Get your new PCs up and running—on your terms

HP Deployment Services: Installation Services

Let your IT pros focus on strategic initiatives while HP handles your next new PC rollout.

Get the most out of your IT team

Why overwhelm your staff with PC installation and setup headaches? HP professionals can install and set up PCs for your end users to get the systems up and running faster and to make large-scale deployments easier to manage. HP Installation Services are an essential element of Deployment Services that cover the distribution, delivery, installation, and decommissioning of PC assets. With help from HP, you can reduce the amount of time your IT teams spend on rolling out new hardware, so they can help drive the business forward and focus on strategic initiatives instead.

With HP as your partner, you can choose from a menu of services that spans from basic installation services to advanced packages, including on-site image installation and data migration, to get the work done on your terms.

HP provides the following Installation and Setup Services:

- HP Installation Service
- HP Install and User Settings Service
- HP Install, Settings, and Migration Service
- HP On-site Image Installation Service

Flexible installation services to cover all your needs

Choosing HP Installation Services to take care of large-scale hardware deployments means that we handle the details of installing your new HP hardware after it has arrived on-site. Depending on your needs, you can have HP handle some or all of the following installation tasks:

- Delivery to end users' cubicle, office, lab or room
- Unpacking, which includes inventorying the shipment against the packing list, opening all delivered products, and removing packaging materials to a designated on-premises location

- Setup, including physically connecting peripherals (monitor, docking station, keyboard and mouse), network cables and power cords
- Power-on/boot up with the installed image
- Configuration of the basic parameters and security settings (BIOS password, computer name, administrator name, administrator password, user account/name and user password)
- Network connection and authentication
- Asset tracking and reporting, including recording PC serial numbers and, if applicable, PC asset tag numbers by location in a Microsoft® Excel® spreadsheet
- Data migration for Microsoft Windows® PCs
- On-site image loading of hard drive images not loaded at the factory, if needed. (This is an attended service, which means the HP service representative will wait until the installation is completed.)

HP has you covered with three predefined service packages

You can choose from the following services to complete your hardware installation:

HP Installation Service
This service includes the collection of the units from a central collection point at your location, installation of the unit at the designated location, and removal of the packaging material from the work area.

HP Install and User Settings Service
The HP Install and User Settings Service provides all the services included in the HP Installation Service plus customer security settings, connecting and authenticating the PC to the network, and asset tracking and reporting.

HP Install, Settings, and Migration Service
The HP Install, Settings, and Migration Service provides all the services included in the HP Install and User Settings Service plus data migration from the old PC to the new PC.

You can order Installation services with any new PC (desktop, notebook, thin client or work station) purchase from HP. Installation services are limited to a PC, monitor, docking station, keyboard and mouse The service is generally limited to PCs and the accessories ordered with services: however, HP will connect existing, compatible accessories (monitor, docking station, keyboard and mouse) to a newly ordered PC.

Need a custom disk image? No problem.

The HP On-site Image Installation Service affords you the flexibility to have custom disk images, including software, loaded at your own premises. The HP service agent will load the disk image you provide at your site under mutually agreed-upon control procedures.

The HP On-site Image Installation Service can only be purchased with one of the three HP installation packages.

This service is available to customers that have an automated system and process to load images and software. In this case, HP will activate or initiate the download process on your behalf, and monitor the download process to its completion.

This service is available through the HP GetMore Service to accommodate your unique image size, product types, media types and data interfaces.

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