coloured and white items. Wash new coloured articles separately.
- Size
Wash items of different sizes in the same wash load, to improve washing efficiency and distribution of the articles in the drum.
- Delicates
Wash delicate items separately; they require gentle treatment.

HOW TO USE THE WASHING MACHINE

1. LOAD LAUNDRY

- Prepare your laundry according to the recommendations in section "HINTS AND TIPS".
- Make sure that fasteners are closed and ribbons tied together.

- Open the door and load the laundry. Observe the maximum load sizes given in the programme chart

2. CLOSE DOOR

- Make sure that no laundry gets stuck between door glass and rubber seal.
- Close the door so that you can hear it click shut.



3. OPEN THE WATER TAP

- Make sure that the washing machine is connected to the mains.
- Open the water tap

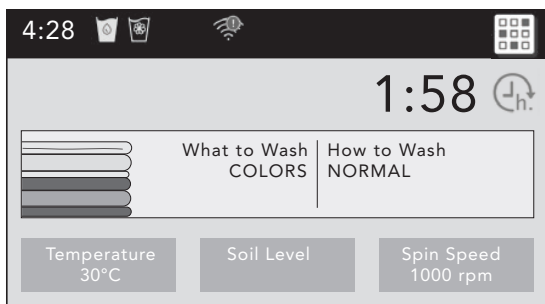


4. SWITCH ON WASHING MACHINE

- Press the On/Off button. An animation appears, and there is a sound. The programme which was used last shows up. Afterwards the washing machine is ready to be operated.



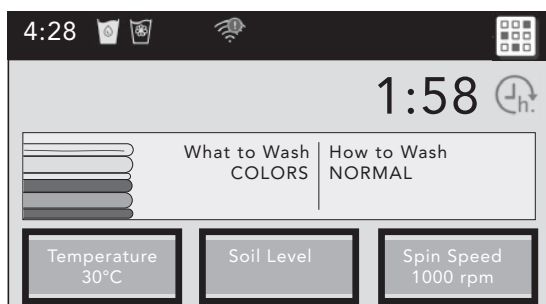
5. SET THE DESIRED WHAT TO WASH



From the home screen, touch the “What to Wash” area of the screen to select the program that best matches the items you want to wash. You may need to scroll down with your finger to see all of the selections. Touch the desired program to return to the home screen.

Touch the “How to Wash” area of the screen to select the program that best matches the method that you would like to wash those items. You may need to scroll down with your finger to see all of the selections. Touch the desired program to return to the home screen.

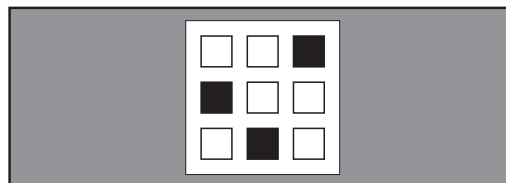
6. SELECT TEMPERATURE, SOIL LEVEL AND SPIN SPEED



From the home screen, touch the “Temperature” area of the screen to show the Temperature settings available for the cycle/program chosen in Step 5. Touch the desired setting and touch OKAY to confirm that setting. Touch the “Spin Speed” area of the screen to show the Spin Speed settings available for the cycle/program chosen in Step 5. Touch the desired setting and touch OKAY to confirm that setting.

Touch the “Soil Level” area of the screen to show the Level available for the cycle/program chosen in Step 5. Touch the desired setting and touch OKAY to confi that setting.

7. SELECT OPTION



From the home screen, touch the Options icon (at upper right of screen) and the Options screen will show Prewash, Fresh Care, Mutirinsse and Easy Iron selections. Previously selected “What to Wash” and “How to Wash” options will be shown on the screen. Touch the screen for each option to change its setting. Not all options and settings are available with all programs/cycles. See “PROGRAMME CHART” for available options and settings. Refer to section OPTIONS AND FUNCTIONS for more information.

8. ADD DETERGENT

- If you want to add the detergent **manually**, open the door and add detergent in to the drum as indicated in section 6th Sense Precision Dose.
- If you want the washing machine to dose the detergent **automatically**, simply make sure the Auto Dosing function is activated (refer to section OPTIONS, FUNCTIONS AND INDICATORS / Using the 6th Sense Precision Dose). The detergent is added by the auto dosing system after programme start.

9. START PROGRAMME

- Press “Start/Pause” button , the programme starts.



10. CHANGE A RUNNING PROGRAMME, IF NEEDED

You can still change the settings while a programme is running. The changes will be applied, provided the respective programme phase has not finished yet.

- Press the relevant button (for example the “Spin speed” button to change the spin speed). The display indicates that the value can be set.
- Pick the correct value by moving the pointer to the RIGHT or LEFT on the screen. To change the settings of a running programme, you can also
- Press “Start/Pause” to pause the running programme
- Change your settings
- Press “Start/Pause” again to continue the programme.

11. PAUSE A RUNNING PROGRAMME AND OPEN THE DOOR, IF NEEDED (ADD GARMENT)

- During the initial minutes of the cycle the ADD GARMENT button appears. Pressing it the machine is paused and the door is unlocked to allow the addition of items. Follow the instructions on the display.

12. RESET A RUNNING PROGRAMME, IF NEEDED

- Press on the display the icon near the name of the cycle until it ask to confirm "Proceed or back" to cancelled the programme. The water drains, the programme ends and the door unlocks.



13. SWITCH OFF THE WASHING MACHINE AFTER PROGRAMME END

- The display indicates that the cycle has ended, you can take out your laundry
- Press "On/Off" to switch off the washing machine. If you do not switch it off the washing machine will switch off automatically after about five minute after programme end, to save energy.
- Leave the door ajar, so that the inside of the washing machine can dry.



SETTINGS

The Tools button gives access to many other settings, utility cycles, preferences, and information. Touch the TOOLS button to access the Tools screen, which contains the following (you will need to scroll down with your finger to access all of the selections).

6th Sense Precision Dose Dispenser 1

Press this icon to access:

6th Sense Precision Dose Status Dispenser 1 and choose between:

- Active
- Disabled (1 Cycle)
- Off (Permanently)

Detergent Concentration Dispenser 1 and choose between:

- 10 ml
- 15 ml
- 20-35 ml
- 40-70 ml
- 70-170 ml

6th Sense Precision Dose Dispenser 2

Press this icon to access:

6th Sense Precision Dose Status Dispenser 2 and choose between:

- Active
- Disabled (1 Cycle)
- Off (Permanently)

6th Sense Precision Dose Content Dispenser 2 and choose between:

- Softener
- Detergent

Once set at Detergent:

Set Concentration Dispenser 2 and choose between:

- 10 ml
- 15 ml
- 20-35 ml
- 40-70 ml
- 70-170 ml

Control Lock

Press this icon to lock the controls. Swipe up to unlock.

Mute

Press this icon to mute or unmute sounds.

Utility Cycles

Press this icon to access the following utility cycles: Spin, Drain, Rinse & Spin. Touch the utility cycle you wish to use and follow the screen prompts.

Preferences

Press to access Times and Dates, Sound Volume, Display Settings, and Regional. Follow the screen prompts.

WiFi

Press to access Connect to Network, SAID Codes, Mac Address, and WiFi. Follow the screen prompts.

Info

Press to access Service & Support, Store Demo Mode, Restore Factory, WiFi Terms and Conditions, and Software Terms and Conditions. Follow the screen prompts.

WARNING: Do not activate store DEMO MODE. If you see a warning that refers to DEMO MODE go into TOOLS, INFO and make sure that STORE DEMO MODE is OFF.

HINTS AND TIPS

SORT YOUR LAUNDRY ACCORDING TO






- Type of fabric / care label (cotton, mixed fi synthetics, wool, handwash items)
- Colour (separate coloured and white items, wash new coloured articles separately)
- Size (wash items of different sizes in the same wash load to improve washing efficiency and distribution in the drum)
- Delicates (wash small items – like nylon stockings – and items with hooks – like bras – in a cloth bag or pillow case with zip.

EMPTY ALL POCKETS

- Objects like coins or safety pins can damage your laundry as well as the drum.

WASH CARE LABELS

The temperature in the washtub symbol indicates the maximum possible temperature for washing the item.

-  Normal mechanical action
-  Reduced mechanical action
-  Much reduced mechanical action
-  Hand wash only
-  Do not wash

CLEAN THE PUMP FILTER REGULARLY

- Helps to avoid that it can get clogged and that the drain water cannot be pumped out anymore. Refer to section CLEANING AND MAINTENANCE / "Cleaning the pump filter".

HOW TO MANUALLY OPEN DOOR FOR EMERGENCY

Before opening the door as described below, refer to the failure "Door will not unlock" in the "Troubleshooting" section.

The door may unlock by itself after the failure condition no longer exists.

If the door still cannot be opened, perform the following:

Before Opening Door:

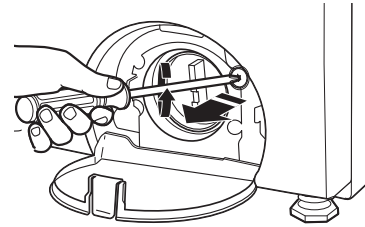
- Turn off and unplug the washing machine.
- Close the water faucet.

Always drain the water before opening the door by:

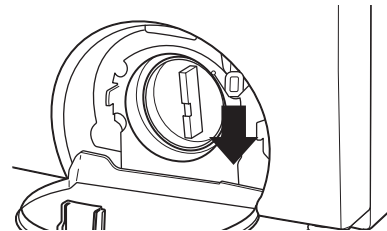
- Following the instructions in the "Cleaning the Drain Pump Filter/Draining Residual Water" section.

To Unlock and Open Washing machine Door:

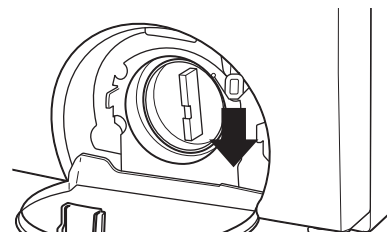
1. Open the drain pump filter access door at the bottom right corner at the front of the washing machine. With a Phillips head screwdriver, loosen and remove the Phillips head screw at the upper right portion of the access door compartment.



2. Pull down on the plastic strap located beneath the removed screw. The door can now be opened and the laundry removed, if needed.



3. After removing laundry if needed, secure the plastic strap by replacing and tightening the Phillips head screw removed in Step 1 through the hole in the strap.



SAVINGS AND ENVIRONMENT

- Achieve the best use of energy, water, detergent and time by using the recommended maximum load size for the programmes, as indicated in the programme chart.
- Do not exceed the detergent dosages indicated in the detergent manufacturer's instructions. Use the Auto dosing function.
- Use the Remote Control mode to programme and start the washing machine while the energy costs are lower.

CLEANING THE 6 TH SENSE PRECISION DOSE

After a period of using your washing machine, you may find some residue buildup in the 6th Sense Precision Dose.

To remove residue from the dispensers, lift the handle on the dispenser housing to remove it from the washing machine cabinet, then rinse the two dispensers thoroughly with running water. Wipe the outside dispenser surfaces with an allpurpose surface cleaner or a damp cloth and towel dry. Replace the dispenser in the washing machine cabinet and make sure that it is seated.

IMPORTANT: 6th Sense Precision Dose is not dishwasher safe.

CYCLE GUIDES























This washing machine has a unique user interface to help you select the best wash cycle for your load. The "What to Wash/How to Wash" layout guides you to the optimal cycle in two easy steps: First determine what items are in the load that you are trying to wash. Use that to guide your "What to Wash" selection.

Then determine how you want the washing machine to wash them and select the appropriate "How to Wash" selection. See chart below for more details. For best fabric care, choose the cycle, options, and settings that best fit the load being washed. Not all settings are available with each cycle, and some options cannot be used together.

What Items Do You Want to Wash?	"What to Wash" Cycle Selection:
Cottons, linens, and garment loads	Cotton
Bright or darkly colored cottons, linens, and mixed loads	Colours / Mixed
No-iron fabrics, dress shirts/pants, synthetics, sheer/lacy garments	Delicates / Synthetics
White fabrics/garments	Whites
Sturdy towels and washcloths	Towel / Bath robes

How Do You Want to Wash Them?	"How to Wash" Cycle Selection:
Normal	Normal
Fast	Rapid
Gentle cleaning	Gentle
Powerful cleaning	Intensive
Powerful cleaning and rinse efficiency	Sanitize

PROGRAMME CHART

Programme	How to wash	Care labels (default programme)	Temperature °C Range	Max load (Kg)	Selectable using the option					Selectable directly		Spin Max. spin speed (rpm)	Detergent and additives	
					Prewash	Fresh Care	Soil Level	Extra Rinse	Easy Iron	Auto dosing 	Finish in		Detergent	Softener 
ECO COTTON	N		Cold/60°C	12.0	-	✓	-	✓	-	✓	✓	1400	●	○
COTTON	N-R-I-G-S		Cold/90°C	12.0	✓	✓	✓	✓	✓	✓	✓	1400	●	○
MIXED	N-R		Cold/60°C	7.0	-	✓	✓	✓	✓	✓	✓	1400	●	○
SYNTHETICS	N-R-G		Cold/60°C	5.0	✓	✓	✓	✓	✓	✓	✓	1200	●	○
DELICATES	N-R-G		Cold/40°C	3.0	-	✓	✓	✓	✓	✓	✓	600	●	○
WOOL	N		Cold/40°C	2.0	-	-	✓	✓	-	✓	✓	400	●	○
SHIRTS/BUSINESS	N-R-G		Cold/30°C	3.0	✓	✓	✓	✓	✓	✓	✓	400	●	○
WHITES	N-I-G-S		Cold/60°C	12.0	✓	✓	✓	✓	✓	✓	✓	1400	●	○
COLORS	N-R-G		Cold/30°C	7.0	✓	✓	✓	✓	✓	✓	✓	1000	●	○
JEANS	N-R-I-G		Cold/60°C	6.0	-	✓	✓	✓	✓	✓	✓	1000	●	○
SPORT	N-R		Cold/60°C	4.0	-	✓	✓	✓	✓	✓	✓	1400	●	○
BABY ITEMS	N-R-I-G		Cold/60°C	6.0	✓	✓	✓	✓	✓	✓	✓	1000	●	○
BED LINEN	N-R-I-G-S		Cold/90°C	3.5	✓	✓	✓	✓	✓	✓	✓	1400	●	○
DUVET	N-R-G		Cold/40°C	3.5	-	✓	✓	✓	✓	✓	✓	600	●	○
BATH/KITCHEN CARPETS	N-R-G		Cold/40°C	3.0	-	✓	✓	✓	✓	✓	✓	600	●	○
CURTAINS	N-R-G		Cold/40°C	3.0	-	✓	✓	✓	✓	✓	✓	600	●	○
TOWEL/BATH ROBES	N-R-I-G-S		Cold/90°C	10.0	✓	✓	✓	✓	✓	✓	✓	1400	●	○
PETS STUFF	N-R-G		Cold/40°C	3.0	-	✓	✓	✓	✓	✓	✓	600	●	○
GARDENING CLOTHES / OUTDOOR	N-R-I-G		Cold/60°C	6.0	✓	✓	✓	✓	✓	✓	✓	1000	●	○
BATHING SUITE	N		Cold/40°C	2.0	-	-	✓	✓	-	✓	✓	400	●	○
SPIN	-		-	12.0	-	✓	-	-	-	-	✓	1400	-	-
RINSE & SPIN	-		-	12.0	-	✓	-	✓	-	✓	✓	1400	-	○
DRAIN	-		-	12.0	-	-	-	-	-	-	✓	1400	-	-

N Normal (Default)

R Rapid

G Gentle

✓ Selectable/optional

● Needed

I Intensive




S Sanitize

- Not selectable/appliable

○ Optional

CONSUMPTION DATA

This data may differ in your home due to changing conditions in inlet water temperature, water pressure etc.

PROGRAMME	TEMPERATURE (°C)	LOAD (KG)	WATER (L)	ENERGY (KWH)	APPROXIMATE REMAINING MOISTURE CONTENT (%)
Cotton	40	12.0 (max)	133	1.7	50
Synthetics	40	5.0	85	1.13	40
ECO COTTON 	60	12.0 (max)	65	0.850	53
ECO COTTON 	60	6.0	40	0.455	53
ECO COTTON 	40	6.0	40	0.450	53

Values measured in normal conditions in accordance with IEC/EN 60456. The above test result are based on using the powder detergent with manual dosing as indicated in section 6th Sense Precision Dose. Water, energy and remaining moisture content values refer to the default setting of the programmes, without options. max = maximum load capacity of the washing machine. Acoustic values on declaration label refer to appliance after complete installation.

Eco Cotton is the standard programme for washing normally soiled cottons, and it is the most efficient programme in terms of combined water and energy consumption. For reasons of energy saving, the real water temperature may deviate from the specified cycle temperature.

Power consumption in off-mode is 0.4 W, in left -on mode 3 W, network stand-by 1 W.

PROGRAMMES

Observe the recommendations on the care labels of your laundry.

ECO COTTON

Normally soiled cotton laundry. At 40 °C and 60 °C standard cotton programme and most favourable programme in terms of combined water and energy consumption for washing cotton laundry.

The values on the Energy label are based on this programme.



COTTON

Normally to heavily soiled and robust cotton and linen laundry, such as towels, underwear, table linen etc.

MIXED

Lightly to normally soiled robust laundry made of cotton, linen, artificial fibres and their blends. 1-hour programme.

SYNTHETICS

Normally soiled laundry made of artificial fibres (like polyester, polyacryle, viscose etc.) or their blends with cotton.

DELICATES

Fine laundry made of delicate fabrics, which needs gentle treatment.

WOOL

Woolens, labeled with the Woolmark and identified as machine washable, as well as textiles made of silk, linen, wool and viscose marked as handwashable.

SHIRTS/BUSINESS

Shirts, blouses and fine business clothes made of cotton, synthetics or their blends.

WHITES

For washing normally to heavily soiled towels, underwear, table and bed linen, etc in resilient cotton and linen.

Only when the temperature is selected at 90°C the cycle is provided with a prewash phase before main washing phase. In this case it is recommended to add detergent both, in the prewash and main wash section.

COLORS

Lightly to normally soiled laundry made of cotton, synthetics or their blends; also delicates. Helps preserving colours.

JEANS

Normally soiled cotton jeans-wear and garments made of robust jeans-like material, such as trousers and jackets.

SPORT

Normally soiled and sweaty sportswear made of cotton jersey or microfibers. Includes a prewash cycle – you can add detergent also to the prewash chamber. Do not use softener.

BABY ITEMS

Normally soiled baby clothes made of cotton and/or linen. The suds are rinsed out even more thoroughly, which helps to protect sensitive baby skin.

BED LINEN

White or coloured bed linen made of cotton and synthetic fibers or blends of both.

DUVET

Big items such as sleeping bags, washable blankets, bathmats, pillows and duvets fi with feathers or synthetic material.

BATH/KITCHEN CARPETS

Cycle designed for washing carpets, ensuring perfect dirt removal.

CURTAINS

Use this cycle to wash curtains. We recommend the

use of special detergent which has been designed to wash delicate clothes.

TOWEL/BATH ROBES

Normally to heavily soiled and robust cotton and linen laundry, such as towel, bath robes.

PET STUFF

Perfect to remove animal hair from pet stuff

GARDENING CLOTHES / OUTDOOR

Program developed for an accurate wash of particularly dirty clothing (e.g. ground or grass stains).

BATHING SUIT

Bathing Suit identified as machine washable marked or handwashable.

SPIN

Separate intensive spin programme. For robust laundry.

RINSE & SPIN

Separate rinse and intensive spin programme. For robust laundry.

DRAIN

Separate programme to drain the water, without spinning.

OPTIONS, FUNCTIONS AND INDICATORS

Refer to the Programme Chart to check if options are available for the selected programme

OPTIONS which are selectable by pressing the Options button**Prewash**

Helps to clean heavily soiled laundry by adding a prewash phase to the wash programme selected. Extends the programme by about 20 minutes. For adding detergent to the prewash phase make sure to be use the 6th Sense Precision Dose.

Fresh Care

Helps to keep your laundry fresh if you cannot unload it soon after programme end. The washing machine finishes with a short spin of the same speed selected by user and after that will start to tumble the laundry periodically a short time after programme end. This tumbling will last up to approximately 6 hours after the end of your washing programme. You can stop it at any time by pressing on the screen button; the door unlocks and you can take out your laundry.

Soil Level

Helps to clean heavily soiled, stained laundry by optimising the efficiency of additives for stain removal.

Extra Rinse

Helps to avoid detergent residues in the laundry by extending the rinse phase. Particularly suitable for washing baby laundry, for people suffering from allergies and for areas with soft water.

Easy Iron

Help to reduce the formation of creases. The wash and the cycles will be modified.

FUNCTIONS

Using 6th Sense Precision Dose

1. Open the bulk dispenser lid on the top of the washing machine.
2. Lift the fill door on the Liquid Detergent dispenser (Dispenser 1). Add liquid detergent up to the "MAX" line. Do not overfill. Close the fill door. It will click into place.

NOTE: If Dispenser 1 is empty, you may choose to add only enough liquid detergent for one load.

3. Lift the fill door on the Liquid Fabric Softener dispenser (Dispenser 2). Add liquid fabric softener up to the "MAX" line.

Do not overfill. Close the fill door. It will click into place.

NOTE: If Dispenser 2 is empty, you may choose to add only enough liquid fabric softener for one load.

4. Slowly close the bulk dispenser lid. Make sure it is completely closed.

5. Make sure that the bulk dispenser is active. Use the Tools button to make sure that both Dispenser 1 and Dispenser 2 are active and that the detergent concentration is correct. See HOW TO USE THE APPLIANCE-SETTINGS.

NOTES:

- Dispenser 2 may be used as a second Liquid Detergent dispenser. Use the Tools button (go to "6th Sense Precision Dose Dispenser 2") to change the content in Dispenser 2 and set the detergent concentration. Make sure that the other dispenser is disabled.
- Thoroughly clean the Liquid Detergent dispenser (Dispenser 1) before switching to a different brand of detergent.
- Thoroughly clean the Liquid Fabric Softener dispenser (Dispenser 2) before switching from liquid fabric softener to liquid detergent, before switching back from liquid detergent to liquid fabric softener, or before switching to a different brand of detergent.

IMPORTANT:

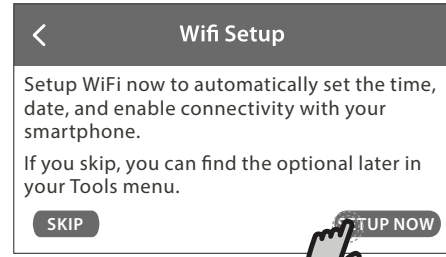
- Do not use chlorine bleach in this washing machine. Chlorine bleach will damage it.
- Do not add a single-dose laundry packet to the bulk dispenser.
- Do not use powdered detergent in the bulk dispenser.

Wifi Setup (not applicable in Russia)

The 6th Sense Live feature allows to operate the washing machine remotely by external device. To enable the appliance to be remotely controlled, you first have to complete successfully the connectivity set up process. This process is necessary to register your appliance and connect to your home

network.

- Tap on "SETUP NOW" to proceed with setup connection.



Otherwise, or tap on "SKIP" to connect your product later.

HOW TO SETUP

To use this feature you need to own: a smart phone or a tablet and a wireless router connected to internet. Please verify with your smart device that the signal strength of your home wireless network close to the appliance is good.

Minimum requirements.

Smart device: Android with a 1280x720 (or higher) screen or iOS.

See on App store the App compatibility with Android or iOS versions.

Wireless router: 2.4Ghz WiFi b/g/n.

1. Download the 6th Sense Live App

The first step to get your appliance connected is to download the app for your mobile device. The 6th Sense Live app will be your guide and walk you through all of the steps listed here. You can download the 6th Sense Live app by visiting either iTunes or Google Play.

2. Create an Account

If you haven't done so already, you'll need to create an account. This allows to associate your appliances and give you the ability to view and control them remotely.

3. Register Your Appliance

Register your appliance by following the App instructions. For the registration process You will need the Smart Appliance Identifier (SAID) number. Its unique code the number following the word SERVICE on the identification plate attached to the product.

4. Connect to Wi-Fi

Follow the scan to connect setup procedure. The app will walk you through the process of connecting your appliance to the wireless network in your home.

If your router supports WPS 2.0 (or gather), select "MANUALLY", then tap on "WPS Setup": Press on wireless router the WPS button to establish a connect

tion between the two products.

If necessary you can also connect manually the product by using "Search for a network".

The SAID code is used to sync a smart device with your appliance. MAC Address is displayed for the Wi-Fi module.

The pairing procedure has to carry out again only if you change your router set up properties (network name or password or data provider).

Set clock and date

By connecting the washing machine to the home network, clock and date will be automatically set. Otherwise, it will necessary to set them.

- Tap on numbers to set the time of the day.
- Tap on "SET" to confirm.

After setting the clock, you will need to set the date.

- Tap on numbers to set the date.
- Tap on "SET" to confirm.

Finish in

Enables to have the laundry ready at a particular time by setting a delay until end of the programme.

Choose a delay up to 8 hours. Only if you add detergent manually: use powder or tabs - and not liquid - detergent .



Select programme, temperature and options.

- Scroll the "Finish in" icon – the icon changes color.
- Scroll RIGHT or LEFT icon to select a delay from 15 minutes to 8 hours.
- Scroll "Start / Pause" - the countdown of the delay starts. The display indicates the Finish in period (= time until end of programme), as well as the default programme duration. If you open the door the delay will be cancelled.
- The programme starts automatically, in time to be finished at the end of the delay period. On programme start, the delay on the display is replaced by the current programme status.

To cancel the delay

- open the door
- either press delay icon to cancel the delay; to start the selected programme immediately, press Start/ Pause
- or press and hold On/Off to cancel the complete programme setting.

Control lock

To lock the buttons and keys of the control panel against unwanted operation.



To lock:

- The washing machine must be switched on.
- Press and hold the option button until the display indicates that the keys are locked. The buttons and keys are locked now; only On/Off works.

If you switch the washing machine off and on again, the key lock remains active until you unlock it.

To unlock: scroll up the lock screen.

INDICATORS

Descaling

A message on the display will regularly (roughly every 50 cycles) advise the user to run an automatic cleaning cycle to clean the washing machine and combat limescale build-up and bad odours. For optimal maintenance we suggest using WPRO Limescale and grease remover, according to the instructions shown on the package. The product can be purchased by contacting the technical assistance service or through the website www.whirlpool.eu. Whirlpool declines all liability for any damages to the appliance caused by the use of other cleaning products for washing machines available on the market.

CLEANING AND MAINTENANCE

⚠ WARNING

Be sure to turn off the washing machine and disconnect it from its electrical power supply before performing any cleaning or maintenance operations.

Never use flammable liquids to clean the washing machine.

CLEANING THE WASHING MACHINE EXTERNALLY

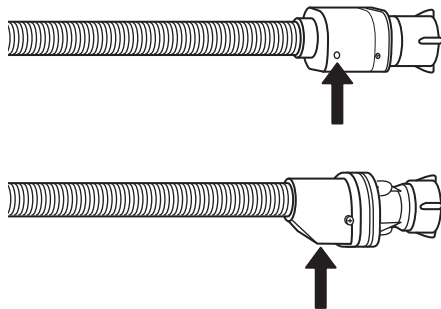
Clean the washing machine's external parts using a soft damp cloth.



Do not use generic detergents, glass detergents, abrasive powders, or other similar products to clean the control panel, as these could damage the printed elements.

CHECKING THE WATER INTAKE HOSE

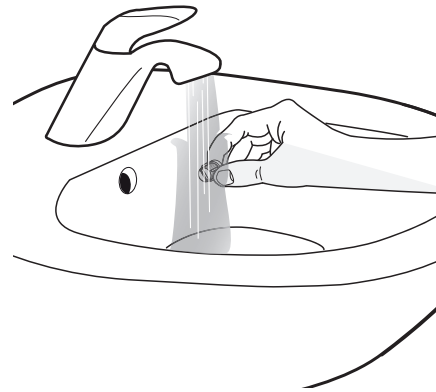
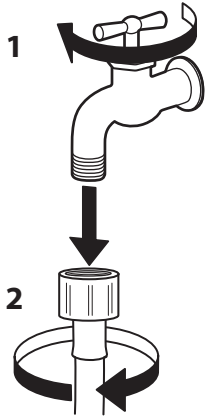
Periodically check the integrity of the water intake hose. If it is found to be damaged, contact Customer Support or an authorised dealer in order to obtain a replacement hose.



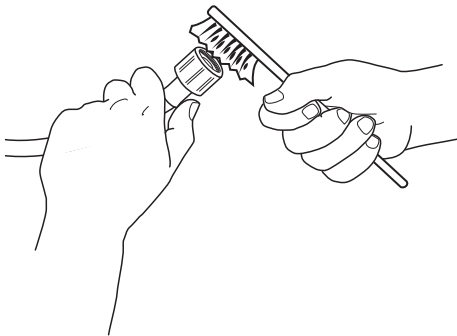
Check the safety valve's inspection window (see the arrow). If it's red, this means that the flood protection function has been engaged; in this case, the hose will have to be replaced with a new one. In order to detach the hose, press the release button (if present) and unscrew the hose.

CLEANING THE FILTERS IN THE WATER INTAKE HOSE

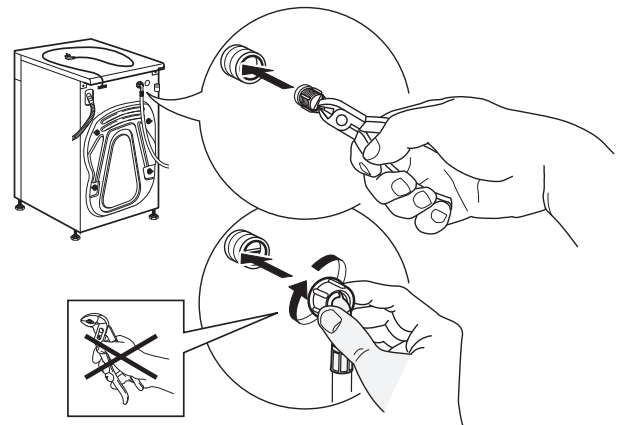
1. Close the water tap and unscrew the intake hose.



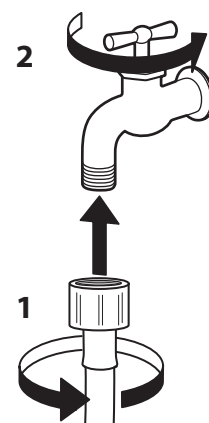
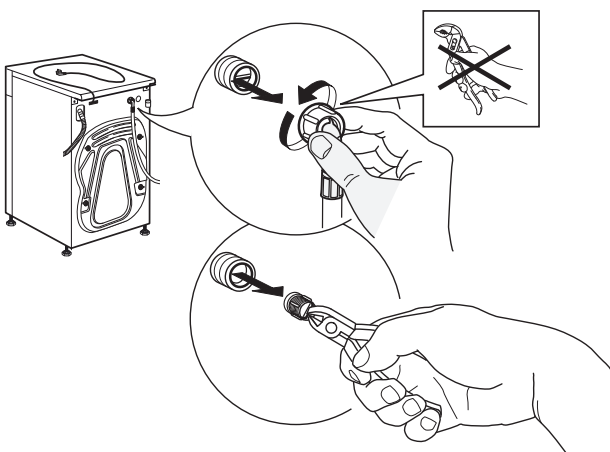
2. Thoroughly clean the mesh filter at the end of the hose using a brush.



4. Re-insert the mesh filter. Reconnect the intake hose to the water tap and the washing machine. Do not use tools to connect the intake hose. Open the water tap and check to make sure that all the connections have been tightened properly.



3. At this point, manually unscrew the intake hose from the back of the washing machine. Using pliers, extract the mesh filter from the valve on the back of the washing machine and clean it.



CLEANING THE PUMP FILTER / DRAINING THE RESIDUAL WATER

⚠ WARNING

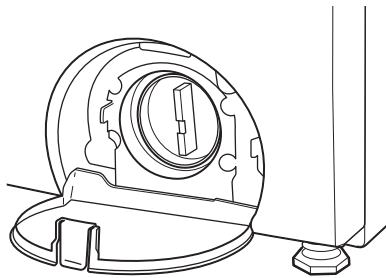
Make sure that the washing machine has been shut off and disconnected from its electrical power supply before cleaning the pump filter or draining the residual water. If a high temperature wash

programme has recently been used, wait for the water to cool before draining it.

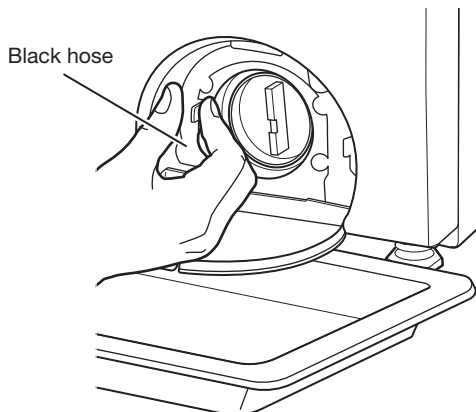
The pump filter should be cleaned regularly in order to prevent water from remaining inside the appliance after wash cycles due to filter obstructions.

NOTE: Perform the following procedure every 3 months.

1. Open the drain pump filter access door at the bottom right corner at the front of the washing machine.



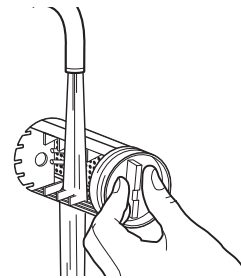
2. Place a broad, flat container beneath the drain pump filter to collect the drain water. Pull out the black hose, remove the water cap, and drain the hose into the container. Empty the container. Repeat this procedure if necessary until all the water has drained. Make sure that the black hose is completely dry. Close the black hose with its cap.



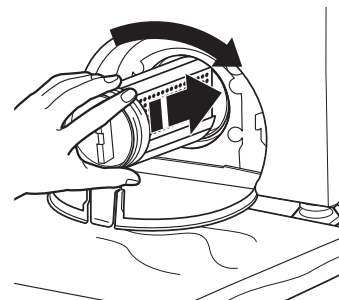
3. Lay a cotton cloth beneath the drain pump filter to absorb any water still in it. Then remove the drain pump filter by turning it counterclockwise.



4. Remove large clumps of lint by hand from the filter and place lint in a suitable waste container. Remove remaining residue from the filter by rinsing with water.



5. Reinsert the drain pump filter by turning it clockwise. Make sure to turn it in as far as it will go, with the filter handle left in a vertical position.



TRANSPORT AND HANDLING

WARNING

Do not lift the washing machine while holding onto its upper surface.

- 1.** Disconnect the electrical plug and close the water tap.
- 2.** Check to make sure that the door and the detergent dispenser are securely closed.
- 3.** Disconnect the intake hose from the water tap, then disconnect the drain hose. Eliminate all the residual water from the hoses, and secure them in such a way that they will not be damaged during the transport operations.
- 4.** Reapply the transport bolts. Follow the procedure for removing the transport bolts described in the Installation Instructions, in the opposite order.
Important: never transport the washing machine without having applied the transport bolts.

TROUBLESHOOTING

The washing machine may sometimes not work properly for certain reasons. Before calling the Support Centre, it is recommended to check to see if the problem can be easily resolved using the following list.

If you experience	Possible Causes	Solution
Vibration or Off-Balance		
Vibration, rocking, or "walking"	<ul style="list-style-type: none"> • Feet may not be in contact with the floor and locked. • Washing Machine may not be level. • Load could be unbalanced or too large. • The shipping bolts are still in the back of the washing machine. 	<ul style="list-style-type: none"> • Front and rear feet must be in firm contact with floor, and washing machine must be level to operate properly. Jam nuts must be tight against the bottom of the cabinet. • Check floor for flexing or sagging. If flooring is uneven, a 19 mm piece of plywood under your washing machine will reduce sound. Do not install washing machine on a raised wooden platform. • Avoid tightly packing the load. Avoid washing single items. Balance a single item such as a rug or jean jacket with a few extra items. Item or load not suitable for selected cycle. • See "Installation Guide" .
Noises		
Clicking or metallic noises	<ul style="list-style-type: none"> • Door locking or unlocking. • Objects caught in wash drain system. 	<ul style="list-style-type: none"> • The door will lock, unlock, and lock again. You will hear three clicks after touching the Start/Pause button. This is normal. • Empty pockets before washing. Loose items such as coins could fall between washing machine drum and tub or may block pump. It may be necessary to call for service to remove items. • It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the stainless steel drum.
Gurgling or humming	<ul style="list-style-type: none"> • Washing machine may be draining water. 	<ul style="list-style-type: none"> • The pump may make a humming sound with periodic gurgling or surging as final amounts of water are removed during the spin/drain cycles. This is normal at certain stages of the cycle.
Water Leaks		
Check the following for proper installation	<ul style="list-style-type: none"> • Fill hose not attached tightly. • Fill hose washing machine. • Drain hose connection. • Drain pump filter is not properly seated. • Check household plumbing for leaks or clogged sink or drain. • Strainer (or nylon stocking) on end of drain hose is clogged. 	<ul style="list-style-type: none"> • Tighten fill hose connection. • Properly seat cold fill hose flat washing machine. • Check that the drain hose is properly secured to drain pipe or laundry tub. • Make sure filter is correctly placed in the housing. See "Clean the pump filter regularly." • Water can back up out of a clogged sink or drain pipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucet.) • Remove strainer/stocking from drain hose.

If you experience	Possible Causes	Solution
Water Leaks (cont)		
<p>Water or suds leaking from door or rear of cabinet</p> <p>Leaking around door</p>	<ul style="list-style-type: none"> • Using too much detergent. • Hair, lint, or other debris on inner door glass preventing proper seal with rubber door seal. 	<ul style="list-style-type: none"> • Suds from regular detergents can cause leaking from the door or rear of cabinet. Always measure detergent and follow manufacturer's directions based on your load requirements. • Clean inner door glass and seal.
Wash cycle not performing as expected		
<p>Load not completely covered in water</p> <p>Washing machine won't run or fill; washing machine stops working</p>	<ul style="list-style-type: none"> • Water level not visible on door or does not cover clothes. • Check for proper water supply. • Check proper electrical supply. • Normal washing machine operation. • The washing machine door is not firmly shut. • The 6thSense Precision Dose is not fully seated in the washing machine. • Washing machine not loaded as recommended. • Using too much detergent. 	<ul style="list-style-type: none"> • This is normal for the washing machine. The washing machine senses load sizes and adds the correct amount of water for optimal cleaning. • Hose must be attached and have water flowing to the inlet valve. • Water faucet must be turned on. • Check that inlet valve screen has not become clogged. • Check for any kinks in inlet hose, which can restrict water flow. • Do not use an extension cord. • Ensure there is power to outlet. • Check electrical source or call an electrician to check if voltage is low. • Reset a tripped circuit breaker. Replace any blown fuses. NOTE: If problems continue, contact an electrician. • Washing machine will pause during certain phases of cycle. Do not interrupt cycle. • The washing machine pauses for about 2 minutes during certain cycles. Allow the cycle to continue. • Washing machine may be stopped to reduce suds. Use only a proper amount of detergent. • The door must be closed during operation. • Make sure that the 6th Sense Precision Dose is fully seated in the washing machine, and that the lid on the bulk dispenser is firmly closed. • Remove several items, rearrange load evenly in washing machine drum. Close door and touch the START/PAUSE button. • Do not add more than one or two additional items after cycle has started to avoid tightly packing or unbalancing. Adding items is only allowed up to a certain point in the cycle. • Do not add more water to the washing machine. • Suds from regular detergents can slow or stop the washing machine. Always measure detergent, following manufacturer's directions based on your load requirements. • To remove suds, cancel cycle. Select Rinse & Spin. Touch the START/PAUSE button. Do not add more detergent.

If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont)		
Washing machine stops during the program/cycle and a message appears on the screen	<ul style="list-style-type: none"> • The program/cycle was interrupted (for example by the door being opened). • The safety system has been activated. A failure indicator will light up and/or the display will show a failure code. • Cold water faucet is closed. 	<ul style="list-style-type: none"> • Make sure the door is closed. Touch the START/PAUSE button to continue with the program/cycle. • Refer to error codes at the end of "Troubleshooting."
Washing machine not draining/spinning; loads are still wet	<ul style="list-style-type: none"> • The drain hose is clogged, or the end of the drain hose is more than 100 cm above the floor. • Strainer/stocking on end of drain hose. • The drain hose fits too tightly in the standpipe or is taped to the standpipe. • Using cycles with a lower spin speed. 	<ul style="list-style-type: none"> • Make sure the water faucet is open and that there are no kinks in the inlet hose. • Lower drain hose if the end is higher than 100 cm above the floor. Remove any clogs from drain hose. • Remove strainer/stocking from drain hose.
Door locked at end of wash cycle	<ul style="list-style-type: none"> • Washing machine not loaded as recommended. • An unbalanced load prevented the Spin cycle from activating to avoid damage to the washing machine. • Using too much detergent. • Small items may have been caught in the pump or stuck between the washing machine drum and the outer tub. • Drain pump filter is dirty. 	<ul style="list-style-type: none"> • Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/spin speed for your garment. • A tightly packed or unbalanced load may not allow the washing machine to spin correctly, leaving the load wetter than normal. See "Programme chart" for load size recommendation for each cycle. • To spin wet laundry, add more laundry items of different sizes and start the Rinse & Spin program. Avoid small laundry loads consisting of a few large, absorbent items and wash different-sized items in one load. Avoid washing single items. • Suds from regular detergent or using too much detergent can slow or stop draining or spinning. Always measure and follow manufacturer's directions for your load. To remove extra suds, select Rinse & Spin. Do not add detergent. • Check the drum for any items sticking through the drum holes. Empty pockets and use garment bags when washing small items. • Clean drain pump filter. See "Cleaning the pump filter".
Door will not unlock	<ul style="list-style-type: none"> • Water remaining in washing machine after cycle. • Error code is displayed. • Water temperature is hotter than 40°C. • Door lock mechanism malfunction. 	<ul style="list-style-type: none"> • Select Drain to remove any water remaining in the washing machine. The washing machine door will unlock at the end of the drain. • Failure mode will lock the door. Touch the START/PAUSE button to exit, then wait for the door to unlock. • Wait for the water temperature to drop. • Door lock mechanism malfunction. Perform procedure in "How to Manually Open Door".

If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont)		
Incorrect or wrong wash temperatures	<ul style="list-style-type: none"> • Improper water supply connection. Inlet hose connected to hot water supply. 	<ul style="list-style-type: none"> • Inlet hose must be attached to both washing machine and cold water supply faucet, and have water flowing to inlet valve. • Check that inlet valve screen is not clogged. • Remove any kinks in hose.
Load not rinsed	<ul style="list-style-type: none"> • Improper water supply connection. • Using too much detergent. • Washing machine not loaded as recommended. • The load may be out of balance. • The load needs additional rinses. 	<ul style="list-style-type: none"> • Inlet hose must be attached to both washing machine and cold water supply faucet and have water flowing to inlet valve. • Cold water faucet must be on. • Inlet valve screen on washing machine may be clogged. • Remove any kinks in the inlet hose. • Always measure detergent and follow manufacturer's directions based on load size and soil level. • Avoid tightly packing the washing machine. The washing machine will not rinse well if tightly packed. Load with dry items only. See "Programme chart" for load size recommendations for each cycle. • Use cycle designed for the fabrics being washed. • Add only one or two garments after washing machine has started. • When load unbalance occurs, a washing process will start to redistribute the load. This may lengthen the cycle time. Avoid washing single items. Balance a single item such as a rug or jeans jacket with a few extra items. • Most cycles allow for the option of additional rinses.
Load is wrinkled, twisted, or tangled	<ul style="list-style-type: none"> • Washing machine not loaded as recommended. • Spin speed too high for load. • The washing machine is not unloaded promptly. • Not choosing the right cycle for the load being washed. 	<ul style="list-style-type: none"> • Add load loosely. Items need to move freely to reduce wrinkling and tangling. See "Programme chart" for load size recommendations for each cycle. • Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed. • Select a lower spin speed. Note that items will be wetter than when using a higher spin speed. • Unload the washing machine as soon as it stops. • Choose the "Delicates" What to Wash cycle selection or another cycle selection with a low spin speed to reduce wrinkling.
Not cleaning or removing stains	<ul style="list-style-type: none"> • Washing machine not loaded as recommended. • Using too much detergent. • Hard water or high level of iron (rust) in water. • Fabric softener dispensing ball used. • Powdered detergent used for low-speed cycle. 	<ul style="list-style-type: none"> • Add load loosely. Items need to move freely for best cleaning. See "Programme chart" for load size recommendations for each cycle. Add only one or two garments after washing machine has started. • Always measure detergent and follow manufacturer's directions based on load size and soil level. • You may need to install a water softener and/or iron filter. • Dispensing balls will not operate correctly with this washing machine. Add liquid fabric softener to the 6th Sense Precision Dose (Dispenser 2). • Consider using liquid detergent.

If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont)		
<p>Not cleaning or removing stains (cont.)</p> <p>Odors</p> <p>Fabric damage</p> <p>Gray whites, dingy colors</p> <p>Incorrect dispenser operation</p> <p>Single-dose laundry packet not dissolving</p> <p>Cycle time changes or cycle time too long</p>	<ul style="list-style-type: none"> • Not using correct cycle for fabric type. • Not using dispensers/ dispensers not loaded properly. • Not washing like colors together. • Monthly maintenance not done as recommended. • Using too much detergent. • Door not left open after use. • Sharp items were in pockets during wash cycle. • Strings and straps could have tangled. • Items may have been damaged before washing. • Fabric damage can occur if washing machine is tightly packed. • Fabric damage can occur if washing machine door is closed on an item, trapping it between the door glass and the rubber seal. • Load not sorted properly. • Wash temperatures too low. • Not enough detergent used, or hard water. • Clogged dispensers or laundry products dispensing too soon. • Adding laundry packet incorrectly. • Normal washing machine operation. 	<ul style="list-style-type: none"> • Use a warmer wash temperature to improve cleaning. • If using a What to Wash cycle selection paired with the "Rapid" How to Wash cycle selection, wash only a few items. • Use the "Intesive" How to Wash cycle selection for tough cleaning. • Add an extra rinse for heavily soiled loads. • Use dispensers to avoid fabric softener staining. • Make sure that the 6th Sense Precision Dose liquid detergent dispenser is not empty. • Avoid overfilling. • Do not add products other than those specified directly to load. • Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer. • Run the "Descaling" every 50 wash cycles. See "Descaling" in "INDICATORS" • Unload washing machine as soon as cycle is complete. • Be sure to measure correctly. Always follow the manufacturer's directions. • This washing machine has a tight seal to avoid water leaks. To avoid odors, leave the door open to allow the washing machine to dry between uses. • Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears. • Tie all strings and straps before starting wash load. • Mend rips and broken threads in seams before washing. • Avoid tightly packing the washing machine. Load with dry items only. • Use cycle designed for the fabrics being washed. • Add only one or two garments after washing machine has started. • Do not overfill the washing machine. • Push wash load fully into the washing machine. • The transfer of dye can occur when mixing whites and colors in a load. Sort dark clothes from whites and lights. • Use hot or warm temperatures if safe for the load. • Use more detergent for washing heavy soils in cold or hard water. • Do not overfill dispenser. • Check 6th Sense Precision Dose before starting a cycle. • Be sure laundry packet is added to washing machine drum before adding clothes. Follow the manufacturer's instructions to avoid damage to your garments. • The cycle times vary automatically based on your water pressure, water temperature, detergent, and clothes load. The options you select will also affect the cycle times.

If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont)		
Cycle time changes or cycle time too long (cont.)	<ul style="list-style-type: none"> • Excessive suds in washing machine. • Load may be out of balance. 	<ul style="list-style-type: none"> • When excessive suds are detected, a special suds routine automatically starts to remove extra suds and ensure proper rinsing of your garments. This routine will add time to the original cycle. • When load unbalance occurs, a washing process will start to redistribute the load. This extends the cycle time. Avoid washing single items. Balance a single item such as a rug or jeans jacket with a few extra items.
Unusual Noise		
Rattling or vibrating noise	<ul style="list-style-type: none"> • A small object caught between the edges of drum. • Washing machine isn't properly leveled. • Clothing is balled up in washing machine. 	<ul style="list-style-type: none"> • Check the front and rear edges of the drum for small objects. Clean out pockets before laundering. • The washing machine may vibrate if not properly installed. See Installation Guides. All four washing machine feet should be in firm contact with the floor. • When balled up, the load will bounce, causing the washing machine to vibrate. Separate the load items and restart the washing machine.
Error Code Appears in Display		
<p>F0E4 Over temperature on wash cycle</p> <p>F0E5 Off balance load detected</p> <p>F1E4 Main relay error</p> <p>F3E1 Pressure sensor problem</p> <p>F3E2 Wash temperature sensor failure</p> <p>F3E4 ADS error – sensors</p> <p>F5E1 Door lock problem</p> <p>F5E2 Door lock will not lock</p>	<ul style="list-style-type: none"> • Wash water is too hot. Washing machine may be connected incorrectly to the home hot water supply. • Load could be unbalanced or too large. • Problem detected with the main relay. • Problem detected with the pressure sensor. • Problem detected with the wash temperature sensor. • Detergent level sensor error. • Problem detected with the door lock. • Problem detected with the door lock. 	<ul style="list-style-type: none"> • Make sure that the washing machine is connected to the cold water supply only. • Avoid tightly packing the washing machine. Avoid washing single items. Balance a single item with such as a rug or jeans with a few extra items. • Try resetting the washing machine by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service. • Try resetting the washing machine by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service. • Call for service. • Clean the bulk detergent dispenser, or add detergent manually until dispenser is cleaned. • Try resetting the washing machine by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service. • Try resetting the washing machine by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.

If you experience	Possible Causes	Solution
Error Code Appears in Display (cont)		
F5E3 Door lock will not unlock	<ul style="list-style-type: none"> • Problem detected with the door lock. 	<ul style="list-style-type: none"> • Try resetting the washing machine by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F6E1 Communication failure between electronics in washing machine	<ul style="list-style-type: none"> • Problem detected with the washing machine electronics. 	<ul style="list-style-type: none"> • Try resetting the washing machine by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F6E2 Communication failure between electronics in washing machine	<ul style="list-style-type: none"> • Problem detected with the washing machine electronics. 	<ul style="list-style-type: none"> • Try resetting the washing machine by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F8E1 No water flow detected/fill timeout	<ul style="list-style-type: none"> • Washing machine may not be connected to the home water supply. Home water supply valve may not be turned on. Inlet hose to washing machine may be kinked. Inlet valve on washing machine may have failed. 	<ul style="list-style-type: none"> • Make sure that the washing machine is connected to the home cold water supply and that the home water supply valve is turned on. Verify that the inlet hose to the washing machine is not kinked. If problem persists, call for service.
F8E3 Overflow of water detected	<ul style="list-style-type: none"> • Inlet valve on washing machine is leaking internally. 	<ul style="list-style-type: none"> • Call for service.
F9E1 Drain timeout/ drain pump failure	<ul style="list-style-type: none"> • Drain pump filter on washing machine may need to be cleaned. Bellow drain holes in washing machine may be obstructed. Washing machine drain hose or home drain system may be obstructed. Drain pump on washing machine may have failed. 	<ul style="list-style-type: none"> • Clean drain pump filter on washing machine. Check bellow drain holes in washing machine for obstructions. Check washing machine drain hose and home drain system for obstructions. If problem persists, call for service.

WIFI FAQs

Which WiFi protocols are supported?

The WiFi adapter installed supports WiFi b/g/n for European countries.

Which settings need to be configured in the router software?

The following router settings are required: 2.4 GHz enabled, WiFi b/g/n, DHCP and NAT activated.

Which Version of WPS is supported?

WPS 2.0 or higher. Check the router documentation.

Are there any differences between using a smartphone (or tablet) with Android or iOS?

You can use whichever operating system you prefer, it makes no difference.

Can I use mobile 3G tethering instead of a router?

Yes, but cloud services are designed for permanently connected devices.



How can I check whether my home Internet connection is working and wireless functionality is enabled?

You can search for your network on your smart device. Disable any other data connections before trying.

How can I check whether the appliance is connected to my home wireless network?

Access your router configuration (see router manual) and check whether the appliance's MAC address is listed on wireless connected devices page.

Where can I find the appliance's MAC address?

Press  then tap  WiFi or look on your appliance: There is a label showing the SAID and MAC addresses. The Mac address MAC address consists of a combination of numbers and letters starting with "88:e7".

How can I check whether the appliance's wireless functionality is enabled?

Use your smart device and the 6th Sense Live app to check whether the appliance network is visible and connected to the cloud.

Is there anything that can prevent the signal reaching the appliance?

Check that the devices you have connected are not using up all the available bandwidth. Make sure that your WiFi-enabled devices do not exceed the maximum number permitted by the router.

How far should the router be from the washing machine?

Normally the WiFi signal is strong enough to cover a couple of rooms, but this very much depends on the material the walls are made of. You can check the signal strength by placing your smart device next to the appliance.

What can I do if my wireless connection does not reach the appliance?

You can use specific devices to extend your home WiFi coverage, such as access points, WiFi repeaters and power line bridges (not provided with appliance).

How can I find out the name of and password for my wireless network?

See the router documentation. There is usually a sticker on the router showing the information you need to reach the device setup page using a connected device.

What can I do if my router is using the neighbourhood WiFi channel?

Force the router to use your home WiFi channel.

What can I do if appears on the display or the washing machine is unable to establish a stable connection to my home router?

The appliance might have successfully connected to the router, but it is not able to access the Internet. To connect the appliance to the Internet, you will need to check the router and/or carrier settings. Router settings: NAT must be on, firewall and DHCP must be properly configured. Password encryption supported: WEP, WPA, WPA2. To try a different encryption type, please refer to the router manual. Carrier settings: If your Internet service provider has fixed the number of MAC addresses able to connect to the Internet, you may not be able to connect your appliance to the cloud. The MAC address of a device is its unique identifier. Please ask your Internet service provider how to connect devices other than computers to the Internet.

How can I check whether data is being transmitted?

After setting up the network, switch the power off, wait 20 seconds and then switch on the washing machine: Check that the app is showing the UI status of the appliance. Some settings take several seconds to appear in the app.

How can I change my Whirlpool account but keep my appliances connected?

You can create a new account, but remember to remove your appliances from your old account before moving them to your new one.

I changed my router – what do I need to do?

You can either keep the same settings (network name and password) or delete the previous settings from the appliance and configure the settings again.

CUSTOMER SUPPORT SERVICE

BEFORE CONTACTING CUSTOMER SUPPORT

1. Try to resolve any problems you may encounter on your own by consulting the section titled.

TROUBLESHOOTING

2. Shut off the washing machine and turn it back on to see if the problem persists.

IF THE PROBLEM PERSISTS, CONTACT CUSTOMER SUPPORT

Call the number shown on the warranty booklet, or follow the instructions provided at the website www.whirlpool.com

Always provide:

A brief description of the problem.

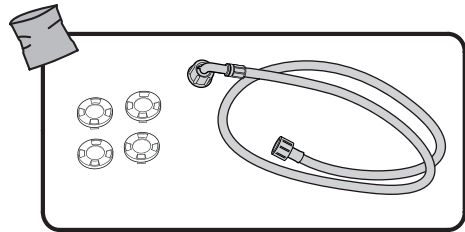
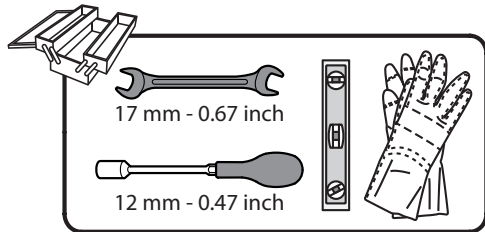
The washing machine model (see the data plate inside the door).

Your address and telephone number.

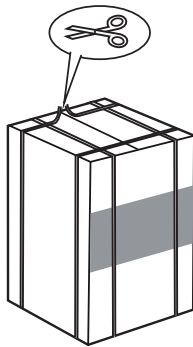
For any repairs that may be required, please contact an authorised Customer Support Centre in order to ensure that the repairs are performed correctly using original spare parts.

Manufacturer:
Whirlpool EMEA S.p.A. - Socio Unico
Via Carlo Pisacane n. 1
20016 Pero (MI)
Italy

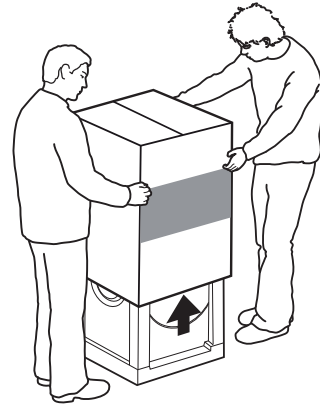
INSTALLATION GUIDE



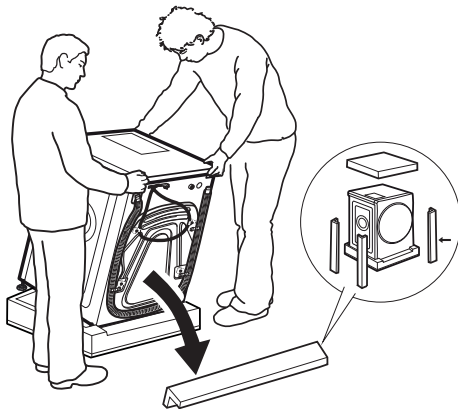
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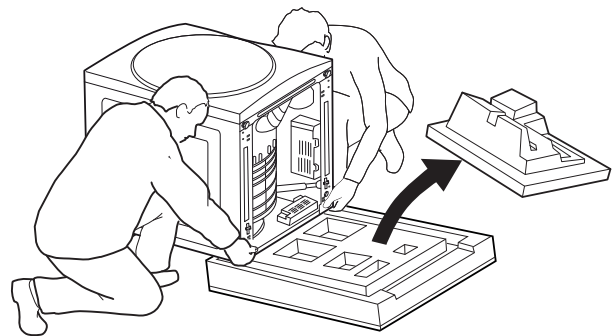
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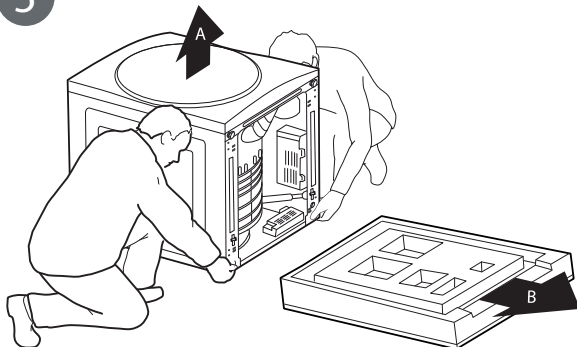
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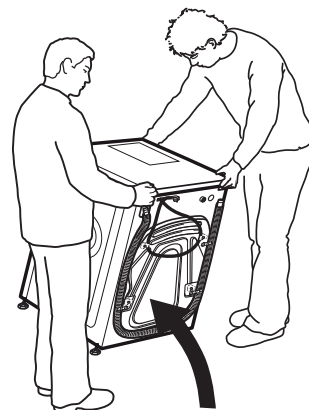
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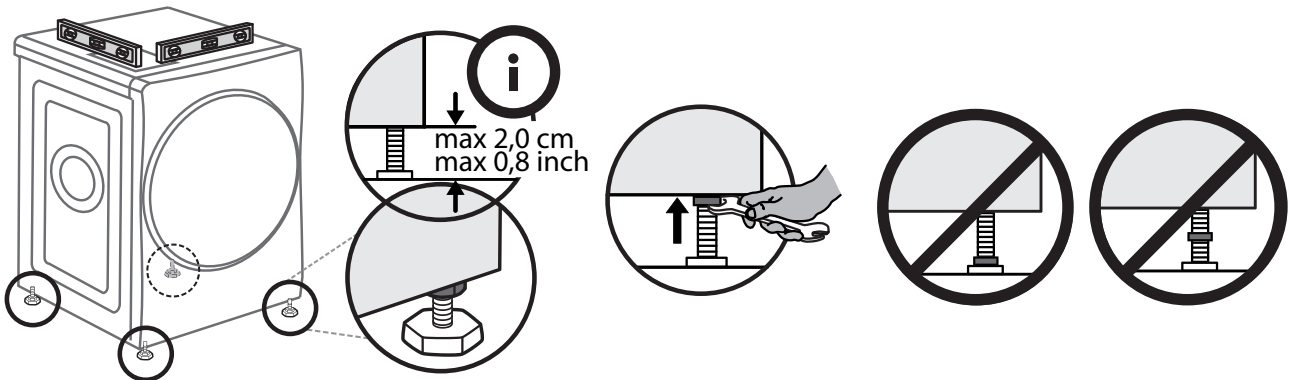
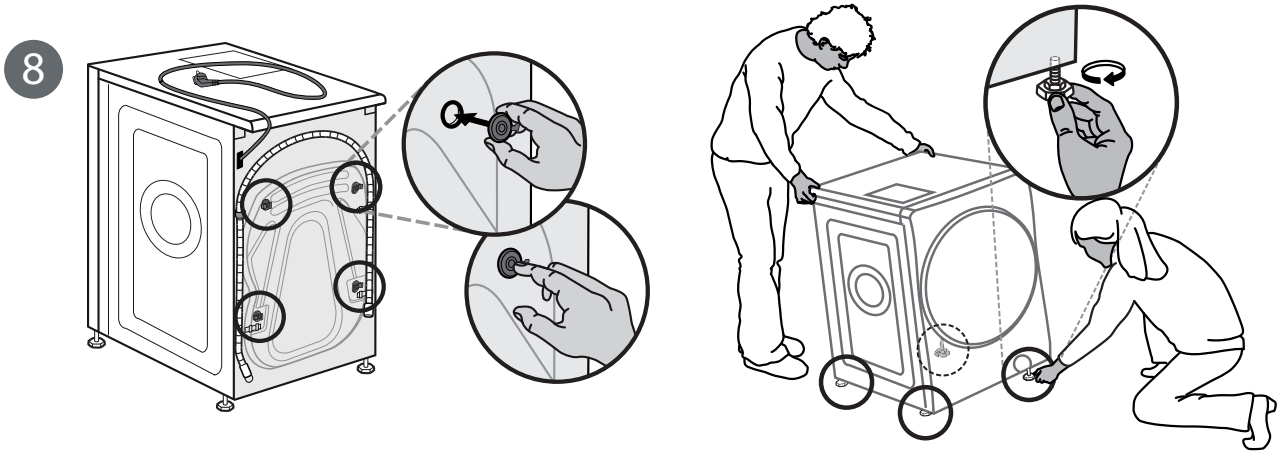
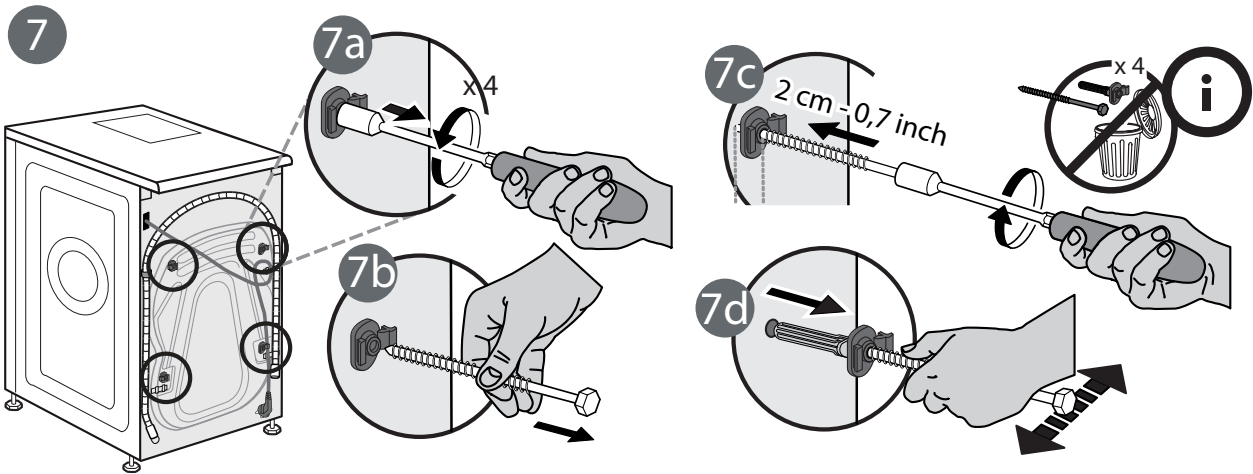


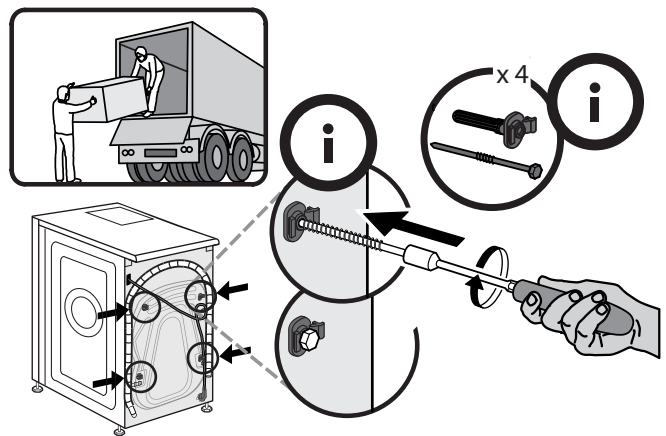
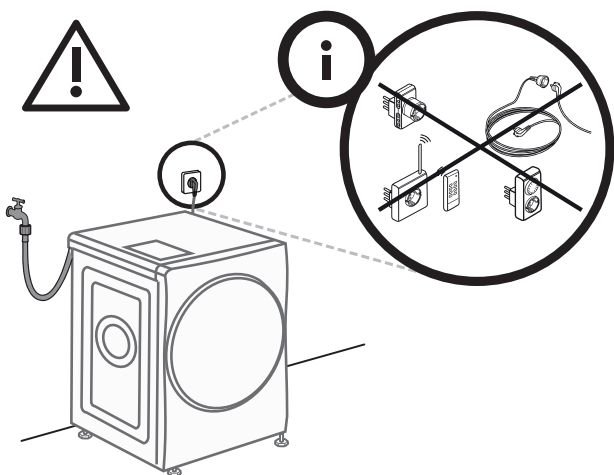
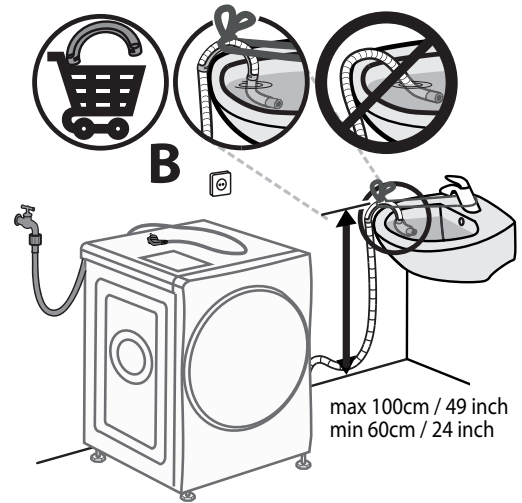
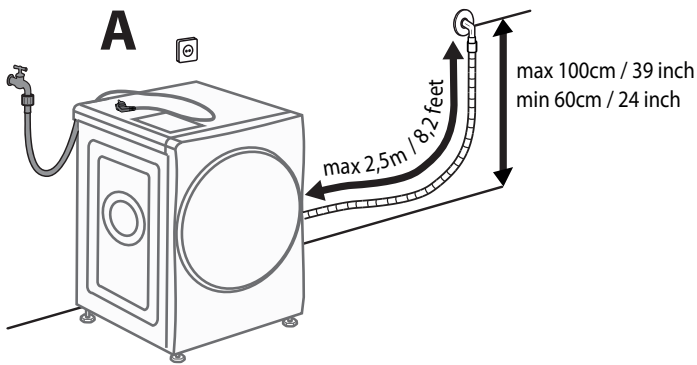
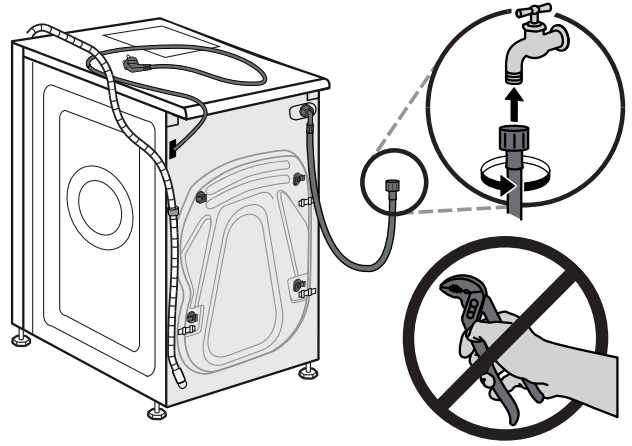
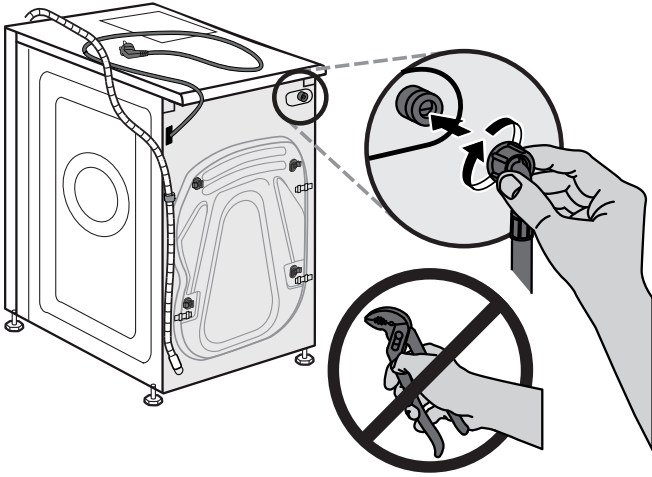
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6







PRODUCT FICHE

 **www** The product fiche with energy data of this appliance can be downloaded from Whirlpool Website

<http://docs.whirlpool.eu>

CONTACTING OUR AFTER-SALES SERVICE

You can find our contact details in the warranty manual. When contacting our Client After-sales Service, please state the codes provided on your product's identification plate.

