

Data sheet

HP Basic Maintenance Training



HP Care Pack for HP Jet Fusion 5200 Series 3D Printing Solutions
HP Training Services

At HP, we're committed to your success, whether that means helping to support your HP 3D Printers or Printing Solutions for you or training you to do it yourself.

HP 3D Printing Training Services cover a broad spectrum of needs. Learn how to improve part quality with a more thorough understanding of your system's capabilities. Get the information you need to maintain, troubleshoot, and do select repairs to your HP 3D Printer or Printing Solution to keep your solution in proper condition and speed recovery. Acquire new knowledge and leverage HP's expertise to help optimize part design, print quality and yield, throughput, and overall performance.



Service benefits

- Acquire hands-on skills for effective maintenance
- Experience improved uptime and system productivity
- Increase your knowledge on a broad range of topics

Service features

- One-day hands-on training sessions
- Instructor-led training on your premises
- Includes HP certification of attendance

Service overview

Keep your HP Jet Fusion 5200 Series 3D Printing Solution up and running on your own. The HP Basic Maintenance Training provides your staff with the basic skills needed to self-repair your solution using Customer Self-Repair (CSR) parts. Training includes both eLearning sessions and face-to-face instruction led by qualified trainers on your premises. Expand your knowledge and capabilities on a broad range of topics for better uptime and increased system productivity.

Features and specifications

| Features | Specifications |
|----------------------------|---|
| Basic Maintenance training | <p>This program is aimed at certifying your operators to provide them with the basic skills required to maintain HP Jet Fusion 5200 Series 3D Printing Solution(s) and supplementary products effectively using the HP Customer Self-Repair Up Time Kit. Topics include:</p> <ul style="list-style-type: none"> • Safety precautions • Printer and build unit maintenance • Maintenance parts for the printer and build unit • Processing station and natural cooling unit maintenance • Maintenance parts for the processing unit • Managing your spare part inventory |
| Location | At your premises. |
| Audience | <p>This course is designed for:</p> <ul style="list-style-type: none"> • Operators • Shift managers • Technicians |

Product compatibility

Compatibility with the following printers:

- HP Jet Fusion 5200 Series 3D Printing Solutions

Compatibility with other services:

Works best combined with the HP Customer Self-Repair Up Time Kit Service for HP Jet Fusion 5200 Series 3D Printing Solutions.

Delivery specifications

- HP Basic Maintenance Training is performed during local standard HP business hours on normal business days, excluding local HP public holidays
- An HP-certified trainer will come to your site to deliver the service
- Recommended for a maximum of four (4) participants for the best learning experience

Customer responsibilities

- Participants must have a working knowledge of HP Multi Jet Fusion technology
- The attendees must have completed the HP Basic Operation Training
- The Customer must have the HP Customer Self-Repair Up Time Kit available for hands-on activities

Travel zones

Travel zones and charges, if applicable, may vary in some geographic locations, particularly for Customer sites located more than 200 miles (320 km) from an HP-designated service hub.

Service limitations

- Delivery completion times are subject to HP and its authorized technician's availability.
- Travel and accommodation expenses are not included.
- HP accessories and peripherals are limited to those included on the equipment bill of material.
- The training will be delivered in the local language whenever possible; otherwise, it will be delivered in English.
- Wear parts and consumable supplies are not provided with this service. Examples of wear parts include lamps, bulbs, belts, rollers, filters, and cleaning supplies. Examples of consumables include printheads, cleaning rolls, agents, and materials. Standard warranty terms and conditions apply to consumable supplies and wear parts.
- This service may not be available in all geographic locations. Please check with your local HP sales representative or HP channel partner for country-specific coverage and limitations.

Ordering information

Contact your HP sales representative or HP channel partner to help you choose the best HP Training Service option for your business.

Service level and part number

| SKU | Name |
|--------|---|
| UB8M2E | HP Basic Maintenance Training Service for HP JF 5200 Series 3D Printing Solutions |

Terms and conditions

For the full list, see [Terms and conditions](#).

For more information

For additional information about HP Training Services for HP Jet Fusion 5200 Series 3D Printing Solutions, visit hp.com/go/3Dsupport.

Sign up for updates
hp.com/go/getupdated

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