Easy UPS 3S

10-40 kVA

Operation

07/2018





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Table of Contents

Important Safety Instructions — SAVE THESE	
INSTRUCTIONS	5
Electromagnetic Compatibility	6
Safety Precautions	6
Overview	7
User Interface	7
Display Interface	
Overview of Single UPS	
Overview of 1+1 Redundant Parallel System with Common Battery	
Bank	11
Overview of Parallel System	12
Location of Breakers	13
Operation Modes	17
Operation Procedures	21
Initial Start-Up of the UPS Using the Wizard – Only Applicable to Single	
UPSs with Internal Batteries	21
Start-Up Checklist – Only Applicable to Single UPSs with Internal	
Batteries	22
Start Up a Single UPS in Normal Mode	22
Transfer a Single UPS from Normal Mode to Static Bypass Mode	
Transfer a Single UPS from Static Bypass Mode to Normal Mode	25
Transfer a Single UPS from Normal Mode to Maintenance Bypass	
Mode	25
Transfer a Single UPS from Maintenance Bypass Mode to Normal	
Mode	26
Transfer a Parallel System from Normal Mode to Maintenance Bypass	
Mode	27
Transfer a Parallel System from Maintenance Bypass Mode to Normal	
Mode	
Isolate a Single UPS from the Parallel System	
Start Up and Add a UPS to a Running Parallel System	
Configuration	
Register Your Easy UPS 3S	
Set the Display Language	
Set the Date and Time	
Set the UPS Settings	
Set the Battery Settings	
Set the Life Cycle Monitoring	
Settings	
Tests	
Perform a Battery Maintenance Test	
Perform a Battery Test	
Maintenance	
Parts Replacement	
Determine if you need a Replacement Part	
Replace the Dust Filter	39

Troubleshooting	42
View the Active Alarms	
Buzzer	42
Status and Alarm Messages	42

4 990–91079C-001

Important Safety Instructions — SAVE THESE INSTRUCTIONS

Read these instructions carefully and look at the equipment to become familiar with it before trying to install, operate, service or maintain it. The following safety messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of this symbol to a "Danger" or "Warning" safety message indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages with this symbol to avoid possible injury or death.

ADANGER

DANGER indicates a hazardous situation which, if not avoided, **will result in** death or serious injury.

Failure to follow these instructions will result in death or serious injury.

AWARNING

WARNING indicates a hazardous situation which, if not avoided, **could result in** death or serious injury.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

ACAUTION

CAUTION indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

Failure to follow these instructions can result in injury or equipment damage.

NOTICE

NOTICE is used to address practices not related to physical injury. The safety alert symbol shall not be used with this type of safety message.

Failure to follow these instructions can result in equipment damage.

Please Note

Electrical equipment should only be installed, operated, serviced, and maintained by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

Electromagnetic Compatibility

NOTICE

RISK OF ELECTROMAGNETIC DISTURBANCE

This is a product Category C3 according to IEC 62040-2. This is a product for commercial and industrial applications in the second environment - installation restrictions or additional measures may be needed to prevent disturbances. The second environment includes all commercial, light industry, and industrial locations other than residential, commercial, and light industrial premises directly connected without intermediate transformer to a public low-voltage mains supply. The installation and cabling must follow the electromagnetic compatibility rules, e.g.:

- · the segregation of cables,
- · the use of shielded or special cables when relevant,
- the use of grounded metallic cable tray and supports.

Failure to follow these instructions can result in equipment damage.

Safety Precautions

ADANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

All safety instructions in this document must be read, understood and followed.

Failure to follow these instructions will result in death or serious injury.

ADANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

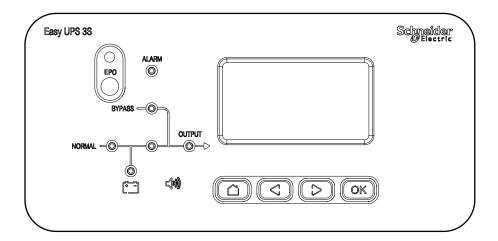
After the UPS system has been electrically wired, do not start up the system. Start-up must only be performed by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

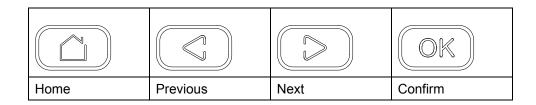
Overview 10–40 kVA

Overview

User Interface



Keys



EPO

Only use the EPO button in case of emergency. When the EPO button is pushed, the system turns off the rectifier and the inverter, and stops supplying the load immediately.

ADANGER

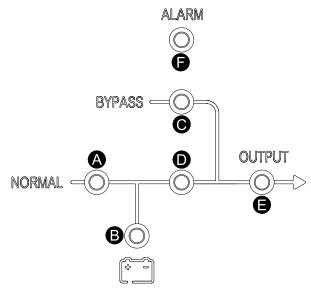
HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

The UPS control circuit will remain active after the EPO has been pushed if mains is available.

Failure to follow these instructions will result in death or serious injury.

10–40 kVA Overview

Status LEDs



	LED	Status			
Α	Rectifier	Green : Rectifier is working correctly.			
		Flashing green : Rectifier is working correctly and mains is normal.			
		Red : Rectifier is inoperable.			
		Flashing red : Mains is unavailable.			
		OFF : Rectifier is off.			
В	Battery	Green : Battery is charging.			
		Flashing green : Battery is discharging.			
		Red : Battery is inoperable.			
		Flashing red : Battery low voltage.			
		OFF : Battery and battery charger are normal, battery is not charging.			
С	Bypass	Green : Load supplied by bypass source.			
		Red : Bypass source is unavailable or static bypass switch is inoperable.			
		Flashing red : Bypass voltage is out of tolerance.			
		OFF : Bypass source is normal.			
D	Inverter	Green : Load supplied by inverter.			
		Flashing green : Inverter on, start, synchronization or standby (ECO mode) for at least one module.			
		Red : Load not supplied by inverter, inverter is inoperable.			
		Flashing red : Load supplied by inverter, but an inverter alarm is present.			
		OFF : Inverter is off.			

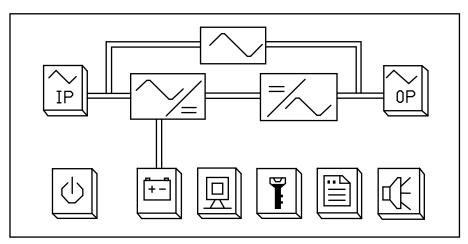
8 990–91079C-001

Overview 10–40 kVA

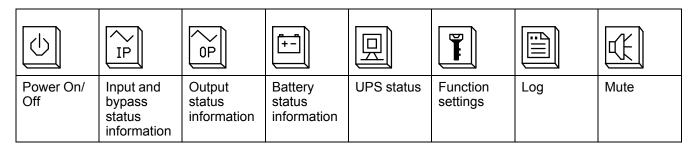
	LED	Status	
E	Load	Green : UPS output is on.	
		Red : Overload on UPS output for too long, or output has shorted, or no output power present.	
		Flashing red : Overload on UPS output.	
		OFF : UPS output is off.	
F	Status	Green : Normal mode.	
		Red : Inoperable status.	

Display Interface

Home Screen

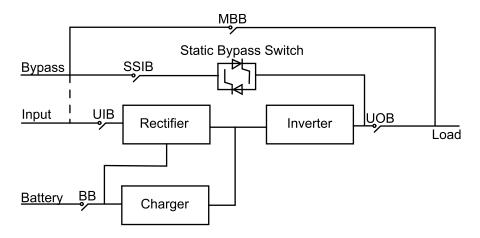


Buttons



10–40 kVA Overview

Overview of Single UPS



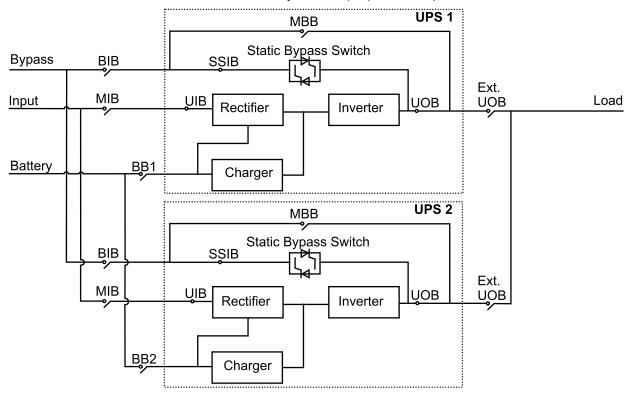
UIB	Unit input breaker
SSIB	Static switch input breaker
UOB	Unit output breaker
MBB	Maintenance bypass breaker
ВВ	Battery breaker

10 990–91079C-001

Overview 10–40 kVA

Overview of 1+1 Redundant Parallel System with Common Battery Bank

NOTE: For UPS with internal batteries, the batteries must be removed and the internal battery breaker (BB) must be opened.

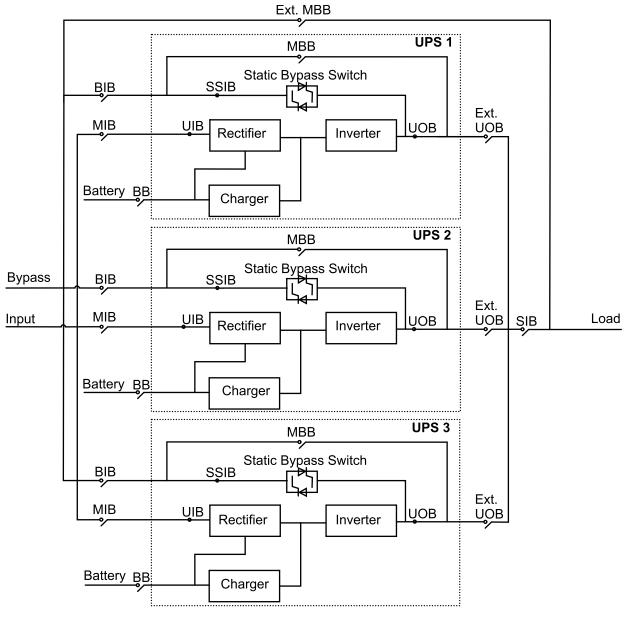


MIB	Mains input breaker	
BIB	Bypass input breaker	
UIB	Unit input breaker	
SSIB	Static switch input breaker	
UOB	Unit output breaker	
Ext. UOB	External unit output breaker	
MBB	Maintenance bypass breaker	
Ext. MBB	External maintenance bypass breaker	
BB1	Battery breaker 1	
BB2	Battery breaker 2	

990–91079C-001

10–40 kVA Overview

Overview of Parallel System



MIB	Mains input breaker
BIB	Bypass input breaker
UIB	Unit input breaker
SSIB	Static switch input breaker
UOB	Unit output breaker
Ext. UOB	External unit output breaker
MBB	Maintenance bypass breaker
Ext. MBB	External maintenance bypass breaker
SIB	System isolation breaker
BB	Battery breaker

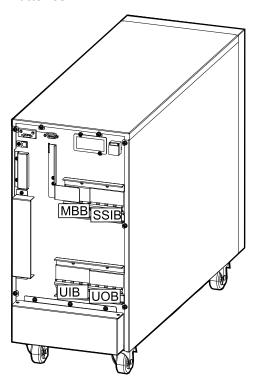
12 990–91079C-001

Overview 10–40 kVA

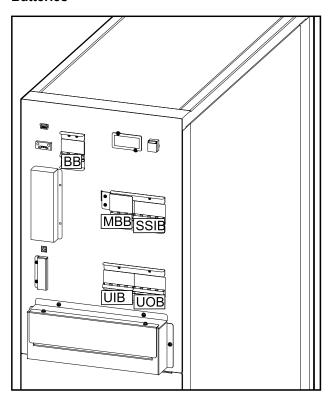
Location of Breakers

Location of Breakers in 3:3 UPSs

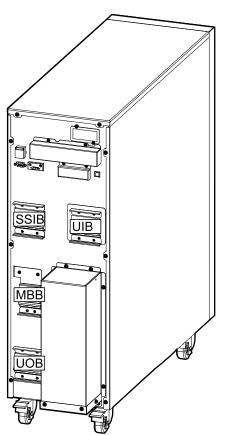
Rear View of the 10–15 kVA UPS for External Batteries



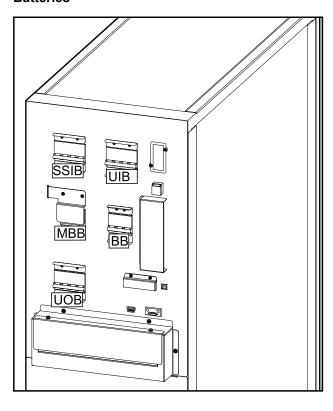
Rear View of the 10–15 kVA UPS with Internal Batteries



Rear View of the 20 kVA UPS for External Batteries



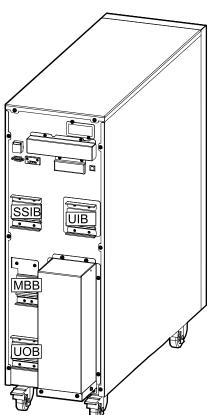
Rear View of the 20 kVA UPS with Internal Batteries



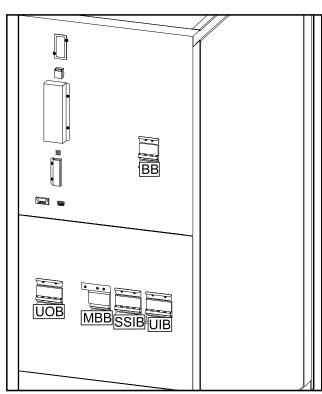
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10–40 kVA Overview

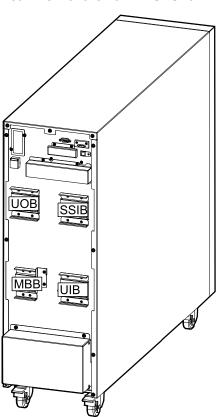
Rear View of the 30 kVA UPS for External Batteries



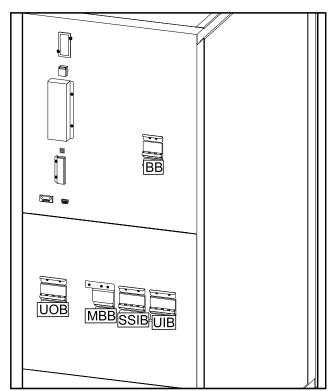
Rear View of the 30 kVA UPS with Internal Batteries



Rear View of the 40 kVA UPS for External Batteries



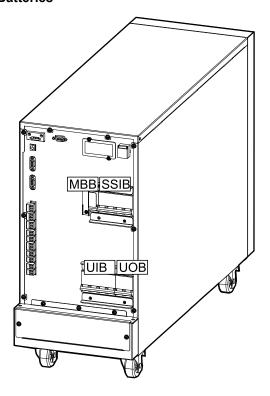
Rear View of the 40 kVA UPS with Internal Batteries



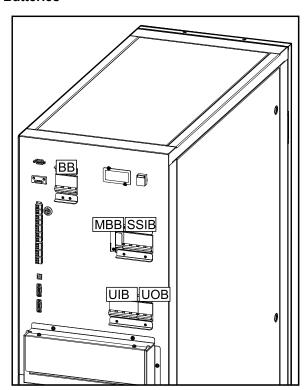
Overview 10–40 kVA

Location of Breakers in 3:1 UPSs

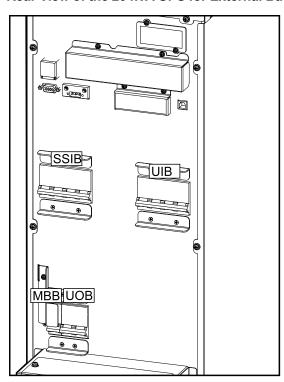
Rear View of the 10–15 kVA UPS for External Batteries



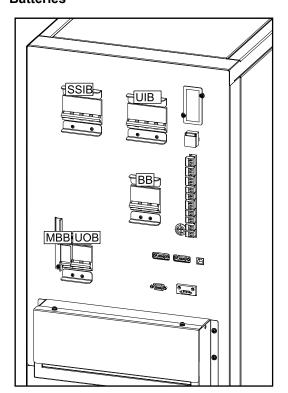
Rear View of the 10–15 kVA UPS with Internal Batteries



Rear View of the 20 kVA UPS for External Batteries



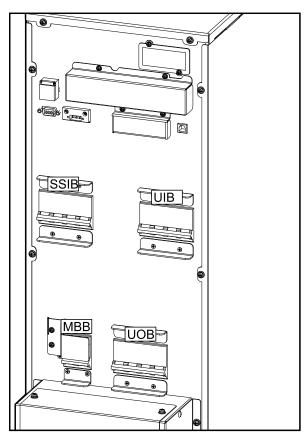
Rear View of the 20 kVA UPS with Internal Batteries



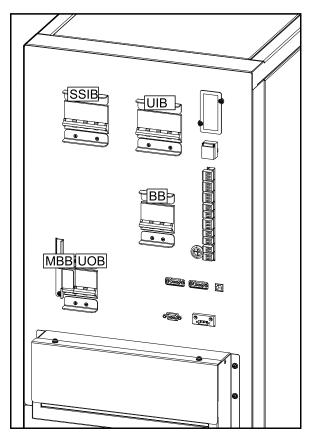
990–91079C-001

10–40 kVA Overview

Rear View of the 30 kVA UPS for External Batteries



Rear View of the 30 kVA UPS with Internal Batteries

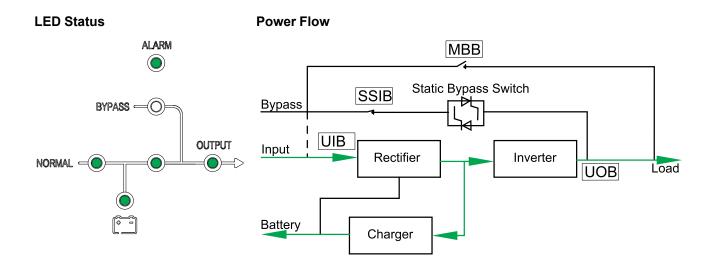


Operation Modes 10–40 kVA

Operation Modes

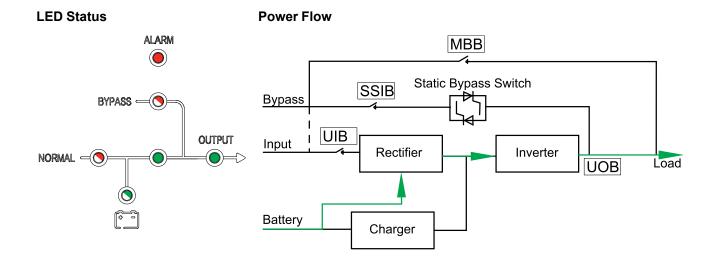
Normal Mode

The UPS provides power to the connected load from mains. The UPS converts mains to conditioned power for the connected load while recharging the batteries (float or boost charge).



Battery Mode

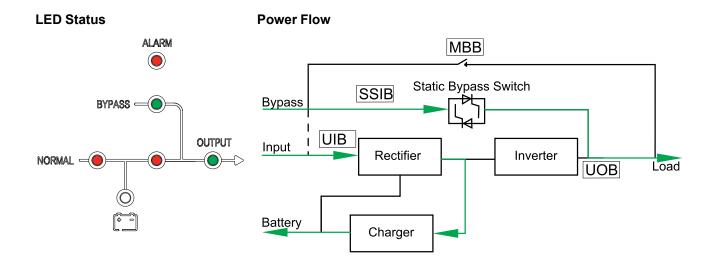
The UPS transfers to battery mode if the mains supply fails. The UPS provides power to the connected load from the connected batteries for a finite period. When the mains supply returns, the UPS transfers back to normal mode.



Static Bypass Mode

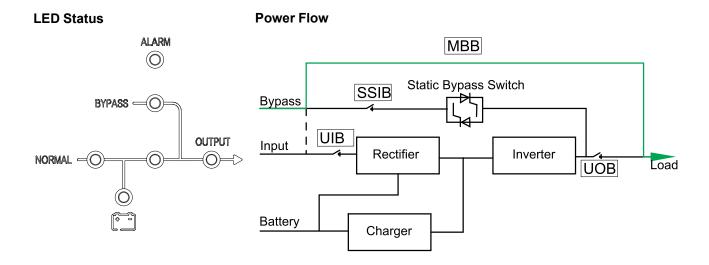
The UPS supplies the load with power from the bypass source. If the conditions for normal or battery mode are not met, the load will be transferred from the inverter to the bypass source with no interruption in power to the load.

10–40 kVA Operation Modes



Maintenance Bypass Mode

In maintenance bypass mode, the mains is sent via the (external) maintenance bypass breaker (MBB) to the load. Battery backup is not available in maintenance bypass mode.

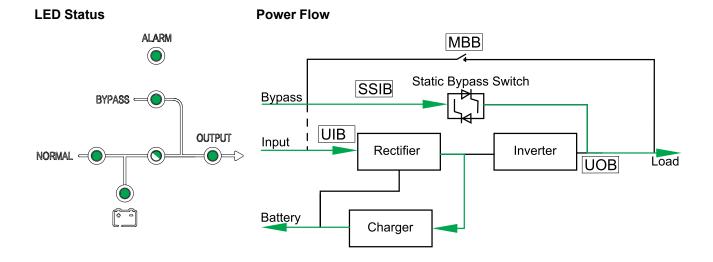


ECO Mode

In ECO mode the UPS is configured to use static bypass mode as the preferred operation mode under predefined circumstances. The inverter is in standby in ECO mode and in case of interruption to the mains, the UPS transfers to battery mode and the load is supplied from the inverter.

18 990–91079C-001

Operation Modes 10–40 kVA



Auto-Restart Mode

The batteries will reach end of discharge if the interruption to the mains is longer than the battery runtime. If the UPS is programmed to auto-restart after end of discharge, the system will automatically restart after a delay when the mains returns.

Frequency Converter Mode

In frequency converter mode, the UPS presents a stable output frequency (at 50 or 60 Hz) and the static bypass switch is not available.

NOTICE

RISK OF EQUIPMENT DAMAGE OR LOAD DROP

In frequency converter mode the UPS cannot run in static bypass or maintenance bypass mode. Before turning the UPS into frequency converter mode, you must contact a Schneider Electric-certified partner to make sure

- the static switch input breaker SSIB and the maintenance bypass breaker MBB are in the OFF (opened) position (Schneider Electric strongly recommends to lock these with a padlock available from Schneider Electric)
- the cables are disconnected according to the instructions in the installation manual

Failure to follow these instructions can result in equipment damage.

NOTICE

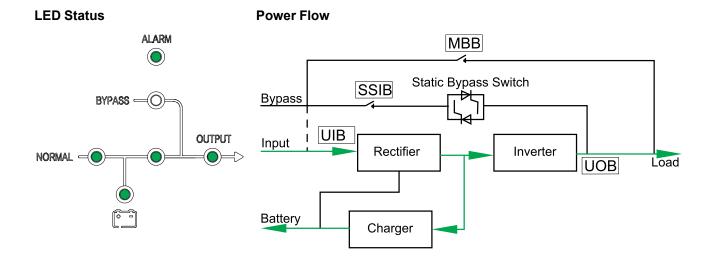
RISK OF LOAD DROP

When the unit output breaker UOB is opened while the UPS is in frequency converter mode, the load will not be transferred, but will be dropped.

Failure to follow these instructions can result in equipment damage.

990–91079C-001

10–40 kVA Operation Modes



20 990–91079C-001

Operation Procedures 10–40 kVA

Operation Procedures

Initial Start-Up of the UPS Using the Wizard – Only Applicable to Single UPSs with Internal Batteries

▲ DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Parallel systems and UPSs for external batteries must only be started up by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

Before starting up the UPS, confirm that:

- The room temperature is between 0 °C to 40 °C
- The UPS has been installed according to the specified clearance dimensions:
 - There is 800 mm free space in front of the UPS
 - There is 500 mm free space to the left and right sides of the UPS
 - There is 500 mm free space above the UPS¹
- Turn the unit input breaker UIB to the ON (closed) position.
 The display turns on.
- 2. Select to register the UPS or select **Skip** to continue. See *Register Your Easy UPS 3S, page 32* for more information.
- 3. When the **Change language** prompt appears, do one of the following:
 - Select **Yes** and select the preferred language using the navigation keys.
 Select **Yes** again to confirm.
 - Select No to keep the current selection.
- 4. When the **Change voltage** prompt appears, do one of the following:
 - Select Yes and select the preferred voltage using the navigation keys.
 Select Yes again to confirm.
 - Select No to keep the current selection.
- 5. When the **Change freq.** prompt appears, do one of the following:
 - Select Yes and select the preferred output frequency using the navigation keys. Select Yes again to confirm.
 - Select No to keep the current selection.
- 6. When the **Change mode** prompt appears, do one of the following:
 - Select Yes and select Normal mode, Parallel mode, or Frequency converter mode using the navigation keys. Select Yes again to confirm.
 - Select No to keep the current selection.
- 7. When the Save new settings prompt appears, select Yes.
- 8. When the **Disable wizard** prompt appears, do one of the following:
 - Select **Yes** to disable the wizard and go to the default screen.
 - **NOTE:** Schneider Electric recommends to disable the wizard to allow for automatic start.
 - Select **No** to go to the default screen without disabling the wizard.

1. Only applicable for UPS for external batteries

10–40 kVA Operation Procedures

Post-requisite: For systems with internal batteries, go to *Set the Battery Settings, page 34*.

Start-Up Checklist - Only Applicable to Single UPSs with Internal Batteries

▲ DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION, OR ARC FLASH

Parallel systems and UPSs for external batteries must only be started up by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

- I have positioned the UPS according to the installation manual and the recommended clearances are respected.
- I have verified that the environmental conditions including temperature, humidity, and airflow stated in the installation manual are respected.
- I have verified that the input voltage and frequency are within the tolerances specified in the installation manual.
- I have verified that the upstream protection is in accordance with the recommendations in the installation manual and that the power cables have been connected correctly.
- I have installed the batteries as specified in the installation manual.
- I have followed the *Initial Start-Up of the UPS Using the Wizard Only Applicable to Single UPSs with Internal Batteries, page 21.*
- I have made all settings (including battery settings and life cycle monitoring) described in this manual.
- I have completed all functional tests successfully (normal mode, battery mode, and static bypass mode).
- I have successfully entered the UPS passcode provided by Schneider Electric.
- I confirm the installation has been completed and the UPS is running in normal mode and is powering the load.

Start Up a Single UPS in Normal Mode

NOTE: When the UPS starts, the stored settings will be used.

NOTE: The log can be accessed during start-up.

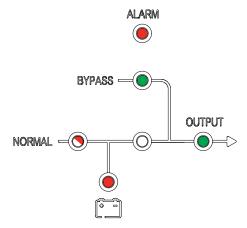
- 1. Check that all breakers are in the OFF (open) position.
- 2. Turn the static switch input breaker SSIB to the ON (closed) position.

The display turns on and the Home screen is shown.

Operation Procedures 10–40 kVA

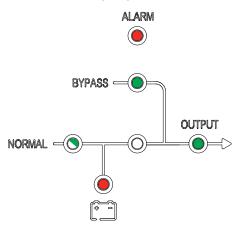
3. Turn the unit output breaker UOB to the ON (closed) position.

Wait approximately 20 seconds until the bypass and output LEDs turn green. The UPS starts up in static bypass mode.



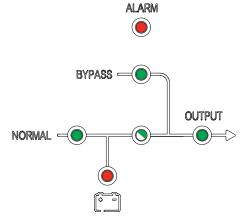
4. Turn the unit input breaker UIB to the ON (closed) position.

The rectifier ramps up and the LEDs on the user interface show as follows:



5. When the rectifier LED turns steady green, the inverter synchronizes with bypass.

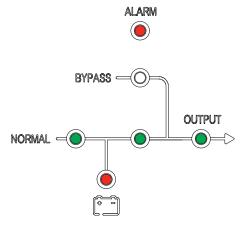
The LEDs on the user interface show as follows:



10–40 kVA Operation Procedures

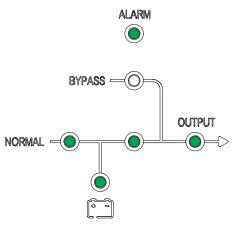
6. Wait approximately 20 seconds until inverter LED turns steady green, the UPS transfers automatically from static bypass mode to normal mode.

The LEDs on the user interface show as follows:



7. Turn the battery breaker(s) BB to the ON (closed) position.

The LEDs on the user interface show as follows:

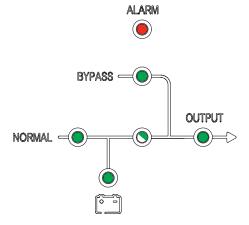


The UPS is now in normal mode.

Transfer a Single UPS from Normal Mode to Static Bypass Mode

1. On the display, select and then select Function > To bypass.

The LEDs on the user interface show as follows:



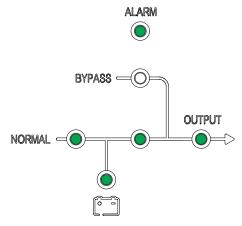
Operation Procedures 10–40 kVA

Transfer a Single UPS from Static Bypass Mode to Normal Mode

NOTE: The UPS will normally transfer automatically from static bypass to normal mode. This procedure can be used to manually transfer to normal mode if the bypass frequency is above the specified limits.

1. On the display, select and then select **ESC bypass**.

The LEDs on the user interface show as follows:



Transfer a Single UPS from Normal Mode to Maintenance Bypass Mode

- 1. On the display, select and then select Function > To bypass.
- 2. Remove the cover from the maintenance bypass breaker MBB. Refer to *Location of Breakers, page 13.*

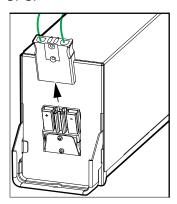
NOTE: When the cover of the MBB is removed, the system automatically transfers to maintenance bypass mode.

- 3. Turn the maintenance bypass breaker MBB to the ON (closed) position.

 The load is now supplied via the maintenance bypass breaker.
- 4. Turn the battery breaker(s) BB to the OFF (open) position.
- 5. Turn the unit input breaker UIB to the OFF (open) position.
- 6. Turn the static switch input breaker SSIB to the OFF (open) position.
- 7. Turn the unit output breaker UOB to the OFF (open) position.

10–40 kVA Operation Procedures

8. For the UPS with internal batteries, disconnect all batteries on the front of the UPS.



ADANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

- Wait at least 5 minutes before removing the cover of the UPS after the display has turned off to allow for the capacitors to fully discharged.
- Always measure for hazardous voltages on all terminals before working on the UPS.

Failure to follow these instructions will result in death or serious injury.

Transfer a Single UPS from Maintenance Bypass Mode to Normal Mode

- 1. Check that all breakers are in the OFF (open) position.
- 2. Turn the static switch input breaker SSIB to the ON (closed) position.

The display turns on and the Home screen is shown.

- 3. Turn the unit output breaker UOB to the ON (closed) position.
 - The UPS starts up in static bypass mode.
- 4. Turn the unit input breaker UIB to the ON (closed) position.

The rectifier ramps up.

- 5. When the rectifier LED turns steady green, the inverter synchronizes with bypass.
- 6. Turn the battery breaker(s) BB to the ON (closed) position.
- 7. Reinstall the cover on the maintenance bypass breaker MBB. Refer to *Location of Breakers, page 13*

NOTE: The system will not transfer to normal mode before the maintenance bypass cover has been reinstalled.

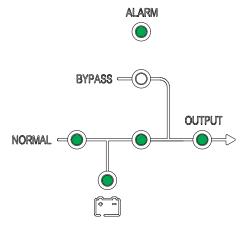
8. On the display select and then select Function > Clear alarm.

NOTE: The system will not transfer to normal mode before the maintenance bypass cover has been reinstalled and the alarm has been cleared.

Operation Procedures 10–40 kVA

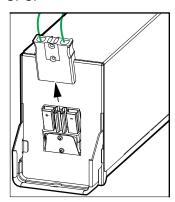
After approximately 60 seconds, the UPS will automatically transfer to normal mode.

The LEDs on the user interface show as follows:



Transfer a Parallel System from Normal Mode to Maintenance Bypass Mode

- 1. On all UPS displays, select and then select Function > To bypass.
 - The parallel system will transfer to static bypass mode.
- 2. Turn the external maintenance bypass breaker Ext. MBB to the ON (closed) position.
 - The load is now supplied via the external maintenance bypass breaker.
- 3. Turn the battery breakers BB of all UPSs to the OFF (open) position.
- 4. Turn the mains input breakers MIB and the bypass input breakers BIB of all UPSs to the OFF (open) position.
- 5. Turn the system isolation breaker SIB to OFF (open) position.
- For the UPS with internal batteries, disconnect all batteries on the front of the UPS.



ADANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

- Wait at least 5 minutes before removing the cover of the UPS after the display has turned off to allow for the capacitors to fully discharged.
- Always measure for hazardous voltages on all terminals before working on the UPS.

Failure to follow these instructions will result in death or serious injury.

10–40 kVA Operation Procedures

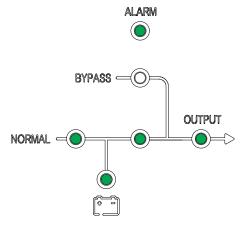
Transfer a Parallel System from Maintenance Bypass Mode to Normal Mode

- 1. Check that:
 - all UPS breakers (unit input breaker UIB, static switch input breaker SSIB, and unit output breaker UOB) and the external unit output breaker Ext. UOB are in the ON (closed) position
 - the battery breakers BB are in the OFF (open) position
- 2. Turn the system isolation breaker SIB to ON (closed) position.
- Turn the bypass input breakers BIB of all UPSs to the ON (closed) position.
 Wait approximately 20 seconds until the bypass and the output LEDs turn green.
- 4. Turn the external maintenance bypass breaker Ext. MBB to the OFF (open) position.

NOTE: If the parallel system has dry contacts with Maint CB signal, select and then select **Function > Clear alarm** on all UPS displays.

- 5. Turn the mains input breakers MIB of all UPSs to the ON (closed) position. The rectifier ramps up.
- 6. When the rectifier LED turns steady green, the inverter synchronizes with bypass.
- When the inverter LED turns steady green, the parallel system automatically transfers from static bypass to normal mode.
- 8. Turn the battery breakers BB of all UPSs to the ON (closed) position.

The LEDs on the user interfaces show as follows:



The parallel system is now in normal mode.

Isolate a Single UPS from the Parallel System

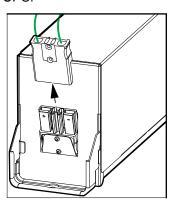
Use this procedure to shut down one UPS in a running parallel system.

NOTE: Before initiating this procedure, ensure that the remaining UPS units can supply the load.

- 1. On the display select and then select confirm to power off the UPS.
- 2. Turn the battery breaker(s) BB of the UPS to the OFF (open) position.
- 3. Turn the mains input breaker MIB of the UPS to the OFF (open) position.

Operation Procedures 10–40 kVA

- 4. Turn the bypass input breaker BIB of the UPS to the OFF (open) position.
- 5. Turn the external unit output breaker Ext. UOB of the UPS to the OFF (open) position.
- For the UPS with internal batteries, disconnect all batteries on the front of the UPS



ADANGER

HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

- Wait at least 5 minutes before removing the cover of the UPS after the display has turned off to allow for the capacitors to fully discharged.
- Always measure for hazardous voltages on all terminals before working on the UPS.

Failure to follow these instructions will result in death or serious injury.

Start Up and Add a UPS to a Running Parallel System

Use this procedure to start up a UPS and add it to a running parallel system.

IMPORTANT: Before a UPS can be added to a parallel system, the parallel system must be configured by Schneider Electric.

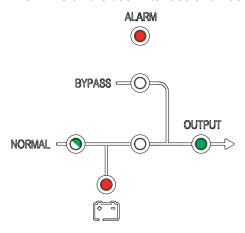
- 1. On the new UPS check that:
 - all UPS breakers (unit input breaker UIB, static switch input breaker SSIB, and unit output breaker UOB) and the external unit output breaker Ext. UOB are in the ON (closed) position
 - the battery breaker(s) BB are in the OFF (open) position
- 2. Turn the external unit output breaker Ext. UOB of the UPS to the ON (closed) position.

10–40 kVA Operation Procedures

3. Turn the mains input breaker MIB and the bypass input breaker BIB of the UPS to the ON (closed) position.

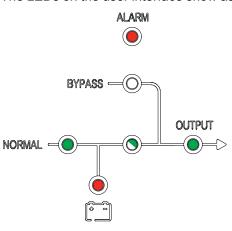
The display turns on and the Home screen is shown.

The LEDs on the user interface show as follows:



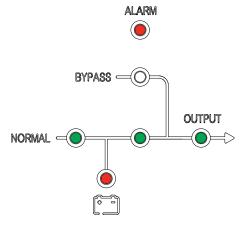
4. When the rectifier LED turns steady green, the UPS transfers to static bypass mode.

The LEDs on the user interface show as follows:



5. When the inverter LED turns steady green, the UPS automatically transfers from static bypass to normal mode and joins the running parallel system.

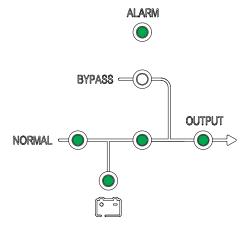
The LEDs on the user interface show as follows:



Operation Procedures 10–40 kVA

6. Turn the battery breaker(s) BB of the UPS to the ON (closed) position.

The LEDs on the user interface show as follows:



7. Verify correct load sharing between the parallel UPS units.

10–40 kVA Configuration

Configuration

Register Your Easy UPS 3S

NOTE: The single Easy UPS 3S can also be registered using the mySchneider app which can be downloaded from App Store and Google Play.

1. When prompted for registration, go to www.schneider-electric.com/contactsupport to find your local service contact number.

Please contact Schneider
Electric to register
and activate the warranty
www.schneider-electric.com/
contactsupport

- 2. On the display, select and then select **Register**².
- 3. Call Schneider Electric and provide your four-digit activation code.
- 4. Type in the registration code provided by Schneider Electric.

Register			
Activation	XXXX		
Registration code			
Register Later			

Set the Display Language

- 1. On the display, select and then select Language.
- 2. Select your language from the list:

en: English	pt: Portuguese Brazilian
fr: French	ru: Russian
cn: Simplified Chinese	de: German
it: Italian	es: European Spanish

^{2.} You can also select Register Later to postpone your registration

Configuration 10–40 kVA

Set the Date and Time

- 1. On the display, select and then select **Time**.
- 2. Set the date and time.

Set the UPS Settings

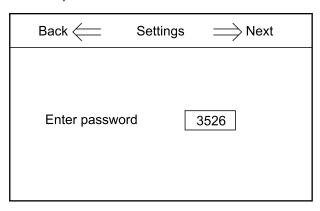
NOTICE

RISK OF EQUIPMENT DAMAGE

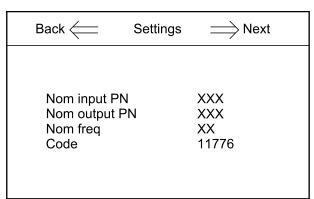
Only trained personnel following the required training course may undertake modifications to UPS system parameters.

Failure to follow these instructions can result in equipment damage.

- 1. On the display, select and then select **Setting**.
- 2. Enter the password 3526.



3. Set the nominal input voltage (phase-neutral), the nominal output voltage (phase-neutral), and the nominal frequency.



4. Restart the UPS to activate the settings.

10–40 kVA Configuration

Set the Battery Settings

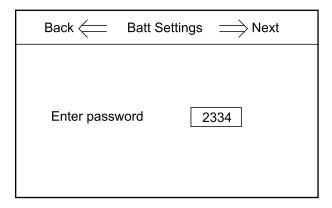
NOTICE

RISK OF EQUIPMENT DAMAGE

- Only trained personnel following the required training course may undertake modifications to UPS system parameters.
- The battery parameters must set according to the actual installation before starting up the UPS.

Failure to follow these instructions can result in equipment damage.

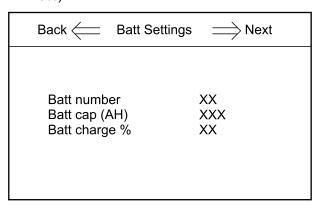
- 1. On the display, select and then select **Batt Settings**.
- 2. Enter the password 2334.



34 990–91079C-001

Configuration 10–40 kVA

- 3. Set the battery settings:
 - a. Batt number: Set the number of battery blocks in one battery string.
 - b. **Batt cap (AH)**: Set the battery capacity (battery block capacity (AH) x number of battery strings).³
 - c. **Batt charge** %: Set the battery charge percentage (between 1% and 20%).



Recommended Settings for UPSs with Internal Batteries

	Batt number	Battery String	Batt cap (AH)	Batt charge %
E3SUPS10KHB1	40	1	7	3.8
E3SUPS10KHB2	40	2	14	7.6
E3SUPS15KHB1	40	1	7	2.5
E3SUPS15KHB2	40	2	14	5.0
E3SUPS20KHB1	40	2	14	3.8
E3SUPS20KHB2	40	3	21	5.7
E3SUPS30KHB1	40	2	14	2.5
E3SUPS30KHB2	40	4	28	5.0
E3SUPS40KHB1	40	3	21	2.8
E3SUPS40KHB2	40	4	28	3.8

Set the Life Cycle Monitoring

NOTICE

RISK OF EQUIPMENT DAMAGE

Only trained personnel following the required training course may undertake modifications to UPS system parameters.

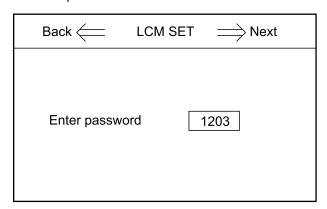
Failure to follow these instructions can result in equipment damage.

1. On the display, select and then select **LCM Set**.

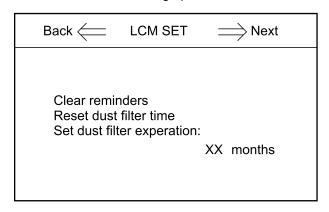
^{3.} In a 1+1 redundant parallel system with a common battery bank, insert half of the battery capacity in each UPS.

10–40 kVA Configuration

2. Enter the password 1203.



3. You now have the following options:



- Select Clear reminders to deactive the reminders Technical check recommended and Warranty expiring soon.
- Select Reset dust filter time to reset the dust filter counter after dust filter replacement.
- Select Set dust filter expiration to set the service life of the dust filter.

Settings

Setting	Default Value	Available Settings	
LCD contrast	60 0 to 100		
Date and Time	05/07/2013 08:55:55	Year > 2000	
Language	English	Chinese simplified, English, Italian, German, Russian, Spanish, Portuguese Brazilian, and French	
Input voltage	400 V	380 V/400 V/415 V	
Bypass voltage	400 V for 3:3 UPSs 230 V for 3:1 UPSs 230 V/240 V for 3:1 UPSs 220 V/230 V/240 V for 3:1 UPSs		
Input frequency	50 Hz 60 Hz		
Output voltage	400 V for 3:3 UPSs 230 V for 3:1 UPSs	380 V/400 V/415 V for 3:3 UPSs 220 V/230 V/240 V for 3:1 UPSs	
Output frequency	50 Hz	60 Hz	
Output phase 3 for 3:3 UPSs 1 for 3:1 UPSs 3.		3/1	
Auto boost	disable	enable	
Auto maint	disable	enable	
System mode single		parallel/ECO/parallel ECO/self aging	
United number	1	1 to 4	
System ID	0 0 to 3		

Configuration 10–40 kVA

Setting	Default Value	Available Settings	
Adjusted output voltage	400 V for 3:3 UPSs 230 V for 3:1 UPSs	Output voltage ±10 V	
Frequency slew rate	2 Hz/s	0.1 to 5.0 Hz/s	
Frequency synchronization window	3 Hz	0.5 to 5.0 Hz	
Monochrome LCD time (min)	10	1/3/5/10/20/30	
Bypass voltage upper limit (%)	15	10/20/25	
Bypass voltage lower limit (%)	-20	-10/-15/-30/-40	
Bypass frequency limited (Hz)	±5	±1/±3/±5	
System restart mode after end of discharge	Normal	bypass only/ no output	
Fan maintenance period	34560 hours (48 months)	0 to 60000 hours	
DC capacitor maintenance period	34560 hours (48 months)	0 to 60000 hours	
warranty period	9 months	1 to 36 months	
AC capacitor maintenance period	120 months	60 to 120 months	
APS maintenance period	84 months	36 to 120 months	
Dust filter maintenance period	3 months	0/3/4/5/12 months	
Battery maintenance period	1440 days (48 months)	100 to 3000 days	
Battery number	32 for UPSs for external batteries 40 for UPSs with internal batteries	32/34/36/38/40	
Battery AH	1	1 to 30000	
Float charge voltage/cell (V)	2.25	2.10 to 2.35	
Boost charge voltage/cell (V)	2.25	2.20 to 2.45	
End of discharge voltage/cell, at 0.6 C current (V)	1.65	1.50 to 1.85	
End of discharge voltage/xell, at 0.15 C current (V)	1.75	1.55 to 1.90	
Charge current percent limit (%)	10	1 to 20	
Battery temperature compensation	0	0 to 5 mV/°C	
Boost charge time limit	12 hours	1 to 48 hours	
Auto boost period	2160 hours (3 months)	720 to 30000 hours, available when auto boost is enabled	
Auto maintenance discharge period	6480 hours (9 months)	720 to 30000 hours, available when auto maintenance is enabled	
Critical battery temperature	45 °C	25 °C to 70 °C	
Critical ambient temperature	40 °C	25 °C to 70 °C	

10–40 kVA Tests

Tests

Perform a Battery Maintenance Test

Prerequisite:

- The bypass supply must be within specifications.
- The battery capacity must be above 25%.

The battery maintenance test is used to test the condition of the batteries.

During the battery maintenance test, the system transfers to battery mode and discharges the batteries until the battery low voltage alarm is reached.

1. On the display, select and then select **Maint test**.

NOTE: If you wish to manually stop the battery test, select **Stop test**.

If the battery maintenance test is passed, **Battery maintenance OK** will be recorded in the log. If the battery maintenance test is not passed, **Batt maint incomplete** will be recorded in the log.

Perform a Battery Test

The purpose of the battery test to verify the connection of the batteries and to check the battery capacity.

Prerequisite:

- The bypass supply must be within specifications.
- The battery capacity must be above 25%.
- The battery voltage must be above 95% of the float voltage.

During the battery test, the system transfers to battery mode for approximately 30 seconds and then returns to normal mode.

On the display, select and then select Battery test.

Maintenance 10–40 kVA

Maintenance

Parts Replacement

Determine if you need a Replacement Part

To determine if you need a replacement part, contact Schneider Electric and follow the procedure below so that the representative can assist you promptly:

- 1. In the event of an alarm condition, scroll through the alarm lists, record the information, and provide it to the representative.
- 2. Write down the serial number of the unit so that you will have it easily accessible when you contact Schneider Electric.
- If possible, call Schneider Electric from a telephone that is within reach of the display so that you can gather and report additional information to the representative.
- 4. Be prepared to provide a detailed description of the problem. A representative will help you solve the problem over the telephone, if possible, or will assign a return material authorization (RMA) number to you. If a module is returned to Schneider Electric, this RMA number must be clearly printed on the outside of the package.
- 5. If the unit is within the warranty period and has been started up by Schneider Electric, repairs or replacements will be performed free of charge. If it is not within the warranty period, there will be a charge.
- 6. If the unit is covered by a Schneider Electric service contract, have the contract available to provide information to the representative.

Replace the Dust Filter

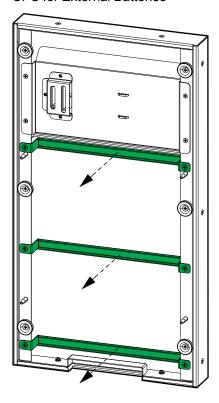
1. Lift the front panel free of the UPS cabinet.

NOTE: Be careful not to disconnect the cable on the rear side of the front panel.

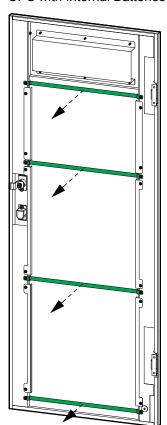
10–40 kVA Maintenance

2. Loosen the screws and remove the metal brackets.

UPS for External Batteries

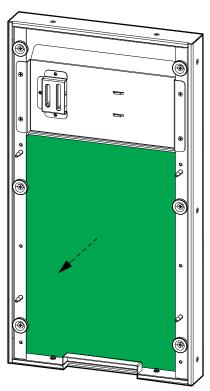


UPS with Internal Batteries

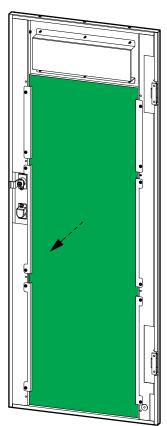


3. Replace the dust filter.

UPS for External Batteries



UPS with Internal Batteries



Maintenance 10–40 kVA

- 4. Reinstall the metal brackets and fasten with the screws.
- 5. Reinstall the front panel.

6. Reset the dust filter time in the display. See Set the Life Cycle Monitoring, page 35 for more information.

10–40 kVA Troubleshooting

Troubleshooting

View the Active Alarms

1. On the display select See Status and Alarm Messages, page 42 for a list of alarm messages and corrective actions.

2. Use and to go through the list of active alarms.

Buzzer

NOTE: The buzzer turns on as soon as an alarm condition is detected. The buzzer makes two short beeps and a long beep for general system alarms. The buzzer makes a continuous beep for critical alarms. It can be turned off by

selecting on the home screen.

Status and Alarm Messages

This section lists status and alarm messages from the display. The display messages are listed in alphabetical order, and a suggested corrective action is listed with the display alarm message to help you troubleshoot problems.

Display text	Description	Corrective action	
Battery boost charging	The batteries are charged with the configured boost charge voltage.		
Battery connected	The batteries are connected.		
Battery discharging	The load is drawing more power than the UPS can draw from the input, causing the UPS to draw power from the batteries.	Reduce the load. Please contact Schneider Electric.	
Battery disconnected	The batteries are not connected.	Connect the batteries.	
Battery expired	The battery service life has expired.	Replace the battery.	
Battery end of discharge	The battery capacity is below the minimum acceptable value.	Recharge the batteries.	
Battery float charging	The batteries are charged with the configured float charge voltage.		
Battery log reset	Reset the battery log.		
Batt maint incomplete	The battery maintenance test was not passed.		
Battery maintenance	Start the battery maintenance test.		
Battery maintenance OK	The battery maintenance test has been successfully completed.		
Battery temperature high	The battery temperature is too high.	Check the battery temperature.	
Battery test	Start the battery test.		
Battery test incomplete	The battery test was not passed.		

Troubleshooting 10–40 kVA

Display text	Description	Corrective action	
Battery test OK	The battery test has been successfully completed.		
Battery voltage low	Low voltage on battery.	Check the battery.	
Battery wiring incorrect	The battery wiring is incorrect.	Check the battery wiring. Please contact Schneider Electric.	
Battery/charger inoperable	The battery or charger is inoperable.	Check the battery. Check the charger. Please contact Schneider Electric.	
Byp freq exceeds limits	The bypass frequency exceeds the limit.	Check the status of the bypass source. Please contact Schneider Electric.	
Bypass fan inoperable	The UPS has one or more inoperable fans.	Check the fans.	
Bypass fan time reset	Reset the service life timer for the fan.		
Bypass out of tolerance	The bypass voltage is out of tolerance.	Check the status of the bypass source. Please contact Schneider Electric.	
Bypass overload	The load is drawing more power than the bypass source can supply.	Reduce the load. Please contact Schneider Electric.	
Bypass overload timeout	The UPS can no longer sustain a Bypass overload situation.	Reduce the load. Please contact Schneider Electric.	
Bypass sequence incorrect	The phase rotation on bypass is incorrect.	Check the status of the bypass source. Please contact Schneider Electric.	
Bypass unavailable	The bypass source is not available.	Check the status of the bypass source. Please contact Schneider Electric.	
Capacitor expired	Capacitor service life has expired.	Replace the capacitor.	
Capacitor time reset	Capacitor service life timer has been reset.		
Clear log	Clear the log.		
DC bus overvoltage	Overvoltage on the DC bus.		
Dust filter expired	The dust filter service life has expired.	Replace the Dust Filter, page 39.	
EPO	An EPO (emergency power off) device is activated.	Deactivate the EPO (emergency power off) device.	
Fan expired	Fan service life has expired.	Replace the fan.	
Fan inoperable	The UPS has one or more inoperable fans.	Check the fans. Please contact Schneider Electric.	
Fan time reset	The fan service life timer has been reset.		
Firmware incompatible	The firmware is detected as incompatible with the rest of the system.	Perform a firmware update.	
Generator input	Generator is supplying the UPS.		
	Inhibit transfer to inverter operation.		
Inhibit transfer to inv.	Thinble trainerer to involter operation.		

10–40 kVA Troubleshooting

Display text	Description	Corrective action	
Inlet/outlet temp	Air inlet and outlet temperature.		
Input current unbalanced	Input current is unbalanced.	Check the status of the input source. Please contact Schneider Electric.	
Input neutral unavailable	Input neutral is not available.	Check the status of the input neutral. Please contact Schneider Electric.	
Input out of tolerance	The input voltage is out of tolerance.	Check the status of the input source. Please contact Schneider Electric.	
Input overcurrent timeout	The UPS can no longer sustain an Input overcurrent situation.	Check the status of the input source. Please contact Schneider Electric.	
Input SCR fan inoperable	Input SCR fan is inoperable.	Check the status of the input SCR fan. Please contact Schneider Electric.	
Input SCR temp high	Input SCR temperature is too high.	Check the status of the input SCR fan. Please contact Schneider Electric.	
Inverter high temp	Inverter temperature is too high.	Check the status of the inverter. Please contact Schneider Electric.	
Inverter IGBT inoperable	The inverter IGBT is inoperable.	Check the status of the inverter IGBT. Please contact Schneider Electric.	
Inverter inoperable	The inverter is inoperable.	Check the status of the inverter. Please contact Schneider Electric.	
Inverter overload timeout	The UPS can no longer sustain an Inverter overload situation.	Check the status of the inverter. Please contact Schneider Electric.	
Inverter shutdown	The inverter is shutting down.		
Inv DATA CAN incorrect	Inverter DATA CAN is incorrect.		
Inv IO CAN incorrect	Inverter IO CAN is incorrect.		
Load on bypass	The UPS is in static bypass mode and the load is supplied by the bypass source.		
Load disconnected	The load has been disconnected or the unit output breaker UOB is open.	Check the load. Close the unit output breaker UOB.	
Load on inverter	The UPS is in inverter operation mode and the load is supplied by the UPS.		
Low battery shutdown	The UPS is shutting down due to battery end of discharge	Recharge the batteries and restart the UPS. If auto-restart mode is configured, the UPS will start automatically restart when the mains return.	
Man. transfer to inverter	Manual transfer to inverter operation.		
Manual shutdown	Manual shutdown.		
MBB closed	The maintenance bypass breaker MBB is closed, supplying the load with unprotected power from the bypass source.		
MBB open	The maintenance bypass breaker is open.		

Troubleshooting 10–40 kVA

Display text	Description	Corrective action	
Module ID duplicate	The module ID has a duplicate. The module ID must be unique.	Check the ID of the modules.	
No inlet temp sensor	No inlet temperature sensor present.	Check the status of the inlet temperature sensor.	
No input temp sensor	No input temperature sensor present.	Check the status of the input temperature sensor.	
No outlet temp sensor	No outlet temperature sensor present.	Check the status of the outlet temperature sensor.	
Nom power out of tolerance	Input is out of tolerance	Check the status of the input source. Please contact Schneider Electric.	
Outlet temperature high	Air outlet temperature is too high.	Check the status of the air outlet. Please contact Schneider Electric.	
Output short circuit	A short circuit is present on the output.	Check the status of the output. Please contact Schneider Electric.	
Output overload	The load is drawing more power than the UPS system can supply.	Reduce the load. Contact Schneider Electric.	
Parallel cabling incorrect	The parallel cabling is incorrect.	Check the status of the parallel cables. Please contact Schneider Electric.	
Power sharing incorrect	The power sharing between the UPS units is incorrect.	Please check the load sharing on the UPS units. Redistribute the load between UPS units. Please contact Schneider Electric.	
PWM sync unavailable	The PWM synchronization is unavailable.	Check the status of the PWM sync. Please contact Schneider Electric.	
Rec soft start unavailable	The rectifier soft start is unavailable.	Check the status of the rectifier. Please contact Schneider Electric.	
Rectifier high temp	The rectifier temperature is too high.	Check the status of the rectifier. Please contact Schneider Electric.	
Rectifier inoperable	The rectifier is inoperable.	Check the status of the rectifier. Please contact Schneider Electric.	
Relay disconnected	A relay is disconnected.	Check the status of the relays. Please contact Schneider Electric.	
Relay short-circuit	A relay has short-circuited.	Check the status of the relays. Please contact Schneider Electric.	
Room temp high	The room temperature is high.	Reduce the room temperature.	
Shutdown	UPS shutdown.		
Signal cable disconnect	Signal cable is disconnected.	Check the signal cable.	
Sync pulse unavailable	Sync pulse is unavailable. The UPS is not able to synchronize.	Check the sync pulse. Please contact Schneider Electric.	
System overload	The load is drawing more power than the UPS system can supply.	Reduce the load. Contact Schneider Electric.	
System setting incorrect	The system settings are incorrect.	Check the system settings. Contact Schneider Electric.	
Technical check recommended	A technical check is recommended.	Contact Schneider Electric.	
Transfer to bypass	Transfer the UPS to static bypass mode.		
Transfer to inverter	Transfer the UPS to inverter operation.		

10–40 kVA Troubleshooting

Display text	Description	Corrective action
Transfers exceed limits	There have been too many transfers between operation modes in a given time period.	Contact Schneider Electric.
Warranty expiring soon	Warranty is expiring soon.	Contact Schneider Electric.

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As standards, specifications, and design change from time to time, please ask for confirmation of the information given in this publication.

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