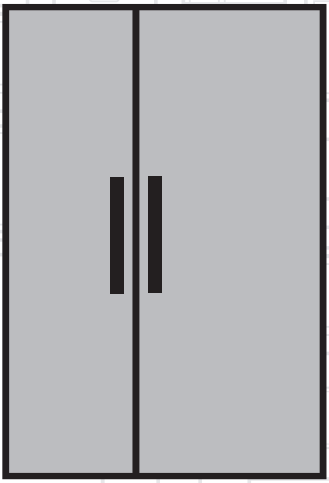
Refrigerator

User manual



RAS221DW
RAS121LS

EN

Please read this manual first!

Dear Customer,

We hope that your product, which has been produced in modern plants and checked under the most meticulous quality control procedures, will provide you with effective service.

For this, we recommend you to carefully read the entire manual of your product before using it and keep it at hand for future references.

The user manual will help you use the product in a fast and safe way.

- Read the manual before installing and operating your product.
- Follow the instructions, especially those for safety.
- Keep the manual in an easily accessible place as you may need it later.
- Besides, read also the other documents provided with your product.

Please note that this manual may be valid for other models as well.

Symbols and their descriptions

This instruction manual contains the following symbols:

	Important information or useful usage tips.
	Warning against dangerous conditions for life and property.
	Warning against electric voltage.
	Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations.

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1 Important instructions for safety and environment

- Do not connect your appliance to the electricity supply until all packing and transit protectors have been removed.
- If transported horizontally leave to stand upright for at least 4 hours before switching on to allow compressor oil to settle
- If you are discarding an old refrigerator with a lock or latch fitted to the door, disable the lock/ latch, ensure that it is left in a safe condition to prevent the entrapment of young children.
- This fridge/freezer must only be used for its intended purpose i.e the storing and freezing of edible foodstuff.
- Do not dispose of the appliance on a fire. At **Beko**, the care and protection of our environment is an ongoing commitment. This appliance which is among the latest range introduced is particularly environment friendly. Your appliance contains non CFC / HFC natural substances in the cooling system (Called R600a) and in the insulation (Called cyclopentane) which are potentially flammable if exposed to fire. Therefore, take care not to damage, the cooling circuit / pipes of the appliance in transportation and in use. In case of damage do not expose the appliance to fire or potential ignition source and immediately ventilate the room where the appliance is situated.
- We suggest you contact your local authority for disposal information and facilities available.
- See Installation Instructions on page 8 for information on suitable location.
- To obtain the best possible performance and trouble free operation from your appliance it is very important to carefully read these instructions.

Important instructions for safety and environment

- On delivery, check to make sure that the product is not damaged and that all the parts and accessories are in perfect condition.
- Ensure that the plug remains readily accessible. Do not use multiple adapter or extension cable.
- Failure to observe these instructions may invalidate your right to free service during the guarantee period.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- We suggest you keep these instructions in a safe place for easy reference.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.

For models with water dispenser

- Pressure for cold water inlet shall be maximum 90 psi (6.2 bar). If your water pressure exceeds 80 psi (5.5 bar), use a pressure limiting valve

in your mains system. If you do not know how to check your water pressure, ask for the help of a professional plumber.

- If there is risk of water hammer effect in your installation, always use a water hammer prevention equipment in your installation. Consult Professional plumbers is you are not sure that there is no water hammer effect in your installation.
- Do not install on the hot water inlet. Take precautions against of the risk of freezing of the hoses. Water temperature operating interval shall be 33°F (0.6°C) minimum and 100°F (38°C) maximum.
- Use drinking water only.

Electrical requirements

Before you insert the plug into the wall socket make sure that the voltage and the frequency shown on the rating plate inside the appliance corresponds to your electricity supply. Rating label is on the left hand side of fridge inner liner.

We recommend that this appliance be connected to the mains supply via a suitable switched and fused socket. The appliance must be positioned so that the plug is accessible.

Should the mains lead of the appliance become damaged or should it need Replacing at any time, it must be replaced by a special purpose made mains lead which can only be obtained from a **Beko** authorised service agent.

Warning! This appliance must be earthed

If the fitted moulded plug is not suitable for your socket, then the plug should be cut off and an appropriate plug fitted. Destroy the old plug which is cut off as a plug with bared cord could cause a shock hazard if inserted into a socket elsewhere in the house.

The moulded plug on this appliance incorporates a 13 A fuse. Should the fuse need to be replaced an ASTABEAB approved BS 1362 fuse of the same rating must be used. Do not forget to refit the fuse cover. In the event of losing the fuse cover the plug must not be used until a replacement fuse cover has been fitted.

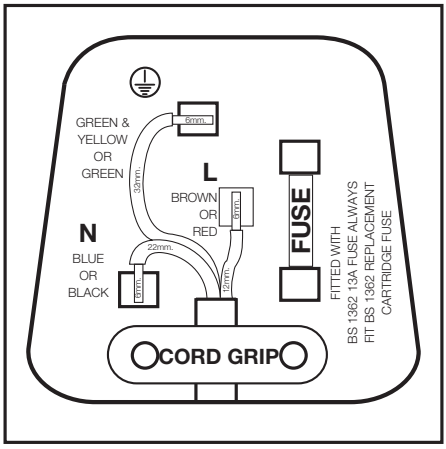
Colour of the replacement fuse cover must be the same colour as that visible on the pin face of the plug. Fuse covers are available from any good electrical store.

Important! Fitting A Different Plug

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug proceed as follows: (See diagram).

1. Connect the green-yellow or green (Earth) wire to the terminal in the plug marked 'E' or with the symbol ⏚ or coloured green and yellow or green.
2. Connect the blue (Neutral) wire to the terminal in the plug marked 'N' or coloured black.
3. Connect the brown (Live) wire to the terminal in the plug marked 'L' or coloured red.

With alternative plugs a 13 A fuse must be fitted either in the plug or adaptor or in the main fuse box. If in doubt contact a qualified electrician.



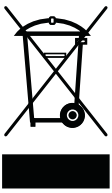
Important instructions for safety and environment

Energy saving tips

1. Ensure your appliance is installed in a well ventilated area.
2. Ensure the time between buying chilled/frozen food and placing them in your appliance is kept at minimum, particularly in summer. We recommend you use a cool bag or a special carrier bag to carry perishable food.
3. Do not leave the door (s) of your appliance open longer than necessary and ensure they are closed properly after each opening.
4. Defrost frozen food in the fridge compartment, so that frozen food acts as an ice pack to assist cooling in the fridge.
5. Energy consumption of this appliance is measured while freezer compartment is loaded without use of top shelf lid and the drawers except the bottom drawer. It is advised that freezer compartment is loaded without use of drawers except the bottom drawer in order to achieve maximum loading capacity.

Compliance with WEEE Directive and Disposing of the Waste Product:

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.



Compliance with rohs directive:

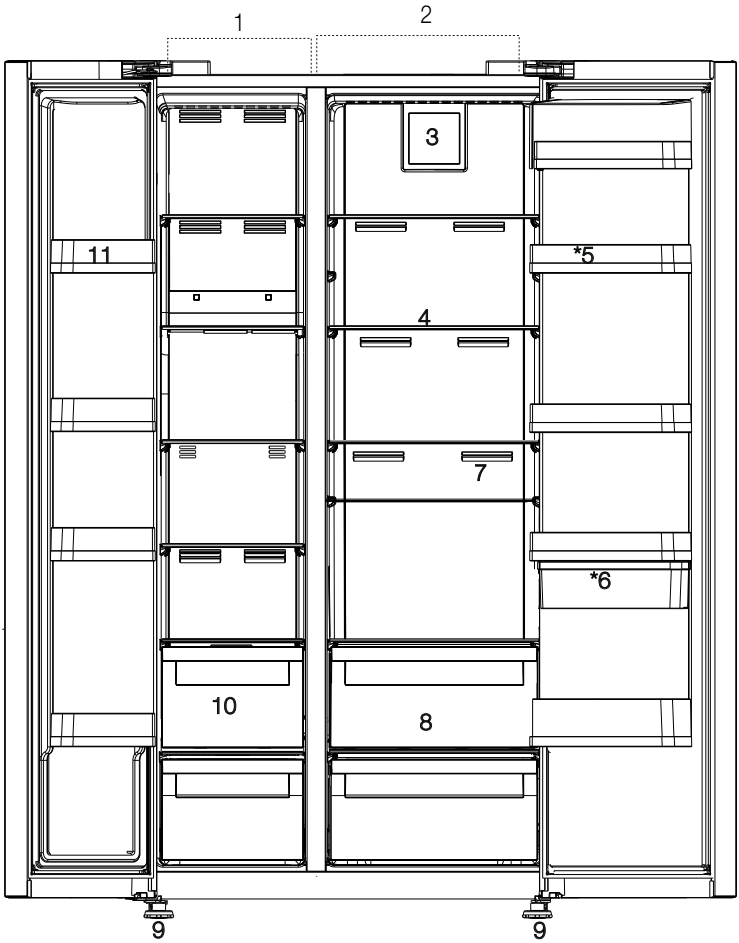
The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

2 Your refrigerator

Congratulations on your choice of a quality **Beko** appliance which has been designed to give you service for many years.



1- Freezer compartment
2- Fridge compartment
3- Fan
4- Glass shelves
5- Fridge compartment door racks and egg tray
6- Water dispenser tank
7- Odour filter
8- Crisper compartment
9- Adjustable feet
10- Frozen food storage compartments
11- Freezer compartment door racks

*Optional: Figures in this user manual are schematic and may not match the product exactly. If the relevant parts are not available in the product you purchased, it applies to other models.

3 Installation

Always have the repair procedures carried out by the Authorised Service Agent. Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.

To make the product ready for use, make sure that the electricity installation is appropriate before calling the Authorised Service Agent. If not, call a qualified electrician to have any necessary arrangements carried out.

	Preparation of the location and electrical installation at the place of installation is under customer's responsibility.
	Product must not be plugged in during installation. Otherwise, there is the risk of death or serious injury!
	**WARNING:** Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.
	**WARNING:** Prior to installation, visually check if the product has any defects on it. If so, do not have it installed. Damaged products cause risks for your safety.

	Make sure that the power cable is not pinched or crushed while pushing the product into its place after installation or cleaning procedures.

3.1. Appropriate installation location

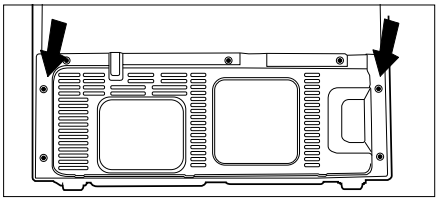
	**WARNING:** If the door of the room where the product will be placed is too small for the product to pass, then the product's doors can removed and the product turned aside to pass it through.

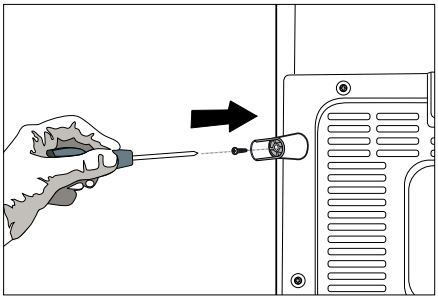
- Choose a place at where you would use the product comfortably.
- Install the product at least 30 cm away from heat sources such as hobs, ovens, heaters and stoves.Product must not be subjected to direct sun light and kept in humid places after installation.
- Appropriate air ventilation must be provided around your product in order to achieve an efficient operation. If the product is to be placed in a recess in the wall, pay attention to leave at least 5 cm distance with the ceiling and side walls.
- Do not place the product on the materials such as rugs or carpets.
- Place the product on an even floor surface to prevent jolts.
- Do not install the product in places where the temperature falls below -5°C.

	If two coolers are to be installed side by side, there should be at least 4 cm distance between them.

3.2.Installing the plastic wedges

Plastic wedges are used to create the distance for the air circulation between the product and the rear wall. Insert the 2 plastic wedges onto the rear ventilation cover as illustrated in the figure. To install the wedges, remove the screws on the product and use the screws given in the same pouch with the wedges.





3.3.Electrical connection

Connect the product to a grounded outlet protected by a fuse complying with the values in the rating plate. Our company shall not be liable for any damages that will arise when the product is used without grounding in accordance with the local regulations.

- Electrical connection must comply with national regulations.
- Power cable plug must be within easy reach after installation.
- The voltage and allowed fuse or breaker protection are specified in the Rating Plate which is affixed to interior of the product. If the current value of the fuse or breaker in the house does not comply with the value in the rating plate, have a qualified electrician install a suitable fuse.
- The specified voltage must be equal to your mains voltage.
- Do not make connections via extension cables or multi-plugs.

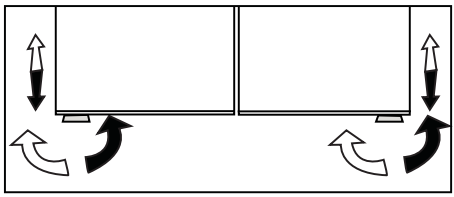
	**WARNING:**Damaged power cable must be replaced by the Authorised Service Agents.
	**WARNING:** If the product has a failure, it should not be operated unless it is repaired by the Authorised Service Agent! There is the risk of electric shock!

3.4. Adjusting the feet

If the product stands unbalanced after installation adjust the feet. Taking help from someone to slightly lift the refrigerator will facilitate this process.

	**WARNING:** First unplug the product. Product must not be plugged in when adjusting the feet. There is the risk of electric shock!

Turn the front feet to balance the product. The corner where the foot exists is lowered when you turn in the direction of arrow and raised when you turn it in the opposite direction.



In order to adjust the doors vertically,

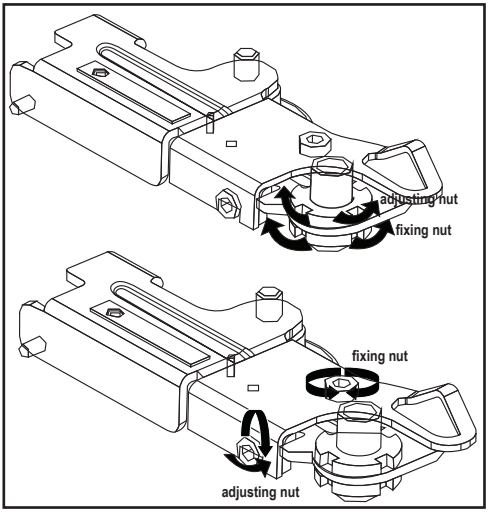
•Loosen the fixing nut at the bottom

•Screw adjusting nut (CW/CCW) according to the position of the door

•Tighten the fixing nut for the final position

In order to adjust the doors horizontally,

- Loosen the fixing bolt on the top
- Screw the adjusting bolt (CW/CCW) on the side according to the position of the door
- Tighten the fixing bolt on the top for the final position



3.5.Illumination lamp

Do not attempt to repair yourself but call the Authorised Service Agent if the LED illumination lamps do not go on or are out of order.

The lamp(s) used in this appliance is not suitable for household room illumination. The intended purpose of this lamp is to assist the user to place foodstuffs in the refrigerator/freezer in a safe and comfortable way.

3.6. Door open warning

(This feature is optional)

An audio warning signal will be given when the door of your product is left open for 1 minute. This warning will be muted when the door is closed or any of the display buttons (if any) are pressed.

3.7.Transportation of the product

1. Unplug the product before transporting it.
2. Remove any other connections.
3. Secure the shelves, accessories, crisper and etc. in the refrigerator by adhesive tape before repackaging it.

	Packaging must be adequate and the rules of transportation printed on the package must be followed.
	Original packaging and foam materials should be kept for future transportations.
	WARNING: Packaging materials are dangerous for the children. Keep packaging materials in a safe place away from reach of the children.

4 Preparation

4.1. Things to be done for energy saving

⚠	Connecting the product to electric energy saving systems is risky as it may restrict operation of the product.

- Do not leave the doors of your refrigerator open for a long time.
- Do not put hot food or drinks in your refrigerator.
- Do not overload the refrigerator. Cooling capacity will fall when the air circulation inside is hindered.
- Do not place the refrigerator in places subject to direct sunlight. Install the product at least 30 cm away from heat sources such as hobs, ovens, heaters and stoves.
- Store your food in refrigerator in closed containers.
- Thawing frozen food in fridge compartment will both provide energy saving and preserve the food quality.
- Food contact with the temperature sensor in the freezer compartment may increase energy consumption of the appliance. Thus any contact with the sensor(s) must be avoided.

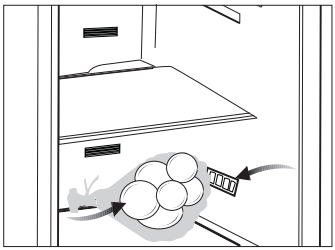
ⓘ	The ambient temperature of the room where you install the refrigerator should at least be 5°C. Operating your refrigerator under cooler conditions than this is not recommended.
ⓘ	Inside of your refrigerator must be cleaned.
ⓘ	If two coolers are to be installed side by side, there should be at least 4 cm distance between them.

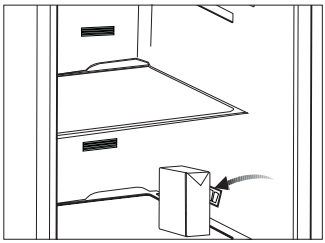
4.2. Efficient operation

Specified energy consumption value of your refrigerator is determined under maximum load by removing the freezer compartment upper rack and while other racks and two bottom drawers are in place. There is no harm to remove a shelf or drawer to accommodate the shapes and size of food to be frozen.

4.3. Recommendations on the fridge compartment

- Do not allow the food to touch the temperature sensor in fridge compartment. To allow the fridge compartment to keep its ideal storage temperature, sensor must not be hindered by food.
- Do not put hot food and beverages inside the product.





4.4. Initial use

Before starting to use the product, check that all preparations are made in accordance with the instructions in sections "Important instructions for safety and environment" and "Installation".

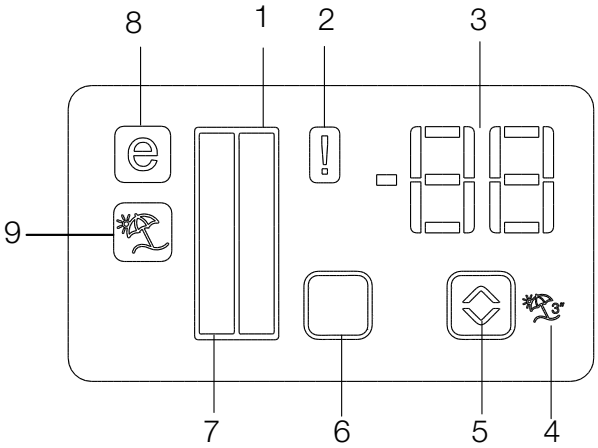
- Clean the interior of the refrigerator as recommended in the "Maintenance and cleaning" section. Check that inside of it is dry before operating it.
- Plug the refrigerator into the grounded wall outlet. When the door is opened the interior illumination will turn on.
- Run the refrigerator without putting any food for 6 hours and do not open its door unless absolutely necessary.

	You will hear a noise when the compressor starts up. The liquids and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.
	Front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

5 Operating the product

5.1. Indicator panel

Indicator panels may vary depending on the model of your product.
Audial and visual functions of the indicator panel will assist in using the refrigerator.



1. Cooler compartment indicator
2. Error status indicator
3. Temperature indicator
4. Vacation function button
5. Temperature adjustment button
6. Compartment selection button
7. Freezer compartment indicator
8. Economy mode indicator
9. Vacation function indicator

***optional**

*Optional:Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

Operating the product

1. Cooler compartment indicator
The cooler compartment light will turn on when adjusting the cooler compartment temperature.

2. Error status indicator
This sensor will activate if the refrigerator is not cooling adequately or in case of sensor fault. When this indicator is active, the freezer compartment temperature indicator will display "E" and the cooler compartment temperature indicator will display "1, 2, 3..." etc. numbers. The numbers on the indicator serve to inform the service personnel about the fault.

3. Temperature indicator
Indicates the temperature of the freezer and cooler compartments.

4.Vacation function button
To activate this function, press and hold the Vacation button for 3 seconds. When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment. Push the Vacation button () again to cancel this function.

5. Temperature adjustment button
Respective compartment's temperature varies in -24°C..... -18°C and 8°C...1°C ranges.

6. Compartment selection button
Use the refrigerator compartment selection button to toggle between the cooler and freezer compartments.

7. Freezer compartment indicator
The freezer compartment light will turn on when adjusting the freezer compartment temperature.

8. Economy mode indicator
Indicates the refrigerator is running on energy-saving mode. This indicator will be active when the temperature in the freezer compartment is set to -18°C.

9.Vacation function indicator
Indicates the vacation function is active.

5.2.Neo-Frost Cooling System

Thanks to the two separate cooling systems, cooling speed is much faster than traditional refrigerators. Air in the fridge is kept with optimal humidity which is essential for fruit and vegetables and the freezer maintains a dry environment. Odours are also not transferred from the fridge to freezer and vice versa.

5.3.Freezing fresh food

- Wrap the food or place in a covered container before putting them in the freezer.
- Hot food and beverages must cool down to the room temperature before putting them in the freezer.
- The foodstuff that you want to freeze must be fresh and in good quality.
- Divide the food into portions according to your family's daily or meal based consumption needs.
- Pack the food in an airtight manner to prevent them from drying even if they are going to be stored for a short time.
- Materials to be used for packaging must be tear-proof and resistant to cold, humidity, oils and acids and they must also be airtight. Moreover, they must be made from easy-to-use materials that are suitable for deep-freezers.
- Frozen food must be used immediately after they are thawed and they should never be re-frozen.
- Do not freeze too large quantities of food at one time. The quality of the food is best preserved when it is frozen right through to the core as quickly as possible.
- Placing warm food into the freezer compartment causes the cooling system to operate continuously until the food is frozen solid.

Freezer Compartment Setting	Fridge Compartment Setting	Remarks
-18°C	4°C	This is the normal recommended setting.
-20, -24 or -24°C	4°C	These settings are recommended when the ambient temperature exceeds 30°C.
Quick Freeze	4°C	Use when you wish to freeze your food in a short time. Your refrigerator will return to its previous mode when the process is over.
-18°C or colder	2°C	Use these settings if you think that your fridge compartment is not cold enough because of the hot ambient conditions or frequent opening and closing of the door.
-18°C or colder	Quick Fridge	Use this function when you place a large amount into the fridge compartment or when you need to cool your food quickly. It is recommended that you activate Quick Fridge function 4-8 hours before placing a lot of food at once.

5.4. Recommendations for preserving the frozen food

- Frozen food that you have purchased should be stored in accordance with the frozen food manufacturer's instructions for a ✳*** (4 star) frozen food storage compartment.
- Note the following to ensure that the high quality achieved by the frozen food manufacturer and the food retailer is maintained:

1. Put packets in the freezer as quickly as possible after purchase.
2. Make sure that contents of the package are labelled and dated.
3. Check whether the "Use By" and "Best Before" dates on the packaging are not exceeded.

5.5. Placing the food

Freezer compartment shelves	**Various frozen food such as meat, fish, ice cream, vegetables and etc.**
Egg section	**Eggs**
Refrigerator compartment shelves	**Food in pans, covered plates and closed containers**
Door shelves of fridge compartment	**Small and packaged food or beverage (such as milk, fruit juice, beer and etc.)**
Crisper	**Vegetables and fruits**
Chiller compartment	**Delicatessen products (cheese, butter, salami and wrapped fresh meat and fish.)**

5.6. Deep-freeze information

Food must be frozen as rapidly as possible when they are put in a refrigerator in order to keep them in good quality.

It is possible to preserve the food for a long time only at -18°C or lower temperatures.

You can keep the freshness of food for many months (at -18°C or lower temperatures in the deep freeze).

	Divide the food into portions according to your family's daily or meal based consumption needs.
	Pack the food in an airtight manner to prevent them from drying even if they are going to be stored for a short time.

- Materials necessary for packaging:
- Cold resistant adhesive tape
- Self-adhesive label
- Rubber bands
- Pen

Materials to be used for packaging the foodstuff must be tear-proof and resistant to cold, humidity, odour, oils and acids.

Foods to be frozen should not be allowed to come in contact with the previously frozen items to prevent them from getting thawed partially.

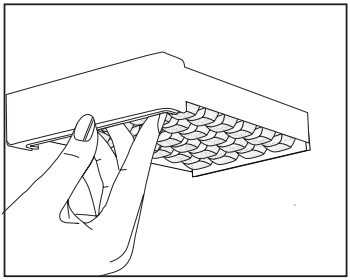
	Frozen food must be used immediately after they are thawed and they should never be re-frozen.

5.7.Ice making

Fill the ice container with water and place it into the freezer compartment.

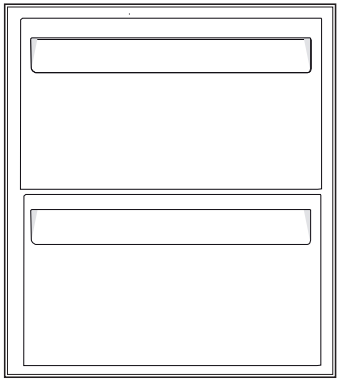
Your ice will be ready approximately in two hours.

You can remove the ice in the ice container by removing it from the freezer and twisting it.



5.8. Crisper

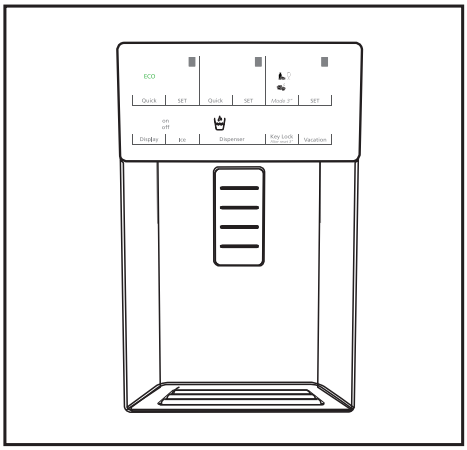
Crisper of the refrigerator is designed specially to keep the vegetables fresh without losing their humidity. For this purpose, cool air circulation is intensified around the crisper in general. Remove the door shelves that stand on the crisper before removing the crispers.



5.9. Drip tray

***optional**

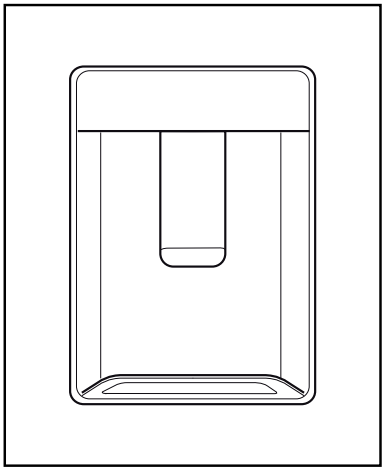
Water that dripped while using the water dispenser accumulates in the spillage tray. You can remove the tray by pulling it to yourself or pressing on its edge (depending on the model). Remove the water with a sponge or a soft cloth.



5.10. Water Dispenser

***optional**

The water dispenser will provide chilled water on tap, without the need for any plumbing. As you will not have to open your fridge door frequently to retrieve water, this will also save you energy.



5.11. Using the water dispenser

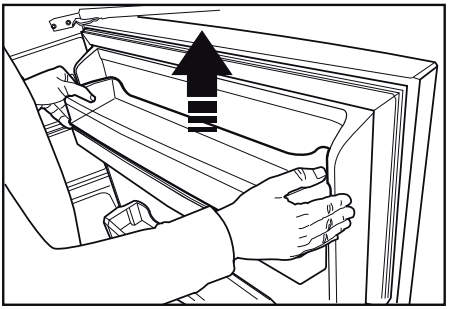
Push the lever of the water dispenser with your glass. The dispenser will cease operating once you release the lever.

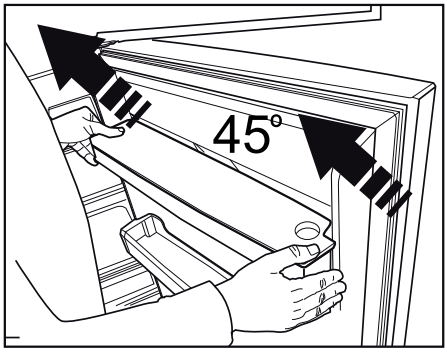
When operating the water dispenser, maximum flow can be obtained by pressing the lever fully. Please remember that the amount of flow from the dispenser is subject to the degree you press the lever.

As the level of the water in your glass/container rises, slightly lessen the pressure on the lever to prevent the overspill. If you slightly press the lever, the water will drip; this is quite normal and not a failure.

5.12. Filling the water dispenser's tank

Water tank filling reservoir is located inside the door rack. Open the reservoir cover and pour in clean drinking water. And then, close the lid.





Do not fill the water reservoir with any other liquid except for water such as fruit juices, carbonated beverages or alcoholic drinks which are not suitable to use in the water dispenser. Water dispenser will be irreparably damaged if these kinds of liquids are used. Warranty does not cover such usages. Some chemical substances and additives contained in these kinds of drinks/liquids may damage the water tank.

⚠	Use clean and pure drinking water only.
⚠	Capacity of the water tank is 3 liters; do not overfill.
⚠	Push the lever of the water dispenser with a rigid glass. If you are using disposable plastic glasses, push the lever with your fingers from behind the glass.

5.13. Cleaning the water tank

- Remove the water filling reservoir inside the door rack.
- Remove the door rack by holding from both sides.
- Grab the water tank from both sides and remove it with an angle of 45 C.
- Clean the water tank by removing its lid.

Important:

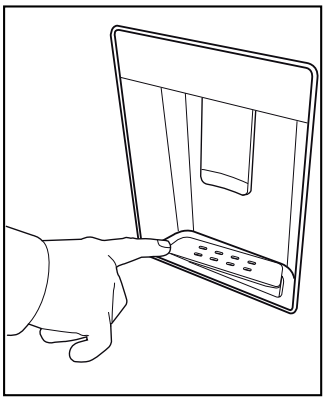
Components of the water tank and water dispenser should not be washed in dishwasher.

Water tray

Water that dripped while using the water dispenser accumulates in the spillage tray.

Take out the plastic strainer as shown in the figure.

With a clean and dry cloth, remove the water that has accumulated



6 Maintenance and cleaning

Cleaning your fridge at regular intervals will extend the service life of the product.



WARNING: Unplug the product before cleaning it.

- Never use gasoline, benzene or similar substances for cleaning purposes.
- Never use any sharp and abrasive tools, soap, household cleaners, detergent and wax polish for cleaning.
- Dissolve one teaspoon of bi-carbonate in half litre of water. Soak a cloth with the solution and wrung it thoroughly. Wipe the interior of the refrigerator with this cloth and the dry thoroughly.
- Make sure that no water enters the lamp housing and other electrical items.
- If you will not use the refrigerator for a long period of time, unplug it, remove all food inside, clean it and leave the door ajar.
- Check regularly that the door gaskets are clean. If not, clean them.
- To remove door and body shelves, remove all of its contents.
  Remove the door shelves by pulling them up. After cleaning, slide them from top to bottom to install.
- Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.

6.1 Avoiding bad odours

Materials that may cause odour are not used in the production of our refrigerators. However, due to inappropriate food preserving conditions and not cleaning the inner surface of the refrigerator as required can bring forth the problem of odour. Pay attention to following to avoid this problem:

- Keeping the refrigerator clean is important. Food residuals, stains, etc. can cause odour. Therefore, clean the refrigerator with bi-carbonate dissolved in water every few months. Never use detergents or soap.
- Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.
- Never keep food that have passed best before dates and spoiled in the refrigerator.

6.2 Protecting the plastic surfaces

Do not put liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of the refrigerator. If oil is spilled or smeared onto the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

7 Troubleshooting

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

The refrigerator is not working.

- The power plug is not fully seated. > > > Plug it in to seat completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. > > > Check the fuses.

Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL, CONTROL and FLEXI ZONE).

- The environment is too cold. > > Do not install the product in environments with temperatures below -5°C.
- The door is opened too frequently > > > Take care not to open the product's door too frequently.
- The environment is too humid. > > > Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. > > > Keep the foods containing liquids in sealed holders.
- The product's door is left open. > > > Do not keep the product's door open for long periods.
- The thermostat is set to too low temperature. > > > Set the thermostat to appropriate temperature.

Compressor is not working.

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.
- Defrosting is active. > > > This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. > > > Make sure the power cord is plugged in.
- The temperature setting is incorrect. > > > Select the appropriate temperature setting.
- The power is out. > > > The product will continue to operate normally once the power is restored.

The refrigerator's operating noise is increasing while in use.

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

The refrigerator runs too often or for too long.

Troubleshooting

- The new product may be larger than your previous one. Larger products will run for longer periods.
- The room temperature may be high. > > > The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. > > > The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside. This is normal
- Large quantities of hot food may have been recently placed into the product. > > > Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. > > > The warm air moving inside will cause the product to run longer. Do not open the doors too frequently.
- The freezer or cooler door may be ajar. > > > Check that the doors are fully closed.
- The product may be set to temperature too low. > > > Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. > > > Clean or replace the washer. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

The freezer temperature is very low, but the cooler temperature is adequate.

- The freezer compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

The cooler temperature is very low, but the freezer temperature is adequate.

- The cooler compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

The food items kept in cooler compartment drawers are frozen.

- The cooler compartment temperature is set to a very low degree. > > > Set the freezer compartment temperature to a higher degree and check again.

The temperature in the cooler or the freezer is too high.

- The cooler compartment temperature is set to a very high degree. > > > Cooler compartment temperature setting has an effect on the freezer compartment temperature. Change the temperature of the cooler or freezer compartment and wait until the temperature of the related compartments come to the adequate level.
- The doors were opened frequently or kept open for long periods. > > > Do not open the doors too frequently.
- The door may be ajar. > > > Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. > > > This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. > > > Do not place hot food into the product.

Shaking or noise.

Troubleshooting

- The ground is not level or durable. > > > If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. > > > Remove any items placed on the product.

The product is making noise of liquid flowing, spraying etc.

- The product's operating principles involve liquid and gas flows. > > > This is normal and not a malfunction.

There is sound of wind blowing coming from the product.

- The product uses a fan for the cooling process. This is normal and not a malfunction.

There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. > > > Do not open the doors too frequently; if open, close the door.
- The door may be ajar. > > > Fully close the door.

There is condensation on the product's exterior or between the doors.

- The ambient weather may be humid, this is quite normal in humid weather. > > > The condensation will dissipate when the humidity is reduced.

The interior smells bad.

- The product is not cleaned regularly. > > > Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. > > > Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. > > > Keep the foods in sealed holders. Microorganisms may spread out of unsealed food items and cause malodour.
- Remove any expired or spoilt foods from the product.

The door is not closing.

- Food packages may be blocking the door. > > > Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. > > > Adjust the stands to balance the product.
- The ground is not level or durable. > > > Make sure the ground is level and sufficiently durable to bear the product.

The vegetable bin is jammed.

- The food items may be in contact with the upper section of the drawer. > > > Reorganize the food items in the drawer.



WARNING: If the problem persists after following the instructions in this section, contact your vendor or an Authorised Service. Do not try to repair the product.

GUARANTEE DETAILS

Your new Beko product is guaranteed against the cost of breakdown repair for 2 years from the date of the original purchase.

What is covered?

- Repairs necessary as a result of faulty materials, defective components or manufacturing defect
- The cost of functional replacement parts, but excluding consumable items.
- The labour costs of a Beko approved repairer to carry out the repair.

What is not covered?

- Transit, delivery or accidental damage or misuse and abuse.
- C abinet or appearance parts, including control knobs, flaps, handles or container lids.
- Accessories or consumable items including but not limited to, ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs required as a result of unauthorised repair or inexpert installation that fails to meet the requirements contained in the user instruction book.
- Repairs to products used on commercial or non-residential household premises.
- Loss of frozen food in freezers or fridge/freezers. (Food loss insurance is often included within your household contents insurance policy, or may be available separately from your retailer).

Important notes.

- Your Beko product is designed and built for domestic household use only.
- The guarantee will be void if the product is installed or used in commercial or non-residential domestic household premises.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided.
- Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers
- Gas Cookers must only be installed by a Gas Safe (or BORD GAIS) registered Gas Installer.
- The guarantee is given only within the boundaries of the United Kingdom and the Republic of Ireland.
- The guarantee is applicable only to new products and is not transferable if the product is resold.
- Beko disclaims any liability for incidental or consequential damages. The guarantee does not in anyway diminish your statutory or legal rights.

HOW TO OBTAIN SERVICE

Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention under guarantee.

You should also complete the details below; it will help us assist you when requesting service. (The model number is printed on the Instruction Booklet and the serial number is printed on the Rating Label affixed to the appliance)

Model No: Obtaining service please contact Beko Costumer Help-Line.
Serial No:
Retailer:
Date of purchase: Tel: 0845 6004911 or 0345 6004911

For service under guarantee simply telephone the appropriate number below

UK Mainland & Northern Ireland

Fridges & Freezers	0845 6004903	or	0345 6004903
Electric Cookers	0845 6004902	or	0345 6004902
Gas & Dual Fuel Cookers	0845 6004905	or	0345 6004905
Washing Machines & Dishwashers	0845 6004906	or	0345 6004906

Republic of Ireland

All Refrigeration All Cookers Washing Machines & Dishwashers	01 862 3411

Beforere questing service please check the trouble-shooting guide in the Operating Instructions as a charge may belevied where no fault is found even though your product may still be under guarantee.

Service once the manufacturers guarantee has expired.

If you have purchased an extended guarantee please refer to the instructions contained with in the extended guarantee agreement document. Otherwise please call the appropriate number above where service can be obtained at a charge.

Should you experience any difficulty in obtaining service please contact the Beko Customer Help-Line. Tel: 0845 6004911 e-mail: service@beko.co.uk

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