Inspiron 3793

Setup and Specifications



| NOTE: A NOTE indicates important information that helps you make better use of your product. | | |
|---|--|--|
| CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem. | | |
| WARNING: A WARNING indicates a potential for property damage, personal injury, or death. | | |
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Notes, cautions, and warnings

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Set up your Inspiron 3793

- NOTE: The images in this document may differ from your computer depending on the configuration you ordered.
- 1. Connect the power adapter and press the power button.



- NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.
- 2. Finish operating system setup.

For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles SLN151664 and SLN151748 at www.dell.com/support.

For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- · Connect to a network for Windows updates.
 - NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- · If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.
- 3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps

| (D&TT) |
|--------|
|--------|

Resources

My Dell

Description

Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.



SupportAssist

Pro-actively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support.

i NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.

Resources

Description



Dell Update

Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support.



Dell Digital Delivery

Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/support.

Views of Inspiron 3793

Right



1. SD-card slot

Reads from and writes to the SD card.

2. USB 2.0 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

3. Optical drive

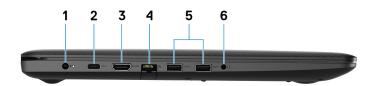
Reads from and writes to CDs, DVDs, and Blu-ray discs.

i NOTE: Blu-ray support is only available in certain regions.

4. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Left



1. Power-adapter port

Connect a power adapter to provide power to your computer.

2. USB 3.1 Gen 1 (Type-C) port (optional)

Connect to external storage devices. Provides data transfer speeds up to 5 Gbps.

i NOTE: This port does not support video/audio streaming and Power Delivery.

i NOTE: This port is only present on computers ordered with a discrete graphics configuration.

3. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

4. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

5. USB 3.1 Gen 1 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

6. Headset port

Connect headphones or a headset (headphone and microphone combo).

Base



1. Left-click area

Press to left-click.

2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

3. Right-click area

Press to right-click.

4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

Display



1. Camera

Enables you to video chat, capture photos, and record videos.

2. Camera-status light

Turns on when the camera is in use.

3. Microphone

Provides digital sound input for audio recording, voice calls, and so on.

Bottom



1. Left speaker

Provides audio output.

2. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

3. Right speaker

Provides audio output.

Specifications of Inspiron 3793

Dimensions and weight

Table 2. Dimensions and weight

| Description | Values |
|------------------|---|
| Height: | |
| Front | Non-touchscreen: 21.86 mm (0.86 in.)Touchscreen: 22.46 mm (0.88 in.) |
| Rear | Non-touchscreen: 25 mm (0.98 in.)Touchscreen: 25.60 mm (1.01 in.) |
| Width | 415.40 mm (16.35 in.) |
| Depth | 279.20 mm (10.99 in.) |
| Weight (maximum) | 3.03 kg (6.68 lb) |
| | (i) NOTE: The weight of your computer depends on the configuration ordered and the manufacturing variability. |

Processors

Table 3. Processors

| Description | Values | | |
|---------------------|---|---|---|
| Processors | 10 th Generation Intel Core i3-1005G1 | 10 th Generation Intel Core i5-1035G1 | 10 th Generation Intel Core i7-1065G7 |
| Wattage | 15 W | 15 W | 15 W |
| Core count | 2 | 4 | 4 |
| Thread count | 4 | 8 | 8 |
| Speed | Up to 3.4 GHz | Up to 3.6 GHz | Up to 3.8 GHz |
| Cache | 4 MB | 6 MB | 8 MB |
| Integrated graphics | Intel UHD Graphics | Intel UHD Graphics | Intel Iris Plus Graphics |

Chipset

Table 4. Chipset

| • | |
|-------------|---|
| Description | Values |
| Chipset | Integrated with the processor |
| Processor | 10 th Generation Intel Core i3/i5/i7 |

| Description | Values | |
|----------------|--------------|--|
| DRAM bus width | 64-bit | |
| Flash EPROM | 24 MB | |
| PCle bus | Up to Gen3.0 | |

Operating system

- · Windows 10 Home (64-bit)
- · Windows 10 Professional (64-bit)
- · Ubuntu

Memory

Table 5. Memory specifications

| Description | Values | |
|--------------------------|--|--|
| Slots | Two SODIMM slots | |
| Туре | Dual-channel DDR4 | |
| Speed | 2666 MHz/3200 MHz (discrete graphics config ONLY) | |
| Maximum memory | 16 GB | |
| Minimum memory | 4 GB | |
| Memory size per slot | 4 GB, 8 GB, 16 GB | |
| Configurations supported | 4 GB DDR4 at 2666 MHz (1 x 4 GB) 8 GB DDR4 at 2666 MHz (2 x 4 GB) 8 GB DDR4 at 2666 MHz (1 x 8 GB) 12 GB DDR4 at 2666 MHz (1 x 4 GB + 1 x 8 GB) 16 GB DDR4 at 2666 MHz (1 x 16 GB) | |

Ports and connectors

Table 6. External ports and connectors

| Description | Values |
|-------------|---|
| External: | |
| Network | On RJ-45 port |
| USB | Two USB 3.1 Gen 1 ports One USB 2.0 port One USB 3.1 Gen 1 (Type-C) port NOTE: The USB 3.1 Gen 1 (Type-C) port is optional and will only be present on computers ordered with a discrete graphics configuration. |
| Audio | One headset (headphone and microphone combo) port |
| Video | One HDMI port |

| Description | Values | |
|--|--|--|
| | (i) NOTE: The maximum resolution supported by this HDMI port is 2048x1080. | |
| Media card reader | One SD-card slot | |
| Docking port | Not supported | |
| Power adapter port | One 4.5 mm x 2.9 mm DC-in | |
| Security | One security-cable slot (wedge-shaped) | |
| Table 7. Internal ports and connectors | | |
| Description | Values | |
| Internal: | | |
| M.2 | One M.2 2230 slot for WiFi and Bluetooth combo card One M.2 2230/2280 slot for solid-state drive/Intel Optane | |

Communications

Ethernet

Table 8. Ethernet specifications

| Description | Values |
|---------------|--------------------------------------|
| Model number | RTL8106E Realtek ethernet controller |
| Transfer rate | 10/100 Mbps |

SLN301626.

Wireless module

Table 9. Wireless module specifications

| Description | Values | |
|---------------------------|--|--|
| Model number | Intel 9462NGW | Intel 9560NGW |
| Transfer rate | Up to 433 Mbps | Up to 867 Mbps |
| Frequency bands supported | 2.4 GHz/5 GHz | 2.4 GHz/5 GHz |
| Wireless standards | Wi-Fi 802.11b/g/aWi-Fi 4 (WiFi 802.11n)Wi-Fi 5 (WiFi 802.11ac) | Wi-Fi 802.11b/g/aWi-Fi 4 (WiFi 802.11n)Wi-Fi 5 (WiFi 802.11ac) |
| Encryption | 64-bit/128-bit WEPAES-CCMPTKIP | 64-bit/128-bit WEPAES-CCMPTKIP |
| Bluetooth | Bluetooth 5.0 | Bluetooth 5.0 |

(i) NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article

Audio

Table 10. Audio specifications

| Description | Values | |
|----------------------------|---------------------------------------|--|
| Controller | Realtek ALC3204 | |
| Stereo conversion | Supported | |
| Internal interface | High-definition audio | |
| External interface | Universal Audio Jack | |
| Speakers | 2 | |
| Internal speaker amplifier | Supported | |
| External volume controls | Keyboard shortcut controls | |
| Speaker output: | | |
| Average | 2 W | |
| Peak | 2.5 W | |
| Subwoofer output | Not supported | |
| Microphone | Digital microphone in camera assembly | |

Storage

Your computer supports one of the following configurations:

- · One 2.5-inch hard-drive
- One M.2 2230/2280 solid-state drive or M.2 2280 Intel Optane Memory H10 with solid-state storage
- · One 2.5-inch hard-drive and one M.2 2230/2280 solid-state drive
- One 2.5-inch hard-drive and one M.2 2280 Intel Optane memory or Intel Optane Memory H10 with solid-state storage

The primary drive of your computer varies with the storage configuration. For computers:

- with a M.2 card (either a solid-state drive or a M.2 Intel Optane Memory H10 with solid-state storage), the M.2 drive is the primary drive
- · with a M.2 2280 Intel Optane Memory M10 or M15, the 2.5-inch hard drive is the primary drive
- without a M.2 card, the 2.5-inch hard drive is the primary drive

Table 11. Storage specifications

| Storage type | Interface type | Capacity |
|---|-----------------------------------|------------------|
| 2.5-inch hard-disk drive | SATA AHCI, up to 6 Gbps | Up to 2 TB |
| M.2 2230/2280 solid-state drive | PCle Gen3.0x4 NVMe, up to 32 Gbps | Up to 512 GB |
| M.2 2280 Intel Optane Memory H10 with solid-state storage | PCle Gen3.0x2 NVMe, up to 16 Gbps | Up to 256 GB |
| 9.5 mm slimline DVD-RW drive | SATA AHCI, up to 1.5 Gbps | One slimline DVD |

Intel Optane memory (optional)

Intel Optane technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane memory installed in your computer.

Your computer supports the following Intel Optane Memory devices:

- · Intel Optane Memory M10
- Intel Optane Memory M15
- · Intel Optane Memory H10 with solid-state storage

Intel Optane Memory M10

Intel Optane Memory M10 functions only as a non-volatile storage cache/accelerator, enabling enhanced read/write speeds for hard-drive storage. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 12. Intel Optane Memory M10 specifications

| Description | Values |
|-------------|--------------------|
| Interface | PCle Gen3.0x2 NVMe |
| Connector | M.2 |
| Form factor | 2280 |
| Capacity | 16 GB or 32 GB |

- NOTE: Intel Optane Memory M10 is supported on computers that meet the following requirements:
 - 7th Generation or higher Intel Core i3/i5/i7 processors
 - Windows 10 64-bit version or higher (Anniversary Update)
 - · Intel Rapid Storage Technology driver version 15.7 or higher

Intel Optane Memory M15

Intel Optane Memory M15 functions only as a non-volatile storage cache/accelerator, enabling enhanced read/write speeds for hard-drive storage. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 13. Intel Optane Memory M15 specifications

| Description | Values |
|-------------|--------------------|
| Interface | PCIe Gen3.0x4 NVMe |
| Connector | M.2 |
| Form factor | 2280 |
| Capacity | 16 GB or 32 GB |

- (i) NOTE: Intel Optane Memory M15 is supported on computers that meet the following requirements:
 - 7th Generation or higher Intel Core i3/i5/i7 processors
 - Windows 10 64-bit version or higher (Anniversary Update)
 - Intel Rapid Storage Technology driver version 17 or higher

Intel Optane Memory H10 with solid-state storage

Intel Optane Memory H10 with solid-state storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 14. Intel Optane Memory H10 with solid-state storage specifications

| Description | Values |
|--------------------------------|---|
| Interface | PCIe Gen3.0x4 NVMe |
| | One PCle Gen3.0x2 for Optane memoryOne PCle Gen3.0x2 for solid-state storage |
| Connector | M.2 |
| Form factor | 2280 |
| Capacity (Optane memory) | Up to 16 GB |
| Capacity (solid-state storage) | Up to 256 GB |

- NOTE: Intel Optane Memory H10 with solid-state storage is supported on computers that meet the following requirements:
 - 9th Generation or higher Intel Core i3/i5/i7 processors
 - Windows 10 64-bit version or higher (Anniversary Update)
 - Intel Rapid Storage Technology driver version 17.2 or higher

Media-card reader

Table 15. Media-card reader specifications

| Description | Values | |
|-----------------|---|--|
| Туре | One SD card slot | |
| Cards supported | Secure Digital (SD)Secure Digital High Capacity (SDHC)Secure Digital Extended Capacity (SDXC) | |

Keyboard

Table 16. Keyboard specifications

| Description | Values |
|----------------|--|
| Туре | Backlit keyboard |
| Layout | QWERTY |
| Number of keys | United States and Canada: 101 keysUnited Kingdom: 102 keysJapan: 105 keys |
| Size | X=19.05 mm key pitch Y=18.05 mm key pitch |
| Shortcut keys | Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform |

Description Values

secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.

(i) NOTE: You can define the primary behavior of the function keys (F1-F12) changing Function Key Behavior in BIOS setup program.

Keyboard shortcuts

Camera

Table 17. Camera specifications

| Description | | Values | |
|---------------|-------------|---------------------------|--|
| Number of ca | ameras | One | |
| Туре | | RGB HD camera | |
| Location | | Front camera | |
| Sensor type | | CMOS sensor technology | |
| Resolution: | | | |
| ; | Still image | 0.92 megapixel | |
| , | Video | 1280 x 720 (HD) at 30 fps | |
| Diagonal view | ving angle | 78.6 degrees | |

Touchpad

Table 18. Touchpad specifications

| Description | 1 | Values |
|-------------|------------|-------------------|
| Resolution: | | |
| | Horizontal | 3215 |
| | Vertical | 2429 |
| Dimensions: | | |
| | Horizontal | 105 mm (4.13 in.) |
| | Vertical | 80 mm (3.15 in.) |

Touchpad gestures

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article 4027871 at support.microsoft.com.

Power adapter

Table 19. Power adapter specifications

| Description | Values | | |
|-----------------------------|--------------------------------|--------------------------------|--|
| Туре | E4 45W | E4 65W | |
| Diameter (connector) | 4.5 mm x 2.9 mm | 4.5 mm x 2.9 mm | |
| Input voltage | 100 VAC-240 VAC | 100 VAC-240 VAC | |
| Input frequency | 50 Hz-60 Hz | 50 Hz-60 Hz | |
| Input current (maximum) | 1.30 A | 1.60 A | |
| Output current (continuous) | 2.31 A | 3.34 A | |
| Rated output voltage | 19.50 VDC | 19.50 VDC | |
| Temperature range: | | | |
| Operating | 0°C to 40°C (32°F to 104°F) | 0°C to 40°C (32°F to 104°F) | |
| Storage | -40°C to 70°C (-40°F to 158°F) | -40°C to 70°C (-40°F to 158°F) | |

Battery

(i) NOTE: Dell recommends that you charge the battery regularly for optimal power consumption. If your battery charge is completely depleted, connect the power adapter, turn on your computer, and then restart your computer to reduce the power consumption.

Table 20. Battery specifications

| Description | Values |
|-----------------------------|---|
| Туре | 3-cell "smart" lithium-ion/polymer (42 WHr) |
| Voltage | 11.40 VDC |
| Weight (maximum) | 0.20 kg (0.44 lb) |
| Dimensions: | |
| Height | 90.73 mm (3.57 in.) |
| Width | 175.47 mm (6.91 in.) |
| Depth | 5.90 mm (0.23 in.) |
| Temperature range: | |
| Operating | 0°C to 35°C (32°F to 95°F) |
| Storage | -40°C to 65°C (-40°F to 149°F) |
| Operating time | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. |
| Charging time (approximate) | 4 hours (when the computer is off) NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager |

Description Values

application. For more information on the Dell Power Manager see, *Me and My Dell* on www.dell.com/.

Life span (approximate) 300 discharge/charge cycles

Coin-cell battery CR2032

Operating time Varies depending on operating conditions and can significantly

reduce under certain power-intensive conditions.

Values

Display

Decsription

Table 21. Display specifications

| Decsription | | values | |
|-----------------------------|--|--|----------------------------|
| Туре | High Definition Plus (HD+) | High Definition Plus (HD+) | Full High Definition (FHD) |
| Panel technology | Twisted Nematic (TN) | Twisted Nematic (TN) | Wide Viewing Angle (WVA) |
| Luminance (typical) | 220 nits | 198 nits | 300 nits |
| Dimensions (active area): | | | |
| Height | 214.92 mm (8.46 in.) | 214.92 mm (8.46 in.) | 214.81 mm (8.46 in.) |
| Width | 382.08 mm (15.04 in.) | 382.08 mm (15.04 in.) | 381.89 mm (15.04 in.) |
| Diagonal | 438.38 mm (17.26 in.) | 438.38 mm (17.26 in.) | 438.16 mm (17.25 in.) |
| Native resolution | 1600 x 900 | 1600 x 900 | 1920 x 1080 |
| Megapixels | 1.44 | 1.44 | 2.07 |
| Color gamut | 60% (NTSC) | 60% (NTSC) | 72% (NTSC) |
| Pixels per inch (PPI) | 106 | 106 | 127 |
| Contrast ratio (min) | 400:1 | 400:1 | 500:1 |
| Response time (max) | 16 ms | 16 ms | 35 ms |
| Refresh rate | 60 Hz | 60 Hz | 60 Hz |
| Horizontal view angle | Left: 40 degreesRight: 40 degrees | Left: 40 degreesRight: 40 degrees | 80 degrees |
| Vertical view angle | Top: 10 degreesBottom: 30 degrees | Top: 10 degreesBottom: 30 degrees | 80 degrees |
| Pixel pitch | 0.24 mm | 0.24 mm | 0.20 mm |
| Power consumption (maximum) | 4.40 W | 4.4 W | 8 W |
| Anti-glare vs glossy finish | Anti-glare | Glossy | Anti-glare |
| Touch options | No | Yes | No |
| | | | |

Fingerprint reader (optional)

Table 22. Fingerprint reader specifications

| Description | Values |
|-------------------|------------------|
| Sensor technology | Capacitive |
| Sensor resolution | 500 dpi |
| Sensor area | 5.49mm x 4.47 mm |
| Sensor pixel size | 108 x 88 |

Video

Table 23. Video specifications

Discrete graphics

| Controller | External display support | Memory size | Memory Type |
|----------------------|--------------------------|-------------|-------------|
| NVIDIA GeForce MX230 | One HDMI port | 2 GB | GDDR5 |

Table 24. Video specifications

Integrated graphics

| Controller | External display support | Memory size | Processor |
|--------------------------|--------------------------|----------------------|---|
| Intel UHD Graphics | One HDMI port | Shared system memory | 10 th Generation Intel Core i3/i5 |
| Intel Iris Plus Graphics | One HDMI port | Shared system memory | 10 th Generation Intel Core i7 |

Computer environment

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 25. Computer environment

| Description | Operating | Storage |
|-----------------------------|----------------------------------|-----------------------------------|
| Temperature range | 0°C to 40°C (32°F to 104°F) | -40°C to 65°C (-40°F to 149°F) |
| Relative humidity (maximum) | 10% to 90% (non-condensing) | 0% to 95% (non-condensing) |
| Vibration (maximum)* | 0.66 GRMS | 1.30 GRMS |
| Shock (maximum) | 110 G† | 160 G† |
| Altitude (maximum) | 0 m to 3048 m (0 ft to 10000 ft) | 0 m to 10668 m (0 ft to 35000 ft) |

 $[\]ensuremath{^{*}}$ Measured using a random vibration spectrum that simulates user environment.

[†] Measured using a 2 ms half-sine pulse when the hard drive is in use.

Keyboard shortcuts

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol that is shown on the lower part of the key sees the character that is typed out when the key is pressed. If you press shift and the key, the symbol that is shown on the upper part of the key is typed out. For example, if you press **2**, 2 is typed out; if you press **Shift** + **2**, @ is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multimedia control. Press the function key to invoke the task. For example, pressing F1 mutes the audio (see the table below).

However, if the function keys F1-F12 are needed for specific software applications, multimedia functionality can be disabled by pressing \mathbf{Fn} + \mathbf{Esc} . Next, multimedia control can be invoked by pressing \mathbf{Fn} and the respective function key. For example, mute audio by pressing \mathbf{Fn} + $\mathbf{F1}$.

NOTE: You can also define the primary behavior of the function keys (F1-F12) by changing Function Key Behavior in BIOS setup program.

Table 26. List of keyboard shortcuts

| Function key | Redefined key (for multimedia control) | Behavior |
|---------------|---|---|
| F1 ≪× | Fn + F1 ≪x | Mute audio |
| F2 ••• | Fn + F2 | Decrease volume |
| F3 ■ ∅ | Fn | Increase volume |
| F4 I≪€ | Fn | Play previous track/chapter |
| F5 ▶II | Fn | Play/Pause |
| F6 ▶ | Fn + F6 → → → → → → → → → → → → → → → → → → | Play next track/chapter. |
| F8 🖃 | Fn + F8 | Switch to external display |
| F9 p | Fn + F9 p | Search |
| F10 | Fn + F10 | Click keyboard backlight (optional). NOTE: Non-backlight keyboards have F10 function key without the backlight icon and do not support toggle keyboard backlight function. |
| F11 🐡 | Fn + F11 | Decrease brightness |
| F12 | Fn + F12 | Increase brightness |

The ${f Fn}$ key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 27. List of keyboard shortcuts

| Function key | Behavior |
|--------------|---|
| Fn + B | Pause/Break |
| Fn + Insert | Sleep |
| Fn + S | Click scroll lock. |
| Fn + H | Toggle between power and battery-status light/hard-drive activity light |
| Fn + R | System request |
| Fn + Ctrl | Open application menu |
| Fn + Esc | Click Fn-key lock. |
| Fn | Page up |
| Fn → PgDn | Page down |
| Fn + Home | Home |
| Fn | End |

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 28. Self-help resources

| Self-help resources | Resource location |
|--|---|
| Information about Dell products and services | www.dell.com |
| My Dell | DELL |
| Tips | |
| Contact Support | In Windows search, type Contact Support, and press Enter. |
| Online help for operating system | www.dell.com/support/windows |
| | www.dell.com/support/linux |

Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.

Dell knowledge base articles for a variety of computer concerns.

Learn and know the following information about your product:

- · Product specifications
- · Operating system
- · Setting up and using your product
- Data backup
- · Troubleshooting and diagnostics
- · Factory and system restore
- · BIOS information

www.dell.com/support

- **1.** Go to www.dell.com/support.
- 2. Type the subject or keyword in the Search box.
- 3. Click **Search** to retrieve the related articles.

See Me and My Dell at www.dell.com/support/manuals.

To locate the *Me and My Dell* relevant to your product, identify your product through one of the following:

- · Select **Detect Product**.
- Locate your product through the drop-down menu under View Products.
- Enter the Service Tag number or Product ID in the search bar.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

- i NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.
- NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.