# Verbatim®

User Manual

# Store 'n' Go Secure Pro

## Protection Software

## Need assistance? Have questions?

In case you have a question about the use of this product, need information about other Verbatim products or need technical assistance, please contact the Verbatim Service Center for your country. See www.verbatim.com for details.

## Warning!

# Verbatim Store 'n' Go Secure Pro

Using the Store 'n' Go Secure Pro Protection Tool (PC)

Your Verbatim Store 'n' Go Secure Pro is equipped with a password protection feature.

If your PC is shut down or sent to hibernation, we recommend completely disconnecting the Store 'n' Go Secure Pro from your PC in order to reactivate the password protection. Some PCs keep USB devices supplied with power when in hibernation mode, therefore you remain logged in with your password.

## Configuring the password protection

1. Connect your Store 'n' Go Secure Pro to your PC. A removable disk ("Secure Pro") and a Virtual CD-ROM Drive ("CD-ROM Drive") will appear in "My Computer".

   The Virtual CD-ROM Drive is an undeletable partition on your Store 'n' Go Secure Pro on which the Store 'n' Go Secure Pro Protection software is stored. This ensures that you always have the password protection application available when needed and can not be accidentally deleted.



2. If the virtual CD-ROM drive does not automatically open after the Store 'n' Go Secure Pro has been connected, double-click on the Virtual CD ROM drive icon ("CD ROM Drive") to open it.
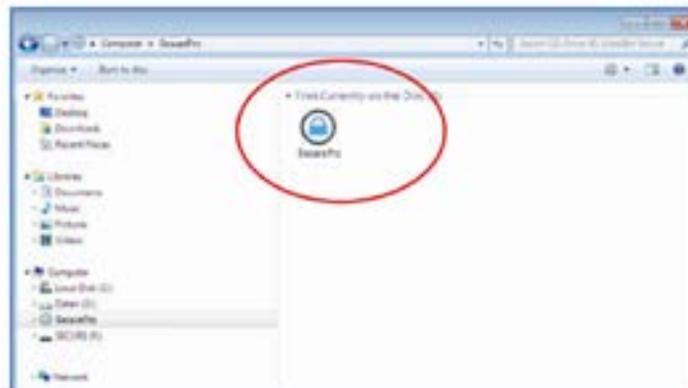
3. Double-click on the "SecurePro" symbol to run the Store 'n' Go Secure Pro software.



4. Review and accept End User License Agreement.  Click "Next" to continue.



5. Enter a password. This password will be required to access the protected partition. Confirm the password in the second field and click "Next".

6. Your Store 'n' Go Secure Pro is now protected with a password. Click "Close" to exit the wizard.



### Accessing the password-protected Store 'n' Go Secure Pro

1. Open the virtual CD-ROM Drive and double-click on "Secure Pro .EXE file".
   The Verbatim Store 'n' Go Secure Pro tool opens.

2. Enter your password and click "Next". Your password-protected Store 'n' Go Secure Pro will now be accessible in "My Computer".



### Changing and removing the password

If you are logged in with your password and run the Store 'n' Go Secure Pro software again, you have the following options:

  - Safely remove device
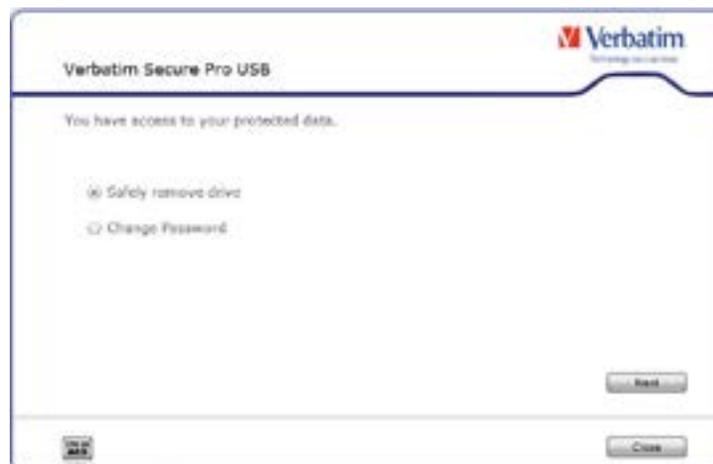
  - Change password

## 1. Safely remove

This option allows you to safely remove the Store 'n' Go Secure Pro from your system.
After using the drive we recommend you use this option to remove the drive, in order to prevent data loss.

## 2. Change password

Select "change password" and enter the old and the new password. Confirm the new password by typing it again and click on "Next". Your password will now be changed. The next time you enter the password, you must use the new password.

## I lost my password, what can I do now?

## If you lose your password, you will not be able to access your data.

The only way to continue using your Store 'n' Go Secure Pro is to erase and format the Store 'n' Go Secure Pro USB Drive.

Follow these steps to erase and format your Store 'n' Go Secure Pro USB Drive:

1.  Run "Secure Pro.EXE" from the virtual CD-ROM Drive.

2.  Click on "Lost your password?".  To continue, you must confirm that all data on your Store 'n' Go Secure Pro will be deleted. Enter a password. Confirm the password in the second field and click "Next" to continue.

System Tray

By right-clicking on the software icon in the system tray, the following options are available:



## 1. Show
The configuration dialog will be shown.

## 2. Open Explorer
Opens the drive in Windows Explorer.

## 3. Safely remove drive
Select this option for safely removing the device (without data loss).

## 4. About
Shows information about the software.

## 5. Help
Opens the Verbatim website.

## 6. Start software when Windows starts
When this option is selected, the software will be started during Windows startup. Uncheck this box if you don't want the software to be started automatically during Windows startup.

## 7. Exit
Selecting "Exit" will terminate the software.

# Verbatim Store 'n' Go Secure Pro

Using the Store 'n' Go Secure Pro Protection Tool (Mac)

Your Verbatim Store 'n' Go Secure Pro is equipped with a password protection feature.

<span style="color:red">If your MAC is shut down or sent to hibernation, we recommend completely disconnecting the Store 'n' Go Secure Pro from your MAC in order to reactivate the password protection. Some MACs keep USB devices supplied with power when in hibernation mode, therefore you remain logged in with your password.</span>

## Configuring the password protection

1. Connect your Verbatim Store 'n' Go Secure Pro to your Mac.
   A removable disk ("Secure Pro") and a ("CD-ROM Drive") will appear on the desktop.

   The CD-ROM Drive is an undeletable partition on your Store 'n' Go Secure Pro on which the Store 'n' Go Secure Pro software is stored. This ensures that you always have the password protection application available when needed and it can not be accidentally deleted.
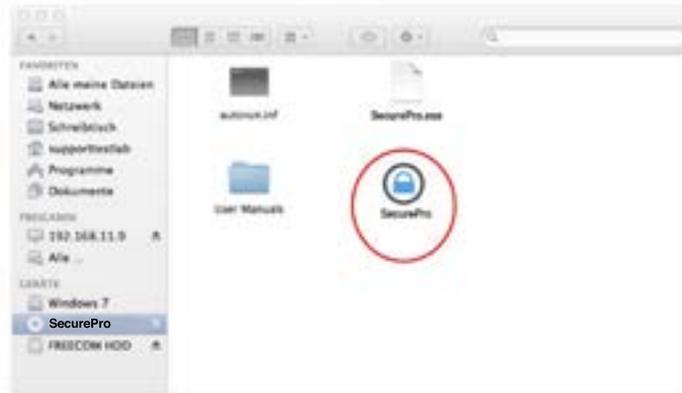


2. You will now see a Secure Pro icon on your Mac desktop. Double-click on the Secure Pro icon to open it.

3. Review and accept End User License Agreement.  Click "Next" to continue.
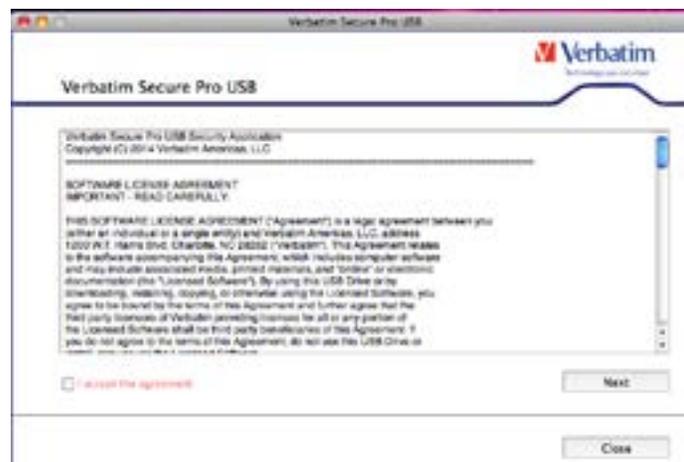
4. Click on the "Next" to continue.

5. Enter a password. This password will be required to access the protected partition. Confirm the password in the second field and click "Next".
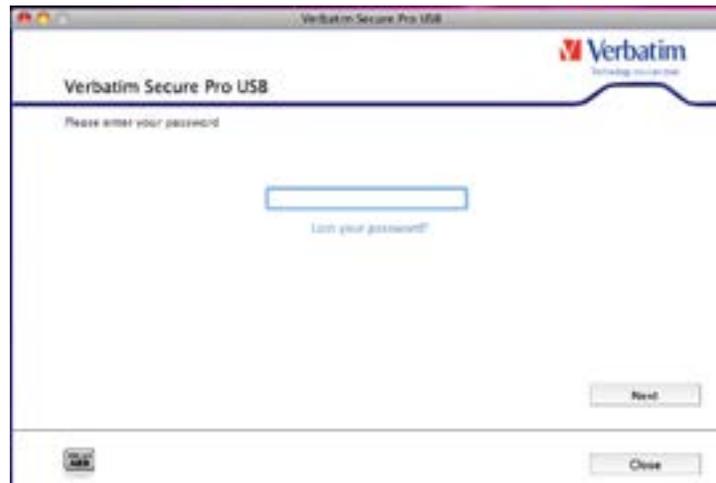
6. Your Store 'n' Go Secure Pro  is now protected with a password. Click "Close" to exit the wizard.

## Accessing the password-protected Store 'n' Go Secure Pro

1. Open the CD-ROM and double-click on "Secure Pro".
   The Verbatim Store 'n' Go Secure Pro tool opens.

2. Enter your password and click "Next". Your password-protected Store 'n' Go Secure Pro will now be accessible on the desktop.



## Changing and removing the password

If you are logged in with your password and run the Store 'n' Go Secure Pro software again, you have the following options:

- Safely remove device
- Change password

## 1. Safely remove drive

This option allows you to safely remove the Store 'n' Go Secure Pro from your system.
After using the drive we recommend you use this option to remove the drive, in order to prevent data loss.
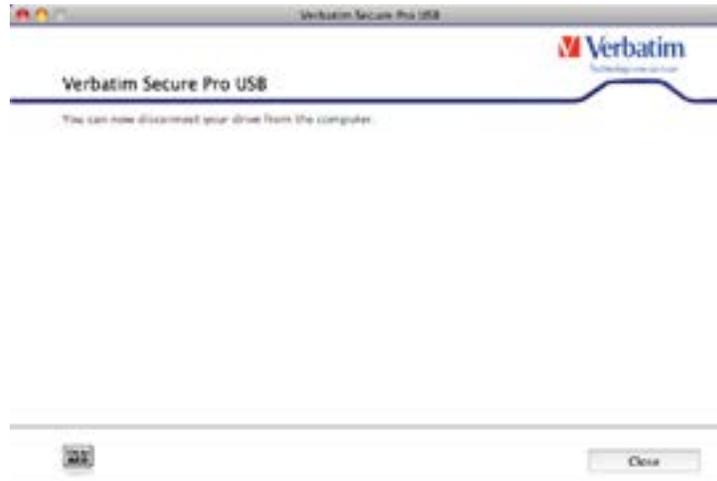


## 2. Change password

Select "change password" and enter the old and the new password.  Confirm the new password by typing it again and click on "Next".  Your password will now be changed.  The next time you enter you password, you must use the new password.

I lost my password, what can I do now?

**If you lose your password, you will not be able to access your data.**
The only way to continue using your Store 'n' Go Secure Pro is to erase and format the Store 'n' Go Secure Pro USB Drive.

Follow these steps to erase and format your Store 'n' Go Secure Pro USB Drive:

1.  Run the "Secure Pro software" from the CD-ROM Drive.

2.  Click on "Lost your password?". To continue, you have to confirm that all data on your Store 'n' Go Secure Pro will be deleted. Enter a password. Confirm the password in the second field and click "Next" to continue.