Wireless, Print, Copy, Scan, Fax

HP OfficeJet Pro 9020 All-in-One Series

Help save time with Smart Tasks,[1] and get one-pass, two-sided scanning and enhanced security.
A revolutionary smart printer – even for high-volume jobs. Help save time with Smart Tasks shortcuts,[1] and get one-pass, two-sided scanning. Print and scan from your phone,[1] and count on seamless connections and enhanced security.[2]

HP OfficeJet Pro 9020 AiO Printer (Light Basalt)
1MR73D (JP/AU/NZ/HK/TW/SG/MY/TH/PH/ID/VN/AEC)
3UK98D (CN/IN)

HP OfficeJet Pro 9028 AiO Printer (Oasis)
3UK99D (CN/IN)
1MR80D (AU/NZ/HK/SG/MY/TH/PH)

HP OfficeJet Pro 9026 AiO Printer (Coral)
3UL00D (CN/IN/AU/NZ/HK/SG/MY/TH/PH/ID)

Designed to save you time

- Eliminate steps in repetitive tasks, using Smart Tasks.[1] Scan to the cloud, email, and more – in a tap.[1]
- Create editable, searchable documents scanning from your phone or printer, using Smart Tasks.[1]
- Work fast and hands-free with the 35-page auto-feeder. Quickly scan both sides of a page at once.
- Take on high-volume jobs with confidence, using two 250-sheet paper trays that fit a full ream of paper.

Freedom to work anywhere

- Connect to cloud-based printing with Wi-Fi or your cellular network to print from anywhere.[1]
- Quickly access and print documents and images on your smartphone, from Dropbox and Google Drive.[1]
- Get high-quality scanning to share to Dropbox, Google Drive, email, or the cloud – from virtually anywhere.[1]
- Get notifications when printing, scanning, or copying from your smartphone.[1]

Enhanced security, reliable connections

- Reduce interruptions with self-healing Wi-Fi that keeps you connected.[2]
- Get security essentials to help maintain privacy and control.
- Count on chatbot support and helpful notifications with the HP Smart app.[1]
- Easily share resources – access and print with wireless and Ethernet networking.[2]

Ordering ink has never been easier

- Print more pages and change cartridges less often with Original HP high-yield cartridges.[4]
- Create vibrant, professional-quality colour graphics, ideal for office use and presentations.
- Get rich black text for all your business documents.

Technical specifications

AIO functions	Wireless, Print, Copy, Scan and Fax
Print	
Speed[1]	**Black:** Up to 39 ppm (draft, A4); Up to 24 ppm (ISO); **Colour:** Up to 39 ppm (draft, A4); Up to 20 ppm (ISO); **Colour Photo (draft, Photo Paper, 10x15 cm):** As fast as 39 seconds
First page out (A4, ready)[2]	**Black:** As fast as 9 seconds; **Colour:** As fast as 10 seconds
Resolution	**Black (best):** 1205 x 1200 rendered dpi; **Colour (best):** Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input
Borderless printing	Yes, on photo paper only, 210 x 297 mm (A4)
Mobile printing capability[3]	Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified; HP Smart
Language	HP PCL3 GUI
Ink types	Pigment-based (black and colour)
Printer smart software features	Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts; Print in Grayscale: Off/High Quality Grayscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On
Scan	
Type	Easy slide-off glass, ADF
Technology	Contact Image Sensor (CIS)
Speed	**Normal, A4:** Up to 15 ipm (200 ppi, b&w); Up to 8 ipm (200 ppi, colour); **Duplex:** Up to 15 ipm (200 ppi, b&w); up to 6 ipm (200 ppi, colour)
Resolution	**Enhanced:** Up to 1200 dpi; **Hardware:** Up to 1200 x 1200 dpi; **Optical:** Up to 1200 dpi
Max scanning size	**ADF:** 215 x 355 mm
Input modes	Front-panel scan; copy; fax; Software; Mobile apps
Grayscale levels	256
Bit depth	24-bit
File format	JPG, BMP, TIFF, PDF, RTF, TXT, PNG
Digital sending features	Scan-to E-mail; Scan to network folder; scan to SharePoint; Scan to thumb drive
Scanner advanced features	OCR (Optical Character Recognition); Smart Tasks shortcuts: 1-click customizable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, One drive, email recipients, print
Copy	
Speed	**Black (ISO):** 23 cpm, **Colour (ISO):** 17 cpm
Resolution	**Black (text and Graphics):** 600 dpi; **Colour (text and graphics):** 600 dpi
Copier reduce/enlarge	25 to 400%
Max number of copies	Up to 99
Copier Settings	Copies; Two-Sided; Lighter/Darker; HP Copy Fix; ID Copy; Resize; Quality; Paper Size; Paper Type; Collate; Margin Shift; Crop; Copy Preview; Enhancements
Fax	
Resolution	**Black (standard):** 203 x 98 dpi; **Colour (standard):** 200 x 200 dpi
Transmission speed[4]	4 seconds per page
Memory[4]	Up to 100 pages
Fax phones features	Fax volume (off/soft/loud); Busy redial; No answer redial; Colour fax; Group dial; CID; Junk fax blocker; Fax forward
Fax features	**Faxing:** Yes, colour; **Faxing options (ADF):** Two-sided; **Auto-redialling:** Yes; **Fax delayed sending:** Yes; **Distinctive ring detection supported:** Yes; **Fax forwarding supported:** Yes; **Fax polling supported:** No; **Auto fax reduction supported:** Yes; **Fax telephone mode supported:** No; Junk barrier supported: Yes, requires Caller ID; **Telephone handset supported:** No; **Remote retrieval supported:** No; **PC interface supported:** Yes, HP Software support provided; **Fax broadcasting, max locations:** 20; **Fax speed dialling, max numbers:** Up to 99
Fax smart software features	Digital Fax; Fax to PC is available with Windows. Visit hp.com/support to download the latest software
Display	6.75 cm Touchscreen CGD (colour graphics)
Processor speed	1.2 GHz
Media	
Duty cycle (monthly, A4)[5]	Up to 30,000 pages
Recommended monthly page volume	Up to 2,000 pages
ADF capacity	Standard, 35 sheets
Duplex print options	Automatic (standard)
Supported sizes	A4; A5; A6; B5 (JIS); Envelope (DL, C5, C6, Chou #3, Chou #4); Card (Hagaki, Ofuku Hagaki)
Recommended weights	60 to 105 g/m² (plain); 220 to 280 g/m² (photo); 75 to 90 g/m² (envelope); 163 to 200 g/m² (card)
Types	Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy
Paper handling	**Input:** 250-sheet input tray; 250-sheet multipurpose Tray; **Output:** Up to 100 sheets with Smart output management
Memory	512 MB
Operating system compatibility	Windows 10, 8.1, 8, 7: 32-bit or 64-bit, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer. 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer 8Any Intel Pentium II, Celeron or 233 MHz compatible processor, 850 MB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer 8; Linux (For more information, see hplipopensource.com/hplip-web/index.html)
Minimum system requirements	**PC:** Windows 10, 8.1, 8, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer; **Mac:** OS X v10.11 El Capitan; macOS Sierra v10.12 (previously OS X); macOS High Sierra v10.13; 1.5 GB available space; Internet access; USB
Connectivity	
Connectivity (Std)	1 USB 2.0; 1 Host USB; 1 Ethernet; 1 Wireless 802.11b/g/n; 2 RJ-11 modem ports
Network capabilities	Yes, via built-in Ethernet, wireless 802.11b/g/n
Wireless capability	Yes
Supported network protocols	9100; LPR; SNMP; SLP; Internet Printing Protocol (IPP); WS-Print, Wireless
Dimensions (W x D x H)[6]	437 x 396.3 x 318.3 mm
Weight[7]	12.02 kg
Environmental	
Operating environment	**Operating temperature range:** 5 to 40° C; **Recommended operating temperature range:** 15 to 32° C; **Operating humidity range:** 20 to 80% RH; **Recommended operating humidity range:** 25 to 75% RH; **Storage temperature range:** -40 to 60° C
Acoustics	**Acoustic power emissions (active, printing):** 7.0 B(A) (printing at 21 ppm); **Acoustic pressure emission:** 53.5 dBA (printing at 20ppm) (operator position); **Acoustic power emissions (active, copy):** 6.9 B(A) (copying at 15 ppm with ADF running)
Power specifications	**Power supply type:** Internal (Built-in) Universal Power Supply; **Power supply required:** Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz; **Power consumption[8]:** 0.13 watts (Manual-Off), 5.80 watts (Ready), 1.22 watts (Sleep); Typical electricity consumption (TEC): 0.258 kWh/Week
What's in the box[9]	HP OfficeJet Pro 902x All-in-One Printer; HP 965 Setup Black Ink Cartridge; HP 965 Setup Cyan Ink Cartridge; HP 965 Setup Magenta Ink Cartridge; HP Setup 965 Yellow Original Ink Cartridge; No CD Flyer; Ink Caution Flyer; Power Cord; Setup Poster; Reference Guide; Warranty Card
Warranty	One-year limited hardware warranty; 24-hour, 7 days a week Web support; business hour phone support within warranty period

Ordering information

Number	Description
1MR73D	HP OfficeJet Pro 9020 AiO Printer **(Light Basalt)** (JP/AU/NZ/HK/TW/SG/MY/TH/PH/ID/VN/AEC)
3UK98D	HP OfficeJet Pro 9020 AiO Printer **(Light Basalt)** (CN/IN)
3UL00D	HP OfficeJet Pro 9026 AiO Printer **(Coral)** (CN/IN/AU/NZ/HK/SG/MY/TH/PH/ID)
3UK99D	HP OfficeJet Pro 9028 AiO Printer **(Oasis)** (CN/IN)
1MR80D	HP OfficeJet Pro 9028 AiO Printer **(Oasis)** (AU/NZ/HK/SG/MY/TH/PH)

Replacement cartridges[10]

Number	Description
3JA80AA	HP 965 Black Original Ink Cartridge (~1,000 pages)
3JA77AA	HP 965 Cyan Original Ink Cartridge (~700 pages)
3JA78AA	HP 965 Magenta Original Ink Cartridge (~700 pages)
3JA79AA	HP 965 Yellow Original Ink Cartridge (~700 pages)
3JA84AA	HP 965XL Black Original Ink Cartridge (2,000 pages)
3JA81AA	HP 965XL Cyan Original Ink Cartridge (1,600 pages)
3JA82AA	HP 965XL Magenta Original Ink Cartridge (1,600 pages)
3JA83AA	HP 965XL Yellow Original Ink Cartridge (1,600 pages)
3JA85AA	HP 969XL Black Original Ink Cartridge (3,000 pages)

For information on reference page output, please log on the hp.com/go/pageyield

HP Care Packs

Number	Description
U6M71E	HP 3-year Next Business Day Exchange Hardware Support - E SVC
U6M72E	HP 3-year Next Business Day Onsite Exchange Hardware Support – E SVC
U6M75E	HP 3-year Standard Exchange Hardware Support - E SVC
U6M76E	HP 3-year Return for Repair Hardware Support – E SVC

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Recommended Papers[11]

Number	Description
C6818A	HP Professional Inkjet Paper, Glossy, A4, 50 sheets, 180 gsm
Q6593A	HP Professional Inkjet Paper, Matte, A4, 200 sheets, 120 gsm

Please visit hp.com/apac/paper for more details.

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