



# Refrigerator

## User manual

RB46TS \*\*\*\*\*

Free Standing Appliance

**SAMSUNG**

# Contents

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# Safety information

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- Before using your new Samsung Refrigerator, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers safely and efficiently.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or those who lack experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.  
Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- It is not recommended for children aged under 8 years old to load and unload refrigerating appliances.
- Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur.  
It is your responsibility to use common sense, caution, and care when installing, maintaining, and operating your appliance.

# Safety information

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- Because these following operating instructions cover various models, the characteristics of your refrigerator may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service center or find help and information online at [www.samsung.com](http://www.samsung.com).
- In order to avoid the creation of a flammable gas-air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance may be sited depends on the amount of refrigerant used.
- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer. The room must be 1 m<sup>3</sup> in size for every 8 g of R-600a refrigerant inside the appliance. The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance.
- Refrigerant leaking out of the pipes could ignite or cause an eye injury. When refrigerant leaks from the pipe, avoid any naked flames and move anything flammable away from the product and ventilate the room immediately.
  - Failing to do so may result in fire or explosion.
- It is an hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland – the authorized Service Person MUST hold a Gas Work Authorisation or Licence for hydrocarbon refrigerants, to carry out Servicing or repairs which involve the removal of covers. (For Australia only)

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- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
  - If the electrical socket does not match the refrigerator plug, it must be replaced by the manufacturer, its service agent or similar qualified persons in order to avoid a hazard.
  - **WARNING:** To avoid a hazard due to the instability of the appliance, it must be fixed in accordance with the instructions.
  - Refrigerator should be placed against a wall with a free distance not exceeding 75 mm.
  - This appliance is not intended for use at altitudes exceeding 2000 m.
  - Do not use an electric plug adaptor.
  - A specially grounded plug has been connected to the power cable of your refrigerator. This plug should be used with a specially grounded electrical socket of 16 amperes. If this type of socket is not available in your house, please have it installed by an authorized electrician.
  - If your appliance uses R600a as a refrigerant (this information will be provided on the label of the fridge) you should take care during transportation and installation to prevent the fridge elements from being damaged. R600a is an environmentally friendly and natural gas, but it is explosive. In the event of a leak due to damage of the fridge elements, move your fridge away from open flames or heat sources and ventilate the room where the appliance is located for a few minutes.

# Safety information

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- If the electrical supply cord is damaged, it must be replaced by the manufacturer, its service agent or similar qualified persons in order to avoid a hazard.



**Warning;** Risk of fire / flammable materials

**To avoid contamination of food, please respect the following instructions:**

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making icecream and ice cubes.
- One-, two- and three-star compartments are not suitable for freezing fresh food.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.



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## Important safety symbols and precautions:

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Please follow all safety instructions in this manual. This manual uses the following safety symbols.

### **WARNING**

Hazards or unsafe practices that may result in **severe personal injury, property damage, and/or death.**

### **CAUTION**

Hazards or unsafe practices that may result in **severe personal injury and/or property damage.**

### **NOTE**

Useful information that helps users understand or benefit from the refrigerator.

**These warning signs are here to prevent injury to you and others.**

**Please follow them carefully.**

**After reading this section, keep it in a safe place for future reference.**

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## Severe warning signs for transportation and site

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### **WARNING**

- When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
  - Refrigerant leaking from the pipe work could ignite or cause an eye injury. If a leak is detected, avoid any naked flames or potential sources of ignition and ventilate the room in which the appliance is standing for several minutes.

# Safety information

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- This appliance contains a small amount of isobutane refrigerant (R-600a), a natural gas with high environmental compatibility that is, however, also combustible. When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.

## Critical installation warnings

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### WARNING

- Do not install the refrigerator in a damp location or place where it may come in contact with water.
  - Deteriorated insulation on electrical parts may cause an electric shock or fire.
- Do not place this refrigerator in direct sunlight or expose it to the heat from stoves, room heaters, or other appliances.
- Do not plug several appliances into the same multiple electrical power strip. The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the voltage listed on the refrigerator's rating plate.
  - This provides the best performance and also prevents overloading of house wiring circuits, which could cause a fire hazard from overheated wires.
- If the wall electric power supply socket is loose, do not insert the power plug.
  - There is a risk of electric shock or fire.
- Do not use a power cord that has cracks or abrasion damage along its length or at either end.



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- Do not bend the power cord excessively or place heavy objects on it.
  - Do not pull or excessively bend the power cord.
  - Do not twist or tie the power cord.
  - Do not hook the power cord over a metal object, place a heavy object on the power cord, insert the power cord between objects, or push the power cord into the space behind the appliance.
  - When moving the refrigerator, be careful not to roll over or damage the power cord.
    - This may result in an electric shock or fire.
  - Never unplug your refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.
    - Damage to the cord may cause a short-circuit, fire, and/or electric shock.
  - Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
  - Do not install this appliance near a heater or inflammable material.
  - Do not install this appliance in a location where gas may leak.
    - This may result in an electric shock or fire.
  - This refrigerator must be properly located and installed in accordance with the instructions in this manual before you use it.
  - Connect the power plug in the correct position with the cord hanging down.
    - If you connect the power plug upside down, the cord may get damaged and cause a fire or electric shock.

# Safety information

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- Make sure that the power plug is not crushed or damaged by the back of the refrigerator.
- Keep the packing materials out of reach of children.
  - There is a risk of death from suffocation if a child puts the packing materials on his or her head.
- The appliance must be positioned so that the plug is easily accessible after installation.
  - Failing to do so may result in an electric shock or fire due to electric leakage.
- Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops).
  - Deteriorated insulation of electrical parts may cause an electric shock or fire.
- If any dust or water are found in the refrigerator, pull out power plug and contact your Samsung Electronics service center.
  - Otherwise there is a risk of damage and fire.
- Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.).
  - This may result in an electric shock, fire, damage to problems with the product, or injury.
- You need to remove all the protective plastic film before you initially plug the product in.
- Children should be supervised to ensure that they do not play with the snap rings used for door adjustment or the water tube clips.

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- There is risk of death by suffocation if a child swallows a snap ring or water tube clip. Keep the snap rings and water tube clips out of children's reach.
  - The refrigerator must be electrical safely grounded.
    - Always make sure that you have electrical grounded the refrigerator before attempting to investigate or repair any part of the appliance. Power leakages can cause severe electric shock.
  - Never use gas pipes, telephone lines, or other potential lightning attractors as an electrical ground.
    - You must electrical ground the refrigerator to prevent any power leakages or electric shocks caused by current leakage from the refrigerator.
    - This may result in an electric shock, fire, explosion, or problems with the product.
  - Plug the power plug into the wall electric socket firmly. Do not use a damaged power plug, damaged power cord, or a loose electric power supply wall socket.
    - This may result in an electric shock or fire.
  - If the power cord is damaged, have it immediately replaced by the manufacturer or one of its service agents.
  - The fuse on the refrigerator must be changed by a qualified technician or service company.
    - Failing to do so may result in an electric shock or personal injury.
  - **WARNING** When positioning the appliance, ensure the power cord is not trapped or damaged.

# Safety information

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- **WARNING** Do not locate multiple electric portable socket-outlets or portable electric power supplies at the rear of the appliance.
- **WARNING** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

## Installation cautions

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### CAUTION

- Allow sufficient space around the refrigerator and install it on a flat surface.
  - Keep the ventilation space in the appliance enclosure or mounting structure clear of obstructions.
- Allow the appliance to stand for 2 hours after installation before loading foods and turning on.
- We strongly recommend you have a qualified technician or service company install the refrigerator.
  - Failing to do so may result in an electric shock, fire, explosion, problems with the product, or injury.
- Overload on any one door may fell the refrigerator, causing physical injury.
- The electric power supply socket must be easily accessible so that the appliance can be quickly disconnected from the supply in an emergency. It must be located outside the area of the rear of the appliance.

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## Critical usage warnings

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### WARNING

- Do not insert the power plug into an electrical wall socket with wet hands.
  - This may result in an electric shock.
- Do not store articles on the top of the appliance.
  - When you open or close the door, the articles may fall and cause personal injury and/or material damage.
- Do not insert hands, feet or metal objects (such as chopsticks, etc.) into the bottom or the back of the refrigerator.
  - This may result in an electric shock or injury.
  - Any sharp edges may cause a personal injury.
- Do not touch the inside walls of the freezer or products stored in the freezer with wet hands.
  - This may cause frostbite.
- Do not put a container filled with water on top of the refrigerator.
  - If spilled, there is a risk of fire or electric shock.
- Do not keep volatile or flammable objects or substances (benzene, thinner, propane gas, alcohol, ether, LP gas, and other such flammable products) in the refrigerator.
  - This refrigerator is for storing food only.
  - This may result in fire or explosion.
- Do not let children hang on the door or door bins. A serious injury may occur.

# Safety information

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- Do not let children go inside the refrigerator. They could become trapped.
- Do not insert your hands into the bottom area under the appliance.
  - Any sharp edges may cause personal injury.
- Do not store pharmaceutical products, scientific materials, or temperature sensitive products in the refrigerator.
  - Products that require strict temperature controls must not be stored in the refrigerator.
- **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- If you detect a smell of chemical or smoke, pull out the power plug immediately and contact your Samsung Electronics service center.
- If any dust or water is visible in the Refrigerator, pull out power plug and contact your Samsung Electronics service center.
  - Otherwise there is a risk of fire.
- Do not let children step on a drawer.
  - The drawer may break and cause injury.
- Do not leave the doors of the refrigerator open while the refrigerator is unattended and do not let children enter inside the refrigerator.
- Do not allow babies or children go inside the drawer.
  - It can cause death from suffocation by entrapment or personal injury.

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- Do not overfill the refrigerator with food.
    - When you open the door, an item may fall out and cause personal injury or material damage.
  - Do not spray volatile material such as insecticide onto the surface of the appliance.
    - As well as being harmful to humans, it may also result in an electric shock, fire, or damage to the product.
  - Do not use or place any substances sensitive to temperature such as flammable sprays, flammable objects, dry ice, medicine, or chemicals near or inside of the refrigerator.
  - Do not use a hair dryer to dry the inside of the refrigerator. Do not place a lighted candle in the refrigerator for removing bad odours.
    - This may result in an electric shock or fire.
  - Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance. This may result in an electric shock, fire, problems with the product, or injury. Do not put a container filled with water on the appliance.
    - If spilled, there is a risk of fire or electric shock.
  - **WARNING** Do not use mechanical devices or any other means to accelerate the defrosting process, other than those recommended by the manufacturer.
  - **WARNING** Do not damage the refrigerant circuit.
  - Never stare directly at the UV LED lamp for long periods of time.



# Safety information

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- This may result in eye strain due to the ultraviolet rays.
- Do not fit fridge shelf in upside down. Shelf stopper will not work.
  - It may cause a personal injury because of glass shelf drop.
- Keep fingers out of “pinch point” areas. Clearances between the doors and cabinet are necessarily small. Be careful when opening the doors children may be in the area.
- If a gas leak is detected, avoid any naked flames or potential sources of ignition, and vent the room in which the appliance is standing for several minutes.
  - Do not touch the appliance or power cord.
  - Do not use a ventilating fan.
  - A spark may result in explosion or fire.
- Use only the LED Lamps provided by the manufacturer or its service agents.
- Bottles should be stored tightly together so that they do not fall out.
- This product is intended only for the storage of food in a domestic environment.
- Do not attempt to repair, disassemble, or modify the refrigerator yourself.
  - Unauthorized modifications can cause safety problems. To reverse an unauthorized modification, we will charge the full cost of parts and labor.
- Do not use any fuse (such as cooper, steel wire, etc.) other than a standard approved fuse.

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- If your refrigerator needs to be repaired or reinstalled, contact your nearest service center.
    - Failing to do so may result in an electric shock, fire, problems with the product, or injury.
  - If the interior or exterior LED lamp has stop working, contact your nearest service center.
  - If the refrigerator emits a burning smell or smoke, unplug the refrigerator from the electric supply wall socket immediately and contact your Samsung Electronics service center.
    - Failing to do so may result in an electric or fire hazards.
  - Pull the power plug out of the electric supply wall socket before changing the interior lamps of the refrigerator.
    - Otherwise, there is a risk of electric shock.
  - If you experience difficulty changing a non-LED light, contact a Samsung service center.
  - If the product is equipped with LED lamps, do not disassemble the Lamp Covers and LED lamps yourself.
    - Contact a Samsung service center.
  - Plug the power plug into the electric supply wall socket firmly.
  - Do not use a damaged power plug, damaged power cord or a loose electric supply wall wall socket.
    - This may result in an electric shock or fire.

# Safety information

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## Usage cautions

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### CAUTION

- Do not re-freeze frozen foods that have thawed completely. Do not place carbonated or fizzy drinks in the freezer compartment. Do not put bottles or glass containers in the freezer.
  - When the contents freeze, the glass may break and cause personal injury.
- To get the best performance from the product:
  - Do not place food too close to the vents at the rear of the refrigerator as this can obstruct free air circulation in the refrigerator compartment.
  - Wrap food up properly or place it in airtight containers before putting it into the refrigerator.
  - Please observe maximum storage times and expiration dates of frozen goods.
- Do not place glass or bottles or carbonated beverages into the freezer.
  - The container may freeze and break, and this may result in injury.
- Do not place carbonated or fizzy drinks in the freezer compartment. Do not put bottles or glass containers in the freezer.
  - When the contents freeze, the glass may break and cause personal injury and property damage.
- Service Warranty and Modification.
  - Any changes or modifications performed by a 3rd party on this finished appliance are not covered under Samsung warranty service, nor is Samsung

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responsible for safety issues that result from 3rd party modifications.

- Do not block the air vents inside the refrigerator.
  - If the air vents are blocked, especially with a plastic bag, the refrigerator can be over cooled.
- Wipe excess moisture from the inside and leave the doors open.
  - Otherwise, odor and mold may develop.
- If the refrigerator is disconnected from the electric power supply, you should wait for at least five minutes before plugging it back in.
- If the refrigerator gets wet, pull out the power plug and contact your Samsung Electronics service center.
- Do not strike or apply excessive force to any glass surface.
  - Broken glass may result in a personal injury and/or property damage.
- Be careful that your fingers are not caught in.
- If the refrigerator is flooded, make sure to contact your nearest service center.
  - There is a risk of electric shock or fire.
- Do not keep vegetable oil in your refrigerator's door or bins. The oil can solidify, making it foul-tasting and difficult to use. In addition, the open container can leak and the leaked oil can cause the door or bin to crack. Open oil containers are best kept in a cool and shaded place such as a cupboard or pantry.
  - Examples of vegetable oil: olive oil, corn oil, rapeseed oil, etc.

# Safety information

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## Cleaning cautions

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### CAUTION

- Do not spray water directly on the inside or outside the refrigerator.
  - There is a risk of fire or electric shock.
- Do not use a hair dryer to dry the inside of the refrigerator.
- Do not place a lighted candle in the refrigerator to remove bad odors.
  - This may result in an electric shock or fire.
- Do not spray cleaning products directly on the display.
  - Printed letters on the display may come off.
- If any foreign substance such as water has entered the appliance, unplug the power plug and contact your nearest service center.
  - Failing to do so may result in an electric shock or fire.
- Use a clean, dry cloth to remove any foreign matter or dust from the power plug blades. Do not use a wet or damp cloth when cleaning the plug.
  - Otherwise, there is a risk of fire or electric shock.
- Do not clean the appliance by spraying water directly onto it.
- Do not use benzene, thinner, or Clorox, Chloride for cleaning.
  - They may damage the surface of the appliance and may cause a fire.
- Before cleaning or performing maintenance, unplug the appliance from the electric wall socket.

- Failing to do so may result in an electric shock or fire.
- Use a clean sponge or soft cloth and a mild detergent in warm water to clean the refrigerator.
- Do not use abrasive or harsh cleansers such as window sprays, scouring cleansers, flammable fluids, muriatic acid, cleaning waxes, concentrated detergents, bleaches, or cleansers containing petroleum products on exterior surfaces (doors and cabinet), plastic parts, door and interior liners, and gaskets.
  - These can scratch or damage the material.
- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impacts such as bumping or dropping.

## Critical disposal warnings

### **WARNING**

- Please dispose of the packaging material from this product in an environmentally friendly manner.
- Ensure that none of the pipes on the back of the refrigerator are damaged prior to disposal.
- R-600a or R-134a is used as a refrigerant. Check the compressor label on the rear of the appliance or the rating label inside the fridge to see which refrigerant is used for your refrigerator. If this refrigerator contains flammable gas (Refrigerant R-600a), contact your local authority in regard to safe disposal of this product.

# Safety information

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- When disposing of this refrigerator, remove the door/ door seals and door latch so that small children or animals cannot become trapped inside. Children should be supervised to ensure that they do not play with the appliance.
  - If trapped inside, the child may become injured suffocate to death.
- Cyclopentane is used in the insulation. The gases in the insulation material require a special disposal procedure. Please contact your local authorities in regard to the environmentally safe disposal of this product.
- Keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.
  - If a child places a bag over his or her head, the child could suffocate.

## **To avoid contamination of food, please respect the following instructions:**

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice cream and making ice cubes.



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- One-, two- and three-star compartments are not suitable for the freezing of fresh food.
  - If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

### **If the water dispenser is available**

Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days.

### **Additional tips for proper usage**

- In the event of a power failure, call the local office of your electric company and ask how long the failure is going to last.
  - Most power failures that are corrected in an hour or two will not affect your refrigerator temperatures. However, you should minimize the number of door openings while the power is off.
  - Should the power failure last more than 24 hours, remove and discard all frozen food.
- The refrigerator might not operate consistently (frozen contents can thaw or temperatures can become too warm in the frozen food compartment) if sited for an extended period of time in a location where ambient air temperatures are constantly below the temperatures for which the appliance is designed.
- In case of particular foods, keeping it under refrigeration can have a bad effect on preservation due to its properties.

# Safety information

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- Your appliance is frost free, which means there is no need to manually defrost your appliance. This will be carried out automatically.
- Temperature rise during defrosting complies with ISO requirements. If you want to prevent an undue rise in the temperature of frozen food while the appliance defrosts, wrap the frozen food in several layers of newspaper.
- Do not re-freeze frozen foods that have thawed completely.

## Saving Energy Tips

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- Install the appliance in a cool, dry room with adequate ventilation. Ensure that it is not exposed to direct sunlight and never put it near a direct source of heat (a radiator, for example).
- Not to block any vents and grilles is recommended for energy efficiency.
- Allow warm food to cool down before placing it in the appliance.
- Put frozen food in the refrigerator to thaw. You can then use the low temperatures of the frozen products to cool food in the refrigerator.
- Do not keep the door of the refrigerator open for too long when putting food in or taking food out. The shorter the time the door is open, the less frost build-up you'll have in the freezer.
- It is recommended to install the refrigerator with clearance to the back and sides. This will help reduce power consumption and keep your energy bills lower.

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We recommend the value of clearance to be :

- Right, left, and back side: more than 50 mm
- Top side: more than 100 mm
- For the most efficient use of energy, please keep the all inner fittings such as baskets, drawers, shelves on the position supplied by manufacturer.

**This appliance is intended to be used in household and similar applications such as**

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

# Safety information

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## Instructions about the WEEE

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### Correct Disposal of This Product (Waste Electrical & Electronic Equipment) (Applicable in countries with separate collection systems)

This marking on the product, accessories or literature indicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

For information on Samsung's environmental commitments and product specific regulatory obligations e.g. REACH, WEEE, Batteries, visit our sustainability page available via [Samsung.com](https://www.samsung.com/sustainability) (For products sold in European countries only)

# Installation

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Follow these instructions carefully to ensure a proper installation of this refrigerator and to prevent accidents before using it.

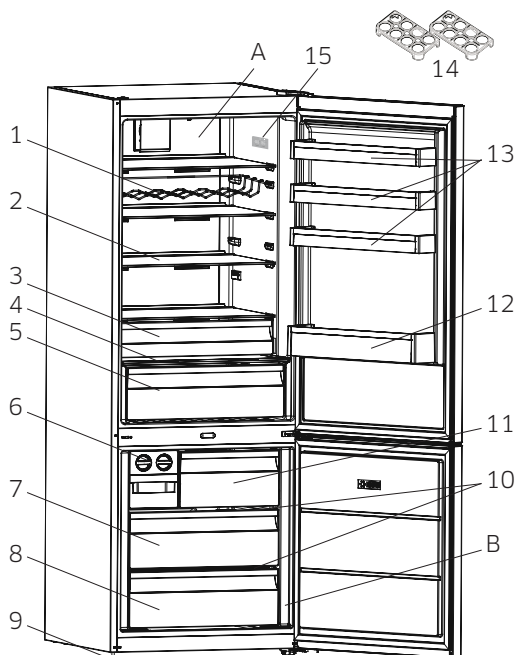
## **WARNING**

- Use the refrigerator only for its intended purpose as described in this manual.
- Any servicing must be performed by a qualified technician.
- Dispose of the product packaging material in compliance with the local regulations.
- To prevent electric shock, unplug the power cord before servicing or replacements.

# Installation

## Refrigerator at a glance

The actual image and provided component parts of the refrigerator may differ, depending on the model and the country.



A. Fridge compartment  
B. Freezer compartment

- 1- Wine rack \*
- 2- Fridge shelves
- 3- Fresh zone
- 4- Vegetable & Fruit drawer cover
- 5- Vegetable & Fruit drawer
- 6- Icemaker
- 7- Freezer middle drawer
- 8- Freezer bottom drawer
- 9- Adjustable feet
- 10- Freezer shelves
- 11- Freezer upper room
- 12- Fridge door bottom bin
- 13- Fridge door upper bins
- 14- Egg holders
- 15- Display \*

\* In some models



### NOTE

- To quickly freeze large quantities of food, use the bottom drawer.
- For best energy efficiency, make sure all of shelves, drawers, and baskets are placed in their original position.
- To freeze large amounts of food, activate Super freeze when putting food in the freezer.

### To secure more storage space (applicable models only)

To get more space, you can remove the top and middle drawer of freezer compartment since it does not affect thermal and mechanical characteristics. A declared storage volume of frozen food storage compartment is calculated with these drawers removed.

## Step-by-step installation

### STEP 1 Select a site

#### Site requirements:

- Solid, level surface without carpeting or flooring that may obstruct ventilation
- Away from direct sunlight
- Adequate room for opening and closing the door
- Away from a heat source
- Room for maintenance and servicing
- Temperature range: between 10 °C and 43 °C

#### Effective temperature range

The refrigerator is designed to operate normally in the temperature range specified by its class rating.

Climate Class	Symbol	Ambient Temperature (°C)	
		IEC 62552 (ISO 15502)	ISO 8561
Extended Temperate	SN	Between +10 and +32	+10 and +32
Temperate	N	Between +16 and +32	+16 and +32
Subtropical	ST	Between +16 and +38	+18 and +38
Tropical	T	Between +16 and +43	+18 and +43



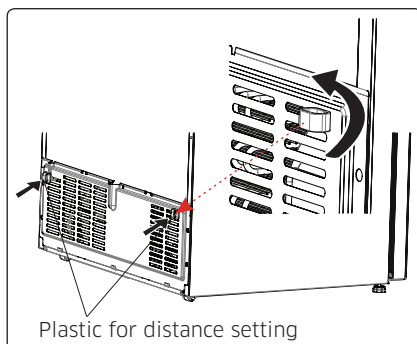
#### NOTE

The cooling performance and power consumption of the refrigerator may be affected by the ambient temperature, the door-opening frequency, and the location of the refrigerator. We recommend adjusting the temperature settings as appropriate.

#### The bottom cabinet cover is the metal

The condenser of your fridge is placed at the bottom of cabinet. As a result of that, assemble the spacer by fixing it to holes on the cover bottom panel and turn 90° that's shown below figure for arranging the distance between the refrigerator and the back wall at where you place the fridge. You can move the fridge towards the back wall until that point.

The distance between the appliance and back wall must be a maximum of 75 mm.





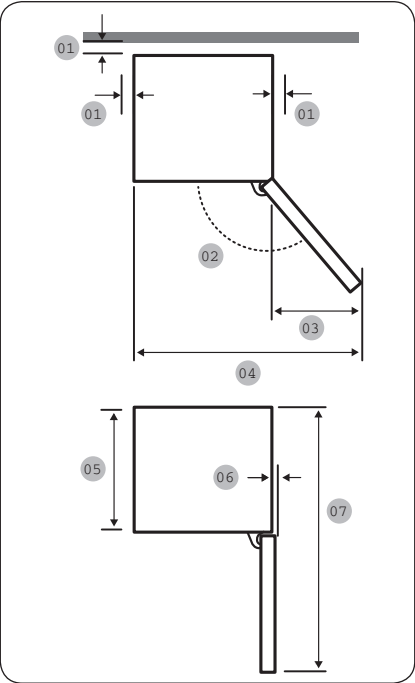
# Installation

## Clearance

See the pictures and table below for space requirements for installation.



Deep (A)	712 mm
Width (B)	700 mm
Overall Height (C)	1920 mm



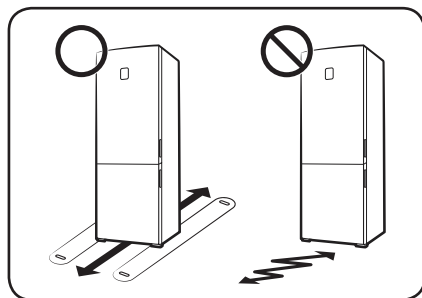
1	more than 50 mm recommended
2	140° (Fridge) / 120° (Freezer)
3	560 mm (maximum)
4	1212 mm (maximum)
5	661 mm
6	0 mm
7	1371 mm



### NOTE

The measurements in the above table may differ, depending on the measuring method.

## STEP 2 Flooring



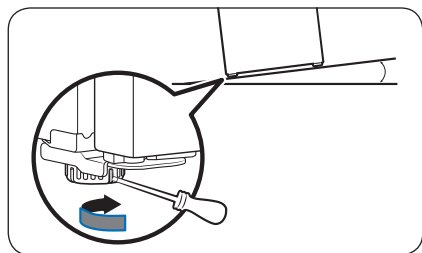
- The surface to install the refrigerator must support a fully loaded refrigerator.
- To protect the floor, put a large piece of cardboard on each foot of the refrigerator.
- Once the refrigerator is in its final position, do not move it unless necessary to protect the floor. If you have to, use a thick paper or cloth such as old carpet along the movement path.

## STEP 3 Adjust the levelling legs

### CAUTION

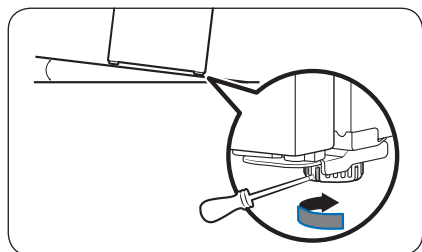
- The refrigerator must be levelled on a flat, solid floor. Failing to do so can cause damage to the refrigerator or physical injury.
- Levelling must be performed with an empty refrigerator. Make sure no food items remain inside the refrigerator.
- For safety reasons, adjust the front side a little higher than the rear side.

The refrigerator can be levelled using the front legs that have a special screw (leveller) for levelling purposes. Use a flat-head screwdriver for levelling.



### To adjust the height of the left side:

Insert a flat-head screwdriver into the leveller of the front left leg. Turn the leveller clockwise to raise, or turn it counter clockwise to lower.



### To adjust the height of the right side:

Insert a flat-head screwdriver into the leveller of the front right leg. Turn the leveller clockwise to raise, or turn it counter clockwise to lower.

# Installation

---

## STEP 4 Initial settings

---

By completing the following steps, the refrigerator should be fully functioning.

1. Remove the PE foam sheet on each shelf corner, which is attached to protect the refrigerator during transportation.
2. Plug the power cord into the wall socket to turn the refrigerator on.
3. Open the door, and check if the interior light lights up.
4. Set the temperature to the coldest, and wait for about an hour. The freezer will then be slightly chilled, and the motor will run smoothly.
5. Wait until the refrigerator reaches the set temperature. Now the refrigerator is ready for use.

## STEP 5 Final check

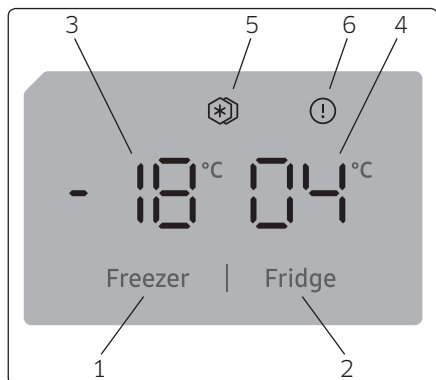
---

When installation is complete, confirm that:

- The refrigerator is plugged into an electrical outlet and grounded properly.
- The refrigerator is installed on a flat, level surface with a reasonable clearance from the wall or the cabinet.
- The refrigerator is level and is sitting firmly on the floor.
- The door opens and closes freely, and the interior light turns on automatically when you open the door.

# Operations

## Display and Control Panel (Internal display)



### Using the Control Panel

1. Enables the setting of the freezer.
2. Enables the setting of the fridge.
3. Freezer set value screen.
4. Fridge set value screen.
5. Super freeze symbol.
6. Alarm symbol.

## Operating your Fridge Freezer

Once you have plugged in the product, all symbols will be displayed for 2 seconds and the initial values will be shown as -18 °C on the freezer adjustment indicator, and 4 °C on the fridge adjustment indicator.

### Freezer Temperature Settings

- The initial temperature value for the freezer setting indicator is -18 °C.
- Press the freezer set button once. When you first press the button, the previous value will blink on the screen.
- Whenever you press the same button, a lower temperature will be set (-16 °C, -18 °C, -20 °C, -22 °C or -24 °C).
- If you continue to press the button, it will restart from -16 °C.



# Operations

## Fridge Temperature Settings

- The initial temperature value for the fridge setting indicator is 4 °C.
- Press the fridge button once.
- Whenever you press the button, a lower temperature will be set (8 °C, 6 °C, 5 °C, 4 °C, or 2 °C).
- If you continue to press the button, it will restart from 8 °C.



## Super Freeze Mode

### Purpose

- To freeze a large quantity of food that cannot fit on the fast freeze shelf.
- To freeze prepared foods.
- To freeze fresh food quickly to retain freshness.

### How to use



To enable the super freeze mode, press and hold the freezer temperature setting button for 3 seconds. Once the super freeze mode has been set, the super freeze symbol on the indicator will be lit and the machine will beep to confirm the mode has been switched on.

### During Super Freeze Mode:

- The temperature of the fridge may be adjusted. In this case, Super Freeze mode will continue.
- Super Freeze mode can be cancelled in the same way it is selected.

### Notes:

- The maximum amount of fresh food (in kilograms) that can be frozen within 24 hours is shown on the appliance label.
- For optimal appliance performance in maximum freezer capacity, activate super freeze mode.



Super freeze mode will automatically cancel after 24 hours, depending on the environmental temperature or when the freezer sensor reaches a sufficiently low

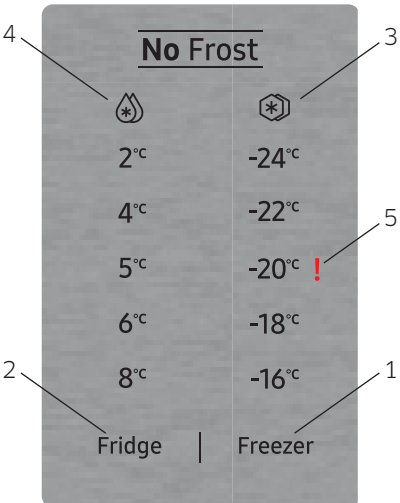


temperature.

## Display and Control Panel (External display / Flaty duo)

### Using the Control Panel

- 1. It enables the setting value of freezer to be modified and super freeze mode to be activated if desired. Freezer may be set to -16, -18, -20, -22, -24 °C and Super freeze.
- 2. It enables the setting value of fridge to be modified and super cool mode to be activated if desired. Fridge maybe set to 8, 6, 5, 4, 2 °C and super cool.
- 3. It is super freeze indicator.
- 4. It is super cooling indicator.
- 5. Sr alarm indicator.



### Using the Control Panel

#### Fridge Set Button

The fridge set button allows changes to be made to the temperature of the fridge compartment. Super cool mode can also be activated using this button.

#### Freezer Set Button

The freezer set button allows changes to be made to the temperature of the freezer compartment. Super freezer mode can also be activated using this button.

#### Sr Alarm

Sr alarm will change to red if any problems occur.

# Operations

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## Operating Your Fridge Freezer

---

### Super Cool Mode

---

#### When would it be used?

- To cooling huge quantities of food.
- To cooling fast food.
- To cooling food quickly.
- To store seasonal food for a long period.

#### Activating Super Cool Mode

Push the fridge set button until the super cool symbol illuminates. The buzzer will sound twice and the mode will be set.

#### During Super Cool Mode

Super cool mode can be cancelled in the same way it is selected.

### Super Freeze Mode

---

#### When would it be used?

- To freeze a large quantity of food that cannot fit on the fast freeze shelf.
- To freeze prepared foods.
- To freeze fresh food quickly to retain freshness.

#### Activating Super Freeze Mode

Push the freezer set button until the super freeze symbol illuminates. The buzzer will sound twice and the mode will be set.

#### During Super Freeze Mode

Super freeze mode can be cancelled in the same way it is selected.

### Screen Saver Mode

---

#### Purpose

This mode saves energy by switching off all control panel lighting when the panel is left inactive.

#### How to Use

- Screen saver mode will be activated automatically after 30 seconds.
- If you press any key while the lighting of the control panel is off, the current machine settings will reappear on the display to let you make any change you wish.
- If you do not cancel the screen saving mode or press any key for 30 seconds, control panel will remain off.



---

To deactivate the screen saving mode,

- To cancel the screen saving mode, first of all, you need to press any key to activate the keys and then press and hold the freezer set button for 5 seconds.
- To reactivate screen saving mode, press and hold the freezer set button for 5 seconds.

### Fridge Temperature Settings

---

- Press the fridge set button once.
- When you first press the button, the previous value will appear on the setting indicator of the fridge.
- Whenever you press this button, a lower temperature will be set (8 °C, 6 °C, 5 °C, 4 °C, 2 °C, or super cool).
- If you press the fridge set button until the super cool symbol appears on the fridge setting indicator, and do not press any buttons for 3 second, super cool will flash.
- If you continue to press the same button, it will restart from 8 °C.

### Freezer Temperature Settings

---

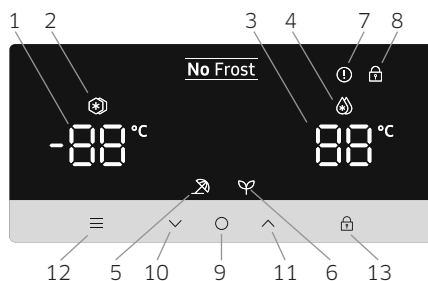
- Press the freezer set button once.
- When you first press the button, the previous value will appear on the setting indicator of the freezer.
- Whenever you press this button, a lower temperature will be set (-16 °C, -18 °C, -20 °C, -22 °C, -24 °C, or super freeze).
- If you press the freezer set button until the super freez symbol appears on the freezer setting indicator, and do not press any buttons for 3 second, super freezer will flash.
- If you continue to press the same button, it will restart from -16 °C.

# Operations

## Display and Control Panel (External display / Ares)

### Using the Control Panel

1. Freezer temperature setting.
2. Super Freeze mode indicator
3. Fridge temperature setting
4. Super Cooling mode indicator
5. Holiday mode indicator
6. Eco mode indicator
7. Alarm indicator
8. Child Lock mode indicator
9. Screen selector
10. Decrease value
11. Increase value
12. Mode Selector
13. Child Lock Selector



## Operating your Fridge Freezer

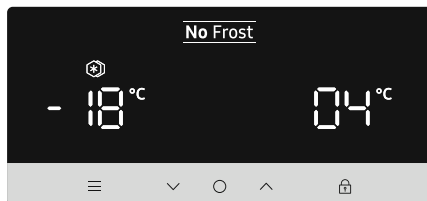
### Super Freeze Mode

#### Purpose

- To freeze a large quantity of food that cannot fit on the fast freeze shelf.
- To freeze prepared foods.
- To freeze fresh food quickly to retain freshness.

#### How to use

- Press (○) icon (#9 on control panel diagram), until the 'Freezer temperature setting' is selected (#1).
- Once Freezer temperature setting is selected, the temperature will flash.
- Press the (▼) icon (#10) repeatedly until the 'Super Freeze logo appears' (★) in the top left corner (#2).
- Once the Super Freeze mode has been set, the machine will beep to confirm the mode has been switched on.
- After the beep the original temperature of the freezer will appear on screen.
- Mode can be cancelled by repeating the above instructions from the beginning.



#### During this mode:

- Temperature of the fridge compartment may be adjusted, this will not impact Super Freeze Mode.
- Economy and holiday mode cannot be selected whilst Super Freeze is active.

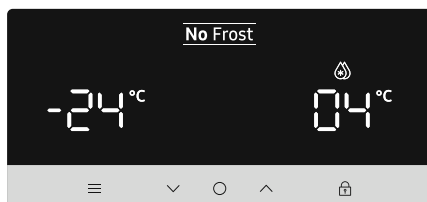
## Super Cool Mode

### Purpose

- To cool and store a large quantity of food in the fridge compartment.
- To quickly cool drinks.

### How to use

- Press (○) icon (#9 on control panel diagram), until the 'Fridge temperature setting' is selected (#1).
- Once fridge temperature setting is selected, the temperature will flash.
- Press the (▼) icon (#10) repeatedly until the 'Super Cool logo appears' (🔥) in the top right corner (#4)
- Once the Super Cool mode has been set, the machine will beep to confirm the mode has been switched on.
- After the beep the last temperature of the fridge will appear on screen.
- Mode can be cancelled by repeating the above instructions from the beginning.



### During this mode:

- Temperature of the freezer compartment may be adjusted, this will not impact Super Cool Mode.
- Economy and holiday mode cannot be selected whilst Super Cool is active.

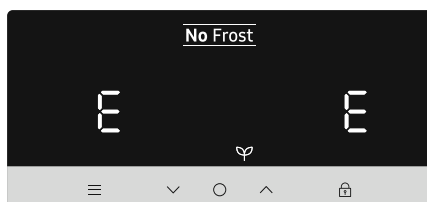
## Economy Mode

### Purpose

Energy savings. During periods of less frequent use (door opening) or absence from home, such as a holiday, Eco program can provide optimum temperature whilst saving power.

### How to Use

- Press (≡) icon (#12 on control panel diagram), until the 'Eco Mode' icon (🌱) appears (#6).
- Once the 'Eco mode' has been set, the machine will beep to confirm the mode has been switched on.
- After the beep the both the fridge and freezer temperature setting (#1 and #3) will display an 'E'.
- Eco Mode can be cancelled by pressing the (≡) Icon (#12).



# Operations

## During this mode:

- The freezer and fridge temperature may be adjusted however the adjustment will not be made until Eco Mode is cancelled. When economy mode is cancelled, the selected setting values will be activated and the temperature(s) will be adjusted.
- Super Cool or Super Freeze mode can be selected, however by selecting either modes Eco Mode is cancelled immediately.
- Holiday mode can only be selected after cancelling the economy mode.

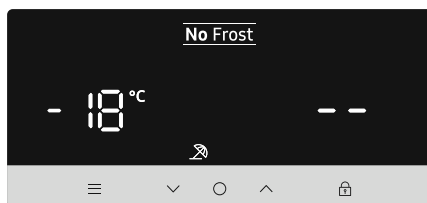
## Holiday Mode

### Purpose

Holiday mode is to be used if the device is to be left for an extended period.

### How to Use

- Press (≡) icon (#12 on control panel diagram), until the 'Holiday Mode' icon (🏠) appears (#5).
- Once the 'Holiday mode' has been set, the machine will beep to confirm the mode has been switched on.
- After the beep the fridge will display '--' and the freezer will display the -18 °C set temperature.
- Holiday Mode can be cancelled by pressing the (≡) icon (#12).



## During this mode:

- Freezer and fridge temperature may be adjusted however the adjustment will not be made until Holiday Mode is cancelled. When Holiday mode is cancelled, the selected setting values will be activated and the temperature(s) will be adjusted.
- Super Cool or Super Freeze mode can be selected, however by selecting either modes Holiday Mode is cancelled immediately.
- Eco Mode can only be selected after Holiday mode has been cancelled.

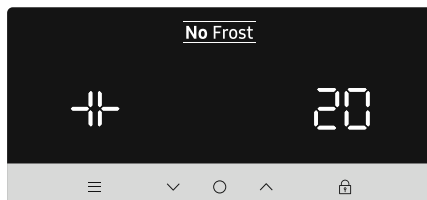
## Drink Cool Mode

### Purpose

This mode is used to cool drinks within an adjustable time frame.

### How to Use

- Press (≡) icon (#12) and (○) (#9) icons simultaneously for five seconds.
- The fridge temperature set indicator will start showing '05'. This value will flash on screen
- Users can either press (▼) or (▲) buttons to adjust the time period (05, 10, 15, 20, 25 or 30 minutes)
- When you select the time the numbers will blink 3 times on screen and sound beep beep. If the user do not press any button within 2 seconds the time will be set.
- The machine will then set the time, the remaining time will be shown on screen
- Once the total time has elapsed, an alarm will sound
- Cool Drink Mode can be cancelled by following pressing the (≡) icon (#12) and (○) (#9) icons simultaneously for five seconds.



### During this mode:

- When drink cool and child lock modes are active, the child lock mode must be cancelled in order to stop the alarm sound
- While using this mode, you must regularly check the temperature of the bottles. When the bottles are cool enough, you must take them out of the appliance.
- Bottles can explode if left in the appliance for too long with drink cool mode active.

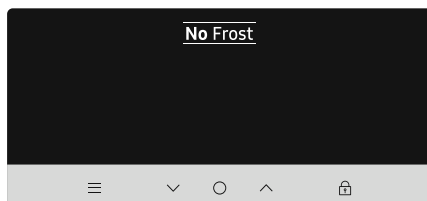
## Screen Saver Mode

### Purpose

This mode saves energy by switching off all control panel lighting when the panel is left inactive.

### How to Use

- Screen saver mode will be activated automatically after 30 seconds.
- If you press any key while the lighting of the control panel is off, the current machine settings will reappear on the display to let you make any change you wish.
- If you do not cancel the screen saving mode or press any key for 30 seconds, control panel will remain off.



# Operations

To deactivate the screen saving mode,

- To cancel the screen saving mode, first of all, you need to press any key to activate the keys and then press and hold the Mode button (≡) (#12) for 3 seconds.
- To reactivate screen saving mode, press and hold the mode button (≡) (#12) for 3 seconds.

## The Child Lock Function

### Purpose

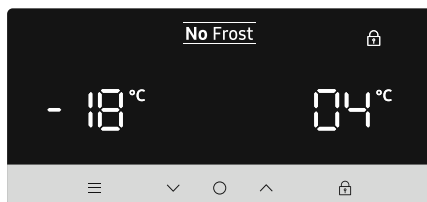
Child lock can be activated to prevent any accidental or unintentional changes being made to the appliance settings.

### Activating Child Lock (🔒)

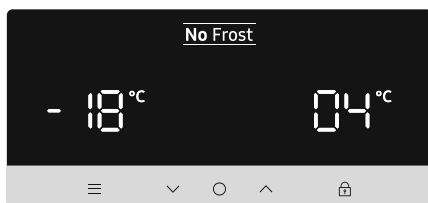
Press and hold child lock button (🔒) (#13) for 5 seconds.

### Cancelling Child Lock

Press and child lock button (🔒) (#13) for 5 seconds.



## Temperature Settings





### Freezer Temperature Settings

- Press (○) icon (#9 on control panel diagram), until the 'Freezer temperature setting' is selected (#1).
- Once Freezer temperature setting is selected, the temperature will flash.
- Users can then use the up or down arrow (▼) / (▲) to set the temperature (-16, -18, -20, -22, -24 °C and Super Freeze Mode).
- If Super Freeze mode or Eco mode is activated, the temperature will not change until the mode is cancelled.

### Fridge Temperature Settings

- Press (○) icon (#9 on control panel diagram), until the 'Fridge temperature setting' is selected (#1).
- Once Fridge temperature setting is selected, the temperature will flash.

- Users can then use the up or down arrow ( / () to set the temperature (8, 6, 5, 4, 2 °C and Super Cool Mode).
- If Super Freeze mode or Eco mode is activated, the temperature will not change until the mode is cancelled.

#### Recommended Settings for the Freezer and Fridge Compartment Temperature

Freezer Compartment	Compartment	Remarks
-18 °C	4 °C	For regular use and best performance.
-20 °C, -22 °C or -24 °C	4 °C	Recommended when environmental temperature exceeds 30 °C.
Super Freeze mode	4 °C	Must be used when you wish to freeze food in a short period of time.
-18 °C, -20 °C, -22 °C or -24 °C	2 °C	These temperature settings must be used when the environmental temperature is high or if you think the refrigerator compartment is not cool enough because the door is being opened frequently.

#### Door Open Alarm Function

If the fridge door is left open for more than 2 minutes, the appliance will beep.

## Temperature Adjustment Warnings

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- It is not recommended that you operate your fridge in environments colder than 10°C in terms of its efficiency.
- Do not start another adjustment while you are already making an adjustment.
- Temperature adjustments should be made according to the frequency of door openings, the quantity of food kept inside the fridge and the ambient temperature in the location of your fridge.
- In order to allow your fridge to reach the operating temperature after being connected to mains, do not open the doors frequently or place large quantities of food in the fridge. Please note that, depending on the ambient temperature, it may take 24 hours for your fridge to reach the operating temperature.
- A 5 minute delay function is applied to prevent damage to the compressor of your fridge when connecting or disconnecting to mains, or when an energy breakdown occurs. Your fridge will begin to operate normally after 5 minutes.
- Your appliance is designed to operate in the ambient temperature (T/SN = 10°C - 43°C) intervals stated in the standards, according to the climate class displayed on the information label. We do not recommend operating your appliance out of the stated temperature limits in terms of cooling effectiveness.

### Important installation instructions

This appliance is designed to work in difficult climate conditions and is powered with 'Freezer Shield' technology which ensures that the frozen food in the freezer will not defrost even if the ambient temperature falls as low as -15 °C. So you may then install your appliance in an unheated room without having to worry about frozen food in the freezer being spoiled. When the ambient temperature returns to normal, you may continue using the appliance as usual.

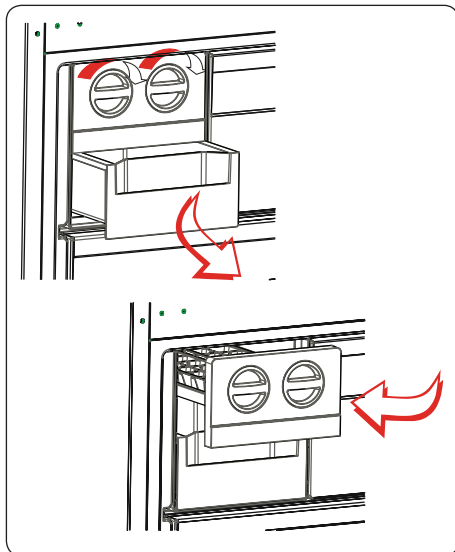


## Accessories

### The Icematic (In some model)

- Pull the lever towards you and remove the ice maker tray
- Fill with water to the marked level
- Hold the left end of the lever and set the ice-tray on the icebox
- When ice cubes have formed, twist the lever to drop the ice cubes into the icebox.


 **Do not fill the icebox with water in order to make ice. It will break.**




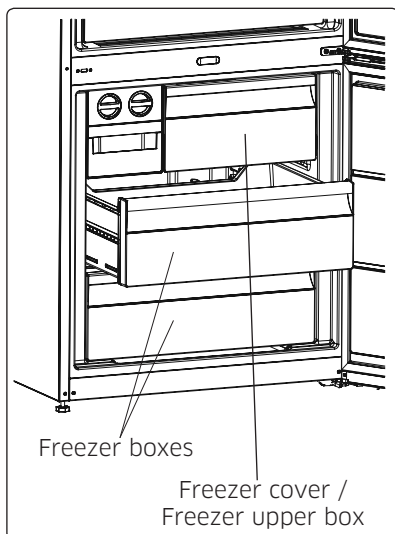
### The Freezer Box

The freezer box allows food to be accessed more easily.

#### Removing the freezer box:

- Pull the box out as far as possible
- Pull the front of the box up and out
-  Carry out the opposite of this operation when refitting the sliding compartment.

 **Always keep hold of the handle of the box while removing it.**



# Operations

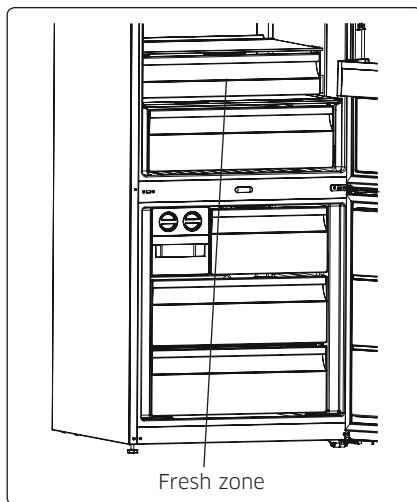
## The Fresh Zone (In some models)

Keeping food in the fresh zone compartment, instead of the freezer or refrigerator compartments, allows food to retain freshness and flavour for longer, while preserving its fresh appearance. When the fresh zone becomes dirty, remove it and wash with water.

(Water freezes at 0°C, but food containing salt or sugar freezes at temperatures lower than this).

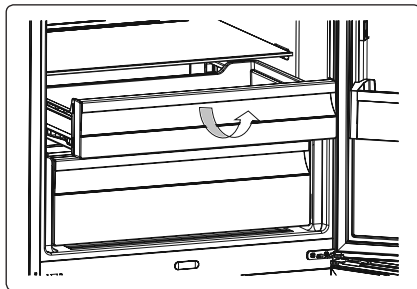
The fresh zone compartment is usually used for storing foods such as raw fish, lightly pickled food, rice, and so on.

**⚠ Do not put food you want to freeze or ice trays (to make ice) in the fresh zone compartment.**



To remove the fresh zone:

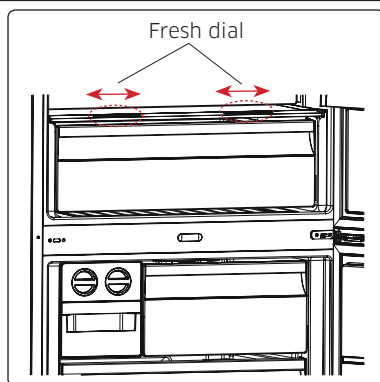
- Pull the fresh zone towards you by sliding it on the rails.
- Pull the fresh zone up from the rail and remove it from the fridge.



## The Fresh Dial (In some models)

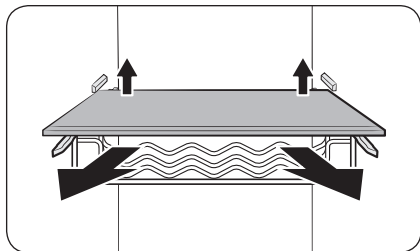
If the crisper is full, the fresh dial located in front of the crisper should be opened. This allows the air in the crisper and the humidity rate to be controlled, to increase the life of food within.

The dial, located behind the shelf, must be opened if any condensation is seen on the glass shelf.

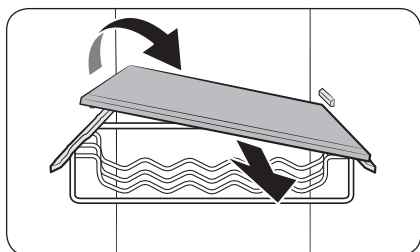


# Maintenance

## Handle and care



1. Lift the rear of the shelf (or the wine rack) slightly up to pull it out.



2. Turn the shelf (or wine rack) diagonally to remove it.



### CAUTION

- Do not put food or objects in front of the Vegetable box. The door will not close properly.
- The shelf must be inserted correctly. Do not insert upside down.
- When reinserting the shelf, make sure to push in the shelf to the end until it fits.
- Glass containers may scratch the surface of glass shelves.

# Maintenance

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## Cleaning

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### Interior and exterior

#### WARNING

- Do not use benzene, thinner, or home/car detergent such as Clorox™ for cleaning purposes. They may damage the surface of the refrigerator and cause a fire.
- Do not spray water onto the refrigerator. This may cause electric shock.

Regularly use a dry cloth to remove all foreign substances such as dust or water from the power plug terminals and contact points.

1. Unplug the power cord.
  2. Use a moistened, soft, lint-free cloth or paper towel to clean the refrigerator's interior and exterior.
  3. When done, use a dry cloth or paper towel to dry well.
  4. Plug in the power cord.
- 

### LED Lamps

To replace the lamps of the refrigerator, contact a local Samsung service centre.

#### WARNING

The lamps are not user-serviceable. Do not attempt to replace a lamp yourself. This can cause electric shock.

### Lamp (Light Source)

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**This product contains a light source of energy efficiency class <G>.**

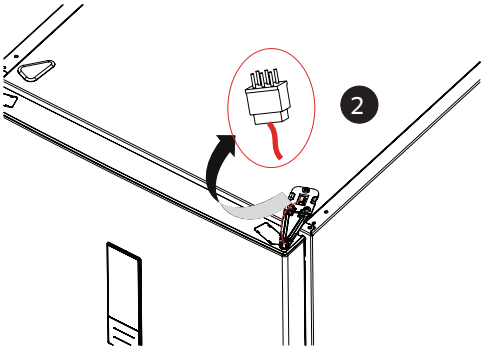
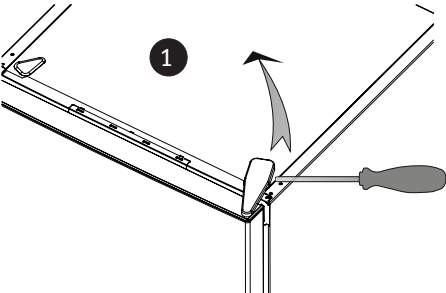
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The lamp(s) and/or control gear(s) are not user-serviceable. To replace the lamp(s) and/or control gear(s) in the product, contact a local Samsung service centre.

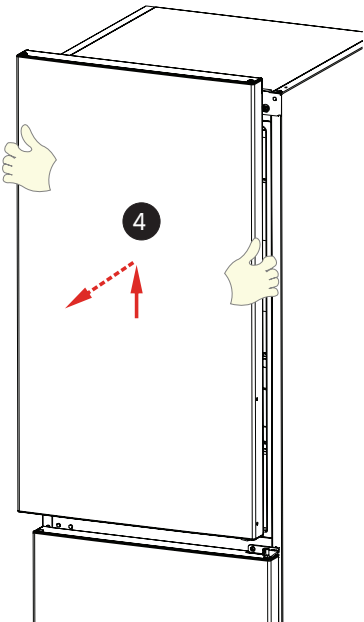
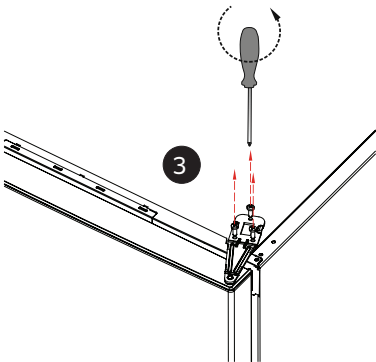
For detailed instructions on replacing lamp(s) or control gear(s) in your product, visit the Samsung website (<http://www.samsung.com>), go to Support > Support home, and then enter the model name.

For detailed instructions on dismantling lamp(s) and/or control gear(s), simply follow the replacement instruction reached as described above.

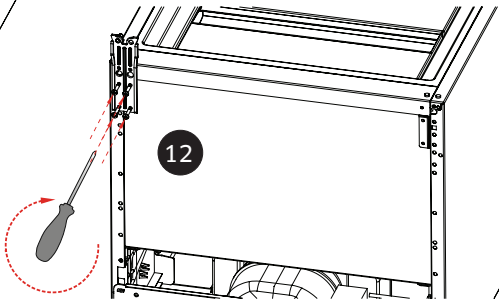
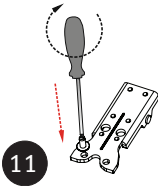
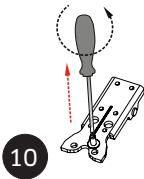
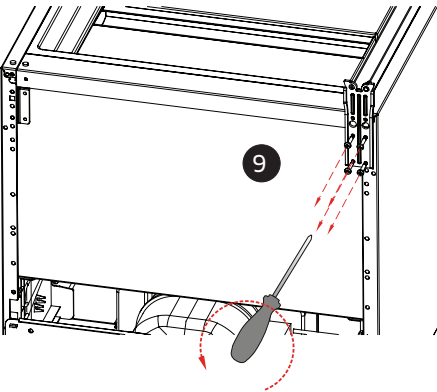
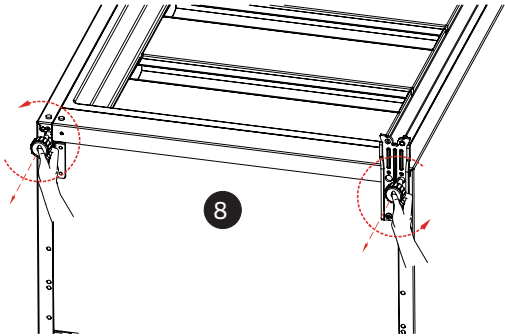
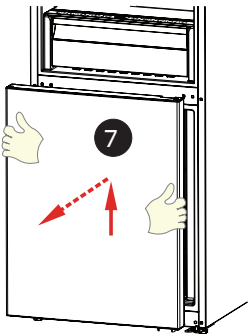
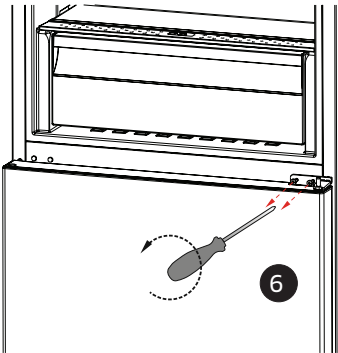
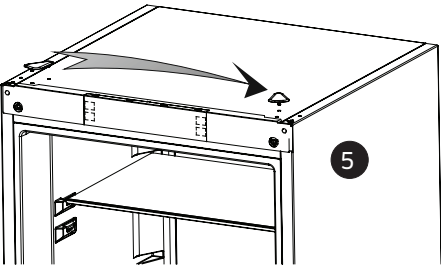
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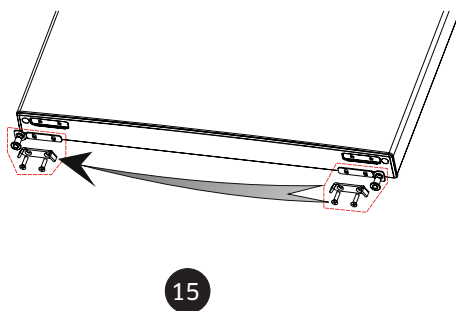
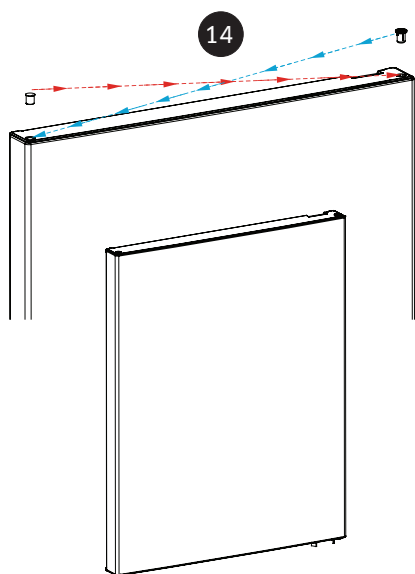
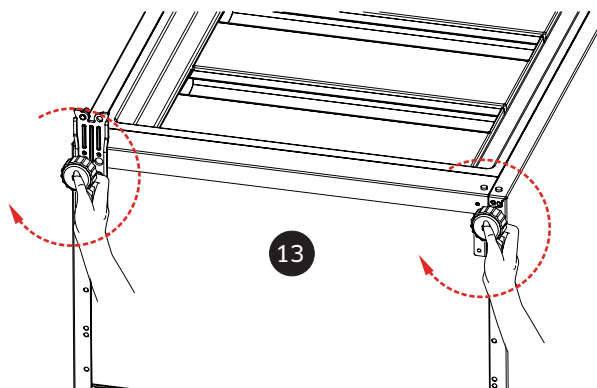


Display on door



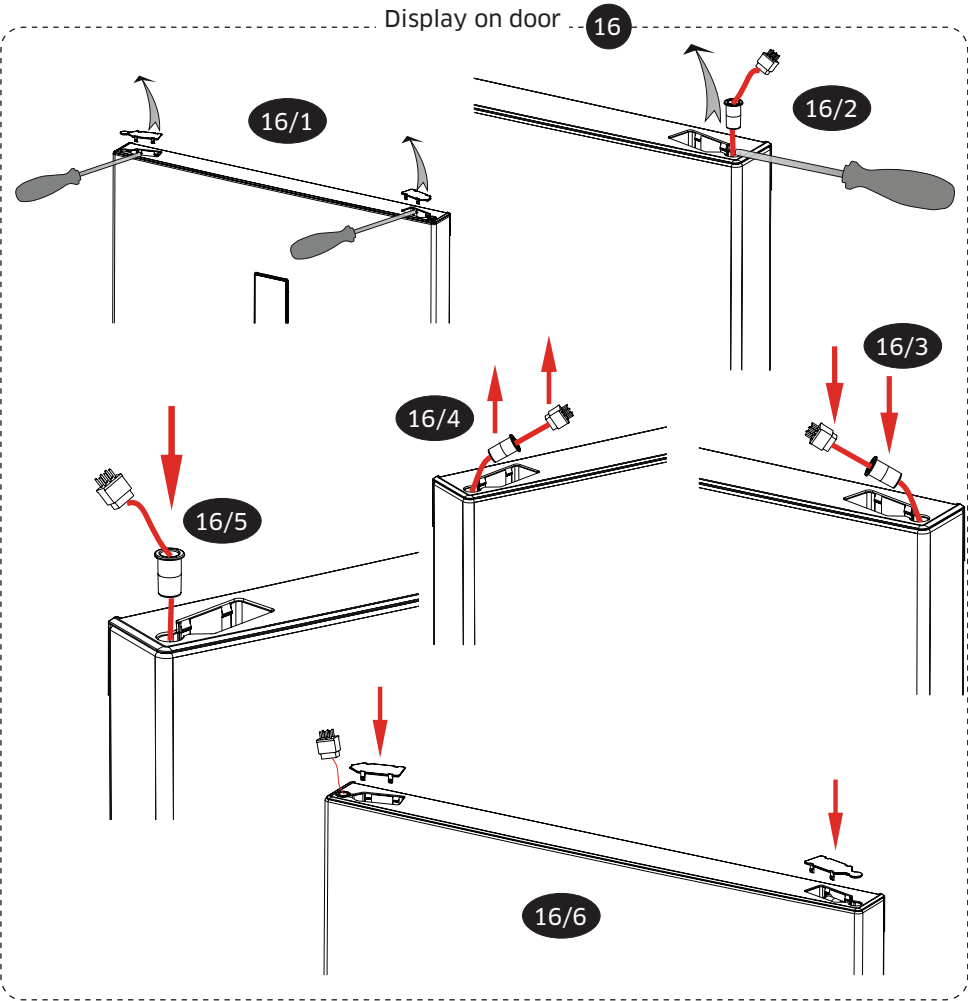
# Maintenance



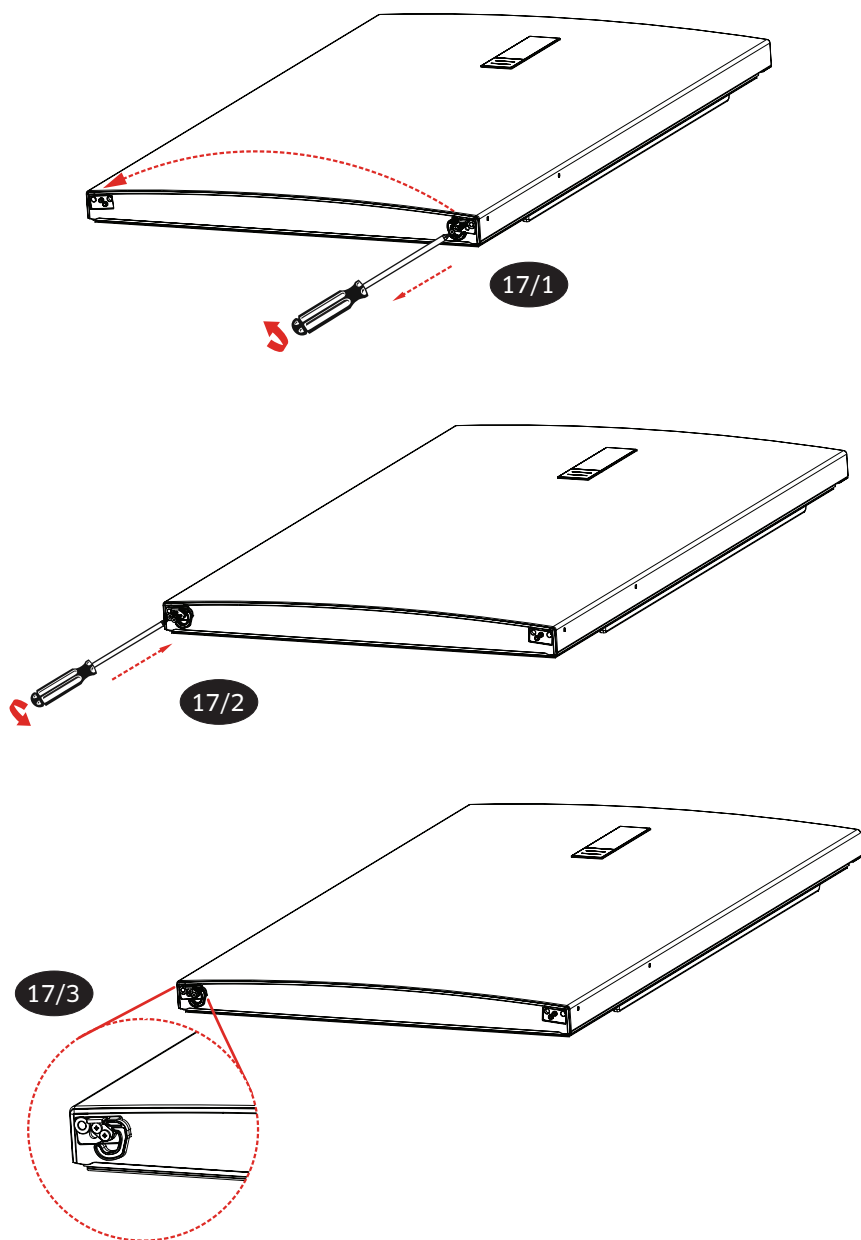


# Maintenance

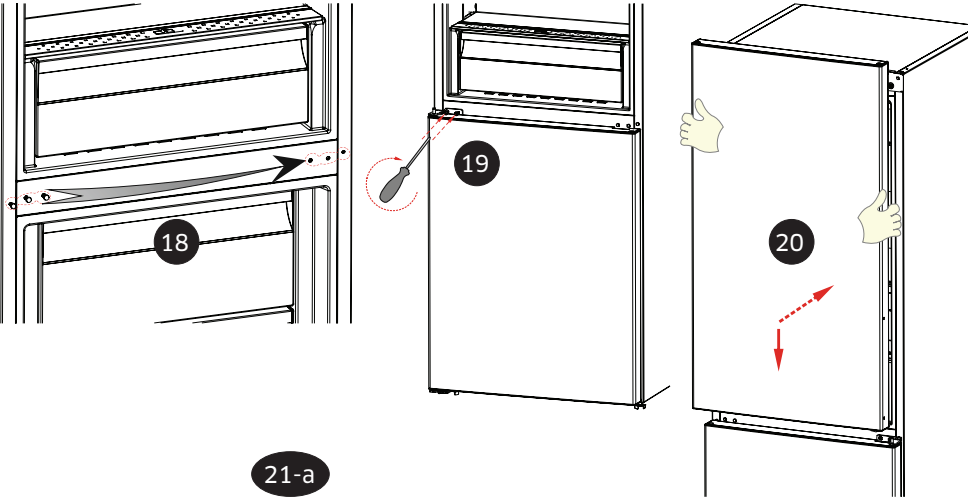
Maintenance



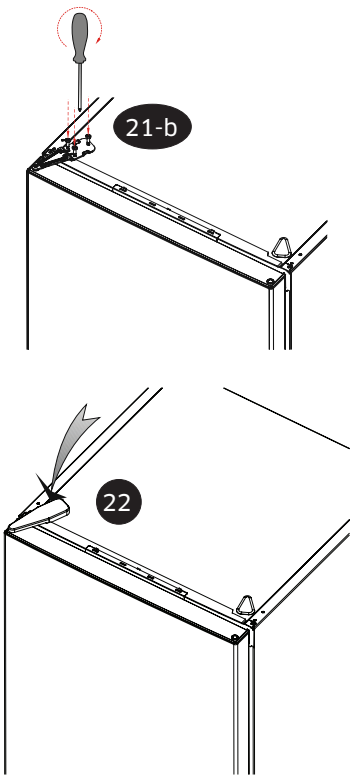
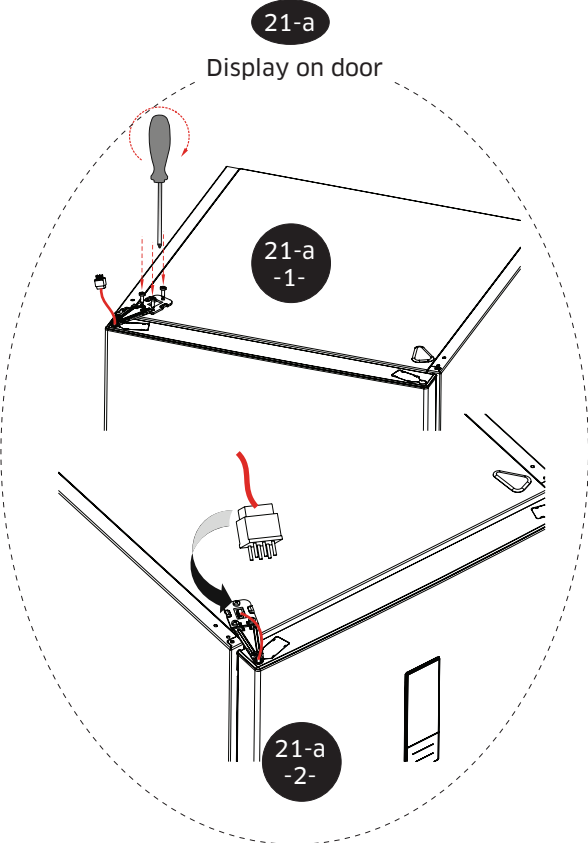




# Maintenance




21-a  
Display on door




# Troubleshooting

Before calling for service, review the checkpoints below. Any service calls regarding normal situations (No Defect Cases) will be charged to users.

## Errors (External display / Flaty duo)

Your fridge - freezer will warn you if the temperatures for the fridge and freezer are at improper levels or if a problem occurs with the appliance. Alarm indicator () is displayed in the control panel.

ERROR TYPE	MEANING	WHY	WHAT TO DO
 Alarm indicator	"Failure" Warning	There is/are some part(s) out of order or there is a failure in the cooling process. The product is plugged for the first time or a long-time power interruption for 1 hour.	Check the door is open or not and check if the product working 1 hour. If the door is not open and the product had worked 1 hour, call service for assistance as soon as possible.

## Errors (Internal display / External display / Ares)

Your fridge - freezer will warn you if the temperatures for the fridge and freezer are at improper levels or if a problem occurs with the appliance. Warning codes are displayed in the freezer and fridge indicators.

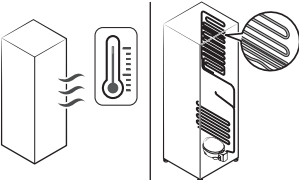
ERROR TYPE	MEANING	WHY	WHAT TO DO
E01	Sensor warning		Call Service for assistance as soon as possible.
E02	Sensor warning		Call Service for assistance as soon as possible.
E03	Sensor warning		Call Service for assistance as soon as possible.
E06	Sensor warning		Call Service for assistance as soon as possible.
E07	Sensor warning		Call Service for assistance as soon as possible.
E08	Low Voltage Warning	Power supply to the device has dropped to below 170 V.	<ul style="list-style-type: none"><li>- This is not a device failure, this error helps to prevent damages to the compressor.</li><li>- The voltage needs to be increased back to required levels</li></ul> If this warning continues an authorised technician needs to be contacted.

# Troubleshooting

ERROR TYPE	MEANING	WHY	WHAT TO DO
E09	Freezer compartment is not cold enough	Likely to occur after long term power failure.	<ol style="list-style-type: none"><li>1. Set the freezer temperature to a colder value or set Super Freeze. This should remove the error code once the required temperature has been reached. Keep doors closed to improve time taken to reach the correct temperature.</li><li>2. Remove any products which have thawed/defrosted during this error. They can be used within a short period of time.</li><li>3. Do not add any fresh produce to the freezer compartment until the correct temperature has been reached and the error is no longer.</li></ol> <p>If this warning continues an authorised technician needs to be contacted.</p>
E10	Fridge compartment is not cold enough	<b>Likely to occur after:</b> <ul style="list-style-type: none"><li>- Long term power failure.</li><li>- Hot food has been left in the fridge.</li></ul>	<ol style="list-style-type: none"><li>1. Set the fridge temperature to a colder value or set Super Cool. This should remove the error code once the required temperature has been reached. Keep doors closed to improve time taken to reach the correct temperature.</li><li>2. Please empty the location at the front area of air duct channel holes and avoid putting food close to the sensor.</li></ol> <p>If this warning continues an authorised technician needs to be contacted.</p>
E11	Fridge compartment is too cold	Various	<ol style="list-style-type: none"><li>1. Check is Super Cool mode is activated</li><li>2. Reduce the fridge compartment temperature</li><li>3. Check to see if vents are clear and not clogged</li></ol> <p>If this warning continues an authorised technician needs to be contacted.</p>

General

Temperature

Symptom	Possible causes	Solution
Fridge/freezer does not operate. Fridge/freezer temperature is warm.	Power cord is not plugged in properly.	Properly plug in the power cord.
	Temperature control is not set correctly.	Set the temperature lower.
	Refrigerator is located near a heat source or direct sunlight.	Keep the refrigerator away from direct sunlight or a heat source.
	Not enough clearance between refrigerator and sides/rear.	We recommend that the gap between the refrigerator and nearby walls (or cabinets) is more than 50 mm.
	The refrigerator is overloaded. Food is blocking the refrigerator vents.	Do not overload the refrigerator. Do not allow food to block ventilation.
Fridge/freezer is over-cooling.	Temperature control is not set correctly.	Set the temperature higher.
Exterior wall is hot.	Refrigerator has hot pipe in the exterior wall.	<p>To prevent condensation, the refrigerator has hot pipe in the front and side walls. If the ambient temperature rises, this equipment may produce more heat. This is not a system failure.</p> 

# Troubleshooting

## Odors

Symptom	Possible causes	Solution
Refrigerator has odors.	Spoiled food.	Clean the refrigerator and remove any spoiled food.
	Food with strong odors.	Make sure strong smelling food is wrapped airtight.

## Frost

Symptom	Possible causes	Solution
Frost around the vents.	Food is blocking the vents.	Make sure no food blocks the refrigerator vents.
Frost on interior walls.	Door is not closed properly.	Make sure food does not block the door. Clean the door gasket.
Fruits or vegetables are frozen.	Fruits or vegetables are stored in the Optimal Fresh Zone.	<ul style="list-style-type: none"><li>• Store fruits or vegetables in the vegetable box, or adjust the inner dial of the Optimal Fresh Zone (MAX to MIN).</li><li>• For more information about Optimal Fresh Zone, see page 34/37/42.</li></ul>
Food in the fridge are frozen.	The temperature of the fridge is too low.	Adjust the temperature.
	Food with high moisture content (such as fruit and vegetable) contact with cold air directly.	Do not store food with high moisture content at the back of the fridge.

## Condensation

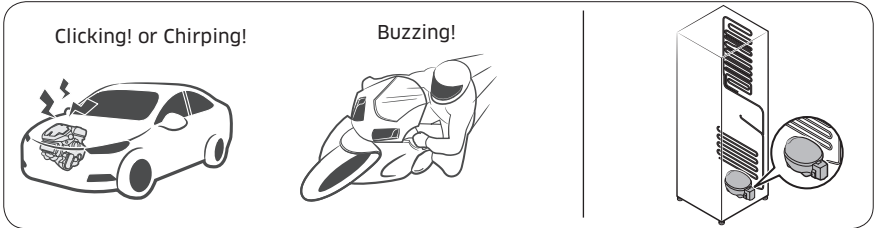
Symptom	Possible causes	Solution
Condensation forms on the interior walls.	If door is left open, moisture enters the refrigerator.	Remove the moisture and do not open the door for a long time.
	Food with high moisture content.	Make sure food is wrapped airtight.

## Do you hear abnormal sounds from the refrigerator?

Before calling for service, review the checkpoints below. Any service calls related to normal sounds will be charged to the user.

### These sounds are normal.

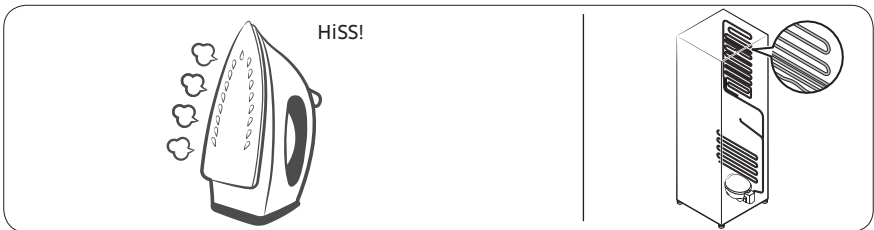
- When starting or ending an operation, the refrigerator may make sounds similar to a car engine igniting. As the operation stabilizes, the sounds will decrease.



- While the fan is operating, these sounds may occur. When the refrigerator reaches the set temperature, no fan sound will occur.



- During a defrost cycle, water may drip on the defrost heater, causing sizzling sounds.

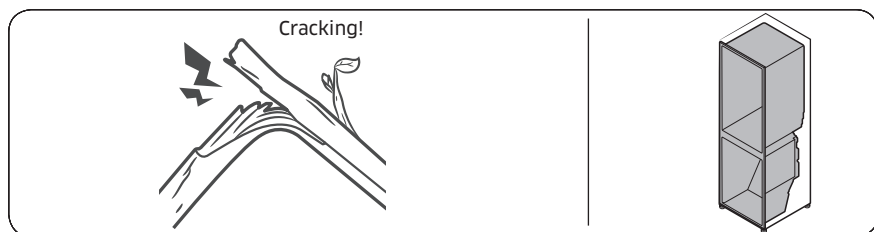


# Troubleshooting

- As the refrigerator cools or freezes, refrigerant gas moves through sealed pipes, causing bubbling sounds.



- As the refrigerator temperature increases or decreases, plastic parts contract and expand, creating knocking noises. These noises occur during the defrosting cycle or when electronic parts are working.



- Due to pressure equalizing when opening and closing the refrigerator door, whooshing sounds may occur.









## Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

Country	Contact Center	Web Site
UK	0330 SAMSUNG (7267864)	<a href="http://www.samsung.com/uk/support">www.samsung.com/uk/support</a>

