

Safety and Warranty Guide

Key Web resources





Lenovo user forums: https://forums.lenovo.com/

Read this documentation before using your computer



This documentation provides critical safety and regulatory information for Lenovo computers. Read this documentation before setting up and using your computer. It is designed to be used in conjunction with the setup poster provided with your computer and other important electronic user manuals developed to help you use your computer (see "Accessing the electronic user manuals" later in this document for more information).

If there are any other parts remaining in the shipping cartons after the initial setup, keep the parts for later use.

Safety information



Laser compliance statement

CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein
 might result in hazardous radiation exposure.

DANGER

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Plastic bag notice

DANGER

Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

Lithium coin-cell battery notice



DANGER

Danger of explosion if battery is incorrectly replaced.

When replacing the lithium coin-cell battery, use only the same type or equivalent type that is recommended by the manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. Swallowing the lithium coin-cell battery will cause choking or severe internal burns in just two hours and might even result in death.

Keep batteries away from children. If the lithium coin-cell battery is swallowed or placed inside any part of the body, seek medical care immediately.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble
- Leave in an extremely low air pressure environment
- Leave in an extremely high-temperature environment
- Crush, puncture, cut, or incinerate

Dispose of the battery as required by local ordinances or regulations.

The following statement applies to users in the state of California, U.S.A.

California Perchlorate Information:

PN: SP40M14848

Products containing manganese dioxide lithium coin-cell batteries may contain perchlorate.

Perchlorate Material - special handling may apply, See www.dtsc.ca.gov/hazardouswaste/perchlorate

Using earphones, headphones, or a headset

- If your computer has both a headphone connector and an audio line-out connector, always use the headphone connector for earphones, headphones, or a headset. However, the headphone connector does not support the microphone of the headset.
- If your computer has both a headset connector and an audio line-out connector, always use the headset connector for earphones, headphones, or a headset.



CAUTION:

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphone and headphone output voltage and the sound pressure level. Therefore, to protect your hearing, adjust the equalizer to an appropriate level.

Excessive use of headphones or earphones for a long period of time at high volume can be dangerous if the output of the headphone or earphone connectors do not comply with specifications of EN 50332-2. The headphone output connector of your computer complies with EN 50332-2 Sub clause 7. This specification limits the computer's maximum wide band true RMS output voltage to 150 mV. To help protect against hearing loss, ensure that the headphones or earphones you use also comply with EN 50332-2 (Clause 7 Limits) or a wide band characteristic voltage of 75 mV. Using headphones that do not comply with EN 50332-2 can be dangerous due to excessive sound pressure levels.

If your Lenovo computer came with headphones or earphones in the package, as a set, the combination of the headphones or earphones and the computer already complies with the specifications of EN 50332-1. If different headphones or earphones are used, ensure that they comply with EN 50332-1 (Clause 6.5 Limitation Values). Using headphones that do not comply with EN 50332-1 can be dangerous due to excessive sound pressure levels.

Caution about high volume usage

Caution: Exposure to loud noise from any source for extended periods of time might affect your hearing. The louder the sound, the less time is required before your hearing could be affected. To protect your hearing:

- · Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn down the volume if you cannot hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

Windows recovery solutions

To restore the Microsoft® Windows® operating system, see the recovery information in the Important Product Information Guide. See "Accessing the electronic user manuals" in this document for additional information.

Accessing the electronic user manuals

The User Guide and Hardware Maintenance Manual provides detailed information about your computer. This manual is available from the Lenovo Support Web site. To access the manual, do the following:

- 1. Go to https://support.lenovo.com.
- 2. Select your product, and then click **Documentation**.
- 3. Click User Guides.

Service, support, and warranty information

The following information describes the technical support that is available for your product during the warranty period and throughout the life of your product. Online technical support is available throughout the lifetime of your product at:

http://www.lenovo.com/support

- If you purchased Lenovo services, refer to the following terms and conditions for detailed information:
- For Lenovo Warranty Service Upgrades or Extensions, go to http://support.lenovo.com/lwsu.
- For Lenovo Accidental Damage Protection Services, go to http://support.lenovo.com/ladps.

Warranty information

This product is covered by the terms of the Lenovo Limited Warranty (LLW), version L5050010-02 08/2011. Read the LLW at http://www.lenovo.com/warranty/llw_02. You can view the LLW in a number of languages from this Web site.

Lenovo provides a warranty period for your computer. To check the warranty status of your computer or purchase upgrades, go to https://pcsupport.lenovo.com/warrantylookup, and then follow the on-screen instructions.

Customer Replaceable Units

Customer Replaceable Units (CRUs) are computer parts that the customer can upgrade or replace. There are two types of CRUs: self-service and optional-service. Self-service CRUs are easy to be installed. They may be standalone or latched, or require a screwdriver to remove a maximum of two screws, whereas optional-service CRUs require some technical skills, as well as tools such as a screwdriver. Customers are responsible for replacing all self-service CRUs. Optional-service CRUs can be removed and installed by customers or, during the warranty period, by a Lenovo service technician.

To view the instructions on replacing a CRU, see the respective section in the *Customer Replaceable Unit Guide*. See "Accessing the electronic user manuals" for additional information.

Worldwide telephone technical support

This section lists Lenovo Support telephone numbers. If you cannot find the support telephone number for your country or region, contact your Lenovo reseller or Lenovo marketing representative.

Before contacting a Lenovo technical support representative, have the following information available: model and serial number, the exact wording of any error message, and a description of the problem.

Important: Telephone numbers are subject to change without notice. The most up-to-date telephone list for the Customer Support Center is always available at: http://www.lenovo.com/support/phone

| Country/Region | Telephone number | Country/Region | Telephone number |
|---------------------------|---|---------------------------|--|
| Algeria | 33-6-7348 1739 | Anguilla | 1-800-426-7378 |
| Antigua and Barbuda | 1-800-426-7378 | Argentina | 0800-666-0011 |
| | 0.60600077 | Australia | 1 800 041 267 |
| Armenia Austria | 0-60690077 | Australia | 1-800-041-267 |
| | 0810-100-654 Kanoo IT: 00-973-1771- | Bahamas | 1-800-426-7378 70-200-6853 |
| Bahrain | 1722 | Bangladesh | 70-200-6853 |
| | Bahrain Business Machine LLC: 00-973-1758-4302 | | |
| Belarus | 8-256400184 | Belgium | 02-339-36-11 |
| Bermuda | 1-800-426-7378 | Bolivia | 0800-10-0189 |
| Bosnia and | 387-3356-3170 | Brazil | Within the Sao Paulo |
| Herzegovina | | | region: 11-3889-8986 |
| | | | Outside the Sao Paulo |
| Brunei | Dist 000 4444 and the maliet | Dulussia | region: 0800-701-4815 00800-11-944-26 |
| Brunei Darussalam | Dial 800-1111, and then dial 866-273-5446 | Bulgaria | 00800-11-944-26 |
| Canada | 1-800-565-3344 | Cayman Islands | 1-800-426-7378 |
| Chile | 800-361-213 | Chinese Mainland | 400-100-6000 |
| Colombia | 01-800-912-3021 | Costa Rica | 0-800-011-1029 |
| Croatia | 385-1-3033-120 | Cyprus | 800-92537 |
| Croalia Czech Republic | 800-353-637 | Denmark | 7010-5150 |
| Dominican | 1-866-434-2080 | Ecuador | 1-800-426911 OPCION 4 |
| Republic | | | |
| Egypt | 0800-0000-850 | El Salvador | 800-6264 |
| Estonia | 372-66-00-800 | Finland | 358-800-1-4260 |
| France | 02-4316-6035 | Georgia | 995-706-777-826 |
| Germany | 0800-500-4618 | Greece | Contact the nearest |
| | | | Lenovo Business Partner |
| Grenada | 1-800-426-7378 | Guatemala | 999-9190 |
| Honduras | 800-0123 | Hong Kong | (852) 3516-8977 |
| Hungary | + 36-13-825-716 | India | 1800-419-4666 |
| Indonesia | 1-803-442-425 | Ireland | 1-890-928-860 |
| Israel | 972-3-531-3900 | Italy | 39-800-820-094 |
| Jamaica | 1-800-426-7378 | Japan | 0120-000-817 |
| Jordan | Jordan Business Systems: 00-962-6-500-0999 Ext 713/127 | Kazakhstan | 77-273-231-427 |
| | General Computer & Electronic (GCE): 00-962-6- 551-3879 | | |
| Kenya | 080-0733-256 | Korea | 1670-0088 |
| Kuwait | Easa Hussain AI Yousifi: 00- 965-2244-5280 AM. KHORAFI: 00-965- 2200-1100 1127 Khorafi Business Machines (KBM): 00-965-2259-4611 Diyar United Company: 00 965-4378-383 Redington Kuwait: 00-965-2433-3203; 2545- 6250 / 2545-6251 | Latvia | 371-6707-0360 |
| Lebanon | Quantech: 00-961-1999-500 Computer Business Machine (CBM): 00-961- 1680-180 El, Haceb S.A.L: 00-961- 1771-300 | Libyan Arab Jamahiriya | 33-6-7348-1739 |
| Lithuania | 370 5278 6602 | Luxembourg | 352-360-385-222 |
| Macao | 0800-807 /(852) 3071-3559 | Macedonia | 389-2309-625 |
| Malaysia | 1-800-88-0013 | Malta | 356-21-445-566 |
| | | Moldova | 0-60223433 |
| Mexico | 001-866-434-2080 | | |
| Morocco | 212-5-22-509-35 | Nepal | +977-1-423-3501 |
| | | | |

| Country/Region | Telephone number | Country/Region | Telephone number |
|--------------------------|--|----------------|---|
| Norway | 8152-1550 | Oman | Khimji Ramdas Computer Communication Systems: 00-968-2469-6255 Overseas Business Machines (OBM): 00-968-2460-1072, 2460 -5018 Gulf Business Machines Services (GBMS): 00-968-2455-9831 001-866-434 |
| Pakistan | International Office Products (pvt) Ltd.: 00-92-212-422-569, Selling Business Systems: 00-92-21-568-9823 | Panama | |
| Paraguay | 009-800-52-10026 | Peru | 0-800-50-866 OPCION 2 |
| Philippines | 1-800-8908-6454 (GLOBE subscribers) 1-800-1441-0719 (PLDT subscribers) | Poland | +48-22-295-4950 |
| Portugal | 808-225-115 | Qatar | Al Mana Computer Services: 00-9744-4489-966 ext: 1992 Qatar Computer Services W.L.L: 00-9744-4441-212 |
| Romania | +4021.231.79.88 | Russia | +7-499-705-6204 |
| Saint Kitts and Nevis | 1-800-426-7378 | Saint Lucia | 1-800-426-7378 |
| Saudi Arabia | 800-84-451-28 | Singapore | 6818-5315 |
| Slovakia | 00421-2-4974-8888 | Slovenia | 386-1-2005-60 |
| South Africa | 0800-110-756 | Spain | 917-147-833 |
| Sri Lanka | 9477-7357-123 | Sweden | 077-117-1040 |
| Switzerland | 0800-55-54-54 | Taiwan | 0800-000-702 |
| Thailand | 001-800-4415-734 | Tortola | 1-800-426-7378 |
| Trinidad and Tobago | 1-800-426-7378 | Turkey | 444-04-26 |
| Turks and Caicos | 1-800-426-7378 | Ukraine | 0800-800-018 |
| United Arab | 8000-3570-2810 | United Kingdom | 0333-777-3991 |
| Emirates | | | |
| United States | 1-800-426-7378 | Uruguay | 000-411-005-6649 |
| Venezuela | 0-800-100-2011 | Vietnam | 120-11072 |
| Yemen | Al Khirbash and Agencies: 00-967-1209-8278 Yemen Business Machines (YBM): 00-967-3-213324 | | |

Lenovo product service information for Taiwan 委製商/進口商名稱:荷蘭商聯想股份有限公司台灣分公司 進口商地址:台北市中山區樂群三路128號16樓 進口商電話:0800-000-702 (代表號)

Recycling and environmental information

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products.

For information on recycling Lenovo products, go to: http://www.lenovo.com/recycling

For additional recycling and environmental statements, refer to your *Important Product Information Guide*. See "Accessing the electronic user manuals" for details.

The latest environmental information about our products is available at:

http://www.lenovo.com/ecodeclaration

WEEE information (Hungary)

A magyar törvények értelmében, a 197/2014 (VIII.1.) kormányrendelet 12. szakaszának (1)-(5) cikkében foglaltak szerint Lenovo mint gyártó állja a keletkező költségeket.

Important battery recycling and WEEE information



Don't dispose of your product or battery with your household waste. Refer to the User Guide that came with your product for further information, or go to https://www.lenovo.com/recycling.

Recycling information for Japan

日本でのリサイクルまたは廃棄についての詳細は、以下の URL を参照して下さい: Recycling and disposal information for Japan is available at following URL: http://www.lenovo.com/jp/ja/services_warranty/recycle/pcrecycle/

Restriction of Hazardous Substances (RoHS) Directive

Turkish RoHS

The Lenovo product meets the requirements of the Republic of Turkey Directive on the Restriction of the Use of Certain Hazardous Substances in Waste Electrical and Electronic Equipment (WEEE).

Türkiye AEEE Yönetmeliğine Uygunluk Beyanı

Bu Lenovo ürünü, T.C. Çevre ve Orman Bakanlığı'nın "Atik Elektrik ve Elektronik Eşyalarda Bazı Zararlı Maddelerin Kullanımının Sınırlandırılmasına Dair Yönetmelik (AEEE)" direktiflerine uygundur. AEEE Yönetmeliğine Uygundur.

Ukraine RoHS

Цим підтверджуємо, що продукція Леново відповідає вимогам нормативних актів України, які обмежують вміст небезпечних речовин

India RoHS

RoHS compliant as per E-Waste (Management) Rules.

Compliance information

The latest compliance information is available at http://www.lenovo.com/compliance.

Electronic emission notices

This device has been tested and found to comply with the limits for a Class B digital device. The *Important Product Information Guide* for this product provides the complete Class B compliance statements that are applicable for this device. See "Accessing the electronic user manuals" for additional information.

Korean compliance statement

| 무선설비 전파 혼신 (사용주파수 2400~2483.5 , 5725~5825 무선제품해당) | | | | |
|--|--|--|--|--|
| 해당 무선설비가 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음 | | | | |

European Union (EU) / United Kingdom (UK) compliance



EU contact: Lenovo (Slovakia), Landererova 12, 811 09 Bratislava, Slovakia

UK contact: Lenovo, Redwood, Crockford Lane, Basingstoke, RG24 8WQ, UK.

Note: UKCA is for ThinkCentre M625q and Lenovo V130-20IGM AIO only.

Wireless-radio compliance information

Computer models equipped with wireless communications comply with the radio frequency and safety standards of any country or region in which it has been approved for wireless use.

Besides this document, ensure that you read the *Regulatory Notices* for your country or region before using the wireless devices contained in your computer. You can download a PDF version of the *Regulatory Notices* from http://www.lenovo.com/UserManuals.

Brazil wireless-radio compliance information

Aviso para usuários no Brasil

Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primáno.

Mexico wireless-radio compliance information

Advertencia: En Mexico la operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Singapore wireless-radio compliance information

Additional compliance information for countries and regions

Brazil audio notice

Ouvir sons com mais de 85 decibéis por longos períodos pode provocar danos ao sistema auditivo.

Taiwan vision precaution notice

使用過度恐傷害視力

注意事項:(1)使用30分鐘請休息10分鐘。(2)未滿2歲幼兒不看餐幕,2歲以上每天看餐幕不要超過1小時。

Eurasian compliance mark



Regulatory labels

Depending on your country or region, government-required regulatory information is provided through one of the following methods:

- On a physical label attached to the outside of your computer shipping carton
- On a physical label attached to your computer
- On some All-In-One (AIO) models, you also can find the regulatory information through an electroniclabel screen (E-label screen) preinstalled on your computer.

To access the E-label screen, do one of the following:

Restart the computer. When the logo screen is displayed, press F9. The E-label screen is displayed.
 Restart the computer. When the logo screen is displayed, press Enter or tap the prompt to enter the Startup Interrupt menu. Then, press F9 or tap the Regulatory Information option. The E-label screen is

displayed. ENERGY STAR



Select models conform to ENERGY STAR[®] requirements. Additional ENERGY STAR information is in your *Important Product Information Guide*. See "Accessing the electronic user manuals".

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Reduce | Reuse | Recycle



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