

Dynamic Configuration Service



Service benefits

- Ensure users get PCs tailored to their exact specifications
- Maintain control over the configuration process via task sequences and using the system management tool of your choice
- Connect to a dedicated server via a secure VPN
- Ease the burden on IT by reducing the time needed to prepare PCs for deployment

Service highlights

- Complete comprehensive customization of new PCs before they leave HP factories, including:
 - Custom images
 - Applications
 - Domain join
 - HDD encryption
 - BIOS settings
 - End user personalization
- Meet the unique needs of each specific end user with dynamically configured PCs

Service overview

Rolling out new PCs is a complicated, time-consuming process for many organizations. Ideally, you'd like to experience real-time configuration of your devices just prior to shipment, ensuring they reflect the latest and greatest requirements before they arrive onsite. Now you can take control of the configuration process using your system management tool of choice with HP Dynamic Configuration Services.

Dynamic Configuration allows you to extend your imaging environment into HP's factories or staging centers through a secure VPN connection—so you'll be able to directly control key configuration activities for your new PCs just before shipment, including images, applications, domain join, HDD encryption, BIOS settings, and end-user device personalization.

Key benefits

Real-time dynamic configuration of new PCs

Through real-time dynamic configuration just before shipment, you can provide each end user with a PC configured to their exact specifications—including the latest and greatest images, applications, and settings.

A secure connection to HP

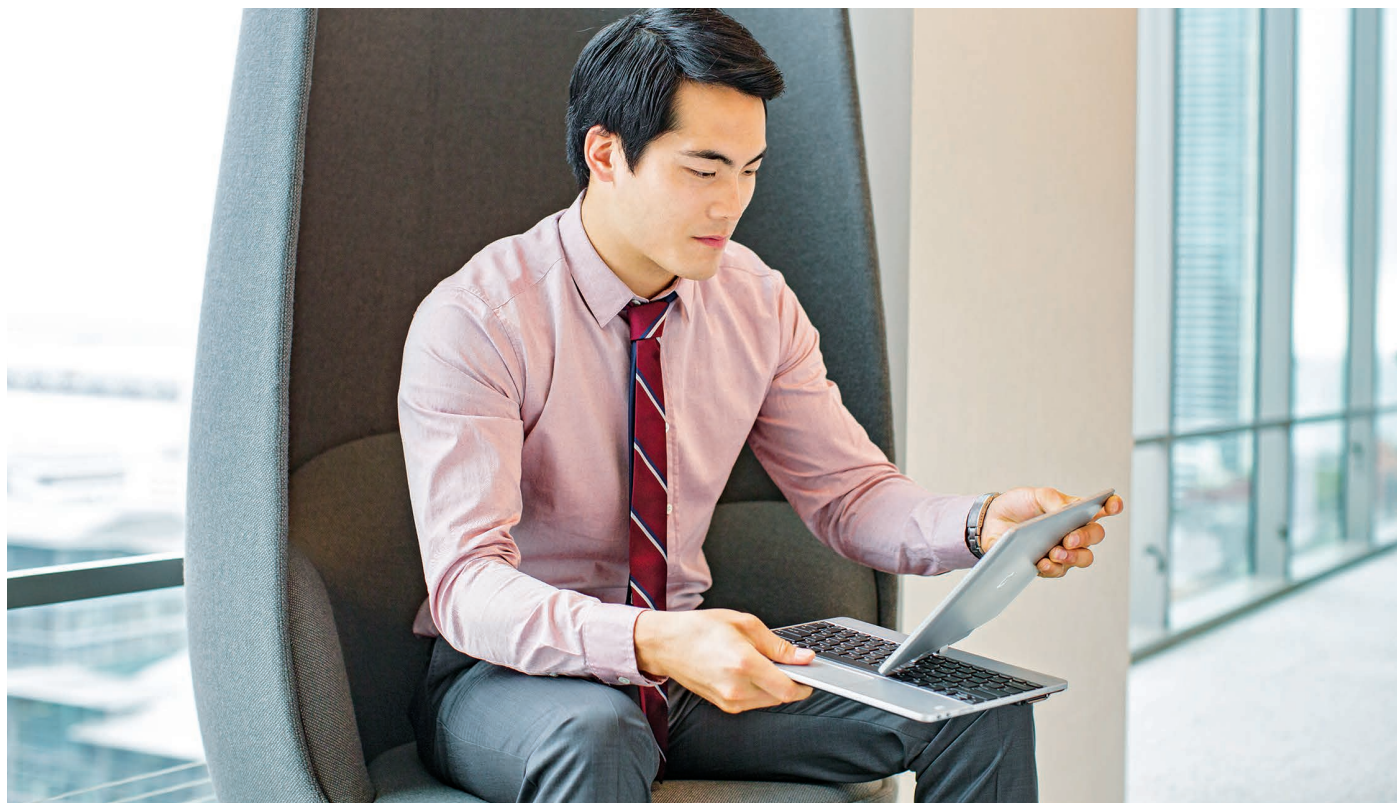
You'll have a secure VPN connection to a dedicated server inside HP's facilities, so you can use your own customized task sequences to configure your new devices before they leave the factory.

Stay in control

Maintain control over an automated configuration process that leverages industry-standard deployment tools, including Microsoft SCCM, Symantec Altiris, and LANDesk to configure your devices.

Ease the burden on IT

Reduce the time needed to prepare PCs for your end users since they will arrive fully configured and customized for each end user.



Feature

Specification

Global availability

Dynamic Configuration is available worldwide, and has been proven for large multinational enterprises across many industries including public sector, financial services, and insurance. Most HP commercial products are supported.

Comprehensive customization

Have full control over the configuration and deployment of new PCs, including:

- Custom images
- Applications
- Domain join
- HDD encryption
- BIOS settings
- End user personalization

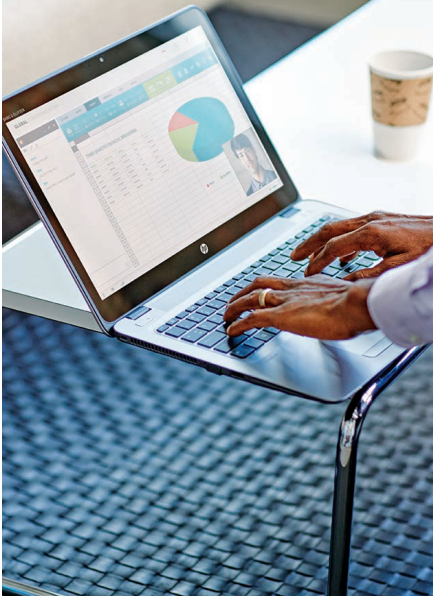
Command center

With HP's command center, you'll get years of expertise in setting up and managing Dynamic Configuration Service projects, ensuring the most optimized, seamless, and automated experience in the industry.

Dynamic Configuration technical experts

Work with Dynamic Configuration technical resources every step of the way to make sure your configuration requirements are understood and your projects operate as intended. Services they provide include:

- Serving as primary point of contact
- Working out technical aspects of the service and identifying HP's and your responsibilities
- Providing the HP command center with detailed execution tasks



Delivery specifications

HP responsibilities

- A Dynamic Configuration technical expert will help determine your needs, serve as your primary contact, and oversee the project.
- HP will create a custom part number for each hardware configuration, including Dynamic Configuration service.
- HP will ensure that internet connectivity is established at HP sites.
- You'll receive a static IP address and assigned virtual space on a hosted Windows Server from HP.
- The hardware devices you want to dynamically configure will be built based on the purchase order you submit.
- Devices will be connected to a server that will control the configuration process using your SCCM or Altiris or LANDesk task sequences.
- HP will set up scripts to push applicable data from the device such as serial number and MAC address to your dedicated deployment server.
- Fully configured PCs tailored to each end user will be shipped to your location.

Customer responsibilities

- After you decide to purchase the service, you'll attend project planning and requirement review meetings.
- You will be responsible for providing support contacts in the event of production errors or excessive delays related to challenges within the customer's environment (PXE boot failures, task sequence issues, etc). Since the customer has full control of the production environment, and any issues can negatively impact throughput, HP expects active customer support to minimize production downtime.
- Please note that customer-induced issues causing production delays may cause orders to be placed on hold until issues have been resolved.
- You will be required to provide a router to establish a network connection.
- You will be responsible for the licensing of the Windows Server, the installation and configuration of the deployment server, setting up and providing proper permissions to enable data exchange between HP and the customer environment (if applicable), the creation of custom task sequences within the deployment server to gather information from the data share, and installation of image and application packages.
- You'll be required to configure the VPN router to connect to your network using the static IP address, ship the VPN router to the designated dynamic configuration site for network access, and manage your network security/firewall (e.g., enabling remote desktop connection to client machines).
- A unique purchase order is required for each rollout. You will also need to provide spreadsheet containing user and site data with device level configuration instructions.
- Through the secure VPN network, you will be able to synchronize live images, applications, and settings with your dedicated deployment point, as well as service domain joins and more from your network to your new PCs inside HP factories or staging centers.

Delivery specifications (continued)

Data exchange

- Information exchanged under this Agreement will be treated as confidential if identified as such at disclosure or if the circumstances of disclosure would reasonably indicate such treatment. Confidential information may only be used for the purpose of fulfilling obligations or exercising rights under this Agreement, and shared with employees, agents, or contractors with a need to know such information to support that purpose. Confidential information will be protected using a reasonable degree of care to prevent unauthorized use or disclosure for 3 years from the date of receipt or (if longer) for such period as the information remains confidential. These obligations do not cover information that: i) was known or becomes known to the receiving party without obligation of confidentiality; ii) is independently developed by the receiving party; or iii) where disclosure is required by law or a governmental agency.
- Each party shall comply with their respective obligations under applicable data protection legislation. HP does not intend to have access to personally identifiable information in providing services. To the extent HP has access to personal identifiable information stored on a system or device of yours, such access will likely be incidental and you will remain the data controller of personal identifiable information at all times. Any personal identifiable information HP has access to will only be used for purposes of delivering the services ordered. You are responsible for the security of your proprietary and confidential information.

Coverage

Most HP commercial hardware will be supported for Dynamic Configuration Service. The service is available in most countries.

Services must be received/executed in the country of ordering.

You may cancel your order for this service prior to appointment booking/delivery at no charge.

For more information

To learn more about Dynamic Configuration Service, as well as other related services from HP, contact your local HP preferred reseller or HP sales representative.

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