NESCAFÉ Dolce Gusto

KRUPS

GENIO S TOUCH



USER MANUAL

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1. SAFETY PRECAUTIONS

Read all instructions and keep these safety instructions. Any type of misuse of the appliance may result in a potential injury.

In case of any inappropriate use or failure to comply with the instructions, the manufacturer accepts no responsibility and the guarantee may not apply.

The guarantee does not cover appliances that do not work or do not work properly because they have not been maintained and/or descaled.

INTENDED USE

1. This appliance is intended to be used in household only. It is not intended to be used in following applications, and the guarantee will not apply for:
   – staff kitchen areas in shops, offices and other working environments;
   – farm houses;
   – by clients in hotels, motels and other residential type environments;
   – bed and breakfast type environments;
2. Your appliance is intended for domestic use inside the home only at an altitude below 3400 m.

ELECTRICAL POWER SUPPLY

3. Connect the appliance to a mains power socket with an earth connection only. Mains voltage must be the same as the details on the rating plate. The use of incorrect connection will negate the guarantee and may be hazardous.
4. To protect against fire, electric shock and injury to persons do not immerse the power cord, plugs or the appliance in water or other liquid. Avoid spillage on the plug. Never touch the power cord with wet hands. Do not overfill the water tank.
5. In case of an emergency remove the plug from the mains power socket immediately.
6. Unplug from the mains power socket when not in use.
7. To disconnect, remove the plug from the mains power socket. Do not unplug by pulling the cord.
8. Do not let the cord hang over the edge of a table or counter, or touch hot surfaces or sharp edges. Do not allow the cord to dangle (risk of tripping up). Never touch the cord with wet hands.
9. Do not operate any appliance with a damaged cord or plug. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Do not operate any appliance that malfunctions or has been damaged in any manner. Unplug cord immediately. Return the damaged appliance to the nearest authorised service facility designated by the NESCAFÉ® Dolce Gusto® hotline.
10. If the mains power socket does not match the plug on the appliance, have the plug replaced with a suitable type by aftersales service centres designated by the NESCAFÉ® Dolce Gusto® hotline.

CONDITIONS OF USE

11. Always use the appliance on a flat, stable, heat resistant surface away from sources of heat or water splashes.
12. Do not use the appliance without the drip tray and drip grid, except when a very tall mug is used. Do not use the appliance for hot water preparation.
13. Never turn the machine upside down.
14. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
15. Do not place on or near a hot gas or electric burner, or in a heated oven.
16. Do not put fingers under the outlet during beverage preparation.
17. Do not touch the injector of the machine head.
18. Never carry the appliance by the extraction head.
19. The capsule holder is equipped with a permanent magnet. Avoid placing the capsule holder near appliances and objects that can be damaged by magnetism, e.g. credit cards, USB drives and other data devices, video tapes, television and computer monitors with picture tubes, mechanical clocks, hearing aids and loud speakers.
20. Do not turn off the appliance during the descaling process. Rinse the water tank and clean the appliance to avoid any residual descaling agent.
21. If away for prolonged periods, on holiday, etc. the appliance must be emptied, cleaned and unplugged. Rinse before reuse. Operate the rinse cycle before re-using your appliance.
22. We recommend using the NESCAFÉ® Dolce Gusto® capsules designed and tested for the NESCAFÉ® Dolce Gusto® machine. They were designed to interact together – the interaction provides the in-cup quality that NESCAFÉ® Dolce Gusto® is known for. Each capsule is designed to prepare a perfect cup, and cannot be reused.
23. Do not remove hot capsules by hand. Always use capsule holder handle to dispose of used capsules.
24. Always insert the capsule holder in the machine to prepare a beverage. The appliance will not work if the capsule holder is not inserted. Do not pull out the capsule holder before the indicator stops blinking.
25. Machines equipped with a locking handle: Scalding may occur if the locking handle is opened during the brewing cycles. Do not pull up the locking handle before the lights on the machine stop flashing.
26. For health reasons, always fill the water tank with fresh drinking water.
27. After use of the appliance always remove the capsule and clean the capsule holder. Empty and clean the drip tray and capsule bin daily. Food allergy sufferers must rinse the appliance according to cleaning procedure.

28. The heating element surface is subject to residual heat after use and plastic housings may feel warm to touch several minutes upon use.
29. Patients with pacemakers or defibrillators: Do not hold the capsule holder directly over the pacemaker or defibrillator.
30. The appliance shall not be placed in a cabinet when in use.

CHILDREN

31. Keep the appliance and its cord out of reach of children aged less than 8 years. Children shall not play with the appliance.
32. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
33. This appliance is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Persons who have a limited or no understanding of the operation and use of this appliance must first read and fully understand the contents of the user manual, and where appropriate seek additional guidance on its operation and use from the person responsible for their safety.
34. Children should be supervised to ensure that they do not play with the appliance.
35. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised by an adult.
36. Children should not use the appliance as a toy.

MAINTENANCE

37. Unplug from the mains power socket before cleaning. Allow to cool before putting on or taking off parts, before cleaning the appliance. Never clean wet or immerse appliance in any fluid. Never clean the appliance with running water. Never use detergents to clean the appliance. Clean the appliance only using soft sponges/brushes. The water tank should be cleaned with a clean food-safe brush.
38. Any operation, cleaning and care other than normal use must be undertaken by after-sales service centres designated by the NESCAFÉ® Dolce Gusto® hotline. Do not dismantle appliance and do not put anything into openings.
39. To reduce the risk of fire or electric shock, do not remove the cover. No user serviceable parts inside. Repair should be done by authorized service personnel only!
40. For additional guidance on how to use the appliance, refer to the user manual on www.dolce-gusto.com or call the NESCAFÉ® Dolce Gusto® hotline number.

RECYCLING

41. Packaging is made of recyclable materials. Contact your local council / authority for further information on recycling programs. Your appliance contains valuable materials which can be recovered or recycled.

EUROPEAN MARKETS ONLY: Think of the environment!



Your appliance contains valuable materials which can be recovered or recycled.

Leave it at a local civic waste collection point or at an approved service centre, where it will be disposed of properly. European Directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), stipulates that used household appliances must not be disposed of in normal unsorted municipal waste. Old appliances must be collected separately to optimise the sorting and recycling of their parts and to reduce the impact on human health and the environment.

2. MACHINE OVERVIEW



1. Water tank
2. Water tank cover
3. Touch interface
4. Locking handle
5. Rinsing tool
6. Capsule holder
7. Cleaning needle
8. Injector
9. Drip tray

ECONOMY MODE:

After 1 minute of non-usage upon an extraction.
5 minutes upon switch-on if no extraction.
Please be aware that the appliance is still using electricity whilst in eco-mode (0.2 Wh).

TECHNICAL DATA

GB / IE
220–240 V, 50/60 Hz, 1340–1600 W

max. 15 bar

0.8 L

~2 kg

5–45 °C
41–113 °F

A = 11.21 cm
B = 27.20 cm
C = 28.65 cm

3. KEY FEATURES

3. 1 TOUCH INTERFACE

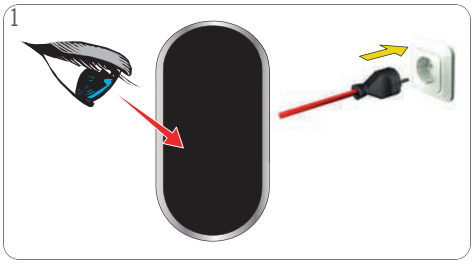


1. **Start/Stop icon**
   Start/Stop the beverage preparation
2. **ESPRESSO BOOST**
   Boost the taste intensity of your Espressos
3. **Descaling indicator**
   The machine needs to be descaled after 300 extractions
4. **Touch the volume selector / Bar display**
   Allows to select the volume and shows the extraction progress by moving down from the selected volume until completion
5. **XL function**
   Prepare an extra large cup
6. **TEMPERATURE SELECTION**
   The beverage temperature can be set (4 predefined settings):

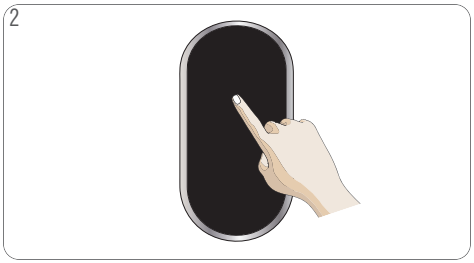


Cold, but the water temperature is still too high

3. 2 HOW TO START THE MACHINE



Ensure to use the correct mains voltage as given in 2. "MACHINE OVERVIEW" on page 6. Connect the power plug to the mains power socket.



Touch the interface to start the machine.



The machine can also be switched on by opening the locking handle.

3. KEY FEATURES

3. 3 ESPRESSO BOOST

Boost the taste intensity of your Espressos.



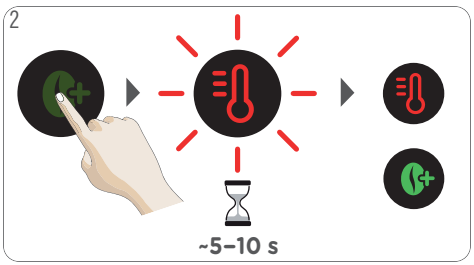
ESPRESSO BOOST cannot be selected in cold mode. Do not use ESPRESSO BOOST with milk, chocolate and tea capsules.

1



Check the number of bars shown on the capsule. Prepare ESPRESSO BOOST for capsules identified with level 1, 2 & 3 only.

2



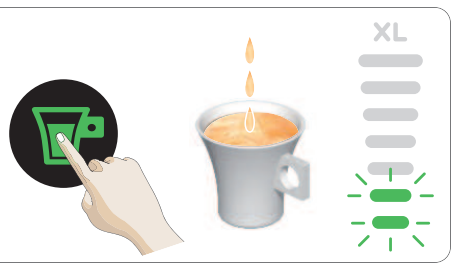
Touch the ESPRESSO BOOST icon to switch to ESPRESSO BOOST. The temperature selection icon blinks while the machine is heating up for approximately 5–10 seconds. Afterwards, the temperature selection icon lights steady red. The machine is ready to be used.

3



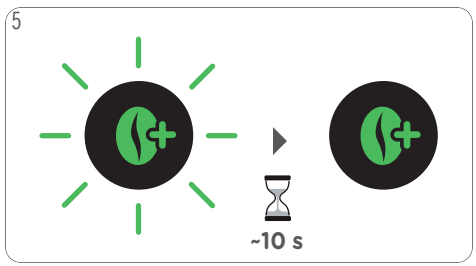
Use the touch volume selector to illuminate the amount of bars in accordance with the number of bars shown on the capsule, or select the amount of bars to your own taste (max level 3).

4



Touch the start/stop icon. The beverage preparation starts. **Do not open the locking handle during the extraction.**

5



Pre-wetting: The preparation pauses and the ESPRESSO BOOST icon starts blinking. After approx. 10 seconds the preparation continues and the ESPRESSO BOOST icon is steady green. Wait until the machine stops automatically. The extraction can be stopped at any time manually by pressing the start/stop icon.

6



Enjoy your beverage!

3. KEY FEATURES

3. 4 TEMPERATURE SELECTION



TEMPERATURE SELECTION

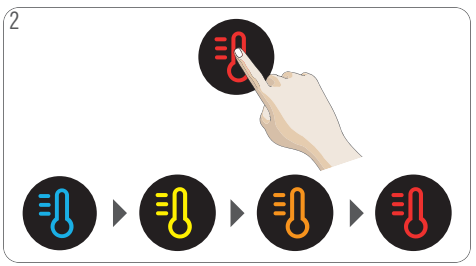
Customise the temperature of your coffees to your personal taste. The machine provides you with four predefined settings: cold, low, medium and high.

1



Check the number of bars shown on the capsule.

2



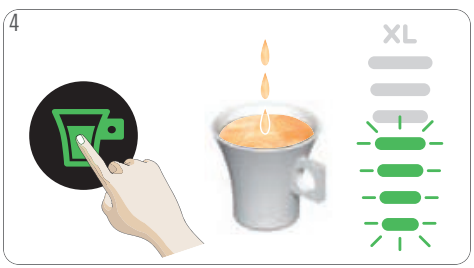
Touch the temperature selection icon to choose the desired temperature of your beverage.

3



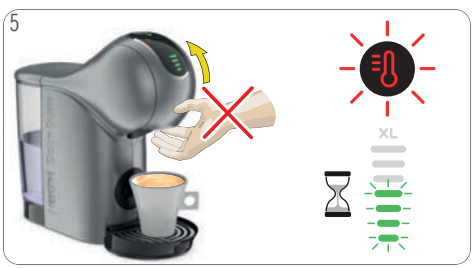
Use the touch volume selector to illuminate the amount of bars in accordance with the number of bars shown on the capsule, or select the amount of bars to your own taste.

4



Touch the start/stop icon. The beverage preparation starts. **Do not open the locking handle during the extraction.** Wait until the extraction stops. The machine stops the preparation automatically. The extraction can be stopped at any time manually by pressing the start/stop icon.

5



After finishing the preparation, the temperature selection icon and the bar display light blink for up to 8 seconds. **During that time do not open the locking handle!**

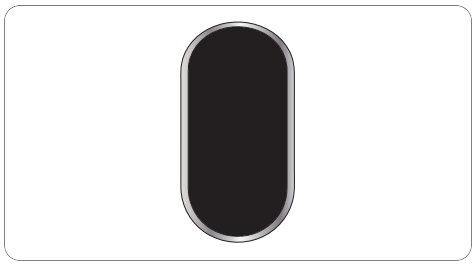
6



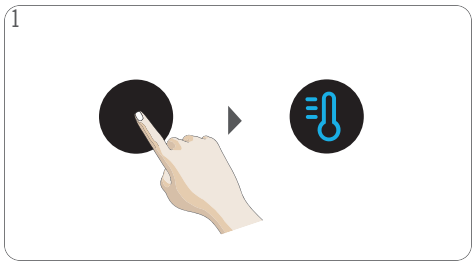
Enjoy your beverage!

3. KEY FEATURES

3. 5 COLD MODE

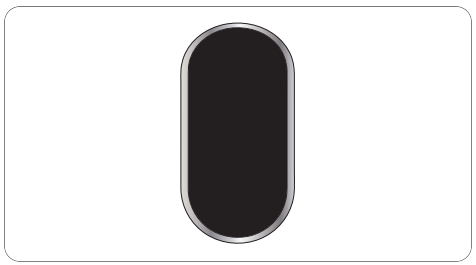


Option A: The machine is switched off.



Touch the temperature selection icon to start the machine in cold mode. A cold beverage can be prepared immediately.

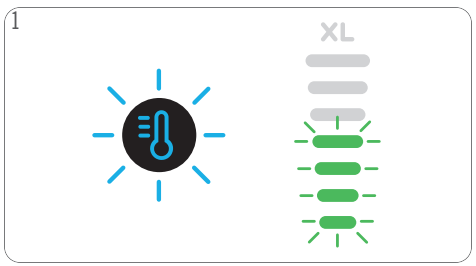
⚠ The cold mode must only be used with dedicated cold products, e. g. Cappuccino Ice.



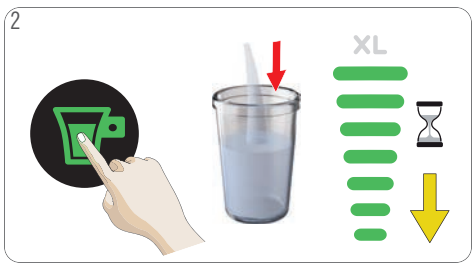
Option B: The machine is switched off.



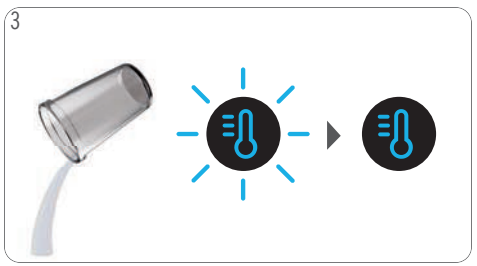
Open the locking handle. The machine switches on automatically. Touch the temperature selection icon within 10 seconds after starting the machine to change to cold mode (blue). A cold beverage can be prepared immediately.



Option C: A hot beverage has been prepared or the cold mode was not selected within 10 seconds after starting the machine. Touch the temperature selection icon to go into cold mode. The temperature selection icon will blink blue to indicate that the machine needs to cool down.



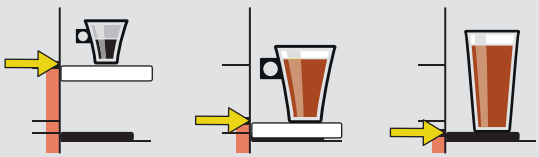
To accelerate the cooling, select level 7 on the bar display. Touch the start/stop icon. Machine starts rinsing. The bar display lights vanish progressively.



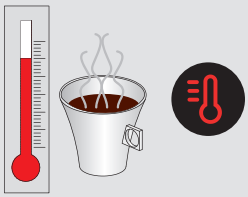
Empty the container. The temperature selection icon is steady blue to indicate that the machine is cooled down and a cold beverage can be prepared.

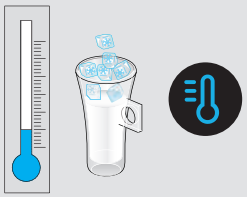
4. BEVERAGE EXAMPLES

Adjust the drip tray



Choose hot or cold

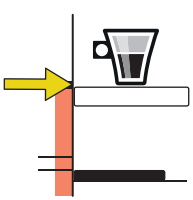




ESPRESSO







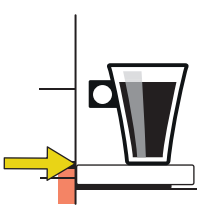
35 ml
Ristretto

50 ml
Espresso
Espresso Intenso

XL GRANDE/AMERICANO MORNING CUP







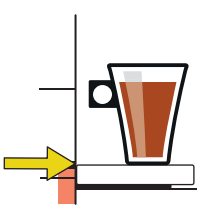
300 ml

CAPPUCCINO



① + ②





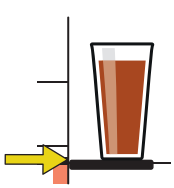
① 200 ml + ② 40 ml = 240 ml

CAPPUCCINO ICE



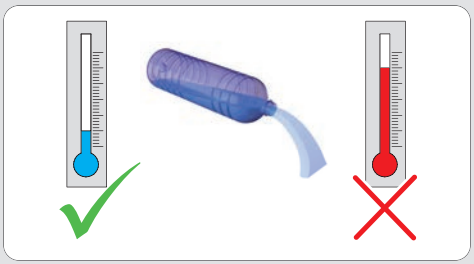
① + ②





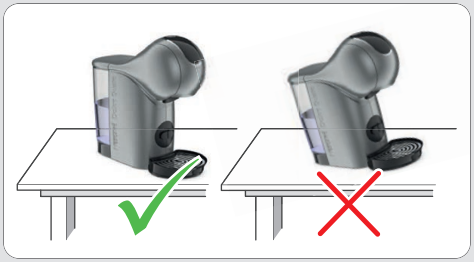
① 30 g + ② 125 ml + 85 ml = 240 ml

5. RECOMMENDATIONS FOR SAFE USE



Never add hot water to the water tank!

For rinsing and beverage preparation use only drinking water.



Always keep the machine upright!



After finishing the preparation, the temperature selection icon and the bar display light blink for up to 8 seconds. **During that time do not open the locking handle!** After that, the temperature selection icon lights steadily.



Do not touch the plug with wet hands. Do not touch the machine with wet hands!



Never use a wet sponge. Only use a soft damp cloth to clean the top of the machine.



Do not touch the used capsule after the beverage preparation! Hot surface, risk of burns!



Never touch the injector with the finger!



Do not use the rinsing tool for tea or hot water preparation.



IF LEFT UNUSED FOR MORE THAN 2 DAYS: Empty the water tank, rinse it, refill it with fresh drinking water and insert it into the machine. Before reuse rinse machine according to instructions in 8. "CLEANING" on page 17, beginning with step 4 to step 8.

6. FIRST USE RINSING

1



Fill the water tank with fresh drinking water. Insert it back into the machine. Remove the drip tray.

2



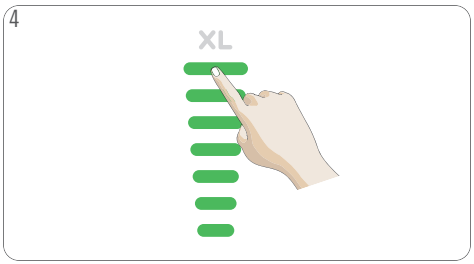
Open the locking handle. Put the rinsing tool into the capsule holder. Insert the capsule holder into the machine. Place a large empty container underneath the coffee outlet.

3



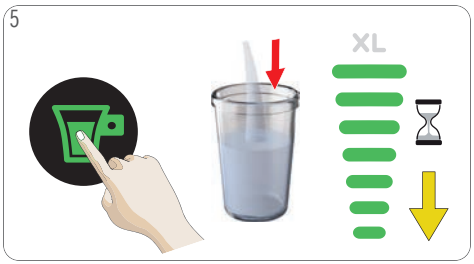
Close the locking handle.

4



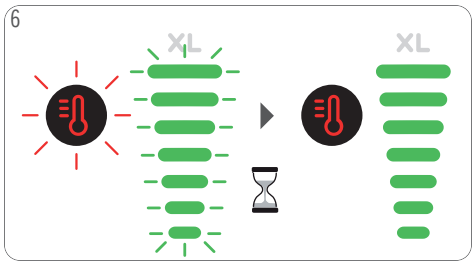
Set the bar display to the maximum level with the touch volume selector.

5



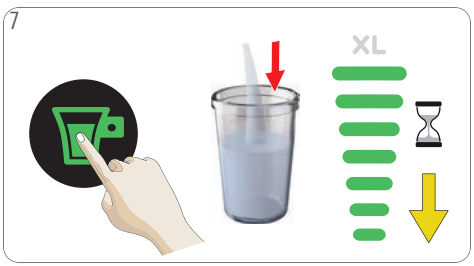
Touch the start/stop icon. Machine starts rinsing.

6



The temperature selection button and the volume display light blink for up to 8 seconds.

7



Touch the start/stop icon. Machine starts rinsing. Wait until the machine stops automatically. The temperature selection button and the volume display light blink for up to 8 seconds.

8



Open the locking handle. Pull out the capsule holder. Remove the rinsing tool. Reinsert the capsule holder.

9

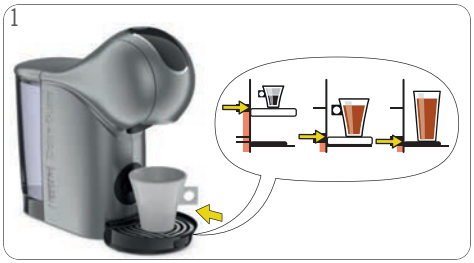


Empty the container. Fill the water tank with fresh drinking water. Insert the water tank into the machine. Reinsert the drip tray. The machine is ready to be used.

7. PREPARING A BEVERAGE

7. 1 ONE CAPSULE (E. G. LUNGO)

1



Adjust the drip tray position. Place the cup with the correct cup size on the drip tray. See "BEVERAGE EXAMPLES" or package. Check if the water tank contains enough fresh drinking water.

2



Open the locking handle. The machine switches on automatically. The temperature selection icon blinks while the machine is heating up for approximately 40 seconds. Afterwards, the temperature selection icon lights steady red. The machine is ready to be used.

3



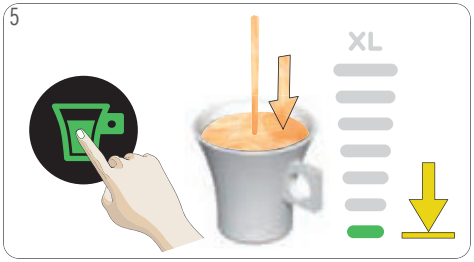
Make sure the rinsing tool is not inside. Insert the capsule in the capsule holder. Insert it back into the machine. Close the locking handle.

4



Use the touch volume selector to illuminate the amount of bars in accordance with the number of bars shown on the capsule, or select the amount of bars to your own taste. Choose XL beverage for an extra big cup. Wait around 1.5 min if you want to prepare a second extra big cup.

5



Touch the start/stop icon. The beverage preparation starts. **Do not open the locking handle during the extraction.** Wait until the extraction stops. The machine stops the preparation automatically. The extraction can be stopped at any time manually by pressing the start/stop icon.

6



After finishing the preparation, the temperature selection icon and the bar display light blink for up to 8 seconds. **During that time do not open the locking handle!**

7



After the extraction is finished open the locking handle. Remove the cup from the drip tray.

8



Pull out the capsule holder. Remove the used capsule. Put the used capsule in the dustbin.

9

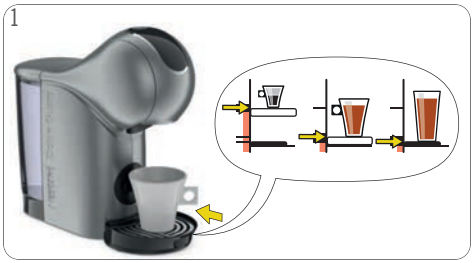


Rinse both sides of the capsule holder with fresh drinking water. Dry the capsule holder. Insert it back into the machine. Enjoy your beverage!

7. PREPARING A BEVERAGE

7. 2 TWO CAPSULES (E. G. CAPPUCCINO)

1



Adjust the drip tray position. Place the cup with the correct cup size on the drip tray. See "BEVERAGE EXAMPLES" or package. Check if the water tank contains enough fresh drinking water.

2



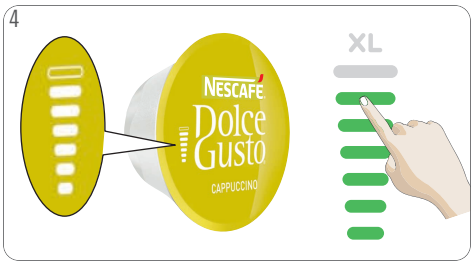
Open the locking handle. The machine switches on automatically. The temperature selection icon blinks while the machine is heating up for approximately 40 seconds. Afterwards, the temperature selection icon lights steady red. The machine is ready to be used.

3



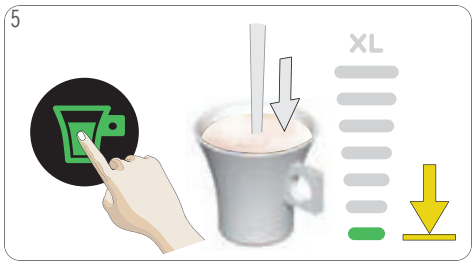
Make sure the rinsing tool is not inside. Insert the first capsule in the capsule holder. Insert it back into the machine. Close the locking handle.

4



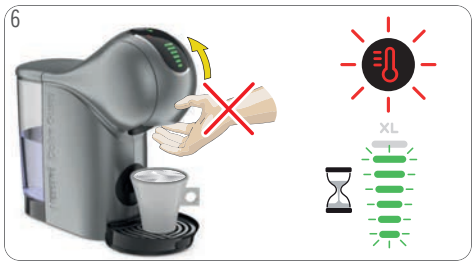
Use the touch volume selector to illuminate the amount of bars in accordance with the number of bars shown on the capsule, or select the amount of bars to your own taste. Choose XL beverage for an extra big cup. Wait around 1.5 min if you want to prepare a second extra big cup.

5



Touch the start/stop icon. The beverage preparation starts. **Do not open the locking handle during the extraction.** Wait until the extraction stops. The machine stops the preparation automatically. The extraction can be stopped at any time manually by pressing the start/stop icon.

6



After finishing the preparation, the temperature selection icon and the bar display light blink for up to 8 seconds. **During that time do not open the locking handle!**

7



Open the locking handle. Pull out the capsule holder. Remove the used capsule. Put the used capsule in the dustbin.

8



Insert the second capsule in the capsule holder. Insert it back into the machine. Close the locking handle.

9

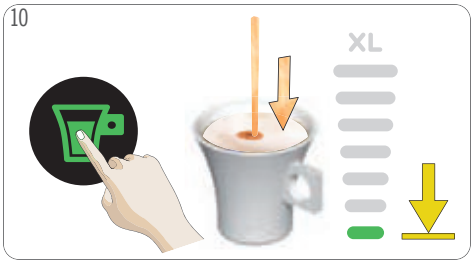


Use the touch volume selector to illuminate the amount of bars in accordance with the number of bars shown on the capsule, or select the amount of bars to your own taste.

7. PREPARING A BEVERAGE

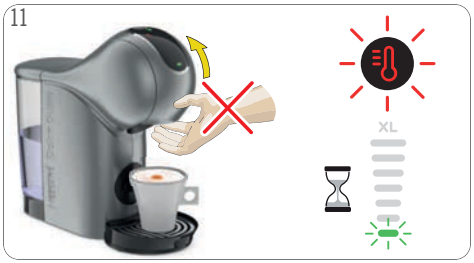
7. 2 TWO CAPSULES (E. G. CAPPUCCINO)

10



Touch the start/stop icon. The beverage preparation starts. **Do not open the locking handle during the extraction.** Wait until the extraction stops. The machine stops the preparation automatically. The extraction can be stopped at any time manually by pressing the start/stop icon.

11



After finishing the preparation, the temperature selection icon and the bar display light blink for up to 8 seconds. **During that time do not open the locking handle!**

12



When the indicator light is steady green open the locking handle. Remove the cup from the drip tray.

13



Pull out the capsule holder. Remove the used capsule. Put the used capsule in the dustbin.

14



Rinse both sides of the capsule holder with fresh drinking water. Dry the capsule holder. Insert it back into the machine. Enjoy your beverage!

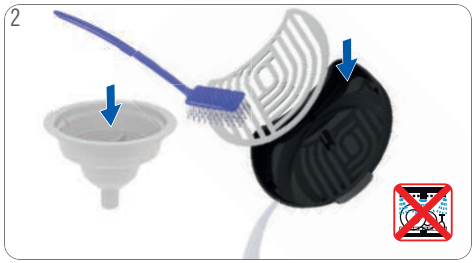
8. CLEANING

1



Rinse and clean the water tank. Use a clean food-safe brush and washing-up liquid as needed. Afterwards refill with fresh drinking water and insert it into the machine. The water tank is not dishwasher safe!

2



Rinse the drip tray and the rinsing tool with fresh drinking water. Clean the drip tray with a clean food-safe brush. The drip tray is not dishwasher safe!

3



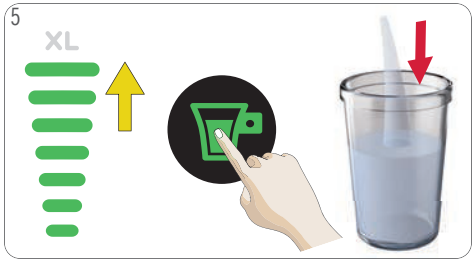
Clean both sides of the capsule holder with washing-up liquid and fresh drinking water. Alternatively wash in the dishwasher. Dry it afterwards. Clean the head of the machine around the injector with a clean soft damp cloth.

4



Open the locking handle. Put the rinsing tool into the capsule holder. Insert the capsule holder into the machine. Close the locking handle. Remove the drip tray. Place a large empty container underneath the coffee outlet.

5



Set the bar display to the maximum level with the touch volume selector. Touch the start/stop icon. Machine starts rinsing.

6



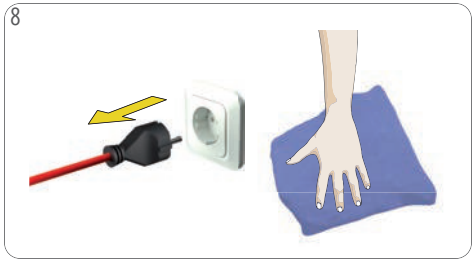
Empty and clean the container. **Warning: Hot water! Handle with care!**

7



Open the locking handle. Pull out the capsule holder. Remove the rinsing tool. Keep it in a safe place for later cleaning or descaling. If any, remove the water from the water tank.

8

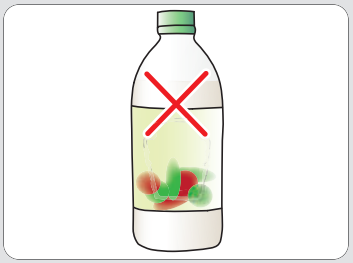


Switch off the machine. Unplug the power plug! Clean the machine with a soft damp cloth. Dry it afterwards with a soft dry cloth.

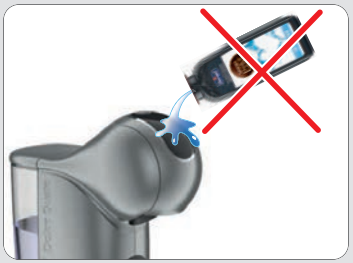
9. DESCALING AT LEAST EVERY 3–4 MONTHS



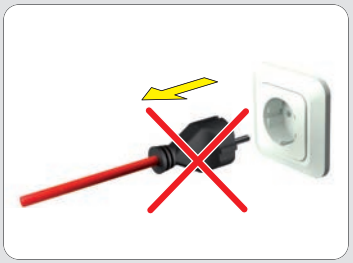
Use NESCAFÉ® Dolce Gusto® liquid descaler. To order, call the NESCAFÉ® Dolce Gusto® hotline or go on the NESCAFÉ® Dolce Gusto® website.



Do not use vinegar for descaling!



Avoid contact of the descaling liquid with any part of the machine.



Do not unplug the machine during descaling!

1



If the orange descaling indicator light turns on, or the beverage comes out slower than usual (even in droplets), or if it is cooler than usual, the machine has to be descaled.

2



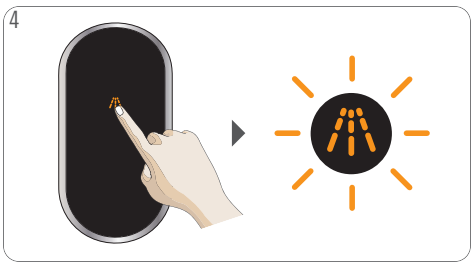
If any, remove the water from the water tank. Mix 0.5 liter of fresh drinking water with the descaler in a measuring cup. Pour the descaling solution into the water tank and insert the water tank into the machine.

3



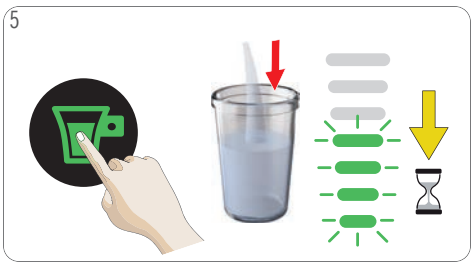
Open the locking handle. Put the rinsing tool into the capsule holder. Insert the capsule holder into the machine. Close the locking handle. Place a large empty container underneath the coffee outlet.

4



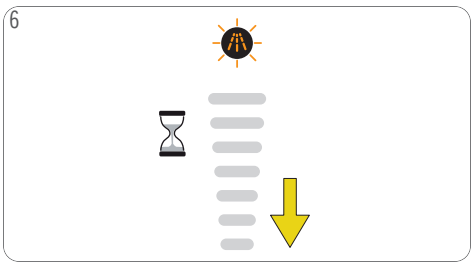
Touch the descaling icon for 5 seconds until the descaling LED starts blinking. The machine enters the descaling mode.

5



Touch the start/stop icon. The machine starts descaling. The bar display moves from the top down to the 4th level. The machine descales with hot water in start-stop operation. The machine stops descaling once the water tank is empty.

6



To allow a better descaling efficiency, the machine is on hold approximately 2 minutes. The bar display lights vanish progressively.

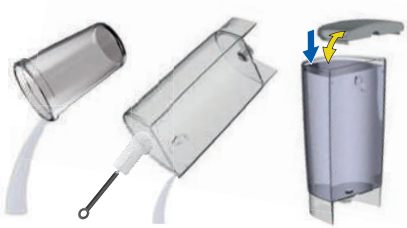
9. DESCALING AT LEAST EVERY 3–4 MONTHS

7



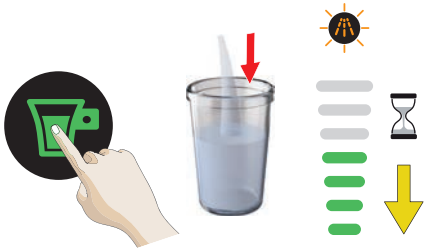
The bar display flashes (4th level).

8



Empty and clean the container. Rinse and clean the water tank. Use a clean food-safe brush and washing-up liquid as needed. Refill the water tank with fresh drinking water and insert it into the machine. Place the container underneath the beverage outlet.

9



Touch the start/stop icon. The machine rinses continuously with hot water. The bar display lights vanish progressively. The machine stops rinsing once the water tank is empty.

10



The descaling indicator turns off, the temperature selection blinks and turns steady red once the machine is ready to use.

11



Remove the container. Empty and clean the container. Pull out the capsule holder. Remove the rinsing tool. Keep it in a safe place for later cleaning or descaling. Rinse both sides of the capsule holder with fresh drinking water. Reinsert the capsule holder.

12



Clean the machine with a soft damp cloth. Dry it afterwards with a soft dry cloth.

10. TROUBLESHOOTING

10. 1 ORANGE DESCALING INDICATOR LIGHT TURNS ON



The orange descaling indicator light turns on.

1



This means that the machine needs to be descaled. To do so, please follow the descaling instructions. See 9. "DESCALING AT LEAST EVERY 3–4 MONTHS" on page 18.

10. 2 NO LIQUID COMES OUT – NO WATER?



The beverage preparation stops part way during the delivery or does not start at all. The bar display flashes at the current level. No liquid comes out: The water tank may be empty.

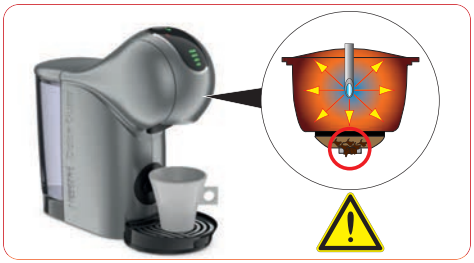
1



Check if the water tank contains enough fresh drinking water. If not, refill with fresh drinking water and touch the start/stop icon to continue the preparation. In case there is still no liquid coming out check 10.3 "NO LIQUID COMES OUT – CAPSULE BLOCKED?".

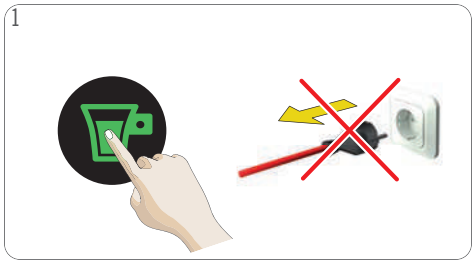
10. TROUBLESHOOTING

10. 3 NO LIQUID COMES OUT – CAPSULE BLOCKED?



No liquid comes out: The capsule may be blocked and under pressure.

1



Always keep the machine upright! To stop the preparation, touch the start/stop icon again. Do not unplug the machine!

2



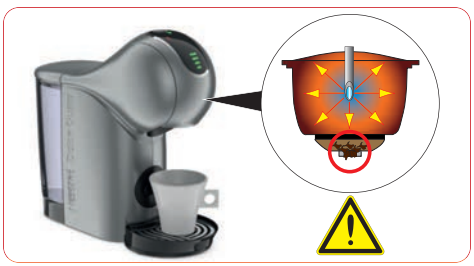
Do not drink the coffee! Open the locking handle. The machine releases pressure. Remove the capsule holder. Put the used capsule in the dustbin.

3



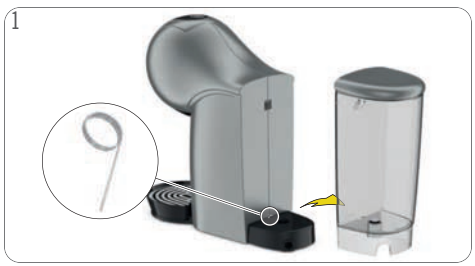
Try to operate the machine without capsule. If the water flows, it shows that the issue was with the capsule. Just use a different capsule. If not, follow with 10.4 "NO LIQUID COMES OUT - INJECTOR BLOCKED?".

10. 4 NO LIQUID COMES OUT – INJECTOR BLOCKED?



No liquid comes out: The injector may be blocked and under pressure.

1



Ensure the drip tray is empty. Take out the cleaning needle. **Keep the needle out of reach of children!**

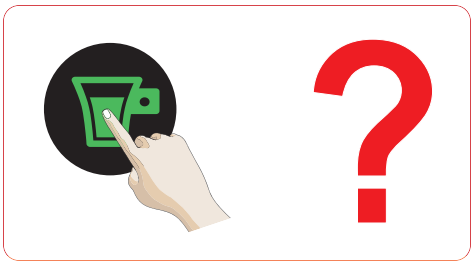
2



Remove the capsule holder. Open the locking handle. Clean the injector with the cleaning needle. Follow instructions in 9. "DESCALING AT LEAST EVERY 3–4 MONTHS" on page 18.

10. TROUBLESHOOTING

10. 5 VARIOUS



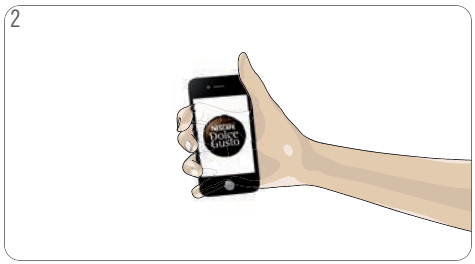
The machine cannot be switched on.

1



Check if the power plug is correctly plugged into a mains power socket. If yes, check your electricity supply.

2

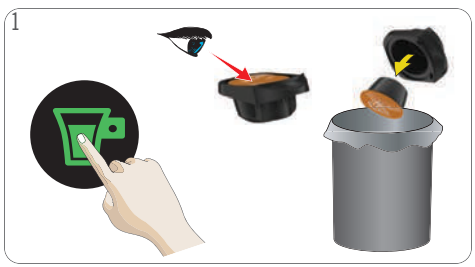


If the machine still cannot be switched on, call the NESCAFÉ® Dolce Gusto® hotline. For the hotline numbers see "Machine Hotlines".



The beverage is splashing out of the coffee outlet.

1

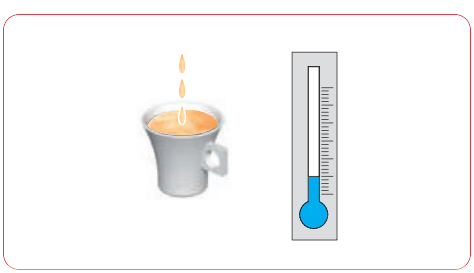


Touch the start/stop icon to stop the preparation. Pull out the capsule holder. Put the used capsule in the dustbin.

2



Clean the capsule holder. Insert a new capsule in the capsule holder and insert it back into machine.



If the beverage comes out slower than usual (even in droplets), or if it is cooler than usual the machine has to be descaled.

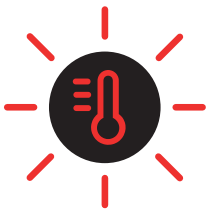
1



To do so, please follow the descaling instructions. See 9. "DESCALING AT LEAST EVERY 3–4 MONTHS" on page 18.

10. TROUBLESHOOTING

10. 5 VARIOUS



The temperature selection icon blinks fast.

1



Check if capsule is blocked, see 10.3.
"NO LIQUID COMES OUT – CAPSULE BLOCKED?" on page 21.
Unplug the power plug and wait 20 minutes. Afterwards, insert the power plug into the mains power socket and switch the machine on.

2



If the temperature selection icon still flashes fast call the NESCAFÉ® Dolce Gusto® hotline. For the hotline numbers see last page.



Water accumulates underneath or around the machine. Clear water leaks around the capsule holder during the beverage preparation.

1



Unplug the power plug!

2



Call the NESCAFÉ® Dolce Gusto® hotline or go on the NESCAFÉ® Dolce Gusto® website. For the hotline numbers see last page.



Water is splashing out of the coffee outlet during rinsing or descaling.

1



Put the rinsing tool into the capsule holder. Insert the capsule holder into the machine.

KRUPS

HOTLINES

AR 0800 999 81 00
BR 0800 7762233
CA 1 888 809 9267
CH 0800 86 00 85
CL 800 213 006
CO 01800-05-15566
CR 0-800-542-5444
DO (809) 508-5100
EC 1800 637-853 (1800 NESTLE)
GT 1-800-299-0019
HN 800-2220-6666
MX 800 365 2348
NI 1-800-4000
PA 800-0000
PE 80010210
PY 0800-112121
TT (868) 663-6832
US 1-800-745-3391
UY 0800-2122



AT 0800 365 23 48
BE 0800 93217
BG 0 700 10 330
CZ 800 135 135
DE 0800 365 23 48
DK 80 300 100
EE 6 177 441
ES 900 10 21 21
FI 0800 0 6161
FR 0 800 97 07 80
GB 0800 707 6066
GR 210 6371000
HR 0800 600 604
HU 06 40 214 200
IE 00800 6378 5385
IT 800365234
KZ 8-800-080-2880
LT 8 700 55 200
LU 8002 3183
LV 67508056
MA 080 100 52 54
MK 0800 00 200
MT 80074114
NL 0800-3652348
NO 800 80 730
PL 0800 174 902
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