# **Inspiron 7591**

Setup and Specifications



| Notes, cautions, and warnings  |
|--|
| i) NOTE: A NOTE indicates important information that helps you make better use of your product.  |
| CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.   |
| WARNING: A WARNING indicates a potential for property damage, personal injury, or death.   |
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2019 - 09

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## Set up your Inspiron 7591

- i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.
- 1. Connect the power adapter and press the power button.



- NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.
- NOTE: After the computer is turned on for the first time and the operating system setup is complete, it can be subsequently turned on by opening the display from the closed position.
- 2. Finish operating system setup.

#### For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles SLN151664 and SLN151748 at www.dell.com/support.

#### For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- · Connect to a network for Windows updates.
  - NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- · If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- · On the **Support and Protection** screen, enter your contact details.
- 3. Locate and use Dell apps from the Windows Start menu—Recommended

#### Table 1. Locate Dell apps

# DELL

Resources

# Description My Dell

Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.

#### Resources

#### Description



#### SupportAssist

Pro-actively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support.



NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.



#### **Dell Update**

Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support.



#### **Dell Digital Delivery**

Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/ support.

# Views of Inspiron 7591

### Right



#### 1. microSD-card slot

Reads from and writes to the microSD-card.

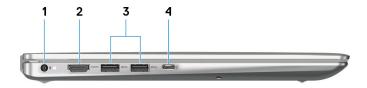
#### 2. USB 3.1 Gen 1 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

#### 3. Headset port

Connect headphones or a headset (headphone and microphone combo).

### Left



#### 1. Power-adapter port

Connect a power adapter to provide power to your computer.

#### 2. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

#### 3. USB 3.1 Gen 1 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

#### 4. Thunderbolt 3 (USB Type-C) port

Supports USB 3.1 Gen 2, DisplayPort 1.2, Thunderbolt 3 and also enables you to connect to an external display using a display adapter. Provides data transfer rates up to 10 Gbps for USB 3.1 Gen 2 and up to 40 Gbps for Thunderbolt 3.

### **Base**



#### 1. Left-click area

Press to left-click.

#### 2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

#### 3. Right-click area

Press to right-click.

#### 4. Power button with optional fingerprint reader

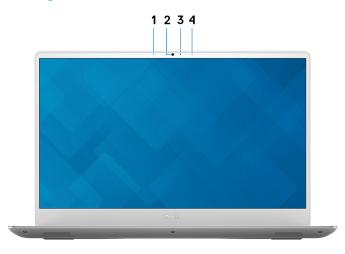
Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

### **Display**



#### 1. Left microphone

Provides digital sound input for audio recording and voice calls.

#### 2. Camera

Enables you to video chat, capture photos, and record videos.

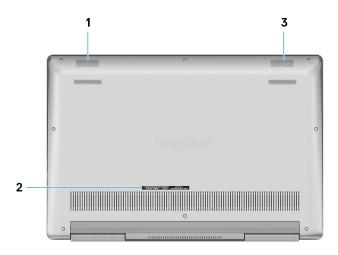
#### 3. Camera-status light

Turns on when the camera is in use.

#### 4. Right microphone

Provides digital sound input for audio recording and voice calls.

### **Bottom**



#### 1. Left speaker

Provides audio output.

#### 2. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

#### 3. Right speaker

Provides audio output.

# **Specifications of Inspiron 7591**

# **Dimensions and weight**

#### Table 2. Dimensions and weight

| Description      | Values  |
|------------------|---|
| Height:          |   |
| Front            | 17.95 mm (0.71 in.)   |
| Rear             | 19.9 mm (0.78 in.)  |
| Width            | 357.6 mm (14.08 in.)  |
| Depth            | 238.8 mm (9.4 in.)  |
| Weight (maximum) | 2.08 kg (4.59 lb)   |
|                  | NOTE: The weight of your computer depends on the configuration ordered and the manufacturing variability. |

### **Processors**

#### **Table 3. Processors**

| Description         | Values  |   |   |
|---------------------|---|---|---|
| Processors          | 9 <sup>th</sup> Generation Intel Core<br>i5-9300H | 9 <sup>th</sup> Generation Intel Core<br>i7-9750H | 9 <sup>th</sup> Generation Intel Core<br>i9-9880H |
| Wattage             | 45 W  | 45 W  | 45 W  |
| Core count          | 4   | 6   | 8   |
| Thread count        | 8   | 12  | 16  |
| Speed               | Up to 4.1 GHz                                     | Up to 4.5 GHz                                     | Up to 4.8 GHz                                     |
| Cache               | 8 MB  | 12 MB   | 16 MB   |
| Integrated graphics | Intel UHD 630 Graphics                            | Intel UHD 630 Graphics                            | Intel UHD 630 Graphics                            |

### Chipset

#### Table 4. Chipset

| Description | Values   |
|-------------|--|
| Chipset     | Intel HM370                                    |
| Processor   | 9 <sup>th</sup> Generation Intel Core i5/i7/i9 |

| Description    | Values        |
|----------------|---------------|
| DRAM bus width | 64-bit        |
| Flash EPROM    | 16 MB         |
| PCIe bus       | Up to Gen 3.0 |

# **Operating system**

- · Windows 10 Home (64-bit)
- · Windows 10 Professional (64-bit)
- · Ubuntu

## **Memory**

#### Table 5. Memory specifications

| Description              | Values  |  |
|--------------------------|---|--|
| Slots                    | Two-SODIMM slots  |  |
| Туре                     | Dual-channel DDR4   |  |
| Speed                    | 2666 MHz  |  |
| Maximum memory           | 32 GB   |  |
| Minimum memory           | 8 GB  |  |
| Memory size per slot     | 8 GB, 12 GB, 16 GB, 32 GB   |  |
| Configurations supported | <ul> <li>8 GB DDR4 at 2666 MHz (1 x 8 GB)</li> <li>16 GB DDR4 at 2666 MHz (2 x 8 GB)</li> <li>16 GB DDR4 at 2666 MHz (1 x 16 GB)</li> <li>32 GB DDR4 at 2666 MHz (2 x 16 GB)</li> </ul> |  |

### Ports and connectors

#### Table 6. External ports and connectors

#### External:

| USB                | <ul><li>Three USB 3.1 Gen 1 ports</li><li>One Thunderbolt 3 (USB Type-C) port</li></ul> |
|--------------------|---|
| Audio              | One headset (headphone and microphone combo) port                                       |
| Video              | One HDMI 2.0 port   |
| Media card reader  | One microSD-card slot   |
| Docking port       | Not supported   |
| Power adapter port | One 4.5 mm x 2.9 mm DC-in   |
| Security           | Not supported   |

Table 7. Internal ports and connectors

#### Internal:

| One M.2 2230 slot for WLAN One M.2 2280/2230/2242 slot for Solid-State Drive (SSD)/ Intel Optane One M.2 2280 slot for PCIe SSD |
|---|
| NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article SLN301626.               |

### Communications

#### Wireless module

#### Table 8. Wireless module specifications

| Description               | Values  |   |
|---------------------------|---|---|
| Model number              | Qualcomm QCA61x4A   | Intel 9560  |
| Transfer rate             | Up to 867 Mbps  | Up to 1730 Mbps   |
| Frequency bands supported | 2.4 GHz/5 GHz   | 2.4 GHz/5 GHz   |
| Wireless standards        | <ul><li>Wi-Fi 802.11 a/b/g</li><li>Wi-Fi 4 (Wi-Fi 802.11n)</li><li>Wi-Fi 5 (Wi-Fi 802.11ac)</li></ul> | <ul><li>Wi-Fi 802.11 a/b/g</li><li>Wi-Fi 4 (Wi-Fi 802.11n)</li><li>Wi-Fi 5 (Wi-Fi 802.11ac)</li></ul> |
| Encryption                | <ul><li>64-bit/128-bit WEP</li><li>AES-CCMP</li><li>TKIP</li></ul>                                    | <ul><li>64-bit/128-bit WEP</li><li>AES-CCMP</li><li>TKIP</li></ul>                                    |
| Bluetooth                 | Bluetooth 4.2   | Bluetooth 5   |

### **Audio**

#### Table 9. Audio specifications

| Description                | Values                                     |
|----------------------------|--|
| Controller                 | Realtek ALC3254                            |
| Stereo conversion          | Supported                                  |
| Internal interface         | Intel HDA                                  |
| External interface         | Headset Combo Connector                    |
| Speakers                   | Two  |
| Internal speaker amplifier | Supported (Audio codec built-in amplifier) |
| External volume controls   | Keyboard shortcut controls                 |
| Speaker output:            |  |
| Average                    | 2 W  |

| Description      | Values                 |
|------------------|------------------------|
| Peak             | 2.5 W                  |
| Subwoofer output | Not supported          |
| Microphone       | Dual-array microphones |

### **Storage**

Your computer supports one of the following configurations:

- · One 2.5-inch hard-disk drive
- · One M.2 2230/2280 Solid-State Drive (SSD)
- One 2.5-inch hard-drive and one M.2 2230/2280 Solid-State Drive (SSD)
- · One 2.5-inch hard-drive and one M.2 2230/2280 Intel Optane storage

The primary drive of your computer varies with the storage configuration. For computers with a M.2 drive, the M.2 drive is the primary drive

#### Table 10. Storage specifications

| Form factor                            | Interface type                                   | Capacity     |
|--|--|--------------|
| One 2.5-inch hard-disk drive           | SATA AHCI, up to 6 Gbps                          | Up to 2 TB   |
| One M.2 2230/2280 solid-state drive    | PCIe Gen 3.0 x4 NVMe + SATA3 AHCI, up to 32 Gbps | Up to 512 GB |
| One M.2 2230/2280 Intel Optane Storage | PCle Gen 3.0 x4 NVMe, up to 32 Gbps              | Up to 512 GB |

### Intel Optane memory (optional)

Intel Optane technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane memory installed in your computer.

Your computer supports the following Intel Optane memory:

- Intel Optane Memory M15
- · Intel Optane Memory H10 with solid-state storage

#### **Intel Optane Memory M15**

Intel Optane Memory M15 functions only as a non-volatile storage cache/accelerator, enabling enhanced read/write speeds for hard-drive storage. It neither replaces nor adds to the memory (RAM) installed on your computer.

#### **Table 11. Intel Optane Memory M15 specifications**

| Description | Values         |
|-------------|----------------|
| Interface   | PCIe 3.0 x2    |
| Connector   | M.2            |
| Form factor | 2280           |
| Capacity    | 32 GB or 64 GB |

- NOTE: Intel Optane Memory M15 is supported on computers that meet the following requirements:
  - 7<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processors
  - Windows 10 64-bit version or higher (Anniversary Update)
  - Intel Rapid Storage Technology driver version 15.9.1.1018 or higher

#### Intel Optane Memory H10 with solid-state storage

Intel Optane Memory H10 with solid-state storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 12. Intel Optane Memory H10 with solid-state storage specifications

| Description                    | Values   |
|--------------------------------|--|
| Interface                      | PCle 3.0 x4  |
|                                | <ul> <li>One PCle 3.0 x2 for Optane memory</li> <li>One PCle 3.0 x2 for solid-state storage</li> </ul> |
| Connector                      | M.2  |
| Form factor                    | 2280   |
| Capacity (Optane memory)       | Up to 32 GB  |
| Capacity (solid-state storage) | Up to 512 GB   |

- NOTE: Intel Optane Memory H10 with solid-state storage is supported on computers that meet the following requirements:
  - 9<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processors
  - Windows 10 64-bit version or higher (Anniversary Update)
  - Intel Rapid Storage Technology driver version 15.9.1.1018 or higher

### Media-card reader

Table 13. Media-card reader specifications

| Description                                | Values           |
|--|------------------|
| Туре                                       | One SD card slot |
| Cards supported Micro Secure Digital (mSD) |                  |

### Keyboard

#### Table 14. Keyboard specifications

| Description    | Values  |  |
|----------------|---|--|
| Туре           | Backlit keyboard  |  |
| Layout         | QWERTY  |  |
| Number of keys | <ul><li>United States and Canada: 101 keys</li><li>United Kingdom: 102 keys</li><li>Japan: 105 keys</li></ul> |  |
| Size           | X=18.70 mm key pitch<br>Y=18.05 mm key pitch  |  |

| Description   | Values   |
|---------------|--|
| Shortcut keys | Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.  i NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program. |
|               | Keyboard shortcuts   |

### Camera

#### **Table 15. Camera specifications**

| Description            | Values                                  |
|------------------------|---|
| Number of cameras      | One                                     |
| Туре                   | RGB HD camera                           |
| Location               | Front camera                            |
| Sensor type            | CMOS sensor technology                  |
| Resolution:            |   |
| Still image            | 0.92 megapixels                         |
| Video                  | 1280 x 720 (HD) at 30 frames per second |
| Diagonal viewing angle | 74.9 degrees                            |

### **Touchpad**

#### **Table 16. Touchpad specifications**

| Description | Values         |
|-------------|----------------|
| Resolution: |                |
| Horizontal  | 3211           |
| Vertical    | 2431           |
| Dimensions: |                |
| Horizontal  | 105 mm (4 in.) |
| Vertical    | 80 mm (3 in.)  |

# **Touchpad gestures**

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article 4027871 at support.microsoft.com.

## **Power adapter**

#### Table 17. Power adapter specifications

| Description                 | Values                         |                                |
|-----------------------------|--------------------------------|--------------------------------|
| Туре                        | E90W                           | E130W                          |
| Diameter (connector)        | 4.5 mm x 2.9 mm                | 4.5 mm x 2.9 mm                |
| Input voltage               | 100 VAC x 240 VAC              | 100 VAC x 240 VAC              |
| Input frequency             | 50 Hz x 60 Hz                  | 50 Hz x 60 Hz                  |
| Input current (maximum)     | 1.5 A                          | 2.5 A                          |
| Output current (continuous) | 4.62 A                         | 6.7 A                          |
| Rated output voltage        | 19.5 VDC                       | 19.5 VDC                       |
| Temperature range:          |                                |                                |
| Operating                   | 0°C to 40°C (32°F to 104°F)    | 0°C to 40°C (32°F to 104°F)    |
| Storage                     | 40°C to -40°C (104°F to -40°F) | 40°C to -40°C (104°F to -40°F) |

# **Battery**

#### **Table 18. Battery specifications**

| Description        | Values  |   |
|--------------------|---|---|
| Туре               | 3-cell lithium-ion (56 WHr)   | 6-cell lithium-ion (97 WHr)   |
| Voltage            | 11.4 VDC  | 11.4 VDC  |
| Weight (maximum)   | 0.25 kg (0.55 lb)   | 0.37 kg (0.82 lb)   |
| Dimensions:        |   |   |
| Height             | 223.4 mm (8.8 in.)  | 330.7 mm (13.02 in.)  |
| Width              | 72 mm (2.83 in.)  | 72 mm (2.83 in.)  |
| Depth              | 7.2 mm (0.28 in.)   | 7.2 mm (0.28 in.)   |
| Temperature range: |   |   |
| Operating          | 0°C to 35°C (32°F to 95°F)  | 0°C to 35°C (32°F to 95°F)  |
| Storage            | 35°C to -40°C (95°F to -40°F)   | 35°C to -40°C (95°F to -40°F)   |
| Operating time     | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. |
|                    |   |   |

**Description** Values

Charging time (approximate)

4 hours (when the computer is off)

NOTE: Control the charging time,
duration, start and end time, and so
on using the Dell Power Manager
application. For more information on
the Dell Power Manager see, *Me and My Dell* on https://www.dell.com/

4 hours (when the computer is off)

(i) NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, *Me and My Dell* on https://www.dell.com/

| Life span (approximate) | 300 discharge/charge cycles   | 300 discharge/charge cycles |
|-------------------------|---|-----------------------------|
| Coin-cell battery       | CR2032  | CR2032                      |
| Operating time          | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. |                             |

### **Display**

**Table 19. Display specifications** 

| Description                 | Values                       |                              |
|-----------------------------|------------------------------|------------------------------|
| Туре                        | Full High Definition (FHD)   | Ultra High Definition (UHD)  |
| Panel technology            | WVA (Wide View Angle)        | WVA (Wide View Angle)        |
| Luminance (typical)         | 300 nits                     | 500 nits                     |
| Dimensions (Active area):   |                              |                              |
| Height                      | 350.7 mm (13.81 in.)         | 350.7 mm (13.81 in.)         |
| Width                       | 205.7 mm (8.1 in.)           | 205.7 mm (8.1 in.)           |
| Diagonal                    | 394 mm (15.51 in.)           | 394 mm (15.51 in.)           |
| Native resolution           | 1920 x 1080 (FHD, non-touch) | 3840 x 2160 (UHD, non-touch) |
| Megapixels                  | 2                            | 8                            |
| Color gamut                 | 72% (NTSC)                   | 100% (Adobe)                 |
| Pixels per inch (PPI)       | 141                          | 282                          |
| Contrast ratio (min)        | 600:1                        | 800:1                        |
| Response time (max)         | 35 ms                        | 35 ms                        |
| Refresh rate                | 60 Hz                        | 60 Hz                        |
| Horizontal view angle       | 80/80 +/- degrees            | 80/80 +/- degrees            |
| Vertical view angle         | 80/80 +/- degrees            | 80/80 +/- degrees            |
| Pixel pitch                 | 0.18 mm                      | 0.09 mm                      |
| Power consumption (maximum) | 6.2 W                        | 10 W                         |
|                             |                              |                              |

| Description                 | Values        |               |
|-----------------------------|---------------|---------------|
| Anti-glare vs glossy finish | Anti-glare    | Anti-glare    |
| Touch options               | Not supported | Not supported |

## Fingerprint reader (optional)

#### Table 20. Fingerprint reader specifications

| Description       | Values          |
|-------------------|-----------------|
| Sensor technology | Capacitive      |
| Sensor resolution | 500 dpi         |
| Sensor area       | 10.52 x 7.42 mm |
| Sensor pixel size | N/A             |

### Video

#### Table 21. Video specifications

#### Discrete graphics

| Controller                               | External display support | Memory size | Memory Type |
|--|--------------------------|-------------|-------------|
| NVIDIA GTX N18P-G0                       | Not supported            | 4 GB        | GDDR5       |
| NVIDIA GTX 1050 N17P-G0-K1 Not supported |                          | 3 GB        | GDDR5       |

#### Table 22. Video specifications

#### Integrated graphics

| Controller             | External display support | Memory size          | Processor   |
|------------------------|--------------------------|----------------------|---|
| Intel UHD 630 Graphics | One HDMI 2.0 port        | Shared system memory | 9 <sup>th</sup> Generation Intel<br>Core i5/i7/i9 |

# **Computer environment**

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

#### Table 23. Computer environment

|                             | Operating                   | Storage                        |
|-----------------------------|-----------------------------|--------------------------------|
| Temperature range           | 0°C to 40°C (32°F to 104°F) | -40°C to 65°C (-40°F to 149°F) |
| Relative humidity (maximum) | 10% to 90% (non-condensing) | 0% to 95% (non-condensing)     |
| Vibration (maximum)*        | 0.66 GRMS                   | 1.3 GRMS                       |
| Shock (maximum)             | 140 G†                      | 160 G†                         |
| Altitude (maximum)          | N/A                         | N/A                            |

<sup>\*</sup> Measured using a random vibration spectrum that simulates user environment.

<sup>†</sup> Measured using a 2 ms half-sine pulse when the hard drive is in use.

### **Keyboard shortcuts**

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, 2 is typed out; if you press **Shift + 2**, @ is typed out.

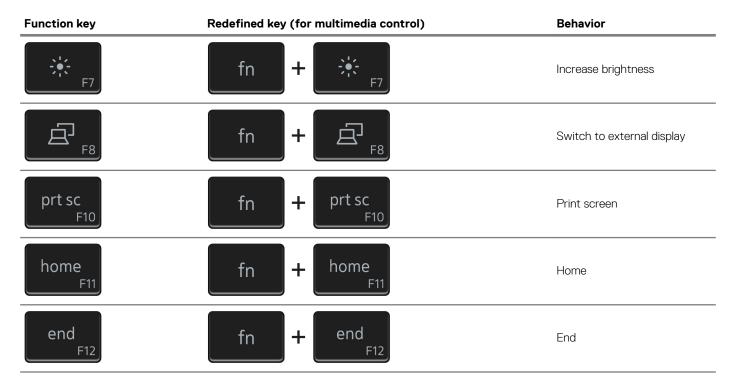
The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing  $\mathbf{Fn} + \mathbf{Esc}$ . Subsequently, multi-media control can be invoked by pressing  $\mathbf{Fn}$  and the respective function key. For example, mute audio by pressing  $\mathbf{Fn} + \mathbf{F1}$ .

NOTE: You can also define the primary behavior of the function keys (F1-F12) by changing Function Key Behavior in BIOS setup program.

Table 24. List of keyboard shortcuts

| Function key         | Redefined key (for multimedia control)   | Behavior   |
|----------------------|--|--|
| ×                    | + < □× _ <sub>F1</sub>   | Mute audio   |
| , F2                 | fn + \( \( \cd\) \( \ | Decrease volume  |
|                      | fn + 🗘 🖒 🕞   | Increase volume  |
| ⊳II                  | + >  | Play/Pause   |
| ·<br>当<br>F5         | fn + '\\(  | Toggle keyboard backlight (optional)  NOTE: Non-backlight keyboards have F5 function key without the backlight icon and does not support toggle keyboard backlight function. |
| -; <b>ċ</b> ;-<br>F6 | fn + ···································   | Decrease brightness  |



The  ${\bf Fn}$  key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 25. List of keyboard shortcuts

| Function key | Behavior              |
|--------------|-----------------------|
| fn + B       | Pause/Break           |
| fn + S       | Toggle scroll lock    |
| fn + R       | System request        |
| fn + ctrl    | Open application menu |
| fn + esc     | Toggle Fn-key lock    |

# Getting help and contacting Dell

#### Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 26. Self-help resources

| Self-help resources   | Resource location  |
|---|--|
| Information about Dell products and services  | www.dell.com   |
| My Dell   | DELL   |
| Tips  | **   |
| Contact Support   | In Windows search, type Contact Support, and press Enter.  |
| Online help for operating system  | www.dell.com/support/windows   |
|   | www.dell.com/support/linux   |
| Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.                                | www.dell.com/support   |
| Dell knowledge base articles for a variety of computer concerns.  | <ol> <li>Go to www.dell.com/support.</li> <li>Type the subject or keyword in the Search box.</li> <li>Click Search to retrieve the related articles.</li> </ol>                                |
| Learn and know the following information about your product:  | See Me and My Dell at www.dell.com/support/manuals.  |
| <ul><li>Product specifications</li><li>Operating system</li></ul>   | To locate the <i>Me and My Dell</i> relevant to your product, identify your product through one of the following:  |
| <ul> <li>Setting up and using your product</li> <li>Data backup</li> <li>Troubleshooting and diagnostics</li> <li>Factory and system restore</li> <li>BIOS information</li> </ul> | <ul> <li>Select Detect Product.</li> <li>Locate your product through the drop-down menu under View Products.</li> <li>Enter the Service Tag number or Product ID in the search bar.</li> </ul> |

#### **Contacting Dell**

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

- (i) NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.
- NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.