



Country or region	Telephone number
Guatemala	Dial 999-9190, wait for operator, and request to reach 877-404-9661 (Spanish)
Honduras	800-0123 (Spanish)
Hong Kong	(852) 3516-8977 (Cantonese, English, Mandarin)
Hungary	+ 36-13-825-716 (English, Hungarian)
India	(Primary) 1800-419-4666 (Tata) (Secondary) 1800-3000-8465 (Reliance) Email: commercialts@lenovo.com (English, Hindi)
Indonesia	1-803-442-425 62 213-002-1090 (Standard charges apply) (English, Bahasa Indonesia)
Ireland	1-881-1444 (Warranty service and support) (English)
Israel	972-3-9142-800 (Hebrew, English)
Italy	39-800-820-094 (Warranty service and support) (Italian)
Jamaica	1-800-426-7378 (English)
Japan	0120-000-817 (Japanese, English)
Jordan	Jordan Business Systems: 00-962-6-500-0999 Ext 713/127 General Computer & Electronic (GCE): 00-962-6-551-3879 (Arabic, English)
Kazakhstan	77-273-231-427 (Standard charges apply) (Russian, English)
Kenya	080-0733-256 (English)
Korea	1670-0088 (Standard charges apply)
Kuwait	Easa Hussain Al Yousifi: 00-965-2244-5280 AM. KHORAFI: 00-965-2200-1100 1127 Khorafi Business Machines (KBM): 00-965-2259-4611 Diyar United Company: 00-965-4378-383 Redington Kuwait: 00-965-2433-3203; 2545-6250 / 2545-6251 (Arabic, English)
Latvia	371-6707-360 (Latvian, Russian, English)
Lebanon	Quantech: 00-961-1999-500 Computer Business Machine (CBM): 00-961-1680-180 El Haceb S.A.L: 00-961-1771-300 (Arabic, English, French)
Libyan Arab Jamahiriya	33-6-7348-1739 (French, English)
Lithuania	370 5278 6602 (Lithuanian, Russian, English)
Luxembourg	352-360-385-343 (French)
Macao	0800-807 / (852) 3071-3559 (Cantonese, English, Mandarin)
Macedonia	389-2309-625 (Macedonian)
Mainland China	Technical Support Line: 400-100-6000 (Mandarin)
Malaysia	1-800-88-0013 03-7724-8023 (Standard charges apply) (English)
Malta	356-21-445-566 (English, Italian, Maltese, Arabic)
Mexico	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish)
Moldova	0-60223433 (Standard charges apply) (Russian, English)
Morocco	212-5-22-509-35 (Arabic)
Nepal	977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np
Netherlands	020-513-3939 (Dutch)
New Zealand	0508-770-506 (English)
Nicaragua	001-800-220-2282 (Spanish)
Nigeria	070-8060-1481 (English)
Norway	8152-1550 (Norwegian)
Oman	Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831
Pakistan	International Office Products (pvt) Ltd.: 00-92-212-422-569 00-92-213-241-2023 Selling Business Systems: 00-92-21-568-9823
Panama	001-866-434 (Lenovo Customer Support Center- toll free) (Spanish)
Paraguay	009-800-52-10026 009-800-44-10119 (Spanish)
Peru	0-800-50-866 OPCION 2 (Spanish)
Philippines	1-800-8908-6454 (GLOBE subscribers) 1-800-1441-0719 (PLDT subscribers) (Tagalog, English)
Poland	48-22-878-8999 (Polish, English)
Portugal	808-225-115 (Standard charges apply) (Portuguese)
Qatar	Al Mana Computer Services: 00-9744-4489-966 (ext. 1992) Qatar Computer Services W.L.L: 00-9744-4441-212 (Arabic)

Country or region	Telephone number
Romania	4-021-224-4015 (Romanian)
Russia	+7-499-705-6204 +7-495-240-8558 (Standard charges apply) (Russian)
Saint Lucia	1-800-426-7378 (English)
Saudi Arabia	800-84-451-28 (Standard charges apply) (Arabic)
Singapore	6818-5315 (Standard charges apply) 1-800-415-5529 (English, Mandarin, Bahasa Malaysia)
Slovakia	421-2-4954-5555
Slovenia	386-1-2005-60 (Slovenian)
South Africa	0800-110-756 (English)
Spain	34-917-147-833 (Spanish)
Sri Lanka	9477-7357-123 (Sumathi Information systems) (English)
Sweden	077-117-1040 (Warranty service and support) (Swedish)
Switzerland	0800-55-54-54 (Warranty service and support) (German, French, Italian)
Taiwan	0800-000-702 (Mandarin)
Thailand	001-800-4415-734 (+662) 787-3067 (Standard charges apply) (Thai, English)
Tortola	1-800-426 7378 (English)
Trinidad and Tobago	1-800-426-7378 (English)
Turkey	444-04-26 (Turkish)
Turks and Caicos	1-800-426-7378 (English)
Ukraine	0800-800-018 (Standard charges apply) (Ukraine, Russian, English)
United Arab Emirates	8000-3570-2810 (Standard charges apply) (Arabic)
United Kingdom	03705-500-900 (local rate) (Standard warranty support) (English)
United States	1-800-426-7378 (English)
Uruguay	000-411-005-6649 (Spanish)
Venezuela	0-800-100-2011 (Spanish)
Vietnam	120-11072 (Toll Free) 84-8-4458-1042 (Standard charges apply)
Yemen	Al Khirbash and Agencies: 00-967-1209-8278 Yemen Business Machines (YBM): 00-967-3-213324 00-967-3-214655 00-967-3-213909 (Arabic)

Lenovo product service information for Taiwan

委製商/進口商名稱: 荷蘭聯聯想股份有限公司台灣分公司
進口商地址:台北市中山區北安路 780 號 7 樓
進口商電話: **0800-000-702** (代表號)

Recycling and environmental information


Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products.

For information on recycling Lenovo products, go to: <https://www.lenovo.com/recycling>

For additional recycling and environmental statements, refer to your *User Guide*. See “Accessing your *User Guide*” for details.

The latest environmental information about our products is available at: <https://www.lenovo.com/ecodeclaration>

Important battery and WEEE information

	<p>Batteries and electrical and electronic equipment marked with the symbol of a crossed-out wheeled bin may not be disposed as unsorted municipal waste. Batteries and waste of electrical and electronic equipment (WEEE) shall be treated separately using the collection framework available to customers for the return, recycling, and treatment of batteries and WEEE.</p> <p>When possible, remove and isolate batteries from WEEE prior to placing WEEE in the waste collection stream. Batteries are to be collected separately using the framework available for the return, recycling, and treatment of batteries and accumulators.</p> <p>Country-specific information is available at: https://www.lenovo.com/recycling</p>
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WEEE information (Hungary)

A magyar törvények értelmében, a 197/2014 (VIII.1.) kormányrendelet 12. szakaszának (1)-(5) cikkében foglaltak szerint Lenovo mint gyártó állja a keletkező költségeket.

Recycling information for Japan

日本でのリサイクルまたは廃棄についての詳細は、Web サイト <https://www.lenovo.com/recycling/japan> を参照してください。

Recycling information for Mainland China

《废弃电器电子产品回收处理管理条例》提示性说明
联想鼓励拥有联想品牌产品的用户当不再需要此类产品时，遵守国家废弃电器电子产品回收处理相关法律法规，将其交给当地具有国家认可的回收处理资质的厂商进行回收处理。更多回收服务信息，请点击进入 <http://support.lenovo.com.cn/activity/551.htm>

Restriction of Hazardous Substances Directive (RoHS)

European Union RoHS

This Lenovo product, with included parts (cables, cords, and so on) meets the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment (“RoHS recast” or “RoHS 2”).

For more information about Lenovo worldwide compliance on RoHS, go to:


www.lenovo.com/rohs-communication

Mainland China RoHS

产品中有害物质的名称及含量						
部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
印刷电路板组件*	X	O	O	O	O	O
硬盘	X	O	O	O	O	O
光驱	X	O	O	O	O	O
内存	X	O	O	O	O	O
电脑I/O附件	X	O	O	O	O	O
电源	X	O	O	O	O	O
键盘	X	O	O	O	O	O
鼠标	X	O	O	O	O	O
机箱/附件	X	O	O	O	O	O
电池	X	O	O	O	O	O

本表格依据SJ/T 11364的规定编制。
O: 表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求。
注：表中标记“X”的部件，皆因全球技术发展水平限制而无法实现有害物质的替代。

印刷电路板组件*：包括印刷电路板及其零部件、电容和连接器
根据型号的不同，可能不会含有以上的所有部件，请以实际购买机型为准

 在中华人民共和国境内销售的电子信息产品必须标识此标志，标志内的数字代表在正常使用状态下的产品的环保使用期限

Turkish RoHS

The Lenovo product meets the requirements of the Republic of Turkey Directive on the Restriction of the Use of Certain Hazardous Substances in Waste Electrical and Electronic Equipment (WEEE).

Türkiye AEEE Yönetmeliğine Uygunluk Beyanı

Bu Lenovo ürünü. T.C. Çevre ve Orman Bakanlığı'nın “Atık Elektrik ve Elektronik Eşyalarda Bazı Zararlı Maddelerin Kullanımının Sınırlandırılmasına Dair Yönetmelik (AEEE)” direktiflerine uygundur. AEEE Yönetmeliğine Uygundur.

Ukraine RoHS

Цим підтверджуємо, що продукція Леново відповідає вимогам нормативних актів України, які обмежують вміст небезпечних речовин

India RoHS

RoHS compliant as per E-Waste (Management) Rules.

Compliance information

The latest compliance information is available at: <https://www.lenovo.com/compliance>

Electromagnetic emission notices

This device has been tested and found to comply with the limits for a Class B digital device. The *User Guide* for this product provides the complete Class B compliance statements that are applicable for this device. See “Accessing your *User Guide*” for additional information.

European Union conformity

EU contact: Lenovo (Slovakia), Landererova 12, 811 09 Bratislava, Slovakia



Compliance to Directives for Information Technology Equipment (ITE) and Radio Equipment

EMC Directive Statement: This product is in conformity with the protection requirements of EU Council Directive 2014/30/EU on the approximation of the laws of the Member States relating to electromagnetic compatibility. The full compliance statement is located in the User Guide. See “Accessing your *User Guide*” in this document for additional information.

Models with a radio device:

Compliance with the Radio Equipment Directive

Hereby, Lenovo (Singapore) Pte. Ltd., declares that the radio equipment types ThinkStation P520c and ThinkStation P520 are in compliance with Directive 2014/53/EU.

The full text of the system EU declaration of conformity and the EU wireless module declarations are available at the following Internet address:

<https://www.lenovo.com/us/en/compliance/eu-doc>

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

Frequency band	Wireless Module	Maximum transmit power [dBm]
802.11b/g/n 2400 – 2483.5 MHz	8265NGW	< 20
802.11a/n/ac 5150 – 5725 MHz	8265NGW	< 23
802.11a/n/ac 5725 – 5875 MHz	8265NGW	< 13.98
Bluetooth BR/EDR/LE 2400 – 2483.5 MHz	8265NGW	< 20

Wireless-radio compliance information

Computer models equipped with wireless communications comply with the radio frequency and safety standards of any country or region in which it has been approved for wireless use.

Besides this document, ensure that you read the *Regulatory Notice* for your country or region before using the wireless devices contained in your computer. To obtain a PDF version of the *Regulatory Notice*, go to <https://support.lenovo.com>.

Brazil wireless-radio compliance information

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

This equipment is not protected against harmful interference and may not cause interference with duly authorized systems.

Mexico wireless-radio compliance information
Advertencia: En México la operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Singapore wireless-radio compliance information

Complies with IMDA Standards DB102306
무선설비 전파 혼신 (사용주파수 2400 ~ 2483.5, 5725 ~ 5825 무선제품 해당) 해당 무선설비가 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음

Additional compliance information

Brazil audio notice

Ouvir sons com mais de 85 decibéis por longos períodos pode provocar danos ao sistema auditivo.

Eurasian compliance mark



ENERGY STAR



Select models conform to ENERGY STAR® requirements. Additional ENERGY STAR information is in your *User Guide*. See “Accessing your *User Guide*”.