ThinkStation P520c and P520

Unpack

* Available on some models











Note: Your computer might not come with a Windows® recovery disc set or USB key. To restore the Microsoft® Windows operating system, see the recovery information in the *User Guide*. See "Accessing your *User Guide*" later in this document for additional information.

Read this documentation before using your computer



This documentation provides critical safety and regulatory information for Lenovo computers.

Safety information



Laser compliance statement

CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Plastic bag notice

DANGER

Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

Lithium coin-cell battery notice



DANGER

Danger of explosion if battery is incorrectly replaced.

When replacing the lithium coin-cell battery, use only the same type or equivalent type that is recommended by the manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. Swallowing the lithium coin-cell battery will cause chocking or severe internal burns in just two hours and might even result in death.

Keep batteries away from children. If the lithium coin-cell battery is swallowed or placed inside any part of the body, seek medical care immediately.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

- Leave in an extremely low air pressure environment
- Leave in an extremely high-temperature environmentCrush, puncture, cut, or incinerate

Dispose of the battery as required by local ordinances or regulations.

The following statement applies to users in the state of California, U.S.A.

California Perchlorate Information:

Products containing manganese dioxide lithium coin-cell batteries may contain perchlorate.

Perchlorate Material - special handling may apply, See https://www.dtsc.ca.gov/hazardouswaste/perchlorate/

Using earphones, headphones, or a headset

- If your computer has both a headphone connector and an audio line-out connector, always use the headphone connector for earphones, headphones, or a headset. However, the headphone connector does not support the microphone of the headset.
- If your computer has both a headset connector and an audio line-out connector, always use the headset connector for earphones, headphones, or a headset.



CAUTION:

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of

the equalizer to maximum increases the earphone and headphone output voltage and the sound pressure level. Therefore, to protect your hearing, adjust the equalizer to an appropriate level.

Excessive use of headphones or earphones for a long period of time at high volume can be dangerous if the output of the headphone or earphone connectors do not comply with specifications of EN 50332-2. The headphone output connector of your computer complies with EN 50332-2 Sub clause 7. This specification limits the computer's maximum wide band true RMS output voltage to 150 mV. To help protect against hearing loss, ensure that the headphones or earphones you use also comply with EN 50332-2 (Clause 7 Limits) or a wide band characteristic voltage of 75 mV. Using headphones that do not comply with EN 50332-2 can be dangerous due to excessive sound pressure levels.

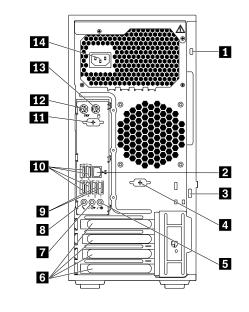
If your Lenovo computer came with headphones or earphones in the package, as a set, the combination of the headphones or earphones and the computer already complies with the specifications of EN 50332-1. If different headphones or earphones are used, ensure that they comply with EN 50332-1 (Clause 6.5 Limitation Values). Using headphones that do not comply with EN 50332-1 can be dangerous due to excessive sound pressure levels.

Connector locations

Note: The locations of the connectors, controls, and indicators on your computer might be slightly different from the illustrations.

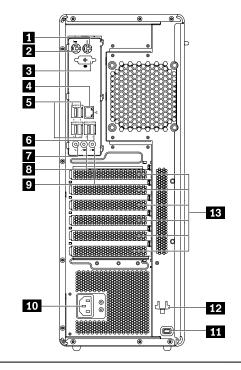
* Available on some models **P520c, rear view**

- Security-lock slot
- 2 Ethernet connector
- 3 Padlock loop
- 4 Serial connector*5 Audio line-in connector
- PCIe card area (different cards provide different connectors)
- 7 Audio line-out connector
- 8 Microphone connector9 USB 2.0 connectors (2)
- 10 USB 3.0 connectors (4)
- 11 Serial connector*
- 12 PS/2 keyboard connector
- 13 PS/2 mouse connector
- 14 Power-cord connector



P520, rear view

- PS/2 mouse connector
- 2 PS/2 keyboard connector
- 3 Serial connector*4 Ethernet connector
- 5 USB 3.0 connectors (4)
- 6 USB 2.0 connectors (2)
- 7 Microphone connector8 Audio line-out connector
- 9 Audio line-in connector10 Power-cord connector
- 11 Security-lock slot
- 12 Key-nest slots
- PCI/PCIe card area (different cards provide different connectors)



Initial setup instructions

- Connect the cable from your monitor to an appropriate connector on the graphics card installed in the computer.
- 2. Connect the keyboard cable and the mouse cable to the appropriate connector respectively (PS/2 or USB).
- **3.** If you will be using a wired network connection, connect the Ethernet cable to the Ethernet connector.
- **4.** Connect the power cord to the power-cord connector on the computer first and then connect it to a properly-grounded electrical outlet.



Ensure that all power cord connectors are securely and completely plugged into receptacles.

- **5.** Press the power button on the front of your computer.
- **6.** Follow the on-screen instructions to complete the setup.

Worldwide telephone technical support

This section lists Lenovo Support telephone numbers. If

you cannot find the support telephone number for your

Before contacting a Lenovo technical support

message, and a description of the problem

country or region, contact your Lenovo reseller or Lenovo

representative, have the following information available:

model and serial number, the exact wording of any error

Important: Telephone numbers are subject to change

without notice. The most up-to-date telephone list for

the Customer Support Center is always available at:

• Power button

adapter

Slim-optical-drive

Solid-state drive

Storage-drive bracket

marketing representative.

For additional information about using your computer, refer to the *User Guide* for your computer.

Accessing your User Guide

- 1. Go to https://support.lenovo.com.
- Select your product, and then click **Documentation**.
- Glick User Guides.

Service, support, and warranty information

The following information describes the technical support that is available for your product during the warranty period and throughout the life of your product. Online technical support is available throughout the lifetime of your product at: https://support.lenovo.com

https://support.lenovo.com

If you purchased Lenovo services, refer to the following

Country or

region

Canada

Cayman Islands

terms and conditions for detailed information:

Telephone number

- For Lenovo Warranty Service Upgrades or Extensions, go to: https://support.lenovo.com/lwsu
- For Lenovo Accidental Damage Protection Services, go to:
 https://support.lenovo.com/ladps

Warranty information

Lenovo provides a warranty period for your computer. To check the warranty status of your computer, go to https://www.lenovo.com/warranty-status, and then follow the instructions on the screen.

Your computer is covered by the terms of the Lenovo Limited Warranty (LLW), version L505-0010-02 08/2011. Read the LLW at https://www.lenovo.com/warranty/llw_02. You can view the LLW in a number of languages from this Web site.

Customer Replaceable Units

Customer Replaceable Units (CRUs) are parts that can be upgraded or replaced by the customer. To view the instructions on replacing the CRUs, see the respective section in the *User Guide*. See "Accessing your *User Guide*" for additional information.

Note: Depending on your computer model, some hardware

The following table lists the CRUs for your computer.

parts might not be available.

Self-service CRUs

- Computer coverCover presence switch (intrusion switch)
- Flex moduleFront-access storage enclosure
- Front bezelHard disk drive
- Hard disk driveKeyboardMemory modules
- Mouse Multi-drive conversion kit Optical drive

Peripheral Component

Interconnect Express

- Optional-service CRUsCoin-cell batteryFront fan assemblyHeat-sink-and-fan
- Power supply assemblyRear fan assembly

assembly

https://pcsupport.lenovo.com/supportphonelist

Country or region

Algeria +33 6 7348 1739 (French, Spanish)

Anguilla 1-800-426-7378 (English)

Antigua and Barbuda

Argentina 0800-666-0011
0800-266-1583
(Spanish, English)

0-60690077 (Standard charges apply) (Russian, English) 1800 041 267 (English) Australia Austria 0810-100-654 (German) 1-800-426-7378 (English) Bahamas Bahrain Kanoo IT: 00 973 1771 1722 Bahrain Business Machine LLC: 00 973 1758 4302 (Arabic, English) Bangladesh AWSP Flora Limited: 70-200-6853 88-0171-000-0000 (Mobile) Email: hasan_reaz@globalbrand.com.bd Belarus (Standard charges apply) (Russian, English) 02-339-36-11 (Warranty service and Belgium support) (Dutch, French) Bermuda 1-800-426-7378 (English) Bolivia 0800-10-0189 (Spanish) Calls made from within the Sao Paulo region: 11-3889-8986 Calls made from outside the Sao Paulo region: 0800-701-4815 (Portuguese) Brunei Dial 800-1111, and then dial 866-273-5446 Darussalan

(Bahasa Melayu, English) 1-800-565-3344 (English, French)

1-800-426-7378 (English)

Country or region Telephone number Chile 800-361-213 (Spanish) Colombia 01-800-011-0227 (Spanish) 01-800-912-3021 (Spanish) (Spanish) Costa Rica 0-800-011-1029 (Spanish) Croatia 385-1-3033-120 (Hrvatski) Cyprus 800-92537 (Greek) Czech 800-353-637 (Czech) Republic 7010-5150 (Warranty service and support) (Danish) Dominican 1-866-434-2080 (Spanish) Republic 1-800-426911-OPCION 4 (Spanish) Ecuador 1-800-426911-OPCION 4 (Spanish) Figypt Primary: 0800-0000-850 Secondary: 0800-0000-744 (Arabic, English) El Salvador 800-6264 (English) Estonia 372-66-00-800 (Estonian, Russian, English) Finland 358-800-1-4260 (Warranty service and support) (Finnish) France Hardware: 0810-631-213 (Warranty service and support) (French) Georgia 995-706-777-826 (Standard charges apply) (Russian, English) Germany 0800-500-4618 (Gebührenfrei) (Garantieservice und Support) (German) Greece Contact the nearest Lenovo Business Partner Grenada 1-800-426-7378 (English)		
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Greece Contact the nearest Lenovo Business Partner	Germany	
Partner		
	Greece	
Grenada 1-800-426-7378 (English)		
Cicinada [1 000 420 1010 (Eligiisti)	Grenada	1-800-426-7378 (English)

Reduce | Reuse | Recycle



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(PCIe) card

Country or	Telephone number
region Guatemala	Dial 999-9190, wait for operator, and
Honduras	request to reach 877-404-9661 (Spanish) 800-0123 (Spanish)
Hong Kong	(852) 3516-8977
Hungary	(Cantonese, English, Mandarin) + 36-13-825-716
	(English, Hungarian)
India	(Primary) 1800-419-4666 (Tata) (Secondary) 1800-3000-8465 (Reliance)
	Email: commercialts@lenovo.com
Indonesia	(English, Hindi) 1-803-442-425
	62 213-002-1090 (Standard charges apply)
	(English, Bahasa Indonesia)
Ireland	1-881-1444 (Warranty service and support) (English)
Israel	972-3-9142-800
Italy	(Hebrew, English) 39-800-820-094 (Warranty service and
italy	support) (Italian)
Jamaica	1-800-426-7378 (English)
Japan Jordan	0120-000-817 (Japanese, English) Jordan Business Systems:
oordan	00-962-6-500-0999 Ext 713/127
	General Computer & Electronic (GCE): 00- 962-6-551-3879
	(Arabic, English)
Kazakhstan	77-273-231-427 (Standard charges apply)
	(Russian, English)
Kenya Korea	080-0733-256 (English) 1670-0088 (Standard charges apply)
Kuwait	Easa Hussain Al Yousifi:
	00-965-2244-5280 AM. KHORAFI:
	00-965-2200-1100 1127
	Khorafi Business Machines (KBM): 00-965- 2259-4611
	Diyar United Company:
	00-965-4378-383 Redington Kuwait:
	00-965-2433-3203;
	2545-6250 / 2545-6251 (Arabic, English)
Latvia	371-6707-360
Lebanon	(Latvian, Russian, English) Quantech: 00-961-1999-500
Lebanon	Computer Business Machine (CBM): 00-
	961-1680-180 El Haceb S.A.L: 00-961-1771-300
	(Arabic, English, French)
Libyan Arab	33-6-7348-1739 (French, English)
Jamahiriya Lithuania	370 5278 6602 (Lithuanian, Russian,
Luvembourg	English) 352-360-385-343 (French)
Luxembourg Macao	0800-807 / (852) 3071-3559
Macedonia	(Cantonese, English, Mandarin) 389-2309-625 (Macedonian)
Mainland	Technical Support Line:
China	400-100-6000 (Mandarin)
Malaysia	1-800-88-0013
	03-7724-8023 (Standard charges apply) (English)
Malta	356-21-445-566
	/Castiah Italian Maltaga Arabia)
	(English, Italian, Maltese, Arabic)
Mexico	001-866-434-2080 01-800-083-5622
	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply)
	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433
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Mexico Moldova Morocco Nepal Netherlands New Zealand	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: surresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems:
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.:
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-212-422-569 00-92-213-241-2023 Selling Business Systems:
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-213-241-2023 Selling Business Systems: 00-92-213-688-9823 001-866-434 (Lenovo Customer Support
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-213-241-2023 Selling Business Systems: 00-92-21-568-9823 001-866-434 (Lenovo Customer Support Center- toll free)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-213-241-2023 Selling Business Systems: 00-92-213-688-9823 001-866-434 (Lenovo Customer Support
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-212-422-569 00-92-213-241-2023 Selling Business Systems: 00-92-21-568-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 009-800-52-10026 009-800-44-10119
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-213-241-2023 Selling Business Systems: 00-92-213-68-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 009-800-52-10026 009-800-44-10119 (Spanish)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan Panama Paraguay	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-213-241-2023 Selling Business Systems: 00-92-213-688-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 00-800-50-866 OPCION 2 (Spanish) 1-800-8908-6454 (GLOBE subscribers)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan Panama Paraguay Peru	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-212-422-569 00-92-213-241-2023 Selling Business Systems: 00-92-215-68-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 009-800-52-10026 009-800-44-10119 (Spanish) 0-800-5908-6454 (GLOBE subscribers) 1-800-9908-6454 (GLOBE subscribers)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan Panama Paraguay Peru Philippines	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-212-422-569 00-92-213-241-2023 Selling Business Systems: 00-92-21-568-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 009-800-52-10026 009-800-44-10119 (Spanish) 0-800-50-866 OPCION 2 (Spanish) 1-800-8908-6454 (GLOBE subscribers) 1-800-8908-6454 (GLOBE subscribers) 1-800-8908-6454 (GLOBE subscribers) (Tagalog, English)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan Panama Paraguay Peru Philippines	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460-5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-212-422-569 00-92-213-241-2023 Selling Business Systems: 00-92-21-568-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 009-800-52-10026 009-800-44-10119 (Spanish) 0-800-50-866 OPCION 2 (Spanish) 1-800-8908-6454 (GLOBE subscribers) 1-800-1441-0719 (PLDT subscribers) (Tagalog, English) 48-22-878-6999 (Polish, English)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan Panama Paraguay Peru Philippines	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2469-6255 Gulf Business Machines Services (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-213-241-2023 Selling Business Systems: 00-92-213-241-2023 Selling Business Systems: 00-92-215-68-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 009-800-52-10026 009-800-44-10119 (Spanish) 0-800-50-866 OPCION 2 (Spanish) 1-800-8908-6454 (GLOBE subscribers) 1-800-1441-0719 (PLDT subscribers) (Tagalog, English) 48-22-878-6999 (Polish, English) 808-225-115 (Standard charges apply) (Portuguese) Al Mana Computer Services:
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan Panama Paraguay Peru Philippines Poland Portugal	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-213-241-2023 Selling Business Systems: 00-92-213-688-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 00-800-50-866 OPCION 2 (Spanish) 1-800-8908-6454 (GLOBE subscribers) 1-800-8908-6454 (GLOBE subscribers) 1-800-8908-6454 (GLOBE subscribers) 1-800-8908-6454 (GLOBE subscribers) (Tagalog, English) 48-22-878-6999 (Polish, English) 808-225-115 (Standard charges apply) (Portuguese) Al Mana Computer Services: 00-9744-4489-966 (ext. 1992)
Mexico Moldova Morocco Nepal Netherlands New Zealand Nicaragua Nigeria Norway Oman Pakistan Panama Paraguay Peru Philippines Poland Portugal	001-866-434-2080 01-800-083-5622 01-554-738-0318 (Standard charges apply) (Spanish) 0-60223433 (Standard charges apply) (Russian, English) 212-5-22-509-35 (Arabic) 977-985-0-0 300-071-399 (mobile) Email: suresh@megatech.com.np 020-513-3939 (Dutch) 0508-770-506 (English) 001-800-220-2282 (Spanish) 070-8060-1481 (English) 8152-1550 (Norwegian) Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2469-6255 Goverseas Business Machines (GBMS): 00-968-2455-9831 International Office Products (pvt) Ltd.: 00-92-213-241-2023 Selling Business Systems: 00-92-213-241-2023 Selling Business Systems: 00-92-215-68-9823 001-866-434 (Lenovo Customer Support Center- toll free) (Spanish) 009-800-52-10026 009-800-44-10119 (Spanish) 0-800-50-866 OPCION 2 (Spanish) 1-800-8908-6454 (GLOBE subscribers) 1-800-1441-0719 (PLDT subscribers) (Tagalog, English) 48-22-878-6999 (Polish, English) 808-225-115 (Standard charges apply) (Portuguese) Al Mana Computer Services:

Country or region	Telephone number			
Romania	4-021-224-4015 (Romanian)			
Russia	+7-499-705-6204			
	+7-495-240-8558			
	(Standard charges apply)			
	(Russian)			
Saint Lucia	1-800-426-7378 (English)			
Saudi Arabia	800-84-451-28			
	(Standard charges apply)			
	(Arabic)			
Singapore	6818-5315 (Standard charges apply)			
	1-800-415-5529			
Olavaskia	(English, Mandarin, Bahasa Malaysia)			
Slovakia	421-2-4954-5555			
Slovenia	386-1-2005-60 (Slovenian)			
South Africa	0800-110-756 (English)			
Spain	34-917-147-833 (Spanish) 9477-7357-123			
Sri Lanka				
Cwodon	(Sumathi Information systems) (English)			
Sweden	077-117-1040 (Warranty service and			
Switzerland	support) (Swedish) 0800-55-54-54 (Warranty service and			
Switzerianu	support)			
	(German, French, Italian)			
Taiwan	0800-000-702 (Mandarin)			
Thailand	001-800-4415-734			
manana	(+662) 787-3067 (Standard charges apply)			
	(Thai, English)			
Tortola	1-800-426 7378 (English)			
Trinidad and	1-800-426-7378 (English)			
Tobago	(=,			
Turkey	444-04-26 (Turkish)			
Turks and	1-800-426-7378 (English)			
Caicos				
Ukraine	0800-800-018 (Standard charges apply)			
	(Ukraine, Russian, English)			
United Arab	8000-3570-2810 (Standard charges apply)			
Emirates	(Arabic)			
United	03705-500-900 (local rate)			
Kingdom	(Standard warranty support)			
	(English)			
United States	1-800-426-7378 (English)			
Uruguay	000-411-005-6649 (Spanish)			
Venezuela	0-800-100-2011 (Spanish)			
Vietnam	120-11072 (Toll Free)			
	84-8-4458-1042 (Standard charges apply)			
Yemen	Al Khirbash and Agencies:			
	00-967-1209-8278			
	Yemen Business Machines (YBM):			
	00-967-3-213324			
	00-967-3-214655			
	00-967-3-213909			

Lenovo product service information for Taiwan

委製商/進口商名稱: 荷蘭商聯想股份有限公司台灣分公司 進口商地址:台北市中山區北安路 780 號 7 樓 進口商電話: 0800-000-702 (代表號)

Recycling and environmental information

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT

For information on recycling Lenovo products, go to: https://www.lenovo.com/recycling

For additional recycling and environmental statements, refer to your User Guide. See "Accessing your User Guide" for details.

The latest environmental information about our products is available at:

https://www.lenovo.com/ecodeclaration

Important battery and WEEE information

Batteries and electrical and electronic equipment marked with the symbol of a crossed-out wheeled bin may not be disposed as unsorted municipal waste. Batteries and waste of electrical and electronic equipment (WEEE) shall be treated separately using the collection framework available to customers for the return, recycling, and treatment of batteries and WEEE.

When possible, remove and isolate batteries from WEEE prior to placing WEEE in the waste collection stream. Batteries are to be collected separately using the framework available for the return, recycling, and treatment of batteries and accumulators. Country-specific information is available at: https://www.lenovo.com/recycling

WEEE information (Hungary)

A magyar törvények értelmében, a 197/2014 (VIII.1.) kormányrendelet 12. szakaszának (1)-(5) cikkében foglaltak szerint Lenovo mint gyártó állja a keletkező költséaeket.

Recycling information for Japan

日本でのリサイクルまたは廃棄についての詳細は、Web サイト https://www.lenovo.com/recycling/japan を参照 してください。

Recycling information for Mainland China

《废弃电器电子产品回收处理管理条例》提示性说明 联想鼓励拥有联想品牌产品的用户当不再需要此类产品时, 遵守国家废弃电器电子产品回收处理相关法律法规,将其交 给当地具有国家认可的回收处理资质的厂商进行回收处理。 更多回收服务信息,请点击进入

http://support.lenovo.com.cn/activity/551.htm

Restriction of Hazardous Substances Directive (RoHS)

European Union RoHS

This Lenovo product, with included parts (cables, cords, and so on) meets the requirements of Directive 2011/65/EU on the restriction of the use of certain hazardous substances in electrical and electronic equipment ("RoHS recast" or "RoHS 2").

For more information about Lenovo worldwide compliance on RoHS, go to:

www.lenovo.com/rohs-communication

Mainland China RoHS

产品中有害物质的名称及含量						
部件名称	有害物质					
	铅	汞	镉	六价铬	多溴联苯	多溴二苯醚
	(Pb)	(Hg)	(Cd)	(Cr(VI))	(PBB)	(PBDE)
印刷电路 板组件*	X	О	0	О	0	0
硬盘	X	0	0	0	0	0
光驱	X	0	0	0	0	0
内存	X	0	0	0	0	0
电脑I/O 附件	x	О	0	О	О	0
电源	X	0	0	0	0	0
键盘	X	0	0	0	0	0
鼠标	X	0	0	0	0	0
机箱/附件	X	0	0	0	0	0
电池	X	О	0	0	0	0

而无法实现有害物质的替代。

本表格依据SJ/T 11364的规定编制。 O:表示该有害物质在该部件所有均质材料中的含量均 在GB/T 26572规定的限量要求以下。

X: 表示该有害物质至少在该部件的某一均质材料中的 含量超出GB/T 26572规定的限量要求。 注: 表中标记"X"的部件,皆因全球技术发展水平限制

印刷电路板组件*:包括印刷电路板及其零部件、电容和连接器 根据型号的不同,可能不会含有以上的所有部件,请以



在中华人民共和国境内销售的电子信息产品 必须标识此标志,标志内的数字代表在正常 使用状态下的产品的环保使用期限

Turkish RoHS

The Lenovo product meets the requirements of the Republic of Turkey Directive on the Restriction of the Use of Certain Hazardous Substances in Waste Electrical and Electronic Equipment (WEEE).

Türkiye AEEE Yönetmeliğine Uygunluk Beyanı

Bu Lenovo ürünü. T.C. Cevre ve Orman Bakanlığı'nın "Atık Elektrik ve Elektronik Eşyalarda Bazı Zararlı Maddelerin Kullanımının Sınırlandırılmasına Dair Yönetmelik (AEEE)" direktiflerine uygundur. AEEE Yönetmeliğine Uygundur.

Ukraine RoHS

Цим підтверджуємо, що продукція Леново відповідає вимогам нормативних актів України, які обмежують вміст небезпечних речовин

India RoHS

RoHS compliant as per E-Waste (Management) Rules.

Compliance information

The latest compliance information is available at: https://www.lenovo.com/compliance

Electromagnetic emission notices

This device has been tested and found to comply with the limits for a Class B digital device. The User Guide for this product provides the complete Class B compliance statements that are applicable for this device. See "Accessing your User Guide" for additional information.

European Union conformity

EU contact: Lenovo (Slovakia), Landererova 12, 811 09 Bratislava, Slovakia



Compliance to Directives for Information Technology Equipment (ITE) and Radio Equipment

EMC Directive Statement: This product is in conformity with the protection requirements of EU Council Directive 2014/30/EU on the approximation of the laws of the Member States relating to electromagnetic compatibility. The full compliance statement is located in the User Guide. See "Accessing your User Guide" in this document for additional information.

Models with a radio device:

Compliance with the Radio Equipment Directive

Hereby, Lenovo (Singapore) Pte. Ltd., declares that the radio equipment types ThinkStation P520c and ThinkStation P520 are in compliance with Directive 2014/53/EU.

The full text of the system EU declaration of conformity and the EU wireless module declarations are available at the following Internet address:

https://www.lenovo.com/us/en/compliance/eu-doc

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

Frequency band	Wireless Module	Maximum transmit power [dBm]
802.11b/g/n 2400 – 2483.5 MHz	8265NGW	< 20
802.11a/n/ac 5150 – 5725 MHz	8265NGW	< 23
802.11a/n/ac 5725 – 5875 MHz	8265NGW	< 13.98
Bluetooth BR/EDR/LE 2400 – 2483.5 MHz	8265NGW	< 20

Wireless-radio compliance information

Computer models equipped with wireless communications comply with the radio frequency and safety standards of any country or region in which it has been approved for wireless use.

Besides this document, ensure that you read the Regulatory Notice for your country or region before using the wireless devices contained in your computer. To obtain a PDF version of the Regulatory Notice, go to https://support.lenovo.com.

Brazil wireless-radio compliance information

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

This equipment is not protected against harmful interference and may not cause interference with duly authorized systems.

Mexico wireless-radio compliance information Advertencia: En Mexico la operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Singapore wireless-radio compliance information

Complies with IMDA Standards DB102306

Korean wireless-radio compliance information

무선설비 전파 혼신 (사용주파수 2400~2483.5, 5725~5825 무선제품해당) 해당 무선설비가 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음

Additional compliance information

Brazil audio notice

Ouvir sons com mais de 85 decibéis por longos períodos pode provocar danos ao sistema auditivo.

Eurasian compliance mark





Select models conform to ENERGY STAR® requirements. Additional ENERGY STAR information is in your User Guide. See "Accessing your User Guide".