SAFETY INSTRUCTIONS

IMPORTANT TO BE READ AND OBSERVED

Download the complete instruction manual on **http://docs.whirlpool.eu** or call the phone number shown on the warranty booklet.

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ WARNING: The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements.

Children less than 8 years of age shall be kept away unless continuously supervised.

⚠ WARNING: If the hob surface is cracked, do not use the appliance - risk of electric shock.

⚠ WARNING: Danger of fire: Do not store items on the cooking surfaces.

⚠ CAUTION: The cooking process has to be supervised. A short cooking process has to be supervised continuously.

⚠ WARNING: Unattended cooking on a hob with fat or oil can be dangerous - risk of fire. NEVER try to extinguish a fire with water: instead, switch off the appliance and then cover flame e.g. with a lid or a fire blanket.

⚠ Do not use the hob as a work surface or support. Keep clothes or other flammable materials away from the appliance, until all the components have cooled down completely - risk of fire.

⚠ Metallic objects such as knives, forks, spoons and lids should not be placed on the hob surface since they can get hot.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.

⚠ After use, switch off the hob element by its control and do not rely on the pan detector.

PERMITTED USE

⚠ CAUTION: the appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ No other use is permitted (e.g. heating rooms).

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

⚠ Installation, including water supply (if any), electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Carry out all cabinet cutting operations before fitting the appliance and remove all wood chips and sawdust.

⚠ If the appliance is not installed above an oven, a separator panel (not included) must be installed in the compartment under the appliance.

ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.

CLEANING AND MAINTENANCE

⚠ WARNING: Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment - risk of electric shock.

⚠ Do not use abrasive or corrosive products, chlorine-based cleaners or pan scourers.

DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol ♻.

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

DISPOSAL OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

ENERGY SAVING TIPS

Make the most of your hot plate's residual heat by switching it off a few minutes before you finish cooking.

The base of your pot or pan should cover the hot plate completely; a container that is smaller than the hot plate will cause energy to be wasted.

Cover your pots and pans with tight-fitting lids while cooking and use as little water as possible. Cooking with the lid off will greatly increase energy consumption.

Use only flat-bottomed pots and pans.

DECLARATION OF CONFORMITY

This appliance meets the Ecodesign requirements set out in European Regulation n. 66/2014, in conformity to the European standard EN 60350-2.

NOTE

People with a pacemaker or similar medical device should use care when standing near this induction cooktop while it is on. The electromagnetic field may affect the pacemaker or similar device. Consult your doctor, or the manufacturer of the pacemaker or similar medical device for additional information about its effects with electromagnetic fields of the induction cooktop.

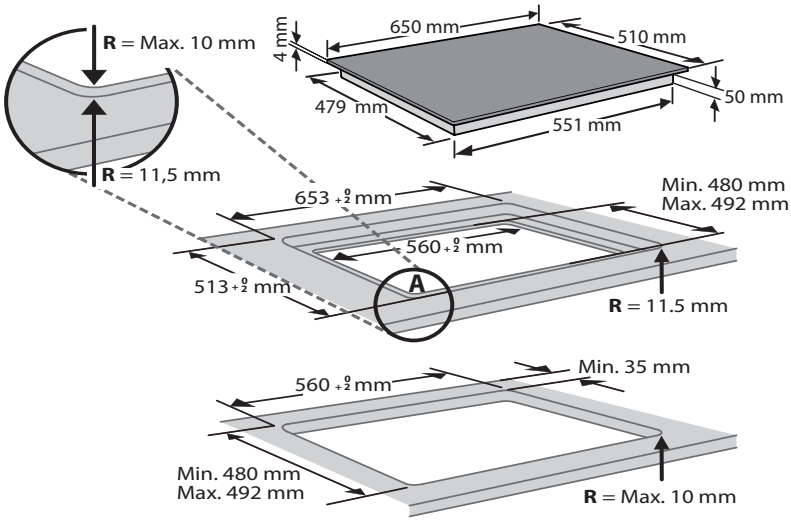
The Manufacturer, Whirlpool EMEA S.p.A., declares that this I100 EMEA model of household appliance with radio equipment is compliant with directive 2014/53/UE.

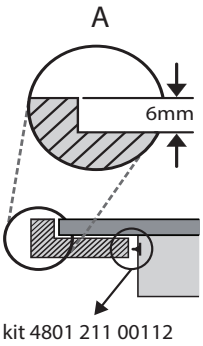
The complete text of the declaration of conformity is present at the following website: https://docs.whirlpool.eu.

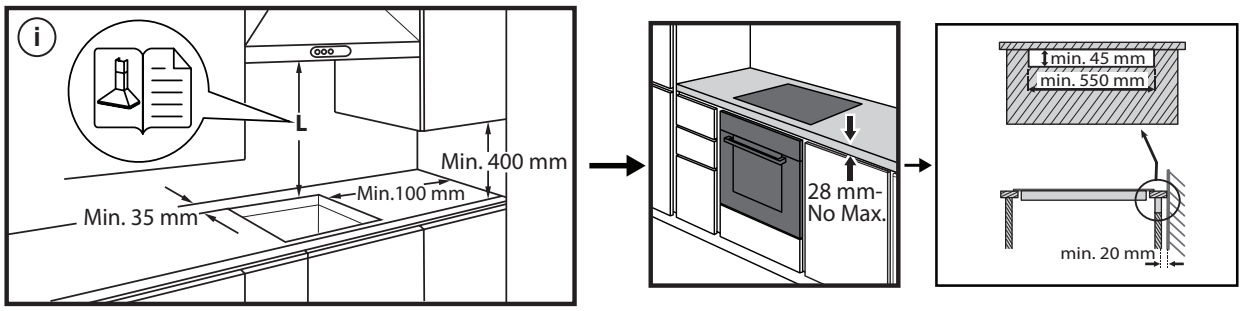
The radio equipment operates in the 2.4 GHz ISM frequency band, the maximum radio-frequency power transmitted does not exceed 20 dBm (e.i.r.p.).

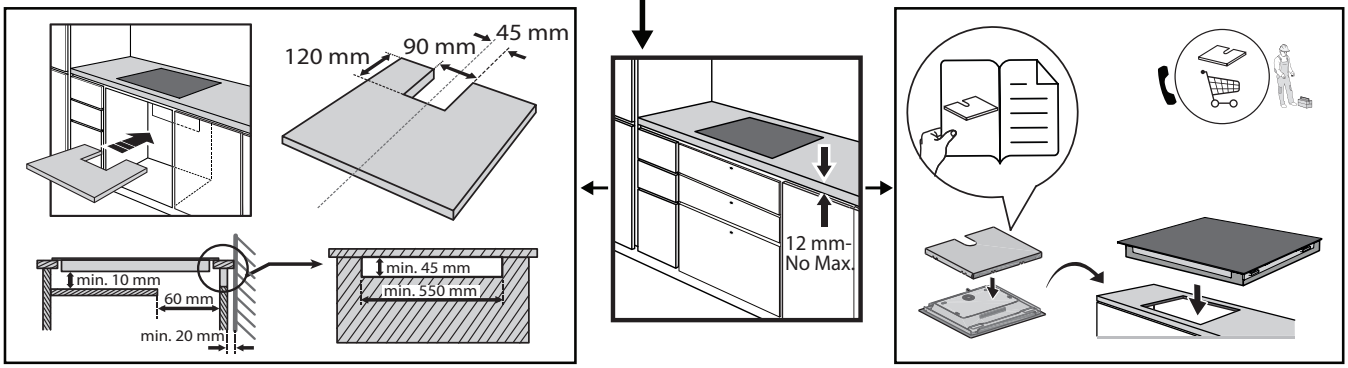
This product includes certain open source software developed by third parties. The open source license usage statement is available at the following website: https://docs.whirlpool.eu.

INSTALLATION

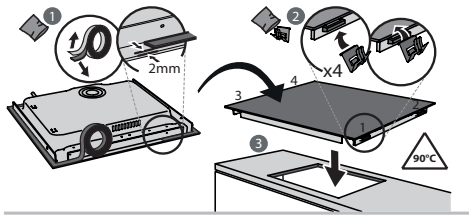


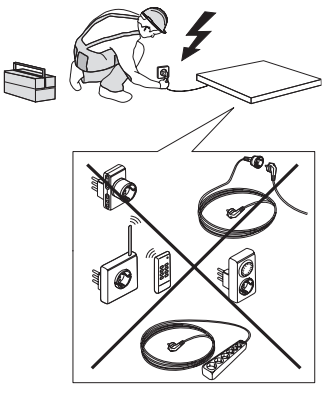


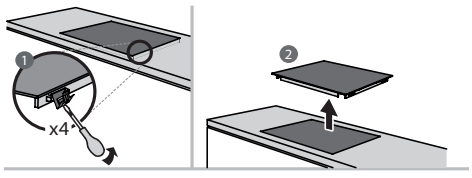






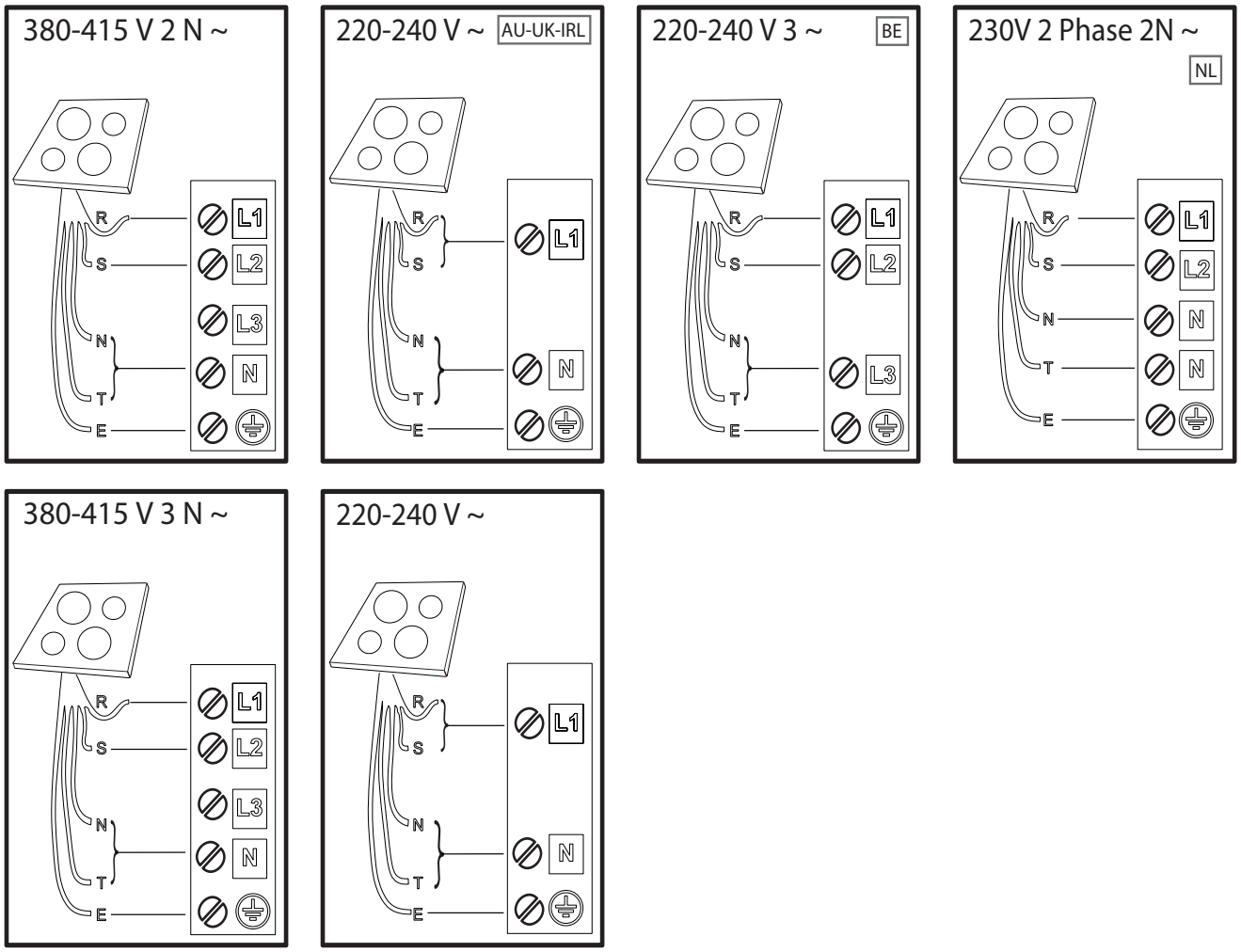






ELECTRICAL CONNECTION

Electrical connection must be made before connecting the appliance to the electricity supply.
Installation must be carried out by qualified personnel who know the current safety and installation regulations. Specifically, installation must be carried out in compliance with the regulations of the local electricity supply company.
Make sure the voltage specified on the data plate located on the bottom of the appliance is the same as that of the home.
Regulations require that the appliance be earthed: use conductors (including the earth conductor) of the appropriate size only.



R black-nero-negro-preto-μαύρος-must-melns-juodas-czarny-schwarz-noir-zwart-negru-черно-црн-črna-crno-черный-чорний-қара-černá-čierna-fekete-svart-musta-svart-sort-siyah-dubh

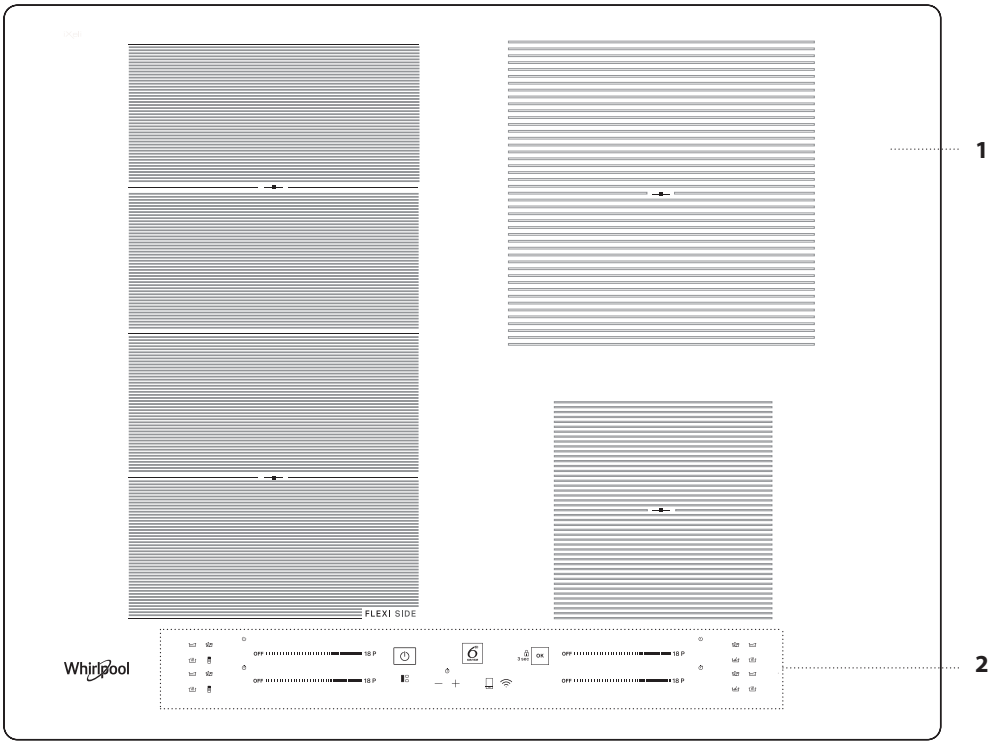
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T blue (gray)-blu (grigio)-azul (gris)-azul (cinza)-μπλε (γκρι)-sinine (hall)-zila (pelēka)-mėlyna (pilkas)-niebieski (szary)-blau (grau)-bleu (gris)-blauw (grijs)-albastru (gri)-синьо (сиво)-плава (сива)-modro (sivo)-plava (siva)-синий (серый)-синій (сірий)-көк (сұр)-modrý (šedá)-modrý (sivá)-kék (szürke)-blå (grå)-sininen (harmaa)-blå (grå)-blåt (gråt)-mavi (gri)-gorm (liath)

⏚=E yellow/green-giallo/verde-amarillo/verde-amarelo/verdeκίτρινο/πράσινο-kollane/roheline-dzeltens/zaļš-geltona/žalia-żółty/zielony-gelb/grün-jaune/vert-geel/groen-galben/verde-жълто/зелено-жуто/зелена-rumeno/zeleno-žuto/zelena-желтый/зеленый-жовтий/зелений-жасыл/сары-žlutá/zelená-žltá/zelená-sárga/zöld-gul/grønn-keltainen/vihreä-gul/grön-gul/grøn-sarı/yeşil-buí/glas

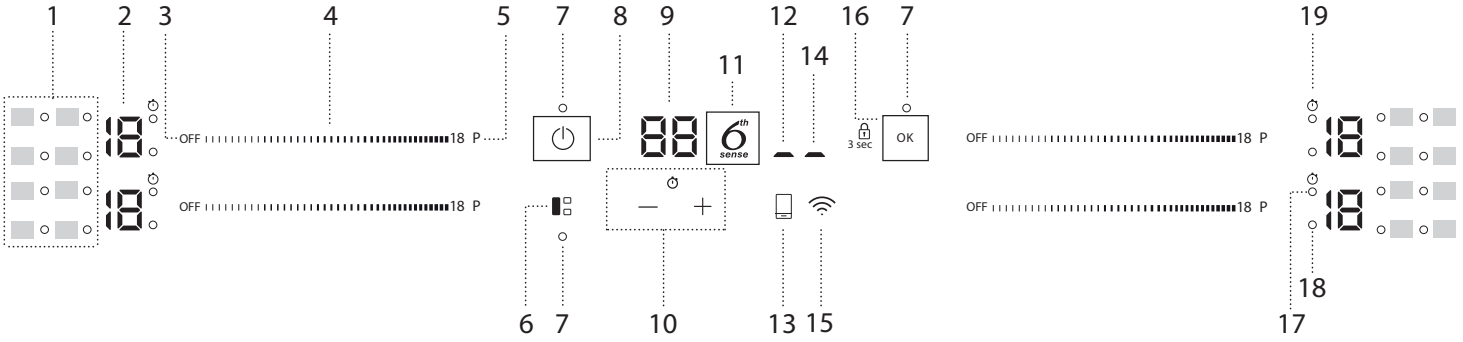
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PRODUCT DESCRIPTION



1. Cooktop
2. Control panel

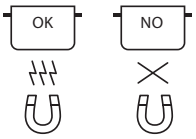
CONTROL PANEL



1. Symbols/activation of special functions
2. Cooking level selected
3. Cooking zone off button
4. Scroll keypad
5. Quick heat button
6. FLEXISIDE button
7. Indicator light – function active
8. On/Off button
9. Cooking time indicator
10. Timer
11. 6th Sense button
12. Remote active indicator
13. Remote key
14. Wi-Fi active indicator
15. Wi-Fi key
16. OK/Key lock button – 3 seconds
17. Timer active indicator
18. Zone selection indicator
19. Timer indicator symbol

ACCESSORIES

POTS AND PANS



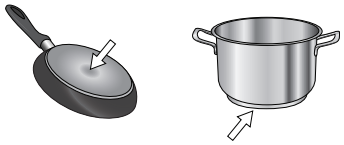
Only use pots and pans made from ferromagnetic material which are suitable for use with induction hobs:
- enamelled steel
- cast iron
- special pots and pans in stainless steel, suitable for induction cooking

To determine whether a pot is suitable, check for the symbol (usually stamped on the bottom). A magnet may be used to check whether pots are magnetic.
The quality and the structure of the pot base can alter cooking performance. Some indications for the diameter of the base do not correspond to the actual diameter of the ferromagnetic surface.

Some pots and pans have only a part of the bottom in ferromagnetic material, with parts in another material that is not suitable for induction cooking. These areas may heat up at different levels or with lower temperatures. In certain cases, where the bottom is made mainly of non-ferromagnetic materials, the hob might not recognise the pan and therefore not switch on the cooking zone.



To ensure optimum efficiency, always use pots and pans with a flat bottom that distributes the heat evenly. If the bottom is uneven, this will affect power and heat conduction.

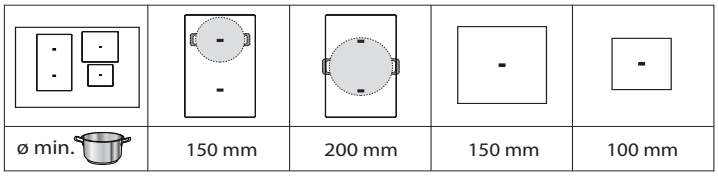


Empty pots or pots with a thin base

Do not use empty pots or pans when the hob is on. The hob is equipped with an internal safety system that constantly monitors the temperature, activating the "automatic off" function where high temperatures are detected. When used with empty pots or pots with thin bases, the temperature may rise very quickly, and the "automatic off" function may not be triggered immediately, damaging the pan or the hob surface. If this occurs, do not touch anything, and wait for all components to cool down.
If any error messages appear, call the service centre.

Minimum diameter of pot/pan base for the different cooking areas

To ensure that the hob functions properly, use pots of a suitable minimum diameter (refer to the table below).
Always use the cooking zone that best corresponds to the minimum diameter of the bottom of the pot.
Place the pot making sure it is well centered on the cooking zone in use.
It is recommended not to use pots that exceed the perimeter of the cooking zone in use.



ADAPTER FOR POTS/PANS UNSUITABLE FOR INDUCTION

Using this accessory makes it possible to use pots and pans that are not suitable for induction hobs. It is important to bear in mind that using it affects efficiency and consequently the time needed to heat food. Its use should be limited because the temperatures reached on its surface depend significantly on the pot/pan used, its flatness and the type of food being cooked. Using a pot or pan with a smaller diameter than the adapter disc may cause heat to build up that is not transmitted to the pot or pan and this could blacken both the hob and the disc. Adapt the diameter of your pots/pans and the hob to the diameter of the adapter.

FIRST TIME USE

POWER MANAGEMENT

At the time of purchase, the hob is set to the maximum possible power. Adjust the setting in relation to the limits of the electrical system in your home as described in the following paragraph.

N.B: Depending on the power selected for the hob, some of the cooking zone power levels and functions (e.g. boil or quick reheating) could be automatically limited, in order to prevent the selected limit from being exceeded.

To set the power of the hob:

Once you have connected the device to the mains power supply, you can set the power level within 60 seconds.
Press the Wi- Fi button ( ) for at least 5 seconds. The display shows "PL".
Press the 3 sec OK button to confirm.
Use the button to increase the power level, and the button to reduce it.
The power levels available are: 2.5 kW – 4.0 kW – 6.0 kW – 7.2 kW.
Confirm by pressing 3 sec OK.

The power level selected will stay in the memory even if the power supply is interrupted.
To change the power level, disconnect the appliance from the mains for at least 60 seconds, then plug it back in and repeat the steps above.

If an error occurs during the setting sequence, the "EE" symbol will appear, and you will hear a beep. If this happens, repeat the operation.
If the error persists, contact the After-Sales Service.

ACOUSTIC SIGNAL ON/OFF

To switch the acoustic signal on/off:
- Connect the hob to the power supply;
- Wait for the switch-on sequence;
- Press the "P" button of the first scroll keypad at the top left for 5 seconds.

Any alarms set will remain active.

DEMO MODE (reheating deactivated, see section on "Troubleshooting")

To switch the demo mode on and off:
- Connect the hob to the power supply;
- Wait for the switch-on sequence;
- Within the first minute, press the quick heating button "P" of the bottom left keypad for 5 seconds (as shown below);
- "DE" will show on the display.



WI-FI SETUP (not applicable outside of European Union)

To enable the appliance to be remotely controlled, you have to successfully complete the process to connect your appliance to your home network and App. The setup procedure has to be carried out only once. You will have to carry it out again only if you change your router setup properties (network name and password).

Minimum requirements

Smart device: Android with a 1280x720 (or higher) screen or iOS. See on App store the App compatibility with Android or iOS versions. Wireless router: 2.4Ghz Wi-Fi b/g/n.

How to setup

To use this feature you need to own: a smart phone or a tablet and a wireless router connected to internet.
Please verify with your smart device that the signal strength of your home wireless network close to the appliance is good.
Download the 6th Sense Live app for your mobile device. You can download the 6th Sense Live app by visiting either iTunes or Google Play.
Once downloaded, please follow the instructions from App to create an account.
Once you have your account, open the App and press "+" on the bottom left of the screen to add a new appliance to your account. The 6th Sense Live App will be your guide to walk you through all of the steps needed to complete the process.
The sticker with QR, SAID and Mac Address code is used to sync a smart device with your appliance.
The pairing procedure has to be carried out again only if you change your router set up properties (network name or password or data provider).

DAILY USE

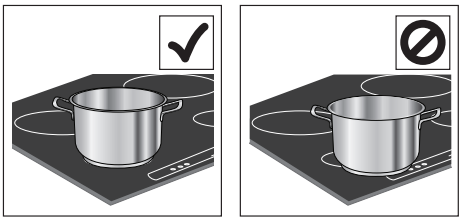
SWITCHING THE HOB ON/OFF

To turn the hob on, press the power button for around 1 second. To turn the hob off, press the same button again, and all cooking zones will be deactivated.

POSITIONING

Do not cover the control panel symbols with the cooking pot.

Please note: In the cooking zones close to the control panel, it is advisable to keep pots and pans inside the markings (taking both the bottom of the pan and the upper edge into consideration, as this tends to be larger).
This prevents excessive overheating of the keypad. When grilling or frying, please use the rear cooking zones wherever possible.



ACTIVATING/DEACTIVATING COOKING ZONES AND ADJUSTING POWER LEVELS

OFF ..... 18 P

To activate the cooking zones:

Move your finger horizontally across the scroll keypad (SLIDER) of the required cooking zone to activate it and adjust the power. The level will be shown in line with the area, along with the indicator light identifying the active cooking zone. The "P" button can be used to select the quick heating function.

To deactivate the cooking zones:

Select the "OFF" button at the beginning of the scroll keypad.

CONTROL PANEL LOCK

To lock the settings and prevent it being switched on accidentally, press and hold the OK/Key lock button for 3 seconds. A beep and a warning light above the symbol indicate that this function has been activated. The control panel is locked except for the switching off function (⏻). To unlock the controls, repeat the activation procedure.

TIMER

The timer controls all cooking zones.

***To activate the timer*:**

Press the "+" or "–" button to set the desired time on the cooking zone in use. An indicator light will be activated in line with the specific symbol ⏱ . Once the set time has elapsed, a beep will sound, and the cooking zone will switch off automatically.
The time can be changed at any point, and several timers can be activated simultaneously.
In case 2 timers on the same side of the hob are activated simultaneously, "Zone selection indicator" flashes and the relative cooking time selected is displayed on the central display.

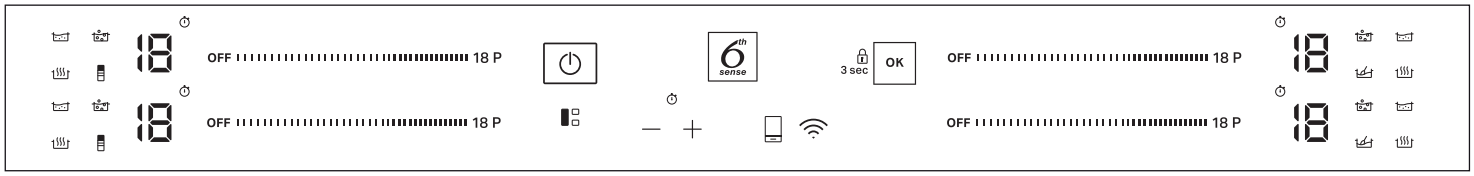
To deactivate the timer:

Press the "+" and "–" buttons together until the timer is deactivated.

TIMER INDICATOR

This LED (when ON) indicates that the timer has been set for the cooking zone.

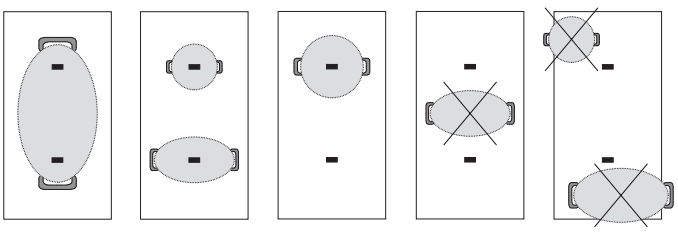
FUNCTIONS



FLEXISIDE

By selecting the "FLEXISIDE" button, you can combine two cooking zones and use them at the same power by covering the entire surface with a large pot or partially with a round/oval pot. The function always remains on and, when using only one pot, can be moved over the entire area. In this case, both left-hand scroll keypads can be used indifferently. Ideal for cooking with oval or rectangular pots or with pan supports.
To deactivate the function, press the "FLEXISIDE" button.

IMPORTANT: Place the pots in the center of the cooking zone so that they cover at least one of the reference points (as shown below).



6TH SENSE

The "6th Sense" button activates the special functions.
Place the pot in position and select the cooking zone.
Press the "6th Sense" button. The display of the selected area will show "A".
The indicator for the first special feature available for the cooking zone will light up.
Select the desired special function by pressing the "6th Sense" button one or more times.
The function is activated once the OK button has been pressed to confirm.
To select another special function, press "OFF" and then the "6th Sense" button to choose the required function.
To deactivate the special functions and return to manual mode, press "OFF".
The power level when using special functions is pre-set by the hob and cannot be modified.

MELTING

This function allows you to bring food to the ideal temperature for melting and to maintain the condition of the food without risk of burning. This method is ideal, as it does not damage delicate foods such as chocolate, and prevents them from sticking to the pot.

KEEP WARM

This feature allows you to keep your food at an ideal temperature, usually after cooking is complete, or when reducing liquids very slowly. Ideal for serving foods at the perfect temperature.

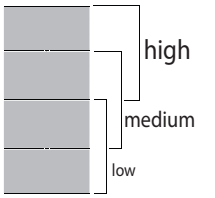
SIMMERING

This function is ideal for maintaining a simmering temperature, allowing you to cook food for long periods with no risk of burning. Ideal for long-cooking recipes (rice, sauces, roasts) with liquid sauces.

BOILING

This function allows you to bring water to the boil and keep it boiling, with lower energy consumption.
About 2 litres of water (preferably at room temperature) should be placed in the pan, and left uncovered. In all cases, users are advised to monitor the boiling water closely, and check the amount of water remaining regularly.

CHEF CONTROL



The flexible zone is divided into three cooking zones (see the figure) activated at a pre-set power (high, medium or low) depending on the position of the pot/pan: move the pot/pan over the surface to continue cooking at different temperatures without having to use the controls.

WI-FI KEY

Press the Wi-Fi key to connect the appliance to the user Wi-Fi network, following the instructions of the App.
If the user connects the product, but then decides not to use the Wi-Fi functionality, the radio can be switched off to save energy.
Press and keep pressed the Wi-Fi key for 7 seconds to turn off the radio.
If the radio has been turned off, the user can always restore the Wi-Fi functionality. To do that, keep pressed the Wi-Fi key for 3 seconds to turn on the radio again.
Once the radio is on, if you press the Wi-Fi key for 3 seconds you turn on the WPS connection mode. While the WPS is on, go to your router and press the WPS button on your router.

REMOTE KEY

If the cooktop receives a command from remote (e.g.: from a Smart Device, through Mobile App), the User is required to confirm it by pressing the Remote key.
Press and keep pressed the Remote key for 7 seconds with appliance on to disconnect the appliance from the user Wi-Fi network (for example if requested by the App to connect to a new router).

INDICATORS

RESIDUAL HEAT

If "H" appears on the display, this means that the cooking zone is hot. The indicator lights up even if the zone has not been activated but has been heated due to the use of the adjacent zones, or because a hot pot has been placed on it.
When the cooking zone has cooled down, the "H" disappears.

POT INCORRECTLY POSITIONED OR MISSING

This symbol appears if the pot is not suitable for induction cooking, is not positioned correctly or is not of an appropriate size for the cooking zone selected. If no pot is detected within 30 seconds of making the selection, the cooking zone switches off.

COOKING TABLE

POWER LEVEL		TYPE OF COOKING	LEVEL USE (indicating cooking experience and habits)
Maximum power	**P**	Fast heating	Ideal for rapidly increasing the temperature of food to a fast boil (for water) or for rapidly heating cooking liquids.
	14 – 18	Frying – boiling	Ideal for browning, starting to cook, frying deep-frozen products, bringing liquids to the boil quickly.
		Browning – sautéing – boiling – grilling	Ideal for sautéing, maintaining a lively boil, cooking and grilling.
	10 – 14	Browning – cooking – stewing – sautéing – grilling	Ideal for sautéing, maintaining a gentle boil, cooking and grilling, and preheating accessories.
		Cooking – stewing – sautéing – grilling – cooking until creamy	Ideal for stewing, maintaining a gentle boil, cooking and grilling (for longer periods).
	5 – 9	Cooking – simmering – thickening – creaming	Ideal for slower-cook recipes (rice,sauces,roast,fish) with liquids (e.g. water, wine, broth, milk), and for creaming pasta.
			Ideal for slow-cook recipes (quantities under 1 litre: rice, sauces, roasts, fish) with liquids (e.g. water,wine,broth,milk).
	1 – 4	Melting – defrosting	Ideal for softening butter, gently melting chocolate, thawing small items.
		Keeping food warm – creaming risotto	Ideal for keeping small portions of just-cooked food or serving dishes warm and for creaming risotto.
Zero power	**OFF**	–	Hob in stand-by or off mode (possible end-of-cooking residual heat, indicated by an "H").

MAINTENANCE AND CLEANING

WARNING
- **Do not use steam cleaning equipment.**
- **Before cleaning, make sure the cooking zones are switched off and that the residual heat indicator ("H") is not displayed.**

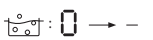
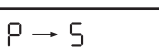
Important:
- Do not use abrasive sponges or scouring pads as they may damage the glass.
- After each use, clean the hob (when it is cool) to remove any deposits and stains from food residue.
- A surface that is not kept suitably clean may reduce the sensitivity of control panel buttons.
- Use a scraper only if residues are stuck to the hob. Follow the scraper manufacturer's instructions to avoid scratching the glass.
- Sugar or foods with a high sugar content can damage the hob and must be immediately removed.
- Salt, sugar and sand could scratch the glass surface.
- Use a soft cloth, absorbent kitchen paper or a special hob cleaner (follow the Manufacturer's instructions).
- Spills of liquid in the cooking zones can cause the pots to move or vibrate.
- After cleaning the hob, dry thoroughly.

If the iXelium™ logo appears on the glass, the hob has been treated with iXelium™ technology, an exclusive Whirlpool finish which ensures perfect cleaning results, as well as keeping the surface of the hob shiny for longer.
To clean iXelium™ hobs, follow these recommendations:
- Use a soft cloth (microfibre is best) dampened with water or with everyday glass cleaning detergent.
- For best results, leave a wet cloth on the glass hob surface for a few minutes.

TROUBLESHOOTING

- Check that the electricity supply has not been shut off.
- If you are unable to turn the hob off after using it, disconnect it from the power supply.
- If alphanumeric codes appear on the display when the hob is switched on, consult the following table for instructions.

Please note: The presence of water, liquid spilled from pots or any objects resting on any of the hob buttons can accidentally activate or deactivate the control panel lock function.

DISPLAY CODE	DESCRIPTION	POSSIBLE CAUSES	SOLUTION
F0E1	Cookware is detected but it is not compatible with requested operation.	The cookware is not well positioned on the cooking zone, or it is not compatible with one or more cooking zones.	Press On/Off button twice to remove the F0E1 code and restore the functionality of the cooking zone. Then, try to use the cookware with a different cooking zone, or use different cookware.
F0E7	Wrong power cord connection.	The power supply connection is not exactly as indicated in "ELECTRICAL CONNECTION" paragraph.	Adjust the power supply connection according to "ELECTRICAL CONNECTION" paragraph.
F0EA	The control panel switches off because of excessively high temperatures.	The internal temperature of electronic parts is too high.	Wait for the hob to cool down before using it again.
F0E2, F0E4, F0E6, F0E8, F0EC, F1E1, F6E1, F7E5, F7E6	Disconnect the hob from the power supply. Wait a few seconds then reconnect the hob to the power supply. If the problem persists, call the service centre and specify the error code that appears on the display.		
d E *[when the hob is off]*	The hob does not switch heat up. The functions do not come on.	DEMO MODE on.	Follow the instructions in the "DEMO MODE" paragraph.
Wi-Fi LED: On (fixed) REM LED: blinks slowly (1s On/1s Off)	The hob does not work. Buttons are not responding.	Software update is running (it can take more than 1 hour).	Wait for the update to finish before using the hob again.
e.g. 	The hob does not allow a special function to be activated.	The power regulator limits the power levels in accordance with the maximum value set for the hob.	See paragraph "Power management".
e.g.  *[Power level lower than level requested]*	The hob automatically sets a minimum power level to ensure that the cooking zone can be used.	The power regulator limits the power levels in accordance with the maximum value set for the hob.	See paragraph "Power management".

WI-FI FAQ

Which Wi-Fi protocols are supported?
The Wi-Fi adapter installed supports Wi-Fi b/g/n for European countries.

Which settings need to be configured in the router software?
The following router settings are required: 2.4 GHz enabled, Wi-Fi b/g/n, DHCP and NAT activated.

Which Version of WPS is supported?
WPS 2.0 or higher. Check the router documentation.

Are there any differences between using a smartphone (or tablet) with Android or iOS?
You can use whichever operating system you prefer, it makes no difference.

Can I use mobile 3G tethering instead of a router?
Yes, but cloud services are designed for permanently connected devices.

How can I check whether my home Internet connection is working and wireless functionality is enabled?
You can search for your network on your smart device. Disable any other data connections before trying.

How can I check whether the appliance is connected to my home wireless network?
Access your router configuration (see router manual) and check whether the appliance's MAC address is listed on wireless connected devices page.

Where can I find the appliance's MAC address?
There is a sticker showing the SAID and MAC addresses on the glass.
The MAC address consists of a combination of numbers and letters starting with "88:e7".

How can I check whether the appliance's wireless functionality is enabled?
Use your smart device and the 6th Sense Live app to check whether the appliance network is visible and connected to the cloud.

Is there anything that can prevent the signal reaching the appliance?
Check that the devices you have connected are not using up all the available bandwidth.
Make sure that your Wi-Fi-enabled devices do not exceed the maximum number permitted by the router.

How far should the router be from the appliance?
Normally the Wi-Fi signal is strong enough to cover a couple of rooms, but this very much depends on the material the walls are made of. You can check the signal strength by placing your smart device next to the appliance.

What can I do if my wireless connection does not reach the appliance?
You can use specific devices to extend your home Wi-Fi coverage, such as access points, Wi-Fi repeaters and power line bridges (not provided with appliance).

How can I find out the name of and password for my wireless network?
See the router documentation. There is usually a sticker on the router showing the information you need to reach the device setup page using a connected device.

What can I do if my router is using the neighbourhood Wi-Fi channel?
Force the router to use your home Wi-Fi channel.

What can I do if Wi-Fi's Led is blinking or the appliance is unable to establish a stable connection to my home router?
The appliance might have successfully connected to the router, but it is not able to access the Internet. To connect the appliance to the Internet, you will need to check the router and/or carrier settings.
Router settings: NAT must be on, firewall and DHCP must be properly configured. Password encryption supported: WEP, WPA,WPA2. To try a different encryption type, please refer to the router manual.

Carrier settings: If your Internet service provider has fixed the number of MAC addresses able to connect to the Internet, you may not be able to connect your appliance to the cloud. The MAC address of a device is its unique identifier. Please ask your Internet service provider how to connect devices other than computers to the Internet.

How can I check whether data is being transmitted?
After setting up the network, switch the power off, wait 20 seconds and then switch on the appliance: Check that the app is showing the UI status of the appliance.
Some settings take several seconds to appear in the app.

How can I change my Whirlpool account but keep my appliances connected?
You can create a new account, but remember to remove your appliances from your old account before moving them to your new one.

I changed my router – what do I need to do?
If you can keep the previous network name and password in the new router, then you have nothing to do, the appliance will reconnect automatically.
Otherwise to reconnect the appliance to the new wi network just press "+" in the App home page without unclaiming the appliance and follow the instructions of the App.

SOUNDS PRODUCED DURING OPERATION

Induction hobs may whistle or creak during normal operation.
These noises actually come from the cookware and are linked to the characteristics of the pan bottoms (for example, when the bottoms are made from different layers of material or are irregular).

These noises may vary according to the type of cookware used and to the amount of food it contains and are not the symptom of something wrong.

AFTER-SALES SERVICE

In order to receive a more complete assistance, please register your product on **www.whirlpool.eu/register.**

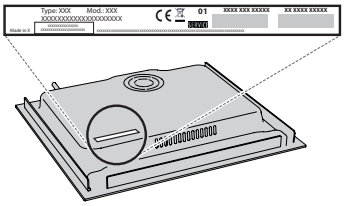
BEFORE CALLING THE AFTER-SALES SERVICE:

1. See if you can solve the problem by yourself with the help of the suggestions given in the **TROUBLESHOOTING**.
2. Switch the appliance off and back on again to see if the fault persists.

IF AFTER THE ABOVE CHECKS THE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE.

To receive assistance, call the number shown on the warranty booklet or follow the instructions on the website **www.whirlpool.eu.**

When contacting our Client After sales service, always specify:
- a brief description of the fault;
- the type and exact model of the appliance;



- the service number (number after the word Service on the rating plate). The service number is also indicated on the guarantee booklet;



- your full address;
- your telephone number.

If any repairs are required, please contact an authorized after-sales service (to guarantee that original spare parts will be used and repairs carried out correctly).

In the case of flush-mounted installation, call the After Sales Service to request assembly of screws kit 4801 211 00112.