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# Dishwasher

#### SPS4EMI28E

[en] User manual

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## A Safety

Please read the safety information to ensure that you use the appliance safely.

#### **General information**

You can find general information about this instruction manual here.

- Read this instruction manual carefully. Only this will ensure you use the appliance safely and efficiently.
- This manual is intended for the user of the appliance.
- Follow the safety instructions and warnings.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Check the appliance after unpacking it. Do not connect the appliance if it has been damaged in transit.

#### Intended use

Read the information on intended use to ensure that you use the appliance correctly and safely.

Only use this appliance:

- As specified in this instruction manual.
- For cleaning household tableware.
- In private households and in enclosed spaces in a domestic environment.
- Up to an altitude of max. 4000 m above sea level.

#### Restriction on user group

Avoid risks to children and vulnerable persons.

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers. Children must not play with the appliance. Cleaning and user maintenance must not be performed by children unless they are being supervised.

Keep children under the age of 8 years away from the appliance and power cable.

#### Safe installation

Follow these safety instructions when installing the appliance.

## ▲ WARNING – Risk of injury!

Improper installation may cause injury.

When installing and connecting the appliance, follow the instructions in the manual and installation instructions.

#### ▲ WARNING – Risk of electric shock!

Improper installation is dangerous.

- Connect and operate the appliance only in accordance with the specifications on the rating plate.
- Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
- The protective conductor system of the domestic electrical installation must be properly installed.
- Never equip the appliance with an external switching device, e.g. a timer or remote control.
- When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an all-pole isolating switch must be installed in the permanent electrical installation according to the installation regulations.
- When installing the appliance, check that the power cable is not trapped or damaged.

## ▲ WARNING – Risk of fire!

It is dangerous to use an extended power cord and non-approved adapters.

- ► Do not use extension cables or multiple socket strips.
- ► If the power cord is too short, contact Customer Service.
- Only use adapters approved by the manufacturer.

en Safety

#### ▲ WARNING – Risk of electric shock!

Cutting through the supply hose or immersing the Aqua-Stop valve in water is dangerous.

- Never immerse the plastic housing in water. The plastic housing on the supply hose contains an electric valve.
- Never cut through the supply hose. The supply hose contains electric power cables.

## ▲ WARNING – Risk of burns!

If the appliance is not installed properly, this may result in burns.

► With free-standing appliances, ensure that they are installed with the back panel against a wall.

#### Safe use

Follow these safety instructions when using the appliance.

## ▲ WARNING – Risk of serious harm to health!

Failure to comply with safety instructions and directions for use on packagings of detergent and rinse aid products may cause serious harm to health.

Follow the safety instructions and directions for use on the packagings of detergent and rinse aid products.

## ▲ WARNING – Risk of explosion!

- Adding solvents to the interior of the appliance may cause explosions.
  - ► Never add solvents to the interior of the appliance.
- Highly caustic alkaline or highly acidic cleaning agents in conjunction with aluminium parts in the interior of the appliance may cause explosions.
  - Never use highly caustic alkaline or highly acidic cleaning agents, in particular commercial or industrial products, in conjunction with aluminium parts (e.g. grease filters of extractor hoods or aluminium pans), e.g. for the Machine Care programme.

## ▲ WARNING – Risk of injury!

- Leaving the appliance door open may result in injury.
  - Only open the appliance door to load or unload tableware in order to prevent accidents, e.g. through tripping.
  - ► Do not sit or stand on the appliance door when open.
- Knives and utensils with sharp points can cause injuries.
  - Arrange knives and utensils with sharp points in the cutlery basket with the points downwards, on the knife shelf or in the cutlery drawer.

## ▲ WARNING – Risk of scalding!

If you open the appliance door while the programme is running, hot water may splash out of the appliance.

Open the appliance door carefully if the programme is still running.

## ▲ WARNING – Risk of tipping!

Overfilling the Baskets may cause the appliance to tip up.

► Never overfill the Baskets with free-standing appliances.

## ▲ WARNING – Risk of electric shock!

- An ingress of moisture can cause an electric shock.
  - ► Only use the appliance in enclosed spaces.
  - ► Never expose the appliance to intense heat or humidity.
  - Do not use steam- or high-pressure cleaners to clean the appliance.
- If the insulation of the power cord is damaged, this is dangerous.
  - Never let the power cord come into contact with hot appliance parts or heat sources.
  - Never let the power cord come into contact with sharp points or edges.
  - ► Never kink, crush or modify the power cord.

#### Damaged appliance

Follow the safety instructions if the appliance is damaged.

## ▲ WARNING – Risk of electric shock!

- If the appliance or the power cord is damaged, this is dangerous.
  - ► Never operate a damaged appliance.
  - Never operate an appliance with a cracked or fractured surface.
  - Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
  - If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box and turn off the water tap.
  - ► Call Customer Service. → Page 55
  - Repairs to the appliance should only be carried out by trained specialist staff.
- Improper repairs are dangerous.
  - Repairs to the appliance should only be carried out by trained specialist staff.
  - ► Only use genuine spare parts when repairing the appliance.
  - If the power cord of this appliance is damaged, it must be replaced with a special connection cable, which is available from the manufacturer or his Customer Service.

#### **Risk to children**

Follow the safety instructions if there are children in your home.

## ▲ WARNING – Risk of suffocation!

- Children may put packaging material over their heads or wrap themselves up in it and suffocate.
  - ► Keep packaging material away from children.
  - ► Do not let children play with packaging material.
- Children may breathe in or swallow small parts, causing them to suffocate.
  - ► Keep small parts away from children.
  - ► Do not let children play with small parts.

#### ▲ WARNING – Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

## ▲ WARNING – Risk of crushing!

With higher-level appliances, children can become crushed between the appliance door and cabinet doors underneath.

► Keep an eye on children when opening and closing the appliance door.

## ▲ WARNING – Risk of chemical burns!

Rinse aid and detergent may cause chemical burns to the mouth, throat and eyes.

- ► Keep children away from detergent and rinse aid products.
- Keep children away from the appliance when open. The water in the interior of the dishwasher is not drinking water. It may contain residues of detergents and rinse aid.

## ▲ WARNING – Risk of injury!

Children may get their fingers caught in the slots of the tablet collecting tray and injure themselves.

► Keep children away from the appliance when open.

## ▲ WARNING – Risk of suffocation!

Children may become trapped in the appliance and suffocate.

- Use the childproof lock if fitted.
- ► Never let children play with or operate the appliance.

## Preventing material damage

Follow these instructions to prevent material damage to your appliance, accessories or other objects in your kitchen.

#### Safe installation

Follow the instructions when installing the appliance.

#### **ATTENTION!**

- Improper installation of the appliance may cause damage.
  - If the dishwasher is installed above or below other domestic appliances, follow the information on installation in combination with a dishwasher in the installation instructions for the individual appliances.
  - If there is no information or if the installation instructions do not include the relevant information, contact the manufacturer of these appliances to check that the dishwasher can be installed above or below these appliances.
  - If no information is available from the manufacturer, the dishwasher should not be installed above or below such appliances.
  - To ensure the safe operation of all domestic appliances, continue following the installation instructions for the dishwasher.
  - Do not install the dishwasher under a hob.
  - Do not install the dishwasher near heat sources, e.g. radiators, heat storage tanks, ovens or other appliances that generate heat.

- Modified or damaged water hoses may result in material damage and damage to the appliance.
  - Never kink, crush, modify or cut through water hoses.
  - Only use the water hoses supplied with the appliance or genuine spare hoses.
  - Never re-use water hoses that have been used before.
- If the water pressure is too high or too low, this may impair functioning of the appliance.
  - Make sure that the water pressure in the water supply system is min. 50 kPa (0,5 bar) and max. 1000 kPa (10 bar).
  - If the water pressure exceeds the maximum value specified, a pressure-reducing valve must be installed between the drinking water connection and the hose set of the appliance.

#### Safe use

Follow the instructions when using the appliance.

#### **ATTENTION!**

- Escaping water vapour can damage fitted units.
  - When the programme ends, leave the appliance to cool down for a while before opening the door.
- Special salt can damage the tub due to corrosion.
  - To make sure that any special salt that escapes is washed out of the tub, add the special salt to the dispenser for special salt immediately before the programme starts.
- Detergent may damage the water softening system.
  - Only fill the dispenser of the water softening system with special dishwasher salt.

- Unsuitable cleaning agents may damage the appliance.
  - Do not use a steam cleaner.
  - So as not to scratch the finish on the appliance, do not use sponges with a rough surface or abrasive cleaning agents.
  - To prevent corrosion, do not use sponge cloths on dishwashers with a stainless steel front or rinse such cloths thoroughly several times before using them for the first time.

# Environmental protection and saving energy

Help protect the environment by using your appliance in a way that conserves resources and by disposing of reusable materials properly.

#### **Disposing of packaging**

The packaging materials are environmentally compatible and can be recycled.

 Sort the individual components by type and dispose of them separately.

Information about current disposal methods are available from your specialist dealer or local authority.

#### Saving energy

If you follow these instructions, your appliance will use less electricity and less water.

Use the Eco 50  $^\circ$  programme.

- + The Eco 50 ° programme is energy-efficient and environmentally friendly.
  - → "Programmes", Page 17

#### AquaSensor

The AquaSensor is an optical measuring device (light barrier) which measures the turbidity of the rinsing water. You can save water with the AquaSensor.

Use of the AquaSensor depends on the programme. If the soiling level is high, the rinsing water is drained off and replaced with fresh water. If the soiling level is lower, the rinsing water is used in the next wash cycle, so reducing water consumption by 3-6 litres. In the automatic programmes the temperature and run time are additionally adjusted to the level of soiling.

#### **Efficient Dry**

The appliance door opens automatically during the drying phase. This ensures a particularly economical drying result.

For best drying results wait until the end of programme before unloading the tableware. The programme has ended when the display shows "0h:00m".

If the automatic door opening is deactivated, energy consumption increases and the drying phase is usually reduced.

 → "Additional functions", Page 19
 → "Overview of basic settings", Page 33

# Installation and connection

To ensure proper operation, connect the appliance to the power and water supply correctly. Observe the specified criteria and the installation instructions.

#### Scope of supply

After unpacking all parts, check for any damage in transit and completeness of the delivery.

If you have any complaints, contact the dealer who sold you the appliance or our Customer Service.

**Note:** The appliance was tested at the factory to check it is in working order. It is possible that water has left marks on the appliance. These marks will disappear after the first wash cycle.

The delivery consists of the following:

- Dishwasher
- Operating instructions
- Installation Instructions
- Warranty
- Installation material
- Mains cable
- Quick reference guide

# Installing and connecting the appliance

You can position your built-under or integrable appliance in a fitted kitchen between wooden and plastic walls. If you subsequently install your dishwasher as a free-standing appliance, you must stop it from tipping over, e.g. by screwing it to the wall or installing it under a continuous worktop that is securely connected to adjacent cabinets.

- Follow the safety instructions.
   → Page 4
- 2. Follow the instructions for electrical connection. → Page 13
- **3.** Check the Scope of supply and the condition of the appliance.
- Consult the installation instructions for the installation dimensions required.
- Make the appliance level using the height-adjustable feet.
   Make sure that the appliance is standing on the floor securely.
- 6. Install the drainage connection. → Page 12
- 7. Install the drinking water connection. → Page 13
- 8. Connect the appliance to the power supply.

#### **Drainage connection**

Connect your appliance to drainage connection so dirty water is discharged via the wash cycle.

## Installing the drainage connection

- 1. Consult the installation instructions supplied for the steps required here.
- 2. Connect the wastewater hose to the outlet connection of the siphon using the enclosed parts.
- **3.** When doing so, check that the wastewater hose is not kinked, crushed or twisted.
- Also check that there is no cover in the drainage system preventing the wastewater from being discharged.

#### **Drinking water connection**

Connect your appliance to a drinking water connection.

## Installing the drinking water connection

**Note:** If you are replacing the appliance, you must use a new water supply hose.

- 1. Consult the installation instructions supplied for the steps required here.
- 2. Connect the appliance to the drinking water connection using the enclosed parts.

Observe the Technical data  $\rightarrow$  Page 56.

**3.** When doing so, check that the drinking water connection is not kinked, crushed or twisted.

#### **Electrical connection**

Connect your appliance to the power supply.

# Connecting the appliance to the electricity supply

#### Notes

- Follow the Safety instructions
   → Page 5.
- Connect the appliance to alternating current only, in the range of 220 - 240 V and 50 Hz or 60 Hz.
- Please note that the water safety system is only functional if there is a power supply.
- 1. Insert the non-heating appliance plug of the power cable into the appliance.
- Insert the mains plug of the appliance into a nearby socket.
   The connection data for the appliance can be found on the rating plate.

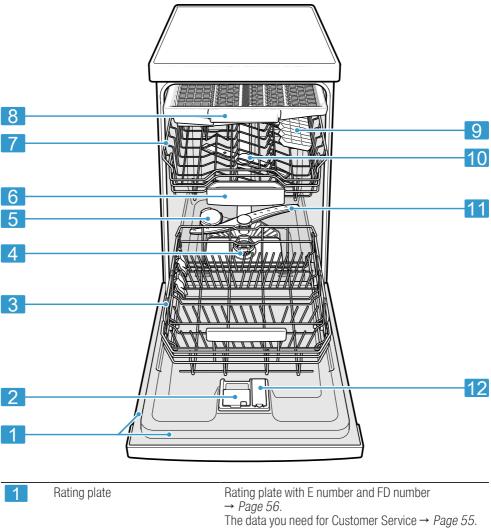
**3.** Check that the mains plug is inserted properly.

## Familiarising yourself with your appliance

Familiarise yourself with the parts of your appliance.

#### Appliance

You can find an overview of the parts of your appliance here.



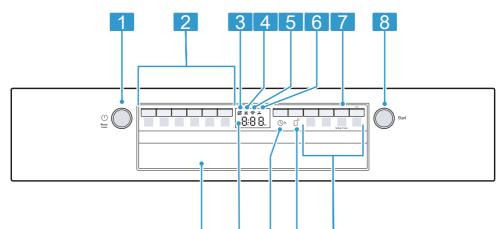
Detergent dispenserDetergent  $\rightarrow$  Page 26 is added to the detergent dispenser.

2

3	Bottom basket	Bottom basket $\rightarrow$ Page 20
4	Filter system	Filter system $\rightarrow$ Page 39
5	Dispenser for special salt	Add the special salt to the dispenser for special salt. $\rightarrow$ "Water softening system", Page 23
6	Tablet collecting tray	During the wash cycle tablets automatically fall out of the detergent dispenser into the tablet collecting tray where they can fully dissolve.
7	Top basket	Top basket
8	Cutlery drawer	Cutlery drawer $\rightarrow$ Page 21
9	Cutlery shelf	Cutlery shelf $\rightarrow$ Page 21
10	Upper spray arms	The upper spray arms wash the tableware in the top basket. If the tableware has not been washed properly, clean the spray arms. → "Cleaning spray arms", Page 40
11	Lower spray arm	The lower spray arm washes the tableware in the bottom basket. If the tableware has not been washed properly, clean the spray arms. $\rightarrow$ "Cleaning spray arms", Page 40
12	Dispenser for rinse aid	Add rinse aid to the dispenser for rinse aid. $\rightarrow$ "Rinse aid system", Page 25

#### Controls

The controls are used to configure all functions of your appliance and to obtain information about the operating status. With some buttons you can perform different functions.



## 13 12 11 10 9

1	ON/OFF button <sup>⊕</sup> and reset button <b>Reset 4 sec.</b>	Switching on the appliance $\rightarrow$ Page 30 Switching off the appliance $\rightarrow$ Page 32 Terminating the programme $\rightarrow$ Page 32
2	Programme buttons	Programmes → <i>Page 17</i>
3	Special salt refill indicator	Water softening system $\rightarrow$ Page 23
4	Rinse aid refill indicator	Rinse aid system $\rightarrow$ Page 25
5	WLAN display	Home Connect $\rightarrow$ Page 35
6	Water supply display	Display for water supply lights up
7	Setup 3 sec. button	If you press Setup 3 sec. for approx. 3 seconds, you can open the basic settings.
8	Start button Start	Starting the programme $\rightarrow$ Page 31
9	Programme buttons and additional functions	Programmes $\rightarrow$ Page 17 Additional functions $\rightarrow$ Page 19
10	Remote start button 🗅	Remote start $\rightarrow$ <i>Page 36</i>
11	Timer programming	Setting timer programming $\rightarrow$ Page 31
12	Display	The display shows information about the remain- ing running time or the basic settings. You can change the basic settings via the display and the setting buttons.
13	Door opener <sup>1</sup>	Opening the appliance door

<sup>1</sup> Depending on the appliance specifications

## **Programmes**

You can find an overview of the programmes that can be selected here. Different programmes, which can be found on the control panel of your appliance, are available depending on the appliance configuration. The running time may vary depending on the programme selected. The running time depends on the water temperature, the quantity of tableware, the level of soiling and the Additional function  $\rightarrow$  Page 19 selected. The running time will change if the rinse aid system is switched off or rinse aid needs to be added. The consumption values can be found in the quick reference guide. The consumption values relate to normal conditions and a water hardness of 16 - 20°°E. Different influencing factors such as water temperature or pipe pressure may result in deviations.

Programme	Use	Programme sequence	Additional func- tions
िक्कि Intensive 70°	<ul> <li>Tableware:</li> <li>Washing pots and pans, non-fragile tableware and cutlery.</li> <li>Level of soiling:</li> <li>Removing stubborn burned or dried-on food remnants containing starch and protein.</li> </ul>	Intensive: Pre-Rinse Cleaning 70 °C Intermediate rinse Final rinse 69 °C Drying	All → "Additional functions", Page 19
Auto Auto 45-65°	<ul> <li>Tableware:</li> <li>Cleaning mixed table- ware and cutlery.</li> <li>Level of soiling:</li> <li>Removing common household food remnants lightly dried-on.</li> </ul>	<ul> <li>Sensor-controlled:</li> <li>Optimised by sensors depending on the soiling of the rinsing water.</li> </ul>	All → "Additional functions", Page 19
Eco Eco 50°	<ul> <li>Tableware:</li> <li>Cleaning mixed tableware and cutlery.</li> <li>Level of soiling:</li> <li>Removing common household food remnants lightly dried-on.</li> </ul>	Most economical pro- gramme: Pre-Rinse Cleaning 50 °C Intermediate rinse Final rinse 60 °C Drying	All → "Additional functions", Page 19

Programme	Use	Programme sequence	Additional func- tions
Silence 50	<ul> <li>Tableware:</li> <li>Cleaning mixed tableware and cutlery.</li> <li>Level of soiling:</li> <li>Removing common household food remnants lightly dried-on.</li> </ul>	Reduced noise: Pre-Rinse Cleaning 50 °C Intermediate rinse Final rinse 65 °C Drying	All → "Additional functions", Page 19
ரீற் Express 65° - 1h	<ul> <li>Tableware:</li> <li>Cleaning mixed tableware and cutlery.</li> <li>Level of soiling:</li> <li>Removing common household food remnants lightly dried-on.</li> </ul>	Time-optimised: Cleaning 65 °C Intermediate rinse Final rinse 69 °C Drying	EfficientDry → "Additional functions", Page 19
Machine Care	Only when using unloaded appliance.	Machine Care 70 °C	None
☆ Favourite	-	-	-

**Note:** The relatively long running time in the Eco 50 ° programme is due to longer soaking and drying times. This results in optimal consumption values.

#### Information for test institutes

Test institutes are provided with information for comparability tests, e.g. according to EN60436.

These are the conditions for conducting the tests, however they are not the results or consumption values. E-mail enquiries to: dishwasher@testappliances.com

The product number (E-Nr.) and the production number (FD) are required here. They can be found on the rating plate on the appliance door.

#### Favourite 🕁

You can save a combination of programme and additional function to the Favourite button.

You can save the program via the Home Connect app or on the appliance.

The pre-rinse program is saved to the Favourite button at the factory. Prerinse is suitable for all types of tableware. The tableware is intermediately cleaned by cold rinsing.

**Tip:** Using the Home Connect app, you can download additional programmes and save them to the Favourite button.<sup>1</sup>

#### Save favourite on the appliance

- 1. Press ().
- 2 Press the right programme button. → "Programmes", Page 17

<sup>&</sup>lt;sup>1</sup> Depending on the appliance specifications

- 3. Press the button for the relevant additional function.
   → "Additional functions", Page 19
- **4.** Press ☆ for approx. 3 seconds.
- The selected program and the additional function will flash.
- ✓ ☆ flashes.
- The program and the additional function is a saved.

**Tip:** To reset the program, use the Home Connect app or reset your appliance back to the factory setting. → "Overview of basic settings", Page 33

## **Additional functions**

You can find an overview of the additional functions that can be selected here. Different additional functions, which can be found on the control panel of your appliance, are available depending on the appliance configuration.

Additional func- tion	Use	matic activa by the
Speed + Perfect	The run time is	tion. 1
SpeedPerfect+	<ul> <li>shortened by 15% to 75% depending on the rinse programme.</li> <li>Energy and water con- sumption are increased.</li> </ul>	functi up wh door ated. With t
	If you select this additional function, automatic door opening $\rightarrow$ <i>Page 33</i> in the "o02" setting is deactivated.	auton canno in the gram. → "Effici

Additional func-	Use
tion	- 0
IntensiveZone	<ul> <li>Switch on with mixed loads containing table- ware with different soil- ing levels, e.g. place very soiled pots and pans in the bottom bas- ket and normally soiled tableware in the upper basket.</li> <li>The spray pressure in the bottom basket is in- creased and the max- imum programme tem- perature held longer. This will increase the run time and energy consumption.</li> </ul>
EfficientDry	<ul> <li>The appliance door opens automatically during the drying phase.</li> <li>Depending on the basic setting selected, automatic door opening is activated or deactivated by the addional function. The additional function button lights up when automatic door opening is activated.</li> <li>With the setting "o02" automatic door opening cannot be deactivated in the Eco 50 °C pro-</li> </ul>

→ "Efficient Dry", Page 11

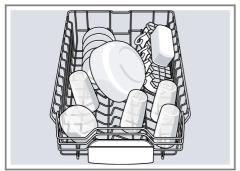
## Features

You can find an overview of the possible features of your appliance and how to use them here.

These features depend on the model of your appliance.

#### Top basket

Arrange cups and glasses in the top basket.

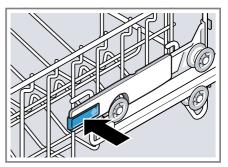


You can adjust the height of the top basket to make room for larger items of tableware.

## Adjusting top basket with side levers

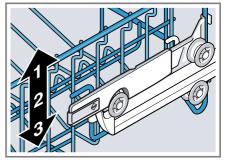
To wash large items of tableware in the baskets, adjust the shelf position of the top basket.

- 1. Pull out the top basket.
- 2. To prevent the basket from suddenly dropping down, hold the side of the basket by the top edge.
- **3.** Press in the levers on the right and left on the outside of the basket.



The basket can then slip down slightly.

- 4. Raise or lower the basket evenly to the right level.
  - → "Basket heights", Page 22

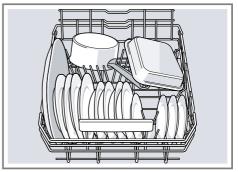


Check that the basket is level on both sides.

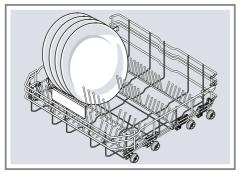
5. Slide the basket back in.

#### Bottom basket

Arrange pans and plates in the bottom basket.

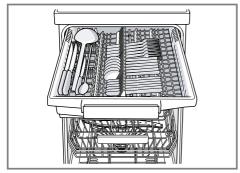


Large plates up to a diameter of 31 cm can be arranged in the bottom basket as shown.



#### **Cutlery drawer**

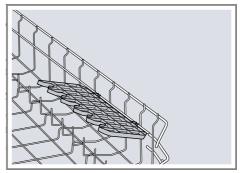
Arrange cutlery in the cutlery drawer.



Arrange cutlery with the points and sharp edges downwards.

#### Etagere

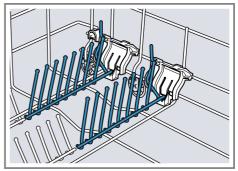
Use the cutlery shelf and space underneath for small cups and glasses or for large items of cutlery, e.g. wooden spoons or serving cutlery.



If you do not need the cutlery shelf, you can fold it up.

#### Folding prongs

Use the folding prongs to position tableware securely, e.g. plates.



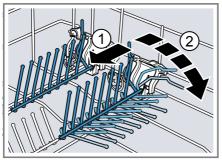
You can fold the prongs down to position pans, bowls and glasses better.<sup>1</sup>

#### Folding down prongs<sup>1</sup>

If you do not need the prongs, fold them down.

<sup>&</sup>lt;sup>1</sup> Depending on the appliance specifications

- en Before using for the first time
- 1. Push the lever forwards ① and fold down the prongs ②.



**Basket heights** 

Set the baskets at the right height.

#### Appliance height 81.5 cm with cutlery drawer

Setting	Top basket	Bottom basket
1 max. ø	16 cm	31 cm
2 max. ø	18.5 cm	27.5 cm
3 max. ø	21 cm	25 cm

# Before using for the first time

Configure the settings for initial startup.

#### Performing the initial configuration

On initial start-up or after a reset to the factory settings, you will need to make settings.

**Tip:** Connect your appliance to a mobile device. You can conveniently change all settings via the Home Connect app. → "Home Connect quick start", Page 35

**Requirement:** The appliance has been installed and connected.  $\rightarrow$  *Page 12* 

2. To use the prongs again, fold them

The prongs audibly click into posi-

back up.

tion

- **1.** Add special salt.  $\rightarrow$  Page 23
- **2.** Add rinse aid.  $\rightarrow$  Page 25
- **3.** Switch on the appliance.  $\rightarrow$  Page 30
- **4.** Setting the water softening system. → *Page 23*
- Set the amount of rinse aid to be dispensed. → Page 26

**Tip:** You can change these settings and other Basic settings  $\rightarrow$  *Page 33* at any time.

## Water softening system

Hard water leaves limescale on the tableware as well as the washing tank and parts of the appliance may become blocked. To ensure good dishwashing results, you can treat the water with special salt and the water softening system. To avoid damage to the appliance, water with a hardness above 9 °E must be softened.

#### Overview of water hardness settings

You can find an overview of the water hardness values that can be selected here.

You can find out how hard your water is from your local water company or by using a water hardness tester.

Water hardness °E	Hardness range	mmol/l	Setting value
0 - 8	Soft	0 - 1.1	H00
9 - 10	Soft	1.2 - 1.4	H01
11 - 12	Medium	1.5 - 1.8	H02
13 - 15	Medium	1.9 - 2.1	H03
16 - 20	Medium	2.2 - 2.9	H04
21 - 26	Hard	3.0 - 3.7	H05
27 - 38	Hard	3.8 - 5.4	H06
39 - 62	Hard	5.5 - 8.9	H07

**Note:** Set the water hardness determined on your appliance.

 $\rightarrow$  "Setting the water softening system", Page 23

With a water hardness of 0 - 8 °E you can dispense with special salt and switch off the water softening system.

 $\rightarrow$  "Switching off the water softening system", Page 24

## Setting the water softening system

Set the water hardness on your appliance.

- Determine the water hardness and the appropriate setting value.
   → "Overview of water hardness settings", Page 23
- 2. Press ().

- **3.** To open the basic settings, press Setup 3 sec. for 3 seconds.
- ✓ The display shows <u>Hxx</u>.
- The display shows set.
- Press Start repeatedly until the right water hardness has been set. The value H04 is set at the factory.
- 5. To save the settings, press Setup 3 sec. for 3 seconds.

#### Special salt

You can use special salt to soften water.

#### Adding special salt

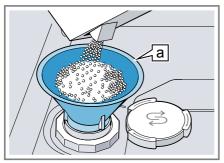
If the special salt refill indicator lights up, add special salt to the dispenser for special salt just before the programme starts. The amount of special salt required depends on the water hardness: the higher the water hardness, the greater the amount of special salt required.

#### **ATTENTION!**

- Detergent may damage the water softening system.
  - Only fill the dispenser of the water softening system with special dishwasher salt.
- Special salt can damage the tub due to corrosion.
  - To make sure that any special salt that escapes is washed out of the tub, add the special salt to the dispenser for special salt immediately before the programme starts.
- 1. Unscrew the lid of the dispenser for special salt and remove.
- 2. On initial start-up: Fill the dispenser right up with water.
- 3. Note: Only use special salt for dishwashers. Do not use salt tablets.

Do not use table salt.

Add the special salt to the dispenser.



Funnel a<sup>1</sup>

Fill the dispenser right up with special salt. The water in the dispenser is displaced and forced out. 4. Place the lid back on the dispenser and turn to close.

#### Switching off the water softening system

If you find the special salt refill indicator irritating, e.g. when using combined detergents with salt replacement substances, you can switch the salt refill indicator off.

#### Note

To avoid damage to the appliance, only switch off the water softening system in the following cases:

- The water hardness is max. 26 °E and you are using combined detergents with salt replacement substances. According to manufacturers, combined detergents with salt replacement substances can generally only be used up to a water hardness of 26 °E without adding special salt.
- The water hardness is 0 8 °E. You do not need to use special salt.
- 1. Press ().
- 2. To open the basic settings, press Setup 3 sec. for 3 seconds.
- ✓ The display shows <u>Hxx</u>.
- The display shows set.
- **3.** Press Start repeatedly until the display shows H00.
- 4. To save the settings, press Setup 3 sec. for 3 seconds.
- The water softening system is switched off and the salt refill indicator is deactivated.

<sup>&</sup>lt;sup>1</sup> Depending on the appliance specifications

# Regeneration of the water softening system

In order to obtain fault-free function of the water softening system, the appliance performs regeneration of the water softening system at regular intervals.

Regeneration of the water softening system takes place before the end of the main rinse cycle in all programmes. It will increase the run time and consumption values, e.g. water and electricity.

# Overview of consumption values with regeneration the water softening system

Here you can find an overview of the maximum additional run time and consumption values during regeneration of the water softening system.

Regeneration of the water softening 6 system after x rinse cycles

Additional run time in minutes 6

Additional water consumption in 5 litres

Additional power consumption in 0.05 kWh

The consumption values specified are laboratory measurements determined in accordance with the currently applicable standard and using the Eco  $50^{\circ}$  programme and the factory value of the water hardness is set to  $16 - 20^{\circ}$ E.

## **Rinse aid system**

You can use the rinse aid system and rinse aid to get tableware and glasses rinsed perfectly without marks.

#### **Rinse aid**

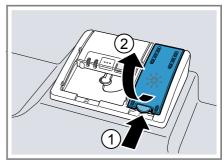
For optimum drying results, use rinse aid.

Only use rinse aid for domestic dishwashers.

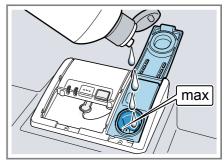
#### Adding rinse aid

If the rinse aid refill indicator lights up, top up with rinse aid. Only use rinse aid for domestic dishwashers.

 Press the catch on the lid of the dispenser for rinse aid ① and lift ②.



2. Add rinse aid up to the max mark.



**3.** If rinse aid spills out, remove it from the tub.

#### en Detergent

Spilled rinse aid can cause excessive frothing during the wash cycle.

- 4. Close the lid of the dispenser for rinse aid.
- ✓ The lid clicks into position.

#### Setting the amount of rinse aid

If there are streaks or water marks on tableware, change the amount of rinse aid.

- 1. Press 🕛.
- 2. To open the basic settings, press Setup 3 sec. for 3 seconds.
- The display shows <u>Hxx</u>.
- The display shows set.
- **3.** Press Setup 3 sec. repeatedly until the display shows the value set at the factory r04.
- 4. Press Start repeatedly until the right amount of rinse aid has been set.
  - A low setting adds less rinse aid during the wash cycle and reduces streaking on tableware.
  - A higher setting adds more rinse aid during the wash cycle, reduces water marks and improves the drying result.
- 5. To save the settings, press Setup 3 sec. for 3 seconds.

# Switching the rinse aid system off

If you find the rinse aid refill indicator irritating, e.g. when using combined detergents with a rinse aid component, you can switch the rinse aid system off.

**Tip:** The function of rinse aid is limited with combined detergents. You will generally get better results using rinse aid.

1. Press 🕛.

- 2. To open the basic settings, press Setup 3 sec. for 3 seconds.
- ✓ The display shows <u>Hxx</u>.
- The display shows set.
- **3.** Press Setup 3 sec. repeatedly until the display shows the value set at the factory r04.
- **4.** Press Start repeatedly until the display shows r00.
- 5. To save the settings, press Setup 3 sec. for 3 seconds.
- The rinse aid system is switched off and the rinse aid refill indicator is deactivated.

## Detergent

Find out which detergents are suitable for your appliance.

#### Suitable detergents

Only use detergents that are suitable for dishwashers. Both separate and combined detergents are suitable. For optimum washing and drying results, use separate detergent, adding Special salt  $\rightarrow$  Page 23 and Rinse aid  $\rightarrow$  Page 25 separately. Modern, powerful detergents mainly

use a low-alkaline formulation with enzymes. Enzymes break down starch and remove protein. Oxygenbased bleaching agents are generally used to remove coloured marks, e.g. tea or ketchup.

**Note:** Follow the manufacturer's instructions for each detergent.

Detergent	Description
Tabs	Tabs are suitable for all cleaning functions and do not need to be measured out. With shorter Programmes $\rightarrow$ Page 17 tabs sometimes do not dissolve entirely and leave residues of detergent. This may impair the cleaning effect.
Powder deter- gent	Powder detergent is re- commended for shorter Programmes $\rightarrow$ Page 17. The dosage can be adjus- ted to the level of soiling.
Liquid detergent	Liquid detergent works faster and is recommen- ded for shorter Pro- grammes → Page 17 without PreRinse. Sometimes liquid deter- gent may leak out despite the detergent dispenser being closed. This is not a fault and is non-critical if you remember the follow- ing: • Only choose a pro- gramme without PreR- inse. • Do not select timer pro- gramming for starting the programme.
	The dosage can be adjus- ted to the level of soiling.

**Tip:** Suitable detergents are available online via our website or from Customer Service  $\rightarrow$  Page 55.

#### Separate detergents

Separate detergents are products that do not contain components other than detergent, e.g. powder detergent or liquid detergent. With powder and liquid detergent the dosage can be individually adjusted to the level of soiling of the table-ware.

For better washing and drying results and to avoid damage to the appliance, please additionally use Special salt  $\rightarrow$  Page 23 and Rinse aid  $\rightarrow$  Page 25.

## **Combined detergent**

Besides conventional separate detergents, a number of products are available with additional functions. These products contain not only detergent but also rinse aid and salt replacement substances (3in1) and, depending on the combination (4in1, 5in1, ...), additional components such as glass protection or stainless steel cleaner.

According to manufacturers, combined detergents generally only function up to a water hardness of 26

°E. With a water hardness above 26 °E you will need to add special salt and rinse aid. For the best washing and drying results we recommend using special salt and rinse aid from a water hardness of 17 °E. If you are using combined detergent, the washing programme is adjusted automatically to ensure the best possible washing and drying result.

## Unsuitable detergents

Do not use detergent which could cause damage to the appliance or present a risk to health.

Detergent	Description
Hand washing-up liquid	Hand washing-up liquid can cause increased froth- ing and damage the appli- ance.

## Detergent Description

Detergent containing chlorine Chlorine residue on tableware may present a risk to health.

#### Information on detergents

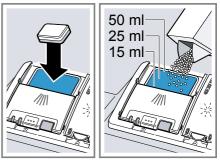
Follow the instructions on detergents in everyday use.

- Detergents marked as "organic" or "ecological" (environmentally friendly) generally contain lower levels of active agents or completely dispense with certain substances. The cleaning effect may be restricted here.
- Set the rinse aid and the water softening system to the separate detergent or combined detergent in use.
- According to manufacturers, combined detergents with salt replacement substances can only be used up to a certain water hardness, usually 26 °E, without adding special salt. For the best washing and drying results we recommend using special salt from a water hardness of 17 °E.
- To prevent sticking, only touch detergents in a water-soluble pouch with dry hands and only ever place them in a dry detergent dispenser.
- Even if the rinse aid and special salt refill indicators light up, washing programmes will run properly with combined detergents.
- The function of rinse aid is limited with combined detergents. You will generally get better results using rinse aid.
- Use tablets with a special drying performance.

#### Adding detergent

1. To open the detergent dispenser, press the locking latch.

2 Add the detergent to the dry detergent dispenser.



If you are using tablets, one is enough. Insert the tablets in a horizontal position.

If you are using powder or liquid detergent, follow the manufacturer's instructions and quantities for dosage in the detergent dispenser.

20 ml – 25 ml detergent is sufficient for normal soiling. If tableware is only lightly soiled, slightly less than the amount of detergent specified is usually sufficient.

**3.** Close the lid of the detergent dispenser.



- ✓ The lid clicks into position.
- The detergent dispenser will open automatically at the optimum time during the programme. Powder or liquid detergent will spread around the washing tank and dissolve there. Tablets will fall into the tablet collecting tray and dissolve in the

right dosage. In order to ensure that tablets can dissolve evenly, do not place any other objects in the tablet collecting tray.

**Tip:** If you use powder detergent and select a program with pre-rinse, you can also add a little detergent to the interior door of the appliance.

## Tableware

Only clean tableware that is suitable for dishwashers.

**Note:** Decorated glassware and parts made of aluminium or silver may fade or discolour with dishwashing. Delicate types of glass may turn cloudy after a few washing cycles.

#### Damage to glass and tableware

Avoid damage to glass and tableware.

Course	Decommendation
Cause	Recommendation
<ul> <li>The following table-ware is not dish-washer-safe:</li> <li>Items of cutlery and tableware made from wood</li> <li>Decorated glass-ware, antique and hand-crafted tableware</li> <li>Plastic parts not resistant to heat</li> <li>Tableware made from copper or tin</li> <li>Tableware soiled with ash, wax, lubricating grease or paint</li> <li>Very small items of tableware</li> </ul>	Only put tableware in the dishwasher if it is marked as dish- washer-safe by the manufacturer.

Cause	Recommendation
Glass and tableware was not dishwasher- safe.	Only put glasses and china in the dish- washer if it is marked as dishwasher-safe by the manufacturer.
The chemical composition of the detergent causes damage.	Use a detergent marked as gentle on tableware by the man- ufacturer.
Highly caustic alkaline or highly acidic clean- ing agents, in particu- lar commercial or in- dustrial cleaning agents, are not suit- able for dishwashers in conjunction with aluminium.	If you are using highly caustic alkaline or highly acidic cleaning agents, in particular commercial or indus- trial cleaning agents, do not put aluminium parts in the dish- washer interior.
The water temperat- ure of the programme is too high.	Select a programme with lower temperat- ures. After the programme has ended, take glass- ware and cutlery out of the appliance without delay.

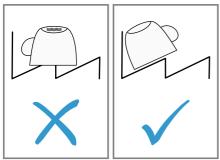
#### Arrange tableware

Arrange the tableware correctly to optimise the dishwashing result and prevent damage to both the appliance and tableware.

#### Tips

- Using the appliance allows you to save energy and water compared to washing-up by hand.
- See our website for examples of how to load your appliance efficiently, free of charge.
- To save energy and water, load the machine with the number of place settings specified.
   → "Technical specifications",

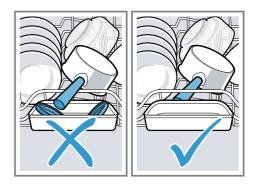
• For better washing and drying results, position items with curves or recesses at an angle so the water can run off.



**1.** Remove large remnants of food from your tableware.

To save resources, do not prerinse tableware under running water.

- 2. Observe the following when arranging tableware:
  - Put heavily soiled tableware in the bottom basket, e.g. pans. The more powerful the spray jet, the better the dishwashing result will be.
  - To prevent damage to tableware, arrange it so it is stable and cannot tip over.
  - To prevent injury, arrange cutlery with the points and sharp edges downwards.
  - Position containers with the openings facing down so no water can collect in them.
  - Do not block the spray arms make sure that they can turn freely.
  - Do not place small parts in the tablet collecting tray and do not block it with tableware so as not to obstruct the lid of the detergent dispenser.



#### **Removing tableware**

# A WARNING Risk of injury!

Hot tableware can cause burns to the skin. When hot, tableware is sensitive to shock, may crack and can result in injury.

- When the programme has ended, do not empty the appliance until the tableware has cooled down for a while.
- 1. To prevent water dripping on the tableware, unload it starting at the bottom and working up.
- 2 Check the washing tank and accessories for soiling and clean if necessary.
   → "Cleaning and servicing",

Page 37

## **Basic operation**

You can find out everything you need to know about operating your appliance here.

#### Switching on the appliance

► Press 🕛.

The Eco 50  $^\circ$  programme is set by default.

The Eco 50° programme is an especially environmentally friendly programme and ideal for normally soiled tableware. It is the most efficient programme for the combination of energy/water consumption for this type of tableware and evidences conformity with the EU Ecodesign Directive.

If you do not perform any actions on the appliance for 10 minutes, the appliance will automatically switch off.

#### Setting a programme

To adjust the wash cycle to the soiling level of the tableware, select a suitable programme.

- Press the right programme button.
   → "Programmes", Page 17
- The programme is set and the programme button flashes.
  The remaining running time of the
- The remaining running time of the programme appears on the display.

#### Setting additional functions

You can set additional functions to complete the washing programme selected.

**Note:** The additional functions which can be used depend on the programme selected.

- → "Programmes", Page 17
- Press the button for the relevant additional function.
   → "Additional functions", Page 19
- The additional function is set and the additional function button flashes.

#### Setting timer programming

You can delay the start of the programme by up to 24 hours.

- 1. Press 🕒.
- ✓ "h:01" appears in the display.
- 2. Use <sup>(b)</sup> to set the required start time for the programme.
- 3. Press Start.
- This activates timer programming.

**Tip:** To deactivate timer programming, press (b) repeatedly until "h:00" appears in the display.

#### Starting the programme

- Press Start.
- The programme has ended when the display shows "0h:00m".

#### Notes

- If you want to add more tableware while the appliance is running, do not use the tablet collecting tray as a handle for the top basket. You might touch the partially dissolved tablet.
- You can only change a programme when running if you cancel it.

→ "Terminate programme", Page 32

The appliance switches off automatically 1 minute after the end of the programme to save energy. If you open the appliance door immediately after the programme has ended, the appliance will switch off after 4 seconds.

#### Activating button lock

The button lock prevents the appliance from being operated accidentally or incorrectly while running.

► Press 🖘 for approx. 3 seconds.

- The button lock is activated and will be automatically deactivated at the end of the programme.
- When the appliance is operated,
   flashes on the display.
- The button lock remains activated with a power failure.

#### Deactivate button lock

► Press 🖘 for approx. 3 seconds.

#### Interrupting programme

**Note:** When you open the appliance door once the appliance has heated up, leave the door slightly ajar for a few minutes and then close it. This will help prevent excess pressure building up in the appliance and stop the appliance door bursting open.

- 1. Press 🕛.
- The programme is saved and the appliance switches off.
- 2. Press () to resume the programme.

#### Terminate programme

To end a programme early or to switch from a programme that has already started, you will need to cancel it first.

- Press Reset 4 sec. for approx. 4 seconds.
- All displays light up.
- As soon as the displays are off, the display shows "0h:01m" and the residual water is pumped out.
- The programme is canceled and ends after approx. 1 minute.

## Switching off appliance

- **1.** Please note the information on Safe use  $\rightarrow$  Page 10.
- 2. Press ().

**Tip:** If you press <sup>()</sup> during the wash cycle, the programme currently running will be interrupted. When you switch the appliance back on, the programme continues automatically.

## **Basic settings**

You can configure the appliance to meet your needs.

#### **Overview of basic settings**

The basic settings depend on the features of your appliance.

Basic setting	Display text	Selection	Description
Water hardness	H04 <sup>1</sup>	H00 - H07	Set the water softening system to your water hardness. → "Setting the water softening sys- tem", Page 23 Level H00 switches the water soften ing system off.
Rinse aid dispensing	r04 <sup>1</sup>	r00 - r06	Set the amount of rinse aid to be dispensed. → "Setting the amount of rinse aid", Page 26 Switch the rinse aid system off with level r00.
Intensive drying	d00 <sup>1</sup>	d00 - d01	The temperature is increased during the final rinse, which improves the drying result. This may increase the run time slightly. <b>Note:</b> Not suitable for delicate items of tableware. Switch Extra Dry on "d01" or off "d00".
Hot water	A00 <sup>1</sup>	A00 - A01	Set cold water or hot water connec- tion. Only set the appliance to hot water if this can be prepared with little energy and a suitable installa- tion is available, e.g. solar heating system with circulation line. The wa- ter temperature should be at least 40 °C and max. 60 °C. Switch hot water on "A01" or off "A00".

Basic setting	Display text	Selection	Description
Efficient Dry	002 <sup>1</sup>	000 - 002	<ul> <li>Activate or deactivate automatic opening of the appliance door during the drying phase.</li> <li>The following settings are possible:</li> <li>With the "000" setting, automatic door opening is deactivated in all programmes.</li> <li>With the setting "001" automatic door opening is activated in all programmes.</li> <li>With the "002" setting, automatic door opening is only activated in the Eco 50° programme.</li> </ul>
			→ "Efficient Dry", Page 11
Wi-Fi	CnO <sup>1</sup>	CnO - Cn1	Switch the wireless network connec- tion on or off. Level "Cn0" switches the wireless network connection off.
Remote start	rc1 <sup>1</sup>	rc0 - rc2	<ul> <li>Activate or deactivate remote start. The following settings are possible:</li> <li>With the "rc0" setting, remote start is permanently deactivated.</li> <li>With the "rc1" setting, remote start can be selected via the remote start button. → "Remote start □", Page 36</li> <li>With the "rc2" setting, remote start is permanently activated.</li> </ul>
Factory setting	rE	Start with Start	Restore changed settings to the fact- ory settings. The settings for initial start-up must be configured.
<sup>1</sup> Factory setting (n	nay vary according t	o model)	-
	, , , ,		ess Start repeatedly until the dis-
Changing bas	ic settings		ay shows the right value.
1. Press ().		Yo	u can change several settings.
2. To open the b	asic settings, p	ress = To	anyo the pottinge proce

- 5. To save the settings, press Setup 3 sec. for 3 seconds.
- 2. To open the basic settings, press Setup 3 sec. for 3 seconds.
   The display shows Hyperbolic seconds.
- The display shows Hxx.
  The display shows set.
- **3.** Press Setup 3 sec. repeatedly until the display shows the required setting.

## **Home Connect**

This appliance is network-capable. Connect your appliance to a mobile device to control its functions via the Home Connect app.

The Home Connect services are not available in every country. The availability of the Home Connect function depends on the availability of Home Connect services in your country. You can find information about this at: www.home-connect.com. To be able to use Home Connect, you must first set up the connection to the WLAN home network (Wi-Fi<sup>1</sup>) and to the Home Connect app.

 → "Connecting the appliance to WLAN home network (Wi-Fi)", Page 35

The Home Connect app guides you through the entire login process. Follow the instructions in the Home Connect app to configure the settings.

#### Tips

- Please consult the documents supplied by Home Connect.
- Please also follow the instructions in the Home Connect app.

**Note:** Please note the safety precautions in this instruction manual and make sure that they are also observed when operating the appliance via the Home Connect app.  $\rightarrow$  "Safety", Page 4

#### Home Connect quick start

Connect your appliance to a mobile device quickly and easily.

#### Installing app

**1.** Install the Home Connect app on your mobile device.



2. Start the app and set up access for Home Connect.

The Home Connect app guides you through the entire login process.

## Connecting the appliance to WLAN home network (Wi-Fi)

#### Requirements

- Home Connect app is installed on your mobile device.
- Wi-Fi on the router is activated.
- The basic setting Wi-Fi is activated on the appliance.
- The appliance receives signals from the WLAN home network (Wi-Fi) at its installation location.
- **1.** With the help of the Home Connect App scan the QR code.



2. Follow the instructions in the Home Connect app.

#### Home Connect settings

Adapt Home Connect to your needs. You can find the Home Connect settings in the basic settings for your appliance. Which settings the display shows will depend on whether

<sup>&</sup>lt;sup>1</sup> Wi-Fi is a registered trademark of the Wi-Fi Alliance.

Home Connect has been set up and whether the appliance is connected to your home network.

#### Remote start 🗋

You can use the Home Connect app to start the appliance with your mobile device.

Tip: If you select remote start → Page 33 "rc2" with the basic setting, the remote start function will be permanently activated and you can start your appliance with a mobile device at any time.

#### Activating remote start

If you have set remote start "rc1" with the basic setting, you can activate the remote start function on your appliance.

#### Requirements

- The appliance is connected to your WLAN home network.
- The device is connected to the Home Connect app.
- With the basic setting remote start
   → Page 33, "rc1" is selected.
- A programme is selected.
- ► Press D.

If you open the appliance door, remote start is automatically deactivated.

✓ The remote start button flashes.

**Tip:** To deactivate remote start, press  $\square$ .

#### **Remote Diagnostics**

Customer Service can use Remote Diagnostics to access your appliance if you contact them, have your appliance connected to the Home Connect server and if Remote Diagnostics is available in the country in which you are using the appliance.

**Tip:** For further information and details about the availability of Remote Diagnostics in your country, please visit the service/support section of your local website: www.home-connect.com

#### Software update

You can use this function to update the software of your appliance, e.g. for optimisation, troubleshooting or safety-relevant updating.

The Home Connect app informs you about available software updates.

#### **Data protection**

Please see the information on data protection.

The first time your appliance is registered on a home network connected to the Internet, your appliance will transmit the following types of data to the Home Connect server (initial registration):

- Unique appliance identification (consisting of appliance codes as well as the MAC address of the Wi-Fi communication module installed).
- Security certificate of the Wi-Fi communication module (to ensure a secure data connection).
- The current software and hardware version of your appliance.
- Status of any previous reset to factory settings.

This initial registration prepares the Home Connect functions for use and is only required when you want to use the Home Connect functions for the first time. **Note:** Please note that the Home Connect functions can only be utilised with the Home Connect app. Information on data protection can be retrieved in the Home Connect app.

### **Declaration of Conformity**

Robert Bosch Hausgeräte GmbH hereby declares that the appliance with Home Connect functionality meets the essential requirements and other relevant provisions of the Directive 2014/53/EU.

A detailed RED Declaration of Conformity can be found online at www.bosch-home.com among the additional documents on the product page for your appliance.

# CE

2.4 GHz band: 100 mW max. 5 GHz band: 100 mW max.

	BE	BG	CZ	DK	DE	EE	IE	EL	
	ES	FR	HR	IT	CY	LV	LT	LU	
	HU	MT	NL	AT	PL	PT	RO	SI	
	SK	FI	SE	UK	NO	СН	TR		
5 GHz WLAN (Wi-Fi): For indoor use only									

5 GHz WLAN (Wi-Fi): For indoor use only.

### **Cleaning and servicing**

To keep your appliance working efficiently for a long time, it is important to clean and maintain it carefully.

### Cleaning the tub

### WARNING Risk of harm to health!

Using detergents containing chlorine may result in harm to health.

- Never use detergents containing chlorine.
- 1. Remove any coarse soiling in the interior with a damp cloth.
- 2. Add detergent to the detergent dispenser.
- Select the programme with the highest temperature.
   → "Programmes", Page 17
- Start the programme without tableware. → Page 31

### **Cleaning products**

Only use suitable cleaning products to clean your appliance.  $\rightarrow$  "Safe use". Page 10

### Tips on appliance care

Follow the tips on appliance care to make sure your appliance functions properly at all times.

Action	Benefit
Wipe the door seals, the front of the dish- washer and the con- trol panel regularly us- ing a damp cloth and washing-up liquid.	This ensures the parts of the appliance will remain clean and hy- gienic.
If the appliance is not going to be used for a while, leave the door slightly ajar.	This will prevent un- pleasant odours.

### Machine Care 🗳

Deposits, e.g. from remnants of food and limescale, can cause your appliance to malfunction. To avoid such faults and reduce odours, we recommend cleaning your appliance at regular intervals.

Machine Care combined with machine care products and machine cleaners is the right programme for the care of your appliance. **Tip:** You can get our tested and approved Dishwasher Care and Machine Cleaner for Dishwashers online at https://www.bosch-home.com/store or from customer service.

Machine Care is a programme which removes various deposits in one washing cycle. Cleaning takes place in two phases:

Phase	Removal of	Detergent	Placement
1	Grease and limescale	Liquid machine care product or machine descaler in powder form.	Appliance interior, e.g. bottle hung in the cutlery basket or powder in the interior.
2	Food remnants and deposits	Machine cleaner	Detergent dispenser

To ensure optimum cleaning performance, the programme doses the detergents independently of each another during the relevant cleaning phase. Correct placement of the detergents is necessary here. Run Machine Care without tableware if the indicator for Machine Care lights up on the control panel or if advised to do so by the display. The indicator will go out after you have run Machine Care. If your appliance does not have a reminder function, we recommend performing Machine Care every 2 months.

### **Running Machine Care**

Run the Machine Care programme if the indicator for Machine Care lights up on the control panel or if advised to do so by the display.

### Notes

- Run the Machine Care programme without any tableware in the dishwasher.
- Only use machine care products and machine cleaners specially designed for dishwashers.

- Make sure that there are no aluminium parts, e.g. extractor hood grease filters or aluminium pans, in the interior of the appliance.
- If you have not run Machine Care after 3 washing cycles, the indicator for Machine Care will go out automatically.
- For optimum cleaning performance, ensure the correct placement of cleaners.
- Follow the safety instructions given on the packagings of the machine care products and machine cleaners.
- 1. Remove any coarse soiling in the interior with a damp cloth.
- 2. Clean the filters.
- **3.** Place the machine care product in the appliance interior.

Only use machine care products specially designed for dishwashers.

4. Pour the machine cleaner into the detergent dispenser until it is filled completely.

Do not place any additional machine cleaner in the appliance interior.

- 5. Press ≌.
- 6. Press Start.
- Machine Care is run.
- Once the programme has ended, the indicator for Machine Care goes out.

### Filter system

The filter system removes coarse soiling from the dishwashing cycle.

# 3 2 1 Micro filter

1	IVIICIO	mile

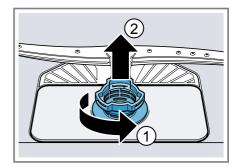
Fine filter

3 Coarse filter

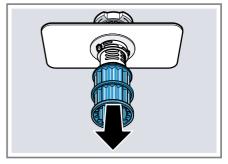
### **Cleaning filters**

Soiling in the dishwashing water may block the filters.

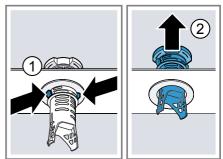
- **1.** After each wash check the filters for residue.
- 2. Turn the coarse filter anticlockwise ① and remove the filter system ②.
  - Check that no foreign objects fall into the sump.



**3.** Pull down the micro filter to remove.



 Press the locking catches ① together and lift the coarse filter out ②.



5. Clean the filter elements under running water.

Carefully clean the rim of dirt between the coarse and the fine filter.

6. Re-assemble the filter system.

Make sure that the locking catches on the coarse filter click into position.

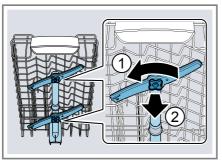
 Insert the filter system into the appliance and turn the coarse filter clockwise.

Make sure that the arrow markings match up.

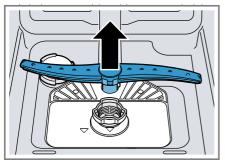
### **Cleaning spray arms**

Limescale and soiling in the dishwashing water may block the nozzles and bearings on the spray arms. Clean the spray arms regularly.

1. Unscrew the upper spray arms ① and pull down to remove ②.



2. Pull up the lower spray arm to remove.



3. Check the outlet nozzles on the spray arms for blockages under running water and remove any foreign bodies.

- 4. Insert the lower spray arm.
- ✓ The spray arm clicks into position.
- **5.** Insert the upper spray arms and screw firmly in place.

### Troubleshooting

You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.

### 

### **Risk of electric shock!**

Improper repairs are dangerous.

- Repairs to the appliance should only be carried out by trained specialist staff.
- ► Only use genuine spare parts when repairing the appliance.
- If the power cord of this appliance is damaged, it must be replaced with a special connection cable, which is available from the manufacturer or his Customer Service.

Fault	Cause	troubleshooting
Appliance door does not open at the end of the pro- gramme.	Automatic door opening is not activated.	<ul> <li>Activate the automatic door open- ing.</li> <li>→ "Overview of basic settings", Page 33</li> </ul>
	Door is not correctly adjus- ted.	<ul> <li>Adjust the appliance door as described in the installation instructions.</li> <li>The door gap must be at least 70 mm - 100 mm.</li> </ul>
	Appliance door and door seal are soiled.	<ul> <li>Clean the appliance door and door seal with a damp cloth and a little washing-up liquid.</li> </ul>
	Wrong screws used to ad- just the door gap.	<ul> <li>Use size 4X30 bolts to adjust the door gap.</li> <li>The bolts are included in the scope of supply.</li> <li>If you use bolts that are too long, this can deactivate the function of automatic door opening.</li> </ul>
	The safety device switches off automatic door opening.	<ul> <li>Call Customer Service.</li> <li>→ Page 55</li> </ul>

### Appliance safety

Fault	Cause	troubleshooting
Appliance door opens too wide at the end of the pro- gramme.	Door is not correctly adjus- ted.	<ul> <li>Adjust the appliance door as de- scribed in the installation instruc- tions.</li> </ul>
		The door gap must be at least 70 mm - 100 mm.
	Wrong screws used to ad- just the door gap.	<ul> <li>Use size 4X30 bolts to adjust the door gap.</li> </ul>
		The bolts are included in the scope of supply. If you use bolts that are too long, this can deactivate the function of automatic door opening.

### Error code / Fault display / Signal

Fault	Cause	troubleshooting
E:21-60 will light up altern- ately.	Appliance has detected cal- cified heating element.	<ol> <li>Descale the appliance.</li> <li>Operate the appliance with the Water softening system.</li> </ol>
E:30-00 will light up altern- ately.	Water protection system is activated.	<ol> <li>Turn off the water tap.</li> <li>Call Customer Service → Page 55.</li> </ol>
E:31-00 will light up altern- ately.	Water protection system is activated.	<ol> <li>Turn off the water tap.</li> <li>Call Customer Service → Page 55.</li> </ol>
E:34-00 will light up altern- ately.	Water is continuously run- ning into the appliance.	<ol> <li>Turn off the water tap.</li> <li>Call Customer Service → Page 55.</li> </ol>
E:32-00 will light up altern- ately or indicator for water	Supply hose is kinked.	<ul> <li>Install the supply hose without kinks.</li> </ul>
supply lights up.	Water tap is turned off.	<ul> <li>Turn on the water tap.</li> </ul>
	Water tap is jammed or furred up.	<ul> <li>Turn on the water tap.</li> <li>The flow rate must be at least 10 I/ min when the water supply is open.</li> </ul>
	The filters in the water con- nection of the supply or AquaStop hose are blocked.	<ol> <li>Switch off the appliance.</li> <li>Pull out the mains plug.</li> <li>Turn off the water tap.</li> <li>Unscrew the water connection.</li> <li>Remove the filter from the supply hose</li> </ol>

Fault	Cause	troubleshooting
E:32-00 will light up altern- ately or indicator for water supply lights up.		
		<ol> <li>Clean the filter.</li> <li>Re-insert the filter in the supply hose.</li> </ol>
		8. Screw the water connection back
		on. 9. Check the water connection for
		leaks. 10. Restore the power supply.
		11. Switch the appliance on.
E:92-40 will light up altern- ately.	Filters are soiled or blocked.	<ul> <li>Clean the filters.</li> <li>→ "Cleaning filters", Page 39</li> </ul>
E:61-03 will light up altern- ately. Water is not drained.	Wastewater hose is blocked or kinked.	<ol> <li>Reposition the wastewater hose without kinks.</li> <li>Remove residues.</li> </ol>
	Siphon connection is still sealed.	<ul> <li>Check the connection to the siphon and open if necessary.</li> </ul>
	Cover of the wastewater pump is loose.	<ul> <li>Secure the cover of the Wastewater pump → Page 54 so it clicks into position.</li> </ul>
E:61-02 will light up altern- ately.	Wastewater pump is blocked.	<ul> <li>Clean the wastewater pump.</li> <li>→ "Clean wastewater pump", Page 54</li> </ul>
	Cover of the wastewater pump is loose	<ul> <li>Secure the cover of the Wastewater pump → Page 54 so it clicks into position.</li> </ul>
E:90-01 will light up altern-	Mains voltage is too low.	This is not a fault on the appliance.
ately.		<ol> <li>Contact an electrician.</li> <li>Have the mains voltage and electrician.</li> </ol>
		2 Have the mains voltage and elec- trical installation checked by an electrician.

Fault	Cause	troubleshooting
A different error code appears in the display window. E:01-00 to E:90-10	A technical fault is present.	<ol> <li>Press <sup>(1)</sup>.</li> <li>Unplug the appliance or switch off the fuse.</li> <li>Wait at least 2 minutes.</li> <li>Insert the mains plug of the appli- ance in a socket or switch on the fuse.</li> <li>Switch the appliance on.</li> <li>If the problem occurs again:         <ul> <li>Press <sup>(1)</sup>.</li> <li>Turn off the water tap.</li> <li>Pull out the mains plug.</li> <li>Contact Customer Service → Page 55 and give the er- ror code.</li> </ul> </li> </ol>

### Washing results

Fault	Cause	troubleshooting	
Tableware is not dry.	No rinse aid used or dosage set too low.	<ol> <li>Add Rinse aid → Page 25.</li> <li>Set the amount of rinse aid to be dispensed.</li> <li>→ "Setting the amount of rinse aid", Page 26</li> </ol>	
	Programme or programme option has no drying phase, or the drying phase is too	<ul> <li>Select a programme with drying, e.g. intensive, strong or ECO pro- gramme. → Page 17</li> </ul>	
	brief.	Some option buttons decrease the drying result, e.g varioSpeed.	
	Water collects in recesses of the tableware or cutlery.	<ul> <li>Position tableware at an angle where possible.</li> </ul>	
		$\times$	
	The combined detergent	1. Use rinse aid to improve drying per-	

used has a poor drying per-formance.

Fault	Cause	troubleshooting
Tableware is not dry.		2 Use a different combined detergent with a better drying performance.
	Extra Dry not activated to im- prove drying performance.	► Activate Extra Dry.
	Tableware removed too early or drying process not yet ended.	<ol> <li>Wait until the programme ends.</li> <li>Only remove tableware 30 minutes after the programme has ended.</li> </ol>
	Rinse aid used has a limited	► Use a name-brand rinse aid.
	drying performance.	Eco products may have limited ef- fectiveness.
	Appliance door does not open automatically at the end of the programme	<ul> <li>Adjust the appliance door as de- scribed in the installation instruc- tions.</li> </ul>
		The door gap must be at least 70 mm - 100 mm.
Plastic tableware is not dry.	Not a fault. As plastic does not store heat so well, it also does not dry as well.	<ul> <li>No remedial action possible.</li> </ul>
Cutlery is not dry.	Cutlery not arranged prop- erly in the cutlery basket or	Droplets can form on the cutlery con- tact points.
	cutlery drawer.	<ol> <li>Arrange cutlery individually where possible. → Page 29</li> </ol>
		<b>2</b> Avoid points of contact.
Appliance interior still wet after wash cycle.	Not a fault. The condensa- tion drying principle causes water droplets in the tub – they are indeed desirable here. The moisture in the air condenses on the inside walls, runs off and is pumped out.	No action required.
Remnants of food on table- ware.	Tableware is placed too close together or basket is overfilled.	<ol> <li>Arrange tableware with sufficient space in between. The spray jets must reach the sur- faces of the tableware.</li> <li>Avoid points of contact.</li> </ol>
	Spray arm rotation is blocked.	<ul> <li>Arrange tableware so that it does not obstruct spray arm rotation.</li> </ul>
	Spray arm nozzles are blocked.	• Clean the Spray arms $\rightarrow$ Page 40.

Fault	Cause	troubleshooting
Remnants of food on table- ware.	Filters are soiled.	<ul> <li>Clean the filters.</li> <li>→ "Cleaning filters", Page 39</li> </ul>
	Filters are inserted incor- rectly and/or not engaged.	<ol> <li>Insert the filters properly.</li> <li>→ "Filter system", Page 39</li> </ol>
		<b>2</b> Engage the filters.
	Washing programme selec- ted too weak.	<ul> <li>Select a more intensive washing programme.</li> <li>→ "Programmes", Page 17</li> </ul>
	Tableware has been pre- cleaned too intensely. The sensors chose a weaker pro- gramme. Stubborn soiling cannot be entirely removed.	<ul> <li>Only remove large remnants of food and do not prerinse tableware.</li> </ul>
	Tall narrow receptacles in corner areas are not rinsed adequately.	<ul> <li>Do not position tall narrow recept- acles at too great an angle or in corner areas.</li> </ul>
	Top baskets on right and left are not set to same height.	<ul> <li>Set the top baskets on the left and right to the same level.</li> </ul>
Detergent residue in the appliance	Lid of the detergent dis- penser is blocked by items of tableware parts and will not open.	<ol> <li>Arrange tableware in the top basket tableware so the tab collecting tray is not obstructed by tableware.</li> <li>→ "Arrange tableware", Page 29</li> </ol>
		Items of tableware are blocking the dispenser lid.
		2 Do not place tableware or fra- grance dispensers in the tablet col- lecting tray.
	The lid of the detergent dis- penser is blocked by the tab and will not open.	<ul> <li>Position the tab in the detergent dis- penser crosswise, not vertically.</li> </ul>
	Tabs are used in the quick or short programme. Dissolv- ing time of the tab is not at- tained.	<ul> <li>Select a more intensive Programme         → Page 17 or use Powder deter-         gent → Page 26.</li> </ul>
	Washing effect and dissolv- ing performance are re- duced after a prolonged storage time or detergent is very lumpy.	<ul> <li>Change your detergent → Page 26.</li> </ul>

Fault	Cause	troubleshooting
Water marks on plastic parts.	Due to laws of physics droplet formation on plastic surfaces is unavoidable.	<ul> <li>Select a more intensive pro- gramme.</li> <li>→ "Programmes", Page 17</li> </ul>
	After drying water marks are visible.	<ul> <li>Position tableware at an angle.</li> <li>→ "Arrange tableware", Page 29</li> </ul>
		<ul> <li>► Use rinse aid.</li> <li>→ "Rinse aid", Page 25</li> </ul>
		<ul> <li>Set the water softening system higher.</li> </ul>
Wipeable or water-soluble	Detergent substances are	• Change your detergent $\rightarrow$ Page 26.
coatings are present inside the appliance or on the door.	deposited there. These coat- ings cannot generally be re- moved with chemicals.	► Clean the appliance mechanically.
	White coating is deposited in the appliance interior.	1. Set the water softening system correctly.
		In most cases you will need to in- crease the setting.
		<ol> <li>Change your detergent if required.</li> </ol>
	Special salt dispenser is not screwed tight.	<ul> <li>Screw the special salt dispenser tight.</li> </ul>
Stubborn white coatings are	Detergent substances are	• Change your detergent $\rightarrow$ Page 26.
present on tableware, inside the appliance or the door.	deposited there. These coat- ings cannot generally be re- moved with chemicals.	► Clean the appliance mechanically.
	The hardness range is set in- correctly or the water hard- ness is greater than 62 °E (8,9 mmol/I).	<ul> <li>Set the Water softening system to the water hardness or add special salt.</li> </ul>
	3in1/organic/eco detergent is not effective enough.	<ul> <li>Set the Water softening system to the water hardness and use separ- ate detergents (proprietary deter- gent, special salt, rinse aid).</li> </ul>
	Too little detergent is being used.	<ul> <li>Increase the amount of detergent used or change Detergent</li> <li>→ Page 26.</li> </ul>
	Washing programme selec- ted too weak.	<ul> <li>Select a more intensive washing programme.</li> <li>→ "Programmes", Page 17</li> </ul>
Tea residue or lipstick marks on tableware.	Washing temperature is too low.	<ul> <li>Select a programme with a higher washing temperature.</li> <li>→ "Programmes", Page 17</li> </ul>

Fault	Cause	troubleshooting
Tea residue or lipstick marks on tableware.	Too little detergent is being used or is unsuitable.	<ul> <li>Use a suitable Detergent         <ul> <li>→ Page 26 and follow the manufacturer's instructions for the amount to be used.</li> </ul> </li> </ul>
	Tableware has been pre- cleaned too intensely. The sensors chose a weaker pro- gramme. Stubborn soiling cannot be entirely removed.	<ul> <li>Only remove large remnants of food and do not prerinse tableware.</li> </ul>
Coloured coatings (blue, yel- low, brown) that are difficult or impossible to remove are present inside the appliance or on stainless steel table- ware.	The formation of films is due to substances contained in vegetables (cabbage, celery, potatoes, noodles, etc.) or tap water (manganese).	Clean the appliance. You can remove deposits with Mechanical cleaning → Page 37 or a machine cleaning product. It may not always be possible to com- pletely remove deposits but they are harmless to health.
	The formation of films is due to metal components on sil- ver or aluminium tableware.	Clean the appliance. You can remove deposits with Mechanical cleaning → Page 37 or a machine cleaning product. It may not always be possible to com- pletely remove deposits but they are harmless to health.
Coloured deposits (yellow, orange, brown) that are easy to remove are present inside the appliance (mainly at the bottom).	The formation of films is due to ingredients of food rem- nants and tap water (limes- cale) "soaplike".	<ol> <li>Check the setting of the water softening system.</li> <li>Add special salt.         <ul> <li>→ "Adding special salt", Page 23</li> </ul> </li> <li>If you are using combined detergents (tabs), activate the water softening system.</li> <li>Follow the information about detergents.         <ul> <li>→ "Information on detergents", Page 28</li> </ul> </li> </ol>
Plastic parts inside the appli- ance are discoloured.	Plastic parts inside the appli- ance may become discol- oured during the life of the dishwasher.	<ul> <li>Discolouration can come about and will not impair functioning of the ap- pliance.</li> </ul>
Plastic parts are discol- oured.	Washing temperature is too low.	<ul> <li>Select a programme with a higher washing temperature.</li> <li>→ "Programmes", Page 17</li> </ul>

Fault	Cause	troubleshooting
Plastic parts are discol- oured.	Tableware has been pre- cleaned too intensely. The sensors chose a weaker pro- gramme. Stubborn soiling cannot be entirely removed.	<ul> <li>Only remove large remnants of food and do not prerinse tableware.</li> </ul>
Removable streaks are present on glasses, glass-	Amount of rinse aid to be dispensed is set too high.	<ul> <li>Set the rinse aid system to a lower setting.</li> </ul>
ware with a metallic appear- ance and cutlery.	No rinse aid has been ad- ded.	► → "Adding rinse aid", Page 25
	Detergent residue is present in the final rinse. Lid of the detergent dispenser is blocked by tableware items	<ol> <li>Arrange tableware in the top basket tableware so the tab collecting tray is not obstructed by tableware.</li> <li>→ "Arrange tableware", Page 29</li> </ol>
	and will not open fully.	Items of tableware are blocking the dispenser lid.
		2 Do not place tableware or fra- grance dispensers in the tablet col- lecting tray.
	Tableware has been pre- cleaned too intensely. The sensors chose a weaker pro- gramme. Stubborn soiling cannot be entirely removed.	<ul> <li>Only remove large remnants of food and do not prerinse tableware.</li> </ul>
Irreversible clouding of glassware.	Glasses are not dishwasher- proof, only suitable for dish- washers.	<ul> <li>Use dishwasher-proof glasses.</li> <li>Glasses are usually only suitable for use in a dishwasher, i.e. long-term wear or long-term changes must be expected.</li> </ul>
		<ul> <li>Avoid a lengthy steam phase (standing time after wash cycle ends).</li> </ul>
		<ul> <li>Use a programme with a lower temperature.</li> <li>→ "Programmes", Page 17</li> </ul>
		<ul> <li>Set the softening system to the wa- ter hardness.</li> </ul>
		<ul> <li>Use detergent with a glass protec- tion component.</li> </ul>

Fault	Cause	troubleshooting
Rust spots on cutlery.	Cutlery is not sufficiently rust-resistant. Knife blades are often more severely af- fected.	<ul> <li>Use rust-resistant tableware.</li> </ul>
	Cutlery may also rust if washed together with rust- ing items.	<ul> <li>Do not wash rusting items.</li> </ul>
	Salt content in washing wa- ter is too high.	<ol> <li>Remove any spilled special salt from the tub.</li> </ol>
	-	2 Screw the cap of the special salt dispenser on tight.
Detergent residue is present in the detergent dispenser or the tablet collecting tray.	Spray arms were blocked by tableware so detergent was not rinsed out.	<ul> <li>Check that the spray arms are not blocked and can rotate freely.</li> </ul>
	Detergent dispenser was damp when detergent was added.	<ul> <li>Only add detergent to a detergent dispenser when dry.</li> </ul>
Excessive formation of foam occurs.	Hand washing-up liquid is present in dispenser for rinse aid.	<ul> <li>Immediately add rinse aid to the dispenser.</li> <li>→ "Adding rinse aid", Page 25</li> </ul>
	Rinse aid has been spilled.	► Remove the rinse aid with a cloth.
	Detergent or appliance care product used causes excess- ive foaming.	<ul> <li>Change the brand of detergent.</li> </ul>

### Home Connect problem

Fault	Cause	troubleshooting
Connection to home net- work is not established.	WLAN on router is not act- ive.	<ul> <li>Check the wireless network con- nection of your router.</li> </ul>
WLAN display is flashing.	Connection to home net- work is not available.	<ul> <li>Activate the wireless network con- nection on your router.</li> </ul>
Home Connect cannot be implemented correctly.	Home Connect set incor- rectly.	<ul> <li>Please consult the documents sup- plied for Home Connect.</li> </ul>
	Technical fault is present.	<ul> <li>Please consult the information about support in the documents supplied for Home Connect.</li> </ul>

Fault	Cause	troubleshooting
Special salt refill indicator	Insufficient special salt.	• Add Special salt $\rightarrow$ <i>Page 23</i> .
lights up.	Sensor does not detect spe- cial salt tablets.	• Do not use special salt tablets.
Refill indicator for special salt does not light up.	Water softening system is switched off.	<ul> <li>Setting the water softening system</li> </ul>
Refill indicator for rinse aid lights up.	Insufficient rinse aid.	<ol> <li>Add Rinse aid → Page 25.</li> <li>Set the amount of rinse aid to be dispensed.         <ul> <li>→ "Setting the amount of rinse aid", Page 26</li> </ul> </li> </ol>
Refill indicator for rinse aid does not light up.	Rinse aid system is switched off.	<ul> <li>Set the amount of rinse aid to be dispensed.</li> </ul>
Display flashes.	Appliance door is not closed properly.	<ul> <li>Close the appliance door.</li> <li>Arrange the tableware so that no parts project beyond the basket and prevent the appliance door from closing properly.</li> </ul>

### Information on display panel

### Malfunctions

Fault	Cause	troubleshooting
Water is left in the appliance at the end of the pro- gramme.	Filter system or area under the filters is blocked.	<ol> <li>Clean the Filters → Page 39.</li> <li>Clean the Wastewater pump → Page 54.</li> </ol>
	Programme has not yet ended.	<ul> <li>Wait until the programme ends or cancel the programme with <b>Reset</b>.</li> </ul>
		<ul> <li>→ "Terminate programme", Page 32</li> </ul>
Appliance cannot be switched on or operated.	Software update is taking place.	<ul> <li>Wait until the software update has finished.</li> </ul>
	Appliance functions have failed.	<ol> <li>Pull out the mains plug or switch off the fuse.</li> <li>Wait at least 2 minutes.</li> <li>Connect the appliance to the power supply.</li> <li>Switch the appliance on.</li> </ol>
Appliance does not start.	The mains fuse has tripped.	<ul> <li>Check the relevant fuse.</li> </ul>

Fault	Cause	troubleshooting
Appliance does not start.	Mains cable is not inserted.	<ol> <li>Check whether the socket works.</li> <li>Check whether the mains cable is properly inserted in the socket and on the rear of the appliance.</li> </ol>
	Appliance door is not closed properly.	► Close the appliance door.
Programme starts automat- ically.	You did not wait until pro- gramme ended.	<ul> <li>→ "Terminate programme", Page 32</li> </ul>
Appliance stops during the programme or cuts out.	Appliance door is not closed properly.	<ul> <li>Close the appliance door.</li> </ul>
	Power and/or water supply has been interrupted.	<ol> <li>Check the power supply.</li> <li>Check the water supply.</li> </ol>
	Top basket is pressing against inner door and pre- venting appliance door from being closed securely.	<ul> <li>Check whether the rear panel of the appliance is being pressed in by a socket or hose holder that has not been removed.</li> </ul>
		<ul> <li>Arrange the tableware so that no parts project beyond the basket and prevent the appliance door from closing properly.</li> </ul>

### Mechanical damage

Fault	Cause	troubleshooting
Appliance door cannot be closed.	Door lock has been activ- ated.	<ul> <li>Close the appliance door with greater force.</li> </ul>
	Door cannot be closed due to installation method.	<ul> <li>Check whether the appliance has been installed properly.</li> </ul>
		When closed, the appliance door, its decor or attached parts should not knock against adjacent cabin- ets or the worktop.
Lid on the detergent dis- penser cannot be closed.	Detergent dispenser or lid are blocked by sticky deter- gent residue.	<ul> <li>Remove detergent residue.</li> </ul>

### Noise

Fault	Cause	troubleshooting
Filling valves making knock- ing noises.	Caused by the domestic in- stallation. No appliance fault present. Does not affect functioning of the appliance.	<ul> <li>Can only be remedied in the do- mestic installation.</li> </ul>
Knocking or rattling noise.	Spray arm is striking table- ware.	<ul> <li>Arrange tableware so that the spray arms do not strike tableware.</li> </ul>
	With a small load the water	► Distribute the tableware evenly.
	jets directly strike against the tub.	• Load the appliance with more table- ware.
	Light items of tableware move about during the wash cycle.	<ul> <li>Position light items of tableware se- curely.</li> </ul>

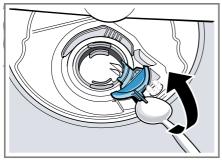
### Clean wastewater pump

Large remnants of food or foreign bodies can block the waste water pump. As soon as the rinsing water no longer drains properly, the waste water pump must be cleaned.

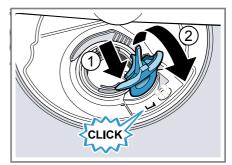
# MARNING Risk of injury!

Sharp and pointed objects or fragments of glass may block the waste water pump and cause injury.

- Remove any foreign bodies carefully.
- 1. Disconnect the appliance from the power supply.
- 2. Remove the top and bottom basket.
- 3. Remove the filter system.
- **4.** Scoop out any water. Use a sponge if necessary.
- 5. Prise off the pump cover using a spoon and grip it by the crosspiece.



- 6. Lift the pump cover inwards at an angle and remove.
- **7.** Remove any remnants of food and foreign bodies in the area of the impeller.
- 8. Insert the pump cover ① and press down ②.



- The pump cover clicks into position.
- 9. Install the filter system.

10. Insert the top and bottom basket.

# Transportation, storage and disposal

You can find out here how to prepare your appliance for transportation and storage. You will also find out how to dispose of old appliances.

### Removing the appliance

- 1. Disconnect the appliance from the power supply.
- 2. Turn off the water tap.
- **3.** Detach the drainage connection.
- 4. Detach the drinking water connection.
- **5.** Loosen any screws fastening the appliance to cabinet parts.
- 6. Remove the base panel if fitted.
- 7. Pull the appliance out carefully, along with the hose behind it.

### Protect appliance from frost

If there is a risk of frost where the appliance will be standing, e.g. in a holiday home, empty the appliance completely.

• Empty the appliance.  $\rightarrow$  Page 55

### Transporting the appliance

To avoid damage to the appliance, empty it before transporting.

**Note:** Always transport the dishwasher upright to prevent residual water getting into the machine's controls and damaging the appliance.

- 1. Remove tableware from the appliance.
- 2. Secure loose parts.
- **3.** Switch on appliance.  $\rightarrow$  Page 30
- Select the programme with the highest temperature.
   → "Programmes", Page 17
- 5. Start the programme.  $\rightarrow$  Page 31
- 6. To drain the appliance, terminate the programme after approx. 4 minutes.
  → "Terminate programme", Page 32
- Switch off the appliance.
   → Page 32
- 8. Turn off the water tap.
- **9.** To empty the residual water out of the appliance, detach the supply hose and let the water drain out.

### **Disposing of old appliance**

Valuable raw materials can be reused by recycling.

# WARNING Risk of harm to health!

Children can lock themselves in the appliance, thereby putting their lives at risk.

- With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.
- 1. Unplug the appliance from the mains.

- 2. Cut through the power cord.
- **3.** Dispose of the appliance in an environmentally friendly manner.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

### **Customer Service**

If you have any queries, are unable to rectify faults on the appliance yourself or if your appliance needs to be repaired, contact Customer Service. You can solve many problems yourself by consulting the information on troubleshooting in these instructions or on our website. If this is not the case, contact our after-sales service. We will always find an appropriate solution and try to avoid unnecessary visits being made by a Customer Service technician.

With any warranty claims, we will make sure that your appliance is repaired by trained after-sales technicians using genuine spare parts, including after the manufacturer's warranty has expired.

For safety reasons repairs to the appliance should only be carried out by trained specialist staff. The warranty claim becomes void if repairs or interventions have been carried out by persons not authorised by us for that purpose or if our appliances have been fitted with spare, supplementary or accessory parts that were not genuine parts and then resulted in a defect. Function-relevant genuine spare parts according to the corresponding Ecodesign Order can be obtained from Customer Service for a period of at least 10 years from the date on which your appliance was placed on the market within the European Economic Area.

**Note:** Under the terms of the manufacturer's warranty the use of Customer Service is free of charge.

Detailed information on the warranty period and terms of warranty in your country is available from our aftersales service, your retailer or on our website.

If you contact Customer Service, you will require the product number (E-Nr.), the production number (FD) and the consecutive numbering (Z-Nr.) of your appliance.

The contact details for Customer Service can be found in the enclosed Customer Service directory or on our website.

### Product number (E-Nr.), production number (FD) and consecutive numbering (Z-Nr.)

You can find the product number (E-Nr.), the production number (FD) and the consecutive numbering (Z-Nr.) on the appliance's rating plate.

The rating plate is located inside the appliance door.

Make a note of your appliance's details and the Customer Service telephone number to find them again quickly.

### AQUA-STOP guarantee

In addition to warranty claims against the seller under the purchase agreement and in addition to our manufacturer's warranty, we offer compensation under the following conditions.

- If our Aqua-Stop system is defective and causes water damage, we will make good the damage for private users. To ensure protection from water damage, the appliance must be connected to the power supply.
- The liability guarantee is valid for the service life of the appliance.
- A claim can only be made under the guarantee if the appliance has been correctly installed and connected with Aqua-Stop according to our instructions; this also includes correctly fitting the Aqua-Stop extension (genuine accessory). Our guarantee does not cover defective supply lines or fittings up to the Aqua-Stop connection on the tap.
- If your appliance is fitted with Aqua-Stop, you can in principle leave your appliance unattended during operation and the tap turned on afterwards. The tap only needs to be turned off if you are away from home for a long period, e.g. on holiday for several weeks.

### **Technical specifications**

Facts and figures for your appliance can be found here.

Weight	Max.: 45 kg
Voltage	220 - 240 V, 50 Hz or 60 Hz
Power rating	2000 - 2400 W
Fuse	10 - 16 A

·	Off mode/standby mode: 0.50 W Left-on mode: 0.50 W	Information regarding Free and Open Source Software
	Networked standby: 2.00 W Time in left-on mode: 0 min Time after which ap- pliance is switched to networked standby mode: 10 min Complies with the latest regulations (EU) for energy labels and ecodesign at the time of placing on the mar- ket. Additional functions and settings may in- crease power con- sumption and times.	This product includes software com- ponents that are licensed by the copyright holders as free software or open source software. The applicable licence information is stored on your home appliance. You can also access the applicable li- cence information via your Home Connect App: "Settings -> Information -> Legal". You can download the li- cence information on the brand product website. (search for your ap- pliance model on the product web- site and check additional docu- ments). Alternatively, you can send a request to ossrequest@bshg.com or to BSH Hausgeräte GmbH, Carl- Wery-Str. 34, D-81739 München,
Water pressure	<ul> <li>Min. 0.05 MPa (0.5 bar)</li> <li>Max. 1 MPa (10 bar)</li> </ul>	Germany. The source code will be made avail- able to you on request. To file a request, please email to oss
Inlet rate	Min. 10 I/min	request@bshg.com or send a written request to BSH Hausgeräte GmbH,
Water temperature	Cold water. Hot water max.: 60 °C	Carl-Wery-Str. 34, D-81739 München Germany.
Capacity	10 place settings	<ul> <li>Reference "OSSREQUEST"</li> <li>The east of performing your regulation</li> </ul>

More information about your model can be found online at https://energylabel.bsh-group.com<sup>1</sup>. This web address is linked to the official EU EPREL product database. At the time of printing its web address had not vet been published. Please then follow the instructions on searching for models. The model identifier is made up of the characters before the slash in the product number (E-Nr.) on the rating plate. Alternatively you can also find the model identifier in the first line of the EU energy label.

... The cost of performing your request will be charged to you. This offer is valid three years from the date of purchase or at least as long as we offer support and spare parts for the respective appliance.

<sup>&</sup>lt;sup>1</sup> Only applies to countries in the European Economic Area



# Thank you for buying a Bosch Home Appliance!

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- Warranty extension options
- Discounts for accessories & spare-parts
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Contact data of all countries are listed in the attached service directory.

### Robert Bosch Hausgeräte GmbH

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