Wireless, Print, Copy, Scan, Fax

# HP OfficeJet Pro 8020 All-in-One Series

**Help save time with Smart Tasks.[1] Get automatic two-sided printing and self-healing Wi-Fi.[2]**
The productive smart printer that doesn't just print, it produces. Help save time with Smart Tasks shortcuts,[1] and get automatic two-sided printing. Print and scan from your phone,[1] and count on seamless connections and enhanced security.[2]

Dynamic security enabled printer. Intended to be used with cartridges using only HP original electronic circuitry. Cartridges with modified or non-HP electronic circuitry may not work, and those that work today may not work in the future. Learn more at hp.com/go/learnaboutsupplies

| HP OfficeJet Pro 8028 AiO Printer (Oasis) |
|---|
| **4KJ71D** (JP/AU/NZ/HK/TW/SG/MY/TH/PH/ID/VN/AEC) |
| **4KJ73D** (CN) |

| HP OfficeJet Pro 8020 AiO Printer (Light Basalt) |
|---|
| **1KR67D** (JP/AU/NZ/HK/TW/SG/MY/TH/PH/ID/VN/AEC) |
| **4KJ64D** (CN/IN) |

| HP OfficeJet Pro 8026 AiO Printer (Coral) |
|---|
| **4KJ72D** (HK/SG/TH/MY/PH) |
| **5LJ20D** (IN) |

## Designed to save you time

- Eliminate steps in repetitive tasks, using Smart Tasks.[1] Scan to the cloud, email, and more – in a tap.[1]
- Work fast and hands-free with the 35-page auto-feeder. Get automatic two-sided printing.
- Take control of print, scan, copy, and fax jobs with tap-and-swipe ease, using the colour touchscreen.
- This printer is made from recycled plastics and other electronics—up to 15% by weight of plastic.

## Freedom to work anywhere

- Connect to cloud-based printing with Wi-Fi or your cellular network to print from anywhere.[1]
- Quickly access and print documents and images on your smartphone, from Dropbox and Google Drive.[1]
- Get high-quality scanning to share to Dropbox, Google Drive, email, or the cloud – from virtually anywhere.[1]
- Get notifications when printing, scanning, or copying from your smartphone.[1]

## Enhanced security, reliable connections

- Reduce interruptions with self-healing Wi-Fi that keeps you connected.[2]
- Get security essentials to help maintain privacy and control.
- Count on chatbot support and helpful notifications with the HP Smart app.[1]
- Easily share resources – access and print with wireless and Ethernet networking.[2]

## Ordering ink has never been easier

- Print more pages and change cartridges less often with Original HP high-yield cartridges.[3]
- Create vibrant, professional-quality colour graphics, ideal for office use and presentations.
- Get rich black text for all your business documents.

[1] Requires the HP Smart app download. For details on local printing requirements see hp.com/go/mobileprinting [2] Wireless operations are compatible with 2.4 GHz and 5.0 GHz operations only. Learn more at hp.com/go/mobileprinting. Wi-Fi is a registered trademark of Wi-Fi Alliance®. [3] Based on HP 962XL High Yield Black and colour Original Ink Cartridges. High-yield ink cartridges not included; purchase separately. For more information, see hp.com/go/learnaboutsupplies. Less cost per page compared with manufacturer recommended street price and published page yield of standard-yield HP 962 Original Ink Cartridges. Actual pricing may vary.

## Technical specifications

| | |
|---|---|
| **AIO functions** | Wireless, Print, Copy, Scan and Fax |
| **Print** | |
| Speed[1] | **Black:** Up to 29 ppm (draft, A4); Up to 20 ppm (ISO); **Colour:** Up to 25 ppm (draft, A4); Up to 10 ppm (ISO); **Colour Photo (draft, Photo Paper, 10x15 cm):** As fast as 49 seconds; **Duplex:** Up to 10 ipm (Black, A4); Up to 7 ipm (Colour, A4) |
| Resolution | **Black (best):** 1205 x 1200 rendered dpi; **Colour (best):** Up to 4800 x 1200 optimized dpi on HP Advance Photo Paper 1200 x 1200 dpi input |
| Borderless printing | Yes, (216 x 279 mm) |
| Mobile printing capability[2] | Apple AirPrint™; Wi-Fi® Direct Printing; Mopria™ Certified; HP Smart |
| Language | HP PCL3 GUI |
| Ink types | Pigment-based (black and colour) |
| Printer smart software features | Orientation: Portrait/Landscape; Print on Both Sides: None/Flip on Long Edge/Flip on Short Edge; Page Order: Front to Back/Back to Front; Pages per Sheet: 1, 2, 4, 6, 9, 16; Quality Settings: Draft/Normal/Best; Printing Shortcuts; Print in Grayscale: Off/High Quality Grayscale/Black Ink Only; Pages per Sheet Layout: Right then Down/Down then Right/Left then Down/Down then Left; Print in Max DPI: No/Yes; HP Real Life Technologies: Off/On; Booklet: None/Booklet-Left Binding/Booklet-Right Binding; Pages to Print: Print All Pages/Print Odd Pages Only/Print Even Pages Only; Borderless Printing: Off/On; Page Borders: Off/On |
| **Scan** | |
| Type | Flatbed, ADF |
| Technology | Contact Image Sensor (CIS) |
| Speed | **Normal, A4:** Up to 8 ppm (200 ppi, b&w), Up to 3.5 ppm (200 ppi, colour) |
| Resolution | **Enhanced:** Up to 1200 dpi; **Hardware:** Up to 1200 x 1200 dpi; **Optical:** Up to 1200 dpi |
| Max scanning size | **ADF:** 215 x 355 mm (one-sided); A4, Letter (one-sided); **Flatbed:** 216 x 297 mm |
| Input modes | Front-panel scan, copy, fax, HP Software, EWS |
| Grayscale levels | 256 |
| Bit depth | 24-bit |
| File format | JPG, BMP, TIFF, PDF, RTF, TXT, PNG |
| Digital sending features | Scan to PC |
| Scanner advanced features | OCR (Optical Character Recognition); Smart Tasks shortcuts: 1-click customizable scan to cloud destinations, email, and print, create editable, searchable documents by scanning from phone or printer; Smart Tasks destinations: Dropbox, Google Drive, One drive, email recipients, print |
| **Copy** | |
| Speed | **Black (ISO):** 13 cpm; **Colour (ISO):** 7 cpm |
| Resolution | **Black (text and Graphics):** 600 dpi; **Colour (text and graphics):** 600 dpi |
| Copier reduce/enlarge | 25 to 400% |
| Max number of copies | Up to 99 |
| Copier Settings | Number of Copies; Resize; Quality; Lighter/Darker; Paper size; Paper Type; Two-sided; ID Copy, Collate; Margin shift; Enhancement; Crop; Copy preview |
| **Fax** | |
| Resolution | **Black (standard):** 203 x 98 dpi; **Colour (standard):** 200 x 200 dpi |
| Transmission speed[3] | 4 seconds per page |
| Memory[3] | Up to 100 pages |
| Fax phones features | Colour fax; auto reduction; auto redial; speed dial; group speed dial; junk barrier; forwarding (black only); distinctive ring; delayed send (black only); scan and fax; PC fax send and Fax to PC |
| Fax features | **Faxing:** Yes, colour; **Faxing options (ADF):** Single-sided; **Auto-redialling:** Yes; **Fax delayed sending:** Yes; **Distinctive ring detection supported:** Yes; **Fax forwarding supported:** Yes; **Fax polling supported:** No; **Auto fax reduction supported:** Yes; **Fax telephone mode supported:** No; **Junk barrier supported:** Yes, requires Caller ID; **Telephone handset supported:** No; **Remote retrieval supported:** No; **PC interface supported:** Yes, PC fax send and archive; **Fax broadcasting, max locations:** 20; **Fax speed dialling, max numbers:** Up to 99 |
| Fax smart software features | Digital Fax; Fax to PC is available with Windows. Visit hp.com/support to download the latest software |
| **Display** | 6.86 cm Capacitive Touchscreen CGD |
| **Processor speed** | 1.2 GHz |
| **Media** | |
| Duty cycle (monthly, A4)[4] | Up to 20,000 pages |
| Recommended monthly page volume | Up to 800 pages |
| ADF capacity | Standard, 35 sheets |
| Duplex print options | Automatic (standard) |
| Supported sizes | A4; A5; A6; B5(JIS); Executive; Index card 3.5 x 5 in; Index card 4 x 6 in; Index card 5 x 8 in; Index card A4; Index card Letter; 3.5 x 5 in; 4 x 6 in; 5 x 7 in; 13 x 18 cm; 8 x 10 in; 10 x 15 cm; L; Photo 2L; Letter; Statement; Envelope #10; Envelope C5; Envelope C6; Envelope DL; Envelope Monarch; Card Envelope 4.4 x 6 in; Hagaki; Ofuku Hagaki; Japanese Envelope Chou #3; Japanese Envelope Chou #4 |
| Recommended weights | 60 to 105 g/m² (plain); 220 to 280 g/m² (photo); 75 to 90 g/m² (envelope); 163 to 200 g/m² (card) |
| Types | Plain Paper, HP Photo Papers, HP Matte Brochure or Professional Paper, HP Matte Presentation Paper, HP Glossy Brochure or Professional Paper, Other Photo Inkjet Papers, Other Matte Inkjet Papers, Other Glossy Inkjet Papers, Thick Plain Paper, Light/Recycled Plain Paper, HP Tri-fold Brochure Paper, Glossy |
| Paper handling | **Input:** 225-sheet input tray, 35-sheet ADF; **Output:** 60-sheet output tray |
| **Memory** | **Standard:** 256 MB; **Maximum:** 256 MB DDR3 SDRAM |
| **Operating system compatibility** | Windows 10, 8.1, 8, 7: 32-bit or 64-bit, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer, USB port, Internet Explorer 8; any Intel Pentium II, Celeron or 233 MHz compatible processor, 850 MB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer 8; Linux (For more information, see hplipopensource.com/hplip-web/index.html) |
| **Minimum system requirements** | **PC:** Windows 10, 8.1, 8, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer; **Mac:** OS X v10.11 El Capitan; macOS Sierra v10.12 (previously OS X); macOS High Sierra v10.13; 1.5 GB available space; Internet access |
| **Connectivity** | |
| Connectivity (Std) | 1 Ethernet; 1 Wireless 802.11b/g/n; 1 RJ-11 Fax |
| Network capabilities | Yes, via built-in Ethernet; Wireless 802.11b/g/n |
| Wireless capability | Yes, built-in WiFi 802.11b/g/n |
| Supported network protocols | 9100; LPR; SNMP; SLP; Internet Printing Protocol (IPP); WS-Print; Wireless |
| **Dimensions (W x D x H)[5]** | 460 x 341.2 x 234 mm |
| **Weight[6]** | 8.2 kg |
| **Environmental** | |
| Operating environment | **Operating temperature range:** 5 to 40° C; **Recommended operating temperature range:** 15 to 30° C; **Operating humidity range:** 20 to 80% RH; **Recommended operating humidity range:** 25 to 75% RH; **Storage temperature range:** -40 to 60° C |
| Acoustics | **Acoustic power emissions (active, printing):** 6.8 B(A) (printing at 16 ppm); **Acoustic pressure emission:** 62 dB(A) (Draft printing at 17 ppm); **Acoustic power emissions (active, copy):** 6.7 B(A) (copying at 7 ppm with ADF running); **Acoustic power emission (ready):** 2.5 B(A); **Acoustic power emission (active, scan):** 5.8 B(A) |
| **Power specifications** | **Power supply type:** Internal; **Power supply required:** Input voltage: 100 to 240 VAC (+/- 10%), 50/60 Hz (+/- 3 Hz); **Typical electricity consumption (TEC):** 0.20 kWh/Week |
| **What's in the box[7]** | HP OfficeJet Pro 802X All-in-One Printer; HP 915 Setup Black Ink Cartridge; HP 915 Setup Cyan Ink Cartridge, HP 915 Setup Magenta Ink Cartridge, HP 915 Setup Yellow Ink Cartridge; User Guide; Setup poster; Power cord |
| **Warranty** | One-year limited hardware warranty; 24-hour, 7 days a week Web support; business hour phone support within warranty period |

## Ordering information

| Number | Description |
|---|---|
| 1KR67D | HP OfficeJet Pro 8020 AiO Printer **(Light Basalt)** (JP/AU/NZ/HK/TW/SG/MY/TH/PH/ID/VN/AEC) |
| 4KJ64D | HP OfficeJet Pro 8020 AiO Printer **(Light Basalt)** (CN/IN) |
| 4KJ72D | HP OfficeJet Pro 8026 AiO Printer **(Coral)** (HK/SG/MY/TH/PH) |
| 5LJ20D | HP OfficeJet Pro 8026 AiO Printer **(Coral)** (IN) |
| 4KJ71D | HP OfficeJet Pro 8028 AiO Printer **(Oasis)** (JP/AU/NZ/HK/TW/SG/MY/TH/PH/ID/VN/AEC) |
| 4KJ73D | HP OfficeJet Pro 8028 AiO Printer **(Oasis)** (CN) |

### Replacement cartridges[8]

| Number | Description |
|---|---|
| 3YM18AA | HP 915 Black Original Ink Cartridge (~300 pages) |
| 3YM15AA | HP 915 Cyan Original Ink Cartridge (~315 pages) |
| 3YM16AA | HP 915 Magenta Original Ink Cartridge (~315 pages) |
| 3YM17AA | HP 915 Yellow Original Ink Cartridge (~315 pages) |
| 3YM22AA | HP 915XL Black Original Ink Cartridge (~825 pages) |
| 3YM19AA | HP 915XL Cyan Original Ink Cartridge (~825 pages) |
| 3YM20AA | HP 915XL Magenta Original Ink Cartridge (~825 pages) |
| 3YM21AA | HP 915XL Yellow Original Ink Cartridge (~825 pages) |

For information on reference page output, please log on the hp.com/go/pageyield

### HP Care Packs

| Number | Description |
|---|---|
| UG072E | HP 3-year Next Business Day Exchange AIO/Mobile OfficeJet Printer -M SVC |
| UG469E | HP 3-year Onsite Exchange AIO/Mobile OfficeJet Printer -M SVC |
| UG347E | HP 3-year Pickup Return AIO/Mobile OfficeJet Printer -M SVC |
| UG245E | HP 3-year return AIO/Mobile OfficeJet Printer -M SVC |

Protect your investment with HP Care Pack. Let HP certified engineers resolve your technical issues. For more details on HP Care Pack, go to hp.com/go/cpc

### Recommended Papers[9]

| Number | Description |
|---|---|
| C6818A | HP Professional Inkjet Paper, Glossy, A4, 50 sheets, 180 gsm |
| Q6593A | HP Professional Inkjet Paper, Matte, A4, 200 sheets, 120 gsm |

Please visit hp.com/apac/paper for more details.

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### HP Order-a-Cartridge

Call HP's Order-a-Cartridge[9] service and have them conveniently delivered to your doorstep.

| | |
|---|---|
| China | 800 820 0851/400 820 0851 |
| India | 1800 3003 3003 |

Windows 10

[1] Speed specifications have been updated to reflect current industry testing methods.
[2] Wireless performance is dependent upon physical environment and distance from the access point. Wireless operations are compatible with 2.4 GHz routers only; excludes wireless direct. Wireless direct may require driver or apps be installed and connected on wireless-enabled mobile device or PC. Wireless functionality may vary by computer and mobile operating systems, see hpconnected.com. Separately purchased data plans or usage fees may apply. Print times and connection speeds may vary. AirPrint supports OS X v10.11 El Capitan and devices running iOS 4.2 or later and requires the printer be connected to the same network as your OS X or iOS device. AirPrint, the AirPrint Logo, iPad, iPhone, and iPod touch are trademarks of Apple® Inc. Windows is a trademark of the Microsoft group of companies.
[3] Based on standard ITU-T test image #1 at standard resolution. More complicated pages or higher resolution will take longer and use more memory.
[4] HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement.
[5] Dimensions vary as per configuration
[6] Weight varies as per configuration
[7] For more information about page yields for replacement cartridges see hp.com/go/learnaboutsupplies for setup cartridges click on Setup supplies link on the same page.
[8] Actual yield varies considerably based on content of printed pages and other factors. For details see hp.com/go/learnaboutsupplies
[9] Available in selected countries only.

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