



Lenovo Health Check Services

Stay Ahead of IT Challenges

Peace of Mind for Your Data Center

In today's complex data centers, keeping your major systems operating at their highest performance levels can mean the difference between staying ahead of problems and becoming a victim to them. Lag times caused by out-of-date firmware can slow your operations, making your IT infrastructure's vitality more dependent than ever on regular updates.

Those updates are critical for maintaining optimal data center performance, but keeping up with them can be time consuming and distracting for your in-house IT professionals working on more important projects that advance your strategic business goals.

Having a trusted partner to do regular, detailed health checks is central to maintaining efficiency and ensuring your system—and business—are always running at their best. For Health Checks, along with ongoing management and the infrastructure support you need, Lenovo Services experts offer the expertise and reliability certification you deserve.

Maximize System Performance and Improve Reliability

Every data center is unique, and Lenovo Services experts will assess your data center environment, report their findings, and make required updates in a process designed to make staying ahead of performance and efficiency worries a thing of the past.

The thorough process includes a full suite of services that include:

- A pre-planning call to discuss health check tasks and agree upon an appropriate service window
- Perform an onsite initial hardware verification
- Take inventory of all software levels and create a list of update recommendations
- Perform updates/upgrades where applicable to Lenovo best practices
- Take appropriate corrective action if any updates cause undesirable results
- Provide post Health Check documentation detailing original inventory, recommended changes, and actual changes of each installed component.

One Service, Many Vendors

Health Check supports Lenovo-branded server, storage, and networking devices, as well as select Lenovo-supported products from other vendors that are sold by Lenovo or a Lenovo-authorized reseller.

Lenovo Services experts have a thorough understanding of optimal operating standings, and will analyze code levels of firmware and device drivers on all supported hardware, eliminating the need to use multiple service firms for your diverse environment.

Lenovo

Your Robust IT Environment Begins Now

To ensure your data center anticipates and stops firmware-related downtimes before they start, make the smart business decision and add Health Check Services to your existing support plan today by contacting your Lenovo account representative.

For More Information

To learn more about Lenovo Services, contact your Lenovo representative or Business Partner, or visit <https://www.lenovo.com/us/en/data-center/services/Support-Services/p/support-services>

About Lenovo

Lenovo (HKSE: 992) (ADR: LNVGY) is a US\$45 billion Fortune 500 company and a global technology leader in driving Intelligent Transformation. Lenovo's data center solutions (ThinkSystem, ThinkAgile) are creating the capacity and computing power that are changing business and society.

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