



Statement of Volatility – Dell Latitude 7390 2in1

△ CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

The Dell Latitude 7390 2in1 contains both volatile and non-volatile (NV) components. Volatile components lose their data immediately after power is removed from the component. Non-volatile (NV) components continue to retain their data even after power is removed from the component. The following NV components are present on the Latitude 7390 2in1 system board.

Table 1. List of Non-Volatile Components on System Board

Description	Reference Designator	Volatility Description	User Accessible for external data	Remedial Action (Action necessary to prevent loss of data)
SSD drive(s)	M.2 – 2280 M.2 -2230	Non Volatile SSD (solid state flash drive) media, various sizes in GB.	Yes	Low level format
System BIOS, ME Firmware	UC5	Non Volatile memory, 128Mbit (16MB), System BIOS and Video BIOS for basic boot operation, PSA (on board diags), PXE diags., Intel ME firmware for system configuration, security and protection and ISH firmware.	No	NA
Embedded Flash in embedded controller MEC5105	UE1	64K byte of embedded boot ROM for embedded controller boot code which loads an executable code image into SRAM.	No	NA
USB-Type C PD	UT6	Non Volatile memory for USB type-C PD F/W, 8Mbit (1MB)	No	NA
Alpine Ridge NVM EEPROM	UT2	Non Volatile memory for Alpine Ridge Thunderbolt F/W, 8Mbit (1MB)	No	NA
LCD Panel EEDID EEPROM	Part of panel assembly	Non Volatile memory, Stores panel manufacturing information, display configuration data	No	NA
System Memory – LPDDR3 memory	Four packages memory on board: UD1, UD2, UD3, UD4	Volatile memory in OFF state (see state definitions later in text) Four packages memories must be populated. System memory size will depend on the size of each piece memory and must be between 4 GB and 16 GB.	Yes	Power off system
RTC CMOS	UC1 (PCH)	Non Volatile memory 256 bytes Stores CMOS information.	No	NA
Video memory – frame buffer	For UMA platform: Using system memory	Volatile memory in off state. UMA uses main system memory size allocated out of main memory.	No	Power off system
Security Controller Serial Flash Memory	U1 (up-sell USH daughter board)	Non Volatile memory, 32 Mbit (4Mbyte)	No	N/A

Description	Reference Designator	Volatility Description	User Accessible for external data	Remedial Action (Action necessary to prevent loss of data)
TPM Controller	UZ12	Non Volatile memory, 192K bits (24K bytes) ROM	No	N/A
Camera Embedded Flash	N/A	Non Volatile memory	No	N/A
Touch screen Embedded Flash	N/A	Non Volatile memory	No	N/A

△ CAUTION: All other components on the system board lose data if power is removed from the system. Primary power loss (unplugging the power cord and removing the battery) destroys all user data on the memory (LPDDR3, 1866/2133 MHz). Secondary power loss (removing the on-board coin-cell battery) destroys system data on the system configuration and time-of-day information.

In addition, to clarify memory volatility and data retention in situations where the system is put in different ACPI power states the following is provided (those ACPI power states are S0, CMS, S4 and S5):

S0 state is the working state where the dynamic RAM is maintained and is read/write by the processor.

CMS (Modern standby-connected) is a standby mode state that is different from S3 mode. In this state, the dynamic RAM is maintained. Dell systems will be able to go to CMS if the OS and the peripherals used in the system supports CMS state. Win 10 support CMS state. When in the lowest power state, systems may look very similar to systems in the S3 state—processors are powered off, memory is in self-refresh.

S4 is called “suspend to disk” state or “hibernate” mode. There is no power. In this state, the dynamic RAM is not maintained. If the system has been commanded to enter S4, the OS will write the system context to a non-volatile storage file and leave appropriate context markers. When the system is coming back to the working state, a restore file from the non-volatile storage can occur. The restore file has to be valid. Dell systems will be able to go to S4 if the OS and the peripherals support S4 state. Win 10 support S4 state.

S5 is the “soft” off state. There is no power. The OS does not save any context to wake up the system. No data will remain in any component on the system board, i.e. cache or memory. The system will require a complete boot when awakened. Since S5 is the shut off state, coming out of S5 requires power on which clears all registers.

The following table shows all the states supported by Dell Latitude™ 7390 2in1:

Model Number	S0	CMS	S4	S5
Dell Latitude™ 7390 2in1	X	X	X	X

© 2012 Dell Inc.

Trademarks used in this text: Dell™, the DELL logo, Dell Precision™, OptiPlex™, Latitude™, PowerEdge™, PowerVault™, PowerConnect™, OpenManage™, EqualLogic™, KACE™, FlexAddress™ and Vostro™ are trademarks of Dell Inc. Intel®, Pentium®, Xeon®, Core™ and Celeron® are registered trademarks of Intel Corporation in the U.S. and other countries. AMD® is a registered trademark and AMD Opteron™, AMD Phenom™, and AMD Sempron™ are trademarks of Advanced Micro Devices, Inc. Microsoft®, Windows®, Windows Server®, MS-DOS® and Windows Vista® are either trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries. Red Hat Enterprise Linux® and Enterprise Linux® are registered trademarks of Red Hat, Inc. in the United States and/or other countries. Novell® is a registered trademark and SUSE™ is a trademark of Novell Inc. in the United States and other countries. Oracle® is a registered trademark of Oracle Corporation and/or its affiliates. Citrix®, Xen®, XenServer® and XenMotion® are either registered trademarks or trademarks of Citrix Systems, Inc. in the United States and/or other countries. VMware®, Virtual SMP®, vMotion®, vCenter®, and vSphere® are registered trademarks or trademarks of VMWare, Inc. in the United States or other countries.