

Dell XPS 13

Stunning inside and out.

Reviewer's Guide – December 2018

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XPS brand

XPS products are designed to be the best, with cutting-edge technologies, exceptional build quality, unique materials and powerful features. XPS brings together the most elegant designs and premium experiences to enhance your work and personal success. This combination ultimately results in beautifully crafted products with no compromises.

Premium design — XPS laptops are thoughtfully designed for performance and function. Every material is selected to enhance performance and every design decision made is made with purpose. XPS laptops are precision crafted from authentic materials like machined aluminum, carbon fiber, woven glass fiber and hardened Corning® Gorilla® Glass 4 for incredible durability and a superior experience.

Ultimate experience — While XPS laptops are thin and beautifully crafted, they also provide the most uncompromised experiences for work and play. XPS laptops have all of the performance you need, packed into smaller, thinner and more innovative designs. Each XPS product has a specific customer and usage in mind and a high performance standard to meet their expectations. Every interaction with your laptop from best-in-class displays to a superior touchpad and keyboard experience are prioritized for usability excellence.

Innovation – Innovation starts with XPS, where cutting-edge technologies like InfinityEdge displays and groundbreaking thermal design lead the way for the most aggressive form factors. Enabling technologies, like miniscule camera design shatter boundaries, while leadership in core technologies provide the best customer experiences.

Enjoy craftsmanship and durability for peace of mind and best-in-class interfaces at every interaction. Whatever you are doing, XPS products elevate your experience.



XPS 13

Feature Overview

XPS 13, remastered



The XPS 13, perfected

In the spirit of always improving our XPS products, we've continued to refine our most popular laptop.

Our smallest webcam ever: Our engineering teams worked for over two years to bring the miniscule 2.25mm camera to market on our most popular XPS laptop. While the micro HD webcam is small enough to be top-mounted in the InfinityEdge display, it also uses the latest and greatest image processing technologies to ensure you'll see smooth, crisp, and clear video in any situation.

New frost exterior and improved arctic white palm rest: A new frost exterior brings more color choice to the XPS 13, while the arctic white woven glass fiber palm rest is a brighter, whiter white.

Latest 8th gen Intel® Core™ Processors: Latest and greatest Intel quad core processors deliver outstanding performance.

Dolby Vision™: Dell CinemaColor with Dolby Vision can deliver colors never before seen on SDR PC displays. Dolby Vision content can deliver highlights that are up to 40 times brighter, and blacks that are up to 10 times darker.



XPS 13

Feature Overview

Our smallest camera ever

Our engineering teams invested in advanced manufacturing technologies to produce an ultra-tiny camera, our smallest ever at 2.25mm, that could be integrated into the top bezel of the XPS 13 without compromise. This enabled us to deliver both a beautiful InfinityEdge design, and the most innovative HD laptop camera to provide a great customer experience while collaborating, streaming, and creating.

Miniaturization: Dell is the leading PC maker when it comes to miniaturizing its integrated webcams for systems that employ narrow bezel or InfinityEdge displays. A leader in thin bezel designs, Dell recognized several years ago that we would have to push webcam technology to its limits to shrink the size of our cameras and enable the best placement (at the top center of the display), while still allowing the display bezels to shrink dramatically. Dell invested heavily in our manufacturing process for these cameras to produce modules less than half the size of prior generations, while simultaneously increasing their quality.

4-element lens: This lens uses more elements than typical webcams to deliver sharp video in all areas of the frame. Inferior 3-element designs suffer from blurred details in the corners, as well as color artifacts.

Active alignment: The lens is assembled with extremely precise machinery to ensure that all points of the image are in precise focus. This is a technology typically only applied to high-end smartphones. It also helps enable the extremely small size of the camera needed to ensure both an InfinityEdge display and an optimal positioning of the camera.

Advanced temporal noise reduction: Dell was the first PC maker to adopt an advanced type of noise reduction called temporal noise reduction, which results in significantly better video quality, especially in dim lighting conditions. In this technique, the controller onboard the camera module performs substantially improved reduction of noise and grain by analyzing information from multiple frames of video simultaneously. This ensures clear and high quality video even if the user is poorly lit.



XPS 13

Feature Overview



State-of-the-art viewing experience

Less border, more pixels: The next generation InfinityEdge display, has 4mm side borders that are 23% thinner than the original XPS 13. With an 80.7% screen-to-body ratio, your view is all beautiful screen. The optional 4K Ultra HD display boasts 100% sRGB color gamut and 1500:1 contrast ratio for stunning clarity and vivid, accurate color. The screen has a 0.65% anti-reflective coating, so you have a beautiful glossy screen without the glare for working outside or in bright indoor light. With 400-nit brightness and wide 178-degree viewing, your view is spectacular from any angle.

Dell Cinema is an immersive cinematic experience delivered by a combination of innovative technologies all working in concert to transform the entertainment experience on PCs, taking you into a world of vibrant, life-like color, brilliant sound clarity and uninterrupted streaming on your XPS 13.

CinemaColor: Visuals appear every bit as vibrant as the world around you. Advanced hardware and software work together to power content with a superior dynamic range – delivering the deepest blacks, the most dazzling brights, and more vivid detail across the entire color spectrum.

CinemaSound: Waves MaxxAudio® Pro boosts volume and clarifies every tone, so you experience studio-quality sound.

CinemaStream: Killer Wireless channels maximum bandwidth to your videos or music for a seamless, stutter-free experience.



XPS 13

Feature Overview

More might, even more slight

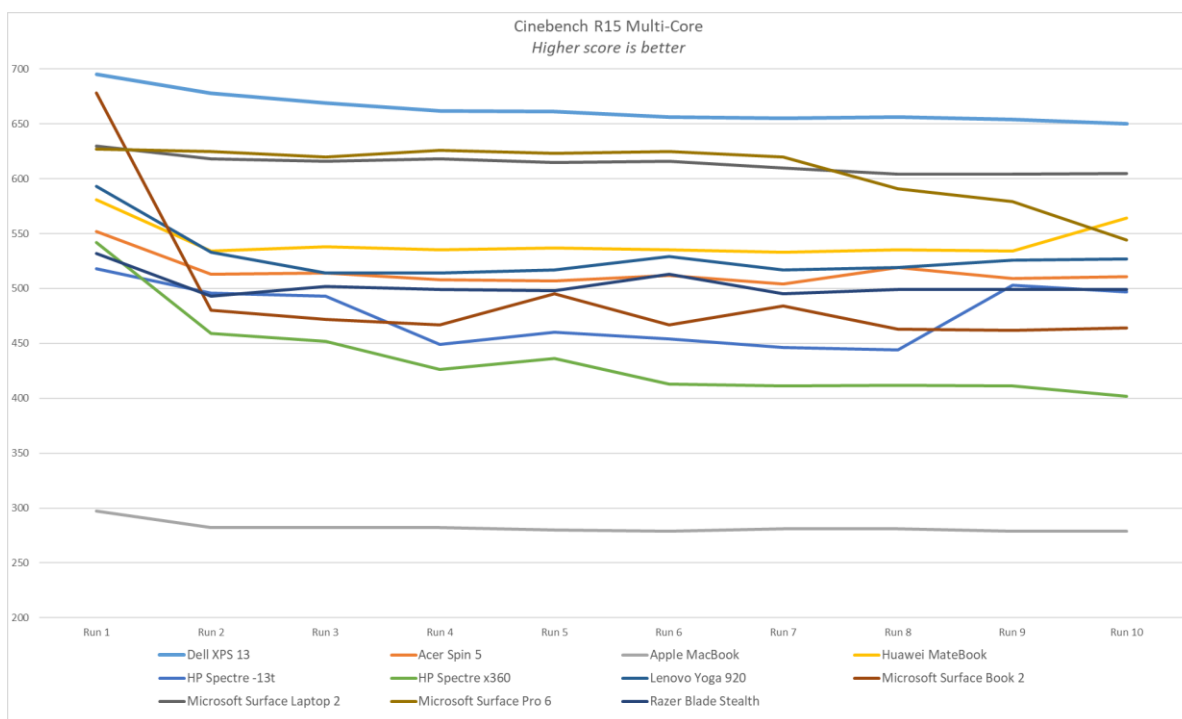
Our smallest 13-inch laptop: The XPS 13 is still smaller, thinner, lighter than the original XPS 13, starting at just 2.6 pounds* and squeezing a 13.3-inch laptop in an 11-inch footprint. So perfectly sized for airplane tray tables, you won't even notice when the passenger in front of you reclines their seat.

The most powerful 13-inch laptop in its class*: The refreshed XPS 13 features the newest 8th Gen Intel® processors, offering increased performance with 4 cores, all in a slim form. More cores means increased performance when you multitask.

Dell Power Manager is a Dell-developed application that incorporates a wide variety of features from different frameworks to manage system behaviors such as acoustics (fan speeds), battery life, power, and performance. It allows user to customize based on their preferences between quiet, ultra-performance, cool, and optimized modes. For example, quiet mode is 50%* quieter than the other modes.

The user-selectable modes provided by Dell Power Manager allows you to dynamically change the power of the system. This solution, engineered by Dell, dynamically delivers the maximum amount of power from your processor, while intelligently monitoring and managing system temperatures. We only deliver the extra power when applications need it, conserving battery life.

As a result, XPS has sustained high performance while competitors' performance declines with continued use*.



XPS 13

Feature Overview



Expert craftsmanship and innovative materials

Stunning sophistication: Inspired by runway trends, the rose gold and frost versions of the new XPS 13 debuts an authentic arctic white woven glass fiber palm rest developed specifically for Dell. Using woven crystalline silica fiber achieves the ultimate in high-strength and low-weight in this ultra-thin XPS. The chic woven glass fabric looks and feels like silk and the addition of titanium oxide provides a pearlescent sheen, while the soft-textured lattice fibers denote a sense of elegance.

9 layers

Composite materials

Adds extra strength, increases visual interest, and allows the fabric weave to show movement and depth.

117,500 miles

Half way to the moon

The total glass fibers in one palm rest would wrap around the earth almost **5 times**, and would stretch almost half way from earth to the moon.

13 people

10 fabrics

16 months

45 layups

30 models

50 trials

Rapid heat dissipation: The glass fiber filaments offer better thermal management than metal, so the laptop cools down fast. This increases longevity and sustained higher performance.

Long-lasting quality: Glass is one of the strongest textile fibers, ensuring the laptop is thin, light and strong. Our design team worked tirelessly to get the details just right—carefully crafted backlighting, UV- and stain-resistant coating to prevent yellowing over time and staining, and coordinated packaging and accessories.

Stunning strength: The XPS 13 is cut from a single block of aluminum, so it's more durable than a machine that's pieced together. Inspired by the aerospace industry, the carbon fiber and woven glass fiber of the palm rest allow for maximum strength and minimal weight. Corning® Gorilla® Glass 4 is tough, damage resistant, durable and elegant and better able to withstand damage from drops.

Fine details: Aesthetically, less is more. So we've inlayed a stainless XPS logo, laser-etched the regulatory details and color-matched the feet for a sleeker look. The Dell logo is a stainless tone on tone design, inspired by changing lifestyle trends.

Variable torque hinge: A new hinge design improves a users ability to open the device. The change in torque is smooth, so you don't feel it. Now your XPS 13 is easier to open, yet remains stable while you use your laptop.



XPS 13

Feature Overview

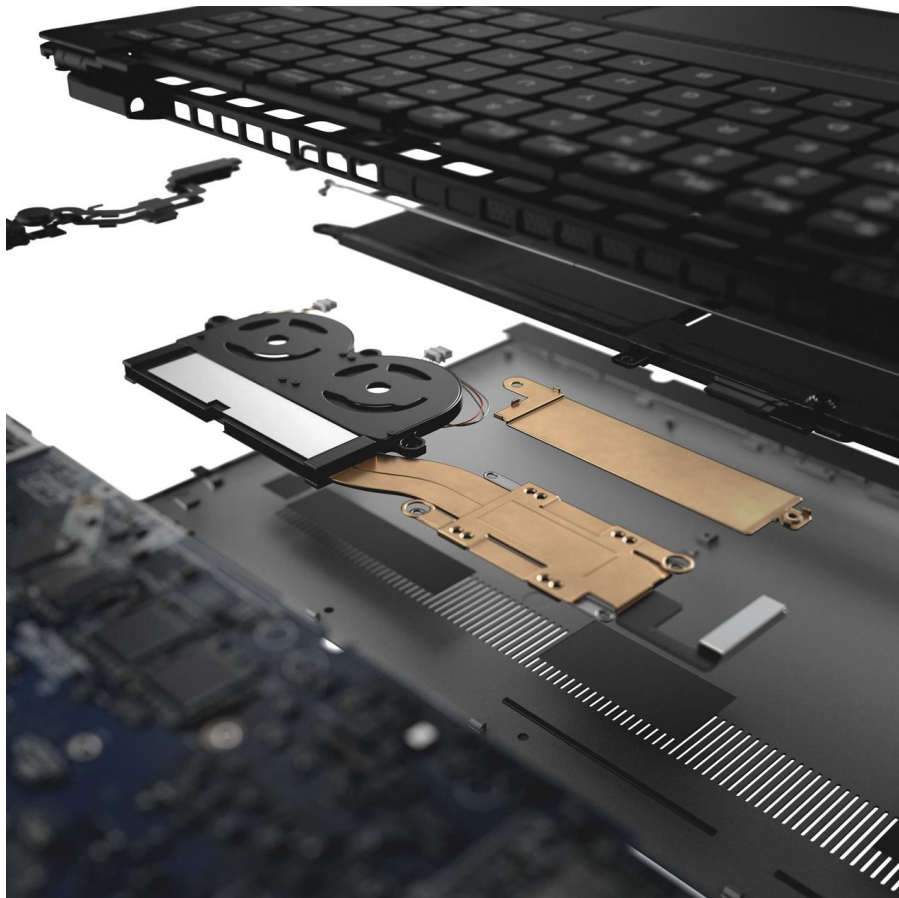
Innovative thermal design

XPS goes to the extreme to keep your system cool and performing. Everything about how we engineer and design the system, from fan thickness to heat pipes to innovative new materials ensures you have the best performing system in the thinnest form factor possible.

Dual heat pipe and dual fan solution: Our thermal engineers doubled the heat pipes and fans to maximize cooling capability to deliver ultimate performance in a thinner form factor.

Gore Thermal Insulation: The XPS 13 is the first laptop to use Gore Thermal Insulation, with thermal conductivity lower than air, in a thin, flexible format, used to spread and dissipate heat and provide increased performance. It keeps your laptop cool while it works hard. Gore's Thermal Insulation covers select areas of the heat pipes that cool the processor and graphics component. This keeps the surface of the system cool by helping to direct heat out of the device versus going through the device case. This not only lowers the surface temperature of your XPS, but also improves performance, enabling you to run your new XPS at higher levels of performance.

The same silica aerogels have been used in high tech science and extreme engineering environments such as insulation on the Mars Rovers and Hyper Velocity Particle capture in the Stardust Probe.



XPS 13

Feature Overview

Advanced technology made simple

You are the password: Use Windows Hello to securely log on to your laptop. The optional fingerprint reader integrated into the power button lets you log on with just a touch.

Far-field Cortana capable: The XPS 13 responds to your voice from up to 14 feet away, thanks to four built-in mics, Microsoft Cortana and Waves-enabled speech technology. Control playlists and access schedules regardless of background noise.

Leading-edge connectivity: Two Thunderbolt™ 3 multi-use Type-C ports allow you to charge your laptop, connect to multiple devices (including support for up to two 4K displays) and enjoy data transfers up to 40Gbps -- 8 times that of a USB 3. Another UBC-C™ port allows you to charge your laptop or run a display as well. Every box ships with a USB Type-A to Type-C adapter.

Eco-wise

Saving our seas: Recognized by CES with a "2018 Best of Innovation Award," our black packaging trays are a step beyond recycled. Twenty-five percent of the material consists of ocean plastics collected from coastal areas, while the remaining 75% is made up of other recycled plastics.

Power efficient: XPS 13 is ENERGY STAR® certified.

Smarter materials: Free of materials like cadmium, lead, mercury and some phthalates, it's also EPEAT® Bronze registered* and BFR/PVC-free*.

Recycle-friendly: 90% of the laptop's parts can be easily recycled or reused, and the white bamboo packaging trays are 100% recyclable.



The CES Innovation Awards are based upon descriptive materials submitted to the judges. CTA did not verify the accuracy of any submission or of any claims made and did not test the item to which the award was given."

Built for business

Manageable and secure: XPS is doing more than ever before to ensure it fits into a business environment. The XPS 13 has all of the manageability and select security features of Latitude™ in an aggressively thin and competitive form factor. The most manageable 13-inch and best-in-class security for commercial customers. Select custom configurations are globally available.



Software

Microsoft Office 2016 or Office 365

Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, OneNote and more.

McAfee LiveSafe

Shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs.

Foxit Phantom Standard PDF

Converts PDFs to Word, Excel or PowerPoint formats while preserving fonts and layouts. Allows customers to access and share recently viewed PDFs from computers or mobile devices.

SupportAssist

A Microsoft Windows based software program that automates support from Dell by identifying hardware and software issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.

Dell Mobile Connect

Allows complete wireless integration between your Dell PC and smartphone. Make calls, sent texts, get notifications and even mirror your phone onto your PC to interact with apps.

Windows Hello

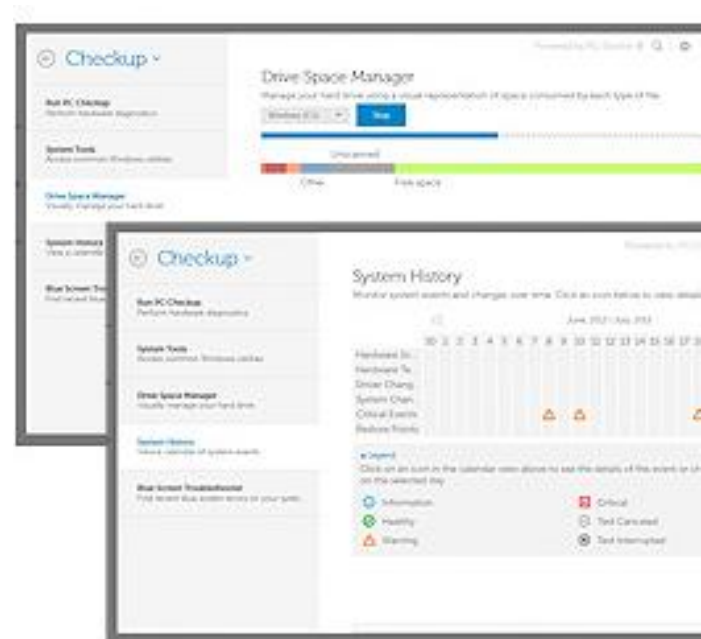
A more personal way to sign in to Windows 10 devices though fingerprint.

Dell Help & Support

Contains step-by-step guides, videos, system information and support, to make getting started with your Dell quick and easy.

Dell Product Registration (Kickstart)

Personalized out-of-box-experience helping customers get started with their Dell system to complete product registration in order to enable their warranty and receive better support, learn more about system features, and also setup the software that comes pre-loaded such as McAfee, Dropbox, and Netflix (if supported).



Optional mobile and work accessories

Now there's nothing to tie you down. Enhance the mobility of your XPS 13 with accessories that can help you stay powered up, connected and protected on the go. And owning our smallest 13-inch laptop won't limit your office productivity. Maximize the performance of your XPS 13 with the ultimate work accessories that can help you increase your productivity in the office.

Dell Notebook Power Bank Plus – USB C, 65Wh - W7018LC

Bring extra power with you with the Dell Notebook Power Bank Plus for reliable power on the go that can be easily charged using your USB-C power adapter. Secondary USB-A port allows you to simultaneously read and charge your USB-enabled phone.



Dell Adapter - USB Type C to HDMI / VGA / Ethernet / USB 3.0

Connect your XPS to multiple devices – displays, printers, projectors and Ethernet – with one compact adapter. Includes HDMI, VGA, USB-A and Ethernet ports.



Dell Premier Sleeve 13

Protect your XPS on the go with a sleek, custom-fitted sleeve to use alone or inside a case.



Dell Premier Sleeve 13 (White)

Stylish white sleeve with rose gold accents complements and protects your XPS 13 when you are on the go.



Dell Premier Backpack (M)

Keep your XPS and accessories organized and secure in a TSA Checkpoint-Friendly design with features specifically designed for Dell accessories.



Dell Portable Thunderbolt™ 3 SSD, 500GB (SD1-T0500)(M)

Truly portable, high performance Thunderbolt 3 storage devices with lightning fast transfer speeds and high-capacity, high-quality SSD storage.



Dell 27 USB-C Ultrathin Monitor - S2719DC

Complement your living space with this beautiful HDR™ 600-certified ultrathin monitor featuring Dell's InfinityEdge design with USB-C connectivity and CinemaColor delivering awe-inspiring visuals.



Dell Thunderbolt™ Dock – TB16

Charge and connect your XPS 13 to a single data and power source (up to 130w) to allow for the ultimate display performance (up to three Full HD displays or two 4K displays) and faster data transfers (up to 40 Gbps) with the Dell Thunderbolt™ Dock with Intel® Thunderbolt™ 3 cable.



Dell Premier Wireless Keyboard and Mouse – KM717

Experience a uniquely designed arc-shaped mouse that works on any surface and a full-sized keyboard, with multi-OS support and popular shortcut keys. Easily switch between three devices using 2.4GHz wireless or Bluetooth LE.



Technical Specifications

Feature	Technical Specification	Feature	Technical Specification
Model Number	XPS 13 (9380)	Ports, Slots & Chassis	2x Thunderbolt™ 3 with power delivery and DisplayPort (4 lanes of PCI Express Gen 3) 1x USB-C 3.1 with power delivery and DisplayPort microSD card reader headset jack wedge-shaped lock slot
Processor Options	8th Generation Intel® Core™ i3-8145U processor (4MB cache, up to 3.9GHz) 8th Generation Intel® Quad Core™ i5-8265U processor (6MB cache, up to 3.9GHz) 8th Generation Intel® Quad Core™ i7-8565U processor (8MB cache, up to 4.6GHz)	Dimensions & Weight	Height: 0.3-0.46 inches (7.8 -11.6 mm) Width: 11.9" (302mm) Depth: 7.8" (199mm) Starting weight: 2.6 lbs.* (1.16kg) for non-touch; 2.7 lbs.* (1.23 kg) for touch
Operating System	Microsoft® Windows® 10 Home 64-bit Microsoft® Windows® 10 Pro 64-bit Ubuntu 18.04 ((fingerprint reader, Waves MaxxAudio and Cortana not supported)	Input	Touch Display (optional) 4 Digital Array Microphones Full size, backlit chiclet keyboard; 1.3mm travel Precision touchpad, seamless glass integrated button Optional Windows Hello compliant fingerprint reader in power button
Memory Options*	4GB-16GB LPDDR3 Dual Channel SDRAM at 2133MHz (On Board)	Wireless	Killer® 1435 802.11ac [2x2] + Bluetooth 4.2 Miracast™ capable
Graphics	Intel UHD Graphics 620	Regulatory and Environmental Compliance	Regulatory Model: P82G Regulatory Type: P82G002 ENERGY STAR 7.1 EPEAT 2018 Bronze Registered. For specific country participation and rating, please see www.epeat.net : Will be published on EPEAT website by RTS. EPEAT Gold/Silver for specific country will be aligned with CSTL Hg-Free/Arsenic-Free BFR/PVC free (not including PSU)
Display	13.3-inch UltraSharp 4K Ultra HD (3840x2160) InfinityEdge touch display 13.3-inch FHD (1920 x 1080) InfinityEdge touch display 13.3-inch FHD (1920 x 1080) InfinityEdge display 100% sRGB color gamut, HDR-ready enabled by Windows HD Color, Dolby Vision™, 400-nits, 1500:1 contrast ratio, 178° wide viewing angle - 89° / 89° / 89° / 89°, touch – anti-reflective, non-touch – anti-glare	Warranty and Service	Base/Limited Hardware Warranty* standard 1 year; Optional hardware warranty extensions up to 4 years, Premium Support, Premium Support Plus also available*
Storage Options*	128GB PCIe 3 x2 SSD, 256GB PCIe 3 x4 SSD, 512GB PCIe 3 x4 SSD, 1TB PCIe 3 x4 SSD, 2TB PCIe 3 x4 SSD	Software options	Microsoft Office 2016 or Office 365, McAfee LiveSafe, Foxit Phantom Standard PDF, SupportAssist, Dell Mobile Connect, Windows Hello, Dell Help & Support, Dell Product Registration Note: System includes four programmable software tiles (e.g., Flipboard, Groove Music, iHeart Radio, Twitter) that are managed by Microsoft Windows 10 at boot time as part of the standard software load. Tiles are subject to change depending on partnerships Microsoft is promoting at the time of sale
AC Adapter	45W AC adapter		
Docking Options	Dell Dock (130W) Dell Thunderbolt Dock (180W)		
Optical Drive Options	External options only		
Multimedia	Stereo speakers professionally tuned with Waves MaxxAudio® Pro; 1W x 2 = 2W total Headset jack Widescreen HD (720p) 2.25mm webcam with 4 array digital microphones; Far Field Cortana capable		
Construction	CNC machined aluminum in platinum silver with carbon fiber composite palm rest in black CNC machined aluminum in rose gold or frost with arctic white woven glass fiber palm rest (UV-resistant and stain resistant coating) Edge-to-edge Corning® Gorilla® Glass 4 on touch panels		
Battery	52Whr battery (built-in)* *Battery is built-in to the laptop and is not replaceable by the customer.		



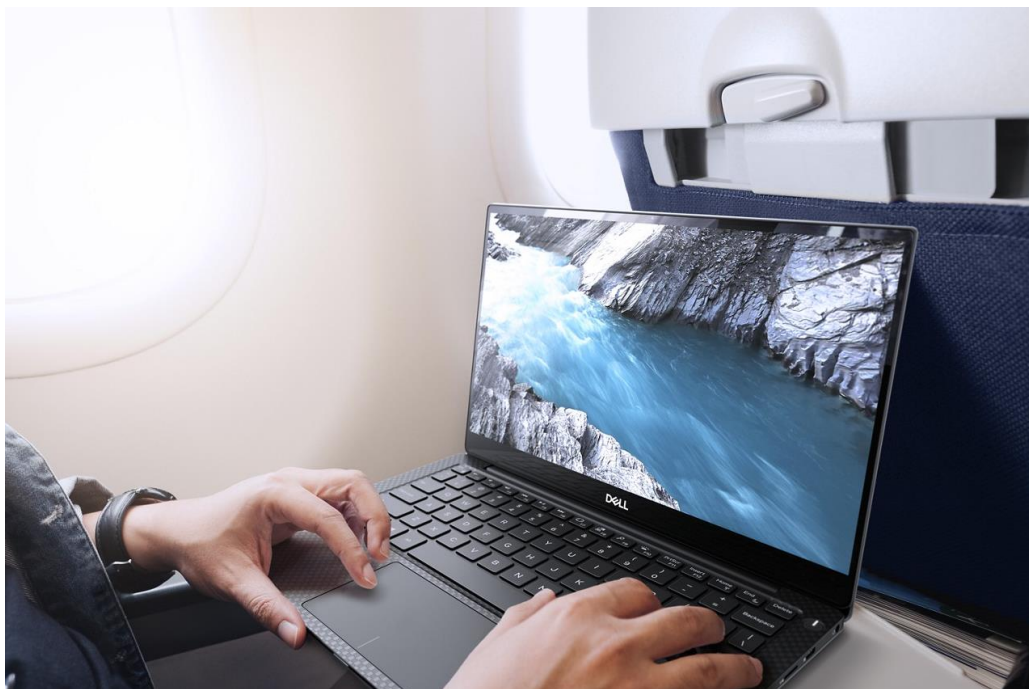
Battery Life

XPS delivers up to 21 hours¹ of runtime on a FHD configuration when using productivity applications like Word or Excel. Up to 11 hours on 4K*.

Configuration	MobileMark 2014
8th gen i5, 8GB, 256GB SSD, FHD	Up to 21 hours with FHD ¹
8th gen i7, 8GB, 256GB SSD, 4K	Up to 11 hours with 4K ²

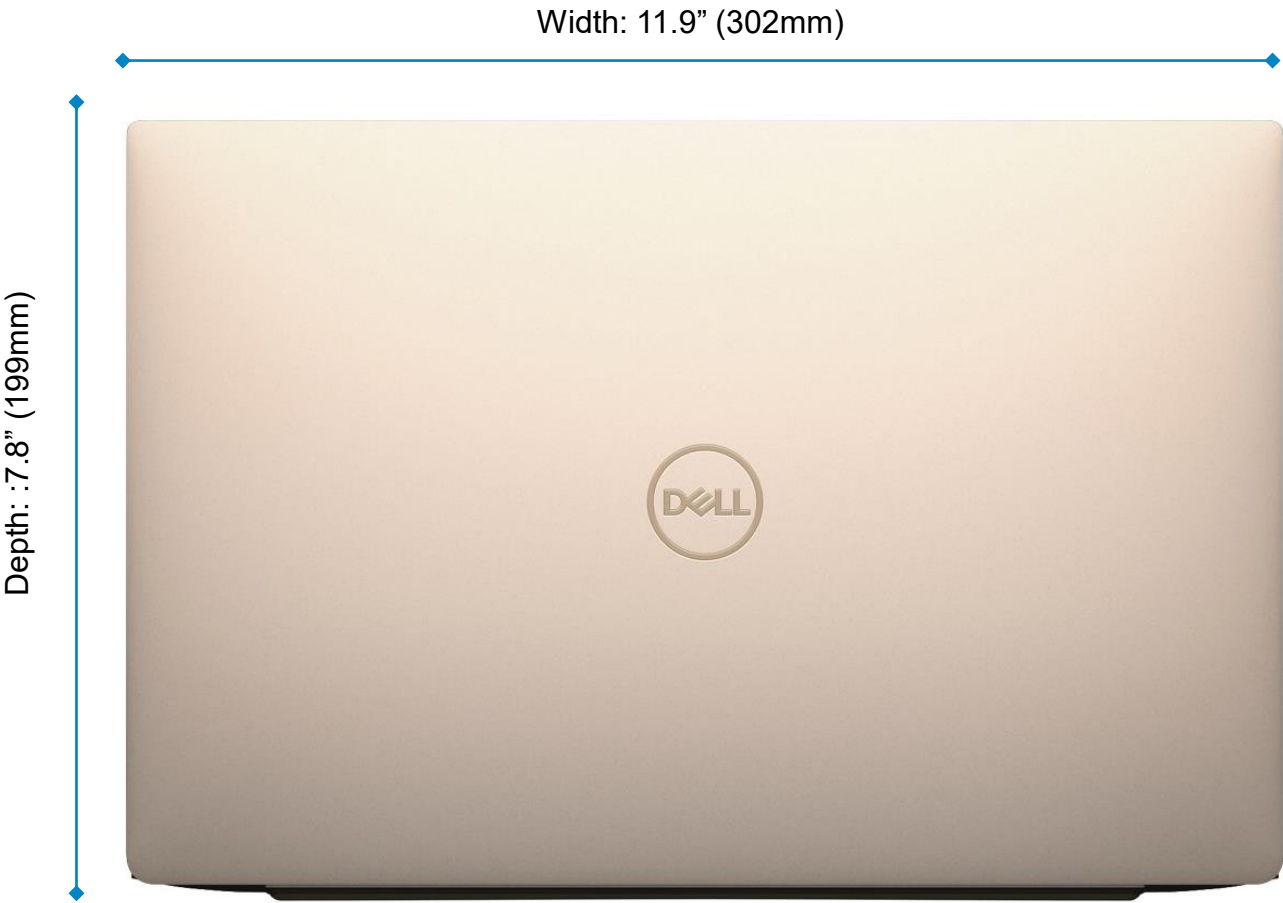
1. MobileMark 2014 battery benchmark: XPS 13 tested with 8th Gen Intel Core i5 8265U, 8GB RAM, 256GB SSD and FHD display. Based on testing using the Mobile Mark 2014 battery life benchmark test. For more information about this benchmark test, visit www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

1. MobileMark 2014 battery benchmark: XPS 13 tested with 8th Gen Intel Core i7 8565U, 8GB RAM, 256GB SSD and 4K display. Based on testing using the Mobile Mark 2014 battery life benchmark test. For more information about this benchmark test, visit www.bapco.com. Test results are for comparative purposes only. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

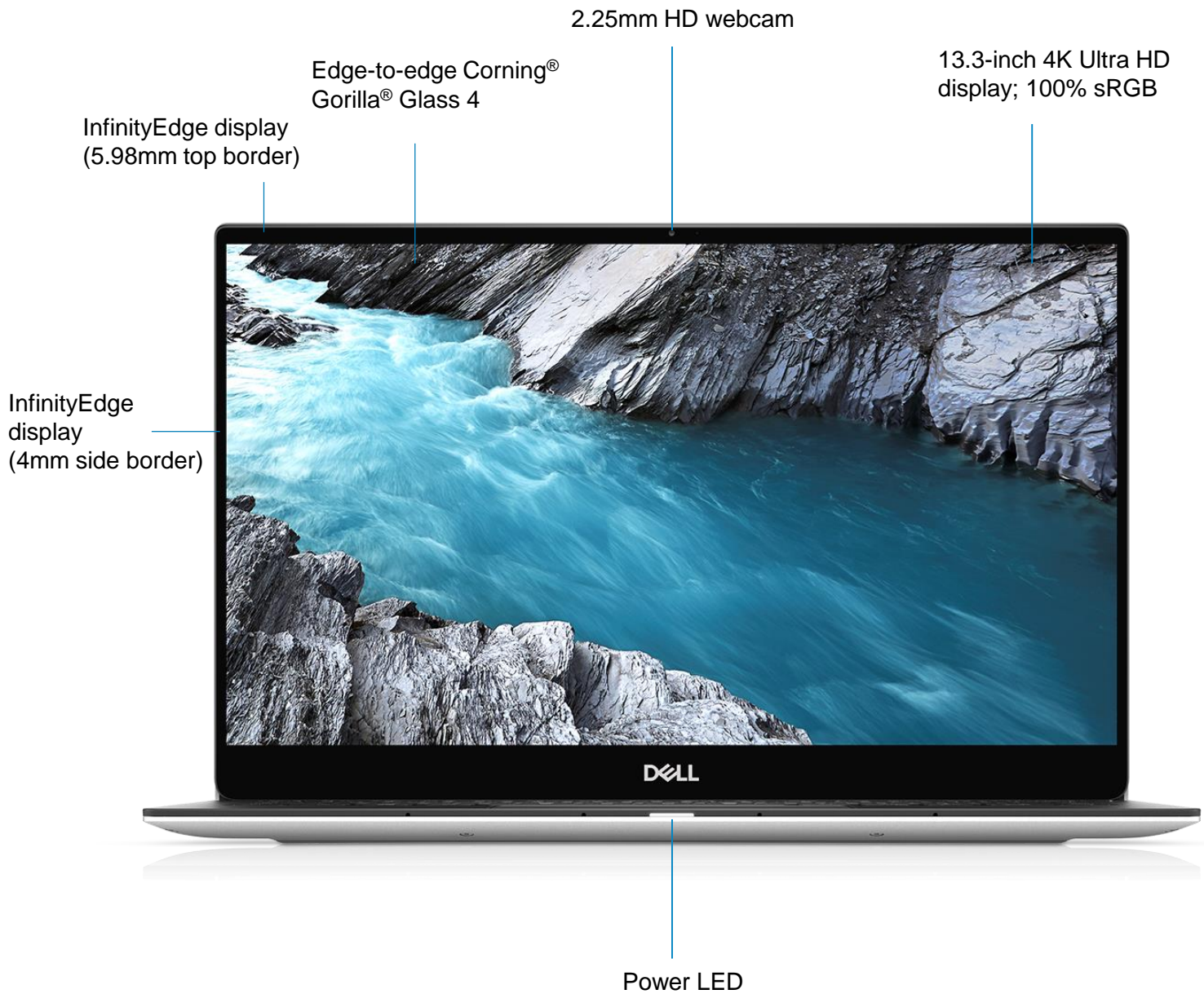


Product Gallery - Dimensions

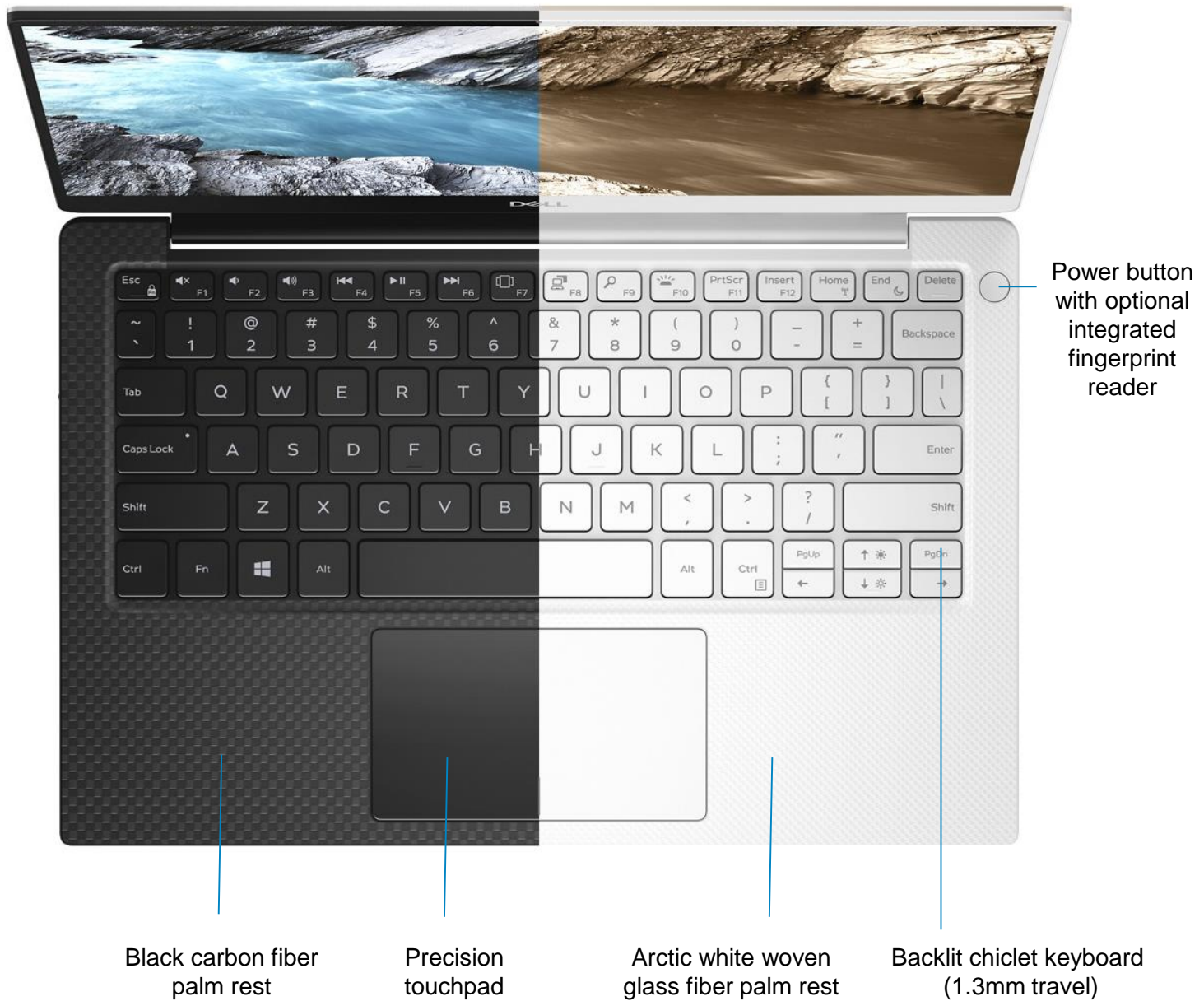
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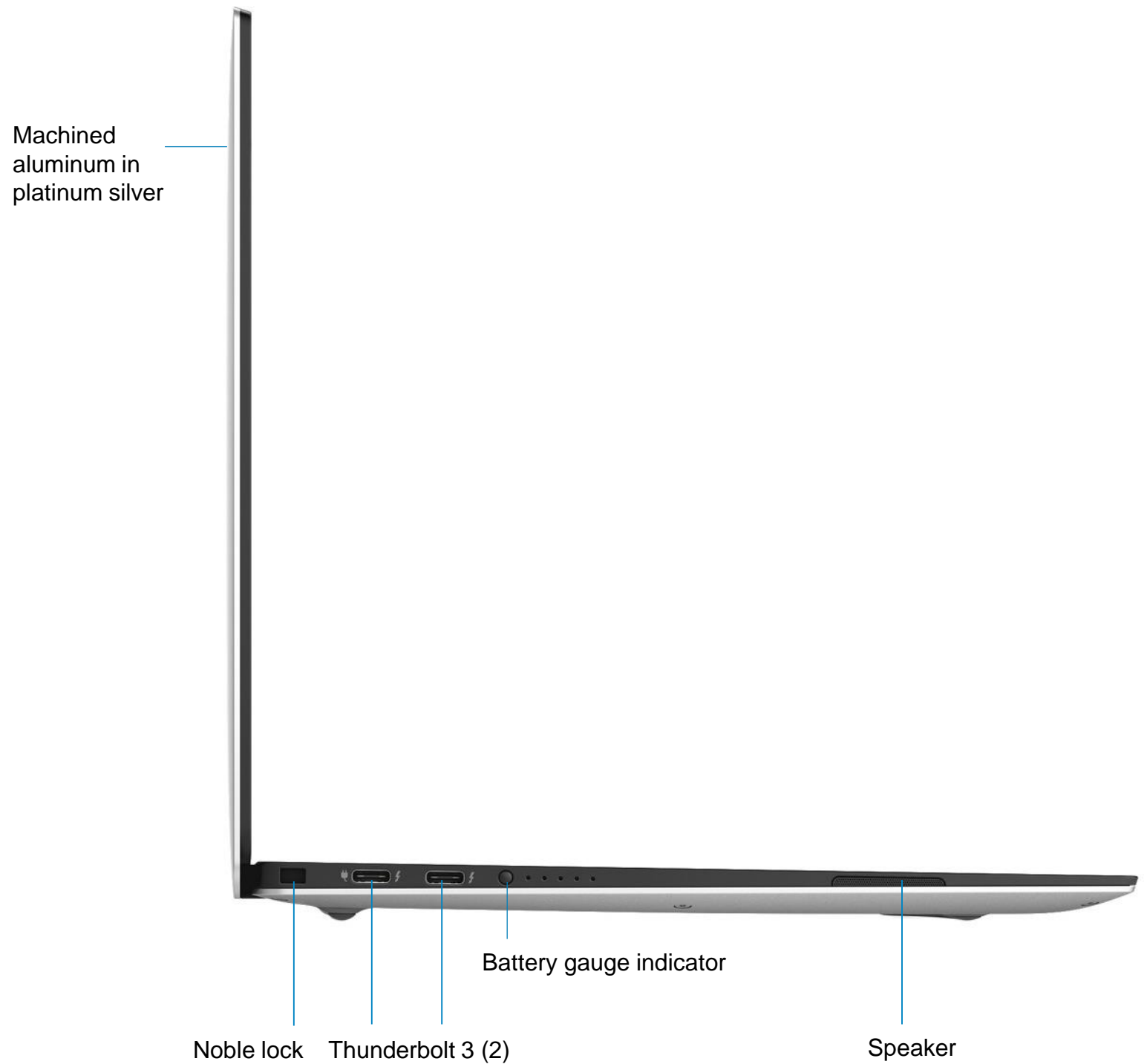
Product Gallery – Front View



Product Gallery – Top View



Product Gallery – Left Side View



Product Gallery – Right Side View



Consumer Services

Dell Support Services will help keep you connected and productive throughout the life of your products. From the moment you take your new Dell product out of the box, our team of advanced technology experts are standing by to help you make the most of it.

Base/Limited Hardware Warranty

If your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device.

Premium Support

Count on fast and convenient support 24x7². Dell Premium Support with SupportAssist technology allows our team of dedicated experts to resolve issues quickly to get you on your way. And, if we are unable to solve your issue remotely, we'll send a highly-trained technician to your location³. You'll appreciate hassle-free help from our friendly professionals. Includes:

- 24x7 direct access to expert hardware and software phone support²
- Onsite support after remote diagnosis³
- Collaborative help to resolve everyday software issues⁴
- International support – help that travels with you⁵
- Proactively finds issues through SupportAssist features and contacts Dell while notifying you⁶

Premium Support Plus is Dell's ultimate support plan¹. Everything you need is included, from around-the-clock access to experts², to repairs for accidents, and technicians that come to you³. When used with our SupportAssist technology, it automatically predicts problems before they happen, optimizes PC settings and removes viruses⁶. If there is an issue, work begins without you having to pick up the phone, and that means a faster fix.

- All the features of Premium Support AND...
- Repair service for accidental drops, spills and electrical surges
- Personalized help with software to set data backup, parental controls, and more
- SupportAssist technology-enabled features⁶:
 - Proactively finds issues and contacts Dell while notifying you
 - Predicts problems before they start
 - Automated virus and malware removal
 - Optimizes PC performance automatically

¹ Based on May 2017 Principled Technologies test report commissioned by Dell comparing Dell Basic Hardware Service to Premium Support Plus with SupportAssist Technology. Testing conducted in the United States. Actual results will vary. Full report: <http://facts.pt/sk4vHh>.

² In some countries, support after local business hours may be provided in a language other than the local language.

³ Onsite Service after Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service is provided by Dell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see dell.com/servicecontracts. Onsite service not available on Alienware Alpha, Venue 7, 8, 8 Pro and 10 Pro and Chromebook 11 products.

⁴ Collaborative software support: Including email programs, productivity and creativity apps, network functionality, installing peripherals.

⁵ Geographic and service levels vary. See Service Description at dell.com/servicecontracts.

⁶ SupportAssist not available on Linux, Windows 10S, Windows RT, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sink, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.



Commercial Services

Dell Support Services will help keep you connected and productive throughout the life of your products. From the moment you take your new Dell product out of the box, our team of advanced technology experts are standing by to help you make the most of it.

Base/Limited Hardware Warranty², if your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device.

ProSupport³ provides direct access to ProSupport engineers for hardware and software challenges. This support includes SupportAssist technology, which remotely monitors PCs and tablets⁴, provides notifications for issues that arise and automatically creates a case to resolve them. When necessary, a field technician will provide onsite⁵ support to ensure repairs are done quickly and conveniently.

ProSupport Plus is the only¹ complete support service that automates support for PCs and tablets⁴ to prevent issues before they occur and quickly resolve issues when needed. It combines 24x7 expert hardware and software support by ProSupport engineers, onsite⁵ repair after remote diagnosis, repair for devices that are accidentally damaged and the ability to keep a hard drive after replacement to ensure data security⁴.

1 Based on Mar 2016 Principled Technologies test report, "Dell SupportAssist Provided Proactive Support for Hard Drive Failure", commissioned by Dell. Testing conducted in the United States. Actual results will vary. Full report: <http://facts.pt/Cr3tEy>

2 Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty

3 ProSupport: Availability and terms of Dell Services vary by region. For more information, visit www.Dell.com/servicecontracts/global

4 Restrictions on some Dell systems – tablets and chromebooks.

5 Technician and/or part dispatched, if necessary, following completion of phone/online diagnosis. Availability varies. See www.dell.com/servicecontracts/global for details.



Important information

Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Graphics & shared memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

Wireless connectivity: Where wireless access is available. Additional access charges apply in some locations.

Weight: Weights vary depending on configuration and manufacturing variability.

Most powerful: Based on Principled Technologies Report commissioned by Dell, November 2018 using the Cinebench CPU (multi-core test) comparing the Dell XPS 13 against competitive products with similar 15W configurations when measuring for sustained performance under a heavy CPU workload and controlling for processor wattage. Actual performance will vary based on usage, configuration, and manufacturing variability. See report here: <http://facts.pt/Vm8PAx>

EPEAT: EPEAT registration varies by country. Please see www.epeat.net for specific country registration and rating.

BFR/PVC free: XPS notebooks exclude BFRs and PVC from the core product per the INEMI definition of BFR/PVC Free. External adapters, power cords, peripherals and service parts may be excluded unless otherwise specified.

Limited Hardware Warranty: For copy of Limited Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty. Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicecontracts

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