# Creator Series Personal Computer Creator B929

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# **Copyright and Trademarks Notice**

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# Revision

Revision	Date
V1.1	2020/07

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## **Upgrade and Warranty**

Please note that certain components preinstalled in the product may be upgradable or replaceable by user's request. For any further information about the product users purchased, please contact the local dealer. Do not attempt to upgrade or replace any component of the product if you are not an authorized dealer or service center, since it may cause the warranty void. It is strongly recommended that you contact the authorized dealer or service center for any upgrade or replace service.

# Acquisition of Replaceable Parts

Please be noticed that the acquisition of replaceable parts (or compatible ones) of the product users purchased in certain countries or territories may be fulfilled by the manufacturer within 5 years at most since the product has been discontinued, depending on the official regulations declared at the time. Please contact the manufacturer via http://www.msi.com/support/ for the detailed information about the acquisition of spare parts.

# **Technical Support**

If a problem arises with your system and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please try the following help resources for further guidance. Visit the MSI website for technical guide, BIOS updates, driver updates and other information via http://www.msi.com/support/

## **Chemical Substances Information**

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: http://www.msi.com/html/popup/csr/evmtprtt\_pcm.html

# **Battery Information**



#### European Union:

Batteries, battery packs, and accumulators should not be disposed of as unsorted household waste. Please use the public collection system to return, recycle, or treat them in compliance with the local regulations.



#### Taiwan:

For better environmental protection, waste batteries should be collected separately for recycling or special disposal.

California, USA:

The button cell battery may contain perchlorate material and requires special handling when recycled or disposed of in California.

For further information please visit:

https://dtsc.ca.gov/perchlorate/

# **Safety Instructions**

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Read the safety instructions carefully and thoroughly.

All cautions and warnings on the computer or user's manual should be noted.

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the computer to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The computer must be connected to an earthed mains socket-outlet.
- Always unplug the AC power cord before installing any add-on card or module to the computer.
  - Always disconnect the AC power cord or switch the wall socket off if the computer would be left unused for a certain time to achieve zero energy consumption.
  - Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
  - If this computer comes with an adapter, use only the MSI provided AC adapter approved for use with this computer.
  - Power Rating
    - » 450W: 100-240V~, 50-60Hz, 6-2.5A (Option 1)
    - » 650W: 100-240V~, 50-60Hz, 10-5A (Option 2)
    - > 750W: 100-240V~, 50-60Hz, 12-6A (Option 3)

Please take special precautions if this computer comes with a battery.

- Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer.
- Avoid disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, which can result in an explosion.
- Avoid leaving a battery in an extremely high temperature or extremely low air pressure environment that can result in an explosion or the leakage of flammable liquid or gas.
- Do not ingest battery. If the coin/button cell battery is swallowed, it can cause severe internal burns and can lead to death. Keep new and used batteries away from children.



- To reduce the possibility of heat-related injuries or of overheating the computer, do not place the computer on a soft, unsteady surface or obstruct the computer air ventilators.
  - Use this computer only on a hard, flat and steady surface.



0 Keep this computer away from humidity and high temperature.  $\bigcirc$ Do not leave the computer in an unconditioned environment with a storage temperature above 60°C or below 0°C, which may damage the computer. 0 The maximum operating temperature is around 35°C.



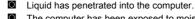
Never pour any liquid into the opening that could damage or cause electrical shock.



Always keep the strong magnetic or electrical objects away from the computer.

If any of the following situations arises, get the computer checked by service personnel:

0 The power cord or plug is damaged.



- The computer has been exposed to moisture.
- 0 The computer does not work well or you can not get it work according to user's manual.
- 0 The computer has dropped and damaged.
- O The computer has obvious sign of breakage.

#### Green Product Features

- Reduced energy consumption during use and stand-by
- 0 Limited use of substances harmful to the environment and health
- 0 Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling 0 Reduced solid waste production through take-back policy
- 0 Extended product lifetime through easy upgrades



Environmental Policy

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- 0 The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- 0 Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.
- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.

# **CE Conformity**

Hereby, Micro-Star International CO., LTD declares that this device is in compliance with the essential safety requirements and other relevant provisions set out in the European Directive.

# CE

# FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment



generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

#### Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. this device may not cause harmful interference, and
- 2. this device must accept any interference received, including interference that may cause undesired operation.

#### MSI Computer Corp.

901 Canada Court, City of Industry, CA 91748, USA (626)913-0828 www.msi.com

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# WEEE Statement

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2002/96/EC, which takes effect on August 13, 2005, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



# **RoHS Statement**

#### Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

http://www.msi.com/html/popup/csr/cemm\_jp.html

http://tw.msi.com/html/popup/csr\_tw/cemm\_jp.html

#### India RoHS

This product complies with the "India E-waste (Management and Handling) Rule 2011" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

#### **Turkey EEE regulation**

Conforms to the EEE Regulations of the Republic Of Turkey

#### Ukraine restriction of hazardous substances

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of December 3, 2008 № 1057, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

#### Vietnam RoHS

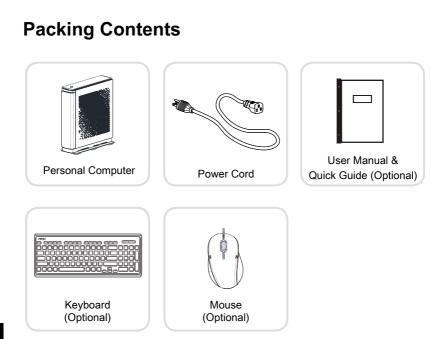
As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.



# 1

# Overview

Congratulations on purchasing the Creator Personal Computer. This system is your best PC choice. The feature packed platform also gives you an exciting PC experience.

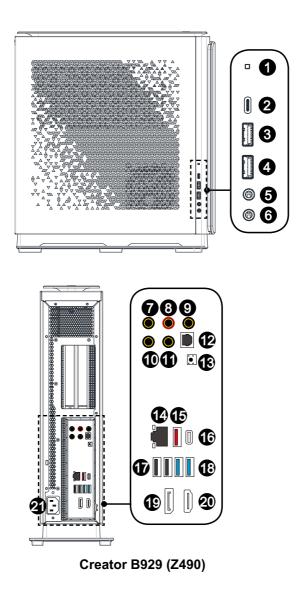


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\* Please contact us immediately if any of the items is damaged or missing.

\* The illustrations are for reference only and your packing contents may slightly vary depending on the model you purchased.

# **System Overview**



0	Drive Activity Indicator LED blinks when the system is accessing the internal storage drives.
0	USB 3.2 Gen 1 Port (Type-C) USB 3.2 Gen 1, the SuperSpeed USB, delivers up to 5Gbps high-speed data transfer for various devices, such as storage devices, hard drives, video cameras, etc. The slim and sleek USB Type-C connector features reversible plug orientation.
8	USB 3.2 Gen 1 Port USB 3.2 Gen 1, the SuperSpeed USB, delivers up to 5Gbps high-speed data transfer for various devices, such as storage devices, hard drives, video cameras, etc.
4	USB 2.0 Port The USB (Universal Serial Bus) port is for attaching USB devices such as keyboard, mouse, or other USB-compatible devices. It supports up to 480Mbit/s (Hi-Speed) data transfer rate.
6	Microphone Jack This connector is provided for microphones.
6	Headphone Jack This connector is provided for headphones or speakers.
0	Line-In Used for connecting external audio outputting devices.
8	Line-Out Used as a connector for speakers or headphones.
9	Mic Used as a connector for a microphone.
10	CS-Out Center/ Subwoofer Out in 5.1/ 7.1 channel mode.
1	RS-Out Rear-Surround Out in 4/ 5.1/ 7.1 channel mode.

#### S/PDIF-Out

This S/PDIF (Sony & Philips Digital Interconnect Format) connector is provided for digital audio transmission to external speakers through an optical fiber cable.



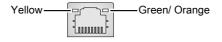
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#### Clear CMOS Button

Power off your computer. Press and hold the Clear CMOS button for about 5-10 seconds to reset BIOS to default values.

#### LAN Jack

The standard RJ-45 LAN jack is provided for connection to the Local Area Network (LAN). You can connect a network cable to it.



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LED Color	LED State	Condition
Yellow	Off	LAN link is not established.
	On (steady state)	LAN link is established.
	On (blinking)	The computer is communicating with another computer on the LAN.
Green	Off	10 Mbit/sec data rate is selected.
	On	100/1000 Mbit/sec data rate is selected.
Orange	On	2500 Mbit/sec data rate is selected.

#### USB 3.2 Gen 2 Port

USB 3.2 Gen 2, the SuperSpeed USB 10Gbps, delivers high-speed data transfer for various devices, such as storage devices, hard drives, video cameras, etc.

#### ThunderboltTM 3 (Type-C) Port

Thunderbolt<sup>™</sup> 3 delivers stunning 40 Gbps for faster transfers. Through a single port it supports USB 3.2 Gen 2, PCIe, DisplayPort, 4K displays, and up to 5V/3A Power Delivery for fast charging.

#### Important

If this computer features an Intel<sup>®</sup> CPU without integrated graphics, the Thunderbolt<sup>TM</sup> 3 port will not support display function.



**1**6

USB 2.0 Port



#### USB 3.2 Gen 1 Port



#### DisplayPort

DisplayPort is a digital display interface standard. This connector is used to connect a monitor with DisplayPort inputs.



The High-Definition Multimedia Interface (HDMI) is an all-digital audio/ video interface capable of transmitting uncompressed streams. HDMI supports all TV format, including standard, enhanced, or high-definition video, plus multi-channel digital audio on a single cable.



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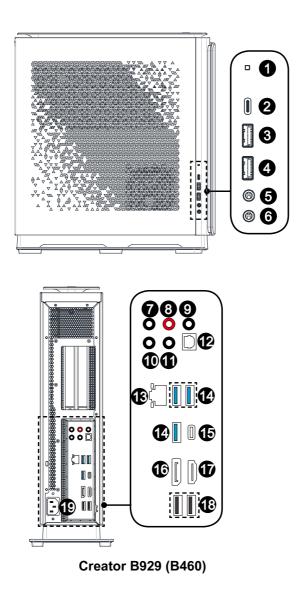
#### Power Jack

Power supplied through this jack supplies power to your system.

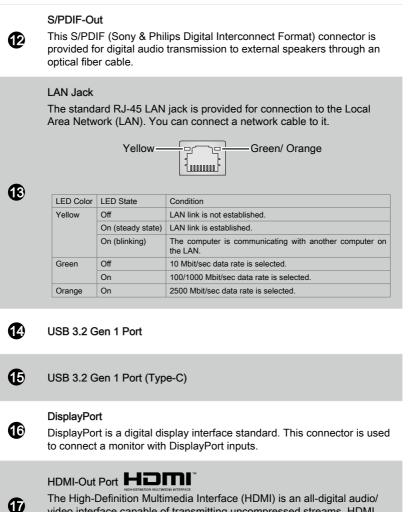
#### Important

High-speed devices are recommended for USB 3.2 ports whereas low-speed devices, such as mouse or keyboard, are suggested to be plugged into the USB 2.0 ports.

# **System Overview**



0	Drive Activity Indicator LED blinks when the system is accessing the internal storage drives.
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0	Line-In Used for connecting external audio outputting devices.
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video interface capable of transmitting uncompressed streams. HDMI supports all TV format, including standard, enhanced, or high-definition video, plus multi-channel digital audio on a single cable.



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USB 2.0 Port

Power Jack

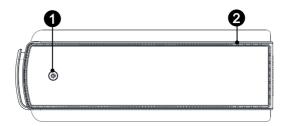
Power supplied through this jack supplies power to your system.

#### Important

1-10

High-speed devices are recommended for USB 3.2 ports whereas low-speed devices, such as mouse or keyboard, are suggested to be plugged into the USB 2.0 ports.

#### > Upper Side View





#### Power Button

Press the power button to turn the system on and off.



#### Ventilator

The ventilator on the enclosure is used for air convection and to prevent the equipment from overheating. Do not cover the ventilator.





# **Getting Started**

# Safety & Comfort Tips

Choosing a good workspace is important if you have to work with your PC for a long period of time.

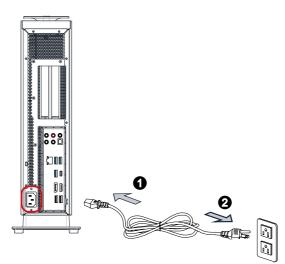
- 1. Your work area should have enough illumination.
- 2. Choose the proper desk and chair and adjust their height to fit your posture when operating.
- 3. When sitting on the chair, sit straight and keep a good posture. Adjust the chair's back (if available) to support your back comfortably.
- 4. Place you feet flat and naturally on the floor, so that your knees and elbows have the proper position (about 90-degree) when operating.
- 5. Put your hands on the desk naturally to support your wrists.
- 6. Avoid using your PC in a place where discomfort may occur (such as on the bed).
- 7. The Personal Computer System is an electrical device. Please treat it with great care to avoid personal injury.



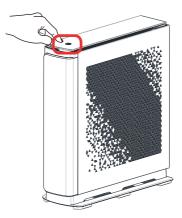
## **Hardware Setup**

#### > Connecting the AC Power and Power On

1. Connect the power cord to the system and electrical outlet.



2. Press the power button to power on the system.



#### Importent

When unplugging the AC power cord, always hold the connector part of the cord. Never pull the cord directly.



# 3

# **System Operations**

This chapter provides you with essential information on system operations.

#### Important

All information is subject to change without prior notice.

## **Power Management**

Power management of personal computers (PCs) and monitors has the potential to save significant amounts of electricity as well as deliver environmental benefits. To be energy efficient, turn off your display or set your PC to sleep mode after a period of user inactivity.

#### > Power Management in Windows 10

 [Power Options] in Windows OS allow you to control the power management features of your display, hard drive, and battery. Right-click [Start]
 [Control Panel] from the list and then click [System and Security].

Adjust your computer's settings



Select [Power Options] and choose a power plan that suits your personal needs. You may also fine-tune the settings by clicking [Change plan settings].

 The Shut Down Computer menu presents the options of Sleep (S3/S4) & Shut Down (S5) for rapid and easy management of your system power.

#### Power Management through ENERGY STAR qualified monitors

The power management feature allows the computer to initiate a low-power or "Sleep" mode after a period of user inactivity. When used with an external ENERGY STAR qualified monitor, this feature also supports similar power management features of the monitor. To take advantage of these potential energy savings, the power management feature has been preset to



ENERGY STAR

behave in the following ways when the system is operating on AC power:

- Turn off the display after 10 minutes
- Initiate Sleep after 30 minutes

#### > Waking the System Up

The computer shall be able to wake up from power saving mode in response to a command from any of the following:

- the power button,
- the network (Wake On LAN),
- the mouse,
- the keyboard.



#### **Energy Saving Tips:**

- Turn off the monitor by pressing the monitor power button after a period of user inactivity.
- Tune the settings in Power Options under Windows OS to optimize your PC's power management.
- Install power saving software to manage your PC's energy consumption.
- Always disconnect the AC power cord or switch the wall socket off if your PC would be left unused for a certain time to achieve zero energy consumption.

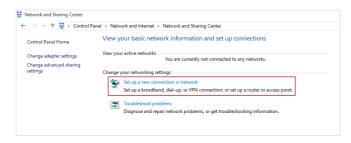
### **Network Connection (Windows 10)**

#### > Wired Network

- 1. Right-click [Start] 🕂 and select [Network Connections] from the list.
- 2. Select [Ethernet] and then [Network and Sharing Center].

Settings		-	×
Home	Ethernet		
Find a setting	∠ Ethernet		
Network & Internet	Ethernet Not connected		
<i>i</i> ∕i∂ Wi-Fi	Related settings Change adapter options		
🔛 Ethernet	Change advanced sharing options		
⑦ Dial-up	Network and Sharing Center		
98º VPN	HomeGroup		
r∄⇒ Airplane mode	Windows Firewall		
ဖျာ Mobile hotspot	Have a question?		
🕒 Data usage	Get help		
Proxy	Make Windows better Give us feedback		

3. Select [Set up a new connection or network].



4. Choose [Connect to the Internet] and click [Next].

Connect to the Internet	
Connect to the internet	
How do you want to connect?	
Broadband (PPPoE)	
Connect using DSL or cable that requires a user name and password.	
Show connection options that this computer is not set up to use	

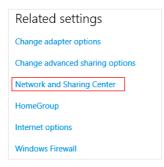
5. Select [Broadband (PPPoE)] to connect using DSL or cable that requires a user name and password.

6. Type the information from your Internet Service Provider (ISP) and click [Connect] to establish your LAN connection.

Type the information	on from your Internet service provider (ISP)	
User name:	[Name your ISP gave you]	
Password:	[Password your ISP gave you]	
	Show characters	
	Remember this password	
Connection name:	Broadband Connection	
Allow other peop	le to use this connection	
	s anyone with access to this computer to use this connectio	

#### > Wireless Network

- 1. Go to [Start] 🕂 , click [Settings] and select [Network and Internet].
- 2. A list of available WLAN connections pops up. Choose a connection from the list.
- 3. To establish a new connection, select [Network and Sharing Center].



- 4. Select [Set up a new connection or network].
- 5. Followingly, choose [Manually connect to a wireless network] and click [Next] to continue.
- Enter information for the wireless network you intend to add and click [Next] to proceed.

Enter information	for the wireless network you want to add	
Network name:		
Security type:	[Choose an option] V	
Encryption type:	~	
Security Key:	Hide characters	
Start this conne	ction automatically	
Connect even if	the network is not broadcasting	
Warning: If you	select this option, your computer's privacy might be at risk.	

7. A new WLAN connection has been made.

# System Recovery (Windows 10)

The purposes for using the System Recovery Function may include:

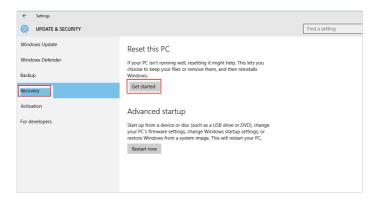
- Restore the system back to the initial status of original manufacturer's default settings.
- When some errors have occurred to the operating system in use.
- When the operating system is affected by virus and is not able to work normally.
- When you want to install the OS with other built-in languages.

Before using the System Recovery Function, please back up the important data saved on your system drive to other storage devices.

If the following solution fails to recover your system, please contact the authorized local distributor or service center for further assistance.

#### **Reset this PC**

- 1. Go to [Start] 🕂 , click [Settings] and select [Update and security].
- 2. Select [Recovery] and click [Get started] under [Reset this PC] to start the system recovery.



 The [Choose an option] screen pops up. Choose between [Keep my files] and [Remove everything].

Removes apps and settings, but keeps your pers	ional files.	
Remove everything		
Removes all of your personal files, apps, and set	tings.	

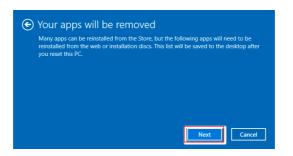
	Keep my files		
		Only the drive where	Just remove my files
Reset this PC		Windows is installed	Remove files and clean the drive
		All drives	Just remove my files
		All drives	Remove files and clean the drive

#### > Keep my files

1. Select [Keep my files].

Choose an option	
Keep my files Removes apps and settings, but keeps your personal files.	
Remove everything Removes all of your personal files, apps, and settings.	
	Cancel

2. The [Your apps will be removed] screen shows a list of apps that will need to be reinstalled from the web or installation discs. Click [Next] to continue.



3. The next screen will show the changes to be made during the process. Click [Reset] to start the system reset.

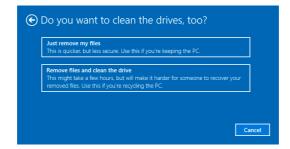
Change se	ll: l apps and prograr ttings back to thei /indows without re	r defaults		
This will take	a while and your	PC will restart.		
			Reset	Cancel

#### Remove everything

1. Select [Remove everything].

Keep my files Removes apps and setting	ıs, but keeps your personal files.	
Remove everything		
	nal files, apps, and settings.	

- 2. If you have multiple hard drives, a screen will pop up, asking you to choose between [Only the drive where Windows is installed] and [All drives].
- 3. Then select between [Just remove my files] and [Remove files and clean the drive].



4. The next screen will show the changes to be made during the process. Click [Reset] to start the system reset.

<ul> <li>Any apps</li> </ul>	Il remove: rsonal files and user accounts on this and programs that didn't come with jes made to settings	
This will take	e a while and your PC will restart.	

# System Recovery (F3 Hotkey Recovery) (Optional)

#### > Precautions for Using the System Recovery Function

- 1. If your hard drive and system encountered non-recoverable problems, please use the F3 Hotkey recovery from the Hard Drive first to perform the System Recover Function.
- 2. Before using the System Recovery Function, please backup the important data saved on your system drive to other storage devices.

#### > Recovering the system with the F3 Hotkey

Follow the instructions below to continue:

- 1. Restart the PC.
- 2. Press the F3 hotkey on the keyboard promptly when the MSI greeting appears on the display.
- 3. On the "Choose an Option" screen, tap "Troubleshoot".
- 4. On the "Troubleshoot" screen, tap "Restore MSI factory" to reset the system to the default settings.
- 5. On the "RECOVERY SYSTEM" screen, tap "System Partition Recovery".
- 6. Follow the on-screen instructions to continue and complete the Recovery Function.

